Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Verbatim comments include all feedback collected through the engagement. Blank answer fields are not included. All input has been reviewed and provided to the project team to be considered in decision making for the project. Verbatim responses are in unedited format (no changes to spelling or grammar) unless there is offensive language or inappropriate commentary (in alignment with The City of Calgary's Respectful Workplace Policy) or personal information. This information has been removed. No other edits to the feedback have been made, and the verbatim comments are as received. As a result, some of the content in this verbatim record may still be considered offensive or distasteful to some readers.

Contents

Residential 3

Is using water wisely important to you? Why or why not? 3

Which of the following ways do you use water outdoors at home? Other (please specify): .150

What challenges or barriers do you face in reducing outdoor water use at home? 154

What types of support, tools, or information would make it easier for you to use less water outdoors? 269

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify): 370

What challenges or barriers do you face in reducing indoor water use at home?.....379

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?.....472

What would help you to use or benefit from programs and tools like the ones listed above? 543

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us. 664

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach. 769

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?.....874

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer? 958

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?.....1056

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule? 1126
What challenges, if any, do you anticipate in following the schedule? 1204
Is there anything else you want to share about water efficiency and conservation in Calgary? 1276
Businesses, Industries and Community Partners 1367
Is using water wisely important to your organization? Why or why not? 1367
Which of the following ways does your organization use water outdoors? Other (please specify): 1370
What challenges or barriers does your organization face in reducing outdoor water use? 1371
What types of support, tools, or information would make it easier for your organization to use less water outdoors? 1373
Of the following indoor water uses, where do you feel your organization could be more water wise? Other (please specify): 1376
What challenges or barriers does your organization face in reducing indoor water use? 1376
What types of support, tools, or information would make it easier for your organization to use water more efficiently indoors? 1379
What would help you to use or benefit from programs and tools like the ones listed above? 1380
If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us. 1384
Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer? 1386
The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered? 1388
Do the designated watering hours of 7 p.m. – 10 a.m. work for your organization? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule? 1390
What challenges, if any, do you anticipate in following the schedule? 1391
Is there anything else you want to share about water efficiency and conservation in Calgary? 1393

Residential

Is using water wisely important to you? Why or why not?
Yes. I know that water availability does not automatically keep pace with population growth. It's a precious resource that we need to protect.
it is a finite resource
It is important because the future generations could suffer from water scarcity.
Using water wisely is extremely important. Contrary to what many people think, water is not a renewable resource, and we should treat it as such. Our city is growing way to fast given our precarious relationship with water and droughts. If we don't manage this, there will be an extreme emergency in the future.
Yes it is very important to me. If we can use less, it helps in drought conditions and also just uses less energy overall.
Yes, since I learned that water supply is actually quite limited it really changed my opinion about it in the city
Yes, as noted with the increase in population, the future of climate change we need to be mindful of the use of fresh water in Southern Alberta
Absolutely, it is THE most important tangible resource we need every single day to survive and live. Generally, we, as a society are very entitled and wasteful. Especially now when our provincial government is redirecting it to large industrial companies and allowing data farms to waste even more. Indigenous communities are suffering from from not even having the level of clean water we here in the city enjoy. IMHO, we are wasting grey water that can be used for flushing toilets. We are not leveraging the rainwater for our yards and gardens to the level we can, thus saving our drinking water. we really should be looking at what other cities in other more forward-thinking countries are doing to conserve our MOST precious resource.
Yes.
Yes
Yes, for a number of reasons; impact on local flora and fauna, water levels in general across the Calgary region. Personally, I have a garden that needs regular watering in order to thrive.
Yes, a natural resource that should not be wasted.
yes, immediate to longevity survival

Is using water wisely important to you? Why or why not?
We try and use water efficiently, we have 3 barrels that this year provided all our outside needs, but we also has a wet season We also removed a bathroom from our home so shorter showers are the norm Perhaps the local utility companies should look at the meter results and provide incentives to lower water usage households and penalize high offenders 22% water loss due to poor infrastructure is a worrying statistic, when the North American average is in the 10 to 15% range. Something should be done to reduce our losses The City report points to the large growth of Calgary and the surrounding areas, look to reduce or stop this growth and the burdening on natural resources
Extremely important! It is a precious resource.
It is very important to me as clean water is not only a privilege but a finite resource we must respect. It impacts all aspects of our lives from financial to environmental to social and cultural.
Yes, it absolutely is. It is a limited resource, and we need to consider everyone's access to it, and ensure that there is enough for everyone.
Yes. We all have a shared responsibility to protect our natural resources.
yes we want to make sure we are resilient to fluctuating needs and can be fair in allocating water to those who need it.
No it is not. Water does not 'disappear', it circulates.
It is very important. Water is a precious resource and a growing population and changing climate will put more pressure on our water supply. Every drop counts.
yes, because it is a critical resource, and one that we have a limited supply of locally. you can't make it rain on demand, unfortunately!
Environmental impact Cost reduction for homeowners and City Moral, civic and philosophical reasons
Yes, water is an essential resource to survive, without water we cannot live. We need to preserve future water sources for future generations.
Yes. It is vital to everyone.
Of course! Taking care of the planet is everyone's responsibility.

Is using water wisely important to you? Why or why not?
Yes, using water wisely is very important to me as it is critical to life and an important aspect of our environment, industry, and recreation, too. We also live in an area prone to droughts and we've abused our water systems. They're also impacted by climate change.
Yes. As climate change causes worsening drought and melts glaciers ever faster, Calgary risks running out of water.
Yes as it is in limited supply.
Yes, very important. We have limited water supply but continue to grow.
Yes, because I believe water is a valuable resource that is in danger.
Yes. Using water wisely is very important to me because it helps protect ecosystems and ensures a sustainable supply for the future. There is still significant work to be done in educating people about water conservation. Incentive programs from the City could encourage lasting changes in habits. During the recent watermain crisis, everyone made great efforts, but I worry that old habits are slowly returning.
yes, it is important because it is essential for all life and without access to clean fresh water our society will crumble.
Yes, it is important to me. Water is a valuable resource, and freshwater most specifically, is not altogether renewable in the way we once thought it was. Wise water use is important to me because I don't believe anyone should have to live in a world where they do not have access to safe water.
It's a resource we depend on, so protecting the supply and quality of that resource is important.
Yes. I am happy to do my part to conserve water to help ensure a consistent water supply throughout the city and reduce withdrawals from the Bow and Elbow Rivers. Learning to use as little potable water as possible today will help Calgarians more easily adjust to likely reduced water supplies in the future, due to droughts and reduced snowfall caused by climate change.
Yes
Yes, to save money on utilities
Yes, watching the bow river levels drop throughout the years is concerning.

Is using water wisely important to you? Why or why not?
Yes it is important to me. Our climate continues to change. Winters with substantial mountain snowpack have decreased in both length and amount over the past few years. We are experiencing hotter summers, with rainfall occurring mainly in early spring but not lasting through the growing season. Climate change is a reality and the impact will continue to grow.
Extremely critical to conserve fresh water. Alberta receiving less snowfall each year, climate causing more evaporation, large pop growth in town is increasing demand on supply. Bow river cannot handle 2M people. Glaciers will disappear leaving minimal sources. Forest fires more intense from worsening droughts and lack of rain. If rate of melting upstream cannot be slowed, everyone and every business needs to use less per capita. Some corporations use far too much and must pay much more for usage. Water should never be used for oil extraction. Companies must be forced to find other means. Water is for drinking (humans, flora, fauna). Too many single dwellings with lawns stress our supply. Redesign toilet tanks to capture water from handwashing and showering. Flush less often after urination. Collect snow to melt for flushing. Rain barrels need to be mandatory for single/duplex dwellings. Collect water from washing produce to use in gardens/flower beds. River water quality crucial for ecosystem and animal life. Outlaw sprinklers, encourage hand watering. Do NOT privatize water billing/treatment. Companies seek profit which is counter to conserving a life essential resource.
Absolutely. It’s a finite resource. We all have responsibilities to use water wisely.
The City has used water scarcity in the past to control its population. The infrastructure in Calgary does not have the capacity to supply water to the ever growing population. When water mains break it due to age and corrosion, politicians, council, and city administrators don't accept accountability. "Fluoride" is once again being added to the water. While the City makes money off of this, the corrosive properties of the additive are not divulged. Taxpayers are then on the hook for repairs. The best practices for truly saving water do not involve cloud seeding. They do not involve government control. Lifestyle encouragement is the best remedy. Plumbing grey water separately from blackwater would be huge. Stop approving development growth into natural watersheds. Stop paving over natural grasslands. Encourage and apply regenerative farming practices in and around Calgary to promote groundwater retention. Stop planting fast growing poplar, aspen and willow species that suck up groundwater. Encourage gardening. Say no to the building of "data centres" that will require cooling and energy demands exponentially higher than current levels. Stop pandering to ideological politics.
yes, it keeps my lawn green and healthy all summer long
Yes because of climate change and resources for the amount of people

Is using water wisely important to you? Why or why not?
Not really. The water main feeder break showed me that I'm already using far less water than average.
Extremely important. Water has become a finite resource.
Yes, using water wisely is important in this uncertainty of climate change effects and a growing City.
Being water wise is essential to having enough drinking water in the future. I experienced water rationing in the 1990's when we lived on one of the Southern Gulf Islands between Vancouver and Victoria. In the dry summers we took short showers not baths and we did not have a lawn. We didn't leave taps running, we flushed toilets only when necessary. Our water was pumped out of a well and stored in a community water tank. Water shortage was very real to us. We brought our island water saving habits back to Calgary. It's all about educating people. Last year's water situation was a wake up call. I hope people remember.
Yes. It costs money to purify, if we converse we could save money. Water treatment plants only have so much capacity, it would be nice not to have to build another for a long time.
Yes - because there is an increasingly limited supply.
Yes. It is our responsibility to continue working towards better outcomes for everyone in the city, the region and the for environment to safeguard our water sources.
Yes, because we're in a drought and it is a limited resource. Urban expansion, irrigation use, downstream users etc are critial issues. Water does not seem to valued as much as it should be, maybe taken for granted here.
Yes, because it's a limited resource.
No and Calgarians will not accept any further water restrictions. Period. The City of Calgary has proven to be negligent when it comes to infrastructure, including pipes and water mains have leaks, which losing up to 25% of the water in them!
Because the supply of fresh clean water is NOT unlimited. It's essential for life and should not be squandered.
Absolutely! For all those reasons you mentioned above in your intro to this project.

Is using water wisely important to you? Why or why not?
[location redacted] I reported the unpotible tap water to a heath agency at 811 and a lady came out tested the water and said it was potible at that time but the consistant orange stain ring on top of the waterline in the toilet and water in the bath tub turning orange when I add bleach to it turns orange as the bleach is added is proof every month the water here is unpotible i have many photos and the sewage removal is cronicaly backed up just check the service records. As of living here I now purchase 48 x 500 ml bottles of water every grocery trip. growing up in Calgary I am now experiencing an unpotible decline in the tap water of this city extreemly disapointing compared to the potable water I grew up with ? your welcome to come and inspect the incoming and outgoing water at [location redacted] because the water management system at this specific location is failing badly. NON POTIBLE WATER and Backed up sewage for the two years Ive been here. reported several times to different agencies ?
It is very important to me as there is such uncertainty around Calgary's future with our water coming from the Bow and Elbow Galciers. Our climate is warming and with federal and provincial governments pulling away from climate action, our glaciers will continue to decrease putting our water supply at risk. It is imperative that the city provide stronger water efficient and conservation measures. Whether that be updating municipal code to require low flow plumbing fixtures and a stricter lawn watering schedule or even an additions charge for households using an amount over a certain threshold. Please creat a plan that can help our city.
Yes. Water will continue to be a limited resource, and with the source of the Bow river diminishing, and population growing, it will only become more important to use it wisely.
Yes. For all the reasons
Yes
I pay for a commodity that is essential for life. Somehow someone has decided to charge the maximum for a natural essential part of living . Water should be a nominal fee. My taxes pay for the rest. Don't get me started on that!
Yes. Something to think about on a daily basis
Yes, it is a precious commodity… not to be wasted….what will we do if we have no water…health, growing plants, sustaining life…???

Is using water wisely important to you? Why or why not?
No, water is the most recyclable (naturally recycling resource) in the world. This idea that we need to "save" water is preposterous.
Yes. Clean, fresh water for drinking and bathing are necessary for our well being, our quality of life. Maintenance of our green space, trees, shrubs, grass and gardens, on both public and private property, should be possible without rationing. We need to use water carefully, to preserve this ability. Frankly, excessive population and construction growth are eroding our ability to maintain Calgary's wonderful environment and lifestyle.
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).
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Yes of course. Water is life, without it we all die.
Using water wisely is important. The cost should not go up. Most citizens can’t afford another price increase on services. Take the fluoride out of our tap water. Save the money that is used in putting chemical fluoride in my drinking water. I might ask the City of Calgary for reimbursement for all of the safe drinking water that I have purchased since the re-introduction of fluoride to my drinking water. Research Dr. Brownstein’s information on this subject..

Is using water wisely important to you? Why or why not?
Conservation of water is an important topic to me. I grew up in rural Saskatchewan without running water on our farm. Today if i run water to warm it up, I will collect water in a container to water plants. I collect rain water in a barrel at the lawn bowling club to hand water flowers. Our water system for the greens is on a timer.
Yes. Being mindful of water use and water wastage means that we may have more water when we really need it, such as in drought conditions.
As a Calgary resident, I am increasingly concerned about the pressures on our water supply, pressures made more evident by population growth and the ongoing strain on our existing infrastructure. Water is one of our most precious shared resources, and I believe we all have a responsibility to use it wisely. For this reason, I fully support implementing and enforcing year round restrictions on outdoor water use, this includes the watering of lawns every day. Daily watering is not only unnecessary for maintaining healthy lawns, but it also puts needless strain on our municipal water system during peak demand periods. Encouraging residents to water less frequently is a simple but effective way to reduce waste and promote long-term sustainability. I also support the adoption of alternating-day watering schedules and similar restrictions on residential vehicle washing. These measures help distribute demand more evenly across the week, reduce overall water consumption, and foster a culture of mindful use among residents. Other cities have successfully adopted these practices, and I believe Calgary can benefit greatly from doing the same.
no they arent keeping up with old infastructure
Limited and extremely valuable resource - of course it's important
Yes, water is essential to everyone
Wise water usage is incredibly important! Water is a finite resource for cities, and we're seeing the impact of poor water management mixed with extreme environmental conditions in Tehran right now. Wise water usage, to me, means maximizing its effectiveness when watering gardens or lawns, and smart utilization in the home with efficient showers, low-flow toilets, and appropriate dishwashing methods. Wise water usage also means proper water treatment and recycling programs, and stormwater preservation and retention. To me, the onus is not solely on residents, although education and viable alternative usage strategies are important but it is primarily on businesses. I would love to see alternative strategies for businesses' water usage such that our valuable drinking water is not dominated and polluted by industrial consumers.

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Very much so. The Bow in Banff is very low now and with the glaciers shrinking coupled with less precipitation, means less water for everyone downstream.
water is something I likely take for granted in calgary. my household use is, in my perception, fairly low. during the water main outage it became clearer to me how little time I think about water, until it was a crisis.
Yes, because clean drinking water is precious resource
Water is a limited resource with the climate change and altered weather patterns. We only have so much and it shouldn't be wasted.
yes, finite resource
Of course. Climate change and poor water management are having an impact
Yes, its the most precious resource we have that supports public health and drives the economy. USE IT WISLEY
Yes, our water columns in the Rockies are depleted and we need to practice water management today.
Yes. Essential to life

Is using water wisely important to you? Why or why not?
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It is very important to me to use water wisely - I have children who will possibly remain Calgary residents with their children. It would be nice if they had water, too.
It's hugely important. The amount of entitled, wasteful water usage that I observe in my neighborhood is disappointing. We need bylaws with teeth to cut down on non-essential usage. We need mechanisms to encourage people to use drought-friendly landscaping. We need restrictions around lawn watering in years where rainfall is lower than normal.
Absolutely, only when you don't have it do you quickly realized how critical and how much demand there is for it. In both my Calgary homes now i have had to replace my service water lines due to failure. Actually, three times but the third was on the City Side. This was hugely disruptive to our daily routines. The City also saw it on mass with the Bearspaws water line issue in 2024.
Yes we are in a drought and because in my early years we did not have running water so I learned to value it. Water is Life!
There is a limited and decreasing supply of water. We need to use water wisely to survive.
Yes, potable, fresh water is going to be scarce soon. If not in my life, very likely in my children's lives.
No Canada has a lot of rivers and lakes for water supply
Yes. It is a limited resource.
Yes. Water is a depleting resource which we can't live without.
Yes it is. I understand there's a financial and ecological impact to excessive water consumption
Yes. Conservation helps keep my tax rate and out of pocket cost lower.

Is using water wisely important to you? Why or why not?
Yes. This is kind of a rhetorical question that's rather pointless to ask. Anyone who is taking the time to do the survey will answer yes.
Absolutely important. Water is a precious resources; it should not be wasted. Some children in under-developed countries have no access to clean drinking water. Here in Calgary, we are fortunate that we have sufficient water supply. It is a moral issue to waste it.
Yes because it is a limited resource and we need to use it sustainably for future generations
As the global climate changes we expect flow patterns in the bow River to change as well, with higher peak flows and a shorter high-flow season. Climate change will also continue to drive climate migration adding to the already high population growth in our city. If we are to continue to provide adequate water for all citizens while retaining necessary natural flows, we will all need to conserve water and use it more efficiently. Even without these inevitable changes continual improvement in our water efficiency is necessary to living in balance with the ecosystems on which we depend.
Education is important. Suggested guidelines could be provided. Water barrels could be sold. Virtual Classes with educational info available via the city. -I do NOT want a schedule or to be told when I can or cannot water my plants. - I do NOT want to be charged more for water usage. We already pay enough & part of those fee (including taxes) should allow me to use water when I want. I do NOT agree with this level of management from the city. We have lived here for 25 years & it should not be our problem that we have an irresponsible council that refuses to focus on their portfolio (ie water mains & pot holes) but instead is worried about inclusion. I do not agree.
No. Climate change is a false narrative.
I pay for it and the City continues to make it more and more expensive. This is just taxing the middle class because they indirectly support the socially privileged. In, fact they can continue to run their water in wild abandon, because they do not pay for it.
somewhat. It was drilled into me growing up as we had well water. In general, the supply her is so plentiful and even when I don't try, I'm still more water-wise than many people I know. It can feel hard to be conscientious in my water use (including some sacrifice) when so many others appear quite wasteful (businesses as well as other regular people). I'd like society collectively to be more water wise, because water is precious, water is life, and we need to make sure there is enough for so many others (nature and humans) that are downstream of us or just aren't as vocal about their needs.

Is using water wisely important to you? Why or why not?
Yes, using water wisely is important to me. Access to clean water is a necessity for life, and clean, fresh water is a finite resource. It is our duty as a society to protect this valuable, life sustaining resource.
Yes very important.
Yes. We need to not be wasteful but also mindful that a healthy tree canopy is vital to the beauty and health of our community, and any water plan cannot be at the expense of compromising the tree canopy. It takes forever to grow a mature tree - be respectful of the time and money citizens have invested into contributing to the canopy.
Our family conserves water and ensures efficient infrastructure since we are a single income family. However, Canada has the 3rd highest amount of renewable internal fresh water globally. Canada's water shortages are all caused by a lack of infrastructure. Canada also has the 6th highest amount of renewable internal freshwater per capita (https://worldpopulationreview.com/country-rankings/fresh-water-by-country). City Council should NOT be limiting our ability to use or drink fresh water which is an essential component of life. Previous water restrictions greatly impacted people living below the poverty line who could no longer water their garden which they relied on for food. The city should instead: -expand Calgary’s water supply system to support more people without imposing water restrictions -detect and repair infrastructure leaks -work with all levels of government to reduce Calgary’s population growth The city should NOT: -increase the cost of water for anyone -create two tiered water systems with different rates- this is unfair for large families -create Bylaws that force water restrictions. -implement outdoor water schedules that do not work with people's schedules
It is interesting that the city feels that the citizens are responsible for inefficient use of water resources while poor infrastructure maintenance yields daily losses of water through leaks of up to around 10% to 20%. We need to fix our infrastructure before we ask the citizens to better manage their use of water resources.
Yes, using water wisely is important. What is more important is the City’s astronomical water leakage, of the current infrastructure.

Is using water wisely important to you? Why or why not?
Yes extremely important to my family because water is life
So that we always have clean water
Yes, using water wisely is absolutely essential to me. As Calgary and our region continue to grow, the demand on our shared water source, the Bow and Elbow River systems, will only increase. Responsible water use is a critical component of our long-term water security, ensuring we have a reliable supply for our homes, economy, and future generations. Furthermore, it is vital from an environmental standpoint. Conserving water helps protect the health of our rivers and the delicate aquatic ecosystems they support. By reducing our consumption, we leave more water in the natural environment, preserving it for the fish, wildlife, and overall ecological balance that depend on it.
Environmental flow needs, resiliency, drought preparedness
Yes. Fresh water is a limited resource. Although Canada (and Alberta) has access to more fresh water than most countries, we are required to manage our use responsibility so that future generations have what they need and we can be prepared for future droughts or emergencies.
yes, however, the city must control the costs
This sounds like more city propaganda
It is very important for me and my family, because we are living in a constant drought situation in Calgary and around areas. We cannot waste any drop of water, especially here with the soil conditions, where the water is not retained in the soil. Water is life and we need to use it wisely.
Yes. Water is finite, we dont have enough and it will only get drier in the future.
Yes. Water is a limited and precious resource.
Yes, both within City infrastructure and at the end user. It costs money to treat and transport water. These costs are passed on to the consumer. Any “delivery loss” (e.g. by pipe leakage) is an inefficient use of a scarce resource.
yes
Yes - I understand we live in a semi-arid region and want to ensure that our natural environment is protected, while still being able to accommodate a thriving city.
Using our water wisely is important to me as it's a scarce resource that we need to protect.

Is using water wisely important to you? Why or why not?
Yes. Water is life. Changing weather patterns put additional strain on the environment, especially water scarcity, drought and fire.
Yes, but I think we need to be clear on the objective. Are we concerned about running out of water in the reservoir? Or about wasting drinking water, because treating water is very expensive?
Yes, we all need to be mindful of our water, energy, food, fuel etc. consumption as we are not living within sustainable means. Water use is one significant factor as the population grows, rainfall becomes even more variable, and the assumption of unlimited water is one that we cannot keep making.
Isn't not important to me.
Yes, absolutely. We can see that climate change is impacting our watershed. The glaciers are melting more rapidly than expected and precipitation patterns are becoming less predictable. We must proactively prepare for increased long-term drought conditions.
Yes. Water is a limited resource. We have been fortunate in Canada as we have more that we need, but that resource could be lost if we don't do more to conserve it.
Yes, because its the right thing to do for the greater good and longevity of our community being able to be on this land/area
Yes because water is a vital resource that is changing in a changing climate.
Of course efficient water usage is important since it is a limited resource.
Yes it is but I also like to water my lawn and my garden
Absolutely- it is one of our most important resources, and we need to ensure that there is enough clean water for all our requirements, without being wasteful or irresponsible.
Yes. It is a limited resource
Using water wisely means different things to different people. For example some people use water for disinfection purposes, some use water for mental health purposes (think long showers/baths), some use water for growing plants. So, depending what you mean by wisely, yes it is important to me.
Very important. I've planted many fruit trees and fruiting shrubs and keeping them watered is important to their growth. I've dug in swales and use water barrels and totes etc to be as efficient as possible but that's certainly not how everyone uses water (most just water their grass for hours at a time)
Yes, it is. It is a limited and diminishing resource.

Is using water wisely important to you? Why or why not?
Yes wise water use is very important and it should be that way for everyone. There are many things that people take for granted and this is likely one of them.being conscious of water use makes it a more sustainable system in general.
absolutely. is a precious resource, we live in a semi-arid environment, and droughts are bound to be more frequent due to climate change and increased demand on water supply
Using water wisely is important. As climate change effects continue, and population increases, it seems likely that there will be less water available which has to be shared amongst more people. The sooner we can get used to this, and start making gradual (rather than sudden and revolutionary) changes to our water use, the easier it will be to deal with this reality.
There must be water for all facets of living in a big city. A shared approach means that less water goes to outdoor use when it comes to lawns and golf courses. If we get the feeling that it's a finite resource we will use I more wisely both inside and outside the home. Millions of people use a lot of water! Businesses and industry also need targeting to find water wise solutions to their operations.
Absolutely. We already live in a dry environment and we have to conserve water, both for use in our city, but also for the sake of the Bow River watershed beyond Calgary. There is no reason for wasting water.
It is very important to us. Asa master gardener I am concerned when I observe inefficient, even ineffective watering practices on both private and public property.
Of course it is. Being responsible is an important attitribute in a human being.
Yes, of course, as it is needed for so much …so it is important to use it wisely.
Appropriately is a better word than wisely. No one wants to waste water needlessly and I don't believe most do. Most Calgarians are doing that now.
Yes very important. I grow a lot of vegetables so water is critical for food security. I am cognizant that this requires heavier water use age for our family as a result of this, and we have implemented several methods to use and recycle water (eg rain harvesting, use of shade and mulch, removing grass from our property, adapting plants to Calgary growing conditions, etc.).

Is using water wisely important to you? Why or why not?
Of course watering wisely has always been an important practice for my family and I. As a Master Gardener and community volunteer gardener, I make the utmost efforts to let my actions speak louder than words. I am committed to nature and fostering a healthy, green environment. We as "stewards to this planet" must work in harmony with the gifts from this earth. Yet, we can also assist conditions with taking care of our trees, gardens, parks & wildlife. Trees especially need this support, as do weed control/eradication. Besides citizen engagement, the City needs to proactively educate its youth about pollution and caring for their environments. The City also has to call for taking pride in private properties and public spaces. Caring for our city and its resources is everyone's responsibilities, but the City must show strong leadership in this regards too - not just policies, education, awareness, Bylaws, etc ... but mainly by concrete actions! Hopefully this newly elected Council will set the tone to get everyone on-board!
Yes, it is massive! It is the most important non renewable resource we have. Water is life!
It is a precious resource, and we try to conserve outside the house by not watering excessively. Inside the house, daily operations like dish washing, clothes washing, and showering take priority and we make no above-average conscious effort to conserve water other than selecting high efficiency appliances when they need to be replaced. When the feeder main broke, we barely showered or washed clothes and used our dishwasher for virtually all dishes. We are not willing to go to that "standard" of water reduction on a regular basis inside the house. Okotoks handles water conservation well by restricting outdoor watering to 2 days/week. I think outdoor water use conservation is the low hanging fruit to be tackled first before indoor conservation is addressed. Above all else, I would love to see the City tackle leaks in municipal infrastructure.
It's important because we know we can't make water; because our supply is limited; our natural resources are valuable.
Yes. There is nowhere near enough of it for a city the size of Calgary.
Of course. We all depend on clean water to survive.
Yes, it is important. Our summers are growing longer and dryer. Glaciers are rapidly shrinking Winter snow pack is less. All this adds up to less water supply.
Using water wisely is very important as water is a scarce resource that is being wasted within the city by neighbors, even as the city grows and the snow /water levels recede
Yes. It's a precious resource that shouldn't be wasted plus every drop I use cost me money
Yes it's always been important. Wasteful use is selfish and effects everyone eventually.

Is using water wisely important to you? Why or why not?
Yes, everyone should do their best to use water wisely. The climate has changed dramatically over the past decade or so, with Calgary and areas being much drier now. Tree and shrub varieties that used to thrive in our local environment, are now more-prone to disease and are dying off years before reaching maturity.
Yes. Using water wisely is important to me because living in Calgary are rivers depend on snow pack. Drought is becoming more common. This means protecting our limited water supply is essential for our community's future.
Yes, water is one of our greatest resources necessary for life.
Yes, we know for a fact that there is less fresh water available, due to various reasons such as climate change. I think educating Calgarians in water conservation (and the message that water is NOT unlimited) is always a good investment of tax dollars, since in the long run that leads to lower public costs. I appreciate Calgary city staff putting time and energy into this project.
Yes, partly because of cost, but mostly because it is a scarce resource much of the time and is getting scarcer.
Yes, water is a limited resource and demand is growing in Calgary becauae of population growth.
Yes, somewhat. Smart use of water and eliminating wasteful practices are important.
Yes because fresh water is a finite resource that is under pressure everywhere and in light of Calgary's growing population and climate change, action is needed to protect and conserve this resource
Yes, usage is important as there is a limited supply.
Using water wisely is important to me because it cost me money and I feel water is a limited resource.
To some extent. I am a gardener and grow all our veggies and many of our fruits. I need access to water in case of drought. I do collect rain water and use that when needed, but wholesale water restrictions do not work for me and I feel that consideration must be made for people growing their own organic produce
Yes because we live in a semi arid area and because water treatment is also a large use of energy for cities. It is better to change our practices over time than wait for crises to force us.

Is using water wisely important to you? Why or why not?
Yes! I am a gardener, so it is essential to every aspect of my daily living, especially in the summer months. We have a bucket in the shower to catch the cold water that would normally go down the drain. We use that bucket to water house plants and outdoor trees. We need to get the message out to all Calgarians, that its essential to always be aware of our water use, We need to look for ways to save water and never take it for granted. Water is - our precise resource.
Yes. More importantly, if the city cannot handle supplying water without restrictions. We should limit population.
Yes. We need to make better use of the roadway runoff and catchment systems to allow our trees and boulevards to drain most of the water into useful catchment basins. See Brad Lancaster's link as this has been done in Tucson Arizona (we need to start using methods to help with very dry conditions coming in the future). https://www.harvestingrainwater.com/water-harvesting/harvests-of-different-waters/stormwater-street-runoff-harvesting/ We need to use our river water very wisely for drinking water.
Yes. We could get a drought bad enough it could make things really bad for the city
I am a gardener who cares about our ecosystem. I am also not a home owner, so bring able to use rain barrels and other means of water saving is curtailed by the perception that these items are ugly.
Using water wisely is extremely important to me because I am an avid gardener. I grow produce for my household and my city lot is about 90% developed. My design includes water wise landscaping, vegetable and herb beds, and shrub and perennial borders. I believe it is important for Calgary residents to move away from traditional landscaping that requires frequent watering in the summer months.
Yes. It costs too much on my utility bill otherwise.
Yes as we only have a limited amount of water available to us.
of course. water is life
yes
Yes extremely. With climate change we are predicted to be in a state of overall drought for the foreseeable future. We have to plan now to avert disaster later.
Yes, it is important to use water wisely because contrary to popular opinion, water is a finite and precious resource to be protected.

Is using water wisely important to you? Why or why not?
Very important. I realize it's a limited resource which may become even more limited in the future. I see a lot of instances where neighbours and others are wasting water and I find that it goes unchecked - even in times of drought. A lot of people just seem to have an attitude of 'me first, I don't care about anyone else'.
Yes, I recognize it as an increasingly scarce resource that is often wasted
Yes, I want to be sure that my family can continue to live here confidently without stress about our water supply
yes. want to ensure we have enough supply without periods of restrictions. need to live within our means.
Yes, but so is cost. I do not want another fee or tax added to us.
Yes, it is important to use water wisely. With climate change, there is no guarantee we will get the snow or rainfall needed to keep up with the increasing population.
Yes, using water wisely is important to me. Not only do I find that I save money by conserving water in various ways but that my garden loves the rain water. I see this habit as an important one because I'm not thinking of just my family but the community and the city as a whole. I don't want to put my city at risk of having a decreasing water supply when I know that I can do something about it. I find that my neighbours would agree with me. If you're a gardener, incorporate rain barrels into your garden, have native plants or drought tolerant plants, have less grass. You can have low flush toilets, collect water for your garden while you shower, use your dishwasher and washing machine efficiently, etc. With all the water restrictions that the city of Calgary have had over the years, I would hope that the citizens would realize that we do have a finite amount water for our usage and that if we all contribute in our own little way, we are helping everyone. It made me sad and upset that there would be people so upset over water restrictions. It's not like the city was asking for much, just to find ways to decrease your water usage. Shouldn't you want to help out?
As long as you are not being negligent. It's not. Like use water to better your life, enjoy. Water grass if that's what you like. But don't water your million dollar home lawn every day on a rainy day.
Yes. It is needed for my vegetable garden which provides food for the household. Also fruit bushes and perennials. Water is needed for the plants on the property which in turn help regulate the heat in summer.
Very important. Conserving all natural resources is important

Is using water wisely important to you? Why or why not?
No. The "climate crisis" created by the woke Left is a complete hoax and is only in existence for complete control over society.
Yes. I am an avid gardener and have implemented water saving techniques, as well as incorporated more drought tolerant plants in the garden to reduce watering requirements. Water can be a fickle resource, so it’s important to use it sparingly.
It is very important to me. I am aware that our water is mostly glacier fed and with the changing climate the amount of water in our two rivers could decrease significantly.
What a silly question.
Extremely important because I understand it is a limited resource
Very much. There are few things more important to human life - we literally can't live without it. It is entirely conceivable that we will have inadequate water supplies in the near future due to droughts and melting glaciers, plus low snowpack. It worries me and I think we should be paying more for egregious water use.
Yes very important.it is a limited resource that many people do not appreciate
Yes. Careless use of any resource is a waste. Changing weather/climate affect our water resources making it more important to use them wisely.
Yes, water conservation is important to me - we all need to be thoughtful and intentional about our water use so there's enough to go around for humans and the rest of nature.
We all need water to survive! Having a city that values green space, urban tree canopy, and promoting polinators, also needs to consider its water policy.
Yes. Our Rocky Mountain glaciers are melting and soon we'll just have rain and snowpack as water sources. We need to use water wisely to ensure there's enough for everyone - residents, businesses, industry and farmers.
Always. Water is a very precious resource.
Very important, especially after the large water main break a couple of summers ago.
Yes.
Yes. I see people washing their driveways, watering their lawns every day and other unnecessary waste of water.
Our backyard has many trees. Even if I gave up gardening, our trees need a lot of water. Water restrictions would severely damage or destroy them.

Is using water wisely important to you? Why or why not?
YES. Not a renewable resource. Need to save what we can
No water means no life
No, just do not implement restrictions whether it is watering schedules or restricted uses, etc.
Yes, cost and environment.
Of course, we're nearly in 2026, using water wisely needs to be a dedicated habit of everyone.
To conserve water.
Climate change and the future of our planet
Yes, it's very important to me that we act responsibly and not waste our precious resource.
I feel our existing rate plan encourages wise water use.
It is, but within limits. Make good choices about when to use water and how but I don't want to be constantly threaten with a large bill if things go wrong.
Yes - need to ensure supply when we need it
Increasingly. Water is fundamentally important for tones of reasons, it is also an asset which value is greater every year. If we want to ensure we affordable living in this city, we must learn to preserve it
Certainly. Reducing waste and inefficient use of any resource should be a priority.
Yes
It is but paying for water treatment on water that is used for grass and trees does not make sense to me.
Yes, it's a limited resource, expensive to recover and treat/recycle, measures that increase citizen awareness and optimize their use of water are critical in the context of population growth and climate change
Yes because water is a limited resource
Absolutely! It's one of the natural resources whose availability will change due to climate change. We live in a drought prone province and have the responsibility to manage the resource wisely.

Is using water wisely important to you? Why or why not?
Of course it is. It is a limited resource and as there is no political will to limit population growth then eventually there will be a mismatch between resource availability and demand. Loss of glaciers will pull this date of mismatch sooner.
Yes it is as I'm an avid gardener and have a well maintained yard
Yes, within reason. Go after the large industrial users, not the citizens.
Yes. As climate change continues, we need to protect our drinking water.
Yes, I don't want to waste water and I don't want to pay extra because it's being wasted; however, I don't want the city to put limitations on the water I use AND pay for...
Yes. It's expensive infrastructure
Yes waste not want not
Yes it is important. Water is a valuable commodity that we should be conserving to ensure that there is enough for everyone in the future
Yes, always like efficiency and conservation if possible.
Yes it is as it’s a finite ressource
What an interesting question, coming from Calgary, who wastes 25% of its water every year to unaccounted for leaks. Benchmark against top decile cities and improve your stewardship to get to that point, then come back to residents. In fact, how dare you ask this? Billions of litres per year are lost do to poor leadership, poor management, and poor environmental stewardship by those leading the Calgary water systems. The technology exists, the reserves exist (from overcharging), but clearly the accountability doesn't exist. LOOK IN THE MIRROR FIRST, and fix your self, before you bring it to me.
Water is life
Yes, especially for a family of five. But not interested in additional charges for water usage. If we are going to be charged for everything then why are we charged so high for property taxes. We should then be charged no property taxes and only taxed for every additional charge the city keeps pushing out to cover revenue shortfalls. These extra charges are just a shadow game to generate more tax revenue.
Yes, water is a valuable but not infinite resource and we need to make small changes now to allow longer enjoyment.

Is using water wisely important to you? Why or why not?
Yes, More education is required.. Having clean, reliable, sustainable water supply is important
While the system needs to be reliable and efficient I am not convinced that citizens should be conserving given the state of the system and amount of leaks. The city needs to lead by example and fix their system before expecting citizens to do more
Yes. However water usage and conservation cannot simply be about not using water period
Yes. There will not be enough to go around. So many waste water, though that includes industrial users.
Yes. Conservation
Yes, it is an important resource that if drawn down too far can have lasting impacts on future generations and ecosystems
Since we pay for water by the cubic meter and most Calgarians are feeling the effect of higher taxes, fees, police fines and poor city maintenance such as poorly installed water mains like in Bowness the less water one uses the more money one has to pay the extra new costs the city is imposing on its residents.
Yes, to ensure it is available amongst changing weather patterns.
Yes, water is for humanity, it should not be wasted.
Yes. So much water is wasted as we take for granted our easy access to it. We need to ensure we are not wasting it, to ensure our QUALITY AND QUANTITY is still there for future generations.
Yes.
Yes. We have a limited amount of water available from our two rivers, and it is our responsibility to ensure we do not take more out of the rivers than needed, for both animal life and for communities downstream.
Yes. It helps to reduce costs and ensure a healthy environment.
Water is a precious and finite resource. We must take measures to ensure our source is sustainable. I agree that we need discourage wasteful use

Is using water wisely important to you? Why or why not?
Yes. My family has been in Calgary for decades ....since 1906, so over the years we have experienced the continued growth, and with growth of the magnitude we are now experiencing, managing the waters from the Bow and Elbow rivers is extremely important. This is especially important in light of the drought conditions Alberta has experienced. Everyone needs to do their part.
Yes because water is an everyday necessity
Only in that it costs money, and considering any capital expense to increase supply due to a growing city that should be a consideration as well
Having lived on Vancouver Island, where water rationing was a constant, I'm aware and appreciate the need for conservation. It's human nature to not care how much you use for the majority of people unless it's reflected in your bill. Environmentally conscious people care. Wealthy people who accept the higher costs don't care.
Yes, I think it should be important to everyone. Its essential for life and if we start experiencing shortages, we will all wish we had done somthing sooner.
Yes, important to learn and practice ways to conserve water, a precious resource
Yes, Please stop floridating my lawn.
Yes. My family tried to reduce our resource consumption at every opportunity.
Yeah you need water to live
Commercial and industrial users should be on a higher rate than individual home owners. The idea that costs would be downloaded to consumers is irrelevant when considering calgarians are currently being queried on policy shift that could increase their usage cost.
I have a garden . I am already subsidizing those who do not water there gardens . and now you want to charge me more . I pay for water treatment I do not use . You wish to increase food insecurity by making gardening more expensive. Shame on you
It is very important.
Water is a limited resource & needs to be used wisely.
Yes, clean water is critical and shouldn't be wasted
Yes. Water conservation is important, especially in our current drought conditions. As climate change impacts our glaciers more every year we will have to rely more on snowfall and rainfall. Proactive planning to address water shortage is better than reactive restrictions.

Is using water wisely important to you? Why or why not?
Yes - water is a public resource that should be used respectfully.
Yes. It's super obvious that the mountain reservoirs aren't replenishing to the degree that they used to, plus there seems to be a bigger and bigger push for crop irrigation in this province (terrible idea) -- our future will be very dry. We need to be smart about water usage.
Yes, because it is a limited resource
Very important. After going through both the drought and the main break, it's clear that we to ensure that our water is there for us when we need it.
It is very important to our household. Especially since the feeder break in 2024 when it became obvious how fragile the system could be with aging pipes and infrastructure. We are very aware of our water use, since water is now a very expensive part of our utility bill.
Yes for fair usage
yes. its a limited resource.
Water use is very important to me. So many people in our community don’t think about their water usage, set everything automatically whether gardens need it or not. Indoor use is just as important, we need to become more water wise as a community in general. I stilll see people washing their cars at home, watering their sidewalks instead of yards, and way too much water going to lawns. People also need to get rid of their lawns, this should be presented at the same time as water usage awareness.
Yes, environmental and financial impacts
Yes however I do not support a tiered system or usage fees. The water bill is already very high with all the extra fees on top of what you actually pay for the usage as are the city taxes. I would support having restrictions on when you can water your lawn however no more increases to the bills!
Of course it is, but with exceptions. I have spent 20 plus years working on my yard and I pay dearly for my lawns weed control and fertilization. In most cases we do not need to water once the application is done, but in some cases, we are instructed to water the lawn. If we go to certain days to water the grass, that could pose a problem that would affect my lawn. I would work with the company i use, but sometimes they cannot change their schedule. I use rain water barrels to water my flowers unless we do not get rain.
Yes, saves me money
I would rather ensure that we all have enough to use in our homes for cooking and cleaning rather than being used on grass.

Is using water wisely important to you? Why or why not?
Wise water use is very important to me because it is a limited precious resource.
Yes because the city's population is exploding and infrastructure isn't keeping up. This is obvious in every facet of life not just water. But I think just like with the water main break the onus will be put on individuals and households instead of corporations and buildings. Still wild people were without water then POW the city made certain the Stampede was unhindered. So realistically it just is another way to gouge hard working citizens. Besides that the best change would be city supported programs for re-wilding lawns instead of dumb fields of plain green grass that is terribly water inefficient and looks awful without liters and liters of water every week. Also in the related article on CBC the quote from Rajabali about "4gb of data, then 2gb of data" is hilariously out of touch. Who in 2025 is rocking 6gb of data or paying extra for more usage?
Yes it is important, the city needs to address the problem too with regard to system, leaks,etc. also why dont the city do better with clearing the snow? It could be cleared and trucked to reservoirs so the melt could add to water supply
Yes - as the city grows and the spring melt becomes a little less predictable every year we need to make sure we have a good backup reserve to protect our city's economic potential now and in the future. People don't thrive where there's not enough water to survive.
Yes. Water is a finite resource.
Yes, especially in southern Alberta. 80% of our fresh water in Alberta is north of Edmonton yet population growth is all in the south.
Yes because it means that we will have access to this precious resource longer as it becomes more rare as time goes on. Water is Canada's most precious resource and we have to treat it as such
Yes! It's a finite resource (to some degree)
yes to ensure enough for agriculture use farther down the line
Yes, it is important that we have conditions around water usage imposed city-wide.
It is absolutely important because human survival depends on it.
Yes. It's a precious resource that we shouldn't take for granted.
I don’t want my consumption “pre-determined” based on a bureaucratic notion.

Is using water wisely important to you? Why or why not?
Yes. Availability at all times.
Yes, within reason. Wasteful water usages hurts everyone, especially the planet.
It makes sense to do so. Stewardship. Looking after our resources. Having water for emergencies. BUT it needs to be done in a sensible way - and if we go down one path and need to adjust it, the City has to be open to making changes based on timely feedback. Sensible means different things to different people.
Yes it is important. However, if we are to maintain a tree canopy and healthy trees in Calgary, there must be a plan for this in addition to the plan for general lawn watering.
While I recognize that the issue is complex, I think cramming one million more people into the city in the time that I have lived here and expecting low flush toilets to solve the demand problem is ridiculous. We see demand across the province maxing out water supplies and this plan is nothing more than a bandaid solution to the larger problem of too many people competing for too few resources.
Using water wisely is important for all the obvious reasons. Principally, humans rely on water for survival so the prospect of a shortage is literally an existential threat.
Yes. We need to conserve where possible and use the resource wisely. Calgary’s water supply comes from glaciers which are disappearing and snowfall/rain which are unpredictable
Yes, using water wisely is important so is spending our tax dollars wisely. City has been cutting amenities (such reducing snow ploughing in residential street, reducing the number of times garbage gets picked up and now reducing water consumption) whereas property taxes are going up every year. If city wants residents to use water wisely then offer low water rate and remove storm water drainage charge on monthly bill (which is based on an assumption that 90% waster is wasted).
yes. Finite resource
Yes, as I know that it's a limited resource for everyone on the river (including downstream) and there's a financial and energy cost to operating and maintaining the infrastructure that provides potable water.
Yes it's important. We have a small garden that we try to water using collected rain water. We are in the planning stages to remove front lawn and replace it with low maintenance yard.

Is using water wisely important to you? Why or why not?
Yes. I grow my own food and I want a system in place that ensures I am not restricted to the extent that we were during the summer that saw the water main break in the Bowness NW area.
Yes. It's the responsible thing to do
Yes. Ultimately our survival depends on it.
Yes, it's important to use responsibility, but should not be done in a way that limits enjoyment.
Yes, we see droughts and high heat now, and we have to preserve water wisely
yes, as our city is growing the infrastructure is failing and we also need to monitor our resources
I pay for my usage when we where in restrictions back with the break of the pipe it took me awaited to get my lawn back to normal but it was when I wanted to water
Yes the city need to do more by encouraging home owner to heave desert landscaping. Giving grants and incentives to older needihoods to convert the grass area. The need to more effort to change plumbing fixtures to low use and dual flush toilets
Yes, it is 100%. I love this idea of a future watering system, procedures and water restrictions in place for outdoor use. Our water will become more and more critical as we move into the future, let's get it right now for our future generations. I agree with all of the proposed changes in place. In fact I'm surprised we are not already there. I think it was a huge eye opener for most when we were faced with the Bowness critical main break in 2024.
Yes, and for a few reasons. First, I hate waste on principle. Second, I don't think enough Calgarians truly appreciate that there's always potable water just a faucet-opening away and that without behaviour changes it might not always be like that. The broken pipes of last year temporarily opened some eyes but I think that's mostly a distant memory now.
Absolutely it is. Water is a valuable resource and we need to be thoughtful about how we use it, particularly as we're in an area of the country that doesn't have an abundance of fresh and available water.
Yes, very important. I try to make my home as water wise as possible: run appliances when they are full (dishwasher, laundry), have several water barrels, water outside later in the evening (tend to be by hand so I don't waste), and I don't waste time in the shower. We live in a very dry climate, we need to be careful with how much water we use.
Yes

Is using water wisely important to you? Why or why not?
Yes. We all need to ensure we will have enough water in the future. I cannot support selling water to the US. I do not support supplying other provinces unless they guarantee water conservation practices at the user end, I refuse to pay the long term price for anyone else's wastefulness. Especially when I do what I can to conserve water including having drought resistant backyard plantings and limiting my indoor water usage. I also do not support additives in our drinking water that only are for the benefit of a very few (flourish). Kids who need it should get it at home via the dentists, not by dosing the whole population unnecessarily. Reward users who do their part to conserve water by using less per household, charge higher costs to wasteful people. Make the billing much clearer for all users.
Do not support any plans to move to any kind of outdoor watering schedule, or tiered billing for usage.
water, especially drinking water is limited, we should value them and not waste them.
of course
Yes because efficient use of water ensures we have future supplies
It is important and a concern however, since Calgary relies on snowmelt as the primary water source, taxing users does not change the amount of water available.
Yes, as a gardener I water when necessary but I do not water on a schedule as many households do. Plants should be watered when needed but water say every 2nd day often wastes water as plants do not need water that often.
Yes because it's not going to be available forever in the quantities we've been used to. ALL Albertans need to begin to think about conserving.
yes for many reasons including the environment, protecting against drought and cost.
Yes, water is a shared and valuable resource we regularly take for granted.
Water is essential to life itself, so using it wisely in these times of growing shortages is critical.

Is using water wisely important to you? Why or why not?
Absolutely yes! Water is a finite resource and our society, in general, has taken its sustainability for granted. Given that there seems to be little appetite in Alberta for reducing industrial and agricultural water use, it is important for the city and its residents to use the resource as efficiently and wisely as possible. I have been a fly fisherman for over 40 years and it is heartbreaking to see the diminishment of our rivers in this province.
Yes, I was raised on a farm without a well or municipal water.
Yes, but so is identifying and stopping the leakage in the city's water system.
Yes, it is very important to me. Water is a limited resource and is shared by many users, including those within the City's boundaries and downstream. As the city grows and our climate changes, we will see more challenging water supply conditions. Managing our demand by using water wisely is our single greatest tool for managing challenging water supply conditions to ensure there is enough water in the river for our City and for downstream users including the environment.
Yes its important to use it wisely as we sre a predominantly glacier fed area.
Very important. Water, clean water, is a precious commodity. All living things need water & we need to protect it as much as possible.
Yes. We are limited in our total water capacity in Calgary, even a decade from now when upstream water storage is expanded on the Bow River. Green lawns are a vanity in the middle of the summer and the more we can do to make the most important resource we have last, the better future there is for all of us.
Water is a non-renewable resource that is critical to our existence. The reduction in moisture in Calgary due to climate change and the huge increase in population means we’re going to be in trouble. A lot of people use water unwisely and without much thought. Last year’s water pipe failure brought home to me the importance of using water wisely and how to conserve it. I now have 4 water barrels for my garden.
It is very important. Water is not unlimited and conserving it is important. Many people don't care how much water they use. That's why it is so important for people to know their water usage when they get the bill. Money talks.... if peolple realize high water usage through their bill, they have full control to find ways to reduce it with better practices. People with pools and hot tubs should pay for every drop of water they use.
Yes
Yes, of course using water wisely is important, but watering restrictions and bans may not be the best way to do this. You are building mistrust when you ban people from using water and they don't like the control that the city seems to be placing on things.

Is using water wisely important to you? Why or why not?
Yes, proper water usage help maintain healthy plants
Yes, using water wisely is important to me. Water is finite resource, though it seems plentiful here in Calgary there are many jurisdictions where water is more scarce and people have to use the resource with more care. Water levels in our reservoirs fluctuate annually and we should be considerate of everyone who lives downstream, it is a shared resource.
Using water wisely is important and usage during the summer to maintain property values needs to be considered by the city. I want taxes reduced seasonally to reflect the water decisions.
Yes but the focus of the City should be on education of smart water usage - not mandating when/where/how people are able to use water
Of course. I care about the environment, and I'm a gardener who grows ornamentals and fruit and vegetables for my family and friends.
Yes, because water is life. If we dont have water, we cant live here, and everyone who is here deserves clean drinking water
Yes, it's a vital natural resource. My grandparents were farmers, and I'm very familiar with what happens when the water isn't there. Also more efficient use of water would drive down the cost for every user as it would slow the pace of capital upgrades needed over time.
Water is very valuable. I am aware how much we use in both summer and winter. As Canadians we are extremely wasteful, it is by now time to adjust the “intake valves.”
Using water wisely is basic to our future well-being as a city. We are fortunate to live in a place with ready access to water, including safe drinking water. We should not take this 'blessing' lightly. We should also be thinking about our future and building capacity for ourselves, future generations and a vibrant city.
It should be up to the individual to determine when to water his or her garden and in what quantity. The City has no business imposing restrictions on me.
Absolutely!!! Our most precious resource should not be squandered.
Of course it is. Efficiency and effectiveness in all things, for all resources, should be the goal. Careful to not use that to provide cover for idealism, control, and cover for poor management!
Water conservation is important now and going forwared with the ever increasing population of Calgary
Yes, because I don’t want to be wasteful or careless with the water we use.

Is using water wisely important to you? Why or why not?
To a degree yes, however before any serious plans are implemented I believe the municipality should be much more transparent when showing us how our tax dollars are allocated to infrastructure. There are high level numbers shown but no breakdown on where and how these dollars are spent. I would be much more inclined to be a responsible steward of my water usage should I know my government has made every effort to also be efficient and responsible with how it treats and transports the water I am using. At this point, it is very hard to not feel that we are being forced to reduce our water usage because we have a government incapable of properly managing the water resource and infrastructure and is not being efficient with the funds entrusted to it.
Yes it's very important, now so more than ever. Why: Climate change New costs of additional water distribution infrastructure for spreading communities Growing upkeep and repair expenses of water lines and equipment Calgarians need to be more aware of their personal water use and wastage The less we try to be better users, the more expensive (and problematic) the issue becomes Increasing one's personal awareness of careless water overuse can help everyone
Yes it is. Water is a precious resource and should not be wasted. But I have seen the City using hydrants to wash down parking lots -- is that an example of using water wisely?
Yes as we wouldn't want to end up in situation where Calgary can no longer grow due to water contraints
yes - but not at an increased charge. I am in a multi unit building, so other people will have an impact on what I would pay.
I believe we should use resources wisely and sparingly to provide for the future.
Not particularly. Not much though is given
This does not seem relevant. What does "wisely" mean?
Yes, it is a critical resource for today and future generations.
Yes
This is not a very useful question. Of course, wise use of resources is important to everyone.
Wisely yes but you need to separate indoor and outdoor use. Unfortunately, the people who use it outdoors are in general more financially rich

Is using water wisely important to you? Why or why not?
Not important. There is plently of water on Earth. I want to pay for what I use. I don't want to pay or subside for others' use. My household doesn't waste water. We are mindful, but don't penny pinch / drop pinch when it comes to water. It someone needs a bath to relax, then they should have a bath to relax.
Honestly, our two-person household is not paying close attention to water conservation opportunities around the home because the cost of water is very low for us. The amount of effort we would put into saving several cubic meter of water per month would not be worth the effort. Water is a cheep commodity.
Yes - because it is a finite resource
Yes, it is important. We have always tried to not waste water because loss of water is becoming more of an environmental issue.
I have 35 trees of various sizes on my property. I don't care about the tiny lawn remaining but I do care about the trees. I also have a bubbler pond that attracts and supports 65 species of birds and other local wild life. Id like to keep that going. We run the bubbler pong from May to October. Watering for an hour once a week is great if I only had a lawn, but to properly water trees I need to focus the water on each tree for an appropriate period of time. Using a large sprinkler to fit in the prescribed hour is a waste in my case.
Yes it is important but it's also important that any rules or recommendations put in place are simple (i.e. be sure you use the KISS principle here).
Yes
Outdoor usage yes.
It is absolutely important for a few reasons: - supply is limited, and the reliability is getting worse in the summer months with reducing snowpack and receding glaciers - we spend a lot of money treating water... on the way in (from the rivers) and on the way out (to the rivers). Wasting it isn't just wasting water, it's wasting all the resources for those two treatment steps as well.
Yes it is important for sustainability
Yes, of course. Only an [removed] would squander the most vital and limited resource that we all depend upon.
If it very important to my family to conserve water. We would absolutely support a tiered system. We do our part to reduce water usage whenever possible, particularly in the summer months.

Is using water wisely important to you? Why or why not?
Wasteful water usages means more demand, which means more has to be spent on treatment and service that we all have to pay for. Climate change threatens the snowpacks and glaciers that are the source of our water, so efficiency will only be more important in the future.
Yes, trying my best.
Yes. Beyond simply being an ecological issues, overuse of water can end up being more expensive down the road. An extreme example would be having to truck in water to meet demand.
Very important. Because frankly, water is needed for human life.
Yes, very important. We rely on snow and glacier water to feed our rivers. With climate change, whether you believe it's caused by humankind or not, less water will be available to Calgary. With an ever-increasing population, we have to use less water per capita.
These plans are going to negatively impact families and people who work different shifts. Charging higher rates for more water usage and only allowing watering 3 days a week or between the hours of 19:00 - 10:00. What about people who work night shifts or out of town and are only home certain days. This impacts them greatly and not in a fair way. People that have underground irrigation could be required to water during those hours as they can be put on a timer. People who don't irrigation that can be put on a timer need to be able to water when they're home. Maybe fines should be given if your watering is causing water to run down the street as that would be excessive and not proper usage? Maybe people who have pools should be charged more or businesses that use excess water. Limiting property owners on keeping their landscaping alive or families on washing their clothes or dishes is not what the constituents of Calgary want. Maybe providing incentives for using less water or using rain barrels is better than penalizing families and citizens that are trying to keep Calgary green and beautiful.
Absolutely, it is a limited resource that is taken for granted. Waste should be reduced.
Yes for gardens trees and hedges.
Yes, we take water for granted. Its so important that we are responsible with it.
Yes, but I think theres some nuance involved when it comes to not adversely impacting lower income/means residents who don't have as much ability to change things (e.g. renters can't change out faucets or toilets)
Yes
I feel that I already use water wisely, I don't need any "help" doing so.

Is using water wisely important to you? Why or why not?
Yes, I have a community garden, and my work/life schedule would not allow me to water it between 7 p.m. to 10 a.m. as stated in a CBC article. This time restriction may disproportionately affect those who work non-traditional schedules or do not have the luxury of a yard and need to get their garden fix at a location that is not their home.
Yes. I think we have become accustomed to having water to do anything we want, and as such people waste an inordinate amount of water. We are seeing the effects of climate change, and that is decreasing snow packs and increasing droughts, so we need to change now before it becomes dire.
It is during times of water shortages. If there are no shortages than rules can be relaxed.
Yes it is important as water is required for so many things such as cooking cleaning and waste disposal. There are also costs involved in using more water.
Yes, for the environment and to keep overall taxpayer costs down.
Yes it is important to me. Water is a precious resource that needs to be taken care of for quantity and cleanliness. Educating the public is key to the health of our water supply moving forward.
Yes - important to not waste our resources, and ensure we have water when we really need it.
Using water wisely in Calgary is important, but the City should control costs, not increase them. Calgary's water conservation efforts need to help prevent costly infrastructure expansions and keep water affordable for residents. By reducing waste and fixing leaks, the city can manage demand efficiently without raising water rates. Conservation supports sustainable supply and avoids premature, expensive upgrades that would impact costs.
Yes, we are in a drought and water is a precious resource that often gets taken for granted.
Yes, we do need to be cognizant of water usage as a finite resource and climate change.
Yes, we should pro-actively look at water conservation and get in the habit now versus once it is too late. Too many people are very wasteful with water and its only going to get worse.
yes, water is necessary for life
Yes. Only a limited amount available
Very important, we need to conserve.
Yes, for cost management

Is using water wisely important to you? Why or why not?
Yes, even though it seems plentiful, wasting water is a burden on our treatment systems.
Water is crucial for life - we see a lot of wasted water in our communities. We purchased a rain barrel in summer 2024 and it has been a huge boon - why should we pay for water when you can get it for free?
USING WATER VERY WISELY IS VERY IMPORTANT TO ME.
Yes. When we upgrade our water using household appliances, we bought the most water efficient models we could afford. We installed 4.7l toilets over 10 years ago and all faucets are low flow. Every house, particularly new houses should be required to do this. We also need water to water our vegetable garden and would not want that use to be restricted since we are growing our own food to supplement what we buy.
Yes, very important. The city's growth coupled with the weather changes we're experiencing must lead to the conservation of a finite resource too many people take for granted - clean water. Delay in addressing this issue should not be allowed and public education will be a requirement.
Yes, water is a shared resource and it's important that we preserve it.
Absolutely! We are experiencing droughts far.more frequently and we need to be proactive and reduce water consumption.
Yes, but this is not the problem at all. Canada's unsustainable population boom from excessive immigration is. Calgary leadership should bring this up to the federal government at every opportunity. If the population decreases this problem goes away.
yes, of course...to hear that some residents have an "open" water limit rather than a metered one is alarming. I recognize this is part of historical arrangements with certain households, but I think that is a harmful practice when many (most) are being charged for every drop
Yes, it is. It is important to conserve fresh water generally speaking because snow packs aren't the same anymore, we risk running out of water with arid conditions and a growing population. We need fresh water for agriculture too.
Very important. Finite resource and should be cognizant of how we use it and how much we use based number of people in a family per household.
No, I am already paying for it. Also, when some Calgarian changed their grass lawn to concrete it was not allowed.

Is using water wisely important to you? Why or why not?
Yes, it's very important. We should all consume less water and implement reduced water consumption strategies through the use of technology. This should also come with savings to consumers, not increased fees. If we use less, we should all pay less, it's that simple. Don't expect a great response to any water efficiency programs if they result in added fees for consumers.
Yes. Because it is expensive.
Wasting water is unnecessary and should be avoided. However, I don't agree with being told when I can use water.
Yes, it is a limited resource that we need to be mindful of how and how much we consume.
Yes. Water is a precious resource. Water is life. Philip Larkin If I were called in To construct a religion I should make use of water. ... And I should raise in the east A glass of water Where any-angled light Would congregate endlessly.
Wisely is a matter of perspective; having a process to simply raise water prices is not acceptable. Instilling fear and scarcity mentality in the general population is not a plan for dealing with lack of planning or lack of maintenance.
Yes, using water wisely is important because there's an environmental cost in addition to a monetary cost. We do not have an unlimited supply of water, as illustrated by the water main break.
yes, but for all of the people that use the water INCLUDING the city and businesses with automatic irrigation. How many times I see the sprinklers on when it's raining or even 1,2,3 days after a rain. Total waste of water
Yes, it's very important to preserve this critical resource and be prepared for climate change-induced water crises, such as drought.
Yes. Water is a finite resource and the rivers and streams that feed Calgary are suffering from lower volumes likely due to lower mountain snowpack and receding glaciers.
Yes, to preserve what we have available

Is using water wisely important to you? Why or why not?
i already use water wisely, I think the real issue is the CITY of Calgary that is not wise when it comes to water. Maybe we should look at projects that invole concrete, not only does it consume lots of water but is also extremely bad for the envirment.
Using water wisely is very important to me. With drier conditions I want to be sure that there will be sufficient water for our residential use It is imperative that all Calgarians be part of the solution and do a better job of conserving water.
Using water wisely is obviously important - probably use a more open ended question next time. My feedback on the plan is that increasing the cost of water (either as a blanket provision or based on the time of usage) looks like it's going to be part of your plan if I'm reading between the lines. If you do not get the communication wide enough, many people will miss the change in cost on their utility bill and thus it won't impact their behaviour. Showing a simple example of the savings that would come from getting a rain barrel and utilizing it would also be a good way to promote water efficiency in the summer.
Yes using water wisely is important but not through methods of government telling me what I can and cannot do.
In my opinion it is important now but will become much more important in the near future. It's a limited resource and as the Bow glacier melts away it will become more limited. I try to use it wisely. The grass lawn is allowed to become dry. Showers are not extended.
Yes, we don't want to run out
Yes. Because, "duh!" Ok ok. You can't use that. Because it's the right thing to do. Wastefulness is bad. If we don't then there are increased costs and environmental impacts as we grow. Because we'll become less attractive to new people and businesses if water is scarce and/or expensive

Is using water wisely important to you? Why or why not?
yes it is 100%. but I worry that whatever restrictions placed on business won't affect them, that they'll pass whatever extra cost down to the "user". I rent, and currently water is included in that charge. I can't imagine ANY landlord is going to swallow those extra costs, so now I have to worry about another bump in my rent I can't afford. I worry that this plan will roll out like every other neoliberal project: benefiting those already wealthy while making the most vulnerable pay the biggest price.
Yes. Water supplies are not infinite but using only the amount necessary for day to day requirements should ensure a sufficient supply for Calgarians. Businesses that use a great deal of water should certainly be charged accordingly but the average home owner should NOT be charged more to make up for these heavy users. I very rarely water my lawn on hot summer days, even if it is drying out, in order to conserve water.
Yes. I would like to preserve our waterways, as they are one of the highlights of our beautiful province. Depleting these rivers is a risk, considering the massive influx of residents our city has seen in recent years.
Important as water is essential for human life and quality of life. Too much water is wasted thru ineffective systems including leaking pipes and irrigating sidewalks, etc.
Of course, we already conserve water and use timers for our outdoor watering, and only water in the early morning.
Yes, too reduce municipal costs and reduce impact on the bow and elbow river systems
It is important to me personally. However, I DO NOT want to be "incentivized" to reduce water (i.e. the government using "carrot" or "stick" programs - soft incentives or hard penalties to reduce water consumption).
Yes, it is a finite resource and Calgary is located within the rain shadow of the Rocky Mountains. Water supply won't increase but Calgary's population will. Per capita water usage must therefore decrease to maintain reliability/sustainability of our water supply
I travel over the bow river each day during my commute and it’s a trickle not even a stream let alone a river.
Yes - it's a limited resource!!
Yes we need to be aware of what water we are using and when. Also there is a need for the city to be more accountable for staying on top of aging infrastructure so as we reduce the likelihood of another emergency
Yes, because it is a limited resource, and becoming more limited.

Is using water wisely important to you? Why or why not?
Yes, especially when I see how climate change has affected the amount of precipitation we get, the effect on the rivers (so low right now), the downstream effect on what is available for other towns, farming, and wildlife. If we don't voluntarily use water wisely, it is only a matter of time when it is mandated.
Water is such a valuable resource and one we should not take for granted. I see so much wasted water every summer.
Even though we live in a region with plentiful drinking water, it is still important to manage and be smart about the consumption of our water. The water outages in 2024 highlight what is necessary and what isn't for water consumption. I think we should the city and all of its residents should take more responsibility in the use of water and punish those that ignore restrictions.
Using water wisely is very important to me. It is a precious and limited resource and we live in an arid, drought-prone region. I believe future development in the city and province will be limited by access to water. I am very glad to see Calgary investing in the Water Efficiency plan.
Yes. To maintain reliable access to water in periods of low precipitation or another water emergency.
yes
It is. Watering in the summer should only be done in the morning or evening. It’s just a waste seeing people leave sprinklers on at 30 degrees.
It seems smart to not waste water regardless of the reason
Yes, many people think water is a finite resource whereas the reality is water is not as experienced by recent drought and shortages.
It is not important to me until the city cleans up its act and stops the water loss that has been ongoing. It is ridiculous to ask citizens to change if the city wide system is the main problem.
Yes. Valuable resource often squandered.
Yes - water use in Calgary has large impacts downstream to farmers, other municipalities, etc and as climate change progresses, weather patterns change, glacier reserves deplete, and large snow packs are not guaranteed it is important to reconsider our water strategy.
yes. Becasuse water.
Yes it is because it i not really a renewable resource.
Somewhat

Is using water wisely important to you? Why or why not?
It's not, make new reservoirs to handle the influx of new residents and the current population. This nonsense of conserving water is not practical. We have the land and the ability to store water. Use it.
It is important because I love to fly fish and trout need water. Also I have had to evacuate 3 times in my life due to wildfire. Drought = wildfire. I would also love to see a long term priority change in humanity to move away from water intensive lawns towards biodiverse drought tolerant native plant gardens.
We have more water than anywhere in the world. Let's have a drink.
No. Water, water everywhere so let's all have a drink.
It is important to prevent a drought, but NOT I repeat NOT as an excuse to add even more costs to an ever growing list of expenses in a city that is more than twice as expensive to live in as when I moved here.
Yes
Yes, very, though I'm not always the best example of wise water use. It's easy not to think about how important or finite water is when I can turn on the tap having clean water all the time, or run the tap without thinking how much it'll cost me.
Yes, we need to use the amount of water wisely, with warmer summer and less moisture we need to use what we have wisely. We need food and water to drink.
Yes. It is expensive.
Yes. Wasting any resource is bad very many reasons. Also don't want the city to dictate when and when I can not water a lawn.
Yes, cost efficiency. I do not want to pay more than I need to .
Yes, I try to implement some of the water saving practises we learned when the major water pipe was being replaced
Yes, because Smith and the UCP want to [removed] it away for coal mining and oil and gas extracting, like that is more important than drinking water.
Important to rationalize usage and not restrict.

Is using water wisely important to you? Why or why not?
I think using water wisely is important, but freedom to use the services you pay for is more important, too much Government over reach is a bad thing. We could change how we think of lawns, we could educate the population on the bad sides of using too much water. We could force businesses that use a ton of water to change their ways to a recirculation system, such as drycleaners and pools. There's so many other things we could focusing our attention on instead of trying to limit the individuals freedom to use a service we all pay for.
Absolutely. With our reliance on surface water and our ever hotter and drier summers we need to conserve what we have.
Yes, waste is a concern for a finite resource.
Yes, as droughts are becoming more frequent.
Yes, the city is growing and also demand are increasing so it is important to use water wisely.
Yes. I try to not be wasteful but at the same time, with younger children, sometimes that's tricky.
Using water wisely is important as it helps to eliminate the peaks and valleys in the usage patterns throughout the city. By being able to reliably turn on the taps, showers, dishwashers, washing machines without having to worry about when you are using them or if the water is going to be there is critical. Ensuring that Calgarians know that simple measures like eliminating a minute or two from showers can allow for others to have safe and reliable access to water is vital, and the city needs to have much stronger and clear communication before anything is rolled out city wide as a decision.
I believe in using the right amount of water for my lifestyle, hygiene, and family/garden needs. Our private needs determine the "right amount", not an allocation or credit from governments. I expect the city to deliver water ratably and manage their infrastructure to ensure that when water is consumed it is dutifully used and doesn't disappear into the ground through leaky pipes. Water storage is critically important, including increasing the capacity of Glenmore reservoir by dredging to recover its capacity to pre-flood levels.
Yes. Compared to use per capita to the EU, Canadians use twice as much!
Absolutely yes, its a finite resource and should be managed as such.

Is using water wisely important to you? Why or why not?
Yes its very important. It is a limited supply and the misuse of the available water shows lack of education, a lack of enforcement, and a sense of entitlement. When you look at the growing size of Calgary it will be unsustainable to service so many households, park areas and commercial/industrial companies.
important as water is finite resource.
Yes. Because it will be more scarce I'm the future
Yes, too much water is wasted needlessly.
Yes. Water is valuable and should not be wasted.
Very important because I believe in conservation of all types, and I know that we live in a dry area.
It's a limited supply and we waste a lot
Yes
Efficient water usage is subjective to each individual person and household. I can get away with not watering my lawn because of the small yard size while other households have bigger yards and may require more water. I may be able to reduce water usage by shortening showers or reducing load of laundry, but a household of 6+ may not be able to make reductions. It is unfair to punish any citizen for water usage based on an arbitrary metric given by city council.
It is very important to be responsible with water…but i have the horrible toilet Low flow shower, don't water my grass all ready. Why not take some of the tax money you have and fix the infrastructure and maybe make more reservoirs? Fix your leaky pipes? Make another water plant… rather then screw me for more money?
This is very important to me. Calgary has been in a drought for while now and I worry about the city having enough water. We rely on a good snow pack in the mountains and have not had that as much in recent years. I also worry about Calgary long term as the glaciers disappear.
Very important given the continued drought conditions and overall wasteful behaviour
No. Canada has more available fresh water than any other country in the world. There is no reason to limit it. Global climate change is finally being debunked.

Is using water wisely important to you? Why or why not?
Yes, there is a finite amount of water in the watershed yet an increasing number of consumers and businesses that require water, it is very important that we all conserve so that the water allocation can reach more people and industries. Calgary has been slower than most Alberta municipalities in educating the public on the importance of water conservation and constructive ways to implement it. There should be incentives set up for sustainable landscaping practices that incentivize individuals and businesses for implementing conservation practices. Just look next door and take a page out of Okotoks's book, they have successfully been implementing programs and awareness on water conservation for years.
Yes, it's extremely important to me. It's a critical resource for a healthy society & is becoming scarce as the population grows & the sources of water dry-up as a result of climates changes. We all MUST be required to use it wisely & adapt our water & waste water systems to focus on conservation. Why isn't there better toilet technology? Enviro engineers & the housing industry surely must have developed a better toilet system that can use household greywater within a household system, & render all household waste water at source, into something that municipal wastewater treatment systems can more efficiently treat & recycle into various forms of greywater for other needs.
Yes, because water is essential for life and it's clear that we are far behind using conservation strategies compared to Europe
Somewhat
Sure, for reasons you state and to save money
Our main source of water in Calgary, the Bow and the Elbow are glacier fed and these glaciers are shrinking at an unprecedented rate. If we're going to be able to grow and prosper in this Palliser triangle which research suggests is normally much drier than has been the case the last 150 or so years, we'll need to become much more water efficient. I want my descendants to prosper as I have in Calgary.
yes and no. the reason is cost. high fixed cost discourages water conservation. having most, if not all, fees as variable would promote more water conservation.
Yes....it's precious
Yes. By decreasing water used, the cost of treating water for use in Calgary should decrease because less water would require treatment. Hopefully this would support decreasing property taxes.

Is using water wisely important to you? Why or why not?
Using water wisely is absolutely important! I recognize we are only one of many communities drawing on the water from the Bow River. We need to protect our environment and be responsible with our usage. At the same time I recognize the ground absorbs water best in the mornings and evenings too! My concern is for the many families in Calgary that have young children that love to jump through the sprinkler on a hot summer afternoon. I would hope these people don't get penalized if they can stay within the 3 day rule.
Yes. Resources are finite, and the more water we use for human activities, the greater our impact on the environment.
Yes because it is a limited resource and we need to be smart with the amount we are using in this time of climate change
yes it is a limited supply and all water has been treated so it is waist full to not triage it use especially during droughts or pipeline repairs.
Yes, because water shortages become not only inconvenient over time they can become a threat to the general heath of citizens. That could be avoided
Yes, it is important- why use more than is absolutely necessary? We need to steward all of the natural resources that we have well- and should never think of them as unlimited.
We take for granted that we can access water whenever. Fresh water isn’t as renewable as people think!
Yes.calgary is getting dryer and growing. We need to careful manage our water usage under these conditions.
I was taught from a very young age to conserve water (and power and the environment). Conserving water is the most important thing in my opinion, especially here on the prairies. I am alarmed at the lack of precipitation the last 5 years or so. I am alarmed at the lack of interest in/knowledge of our watersheds from many people. I was particularly alarmed last summer with all the whinging and whining when people were asked to conserve water. Nothing that was requested was anything that we don't already do in our household. I was stunned that so many people thought it was a hardship to conserve water.
Yes, so long as business and industrial areas are also held to higher standards. We live in a dry place and its only going to get dryer and hotter.
Yes. We need to use water wisely.
Yes, it is a limited resource and it shouldn’t be wasted

Is using water wisely important to you? Why or why not?
Yes, because it's good for the environment. Something also must be done by the city to address the EnMax bills. We are being double taxed on electricity, water, and garbage removal and the bill is outrageous and going up all the time. If my energy use is $28.00 per month, why am I paying $400? Shouldn't the other things tacked on to the bill be covered already by our yearly property taxes? It's outrageous and everyone I know is fed-up with it.
It is important to me. I want people to use it smartly but I also want to have the option for me to use it for my own use. I'm a gardener so I use water barrels, but I also need to use city water.
Yes I believe we should be using all our resources wisely. Water is a limited and precious resource to people and all life.
Absolutely using water wisely is important. It's not an infinite resource, we have to protect our supply, particularly for drinking and agriculture. Seeing the waste that happens today cannot continue into the future, it is just not responsible usage.
Yes, water conservation is critical. Every resident and business should be required to follow any regulations. I worry especially about the unleashing of huge new data centers.
100%, it is!
Yes somewhat but not going to let my lawn or veg gardens die to save water
Yes! Climate change is forcing us to be water wise considering the higher probability that drought events may possibly occur with higher frequency or longer duration.
Yes it is, because it is the right thing to do.
The idea of wasting water is important to me. We should be conserving everything on the planet. In our condo complex, water is one of our largest expenditure.
Yes. No need for waste wherever possible.
Yes. It makes sense to not waste large amounts of fresh drinking water.
Extremely important. I think we all why!
yes, water is a precious resource and i feel a lot of people take it for granted and aren't careful or mindful with the waste.
yes, for sustainability of future generations.
Yes. Always has been. It's a precious resource and we need to understand that.

Is using water wisely important to you? Why or why not?
Water use is very important! "2 variables", not one, need equal consideration. Value of individual needs is #1, ie # of users on a lot, and #2 is green canopy & food production related to lot size. Many residential lots are increasingly using less of the lot size for greening or food production. Larger lots generally have more tree canopy & garden capacity. It's important to build some form of lot size into your equation, whether by actual gross size or percent of actual building usage on lot. This could also relate to sewage fees. A lot devoted to "people use" has most of their water go through our sewage system. Whereas much of the water in a treed lot never goes into our sewage system. It is absorbed into making the city greener and provides for more evaporation into the atmosphere. That has always been the missing link into fairly charging for water use. Drought conditions change all rules as we all need to adjust to reduced water volume regardless of how it is used.
Yes, because I grow a lot of vegetables and fruit so harsh restrictions mean my garden doesn't grow properly. I collect rain water from every roof on my property. I don't waste water on lawns. It upsets me to see lawn watering water running down the road being wasted. Also excessive irrigation of spaces when it's raining. Water is precious for humans and wildlife and the environment
I think it makes sense to start thinking about how to use water wisely before we get to the point where water runs out. Being able to grow is important, and being able to avoid drastic changes during droughts is important
Yes it is important, we shouldn't be wasteful of anything including water.
Yes it is very important to me. I do believe we need to be efficient so we have water for future generations. As our population grows we NEED to educate people on water conservation. We know our glaciers are shrinking due to climate change so we need to prepare our citizens for water shortages and water restrictions. We need to re-think how we use water in our homes. First, we should be only washing full loads of clothes and dishes. If we could think of a way to use gray water - we should be able to. There are other countries where we could study. Here is an article -- San Francisco, Los Angeles, Phoenix are 3 of 5 cities who re use water. https://epiccleantec.com/blog/five-cities-promoting-circular-economy-through-water-reuse-policies-regulations Second, we should also be exploring the use of compost toilets as we go forward. Freshwater being used to flush the toilet seems very wasteful.
Yes.

Is using water wisely important to you? Why or why not?
I don't like to waste water if I don't need to but don't want to pay more just because I have a larger family where everything is already so expensive to live.
Water is a finite resource. There are years it is plentiful and others far less so. Using water wisely would ensure a plan is in place to ensure the future supply is reliable and sustainable.
Yes, it is an important limited resource. Improving efficiency/conservation measures can help ensure water is available when we need it.
Yes - because it is essential to all life, growing food, and preserving our all encompassing environment
Wisely is not defined in this context. If it means stopping Calgary's leaking pipes . Yes
It is. When asked in 2010, I said to my employer, a world wide energy company, that their future business should be water technology (how to desalinate, cleanse, recycle, reuse, etc) and NOT batteries. I said water was the next Oil. It is a precious resource which the world is mismanaging. Water in Alberta is LARGELY used in oil and gas capturing and yet the vsrious levels of government want little old me to cut back my measly usage to save a drop in the bucket (pun intended) compared to what should be conserved by the energy (oil and gas) companies. Me watering my containers in my garden during a drought should not be considered criminal (I do NOT have a lawn and I DO have basically 40 square feet of raised beds plus about 10 small 10 " round pots). I am expected to NOT water even though the amount I use will be paltry. I don't turn on a sprinkler and leave it on! I water DIRECTLY into the soil where the plants are potted.
YES. It is our most important resource and we MUST do better and educate Calgarians on water efficiency.
Very. Water will only become more important as climate change increases.
Yes, because we need to consider the availability over the long term
Within reason. If there is a drought, we have to ration. If everything is fine, then no. We need healthy lawns and trees for the environment too. Burnt grass and dead trees do not aid in the ecosystem. Everyone needs to relax. The sky isn't falling.
Yes water usage is very important and should not be wasted
Yes, but with rewards instead of restrictions and penalties

Is using water wisely important to you? Why or why not?
Yes the wise use of water is important. There is not an infinite supply of water for Calgary and the surrounding area. It is becoming evident there are climate changes occurring and one of the effects is the reduction of the glaciers that feed the Bow River, which could lower the amount of water available to Calgary in the future. Water should be used efficiently as possible.
Yes, less use of water is good for everyone.
Yes I believe we will need to reduce calgarys water usage as less water flows from the mountains.
To reduce waste and to conserve water during times of shortage. To be aware of water usage.
for cooking cleanliness climate control
We have neighbors who leave sprinklers on with water simply going down the gutter.
Yes. As our glaciers disappear I'm afraid our water shortage will increase. We need to leave water in the rivers to support nature.
I've always used water wisely
Yes. It is a limited resource that needs to be managed for it to last.
Absolutely. We have sprinklers but want to make sure we use water responsibly. We have sensors and a 'smart' system that will skip watering if it detects rain. I hate when I see systems watering while it's raining or at terrible timid the day (mid day when it's very hot)
Yes. We should not waste water. It's a precious resources, especially in our drier area and climate change concerns.
Yes, absolutely. Water is a finite resource and we need to use it wisely.
Yes, but more important is reasonable billing without excessive fees. Which is the current problem.
Yes. Calgarians have always used water responsibly.
Yes, to ensure there will be plenty for the future
Yes we should be prudent stewards but we need an infrastructure that can handle the demand of the system and is not ignored.
Yes - conserving water saves me money in the end and it helps to ensure there will be enough to go around.

Is using water wisely important to you? Why or why not?
Of course. Leaving a tap running or watering the sidewalk is a waste. Watering my grass, gardens and tree is not. Greenscape is very important.
I heard in the mayoral election that 50% of our treated water in Calgary is leaking out of our distribution system prior to reaching an end user. How sbout we start there. You want to talk water conservation, by my math if we tightened up that little loop hole there would be twice as much treated water available to Calgarians!?! On a per capita basis our household uses a fraction of the water of the average Calgary household fall, winter and spring. We have 50-60 trees on our lot and have to water in summer which you are proposing to charge a premium for. Can we get some credit for our 3-season conservation to put towards our contribution to the urban forest? According to your urban heat map the coolest wedge in my neighbourhood is on my lot. I could cut it all down and turn it into a desert but would that serve the interests of Calgary? I run 7 rain barrels and a 1000L tote to collect rain and I still need to irrigate to keep it all alive. What I mean to point out is there will be consequences to this change some of which are running in opposition to other stated goals in this city. I support water conservation but not what you are proposing
Yes but within reason!
Yes it is very important to me, yet the city will not hook me up to the main water line in my neighborhood. I'm connected to a dead end water line fire hydrant that they flush twice a year wasting thousands of gallons of treated water to try keep my water consumable.
Moderately important. Because I'd rather have people be responsible than be controlled by the government.
Yes, but not to the point where if I need it its not available. The city should have plans to provide the city with water, not restrict everyone's use on it.
Canada is blessed by having fresh water resources that are fast becoming coveted by other countries, especially the USA. We need to treat this precious resource respectfully, manage it wisely, safely and ensure it is not squandered while still ensuring Calgarians have equitable access to it. There needs to be careful assessment of the highest users - especially commercial and industrial users - as well as the compassionate recognition of differing abilities and incomes of residents so the burden of payment is not another added hardship confronting our citizens. We need to get this right.
Yes, water should be used wisely as it is a limited, shared resource.
Yes but you should actually poll Calgarians before you implement changes. This sure doesn't ask us what we think about these changes at all.

Is using water wisely important to you? Why or why not?
Yes, our water supply is pretty limited most of the year.
yes using water wisely is smart
Yes, it's a limited resource.
No. We never have an opportunity to use it because of shortages. Our population is too high to sustain our current resources. Poor planning on the city's part. And every day, ponds and streams are being covered by developers. No wonder we have droughts!
Using water wisely is very important. What is also important is that individual households are able to have options up to including paying more if additional resources are required. Part of the process should also take into consideration households that utilize sprinkler systems which distribute water to grass and plants far more efficiently and precise vs pulling hoses and sprinklers. Households that have invested in sprinkler systems should be given consideration in the process. Gardens have been given an exemption in the process. Flower beds and flower pots that households invest significant dollars in should also be also provided with an exemption. Provided there isn't a water emergency a household should be free to use water as required and be willing to pay for its usage. I'm available to provide additional input via a phone call or requested written input. [personal information redacted]
Water is not free & unlimited. We need to use it wisely.
Yes water is precious.
It is if we want to have water available like it is right now.
It is important to ensure that we use water responsibly so it is around when we need it (drouts, increasing summer temps)
It's up to the user. The City of Calgary needs to keep the 2005 policy.
Yes both as a cost issue and environmental concerns
Yes. Efficient and effective water use both keep infrastructure costs down for both capital and operation, and reduce our impact on the environment. With the shrinking of glaciers that provide Calgary's water reducing consumption now will lessen the shock when water becomes less available and potentially less reliable. A sudden reduction in allowable water use in the future will impact homeowner and businesses that have made investments. Long term planning and incentives to reduce water consumption will mitigate the longer term impacts as decisions made now will have the opportunity to be influenced by expected future changes.

Is using water wisely important to you? Why or why not?
Yes using wisely is important, but being dictated when and by how much is stupid communist ideology!!!
Yes, we should be efficient in use as it does cost alot of money, however, we do have a good amount available from our rivers.
Somewhat important. Excessive outdoor watering is troubling but residents should be able to use a reasonable amount of water without penalty.
Yes. It's a resource that we cannot take for granted anymore. With hotter weather and lower precipitation, we have to monitor our usage.
Yes, however not when I am forced to do so because a city poorly maintained critical infrastructure. Our water problems are not due to over use they are due to poor management of our existing infrastructure and complete and utter disregard for building the infrastructure required to support a city the size of Calgary. It is unacceptable that we had a critical water main that had never been inspected, despite multiple reported issues with the same pipe in other cities. Equally as bad, is the fact that the city some how did not have sufficient redundancy in its system to manage an outage of the line that failed.
Yes it is, we need water for just about everything.
Yes since the water main break
Not at all important. Not surprised in the slightest that municipal government zealots would try and tax water higher. Disgraceful.
Yes. It should be quality water for human consumption
Yes. I am very concerned that Calgary is on a trajectory to experience water shortages and we need to slowly acclimatize to having more water restrictions before we badly need them. Going from 0 to 100 like last year when we had the main line failure will be very tough for people to accommodate. So we need to train our citizens to be more water wise. We have a neighbour in a new build house that is almost two years old and still has no water meter.

Is using water wisely important to you? Why or why not?
It's important - however this water shortage alarmism is counter productive. Most Calgarians saw that the city has done a poor job of maintenance and identifying and repairing water pipe issues and the like per the issues in 2024. So, I personally have ZERO faith in what is being spouted out of the mouths of city administrators and council in regards to water "shortages" Remember the tale of The Boy Who Cried Wolf" Personally I ensure I have no water leaks in my home re toilets, outside taps etc. I try not to water my lawn, relying on rain days, I do water my garden, flower beds and trees when needed. I have seen my utilities bill go up, up, up and services go down, down, down. If I am now going to have to pay again for less services, then there are serious concerns with what city hall is doing with our tax $. Well, there are serious concerns anyway, without more increases to the water rate.
Yes it is important because I understand that it is a natural resource and not an endless supply. It should be treated with respect and used wisely
We have enough water to not do this
Yes! We need to emphasize water conservation! Rain water barrels need more attention for irrigation!
Of course. Important to use all of our resources efficiently.
Yes, i agree with all 9 benefits listed in the above that are achieved by improving the city's water efficiency. Using water wisely also aligns with our personal values and goals in being mindful and resourceful of how we interact with the natural environment and resources.
yes - it's a shared and limited resource. collecting, treating, and distributing water costs taxpayers as does wastewater collection & treatment.
Yes, I think it is important to be good stewards of our available resources because of my faith (Christian) and sensibilities (waste not want not).
Sure it's a limited resource and should be protected
No. We need to stop these large residential developments that are increasing the population and consequently increasing our water use.
Water is a finite resource and we should use it wisely to limit our impact on the environment, limit costs.
Yes, Calgary faces water shortfalls in the summer and maintaining our access to water is critical.

Is using water wisely important to you? Why or why not?
Yes. I want to make sure everyone and everything has what it needs in terms of water. We need to be prepared for climate change and that means taking responsibility and making changes.
Yes. Cost is outrageous. I don't even water my lawns anymore because of it. I limit in house use as swell. We are 2 people living on a single income due to disability that has not been recognized in years. We can't afford to waste water.
Yes as Calgary has grown so much and we seem to be in a trend of drought years. Our reservoir can't supply enough for our population boom.
No. I believe the best solution is to let people use water as they need.
Yes. I think we need to be mindful of how we use all of our resources. Droughts are coming.
Potentially
yes
We have a limited supply of freshwater and water scarcity will only continue to escalate in the future.
Yes, it is important because fresh water is a sacred resource.
Wisely, yes, but blanket rules, absolutely not. You want to have neighbours get more angry at each other and ruin communities, then go ahead and implement strict, time based rules. The people who don't care still won't follow the rules and bylaw enforcement can't possibly stay on top of everyone.
Yes, waste not, want not
Absolutely it is. Water is a finite resource and Calgary will face major supply challenges as glaciers and precipitation diminish.
Yes
Only if businesses, and municipal/provincial/federal water users prove they are using water wisely FIRST. My tiny patch of grass and trees are much more important to me than all useless government outfits and 'service' providers.
Yes it is. Because it is essential and life-givint, AND it is in limited supply. We're a smart species...we should be conserving it.
It is important as there is only a fixed amount to go around for everyone

Is using water wisely important to you? Why or why not?
Are you full on [removed]? WHAT drought? You are NOT normalizing water rationing. It is neither required nor wanted.
yes. conservation for future needs.
Yes but I am a small residential user and my usage compared to a business is immaterial. Focus should be on businesses that use probably 7-10x my volume.
Yes because I believe it is our most valuable resource
Yes it’s important as there are ways to be water savvy.
It is important as it is an essential resource I understand is limited in Calgary.
No. There are enough things in the world to worry about. This isn’t one of them
Yes! Whether you believe in cloamte change or not, our water source (being glaciers and mountain snowpack) are reducing. It just makes sense.
Wise Water usage is important. Makes sense as draught conditions are more likely every year.
Yes, it is a limited resource
I think that water conservation and efficiency is very important for Calgary's future, especially as we continue to grow. I think that tiered water rates make a lot of sense, especially during summers or other water intensive times. To me, it is encouraging to see the city be proactive on an issue that I worry about causing economic and ecological problems in the near future. I like the idea of incentivizing water smart landscaping for homes and businesses, I'd really like to know more about the city's plans. I've enjoyed some of the resources that the city has released on native plants on the city website. The prairie plants I've put in my yard thrive without additional water all summer. I think the city has done a good job promoting landscaping with plants that thrive here and we should keep encouraging that kind of smart water and land usage.
Yes! As a country, we have some of the largest fresh water reserves in the world, and I'm sick of seeing people waste it on frivolous nonsense like washing their garages out twice a week. I want to be able to continue having fresh water to drink, and I want to see our future generations have this luxury given to them as well.
yes

Is using water wisely important to you? Why or why not?
Water is a precious resource and we live in a threatened location
Yes, it should not be wasted.
Yes. Water supply comes from shrinking glaciers Drought is a reality. Citizen’s uneducated and largely unbothered by precariousness of water supply
yes - but if i'm paying for it, it should not be limited.
Not important. If the city managed the reservoirs properly there would be plenty of water. Why does city mismanagement always fall on the citizens to remedy?
I recognize that, though water is a renewable resource, it's not as readily replenished due to our warming climate and more demands from a growing population. We have 2 rivers in Calgary to draw water from, and both of them have been declining. Due to climate change, it's projected that southern Alberta will be experiencing more frequent and severe droughts in the future. I became much more conscious about water use in the early 2000s (when the City began the transition to residential metered water use), and my habits changed significantly after that.
What considers "wise" use of water? I think most people use water only when needed, and yes, watering lawns and gardens is also needed. Additionally, a tiered system won't work as households are not all the same size in terms of occupants. I'd relate it to garbage pick up - the city only offers pickup once every two weeks, which really doesn't work for our family of 5. We are constantly trying to manage garbage bags as pickup once per two weeks is not sufficient for large families. The same could be said for charging households for water with a tiered system - families are going to be disproportionately affected by this, even though the water they use is considered essential. We need water to live, we need to bathe or children, we need to run the washing machine, and as families we already pay for that higher volume through the current system and don't need to be "punished" for living.
Yes! It is important to be thoughtful about usage to ensure our infrastructure is sustainable.
Yes. Water is a valuable resource that is being used irresponsibly to keep lawns and golf courses green. It should be managed responsibly
Yes, using water wisely is important - there are times when we are in a very dry situation, wasting water is not what we should do. Also, every bit we send down the drain has to be treated at the plant, causing more expense to the City.
Yes. I see how low the Bow River is right now. I have planted a garden that requires less water. No lawn. Succulents. Plants that require less water

Is using water wisely important to you? Why or why not?
Yes, very important. Water is a valuable natural resource critical for sustaining all life. Using treated city water for non- potable usage is very irresponsible. Until recently, using excess water without financial consequences was an idea most folks thought was their “right”, as they were paying for it. So water is a valuable resource that is not infinite.
Yes, of course we need to ensure our water supply can keep up with demand.
Neutral , during the water main break of 2023/2024 is became a topic of concern. Realized the importance of water with discussions back in the 70,s with my financial advisor. Gold and water were the discussions.With rising costs on taxes think turning homes into pay showers and toilets makes my home a camp site. Let’s wait and see how much snow the Bow river receives this spring.
Absolutely. If nothing else, the water main break last year showed how laisse-faire we are with water usage, and how trimming that use can be a conscious effort that really doesn't affect daily life. In addition to water being a finite resource, snowpacks decreasing every year, and the reality of droughts - the environmental conservation is something we should strive for.
Yes. Water is essential and needs to be viewed as a finite resource not only for the direct users but also our downstream users and nature's needs for aquifer long term health (users of springs and wells). There will always be users who don't care about the environment and who waste water because its just as easy as turning on the tap without regard.
It's very important because waste should not be tolerated. It's absurd to me to see water draining off of someone's property to flow down the curb and into the stormwater system.
Yes if it’s used for grass,trees gardens
Of course using water wisely is very important, although I know the city is not going to run out of water I don’t think anybody should waste it either
Yes it is but I don’t think it should be limited- I pay for my utilities and water is included in that. I should be able to use as much water as I want to. Especially being someone who grows my vegetables in my garden- I have a rain barrel but when it’s dry I have to use hose water. Perhaps limiting the amount of people coming to our country would be a better solution than restricting water for those who have lived here their entire lives
On occasion

Is using water wisely important to you? Why or why not?
I agree to a rate charged for a standard level of usage and a higher charge for anything beyond that. Sometimes, in summer, I see sprinklers running for over 12 hours... every day, included Golf Clubs.. Another solution would be to Immediately Stop to Accept more immigrants.. it's insane how we are all paying the consequences on all services (Especially Water) and even for jobs. Everywhere I go, from doctors to cashiers, waitresses, customer service... everywhere ... and there is also an understanding problem (I need to repeat 3/4 times what I need or ask for).
Yes, it is important to conserve our water supply so that we always have clean, safe water for drinking and other necessities of life now and for future Calgarians.
Yes. We all should work to use water more efficiently to use less water as our supply lessens and to save money for lower treatment and delivery costs. We can all learn to live comfortably using less water than we are accustomed to.
Using water wisely is important but I dont need to be "policed" I will eater my garden when it needs it. The city will NOT tell me when to water.
Yes, it always has been important to use this critical resource wisely but my commitment to doing so increases as I see the low river levels, and understand the impact of climate change on our semi-arid ecosystem
Yes, because we are in a desert climate, and there is less and less snow pack and rain to replenish water levels.
Yes, it's very important to use water wisely by only using what you need, rather than consuming is as though it's an unlimited resource. We know that our glaciers are depleting and shrinking quickly and climate change has made for unpredictable events like floods and drought, so our water supply is adversely affected. Everyone needs to be more cognizant of the amount of water they use by limiting the amount we use; watering our yards when needed and planting native species, bathing only when necessary (not daily), installing water efficient taps, avoiding running the tap excessively, etc.
Yes - I am increasingly concerned about our water use (and all of Alberta's water use). The effects of drought are obvious with trails degrading, farmers suffering, rivers lowering, and winter weather changing. I am fully supportive of efforts to reduce water use in meaningful ways.
Our water needs to be used wisely and conserved as it is not an infinite resource. I feel there are many easy ways to conserve that cost nothing.
Yes, I garden & drink water

Is using water wisely important to you? Why or why not?
Yes, because we want to ensure that we don't run out for future generations. There is no need to waste water.
Yes as it is a finite resource
Well obviously but there can not be restrictions because our food and our trees need water
I have a garden that contributes to dwindling biodiversity and support wildlife and pollinators. I have lots of trees, shrubs, vegetables and flowers. While wise water use is important, turning Calgary into a desert is not ideal. The gardeners need a way to apply for exemptions if their gardens are found to be of merit to the city.
yes, it's a big part of keeping our environment safe and giving everyone access to a basic human need
Yes, clean potable water is necessary for drinking. We should be doing our best to protect this resource.
Yes, using water wisely is essential because fresh, clean water is a limited and precious resource that is under increasing stress. It is not just humans that require this water for many things, but also the plants and animals in the environment around us.
Yes, its directly related to common sense of which most people have none. This is an excuse to charge more for water because the city was negligent in adding a new line prior to the line.break last year. Nenshi and Gondek should have to pay for it.
Yes it is. Wouldn’t want to run short
If you cannot provide water to taxpayers and clients, you are a complete failure and need to be replaced by someone who can.
Yes. I am a gardener and increasingly worried about our ability to take care of our environment in Calgary.
Yes, but not at the expense of too many restrictions on our water use
Yes. Clean water is essential to all life. Access to water is very necessary and we are privileged to have it and I hope this continues for the next generations
Absolutely. It's a natural resource we need to cherish and not abuse. Having a history of needing to conserve water due to its limited accessibility using a private well, you get used to conservation and making wise decisions when every drop counts.

Is using water wisely important to you? Why or why not?
Using water wisely matters to me, but it needs to be balanced with personal choice and real needs. I understand Calgary's long-term water challenges and I support smarter use, fixing leaks, better infrastructure, and encouraging efficient habits. What concerns me is rigid, scheduled watering that treats every household the same. There are times when outdoor watering is genuinely needed, like caring for new plants, protecting trees during heat waves, or preventing damage during dry spells. A one-size-fits-all schedule doesn't account for this and can unjustifiably penalize responsible homeowners. This also affects people with hot tubs or pools, since proper maintenance requires water at specific times and isn't about waste. I believe the city can protect our water supply while still offering flexibility for legitimate needs. So yes, using water wisely is important, but so is allowing residents to use water when it's genuinely needed, not just when a schedule permits. Responsible homeowners shouldn't be limited by blanket rules, especially when smart meters, leak detection, and efficient systems can save far more water than forcing everyone into the same controlled schedule.
Yes
Yes. This is a stupid question. I would suggest the city reframe their questions and stop fishing for answers and stats.
yes it is ,
Yes because our water comes from glaciers which are disappearing, and how much we use affects everything upstream - wildlife, flora, landscapes etc.
Extremely, we are a drought prone city and with climate change is top of mind for me and my family. Water is a precious resource and we are extremely lucky in Canada to have it in as much abundance as we do, not the case for most places in the world. I am a a gardener and I believe that those of us with law/garden spaces have an added responsibility to be stewards of our water ways. I don't think that the habits for water conservation are that difficult but I do think that there is a lack of awareness of drought tolerant options, city resources that inform of those options and videos on how to apply options to personal circumstances. I also think that we have an opportunity to continue the momentum that has been gained in peoples practices from recent droughts. In addition to the rain barrel program the City should look into an implementation strategy for drought and native plants, lawn removals/naturalization, both for new developments (by developers) and for retrofits to existing housing.

Is using water wisely important to you? Why or why not?
Yes. I'd like to know that we are using our water as efficiently as possible and to be able to continue to provide clean water to Calgarians as drought conditions increase over the years. "Efficiently" means looking at alternative ways to support us in watering our outdoor landscapes or perhaps to help us to convert to a more drought tolerant landscape. I live in the city on a corner lot with 13 mature trees, over 20 shrubs, and other perennials. This contributes to the beauty of our neighbourhood and I would hate to think that increased water fees or imposing severe water restrictions would result in me removing the trees because they are not being watered enough and create a risk of disease or falling. It would be great if there was a way to provide non-potable water for the outdoors.
Yes it is important. Recently, Southern and Central Alberta have been facing drought conditions over much of the year. This will only get worse in the future due to climate change - no more glaciers, reduced precipitation, hotter weather, etc. In conjunction with this, Alberta's (in particular Calgary's) population is growing quickly and putting more pressure on the available water supply. Of course it makes sense to use water wisely!
Yes, it is, because we depend on the Bow and Elbow, and the runoff from the mountains. So if we don't get good runoff because of little snow, or enough rain, we will run into problems.
Yes, using water wisely is important to me. It is important to me for 3 reasons: 1) We know that due to climate change, Calgary will have less water in the future, so we need to learn how to conserve it. 2) Withdrawing water from the rivers doesn't just affect human beings; it affects all the living things that depend on the water. I want to support the thriving and biodiversity of life in our city, and that means sharing water responsibly with the rest of the ecosystem. 3) I dislike waste.
Depends on how we define wisely and who and on what premises is defining what is considered to wisely water usage.
yes - saving energy and water is vital for long term sustainability in a growing city.
Yes
Always. Water needs to be available for the essential needs of humans, birds, beneficial insects and animals that contribute to a healthy environment. It shouldn't be considered a luxury that we squander on shiny lawns

Is using water wisely important to you? Why or why not?
I already use water wisely! I have two main concerns about your policy change already: 1. You are targeting residential use only (because it is easier politically?) and commercial/ industrial users consume a much higher volume at a much lower block rate 2. You are targeting VOLUME instead of END-USE (again, because it is an easier policy design?) Washing my sidewalk has a much lower VALUE than watering my heat stresses trees. The City wants trees, right?! And I pay the same wastewater charges for both even though watering my trees doesn't impact sewage system usage. And maintaining my trees has secondary economic value - lower peak electricity use (shading), increasing soil recharge, lower insurance claims (stressed trees falling), etc
yes but it is important that water is saved for human consumption and cleaning over lawn care
No. Stop the propaganda. It’s Canada, there are no water shortages.
Yes, but not restricting use
Yes, we need to conserve water.
Abolutely, using water wisely is of great importance to me. I started using rain barrels during the late 1990s, and it is so good to see more people using them during watering season. The major water main break in 2024 jolted all of us into realizing that we can't take our water system for granted. We are very fortunate that we were able to survive the very severe water restrictions last year during the water main break. Communication and information from the City was absolutely vital in letting Calgarians know how we were doing, and what more we needed to do if we used more water than was sustainable. I value our water system very much, and am grateful to have clean water for all my needs. We all need to realize that some practices of the past are not sustainable in the present day, especially with such a fast growing city. The priority should be our infrastructure, of which our water system is a big component. I am one person, but I do my best to use water wisely. I replaced my toilets with low-flush models, and have low-flow showerheads and faucets. I monitor my water usage on my utility bill, not just because of cost, but to make sure that I am being careful.
Water is essential for life. So, essential. So we must use it wisely.
Yes because we have a limited supply of water especially in drought years.
Very important. But government can not tell me when snd how much water to use. Stop controlling people
Yes it is. Water is a shared resource so everyone must use it responsibly so it remains available to all.

Is using water wisely important to you? Why or why not?
It is important and we are actually using 2 rain barrels to water our vegetable garden and flowers. We also replaced our front lawn with river rocks, pebbles so no watering required. On other hand we are a multigenerational household and our personal water usage probably is higher if you consider our household as one house, but again, we are probably using less than two separate houses. My concern would be if we get penalized for using more water without consideration of how many people live at our address (my spouse, me, our daughter with her husband and our grandchild). Thanks
no. We have too many people here who have been let into Canada. That affects everyone. People should move elsewhere or go back where they came from.
Water is a limited resource, we need to be more careful about how we use it. That means any data centres given access to Alberta land MUST be forced into using a closed-loop cooling system, not given access to our limited water resources.
Yes, the main break was an eye opener. That said, I garden to grow my own food and restricting that shouldn't be a focus, lawns should be, they are an eyesore and 100% waste of resources.
Absolutely it is important. Water is a valuable resource that people tend to take for granted until there is a problem with supply. Wisdom is based on knowledge and understanding and therefore education of users is essential to proper understanding of the availability of water supply and methods to conserve and safeguard water.
Yes. Very. I hate waste and it is a limited resource. City is growing . More pospone coming to Canada. We need to take care of the land so it can take care of us.
Yes it is. We don't need luscious green lawns...or hot tubs. We need to conserve so that communities downstream of us have water too.
I would say yes as like mentioned more and more years there has been drought. However, do I think I would want to change how we do things not really as I feel like I do not waste that much water. Living like we did when the pipeline failed was not manageable long term especially during the hot summer days. I do support only watering your lawn at certain days/times as I do feel like alot of people do it at the worst time of the day.
Yes. Water is necessary for life - it's important for all ecosystems, and even though we have plenty in Calgary, there are many people, plants, and animals downstream that depend on the same water we use.
Yes stewardship of water is important. But we in society need to develop tools and technology to better enable it and have repercussions if you are wasteful.

Is using water wisely important to you? Why or why not?
Yes. Because we have so many people and non native plants in a dry area.
Yes, we live in a prairie environment that has limited annual rainfall. Our water comes from 2 rivers and there are many communities down river that also rely on the rivers.
No. Stop expanding the city.
We only have a single glacier to supply our water, the Athabasca Glacier, and it is slowly but surely decreasing in size and therefore the fresh water supply that goes into the Bow and Elbow Rivers. I see people wasting water all too often, by 'watering the sidewalk.' It makes me so mad, as water is not a given, it is in limited supply. Fresh clean water is what we want. To waste it is, frankly, a sin.
Yes. Because the cost of water in Calgary is ridiculous. Water and sewer are my highest utility cost.
Yes. We only have so much fresh water accessible to us.
Yes it is important to ensure sustainable water levels for the ecosystem and the people living in it. We should be practicing conservation prior to a potential drought.
Yes, I am not ok with wasting water, however, daily showers, clean clothes, green lawns and growing food are essential. I do not think Calgarians should have to lower their standard of living because the federal government won't manage immigration
Yes, it's a limited resource we need to ensure everyone has an access to
Yes, but I don't think putting strict limits is fair / the way to implement change
I do not want to waste but conserve what water we have. Example - turning off tap when brushing and only turning on to rinse brush and mouth. One thing that needs to be addressed is the rinsing of tin cans before putting in recycling - a double edged sword?
Yes it is. Because clean water is a valuable resource that not everyone in the world has access to. We should be responsible with its use with respect to waste.
yes, I feel like responsible water usage is very important in a time when water levels everywhere are going down.
Yes it is we do not want to run out

Is using water wisely important to you? Why or why not?
Yes. We hate to see water wasted on grass. We almost never water our lawn because it's not warranted. The lawn is of no real value to us, just covers dirt. We save our watering for vegetable and fruit gardening and prerennial garden. They are productive and give us joy as well as produce.
Yes, it is important to use water wisely for all of us because we need others to use from the same source further down the river and to learn out to use water more efficiently now means we can help future generations as well.
Yes, to avoid shortages in the future and keep costs down. Water should be available for most common usage and I have lived in places where water availability is an issue, and at best it is inconvenient to have an unreliable water supply and at worst the consequences are much more severe. We are privileged to live in a location where usually we have a safe and reliable water supply and I would like that to continue.
Yes it is, limited resource
I think the current system is fine. If you use more water, you pay more. We had one drought and now we need to make up more government positions more taxpayer money to figure out the problem. If it isn't broke don't fix it. If you really wanted to save water and not come up with more useless jobs. Give a subsidy for a rain barrel for every house and you will see water drop.
Yes it is important as I often see people aimlessly watering their driveways. However, I feel like those of us with vegetable gardens who are trying to be a bit more self sufficient are going to suffer and be penalized when we need to water our gardens to eat
yes, because wastage of water put strain on natural resources and will lead to drought in future
Yes
Yes, as long as it is equitable for residents and businesses alike.
Yes, because it can be a limited resource.
No. While I appreciate that we all must "do our part" I do not believe this is something that the city of Calgary should be intervening with other than perhaps a small marketing campaign to have Calgarians do their part. Far too often the city has proven to overreach into private citizens "behaviour" and this is s silppery slope that I do not support. There is a cost associated with water use and that is as far as the city reach should go. Period. Unless there is an emergency. If you are going to address water conservation with policy I would expect real data points from an objective 3rd party to "make the business case".

Is using water wisely important to you? Why or why not?
Yes. It affects everyone who lives in southern Alberta as our rivers provide water past Calgary to others. Water is a finite resource that needs to be cared for.
Yes, it is a valuable resource. I have removed my front lawn and replaced it with a drought-tolerant garden. We have a small grassed portion in the backyard for the dogs, but we don't fertilize it; all we do is cut and weed (by hand). I have three rain barrels available for use in case watering is required. I try to reuse water (similar to a grey system) where possible. I agree with the decrease in water consumption. If people watered their lawns properly occasionally, there would be no need for sprinkler systems. There are many things we can do inside our homes that would help lessen the burden. It is essential to me that we properly steward our water use, as it is a finite resource.
Yes, the process of providing drinking water and treating waste water uses energy and as a result produces carbon emissions. Using the water we need but not being frivolous with water is one way our household tries to reduce the carbon emissions in relation to treating drinking water and waste water.
Yes 100%. Water is the most important substance for humans. We ad a society need to do whatever we can to use it wisely. I use a rain barrel at home and am in general very water conscious.
Yes absolutely. Protecting the environment and ensuring water for future generations is imperative on all of us.
Yes, using water wisely is important - Canadians, in general, waste huge amounts of water. That being said, the current and recent drought conditions do not represent the future and water availability will not be an issue for Calgary in the foreseeable future. Common sense water management education is much more important than mandated watering restrictions. Simply make it more expensive to use more water and people will reduce their consumption.
Absolutely. Ensuring our green canopy is a requirement to mitigating the effects of climate change.
My business relies on water usage and I have considered transitioning careers to something that is a bit more eco conscious. I do my best not to waste but I see others don't care nearly as much, so I feel that we need stricter expectations, better education and updated infrastructure.
Yes because we want to be environmentally friendly.
Yes. We have limited water from the mountains, so it is important that we can use it wisely, especially as Alberta and Calgary are growing rapidly.

Is using water wisely important to you? Why or why not?
Yes. Water will be more scarce in Alberta in the future and we need to take it seriously.
It is very important. A valuable and critical resource.
Somewhat, aside from the processing of water into something we can use there is enough to go around at this time. If processing plants cannot keep up, this is the only real concern. The "crisis" that is constantly being thrown around in Western Canada is a bit of a turn-off.
Don't waste water for hours watering in the middle of the day or on the sidewalk. Only allow watering on certain days and between 7pm and 10am. Cut that out and we will save lots of water.
Using water wisely is very important to me. It's a finite resource and we shouldn't take it for granted. We should be doing our utmost best to conserve it.
Yes, because it's a resource we can't live without
Yes. I feel lucky to live in a time and place with clean, running water thus, I respect it and don't want to waste it.
Reducing wasted resources and keeping water affordable
Yes, because it's a shared resource. My use impacts others, and their use impacts me.
Yes. I understand that our water is limited.
Yes, this is a precious resource and should. It be wasted or undervalued. We should be finding ways to use less to allow growth without straining our other systems including our environment. Costs associated with water will be lessened when we use less water. This goes beyond the average citizen and is also a responsibility for business and industry. Our rivers are near carrying capacity and we need to plan for the future now.
Yes.
Wise water use is important for the environment because it helps protect rivers, lakes, and wildlife, ensures clean and safe water for people, and prevents shortages during droughts. By using water carefully, we also reduce energy use and pollution, which helps slow climate change. Overall, using water wisely keeps ecosystems healthy and supports a more sustainable future. The beauty that water provides for our environments should be preserved and used in a responsible way.
It is an infinitely important yet finite resource. We must steward our resources such as water with great care to ensure it is available for all citizens now and into the future.

Is using water wisely important to you? Why or why not?
For far too long, Calgarians (myself included), have taken for granted having convenient access to safe, clean, water. We turn on the taps, and assume that we can use as much as we want, as long as we pay the utilities bill, and that it will always be available. Turns out this is a blind and entitled way to view our access and responsibility to water. Water is not an infinite resource to be consumed, it is a finite and priceless public resource that requires stewardship and safeguarding as literally our very lives depend on it. The summer of 2024 was eye-opening, when access to a seemingly infinite resource was limited due to unexpected failures of the municipal water supply system. Growing up in a rural home with a poorly producing water well, I knew how to limit water usage to bare necessities. I've always tried to not "waste water" since. I have become even more water-aware, as Southern Alberta has been in a multi-year drought. Using water wisely is important to me, and it is also important that municipalities and the province (Government of Alberta) use water wisely and protect the source of our water.
Yes. I am especially mindful when it comes to my property. I think grass is ridiculous to water. It has zero benefit to humans. We could grow food instead. I became more conscientious when we had that drought two summers ago. I am always haooy to follow guidelines when they are rolled out by the water department.
It is... and having ways to keep garden growing without a lot of water - so more education I think is important.
We have a limited supply of fresh water. Glacier melt, lack of snowfall and less rain due to climate change will result in severe drought. We need to conserve our water for future usage.
Yes, I use it to grow my garden and hope to continue to enjoy doing this in the future.
Yes, it seems to be a resource that is becoming more limited and expensive.
I hate wasting water or any other resource.
Our snowpack is vulnerable, rain isn't reliable, and demand goes up. Climate change matters.
Not good to be wasteful, but that's about education not control.
Yes freshwater is a limited resource that we should use responsibly
Yes, but this is a biased way of asking the question. Of course people are going to answer yes. Saving water is less important than having a healthy happy life.

Is using water wisely important to you? Why or why not?
Yes, very important.
We need to be able to access to water outside our homes to water our gardens - food, flowers, and grass.
Yes. We don’t have an infinite supply like a lot of people think.
Yes it is. I grew up in Northern Ontario, surrounded by lakes and trees. Living in Calgary since 1984, I realize how much more fragile our environment is from a water perspective.
Yes. I know freshwater is NOT endless. Water is precious, and the lifeblood of the earth.
Yes, want to be able to enjoy our yard in summer. A city program to incentivise rainwater collection
Yes, it saves our family with costs but also to save water in general as it's not a renewable resource.
Yes. It is not limitless, and that is the responsible thing to do, especially since the water supply has not increased but the city population certainly has,
Yes, water is our most important resource.
Absolutely important! My family and I (including my closest neighbours) use water for our flowers and vegetables in the summer. My neighbour have now stopped watering her grass which is great. I understand people want green front yards etc. but it gets ridicolous when you see people have their water sprinklers going for hours every day... I would love to have a rain barrel on our property, but unforteunately there is no good space for it. I would love to see more and better initiatives from the city's side to increase the use of rain barrels and/or ways to collect and storing water (as a homeowner, industry, company, the city itself etc. - on all levels).
Yes.
Somewhat. We have a beautiful yard and we are proud of it
Very important. It is a limited resource and expensive to maintain systems to clean, distribute and dispose of. In our home we try to reduce and conserve. It can be hard with young children. We are also gardeners and are careful with our water use.
Yes. Our sources for water are not infinite. Our demands for water are ever increasing (population growth, farming, industry etc). Demand is quickly exceeding supply.

Is using water wisely important to you? Why or why not?
Yes, it's a limited natural resource and required for healthy ecosystem
Yes. Using resources sensibly is sensible.
Somewhat. I feel we can decrease water use without major restrictions. We just need to be aware! Ie low flow toilets, faucet off while washing dishes or brushing teeth etc
Very important and concerning. What incentives are being made for efficiency with low flush toilets, water storage solutions.
Yes. Our rivers are finite and Calgary's population has doubled since we moved here.
Yes…in light of our changing climate and living in a growing city, we need to be more mindful of water usage
Yes it is important & I feel I do use water wisely since it is so expensive. I don't need somebody telling me when or how much to use.
It is important however I think the average resident watering their flowers for two months in the summer is NOT the problem and I don't like to be told when I can and cannot water.
Very important, for sustainability reasons, for environmental reasons, to reduce dependence on it.
Yes, very much so as we have limited water resources. I am also worried about the health of the Bow River and the impact warming temperatures will have on fish and other aquatic organisms.
Yes we need to be wise. We have always done our best and notice many others that simply don't care. I think fee penalties during drought or shortages with smart meters is the way to go. Reducing overspray of irrigation and sprinklers alone would make a dent. The glaciers are going to gone, let's start now so this area still has water in 50 years for our children. Education and good choices.
Freshwater is an important resource - for human use and to water habitat and trees.
Absolutely. Water is one of, and possibly the most, important natural resource we have and we take it for granted. We see the effects of climate change on our water supply and we need to get ahead of things and find ways to reduce our use.
Absolutely, yes. Fresh water is a finite resource and the world doesn't have enough of it.
Yes; it is important not to be wasteful due to the resources required to treat and transport the water as well as to process the wastewater.

Is using water wisely important to you? Why or why not?
Yes, but without the enduring City efforts to babysit, regulate or otherwise being an administrative pain in the ass
Yes, it sustains all life.
I already use my water responsibly. I have water efficient technology, I turn the facet off while I'm showering, brushing my teeth, etc. I understand that the City needs to consider policies to protect our water consumption, however, I think it should be focused on actual excessive offenders and not punishing everyone. I'm sorry but if I want to fill up a kiddie pool for my kids on a scorching day or run the sprinkler more because it's a horrific heatwave, I should be able to do that within reason. I also don't think I should be charged more for water if it's not excessive. Adding additional fees for extra water consumption that's deemed "abnormal" is super punitive for the people who do already conserve water. If the City is concerned about running out of water, stop expanding the City and building more houses that are just going to cause more stress on a limited water system.
Absolutely. Seeing the waste by the city and residents is frustrating.
Yes it's important. Climate change coupled with a growing population makes water efficiency necessary.
Of course. our household only uses the amount of water needed
No, because this question seems political motivated and I believe this answer will be used/leveraged inappropriately
Yes, we pay for it coming & going
Yes. We have values that align with being good citizens. We feel its important not to waste. we turn off lights, we manage our furnace, recycle, compost, etc. Its just a natural state we function under.
Using water wisely is very important for a host of reasons including (but no limited too): freshwater will continue to become constrained in the coming years; I am concerned about environmental impact and sustainability of our lifestyles. Anything we can do to modify our systems and reduce harm to the environment is important to consider.
Yes. Trying to keep costs down
For things like watering plants yes. People shouldn't be watering their lawns in the middle of the heat of the day. It is a lack of education and waste. They should be watering in the evening or early morning
It is very important to me. It is a valuable and limited resource.

Is using water wisely important to you? Why or why not?
Using water wisely matters a great deal to me. I grow enough vegetables to feed our household for eight months of the year, along with fruit trees and berry shrubs. Without regular watering, I'd lose that homegrown harvest—and so would the birds who sneak their share (not to mention the bees and other little freeloaders). Watering only on set days, or only during very early or very late hours, becomes challenging when you're 70+. It would be wonderful if the City could consider a few reasonable exceptions for long-time Calgarians who have spent decades contributing to this community. And while we're talking about water: the City itself loses quite a bit through system leaks. I'd love to know what steps you're taking to fix those—because even my tomatoes can't outgrow that kind of waste!
water is natural source, it should be free to everyone. dont charge
Yes. We live in a drought prone area, and water security is critical.
Of course it is important to use water "wisely" but it is equally important that I can decide what is wise and how I use it. Not some bureaucract
Using water wisely is important and I understand that holding people accountable goes along with that but unless there actually is a crisis, then this should still be voluntary. I do not agree with setting an arbitrary limit on use and then charging significantly more for additional water. What will happen in 10 years? The foundation will be set and the arbitrary limit will be slashes so that fees will be increased no matter what. The reason, well we are always in drought, we use too much but according to who? In the news there was recently talk of excessively large bill as a result of an unknown water leak in a home. The cost to repair will already be atrocious so to add to financial burden with a large water bill during people's already stressful financial circumstance would be devastating. There is no need to add neighbourhood animosity for water use. I don't want to see additional judgement there is enough of that in this world already. You want to water your lawn because you are going to be away for 7 days but it isn't your day to water, go head and water. I am in favour of voluntary water reduction. No need to hold people accountable. No need for tiered rates!
Scarce and intermittent resource in south AB.

Is using water wisely important to you? Why or why not?
Water is in short supply, and should be monitered
Average- I like flexibility with water and I will also conserve it as much as possible.
Yes. Drought is a very real concern. Everybody needs to use water wisely so that basic needs are always met.
Yes.
Yes to protect supply of water and prevent shortages
Yes,I have an irrigation system that runs during the night on set schedule.
Very important - we can't survive long without a safe, secure and reliable source of water. NASA climate models show that by the year 2100, Southern Alberta including Calgary will most likely change to a semi-arid climate with snow & rainfall significantly below that currently experienced. Additionally, glaciers will continue to shrink, perhaps even to the point where a continuous supply of meltwater to the Bow and Elbow rivers could be threatened over the year. As the world's population continues to increase to 10+ billion people (mostly in Africa and Asia), Calgary will continue to be a hotspot for immigrants, increasing the existing number of people to unexpected new highs. All of whom require more water, whether from a residential, commercial, business, recreational or agricultural perspective. Does Calgary have a 75+ year plan to address this? I suspect that most government planning barely exceeds 10+ years.
Absolutely. When you have water problems, there are no other problems. Life get's distilled to meeting this basic need. With other issues we can get creative, we can eat different food, we can live in different homes, there is no substitute for water. We cannot be in situations like Iran or like Cape Town a few years back. We need be thoughtful and proactive about our water.
We need to make the most efficient use of our shrinking water resources
Yes, we don't want to run out
Fresh water is considered a renewable resource. However, with climate change, specifically droughts, sources of water are not being recharged. We all need to be more conscious of how much water we use, particularly outdoors.
Yes. I believe wise water use and protecting the environment is the responsibility of everyone.
Yes it is important to me because I recognize water as a shared resources that is actually quite limited here in Southern Alberta. Even when we are not in a drought my personal (and our collective) choices and uses of water impact other communities downstream and our natural environment.

Is using water wisely important to you? Why or why not?
As a home owner in an older community where we have lager front yards due to city ownership of pipelines and utilities that run through our yards, the city owning 4 meters on the side, and 5 meters out front of my corner lot, this is an extensive amount of land i must maintain without the ability to plant or landscape it, and now i will be charged higher rates for water to take care of city owned property. Affordability in this city is getting ridiculous, your approval of disgusting lot line to lot line infills in older established communities is creating parking and overcrowding issues are the main cause of public disgust in how our politicians are running our city. Our previous mayors focused on virtue signaling, and woke ism, were running the city like slum lords and only patching problems at the tax payers expense. How about anticipating and fixing problems with the resources we provide you with. Rather than pat yourselves on the back for gouging us and giving yourselves raises.
Being wise with water is important but with the taxes I pay would like to use water when I need it in a responsible manner.
There is plenty of water, the city just does a poor job in the management of it. I would to see new management of it. This would be wise.
It is important to me. Shows respect for the resource and using water wisely reduces the amount time and energy that goes into produsing clean water. It also ensures people downstream have more than enough water.
Increasingly, Yes. BUT, just because it might cost a bit more, it doesn't necessarily mean I'll reduce usage. In the cell phone example of if you use more, you pay more. Then there's the "unlimited" plan that some might be after. Just because you are ok to pay more or not may not clear your conscious of your usage. If population increases you need to figure out how you're going to support that. Seems like it goes the other way, bring in more and we'll figure it out after? NO! The City needs to figure out how to provide better services with what they have. The default is always "charge more" "increase taxes". The City needs to prove to us we get value out of tax dollars as it is and designate tax dollars more appropriately like WATER SECURITY. Charging more is not ensuring water security.
Yes, very important. It is a finite resource that must be managed properly and cost effectively as the city grows.
Yes, for conservation and to protect our natural resources.
First off, this is the wrong question to ask. But yes it is important because we need to ensure we have enough water to meet basic needs at all times, even in times of drought.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is using water wisely important to you? Why or why not?
Yes, we are located in an area where water is limited. It is important that it be used with care and planning.
Yes. We need to build sustainable water options for future generations
Yes. Reduces monthly costs.
It is very important but city should mind their own business !
To preserve our waterways and the ecosystems surrounding them into the future.
Yes using water wisely is important; we don't want to be wasteful but good stewards of our resources
It is, and I already use it wisely by using rain barrels in the spring/summer/fall for watering garden plants. We don't excessively shower or do laundry, and our kids are taught not to run water while brushing teeth, etc.
Yes. It is a measurable resource that is essential not only to humans & animals but to nature. To achieve green goals of treating CO2, anchoring soil, generating cleaner air, supporting insect & bird life (Biodiversity), and soothing our souls green spaces and gardens require appropriate water. That doesn't mean being foolish & wasteful with water but using it carefully to achieve the required results. Any water conservation must therefore take into consideration the user to ensure that gardens are encouraged as are trees and shrubs. For example, a postage stamp lot with its few feet of lawn should not use anywhere near the water a large lot that is almost all garden will need. One contributes almost nothing to the climate goals where the other should almost be receiving a carbon credit for the net positive result.
Yes. It's a resource that could be depleted and I would not want future generations to not have access to fresh water.
Yes. I think it is important to try and make smart decisions about how we use water.
Yes, this is very important to me because water is valuable resource. I do not believe there is an unlimited supply.

Is using water wisely important to you? Why or why not?
The City of Calgary's reliance on reactive, restrictive water control methods—such as mandatory outdoor watering bans and tiered pricing—fundamentally denies citizens the basic right to confidently access and utilize a vital resource, all while masking a critical failure in infrastructure investment. Instead of continually imposing limitations that feel punitive and erode public trust, the city should be aggressively overhauling its aging, non-redundant water mains and treatment capacity, which experts have repeatedly warned are at risk of catastrophic failure. Placing the onus on individuals to "conserve" through forced scarcity and higher rates is a diversion from the urgent necessity of a billion-dollar investment strategy in resilient, modernized infrastructure that can handle both the city's rapid growth and the inevitable challenges of climate change and pipe deterioration. True water security comes from improving access through redundancy and capacity, not from continuously restricting it.
Water is a valuable resource … a resource that's part of who and what Calgary is. A part of Canada's identity. Water is life and something we use in all facets of our lives. We want our water pure and here for all of to use, now and into the future.
Yes it is important. It is an environmental resource and it costs money
Yes. We need to adapt to climate change which manifests here by reduced rain and snow falls.
It's a leading question. The municipal government shouldn't be arbitrarily defining what excess water use is or how residents use their water. Surge charging, timing restrictions, or increasing rates by volume is overreaching, and punitive to big families. I have three daughters. They should be able to fill their kiddie pool and have long baths and showers without penalty.
Yes
I use water wisely I don't need to be told how to use it wisely.
During the water restrictions that Calgary had to introduce when the water main broke a couple of years ago, we began to realize how important it is to have clean running water all the time. So, using it wisely is important.
Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?
Obviously water wisdom is important.

Is using water wisely important to you? Why or why not?
Yes, using water wisely is very important to us. Living in a dry city like Calgary, we know our water supply is limited and we all share responsibility for protecting it. Over the last eight years, our family has made several changes to reduce our water use. We removed our lawn and replaced it with rock, mulch, and drought-tolerant plants, which has significantly reduced the need for outdoor watering. We also installed rain barrels so we can use collected rainwater for our plants instead of treated drinking water. Inside our home, we've switched to a high-efficiency washing machine and have become more intentional about daily habits—shorter showers, running full loads, and avoiding unnecessary water use. These adjustments have been easy to maintain and have made a noticeable difference. Using water wisely isn't just practical for us—it's part of caring for our city's future and doing our share to support long-term sustainability.
Yes. We know its a limited resource and everybody should do their part in conserving it.
Absolutely, especially with increase drought and fire seasons and given we are located in the prairies. Water use is vital and should be prioritized for now and future generations and for our fellow water users downstream of the Elbow and Bow.
Absolutely, we use it to water our garden,, clean our house, cook, eat, and bathe with. Water is essential and a natural abundant source for humans.
Yes, water is a precious limited resource. We use water sparingly, turning off the tap when brushing teeth, making sure we don't water the sidewalk, collecting snow and piling it on vegetation in time for spring melt, watering plants by hand, and so on.
yes
Yes it is important for the safety of the environment and the people. In support of water conservation, it is imperative that we do not invite the creation of AI data centers in Canada, as these are widely known for their water overconsumption issues, among many other issues for the environment and surrounding communities. https://www.sciencedirect.com/science/article/pii/S2772985025000262#:~:text=Data%20centers%20generate%20significant%20noise,water%20scarcity%20in%20stressed%20regions. https://www.techtarget.com/searchdatacenter/tip/Understanding-the-impact-of-data-center-noise-pollution

Is using water wisely important to you? Why or why not?
I an not willing to pay additional taxes or different rates for lesser or diminished services. I do not support dictating watering schedules to Calgarians. If there is a need to support expansion, the codt should be borne by the developers, not existing residents. And what's with the question? Is using water "wisely" important to you? That is incredibly patronizing and leading.
yes We pay a high price on our water bills every month city is good enough to charge us recovery on every amount even if watering the lawns very nice
I am one of the authors of the paper, [name redacted]. Our paper indicated the most immediate impacts and future restrictions on Calgary's water supply. City staff relayed that after its publication Calgarians were required to install water meters, which was unpopular with some, but essential to address the future water needs of Calgary's progressively growing population. You can imagine my disappointment to learn in the recent civic elections to learn of the losses in the civic water distribution system (22%) https://calgaryherald.com/news/local-news/calgary-distribution-network-losing-billions-litres-water-year. Clearly the most effective and beneficial way to improve Calgary's water supply and meet the needs of a growing population is for the City to reduce these losses of potable water from its distribution system. Other individual conservation efforts are also important, but without leadership from the City, its administration, departments and politicians, the efforts of individuals are stymied by knowing that their efforts are for naught due to poor infrastructure maintenance.
Yes, I worry about not having enough water for increased population in our city as well as due to as well the sprawling new neighborhoods, increasing areas to serve, as well as sharing city water resources with the Airdrie and Balzac. Worry vision for the future is not being communicated to stake holders.
I collect from my roof during the warm months. I always ensure I do full loads in the dishwasher and laundry. I take quick showers and don't flush the toilet every time I use it. Conserving water is the smart thing to do, regardless of the water situation.
Water is a limited resource, so consumption is an issue, and there's a cost associated with cleaning it and returning it to the river, so wise use in that regard is important.
Of course it is. Every single one of us needs clean water.

Is using water wisely important to you? Why or why not?
Yes, using water wisely is important to me and there are a number of ways we can conserve water. Firstly, people should try to run their dishwashers and washing machines every second day. People can also use these appliances at later times of the day to prevent more water from being wasted. I also think that every house should have a rain barrel for the spring and summer months. This water can be used for your grass and plants and would save on hoses and sprinklers from being used. Or water limits need to be in place so that one household could not water more than 3 times a week for 2 hours. The City of Calgary could also have rain barrels or return to using non-potable water for watering trees on the boulevards. During the winter, the snow that sits against the sidewalks should be shoveled onto your grass which would also help the roads from cracking so much. Finally, the city needs to fix the pipe that's wasting 22% of Calgary's water.
Water is a finite resource that directly impacts everyone
It’s important to me, but meddling by big brother is not. Also, it is very important that the city use my tax dollars wisely and I question that funding this Drought Resilience Plan is extremely wasteful of my money.
Yes///1 its a limited resource and we should conserve when possible.
Yes. Every living thing needs water
Yes. I see a lot of industrial and commercial waste of water in Calgary
Using water wisely is important, as water is a limited resource. And a critical resource.
What a stupid question.
Water management is important
Yes, water is not a renewable resource. The planet needs it for survival and we should waste or POLLUTE our water.
Yes. We need to ensure there is enough to support our city.
Yes. We each have a responsibility to preserve the cleanliness of our water supply and not to use more than necessary. The City has limited the use of pesticides and herbicides but should also educate and encourage residents to limit the use of fertilizer to reduce leaching directly into the river system.
Yes, wise water use is important to me. As I drive through the mountains each spring to go to BC, I am dismayed by the lack of moisture. Thirty years ago the banks along the highway would be rushing with spring melt off and the mountain tops would still be white. Our glaciers are disappearing at an increased rate. We have to stop thinking of water as an infinite resource.

Is using water wisely important to you? Why or why not?
City dwellers tend to think there is a never ending source of clean water. Some residents think it is up to other people to conserve water, while they themselves, use water irresponsibly. Why do residents believe they must have the greenest grass on the block? Watering your lawn is a big waste of water. Remind people to conserve water by being dishwasher smart, and wash machine smart. Do full loads, not a few items at a time.
Being smart with water usage if a good thing, but dictating to people what they are allowed to do or not allowed to do is not okay.
not really. The water is not "consumed" as such, it ends up back in the river eventually either thru treated waste water or runoff. Any evaporated water ends up returned as rain. There is no point in claiming a shortage of supply but perhaps a shortage in treatment and distribution
This question is poorly worded. Someone would be very unintelligent to answer negatively to it. 1. The tier system makes no sense. Comparing it to cell phone data usage is ridiculous and untrue. Charge people for usage, not punishment. 2. Being punished because water usage is mind-blowing. Who determines how much showering, cooking, and drinking is "acceptable"? 3. How about fixing leaking pipes? 22% of all water in water mains doesn't even reach consumers and is lost in transport. Before punishing hard-working Calgarians for using water, fix the infrastructure.
Water is REGENERATIVE. The City is utilizing tactics to control and milk citizens dry. I will NOT be apart of this agenda, I will not consent to smart water meters taking "account" for a BASIC HUMAN RIGHT. At this point, many Calgarians are seeing through the lies and tactics the City is trying to implement. Better scrap this agenda, or Calgarians won't be happy with the outcome.
Yes, we need to be mindful about how much water we draw from the river but we don't need to be as conservative with water use if we're using grey water or captured rain water.
NO. Let us water our garden as we desire. Fix the 22% leak issue that is happening instead and keep investing in long term proactive planning. Our summers are already so short, those who enjoy taking care of their small parcels of land should be allowed to use it as they so please. If a period of draught happens, then sure lets limit usage but making a permanent water restriction is NOT OKAY

Is using water wisely important to you? Why or why not?
I fully agree that a comprehensive water conservation plan is essential. This should include a well-coordinated public awareness campaign and the integration of water conservation concepts across school curricula, media outlets, and community initiatives to ensure broad and lasting impact.
Yes
No. We have tons of water. I have babies and like to wash my own car and water my lawn. Using water freely is the most importantly thing to me
Yes, I try and water in am or evenings.
Absolutely - our watershed is changing quickly and we will need to be ready for a variety of scenarios. Particularly, in conversations around water availability, I often notice that maintaining ecosystems in the Bow River is not cited as a priority, which means that we are probably typically understating how much water we will need to remain in the river, as opposed to focuses on municipal uses alone.
Yes it is and we already do our part, in many ways, in our home and outside. I don't think CofC should Tier our water - a base rate and high user rate. We already pay for our water, so this Tier plan is just a money grab. Taxpayers already pay TOO much for garbage, recyling, etc plus admin fees, it's ridiculous. Families are struggling all over the city, just to survive and now CofC wants to charge more for water. Not a good look Calgary! 1. Make sure ALL homes have water meters. 2. FINE any HOME or BUSINESS who's automatic sprinklers run during a rainstorm. I see so many running during storms and many times the heads are placed incorrectly and are only watering the sidewalks or streets. 3. I agree with the the time window for watering - too many homes & businesses water at high noon - such a waste of water.
Yes, of course it is important to me. I don’t want to run into a situation where we have perpetual water usage restrictions owing to wastage of water by others.
Yes

Is using water wisely important to you? Why or why not?
Yes. It is everyone's responsibility to use our precious resources as wisely as we can. We are lucky to have access to some of the cleanest water in the world. It is important to learn how to conserve and be mindful of how much water we use so that in the event of a more than likely future drought we don't have to worry about not having enough for everyone for everyday needs.
What a ridiculous question. Saying yes or no indicates nothing
Of course and I believe the majority of Calgarians already DO use water wisely.
Yes. We are very careful with our water consumption in the home and for outside watering.
Yes, conservation is important.
Yes however wise water use would be limiting immigration to reduce strain on supply, not punishing existing residents for councils woke ideology
Yes, it is important because it is essential for sustaining life. Given the scientific realities of climate change an intentional and thoughtful water strategy is required.
Yes, it's important. It takes reservoirs and other infrastructure, and resources to treat water for us to use. It's incredible when you think of it: turn the tap and it's there! It also takes a lot of infrastructure and resources to remove the waste water that goes into the system. When the water main broke, we became much more aware of how much water we all waste.
Yes, but "wise water usage" is very subjective. What is wise to one household may not be wise for another. Everyone has different needs eg; number of people in the household, disabled or ill people, children, elderly. You can't possibly come up with a standard for wise use.
Yes, stewarding our water supply without infringing on cost or access to all Calgarians is important. We all require access to clean water for our daily lives.
We need tp protect our water supply gor our own use and for everyone and everything that uses the river. The climate is changing and the rivers are changing. Water may become harder to come by so we need to conserve and protect what we have

Is using water wisely important to you? Why or why not?
Yes of course it's important! We don't want to burden 'the system' by wasting water, so we alway close taps when brushing teeth, shaving, rinsing dishes, short showers, full loads of laundry, etc.. Our biggest water use is to water our trees and perennials in the front and vegetable garden in the backyard. We have 3 water totes and use those to water non-edible plants. We believe it's more important to water trees during drought and wildfires than to build more row houses creating more density. Calgary has grown too much too fast. Too many people have moved to Calgary burdening the system.
No. Saving money is important to me. Reduced property tax and reduced water bills without having worse services and less water access.
To eat healthy yes! The pesticides in the vegetables at the food stores is poisonous.To own your own home and pay taxes why is it ok for the city hall and Mcdougall Centre able to water while the citizens paying taxes do not . The city parks are grossly over looked and an eye sore. Dead grass and over grown full of rodents that migrate ruining peoples yard. The rockies are in our back yard. Perhaps stop attracting immigrants if there’s a water shortage. I grew up believing we had plenty of water until government brought in immigration. Fresh Water was one of our richer resources. Did we send it somewhere south or preparing to over populate. Our city looks great during Stampede but is third country compared to most modern cities in Europe and USA. So a flat out no.
Yes using it wisely so that we only get what is needed and fair share for other people depended on these two rivers
The city needs to stop wasting water needlessly. For example: • Bring back the water recycling car wash for police vehicles. • Stop watering municipal parks during the rainy season and when it is raining. Sprinkler rain sensors (aka rain sensor shut off) have been around for a long time. • The city needs to be mindful on what flowers (annual as well as perennial), grass, vegetation, shrubs and trees they plant. There should be more native species of plants. Petunia's and verbena's are not native and require plenty of water. • Same for Spray Parks. • Stop washing city vehicles as so often. A bit of dust and dirt isn't going to harm the vehicle. The city needs to show the citizens that the city is water conscious. People will not take this seriously is the city doesn't heed their own words.

Is using water wisely important to you? Why or why not?
Living in a city with some of the cleanest water in the world, I believe keeping our water clean and plentiful is extremely important, and coming from someone who's late grandpa worked in water treatment for the city, I know how important it is to have the infrastructure in place to ensure it stays that way. Investment in Calgary's water and infrastructure is an investment in our cities future, I believe no matter where you are politically, this is a super important topic and things like this are where our money should be going.
I absolutely believe that using water wisely is not only important but should be mandatory for the sustainability of our lands
It is very important to use water efficiently as we have a limited quantity. We should not take water availability for granted. In times of draught and pipeline breaks we find out that water is not always there when we turn on the taps. There are specific ways to minimize our water usage. Prudent users need to assess their water needs and reduce. Water meters have remind us of how much water we use and thinking before wasting is necessary to maintain water access.
Yes, it's not a endless resource and needs to be used wisely..
It is important to me; however it is clear that Water Services has been negligent in performing basic delivery of water to Calgarians over many years. The main water line break that occurred approximately 18 months ago was due to poor maintenance and testing. The technology to have detected the problem existed for many years, but Water Services has avoided testing due to costs. Water Services essentially gambled that the line would not fail. How could Council and City Administration not hold Water Services Management accountable? Identified in the information for this survey is information indicating that approximately 20% of our water supply is lost due to leaks in current infrastructure. Again, where has City of Calgary Water Services been with respect to using technology that has been available for years to work to dramatically reduce the loss of water through leaks.
Yes it is important. Safe drinking water and preserving that for everyone is so important and as we get warmer, having water for fire prevention is so important. I also think green environments is so important to health and mental health. We live here for our beautiful park filled city.

Is using water wisely important to you? Why or why not?
We're food gardeners and take responsible ownership of our water-use practices. We didn't appreciate City of Calgary's heavy-handed water bans in 2024, but lifted them during Stampede. Why is the City pushing forward with endless high-density housing projects if our water infrastructure is strained? And if we're a climate change city, why are so many mature trees and green spaces disappearing for the sake of development. I trust our city experts understand the benefits of mature trees on our environment. Residents continue to pay the price of constant tax hikes—& restrictions of freedoms is becoming the norm. Do better!
It is important to all citizens but, unfortunately, it is not a priority of our utterly incompetent municipal government. The "why not" regarding our municipal government - I guess that's because senior leadership is corrupt and focused on benefitting themselves and their friends and competently serving citizens has not been a priority for many years.
Yes, remove the fluoride
Yes. I care about the planet and don't want to squander resources.
Yes, as in all things, using resources efficiently, and without unnecessary waste is a goal
Yes. Water is a basic necessity to sustain life. With the drought conditions I believe the river levels we rely on for supply is much lower so using the supply wisely just seems wise to me
Most definitely, one can live without electricity but not without water.
Yes! I don't like to waste anything!
Not really- it's a renewable resource.
Yes. Need to be realistic about consequences of not having restrictions.
Conserving water is saving money, both on a personal level and city wide level
yes
It's not important because the city leaks 22% of the water out by not maintaining pipelines. This is obviously the single most important issue to correct with water efficiency.
A schedule is fine but a SURCHARGE IS NOT THAT IS JUST ANOTHER TAX!
Yes it is It's a precious commodity. A basic need for life With this city growing as it is there is concern for water availability for future generations

Is using water wisely important to you? Why or why not?
What do you mean wisely? People mainly use water for bath, laundry, dishes washing, cooking, garden watering. These are basic needed. City wants us to reuse water(use bath water to clean clothes then water garden?) Are we living in 3rd world? If our resources are low, stop letting more people into our country.
Yes. We need to be able to have water available for our daily use and with the increasing population. I want our water to be safe to drink.
I am mindful of it
Yes, it's the right thing to do for conservation and cost.
The only suggestion out of the all the questions is, manage the infrastructure of the water mains. Plenty of Calgarians have purchase rain barrels. Do not limit or put higher cost values to this for more water usage. July of 2025 was super wet and I know there was no announcement publicly of the how much water was saved. There is no need for this "efficiency plan". Just manage the infrastructure of the water lines. That is your primary goal. Not "drought control".
That's a stupid question to start with.
Yes, we have high effeciency washing maching and dishwasher, we have a limited time for the shower and ha water baril
Yes. It costs money to use water.
Yes. I use water wisely, and don't waste.
Yes, it is a finite resource that should be a human right to have access to.
Yes it is, because it’s important to take care of the world around us and steward our resources wisely.
No it's not. We have plenty
Very important
Yes.
Yes
Somewhat. Although the City of Calgary’s lack of a critical system monitoring and maintenance plan has our systems wasting about 20% of all water to leaks. So they ought to get their house in order BEFORE asking me to do more than I already do.

Is using water wisely important to you? Why or why not?
To ensure that there will be water available always when I need it for bathing, toilet, washing clothes, drinking cooking. I bought two 1000liter water tanks to capture water off my roof so I don't need water for my vegetable garden
Yes, the Bow River flow has been quite low even in spring and early summer due to low snow pack in the last few years. Also, the low snow pack is not protecting glaciers that provide our later summer and fall river flows. The watermain break of 2024 shows we can use less water when necessary.
We need to protect our water. It is not an unlimited resource. By using conservation methods such as not running it when brushing your teeth, reducing the amounts of toilet flushes, less watering of lawns, as just a few examples, we can reduce our water consumption.
Smart water meters and this fearmongering about water shortages is all under the direction of ICLEI, a foreign, unelected group of elites from the WEF and UN who are trying to take control of Canada at the municipal level, and given the actions of the Calgary mayor and counsel, they're winning! Smart meters are dangerous, they are a real fire hazard (think if electric vehicles with lithium ion batteries) and they are a real danger to human health!!!!
Being economical with the amount of water a family uses is financially sensible and allows this finite resource to be available for the growing Calgary population.
Yes it is, however, I refuse to be on a schedule. This is not something my family immigrated from a socialist country for 52 years ago. The city should look at its use of watering first and foremost.When it is raining in the middle of summer and CoC sprinklers are running full force, it makes ZERO sense for the rest of us to be on a schedule. What makes sense is that CoC employees ensure that no sprinklers are running in the rain.
I think the city should look at themselves first for over watering. I called the city back in Oct about a building the city owned on Rocky Ridge Blvd NW that had sprinklers going morning and night for over a month. After I called 311, it still went on for 2-3 weeks afterwards. Totally ridiculous. I pay my water bill so I can certainly decide what day and what time I will do any watering on my own property.
Yes. Increasing population means increased demand. Better to be proactive than reactive.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage.
yes

Is using water wisely important to you? Why or why not?
It is absolutely important. Many people seem to view water as an infinite resource, which may be why I often see things like people watering the road rather than their lawns, and leaving sprinklers on for excessively long times. As a resident of Bowness, I have experienced what it is like to have no water for a brief period of time. Bring in the tiered water payment model, hire more staff to check on improper water use, and do whatever it takes to preserve this precious resource.
Residents of Calgary need to be trusted to water when they feel it is necessary. They do not water excessively as the cost to so is prohibitive. We have managed for decades trusting people to manage their water needs. We need less government, including municipal, in our lives, not more. Absolutely DO NOT move to restrictive watering.
It is but not if dictated by the Cuty and smart meters. We have already seen too much over reach by City Hall and for them to control access to water, which is a right for life, not a bargaining chip, for control of the population, as that is where is will end up going
It's important that the city invests money so we do not have water restrictions ever. If you encourage growth of the city, population and neighbourhood do your job and invest in our water system so we are not punished for a growing city. That causes a rift and animosity towards new comers in Calgary. Calgary should not be restricted in their water use.
Yes, I am mindful of my personal use. I do not like the idea of having the city I impose that permanently though that's overreach
Yes, it is our literal lifeline
Yes, though as the city explodes geographically demands on pumping become a challenge and the existing infrastructure is old. Frankly the water department has not done their job through logical upgrades. While council not being logical with the overall vision for expansion of the waterlines feeding from Calgary to neighbouring communities. Such as Chestermere, Okotoks and their expansion strains any river feed water supply completely dependant on snowfall and rain from the Rockies.
Yes it is important but are property tax payers still subsidizing the Coca Cola Plant as they were/are given a reduced rate? Get rid of flouride in our water as poisonous chemical which is harmful and we water, wash, laundry and drink this poison and other countries removing as proven no benefits and harming as cannot control percentage in water and is dangerous.
Yes it is important to use water wisely because as it is a requirement for everyone in order to survive.

Is using water wisely important to you? Why or why not?
In favor of public education about water consciousness- not in favor of monitoring/ increased billing
Yes. I feel there are people that have no regard to their water usage.
Very important. It's a finite resource that supports all life and shouldn't be taken for granted or rights sold to water bottling companies.
Sure, we want to ensure we have enough.
It depends upon whose wisdom that scale is based on. I am an avid garderner of 4 plus decades. I and fellow Calgary residents are capable as citizens to choose how to steward our water usage fine and dandy. I use rain barrel water for my garden and lawn as I don't want any flouride or chlorine going on either. I and many others must pay for flouride even though it is a known toxin and we voted against it. Still multitudes of money thrown literally down the drain and into the bow river with horrific consequences to aquatic and human life. Is that a wise use of water in Calgary? I think not. So, what is real wisdom? Remove the toxins, allow Calgarians the capacity to govern for themselves how to water. We are not as reckless as we are being made to feel. We are in a semi-arid desert and will have times of huge rain alongside drought. This has been normal since the 60's, and not a climate emergency worthy of water restrictions. I naturally water more than others (and use rainbarrel water for health benefits and cost savings) because I grow over 60 percent of my produce in my urban backyard garden. I should not be penalized for my prudence in growing my own food with water wisdom.
Yes it is important, water is a treasured resource and needs to be treated as such. North americans take water for granted and it should be understood where improvements can be made
Water availability is vital for maintaining and improving health. Blaming "drought" for potable water availability issues instead of current water treatment facilities being stretched due to a 57% population increase is what we have come to expect from a City staff totally commuted to woke nonsense without any semblance of competent planning or execution. That is why I will be advising my Councilor to stop this nonsense and insist on having water treatment facility expansion plans included in this year's budget discussions
It’s not
Yes, we already conserve water wherever we can
Water is a precious resource and should be conserved
Water is one of the most abundant resources on earth… it is unacceptable for anyone to arbitrarily put limits on something that is required for life.

Is using water wisely important to you? Why or why not?
Yes, I have multiple rain barrels for collecting.
Using water AT MY HOUSE any way that I want, is what I pay taxes for. I expect the cit of Calgary to have people working for it who are smart enough to ignore the lies of the climate cultists, and serve Calgarians.
Ref https://extension.arizona.edu/sites/default/files/2024-08/az1916-2021.pdf.
Very important. We may have a lot but we waste too much.
No. We have a family of 4 and water is essential to our quality of life; showers, dishwasher, laundry and to water our beautiful yard.
No we will be just fine the way it has been. It's all part of your UN control agenda.
Yes, it is. Our house backs onto the Bow River. We can see the highs and we can see the lows. I have a few neighbours who "need" to have the greenest lawn and will water it up to 2 hours every day even when it rains. Water conservation is always important.
Yes, but not prutinent
It is. However I believe the city has ulterior motives by asking these questions. The previous council was trying to win an award to conserve water. I would hate to see water restrictions imposed that would impede the citizens rights to have enjoyment of their own space. While I agree with no waste I don't think people of this city need to be told what hour they can water their grass, that is over reach. Not everyone works the hours of city employees. We have ample water coming off the mountains on a good year for general usage. City bureaucrats. Do not need to meddle in this unless it is a historically poor watershed year.
Yes. It is a resource we can't live without and therefore shouldn't waste it.
Yes. Stop building more houses. Time to limit city growth.
Water usage whereby residents are watering sidewalks or in some cases city streets should not be tolerated. Scheduling watering is not supported as we have spent a large amount of money beautifying or yard, plus growing our own vegetables, that I am not prepared to watch my landscaping die because of scheduling. The city should instead ensure we have ample reservoirs to store water during wet times.
Water is a value resource and it should be prevented from being wasted.
Yes, water is necessary for all life and we have a responsibility to use it wisely.

Is using water wisely important to you? Why or why not?
Water usage by the City's leaking infrastructure is over 20%. Residential water rates pays for this. City get your house in order
Yes, but don't feel it is fair to charge home owners the same rate for sewage for outdoor watering. We are overpaying. See how Vancouver does it. We should pay for water consumption but there should be something to distinguish household use vs outdoor use for the sewage charges.
We need to conserve water usage where possible to ensure long term access to clean water for generations to come.
Yes, within reason. Water is a limited resource and processing costs money.
No
Yes to fight drought AND TAKE THE FLORIDE OUT OF THE WATER IT IS TOXIC
Very important to use water wisely due to the increase in the City population that continues to rise. Our water sources are dependent on local water from rivers, runoff from the mountains, and not misusing the amount of water that is available.
Yes
Water is a limited resource. We do not have the right to use it unwisely at the detriment to others.
Yes, but is most important that the City of Calgary ensure that Calgary's water systems are not leaking millions of gallons of water per year.
Yes! Our growing city remains dependent on limited water resources.
Generally. Given we pay for the water we use I believe we have a user pay system which ensures people use water wisely
Yes. We'll miss it when it's gone and don't realize how fortunate we are regarding our situation.
Yes, water management is important for the overall health of the water system
It is within reason. So it depends on what the City is proposing. That being said, I am very concerned about the loss that the City incurs within its own system. If we weren't losing 20-25% of the water throughout the system, I dont think this would be such a big issue.
Yes but within reason

Is using water wisely important to you? Why or why not?
I think this is a bit of a loaded question, and it's not a black and white issue, though the phrasing of this question certainly makes it seem like it. I think the answer is "yes, but it depends". This is true of all resources, from water, to any other finite natural resource. We need to be thoughtful in how we use resources like water to ensure we don't run out. Water in particular, is touchy, because it's sort of the universal resource that every person in a developed nation considers the access thereto, to be a universal right. The municipality needs to be very careful with the idea of "controlling" or "managing" water usage by applying taxes, levies, fees, or cost structures or other economic or legislative measures to restrict the usage of individuals to use and access water, especially in lieu of the municipality ensuring their own usage of water is appropriate. It's not so much about using it "wisely", which is a loaded and ambiguous term, but about using it efficiently and not needlessly wasting it.
It is important but policies should be developed for the sake of water resource management and not for other reasons such as increasing municipal revenue streams. There must be accountability not just on the part of water users but also for the city administration
Clean water is a limited resource.
We need to focus on keeping water both clean, and cheap for residents. This city cost of living increases are literally, pun intended, drowning the residents of calgary. We have to stop the increases on every basic level of survival or we will see the city start to get more and more violent and unmanageable. Civil unrest is built when people are not surviving and they already are not surviving....
I think it depends on the definition of using water wisely. For instance, people who water their lawns to the point where water is running down the street are not using water wisely. There's already a bylaw to cover this. Letting Coca-cola use municipal water for reverse osmosis (which typically wastes 2-4 L for each 1L produced), and letting them continue to bottle water when the rest of Calgary is facing strict water restrictions is not good stewardship. The City is spending money on things unrelated to essential services (DEI, Gondek's $107K image makeover), while water infrastructure is undermaintained and underground pipes are leaking enormous quantities of water is also not good water stewardship.
Common sense water use doesn't have to be regulated or scheduled
Yes. We have the best water in the world so we should not pollute it with chemicals including fluoride.
Yes! We can't live without clean water so we need to make sure we protect it and use it wisely.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is using water wisely important to you? Why or why not?
I want to only use what we need in the house, yard, car, etc. important to recognize our water is a basic need and to use it wisely.
Not really. There is an absolute abundance of water. When the city stops watering major green areas during rain storms, I will take that as my cue to use my rain barrells.
Yes, because water is expensive.
sure, but i want to use as much as i want. thats why i pay taxes
We have abundant water coming into Calgary. There should never be any water restrictions. This is a money grab from city council. Companies abuse it not the residents. Charge them more for usage.
Yes, wise water use is important to me, overwatering of lawns is an issue, lawns only require watering in the morning and evening for 20-30 minutes NO more! Same with trees. Of there is rain in the forecast DON'T water. Catching rain water in barrels is also an option that the City should explore? The city also needs to be more responsible for water use, street cleaning, watering parks, etc.
Yes. Too may households water daily and for too long. Our neighbours yard is Ireland GREEN. :) During the reduced water use, we recognized that we could reduce the time per zone with no ill effects. The trees suffered though as hand watering was not enough.
Being mindful is somewhat important. However everyone using water slightly more wisely will make the biggest impact. So many businesses (incl the city itself) are very wasteful
Yes we cannot take it for granted, and now Calgary has gone and poisoned our water with fluoride.
Yes, it is important to use water wisely. HOWEVER, it is not appropriate for government to tell their citizens how and/or when they should use their water.
No, its not. I want water, I pay for water. [removed] you for telling me to conserve.
Yes! Access to clean safe water is essential and keeping our waterways unpolluted is everyone’s responsibility
Yes but water restrictions like during the pipe rupture are simply too harsh. They present a risk to health.
Of course it's important. We need it to live and grow and cleanse.

Is using water wisely important to you? Why or why not?
For sure. It is worrying, the rapidly increasing population of Calgary in the midst of a years long drought.
Yes! Its not unlimited and we need to conserve if we can.
Yes it is important. Because (a) I care about the environment and having access to clean water throughout the year and (b) I care about my bills.
Yes. Wasting anything, including water is not good social behavoir.
Using water wisely is important but not at the expense of limiting how much water can be used by households
Yes. Water is becoming a scarce resource that needs to be used wisely so that future generations will also be able to use it. Water is one of the basic necessities of all forms of life.
Yes! It is a limited resource and critical for life!
Water is a precious resource and the glaciers feeding both rivers are receding
Why are you asking this?
Everyone should have access to clean water and we should develop it more readily as one of canadas most abundant resources.
Yes, I don't like to waste anything.
This comment relates to salt use on roads. The 4th Ave fly-over was also the result of salt eroding/corroding the rebar support in the concrete as was the Bearspaw mainline feeder. If City council is to review salt use costs it should also take into account the cost of asphalt degradation on all roads and possibly limit its use on bridges and similar structures until a solution has been found. I know bridges are terribly slippery during the +5'C to -5'C and this could be a special exception for beet juice use or any other non metal corrosive fluid. Water use is also important and we need to remind all Calgarians to use water wisely and not to waste.
Yes, I pay for it as a core service of my taxes collected by the city
Yes. Desalination is not an option in the future, and I worry about big corporations coming in and buying our ground water such as Nestlé.
Yes
Yes, not because something is readily available means that we should waste it.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is using water wisely important to you? Why or why not?
It is but within reason. Access to water is a right, and I don't believe there should be wasted water use or significantly inequitable uses. Limiting residential use with average users but allowing businesses who consume and use abhorrent amounts of water should not be allowed. I do not believe there should be limitations to my families use of water within average consumption, regardless of how I am using that - including use inside my house, watering my lawn, sprinklers, hot tubs, gardening, or otherwise.
Yes it's important but don't need a bunch of bureaucrats at the city telling us how to do it. Stay in your lane.
It is but having healthy water is far more important. This means removing the toxins called fluoride.
Yes. It is the most important resource
Yes. I garden with mainly edible landscape. So I reduce the amount of grass in my yard every year. I don't water grass. I rainwater harvest.
Yes, It is a source of life and should be respected not taken for granted.
No. If Calgary is losing water through leaky pipes, they need to address the issue rather than micromanaging Calgary residents with a watering schedule. Calgary residents should be able to water their trees and gardens when required and not be restricted to a city watering schedule. We pay a lot of money for trees , shrubs, grass and gardens. If Edmonton residents can water their yards when it's necessary, why is Calgary proposing water schedule restrictions. It's absolutely ridiculous. Calgary should be addressing and mitigating their leaky underground pipes which loses far more water than a watering schedule would save. Stop punishing Calgary residents for the city's incompetence. I am against watering schedule restrictions.
Of course! Water is what sustains life! And too many people waste water on ridiculous and unnecessary things.
It's a finite resource- we need to use what we have wisely
Yes dont want to waste it
Water conservation is somewhat important and I'd like the city to have better options for residents than rain barrels; I.e large totes as another option. I'm against time of day restrictions. The city should alternatively go after business and their sprinkler systems and overuse .

Is using water wisely important to you? Why or why not?
Yes incredibly, water is not a renewable resource and I want to ensure that we have a healthy supply for many generations to come.
To control the fees I have to pay. Individual consumption shouldn't be monitored or dictated by the city.
Yes, using water wisely is important to me, although only to a reasonable extent. I make an effort to be mindful and avoid unnecessary waste, but I also believe in maintaining a comfortable, practical daily routine. I would not appreciate the city dictating when I can use water!
Within reason. Putting water restrictions to the point you are threatened with cutoffs or can't even water a vegetable garden briefly or wash your laundry is taking away from quality of life.
It is but more of the issues are from the cityand its pipes not usage
Of course it is. We need to have enough treated water for everyone
Yes. We use our rain barrel in the summer to help conserve, limit out grass and try to keep native plants (on top of our veggie garden)
Yes, it is a valuable resource
Yes very much so. We have a clover lawn and watering timers and drip system for our veggies
Yes because we need to have enough water now and for generations to come. Also, climate change will be depleting our future water supply.
Yes. There is a growing shortage in the world. We need to begin reinforcing efficient water use and water conservation.
Yes, it is very important. We have landscaped with trees and mulch to cut down on our water use. We also collect rainwater.
yes. its important to increase awareness and thoughtfulness of the use of resources that are at increased risk of extreme fluctuations due to climate change - even if for the city it is abundant, we are upstream of somewhere else.
It's important in a climate like ours to conserve water.
Not
Water is a necessity. We have a responsibility to use wisely.

Is using water wisely important to you? Why or why not?
yes and 100% agree there should be watering schedules allowing people to water only 2 days a week maximum, this should apply to those with underground systems as well, many of my neighbors abuse it and are watering everyday for sometimes hours which is ridiculous
Yes but I don't trust the City of Calgary to know the difference.
Yes. It is a precious thing for life. It is more important for life than it is for industry.
Yes, we regularly face water restrictions and outdoor watering schedules in the summer with hot weather, this is becoming more of an issue each year
Yes, due to price.
Yes it is as our population grows water shortages become more of a pressing need.
What does wisely mean? I use what I need when I need it.
Yes. Water is a limited resource, it is important to protect.
Yes, I do not want us to run out of water
Of course. Water is a finite resource and should be managed well to last for future generations.
yes, save limited natural resouces and also save us money
Some importance to avoid unnecessary water wastage
Yes it's important. I garden and will need water to grow food for my family. I also think we need to manage water better.
It is very important to me because I am Metis and I am a gardener.
No
It is not as important as having access to the amount of water needed when and where I need it. The city needs to fix the fact that it loses 20% of the water it treats through leaks in its aging system, not put additional restrictions on Calgarians use of water.
Even more important than clearly biased and leading survey questions
Yes it is. I try to be environmentally conscious in most aspects of my life and water use is no different. Canadians in general are high users of energy and water per capita and I think we can do better.
Yes, it is important. I believe we should not waste water if possible.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is using water wisely important to you? Why or why not?
Yes, we need to make sure we have enough water for all our needs and to keep our water sources healthy.
It is for me. The city has multiple leaks of up to 22% do they care about water waste?
Yes. I use 2 rain barrels to take care of all my gardening needs. Primarily a veg and fruit garden.
Yes
Yes. Knowing that we live in landlocked, limited clean water resources, it is really important to be wise in using water. Water is needed not only for human use but for the health of ecosystem.
Yes!
Of course. I am worried about the water level in the Bow River and increasing frequency of drought.
Sustainability and wellbeing of our city and the environments that support it.
Using water wisely is important to conserve costs in treatment and fees associated with servicing a large city
Finite resource so we should use judiciiusly
Yes. Life is dependant on water. Residential trees absorb CO2 and emit oxygen. Trees reduce outdoor temperatures by this process. Trees, which are dependant on water to survive, in term create habitat, food and nesting sites for biodiversity such as birds, bats and small mammals. Trees support biodiversity such as resident birds and migratory birds. 30% of bird species in Canada are in decline. Bats are at risk of extinction from white nose fungus.
No. We live on a river.
I am capable of using my own water wisely without being punished/ supervised by a third party.
It is a finite resource. We are in the middle of a drought. Glaciers are receding and the Bow and Elbow are dangerously low. This is not a blip it is our futures and Calgary is going to be in big trouble. Climate change is here and we still waste water on grass and golf courses.
Yes. Because I am conscious of using only what we need and have strong values around environmental stewardship.

Is using water wisely important to you? Why or why not?
Yes, we don't need to be dumping chlorinated water all over our yards killing the natural flora etc. (it's bigger than just cutting back on consumption?) i also don't believe summer sewer costs be linked to consumption.
Yes conserving water is something that I do on a daily basis to ensure it is used wisely
Yes it is important, to be used wisely, that's why the city should be noting how many gallons are lost in the network each year!
I think most people are wise with water, you shouldn't be penalized for having a love of growing plants/vegetables etc
Yes within reason. "Wisely" is subjective.
Yes, for the good of environment
Yes but homeowners should have complete control it should not be regulated by the city.
Yes, however living with a large family I feel it is going to be very challenging for the city to properly determine how much water is needed for necessities. My household of 6 very clearly uses much more water than a smaller household. I also grow a lot of our fruits and vegetables in the summer which requires water. Unfortunately drought resistant plants don't feed my family. I feel that the focus should be more so in repairing infrastructure issues causing water leaks as this uses an astronomical amount of water in comparison to my household.
As a general principle, all resources we have should be used wisely - money, physical resources, time, etc, if we want to have enough to meet critical needs.
Yes
No. Life is busy enough. We already are sorting our garbage, batteries, electronics, recycling. Lay off imposing on us any more.
Absolutely. Water is a precious resource needed to be used efficiently and not wasted. Also don't need to put extra money into treating water that gets wasted. Residents can do their parts but the City should do its parts first (fix all water line leaks) before restricting or increasing fees on treated water.
Yes
Yes. But now the water is full of fluoride again so we aren't using it very wisely.
Yes. And we grow a lot of our own food, so water is precious and very needed in our lifestyle. We gather all the water we can to use for growing, but it is typically not enough. So careful use of timed watering to control and most effectively use water is imperative.

Is using water wisely important to you? Why or why not?
Yes, i don't like to waste
Yes, because it is a previous resource from God.
Yes of course!! We have always used our water wisely/sparingly because it's always been our most precious resource. BUT LET'S HONE IN ON THE REAL PROBLEM. When this CITY'S GOVERNMENT (per usual) FAILS TO ALLOCATE NECESSARY $$$ for aged (or faulty lines to begin with) for a city this size, coupled with reading the lines, which met the inspector's approval, BUT THEN resulted in catastrophic line failures - BUT ALSO has continuously used the bandaid approach on our water's delivery systems - this CITY'S GOVERNMENT budget planning is to blame AND IT HAS COST US ALL!
Using water should be the free will of Calgarians and not having to compare or be like other cities who put restrictions. People are wise. Putting restrictions like this looks more like control and punishment.
Yes, if it helps reduce my water bill.
Yes, clean water is incredibly important for our future.
Water is life and a fundamental human right.
No we have the most fresh water on earth and some of the best water treatment tech. we should be able to use as much as we want
Very important. During the restrictions after the water main break, it became apparent to me just how much water we waste in a day, and how much we take clean water for granted. Other municipalities have had watering schedules as well as other measures for years. I've always wondered why Calgary doesn't. It is definitely time.
Water is a limited resource that needs to be respected so that we have access to it for generations. Climate change is affecting us here in Calgary by impacting our fresh water supply. We need to take a proactive approach to protecting it so we continue to have access, along with other communities that use The Bow and Elbow, and to support broader natural ecosystems.
Yes, it is a very limited resource that is vital to the success of our society. Contrary to the actions of many, we do not have endless amounts out it, and it's about time we start acting the part.

Is using water wisely important to you? Why or why not?
Yes, because our water supplies (glaciers that feed our rivers, and annual rainfall) are decreasing quickly. At the same time demand for good water is increasing, with more demand from agriculture irrigation and agri-industries, population increases, industry and natural resource demands. The threat of open pit and mountain top metallurgical coal mining along the Eastern Slopes is not going away, and if approved will decrease the supply and purity of Alberta's water forever.
Yes.
In theory yes, but in practice no. I don't mind PAYING more for water and using as much as I need. But I do not want my plants and vegetables to die as the bees and I rely on that
No - kids need to play outside, peoples lives are busy and it is not like the majority of people are purposely abusing water
Yes - more so as time goes on and we see the water levels of our rivers get seriously low.
Yes
Water usage is important to ensure we all have fair access to clean water.
Yes. It's important for our future generations and for our environment to use water in a non-wasteful way. It isn't an endless resource.
Yes
Yes, we have to consider the future growth and people who get their water further down river.
Important Because water is life, not just a business.
Absolutely.
Yes, it is, for many different reasons. The top two priorities are a) reduced cost, and b) reducing negative impact on the environment.
So we can make sure everyone is using water in a realistic and not intentionally wasteful way so we can prioritize the aspects of water infrastructure accordingly. It's clear that during the water main issue last year, many people have taken clean drinking water for granted and are very wasteful overall.
I have lived overseas (Australia) where there is a much higher awareness of water conservation. I find many practices here wasteful.
Being non wasteful is always important to me

Is using water wisely important to you? Why or why not?
Yes, but I should not be restricted in the water I use...If I need to use water then I will. I don't waste it.
Yes, smart water use is important to minimize waste, within reason
It's a precious resource. But I'm still upset about the fluoride. It's not fair to put in everyone's water. I used to drink tap water but now I'm forced to buy water as fluoride makes me ill. I think if there was more media coverage beforehand and education it wouldn't have been voted for. I don't ever recall a vote on it and many I know aren't happy or didn't get a vote either.
Its important to use anything that costs money wisely
Yes, given our drought-prone environment and experience with water shortage during the water main break / restrictions last year.
yes
Yes because with climate change we are experience more drought on a regular basis.
No. Bigger issues at hand in the city needing finances directed towards at this time.
Water is a limited resource, so I try to use it wisely; I pay for it, so I want to save money by using it efficiently!
Yes. It is a non-renewable resource that we need to use carefully and thoughtfully. There is a limited amount of water, and we are a growing city so there os more and more need for water.
As a regular user water is important, but as we do not use a lot of it I do not think it will change much if we reduce making a lot of sacrifices or not and live comfortable without having to think in one more problem or extra bill cost.
Very important. I have lived depending on well water that would dry up in the summer months and so have first-hand experience with what it's like to not have enough water.
yes, it is a precious resource we should not waste
Yes. Public water is drawn from the Bow River, a shared source & by no means infinite.
Yes. But there has to be consultation and input from citizens on how to manage the use.
Yes, I try to avoid waste whenever possible

Is using water wisely important to you? Why or why not?
Hi, leave water use efficiency up to citizens. Don't impose restrictions. In the summer of 2025, we had massive amounts of rain, so water conservation wasn't as important. In the previous summer, the incompetence of City Council caused us to live through water restrictions while crews fixed the pipes. Council does not know best! Let Calgarians live our lives and use our judgement.
Yes. I was taught not to be wasteful, so minding how water is used matters.
No. The so-called "Climate Change Emergency" is a complete hoax. A money/power grab for the Left. No taxpayer money should be used to fund these useless, personal agendas/initiatives. Thank you.
Yes as it’s our most important natural resource
Yes, we shouldnt waste it.
Very important. I know our water resources are limited and wise use will ensure there's enough water for all our needs
Yes. Necessary for life and living. Almost irriplaceable!
Water is soon going to be a scarce resource. We felt the pain during the water main break 2 years ago
Somewhat. I do my best to not waste water. I have low flow fixtures installed, and am always mindful of my usage. However, the water rates on utility bill are extremely low. The vast majority of my utility bill is the fees. I could double or triple my water usage, and my bill would only increase by a couple dollars, whereas the fixed fees are over 80% of the bill. If there was more of a financial incentive to reduce water consumption (ie associating the fixed fees with usage), I think more people would be mindful of their usage.
We are extremely fortunate in Canada to have access to some of the most clean freshwater in the world. Wasting this resource is a preventable tragedy. Using water wisely is extremely important to me as an individual.
Yes but should be to each person's discretion
Yes, absolutely. We cannot continue to over consume a resource that is not replenishing as fast as we are using it.
Yes, using water wisely is important to me because I would like my city to be able to welcome more people while minimizing the impact to our natural environment and our water bodies.
Water isn't infinite and global warming means less snow and hotter summers

Is using water wisely important to you? Why or why not?
It's very important, we here in Calgary have a limited resource and we need to manage it wisely. I try to be water wise in my home and in my garden
I've long realized how water is not to be taken for granted and is an invaluable, precious commodity.
How many billions of litres are we losing from the city's water-main infrastructure? Larger families shouldn't pay a higher tier for basic water needs. Utilities are through the roof as it is. Water use days make more sense. In Kamloops it was even numbered houses that n even calendar days odd number houses on odd days. Most likely calgary would have to adopt a one-day or week where we are allowed to water. If people are leaving for a vacation it could pose problems if your water day is a day(s) after you have to leave and come back to dead grass/trees/shrubs. During the water-main break/repair we lost large shrubbery due to us not being able to carry water out enough filled containers. As seniors with health issues it would have been better if we could have used hose to give shrubs water by hand without ever letting go of hose so it wasn't running unattended. It cost $500 to have a small tree planted. Our front lawn never did recover.
Yes, because freshwater is a limited resource.
Yes. It is used in everything we do, cooking, cleaning, try to grow our own food due to rising inflation costs on groceries, hygiene
I object to the connotation about "using water wisely" as it implies that anyone who disagrees is unintelligent. As a libertarian, I don't believe the city should take a stance on whether any water use is wise, smart, or otherwise. The city should focus on providing infrastructure to support the needs of Calgarians. Leave it up to individual decisions of Calgarians to decide the amount of water they need.
no. we live in one of THE most water-abundant places on the planet
Using water wisely is important given the growing size of our city, the spread of development, the changes in our environment (drier seasons), and the demands on out system.
Yes. Saving resources for the future generation make sense.
I work professionally in water management. I am also a home owner and enthusiastic gardener, so very important to me.
Of course. My issue with the city is the ridiculous amount of sewer charges residents face in summer when it's perfectly obvious that the increase in water usage doesn't mean we are all of a sudden taking longer showers, going to the bathroom more etc. You really must have suffered in loss of bonus income from that, on top of the cost of fixing the watermain.

Is using water wisely important to you? Why or why not?
Important but for a beautiful city we do need to water plants....so a reasonable approach would be good
It is absolutely important to me. With global warming and increasing population, we need to be prepared for drought situations. We also need to make sure that there is plenty of water for the plants and animals too.
A bit
Yes, very important. It's a limited resource, high in demand, a basic necessity for life, health, hygiene, etc.
It is important however I have spent alot of money on plants, trees and wouldn't want to lose them.
Our household already uses our water resources efficiently. We need LESS government interference, not more.
Yes it is. Wastefulness shouldn't be tolerated. However with so many wasteful companies out there, including the city, focus needs to be on LARGE wasters more than the little bit put on lawns. Eg, sprinkler systems on when it's raining. Auto flush toilets that flush for no reason whatsoever other than movement. City planting trees & then forgetting to water - a waste of a different kind & since it's non-potable, why does that even happen? Private sprinklers that go on for hours also needs to end. Wasteful usage should pay a premium but the amount one can use also needs to be reasonable.
I think that Calgarians should have fair access to water resources. The city cannot tell us what to value and how to live our lives, it must be fair for all. Ie pools are not more important than gardening. Stop selling water to other towns. Stop selling water to companies to bottle it (ie Dasani). Charge developers way more for the huge developments they are building. Our city does not need to grow this fast - don't build the mansions, and people will stop moving here.
Yes, we should only be using what is needed and stop being wasteful. The city needs to replace grasses with drought tolerant ground cover like clover. No need to cut, cost savings, add pollinator corridors and offer subsidies or incentives to property owners to replace their grass.
Somewhat. I do what I need too which includes baths, kiddie pools and long showers. I don't water my grass

Is using water wisely important to you? Why or why not?
1. Using water wisely is important because it is not an infinite resource. 2. I grow a vegetable garden to reduce the cost of living and have healthy food and need water for this. 3. I have planted an eco-friendly garden with trees and shrubs to attract birds and insects: this takes water. 4. Reliable water sources in Calgary are dwindling due to climate change and glacier loss. 5. We will die without water.
Yes
Yes. I water my vegetable garden during the growing season with a hose. The lawn is minimal and does not get watered. We take short showers with low pressure, only flush when necessary. The rest of my garden is old, established plants that can survive on the bare minimum. I want to be able to water my vegetables properly. During rationing and restrictions I nearly fell down the back stairs every time I carried out our gray water
It is as it's not infinite, but there needs to be a balance especially in the spring/summer months when children and adults are using it as way to cool off and also for people growing food/gardens
Using water wisely is a matter of personal responsibility, respect for nature, and care for our communities. Every citizen understands that clean water is not infinite, and acting thoughtfully protects our homes and families for the future. But this responsibility must remain a choice made by free people, not something forced through hidden fees, penalties, or financial pressure. When people act because they believe it is right, the results are stronger and more honest than any imposed system. True stewardship comes from awareness, not from burdens placed on households. Water efficiency should be encouraged through knowledge, transparency, and trust, not regulation disguised as “economic signals.” Citizens are capable of managing their own consumption without being pushed or manipulated.
Yes, but stop building too many structures in the city. Too many people. Densification is terrible - Calgary was not suppose to be a big City. Stop immigration and allowing people that should not be here in the Country and cities. The City planners are terrible people and are usually not from Calgary. They have ruin this city.
How much is managing our water usages going to cost the tax payers? All of the new regulations and meters? Please be 100% transparent on this.
Obviously since we wash our dishes, clothes and selves with it. Not to mention the obvious that we drink it!

Is using water wisely important to you? Why or why not?
Yes
yes it is. citizens in our city waste too much water, both inside the household and outside. Yes I like to have warm shower and water my flowers in the summer, but there is so much myth and miss information out there, that many think reducing their garden water use is a bad thing and that their gardens will die. they will not!
yes, being wasteful with any resource is irresponsible
Yes, the waste of water is significant, as we are fighting drought and reduced fresh water from shrinking glaciers
No the city charges exorbitant rates to residents and feels they can control how we use water so I will use it how I see fit since I pay for it.
Sure, well since I don't drink tap water anymore I spend more money on drinking water. Due to the fluoride. I also don't water my plants with city water anymore. So I consume less. I do believe we should be wise about our consumption of city water but I also believe the city should up keep the infrastructure on their own dime and do the math before the city continues to grow and grow. Cs. Our infrastructure handle suck rapid growth?
Yes, have you seen the price of water bills these days?!
Yes. It's like anything else that our hard earned money goes into to support the city. If it's mismanaged and wasted it's a waste of valuable resources and residents money.
Yes.
"In 2024, water loss due to leaks was estimated at 22%." - before it even gets to the end user. My feedback is the city needs to clean up your own mess first before stopping me from watering my garden.
Yes! If we're smart about our use, and planning there should be no shortages in the summer.
Yes absolutely; it is critical that we extend our supply of water as long as possible and work to protect watersheds from being overdrawn. Limiting the use of water on non-essential activities should become a regular practice within the city.
Of course. It's one of the most precious resources we have.
Yes it is important. But so is unlimited access in the summer months. As someone who has dedicated most of my yard to growing our family's food, the restrictions last year made this very difficult. I would suggest that growing our own food is important for the climate and our health, something I am quite passionate about
Yes, within reason

Is using water wisely important to you? Why or why not?
Yes ... use water wisely ... there is not an unlimited supply of water. Too much is being wasted as if it will always be there, which it will not. People need to be more responsible not only for themselves but all around.
Yes, clean drinking water needs to be available to everyone
Somewhat
Yes it is, water is a basic need and I already use it wisely, I don't need restrictions to preserve it
Yes it is important as a valuable resource.
YES! I am strongly in favour of using water wisely. It is a valuable resource.
No. I feel it is a resource that is inherently ours to use.
Yes
Yes, because there is only so much fresh water on the planet. I think it is important to consider things like water restrictions for outdoors during the summer months. I grew up in a community where this was enforced every year and our gardens and lawns did not suffer. They included days which we could water (based on ending of house numbers) and times of day. No one needs to water their grass midday in 30+ degree weather. Save it to the early mornings or evenings.
Absolutely, we must stop wasting water unnecessarily, with our increase in population this becomes more important.
Yes, using water wisely is important to us. We have low flow toilets and shower heads and an efficient dishwasher. How about a plan to charge for "overuse" if a household's water usage is in the top quadrant of water use, charge them double or triple for the extra usage. right now there is no real penalty for water hogs. Those extra funds can pay for lots of upgrades. But, the average usage needs to be published and it needs to be clear that a household is using more than others.
Yes it is. It is a valuable resource. I have rain barrels, minimal lawn, and except for vegetables have native plants. I also water before the day gets warm, and the lawn only once a week. It really annoys me that the city wastes so much water because of leakage—and that the city would get more buy in for any rules around water use if they led by example.
Yes, I have a very sustainable garden that supplies my family with food well into the winter.
Yes

Is using water wisely important to you? Why or why not?
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
Who gets to decide what wisely means? What is the definition of wisely? Does watering a vegetable garden to grow food fall under wisely? Does washing dishes, clothing, vehicles, and watering flowers and trees fall under wisely. What do you believe that people are doing with water that is unwise? Calgary is surrounded by water and yet this city keeps stating that we have a water shortage. There are a lot more people in Calgary, something that city council wanted. People need water to survive. But the city has not kept up with infrastructure and instead has been wasting tax payers' money on idiotic projects, like building huge sidewalks and corners on streets, replacing perfectly good city curbs and by curbs I don't mean the corners where it makes sense to make them accessible. Bike lanes for a handful of riders. Yet the city does not fill in pot holes and when it does, they become sink holes within a few months. I could go on about all the inefficiencies. And now the city wants to restrict citizens access to water, which is a basic of life. Fancy curbs, new arenas, super wide side walks, lane restrictions in residential areas, bike paths, etc are not a necessity.
It is but not some arbitrary control restrictions. what's more important is the city maintaining its infrastructure. We all say how important that was with the debacle in 2024.
Water is life. Of course its important.
Very important. It's something we see so much waste with and a precious commodity
Yes, I do t think it should be wasted.
Yes, I've always been aware of water usage.
Yes it's important, it not an endless resource. We try to limit use, showers, lawn watering etc
Yes, protection of natural resources.
Yes, drought is a real risk, intelligent management is important to making sure we have continued access to freshwater for drinking and gardening
Always has been..raised that way.. limit personal water use along with proactively using collected rain water along with limited early morning watering. Water is a precious resource.

Is using water wisely important to you? Why or why not?
This is a non-problem being presented as a climate issue with a solution of government overreach. This feeds right into the UN agenda. The only aspect of "using water wisely" that is at all in the municipal domain is to ensure that the water infrastructure is sound and the water quality is healthy for human consumption. How citizens use the water is up to the citizens and should in no way be controlled or mandated by any level of government or any unelected NGO; inlcuding but not limited to an outdoor watering schedule, an indoor water usage schedule, or any surveillance of water usage by "smart" meters. Stop kowtowing to fear-mongering globalist lies! Water is a "renewable resource" - clouds form and it rains, snow melts, and the cycle continues. The City needs to manage its own water usage and infrastructure and not get into citizens' gardens, bathrooms and laundry rooms!
Yes I like to garden
Using water wisely should be important to everyone but not everyone can install rain barrels or update landscaping to be water wise. Renters have no control over installing a rain barrel or choosing to use landscaping that is drought resistant. As well multi family homes will use more water for basic needs then the average single family residential home.
Yes.
Yes. I work hard to keep my personal usage down, but resent the high distribution costs. There should be a low distribution cost and charge people for the water they are actually using. You won't get people to be mindful unless they see a cost associated with it.
It is very important to me. We have limited supplies and with global warming , people are going to have to learn how to use less.
Water usage is important because its a vital asset in our lives we cant do without.
If course it is important. I raised my family on a farm in Northern Alberta. We were conscious of every drop of water and still are.
Yes
Yes. It’s a valuable resource. Not just for us but those downstream of us
Yes. For conservation and monetary reasons

Is using water wisely important to you? Why or why not?
Yes it is important to use water wisely! People must be conscientious when using this precious resource however, the 2 years of water restrictions Calgarians had to adhere to, due to the water main break, were devastating. The thousands of dollars spent on residential garden perennials, lawn care, and greenhouse food was lost.We did not see any reimbursement on our water bills to reflect the limited usage. It is my understanding is the city will be working on the water mains again in 2026, which may lead to restricted use again. Blanket Rezoning requires a massive draw on water, to support multi dwellings that were once a single therefore, capitalizing on multiple property tax payments on a single parcel of land. The city should consider building new water mains to support Calgary communities rather than trying to patch into the existing infrastructure.
It's precious and we all need it. No need to be wasteful.
Yes, because it is a valuable limited resource and we are not the only users in the watershed.
Yes it's important. However, for those of us with large yards that cannot be fully watered with 1-2 hours per week, I can't support this kind of limited schedule. My yard takes up to 5 hours to water properly.
We have been responsible with water use for over 50 years; your problem is too many people in this city. We are full, get rid of 600,000 people and we should not have to set up this ridiculous attempt at water control.
Absolutely, I have grave concerns about the future of our water supply. I would love to see an outdoor watering schedule implemented for watering of grass lawns, but have hand watering of gardens remain exempt. Some kind of incentive for rain barrel installation and use would be nice as well.
Yes. Being aware of your water usage and ways to reduce is important, but I don't think that the average person is the biggest problem. As stated in your studies, the biggest water waster is leaky pipes, so the priority should be to fix infrastructure, residential and commercial . As someone who has always tried to use a reasonable amount of water I am using, going through restrictions, especially for the length of the repairs, was incredibly frustrating. Will the rules for individuals be the same as for corporations? The average homeowner does not use as much water as most businesses. I also do not think that we need to be charged more for such a basic necessity. This seems like a mismanaged city of Calgary problem.
Yes. So we don't waste a precious resource and ensure there's always enough water for everyone.

Is using water wisely important to you? Why or why not?
Yes, very important. Water is one of our most precious resources and we depend on it for our survival.
Of course but I don't want to live in a city that is brown and barren. We had to redo our lawn because of water restrictions in 2024. If this becomes a permanent restriction all the green will be gone and our city will be depressing and unpleasant. I don't believe lack of water is the issue. I believe it is a case of the infrastructure of our city being neglected while our tax dollars are spent on wasteful things like "art" projects.
Using water wisely is very important to me/us because we realize it is an essential but finite resource that is dwindling as climate change affects the water shed. It is a precious commodity that too many of us take for granted.
No, i pay a REDICULOUS amount of taxes for this poisoned water.
I haven't thought about it until I read this. I always felt Canada in general had a lot of it. So it never was important to me.
Yes, but there are more important considerations to make. Like not growing the population beyond sustainable/available infrastructure.
k
Firstly, the City of Calgary mayor and town council over the last several years are the ones at fault - complete fault - for choosing spending money on pet projects and agendas instead of repairs and maintenance of infrastructure. Far too much money is wasted on these pet projects and agendas, including / especially the Climate Change agendas, which are a total waste of everyone's money. Climate Change is a complete farce and all money needs to stop immediately from going to this pet agenda, and all money given to this farce of an agenda MUST BE RETURNED BACK. As for using water wisely, most people of Calgary already do good practices on how they use water. Those who are not, you are welcome to go after them.
yes, we have had water scarcity issues in the past (unrelated to the water main break) and we will continue to have issues moving forward. we need forward thinking policy to ensure we ar eusing our water wisely.
Yes, it is important to sustain a growing population, preserve nature and minimize costs to ratepayers.
Yes, because it is a limited resource
Yes it is important as droughts are becoming more common. The city of Calgary continues to grow however the water supply does not. We as a community need to be more aware of our water usage.

Is using water wisely important to you? Why or why not?
Yes because water is a limited resource.
Yes using the water wisely is important. We shouldn't just waste it.
Yes I dont want to use too much buy I do want my trees and plants to be healthy
Yes, it is a limited resource, that we are fortunate to have. We have always been mindful of our usage.
Water is a finite resource and should be protected and conserved. It is however a resource we pay dearly for as it's usage is metered and the treatment of used water is also very expensive.
I find using water wisely will help the environment in general. The amount of work and energy put in to make water safe for daily use and potable is not a simple task.
Yes, it is very important. Especially with what happened in 2024.
Yes of course it is important but this last mayor with all the climate emergency nonsense, claiming a drought when we could all clearly see how high the river was and it has been one of the wettest years. Whatever we do the alarmist ways have to stop or no on is going to pay attention and take anything seriously.
Yes. We have limited overall supplies of it here and that will likely only decrease with climate change.
Yes. We have been practicing water conservation for decades by utilizing rain water in the summer and low flow devices within our home. It helps minimize costs and protects the environment.
Yes
Yes because having enough clean water is important
Yes; why be wasteful?
To avoid a water shortage when runoff is below average.
Yes - I do not agree with any of the new proposals. Water is an access to water basic right, or it should be.
Yes. I want to be confident in our ability to manage this resource for future generations as I would like to start a family someday.

Is using water wisely important to you? Why or why not?
The water main break in Calgary (2024) really opened my eyes to how much water we waste and what I could do personally to be less wasteful. We are so fortunate to have an abundance of clean water and it was something that I took for granted. Since then, I have tried to maintain habits like re-using the water I wash vegetables in, not flushing the toilet every time, etc. in summer, I just let the lawn go brown rather than watering it too much . I know these are not huge sacrifices, but I am extremely conscious about my personal household use.
Yes
Yes. I grew up in a country that had regular droughts, so I understand the value of conserving water and using it wisely.
Yes it's important to me as a resident of Calgary because I recognize that water is a finite resource and as the bow river levels continue to drop due to glacial reduction in the mountains (due to climate change) it's very important to be mindful and intentional about water usage and consumption.
Yes very important
Yes, of course. It's not an unlimited resource that we're pulling from, and we need to keep that in mind as the city expands. Water schedules for outdoor watering are a great idea. Maybe ads on tv, social media etc, about ways to conserve water would help reach a broader audience and help the city's citizens use water more wisely.
Not an unlimited resource as we once thought, so yes, wise water usage is important
Yes. It's very important. Water is a natural resource that we need to protect.
You already bill us for water usage. The administration of it is already horrible. Now, restrictions and schedules may further impact those who do not live and work in a consistent schedule that you will likely define it by - not simply city employees (fire, police, paramedics), but those that work in the energy industry also. Residential rights have first, and most significant rights to water for a reason.
Yes it is. What's more important to me though, is that Calgary stop adding fluoride to the drinking water. There are recent studies that show the negative effects of this, especially on child development. It's not fair (disturbing actually) that my daughter is being exposed to harmful chemicals put in place by our municipal government.
Remove the flouride
Of course it is. Water is life. Water is cleansing. Water is for cooking. Water is for bathing. Water is for washing. And on and on.

Is using water wisely important to you? Why or why not?
Yes - need to conserve water as it is a precious resource. We need to ensure that we have sufficient water to meet the necessary needs for Calgarians as we move into the future.
I find this survey a masterclass in bureaucratic misdirection. Asking me to count my laundry loads is frankly insulting when a reported 20%+ of our treated water is literally dissolving into the earth from leaky, neglected infrastructure. Fix the 46+ Olympic-sized pools of water lost daily before you lecture citizens on their shower time.
Yes! We need to be water wise so that we don’t end up with shortages
When we needed to use less water in the summer times because of high heat and less water I didn't see a drop in my water bill one bit? Also contrary to this why put less water use on citizens and more on companies! They are so wasteful. Bad automatic tapa that run forever! ,
Yes! Water is our main resource we need
Yes
Yes, I'm worried about the future sustainability of Calgary's water supply.
Yes, it's more important downstream agriculture feeds us vs. having green grass in a stifling hot August.
Yes. When I water my garden/ lawn it is before 9am.
Yes.
Yes using water wisely is important. Which is why it was baffling to watch the City of Calgary filling their municipal pools and hosting the Stampede during our last water crisis. Meanwhile, Calgary city council asked citizens to skip showers and save water - the hypocrisy was astounding. What with YYCCC do this time around to ensure water is being used efficiently BY EVERYONE including the government? We're hearing of an impeding data centre coming coming to the Calgary area. These centres use immense amounts of water to function. What will the COC do to ensure the citizens have the water they require over a business like this?? My trust in the COC managing water resources effectively and efficiently is very low due to past experiences. You'll have to prove you care about people over corporations.
Yes, water conservation is integral to our future and the future of the environment, including native plants and animals
Yes water needs to respected,
Absolutely important, water is a life necessity!
I have always been conscious about my water consumption and have taught my children to do so.

Is using water wisely important to you? Why or why not?
Yes it's a precious resource which we have an abundance of.
For the last century water has been treated as an endless resource in Calgary being so close to the headwaters. We need to be mindful that there is a limit on how much water we can use but we also need to not fall back on reducing water volume as a easy button for not increasing the capacity of treating and transportation capacity.
Yes because you can’t live without it
'Stop trying to control the people and focus on running the city economically.
Yes using water wisely is important. However, the proposed above is unacceptable. Updating and repair where needed to restrict losses in the system is expected. Creating additional hand outs and programs is not an acceptable use of tax payer money. Those programs have a continued track record of abuse and corruption and a waste of tax payer dollars. I am very opposed to watering schedules. A lack of foresight and neglecting to address our water treatment is a failure of the city, not of its residents.
We need access to water The restrictions were terrible and hard to manage on my work schedule My grass was dying and I couldn’t save it. We need water. We have water in Canada Deport temps and it will solve any issue for usage going down
Yes. Within reason. The city needs to do more at the infrastructure level to conserve water (ie. fixing broken pipes that leak treated water). It should not be on citizens to conserve water. The city needs to do this internally.
Yes, and it should be to all Calgarians. Getting water to us costs money and inflation climbs every year. And ensuring water is available for many years to come is important.
Of course it is but it is more important that City fixes the problem with the leaks
It is, I feel we can all do a little which will have a big impact. I dont think however restricting outdoor watering to the point my grass is brown and full of weeds is the answer either. I pride myself on my yard.
Yes! Because it is a resource us humans, animals and plants rely on that isn’t infinate
Not really important. I believe all this fear-mongering over water is just another tactic to control the masses.
Yes
Yes. It’s our most important resource

Is using water wisely important to you? Why or why not?
Get rid of the fluoride!! Stop poisoning/ brainwashing us! Yes [removed] put flouride in the water to make the people more docile and compliant!
Yes. Also not adding toxic chemicals like fluoride is important to me. Poisoning our water supply is exactly the opposite of what we should be doing
Not wasting water is very important to me and there is a difference between using waster wisely and wasting.
Yes it is. I want to ensure every Calgarian has access to clean water when needed as well as future generations of Calgarians.
Yes, using water wisely is very important. We all know Calgary recently went through a dry season, and this could happen again. Having access to clean, potable water and using it responsibly should be a priority for everyone in our community. I work at an arena, and it's surprising how much water is required to maintain the ice. When I think about that, and then consider the number of ice rinks across the city, it's clear that there are many opportunities to improve how we manage and conserve water.
Absolutely. Water is a precious and limited resource. We need to ensure that our communities use it responsibly to ensure that we are ensuring high quality water for future generations.
Yes using water is very important to me and my household.. With our changing climate, more people and more businesses that use water we are in short supply for our farmers that grow our food
Yes using water wisely and efficiently is important. Water is a vital resource for our growing city. Last summer we were able to experience water restrictions. Although it was due to delivery and not sourcing the result was the same. Wasting a precious commodity is not wise whether we have an abundance or not.
Yes, because I have to purchase drinking water due to the city poisoning our water supply with floride
Yes. For long term sustainability
Yes it's very important. Especially to know what is in our drinking water.
Yes, but I think that the definition of "wisely" may be relative. I could answer this more accurately if the city first defines what "wisely" means within this context.
Yes. Water is a limited resource and we need to be mindful of our consumption, especially as our city grows and the climate changes.

Is using water wisely important to you? Why or why not?
Yes
Important as water is a valuable if renewable resource. As with any resource it's important not to waste even if water cycles back through the environment.
No let the people manage their consumption of water and remove the fluoride it should be illegal to put "medicine " into something that we don't have the choice to use
Everyone should have access to clean water and not be forced to rationalize it. I was born in communist system where is had to rationalize everything. I moved to Canada and I don't want to go thru that again. That is why I pay my taxes.
Yes
Yes with proper usage.
Yes, water is not an unlimited resource.
Using water wisely is important, however, high volume water users should take the most responsibility. I choose not to consume beverages manufactured in our city with our water supply, so I find that business's using high volumes of water for non-essential products should not impact whether I can put a bird-bath in my garden or water a tree that aids in the overa1l health of our environment.
I do believe it is important to conserve water and make sure that we don't run out. But I do not believe we should implement fees or a penalty on residents. A watering schedule would be a great start for the summer months and maybe looking at more sustainable infrastructure for businesses. The residents are not the problem
Yes using water wisely is important as I want to be a good steward of the environment and also cost conscious but my yard has a lot of trees and shrubs and it is important to keep them alive for the good of the environment as well so it is a balance for sure.
Yes but I do not want to be told when, where, how and for what I can use water for ie not being able to water gardens
We need water for everything
Everyone will have a different opinion on what using water wisely means.
I try to use water conservatively. Clean water should not be wasted. We should use grey water for toilets and garden. Treated water should only be used in the kitchen
Absolutely! It's horrible to have strict water restrictions like we sometimes do. It's seems very avoidable to me - like, if we were smart about how we use water when it is plentiful, we wouldn't have to have strict restrictions when it is not.

Is using water wisely important to you? Why or why not?
Yes it is. Water is expensive. Having severe water restrictions was awful. I am a gardener. I water my yard which is mostly flower beds front and back once a week with a sprinkler if needed. I have a drip system for my pots that comes on at 6 am daily for 3 minutes. The downspouts are positioned to water plants. I have two rain barrels so I can hand water. I do not wash the driveway or sidewalk.
Using water is important to me, especially because the city puts fluoride in it that is filled with neurotoxins. I would like this removed so that we can have chemical free water.
Yes. I already conserve water in multiple ways. I don't need the government telling me how I should do this.
Yes, of course. It should be important to everyone, the entire province is reaching historic lows for water reserves and we are wasting it on grass.
Very important, so we don't run short.
Yes it is - water molecules can be used over and over and over again with just a little bit of managing to keep them clean. Unfortunately this is not the issue that should be discussed. The unelected City of Calgary Managers should stop pushing their pet projects and ideological insanities upon the Citizens of Calgary - the people these managers are supposed to serve. These same managers are responsible for the city infrastructure loosing up to 30% of our water through poorly and non- maintained infrastructure. These managers should lose the equivalent cost of this water from their pensions until such time as these leaks no longer exists. The City MUST get back to Serving Calgarians.
Yes. I am an avid gardener and make an effort to be wise with my water usage. Having water restrictions negatively affects my ability to keep my plants healthy. I've spent a lot of time and money on my garden and use it to help feed my family.
Not really. I pay for it, so it's my right to use as much (or as little) as I want. Sheesh- this isn't a leading question at all!
Yes, but put pressure on big businesses as well. They waste water in one day what one city of citizens use, of course that is a generalization. Ensure every car wash recycles their water. Start now. Allow citizens to install grey water systems to ensure every drop is used wisely, ie: for gardening or cleaning their cars, etc. Even better if all business and apartments could do the same. Give grants to businesses and multi-plexes so that we can start implementing such systems.
Of course using water wisely is important to me. It is a resource that needs attention and management. This is an absurd question, because who would say "nO, I wOuLd LiKe tO uSe WaTeR UnWiSeLy"...?! Bad question.

Is using water wisely important to you? Why or why not?
Sure. Water efficiency is good. Just can't drink it with the fluoride in it. Thanks for nothing on n that one. STOP FLUORIDATION. ITS NOT HEALTHY
The city using it wisely yes, not individual homes
I'd like to be able to run my sprinkler for my children as we don't have air conditioning or a car to get to airconditioning easily. It's a safe way for them to cool down.
Yes. I believe everyone should be aware if their water usage, ESPECIALLY the City. I see so many city property automated water sprinklers going off when it's raining or the sprinklers are watering roadways or sidewalks.
Yes Limited natural resource reduce loss of treated water - waste clean water and energy used plan for population growth in Calgary region protect the river and fisheries
Yes it is wise to conserve , it also depends on rainfall and other conditions before the city brings in any restrictions
Using water wisely is important but also telling people how to use their water sucks too.
It is, for the sustainability of the environment and for an efficient household
Yes - very important. Water is a critical resource that also requires energy to treat and pump around the city. With increasing drought, we need to be more responsible about water use and use it efficiently and not take it for granted.
So we don't run out
Yes but I think we already pay enough for water usage in the city. Maybe the govt needs to do a better job of managing funds
Finite resource that needs to balance different needs of city, community and citizens.
Yes
Yes to take care of this precious resource!
Yes. We need to be efficient to support growth of the city without using up all of our resources.

Is using water wisely important to you? Why or why not?
The City of Calgary providing adequate water to its residents is important to us! Infrastructure spending on a basic service like this should be top priority. Having residents ration water while hotel guests get free-for all use during Stampede is ridiculous. Where do our tax dollars & the water usage fees (which have gone up significantly over the past years) go if not to an essential service like this? The debacle of the main water pipe break was absolutely unacceptable especially how long it to fix it.
Yes, but this is a painfully broad question. Waste of any form seems dumb whether it's water, fresh produce, electricity, building supplies... So yeah, don't just leave a tap running all day if it serves no purpose. If there is a reason for water utilization then weight that against the risks of use or over use.
To an extent, we do recycle a lot of it which is nice to know.
Yea
Yes…it is very important to me. There is only a limited supply of fresh water on the earth. It is our responsibility to take care of this important resource and be accountable for how we are using it.
Yes, it's a precious resource
Using water wisely is very important to me because the citizens of Calgary and areas need sufficient water to survive but the are risks and threats to our natural supply. We're all in this together and there are things we can do to use it more efficiently and to conserve water as well.
Using water, without needing to worry about wokeness and virtue signaling, is important to me!
Well having water is good considering we didnt have it for a while. Also why do we have flouride in the water when research shows it's bad? Also why do we need to limit water. We are a dry city and my grass needs watering.
Thank you for putting the fluoride back into the water! Not everyone has access to dental benefits, the fluoride does help. Those who water their lawns in the summer should have designated days and designated morning hours based on house number and days of the week. my neighbour runs her hose for half a day in one spot on her yard multiple times a week!! water restriction should not be put on households but instead gardeners like her. my shower should not need to be shortened so she can water her lawn. More major maintenance needs to be done on Calgary‘s water pipes to maintain and improve infrastructure. That pipe should never have burst. Keep the fluoride add strict watering restrictions for gardeners to morning hours.

Is using water wisely important to you? Why or why not?
Yes, so we can more clean and fresh water that can last us long time in the future for many coming years.
Sounds like an indoctrination statement. Everyone should say yes. Even if you enjoy using a lot of water, wisely is the keyword here. A single person living in an apartment will obviously use a lot less water than a family of nine people in a single detached house. So wisely is not a number. Please don't make another $.15 bag error and make Calgarian's think less of city Council and they already do.
Using water wisely and cutting out the use of herbicides and pesticides is of utmost importance to me. We cannot continue poisoning our groundwater-our most precious resource for life.
Of course
Yes it is, however if restrictions are put into place they need to be realistic. We have such a short garden season and only really need water during one dry month a year. Many people have started to grow their own food and it doesn't work if suddenly we don't have access to water. I manage an urban garden and although we have rain barrels that often isn't enough to keep the vegetation growing strong throughout the dry summer month. In addition, when we had water restrictions in place during the pipe burst, we saw no change in our water bill. It was the exact same charge even though water usage was less. I hope the city acknowledges that they can't reduce our water and still expect the same utility payments.
Yes, I'm worried my grandchildren will have less water.
Its a precious resource that we all need to be good stewards of WITHOUT WOKE NONESENSE IDEOLOGY. City needs to immediately return to good management, governance, efficiency and effectiveness. The City dared to lecture us while going from 5.8% treated water leakage to 22% ... then it blew! And all the while costs to citizens skyrocketed and the upper management knew little to nothing about front line water infrastructure.
Yes, we need to be responsible users and with waste water as well
Yes.
Yes
Absolutely important to use water wisely and efficiently. Having clean, pure water free of added chemicals is essential for life. I would really like to see Calgary's water supply free of added fluoride. The added cost of removal is counterproductive. Offer drops free to those requiring them rather than being so wasteful with the tax dollars used for maintenance of infrastructure.

Is using water wisely important to you? Why or why not?
Yes. It's also important to me not to have fluoride in my water. Fluoride is toxic.
Of course. As conscientious adults we need to use all resources with respect, care, and accountability.... Unlike the way politicians use taxpayer money.
Using water wisely is important because it is essential for human life. Without it we perish.
Yes. We all have a role in water conservation.
Yes, we're in an Arctic desert and clearly moving to drier conditions over time
Yes
It is to a certain extent. Life happens and sometimes you need to use more water.
It should be but no
It is. We choose to be water-conscious in our household & try not to waste water.
Yes to ensure there is enough water for every citizen for basic and essential needs to live.
No
Yes it is. We should not take our clean water for granted, either the treated water that goes through our taps or the water that passes through our community. We need to treat it like the precious (and in some cases dwindling) resource that it is.
Yes
It's incredibly important. Water is life.
Not. It's already bad enough that as a single senior on a limited income I have to pay these ever increasing property taxes plus a huge fee to the community I live in for thing I don't use. Basic things like water is why we live in the city and we should be able to water our lawn and a few flowers when it's convenient for us, rather than be forced into schedules that are great - if you live in the desert somewhere.
Yes especially when the city doesn't maintain the water mains appropriately
No. I think that everyone should be entitled to use as much water as they want.
Yes. I believe it's important not to be wasteful
Yes, it is. Not wasting our resources is important. People can do small things together to make a larger impact. However, adding flouride back into the water was not a wise use of finances.
Yes so we don't run out of water

Is using water wisely important to you? Why or why not?
Yes, it is the most important thing right now. After hearing this week that we waste 20% of our water to leaky pipes etc it is time to correct this.
Yes it is…….but we need to look at businesses as well. Not just residential. Hot tubs and other recreational should be part of restrictions as well.
Of course I think water should be used wisely. We've been taught as kids not to waste water. This doesn't change the fact that our tax revenue hasn't been properly allocated to our infrastructure, especially with our growing population. Don't make us pay for your mistakes.
Yes, we need water for quality of life, community growth and leaving water in watershed for environmental function
Yes
Limited resource. Drought preparation. Safer water
Yes, using water wisely is incredibly important given the effects of climate change and lower than normal water levels in the Bow river.
Yes
Yes, it is our most important resource.
Yes it is. Water is how we humans thrive on earth. We as a city need to ensure it is safe, available and used efficiently. Water pipes breaking everywhere and wasting water in the city is not sustainable. the council and city should do better in developing infrastructure to support the expansion and population growth of next 50 years and not past 50 years. another piece to consider is that how much water is wasted in homes with humdifiers. we need tech that can easily save that amount of water.
YES! Water is an essential human need and we aren't doing enough to respect the fact that the water supply is limited in Calgary.
Yes
Water is the basis for all life and as such is incredibly important to me. It's also a source of relaxation, recreation, mediation and beauty. We all need water. Using it wisely is essential.
Yes. Because we only have so much of it. It's a limited resource that needs to be cherished.
We are experiencing climate change. We must protect, preserve water for now and in the future
No not really, we are fairly economical but I don't worry about what other people are doing to be honest.

Is using water wisely important to you? Why or why not?
Yes. Less waste, less tax
I
Wise use of water is very important to us. Given the apparent climatic changes to what appears to be a drier Calgary climate and the issues upstream of Calgary with depleting glacier sources, wise water use/conservation and education is becoming increasingly important.
Yes. We don't waste water for monthly cost reasons but also also for overall water conservation from ecology point of view.
Wise water use is very important, especially considering the dry conditions that are often presented in Calgary during the spring and summer months. Using less water to reduce my costs as a citizen and household are also important, along with the goal of prolonging infrastructure, and promoting a sense of shared urgency to preserve the valuable resource.
Of course it is- it is a precious resource
Yes. And we do that already. The government deciding for us it's not the way to go. Informing people of the importance of using water wisely - yes. Imposing how to (with bylaws if watering lawn,etc) - no
Yes - in the growing world of innovation and tech using/misusing water it is imperative for us to curb waste and use water intentionally.
It's very important to me. It's a resource that we need to ensure we have for a long period of time.
Very important. Since I was a kid, I have felt passionately about not wasting such an important resource.
It is important, however we should not be limited. If you want to set times in which water should be used that's one thing, but I don't think you should start taxing people to use certain amounts of water
Not really, I pay enough for it. We have an abundance most of the time. I pay enough taxes already, I should have as much water as I want.

Is using water wisely important to you? Why or why not?
Using water wisely is undoubtedly important, and many would likely agree with that sentiment. However, the question can seem a bit simplistic because it doesn't delve into the complexities surrounding water supply and management. While it's easy to say that we should all be responsible with water, the reality is that effective solutions require more than just individual actions. There needs to be a focus on infrastructure, sustainable practices, and community engagement. It’s essential for local governments to prioritize innovative methods, such as rainwater harvesting, recycling wastewater, and ensuring equitable access to water for all residents. By addressing the root issues and investing in long-term strategies, we can create a resilient water supply that meets the needs of our community without solely relying on individual efforts. It’s about balancing personal responsibility with systemic improvements to truly safeguard our water resources for the future.
Depends on how you define wisely and in whatcontext of the weather and amount of rain and snow we have received. A lot of the climate narrative is unfounded and not true.
We have enough water. Stop this.
Yes it's very important. We live in a naturally arid climate so our decisions surrounding water use should reflect this.
Sure, within reason. We pay extremely high taxes in this city, so I expect water to be readily available for use. The water disruptions we had are inexcusable.
Yes it is. Water is a finite resource.
Yes, its a waste of an important resource otherways
Yes. We must conserve water and quit spending so much time and money on cleaning and transporting it just to waste it.
Using water wisely is incredibly important to me because we are living in times of drought and water is a very valuable resource not only in times of need, but in times of plenty for crops, gardens, household use, industrial use, sustaining a healthy environment of plants and wildlife, etc. The future is unpredictable so we need to steward our resources carefully against any circumstances.
Yes, I respect the earth. We’ve been spoiled for decades with seemingly endless water. This is unsustainable and I’d like our society to put more thought and care into Howe use our water supply.
Yes, using water wisely is important, but I do not support restrictive regulations or higher fees that punish households for normal water use. People should have the flexibility to manage water according to their real needs without excessive financial penalties

Is using water wisely important to you? Why or why not?
The climate is changing and we will be more reliant on precipitation events and groundwater base flow.
Yes. Environmental reasons. Also efficiency.
Yes it reduces demand on infrastructure supplying and treating waste water.
Yes - river levels are important for the health of aquatic species.
Yes, I strongly believe we need to protect and properly manage our water supply four ourselves and future generations.
No, not in any sense that the city of Calgary defines “wise”. Because the city overcharges so much for water utilities that everything seems like a scam and any excuse to charge Calgarians more. I also no longer see the City of Calgary as a credible or reputable because of their words, actions and choices in the last decade. It’s become unreasonable, and controlling. I have no desire to waste water. I already shower and flush toilets as little as possible, and I rarely water my yard unless absolutely necessary. It’s common sense, it’s not challenging. But the city of Calgary has an obsession with doing anything to charge citizens more and use fear-mongering or intimidation tactics (fines or threats from neighbours) to nitpick and control Calgarians private lives, all “necessary” to cover for the city’s gross negligence and incompetence that led to failing infrastructure.
So we have it when we need it.
Yes . We need to protect the futures
Of course. We have enough water for everyone. No need for an absurd, virtue-signalling “conservation” policy.
Yes we (Calgary and the planet) do not have an unlimited supply.
Yes, it is very important to use water wisely. It is a resource that should not be taken for granted.
Yes — it is a limited resource
It is important, as we are billed for it.
Generally. I consider wise water usage to be ensuring fixtures are leak free, and doing things like turning off tap while brushing. Using rain collectors
Important because of cost

Is using water wisely important to you? Why or why not?
Yes I think using water wisely is very important so that we have enough clean water for everyone.
Depends on your definition of wise
Using water wisely is important. It is valuable and will run out.
Yes, beside the actual cost water is becoming a limited supply commodity.
Yes wise water use is extremely important for every resident to observe, be aware of and to do their very best efforts to conserve it. Just by having one rain barrel in my yard, I never use city water to water my garden and over 20 large flower pots on my deck. I water my lawn very sparingly at most twice a year on average. Simple ways to save water is to turn the water off while brushing your teeth, taking shorter showers, or getting wet, soaping up and turning off the water until it is time to rinse off, only washing clothes when you have a full load to do, do the same with the dishwasher as it is not necessary to run a dishwasher every day if it is not completely full of dirty dishes.
Not since you poison our water with fluoride.
It is important to me, and our family personally has always tried to conserve water and use it well.
Yes it is important because it needs to last for the generations to come!
Yes it’s a valuable resouce
I caught rain water, took very short showers and washed all dishes by hand when there was a water shortage. I think about it when there is a drought or city emergency. I would like to have no flouride added to City Water. I am drinking more bottle these days.
I use water wisely. I have for most of my life. I try to waste as little as possible. I do NOT need your UN and WHO mandates to surveill me and sell my data about anything! Take it and shove it up your conduit. This is where a lot of [removed]'s 87 billion is going toward, surveillance and mandates. There is NO climate crisis, get that through your thick heads; or , drop the climate hoax NOW! Using resources wisely is how I live. Anything else is just communaziism.
It is important but I don't think the city should force me to use water how they want me to use water. If they want to save water they should start with fixing all the leaks in the city infrastructure
Without it, we perish

Is using water wisely important to you? Why or why not?
Yes, but not in a punitive manner. Reward lower use with credits, instead of penalizing overages. Water users like families with small children and those that rent their homes, will not have the same flexibility to control water usage, than adults and homeowners.
No - it all returns to the earth - so what's the problem?
Yes it is important as clean potable water is not an unlimited resource.
Yes. But restrictions are not welcome.
Yes. As Calgary continues to grow we need to make sure we have sufficient, clean, water supply.
It is important not to waste water to insure that we will always have enough for everyone.
Yes, the positive impact of efficient water usage on the environment and our city is important to me.
Yes. The responsible thing to do when you a part of a community
Yes
Yes, Absolutely. instilling water consciousness in our children is the first step to ensure that Respect for Water is carried on. Water, in its modern use with indoor Plumbing is what keeps us clean and healthy. with out it, we slip into a more primitive world.
no
The person that approved this question needs to be fired. Define wisely?
What is not being addressed (hidden) is the AI data centres actively being promoted to be built in Alberta. This is where monumental amounts of water will be wasted to cool these facilities. Is this behind your plan to restrict water use in Calgary? I am all for educating people on ways to manage your water use but absolutely against more bylaws trying to penalize me for a rite I pay taxes for.
Yes, of course. I think most Calgarians understand the importance of personal responsibility when it comes to our natural resources. But they also want a government that is fiscally responsible with tax dollars and doesn't trample on their freedoms. Water pricing should be based on usage to create fairness. We should also have high-quality and safe drinking water, which means we cannot ignore the emerging harms of fluoride. We must cease the water fluoridation program immediately.
Yes. Because we're living in a semi arid desert environment

Is using water wisely important to you? Why or why not?
Absolutely yes,because its our duty to preserve the resources as they are limited on earth.Because we pay for them, because the city, country as well as humantiy at large has to manage them for future generations.
yes, reducing costs of water use as they are very high in Calgary. we have structured water preservation bins, barrels and boxes on the property to reduce our usage and capture rain water. Saving water is important to us so we use rainwater to look after our lawns and gardens. We recommend the city provide water barrels to each household 'requesting them' like they do for recycling etc.
Yes of course, we've been in a drought for years and I'm worried about over drawing and creating a water crisis for Calgary and all those downstream.
Waste not Want not
It is important to me, having experienced the flooding and the water supply interruption of recent years. As well, recognizing that climate change can cause severe damage to our communities at both ends of the spectrum, I agree that we need to build resilience into our water supply systems.
I am fairly frugal with water usage. Water is one of the most important resources we have. It should be used very wisely because we all need it and there should be restrictions on over use.
We start with semi-arid climate and add global heat and a diminishing glacial water source. The furture looks grim.
Water is an important resource that should not be wasted. At the same time, it is also important to keep our trees and plants alive and healthy.
yes
Yes. Using for unimportant things is simply waste.
Using wisely is important, but I don't want to be 'controlled'.
Yes, using water wisely is very important. Freshwater is a limited resource. With population expected to reach 2 million within the next decade, demand is rising while supply remains fixed. Southern Alberta faces warmer temperatures, earlier snowmelt, and more frequent droughts, which reduce river flows during summer when water demand peaks.
Yes extremely important and we have an extensive rain water collection system able to stow 2000 liters for future use.

Is using water wisely important to you? Why or why not?
Yes, using water wisely is important to me. We are currently a global hot spot for fresh water primarily due to ice pack, but we won't always be able to rely on that replenishing each year. Climate change will and is impacting this already. I hope it's a long ways off but eventually we're not going to have that ice melt to rely on, so putting in place, and growing water conservation efforts now is important to creating a sustainable society in the future, whether it's in our lifetimes or those of our future families.
Yes, safe, clean water is a limited resource though we in Alberta take it for granted. We must ensure there is enough water for future generations.
It is a limited resource that all stakeholders need to use responsibly.
Yes, we must all (including the city) use our water supply effectively and responsibly in order to preserve it for the future.
Yes but it is also very important for the city to endure all the numerous leaks are fixed as well. These leaks are so numerous and wasting billions of litres of water daily
I always use water wisely
It’s important yes, we should all do our part to have water use that’s sustainable that being said taxpayers should not be burdened with another City piloted cash grab to replace the funds lost by the province quashing your photo radar scheme. Especially when the city has failed to invest and maintain water infrastructure for many years. When we are losing 30% of our water due to leaks that tells me there’s a lot more the city can do to improve water efficiency without charging the taxpayer directly on top of what is already in place.
Yes. We use it for everything. It is critical for our garden our dogs health and our health
No you guys lie all the time
Yes. It is an essential for life.
Sometimes. But we pay for every drop. I use totes in the summer but water is required for life and I feel this is nothing more than a cash cow/control tactic.
Yes. But the City must also be wise in water delivery, usage, and minimizing/eliminating waste.
Using water wisely is important to me because I have concerns about the long-term sustainability of water supply.

Is using water wisely important to you? Why or why not?
Yes, but not to the point of being stingy, or counting the minutes of a shower. And storm water goes back to the rivers in Calgary, as does cleaned waste water I believe. Fix broken/leaking pipes and systems. Don't change the "rules about using water". The summer with the water restrictions due to the burst pipe, was horrible. There is no rational reason a CANADIAN city should choose to live like we are in an unindustrialized location, other than a one off emergency. We get to take long showers. We get to wash our clothes. We get to water our lawns and gardens, and wash our cars, and run through sprinklers in the summer on hot days. Those amenities are part of being Canadian, and have been that way for at least 65 years.
I am absolutely opposed to a watering schedule. Different needs for different properties. Weather/rainfalls vary from year to year. Climate alarmism has such an emotional element and that is not good science. There is too much beating the drum of world ending climate catastrophe. The CO2 we exhale is plant oxygen. They keep trying to remove it the CO2 deficit we are in based on scientific data will increase and will hamper good production! It's essential to LIFE and not a pollutant. Leave our watering alone. Too much government intervention and agendas at play. Encourage rain barrels and good watering practices but DO NOT MANDATE RESTRICTIONS/WATERING SCHEDULES.
It is but I blame the city for not maintaining our water infrastructure over the years as the main source of inefficiency.
Somewhat. I don't buy into the 'water crisis'. Let's keep things real and honest if we want Calgarians trust.
Yes. Common sense.
Yes it is. More important is the City actually investing in infrastructure that keeps up with growing demand. That requires investment in our very old treatment facilities and ensuring we don't have another Bearspaw water main break like the one that derailed our City in 2024.
Yes, because I would prefer to not see situations like we have had in the previous years where we have had to stop or greatly cutback our outdoor water use.
Yes I understand the need to clean fresh water not to be wasted. Can the CoC say the same? You let leaky pipes remain the restrict citizens
No. We have a [removed] ton coming from the mountains.

Is using water wisely important to you? Why or why not?
Yes, concerned about preventing future water restriction issues and mitigation of water issues
Please remove fluoride from water. Let people use their own. Give vouchers people to gon dentist. Or buy some toothpaste with flouride.
Yes, it is important to build healthy water habits to adapt now to ensure future sustainable use if water becomes more scarce
Yes it's a precious commodity
Yes, we are concious of the amount of water we use and monitor it monthly. It concerns me of the amount of water leaking in Calgary's infrastructure as it impacts all of us in terms of cost. We've taken steps to limit the amount of water used for irrigation and are looking into ways we can reduce it further.
Using water wisely is important because it affects everyone. The city needs to lead by example on maximizing water conservation by fixing leaky pipes etc that lead to excess water consumption. But it shouldn't come at an exorbitant cost to the tax payer since we're already paying crazy amounts for it already.
Of course it is, but I shouldn't have to be told by the City how I should or should not use water. I pay attention to my water usage as it's directly reflected on my bills which are getting more and more expensive while I'm doing more and more to conserve.
Using water wisely is important, but individuals should be in charge of what they use or don't use and water usage should NOT be controlled or banned by the city.
Yes it is, in particular large entities who use much more water than the average household. Water is the new precious commodity globally.
Sure. But this should be done through education and not through added fees. Everyone's needs are different.
Yes, it's important to conserve during certain times.
Yes, because clean water now and in the future means we can continue to live and thrive here. Access to clean water is a human right. We need to keep corporations from getting their hands on our water and charging people money for it.
yes as it costs money
Yes, but it is also a resource we have in abundance.
Yes. Very important

Is using water wisely important to you? Why or why not?
Very important for my garden
Yes it is. Our household does not waste water.
What a dumb question! Alberta has had serious droughts and EVERYONE uses water wisely - unless they are new Canadians. Why haven't you used our money wisely and instructed newcomers and shallow thinkers on everyday ways to conserve water? STOP TRYING TO FIND NEW WAYS TO SUCK US DRY WITH TAXES. The rivers will keep running but the tit was dry a long time ago. City Council needs to STOP putting infrastructure money in their own pockets and buying favours from other parasites like themselves. YOU caused the water-main break with your own ineptitude and/or negligence. YOU did that! And boy, have you been making us pay ever since! Go flip some dang burgers. None of you are qualified to run a city.
Yes, using water wisely is very important to me. Southern Alberta has a very dry climate and has been in drought status for a while. Continuing to use water without limits is irresponsible and not good for the future of our province and our city. I have a rain barrel and use it regularly throughout the summer. When I do need to water my grass I do so with a hose, not a sprinkler, and typically only do so when I have new grass seed that I want to take root. I am fully supportive of any water restrictions that need to happen in the future and I hope that other Calgarians are as well. I would be fully in favour of having excessive water use charged at a higher rate. Thanks and have a good day.
Yes. I'm keenly aware of the receding glaciers and of the many years of drought we've already faced. We will face more.
Yes. I have made changes to use less water whenever I can. It ensures water for people and earth in the long term. It can save money by lowering utility bills.
Yes. I don't want to overpay for using water.
Yes. It is a limited resource that we are rich in but there is a lot of waste especially during the summer with people watering grass just so it is green. I feel that watering gardens for food or pollinators is important. But grass is just grass
This is important to me. The city is growing a lot, and I think it is very important to make sure water is used wisely. It should be used wisely as well, because it is a resource that should not be taken for granted.
No I'm not limiting my water usage because the infrastructure can't handle the amount of people you want to bring in.

Is using water wisely important to you? Why or why not?
Yes. Because it's going to run out. When the watermain broke we all got to experience what that will be like.
Yes it’s important so we have enough
Yes, I always use water wisely. My first six years of life had no running water so you always think about how much you use
As an avid gardener, water efficiency is extremely important to me. We are very mindful with our water usage both inside and outside.
We use water wisely and have been for years. We don't water lawns and and trying to zeriscape. I'm thinking this is a green washing way to charge more and really do we need new meters? Not everyone is doing great here in the City if you haven't noticed and this is another project to make us feel bad for having a shower. Get a life you guys. Leave residents alone. Most are doing great with water reductions. Take the fluoride out. I'm so tired of the endless increase in fees for what??? If there's not enough water, stop encouraging people to move here. Also, is this a veiled attempt to sell our water to industry ie: data centers, and have residents suffer and pay the cost?
If you want to tackle the problem. Address big industry, especially data centres around water use. Telling people when they can use water is an unacceptable solution to water use issues. Stop placing the onus on civilians when we know where the water is being wasted.
Yes. But, the burden of this shouldn’t may be on the tax payers. The city has not done its job maintaining and investing in proper water management. Leaks and other problems that the city has known about but done nothing about until it’s too late should not be on the tax payers.
Yes it is. We are careful to not waste water to reduce our costs and those on the treatment and supply side
I think you all are way to focused on the climate hoax, just another form of control.
Of course but we don't need nanny state oversight to be wise about it. Go away.
Using water prudently is important. Education about how to save water would be beneficial. Offering test kits for toilets is very helpful. However, I am opposed to implementing a permanent watering schedule as this is government overreach. Emergency restrictions during drought or infrastructure repairs is understandable but it should NOT be implemented permanently.
Yes. There is no value in wasting things, particularly natural resources. I do not however want to be charged more money to use it

Is using water wisely important to you? Why or why not?
Is this an actual serious question?
Not so much. As a single person I already use very little. I would think the people who have huge families and the continuous flow of immigrants unchecked is a bigger drain on our water
Yes. We should not be wasteful with water - home or business use
Yes but so is getting neurotoxins like fluoride out of our water
Yes, water is our most important resource.
Yes it is and I don't feel the need for restrictions. I resent being penalized for others misuse
yes. helping nature and helping people
Yes of course it is important but do not feel that taxing or taking more money from the citizens is the best way forward. If this is the way the City goes, there should be a vote...families are hurting and more money spent is hard. What about rebates to those who use less? What about collecting water in cisterns for future use? There are so many parking lots where water collection could be taken advantage of. You can also encourage people to reuse their water...unlike back in 2013 when a homeowner was using shower water for flushing toilets and etc. There are many other incentives to using water wisely...taking more money from everyone is not the only way.
Yes, using water wisely is important to me. I conserve water always such as turning off the tap while brushing my teeth, only running the dishwasher when it's full and utilizing 2 rain barrels for summer watering. Conserving water helps protect the environment and makes sure there's enough for everyone.
Who will decide how much water I need. Based on what standard I wonder? Less shower, less laundry. Are you kidding?! Limited citizens for windows washing while the city is wasting water leaking it?! Just stop!!! Didn't vote for this!!
Yes. It is a critical resource that we must not consciously add a toxin to - the toxin is fluoride.
no we should not be restricted it's time to tell the world we are full there is no room for you here
Yes, because it is one of the world's most valuable resources.

Is using water wisely important to you? Why or why not?
Using water wisely is ok, however I'm not about to cheap out on water because your infrastructure is failing and you cant be bothered to put some effort in to fixing it. The Bowness water main break is a classic example of not acting proactively to solve issues before they happen. How much water leakage has happened in the past and nothing has been done to resolve the issue. Fix your infrastructure then come and talk to me about wise water use.
Is important , but not as having access to good quality water (ex adding toxic chemicals like fluoride) plus the cost of that decision on the Calgarians pockets .
Yes. The city needs to do more about the water loss and stop overburdening residents for bureaucratic inefficiency.
Really? This is your first question? Do we pay for water? Then there is your answer
Yes, but I live in a condo, and the board uses sprinklers excessively in the summer months.
absolutely. Clean water takes effort, time and care as well as city resources and is a scarce resource in so many places. We live in a drought zone and need to act that way
Not overly important. I think wastage is more common in the business community than the public use. Efficiency measures should be focused on the corporate sector first.
Yes. Its not a finite resource. We are using more and more water. From large AI data centers, manufacturing, and folks not caring about their usage, we are at risk of taps running low. If habits and plans do not change we will not have drinking water.
Yes, I know how does it feel not having water at all on your house for days, it's not fun at all and I wish people should take care of it more, as it's something that we can ran out one day if we don't use water wisely
No flouride
Yes, to maintain quality, access, and use resources intentionally.
Yes. Water is essential for survival. We shouldn't waste it.
Actually what is important is for the City of Calgary to get their [removed] in gear and fix all the leaking infrastructure, AND not to give businesses a break on paying for what they use. But further stop businesses from taking OUR awater and bottling it and then selling it back to us, such as coca cola, and paying NOTHING for it. This must stop. Water is a resource and the citizens of Calgary and Alberta come first, and stop the never ending taxing of the taxpayers..Do better...

Is using water wisely important to you? Why or why not?
Using water wisely is a fairly subjective statement. Who decides what is wise use and why?
Yes and no. Not wasting water is importantly but not allowing kids to use sprinklers or water our flowers or gardens is silly.
Stupid question. This is how you teach grade 2 students. I am expecting questions for adults.
Yes it is important. But trying to charge us more will be so wrong! Water is LIFE. It should not be denied to anyone. Calgary has always had lots of water flowing in daily and I don't believe that has changed. Yes the population has increased "UNWISELY". I'm thinking this Water Efficiency Plan was and is the prior Mayor's plan and should be halted until more citizens can engage in this. First time I heard about this was today after reading comments on a post from Mayor Farkas about something unrelated!. That is not acceptable.
Yes. Please remove hydrofluorosilicic acid over 800,000 couldn't vote or didn't know it's not a mineral. Thank you! #FluorideLawsuit
Not as much as it used to be. Since Nenshi and Gondek did not care for Calgary's water, infrastructure, and Gondek put a water band on all Calgarian's instead of just those affected by the water main break has shown that our politicians and civil servants are not trustworthy. I believe the repair of the water main was to track, trace, dominate, control, and restrict water, even though there is abundance of water to Calgarians and Edmontonian's due to their situation, just east of the Canadian Rocky Mountains!
Of course. Water is life.
Sure however, using water wisely also includes watering lawns, because streets full of dry, arid lawns is a major fire risk. If you're introducing water restrictions under the guise of needing to ensure there's an adequate supply for fire crews, you may want to try and curb those fires from igniting in the first place, by not ensuring the conditions are ripe for rampant blazes throughout the city. And it's also rich to ask citizens to do all of the work when you approximate just under a quarter of the water usage is lost due to leaks. It should be a priority to fix those leaks.
yes but the city allows a 25% leakage from pipes

Is using water wisely important to you? Why or why not?
It is incredibly important to me and the most crucial natural resource for us to protect. Water is life. Careless use and careless stewardship of water puts our future well being, dare I say our future existence at risk.
Yes it is, specially with the reduction in the water levels of these rivers we need to be more mindful.
Yes There is only so much water available to the residence of Calgary
We need to use water wisely today so it will be here in the future
Using water wisely is important because we want to keep our natural environment healthy and thriving.
Yes, it is. It dhould be everyones responsibility to do so. The city should educate the people in this matter.
It is important because water is a finite resource
Yes, it's expensive and finite.
Nope. There is plenty of water out there. Just a bunch of wokist that want to make it sound like there isn't.
Important
Yes- larger impact on resources to ensure this is available when needed.
Yes, however with water loss due to infrastructure failure, it's pretty rich of the city to ask citizens to make up and pay twice for their neglect. I spent money on waterwise appliances, toilets and water on demand systems. I've done my part. City of Calgary needs to address infrastructure. It's their job!
If there is a real concern about water…why blanket rezoning? Why do I see your city's water truck releasing hours of water into the sewer?
Yes! I often hear of water issues in other countries. In Canada we are lucky to have many lakes and rivers. A lot of these are glacier fed, and is a limited resource.
Yes but wisely can be subjective and I don't think we should fall into climate change paranoia

Is using water wisely important to you? Why or why not?
Yes, using water wisely matters, but it's insulting to be lectured on stewardship by a city that couldn't even maintain its own pipes. In 2024, Calgarians were forced into months of restrictions because the City let a major feeder main decay to failure. We weren't wasting water, you were. Families couldn't flush toilets, wash clothes, cook, or care for gardens because basic infrastructure was ignored. Now we're asked whether we value wise water use, while being charged more and told to accept toxic and unethical forced medication in our water from additives like fluoride, despite the City failing to demonstrate transparency or competence in managing the system itself. It is entirely hypocritical to place the burden and blame on households when the crisis originated from government negligence. If the City wants to preach responsible use, start with responsible maintenance. Fix infrastructure, prove you can manage essentials and invest responsibly and properly, and stop shifting moral and financial responsibility onto residents for failures we didn't create. The real question isn't whether citizens use water wisely, it's whether the City ever will.
Yes, however the way the city is charging currently is not acceptable at all. It makes no sense! I am very disappointed and indignant about it.
If wisely, you mean to use water where it is needed, yes
Of course using water is important to all of us to survive
Yes. As seen last summer when our water use was greatly restricted we can all use less water if we make a conscious effort.
Yes
Yes
Yes..it's vital for healthy living
Yes...Too much water is being wasted because of poor water use practices.
As long as we pay for the water, we all angry that we will use water as needed and wisely as we need it.
Absolutely, it's a limited and essential resource.
Yes because of longer term concerns about the impact of drought/lower availability.
Absolutely! Because it's not an infinite resource.

Is using water wisely important to you? Why or why not?
Because of the costs associated with treating and piping the water to Calgary users. Rather than laying this guilt trip on Calgary's water users, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Yes. Individual cost and community effect on reservoir levels.
Yes, using water wisely is important to me. Water is a limited resource, and even though it can seem like we have plenty, clean and accessible water isn’t guaranteed everywhere.
It is important but not high on the list. There is usually lots of water available. We take it out of the river, use it, treat it, and then most of it goes back into the river. So most of it doesn't dissapear. We borrow it for a while and then put it back.
Yes as it is a limited resource
Of course it is.
I don't support restrictions and different level of water usage charges. People can decide by themself how to use water wisely. People use different amount of water based on their needs. People with children (specially babies) needs more water to clean house, bathing, cooking, etc.
Yes using water wisely is important. There is a cost to water treatment.
Yes. Water is a resource and costs money. No need to waste it
Yes
Yes, because we need it to live.
Yes. We need it every day of our life so it is significantly important
There is not a endless supply. Responsible use is paramount. All the suspected leaks need to be addressed and repaired.
Using water wisely is very important to me. Our city has grown to the extent we can no longer assume there will be enough water in the rivers to cover daily usage. We only have to look at other countries that are out of water to see the drastic effects of having no water. As our bedroom communities continue to grow and we divert more water to them the problem will only exacerbate our situation.
Yes. Because there are far too many people that waste water because they think we have an endless supply.

Is using water wisely important to you? Why or why not?
With Calgary situated in a semi-arid region more than rainwater is needed to maintain our tree/shrub canopy. The current situation seems to be that the city plants trees & shrubs but then fails to supply them with an adequate continuous water supply leading to plant death, removal & replanting. This is not using our water supply wisely. Neither is letting 28% of our treated water leak out of our water lines. This should be addresses as a priority.
You worded this as a leading question. Not fair. But to answer it no using water wisely is not important to me. If I am going to pay for it then I get to use it when I want. And it shouldn't be expensive different times of the day. Stop trying to make life harder and more expensive for people. And stop with the control. We have a basic human right to water I should be able to use it at a reasonable rate whenever I want.
Yes,we should use water responsibly. But increasing water price is not solution.
Yes because with out water there is no life. We need to conserve
Yes. I think it is important to not waste water unnecessarily. To be respectful of our environment and our resources that will not necessarily always be abundant.
So, long before Calgarians are being forced not to water their plant on any given day, the city must repair all of the leaking infrastructure first. Once the 20% overall leak rate has been addressed, such proposed restrictions won't be necessary! This proposal is unacceptable!
Yes, even though Canada and specifically Calgary has a history of an abundance of clean water we cannot assume this will be the situation going forward. With changing environmental conditions and growing population we need to ensure this resource is used wisely.
Yes using water wisely is important, and I believe it already is being used that way. I have not seen even ONE neighbour on my block watering anything outside there home. The grass is brown and very few even plant flowers to beautify their home and our neighbourhood. It is sad that the "City" has induced fear of fines into people for keeping their plants and trees alive.
Remove fluoride from the water. Fluoride is readily available there is no reason to expose those that don't want to ingest fluoride . Let's get it out of our water
Of course! Because of the mismanagement of our water infrastructure its going to cost us a fortune to get it back on track. Thanks again for not doing your jobs.

Is using water wisely important to you? Why or why not?
It's very important, I think we all saw with the pipe burst last summer that our water supply is finite, the idea of the city running out of water was shocking and the time it took for full assess to be restored. We use water everyday for a multitude of things, having access to safe drinking water improves quality of life immensely, this is not something that should be left unplanned
Yes, I aim to be responsible in my water use
Yes. But having people narc on their neighbors for BEING NORMAL about how and when they use their water is WRONG. Stay out of my home, stay out of my business.
Yes. I grew up in Ontario and we had the Great Lakes but still every summer water restrictions would kick in. It's the right thing to do.
Yes, since it's a limited resource.
Yes
Yes, it is important. We need to treat our way were resources carefully so that we have water for future generations.
Yes, it's important to not waste water. Though people need to be able to use water for enjoyment too (pools, water fights, sprinkler fun, watering flowers, etc).
yes, we want to be able to use water for household + garden purposes in a wise manner; there are 2 aspects - economic + environmental. Responsible water consumption results in the need for less water + therefore lower cost. Careful management of our water sources (river) will result in less effects on our environment.
Yes. There is a limited supply of good clean water and it shouldn't be wasted
For all the reasons you mention, water is precious and needs to be used efficiently and conserved.
Yes. Because it's a limited resource
Yes, for future of people living in Calgary
Not particularly
Thats fairly vague. What would define wisely?
Yes. I think it's a matter of good stewardship, knowing whatever water we use has to be managed to reuse.

Is using water wisely important to you? Why or why not?
Yes, want to preserve it and overall not be wasteful while maintaining high standards for water cleanliness for the public
Yes. Water is a precious resource. Having enough clean water is important for the environment and therefore for us residents living in the environment.
I won't use the water anymore due to fluoride. Drinking, cooking is now all bottled water.
Yes absolutely as it's a finite resource that we are starting to see stressed from overconsumption
Each year we have less and less water in rivers after the winter so yes I do think there needs to be a more efficient way to manage water usage. I certainly don't want to have to forgo enjoying summer water activities because of another shortage.
No. Water does not disappear. It is cleaned not lost.
Very important given that water is essential to life
Yes. We are lucky to have clean water readily accessible, but we consume far too much. The water crisis last summer proved that people can absolutely reduce the amount of water that they use, and that a lot of people do not even think about this issue as they go about their days
Of course it's important Most important is why we don't make sure we have enough with technology We surely have enough with rain and snow falling Start collecting it wisely already
Yes, using water wisely is extremely important to me. I was raised with strong water-conservation habits, and I continue to be very mindful about both indoor and outdoor use. I see it as an essential responsibility to be wise and careful stewards of our resources.
Yes it is. By just closing the tap while brushing your teeth you could save between 9 500 and 11 000 liters of water per person per year! If only 80 % of Calgarians closed the tap while brushing their teeth out could save 15.8 billions of liters of water per year! That is a massive amount of water with minimal cost! It's just education.
Yes
Incredibly important. We have a limited supply that is prone to drought and over-allocated. We cannot keep engineering our way out of supply problems, demand management is common sense. It also builds a conservation ethic amongst citizens and re-connects us back to the sources of water we are so disconnected from now.

Is using water wisely important to you? Why or why not?
Yea
Absolutely! There's only so much of it and we have to use it wisely
Not personally because I use water wisely and I think most people do as well. But the city does not and the waste of funds used to add fluoride was a huge mistake.
Fix the leakage in the system and upgrade pipes that are no longer adequate for service. (We've had 2 water main breaks in the last 6 months on our main drag street). We as home owners already do our part by trying to grow food and keep the trees that are on our property alive for both summer shade, shelter and for fruit bearing. Grass usage is also important to prevent erosion - especially since we have a swale on the bottom of our lot and a gentle slope in the yard which needs to have actively growing grass to keep erosion at bay. Even on the flat land it also prevents erosion. We already try to minimize our water bill - both coming in and going out (which we are also charged for). This is a leading question. Of course using water is important. Who decides what is important - you or me? Your priorities are not the same as mine as was shown during last summer's water restrictions with some of the comments made by the mayor about water usage. Building too many homes in areas that were not meant to handle that amount of water running through the pipes and then being surprised when there was a failure shows very unwise leadership by the mayor and the city bureaucracy.
Fix your distribution issues like water loss and overtaxed infrastructure and then come talk to me about using water wisely,
Yes. I need water to survive.
Yes. It is a basic necessity. Abusing and over building by destroying the natural water sources will kill the water resources.
Absolutely, the levels of the Bow River have been very worrisome in many of the recent years.
Yes, it will help saving water and lower bill
Yes, using water wisely is important. Water is precious and should be protected for all living things.
Absolutely! I want to ensure that there is enough clean, reliable water for many generations to come.
Absolutely. I have experienced draughts. I feel we need to look at how and where we are using water; especially treated water. Water is a limited resource. Treated water takes energy to produce. Energy is a limited resource.

Is using water wisely important to you? Why or why not?
Not really, we have an abundance of water in Calgary and surrounding areas.
Absolutely ! And should be for everyone
Extremely important given current climate change issues and potential future climate related challenges.
I depend on it to live
Using water wisely is important to me so that we don't run out of it! I conserve water when I can and hope that my neighbours do too. It appears that we are moving into the climate-change impacts that have been predicted of less snowfall and more intense summer rainfalls so collectively we need to prepare for drought conditions.
Extremely important. We are facing worse and more frequent droughts. It's important to develop people's habits and the rules so that we're prepared. And there are so many easy things we can do to save water.
I believe that it is very important to everyone to be mindful of water use and not waste our precious resources. I am uncertain that our water supply can support a huge population such as over 2 million residents. There are increasing pressures and we have been experiencing a drought, the glaciers are retreating rapidly. Something has to give. I do think you will need to be able to adjust when multifamily situations occur, especially on a temporary basis. People may have visitors for extended periods which may require adjustment in the systems you are proposing.
Yes it is important as I understand that with climate change, melting glaciers in Calgarys watersheds and increasing population and Industry we are on a runway that will run out.
Yes, generally, it's an important resource and enables me to live more off the land. I grow a lot of my own food in my backyard and can a considerable amount, all which requires water.
Yes Sustainability
Very important as it is a precious and limited resource.
Wise water use is important because clean water is limited and climate change is making shortages more common. Conserving water helps protect nature, supports animals and crops, and reduces costs for families and communities. When we use water carefully, we help farmers grow food, keep ecosystems healthy, and ensure children have clean water now and in the future.
Yes it is crucial for life and we don’t really have an inexhaustible supply

Is using water wisely important to you? Why or why not?
ਪਾਣੀ ਦੀ ਸਮਝਦਾਰੀ ਨਾਲ ਵਰਤੋਂ ਕਰਨਾ ਮੇਰੇ ਲਈ ਸਭ ਤੋਂ ਮਹੱਤਵਪੂਰਨ ਹੈ। ਇਸ ਧਰਤੀ ਉੱਪਰ ਪਾਣੀ ਹੀ ਜ਼ਿੰਦਗੀ ਦਾ ਸੋਮਾ ਹੈ। ਪਾਣੀ ਤੋਂ ਬਿਨਾਂ ਜ਼ਿੰਦਗੀ ਦਾ ਤਸੱਵਰ ਹੀ ਨਹੀਂ ਕੀਤਾ ਜਾ ਸਕਦਾ। ਸਾਇੰਸ ਨੇ ਦੱਸਿਆ ਹੈ ਕਿ ਜੇ ਪਾਣੀ ਨਾ ਹੁੰਦਾ ਤਾਂ ਧਰਤੀ ਤੇ ਜ਼ਿੰਦਗੀ ਨਾ ਹੁੰਦੀ, ਅਤੇ ਮੇਰੇ ਧਰਮ ਅਨੁਸਾਰ ਵੀ ਪਾਣੀ ਨੂੰ ਪਿਤਾ ਦਾ ਦਰਜਾ ਦਿੱਤਾ ਗਿਆ ਹੈ। ਸ੍ਰੀ ਗੁਰੂ ਨਾਨਕ ਦੇਵ ਜੀ ਦਾ ਕਥਨ ਹੈ , ਪਵਣੁ ਗੁਰੂ ਪਾਣੀ ਪਿਤਾ ਮਾਤਾ ਧਰਤਿ ਮਹਤੁ।। ਇਸ ਲਈ ਮੈਂ ਪਾਣੀ ਦੀ ਸੁਚੱਜੀ ਵਰਤੋਂ ਦੀ ਯੋਜਨਾ ਬੰਦੀ ਦਾ ਵੱਡਾ ਹਾਮੀ ਹਾਂ। ਨਾ ਸਿਰਫ ਸੁਚੱਜੀ ਵਰਤੋਂ ਸਗੋਂ ਪਾਣੀ ਨੂੰ ਵਿਅਰਥ ਹੋਣ ਤੋਂ ਬਚਾਉਣ ਦੀ ਵੀ ਯੋਜਨਾ ਬੰਦੀ ਕਰਨੀ ਚਾਹੀਦੀ ਹੈ। ਫਜ਼ੂਲ ਜਾ ਰਹੇ ਪਾਣੀ ਨੂੰ ਰੋਕਣ ਲਈ ਜਿੰਮੇਵਾਰੀ ਨਿਸ਼ਚਿਤ ਹੋਣੀ ਚਾਹੀਦੀ ਹੈ ਅਤੇ ਇਹ ਕੇਵਲ ਕਿਤਾਬਾਂ ਵਿੱਚ ਹੀ ਨਾ ਹੋਵੇ, ਸਗੋਂ ਅਸਲ ਵਿੱਚ ਜਮੀਨੀ ਪੱਧਰ ਤੇ ਲਾਗੂ ਕੀਤੀ ਜਾਵੇ।
Yes definitely! Especially more with climate change and having 2 young children
Water quality and availability is critical to the health of al Calgarians.
Very important. Fresh water is an extremely valuable resource and I'm concerned that there is a limit as to how much water the Bow and Elbow rivers can provide to the city of Calgary as well as Banff, Canmore and Cochrane. The continuing population growth is certainly not helping matters.
It's our most precious resource and used constantly throughout the day.
Yes. For several reasons 1) Limit Water Bills 2) Minimize environmental impact 3) Limit use of overall system paid for by taxes + billing
Yes, using water wisely is incredibly important to me because I'm a human that needs water to survive and I want to see the environment prosper and grow instead of drying up. I'm not sure why it isn't a priority for more people, since I'm sure they'd change their tune if there wasn't any water left.
I completed this survey yesterday and forgot a few things so am completing it again.
Water quality and supply are necessary for health and safety of a city’s populace. The near future will be defined by our ability to protect, maintain, and improve citizens’ right to clean, abundant water. It is a natural resource with a presence in every aspect of human life and can’t be taken for granted.
No - it is a renewable resource and we are not even close to running out.
No

Which of the following ways do you use water outdoors at home? Other (please specify):
Filling a plastic planter as a water source for birds; we clean the windows twice a year.
Bird Baths
My kids sail on the reservoir which is outdoor water use.
provice water for native wildlife
Golf
Bird bath
Water the potted plants on my apartment balcony
I have a small bird bath to provide water for birds and pollinators.
Drip irrigation for potted bonsai plants and ornamental planters.
Lawns yes but we have minimal lawn intentionally. We also use rain barrels. We mostly had water even though we have a big yard
Cleaning out trash/recycling/compost bins
I wash my bikes a couple times per summer
bird baths that are used to water the bees that live in my neighbourhood. I've had more than 80+ bees at a time drinking from them
While I do not water outdoors on the home front, I do volunteer at a city garden and so participate in watering flower beds.
I wash bikes only, and even then not that frequently.
WHEN I OR MY TENANT DOES LAUNDRY.
Water potted plants.
Watering new sod for an entire season after it is placed, so as to ensure its long-term viability.
Other than outdoor play we use rainwater as much as possible for outdoor water use
Water water everywhere, even the [removed].
We go to the Rotary Park splash pad a lot during the summer
For spring cleanup on the outside of the house
bird baths

Which of the following ways do you use water outdoors at home? Other (please specify):
Only washing windows and siding once a year. Not washing patio or driveways as these can be brushed clean
2 bird baths ine with circulating water.
I rent an apartment. I enjoy the fountain that is in Centenial Park. This fountain is especially important on hot summer days. It is the only place that some parents can take their children to help stay cool. Especially when ma y apartments in the area have no air conditioning.
Live in a condo so very little personal outdoor use
Watering flowers
Household use like laundry & drinking
Cleaning outdoor activity gear, filling 2 person hot tub only 2-3x per yr
We don’t use any municipal water outdoors—only a rain barrel.
Cleaning the exterior of our home, side walks, and pathways. We ensure our community is clean and safe and has curb appeal.
Only wash windows with water from the house. I'll go out in the rain and brush the driveway and sidewalks if they need a cleaning.
Any water use outdoors is using collected water.
Too expensive to grow food or have a beautiful lawn
Cleaning things that can't be cleaned indoors
I like having the freedom to use water responsibly as I want. We shouldn’t live in constant fear. Their neighbours are gonna be turning us in because we might turn the hose on to hose off our patio for example because it’s so dusty.
Watering pots of flowers
I have a small birdbath, which I use to discourage birds from taking one bite out of each tomato I grow. It works.
will have to power wash a fence before painting every few years
washing outdoor gear
washing garage
Critical Water supply for wild birds.

Which of the following ways do you use water outdoors at home? Other (please specify):
Watering potted plants in summer.
Watering balcony plants
Only when needed
We have FOUR rain barrels - we use this collected rain water for our trees and lawn.
Prefer not to answer
Filling trailer water tank
Stop controlling the people
Cold plunge
Whatever I need, because I am charged for it even if I don't use it. As soon as you charge people fees (even if they didn't turn on a tap all month) it's not your place to control them or tell them how they choose to use what they are being charged for against their will.
Tried to use water spray to mitigate the effects of geoengineering, before our water was poisoned.
Enemas
we use collected rain water and did not water the lawn at all this year.
City water was used when pressure-washing to clean siding, windows and rain barrels. Due to fluoride in Calgary's water, I personally avoid/do not use Calgary water. (I am sensitive to fluoride.)
very limited use of watering cans for flowers that aren't drought tolerant
I wash my bike, but not my car. I water my lawn with rain barrel water or a hose, not a sprinkler.
Provide water for birds
Really is none of your business
I only water trees, and only when rainfall has been insufficient. I rinse (ie no soap) my car about once a month using a power washer that uses only a fraction of the water a garden hose sprayer would, since the power washer is about 90% air / 10% water.
Backyard skating rink
Providing fresh water to our urban hens.

Which of the following ways do you use water outdoors at home? Other (please specify):
Cleaning litter box.

What challenges or barriers do you face in reducing outdoor water use at home?
None
We have a large lawn and keeping it looking nice takes a lot of water. Landscaping is far too expensive. Even water barrels are too expensive.
We have a rain barrel, but we should get more. We need more storage space, because when it rains a lot, you don't use the water from the barrel. We are trying to switch our grass to clover or other hardier varieties, but that takes time and replanting.
I have a water barrel, but it's not high enough pressure to wash our bikes
Just keeping landscaping alive during prolonged periods of warm / rain reduced weather.
Due to the 7 rain barrels, we have in our yard, I have only had to use a hose once to water the garden (and that was my mother-in-law who chose to do that). I strive to NOPT use our drinking water for outdoor use.
Need the water for growing food, watering trees, and occasionally watering lawn.
Rain barrels and reservoir set up can be quite costly. Information/knowledge about low water and drought tolerant plants for the area isn't always easy to find.
Weather conditions are a big part of water usage would be the biggest barrier
Our outside green space was not initially designed for Calgarys arid climate so we have to water to prevent grass, shrub and tree distress
Lawns & Gardens demand a lot of water during peak summer seasons, otherwise they dry out and burn very quickly.
The cost to move to a more drought tolerant yard, and the "social pressure" to keep a lawn because it is what is sellable. Everyone wants to have a yard with grass, and society has sold us on the fact that this is the ultimate outcome. I want to move to a more drought tolerant yard, but it takes time and is costly.
Lack of timed irrigation system, neighbours, lawns need a lot of water.
I live in a condo so only use water to water my outdoor plants during the summer
Rain barrel storage space, cost and aesthetics
The only real challenge is during hot and dry spells when the rain barrel is empty and plants, shrubs and trees are thirsty.
when grass is cut to the short levels required by the bylaw it requires far more water to keep alive and healthy than when it is allowed to to full height.

What challenges or barriers do you face in reducing outdoor water use at home?
Want to keep outdoor plants alive. But don't care about the lawns!
N/A - I use water to wash my bike on my balcony, which consists of a small bucket. I would also use water to wash my windows, maybe once every few years. also a small bucket of water.
We do not have an incentive to not watering.
Not a problem. We have in-ground sprinkler system. My husband has put in place a computer-based system so that I can adjust the zones for length of time and frequency. I monitor precipitation amounts and adjust the timing/frequency so that I am not over-watering. We already have put in place systems to ensure we are not overwatering. We also have a rain barrel and that water is used for hand watering pots.
As part of a condo we are not allowed to capture rain water. We don't have any say on water use outside our home.
When it doesn’t rain for long periods, our rain barrels that we use for watering the food garden become depleted and we need to switch to city water. Additionally, when it doesn’t rain for a long period, especially when the weather is hot, trees need some supplemental water.
None.
None
My husband (just sort of kidding). He is a climate change denier and isn't interested in making positive changes for the environment. He can be sold on it if it will save us money, but otherwise, he is not interested in doing anything that is wrapped up in the climate change blanket.
We live in a condo townhouse and have no say on how water is being used to water the lawn, trees, shrubs and flower beds. The condo installed a very large water barrel to collect rainwater for all the condo owner to use, which is great. However, it is at a good distance from our condo, and I cannot carry the watering can for our front door or backyard flower pots once it is filled. We are not allowed to have rain barrels at each of our properties.
I live in a condo so my outdoor water usage is very minimal, only watering some potted plants on my balcony in the summer, due to this, I am unable to reduce further my outdoor water usage.

What challenges or barriers do you face in reducing outdoor water use at home?
In recent summers, we have had exceedingly dry conditions. Where I might not have needed to water plants in the past, I water them now to keep them alive. Similarly, the dusty conditions of these past summers have made exterior surfaces (like vehicles) dirty. Part of caring for a vehicle is to keep it clean.
I don't like drive-through carwashes - they don't do as good of a job and cost 4x more than a wand wash in a self-service car wash. I know those use lots more fresh water than an automated wash.
Our siding is white and shows dirt easily. I try to keep it clean by spraying it with water, but I plan to look into ways to more efficiently clean the siding and windows.
It is so dry here in the summer that we don't get enough rain for rain barrels. We need to water our trees shrubs etc to keep them alive.
Lawns and gardening, lack of rain in the summer months
Contaminants in roof captured rain water for vegetable gardens. Lawn and gardens dry out without outdoor watering. We would like to re-landscape with more drought resistant plants but it take time and money.
We've partially met the challenge through our installation of a garden drip irrigation system. Very careful w/ our grass watering.
The biggest challenge is avoiding political crisis creation. Politicians will approve mass population increases, data centres, developments over wetlands, and promote ideology to make people dependant on the government. This does not save water. There is a misnomer that gardens use too much water. If done properly, they retain water. Compliance models don't work.
None, water use for water trees, plants grass should have no barriers whatsoever.
I live in a condo and watering the lawns are on a schedule set by the condo board
None. I use what I need but don't waste. I have a couple rain barrels.
The only challenge would be if I can't maintain my lawn and flower bed.
I have 3 rain barrels, filling a watering can from them is painfully slow. Long periods without rain reduce my availability of collected water.
I have an extensive vegetable garden and with hotter summers, it tends to need to be watered more often.

What challenges or barriers do you face in reducing outdoor water use at home?
I have one rain barrel and I want more, but I'll have to do some landscaping and re-arranging eves troughs to set up the new rain barrels the way I want them. It will take some time and money so I just have to plan ahead for that. Then I need to make sure I have storage space for the set up to be stored during the winters.
Calgarians will NOT reduce outdoor watering when the City of Calgary has been so negligent with OUR water.
Watching certain ignorant neighbours waste water regularly and without regard.
I currently rent a house with a small garden that I absolutely love. I've been using water from a rainwater barrel to water my plants. Unfortunately, the barrel has rotted at the bottom and is no longer functional. I need to make arrangements with the property management company to dispose of it. This will likely cost the landlord money, which reduces the chances of them paying for a new one. How common is this situation? Do you have statistics on how many people rent stand-alone homes in Calgary? It might be a common issue. If The City could provide free rainwater barrels, that would be amazing!
N/A
We water infrequently and let nature deal with it for the most part. Ideally we would like to replace a good portion of our lawn with a drought-friendly plan. But the cost is prohibitive.
Dependance on grass living on a hill
More affordable water barrels. More access to affordable water barrels.
Outdoor areas need the moisture to survive in our climate. Though this past summer, which was very wet, we didn't
Challenge is to give trees and shrubs enough water to sustain their life for the environment
No barriers, except cost.
Cost to install an underground sprinkler system which would run at night and reduce evaporation.
I do not water my lawn, so cannot reduce in the ways which the City recommends. i use water only for children and growing food, so do not have good ways to reduce water use. I could purchase more rain barrels if the subsidy were maintained.
I do not water my lawn, so cannot reduce in the ways which the City recommends. i use water only for children and growing food, so do not have good ways to reduce water use. I could purchase more rain barrels if the subsidy were maintained.

What challenges or barriers do you face in reducing outdoor water use at home?
My little shrubs have been suffering from lack of water because I only use a little water each week. Remove fluoride from my tap water.
I collect water for most of my watering
Periods of extended high temperatures in the spring/summer while trying to establish new plants/shrubs/trees. We also live in a newer community still undergoing construction which results in a lot of dust and dirt on everything outside, which means washing windows more frequently and cleaning our greenhouse so that enough light gets to the plants.
There are few challenges in reducing outdoor water use. We occasionally wash a vehicle at our residence but we do wash our bicycles regularly using no more than 4 litres for any 1 washing. Water does not need to be used daily for gardens, trees or shrubs.
Lack of rain for filling rain barrels
We are already conscious of our water use. We only water 1 a week for a short time and our water feature recycles the water
We are building more garden space for ourselves which necessitates more water usage outdoors. We mitigate this by using a rain barrel and collecting rainwater in an efficient way, which is used to water our garden. We have no grass, instead we have a rock garden and fake turf.
We are building more garden space for ourselves which necessitates more water usage outdoors. We mitigate this by using a rain barrel and collecting rainwater in an efficient way, which is used to water our garden. We have no grass, instead we have a rock garden and fake turf.
I have 3 water barrels for some plants. I rarely water the lawn, possibly once a year if very dry. I sometimes put out a kiddie pool for my dogs in summer.
No challenge. I collect some rainwater for watering my garden.
no barriers as we use a rain barrel in summer though not all the time as we need to keep some in reserve in case of water crisis
n/a
You're charged “double” to use water outside because the billing assumes all water used is also managed through the sewers so there's no cost provision to support the health of trees by watering them. This needs to change so residents are encouraged to support the urban forst and biodiversity

What challenges or barriers do you face in reducing outdoor water use at home?
My husband loves his lawn. He feels the need to compete with neighbours. We need to remove the stigma of a brown lawn in those ages 30-45
We have 3 rain barrels which we use for hand watering the garden. It's easier to use the garden hose and requires discipline on our part to tote a dozen fills of the watering can to water the flower beds. Also the trees need a continuous soak when drought conditions exist.
If there is not enough rainwater, plants die. I want plants to live so i water them
We are building more garden space for ourselves which necessitates more water usage outdoors. We mitigate this by using a rain barrel and collecting rainwater in an efficient way, which is used to water our garden. We have no grass, instead we have a rock garden and fake turf.
It bothers me to see neighbours washing cars and having malfunctioning auto-sprinklers during droughts when I am following the rules.
I try to only use water outdoors when it's absolutely necessary (for example, watering my lawn only when I absolutely have to so that the grass doesn't die).
Not watering my trees enough. Too much water for grass as opposed to other plants that are more drought tolerant.
I live in a condo and we have timers to reduce consumption but have way too much lawn in my opinion
Lack of rain.
My rain barrels are old and new ones are expensive. When Green Calgary does offer them, they are usually gone quickly.
It’s important to me to be able to water my lawn a couple times a year at least. Also washing my garage I should be able to do at keast once a year as that’s what I usually do right now
No challenges. We have an in-ground sprinkler system on a timer for water efficiency.
The lack of permeable surfaces has reduced the water that is available for mature trees so I don't feel I can reduce watering without risking the loss of trees. Trees are important to reduce the heat island effect, they support wildlife, and have other benefits so losing them is not an acceptable alternative.
I have been attempting to get a city rain barrel for 2 years but it sells out almost immediately. This would drastically reduce the water I need to water my lawn and outdoor plants.
Without watering how do I maintain the vegetation in my yard?

What challenges or barriers do you face in reducing outdoor water use at home?
City of Calgary water restrictions
I do not have a water gauge for my lawn. I "eye-ball" whether my lawn needs watering and try very hard not to over water, and keep the sprinklers aiming properly on the grass and not the sidewalk.
Having automated sprinkler systems that use water, forget to turn off when it rains. Drought, watering more because of hot temperature
Drought conditions reduces the efficacy of the rain barrel I use for watering the vegetable garden.
None. We are very mindful with water usage & have water barrels to use during the summer.
None. We are using outdoor water at a level that we need to keep our yard looking at its best and not like that of the immigrants that live around us that have their yards looking like we live in the slums.
You do not need to know, because you've already made up your mind that which will be effected.
we reduce water use by having a rain barrel, but sometimes the storage volume isn't enough! and there's warnings from the city to not use it for growing food. Depending on the heat of the summer we might have a couple of water balloon fights. The rain barels are definitely not enough to water the lawn! and i have a hard time convincing my husband we don't have to water the lawn multiple times a week in the summer
I use very little water outdoors.
I do not want to compromise the health of the trees and shrubbery that I have spent thousands of dollars and many years developing.
We use water for our garden to grow food to feed our family that we can't afford to buy in stores. Our in-laws do too. Both water and food are essential and since water is essential to grow food, restrictions should not be placed on it! We rarely wash our cars and only do this by sponge with a bucket once a year. We also rarely clean our siding unless it is extremely dirty near the base (usually only once every few years).
The City of Calgary's always blaming it's citizens.
It is infuriating to see neighbours washing their vehicles in their driveways. Believe there is a Bylaw prohibiting this. All the run off goes to the storm drains. Salt, chemicals, cleaning agents, etc

What challenges or barriers do you face in reducing outdoor water use at home?
Not many challenges we don't water outside too much
Plant establishment and health
I live in a townhouse complex that has an irrigation system. Our management company/condo board make decisions about how often lawns are watered and how much water they get. Lawns are often watered too frequently, and the watering schedule doesn't account for rainfall.
I think we use a reasonable amount of water outside, I would not want to reduce any of my water usage
the soil in the front and backyards are very dry all the time, and I do not use the water for watering grass. I think it is a waste of water doing it. So my front yard is especially very dry all the time. I tried to water it, but the water does not go down the soil, and goes to the street. On those occasions I have to pay too much for the water.
Rain barrels work sometimes - we dont have enough precipitation for them to work the duration of the growing season so then potable water from a garden hose is used.
We need to protect our non-indigenous urban tree canopy. This requires water. If the City can provide more subsidized rain barrels, residents can cut back on using treated water for such purposes. We use an automated sprinkler system to efficiently deliver water to our mostly xeriscaped beds.
n/a
As a renter, I worry that by not watering (I did not water all summer), I am leaving the landscaping outside my home in worse shape than when I started living here.
We try to primarily use water from our six rain barrels, but when they run dry (rarely), we have to resort to using water outside the home. This is dependent on how hot and dry the season is, and how long the dry spell lasts.
My trees are showing signs of stress, probably due to increased temperatures and decreased rain. I water gardens with rain barrels whenever possible (this takes a lot more time and energy than a hose), but the long, slow, deep water of a sprinkler is become more necessary to keep trees alive with the change in weather.
My current rain barrel setup is inconvenient and inadequate / rainfall inconsistent. It's easy and cheap to use tap (drinking water) to water my yard.

What challenges or barriers do you face in reducing outdoor water use at home?
I try to restrict outdoor water use to what's necessary to maintain a small veggie garden, a couple of flower baskets, a front yard landscaped to trees, shrubs, and native plants, and the occasional trampoline sprinkler set up. Using rain barrel water can be challenging in areas that are far from the rain barrel itself, and only lasts for shortly after it's been raining.
That the city doesn't maintain our water infrastructure.
The water restrictions of 2024 increased the challenge of keep our garden healthy, but I totally supported the restrictions. We stopped watering our lawn and only used rain water gathered from five barrels to keep the vegetables and hanging baskets alive.
In hot weather, I try to use my rain barrel. When that runs out, I turn to the city water system.
My husbands desire to water the lawn with City water.
Our property currently has large portions of lawn and the costs associated with xeriscaping are a barrier to reducing our outdoor water usage. While rain barrels are an option, they do pose safety concerns with children and for use growing food.
We already use irrigated system set on a timer to water at optimal time of day (early morning) and direct water where needed (base of trees and shrubs).
My lawn or flowers would die and when you spend time and money on them you want them to look good and not be on too hard of restrictions.
Home grown veg will die, lawn will die
We have taken measures to use less outdoors, such as installing rain barrels, diverting grey water from within the home, and planting drought-resistant local plants.
Vegetable gardens require regular watering. Restrictions often interfere with that. Other garden plants and lawns don't require this and can still flourish under some restrictions
If grey water was allowed to be used on outdoor gardens, water usage could be significantly reduced.
Setting up rain totes is expensive. Adding rain harvesters to 4x downspouts cost upwards of $800. Adding piping etc and pumps adds even more to the costs. And when digging rain swales, it's labour intensive, and even though material costs are fairly inexpensive this project was a lot harder than we thought (when it's easier just reaching for the hose and walking away…)
It's all weather dependent. We have a rain barrel which is very helpful.
we try to use water from rain barrels as much as possible, though we never have enough for our trees or lawn to thrive

What challenges or barriers do you face in reducing outdoor water use at home?
We only have a potable water supply, and using potable water for most outdoor uses seems 'extravagant'. I would much prefer to have a non potable supply (but reasonably clean) for outdoor use. The City could investigate whether there are any systems available for 'cleaning' some used water (eg shower water, dish water) to the extent it can be reasonably used for outdoor uses, before going into the waste water system. If there is such a system that can be retro installed at a reasonable cost I would be interested in considering it.
Reducing water would mean no lawn which my husband loves. We have taken out the whole back lawn and transformed it into a sustainable garden with wood chips. This has significantly reduced water usage outside. Another challenge is ensuring our food gets the water it needs to harvest and eat.
We have a large yard and are in the process of converting more grass into lower-water use beds with native plants. We do clean out our garage once in the spring and use a low flow pressure washer to do it but have not found a way to ensure it is cleaned out properly without using water.
My main concern is watering my vegetables gardens, but we are equipped with 5 rain barrels that we currently use to water planters and fill fountains and birdbaths that would be redirected to veggies if needed.
Drought when watering barrel is empty
I only use water sparingly, and the challenge I have is that I feel judged ALL the time about being able to figure this out by myself.
The biggest challenge was the water restrictions last year. My yards grass and plants would die. I like my traditional yard. It is a joy to have, work on and enjoy.
Unreliability of or infrequent rain events means sometimes it is challenging to sustainably draw from rain barrels. Water restrictions are challenging as some allowable uses do not apply to us, so it would be better to have a discretionary amount instead of how it is now.
We have multiple rain barrels to capture rainfall which we use for our garden. This indeed helps in time of drought. Additionally, we hand-water our lawn, with a hose, to minimize water runoff and do so very early in the AM, when needed. Automatic irrigation systems in my neighborhood are by far the worst: unsupervised targets not reached, running down the streets, timers on despite rainy conditions, etc. This nonsense applies to private property owners and business settings. Their negligence is the area the City should focus on.

What challenges or barriers do you face in reducing outdoor water use at home?
We used to cut our grass really short, and it would go brown quickly due to stress. We then used a lot of water to try to bring it back to good health. The solution we eventually realized was to let the grass grow a little longer and don't cut it so short. Challenges are "keeping up with the Joneses". When all our neighbours have green grass during a dry spell in the summer, we feel obligated to water ours too.
Rain water has to be collected. Our 1967 building (apartment) wasn't designed for rain collection.
None
We use water barrels to do most of our watering. The biggest challenge is watering boulevard trees on public land.
The cost of administration. The careless use of water
I have a big vegetable garden and almost no lawn left which I won't water. I have 5 water barrels collecting water but if there is no regular rainfall at some point I will have to use city water to water my plants. I plan to add a 6th water barrel next year. I only spray my siding and windows once a year so that's hardly measurable
Lack of rain during the growing season so I can not keep my rain barrels full.
When there is a lack of rainfall it is a challenge to replenish the water supply in the rain barrels. In drought conditions trees, shrubs, flowers, etc. still require water to survive - so then I rely on tap water.
One challenge I face in reducing water use at home is that I still need to water my vegetables and fruit shrubs. It canbe hard to cut back water when I want them to stay healthy and produce a good harvest.
The main use is for watering the garden (we are going to artificial turf next year so won't water lawns any more). I have and use water barrels but even with 4 cannot fully water the garden without using sprinklers. I don't wash driveways, patio or siding but do wash windows indoors and outdoors. Do a little vehicle washing as car washes don't get everywhere, but mostly use the carwash.
Replacing lawns, trees and shrubs is extremely expensive. Deep-cutting water restrictions put these in jeopardy. Greenery enhances and beautifies not only the home, but the city landscape. Wise use of watering schedules keeps the city and residential properties appealing.
limited space to store rainwater

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing outdoor water use at home?
I have three huge, mature trees that do require water to thrive. Water is redirected from the roof to one of them while the other two need hoses.
Plants for food (vegetables and fruit) require water and need more in hot and dry temperatures.
I need access to water in case of drought. I do collect rain water and use that when needed, but wholesale water restrictions do not work for me and I feel that consideration must be made for people growing their own organic produce!
Finding a way to automate watering from a rain barrel so that our veggie garden doesn't die when we're away in the summer. It's easier to do from the tap but I'd prefer to do it from the rain barrel and shut the water off to protect our home while away.
I need more water barrels! City need to provide more incentives for every house to have a few.
Over-populated city. Government over reach. Cities improper maintenance of water mains.
Better support for rain catchment and rain barrels from the eves.
My water use really depends on if we get enough spring and summer rains, I only water when things have been too dry too long
Our landowning company is minimally supportive of conservation efforts. Our rain barrel cannot be installed under a rain gutter since we have a shared space. The landowning company insists on using a leaf blower to destroy what biodiversity exists in the fall.
Arranging sprinklers to avoid watering grass or hard scraping is challenging as it requires moving hoses many times. Repurposing kitchen and bath water for use outdoors requires manually hauling buckets and milk jugs outside.
None. I use what I need, starting with my rain barrel water.
The only challenges are when the city has restrictions or when we continue with unchecked growth and migration to the city.
big trees need water

What challenges or barriers do you face in reducing outdoor water use at home?
We intentionally have landscaped our yard to minimize water use but are aware this is not the norm. I think it would be great if the city could incentivize more people to replace their ecologically useless grass with native plants and food gardens. It's appalling that the most irrigated crop in north America is lawn grass.
I try to water wisely including using rain barrels and capturing water to use in my garden and flower pots. I try to water at appropriate times for maximum effect.
As a senior, I don't have the resources or abilities needed to set up a proper rain water catchment system which involves changes to three different downspouts, barrel set up, and overflow management (for example). Another huge barrier is not having access to my 'grey water'. The way houses are plumbed prevents access to this wasted resource. The mindset on this would be difficult to change but it could be done if there's enough will to proceed.
Maintaining investment in landscaping and lifestyle while balancing use.
Leaky faucets/hose bibs
none. we water weekly to achieve one inch of water if insufficient rain in forecast. when water main broke, it was a barrier to collect and store water from rain for use while pipes getting fixed.
None. Things are great as is. Don’t change things.
Since I'm on a water meter, I tend to use the least amount of water necessary. I wash my windows once or twice a year and the rest of the water use is for my vegetable garden and fruit trees. I water by hand rather than using sprinklers as this seems to use less water and its easier to direct it where it is needed.
I don't face any challenges or barriers in reducing outdoor water use at home. I have 6 rain barrels that help during water restrictions.
I don't face barriers besides my garden dying on dry summers. And it's not a very big fancy garden.
The cost and water restrictions. Also, affordable rain barrels. Other jurisdictions have rain barrel programs in place.
Lack of grey water option
I use water as I need. I don't believe in the apparent "climate crisis". It a fake agenda from the woke Left.

What challenges or barriers do you face in reducing outdoor water use at home?
We have a large property, grow a ton of food and plants. Roof water can only be used for the plants. It would be great if the city was able to come up with suggestions/options to collect rain water for use for food.
I already have rain barrels that I use and the amount of water used for gardening mostly come from those. I don't really know what else I could do. The Garden gets thirsty during dry season
When it's not raining regularly, plants and animals are at risk.
No challenges,I use only what is needed and also have a rain barrell
We are incorporating some permaculture design into the changes we're making to our yard, but drought tolerant plants aren't cheap. Wee have rain barrels but they only hold so much. I'd say cost is a main factor in upgrading our landscaping and water harvesting abilities.
I have a south facing backyard so my garden requires daily watering. I am adding mulch but would benefit from an easier to access city program. I am attempting to switch my front grass to clover as most other options are very expensive
We try to find and use efficient watering systems/practices for maintaining garden, plants, shrubs and trees. Would use more rain barrels except they leak when the taps break, and it's not easy to fix and a waste to throw them out.
Lack of a rainwater tank for watering the veggie gardens.
I have three outdoor rainwater barrels that I use in the summer for my garden, but still need to use some city water in a dry season... I think the city needs to encourage more rain water usage.
We have already done a lot to reduce outdoor water use at home - a sprinkler system with rain sensor and calculated soil moisture; the sprinkler system also is programmable to run overnight to reduce evaporation; some zones are drip; we use a bucket to wash our windows (no hose); we have a water compressor to use less water when washing vehicles or the driveway (once every two years before sealing); and I save water from washing vegetables and fruit to bring outside to water the trees.
We garden quite a bit and have ten 45 gallon rain barrels. Even so, by August we are usually running out of rainwater and start using city water to keep our plants and vegetables alive.
Vegetation dies if you don’t use enough.
None. Very mindful of how much water we use.

What challenges or barriers do you face in reducing outdoor water use at home?
We have many trees and shrubs in our backyard and they require a lot of water. I am passionate about gardening and we will lose thousands and thousands of dollars of investment if water restrictions come in and our trees, shrubs and plants die.
None, we shouldn't waste water on invasive species like lawn grass
We can't take good care of our property, and have a good quality of life when we have water restrictions of any kind.
Cost. The City encourages an urban canopy of trees but approves developers to build subdivisions that seem to have no parts of the developed lots with adequate topsoil over clay to grow them and charges metered rates for the outdoor water use needed to keep the trees healthy. The City's approaches including hiking water rates and two tiered rates etc will have unintended effects like discouraging planting and maintaining trees. I finally removed a tree this year for several reasons, and I do not intend to replace it because I expect frequently rising rates from the City for basic services and don't care to spend my budget on watering trees.
No barriers, simply tell me when I can water.
Hotter summers
None
We successfully reduced our outdoor usage during the water main breakage issue and learned from that experience by switching to rain barrels for the gardens and lawn. Refilling the hot tub is the challenge since it can't be done from the rain barrels.
we have reduced our outdoor use as much as is practical
We have automated watering. But when we get long stretches of hot weather we use more than usual to keep the grass alive.
Not always able to water at night due to work schedule
Hot days everything needs to be watered. Using splash pads or fill blow up pools takes a lot of water but often into summer this is needed.
Getting very expensive to support outdoor water that is a benefit to city and neighbors
None
Worried about the health of trees

What challenges or barriers do you face in reducing outdoor water use at home?
It's not a problem. For the last two years I've managed to get by with rain barrels mostly. Except for a new tree I had planted last year. Will have to buy a new rain barrel next year.
Planters and bonsai require small volumes of daily watering during hot and dry spells.
i have a lot of trees in my yard for privacy as other neighbours have not planted or actually care about how their yard looks. More trees should be required in every yard. it should be a bylaw and it should be a variety of trees
Only challenge is keeping vegetables alive during growing season.
There are no barriers currently. The city wants to add barriers!
Watering food garden and flowers with water restrictions make it close to impossible.
None.
none
We don't face any barriers. We use timers or hand water.
No real challenges
The barriers we face or poor leadership, poor management and poor accountability at the CIty of Calgary who waste billions of litres each year and have the gall to look at residents, before they do the proper work by fixing their own system first.
Not sure how to move to less water intensive outdoor plant)lawn options. Cost of a water barrel is WAY too high
The area I've spent money to make my property look and feel like a home is removed. If these are not encouraged by the city, then home owners should be compensated for trees, grass and plants that die. Because the city in this action is only looking for a cash cow for revenue shortages. If they force home owners to stop outside watering then the city should do the same and not water trees, grass or plants around the city.
None
None
I have no desire to reduce only be responsible in the usage
water restrictions that apply to my vegetable garden
None.
We don't have many barriers

What challenges or barriers do you face in reducing outdoor water use at home?
I hate our lawn and I am comfortable with it being the worst one in the street but my partner wants it to at least be in a similar visual tier of our neighbours so it gets watered. In the future, I want to remove the turf and replace with drought tolerant shrubs. This is expensive to design and source so it will be a few years till we achieve this. This is the most logical spot to be to reduce outdoor water usage for us.
The trees in Calgary in some areas do not look well by the end of the summer. Lawns turn brown but grow back in the spring
It is needed to water newly planted trees and the garden with the rising summer temperatures.
I will not have any problem
We have a vegetable garden that requires regular watering. As well, in hot weather, we fill a kiddie pool for our kids to cool off in. When emptying the kiddie pool, we use the water for shrubs and flowers. Other than that, these are difficult activities to cut down on.
I have reduced as much as I can and have switched to clover so I do not need to water the lawn.
No challenges, we use a water barrel
The hardest time, for anyone in the city, is during the hottest of summer days when the plants in the garden need watering more. Mine is not a huge garden, but I still fine at times that I water by hand using a pale or watering can rather than running the hose, if and when that need arises. It keeps the plants alive but they don't flourish as they would will a good hosing down. I also have 3 rain barrels to collect and store water and I use it regularly to water my plants by hand.
NA; we will reduce water use as needed. We installed a rain barrel in 2025 and utilize that to water gardens and trees. We have helped clover overtake as much of our grass lawn as possible.
Lack of rain and a desire for a decent lawn
11. A condo so the condo board manages the water use. However, I water a south facing tree planted three years ago and use a bucket to water it. Most of the other trees in the condo complex have died because the condo board doesn’t water them.
I dont typically water my lawn as I see it as wasteful. But if we go too long without rain, my lawn looks awful and im almost forced to water it so my house doesn't look bad. Same with the garden.

What challenges or barriers do you face in reducing outdoor water use at home?
No real barriers. We collect rain water in spring to water trees, shrubs and new perennials. Sometimes in the fall we will use tap water to water in the roots of larger conifers and some perennial plants. We have a hot tub. It's not used in summer and only filled in late fall (ie once per year). Bikes are washed once per summer. Cars are not waged in our yard (car wash)
Plants, people, toilets, showers and washers do not need fluoride. Do the right thing and save the city some money and stop fluoride.
We live in a townhouse with a large green space that uses an irrigation system, so we personally don't use much water. We use outdoor water toys maybe twice a week during the summer for the kids.
None
Having a medical condition which requires above average water use.
No barriers. We hand water.
I'm pretty conservative with it already and have rain barrels installed
I have already reduced my outdoor use by not watering my lawn and using some drip irrigation. I collect water in barrels but need a better way to distribute it efficiently.
Some condo boards do not allow rain barrels.
None
I feel I already do a decent job of not wasting water
I don't think I face any challenges or barriers
Not much other than scheduling around work or other commitments. Weather may impact things as well.
We want a green lawn and a pretty garden but we realise that you have to watch your water use. We have changed our watering schedule to the recommended days the council suggested last year ie twice a week rather than three times. We also get our system checked and tested each year for leaks.
Already use minimal amount needed to complete tasks. We do not overwater the lawn, only clean windows/siding 1x per year, and keep hot tub full but do not drain and refill unnecessarily, and have downsized from 8 person to 2 person tub.
None, I have low water usage

What challenges or barriers do you face in reducing outdoor water use at home?
dry summers.
My spouse! He sets automatic timers and then doesn't pay attention to whether the area actually needs watering or not. Consequently, more water is used than needed. We do have rain barrels for smaller jobs.
Windy neighborhood, work schedule
None. Already use a water bag for my tree and very rarely water the lawn unless it's literally dying from the Heat.
yellow dying lawn
None
None - We have replaced the grass with drought resistant plants, have no water features and have water tanks to catch rain water for the plants.
We already water early morning or after sunset and its important to be able to enjoy what trees plants we have and keep the garden looking nice. We have artificial grass and hard landscaping which reduces the need for watering
None really - we try to be minimal and conscious of our usage. We use the local carwash, water at the right time of day and no more than 2-3 days a week and keep the hot tub covered so it doesn't lose as much water.
When we travel - our vegetable garden suffers - so routinely watering our vegetables is probably the greatest challenge. We do that once per week.
During heat waves the need to water food plants as much as twice a day is a barrier. I already have 2 - 1000 litre rainwater tanks and still at times that's not enough to keep my vegetables and fruit trees watered without having to rely on city water during heat waves.
No problem reducing.
During dry periods, it can be hard to keep plants alive.
i can't use my patio/furniture without hiding them off first due to excessive bird feeding by neighbors and then the beds use my deck as a bathroom
People are used to using water without any restrictions. Adding conditions around water usage will seem like a reduction of service or government over-reach. Also, the service charge on our water bill is 2/3 of the cost. I spent $6 on actual water usage, which does not incentivize me to reduce the amount of water I use.
Cost to replace lawn with artificial grass.

What challenges or barriers do you face in reducing outdoor water use at home?
The amount we use really depends on the weather. We have a small yard.
I am challenged because I have many large, mature trees on my lot and I water them consistently to keep them living.
The cost.
I am always very conscientious and try to limit my usage as much as possible
The need to keep large trees healthy is important. If we want a healthy canopy, the City has to take into consideration homes that are looking after trees on their property and the need to water them. More mature neighborhoods need a greater allocation of water resources for that purpose. Further, w inflation and food insecurity, many people now grow their own gardens. They need water. Cleaning your driveway or sidewalk with water seems a waste. Cleaning your deck once and/or windows at the start of the season is reasonable. If you have luxury items like swimming pools, hot tubs, fountains or ponds, you should be charged more. There is a difference between luxury and maintenance.
We have a Heritage listed home with 125 spruce trees which are 100+ years old. They need lots of water. If we have restrictions they will likely die. Additionally, if there are water restrictions which include trees owned by the city, we would not want to see special rules for city trees. There must be special rules for mature trees.
The desire.
Breaking old habits of watering without consideration of the community impact.
None. Just have to schedule use.
Well, first city asked residents to increase the tree canopy after we have planted 5-6 tress now city is asking to use water wisely when regular drought is not helping. So, how we are supposed to water our tress. Maybe a schedule like water 3 times week for sprinkler is a good option for even and odd house #.
Hand watering everything is not practical, esp large trees etc
We are careful with water use but do not have significant rainwater collection to water gardens and trees healthy in the event of a prolonged shortage and drought like when the water main break happened.
I would like to replace front lawn for low maintenance yard, but we don't know how to design it.

What challenges or barriers do you face in reducing outdoor water use at home?
Keeping a lawn watered properly during hot months.
No barriers, just sometimes the motivation! 2023 taught us we can do much to reduce our water. More restrictions are not unwelcome.
Watering plants needs to be done on hot days or everything will die. Limiting the day of week wouldn't make sense for this.
There aren't any "challenges" but it would be nice to able to have my kids be able to play in the sprinkler or their little kiddie pool when it is a hot summer day without being penalized. I also like the option to have my dog chase his ball in the sprinkler but it isn't an all day activity it is maybe 45 -60 minutes. I don't water my lawn when it is raining
The lawn gets very dry
None, I am already water wise when it comes to watering my garden. I do it after sundown or before sun up. Food for thought, maybe the City can put in some sort of incentive program for homeowners to remove turfgrass form people yards. "Lawn gone" is the term to use. Turfgrass is pretty much void of any any benefits and is a huge user of water. It is a huge waste of good space that could be better suited for trees, shrubs and other plant material. Lets get rid of turfgrass in Calgary, it will be a challenging idea to re-think and maybe even radical. But if we want to be more resilient and ahead of the curve lets do it. "LAWN GONE"
Not many challenges. We have a couple of rain barrels and we use a watering can when using city water.
I am challenged by the expectation that single family homes have green lawns and that there is a high standard from neighbours. If there were more appreciation for and acceptance of native species in yards, it would be easier to maintain the yards. It would also better benefit the environment.
I already use water outside very restrictively. I primarily use water barrels for watering plants and limit watering my lawn to late in the evening for a short time or by hand to target dry spots. We wash our car at the car wash, but we wash bikes in the backyard. We use the hose to rinse and fill up the bucket, but primary use bucket water to limit water use.
none
I do not face challenges with outdoor water usage. I do not support the city in continuing to overreach with policy.
vegetable needs to be water otherwise they'll die
We are verry busy with kids activities and limited watering from 10 pm to 7 am may be difficult since we are often at soccer, golf, or jujitsu activities with kids during those hours

What challenges or barriers do you face in reducing outdoor water use at home?
Currently we use an automated sprinkler system to ensure we are watering at the best time of the day (very early in the morning). This also ensures we can set a schedule for which day watering occurs. I believe this is an advantage of automated watering systems and should be allowed in the future.
A good majority of Calgary was built in the '70's and '80's. Many of the owners are retired and living on a fixed income. Those properties often have larger yards, have established landscaping and require water to maintain them. Imposing higher tax rates or punishing those owners by having a tiered system in place unjustly punishes the owners for maintaining their property. The cost of removing and installing low maintenance or drought resistant plants is cost prohibitive for many Calgarians.
When the city put in restrictions water on Tuesdays and Saturdays between 5AM and 7AM and 9am and 11AM this goes against the logic of watering when necessary. Why block out 7-9AM and force people to water between 9 and 11AM when starts warming up. The heat evaporates water quickly.
None at the moment
i have a significant investment in gardens and flowers and i need to be able to maintain them and give them the water they need,
Water play is fun for the kids in summer and would be needed at peak times in the heat of the day.
We have been slowly adding clover to our lawn over the past several years and only water enough to get the new growth established. We collect rain in barrels to water our flowerpots. Its frustrating to see some in our neighborhood watering their lawns frequently, especially as some of them seem to be still without water meters. I may be wrong but I think this is a result of "grandfathering".
I don't. I have an irrigation system setup with a strict schedule per zone. Growing food is my #1 priority.
Extended periods of hot weather with no rain. We currently have 900 litres of rain barrels which supplies all of our outdoor watering needs for 3-4 weeks of no rain, but beyond that we have to start using city water.
Our lawn is grass and requires water during the summer when it is dry.
Matching the city watering schedule with the weather and time of day. All residents should be free to choose the days they water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing outdoor water use at home?
It's not that, but I'm still used to conserving water. I store cold water in 4 litre bottles before using hot water. I use the stored water to supplement watering shrubs / plants / new trees on the blvd across the street.
I'd like to use rain barrels more efficiently, but I'm hesitant to make more modifications to my downspouts to accommodate. Better understanding of the tools and tricks necessary to better rain storage would be SO helpful.
I don’t want all my perennial plants to die. I have water barrels but it needs to rain in order for them to be useful. Sometimes we run out of water in the barrels and need to use our sprinkler system
This question doesn't take into account that I don't use the city's water outdoors. We have a rain barrel system that provides us with all of our outdoor water needs (growing food, birdbath, garden plants and trees.
It's hard to not use water during extreme heat wave events. Trees die. Grass dies. Kids trying to stay cool playing with water. Sometimes you just gotta use water.
when the city tells me I can't water or tells me I can only water on certain days or certain times. I pay for my water and therefore should be allowed to use it when I need to.
already use the min amount of water necessary.
I try to water my garden early in the morning or after the sun sets under my neighbors roof but there are occasions when I don't have the time and have to water in the daytime. There are also occasions when it is extremely hot and my plants wilt if I don't water them a second time during the day.
I use an above ground sprinkler system and limiting time for use is not in balance with the more affluent areas that can utilize their in ground system to water their whole property at once during the set time
Everything dies if we don't regularly water
I have a large property (1/4 acre), so the size of requires more water than most. I also own and use 2 x 1000L rain totes to reduce my water consumption. But even that does not compensate entirely for my watering needs.
The bylaws that strongly encourage a manicured lawn (6 inches or less) have been used by neighbours to make it difficult to convert our front to anything other than grass or clover. Removing these bylaws might make xeriscaping less of an ordeal.

What challenges or barriers do you face in reducing outdoor water use at home?
I am not very skilled at outdoor cleaning. I do minimize the amount of water I do already, but I feel I could be better if I understood how to get 100% of my sprinkler on the lawn instead of hitting hardscaping.
Need more rain barrels, and drought, hail resistant plants.
In the garden where I volunteer, we discovered in the summer of 2024, during the water main challenges in Bowness, that many plants thrive just as well on less water.
I want a clean house and a nice garden. The city appears to be the only challenge or barrier to the quiet enjoyment of my property.
None whatsoever.
Not sure there are barriers - simple technology such as rain barrels, rain sensors for lawn watering, timers for outdoor water use are used by many Calgarians and seems to be ignored by City Hall to garner support for preferred changes.
long periods of drought. We take pride in our lawn and our property
Weather, long periods of heat
We already make a concerted effort to water early or late in the day and to use a minimal amount. We have started using rainfall collection as well for some of our watering needs as well, there are certainly some challenges with that but we are learning and trying to make it work better. There is also some general resistance to any lawn that isn't a typical manicured grass. Maintaining these types of lawns does require more watering and maintenance.
Challenges: -fitting outside watering into specified timeframes especially if you don’t have an in-ground watering system -seeing so many instances of unchecked water wasting around the city (ie. businesses or personal homes with sprinkler systems watering the grass while it’s raining!) makes one frustrated and less likely to care about doing their part
I had to replace part of my lawn last fall. If I had to reduce my water use, this section would likely die.
Not many, although I checked 2 items the one about using water to clean is likely no more than 1-2 hours usage per year.

What challenges or barriers do you face in reducing outdoor water use at home?
There are 9 forty gallon rain barrels in my yard to collect roof runoff to help with water conservation. However, if there is little rain during peak growing season, supplementation with city water is sometimes necessary.
None
Let me remove front lawn tree -city property. It is sucking up all water
Only in keeping up with watering in particularly hot parts of the garden while we are away.
None. We use drip irrigation at the base of plants in our garden, and reduce the volume in the most established areas of our garden.
aesthetics
I use what I need to use. I don't reduce my use in order to cheap out on something or do a job 50%.
I don't see any barriers. I limit my outdoor use to programmed times, adjusted to actual precipitation.
I grow a garden for food and sometimes when we have had no rain or the temperatures have been very hot it is a challenge to know how much to water to keep the plants alive. It was extremely difficult with the last watering restrictions we had. We only refill our hot tub twice a year, and we Never water our lawn and yet people were allowed to do this while our food garden suffered. That's just wrong in so many ways.
Amount needed for growing plants/shrubs/food
It takes time, money, and research to switch to drought resistant and/or native plants.
The biggest challenge will be timing especially for lawns and trees and being able to maintain a consistent watering schedule especially if there are restricted days and times for watering
None
None
The fact that I use so little of it in the first place means there is practically no room for reduction.
We have a very small garden with native plants, vegetables, raspberries, and flowers. Reducing our water use any further would mean sacrificing any or all of these. However, I imagine that our garden water use is much smaller than that of maintaining a green lawn on a larger lot.

What challenges or barriers do you face in reducing outdoor water use at home?
We typically use a rain barrel for water our veggie garden but I understand these are very expensive. Last year, there was the rebate program but we were too late and didn't get to take part. It would be great if that was brought back again.
I prefer to use rain barrels to water my garden, and only use tap water if necessary for vegetables, trees and shrubs.
None
Using just a hose sprinkler makes it tough to ensure areas are not overwatered.
N/A
Many plants I have, need to be watered every day. It would be nice to have plants that are as nice to look at, without needing so much water.
We try to do the minimum that will keep our landscaping green and alive as is. We live in a neighbourhood with larger lots (Parkland), so we have a large property to maintain.
Dry weather makes it difficult to maintain greenery that improves neighborhood curb appeal.
None. We have 5 rain barrels.
Sprinkler systems are prohibitively expensive to be smarter about water usage.
Time of day/week restrictions would be a big no for me. With my varied work schedule I could easily miss 2 or 3 time windows in a row. I already water conservatively but I need to be able to do so on my schedule.
I only use water for my flower pots, so very limited amounts. However, my townhouse complex uses irrigation for the shared grass, which runs on a schedule regardless of existing moisture. I think moisture sensors should be mandatory for all commercial irrigation, instead of just a set schedule.
None
Keeping the lawn green.
Sheer size of my property and mature plants (overall great environmental benefits but requires lots of water).
I think I have overcome many of the challenges. I have removed most of my grass, planted native plants as much as possible, have a 1000L water tote plus a smaller one from the city, built 2 self watering raised beds (weeping tile water storage at the bottom). I think I turned my outdoor taps on 2x this summer.

What challenges or barriers do you face in reducing outdoor water use at home?
Rain barrels running dry in drought seasons. Finding a system that pressurizes the water that's untreated.
Personal habits, infrastructure constraints, social norms, and policy development timelines all present barriers to reducing outdoor water use effectively.
None, reducing water is very easy and necessary. We minimally use water outdoors, instead we use rain water as much as possible and rarely water our vegetable garden with city water.
No barriers, I already have drought resistant plants, I use water barrels, I water by hand instead of using sprinklers. I water in the evening. I believe I am a responsible water user.
none
require another rain barrel, city rain barrels are impossible to source
Dead plants and dirty home exterior
We use outdoor water as little as possible.
Rain barrel does not supply sufficient water pressure for lawn watering and hand watering is slow
I OWN A VERY SMALL TWO BEDROOM CONDO THAT I PURCHASED IN OCTOBER 1989. I HAVE GOTTEN RID OF ALL THE 1970'S TAPS. I HAVE UPGRADED MY WATER FACUETS. MY UPGRADED WATER METER IS LOCATED IN UNIT #32. I LIVE IN UNIT #31. ALL OF THE WATER METERS FOR UNITS #31 TO UNITS #36 ARE LOCATED IN UNIT #32. QUIESTION TO YOU. IS THERE ANYWAY THAT MY NEW UPDATED WATER METER CAN BE MOVED FROM UNIT #32 TO UNIT #31 WHERE I LVE?
I wouldn't say we face barriers but we are thoughtful and intentional in how much water we use for our plants on our property.
Given the wet weather this year the only outdoor watering was by hand for a small garden and flower area. In our dry 2024 season the only watering was once on the lawn within our water restriction allowance. Trees were soaked after the lifted restrictions and prior to winter arriving.
I live in a townhome under property management and have no control over the irrigation. I also have no option to replace my grass with a drought-tolerant alternative due to the condo bylaws.
None
There are no barriers. We just need to modify our habits.

What challenges or barriers do you face in reducing outdoor water use at home?
Plants will become I'll as a result of insufficient water.
The balance between what is practical and what is needed, especially when the need to water my trees is when rainfall is very low
We cannot use rain water collected from our shingle roof on our veggie garden as it is not potable.
Already at the minimum.
Things start dying if not watered. I am not always home to water on specific date and time, and it cost money to install timing system.
It’s hard to keep a nice yard when there are large periods of zero to little precipitation. Last summer was actually great because we had so much rain that the ground remained saturated for weeks after.
The cost of a rain barrel, and access to purchasing one in the spring - they sell very fast. Information on rebates is confusing.a
I live in a townhouse condo so I do not control the watering of lawns/trees in the common spaces.
I principally use rain barrels and only ocasionally have to resort to city water after long dry spells.
If Calgary cannot or will not provide water at an affordable price I will move to somewhere that does. Reducing water use is not a challenge - there's valves to close - the lawn goes dormant - no one's feelings are hurt except the children who want to play in the sprinkler about 2x per year and anyone in the neighborhood who is trying to sell a house and all the lawns look terrible.
Water barrels can be expensive, and we have had to acquire more barrels progressively to spread out upfront costs. We do what we can to limit water use outdoors.
I don't have any barriers - I have 5 rain barrels, that fill up my pond. Then I transfer that water to my two large water tanks. Then the rain re-fills my rain barrels and pond. I use all of that water to water all of my gardens all season long. I only water the grass once or twice in late summer.
We have rain barrels to reduce outdoor water use, but inconsistent rainfall over the past few years has made it harder to rely on them. To keep our vegetable garden going, we have had to use hose water more often than I would like.
Our down spouts are connected to rain barrels to help reduce challenges during dry periods.

What challenges or barriers do you face in reducing outdoor water use at home?
none
I have ZERO plans to reduce the amount of water I use, not until I see changes put forward by the CITY.
I use grey water from within my home to water outdoors plus I collect rainwater and snow. The only challenge is that it is labor intensive; but very doable.
I don't have the infrastructure to utilize rain water effectively right now.
I don't. I use automated watering outside and water barrels.
Washing the vinyl siding is an important maintenance item. At times my small fish pond gets algae blooms and the needs to be drained. It's about 150 gallons. Over the course of a year, I need to add water to compensate for any evaporation and bird/animal out take. My flower garden is quite large. I'm trying to look for drought tolerant plants.
None. We installed several rain totes last year in anticipation of water interruptions and drought
Because we already feel like we, personally, are minimising. Not sure how to do better.
I rent, and don't have control over how much the landlord (Boardwalk) decides to use. they like green front lawns on their property, regardless if is healthy grass or not. there's a lot of water wasted, and I have no control over that.
I can only see a barrier of sticking to a watering schedule while on vacation and needing someone else do the work or with mobility challenges reducing the ability to move sprinklers, etc. Many watering hose attachments also are not conducive to ensure that sidewalk is not watered when watering lawns. Very likely others also.
We try very hard to keep our lawn healthy and weed free, but that means watering extra - we face south and are across from a playground which is ALL dandelions now. There is essentially no grass left at the playground. If the dandelions had been properly dealt with years ago, there would not be this issue now.
I don't use much outdoor water. Only water when necessary.

What challenges or barriers do you face in reducing outdoor water use at home?
Certain things must be done using water in order to prevent long-term decay. (For example, a vehicle should be washed after bird poop has landed on it in order to prevent the acid in the bird poop from destroying the paint. Then, all of the soap used to remove the bird poop should be thoroughly rinsed off of the vehicle.) Decks should also be washed following bird poop droppings, so that the acid in the bird poop does not erode the surface of the deck. When new sod is put down, it must be watered aggressively for the entire season (especially if it is a dry season), or the sod will die and the entire process must be repeated the following year.
Intermittent rain fall. Rain barrels are great but it has to rain for them to be effective.
We conserve as much as we can, using water like the precious resource that it is. My neighbours not so much! Washing the street is NEVER necessary, but most neighbours do it frequently.
No automated sprinkler, so hard to water at early morning times. Use a rain barrel when possible.
Calgary has low humidity so keeping things watered and healthy in the yard can be a challenge. So to ask people to change outdoor habits is hard because they have developed their yards in conjunction with what they have been able to use for water to support it. Changing allowances could have major cost implications for owners that need to re landscape due to this and it isn't really fair to be causing that to happen over night.
No barriers or challenges.
I don't yet have a rain barrel, so rely on water from the tap. I am careful about watering however and prioritize watering my vegetable crops over the lawn. This fall was difficult because it was so dry yet the trees and shrubs needed to be watered in for the winter. Not sure if they will survive despite that.
Cost of rain barrels for sure. We have one, but would definitely have more if possible.
Having to maintain the looks of a green lawn. Get lots of comments from neighbors if a lawn is brown or whatever in the summer.
I would like to change our outdoor landscaping and reduce the amount of lawn we have. The hoses don't connect great to the outdoor spigots and water is lost where the hose connects to the spigot. We've added special caulking tape but it wears out.
Dryness and heat in Calgary require outdoor water use for lawn and gardens.
No barriers, but a fine balance between use and healthy garden and lawn.

What challenges or barriers do you face in reducing outdoor water use at home?
None really.
I should use an automatic shutoff timer.
It ultimately comes down to choice and mind set re change.
I'm not trying to reduce my water. I'm trying to have a nice well kept lawn and beautiful healthy trees. Along with potted plants in the summer. I use a rain barrel when available.
Live in Condo (townhouse). Our common areas are metered separately to unit use. We water grass and shrubs from these common irrigation taps by hosepipe. We do not use a contractor but need to keep our place looking good, but it is a communal challenge.
I have a grass lawn and would prefer to not water it or water as little as possible - an issue in dry summers as the lawn dies and becomes a possible fire hazard.
none. I use 2 rainbarrels
Lawn maintenance to prevent chinch bugs and dandelions
It's something we have a right to, and the ability to store. Stop this nonsense.
I live in an apartment so my watering outside at home is restricted to my native plants on the balcony, or watering my community garden plot.
I shall not not water
I don't think it's fair to pay for sewer on water used outdoors.
There is only so much it can go down. Also, I am part of a complex of 68 units on one metre. Allowance must be made for the the volume being 68 - 136 times as much as regular residence,
Dry climate I can't reduce watering if I want to keep plants alive.
I prioritize rain barrel water for my gardening needs but when that runs low I use the hose. My front yard is xeriscaped with drought tolerant plants so I've never watered the front yard and the plants remain alive and healthy. Other than that I struggle with what else I could do?
Not sure it could be reduced much further. Sprinkler system is on a timer. Only two person household. Newer home with high efficiency appliances. ie dishwasher, wash machine etc.
I currently do not have timers for watering out doors.
The lack of rain is a major challenge

What challenges or barriers do you face in reducing outdoor water use at home?
None, I use water timers and rain barrels
City restrictions as a barrier. Acknowledging climate change, however at times we have too much water.
None. My new tree just finished its second summer, and after another year or two of weekly deep watering I won't be watering anything outside.
I have grass and plants and I want it to look nice. I use it efficiently and do not waste it.
no barriers except sometimes we need to use water outdoors to clean up after major outdoor repair projects
How to successfully grow food and couple of times during hottest weather to cool down, have fun for kids in kiddie pool with water toys without travelling.
We use rainwater too, but sometimes we really need to water our trees and lawn. Especially our trees as they are very old.
Having a conflicting schedule with proposed schedules of when I can water my lawns. I do not want to pay for automatic irrigation systems and am not always home in the evenings and would not always be able to abide by the watering schedules as currently described by the city. Having rain barrels helps mitigate watering concerns for gardens, however this is not a long-term solution that will help Calgarians water lawns more efficiently for years to come.
We use an appropriate amount of water to maintain biodiversity in our yard and neighborhood, and to responsibly grow some of our own produce.
its only challenging when the weather does not fully cooperate to fill my rain barrel in spring
I endeavor to use water sparingly when watering outside. I know the water is readily available to me but my environmental conscience makes me aware of wasting this precious commodity. It is also expensive and my budget only allows for careful use and consumption. I have a tiny lawn area and mulched beds in order to conserve the water.
I already use minimum water outdoor.
Getting enough water for my garden when the rain barrels run out.
We only use what is necessary and recommended for trees, shrubs and lawn.
Less esthetically looking plants.
I occasionally use water outdoors for watering new shrubs or my garden, but MOSTLY I use my three water barrels for these tasks. I NEVER water my lawn.

What challenges or barriers do you face in reducing outdoor water use at home?
No easy way to track usage - there should be an app or a meter like the UK electricity where the meter is in your kitchen
Entertaining activities involving water should not be subject to government oversight
There is nothing more i can do. As i don’t do anything but spray my house once a year. Enjoy something? Not in calgary. Have to spend more to make sure the city has its money.
We have a large vegetable garden that is very important to us. We use drip irrigation which is the most efficient form of irrigation. In past water restrictions, drip irrigation was not allowed, but hand watering was, even though it is much less efficient.
No barriers;
City of Calgary incompetence in maintaining current infrastructure to provide needed water. You ask for trees and know the need to grow food but want us not to use city water for those purposes.
I have taken it upon myself to grow eco-friendly grasses (rye and fescues with some micro clover) and I have installed automated sprinkler and rain sensor controls. The challenge I have is with the City, they allow chinch bugs to run rampant on the public green spaces which then enter private yards. When I ask the city what to do they say they do nothing but I could water my grass more frequently….wrong answer you guys!!! It’s time for the city to look at revising its turf management strategy in neighbourhoods infested with Chinch and start some trials to incorporate more drought and insect tolerant species ie. micro clover - as partners neighbours backing onto green spaces and the city, we can jointly work on a solution that doesn’t involve a lot of chemicals and excessive watering. We need the city to get on board with sustainable turf management to help conserve water.
We would like to install rain barrels but can't afford to reconfigure/replace our gutter system to do this. Also, we prefer green grass as it has a cooling affect in our yard & is easier to maintain. Drought-resistant landscaping is expensive to install & harder to maintain in terms of weeding & pruning.
I live in a multi family building on a 254 unit apartment style condo property where individual units are not metered and that means as one of those households I have no idea about my personal water usage and associated costs (I am the only occupant, other households have up to 5 residents)
Plants need water to survive.
We've already cut back on frequency of watering, washing, and hot tub fills (currently once per year due to rare use)

What challenges or barriers do you face in reducing outdoor water use at home?
I'm trying to xeriscape my yard so I don't have to worry about using water outdoors. It would be helpful if the city helped with plants and landscaping methods to achieve this goal. I use a minimum amount of water to keep the exterior of my house presentable.
Growing food and plants requires a lot of water here.
We have already implemented some water saving strategies such as shade cloth over the garden to mitigate evaporation and having more than one rain barrel that are used for watering trees and shrubs. We would like to replace some grass areas with drought resistant plantings but it is difficult to find information on line specific to Calgary. It would be nice to attend an information session that would provide suggestions for plants available here. And far more than one. Perhaps use community centre's and citizens could attend any community centre. More education would be valuable.
My children love to jump through the sprinkler on a hot day. My husband and I have tried to be responsible and counted that as one of our few days to water the lawn. In the summer we try to wash our vehicles at home to help reduce costs.
Grass lawns are extremely thirsty, but replacing with attractive xeriscaping isn't cheap.
Lack of grey water systems in current housing that could be used for watering vegetation. Cost of common groceries has us growing more of our own but the cost to water once our rain water is all used is a challenge
i can not think of any
I don't foresee any major challenges in a 2 person family. Scheduled days for watering lawn and garden would be welcome.
The main challenge to outdoor water use for us is that we rent the home we live in, and our landlord has mandated that we water the grass everyday in the summer unless it is raining. He wants his property to have green, vibrant grass- understandable- and we respect what his wishes are. I guess I don't see having green grass all through the summer as a need, it is more of an 'extra'. Hopefully for next summer he will be open to having some rain barrels installed so we can at least reuse rain water.
I don’t know how much water I use until I get the bill. Would be great to have a real time or near real time report.
Keeping vegetables alive as climate change and dryer summers increase

What challenges or barriers do you face in reducing outdoor water use at home?
I face no barriers. I have a small rain barrel so I use that first. I water my perennial garden as needed (it is mostly drought tolerant). I water trees as needed (once or twice a summer and then a good soak in the fall). I water planters with tomatoes and some annual flowers as needed (sometimes daily). Rarely, I have grandchildren over to play in a kiddie pool.
Renters don't always get to choose whether there is a water intensive lawn or something better suited to our climate. Also, older neighbourhood with tons of birds and bird droppings means cleaning outdoor spaces is a must.
Not enough rain to use rainwater for outdoor use
I usually water the lawn in the summer and clean off the sidewalks when needed. I didn't have to turn on the outside water even once this past summer as we had so much rain that it wasn't needed.
I have water barrels I have reduced as much as I possibly can reduce. I have irrigated drip systems in. The plants I have planted are drought resistant.
No issues. I use rain barrels in order to reduce my usage, and try to only water garden /yard 3x per week and for short duration
None. I am glad to reduce outdoor water use, as we had to during the feeder main repair.
None really, for the one thing I use outdoor water for (my siding), it’s a once a year thing already. If it was less, like during the main failure, I can live with that too.
Keeping stuff alive
The main challenge is maintaining our irrigation system for broken sprinkler or drip heads and changing configuration of sprinkler heads when plant grow too tall and block the spray pattern.
Some of the items listed above imply that lots of water is used for the activities, when that may not always be the case. Washing windows, cars or siding can be done with a couple of buckets of water. I remember during the main break, washing windows was a prohibited activity. So I am concerned about putting restrictions on an activity that uses less water than a regular shower. Likewise, I hope that activities that are a core part of childhood are not restricted. Running through the sprinkler would likely be completed outside of the allowable watering hours, playing with water tables doesn't typically take much water.
I want to have a nice flower bed yet sometimes feel rather guilty watering. The same applies to the smalls plot of lawn I have. I live in a condo and each person is to water their flowers & lawn.

What challenges or barriers do you face in reducing outdoor water use at home?
I would need an apartment sized water barrel - one that fits on my balcony as I'm in an apartment condo. All the water barrels are large and meant for home owners. I use old glass jars and then can water my flowers on my balcony, but the water dries up quickly, so not sure what else I can do. Also I sometimes get gritty yuck stuff from the roof on my balcony (black bits) so not sure how to filter that out but still get water whenever it rains.
I think for growing food there should not be restrictions on what days to water.
No barriers to reducing my usage.
i don't. I think it can be massively reduced or simply be more mindful of the volume used for basic cleaning or watering. Or there are other ways to minimize and be more mindful with it, like timing and with expectant precipitation.
I already hand water as I live in a condo. It's an older condo with one water account feeding the entire condo. I do believe that excessive use should cost more but we have one account for 300 + people so this needs to be taken I to consideration. It can't be only per account it has to consider muli residential differences.
none
When it is very hot or long dry periods we need to use city water for our vegetable and fruit gardens and our trees.
We do not have barriers but have worked hard to collect water. We have 4 1000 litre rain tanks which we use to collect water in the spring and usually it lasts until August. We try not to use our city water for watering plants in the garden. It is disturbing to see people watering their lawns in Calgary especially carelessly ie watering it in the middle of the day or watering the sidewalk. I am from BC and I know some cities don't allow watering lawns during the summer.
No challenges. I have 2 rain barrels and mole pipe from my eaves running into my native garden.
I use it already sparingly, maybe we should not bring in so many people where our infrastructure can't handle it.
To know there are days for watering or plans during drought are helpful. I won’t find it a challenge if I know the rules

What challenges or barriers do you face in reducing outdoor water use at home?
Maintaining gardens, trees, shrubs and food plots is challenging when there is little rainfall to collect for watering. Using water from rain barrels is not a good option for washing siding, windows and patios. During warm months, pets require more washing.
I have 3000 litres of off-roof water collection and storage. I never water the grass and am slowly turning both front and back into natural low water use areas. So not many challenges for me to reduce outdoor water use.
I have mature trees that depend on watering to survive. My garden requires water as does my landscaping.
I am challenged because I don't use much to begin with. Watering my herbs and flowers, and filling 2 bird baths is NOTHING, yet if I dare to do so, even with bath used bath/ shower water, I can be "reported?" That is ridiculous. How am I supposed to reduce. I have ONE toilet that I only flush after 2 or 3 pees or 1 poo, ONE bathtub/shower, ONE bathroom sink with one tap and ONE kitchen tap.
None
No rain barrels in my condo complex
The type of lawn I have
Cost. We pay a lot of money for water as it is. We pay to fluoradate the water in our yard too for some reason... I water sensibly. In the mornings or at night.
I don’t face any right now, I don’t trust the city to get this right without costing taxpayers a ton of money and/or putting ridiculous rules in place that pit neighbours against each other
I am not opposed to changes made with a view to reducing outdoor water usage. I do think that looking at water usage and changes to how water is managed and priced needs to take into consideration other City of Calgary policies. I have two large trees on my property and these trees require good quantities of water in order to survive in our dry climate. These trees contribute to the goals the City has for an urban forest. Under the current rules I pay for the water for the trees. I could end up paying a higher rate for water usage simply because I have trees to water that I get no credit for. The City continues to promote densification that usually provides no opportunity for trees on the redeveloped properties and as a result occupants do not have to water trees. The new proposed two tier water pricing is likely to penalize Calgarians who have trees on their property. My response to that reality would be to remove the trees to avoid higher water charges. Property owners with trees should receive a credit for the water consumed in order to water trees.

What challenges or barriers do you face in reducing outdoor water use at home?
Above ground sprinkler systems are installed and it would be very expensive to put in an underground system.
Keeping outdoor plants watered. I use a irrigation system which turns on for one minute every day.
We have a low maintenance front and back and water occasionally for the plants we have
None
Limiting water use in the summer during hot/dry conditions is challenging if you want to maintain a healthy lawn and plants.
Nothing much
The slope of the yard means some of it gets extremely dry. However, we significantly reduced the grass and have a small area to water.
It's hard to have a proper rain collection system in place as water barrels are expensive. I am also not very good at outdoor "handiwork" so installing a rain collection system is challenging.
None
We only use what we require
The city providing infrastructure that can ensure we have water as required.
Feel the need to water the bushes when it has not rained for a long time.
The city restricting my use when The city wastes more water than anyone. I believe the number pumped vs the number metered was in the millions.
As stated we have 50-60 trees on our lot which I feel is a significant contribution to the urban forest. Maybe you just need to give every Calgarian an individual annual water ration. Once that annual allotment is exceeded bump up the billing.
Brown lawn
Vegetables need water to grow.
I will not reduce water use at home when I pay exuberant amounts of fees and charges that are 10 times the cost of the actual water usage. I am responsible in my water usage on my own, and will not follow water restrictions if they are put in place.
Hauling hoses. Leaky connections - manufacturing standards of both hoses and outlets do not make for solid leak-free connections.

What challenges or barriers do you face in reducing outdoor water use at home?
The water we collect in our rain barrel is not sufficient to maintain our grass, trees or shrubs. Thus, we just let the grass dry out every year starting in July and focus on the limited trees that we have. Attempting to plant new trees from multiple Arbor Days has been unsuccessful in part due to limiting outdoor water use.
My yard that I paid good money for shouldn't die. We should be able to water when it works for our family. We aren't always home at the times made available. We should be able to water when it fits our schedule too.
I designed my yard to need very little additional water. So when it needs water it really needs water.
Need enough water for garden mainly, but we also have 4 rain barrels.
Water schedules are too restrictive. We need better planning and better options. Perhaps replace employees/management.
With an automated sprinkler system, our household efficiently and effectively utilizes water while ensuring our yard is an wnjoyable place to retreat to during our short summer months.
Water consumption depends on weather.
In hot weather my food bearing plants die if they don't get water every day.
No barriers. We try to limit our usage to only spring cleaning and only filling hot tub twice per year.
Weather can cause additional water use for plants
A large yard that is primarily grass is a significant user of water in the summer even with a decision to let it go brown in mid-july in a typical year. Unfortunately doing that encourages weeds which then require work and/or chemicals to address so there is a tradeoff to reducing summer watering. Use of water to grow a few vegetables is more a pleasure than a requirement and is done w/ rain barrels as much as possible, but typically they run out by mid August, just when watering is required to get to harvest.
Investing in lawn that will get ruined by restrictions!
Vegetable garden uses a bunch, same with grass, and even pool, even though we keep it covered, does use alot.
South-facing backyard and newly planted garden requires more water when it doesn't rain.
I live in a complex where the outdoor watering is managed by the property company. They use a sprinkler system on a timer. I don't have control of this but I try to be aware of it. eg if I noticed water on when it was raining etc. I would bring that to their attention.

What challenges or barriers do you face in reducing outdoor water use at home?
If the city did there job this would not even be a question. Do better and maintain our infrastructure and find ways to provide water to the population. This is one of only a few responsibilities of the city.
We have had construction work across the street from us for 5 years and the dust is really bad. It gets on everything outside and somehow it also comes in the house. We have gone from washing our windows once a season to washing them once a week.
Condo suite has no individual meter, just the building as a whole
Dry, hot summer weather.
Lack of consistent rain water
Right now we have just moved into a new house and have all new landscaping. Everything needs a lot of water to become established. We have planted mostly low water plants. We have already made a lot of effort to reduce water by installing all drip irrigation and under sod irrigation.
Increase costs to water already make me skimp on watering my trees and shrubs, relying on rain - however drought years have been hard on them, they are expensive to replace, so more coming out of my pocket for water will be a barrier
I want to water my lawn and not be fined
None really, I just need more rain barrels
I am already fairly conservative, but I can't adhere to a set schedule.
It takes some time and practice to synchronize our lawn mowing on-demand with the forecasted rain to potentially minimize the lawn watering needs and/or frequency during the dry summer seasons.
growing food and maintaining trees (including city trees) is important but requires water. we try to collect rainwater but sometimes it's not enough.
No obvious challenges
Limited outdoor summer play/kids was too far during restrictions
We are already responsible users of water, and being asked to reduce our water use or be more responsible with it in the face of the city continuing to approve these large residential developments on the outskirts of the city is completely absurd.

What challenges or barriers do you face in reducing outdoor water use at home?
We have already significantly reduced or watering of our lawn. The plantings are organized with plant that have similar water needs grouped together and we have a soaker and a drip system to use water in the landscape efficiently. Any other efficiencies would require significant changes and cost for us.
No barriers
Large garden with lawns is hard to maintain using rainwater from water barrels, even though we have 4.
I absolutely cannot cut back more than I already have. Once per year I was my deck, sidewalks and oustside windows. I also only water my gardens and trees by hand about every 2 weeks at most. Even with the limited water use my bill is still outrageous because of all the "fees"
I water as little as possible so no real barriers
Work schedule allows for only certain watering timing
I don't use a lot of water outside, and am very mindful of how I use it.
Trees should not be limited for watering.
We have a rain barrel but it is only supplied by our garage roof so limited quantity. And it's not conveniently located to water our garden/vegetables.
No barriers. Weird question.
It is very difficult to divert used indoor water such as bathtub, laundry rinse water, etc to outdoor use rather than just draining it away.
None
Our grass grows poorly in the open, sunny backyard. We refuse to water it, but sometimes it is nice to keep a few plants alive during the summer. I've been trying to incorporate and multiply the existing wildflowers we have.
we already use rain water harvesting system, however there are not enough resources out there to educate people on its best use, example how to set up a rain barrel for the easiest use.
I have zero requirements to reduce water usage. My usage is still small though the FEES on my bill often tripple it. This is about clawing money out of calgarians.

What challenges or barriers do you face in reducing outdoor water use at home?
Kids use water regardless of conservation attempts
I work evenings. How do I water my lawn during the evenings if I'm working?
N/a I do not need to reduce my water use. If there are permanent water scarcity issues, we should be reconsidering Calgary's growth
The fight between enough water to keep my lawn healthy and too little causing it to dry and become easily acceptable to weeds
We have a large manicured yard. Reducing our watering time will effect the plants and grass that have been invested in.
None
My biggest challenge is the fact that I am water conservative, however my neighbours are not. It pains me to see my neighnours watering their grass in the peak heat of the day, and having so much run off on the street.
My challenge is backyard lawn watering. I have a fairly big backyard that would require more watering to maintain it. Fornusinh less water will need to let long grassess. But that could cause other nuisance for neighbors
None
none
Lawns or gardening will get hurt if not watered properly.
if i'm paying for water youre not going to "limit" it or tell me when I can or cant use it.
None
I live in a condo, so outdoor use is no longer applicable. That said, I'm on the Board and try to ensure our landscaping team does not overwater the property.
It's simple, lawns and gardens are important to many of the citizens of Calgary, and punishing homeowners for having them through a tiered system or similar is not going to fly. If you don't water your lawn and/or gardens, they die and you lose your investment; economic investment, but also the investment of time as many people have put considerable time and effort into managing the exterior of their properties. The response from those who use water outdoors during the summer of 2024 is indicative of how people will respond if such a permanent system is put in place - a lot of unhappy campers.
None. I water only when needed in the evening or early morning when the sun is at its lowest intensity. I also plant drought-resistant plants to minimize water consumption.

What challenges or barriers do you face in reducing outdoor water use at home?
I don't water the lawn very much, so cannot reduce that. I only wash off the house once a year and try to use a minimal amount of water during that time. Patio gets washed off twice a year - spring and fall. I use a watering can to water my flowers in pots and a hose with attachment to water garden. I cannot really reduce outdoor water use much more.
None so far.
I do not face challenges because I am aware of my water useage in general and only grow garden features that require less water (ie only native species). I do feel my lawn should look green, and would prefer to not have a front grass lawn.
If I can't wash cars/bikes at home, I must take them to a carwash which uses the exact same amount of water anyway.
Flower garden and lawn adds beautification and mental health to life and community. Like the flower pots Terry Wong and the city added closing down a lane of traffic on Kensington road. Hanging plants on Stephen Ave for tourism and mental health require water would they too be eliminated?
During specific times of year (certain periods of vegetable growing season), it is more difficult to reduce outdoor water use. Its also difficult to conserve indoor water for outdoor use simply because we have a water softener and is not ideal for watering plants.
We are conservative and conscious of our tap usage. We have 3 rain barrels that is our primary water source for flower beds and trees. Generally Only after they are depleted do we resort to a tap. Grass is the last concern as it can go dormant in amongst a neighbourhood that is populated with pop up sprinklers and green lawns. We realized quickly after buying the house that part of our front yard was particularly vulnerable to the sun and grass was regularly and quickly burnt out. We created a large dedicated plot populated with mostly drought resistant plants like junipers.
The weather is the biggest barrier with the rain events in summer being small amounts and infrequent. It is also challenging to keep the house exterior clean due to the very dusty conditions in the NE coming from the decades long construction (Metis Trail, Airport runway, new subdivisions, elimination of wooded acreages, etc.).
I grow my own food and I have trees and grass. Not being allowed to water or use my water when I want is becoming a task
I have ticked off the boxes that I use water outside I use it sparingly, I didn’t tick the box with window windows because it included a driveway and I don’t have one and I don’t clean my cement pads and sidewalks with water

What challenges or barriers do you face in reducing outdoor water use at home?
Not being able to water my vegetables- I don't trust the food on groceries anymore as Canada does not have Canadians best interest and is now selling ,fake meat' - what's next- fake vegetables. All the pesticides and bioengineered food is bad for your health so I grow my own
Up to 2 years ago I always had a good size loan.. but I never watered it every day, in summer... I used to water it every 2/3 days..
One of the main challenges I face is keeping my lawn, trees, and shrubs healthy during Calgary's hot, dry periods. Reducing watering too much leads to browning or stress, especially for trees that need deep, consistent moisture in this climate. Another barrier is not always knowing the exact amount of water different plants need, so I worry about underwatering. Soil conditions can also make it harder—Calgary's clay-heavy soil doesn't absorb water well, so watering efficiently without runoff is difficult. I also have limited ability to capture enough rainwater to meaningfully offset usage. Finally, filling a 2000L pool once a year is a necessary one-time use that can't easily be reduced.
Don't really have any barriers as I generally only water my lawn once a week anyways…I also keep my lawn longer as this keeps it healthier. During the water main break when we were limited on using sprinklers, I found it very easy to simply hand water the few flower pots that we have.
My only concern is reduced usage at the same time there is no rain. It is hard to keep plants/shrubs/trees alive through a drought. I use rain barrels to help with this but potentially I will run out of rain barrel water while my yard needs water.
I have no challenges. I use water when needed for my garden.
We just went through an alarmingly dry Autumn and though we didn't frequently water trees, I can see in years to come that we may have to do it more
I don't really have any barriers - we have our outdoor watering on an automatic system with a rain sensor so technically it should be a smart system and we can easily change the watering frequency according to drought conditions or restrictions.
No challenges. I support water restrictions for communities to have designated watering days. The barrier that I have heard of that makes it challenging for the City to apply water restrictions is that people may abuse it and use too much water when they're allowed. I see and think that people overuse water when they're allowed to water any day, and especially older citizens who water for something to do, or are in the habit of watering daily.
I use very little outdoor water so I don't face many. My biggest issue is when it doesn't rain, I can't rely on my rain barrel for water reuse.

What challenges or barriers do you face in reducing outdoor water use at home?
Can be challenging to use less water outdoors during heat waves and dry spells.
I don’t reduce my water usage. Never have, never will. This is Canada, there is no water shortage, stop trying to control everything.
No challenges. We would be able to adjust our water usage if necessary.
We already use many water reduction strategies
I live in a very established neighborhood that has many large trees and beautiful landscape. Plus many gardeners that grow food We grow food and we have kids that love water play
The only reliable water supply for the garden is city water. There is no alternative if yiu have a significant mature garden. You simply can't collect enough rain water to water the garden as often as it needs it in drought months.
I use rain barrels, however sometimes the water in the barrels is used up before the next rainfall, as I prioritze the rain barrel water for my garden/trees. Also later on in the summer, I do not want to use the water for my vegetable gardens as algae and other bacteria tend to grow in the barrels. I also (twice a year only) use a garden hose to clean the gutters on my house, as the water pressure is needed to remove dirt.
During heat waves, I would hope I wouldn't kill my veggie garden if water restrictions were in place.
Based on the options that people can select for this question, I can see how people waste so much water. One of the things we really need to work on is replacing lawns with plants that don't need as much water, or maybe astroturf.
None.
We’d have to re landscape our yard. Would be a huge financial commitment.
I will use as much as I care to and have paid for.
I am most concerned about my garden, plants, and shrubs not having sufficient water.
We use rainbarrels for the majority of our watering. We do enjoy the hot tub and I do not know of an alternative to fill it.
We can all choose to limit water use outdoors. This is not challenging.

What challenges or barriers do you face in reducing outdoor water use at home?
My biggest challenges in reducing outdoor water use are pretty simple. I don't want my lawn, trees, or garden beds to die during heat waves or dry spells. Outdoor plants aren't just cosmetic. They're an investment, they protect property value, and they take years to establish. Cutting watering too far would cause real, long-term damage. The other challenge is maintaining my hot tub. It needs to be drained and refilled on a schedule to stay clean and safe. That isn't excessive use. It's basic maintenance. So my main barrier is that some water use isn't optional. It's necessary for keeping my yard healthy and my hot tub sanitary, and restrictions that don't account for those real needs would make it difficult to reduce water further.
I don't want to reduce my water use. If there is no water shortage, I should be free to use the water I pay to use.
as a gardner in the springtime ,i use my outside hoses to water all my plants and lawns .
Dry summers make it challenging because I garden and especially to get plants going in the spring, they need to be consistently watered.
We are fortunate to have a large lawn where we can have rain capture and have created irrigation that connects to the barrels. One challenge is in cleaning siding and windows from dust as this takes clean water. Barrel maintenance also takes clean water at the end of the season to wash out algae.
I have 13 various large mature trees (spruce, oak, pine, apple, etc) that need adequate water. I have reduced the amount of watering they get and they are starting to show signs of stress and weakening. I worry that if they weaken they pose a danger of falling on pedestrians or my home. Thankfully they received a lot of rain earlier this year. Hand watering all those trees is very time consuming so I would like to be able to be on a watering schedule that allows for adequate watering of the trees. I also have many shrubs and perennials but they are more resilient and pose less of a danger if they weaken.
Much of our yard is planted to native prairie vegetation and does not require much water. Our "water feature" is a bird bath that recycles it's own water so requires very little. We rarely water our lawn because brown grass is OK. Our biggest water use is for our vegetables and trees. We lost one tree in 2024 (when we totally stopped watering during the water main break). The biggest barrier to reduce outdoor water use is finding a way to ensure our vegetable gardens and fruit trees get enough water.
We use as little water outdoors as possible, but in the last few years of drought conditions, we have had to water our trees (especially the spruces) to keep them alive.

What challenges or barriers do you face in reducing outdoor water use at home?
I find that my water usage is very modest and I wouldn't be willing to lover it more down (which for me would be not using water outdoors at all
None I only water what I need to
The only barrier we faced was when the water main broke due to negligence on repairs on the city's part and we were put on restrictions.
things that are embedded as cultural values (gardening) that require water to maintain. push for more xeriscaping, water usage suggestions/tip sheet.
In my condo complex they do not add mulch to the base of trees or compost the lawns because they focus too much on esthetics rather than a healthy environment. Before I started doing it myself water would just run off instead of soaking into the ground.
There is value to me and to the city in maintaining healthy trees, shrubs, and other green landscaping. Why hand out free trees but then make it too expensive to water them? And Good God, I should be able to wash the siding of my house once a year.
i have a large rain barrel so do not do a lot of outdoor watering
There is no need to reduce water consumption. STOP THE PROPAGANDA!!!!
None. We are reasonable to begin with. It would be a problem to have certain days though as we are sometimes away.
So far I feel that I am doing pretty well with using as little water outdoors, or using rain barrel water (assuming that it rains, of course!) I have a large garden, so it is necessary for me to use City water, but I do my best to not be wasteful.
During dry periods needing adequate water for my vegetable and flower garden when my rain barrels are empty.
I pay money to buy trees, plants, lawn etc. I take care of my house to keep the value. The government can not tell me that I can not water my lawn or when I do that.
We already replaced our front lawn with river rocks / pebbles but we do have a vegetable garden and a small flower garden that we water from rain barrels. We do fill our hot tub with outdoors water that we use from late fall to late spring (we drain it for the summer).
Ask our opinions on this subject more often, and not to only people who scream for everyone to conserve water. My lawn needs water. I am in a rental house. I can't change the lawn here or let the lawn die.

What challenges or barriers do you face in reducing outdoor water use at home?
It is very difficult to water by hand alone and there is a definite need to use a hose to provide sufficient water quickly. Perhaps it is possible to attach a timer switch when watering lawns with sprinklers to avoid over consumption.
Not many. I use water barrels to collect water-this has been a challenge on dryer years. I now have turf-no water required. I run a Dayhome. I do use water for them for the sprinkler or mud kitchen.
I clean windows...not driveways or sidewalks. A good sweep will be enough for that.
We have a large yard so we may use more water than other people as their yards are quite a bit smaller. We also have a garden and since the summers have been hot we need to water them almost everyday.
I don't have a water barrel.
I already reduce water and have a rain barrel. I do see a lot of people watering their sod. Maybe new community developers especially should be built with drought resistant plants. Maybe anytime there is a development permit or someone is doing work on their house/exterior there should be incentives to change up the landscaping to be drought resistant and less of a burden on water supply.
Lawns are basically impossible to keep "pretty" without over using water and fertilizer.
We live on a relatively large corner lot with 2 city trees and while we don't water our lawn often, we do try to keep trees healthy. Our lot has steep sloping side yard where we have removed the lawn and installed shrubs and ornamental gardens, all of which are considered drought resistant and are on a drip irrigation system. This is expensive to install and requires frequent maintenance
Don't limit houses. Taking away services.
None - I already use water as wisely as I can.
None. My water usage is as low as humanly possible. We only shower every second day. We run the dishwasher every 4th day. I use rain water for me indoor and outdoor plants and lawn.
I live in an apartment building with shared water usage
I've significantly reduced outdoor water use. The only barrier that I face is how to fill the inflatable hot tub while conserving water. This is only filled 2x/year and the drained water is put onto the trees in the garden.

What challenges or barriers do you face in reducing outdoor water use at home?
I dont use more than I need.
The costs of redesigning the yards
We work long hours and outside of the city - if there are water restrictions on I sometimes am not home to water on a specific day or a specific time that my address is allowed to water. I would prefer to have the freedom to water when I have days off.
On very hot days, consumption will increase as plants dry out quicker.
I grow a large flower garden. Reducing outdoor water use would limit my ability to grow a quality garden, support polinators and other bugs in the ecosystem. If I can't water my garden when required, I won't invest and grow it. Enough said.
I already try to use as little as possible. Reduced the lawn, and don't water what lawn I do have. Growing vegetables does take alot of watering.
The gardens need watering and Calgary has such a reduced amount of time where it is green. It feels so great to have anything green outside even if it takes a bit of watering.
I use a watering can to control the amount of water used for watering the outdoor plants.
I have a smart irrigation system. I feel the cities blanketing rules will prohibit me from using this.
I leave my grass longer, so I don't need to water so much.
How can we afford to water our garden(s) if these new rules/restrictions come into play?
I would like to maintain greener lawn and nice backyard
None
Our garden spaces are large, and we are keeping large 60+ year old poplars alive. Attempting to keep the urban canopy alive and thriving while facing restrictions is counter-productive.
None. We make use of our rain barrels.
I don't have any challenges that I feel the city needs to address.
growing food is important and it requires in the spring more water than often can be provided by the rain or saved rainwater. Later in the season we often have long periods of no rain and sprinklers are needed as well.
I do not have challenges or barriers.

What challenges or barriers do you face in reducing outdoor water use at home?
Physical space for more rain barrels.
Switching my yard to have less lawn area.
None
We have a very large lot with a self sustaining pond, 42 trees, hundreds of shrubs and perennials which help stabilize the micro climates and support wild life and their ecosystems throughout the neighborhood. We also grow our own food which helps supplement our retirement income. But we are only allowed the same amount of water as folks who live in an apartment style condo. So even though we recycle and catch water we are always at a disadvantage due to the sheer size and impact of our yard. We would like the City to factor in the size of the yard when determining water over usage billing parameters. Our yard provides a significant benefit to maintaining the City's green canopy which reduces the amount of water needed by others overall. We also do pay more taxes on our land so are legally entitled to a proportionally higher benefit.
None.
With the dry summers, I am concerned that our trees will die, and the trees are also important to me. I try to reduce our outdoor water use as much as possible already.
We are pretty water conscious and limit our sprinkler use to twice a week for only 20 mins. We sweep our driveway instead of spraying it. We do get our windows cleaned 1x a year professionally. We have 3 rain barrels.
We want our yard/trees/lawn and flowers to look nice and not dried out and brown
None, I don't water that much when it comes down to it.
New grass has to be watered a little every day for a few weeks.
No tap water used outdoors at all.
Time, scheduling, adapting
Limited space for rain barrels
none
We use a computerized rain gauge that controls our automated drip irrigation system. All gardens are mulched with row covers and shade cloths. Most plants are draught hardy as well, but we still must water. Our neighbour ours who do not water have dead trees and the city is loosing the wanted tree canopy.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing outdoor water use at home?
We already have water saving toilets, shower heads, dishwashers, washers etc. reducing further would be difficult. We already use rainbarrrels as well but with a lot of trees on our lot there is still some watering needed from the city system.
Financial challenges regarding the purchase of eater wise gadgets.
The challenges of outdoor water use is seeing others use it irresponsibly. I use it in a way that is sustainable and my grass and plants are stil green and thriving even during drought.
I only water when absolutely necessary, and am in the process of re-landscaping my home with drought-tolerant grasses and gardens.
I can't afford a rain barrel and I don't know how to connect it. Otherwise, I would have at least 2 of them
Making sure I keep my garden and my huge weeping willow...
I am trying to grow a clover lawn but it requires watering to establish it and has proven difficult.
I planted new trees that require consistent watering.
If the weather is dry with few rains, my wife's extensive beautiful flower gardens and shrubs require a fair amount of water to maintain them especially after the four big rain barrels are empty.
None. We wash the car rarely, and only do the windows a couple of times a year, using a gun on the hose. Once a year we hose the dirt off the 1000 sq.ft. bungalow. We have three rain barrels for the gardens that usually last the entire summer. We water the grass an hour a week. We sweep the deck and pathways.
Food growth needs water when in pots moreso than in ground. In ground doesn't work with utility lines. Cost to modify eavestrough for extra rain barrels is prohibitive.
Only in my garden drying out. Large lawns are wasteful in water use but a garden really beautifies front yards in the city.
water restrictions affect our ability to grow food in our yards and also affect the health of the large trees we have, which shade our property. Without them, we'd have to use air conditioning a lot more.
It can be challenging to reduce outdoor water usage as I need water to grow vegetables in summer and water trees on my property.

What challenges or barriers do you face in reducing outdoor water use at home?
I use water to grow food for my family. Restrictions on water use could impact this and this is tough with the high price of food
I have a birdbath but it holds a minimal amount of water.
Having a lawn seems like a huge waste, but we haven't been able to afford to re- landscape.
Need a rainwater receptacle.
We don't water outdoors too often. We have been replacing our front lawn with native species and drought-resistant plans so we don't need to water lawns often.
Barely use any. I have planted drought tolerant plants, and instead of grass, I have drought tolerant ground cover.
Every day plant and cleaning needs.
I already use water very sparingly, and think about not to wast water. I collect rain water when possible too.
Older apartment building that does not have a hot water booster on the boiler system. Can take 7-10 minutes to get hot water to apartment.
We grow our own veggies. I refuse to let them die because of water restrictions. I dont have a [removed] yard and I refuse to let restrictions make it look [removed]. We have worked very hard to keep it green and beautiful
It is often dry so we need to water gardens and trees more than we want to. As renters it's hard to set up water barrels and do landscaping to reduce water use.
I already limit my usage of water outdoors.
East and large rain water collection for use on plants.
My autistic kid LOVES to play with water...lots of water. And I'm happy for him to have an enjoyable outdoor activity
Sensor for sprinkler system doesn't always work.
Bridging Aug with only rainwater for our garden
Timing dictated to me may not fit with my schedule.
I don't really have any challenges.
No separate greywater system

What challenges or barriers do you face in reducing outdoor water use at home?
I have some very large trees on my property that have suffered from moisture loss and to keep them healthy I have resorted to watering with city water, when very necessary. I do not want to lose the tree canopy I have in my yard. Using rain run-off from the house or garage gutters is a valuable resource that could be utilized better.
We are unable to clean our patio, siding and windows with anything but water. I know of no other to get these items clean, however we only do it once per year.
none
I would like to be supplied with a free or heavily-subsidized water barrel so we can store water, they're pricey. We also want o be able to keep our mature trees healthy and they require much water.
I don't feel that we really use water outdoors. We wash bikes, but that's mainly it, at our home.
Leaking hoses and taps.
No challenges
I use water reasonably sporadic as I see fit and I don't need a nosy City to oversee my daily activities thank you very much!
I have a lawn and I grow plants and vegetables. I sometimes have to fill up my kiddie pool or wash my dog. I should also have the right to wash my windows or patio sometimes.
None
With scheduling I don't see a problem.
We have installed an irrigation system to control the amount of water we use, so we feel we are already doing our part to reduce water consumption. We only clean our patio once a year. We do like to maintain a nice lawn and gardens so reduction of water use as we've seen in the past is a big challenge to maintain that.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing outdoor water use at home?
We bought a 60 yr old home and invested heavily in upgrading all fixtures and appliances to high efficiency one. We also installed irrigation throughout outside to be able to water as efficiently as possible. All of this was to reduce our water consumption throughout the year so that when we need to water outdoors in summer we could. We have a pet that needs to go to the bathroom outdoors; if we cannot water afterwards our lawn dies. Our home sits on a significant slope; the grass on that slope is the primary method of stabilizing the soil. Due to the slope, our front lawn requires more water than average to remain healthy. Ultimately our biggest barrier is our climate can be harsh and reducing outdoor water use generally means letting plant material die in lieu. Note: I am also a contractor and developer. I don't see how the city can uphold DP planting requirements and two year plant reviews if they limit watering.
Cost paid to city for water that stays in my yard in summer
Extended periods of drought
I live in a condominium development and we have a lot of grass. It would be better if we could make our landscaping more diverse and drought tolerant; however, it is hard to convince people to incur the expense.
Hot summers mean more watering required
If there is a drought and I'm not able to save enough rain water, my plants still need water to come from somewhere
don't feel there are challenges. I have rainbarrels that I use mostly for watering garden areas. I don't typically water my lawn unless it is early in the year and hot drought conditions

What challenges or barriers do you face in reducing outdoor water use at home?
One of the biggest challenges I face in reducing outdoor water use is the strict watering schedule. The set days and early-or-late time windows don't always match real life—especially when you're in your 70s and your "free will" isn't quite as free as it once was. For example: Energy doesn't follow the City's timeline. Some days I wake up ready to water at 3 p.m., not 6 a.m.—but the plants don't get a vote, and neither does my back. Weather rarely cooperates. A scorching day may land on a "no-watering" day, and my poor tomatoes look at me like I've personally betrayed them. Wildlife diplomacy. The birds and bees who rely on my garden certainly don't abide by a watering schedule, and I try not to disappoint my tiny neighbours. Personal rhythms matter. When you've gardened your whole life, you water when you can, not just when the City says you may. Sometimes the spirit is willing, but the knees are not. PS: In your 70's you are sometimes battling health issues - your timelines hurt the elderly!
In times of drought, if we don't water gardens they die and we loose their beauty, our joy in working them and our significant investment inthem
You can't control weather, if there is a heat spell, your water and plants need to be watered or you might as well not buy any in the first place and not support our local economy.
Calgary weather and drought.
It is already expensive!
I already am very careful with outdoor water use.
None at the moment. Limiting water usage time/days would hinder outdoor play.
it doesn't rain much in calgary
I am a responsible water user with acknowledgement of Alberta drought conditions for years now.
The cost of water and associated sewer services. Our main concern is maintaining the health of our trees during the drought conditions of the last several years. It's expensive to water them during the summer/early fall, and yet, it would be a shame to see them die.

What challenges or barriers do you face in reducing outdoor water use at home?
Grass lawns. They require way too much water and are unnecessary when there are better more water conservative options but it is expensive to re-landscape.
Not watering lawn. Only watering trees
We like to keep a green lawn, limiting water would not allow this
For us, it is important that we be able to water our trees and shrubs which are an important part of the ecosystem. They provide homes for animals and insects and help to clean the air. They also help to prevent water evaporation from the ground by shading it. The water shortage of 2024 put our trees and shrubs into stress. This summer they showed some signs of recovery. We also grow vegetables and need to water them daily.
I want to be aware of my water use and to be cautious about how I use it. If the weather is cooperative then I want to let the rain water my lawn and garden, but for example, this fall there was no precipitation so I had to water by hand.
I would like to replace my lawn but it feels not financially feasible right now for our family.
We live in a very dry part of Canada
We have rain barrels, and plan our home water drainage to effectively water our food garden and trees that keep our home cool and yard shaded against drought. During times of reduced water consumption we do our best to conserve water while watching blatant disregard from certain offenders, the more packed our city becomes the more confrontations seem to escalate when neighbors start accusing each other, packing people in like sardines and then restricting their freedoms causes the biggest issues.
Again as I pay taxes I expect to have access to water when needed. I do have in place scheduled watering and pressure washer so to reduce the water used but do not wish to entertain water restrictions as the last one killed my lawn and plants.
We should be focused on the management of the water supply not the residential consumption.
NA
reduced quality of life.
We don't feel we have any challenges regarding outdoor water use. We try to only water lawns and gardens when needed. Our pond water is kept clean by filtering to prevent unnecessary re-filling throughout the summer.

What challenges or barriers do you face in reducing outdoor water use at home?
Not many. I've already reduced my amount of watering the yard, I have a rain barrel to water my plants.
I mostly used captured rainwater for these purposes.
Water efficient landscaping is costly. I would like to upgrade to fake grass and stop watering.
I want my lawn to look green and beautiful! Please don't tell me what to do , I'm not overusing the sprinkler system. Our summer is very short and we want our lawns and trees GREEN
Aesthetic norms around lawn care. We don't water our lawns but I do feel self conscious that it's not as green or lush as others in my neighborhood
Outdoor water use is handled by the condo board where I live. Sometimes the automated sprinklers run when it's raining. Would like to see this handled more efficiently.
I don't feel we use water outdoors all that often so I don't feel it is a challenge as it stands. When we use water outdoors it is probably a handful of times throughout the hot months.
We already have & use 3 large rain barrels plus weeping tile runs from some downspouts to trees. We have greatly enriched our soil so it is very deep. We don't water our lawn because the deep soil has allowed very deep roots. The deep soil in our numerous garden beds means we don't have to water those a lot. We mulch and close plant things so they shade each others roots. As a garden is a living and evolving piece of nature new plants get added each year. Those require extra water for that first year and sometimes two. We plant things to suit our climate with an emphasis on native plants. We maintain water features of recycled water to benefit birds and insects plus add humidity to the air. To achieve climate plus aesthetic goals I don't know what else we can do to further reduce outdoor water use although we are always looking.
We live in a dry climate and water is necessary to keep vegetation alive.
The city trying to tell me what days I can use water.
If I reduced how much or how often I water my lawn and flowers, it could all die.
I don't need to reduce usage.
Part of being a home owner is the sanctuary of a back yard. If we are unable to use water to garden or lawn maintenance or it is significantly limited, either then during emergencies it takes away from that ability. Also in harder economic times it is critical to be able to supplement fresh food.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing outdoor water use at home?
It is challenging to keep plants alive and thriving for future years. As well, our enjoyment of our yard.
When it is very hot outdoors, plants need water to survive. While I am somewhat comfortable to let the lawn go dormant in the summer, I can not bear to see my food, flowers or trees die due to lack of watering. Also, not everybody can lug watering cans from rain barrels. For example, I had an accident that left me with difficulty to carry too much weight and while I push myself to gather rain water it is not the best to use over vegetables.
I have 3 toddlers that love outdoor water play. I don't have automatic sprinklers I can set for the restricted times. I don't use car washes in the summer - I wash my car myself. We've recently planed new trees.
None
The challenge is the city restricting use
I don't have any challenges/barriers except for remembering to set the timer so I don't overwater any part of my yard.
Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?
If I pay for the water I should be able to use it as I see fit. Now you want to control water. What type of authoritarian system are you trying to run?
We have a corner/pie lot with 3x the amount of trees than most homes in our community. They require more water than anything else in our property. They provide shade and privacy to more than 7 homes which we share a fence line with. They require more water than anything else on our property but we manage without greedily taking.
We are already pretty conservative with our water usage outdoors. I dont water my lawn usually but I do water my garden to grow food for my family and I use water outside for the kids to play in (which i suppose in turn, waters the grass).
I'm discouraged that I'm using processed drinking water for outdoor uses and we love to see the City establish, use, promote and incentivize grey water systems. (Clear messaging needs to be provide to gardeners about avoiding grey water in food gardens.) Rain water collection is great if and when we have a rainy season.

What challenges or barriers do you face in reducing outdoor water use at home?
We will be using water collections systems to water plants and food. But what i do not want is the government telling me when and how much water i can use to clean my home, or utilize on my property. We pay enough as it is, but we still get water lock downs, broken pipes and restrictions. You need to worry about the quality of the service you provide your citizens before you restirct them to nothing and charge them extortionate amounts for a basic human necessity.
I've installed three 1000 litre rain barrels to help reduce household water needed for trees and shrubs but we still use household water for the garden (edibles) we don't want water running off the asphalt shingles in our food!
I need to feed my plants, and keep the house and car clean.
I am not the problem Problem is city's inability to manage the excessive tax they collect for water
None, and after the experience in 2024 I rarely water my lawn in the summer, especially with the rainfall experienced this year. I take "navy" showers and ensure that water consuming appliances are used efficiently with maximum loads. The biggest challenge I face is the lack of water conservation leadership from the City and its inefficient and potentially unreliable water distribution system.
Ensuring we capture rain and save similar to when we experienced water main break. Learning more how to be a wise water consumer without losing summer flowers and lawn health.
Limited rain water storage capacity. Primarily the expense of more storage, rather than the space for them.
I am very aware of conserving water. I don't use more than I need to.
I don't face barriers when it comes to outdoor water use.
Water bans are a huge challenge especially when one spends over $500 per year on outdoor plants from local greenhouses
None. I am satisfied with my water use.
We don't have easy access to our rain barrels and better design will cost a bit. we have sprinklery system so run vary sparingly and focus mostly on trees/shrubs not lawn. We also have a very sunny, hot south facing yard . . .even the most draught resistant plants have needed support to thrive.
Large landscaped yard

What challenges or barriers do you face in reducing outdoor water use at home?
Loss of garden leading to mental and emotional issues
We live in a heritage home, with many mature trees / shrubs. In watering the trees and shrubs, we have to water most of the property (lawns getting a collateral boost). During the water restrictions of 2024, we couldn't water properly, as we only have 1 outdoor tap, that is relatively low pressure. And we weren't always home during the (very brief) windows that were available for watering. We do not have underground watering / automated watering system, so we try to do our watering in the morning or late afternon/evening, to reduce evaporation. Our house has a small footprint and we have a large yard with many canopy trees. We require more water (and more time to water), than someone with a small yard.
None
I did not used to water my lawn or trees and they didn’t thrive. I bought rain barrels which help tremendously but they cannot be used on the food we grow. Also, there was a gravel yard but it made the area much hotter during the summer, so we planted trees which give shade to the grass and cool everything down. Water is already very expensive and we do minimal laundry loads, very short showers and only water outside when necessary. We can’t reduce consumption any more without letting everything die.
I would like to water my lawn. However, I am open to ideas on how to reorganize my lawn to use less
There are no barriers with a little education. I use Smart Irrigation technology that uses real time ET Data and follows the principle of Managed Allowed Depletion to minimize outdoor water use and to ensure healthier plants. This technology combined with 8" of topsoil and annual topdressing has eliminated the need for fertilization. Having deeper high quality organic topsoil is far superior than incentivizing hardscaping. Turfgrass and plants with adequate soil is the solution, not the problem. Turfgrass and plants have a cooling effect and produce oxygen. The biggest problems are: 1) People (developers and the landscape industry included), do not install adequate topsoil to retain moisture (both from rainfall and supplemental outdoor watering). 2) People are generally uneducated on how to water. The only time you need to water is when the soil moisture is depleted (the plants are showing initial signs of stress) and it has not rained. Not because it is Monday, Wednesday, or Friday. This is the biggest concern about implementing water restrictive days. This will encourage people to water on those days...if I can't water tomorrow, then I better water today.

What challenges or barriers do you face in reducing outdoor water use at home?
It's been pretty easy to reduce water use outside. I guess the biggest challenge is keeping the deck and furniture clean as it seems to always be dusty.
When I set up the sprinkler to water the lawn I always try to make sure that none of the water sprays on any concrete, only the grass gets watered. It takes time to get the spray right.
In a dry summer I tend to have to use more water for plants. I do watch when I water as early morning or late evenings tend to be more effective. When washing vehicles I park on the lawn so the runoff ends up benefitting the grass
Why would I reduce it?
None. We have two 1 gallon rain barrels. And water is regenerative, there is ZERO fear in our home.
None
Summers are so shot here. Please let us have nice gardens
The house I am renting is old, and most of the bathroom fixtures are not water-efficient.
Not having enough water to keep trees and plants alive; worried about water restrictions on those activities
Playing with my children, washing my car and house, watering my plants and growing food
I would have concern over reduced usage for our trees, schrubs, flower beds. We don't abuse it and do not see restrictions as useful.
While not a major barrier, the rain barrel program is hugely oversubscribed and the incentive program is too narrow to cover (for example) second hand purchased barrels.
I don't have any challenges - I water in the evenings or early morning and I time how long I put my sprinkler on. I am very conscious of the water I use.
Hot weather and lack of rain
None.
None

What challenges or barriers do you face in reducing outdoor water use at home?
I have spent a lot of money landscaping my property and planting a garden. We paid for the water. The huge increase in population of people with large families that often do not even pay their own bills - we are. They have no knowledge and simply do not care. Someone sitting on their chair at city hall thinks this is a great idea. Do they think about the added cost for Calgarians? In our community we already pay an extra tax to keep it beautiful - certainly not the city doing it. So what services exactly does the city provide? Our taxes continue to escalate annually. This city continues to gouge us. Trucks driving around on stat holidays for nothing, graders driving around when nothing to grade, stupid art projects, changing names/signage (Fort Calgary), crosswalk signs in the middle of the road that get destroyed yearly. Reduce the city bureaucracy. The city needs to make cuts in their own backyard. The only answer the city ever has is to raise costs for the consumer rather than looking inwards at themselves. Stop your own wastage.
I feed our 3 families with our vegetable gardens. My flower gardens offer enjoyment for all and a community of people that stop to talk and visit while I work in my gardens.
Any water I use outside serves multiple purposes and does not need to be reduced
No real barriers. I currently water by lawn and trees early in the morning once a week, as needed. (I.e in July 2025 I did not need to water my lawn or trees)
I have some plants that need more water, such as roses. I keep a small vegetable garden.
All home maintenance requires water use. Not all neighbourhoods want to look like a slum. We have neighbour's who have cut down all their trees and have put gravel all over their yards to park 5 cars on. Looks disgusting.
There are no challenges or barriers and we'd expect access to remain the same. We already limit outdoor water use. If we're washing windows for instance, we'll control the amount by using a small bucket. If watering grass, we're watchful of not watering when it rains, and we only use it for a short time. (Ie: to fill an upside down frisbee.
Original trees on city property are heavy water users that are not really suitable for our climate but they are not ours and we can't replace them with less water-dependent ones.
We have raised planters and grow vegetables that we blanch and freeze for winter. I want to maintain having a vegetable garden every summer. We only water by hand - early morning or late evening when it's not windy.
We shouldn’t have to reduce water usage. The city needs more competent employees

What challenges or barriers do you face in reducing outdoor water use at home?
None just let everything dry out as the city keeps encouraging new comers to come to bring on more tax dollars. City has nice buildings but on a whole, very sad to watch it go to the dogs.
We don't really face any barriers, we water our grass in the summer, and with that we also clean our sidewalk/patios, we try to be as mindful as possible
drought conditions may necessitate watering trees more often (not lawns or gardens - that is optional)
We limit our outdoor water usage for plants and grass and let rain do most of the work. We use a bucket of water to rinse our car. it is easy to turn on the tap but it is important to limit water use and be mind fall wasting it.
Vegetable gardens - this would be the most important outdoor usage in my home.
None
It's easy to use, the hose is right there. And it can get great in the summer, to cool off.
Our food gardens suffer and we have loss of food production. To mitigate the effects of climate change, we planted numerous trees, shrubs and plants in our yard. We experience great joy and increase in our mental health being able to garden. Water restrictions strain our green space, food production and mental health.
We are already on drip irrigation. We have already taken steps to reduce water use.
This question is biased misdirection. 25% of water loss is due to leaks because we have an incompetent municipal government. A competent government would focus on how its conduct is causing massive water waste, as opposed to focusing on citizen comparatively minor water waste.
Dry weather
We filter the chlorine and fluoride out of our water, which takes extra water to do.
None
I live in a condo complex and have bylaws that govern my responsibility to maintain my landscaping and to clean my windows
No challenges, we live on the ground floor of a condo building and I water my plants, shrubs etc with a watering can on days that the automatic sprinklers for the building don't (they only water twice a week)

What challenges or barriers do you face in reducing outdoor water use at home?
Plants, vegetables and grass may die from summer temperatures if they do not get enough water.
Kids need to be kids- let them play in the sprinklers! It also waters the grass as the same time
Possible poor outcome for lawn, flower garden and trees.
None, other than when restrictions were in force in 2024. We have a rain barrel so can water patio plants when desired.
we camp and travel. Set days and times don’t allow for not being able to follow someone else’s schedule
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
We have timed sprinklers so we are already responsible so I am not pleased to hear about a surcharge for people who do use to much how would that be decided? Would everyone be charged?
I’d just be concern over losing my flower gardens
If city ask people not to water lawn, tree, shrubs & flower, you are asking Calgarian to change their life style. City grow too fast and cannot accommodate, STOP people coming in.
Keeping my plants alive in the heat.
Plants and lawns won't thrive if not adequately watered
Controlling Calgarians for higher water fees for more usage. This seems to be blanketed as part of the "climate agenda" for greater pricing and control over people, in my opinion.
Death of vegetation, kids that don't understand why they can't cool off in the sprinkler, contamination of items needing cleaning, and similar
I am having a specific time to water certain zones and some of my vegetable plants don’t have enough waster and produce less than they should
Lawns and plants require water to grow and stay healthy. Water in fountains has a calming effect.
If the weather is very hot and no rain. You neec to water your plants.
None

What challenges or barriers do you face in reducing outdoor water use at home?
We are okay with reducing outdoor water use at home, if our lawn isn't as green it doesn't matter to us. We do like our flowers to flourish, but can hand water when needed.
The incompetent of the city.
None we are very careful
None.
I try not to use excessive amounts of water but want to have flexibility on when I water. I typically water trees and grass early morning or late evening, but the days on which I water are dependent on the weather and my personal schedule, hence the need for flexibility on that.
None. I responsibility use water for my my yard and the food we grow. I also pay for it AND for another 80% which the Ciry feels goes into the sewer system)which it does NOT).
I purchased two 1000 litre tanks to capture rain coming off my roof. Great way to save a lot of money
Vegetables watering. Condominium corporation tree, lawn and plant watering.
people need to water gardens! food shortage is a real issue and people grow veggies to help that problem, rationing water will just make it more difficult to grow food. We're not talking lawns, we are talking the ability to help food budgets.
Because we pay for the water use and water disposal, there is already a financial incentive to limit outdoor water use. However, it would be foolish not to water our new and established fruit trees in our garden. They would die without sufficient water and would take years to replace, requiring even more water to establish any new fruit trees. Our vegetable garden also needs water. The produce from our garden reduces our food costs that are currently so expensive in 2025. One solution to maintaining and creating adequate water for the future growth of Calgary is providing additional water reservoirs. The Bow River Reservoir Options at https://www.alberta.ca/bow-river-reservoir-options looks to be a good way forward.
None. I use water wisely to water my flower beds and grass and wash off the driveway and sidewalk in the spring. The CoC should implement "wise water use" themselves!!
Why would I have shrubs and tress to beautiful my yard if I can't water them. My bushes died thanks to Gondek's water restrictions last year.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing outdoor water use at home?
We are already conscientious in our outdoor use of water. We don't see much room for further reduction in our use.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
none - we ration in our approach to outdoor use
We are very frugal with our lawn watering and I hand water my outdoor plants. There really isn't much more we could do to reduce out outdoor water use. We fill the hot tub and our small ornamental pond once a year.
There are no challenges. We use water when needed and do not when it is not.
Over reach and control by the City
We grow food and when water use is restricted that's not feasible. You can not put a restriction on water use for people growing food trying to survive
Difficult keeping garden alive when the temperatures are more than 24C
Selective watering as rain barrels do majority of the watering with supplementation through waterlines.
Perhaps if a dessert landscaping program was offered, could replace grass and reduce watering. Is this something The City is thinking about as they did with low flow toilet replacements giving a payback with purchase proof?
Trees and lawn require water, when it is very hot and dry you must water trees and the lawn so they don't dry.
Do not increase fees or monitoring - okotoks does this and adds red tape.
I am very cautious on my water use and feel I am doing a good job reducing my outdoor water us.
Lawns and trees will die, these products cost money to have. Trees are important in our environment too.
It shouldn't represent a challenge unless your neighbours are policing you and telling you it's not your "day" to water your garden.
Added hardscape to the nearby area results in more water required to water trees.
None.
It's dry in Calgary and the city hasn't maintained it infrastructure

What challenges or barriers do you face in reducing outdoor water use at home?
We feel that growing food (garden, fruit trees, etc.) should take precedence over swing pools, water fountains and non-plant based outdoor uses. Washing vehicles should be forbidden normally.
None
We have a rain barrel and that is our primary water source unless it is empty.
If there are restrictions on homes, same should be on businesses as well
None, because I won't be reducing my water use. Tell the mayor to stop listening to the lies the climate cultists spread. The Sun controls the Earth's climate, not humans.
No challenges
We use rain barrel water for indoor plants and for our planter boxes and bushes, trees.
We do not waste water for our outdoor use. We water with a sprinkler and hose, but only when our lawn, shrubs and trees require water.
None
I don't have any challenges. I watch the weather forecast and base watering around rain days. I also have a rain barrel. I have started making changes to my yard by adding a dry river bed with rocks and planting drought tolerant vegetation. I'm trying to get clover to grow in my lawn.
I would prefer to water when I feel it needs it and not when I'm told I can. I want to be able to tell my kids they can play in the water on a hot day and not when council tells me I can. I believe this to be an over stretch by the City, since I pay VERY good money for my water.
There are really no challenges or barriers for reducing outdoor water usage at home. It’s as simple as not turning on the tap or turning off the tap. If it’s going to rain, you don’t turn on the tap.if water levels are low you do your part. Not everything has to be implemented as a rule with fines not everything has to be a challenge or a barrier. Some of it is just common sense.
As long as there is some rainfall then we use rain barrels to water our flowers, trees and shrubs . So I think the only challenge is if there is no rainfall then we use the hose to water everything including the grass but we don't over water.
I use my rain barrel when I can, but may need city water for my garden when we don’t get enough rain, as later this past summer.
Loss of landscaped yard and vegetable garden. We already use rain barrels, but they are not sufficient.

What challenges or barriers do you face in reducing outdoor water use at home?
None, unless of course it's too restrictive, as it was during the problems we had a couple years ago with the broken main line.
Drought. In spite of having three rain barrels we still need water for our small grassy area, trees and raised vegetable beds. During the water restrictions during the water main break use of grey water was not enough to produce even a small amount of edible carrots.
We save our rainwater to water, what does the city do to decrease their water usage?
Pure and simple schedule conflicts: i can agree to a maximum number of watering a week and amount, but will not be scheduled to do so. We do our chores as we have time, I don't think the city should dictate a day/time. If we miss it, we have to wait for the next schedule. That would be ridiculous.
Making sure the kids shut off sprinklers after they play
None
Watering my lawn is important to me as well as letting my kids play in the sprinkler in the summer.
I live in a townhouse condo where outdoor watering is controlled by a responsibly timed sprinkler system, thus reducing water usage.
Clear rules.
The longevity of my trees.
Wanting to keep trees, shrubs, flowers and grass alive
We are water aware and try to use water sparingly but effectively outdoors.
Loss of gardens and trees.
Other than being aware and using less or trying to use less, we don't really know what else to do.
I already try to minimize water use outdoors, by only watering lawn as needed. I generally don't use water for anything else outside.
When restricting outdoor water use to certain days and times requires you to be home during those days and times unless you have a programable watering system. If you arent home during these times and dont have such a system, missing these days can have a significant impact on your lawn health
None -I don't use a lot of water outdoors

What challenges or barriers do you face in reducing outdoor water use at home?
I think the biggest challenge is that we already have drastically reduced our water usage and are as efficient as we can be. As a homeowner I really bristle at the idea that as a residential property owner, am the "biggest problem" when it comes to water usage, and that I am the one who needs to be more efficient. We selected drout-hardy grasses, we have rain barrels, we have an irrigation system that is weather aware, etc. Etc. We have spent countless thousands of dollars improving our landscaping and water usage, and yet every year, we hear this proverbial "name and shame" from the city saying homeowners need to do more. The biggest challenge is that the city keeps allowing more suburban developments, and then dumps the responsibility for further curbing of water usage to existing homeowners. I bought our family home specifically because it had a big yard with a lawn for my kids to run around in, and now I am constantly having to figure out ways to make an already very efficient watering system to be even more efficient. If the city thinks esidents are the problem, then we should be getting rebates for all the rain barrels, timers, and landscape changes we've made.
I do not have a sprinkler system so watering at specified times requires me to be home to do it. Mandated watering schedules often leave me not watering at all. While that may save water, it doesn’t benefit my garden.
I think I use way less water than other people based on that list above.
I don't
I grow food. When I plant seeds, I need to keep the surface of the soil moist so the seeds can germinate and not dry out after germination. This requires me to water twice daily in hot weather. I only water in the furrows to conserve water. But I do need to water 1-2 times daily. Once plants are established, I water once daily, unless it is very hot. I can't reduce this water use without compromising plant growth and negatively impacting crop yield. My lawn is only watered very early (i.e. 4 am) to reduce loss to evaporation. And I don't over water. Most of my lawn is clover which uses less water than grass to stay green, and supports bees. I collect rainwater. So I feel I already do a lot to conserve water.
Not agreeing that we need a schedule to use what the city is obligated to provide as a basic service

What challenges or barriers do you face in reducing outdoor water use at home?
A large portion of our city water gets used to water lawns. Adding fluoride to our water does nothing for my lawn. It is a waste of money. The money would be best served by purchasing toothpaste for every Calgarian. That way the fluoride goes where it is intended at least.
I live in a condo complex and have had a tough time getting the board to consider water barrels. I put a bucket under the downspout around my unit and use that for my outdoor watering. I'll keep trying to get them on board.
Dry summer weather, grass and plants are thirstier. So therefore more water is needed to keep them alive. We generally have less gardens and tend to water the grass less now.
None.
I use it for cleaning and play as well. its difficult to reduce. again, this shouldnt event be a conversation. figure it out. i pay taxes and can use as much water as i want.
Day to day living will be a challenge
We are very conscious of water use outdoors, and those who choose to have pools, fountains, or ponds should be responsible for the use, i.e. additional fees.
Collecting indoor water, like shower water warming, or kitchen faucet warming. Utilizing rain water
No challenges or barriers.
The city sticking their [removed] nose in my business. [removed] off. I use, you bill. I pay. Simple as that. If I want to have a full on oasis in my backyard and I'm willing to pay the bill when it arrives, then go [removed] yourself.
We have a condo with a cement balcony and no hose so it’s very easy to conserve water outdoors. I stopped planting any potted flowers simply because it’s too much effort to fill heavy containers indoors and drag them outside to water anything
No issues with outdoor restrictions (except I use the hose bid for fish tank water exchanges in the summer as it is lighter then getting it from the sink upstairs, this would continue as I place the health of animals as equal to humans and will never except putting their lives at risk).
Why don't they cloud seed for rain instead of spray chemtrails for fake climate change for agenda 2030 control?
The heat of summers now mean grass and trees need ever more water to survive.

What challenges or barriers do you face in reducing outdoor water use at home?
Water the grass less. It really only needs 20 minutes every few days
None
None.
Not enough rain in spring, summer and early fall
I want to and feel I have the right to be able to use water on grass and yard (plants and shrubs). I also feel that if I want to use extra water (and pay for it), I should be able to. I feel that a non-green and lush grass with dried and burnt out shrubs and flowers will de-value my home, as such I must continue to water my yard. I also feel that less government control is more effective at every level. Don't tell me how much water I can use on the land that I own.
Live in an apartment so not a major challenge personally. I'd hate for people to want green lawns in dry season
We are very focused on using as little as possible and at the right times - no automatic sprinklers.
The City has fallen behind on its responsibility to maintain water systems. 22% water loss is ridiculous and that is where your focus shoukd be.
No barriers. A professional contractor manages the irrigation system for our community.
There aren't any
I don't have any. I have an automated sprinkler system that I run at it's most efficient cycle.
I only water the lawn/plants when needed and only after 5pm, not in the heat of the day
I shouldn't have to if the city maintained it's infrastructure properly
No challenges.
None
At the moment none
Gardening, growing food, water play for kids, and maintaining a healthy lawn are important to my family. Barriers include the inability to control the outdoor temperature and lack of rainfall and therefore needing to use water.
None I don't need any support. It's pretty simple

What challenges or barriers do you face in reducing outdoor water use at home?
Hot weather. Lack of rain some years to fill a rain barrel
My lawn will dry out and brother in BC will be right when he calls us "Brown Town".
It takes much linger to water using a watering can/rain barrels so sometime I don't have time and just use the hose/sprinkler
We use as much rain water as possible. Most often this gets depleted and we use our hose or sprinkler system.
Dead lawns, shrubs, trees and gardens.
None
We have pets and need to keep our lawn wet to reduce the smell of urine.
None. I use it sparingly outdoors
As long as there is not a REAL shortage of water there should NOT be any restrictions.
I time my usage, water typically at non heat peak times - early am and evening. I don't have challenges until the city puts in silly restrictions on residential customers. Go after commercial customers.
I'm not sure how to recycle water outdoors at home? We have a rain barrel that was left when we purchased the home but it doesn't have any fittings on it so it's not currently usable.
None. I don't need the city to dictate how I use or don't use water.
I have no challenges! I use water in a smart way.
It depends on the weather. If a wetter year, then less watering needed to maintain vegetable gardens. If a dry year, then more water needed for plants to survive. That is more than once a week watering to grow food when it is hot and a drought. Drought tolerant landscaping is more work than just having grass and most think it is no work. Calgary developers plant trees that are not drought resistant so these require regular water or slowly die.
Need to be able to use water for outdoors. No other supply
We live in a new construction community so we have to spray off the dirt regularly- I wish there was a way to use non-potable water for that…other than that we try to use our rain barrel as much as possible
I try and use the barrels as much as possible, but if we have a too dry season, I have to turn to the outdoor tap

What challenges or barriers do you face in reducing outdoor water use at home?
We enjoy growing food in our garden, which needs a significant amount of water. We do not currently have the budget to adjust our landscaping and plants to need less water.
Hot dry summers, keeping outdoor plants alive and growing a vegetable garden
A watering schedule would actually help me monitor my water use better.
Dry hot periods with gardening water needs.
We don't face any barriers - we water early in the morning and use mulch in the beds to cut down on water use.
None
i've never thought about reducing use - its either been ok, or stop 100%. I suppose water timers - they are expensive! Knowing when not to overwater trees if they dont need it and turning on the hose then forgetting it.
I would love to replace my lawn with native plants, but it is very expensive to do.
I pay for the water I'm using. So I do not want any restrictions.
Drought. As I age hand watering is more difficult.
i don't have any challenges i water once a week, i leave my lawn a little longer and mulch my clippings and fall leaves to build a better soil that hold water allowing minimal watering
I'm not at all convinced it is necessary. The water is controlled by dams and there is a lot of it. Drought?? We had a summer of record rainfall.
Leaky and old garden equipment. No matter how much teflon tape or what fixtures I install, I still have a leak I also find it hard to find exterior home service companies with helping me maximize my rainwater collection system
I don't have a water barrel to collect water
I grow vegetables in the summer. Reducing water used will result in buying more at groceries instead of harvesting from my garden.
We have an enormous number of trees in our yard preestablished prior to purchasing. Some of them do require more frequent watering. It is cost prohibitive to have a company remove these.

What challenges or barriers do you face in reducing outdoor water use at home?
I already use water outdoors sparingly. I dont need to reduce.
None. I use an efficient sprinkler on a timer and water early in the morning. I also have a xeriscape in my front yard. I also use a rain barrel.
My rain barrel has no pressure and my hose sucks
No challenge
sunshine issue, grass needs water
None
The cost of water barrels and soaker hoses is high. Very hot weather often means more time watering.
None.
None
We have many mature trees, may decades old and reducing the water they require to stay vibrant and healthy is simply not an option. I am more than happy to pay for all of the water I use to maintain a healthy garden. I suggest efforts to reduce city infrastructure leaks are a much better use of time, effort and money than placing yet additional restrictions on calgarians
Getting water from rain barrels to point of use without it being ridiculous and time consuming. It took two hours to water the garden by hand during restrictions when 20 mins would have done it using mains pressure.
Keeping lawn healthy is a challenge. We have a rain barrel but it is not always full when we need water.
Kids like to play in sprinklers and plants need water, especially vegetables (tomatoes that we grow). But i realize we should consume wisely and not just water lawns daily that i don’t support.
I want to make sure my trees and plants are healthy.
City overreach.
I use 2 rain barrels. Only use hoses when those 2 rain barrels can't keep up...ie, a long period with no rain.
No food or garden will grow without water

What challenges or barriers do you face in reducing outdoor water use at home?
Our climate is dry, growing food and keeping Calgary neighborhoods GREEN need water. It's hard to have water restrictions when the city DID NOT prepare enough when letting the city and population grow rapidly in a short time, not thinking further about resources. This means the city sacrifice the culture, healthy lifestyle and legacy of the Calgarians. The city council should've think WISELY before allowing super high density residential areas!
I've adhered to the restrictions religiously, but my vegetable garden suffered. Food is expensive. We depend on our garden for food for the year and last year 2 years have not yielded what we need. A direct result of the restrictions. I don't water our grass, didn't even water our trees well enough, but need the water for our food.
I grow native wildflowers and vegetables for my table, but because I rent and therefore cannot plant them directly in the ground, I must grow them in bins. Bins dey out faster and require watering where in-ground plants might not.
I use rain barrels to collect water for backup supply but they are unable to provide good water pressure to use them to water my lawn. We've debated switching to artificial lawn but it's just too costly. Outpost water play is a key summer activity for our kids. But setting up a way for this to be done without wasting water is proving difficult.
None, I use very little water for plant watering and a hours use about a month in the summer for kids play/sprinkler fun
The grass looks so awful when you don't water it and neighbors complain.
There are about 30 large trees on my property which are 65 years old. They provide habitat (Cover) (Nest Cavities) and food for birds, bats and small mammals. The food that trees and small vegetation forms create are insects and edible vegetation such as shots, berries, flowers and nectar. Birds and bats reduce insect populations. Bees are dependant on nectar and pollen. Bees are essntial pollinators.
None.
I don't have any barriers and I am perfectly capable of managing my use, by myself!
We are doing much less. I would like to learn about seriscaping.
I don't particularly want to use rain water runoff for water my food garden. But otherwise I collect water and use for flower garden and sometimes lawn. I have kids that play on the lawn so replacing with drought tolerant landscaping isn't in the books.
Grey water systems education and implementation could be of significant benefit.

What challenges or barriers do you face in reducing outdoor water use at home?
No barriers are faced to reduce outdoor water use. I have installed 4 water barrels for watering plants and the garden
I wouldn't want to have my plants die due to less watering, also the time I spend out the and my financial investment. It already hard enough to garden here, with restricting water use further. You have acres of land around Calgary why don't you make some reservoirs ?
My landscaping cost a significant amount at start up and to maintain. I'm not about to let my trees and shrubs die that I have meticulously taken care of for the last 16 years.
Calgary weather is too dry and not that much rain fall in the summer so the lawn and tree have to be watered. Also very dusty so my house needs a rinse along with the windows etc.
During the water restrictions it made it less enjoyable to have kids play outside with limit for sprinklers or pools. Personal schedules do not always align with specific times to water.
My garden that feeds my family wouldn't survive if I further limited my water use.
Plants will die, food will not grow without watering. The City knows this, as the media has reported City council discussion this past year lamenting Calgary should have more vegetation coverage. Edible plants, and flowering plants which support our backyard beehive, need sufficient water to remain healthy.
I am not reducing. I like using water.
Aesthetically pleasing residence, part of Calgarys neighborhoods beauty.
Plants and food will die, I want to live in a clean surrounding, I want my kids to enjoy summer with some water fun, after all its a short season. I don't think we should have to sacrifice things, but find efficiencies.
Don't use much water outdoors.
Our townhouse system directs most of the rainwater down in other yards, so we are very limited in whatever can collect.
None. I use water efficiently.
We don't use water outdoors as we live in a townhouse but our community uses it to water lawns, for water features, window cleaning, watering trees and growing food.

What challenges or barriers do you face in reducing outdoor water use at home?
When the pipes/lines burst and the water restrictions came into play we knew our natural shade from heat/our oxygen contributors (our trees) would suffer the most. That should never be. A pond or flowers or a lawn is less important by comparison. But trees and the option to have a vegetable garden (which we don't have) are most important and I think we are right to save them.
Calgarians should have the choice to decide. The only challenges or barriers are the politicians who want to penalize people for beautifying their yards and their city.
My frontt lawn is exposed to the sun for the second half of the day when it is hottest.
My plant don't grow.
Residential use should not be limited. It is not the job of the individuals to survive the waste of industry.
I don't reduce usage ever
I have reduced outdoor water use by adding a number of rain barrels to my property. I use a timer on our irrigation system, and only water early in the morning. Our hot tub is a two person one, so isn't huge.
I'm really nervous that with the rising temperatures during the summer, mature trees that are not traditional native to Calgary, such as weeping birch, are going to need significant amounts of water to survive. These trees are important for shading and to reduce cooling loads in houses.
Mostly climate change - causing more hot dry days per year.
We have relandscaped our home to be water wise using drought tolerant plants, ground cover to hold moisture and removed lawn. I would hope that this would be reflected in our water bill. We got rid of our hot tub as well
My yard is south facing, so the yard gets VERY hot. My children use the sprinkler so they can play out there instead of being on screens and my plants require extra water because my yard is hotter than others.
Kids need to be outdoors! They water our garden and I want them to do it during the day, when they are home from school etc and not when we are about to have dinner and family time
We have reduced grass space in our yard but are still required to water the city property adjacent to our property
I will not reduce any water for plants

What challenges or barriers do you face in reducing outdoor water use at home?
I have a large garden I use to grow food but also as a sensory space for my ASD child. Water restrictions on the past have made it very difficult to maintain even with captured rain water to reduce the use of city water.
We've struggled to effectively use rainwater to water our outdoor plants as we haven't come up with a time-effective solution. It costs money to set things up on drip irrigation.
I would lose the use of my vegetable garden and hrs of enjoyment
We don't water for esthetics, we water so we aren't a fire hazard
Current challenges include recent chinch bug infestations. Any opportunity to reduce water usage by letting well rooted grass go dormant is not possible because of chinch bugs.
Food plants need to be kept alive outdoors.
I live in a condo complex. Our old sprinkler controllers are difficult to program and it is too hard to make adjustments to stop sprinklers on rainy days, then adjust back.The cost of new controllers will not pay out…some kind of rebate or incentive program would help. Condo complexes should be considered same as home owners in this regard as the costs are born by we home owners.
None
If I can't water my grass it turns brown and looks terrible. I take pride in my house, yard and grass. I like to have it looking nice. A brown dead yard is not appealing and depresses me.
Hot and dry summer weather, and high clay soil leading to poor water retention
We have a rain barrel. Made our watering life way easier.
We use a rain barrel which worked well this summer given the timing of the rains. But in a more typical year, we will need to use more "City water" for the lawn and garden when the rain barrel and buckets are empty.
Having the time to get outside first thing in the early morning to water plants when it is best for their health and food production.
No barriers. We use as we need. We pay our taxes and expect to decide how much we want to use. No need to be told by the municipal government how much we should be entitled too.
My garden is larger now, so I need to use more water than what my rain barrels can collect
We have a grass lawn, which requires regular water to not turn brown. However, replacing our lawn with drought-resistant landscaping would be costly. (Most of our shrubs/flowers are native species that are more drought resistant.)

What challenges or barriers do you face in reducing outdoor water use at home?
I consider we use as minimal water as possible, and a reduction will be extremely difficult.
Being able to use rain barrels easily and efficiently. Downspouts are not near the gardens and setting up a pumping system is difficult and expensive. I am physically unable to lift and carry heavy watering cans so not an option. I believe this is difficult for anyone with a garden larger than a few pots on a terrace.
grey water systems aren't allowed
I try and use rainwater as much as possible but we have a short intense growing season for gardening, with a limited rainfall in an almost desert climate. There's no way around not using "outdoor" water for growing a vegetable garden or any garden. And with all the construction & proximity to the Ring road we need to occasionally use it to clean the outside of our home.
Ensuring all vegetation get enough water to survive. Cost of collection systems to set up, and the positioning to ensure the water gets to where it needs to be without a human intervention.
I only use outdoor water to water my food garden.
I water lawns & gardens as necessary, I don't over water so I don't believe restrictions or penalties are necessary
There's no reason to reduce outdoor water usage unless there's a drought.
Outdoor water use in Calgary is so short that’s the amount used by some activities is negligible.
Many. Permanent restrictions is a ridiculous idea. Let homeowners do what they wish.
None- I have a sprinkler system that eliminates water waste
I would like a rain barrel but they are too expensive.
If we don't get enough rain I can't rely on rain water in my rain barrels. I grow a big garden and need a steady supply for the whole summer and into fall.
I dont face any challenges for outdoor use. Indoor is the problem. Recirculation pumps should be made mandatory with every new home construction so we dont have to wait minutes for hot water
I live in a condo, so I do not directly control the water usage of the complex. My understanding is the complex waters lawns and landscaping regularly throughout the growing season, but there seems to be no motivation with the condo Corp to switch to low maintenance landscaping or hardscaping to reduce water consumption.
My condo board does not allow us to set up rain barrels to collect rainwater.

What challenges or barriers do you face in reducing outdoor water use at home?
Plants unable to produce fruit/veggies Animosity with neighbours if restrictions in place
I try not to use more water than needed for the plants and only wash my car a couple times a year so I don't actually find any problems keeping outdoor water use to a minimum.
I already use minimal water at home, but it is often more convenient to water plants during the day, when it would be more efficient to do it at night. I have no lawn, but I have planters with bushes and flowers.
Hot weather, droughts,
I realize Calgary has a water issue, it’s important to keep our trees alive. I live in an older neighbourhood where some of the trees are dying, they’re so important as part of making a climate friendly city. I don’t have air conditioning, but I have trees that cool my house. Thus I want to be able to water my trees.
During the water-main break/repair we lost large shrubs and our lawn was dried out to the point the sun burnt the roots as our front yard is south facing. We paid $500 for an arborist to plant a small tree. As seniors it is getting harder to pay for replacements. Allow us to water our trees. Our home was built in 1987 and we have trees that are cleaning the air.
I don't think I am experiencing any challenges or barriers at the moment.
We already have to give up so much due to rising costs and inflation. Now we also are getting charged for trying to counteract those same issues and have healthy hobbies?
My primary challenge or barrier to reducing outdoor water use are nosey neighbours posting on FaceBook community pages regarding other peoples daily activities or tips on how to reduce water. This turns me off doing anything because the drive for sustainability never reaches its destination. The moment something is done in the name of sustainability, another new reduction to become more sustainable is placed on the "must do" list.
Growiing food is paramount - we want people to be more self-reliant w food - this is a top priority
Small children and pets Large lot with 20+ years established lawns and flowerbeds
I have multiple handicaps so it is difficult when can only hand water, as difficult for me to lift water buckets due to fractured shoulder, injured back, and weight restrictions due to dialysis. Therefore useful to have some flexibility in water used, to at least allow use of a water hose for hand watering.

What challenges or barriers do you face in reducing outdoor water use at home?
Making sure my veggie garden is sufficiently watered.
Calgary is very dry and not a lot rain forcing you toe water your plants or loose them
When there are very strict water restrictions and hot temps with no rain, it can be hard to keep a garden alive.
Not many. We're reasonable.
No barriers
At this point I don't, I have a moisture meter for my gardens and a root waterer for my trees and only water my lawn once a week.
None. We already have a smart automated watering system installed and use drip irrigation. Watering is done in the early morning hours to reduce evaporation
I feel we do a very good job of not being wasteful with water and only water gardens or clean cars when absolutely necessary. We listen to weather reports as to when to expect rain, and act accordingly. Also gather rain water in buckets to hand water as much as possible without using a hose.
I don't have time to haul water from a rain barrel. I love my yard, it means so much to my physical and mental health, but I can't spend all day hauling water to trees. I need to be able to use my hoses to water, and I need to be able to keep my investments (trees and plants) healthy and alive. But I promise I won't buy a swimming pool and I won't fill it. I won't wash my car at home.
None. I am a responsible homeowner.
We do not face any challenges. We leave the hot tub empty 1/2 of the year to reduce total of water footprint.
The guilt the city puts on its citizens because they’ve not prioritized water infrastructure
1. Rain barrels from the city are not cheap and there's never enough. 2. Absence of easy to source system, plans and parts to connect barrels. 3. Time it takes to water by hand from rain barrels. 4. An efficient, affordable drip irrigation system for growing food. 5. Difficulty finding and affordability of larger water storage system, or cistern.
The heat in the summer causes living things (plants, trees, shrubs, vegetables) that I spent my hard earned money on to dry up and die.
Vegetables need lots of water if they are to grow properly. Carrying it by hand is getting more dangerous and impossible as we are old.

What challenges or barriers do you face in reducing outdoor water use at home?
As long as my garden can be maintained and not struggle due to limited water and people/Pets can cool off in the hot summer months and enjoy being outside and I can maintain my space by being able to clean it once per season I would adapt I suppose
One of the major barriers to reducing outdoor water use is that the largest source of wasted water in Calgary is not households, but aging and failing city infrastructure. Residents are being asked to cut back while the city's own system continues to lose millions of litres through leaks, breaks, and burst mains. Over the past few years Calgary has experienced repeated major pipe failures, including the high-profile feeder main breaks and numerous neighbourhood water main ruptures that disrupted service and required emergency repairs. This shows that the core issue is structural, not residential. It becomes difficult for homeowners to accept additional restrictions or behaviour changes when taxes have increased and yet the city infrastructure responsible for the majority of water loss continues to deteriorate. The burden should not be shifted onto citizens until the city addresses its own system losses.
We are very water-wise but the City is not. Stop over development.
I face no barriers. But why do we need barriers?
My garden would suffer, the food i grow would suffer, my children would suffer
It's a good given right ! Yet another thing you want to control
i have rain barrels, but the cost of a decent pump system to set up auto watering is pricy. it does take 3 times as long to water my garden currently with using the rain barrels (with their natural water pressure release) than using the hose.
none
WE enjoy growing our kitchen garden to subsidise our groceries and the shade the trees provide.
I have 4 kids and have no intent on reducing my water use in the summer as public activities like swimming pools and water parks are over crowded or too expensive.
None I live in a townhouse. I actually fo. I spend money separately on pure water to water outside. Take out the Fluoride.
I'm doing my part. Instead, focus should be on how many water main breaks the city has faced over the last year that wasted alot of money. Probably many more going undetected.

What challenges or barriers do you face in reducing outdoor water use at home?
We have grown our own garden for many years to be able create a more sustainable way of living and have fresher, less chemical infested food to eat. The water restrictions in 2024 drastically reduced the production of our garden and we'd like to avoid a repeat of that.
Transporting water from rain barrels
"In 2024, water loss due to leaks was estimated at 22%." - before it even gets to the end user. My feedback is the city needs clean up your own mess first before chastising me for watering my garden.
We need trees & grasses for carbon capture, so we need to keep them alive with water.
None so far; we use very little and don't often water our lawn. Having more rain barrels would certainly help.
Rain barrels are expensive, and not recommended for use in watering food gardens, but we like to grow our own vegetables in the summer.
During the hottest weeks of summer, the garden requires daily watering for our vegetables and fruits to survive. Often by this time, my rain barrels are empty
I am a gardener, both flowers and food. The food takes far more water than the plants. I don't water my grass.
Planting with drought tolerant or naturalization
I do not face challenges, I use water responsibly for the needs of food growing and greenscape
None. A series of rain barrels are easy to set up and use for a lot of watering needs
My landscape should be my decision and not the city imposing what my work should look like
We have become more educated in outdoor water usage. We set up our FOUR water barrels and use this collected water to keep our trees and any flowers watered. We do not use this water for our vegetable garden as it is run off from the roof tiles. My challenge is how we can use some type of 'filter' that would make the water safe for our garden.
Unrealistic and overburdening government overreach. This is a leading question- [removed] wrote this didn't she!!! Why has the new council not fixed this?????? The Alberta Teachers Association is a huge barrier to me using water better. They need to go.
None
I don't see any barriers. We also collect to help reduce the amount of water we use

What challenges or barriers do you face in reducing outdoor water use at home?
none. but we don't use automatic sprinklers that come on even if it is raining. we use rain barrels as well as using the hose for supplemental watering
None really. I have rain barrels, minimal lawn (just enough for the dog), occasionally a kiddie pool to cool off in—which is my big outdoor luxury.
Losing my garden, depriving my child of growing up running through the sprinkler while simultaneously watering our lawn.
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
I would not be able to do the basics required to live.
When water bans are on, my food dies.
We grow as much of our own food as we can in the summer, this does require water when there is no rain We have large healthy trees that I hope not to lose to drought
Keeping my lawn healthy and chinch bug free.
Maintenance of rain barrels over the winter
We try to use homemade water barrels to water our plants, store bought ones are expensive
As an educated cit I believe it needs be a leader in demonstrating, alongside businesses ways to landscape with drought tolerant plants and monitoring when sprinklers are set. As a resident we try to conserve and refrain from overwatering.
I have no challenges or barriers to using, reducing, increasing outdoor water use. Except when the City mismanaged the infrastructure by not inspecting water mains for a decade and then pushing measures that were more about following a UN lie than about dealing with the issue at hand. It was a perfect example of frog boiling - Gondek actually said that citizens were such good little pions that they reduced water usage by 25% and maybe this could be a permanent thing! Do you think we don't know about the UN agenda and climate fearmongering?!
Disagreement with partner as to how much water the lawn really needs
If you want a nice yard you have to water
We rent our home so I cannot install a rain barrel to offset outdoor usage for plants or washing a patio etc

What challenges or barriers do you face in reducing outdoor water use at home?
We can capture rain water to water some of our plants but it's not possible to wash my bike with rain water.
I am already very mindful and use very little water. Food production takes daily water, but other plants only need water once a week.
We grow our own food and some things need quite a bit of water.
Lack of a direct hose.
I live in a condo so don't have control over the watering of grass. We do have a small outdoor fountain, that the birds and squirrels drink from on the hot days, a litre every few days
We are already ad a minimum. Basically just what it takes to keep plants alive.
Having an efficient and effective underground irrigation system
None
Use of pressure washer for poured concrete on our property.
I don't. And I only water the lawn when it's been super dry.
None. We have already modified our eavestroughs and downspouts and have three rain barrels.
My yard is large and it takes approximately 5 hours to water in full. There are only so many hoses and hose bibs I can use.
What? This is a leading question.
We use mostly rain barrel water for watering of gardens, trees and bushes when the amount of rainfall has been sufficient to support that. I struggle with adequate storage of our rainwater (I have a total of 4 208L barrels) to mean no hose use for the whole summer. I do not water the lawn more than once a week (frequently much less) and am working towards removing the lawn to drought resistant native plants due to my concerns about water use. My neighbor, however, waters his lawn twice a day for at least a couple of hours ... water running down the street :(. We do have a hot tub and work hard to maintain it such that we can stretch the water changes as long as possible.
We garden and using run off water is much more time consuming than watering from the garden tap. I would say we still use a reasonable amount
Our neighbourhood has been getting taken over by developers who put in row housing and cut down all the big beautiful mature trees so now there is less shade and tree canopy. So lawns and gardens all have to be watered a lot more often.

What challenges or barriers do you face in reducing outdoor water use at home?
Amount of lawn
Since we have a large dog we need to water regularly to keep our lawn from dying completely.
We are already very water wise and only water plants and areas of the lawn on an as needed basis. We have an extensive rain water collection system which is very beneficial in augmenting the city water supply.
The barriers to clean water is primarily politicians and policies. Solve that problem first.
When there's not enough rain to fill holding tanks/barrels I have no choice but to water with tap water.
it's [removed], and made up [removed] to try and control the population through fear.
None, as I already am very water conscious and DO NOT WANT OR NEED ANY GOVERNMENT INTERFERENCE, WHICH ONLY MEANS MORE TAXPAYER MONEY IS WASTED
We are establishing new gardens after many years of neglect by prior owners. Even though we are using waterwise plants, they require additional water until they are established. Our fruit and vegetable gardens will always require additional water. Rain barrels help but cannot sustain our gardens during long dry spells.
Cost / space to set up rain barrels
Having a fruit and vegetable garden means a consistent watering schedule that is dependent on the weather.
Don't want to use rain barrel water on a vegetable garden as they get full of debris
I don’t face any barriers right now. I have timers for my vegetable gardens and water at 5 in the morning. I only water my lawn when it is desperately needed but I have a clover mixed lawn.
I have 2600 l of rain barrels. It needs to rain.
We follow a regimented watering schedule that is minimal. Only barriers are ones put in place by city of Calgary in forms of restrictions.
It is hard seeing the grass dies. There are periods they need to be watered everyday because of the harsh sun. So I don’t think putting a limit on which days you can water your lawn is appropriate. Genreral reminders would be good enough.

What challenges or barriers do you face in reducing outdoor water use at home?
None, I can think of.
I don't have anything I can reduce, I have an irrigation system on a timer for everything and inky use what I need.
Efficiency in watering (eg programmed area-limited sprinklers)
City water is only used if there has been insufficient rain to collect.
None
My partner and I work/own in a restaurant and require two showers a day, so do many people working in construction
Our tenancy agreement requires us to maintain a short lawn in direct sunlight, we are prohibited from letting it die, naturalize, or removing it
Although I am o.k. with letting the lawn go without water, I do not want to let the hard work of a vegetable garden die due to lack of water. Although I collect and use rainwater, I would prefer to have a drip watering system instead of using a sprinkler. However, the cost is prohibitive. I would also gladly reduce the amount of lawn that I have for something more easily maintainable and that uses less (or no) water, but this is also very expensive . I am also concerned about that very large and old trees in my neighborhood as we normally have extremely dry summers and autumns where I worry that over time they just don't get enough water to survive. The homes in my area that are now rentals have beautiful mature trees but nobody is maintaining them. My neighbor has 2 mature conifers on his boulevard that have died over the last 5 years from lack of water.
Leaks
Keeping garden and trees alive I. Summer. Don’t care about the lawn
We barely use water outside. We have one plant that we water and sometimes two potted plants. We don’t water the lawn at all.
We have a rain barrel but it gets filled quickly and to capacity after one rain storm and then it's impossible to use the rainwater because in Calgary it continuously rains for weeks ... we tried to store water in totes but that likely contributed to the mosquitoes and we had limited space to store all the water from all the rain that continuously falls. Then when it stopped raining, we used up all the stored totes in a matter of days.. I had over 10 totes of water stored and considered getting a 1000l tote but then risked water damage to home in case the tote ruptured. Water conservation is not easy without redesigning the whole garden/yard. Our front yard is already lawn free .... So space, time, Mother Nature, funding are all challenges to reducing outdoor water use

What challenges or barriers do you face in reducing outdoor water use at home?
We grow a lot of food in our backyard, I feel this is very important for sustainability in our growing population. We need to be able to water our plants, for them to grow. Having biodiversity is just as important as water. The pollinators and birds love our yard. If we're not allowed to water our garden regularly enough, it'll be difficult for produce to grow well.
You cannot tell me when and how much water I may need at any given time.
We don’t use a lot of water outdoors, but we do clean our house once a year.
Remove the flouride
We already use minimally.
I am careful to restrict the activities I use water for outdoors when necessary to conserve and minimize its outdoor use (i.e. water lawns 2 X per week - one front one back). We seldom wash cars or sidewalks (usually once per year after snow leaves) and bucket wash windows. Fill up up hottub 1 X per year after annual maintenance and top up occasionally as needed
Until the City reduces its own water loss to a respectable industry standard, this survey will be viewed by many citizens not as a partnership, but as an audacious attempt to shift blame for years of deferred maintenance and poor infrastructure planning onto the backs of responsible homeowners.
Mostly it’s changing habits. It’s easier to turn on the tap to water than to use rain barrels - for example - but that doesn’t mean it’s not doable.
None I use as little as possible. However using grey water would be beneficial
Unable to water grass which would be fine. Ideally have it for cleaning, watering small flowers etc is important, filling hot tub etc
Water limitations prevent me from growing my own food
I see neighbours watering the lawns in the middle of the day and the lack of awareness of efficient water use is concerning.
None, if there's shortage i don't need it other than basic human needs. I have one big blue water barrel that takes maybe 2 downpours to fill.
None
While I do use some water outdoors I’d say it’s already a lower amount than is likely typical. I dont regularly water the lawn, for example. Just sometimes in the back yard and typically early morn or evening.
None.

What challenges or barriers do you face in reducing outdoor water use at home?
I use drip irrigation on a timer in the morning to water my garden beds and have also planted drought resistant native plants. I water my pots with rain water. I haven't struggled.
Believe our water use is 'reasonable', maybe it isn't?
I don't face challenges. I have rain barrels that I use to water the few plants I have. I never water my lawn.
It would limit my ability to have fun with my kids, increase challenges with having the freedom to clean my house or car. I also struggle to follow a schedule as my schedule doesn't always work with the watering schedules set in the past.
We are already water plants and grass to "minimum" levels so any reduction would result in loss of vegetation.
Lack of rainfall. I will talk to friends elsewhere in the city and they've had rain. We are consistently dryer in Riverbend. We are also probably the warmest part of the city.
The only barriers I face is more and more overreach by city officials on how I live in my city
We need water without restrictions as schedules don't work for most people
Planting a garden to grow food. It is essential to water it regularly.
Our current yard has mostly grass with some trees and shrubs. I am in the process of working towards having less grass as grass needs a lot of water. So my challenge as a senior to create a yard that needs very little water. But getting plants established needs some water. So I am hoping that this is considered when developing a water restriction plan. We will be installing rain barrels, but in a dry month that will only go so far. We can plan on using grey water for watering as well.
My grass will turn brown and I will get weeds. I pride myself on my front yard which is small and doesn't use a bunch of water. The water i do use I woukd like to keep.
Cost of purchasing tools to help reduce water use (eg. Rain barrels). Especially as a renter who is always moving around and doesn't know if a rain barrel is something I can take with me the next time I have to move. Time-related barriers due to work (sometimes the only time I have to water the garden is mid-day).
None. I use water as I see fit.
I don't face challenges
None

What challenges or barriers do you face in reducing outdoor water use at home?
I wont reduce [removed] less government we pay for our water and taxes so kindly [removed] off with limiting our use !!
I use water to grow a garden and reducing water use would reduce my ability to grow food that supplies my family.
More expensive to wash vehicles at a designated car wash. For our vegetable garden, we use greenhouses which helps reduce water usage, but we still need to water them every couple days in the summer.
I personally believe that we use water wisely at home. I organize my cleaning and washing itineraries to use the washing machine or the dish water only when it's need it and try to use full loads.
We have limited space in our backyard, with no space for rain barrels. I would love the opportunity to reuse stormwater, instead of chlorinating our garden with potable water.
Making sure i do not waste any water and that i find the most water wise plants and shrubs to plant. I have these plants as a natural area for birds, bugs and small animals we need for our eco system.
Our home has low usage because we have an irrigation system making it easy for to regulate usage.
Floride negatively affect plants and resultant yield. City requires lawns to be mowed, increasing water requirements.
We currently collect rain water but in reallt dry years, our needs exceed our usage. Also, manually watering plants/garden from rain barrels is considerably more time consuming than using an irrigation system with a timer
Anytime we have water restrictions in the summer or water main breaks. This impacts my yard, my vegetables and garden.
None. I use it responsibly.
None. We have a rain barrel, an efficient sprinkler system on a timer, and are mindful of making the most of our water usage.
We have green drop and only use water the day after they spray our yard to prevent grass burning up from fertilizer
The landscaping at my home requires a certain amount of water to not die & look at least reasonable with the rest of the neighborhood even if I’m fine with it not looking overly lush.

What challenges or barriers do you face in reducing outdoor water use at home?
i pay for what I use what i do with water is not your concern
I always water at off times. I don’t need to be told when and how much to water.
I think every family has different water needs, we don't use water as much as a family doing several loads of laundry every week, so there should be no issue if we choose to use water in our garden, which actually recharges the groundwater instead of going directly to the water treatment facility.
I don't face many, I used outdoor water to mostly clean outdoor furniture and to water my grass.
Have a large yard with grass, trees and shrubs and need to keep them alive! I like having grass for play areas and to absorb heat and rain water to avoid flooding.
Limited water use means i cannot grow a garden which helps feed my family which is very important with the continued rising grocery prices
All trees and lawn will die or suffer
None. I like to keep my grass green, and our trees and shrubs and flower beds healthy for the bird and bee population.
I only use the minimum if possible and only when necessary
The main one is minimizing outdoor play. My kid loves it so much, it's unavoidable. He often goes outside and turns the hose on himself without consulting us. I talk to him about being more conservative with water use, but it's hard when it brings him so much joy.
Replacing dying plants and trees.
Challenges are using chemicals in our water so that it goes into our plants, lawns, dogs, and pets. So eliminating the amount of chemicals that the city puts in our water would benefit nature. Sit on the bed.
I do not face challenges - I water at night so I need less water - I conserve rain water
I do a lot of gardening, and outside of already moving to a clover lawn I have limited my water usage as much as possible (rain barrels etc).
None. I have 5 rain barrels so as long as it rains periodically I don't need city water to water my gardens.

What challenges or barriers do you face in reducing outdoor water use at home?
I do not have challenges - I use rain barrels - I companion plant - I use local climate adapted perennials - I accept the losses from hail - I have a green house - I spot water - I water at night or during low to no wind times - I measure the amount of water that the grass receives - I use GMO grass seed that needs less water -
My plants will die if I reduce my water usage too much.
We don't use that much to begin with. We use automatic sprinklers that are in good condition, we do not excessively water, we do not water the sidewalks, and we cover our pool to prevent evaporation. We have the right to a nice yard.
Physical handicap - would love to use more rain barrel water than I currently do, but with severe arthritis and tendon damage it is almost impossible unless I am having a really good physical day.
So far I have been fine, even under the extreme (necessary) water restrictions that occurred with the water main break. I lost 2/3 of my grapevines in the greenhouse due to no watering, and lost a young larch and a young pear tree, but I consider those casualties of extenuating circumstances. We abided by all the rules of that time. I have also since added timers to outdoor faucets (manual timers) that both keep me mindful and make sure that no inadvertent overwatering happens.
Our property is larger than many other yards. Also we have many trees to maintain.
STOP FLUORIDATING THE WATER!
When the water bans are on
N/A
none under current conditions
Dying plants and trees which is a huge investment and it keeps the property and house cooler in summer, the fountain provides water to local wildlife
My kids playing in the water
Dry climate, low rain levels as climate changes

What challenges or barriers do you face in reducing outdoor water use at home?
We don't wash cars at homes nor very frequently, but we do wash mountain bikes with a spray nozzle when they get dirty. We also use rain barrels but sometimes run out after long dry spells. We never wash sidewalks and don't have a driveway, but my husband does usually spray off the front and back deck usually once a year. We just use a bucket to wash windows so that doesn't use much. We try to avoid watering the lawn (but do water the areas where the trees are if it gets really dry) but on occasion we do water it a little to avoid it completely dying and having the weeds take over. Mostly we weed by hand.
Don’t know
We are already mindful.
Can be hard to grow fruit and vegetables if reduce or ban water use.
Not many barriers.
I already reduce use by forgetting to water my flowers. 😁
We already use rain barrels for watering plants, but do expect adequate water supply in case they are empty and also for the kids outdoor play on hot days. We also lost our front lawn due to the water restrictions & had to replace it at our own cost. What do we pay taxes & water usage fees for again?
Incentive. There are some comforts and and luxuries that some people like to afford themselves and unless there is a present issue with water usage then using it is no different than using any other available resource. I already try not to be wasteful as it comes with a cost, but I will use what is reasonable and available
I like having a green and lush garden. It can take a lot of water in the summer unfortunately. I like to think I make up for it with a yellow lawn.
We rent our house and are responsible for lawn care. I would rather not need to water a lawn and have pollinator friendly and drought tolerant garden/landscape.
I don't have a rain barrel for watering the garden and if it doesn't rain then it's useless anyways
There are no challenges other than the city’s woke staff pretending there are challenges. Remove the “climate emergency” funding hoax and suddenly there are no challenges or barriers!
Cant water my dying lawn - I pay water bill anyway. Whats the issue?

What challenges or barriers do you face in reducing outdoor water use at home?
Washing windows requires water. Watering a lawn with buckets is not practical. Set watering time limits Going by house numbers on certain days of the week. That way Neighbours can't run their hoses for half a day on their front lawn. But they will continue to do so.
Not much
We are a use our water wisely. We're not going to be able to reduce it further. Unless you'd like our house windows to be ones that we can't see through properly, and our fruit and vegetables don't get to grow on our property anymore.
I watch my neighbour water her LAWN 4-6 times a day when it is hot out. That should be fully illegal. I plant and maintain a drought tolerant garden with minimal water inputs.
I don't understand the question.
We have rain barrels but there is not enough water pressure to clean and do anything other than water the garden. We have a small outdoor space and I find I only need to clean it when the seasons are changing. I would still like to use city water to clean when needed.
When we don't get enough rain to fill our rain barrels we have to use the outside tap.
As disabled seniors we were seriously discriminated against. We can't haul water! You screwed up and we paid the price. Your urban canopy and water restriction policies are in conflict. And cut the climate change [removed]. Yes we have experienced a dry period. Look into real data not ideology (eg check out electroverse.co). Stop charging sewage treatment fees on yard use. Help manage urban heat islands by incorporating more green space-- density policies are insane with huge reduction in private and common area greenspace.
We have two rain barrels, but if it doesn't rain they won't fill. Also no pump to run a sprinkler from a rain barrel
I frequently didn't water my lawn but need to keep watering the vegetables and trees if it's hot
Heavy watering cans. Flouride should not be in our water supply.
I do not feel a hot tub as an added use of water as it prevents constant use of bath water. My small tub will have the same water for 3-4 months. Not a significant argument against owning one.
I use as little as possible because of the toxic fluoride in our water.

What challenges or barriers do you face in reducing outdoor water use at home?
Growing food may be challenging or limited. If I let my lawn dry out then I welcome chinch bug infestation. If I can't pressure wash my deck once a year then we've got worse problems.
If we don’t water our trees they die and we all lose oxygen, carbon is not captured and ground becomes unstable.
My lawn is grass and looks terrible because I don't water it. I would love to move to clover but that would irk my neighbors
Watering the garden or washing my car or bins when I have the time to and not dieing certain times
I want my plants and grass to be healthy and that requires water
Water restrictions are challenging. We now use a rain barrel system, which makes it much easier to keep the garden healthy.
None
It makes it very difficult with my schedule at work to work around water savings
None. We use water barrels and can be very specific with planting in terms of relative shade and moisture required.
None. We have installed underground irrigation set on a timer system. Watering takes place on set days early in the morning before the sun is at its hottest.
We live in a condo and some residents really want to keep watering the garden. I think we should switch to a drought resistant garden.
weather
We still need to have landscaping and trees and if you end up with all rock type landscaping then we are forgetting the importance of greenery
Not being able to water the vegetable gardens we have, and not being able to keep the lawn good.
Possibly difficult to water lawn depending on restrictions
We use a rain barrel. We do not water our lawn to save water, as using water costs money.
I don’t have any challenges as I use very little water. Only to water my outdoor pots as I live in a condo.
Gardening and growing food….i do have two rain barrels, but during hot stretches they drain quickly.

What challenges or barriers do you face in reducing outdoor water use at home?
Some plants in my landscaping require more water than others, and I do not want to rip out these mature trees/shrubs/plants that were planted many years ago.
The more expensive groceries get, the more food I have to grow at home. Which means I need to use more water to grow more food. The challenge is strictly financial; food prices would need to come down. Or I guess giving out free fertilizer so the same water grows more food? Obviously that's a ridiculous idea, much like trying to restrict the populations use of water.
Don't want plants and trees to die in dry conditions
I turned off automatic watering and water by hand. Time consuming
None. We have landscaped our yard to include water harvesting features, removed our grass lawn and replaced it with clover and other local plants that are drought resistant. We have also installed multiple water barrels with ~1500 liters capacity
Only concern would be the health of the trees and garden, and having a healthy lawn. We use a rain barrel for potted flowers ,the perennials and trees provided we have rain .
Not really any; we are very water conscious.
Want a green lawn
I would like to eliminate my lawn and put in a xeriscaped garden with native plants and/or container gardens to grow vegetables but this seems to still not be socially acceptable in Calgary. (We once let the lawn seed itself with wildflowers and got a bylaw infraction notice). We have rain barrels on all of our downspouts and preferentially use this water for our flowers/trees/shrubs/herb garden. The cost of xeriscaping and rain barrels is not insignificant and might be a barrier for others. Knowledge and availability of native plants that would be appropriate also needs to be more commonly available. To summarize: 1. Socially unacceptable to eliminate the lawn 2. Cost of making changes
Droughts more than anything. We have like 8 rain barrels, and don't like having to fill them up with treated water if we don't have to.
Having proper, affordable rain barrels
We already are careful with water ourselves. If we fill a kiddie pool, we use it to water the grass and garden when we are done. We don't wash vehicles or the house/windows with the hose. If we do windows we just use a small bucket. It's not a big deal

What challenges or barriers do you face in reducing outdoor water use at home?
We don't see any significant barriers to reducing water use. We do have a lawn and garden that does require regular watering. We do, however, already typically water in the morning or evening (as opposed to mid-day) and we do a fair amount of hand-held hose watering already, the only adaptation would be to water on specific days as has been suggested. This should not be an issue, so long as other citizens follow along with these measures as well. During last year's water restrictions during the water main break, we did, unfortunately, witness a number of people in our neighbourhood who chose to disregard the effort for all citizens to pitch in to help reduce water consumption, especially with automated sprinkler systems.
None
Outdoor water usage varies greatly depending on the amount of rain received in the season. Keeping up the appearance of a grassy lawn is the largest use of our outdoor water. I don't like using lots of water for grass watering, but I also don't like that having a yellow lawn is perceived poorly by neighbours. The rain barrel rebate program is very good and we secured a barrel this season when the rebate program was extended into the summer. However, when the rebate program was only available on April 1, I was not able to secure the rebate quick enough and that prevented me from purchasing a barrel for multiple years.
I try to catch as much water as I can as well as using buckets in kitchen and bath to catch excess water there.
No challenges
Obviously the impact of climate change and how dry our city has been these last few years mean more outdoor watering. However we should also encourage home owners/builders/property managers to get away from needing green grass and doing more natural yards.

What challenges or barriers do you face in reducing outdoor water use at home?
Our household already uses minimal amount of water possible: - watering lawn once per week; - watering outdoor flower baskets with only few liters/week; - once or twice per season moping of siding and windows with a damp cloth (not using hose or spraying directly water) - very rare occasional outdoor play activities for kits like spraying some water or water toys (negligible amounts) In this situation, further bans or outdoor water use in our household will result in : - Degradation of lawn, grass, vegetation and flowers; font and back yard will turn into patches or dead grass, dust and dirt; - Dirty house exterior and windows - Inability for kids to play with water outdoors These items will have direct impact on how the city and our community look like. Many lawns will die due to bans or excessive water rates. Many people will skip decorating homes with flowers. What should be put in place of the lawns? Concrete? Asphalt? Lawns create critical protection against noise, dust and dirt - elimination of lawns will have catastrophic impact on health and lung diseases especially in out dry climate.
As our summer get hotter and we are getting less rain. I can not store any more rain water than what I have. To main my vegetables garden I need to rely of city water to water the garden
The only challenge is not being able to cut back since we so rarely use it outdoors
I don't, as I can't afford a home due to the housing affordability crisis, I'm sure if I owned a home I'd have higher water use in connection with maintaining a home
Weather driven.
All reduction of water use must be stopped. The only thing you should be blocking from water use are the proposed data centres.
It's obviously nice to have a lush garden in the summer and relying on irrigation for this is "easy"/low friction option.
We use minimal amounts of water when compared to other households. Reduction isn't viable.
None. I grow only what I need and am not wasteful.
Dusty Weather Conditions

What challenges or barriers do you face in reducing outdoor water use at home?
We are very conscientious about water use as my husband grew up on tank water. We run our rainwater into the garden, rarely if ever water the lawn, re-use rinsing water for plants where possible, etc. I would absolutely love some sort of household mechanism to use grey water from showers, baths and laundry to apply to the garden. We believe that the building code should contain a requirement to let owners use grey water for safe applications or other water conservation possibilities. I have a bad back, so hauling my bath and shower water downstairs during the water rationing was very physically challenging, but I did it anyways!
My main challenge is that outdoor water use depends on real-life needs, like maintaining plants and a healthy yard. Strict watering schedules or limits don't fit households with variable routines or guests. I'm not opposed to using water wisely, but rigid rules make it impractical
Need to wash windows once or twice a year, can't reach with a bucket so it has to be a hose
Availability of rain barrels. Having non-native lawns like traditional grass.
None
Drought is a problem - veggies need water. Trees suffer too.
We are pretty good since it is just trees. We use rain barrels which helps a lot.
The fact that the city sets unrealistic expectations to control citizens private lives, and doesnt.
Dry weather
No challenges
As a human being, my family & I need access to water to live a healthy, hygienic lifestyle.
I support reduced usage for outdoor watering.
I have rain barrels set up so my water usage is not huge unless we get no rain. My gardens don't need much as they are established but good crops need water
We already use a little as possible
None
Dry weather
No problems, we use rain barrels to collect rain water to use on the trees, and vegetable garden.
There's no barrier, we use what we need
Keeping the garden alive.

What challenges or barriers do you face in reducing outdoor water use at home?
Biggest challenge is the shape of my yard when watering lawn and not hitting sidewalk or road.
On average years, I usually do not water my lawn more than twice
Teenager at home
We utilize rain barrels, but as a busy mom, I don't always have time to take an hour to fill watering cans and water everything I grow. The hose is faster!
I don't think it's a challenge if it's a choice made to use water outside
Dry periods in Calgary. Not much rain to catch. The water caught from roof does not look toxic free for an edible garden. I tried gardening edibles and the edible plants died since not allowed to water it. Give up on edibles for now. Probably too busy this summer taking care of my mother with deteriorating health to do edible gardening. More concern about health and therefore the flouride in the water.
People telling me what to do when I know full well what works, as I have a background in gardening and plant use.
The city telling us not to sometimes.
The multitude trees on our property are a vital part of keeping the city cooler, home for insects/animals. Keeping them watered and healthy consumes a lot of water. A conundrum. Dog pee kills everything without diluting it. Water barrels are not large enough to last long. Getting them high enough to have usable water pressure is very challenging, construction wise. A commercial solution would be very beneficial.
Having to manage children's play with water to accommodate the new restrictions
Having a yard that looks dead and crispy - nothing to do outside with my family on hot summer days
Leaks coming from the connecting gasket on the outdoor faucet. Every spring trying to keep the lawn green requires lots of watering.
I don't use much. I need what I use.
None at the moment.

What challenges or barriers do you face in reducing outdoor water use at home?
I have a large garden that provides 10 or more families at no cost to those families. Extra food goes to the food bank. Preserves are Made for the winter and gifts for people. Saves me much money. If I can't water properly then the produce suffers as to those who benefit from the garden.
A lawn and plants that require upkeep
As part of a duplex/condo complex, I believe we could make better decisions on landscaping choices and less watering. We are quite large and the volunteer board is made up of old white guys that won't relinquish old ideas (been there 20 plus years). Mandating complexes to reduce watering and giving financial grants to these complexes to change landscaping might work?
Flow restraints
We dont face a challenge at all. We collect Rain Water during the Wet Months and use it until its gone.
I am using 13 cubes a month, even if I shut off water completely this won't make any difference. There is nothing to optimize
Controlling how citizens who pay for every aspect of city provided water can use it is a dictatorship.
Education can be used to give water wise tips but bylaws are not the way to go. You can save money by stopping the dumping of toxic fluoride into our water.
I'd prefer not letting my garden dry up and die
Watering at the proper time of day
water wastage through the leaks and pipes , hoses etc . people use stones to cover their alwans instead of grass , which is a very QUICK FIX instead city must insentivise the planting of FRUIT TREES , APPALE , APRICOT TREES AND SO ON , FOR WATER CONSERVATION AND NOT GO FOR QUICK FIXES . These trees having deep roots DO NOT USE WATER AFTER 5 YEARS OF PLANTATIONS. THEY CONSERVE WATER IN LONG RUN AND GIVE FRUITS , GIVE SHADE AND INCREASE THE BEAUTIFICATION AROUND HOUSES .
We collect rainwater, we just cannot collect as much as we like because we don't have enough rain barrels, we ended up using plastic bins and had more than enough water to look after our gardens/trees

What challenges or barriers do you face in reducing outdoor water use at home?
Challenges are lifting, holding or carrying of rainwater to locations needing water, as it physically drains my energy almost immediately, as I have respiratory issues so there is a financial cost to have someone else do this for me.
We already keep outdoor water use to a minimum.
When it does not rain for over a week during the summer I need to water trees & shrubs on my property. They are an investment worth saving as the trees & shrubs support many species of wildlife that live on my property.
Mobility issues make it difficult for me to hand water large areas. I depend on sprinklers to do the job.
I only use what is necessary.
Inconvenience, loss of food production, and natural enjoyment of property - flowers, etc.
Honestly, I don’t face many challenges because my outdoor water use is already quite low. I hand-water my lawn and shrubs, which helps me control how much water I use. The only extra water use is when I clean my patio stones in the spring, and that’s about the same as one lawn watering. Overall, I’m happy to reduce water use as needed.
We don't as we conserve already
The cost
During heat events, trying to maintain the health of trees and shrubs as well as the vegetable gardens.
I try to be responsible with my outdoor water use and would be receptive to watering on designated days.
None
I am quick in washing a vehicle
I want to keep my plants alive and my yard clean. I go to the car wash which whether I did it at home or not still results in the same if not more water use. I’d like to have a swimming pool or hot tub if I could afford it right now and had the proper setup for it. And if I did I wouldn’t want the government telling me if I can or can’t use it.
None. We maximize by using three rain barrels to catch and water outdoors.
[removed] off with the control [removed]
Its needed for everything.

What challenges or barriers do you face in reducing outdoor water use at home?
Mobility issues, easier to use the hose to water plants and such than carrying buckets from inside
We already utilize good water practices to minimize our usage: rain barrel, sprinkler system waters lawn once/week overnight, any other watering only as needed at night.
I feel I already use water responsibly so reducing my personal consumption is not a priority. I worry more about reduction of water lost is Calgary's water main and usage by businesses such as car/truck/pet washes.
I don't "waste" water. I use what I need to accomplish my goals. And 2 water that runs off into the storm drains gets treated and put back into the rivers, so there is not "waste". There is no need to reduce the usage.
I water smart and scheduled watering days do not work for my south facing back yard and plants. I water when it's dry and needs it. My lawn turns brown and wilt and suffer. Thetrees/plants/food plants need it when they are dry.
Nothing I use very little water
None. However climate change is fictional. We don't waste water.
Want to keep landscaping healthy.
Water restrictions when imposed by the City because they've chosen not to allocate capital dollars to infrastructure that is aging / failing.
As far as I can see I don't have any challenges. I use my rain barrels when I can and water during the cooler parts of the day.
We do not use a ton, water barrels everywhere to capture any water possible
The city's [removed] rules and bylaws that no one follows anyways.
Skip
None
Not having hot water when you need it. You need to let the water run for a bit to get warm water
I would like to know more about landscaping features to minimize outdoor water use and what potential impacts to neighbors with xeriscaping

What challenges or barriers do you face in reducing outdoor water use at home?
Water restrictions is the most frustrating thing. Having the ability to be a responsible citizen is a most empowering thing, and taking that away through restrictions and fines is cruel.
The only challenges I can think of is when the city decides that I'm not allowed to maintain my outdoor foliage and garden by using water.
With yearly summer water "bans" it makes it next to impossible to water and keep a garden for growing food. As a household we do not use water in excess as it is and its absolutely ridiculous that we should be "punished" and banned from using water to grow food with the growing cost of groceries.
No challenges. I water my lawn ans trees far less than it probably needs and only fill a small 2 person hot tub twice a year
I already use the minimum.
Moving plants out of direct sunlight on really hot day. Use moderately.
I am in a condo, and cannot modify my downspouts to run in to a rain barrel to get the full use out of my rain barrel and thereby lessen my reliance on the city water supply for outdoor use.
getting water from rainbarrel to beds other than by watering can
During the water main break the city didn't allow me to do those things. This wasn't caused by a water shortage, but rather poor planning and maintenance by the city. Now I'm doing this survey, because I think it's a play by indoctrinated climate alarmists to resitrict my ability to do things with water
None
My garden will die. I won't be able to eat the foods I'm trying to grow. My garden saves me money because grocery prices are crazy & no government is penalizing those stores for making an excessive profit
The only barrier has been the city of Calgary water restrictions. We do not waste water.
Uh, cleanliness for one thing! You want us to go back to bubonic plague days so you can all give yourselves a raise and go holiday in Jamaica? Those rivers will still be flowing LONG after you're all gone. You people can't even fix potholes let alone anything under the ground. We literally HAVE to grow our own food, wash our own cars and houses because you useless politicians keep filling your own coffers and virtue signaling instead of doing what we pay you to do; maintain the infrastructure, public safety, education, healthcare - at ALL of which, you have been a colossal failure!!!

What challenges or barriers do you face in reducing outdoor water use at home?
I have a new tree (branching out program) and new grass seed. If my rain barrel empties, I would need to use more water to keep them alive.
We are pretty water wise here (the lawn is small & on its own) but we do grow food and trees. We have a small lot with limited space for rain collection and limited time/strength for hauling water. We do it anyway :)
Not sure what this means. Trees need water to stay healthy. Calgary needs trees. Most of my plants and grass are drought tolerant.
No barriers. All fine.
I think the city should offer all home owners free water barrels for rain water collection and help them understand their importance.
We only have a couple flower pots outside. It's easy to use bottled water to conserve tap water. Sometimes we also collect water from the rain gutter if there is enough rain. We don't have anything else outside that we use water for.
I'm not reducing my water usage outside
When the water usage is about kids we want to be able to use enough water
I want to keep my trees alive
As avid gardeners, we do already everything we can to reduce water usage while ensuring our plants thrive. We use multiple rain barrels to collect all the rainwater we can, and have switched to low volume underground sprinklers, which we only run as needed and only during the night. We also use mulch and try to use mostly drought tolerant plants. However, we have a very large yard with many large, mature trees that need to be watered to stay healthy (our tree canopy in Calgary is in very poor shape). Water efficient sprinklers also take longer to run because there is less water flowing through the system to reduce water waste (it slowly waters opposed to quickly saturating the ground leading to runoff). Placing time limits on watering actually penalizes those who have already taken steps to be water efficient. I am not at all opposed to water restrictions, but it must be done mindfully.
None.
None. We use a reasonable amount of water in our household. We will not be changing how we use water.

What challenges or barriers do you face in reducing outdoor water use at home?
The only challenge I have faced is an unnecessary water ban. Especially when the actual part of the city that is affected by things like water main breaks aren't bothering to do anything about reducing their outdoor use, and the city is not doing anything about ensuring that they can comply with a reduction and outdoor water use.
No barriers
There are no challenges, I pay for a free resource and I should be able to use it, no keep in mind I don't do it frivolously.
We've had so much rain last year and the year before that I barely had to water my garden and I used rain barrels, if needed. But the WORST thing is the fluoride. My plants do not have teeth and even if they did, fluoride is NOT supposed to be swallowed. Take toxins out of the water, please.
I opposes the premise if controlling water usage for residents. Go after industrial users.
My lawn has a fantastic amount of drainage, so the grass will completely die if not watered regularly through the summer
Why should I have to if I'm willing to pay for it?
I do not water outdoor other than clean my car once a month at car wash.
Collected Rain water not suitable for all outdoor water uses - such as washing pets or watering some foods
The outrageous fees on my bill make it hard to afford
Lawn could suffer but with proper rain collection, most of the issues can be avoided.
There are no challenges in using water at home. We pay for our water use. The city should be far more responsible and efficient in their own use?
None. I am on an irrigation system that I closely monitor
N/A
We try and limit our water use. But the last few years we haven't been able to use the kids pool due to restrictions or weather and it would be nice to on the hotter days. When we use the kids pool we always empty by watering our garden so not to waste.
We use 2 rain barrels and in 12 years have never used the hose or metered water.

What challenges or barriers do you face in reducing outdoor water use at home?
Who will decide how much water I need. Based on what standard I wonder? Less shower, less laundry. Are you kidding?! Limited citizens for windows washing while the city is wasting water leaking it?! Just stop!!! Didn't vote for this!!
none
We don't have efficient toilets.
I value a well kept attractive yard and garden. Charging me more for water to keep my trees from dying and my vegetable garden from producing less is not fair or equitable. Case in point, during last summers Bowness water main fiasco, I nearly lost a 70 year old silver birch tree along with most of my vegetable garden.
I don't. I struggle with not keeping my garden beds (food) watered due to sheer stupidity from water restrictions.
Okay you guys need help with your questions
The condo board uses in ground sprinklers at 3 very inconvenient times daily during the summer months and I hate it. I dislike the waste and I also dislike getting my ankles soaked as I try to walk down my steps for work in the morning.
caring for water barrels, spring and fall, as well as hose maintenance. Using water judiciously at our community garden & sharing these principle with others
I am fairly conservative in my water use at home. Measures should be focused on business use and their water wastage
High temps, low rain. Grass dies.
I water very rarely. I have rain barrels Or let the grass die No flouride
Lack of space for water reserves Killing grass / plants
This is an absurd question. If we want trees and flowers and vegetables and grass they require water.
None
I feel landscaping is important for mental health and keeping people tied to the earth. I think being able to grow plants in the summer is extremely important.

What challenges or barriers do you face in reducing outdoor water use at home?
We use water as needed outdoors
I am a widow and low income, and when Gondek placed a water restriction ban, I now have two very stressed, spruce trees that I have been advised will most likely die in the next year or two because they were not watered properly. I do not have the funds for tree removal and replacement of a 30 year old spruce tree. Calgarians should not have the burden of paying for lost trees due to water restrictions when there is not a water shortage.
Our Rain barrel set up is not efficient. Rather not use rain water to grow food because of roof and animal excretion off the roof to the rain barrel. Cost of converting the lawn to a plan to use less water is prohibitive.
It's essential to ensure landscaping is not turned into dry tinder. I also don't want to, I'm not just pouring water down the drain for fun.
25% leakage from pipes by city
I only use municipal water when my water storage / rain barrels become empty
I rent so I do not.
Amount of rain going into rain barrels
None
Drought has become more prevalent in recent summers.
I don't have barriers
I don't want to reduce the water usage.
Just try to keep my garden and trees alive. Have chosen drought tolerant, native species plants.
We need to water our lawn and garden if no rain.
Growing food and gardens are needed. Water collection re-use like rain barrels have different challenges to help with this. Cars also need to be washed/rinsed to help with maintenance because of the harsh chemicals that are used in the winter that remain on our roads.
I spend a lot of effort growing my vegetables and they need to be watered every day. I do have two rain barrels but sometimes that is not enough.

What challenges or barriers do you face in reducing outdoor water use at home?
The biggest barrier is that the City expects residents to compensate for failures created by municipal neglect. Calgary households are constantly asked to cut, ration, and “do more,” yet the 2024 feeder main disaster made it obvious where the real waste occurs: inside City management. It wasn’t homeowners who burst a major pipe and forced months-long restrictions. We already reduced outdoor use to nothing because you forced it on us. Asking us what “barriers” we face ignores the truth: the real barrier is the City’s inability to maintain critical infrastructure so citizens don’t have to live in crisis mode. Until the City fixes system-level incompetence, residents will always be treated as emergency backstops for failures we didn’t cause.
None right now and hopefully keep it that way
I do not think about reducing water usage. I use it where it is needed.
We already only use water that’s necessary we don’t need to reduce
Keeping the lawns looking green.
Space to put in water collection alternatives
Trees, grass, plants, bushes and garden potentially dry out
We are avid gardeners so do use a fair amount of water. We try to practice responsible water conservation and employ several water saving strategies. The big issues are in times of "drought like conditions", it becomes difficult to restrict water use as so much effort has been put in to growing healthy plants.
We use water as needed for our small garden, however I don’t need the city to tell me how I use the service (water) I pay for.
None
Our (two) rain barrels aren’t always full enough to meet watering needs.
No barriers. I only use what I feel is necessary.
When the water restrictions were in place, my plants — especially the ones I grow for food — started dying. That was the biggest challenge for me in reducing outdoor water use.
There are no real barriers to reducing water. I feel that I don't waste water but there is no real incentive, or percieved need, to reduce the water I use. As we discovered last year, there are many ways to reduce water usage, if and when a need arises.
None. What an odd question. Unless you include a desire for a nice well kept appearance as a "barrier".

What challenges or barriers do you face in reducing outdoor water use at home?
Would you like to have dried trees in Calgary? Calgary needs trees, bushes and grass. I hope you don't convert city in desert.
No chalenge at this time. Maintaining healthy trees and potted flowers, a clean driveway and patio help provide a healthy out door environment to enjoy.
If the weather is hot and dry, you have to use more.
Things die if they are not watered. The city lacks public recreational water opportunities on hot days.
I'd like like my plants to live.
It costs me more to recover plants/lawnbiff the outdoor water use is forced to reduced
I am trying to replace geass with clover. It is slow going, but getting there.
We have a lot of mature trees in our yard that need water, other than that we are very aware of our water usage and don't waste.
I have replaced my grass with a garden. It is very hard to water with a watering can. I am happy to have water restrictions with twice weekly or thrice weekly outdoor water use availability from a hose.
Without regular watering, my garden/greenery & trees would die so my water usage goes up by a large percentage from May to September. Surely if my monthly winter usage is 4 cu. metres & my summer usage is 50 cu. metres, the 46 cu. metre difference is for outdoor use & my waste treatment plant billing should reflect that.
If you restrict me from using it at certain times that would be my main barrier
Water price
If there is no water available for outdoors then so be it not a problem I can adapt and plant new gardens that will use less water
Mainly when using it as play for kids. Try not to use it more than necessary.
Our plants need to be watered as necessary.
Trees and shrubs have been stressed by years of reduced rainfall followed by the rationing in 2024. We want to preserve our trees and shrubs, hence we water them. Note: we collect rainwater and that is the primary source for watering our vegetable garden.

What challenges or barriers do you face in reducing outdoor water use at home?
I want to be able to water my lawns and gardens when it is convenient to me. I do not support water restrictions.
We have rain barrels. The only challenge is the "fear" of the "city" coming down on us home owners. I will continue to water my garden. The City Tiered use charge idea is ridiculous.
Fluoride has been linked to a reduction in iq in children. Fluoride does nothing for your teeth when you ingest it.
Have ugly yards and not a scrap of color.
I think the lawn can take up a lot of water, especially lots of the older neighborhoods have big yards front and back and to maintain them takes a ton of water. We found last year that mowing our lawn only a couple times over the summer meant that it didn't need to be watered at all! The type of grass on our lawns is not native and putting a native plant can help in watering as a native plant would only need to be watered during hot dry periods
I think I'm already pretty reasonable in my outdoor water use. I have rain barrels and only use as much as I need. Water and sewer charges are already very expensive so I'm careful.
None because I allow myself to live a normal life. I dont set my hose up in the gutter and let it run. We are all struggling as it is, why make things harder? If there is an overpopulation problem then maybe alberta shouldn't have been calling.
Being seniors transporting water in buckets to water the vegetable garden gets heavy.
I can easily stop rinsing the car during water shortages, but I have a mature south-facing aspen that an arborist said needs regular watering (via rain or soaker hose) to stay alive.
Leaky faucet, less money to replace it
We try to conserve water. If we had better ways to collect rain water we could do that but we live in a townhouse complex so that is something the Board would have to be involved in.
We don't overuse water outdoors so shouldn't need to reduce outdoor water use.
Our careful use of water today allows us maintain a healthy food garden + landscaping. But severe restrictions would effect the health of our vegetable garden + landscaping. We have invested many hours + dollars in the development of our garden + yard. Aggressive measures would have costly impacts.

What challenges or barriers do you face in reducing outdoor water use at home?
I would like to install some large water totes for the purposes of growing food (and other uses in situations such as the water shortage of last year). Having to find totes, getting the eavestrough to drain to the other side of the house, and work out the plumbing necessary for managing the water (totes filling, use, overflow, winter, etc) seems impossible for me to do. It wouldn't be worthwhile to hire someone to do this work (In the balance, it would be expensive to do.) During the water shortage, I used my blue and black bins to collect water. Easy for me since I only need to have these bins emptied (of recyclables and garbage) 3 or 4 times per year.
Keep vegetation alive
Plants will die, Yards become ugly and unkempt
I wish we didn’t have grass. I’d like to rewild at least half of our property but to purchase the plants is expensive. i appreciate the city providing landscape design options to use native plants but we simply haven’t been able to implement this idea because of costs.
No barriers
Convenience of watering with the hose compared to filling watering cans from rain barrels.
None
nothing, I feel like I'm pretty responsible with my outdoor water use.
I try to use as little as possible. We have a rain barrel and we recently planted new trees that require adequate hydration for the first year or two so when the barrel is dry I do resort to watering the trees
We considered getting a rain barrel for watering outdoor plants in the summer, but the potential for mosquitos taking over our backyard was too high. We also have a condo board that controls the lawn irrigation system so we have no control over this. Also unsure if the condo board would allow a rain barrel as they have taken issue with less before.
When unused to have a home of course I need water for grass, plants and cleaning all areas

What challenges or barriers do you face in reducing outdoor water use at home?
My outdoor water use is focused on a vegetable garden and fruit trees; I don't water my lawn. I have a relatively large property with vegetable gardens and fruit trees, so most of my outdoor water use goes toward food production rather than lawn care. My main challenges include dealing with an irrigation system that isn't functioning properly (water-pressure issues and a timer that doesn't control all zones), and learning to use several rain barrels effectively. Moving collected rainwater to where it's needed can be labour-intensive, since gravity flow is limited and I often have to carry water manually which is time consuming, but good exercise. Sometimes a time challenge, or a challenge when I go away and ask a neighbour to help, in which case they will opt to use the hose and city water.
Better innovation when it comes to grey water treatment and water storage. Rain water catchment products should be more easily available.
When there is no rain, using water outdoors is necessary. But I don't use a lot of water outdoors.
If we plant new things or eventually grow food (goal of mine), want to be able to garden with a hand-held sprinkler or can. But it is a barrier to be educated enough to know what I can plant that only needs minimal water while still achieving my goals
I need to get a rain barrel to collect rain water.
None. We do not water our lawn. We do not have a fountain. We wash our windows and some of our siding once a year
None, I use water barrels that collect rain to help water plants and grow food.
The only barrier or challenge I face to reduce water use outdoors is the city's restrictions. I am already very water conscious about what I use outside.
Go back to my previous answer. Fix the infrastructure and don't try to make the problem mine. With what we pay for water each month (insane) and then pay to take it away, of course i use water wisely. This whole study is designed to see what controls you can put on us taxpayers with the least resistance.
I use as little as possible now, mostly rain barrel. I don't think I could reduce the amount unless I didn't grow vegetables.
I am a basic user and utilize rain water as well. Dont face any big challenge.
I keep my usage to the barest possible minimum including not watering the lawn.
Due to hot weather grass and plants need more water

What challenges or barriers do you face in reducing outdoor water use at home?
My main challenge would be keeping the trees alive. Education on how to effectively keep your yard pleasing to the eye without wasting water.
There are no barriers. We water only occasionally, when we see the trees or grass drying out.
I live in a condo complex where I am unable to convince the other owners to get rid of the grass.
I live in a strata complex; hence I don't have a voice when it comes to watering lawns and filling ponds.
Government over reach
We are already very focused on water efficiency inside and outside our home. The water we use outside is strictly for growing our family's food and providing fresh water for our chickens. We utilize multiple rain barrels to reduce usage of municipal water however our rain barrel water is not safe enough for our food garden or chickens due to roofing and wildlife contamination. If there was an economical and safer way to collect rain water straight into a vessel without being roof run off I would be inclined to use this water for my food garden. I can place containers outside in a rain storm but I have physical challenges in moving the full containers.
Health of plants when too dry or wet
I live in a condominiun apartment and so share these water uses with others in the corporation. Although I take the opportunity to share my concerns and ideas with my building neighbours, to influence their behaviours, there are initiatives undertaken on our behalf by the condo corporation. It appears that incentives for conservation and resource sustainability measures offered to single-family homeowners by the different levels of government are not available to condo corporations. Consideration should be given to including condo corps in the City's initiatives. We are not for-profit corporations, but rather another kind of homeowner, and we can impact your objectives or contribute to your results, depending on how you position us in relation to your initiatives.
Limited space for more rain barrels.
Disagreements between spouses regarding acceptable water use. I am much more conscious about water wastage vs my spouse.
I only use water when the garden needs it to augment natural rainfall and the use of water barrels.
The safety of the water collected in my rain barrels for food crops due to the nature of my current roofing materials

What challenges or barriers do you face in reducing outdoor water use at home?
Weather
Hot, dry summers. Need more info on how to set up rain barrels.
NA
When the weather is hot and dry we neef to keep green things green. Paving over green stuff is a step to the worse. Green things make a better environment
ਮੈਨੂੰ ਨਿੱਜੀ ਤੌਰ ਤੇ ਕੋਈ ਖਾਸ ਚੁਣੌਤੀ ਨਹੀਂ ਹੈ। ਮੈਂ ਬੇਲੋੜੀ ਵਰਤੋਂ ਤੋਂ ਗੁਰੇਜ਼ ਕਰਦਾ ਹਾਂ ਅਤੇ ਵਰਤੇ ਹੋਏ ਪਾਣੀ ਦੀ ਦੁਬਾਰਾ ਵਰਤੋਂ ਨੂੰ ਤਰਜੀਹ ਦਿੰਦਾ ਹਾਂ, ਜਿਵੇਂ ਫਲ ਅਤੇ ਸਬਜ਼ੀਆਂ ਧੋਣ ਤੋਂ ਬਾਅਦ ਬਚੇ ਪਾਣੀ ਨੂੰ ਕਿਸੇ ਝਾੜੀ ਜਾ ਫੁੱਲਾਂ ਦੀ ਕਿਆਰੀ ਵਿੱਚ ਪਾ ਦੇਣਾ। ਮੀਂਹ ਦਾ ਪਾਣੀ ਇਕੱਠਾ ਕਰਕੇ ਸਬਜ਼ੀਆਂ ਲਈ ਵਰਤਨ ਲਈ ਥੋੜੀ ਚੁਣੌਤੀ ਹੈ, ਇੱਕ ਤਾਂ ਰੇਨ ਬੈਰਲ ਦਾ ਛੋਟਾ ਸਾਈਜ਼ ਅਤੇ ਦੂਜਾ ਉਸ ਦੀ ਜਿਆਦਾ ਕੀਮਤ।
I try to be conscious of my outdoor water use so don’t find it too challenginf
I'd like to have a lush, thick green lawn all summer, but watering the lawn consumes a fair amount of water, so i rely on rainfall. This past summer we watered a section of our backyard quite often that had been reseeded. I noticed the increase in my water bill. I used to hose down my garage floor and driveway in the spring, but haven't done that in the last few years.
If I don't do it enough my plants will die.
Few to none. We have an incredibly efficient short duration timed daily automatic water system programed to water at night. Through multiple years testing this has been dialed in to minimize water use while maintaining our garden. We use a rain barrel for adhoc watering needs
We have rain barrels but I have chronic pain and one of my family members has a physical disability that affects their mobility so using the rain barrels is much more challenging or even impossible on days where our pain is worse, so we'll turn to using the hose instead of collected water so our plants can still be watered. A pump system on the rain barrels instead of watering cans would help but we don't have the time/money to set that up right now. Once we set it up in the future though we still don't use the rain barrel water for our food crops once they start producing since it isn't filtered/treated so don't want to use it on the food we'll be eating. The restrictions on the collection of grey water also limits our ability to reduce outdoor water use.
Recycling and preventing runoff.
The challenge is that my city had better not try to place restrictions on us as residents, as this is against our rights and will cause problems. We pay taxes so the city has no right to limit the water we pay for and rightfully own.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Nothing that I can think of.
Subsidies for landscaping.
second and third rain barrel, plus a storage system.
We are pretty mindful of watching our utility bills on our water usage. We also have a smart watering system on our irrigation system which has been helpful
the rain barrel program is really the only one I have used and am aware of.
None really, know where the current resources are.
Our soil/clay is poor and compacted in most of Calgary, how do we fix this, improve nutrients and water absorption, without spending money?
More info on drought tolerant plants, water barrel reimbursement (where you don't have to purchase from a specific distributor)
Set of summer guide lines for all citizens to follow, and communication of information to all citizens
not necessary as mature experience prevails being born in Alberta and residing since year 1952
I feel the City provides good information, if you can find it
Easy access to water schedules (in effect), better way to track water use at home (smart water systems, etc), using more water efficient attachments etc.
I don't know what would make it easier. I already reduce my outdoor watering, but I know that I could do more. I hope that you're able to come up with some tools that makes it easier for everyone. Everyone is so protective of their precious grass.
In ground irrigation, not having a lawn (or not having a grass lawn), designated outdoor watering days, shared sprinklers, water schedule I could subscribe to related to weather i.e. how much/how long to water based on current weather.
Remove restrictions/provide unfiltered water for outdoor use.
Would be nice to be able to reuse grey water (from bathtub or sink) to water outdoors in the future.

What types of support, tools, or information would make it easier for you to use less water outdoors?
amending the bylaw restriction on grass height to require a clearance zone around the house (for fire safety), but permitting unmowed grass throughout the rest of the yard would be a good start. encouraging the removal of turf grass the the planting of native prairie grasses and shrubs would also be great. once established, native prairie grasses put down deep roots and are drought tolerant and require very little watering. in addition to providing low-cost rain barrels, I'd love to see a program to assist citizens with modifying gutters and downspouts to properly take advantage of the rain barrels. resources to support setting up a barrel-fed drip irrigation system would also be nice.
Can't think of anything short of City-imposed water restrictions. We already have, and use, 7 water barrels...
N/A
Provide additional supports/services to incentivize the reduction of water use. Possible waterless landscaping materials/plants to encourage a reduction of water use.
Don't know.
Recommendations on how to use it more wisely, reuse water, recommendations specifically for condos.
More rain barrels. A smart meter and/or app that tells you your daily usage would also be helpful.
None.
None
Information on the immediate benefits to us - for example, it saves us money. We also want ease of use. We use sprinkler timers because I don't need to worry about turning off the sprinkler.
Having a city website dedicated to providing timely information as well as social media post. Do outreach program, in local communities. Institute bylaws to force condo board to implement measures that are needed.
Efficient-use cleaners or recycled grey-water options (in the case of a carwash).
I would like to switch my lawn to a groundcover that requires little or no water, such as clover. I'm worried about aggravating my neighbours with this change, however. Messaging from The City to the public might help encourage or normalize low water lawns or hardscaping options.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Na
We use a rain barrel.
incentives for using less water less costly water conservation tools, irrigation systems we use rain barrels and stick to recommended watering schedule, keep grass longer and mulch
Rain barrels to collect run off, encourage hand watering to avoid run off, water after sunset for less evaporation, outlaw sprinkler use especially if it runs on to pavement. Have a separate sink for washing produce to collect water in tanks for outdoor use or flushing. Tools to measure soil hydration. Tips to reduce lawn area and substitutions.
Partially answered above. Occasional City watering of our young City ROW positioned tree has been helpful.
Less political ideology, less technology and more freedom to use our resources without having to pay for them.
None, water use for water trees, plants grass should have no barriers whatsoever.
Support for growing food is a priority in my home and water shut down is not acceptable. Scheduling for lawn watering, times, time limit and location areas would be beneficial and hopefully be a reduction.
Make it easier to install property cisterns
Don’t know
How to improve rain barrel efficiency
More info on rain barrels.
It would be awesome for the city to work with our Indigenous communities to get a better understanding of the native plants that are important to them and have that information posted alongside the yardsmart info. I think storytelling can play a big part in getting people interested in doing things differently. If we want more people to use the yardsmart plant guides, use storytelling to show how indigenous people use the plants, add more plants to the lists and see if that helps people to move away from mono-lawns to instead have biodiverse yards with drought resilient plants!
None. Calgarians will not restrict our water use, indoors or outdoors.
I’m already very efficient with water outside

What types of support, tools, or information would make it easier for you to use less water outdoors?
See my comment above.
Grant assistance to replace grass with drought-friendly landscaping
Grant for more climate appropriate lawn (to move away from grass)
None.
None
Continue promotion of catching and use of rainwater …so promotion of rain barrels
why would I use less water? Just because of some ignorant activists?
Information on how much rainfall Calgary has received and means to measure this at home.
I do not know how to tell if my hose faucet is leaking.
I do not know how to tell if my hose faucet is leaking.
Stop watering useless grass lawn. Change lawns to grow food instead of grass and then would be worth watering some!
Water barrels
Information on the types of plants/shrubs/trees that can survive in our climate and aren't demanding in water usage once established.
Alternating day water schedule.
More rain barrels, more rain
None
Education about proper outdoor water usage, and alternative methods for collecting and utilizing water. Education about the negative impacts of chemicals used while washing cars, driveways, and windows. Education about alternative yard planning by utilizing natural flora which inherently uses less water and can be more beautiful than water-thirsty cultivated yards and gardens.
Education about proper outdoor water usage, and alternative methods for collecting and utilizing water. Education about the negative impacts of chemicals used while washing cars, driveways, and windows. Education about alternative yard planning by utilizing natural flora which inherently uses less water and can be more beautiful than water-thirsty cultivated yards and gardens.

What types of support, tools, or information would make it easier for you to use less water outdoors?
regular updates on the status of Calgary's water system and potential rebates on homeowners accounts if water usage is consistently down
more rain barrel availability
You're charged “double” to use water outside because the billing assumes all water used is also managed through the sewers so there's no cost provision to support the health of trees by watering them. This needs to change so residents are encouraged to support the urban forst and biodiversity New policy needs to start with the foundation of what supports the urban forest, biodiversity, groundwater and wildlife best The City should create incentives for people to remove their lawns. Lawns don't support biodiversity and use a lot of water. There should be a bylaw, however, preventing the installation of fake grass though, so homeowners don't use it as an alternative
Community guidance - once everyone takes an action it becomes the norm. Price the resource -it too cheap to set it and forget it.
Continued education on drought tolerant plants
Easier 'grey water' collecting for distribution outdoors
Education about proper outdoor water usage, and alternative methods for collecting and utilizing water. Education about the negative impacts of chemicals used while washing cars, driveways, and windows. Education about alternative yard planning by utilizing natural flora which inherently uses less water and can be more beautiful than water-thirsty cultivated yards and gardens.
If rain barrels were mandatory and free for all homes. If I got a tax rebate for my clover lawn. If everyone had to have at least one tree.
If I had a rain barrel, I could use rainwater for my plants.
More methods to capture rainwater, with minimal hassle. Rain barrels are good, but they can get gummy with organics and they also don't hold that much. It would be nice to have a variety of container sizes offered through the City or elsewhere. I once installed a 1000 litre plastic tote to capture rainwater but finding a chemical free tote was a challenge.
There needs to be more City support for low water use landscaping. The use of rain barrels needs more support, eg. more available from the City and at lower cost.
Cheaper, more flexible use rain barrels.

What types of support, tools, or information would make it easier for you to use less water outdoors?
None
If I were convinced that the mature trees are healthy and happy without additional water, then I would consider reducing my outdoor watering. However, there are many indicators that the mature trees are in distress: eg. suckering, dieback, branch drop.
I don't think a lot of Calgarians need education, a lot of outdoor water use is cultural. Many of my neighbors pride themselves on a green lush lawn, and changing their ideology about appropriate water usage would be futile. I think measures that limit which days and how long they can water are probably going to go a longer way than education attempts. Some people just don't care As for tools that would help, as I said, better access to subsized equipment like rain barrels. Another that i haven't heard talked about is use of grey water for flushing home toilets. I know the technology exists but isn't talked about. Most likely super expensive, but with the amount of new builds going up could become a building standard
Suggestions about what vegetation needs less water so I can consider changing the current vegetation to those requiring less water.
Fewer City of Calgary water restrictions
Accurate weather report would help. A water gauge would help if I know where to get one and it is not too expensive (e.g., less than $10?)
to know how specifically to decrease water use, tips and tricks
Publiclu available closed loop bike wash facilities
None.
None. We are not interested in reducing outdoor water use.
I will skip anyway. This survey is not how to communicate with your constituents. Townhalls are! Take a page from the premier!
resources on water-wise lawn care and ways to help my husband figure out and trust that the lawn is getting enough water.
Advanced water meter infrastructure and real-time data!
I think watering lawns is a waste of water. I feel like it should be banned or higher Costs should be associated with lawn watering.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Perhaps specific information about volume of water required to maintain the health of my trees and shrubs.
We already try to use as little water as possible.
A manual on how to use less water outdoors.
local scale rain data to guide when watering should occur and how much precipitation has fallen recently
Condos/Townhouse complexes should have to follow certain standards in regards to watering. I find that lawns are often over watered, and the watering schedule does not account for recent rainfall.
Lower the costs charged by the city
If the city fixes the leaks in the system - the amount of water lost by leaks far exceeds our water usage.
I would like to get information, and help from experts about how to have a front and back yards beautiful and resilient, and drought resistant.
Having days that each home can water is a good idea eg Monday Wednesday Friday for odd numbers etc. Also watering times so people dont water during the heat of the day and billing tied to useage/time of day
Incentive to replace lawn with drought resilient plants.
This questionnaire seems to be directed to the end users (seemingly residential) as a significant source of inefficient water usage. Information suggests otherwise. The city-wide water metering initiative about 20 years ago has most consumers watching their water use as it has a variable cost effect. Water loss by the city, through its mains and water usage by lower cost commercial users may be the most obvious places to start when considering how to better manage our urban water utility infrastructure.
n/a
Turf buyback. The lawn is already turned to clover (due to water restrictions in 2024 and then consciously choosing not to water in 2025) but my neighbours don't like it spreading. Maybe changing it to something that is drought-tolerant but that doesn't spread as easily would help.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I think we are probably at the minimum of outdoor water use given that our six rain barrels seem to do a great job in carrying us through the summer. We are thinking of adding a couple more rain barrels to increase our capacity, and to begin converting the older rain barrels to the newer ones that are easier to keep clean with removable tops.
already have and use 5 rain barrels. trickle watering hosing that are adaptable to the low pressure of rain barrel would make it easier to utilize this water in a time efficient manner
cheaper or free rain barrels. A grey water system would be great.
Not much more, really.
No tools necessary.
I have no suggestions. I know what to do. We have increased the number of our rain barrels. Our next step is to decrease/eliminate the size of our lawn.
If the city supplied more free rain barrels I would use less water outdoors.
Not sure. We've already ripped up 75% of the sod, and I use two rain barrels to establish the perennial plants and vegetable gardens. I would like to get more rain barrels but it's been difficult to secure more from Green Calgary the last two years. And for the most part they require lugging watering cans, a better system to distribute the collected rain water would help.
Information about low cost, do-it-yourself xeriscaping would be useful.
I don’t feel we need new tools.
The city to install a water barrell.
Information about which plants are best for reduction of water use.
More access to rain barrels at a less expensive cost. More support for and education about drip irrigation in gardens
Financial supports would be great. I had to hire a permaculture expert to help me set up the rain harvesting system (not cheap), and will do the work in phases. If there were City experts who could consult on rain harvesting projects with practical tips (even just come to my house for an hour) would be invaluable. Rewarding homeowners who are trying to conserve water and do the right thing might motivate others to follow suit.
We have an automatic sprinkler system in the front which can be set to be used for longer but less often, depending on rainfall.

What types of support, tools, or information would make it easier for you to use less water outdoors?
unsure
Please see above, although I currently use very little water outdoors.
Getting notices through multiple sources for water usage ‘rules’ would be best. This way you don’t feel like a criminal when you water your garden.
We have used the information on native plants from the city which was helpful. I have also really appreciated the Grow With Is Program through the Friends of Fish Creek Park to obtain native plants that have low water needs.
Specific information and even a watering schedule from the city would be appreciated. For example… if we are scheduled to water for an hour…is that an hour in each area of my property? Dividing that hour into 4 15 minute segments is inefficient and does not address the water needs of my trees, for example.
No room for additional water barrels
It would certainly not be worrying about being reported by neighbours or passers-by. The information you currently have is adequate enough.
How to effectively care for a lawn. Types of lawns that need less water.
None we are already very recycling and reducing focused.
As noted above, rainfall collection is a very important resource, thus rain barrels should be promoted. Soaker hoses are also a better choice/practise than oscillating water sprinklers, again less waste of water. Correct choice of plant material for the right spot makes a huge difference too. Education, education, education, that's what is needed!
Grants for xeriscaping like Okotoks.
More water barrels. Incentives to convert lawn to xeriscaping.
Cleaning gutters. This year we used an air hose instead of water that worked really well as long as the leaves are dry.
More rules about consumption(even numbered house only water on even days of the month). Enforcing rules of consumption
more rainfall, Knowledge regarding how much water a newly planted tree or shrub requires until it becomes established

What types of support, tools, or information would make it easier for you to use less water outdoors?
I only use minimal water outdoors when it's needed the most during the growing season.
Any tips and techniques (especially unique and unusual ideas) to use water outdoors in a wise manner, would be appreciated. Rebates to citizens for purchasing rain barrels.
Tools or information that would make it easier for me to use less water at home include guidance on efficient irrigation methods, tips for watering vegetables and fruit shrubs with minimal waste, and resources that help me track and understand my water use.
Not sure there is anything that would significantly reduce water usage outside.
Drought efficient plants. Better water barrel system.
None - I am well educated in this refard.
drip hose, and one or 2 more rainbarrels with connectors
I can water two trees with an underground wand attachment used by hand.
apps, alerts, or online dashboards
I am part of the Calgary Horticultural Society and so I have access to Seed to Table resources, which are very helpful
I'm already quite educated and conscious of water use but I find a lot of neighbors have misconceptions about how often they need to water their lawn (despite lots of information from the city on this topic).
More public information campaigns to educate about planting clover instead of grass, native flowers and shrubs and low water plants. Also: educate people about leaving the leaves on the grass in the fall! LEAVE the LEAVES!!!! this helps put nitrogen into the soil, saves the ladybugs and better for water retention. Less in the landfill and compost bins.
None
Water monitors in the gardens
I hope to get a rain barrel one day, but it's hard to get to the sale location, and cost
- a requirement for rain barrels if the property uses irrigation! Let's at least try!

What types of support, tools, or information would make it easier for you to use less water outdoors?
Financial incentives for new construction and renovation of homes to store and reroute grey water to the outdoors would be helpful.
None. I’m good.
Nothing
we already have invested in a digital sprinkler control that allows us to easily only water when it is necessary to keep lawn alive
I think it would be great if the city could incentivize more people to replace their ecologically useless grass with native plants that typically require less water anyway and food gardens. It's appalling that the most irrigated crop in north America is lawn grass.
I consider myself pretty Waterwise but continue to want to learn more and apply it. I think more programs or classes for communities would be an idea. More rain barrel access, how to fix rain barrels, etc.
At one time the City had incentives to convert a regular toilet to a low flush toilet and we took advantage of that offer. I'd like to see something similar to help people set up a rain water catchment system. It would need to be more than just a bit of a discount on a rain barrel. So that would be the 'carrot'. Here's the 'stick': You have access to everyone's water meter data and consumption. Use that information to target the homeowners and businesses that are clearly using too much water and work with them, one on one, to come up with solutions. This could make more sense than hitting everyone with a big stick during a drought. The bottom line? Reward people who are limiting their water consumption and make life a bit difficult for those who are clearly using too much water. You have the data to back this up. Don't forget, you made life a bit awkward for the people who dragged their feet when you were rolling out the new water meters. I know this for a fact because I was one of the people who dragged their feet.
Technology solutions to optimize irrigation systems. DIY car detail bays at car washes
DIY plumbing resources/explainers
none. am a horticulturist and am familiar with how to water. Everyone that I have had contact with watering systems installed has been told to incorrectly water DAILY by their landscaping company. In order to have a business license, these companies should be required to know and communicate proper watering schedules/amounts to their clients. This is a big problem!

What types of support, tools, or information would make it easier for you to use less water outdoors?
No sure what would help.
I would like to see more and easier access to rain barrels. I always hear that the sale of rain barrels in the spring are sold out really quickly. This is more for others that don't have rain barrels. I have friends that would like to get rain barrels but they are quite expensive.
Nothing. Let me water when I feel.
Rain barrels with proper mosquito screens that have rebates or are reasonably priced.
None. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its fake.
Collecting rain water efficiently (not from roof) for use on food.
How to build a more drought resistant garden, picking up vegetables and plants that require less water. Information on other ways to collect, conserve and use rainwater. Educate on more sustainable ways to garden, such as permaculture. What about using grey water for general outdoor water use that do not require 100% clean water?
Plastic water barrels we bought froze in the fall and cracked. Waste of money. Need to be fibreglass or metal?
I feel some could better education around when water is not needed (spraying down driveways etc.)
A tax rebate or discount on the water bill would be nice in exchange for meeting a certain standard, say having rain barrels, drought tolerant plants, natural water capture for gardens, etc.
An easier way to access free mulch from the city. Perhaps a clover education program. A better program for rain barrels
Info about native plants that are built for this climate and are drought tolerant. Incentives or practical help to convert lawn to drought tolerant gardens or food garden beds that make better use of unused lawn space.
A rainwater tank.
See above!
I would like to be able to register our address as water wise, so that we have a little more leeway to keep our vegetable garden and fruit trees watered when water restrictions go into effect.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use less water outdoors?
I have two rainwater capture systems. I store at least 2000 liters of rainwater. I have no problems with managing water use.
I'm not sure there is much more the City could do to help us. We've upgraded our toilets and we use salvaged clean water to flush them. We wash our hands in cold water, limit our showers and heat small batches of water in the microwave to brush our teeth and wash up.
Free rain barrels would help.
Rain barrels. Collecting water from the shower that pours out while getting up to temperature
Information on drought resistant trees that don't constantly suck the grass around them dry, that are suitable for Calgary's climate to help select lower maintenance features for landscaping.
An update reminder on the city's garbage recycling collection app. Also legit start fining people.
Sprinkler system or timers
Scheduled watering days, time restrictions. As long as the parameters are clearly communicated.
none
We already use a Moen Flo to monitor our own usage and automate sprinklers based on weather conditions.
Subsidies for drip irrigation etc that reduce waste
I am very wise in my water usage outdoors, irrigation system and water at 4 am
I already keep its use outdoors to a minimum, use a pressure washer for washing the patio, water plants early morning or in the evening to minimize evaporation losses, hire window cleaning company to get job done better and using less water
Rain gauge to measure water use
Cheap rain barrels, good weather forecasting.
I think we are reducing outdoor use fairly well with drip irrigation when away and hand watering when home.
free rain barrels delivered to house. Likely need 2 of them to water all my shrubs and trees regularly

What types of support, tools, or information would make it easier for you to use less water outdoors?
I think the City needs to provide better information to Calgarians re watering. Lawns should not be watered in the evening when the ground is hot and the water evaporates. Lawns only need to be watered once a week if at all. This use of water is a horrible waste.
No government overreach!!
I with there was an incentive to have low water usage landscaping, instead of traditional grass/lawn.
Plan ahead
Reasonably priced rain barrels would help by reusing rainwater
Published schedules, clear information. New water meter?
If would be nice to have soil humidity sensors as to avoid over-watering or un-necessary watering. To encourage people to have more water resistant lawns and to transform useless lawn into flower beds
I want to see proper system water loss benchmarking, not against the worst cities in the province, but against the best cities in Canada. I want transparency about these results and the goals to get us to a top decile performer. I want to see how much water the city loses in each area and segment. I want to see water meters installed at major transmission and distribution nodes, with real time measurement and balancing. I want to see accountability for those who are trying to change the message by pointing the spot light away from poor city of calgary water system leadership to the residents, when the true problem is staring us all in the face. be honest with yourselves. Fix the system first.
Free first or second water barrel... Free lawn alternatives like clover seed...
Want to make sure the city does exactly the same they are forcing residents in doing. They too must reduce outdoor water usage. This would reduce more water usage/waste then from residents. It would potentially reduce costs with city as well if staff and maintenance costs.
Education Limations
None
More water collection tools: reuse washing machine water for outdoor use and other grey water), water runoff (rain barrels). Help with these financially or through programs would be great. I know there is a spring rain barrel program, it is just very competitive to try to get one for us, expanding these programs to be closer to home and larger would be easier to participate

What types of support, tools, or information would make it easier for you to use less water outdoors?
Due to high water cost we use little water out doors. If the residence of Calgary were to reduce water use by 50% the present charge for water would probably cover the cost to produce water so the city would have to increase water rates. The flow in the sewer system would be reduced and that might cause the lines not to flush thus requiring them to be cleaned thus increasing the cost to the city and thus requiring the city to increase waste water rate
I already am very careful how I use water. I need to use a certain amount to keep plants alive.
City should give option same as in Toronto. In Toronto water rates are less after 7pm. This will help seniors like us to reduce costs of water usage.
It is not relevant to my family, but watering lawns should not be allowed. This is such a waste of water.
Water barrels / collectors
The city sell rain barrels, but they are costly to many people. Perhaps running a program, or provide a website to teach new gardens how to properly utilize rain barrels and the run off from the roof which be helpful. And find a way to offer rain barrels a cheaper price.
The needed parts and set up for decent rain barrel set up. Prescribed diverted, pump set ups recommended by the city may remove ambiguity on how to use and store rain water
City of Calgary tips.
Incentives to "zero-scape" the front lawn. I would love to have somthing that doesn't require watering but cost is a barrier.
Public education, access to consultations and support to getting lawns off grass, planting drought tolerant gardens, food gardens, collecting rain water etc (incentivize this)
skip
My brain
A blanket ban on grass lawns in new developments.
NA
I would like to see the city offer bulk purchased rain barrels to houses to make pricing more accessible, if I could opt in to purchase via the city I would
Better access to free or low cost mulch/compost in my community. Help with cost of more efficient water distribution systems for trees/food gardens.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Free rain barrels (delivered) to every house that wants one
Understanding what grass, trees etc actually need to ensure they survive. Rebates or grants to install anything that could assist with automation of watering.
Recommendations of any kind are useful. Suggesting for native plants or plants that are drought resistant would be helpful. Also mulching techniques to help retain water in the ground.
See above.
Not for me, but I have elderly neighbours on all sides that water lawns for 4-8 hours at a time. Some education regarding how much water is actually needed for them would be good to counteract their false assumptions that more water = better lawn.
more free rainbarrels.
Banking automatic timers and sprinklers, nicer rain barrels through city programs (spouses don't like the ones the city sells), more encouragement for people to get rain barrels, make this more normal and easier.
Pump for rain barrel so I can use rain water to water lawn.
More information around watering and healthy lawns - most people over-water and do it at the wrong time of day.
A rain gauge in our backyard has been helpful (to see how much rain we got while travelling). But helpful to determine the equivalent of 1 inch of rain when we water our garden with a sprinkler. We also have one rain barrel that is essential to hand water. I would also suggest Calgary consider two streams of water pipes - perfectly clear drinking water and grey water, that could be used to water the outdoors. We used bath water to flush toilets and water plants during water restrictions.
Not sure I can do much else. I have giant rainwater tanks, use a timer for watering and do so only in the evening hours. I mulch my flower/vegetable/ fruit tree beds to retain moisture.
Drought resistant grasses and plants for our lawn would be helpful
Info sheets on drought resistant native species
inform the community that making wildlife dependent on you is bad

What types of support, tools, or information would make it easier for you to use less water outdoors?
Feedback on water usage above normal should be communicated to each household. Whether that is through their monthly bill or the 311 app, it would help to know if you are using more water than you should. Understanding the consequences would be helpful for all users.
None as we are light users. It would be helpful for lawn care/weed control companies to treat our lawn according to any new schedules that may roll out.
Knowing how much water the trees actually need. We think we tend to under water, but aren't sure. We want to have healthy trees, but don't water very often because of the associated expense.
This isn't an option. I use drip lines for my trees, already do the max amount I could possibly do and my trees are barely hanging on. No amount of "support, tools or information" can replace water.
Accurate weather forecasting
Free items such as a water limiting hose etc
Not sure. We already use a water barrel. We already run our sprinkler in the wee hours of the morning/in evening. Provide residents tips on good astro turf options - that do not compromise drainage...
We use water as efficiently as possible. We do not need any more information.
I feel that a municipally imposed watering schedule would help. Also, the obvious water 'wasters' are the mid-century ideals such as endless green lawns and pristine golf courses so a campaign to convince those advocates that the time has come to shift expectations.
Am currently cognizant of my water use
Maybe a schedule like water 3 times week for sprinkler is a good option for even and odd house #.
I know there are websites on low maintenance yards, but I would like to see financial incentives to switch as well as live training organized by the city on how to design low miantannce, drought resistant yards
Clarity of schedule for each quadrant of the city. The only way I clearly knew this past summer was because my Irrigation specialist set the approved schedule up on my system and shared that information with me.

What types of support, tools, or information would make it easier for you to use less water outdoors?
None
Communicate how we as householders can keep tabs on what we use. Where/what is the water metre? How do we read and interpret it?
Access to free rain barrels
Automation (timers to be able to schedule watering accordingly)
I don't feel I use that much water outside, unlike the city and businesses that use their sprinklers even if it is raining outside, how is it fair for a house not to be able to water their lawn but business and the city can water at anytime and even if it has been raining all week.
Please see my rant above. Maybe some partnerships with the Calgary Horticulture Society could benefit Calgarians. Info sessions, water wise podcasts or social media posts.
I would like resources for native species growth in Calgary. Workshops, online sessions, reading materials, and maybe even free seeds/plants would be a huge help.
I don't need more tools. I am already very cautious.
Better forecasting . Incentives to buy irrigation rain sensors and internet capable irrigation controllers.
I do not face challenges with outdoor water usage. I do not support the city in continuing to overreach with policy.
rain barrels
Rain barrel for gardens
None. That water bill is good enough for monitoring water usage. On a side note, I think the city needs to work with the province and affected parties to expand the drinking water dams currently around Calgary to support the increased population and therefore, water usage (Ghost Dam, Glemmore reservoir, etc.). This investment will ensure we do more than just communicate water efficiency tools to the growing number of Calgarians. This investment can ensure we have enough water in drought years.
Low cost rain collection systems, and bulk untreated water filling locations.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I use a manual shutoff valve attached to my hose and watering wand. The problem is the city expects everyone should go buy a spring loaded one. Using a manual one still shuts off the water flow and does not waste water. It is time the city updates their requirements to include manual shutoff valves attached to a hose. People using watering wands do not have any other option as watering wands do not have automatic spring loaded shutoffs. Plus using a nossle based sprayer on the end of a hose is not a practical way to water plants as it wastes a lot of water as you can not put the sprayer at the roots of plants where as a water wand you can.
Can't think of any.
seeing my water usage/consumption online in some manner
Easy access to my daily water usage data
My irrigation system will reduce or eliminate water usage based on previous day(s) rainfall. Their data is often inaccurate as it's based on COP and YYC's weather stations. I live in Evergreen and moving the weather station to the south would help.
I feel we are doing a good job now with lots of rain barrel capacity
City wide water restrictions or increased fees on water (tiered rate structure) would help our household prioritize using less water outdoors.
Better weather forecasting
I would ask that the City put all households on water meters. You may think they all are on meters but I know that's not true.
More info/workshops on capturing, storing, and pumping rainwater for use.
I think we are well educated on the subject and have the tools we need. We did take advantage of the water barrel rebate this year to add a fourth barrel to our system
We are well aware of how to use less water outdoors. I think for people in general (including us), there is huge incentive to use less water if they are paying for their water usage on their water bill.
More affordable solutions to drought proof our yard.
this question is redundant

What types of support, tools, or information would make it easier for you to use less water outdoors?
If outdoor watering schedules were implemented I would like to see exceptions for hot days and exceptions for residents who generally follow the rules but genuinely need to use the water. Cleaning with water is generally done during the daytime so you can see what is being washed, not to mention most residential pressure washing companies use the outdoor faucets and work daytime hours.
Provide greatly reduced prices for mulch and delivery of this product to apply to gardens to reduce water usage needs. Will need to be provided in alternating years to maintain layer
none
I planted a lot of drought tolerant native plants in my yard, but teaching others about them and the benefits of planting them would help my neighbours and community.
Continuing or expanding the rain barrel subsidy will help so I can put in more barrels.
Honestly, maybe just a good guide for how to set up a watering system for the lawn to minimize waste on hardscaping, or time of day
Weekly or daily water “rations” Social media advertising how to use water Incentives on your billing cycles
N/A
We're OK as-is. We have a rain barrel and still have the ability to hand-water from it.
See above answer.
Watering on designated days of the week.
None, it’s just common sense. We don’t need government regulations and bylaws to decide how we should limit water, the city just needs to educate.
Better, cheaper access to rain barrels and other rain collection equipment would be great. Public information and support for lawnscape alternatives that would be less water dependent. (ie. clover, wild, etc.)
There are a lot of ways to get information online and from various organizations and many will seek and use it. Unfortunately, there are many who have not yet reached the awareness of (1) the need for conservation, (2) the resources available to them, or (3) personal responsibility of the issue.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Detailed information on when to water would be helpful. I have underground sprinklers and so typically run them at 4:00 a.m. but I don't know if this is the best time. Should I be doing it earlier? Later?
I read about over average use surcharges or permitted days but I don't think these are the best route. As soon as people are restricted to certain days or charged a surcharge for over-use in the middle of a 10 day rain storm people are going to get angry and there will be mass disobedience. As well those charges probably won't add enough to an entire Enmax bill to change much behavior, it will just make living slightly more expensive. An over-average surcharge *during water restrictions* is the best course of action, extra charges based on actual water insecurity.
N/A
Not sure
Realtime monitoring of water meter on an app
Community events & plant exchanges for drought tolerant, local climate ready decorative, food producing and pollinator friendly plants.
None. I do not wish any further "support" from the City.
collect more water with barrels
None. Not having water restrictions would be fantastic. I want to pay for the water I use.
I don't need any tools or support. I actively take steps to limit my outdoor water use to what I consider necessary.
A website with easy to find information. YouTube videos.
Can the city consider grey water solutions? Right now I believe those systems are banned.
Goes back to timing...if we have a sprinkler system with automatic timer then it's easier to maintain a consistent schedule but there is a cost to implementing these...is the city willing to provide any kinds of rebates / breaks for homeowners who want to implement such measures?
Nothing
None

What types of support, tools, or information would make it easier for you to use less water outdoors?
Hose-pipe mounted water meter? Something that measures outflow so that total usage over a period of time may be understood
Rebate for rain barrel.
Less people moving in to once great city.
No sure in this case.
Water barrels could be offered to landlords specifically, with information about why this is useful. I would use collected rain if my landlord cared. I'm sure they will start to care if water usage is billed differently. Currently I don't pay 'extra' for my water usage where I rent, but I'm afraid this might be an extra charge that starts to happen to renters.
Subsidised low-water usage flowers and plants.
Information on drip irrigation or utilizing rainfall for property use.
Do not pay sewage charge for water you use on your vegetable gardens.
I think greater awareness about how much water lawns really need, how tolerant lawns are of low water and an emphasis on reducing the desire to have a lush green lawn.
Can’t think of any
Support for drought tolerant landscaping removal of restrictive covenants that require a lawn.
I think I have most information I need.
Rebates similar to low flow toilets - offer cost savings for water efficiency like rain barrels, water efficient sprinklers/timers, etc.
Incentives for water-saving tools (smart controllers, rain barrels). Education on drought-resistant landscaping. Leak detection and repair programs for infrastructure. Modernized bylaws supporting water efficiency. Certification programs for efficient irrigation. Public communication campaigns to raise awareness.
People need to know about the drought and how unnecessary watering is. Watering lawns should be prohibited, however this will cause some learnings for households that prefer green lawns.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use less water outdoors?
I have all I need and I believe I make good water decisions. My water bill increases with usage, that is already the deterrent that makes me keep my water use in check. Water restrictions are challenging for my vegetable garden, I don't believe there should be restrictions on watering my vegetables.
An automated watering system installed
require another rain barrel, city rain barrels are impossible to source.
Not an information issue
Financial support for rain barrel upgrades / gutters and smart irrigation / water efficient watering tools
Don't need any help. This is all within a typical adult's grasp. There is already lots of info available about how to use water wisely. Would not mind if the city fined commercial users when they waste water such as Boardwalk properties watering sidewalks instead the trees and lawns. This is my experience during my summer commute to work at Foothills Campus.
None.
City bylaw taking precedence over condo bylaw for owners to replace grass with drought-tolerant alternative. Making this individual owner expense for those governed by condo bylaws would be less cost restrictive for people than if done through the condo board/property management group.
None
Updates on river levels, reservoir levels , snow pack and drought conditions in our province.
It effects when I have to be home to use water. I would rather a certain number of days usage per week to use when it suits me to use it.
I can't imagine using less...as it is, I only water my trees when absolutely necessary...which is in the middle of summer when rainfall is lowest
Drought resistant trees and shrubs to replace our current ones
Maybe city need to fund conversion from grass lawn to a lawn that does not use water.

What types of support, tools, or information would make it easier for you to use less water outdoors?
No more water bans! We pay a lot of taxes in this city so we expect that you use it wisely and ensure aging infrastructure is maintained. Some subsidy programs to install moisture sensors, rainfall sensors, smart irrigation systems would be helpful. Watering schedules will not work. People don't like being told when they can do things, especially when they're paying for the services.
Have a request form on the city website for purchasing rain barrels. The charge comes through your bill. The city delivers it. Have a better/clearer rebate system. Better list of who you can purchase from with rebates. Allow the seller to add the rebate directly to the purchase with proof of address.
Best practices Discounts on technology solutions Incentive based pricing to consume less water and invest in processes and systems to do that.
Make rain barrels readily and cheaply available.
Figure out a way to store more water from the summer rush so folks can live normal lives.
Better information about Calgary's current water supply (if that's possible) would help us determine better times to use water.
Programs to support water capture and reuse would be great.
none
ZERO have no plans to change my water usage
Someone to carry my water pails would make it easier for me. Joke! People need to be educated on how to conserve water. Many have no idea.
Information on how to better utilize rain water to water lawns a a later date.
None that I can think of.
Not sure
as a renter? maybe something I can hand off to the building contact, a handout or something that they can pass along to the corporate office?

What types of support, tools, or information would make it easier for you to use less water outdoors?
Lighter hoses, better attachments allowing targeted watering with reduced water flow to allow water to penetrate the ground rather than pool. Free mulch to prevent evaporation. Incentives to replace lawn with drought resistant plants. Free yard planning to assist with this.
Get rid of the dandelions in the playground across the street. We already minimize our outdoor water use when possible.
N/A
Additional rain barrels and surge pricing
Real time data per household to show the use / waste.
n/a
Maybe a rain barrel or two for free to homes to install would help cut down on some usage which in turn is a good investment for the city as they will then see a reduced needs so lower costs too
Information on how to conserve as much water as possible. Providing feedback on how we are doing at consuming as little water as possible.
Continuing the subsidy for rain barrels. Plus really simple instructions on how to install, especially on existing metal eavestroughs. More info on mulching - I know there is free compost provided by the city - can they provide wood chips too?
More incentives and education on switching to drought resistant plants
More helpful information for rain barrel use. Information on how to convert grass lawns to other landscaping. It would be nice to see incentives for developers to put in xeriscaping.
Potentially a consist to install rain barrel equipment. Availability of rain barrel equipment that is simple to drain for winter maintenance.
Have a set time table like there is for garbage pickup etc where you can only water on these days and at this time. One year grace period on warnings and then no warnings after that. Actually have bylaw fine home owners with fines that will make them think twice about doing it again…ie failure to stop at a stop sign, you get a ticket once for that…you won't do it again
A broad educational campaign.
None. I do not over use water. I use enough for the plants to be healthy
Support for situations like ours ie. not a single family home

What types of support, tools, or information would make it easier for you to use less water outdoors?
I would love to convert my lawn to a water-friendly natural lawn, but the cost is prohibitive. Would like a rebate or support program for people who want to convert their lawn to a no/low water solution.
any information is welcome
Information specific for Calgary summer environment of effective watering strategies to maintain healthy lawn.
None.
N/A
Sprinklers are pretty good
I don't want to use less water outdoors.
Audited sprinklers is the best I can think of. Trees need water and are important to keep the city cool and thriving. Ultimately, whatever is done, be conscious that Calgarians do NOT NEED ANY MORE EXPENSES PILED ON!!!
Getting potable water from community tanks for watering gardens. Subsidies for getting rain barrels, drought tolerant plants
I know there’s information I can access to do more outdoors but I haven’t accessed it. Perhaps I overwater my garden and flowers, so something related to that?
Information we need more information about the snow pack, water in the mountains, what is the city doing about the old systems - replace, what is the city doing about redundancy of the water systems.
None
Don't know.
Info on low water type of lawn or plants and proper watering (how much is needed) affect of rain or weather . Grants or rebate for low use watering systems
I think I have everything I need.
I use water timers and rain barrels
Am currently informed and utilize smart electronic scheduling of watering.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Better/easier to find information about how much water different vegetation needs and when it's needed.
Incentives on the purchase conservation appliances low flow, etc.
More incentives for native plants or overseeding lawns with drought resistant plants/grasses.
If the City proceeds down the route of enforcing measures regarding outdoor water usage, their communication needs to be much more clear, detailed, and accessible than it was during the drought two years ago. There needs to be accessible facts, rooted in studies, that point to the why of the measures, rather than just saying that it needs to be done for the benefit of all.
We have a digital sprinkler system to incorporate weather (rain, heat, cold) in water consumption.
n/a
I think the best way is to come out with ads for radio/tv and print ads on transit, at any city run facility etc. reminding Calgarians what resources are available to them to use less water outdoors (and indoors)
I have a rain barrel which I use rather than tap water. Occasionally, if there has only been limited rain, I do resort to tap water, but with consideration as to which plants really need the water. I have planted drought resilient plants and trees and bushes to shade areas to conserve the moisture. Any further ideas the city could supply would be greatly appreciated.
I already use minimum water outdoor.
If I could see an in real time of my water use on my phone
Having set days to water outdoors for lawns is a good idea.
I already use a rain barrel.
Another water barrel; help to get rid of most lawn and put in mulch and drought-resistant plants.
See above
I live in a condominium with a lawn. My building's lawn is not important to me. I'm not sure how my neighbours feel about it. I wouldn't mind getting rid of the lawn in favour of a more drought-tolerant alternative, but it would have to be a group decision.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I should not need to use less water outdoors. It is my choice to make as a taxpaying citizen who pays for water usage
Nothing!
cheaper rain barrels that are of high quality.
Information about outside restrictions from the City have been useful and please continue
A decent waether forecast. Listening to the river water on a telephone line does not produce an equivalent effect
My answer above explains what the city can do to help. Also may I suggest that the city create more education and awareness on current issues with water conservation and turf management. Also a program that gives residents a financial incentive to more to create water friendly landscapes ie, seeding new neighbourhood with eco friendly grass, discount for buying outdoor timers, rain barrels, water conserving sprinklers etc. we need to be partners in this quest - charging people more for water or getting neighbours to spy on each other is not the answer, education, awareness and incentives is the most viable direction to take. Again, check out Okotoks, they've had this playbook for years.
It's an affordability & knowledge issue for me. Perhaps The City could sponsor & partner with the universities, SAIT, & industry to host forums/conferences/online series/brochures that help educate & incentivize citizens to make changes. I also want to understand how businesses & industry are being water-wise & are required bylaw to be so.
Some way to make it possible for the condo corporation to measure outdoor water usage (can't be done using seasonal variation because occupancy changes when snowbirds go south)
Nothing
See above.
Education so my neighbors stop watering their lawn and mine doesn't looks so bad. We didn't water on the west coast 30 years ago. Some people here can't accept that.
Education on drought resistant planting for the Calgary area and suggestions for plants we can actually purchase in Calgary.
better usage tracking?
The city to study and design acceptable grey water usage program. Grants for turning your lawn back to nature or xeric scaping with rock and drought tolerant plants .

What types of support, tools, or information would make it easier for you to use less water outdoors?
maybe the city could supply a meter that one could apply to the outdoor faucet in order to see that amount used.
An understandable schedule and guidelines.
More affordable and accessible options for rain barrels- not everyone has a vehicle to transport them in, or a large enough vehicle, and not everyone can afford to spend a significant amount of money to purchase one. It would be helpful to know how much water is actually used when watering a lawn- based on size and how long you water for. Even an estimate might put things into perspective for people and might help them to water less often/for less time.
A near real time report. More enforcement. I see neighbors watering all day sometimes. More understanding that lawns don't need to be green. Incentives to switch grass to artificial turf or non water needed yards. I recently planted clover and it's amazing
Campaigns underscoring how much lower effort a micro clover lawn is. Stinger connection between usage and cost (crazy fees on utility bills mean you don't see much financial benefit to being careful with water)
A live tracker of total water usage
Free rain barrels
Addressing the problems with the rising and ridiculous EnMax bill I mentioned in my first answer is of far more importance for most Calgarians, in my opinion. We get enough messaging about water usage via ads, etc. I think everyone gets the picture on that score. Focus on affordability. That's of far more importance right now.
I'm not sure what else I need
We capture rain water in four large water totes. This works well although during long droughts we still rely on city water.
Not for me, but in watching my neighbors who leave their sprinklers on for hours in the middle of the day on a sunny day, being metered on their water usage is critical in my mind.
I would just need to know the regulations.
I feel I'm already bought in to the existing tools (and have been indoctrinated at work :)
All info needed is online

What types of support, tools, or information would make it easier for you to use less water outdoors?
Rebates to reconfigure our waste water system to allow gray water to be used for irrigation. This assumes that we would be able to purchase biodegradable cleaning products since I wouldn't want to contaminate my garden with phosphates or heavy metals.
More information about the tools, diverters, and overflow connections necessary to properly install rain barrels. Diverters for rain barrels are difficult to find. Also information about the effects of using rainwater collected from asphalt shingles on garden crops. Is there a potential issue with PAH contamination? Asphalt particles always collect in the rain barrel. Is there PAH's leaching into the water stored in the rain barrel?
I support water restrictions in the city. This definitely makes it easier to use less water
apartment-sized compact water barrels meant for balconies with some sort of filter/grate thingy to stop debris from going inside along with the water.
For growing lawns and ornamental plants a schedule makes sense. On even numbered dates have houses with even number addresses allowed to water and on odd dates allow odd numbered houses to water. If the city is in drought then 2 days allowed per week for each odd and even should be sufficient. Odd and even should make it easy to know when outdoor use is allowed. For other water using activities outdoors maybe this is ok too. Information should be easily accessible.
I have two rain barrels.
strategies or tips and tricks to reduce consumption and lower usage.
City provide cheap water barrel for residents to collect rain water.
We already use shut off valves at end of the hose to spot water individual areas as well as use a water meter to determine the amount of moisture in the ground around plants and trees.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I am well educated about using the rain water that falls on my property by having three 1000 litre collection tanks and spread any overflow into swales. We have reduced the area of non permeable surfaces to a minimum in order to keep as much rainfall on our property. Such education and techniques should be standard information to the public. It would be good to have a rebate program for people who install rain water collection systems. And to those who already have done so. The Horticultural Society works hard to provide education on these techniques but it is costly for home owners to set up and manage these systems. People are more interested to put in city water irrigation systems.
I'd like to have less lawn, but replacing it is expensive.
We need more education for people in the city. Maybe there could be a city official program which teaches people how to set up rain tanks
Calgary needs to provide incentives for planting native gardens
More information on proper use of rain barrels or available cost assistance to purchase would help
Free rain barrels, support for setting them up.
Not me but home owners in general should have information encouraging them to install on site water storage including pumps. ALL new homes should have on-site storage. Low water use/fescue and other grasses should be mandatory. Stores and businesses should NOT be selling grass seed and turf for lush green lawns - to all intents and purposes we live in a desert.
I run a very efficient home and water use is very efficient and respectful of the resource.
None. Bexrealistuc about WHO should be conserving, paying attention to the difference beteeen watering a lawn andcwatering a pot!!!!
None
None. I'm smart. I use what I need.
Rebates for low use

What types of support, tools, or information would make it easier for you to use less water outdoors?
One of the objectives for a sustainable Calgary is the ability to have gardens and grow food. Changing the pricing of water will be a disincentive to have a garden and this will make Calgary less sustainable. It is important to be aware of unintended consequences of changes to how water is priced.
Familiarize people with the usefulness of rain barrels. Provide a simple guidance to build rain barrels.
The ability to put in underground rain water storage for better efficiency and better visual yards.
Having a schedule
n/a we use water only as required by plants, trees lawns
We're behind in putting up a rain barrel. Would like a free one/rwo
Nothing
The city can provided financial support to have lawns landscaped for drought resistance. Financial support to have dated irrigation upgraded for water conservation.
Smart realtime meter would be nice. They could also introduce 'peak' pricing that incentivizes usage during the early morning.
Understanding usage and costs. Information for native plants and getting rid of grass.
A really good rain collection system that also makes it easy to distribute on my garden and shrubs/trees.
I would like transparent billing practices and less fees.
Use only what is required. And use no more.
Recommendations for plants, shrubs, and trees that are native and require only minimal to no watering
Why is the preassumption that i want to use less water outside ? We use it responsibly to grow our garden and maintain are landscaping which should build a sense of community and would be nice to see people take pride in what they own.
would like to know the average water uses across the city.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I already use drip irrigation, timers, soaker hoses. I don't water on windy days or during the peak heat
Maybe I'll dig a well to tap into all the water leaking out of of the city distribution?
Lower the price
I don't need anything from the government to help.
None
I already water less frequently than what is suggested for healthy trees and lawns.
Having more than one rain barrel might help; however, they are expensive to purchase.
Another rain barrel or two.
set a timer
We're pretty efficient and almost never water the lawn, only the garden as at off peak hours, after using up our rainwater.
tax incentive to move to xeriscape
Easy to understand usage meters
Listing of precipitation received in my area to determine my watering requirements
Added rain barrels, support for more efficient watering of shrubs and veggies, incentives to replace lawn (or I guess disincentives to keep lawn). More knowledge about native, low water and/or drought tolerant plants for large area that are currently lawn would be valuable.
City to invest to infrastructure and actually always have plan B!
River flows and reservoir levels, would be also nice to know how inefficient the pip system is and how much power our plants and pumps consume to get water to every house.
Free rain barrels.
I disagree that I should use less water outdoors. I use it to water my garden to feed my family.
Construction companies should pay to have windows cleaned when they are finished making dust and have poured the pavement and sidewalks. We have put up with so much in an old community that was already established.
Individual meter for condo suite

What types of support, tools, or information would make it easier for you to use less water outdoors?
Nothing. When I need water I use it and not happy about being charged more for what's essentially a basic human necessity. Disgraceful action by city council.
None
Im a responsible water user, as stated, I ensure no leakage, relying mostly on rain to water, its already a hit on my bill when I need to water flower beds, trees and vegetable container gardening Rain barrels are ok, however I dont have the means or help to properly install one, perhaps the city can help in those ways
Help with setting up rain barrels/water collection, access to native plants to grow a more drought friendly garden
I want to use as much as I want
Rain barrels, but also incentives to use more rain water to flush toilets, or tell us how to clean rain water.
Realistically - a professionally managed irrigation system.
Timely measurements of my own total water usage as it happens, not weeks later when the monthly bill is generated. Benchmark of my total water usage compared to all residential dwellings in my neighbourhood / community.
if i could monitor my water meter easily (app or notification), and know when i've used more than my fair share, id be more likely to use less.
how to best utilize rain barrels.
I don't use much to begin with
None required
None. I'm not going to reduce my water consumption. Stop approving new residential developments!!!!
None
Information on practical strategies for reducing garden watering needs. Maybe something in solar pumps and water distribution to help extend watering options
People do not need to be subsized or incentivized. This city needs to start saving money and stop giving things or money away to accomplish this.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Nothing
Free sprinkler timers
Waterbarrels Societal peer pressure - if all the neighbours have the sprinklers running for the kids in the middle of the day, it's hard to tell my kids differently. Even during the water crisis with the water main break, a lot of my neighbours ignored the rules. More peer pressure there.
Trees need water
Assistance with rain capture
None. Don't waste money on this. 99% of people won't read it or remember if they do read it.
I have accessed the City rain barrel program which was helpful. Information and support to create environmentally and user friendly alternatives to a fully grassed yard would be helpful.
None
Understanding just how much water it is and what it could otherwise be used for in a more dire time. Ppl don't need perfectly manicured lush green lawns. There are alternatives and understanding the wider benefits to those alternatives might actually.persuade people.to give up.a little bit of their yard space that is requiring constant watering....
city should propagate more usage of rain barrels, provide more information on setting them up and increase the subsidy to atleast four barrels for single detached homes
None. I have zero intent to restrict water usage.
rain barrels or collection systems
Subsidize a timer for garden watering if you want me to water during the evening
N/a
Grants or easier access to under ground sprinklers that are easy to shut down for the winter months with out issues in the spring. Support on hardware that is specifically created for or weather conditions would be appreciated. What about a smart system that would know which days to water in our community and adjust time based on water supply.
We have an irrigation system and set it so that we water during non peak times (2 am). Again, we already invested in that to curb wasteful watering.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Nnone. These are not useful.
Reminders to residents about watering grass, do it at night, minimize run off, only need 20-30 min evert few days, keep grass a bit longer...etc.
To save water I already got rid of my front lawn. How do I water my backyard especially peak summer as I have a fairly big backyard
None
option to change lawn into a rock garden - lack of money or support in this area. newer developments should not just be given grass and we should look at better alternatives.
We are already using water efficiently to water the garden.
The water main break increased the attention we pay to our use. We have 2 rain barrels and reduced the amount of sod
common sense
Calgary is dry in the summer. You need to water, unless you are living in a fancy downtown apartment and telling everyone else what to do with their water.
Simple things like brochures that come with energy bills can help inform people of ways to reduce their water consumption, and act as a reminder of such usage.
I am supportive of limiting outdoor water usage in communities to specified days.
Strict policies, fines, penalties to curb unnecessary water usage outside.
Not having a lawn would reduce water usage, although I don't water frequently. Cannot afford to get rid of the lawn.
Homes that do not have lawns should pay a lower water rate $ than those that do. Lawns are unnecessary. Offer discounts to those who change. Help those who want grow vegetables and food instead
I would be happy to get some kind of financial support to encourage me to xeriscape. Currently, replacing a lawn with rock and drought resistant materials is very expensive. Also, I would like support and resources to learn about alternative lawns (eg seeds that are pollinator friendly like clover and low water use species that mimic a lawn, but require less water).

What types of support, tools, or information would make it easier for you to use less water outdoors?
none.
City could like rain barrels which are no longer FREE possibly provide timers for residential homes to control water waste.
Put a price on it. Make it more expensive and you'll see a decrease.
Calgary must have organizations and factual data that would show what plants are best suited to growth and survival in low water situations for the Calgary landscape. I lived in Los Angeles for a bit and along their Highways they had some sort of plant that survived very well in their heat as it had a skin that was waxy and retained moisture better than most leafy bushes. A purpose built list of flora that is Calgary specific normal plants and trees that identifies them as being suitable for this Zone as well as typical water consumption needs would be useful. Like some trees may typically need large volumes of water to excel (like maybe Apple, cedar and Mountain Ash) whereas a Swedish Aspen or Oak may use less.
I think I'm as water conservative as I can be.
I use what I need. But supplying a new developed water park in the NE of Calgary is a bit shameful
I think people that clean off driveways and their sidewalks or have fountains don't need to use freshwater to use these
Let me use my own city water- I pay my taxes and pay for my utilities. Like stated before- instead of restricting our water perhaps restrict immigration
Clear, Calgary-specific watering guidelines would be helpful, especially information on how long and how often to water lawns, trees, and shrubs without risking plant health. A simple guide to drought-tolerant plants or lower-water landscaping options would also make it easier to plan changes. Tools like soil moisture sensors, efficient hose nozzles, or access to affordable rain barrels would support better water use. Seasonal reminders or alerts based on local weather—such as when to skip watering or reduce frequency—would also help. Any guidance on minimizing evaporation or reducing refill needs for the pool would be useful as well.
Keeping your lawn longer helps it hold moisture and spreading mulch over our flower beds also helps keep moisture in the ground. Also, when I do use the sprinkler, I do so early in the morning and only for about 1 hour. No more is needed and watering early prevents evaporation and waste.
A soil moisture gauge would give me accurate information regarding how much/often I need to water for plant health.

What types of support, tools, or information would make it easier for you to use less water outdoors?
If the city would give gardeners rain barrels.
I can’t think of anything, we are aware of good watering techniques, and ways to use as little water as possible while still maintaining gardens and plants:/trees
I think having specific days for watering would be an easy way to reduce use. I also see people's automatic system going on rainy days, which shouldn't happen. I think it's reasonable to allow at least two days a week for watering outdoors. If there are restrictions, then lawn watering should go first, while tree watering should be allowed, as trees are more important than grass from an ecological perspective. I think the city should be aware, though, that developers are allowed to cut entire forests to put up concrete buildings, which contributes to issues of overheating and drought. As citizens who have trees that contribute to the city's well being, we should not be penalized for keeping our trees healthy. The complete restrictions that happened during the watermain break had a huge impact on our trees' health. It is really important that we are able to water trees. Also, the city should make rain barrels more easily available. The current program makes it really hard to get your hands on one of the sponsored rain barrels. Perhaps newer housing should have better systems in place to reuse specific types of waste water for outdoor watering.
See above. Water restrictions - designated watering days for communities. Use a variety of marketing tactics that speak to citizens across demographics. Older citizens who are less likely to use social media platforms would benefit by receiving brochures by mail (and with Enmax bills), younger citizens would be more receptive to marketing that uses memes, humour (similar to recent Facebook posts that Parks is using to educate citizens).
I use indoor leftover water to water outdoor gardens (pasta water, fish tank water) and a rain barrel. I never water at high noon so water isn't wasted to evaporation.
New ideas are always welcome.
I will use as much water as I need to use outdoors & indoors
Having a schedule would make it easier, although I don't necessarily want a strict schedule with penalties. I think that a guideline for people should be sufficient.
Local rain fall maps
I dont over use There can not be restrictions!!!!!

What types of support, tools, or information would make it easier for you to use less water outdoors?
Unless City of Calgary provides us with a option of allotment to grow vegetables and alternative water supply to water those, the garden will need water during drought months and not in the quantities that can be supplied by collecting rain water or shower water. This measures are great for a bed or two. My yard is not a lawn, it is a garden.
Clear restrictions & rules.
We do not use a lot of water outdoors, but I think rainbarrel and xeriscape information should be provided to people.
None.
More city swimming pools and free beaches for kids and people to use in the summer. Need to be no cost for low income families
I don't want any support, tools or information. I have all that I need. You need to do your jobs, or get out the way.
More widespread access to affordable rain barrels.
It's not difficult to do the right thing. It's common sense. Unfortunately there are some people that have a n entitlement complex and choose to not follow rules because it is inconvenient
To be honest, there aren’t any tools or resources that would meaningfully change my outdoor water use. My lawn, garden, and hot tub all require a certain amount of water to stay healthy and safe, and no tip sheet or gadget replaces that. I value real engagement, and sometimes the most helpful support is simply recognizing that not all outdoor water use is optional. Flexibility and realistic expectations would go much further than new tools or programs.
I want to continue using water outdoors so long as there is no shortage/drought. Get your government out of my yard, out of my business.
not by overwatering yur yard and your plants ,and using it daily .
Good advice on how to start and maintain gardens without excessive water use. Rebates on getting good drip systems and upgrading faucets/connections to reduce water loss between hoses/taps etc.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I really appreciate the pdf resources these were super helpful as a new homeowner and gardener but what would have made them even better is more examples, local case studies with local micro climate/soil considerations. Not entirely in scope but having a 'this is drought tolerant and water wise' section in more garden centres and continued support of the Calgary horticultural society so that the resources are more widely available.
I'm happy to do my part to reduce outdoors water usage. It would be great if I could get a reputable professional to advise on optimal watering schedule and approach. (How long, how much, drip irrigation vs automated sprinklers vs hand watering). I would be great to get tailored advice on how to transform my landscape into a more drought tolerant one in a cost effective way. I have reviewed the material offered by the City but applying its recommendations would be very expensive for my large lot.
We could install more rain water storage, however, space restrictions, costs and aesthetic reasons make this a challenge.
I'm not sure that there is a solution to the problem of trying to save trees. The spruce trees around town which don't get watered are dying in the drought, which is sad to see.
Free program for giving out barrows for rain collection.
None don't need to be babysat by govt
We don't require support or tools on reducing water use outside. We reduce our usage inside our home so that we are able to water our lawn and our garden during the 4 nice months we get per year.
specific days and times to water, water consumption meter at home, limitations on 'free water based on size of home/lot/household', landscaping/plant guidance for drought conditions.
Meters that say how much water we are using.
My condo complex does not allow rain barrels. Would be helpful if city could somehow change this outdated condo policy where they focus too much on esthetics rather than the environment.
Help (financially and in planning) in setting up a cistern or rain catchment system. It is much more complicated than setting out a bucket and hoping for the best. Replacing a lawn is a very expensive process - and if you have pets or kids having a space for them is nice. Why not have a city permaculture program or a 311 gardening expert? Or have rotating community garden ask an expert programs? If you are new to gardening it can take years before you cotton on that creeping bellflower is noxious and then it is too late.

What types of support, tools, or information would make it easier for you to use less water outdoors?
rain barrel subsidy as well as accessories (eg pumps so people will choose rain barrels over outdoor tap).
Stop having the city of Calgary trying to control everything & make a profit off this
Nothing. We are reasonable to begin with.
I am a keen gardener, and do make use of the information that the City and the Calgary Horticultural Society provide about being water-wise. Definitely, having a schedule for using sprinklers outdoors (as we had in 2024 towards the end of the water crisis), would help me and others to be more conscious of water usage. It is a balancing act; the trees and plants in my yard produce oxygen, but they need water! Making people aware of the absolute necessity of water conservation is key. However, we know that changing behaviours takes time.
Constant public awareness is essential to reducing wasteful use of water out of doors. Media campaigns by levels of government asking people to use water wisely are useful.
Be smart about it, but not being told what to do and not to do. We do not live in sub saharan desert.
Not sure as we are already using two rain barrels for outdoors watering.
Ask our opinions on this subject more often, and not to only people who scream for everyone to conserve water. Nothing. Make it rain more. what a stupid question.
Raising the price for super-users. The City of Portland also lists the top water users in the media to shame them. I agree with this approach.
Timer switch when watering the lawn. Water butt to collect rainwater. Specific information on watering of trees and best practice. Education on plant varieties to withstand drought conditions.
Free water barrels.
I do not think anything would help. We already have irrigation and barrels for our yard.
Water barrel.
Uncertain about using rain barrel water from the runoff from the roof on edible plants in garden- is it safe or just use that type of water on non edible plants?

What types of support, tools, or information would make it easier for you to use less water outdoors?
I already do what I can, city should do more to encourage lawn conversions and xeriscaping. Also, minimize YOUR grass. Why not use mulch or gravel in more spots?
I believe we do our part. Rain barrels for watering much of the vegetable garden and watering decorative pots, use of drip irrigation, selection of old prairie plants that tend to be drought tolerant, use of ground cover and mulch to reduce evaporation. We seek this information, others may benefit by having it more available
Stop expanding the city sprawl.
I would love to have someone came by to help me convert to a low maintenance, water-side front yard. But, in reality, that's a pipe dream.
I don't think this is possible in Calgary. Rooney barrels are great, but we dont get enough rain for thos to be a sustainable option
Seeing other setups in water wise yards to get new ideas
Better irrigation system for my garden
Landscaping incentives may help
Educating the public on smart water use is important - but I myself do not need more information. We use water barrels and don't over-use when using the hose.
I already have a sprinkler system that is timed and set for hrs when the high consumer usage is low (not at 7 am when people are getting ready for work etc). I turn off water if very windy as water not evenly distributed.
Accurate moisture measuring tools.
Having hoses or sprinklers that either are on a timer or help me see how much water I have used in one day outside.
Tips on recycling water
None
Give out simple tips to homeowners like leave their grass long and to mulch their lawn and to put grass clipping in garden bed to keep soil moist longer. Spit out facts on a rain barrel and how much water one would save by using it.
rainwater collection help me to reduce the usage of city water

What types of support, tools, or information would make it easier for you to use less water outdoors?
None
Allowances for older trees/properties.
None. We already are careful.
None.
Online water use information
Classes on drought-tolerant gardens and lawns. People understand the impact their outdoor water use has on our system - the summer of 2024 is a good reminder of how precious water is.
information and incentives to use mulch
None, i am very water conscious.
Money to do the job of switching to more drought tolerant landscape
Flexibility to water when it makes sense and understanding in real-time how much water I use
None, as we have been managing our water use for years. However all residents need to be allowed to use automated drip irrigation which ensures water efficiency .
I think new houses should have massive rainbarrels that come with the house and can be hooked up to a pressure hose. I think people need more education around how wasteful it is to wash their driveway.
People don't need support and tools...they need common sense. Overwatering is probably something that most do but don't understand.
Something like the garbage day app. A reminder if we move to every second day or three times a week or whatever the case may be. A chart that can be hung at home. Maybe two one for the front door one for the back door.
none
The scheduling of watering may help the neighborhood. Real time water use reporting to the home owner could help in managing water, detecting leaks etc. tiered water costs if corrected for children under 18 would help. Building new homes with grey water use for outdoor watering is a useful tool.
Access to more information on water wise landscaping and changing out grass for something more eco-efficient

What types of support, tools, or information would make it easier for you to use less water outdoors?
Supports for less water use could be new home developers offering a free rain barrel(s) with the purchase of a new house, landlord providing rain barrels to tenants, free mulch from the city for gardens, rotating communities offered free trees to support shade growth.
Changes to bylaws to allow existing and future homes to use cistern systems or grey water in outdoor use. Grey water or recovered water systems in new neighbourhoods to harness potentially wasted or underused water.
The City of Calgary has been an excellent resource for making it easier to use less water outdoors.
Rain barrels.
Education on better gardening practices.
I would like information and ideally a subsidy or other financial incentive to get rid of my water dependant lawn and grow something more water and environmentally friendly.
If there was a reliable, easy way to measure soil moisture in the flower gardens then there would be a good chance not over water and use less water
I don't see how we could use any less maintaining our home.
Income.based support programs for rain barrels and home mods
Enmax does a comparison for how much gas and electricity you use each month and compares it to similar households in the area. A similar metric for water consumption could be helpful.
Free rain barrels that look nice along with connection kits between them. Other than that, nothing.
Tools, teaching people that the perfectly manicured lawn is a waste of resources.
Want to maintain my lawn.
None
Initiatives promoting rain water collection would make it easier to use less water outdoors when watering my garden, vegetables etc.
Give people free rain barrels

What types of support, tools, or information would make it easier for you to use less water outdoors?
More consultation with residents! Subsidized rain barrels, information about reducing use and conserving (such as using mulch, improving soil).
I can not think of any way to use less water than I already do.
Discounted rain barrel set ups, or install services. Grants or incentives to remove lawns and plant native or drought tolerant gardens
Free rain barrel.
Storage options on a bigger scale than rain barrels for home owners. Incentive plans for larger community cisterns to pull from. Initiatives for grey water recovery for lawns and flowering gardens.
More support for rain barrels larger than just the 55gal type that could easily fill in 5 minutes with a thunderstorm. We now have just over 12,000L of surface rainwater storage capacity to do our part using less tap water.
Information on connecting multiple rain barrels together
I already use a bare minimum.
Free rain barrels provided by the city.
Clear monitoring, maybe even through a digital readout
I already have a 250 gallon cube and 2 large barrels. Water storage is not much of a problem if we have some rain, but the lack of rain for weeks at a time becomes challenging. I don't know what more I can do.
Education and information are key. New products and sharing ideas would help, how do they clean houses in other jurisdictions for example?
not being deceived by biased polls and city propaganda. allow the use of irrigation meters.
Provide water barrel.
Info about good products that can prevent leakage.
It would be helpful to have more rain barrels to limit dependence on treated water.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Leave me alone and you are allowed to spend some time educating sprinkler companies on water-efficient sprinkler use. Also stop using guiding questions, highly paternalistic and annoying
I already do this. Go after the businesses and people who are violating the rules already in place. I happen to know for a fact that most of the violations were just warnings. Actually fine people and set a precedent so that people stop wasting water.
Assistance installing rain barrels, support for planting drought resistant plants and lawn cover
Perhaps a watering app so you know what days you can use water outdoors.
We are already using tools to manage our water consumption
None
None. its pretty easy
Targetted information and incentives for condominium developments on having less lawn and more drought tolerant landscaping.
Don’t know.
Cheaper rain barrels People need more education about the best times to water things outdoors in a way that makes them see it's more beneficial to do it in the evening/early mornings and not in the middle of the day when it just burns off.
information on how to use rainbarrels easier - not just hauling buckets/watering cans - i.e. some sort of drip system or hose.

What types of support, tools, or information would make it easier for you to use less water outdoors?
When it comes to using less water outdoors, I'm not sure I need more tools or gadgets. What I really need is for the City to take a close look at its own water system. Before asking residents to squeeze every drop, perhaps we could start by fixing the leaks that send thousands of litres down the drain every year. I'd love to know: How much water does the City lose annually through its own infrastructure? What steps are being taken to reduce those losses? What improvements have already been made—and what's next? I'm more than willing to do my part, but it sometimes feels like being handed a tiny watering can while the City walks around with a sieve. If you can shore up the big leaks, I promise to be responsible with the small ones in my own yard!
i am using very less water outdoor
Support for rain barrel installation and distribution.
Weather forecasts, a sophisticated irrigation system that efficiently waters the gardens and lawns at the best possible time of day and constant supervision of the entire system.
I have no desire to reduce the amount of water I use. I use what I think I need and nothing more.
City sponsored rain barrels. Building code changes to ensure grey water is treated and contained in a household underground cistern for outdoor watering use. Rural areas have wells and septic systems so not too difficult for the average person to learn to use.
I have a timer on all outdoor sprinklers, and low flow irrigation to minimize water evaporation
No support. I use what I need. No more.
I am frustrated by others that do not use water wisely. I see folks watering lawns with sprinklers in the middle of the day. There needs to be monitoring, education and enforcement so that everybody gets onboard with water conservation.
free water barrels
Answered above
I can't think of any, we try to be frugal with our outdoor use already.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Information about better gardening and subsidies for plants or re-landscaping to more water wise ways
Info on when to best water trees. How much water each species of tree needs
if there were incentives to hardscape our outdoor space, we would change it up
We have now installed rain barrels to collect water for our garden. I would like to see there be a permanent program that would allow Calgarians to access rain barrels at a reasonable price. I'm aware that the city has had a program in place but it has quickly sold out of supply.
Easy to understand reference/resource information with square-footage cost estimates for a variety of options for replacing lawn with a few of the other (non financial) benefits noted. I can find this online for other jurisdictions but it would be great to have an estimate in the Calgary context.
More accurate weather forcasting
City intervention against offenders, don't pit citizens against each other, tax and ticket the offenders don't increase taxes and fees on everyone, prorate communities, the last mayoral group has taxed us to death and refused to listen to the general concerns of it's citizens. Provide us with the necessities of living, and allow us to live free of tyranny, We all wish to live well within our means, and to be safe from losing everything we have worked for due to our governing bodies escalating greed, We do not need you to monitor, punish, and cash in on our hope for a better more affordable future.
See above
I don't think we need to be using less water.
NA
Rain barrels. Has the city considered an outright ban on outdoor fire pits/fire places? Can the city pay to have my lawn paved or replaced with artificial grass or a rock garden or the likes? Has the city considered replacing all its greenspaces requiring maintenance/watering with something else?
I can't think of anything.
Incentives for people to use rain barrels, education for people on native, drought resistant plants.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Nothing
I don't need any support or information because I'm an adult and I know what I'm doing also I don't want to pay extra money for my water bill
Information about how to transform a lawn into a more sustainable, water friendly environment with hardy plants that can withstand limited watering (and that ideally still look nice).
Rain barrels available at reduced prices, to increase the amount we currently have.
I cannot think of anything that we're not already doing or using
Education about low drought vegetation. Grant for installing a sprinkler system that enables water to be distributed during the early morning and effectively because it's designed specifically for my yard.
Zero restrictions
I could plant or purchase fewer flowers. If I switched my lawn out to zeroscape landscaping, that would reduce my lawn watering requirements.
I don't need propaganda to tell me our government doesn't have out best interest in mind.
We already have a rain barrel and we have accessed and adhere to Calgary bylaws. We practice safe climate water usage. We would be willing to receive any materials to increase our learning .
Nothing more is needed. We have landscaping that uses less water already and water barrels
Provide free water-saving irrigation systems to homeowners. Why do you need to spend money on yet new watermeters? How are they going to save water?
I would need an In-ground irrigation for lawn and garden.
Automatic sprinklers that were on timers and set up for efficiency so water isn't wasted on the sidewalk and driveway due to over spray. The city should provide grants to support this.
I am a responsible tax payer that doesn't need tools, information or support from local government on how to use water. Businesses don't use water responsibly but I don't see the city monitoring irresponsible use of water. I used to work in a restaurant. While citizens were restricted from using water at home restaurants waste copious amounts of water. So I think businesses are the ones that need government support tools and information.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?
None
Our front yard landscaping has been changed from lawn to drought, tolerant plants and rocks. The backyard could be done that way also. It would require more money and time to do.
I love to see the City looking to naturalize mowed turf around the City but would love to see the City promote and incentivize property owners to explore non-mowed options to reduce overall outdoor water use. Keep on promoting rain barrels. Go back to promoting no-mow lawns like was once done with the Calgary Horticultural Society. Increase water-aware, water-wise campaigns through the summer.
The city should inform citizens with high bills, with either letters or pamphlets. Educate citizens on the infrastructure this city has, and how it has 22% failure rates. They should admit the city's fiscal and asset mismanagement is the root cause for restrictions. Not environment impacts.
Not sure.
If I knew that large corporations were being monitored for their water usage and there are consequences and tax for their environmental impact, water bottles were not storing water unnecessarily for years and years, with no ability for the water to return to the cycle. The problem is not the people watering their lawns. The problem is the large industries and corporations who have zero moral compass about their environmental impact and continue to put profit over the people, and the environment.
I use an appropriate amount.
City manage your affairs As I am aware of the cost of water I do not waste
I need a more efficient and more reliable potable water distribution system provided by the City of Calgary and its employees.
Online education courses by city would go along way. Gardening tips on what plants would use less watering. Consumption reports during the year to help me see how my community is doing with conscious water use.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I don't use water outdoors. You could encourage more water conservation efforts by Calgary residents by adding some of the fixed costs into the variable cost component. During the water line break, many people commented that even though they are substantially reduced their water use, the fixed costs component ensured that their bill saw minimal impact. Loading the water bills with large fixed costs does not encourage conservation.
The City could serve as a place for people and businesses to donate containers that people can pick up and use for water collection and storage. The City landfills would be good locations for this, with images online of what's available.
More compost might reduce my outside water usage.
It would make it easier for my family to use less water outdoors by having set rules for the spring and summer months.
Perhaps businesses should reduce their water consumption
None. I am satisfied with my water use. I am dissatisfied with the City of Calgary wasting my tax dollars on this nonsense.
I've used the tools available online for planting suggestions etc. Would be great to have access to experts in our community - calgary hort society stretched thin.
Financial incentives Assistance in planning/executing water wise yard
n/a
Knowing how much / how often each type of shrub or tree needs (minimal, and recommended), could change some of my watering habits. Are there more 'concrete' ways to explain how to use a hose to water along the drip line of a tree (or maybe videos could better express it?).
A government that wasn't such pathetic overreaching and useless collection of bad people.
I have an underground sprinkler systems and water my lawn during the night
None, we are very water conscious.
How to create an attractive lawn that uses less water.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Education on what it means to be water efficient. People can achieve water efficiency without technology but it takes education and initiative. People become encaged when they have perspective and understanding. People generally do not like to be told what they can and cannot do by any level of government.
It would be nice to be able to see how much water a specific activity used. Maybe a sign in page that you can click start, then go water, and then click stop. I think a lot of people would be surprised by how much water is used for specific tasks.
Get a better rain barrel.
Underground sprinklers would help make it easier.
Quit claiming a shortage of supply when it is actually a shortage of treatment caused by poor management of funding by the former council. The treatment and distribution system needs to grow as the city grows otherwise a self caused shortage will definitely occur.
None.
I use water how I see fit. It is my BASIC HUMAN RIGHT.
I want to see Calgary approve a set of rules for greywater usage in the backyard! I know one person who did not have to water his vegetable garden at all because water from his kitchen sink was directed through pipes under his raised beds. You shut him down because it was illegal! Make it legal and super easy to implement for anyone who wants to! We can also use grey water to flush out toilets. It's so silly to flush toilets with potable water.
We will not
To support households in reducing water consumption, it is essential to provide practical water conservation tools. This includes water-saving devices such as low-flow faucets and showerheads, dual-flush or high-efficiency toilets, tap aerators, and water-efficient appliances. These devices help households use water more efficiently without compromising daily needs, reduce water bills, and contribute to national water security. In older homes, where fixtures are often not designed for water efficiency, distributing these tools can have a significant impact on overall water savings and promote a culture of responsible water use across communities in Calagry .
Already have rain barrel
If you install an underground irrigation system and wash my car and house for me

What types of support, tools, or information would make it easier for you to use less water outdoors?
I do not need tools or support of any kind. This is a waste of our tax dollars. What you should be concerned for is those who do not water their trees enough.
Better implementation of the above rain barrel programs.
N/A
I don't need tools, support or information. Using water only when necessary is common sense.
Having more rain barrels available at a reduced cost. Having the city actually water the street trees with potable water so we don't have to use ours.
Assistance with delivery and installation of water barrel(s). Information about planting trees on city property…..shading property can help limit the need for so much water. In ground sprinkler system with a timer set to water in early morning or late evening hours….incentives for installation??
There aren't any. Only use it outdoors when necessary
What an insulting question. We do not need supports, tools or information from this city that can not even manage their own spending and infrastructure. We are inundated with noxious weeds in our parks and green spaces. Many of our city trees are left untended, are now dead. The city does not look after there own. What about the bylaws that regulate yard maintenance - do we not have to care anymore? So you want our communities to go to [removed]? Instead of lawn we can have 4 foot high thistle like the city has in their parks. So beautiful I am sure. It is not us that need support, tools or information - it is the city that does not know how to manage their money and live within their means.
None We use our irrigation to control our water use I do not need or want city support
More rain barrels
The rates we pay currently are high enough. Raising them will do nothing but make the city unaffordable to live in

What types of support, tools, or information would make it easier for you to use less water outdoors?
Free rain barrels (1/household)! Home owner pays for a second barrel if needed. Continue to inform public when Calgary is (or near to) experiencing water shortages. Steeper fines for those who wash their driveways and water sidewalks while watering lawns. Inform people to shut off automated sprinklers that come on when not necessary. (Example, many automated sprinklers watered weekly in July 2025 even though they were not needed. Sometimes they watered when it was raining.)
It would be great to have a system to collect rainwater that isn't plastic and avoids roof runoff. It would also be helpful to know how much to water when I am hand watering plants with a hose. Mostly, it's paying attention.
Trees must be maintained, otherwise the weather will become even more severe.
Nothing. We don't use it often; only watering when necessary or using outdoor water when needed in amounts that we're mindful of.
I would love to be able to replace the birches (city owned) with something that doesn't require so much water
We eliminated our lawn and bought 3, 1000 litre water totes to water non-edible plants
We should not be asked to reduce water usage.
I don’t believe it’s a water shortage. It’s too much immigration
We repurpose as much water as possible. Be it dish water, from boiling noodles or vegetables. I use biodegradable soap that is environmentally friendly (I make my own). For ourselves, as a dish soap, laundry detergent, and cleaning, such as walls, windows and floors. We do not pressure hose the exterior of our home. That, is a complete waste of water. If an area happens to get very dirty, we will hand wash that area. Doors included. A bit of dust and dirt isn't going to harm the house any. We dry clean the gutters, not pressure wash as many people as companies do.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I think just having facts or knowledge in place for everyday people eg how long you should water your lawn, etc, would be extremely helpful. I also believe that having a rotating schedule for lawn/outdoor care like we've had previously could be helpful if done right. Eg: if we could only water our grass every other day while the neighbours across the street have their days, this could help a lot, I truly don't think we need to water our grass every day like some people do. Enforcing this though is a whole other topic, as I also don't think it would be fair to fine an elderly person who just isn't aware or able to keep track. I also think having easy knowledge and access to things like rain barrels could help tremendously, we've saved a lot of water by just collecting rain, this could work extremely well with rotating days as it would allow people to still have options should they need it.
I use timers and adhere to watering days if mandated
We monitor our water usage via our monthly bill, use an underground sprinkler system with minimum on time, and early morning water use. Any info from the City about good outdoor do's and don'ts is helpful to remind us of better practices.
Droughter tolerant flowering plants, bushes and trees.
None
More native seeds/plants at accessible costs. Maybe promote underground sprinkler system and drip hoses? Make off peak hours easy to use with free or cheaper automation/timers?
Perhaps the City of Calgary needs to revisit their mass approvals of high-density developments and their strain on existing water infrastructure and community water use before imposing more restrictions on current residents
No need for further information or tools
What I take from this question is that the City workers involved in this exercise in misdirection want to get paid by citizens to do a survey on what kind of propaganda they produce in order to try to persuade citizens to serve government in a particular way.
N/A
Loved the rain barrel rebate. Big help.
Nothing additional is needed

What types of support, tools, or information would make it easier for you to use less water outdoors?
I don’t know the answe to this question. Hopefully The City can provide some guidance
We don’t overwater….
I may consider changing my lawn to just decorative rocks.
None- I am well aware of the city’s view of water.
Tips on requirements for healthy landscape watering and capturing rain water for garden use.
Again, use of a rain barrel and directing rain water to where its needed
it is already available online.
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
use a rain barrel
I’m not really sure.
City buy our land and force people living apartment will STOP everyone using water outdoor
Replacing grass in my front yard with something that doesn’t need as much water. Need suggestions and help from the city to find ways to have a low maintenance yard without paving over the grass
Provide lists of plants and lawn alternatives that use less water.
I have none. I purchased a lot of rain barrels in 2024 so I could still water my lawn and garden properly during the water infrastructure failure. I'll use City water, rain water to keep my summers green here.
Lol
I am already doing the maximum and when I see people watering their driveway it makes me angry
If it was easier and less Expensive to use rainwater. Also less bureaucracy to use underground sprinklers!
I don't need the city yo tell me how mych water I need to use at home.
An affordable rain barrel program that includes how-to-use information sessions

What types of support, tools, or information would make it easier for you to use less water outdoors?
Clear signage at the beginning of drought season in our community specifying when we can water outdoors would be helpful.
just do your job
None. We use water responsibly with consideration and intelligence.
I already try to manage length of waterings and time of day.
Probably nothing. I monitor my month usage through the billing I receive.
Already use drip irrigation.
The current cost of using water is an adequate incentive for using a minimum amount of water outdoors. We are currently charged 100% of our total water use and 88% of that water use as a cost for wastewater collection and treatment. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives.
I am good. I already use water wisely!
I am more than capable to reduce watering. I water only so my shrubs and trees can survive!
Not sure
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
I'm really not sure.
People have critical thinking skills, and do not intentionally water excessively, the City needs to stop meddling.
Water barrels
None instead invest in more water facilities so people don’t have to be restricted
Make grey water access /rerouting to outdoor plants from laundry for example, etc more accessible, education on that and retrofitting
Nothing required
Do not like watering with flouride as drains into our water system and flouride is a chemical toxin unhealthy for plant, birds and animals’ health. Stop this environmental [removed] costing millions.

What types of support, tools, or information would make it easier for you to use less water outdoors?
None. I am responsible with outdoor watering and have an irrigation system I use that can be scheduled.
Public education/ encouragement to use water wisely
Better access to rain barrels. Make them part of the recycling program and maintain an inventory for those that want them. Preferably for free
None.
Stressing the benefits of an irrigation system.
I already use a plethora of rainbarrels.
Tree cover to assist in shading for plants, and stricter rules surrounding hardscape vs softscape landscaping
I have installed a private weather station which measures and records rainfall and have a remote controlled irrigation system to water the trees on my property when needed during the summer months from June to September
Higher cost of water
Already we are very efficient in water usage outdoors
Information about water usage by everyone in the city including businesses.
The city can’t have it both ways: mandate trees and reduce watering outdoors.
You should be more worried about CBF and have a campaign about that.
None. See my previous answer.
Silly question
None.
None
Perhaps the city can do free community programs at community centres to teach people how to make dry river beds and maybe hand out some clover seeds. Definitely, mail out some of the city's information brochures to all home owners.
I use as little as I can. I don't want someone to tell me what i can and cannot do. The water issue should be fixed. I pay my taxes and don't require "assistance " on what is right and not right by city council.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I don’t need any tools. You only turn on the tap when necessary. If your flowers are dry, you water them. If your garden is dry, you water it. I tend to water by hand, but you can set up watering systems on timers that are also smart. You don’t have to change the entire city schedule just to make yourself as a city employee look like you’re doing a good job.
We are already "water wise" but I think it would be important to encourage people through rain barrel campaigns and reminders of the most effective time of day to water your lawn and for how long.
don't know.
Affordable water
Support the use of rainwater by supplying free water barrels
I am conservative with water usage anyway. So I don’t need the city to help me with thay.
Nothing I can think of at the moment.
None
Nothing
Clear rules. City of Calgary following the same rules.
Is deep root watering a viable option? How can I do it?
I have rain sensing equipment on my irrigation that stops the irrigation from coming on when it is raining. Not sure what else would help.
don't know
I don't believe I need any
If I had a programmable watering system at home, I could water at the best times of a day for watering and for less time. I know my neighbors only water for 10 minutes because their system does it everyday at the best time of the day
Rain barrel availability

What types of support, tools, or information would make it easier for you to use less water outdoors?
I think a lot of homeowners who want their yards to be "set it and forget it" are not aware of all the turfgrass and agricultural science that is out there now that cam help you be water efficient. For example, I keep hearing this "get rid of your lawn and have a rock garden" narrative getting pushed on homeowners, when the truth is much simpler. If people knew that they could alter the composition of their lawns over several seasons by over-seeding grasses that are more drought hardy and heat resistant, they might have a fighting chance. Lots of people can't afford to go by lawn watering timers that are weather aware, or at least that isn't their main purchasing priority. Even rain barrels are ridiculously expensive...50 to 200 dollars just for a barrel or two, and that doesn't even include a stand or any of the needed fittings to connect it to your downspout system. The city needs to hire or consult with some actual turfgrass and agricultural specialists and update their understanding of the science around growing gardens, trees and turgrass and then make that information available to people face to face. You can't just dump information onto the city of calgary website.
Water usage information on my bill that doesn’t lag by a month.
Free rain barrels.
N/a
I don't use more water than I need. I already have 4 rain barrels. I don't need any tools or information to use less water. And the question about what "support" I need could be interpreted as the municipality planning some invasive measures.
Transparency how the city isn't wasting water by fixing leaks and implementing its own efficient water usage
Free rain barrels.
Continued support from the city to use water barrels, not worry about watering lawns all the time and charging high use households more. Please note, I agree there needs to be consideration that there are many households that have more people due to multigenerational families living in one space. They need to be given a break (although most of those cultures don't usually waste).

What types of support, tools, or information would make it easier for you to use less water outdoors?
Watering days per week.
I don’t need to use less water.
None.
i am conscious as it is. but i will not stop using it.
None
Timers for sprinklers would be a tool, alternate days odd or even house numbers, and enforcement of by-laws for washing vehicles in the driveway with fines, period, as storm water is not treated and goes directly to the elbow or bow river system impacting the habitat!
More rain barrel information.
None.
Easier to use less? How about you stay out of my business.
If people’s disgusting toxic scented laundry products weren’t allowed to be vented directly out the back of their homes and onto me and my hair, clothing, patio furniture etc I wouldn’t need to wash everything so frequently. Educate the population about limiting their use of horrible scented personal care and fragranced laundry products. Waste of money, waste of time, bad for textiles as fragrance is usually an oil or waxy coating, bad for pets, bad for people and creates a disgusting problem that cannot be easily washed off plus these products are made of “forever chemicals” that re-enter our waterways, pollute soil and air and make everyone sick
Water shouldn't be limited or cost a fortune. This is about control and greed.
Don't know. We use our irrigation system as sparingly as possible. We operate it mostly manually so it does not engage when it's not needed. We prioritize the trees over the grass.
Teach people how much water we only need to use vs what we currently use.
Advanced automated water sprinklers available at an affordable price. I would also be interested in replacing grass with clover (or other eco friendly options) if the city can help with providing knowledge, cheap clover seeds, etc.
Free water barrels for downspouts.
City provided rain barrels so this water can be used first

What types of support, tools, or information would make it easier for you to use less water outdoors?
Rain barrels, drought friendly landscaping
Not applicable
?
I don't need to use less. I have an automated sprinkler system that I run at it's most efficient cycle.
We already use water barrels etc. having home builds with grey water options would be a step in the right direction
Allowing gray water systems in new builds and also being retrofitted in older homes.
Amount required for certain useage and the frequency
It is not a lack of knowledge or information, we make our decisions fully informed.
Better support to connect rain barrels. Systems for use of Grey/ reclaimed water
I really don't want to use less water outdoors unless we actually have a real drought not some fabricated climate agenda prediction. We had a constant month of rain this summer if that doesn't fill the reservoir maybe someone should close the spill gates. If water shortage is such a looming problem there should be a halt placed on expanding the city and stop supplying surrounding areas as we have to Strathmore and Airdre. Both of which are expanding as well. This appears to be a problem of our own making and we want to blame it on the weather. Not that that doesn't have an effect but it is not the root cause of our dilemma. Unrestricted development is. We're also discussing high density housing at a time like this? Completely irresponsible.
Courses re: irrigation set ups connected to a water tote.
Affordable rain barrels!!!! Products that will enable ones lawn to be watered easily from a rain barrel source
We currently use a sprinkler system which is adjusted according to the weather, ie expected rainfall or extremely hot periods without moisture.
I make sure to conserve as much as possible
Maybe free rainwater collection tubs

What types of support, tools, or information would make it easier for you to use less water outdoors?
I don't think there is any need for "support or tools" regarding Water usage. As long as you are not allowing the water to run onto the street wastefully, there should be no need for creating ridiculous rules and then having to pay individuals to be water police....I see this all as another reason to continue to raise taxes and waste money. People don't need to be constantly reprimanded and policed about water. In general most people only use water when needed and we should allow people the freedom and ability to decide this for themselves.
A tote program for water collection. Not only rain barrels. I use what I use as I have a large garden of plants and grow my own food.
Having a properly working rain barrel would help but we can't afford to fix it
Nothing. My taxes shouldn't go to others through these types of programs.
I am not dumb! I'm fully capable of determining that myself!
Not applicable as I don't overuse water outdoors.
Proper pipes and management
Access to cheaper rain barrels. The rebate program this year was great and I tried to recommend it to neighbours and the community
not sure, already have 9 barrels that collect, plus run off from the roof into the pond
Grants or funding to make changes.
A schedule to follow, a tips and tricks guide, automatic shut offs, a rain barrel, a way for me to see how much water I'm using, water use guidelines
More info and training for water catchment and wicking beds.
Perhaps a realistic plan of the least amount of water we could use for our lawn without killing it like we did when the water restrictions were on.
when and how often and how long to water trees for would be good. and rain barrels and water timers are $$$ so monetary support for those items too. rain barrel program like a green/blue/black cart
It would be great to see grants for those of us who would swap our lawns for native plant gardens.
None
I have soaker hoses on my gardens and near shrubs.

What types of support, tools, or information would make it easier for you to use less water outdoors?
i have all my tools that work perfectly
I think the City should bit out. This is total baloney. City needs to focus on providing core services and not on restricting water.
Focus on solarpunk city conversion.
Greater access to water barrels, easier access to green home upgrades for water collection. Incentives for recycling gray water or reducing water usage
Free groceries, produce and vegetables.
I think real information such as how much water we would have left if it didn't rain for instance. We need a metric to base it off of.
Help with installation of rainbarrels.
I don't need more information or support.
Efficient hose and/or nozzle. Remind ppl to water after the sun goes down
Already well-versed
water saving device for hose
None
Access to water barrels, better hoses, timers for sprinkler watering.
Nothing
I don't need any assistance. I am Perfectly able to make rational choices and pay the for cost of those decisions. I do not need city administration telling me how much water I can use.
I like the idea of set days to water outdoors similar to Okotoks. Could use more info on drought resistant or grass-free lawns.
Unsure
Drip watering for my garden.
I use water responsibly
More compost made available to gardeners. Encourage native plant gardening... offer discounts on native plants. Also, native plants in all Calgary parks.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Better city planning please!!! It might be too late now!
More reasonably priced and aesthetically pleasing water collection barrels including the diverters and instructions on how to use them.
Subsidies/bursaries for people who tear out their lawn and replace it with drought-tolerant native plants.
Subsidies to upgrade existing lawns and tools to encourage conservation. (Free rain barrels, pumps that can be used with rain barrels for lawn or plant irrigation. Watering schedules. Incentives to control water use. Education for residents and kids about easy water conservation practices.
Free rain barrels
If we had the money we would hire a landscape architect and Gardner to plant hardier plants that require less maintenance and watering
I require water to support biodiversity.
Free rain gathering equipment.
I do not want any parties interfering with my ability to judge and use water wisely. I find it offensive that this is even being suggested.
I would attend a seminar. Better yet, come out to my house and help me devise a plan.
Access to information on native flowers and plants that would help retain water and not need so much water maintenance.
Allowing automated watering systems with collected rain and or grey water at any time (during restrictions).
I answered this question above
I suppose if we could get water butts to collect water and use that would help, but I feel that even with doing that you'll be hiking the price of water up anyway!
Provide water butts for people at affordable prices or free
Knowing exactly how much water grass, trees and shrubs need to keep them alive and healthy through all seasons.
City should supple rain barrels
An irrigation system would simplify watering. but that is not feasible on our lot at this time.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Not needed. I'm happy using water.
None.
Technology should solve this problem, citizens should not be sacrificing and scaling back living standards because we all know the rich will not sacrifice anything. Sure collecting rain water helps, and am willing to do that but with one 2 barrels not more.
We have invested in quality water systems that direct water only where needed on timers that minimize total water used, and prevent most water spillage beyond where it is needed.
None.
We don't abuse the use of water outdoors either! No support, tools or info is required.
I will choose to use what I feel is needed and not be restricted, penalized or punished by those who want to put more rules in. People are wise. Let them make the decisions.
How to make my lawn more resilient.
None. I don't plan on using less water.
Residential use should not be limited. It is not the job of the individuals to survive the waste of industry.
I don't reduce usage ever
I would like to learn more about xeriscaping. Maybe a program to help convert lawns to more drought-friendly options?
There needs to be a very public ad campaign that quantifies how much water we waste on lawns in Calgary.
None at this time. Calgary does a good job reminding people about lowering water consumption, information about plants that require less water, and rain gardens.
I believe we have done all we can to reduce our outdoor water use.
I have a rain barrel. It only works if it rains. I water at appropriate times. Not much else I can do
We already do not abuse water but love to grow our garden and play
Would love to explore more drought resistant landscaping not only in our yard but city property adjacent to it

What types of support, tools, or information would make it easier for you to use less water outdoors?
I am efficient at using my water appropriately
I'm aware of many existing resources for lower water usage
Affordable and effective ways to use our rainwater. We already don't water the small patch of lawn that we do have.
There is no information that would add anything to what I already know.
I am already trying to use minimal water
I see a lot of water used for city flower pots and golf courses....is that a smart use?
I recover rainwater in tubs for my plants.
Incentives for people who use less water, such as rebates for low flow toilets etc.
This is a ridiculous question.
See above.
None, I'm adult I have the ability to manage this on my own
None, I water my grass enough so it stays green. I don't want a dead lawn.
Rain barrels to help use less tap water, watering schedules for lawns, with leeway for gardens
Give everyone a rain barrel
Perhaps info available on the overall use of water across the city. I wonder if the availability to homeowners of water directly from the river for lawns and gardens could be put in place going forward like happened during the water main break / water restrictions.
I do t feel I need any info, tools, or support. I feel I am knowledgeable about water usage. I recently visited Bow Habitat, Station and my knowledge matched the information provided there.
We are satisfied with our consumption and don't feel a need to address water use outdoors by the city at this time.
more information on exactly how much I need to use to keep my lawn and garden in good health without wasting
Subsidized cost of replacing our lawn with drought-resistant landscaping (but that would get very expensive for the city).

What types of support, tools, or information would make it easier for you to use less water outdoors?
I consider we use as minimal water as possible, and a reduction will be extremely difficult.
Information and financial support on setting up pumping systems for rain barrels. Free seminars on xeriscaping, access to plants (as in tree program), how to convert a lawn
free flow
A well resourced public information programme on how homeowners can use less water, that's not pie in the sky or expensive. Better built infrastructure that supports less water loss, more weight on considering infrastructure concerns when or if deciding on building new homes & communities. The spread of the city of Calgary is ridiculous & there seems to be almost no restraint on where & how to build. That needs to stop.
Help in the cost of redesigning landscapes, cost of collection system. Information on the best practices for drought resistant landscapes, collection systems for the home etc
I don't want to use less water to grow food. Pla td are important to to eat well.
I reject your premise that we must always limit outdoor water use.
The city doesn’t need to tell me how to use water outside. I see them wasting water regularly.
None. Stop wasting taxpayer money on this.
Restrictions from the city on when and how we can water, I use a sprinkler system and do not water in the heat of the day
Rain barrel info sessions would be helpful. I'd like to hook together a few rain barrels but I'm not handy and don't really know how to collect more water. Some classes sponsored by the City of Calgary would be great.
Nothing.
published lawn watering schedule by house number, so people dont water everyday, banning car washing in driveways with soap unless the household can contain the waste water.
Lowered municipal restrictions on whether townhouse complexes can collect rainwater.
Free rain barrels
Rain barrel for watering the plants.
Easier to get water barrel
Help setting up rain barrels would be a great service.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Better publicized water conservation measures.
I paid the arborist to put in chunky bark mulch to save water. We water later in evening. Because of flooding in our basement our drainage runs 12 feet out with replaced drains out that run and water our hedges that run along fences. A water barrel could be installed possibly on front one side only but would restrict access to lower my garbage, recycling bins and organics. We mow our grass so it is left longer. Due to water in basement one drain was dug and put further so water doesn't back up towards foundation. I'm not sure what other solutions there are as we are careful with water and water is expensive.
I'd like Canada to stop letting so many immigrants in, so our population wasn't so large with people who have no regard for keeping things clean or nice.
I reject the premise of the question. I do not want to use less water outdoors. I desire a green lawn, clean driveway and garage floor, and a flower and vegetable garden.
.
Cost affordable access to supplies for better efficiencyv
Seperate water pipeline/source for non essential purpose
I already use water very carefully as only hand water from a hose. I do not use sprinklers and or any automated systems. I use primarily for food production such fruit trees and shrubs and potted plants/vegetables.
Do a good job right now , don't need any more support
I have a rain barrel, but it would be nice to have multiple to collect more rain. Maybe the city could provide rain barrels to more households.
None
Current info provided is sufficient
Im not sure at this time
None. We are already efficient
Sold our rain barrel as it just took up too much room. A smaller one would be helpful but also one with a better mechanism for getting the water out - perhaps an elevated platform. It had to be raised in order for water to drain by means of gravity. We elevated on a 2x4 platform which wasn't enough - higher was needed. So perhaps a rainbarrel with legs is a better alternative. Without it being raised sufficiently, it became difficult to get any benefit from.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Make it fair. If someone can have an outdoor pool, do not try to stop me from watering my garden. If construction sites can use tons of water and dump it down the drain in massive quantities, don't try to stop me from watering my plants. I am not stupid. Stop treating me like I am. Let me water when I need to water. I do not want to live in a concrete city. We need more landscape, not less.
None. I am a responsible homeowner. Calgary planners need to focus on system maintenance, not added restrictions to living in our city.
Free rain barrels, reduced cost for drought tolerant, native plants for communities. No lawns in new communities!
None
Solutions to my answers in the previous question: 1. Having a better supply of subsidized/affordable rain barrels from the city, year round. 2. Subsidized/affordable components and plans for interconnecting rain barrel overflows and feeds. 3. Providing plans and subsidized/affordable gravity-fed or solar powered drip irrigation system via rain barrels. 4. Access to efficient, subsidized/affordable drip irrigation system for growing food. 5. Availability of a subsidized/affordable larger water storage system, or cistern.
No water restrictions.
Inform the [removed]s who leave sprinklers running until the gutters are flooded that is a waste of resources. Also the city sprinklers that come on daily even when it’s pouring with rain.
I am in adding rain barrels (2) for next season but it would be good if they were more affordable to purchase especially now with everything being so expensive
In a democratic society, the most effective path is always education rather than financial manipulation. If we want people to use less water outdoors, we need to provide them with clear, accessible information on how their water use impacts the community and the environment. When people understand the reasoning and see practical, easy-to-follow steps, they tend to make responsible choices on their own. So the best support would be straightforward educational tools, open data about water usage, and guidance on best practices. That kind of transparency and trust empowers everyone far more than imposing financial penalties or restrictive fees.

What types of support, tools, or information would make it easier for you to use less water outdoors?
We are very responsible water users. The new people to the city should be better educated and so should the city. Lots of waste is blamed on city use.
I dont need to use less water outdoors, you need to facilitate calgarians needs by providing more water if the city wishes to expand its population
None
more information on education on what plants will survive in a garden with less watering. you go to a garden centre, and they just want to take your money, they do not do good jobs at educating about specific plants (zones, drought resistant ect).
Access to free or significantly discounted water barrels, though for edible foods this is not a good idea. Having designated times that water is 'cheaper' therefore would be a good time to fill up the barrels for growing food.
Better access/more supply of rain barrels, and xeroscaping our yards to future proof for climate change, while underlining hte importance of heat sinks and shade.
Create more water parks and lower the fees for usage on them without raising property taxes
For me? Nothing. For newcomers, send out a flyer twice a year about tips on being water conscious.
I see the city wasting or misusing water on so many different things it boggles the mind. For the city to just kick it back as a resident problem seems like a shameless money grab. Start by leading by example and then maybe we'll consider supporting your projects.
Nice looking solutions for more rain barrels. Things to make it easier to transport and use rainwater outside.
See above
Putting this back to you, what tools can you use so that we don't have to use less water? We get how many feet of snow a year, that we allow to melt and drain away. Create more reservoirs, and fill them with snow, for water during droughts. It's expensive, but fires & droughts are likely more expensive and cause damage & create carbon.
We make do with having a [removed]-looking lawn but are looking to convert to native grasses and shrubs that don't require much watering. It would be great if native grass seeds were more available and easier to find information about.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I am happy to reduce water consumption but not for growing our own food. I would happily install more rain barrels if they were provided by the city. Currently I have 2
I can't think of any. I tried using my waste water but it's too clumsy carrying it outside in pots etc.
What and how to grow in my home area.
A timer and or splitter for watering hoses
Lawn watering instructions. A lot of people, me included, tend to over water.
It would be easier to access to rain barrels
I appreciated that the city gave a $50 credit for rain barrel purchase last year (I of course purchased my barrels BEFORE the discount was available! BOO!) I think receiving more information on drought resistant vegetation would be helpful. As well, speaking with the local garden centres and encouraging them to only offer those types of plants that require less water would be good for the city.
This is a stupid question. You are presupposing a position. If it rained more that would help- oh wait then you will start billing me for spraying chemicals on me. Just stop this stupid. Get out of my backyard!!!
Rain barrels
We would love to add another rain barrel. To have them accessible and maybe even rebates you can apply for as well would be a good incentive
Not much. I've lived in drought prone areas most of my life.
None, we have rain barrels & use the hose as needed. It is unnecessary to use less water outdoors
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
I am an adult and know how to use water wisely also because I pay for it. You assume that everyone is not using water wisely. Maybe you are not using water wisely
I installed a property wide drip irrigation system

What types of support, tools, or information would make it easier for you to use less water outdoors?
Making sure we don’t start mining in our watersheds would help. Let’s also consider how the oil industry ruins our water supply in astonishing amounts. On top of all that, how many trees are we planting to replace all the ones that burned down in all the wildfires? They are crucial for the water cycle. I’d like updates on that and info on where we as a city can start planting trees to help pollution and the water cycle.
Free chinch bug treatments.
Incentives
Water barrels like the green bin, provided by the city
Not all can afford relandscaping our yards to look like Arizona as we have long winters without the freshness of green grass, plants and gardens. I don't have a problem with alternate day outdoor watering.
I don't need anything from the City in any way to interfere with my outdoor water usage.
A discounted rate if we keep our usage under a certain amout
You can educate people that it isbest to water early in the morning or in the evening
Rules around requiring landlords to implement water wise features like rain barrels. And drought tolerant landscaping. Rules around asking someone to maintain landscaping when they rent a home but expect them to just bare the full cost to water grass or plants will create more inequality from renters to home owners
More information about native plants that can be drought resistant once they’ve become established.
None. I am already conserving and have a rain barrel.
We have one rain barrel but maybe providing free rain barrels. Maybe some workshops on how to garden in low imact ways.
More educational information about efficient use of how to water plants on my patio.
No idea what's available.
None
Update my irrigation system to control when and how much to water my plants.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Cost effective incentives to purchase eco friendly Rain Barrels
Stop trying to get us used to using less water. there is plenty. Take care of our systems, stop letting so many newcomers in using up our resources and voila, problem solved.
None. We are capable of managing our water use ourselves.
Automatic sprinkler system, although the cost is prohibitive.
No plans to reduce
Easier access to native plants and more garden plans would be helpful.
This is a stupid question.
Financial incentives to remove grass or put in drought tolerant plants or zero scaping. Make information available about what plants homeowners should choose. Make rain barrels cheap or free.
None really, other than financial help to turn more lawn into drought resistant perennial beds.
We do not over consume water so I don't feel the need to reduce our usage.
Water timers for garden hoses would help to manage the amount of time a sprinkler is on. Timers or a flowrate meter with the ability to calculate volume would assist in determining when an area has had sufficient water.
Taking the fluoride out of the water.
We are already very water conservational. The neighbor running the airbnb though has his sprinkler on a daily timer, so he waters his lawn when its raining out. Crack down on [removed] like that.
eat [removed] commies.
None. Government is ABSOLUTELY THE WORSE SOURCE TO BE EDUCATING ANYONE, AS GOVERNMENT ARE THE WORST WASTERS FOR EVERYTHING WHILE THEY VIRTUE SIGNAL ABOUT EVERYTHING. GOVERNMENTS, AT ALL LEVELS, INCLUDING THE CITY OF CALGARY ARE THE ONES WHO USE AND ABUSE EVERYTHING AND SPEND EXCESSIVE AMOUNTS OF MONEY IN SO MANY WASTEFUL WAYS.
Database of native and other waterwise plants, searchable by key characteristics and traits.
Free or subsidized rain barrels

What types of support, tools, or information would make it easier for you to use less water outdoors?
Providing rain barrels at low or no cost.
Timers!!!!
Collection
Rebate program for Xeriscaping or installing artificial grass would be helpful. Install a separate meter on outdoor taps and charge more or a higher per liter cost to extensive users.
Maybe a free timer sprinkler for outdoor watering. Pictures of the lawn can be taken and submitted to the city. Then the city decide how many we need and issue it to us. Maximum of however much every few years (based one products warranty). With that, I think it would be a good idea to save. I do believe most water wasted is due to lawn watering.
Information on drought tolerant landscaping.
I literally couldn't use less without removing my lawn and I would never pay to do that.
Sufficient support etc. is already available. Nothing more is needed.
To know if there is a projected water shortage to be able to adjust personal usage
NONE. We are respect the restrictions
Legislative requirements to allow for smarter management of lawns or at least that prevent being legally bound to maintain a thirsty lawn
Clear info on how much water mature trees really need to survive drought type conditions. Monetary, or other, incentives to install water efficient watering systems, rain barrels, low maintenance landscaping.
Irrigation system with timer
Better residential education and fines for abusers
informative ads explaining how much water the average person uses would be helpful in having people realize how much water they’re actually using. Also ways to conserve water should be included. I think most people wouldn’t mind using less water, they just don’t ever think about it. It doesn’t occur to them. Ads would work as constant reminders and might help instill better water practices outdoors

What types of support, tools, or information would make it easier for you to use less water outdoors?
We need something to take advantage of all the water collected from the gutters that will automatically be collected near the plants and then is stored under plants so it can be absorbed by the roots of the plants instead of wasting water watering the surface of the plants. I know what needs to happen but what I lack is the time, endurance and reorganizing needed to optimize our yard so we can store water efficiently. Rain barrels are great but they don't have the capacity to hold enough water to make it last. We need the ability to store the water below the surface but also can't be just totes cause algae buildup and contamination and such other natural factors which would make the stored water unusable. Teach us how we can make our water last without buying thousands of rain barrels to maximize the rain water collected. I would also love to take advantage of all the snow we have. I have been using salt alternatives at our house so I can use melted snow as a source of water for the beginning of spring for our trees but that's not going to last long. I also can't have totes all over our yard to collect the snow ...
I'm not sure. We have our garden on a runner so it only waters at night and for a limited amount of time.
I am already very conscious and so not water my lawn - the single largest waste of water. Anything further is ridiculous.
Remove the flouride
We already use minimally
Clear understand of peak usage times in the year and when it is prudent to minimize usage
The culture of this bureaucracy is rotten.
Information about actual outdoor need - like the most efficient way to water my lawn and still have it be healthy.
Rain barrels for run off of eaves and using grey water
Water meter on hose to see use
None. City needs to find alternative source of water for outdoor use
Sprinkler timers and smart controllers are now readily available for everyone, even if you don't have an in-ground system. Education on best watering practices for the garden, including tools like soaker hoses and timers, would probably help a lot. Making people aware of the benefits for themselves and their lawn/gardens would probably help with changing habits.
None for me, I got it figured, leave the tap closed. Use rainwater, let the lawn go dormant

What types of support, tools, or information would make it easier for you to use less water outdoors?
None
I should install a rain barrel.
None.
None. We already decided to plant fewer flower pots for our deck this coming summer. Last year there were a lot.
I'm a conscious person and I don't waste water.
No schedules
Options for converting "unusable" grass into more hardy, drought resistant spaces
We out in a smart irrigation system a couple of years ago. It tracks weather forecasts and will not come on if rain is anticipated
Does this really need to be a question? We really don't need additional hand holding by city officials on the practical use of water.
We need water without restrictions as schedules don't work for most people
I use a timed irrigation system.
Information on drought resistant plants and shrubs.
Providing home owner with funds to revamp yards and or install underground sprinklers on timers and reducing my taxes since I won't be able to water my lawn
Community supports to access these costly tools. Info cards about tools I can access or ways to reduce usage being sent to my home through mail (or accessible online since that's cheaper)
None. I use water as I see fit.
I'm very good about not wasting water, I'm a responsible home owner.
None
I wont so kindly [removed] off with you totalitarian agenda. We will not be like china with prepaid water cards! How about this get rid of all the immigrants who came here illegally or are now illegal! I am all for legal immigration but we have opened the flood gates and will be [removed] in no time!
There aren't any

What types of support, tools, or information would make it easier for you to use less water outdoors?
Greenhouses for plants (maybe subsidy?), and perhaps water-conscious gardening classes/information
It is important to create awareness about the need to protect the environment and the resources that every activity consumes. For example, it would be useful to show the average amount of water used by a dishwasher or a washing machine and share that information with the public, along with the average cost of using these appliances each time. This could help people better understand the impact they can make by changing certain behaviours. On the other hand, I would also like to see how large corporations plan to contribute to this effort. When the city asks residents to use resources wisely, the same expectation should apply to big corporations. They should invest in improving their processes to become more efficient and sustainable.
I'd like to see our stormwater treated to re-use quality and have it piped into households in a separate line. I know that there was a community in the south that were experimenting with this initiative, and I think it's an effective use for our rain fall.
more info on how to instal water wise irrigation that is not expensive and easy to instal myself without great expense
None. We already try to limit water use.
Having an irrigation system provides the tools we need.
Allow for natural landscaping.
Not sure
I like to have my own garden so I'm not sure how I could use less water.
I don't need support or tools. I already use it responsibly.
Not sure. Mostly some idea of how I could redo my lot in front to not have grass.
Nothing i do what I want
I want to use as much water I need outdoors. If the government wants me to reduce the usage of water I pay for, then they should reduce their taxes and offer alternatives solutions.
More space for water storage.
We collect rainwater, use water wisely, and make wise consumer choices that don't add to overuse of our water resources.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I think it would be helpful to have a watering schedule (ie, homes on even numbers water on even days and odd on odd days). It would be helpful to have some universal tips to help educate how to save water and ways that you may not know could conserve water.
I am not opposed to scheduling watering days to lower the peak water usage. A rain barrel is nice for watering planted pots but not sufficient to support watering the entire yard. I would like to see more trees and shrubs and those that are existing to be maintained so we need to keep that in mind in our watering restrictions.
I do not want to be limited/restricted
City can provide any help to use outdoor water to save treats water
How does the city measure water usage outdoors vs. Indoors?
Use rain collection
I am going to get additional rain barrels this spring.
If the city provided water that was pure without chemicals, it would greatly benefit nature, families, society as a whole. Stop polluting our water, which actually goes into nature. That kind of information would be hugely beneficial and very motivating if we actually had safe healthy non-chemical filled neurotoxin water. I wonder why so many countries have removed fluoride out of their water because it was found to be a neurotoxin yet cities like Calgary and throughout Canada are embracing it, which is completely unscientific. If you're concerned about your teeth, then do something privately about it. Don't pollute the water system.
None. The government doesn't need to help me use less water. I'm a grown adult and can figure this out on my own
I think I am already doing my part, but having affordable alternatives and encouraging rain barrels would go a long way in supporting other residents.
Nothing, I have lots already.
I would like to know where the city is leaking up to 30 percent of its water so I can access these leaks and take some of the lost water home. It would help to co-ordinate the testing of fire hydrant operation with community collection of the water that is otherwise left wastefully to run down sewer drains. I have further comments on the City's intransegent planting of inappropriate trees for Calgary's climate and the continual loss of these trees.
A rain barrel or irrigation system could help reduce my water use
None. I do my part already.

What types of support, tools, or information would make it easier for you to use less water outdoors?
None. I have it well in hand, keep informed of what the municipal policies/restrictions are, and abide by them.
We need to use water to keep trees alive & maintain a beautiful yard to reflect positively on our city.
STOP FLUORIDATING THE WATER!
I'm already a reasonable water user not a waster, so nothing
Nothing. We shouldn't have to use less water. There is the same amount of water on earth since the dinosaurs roamed. It's the same water. We can use it. You wanted this city to grow, then build more infastructure for it.
Providing free rain barrels or notifying residents where they can get non-potable water for use of gardens etc.
xeriscaping info for homeowners tree planting advice - variety and locations to reduce loss of water rain water collection info (keep up the good work) reward smaller water useage - to meet a certain water rate per residential unit graduated water rate - costs increase at certain volume of use to incentive reductions
Using a irrigation system so plant life is watered at appropriate time is f the day so there is little to no evaporation, it also is on a set timer to keep water amounts to a minimum
Stupid question
None - I feel I am educated on wasted use and already do what I can to minimize my water use
I'm not sure. Rain barrels always seem incredibly popular but we already have a few. Suggest that you keep making them available - sounds like they typically sell out. Rain barrel repair service would be good though - we have one with a broken fitting we've been meaning to get fixed. Guidance on drought-tolerant plants. Make those water-gator things available for new trees.
We are already mindful
Provided rain barrel
Information on social media, campaigns, and information on strategies like xeriscaping etc
Rain barrels - assistance in purchasing and setting up a raised rain barrel

What types of support, tools, or information would make it easier for you to use less water outdoors?
We already do what is on our power to be water-wise (rain barrels & clover that is more drought-resistant), but it is up to the city to maintain a basic service such as proper water supply. We should be able to grow our own vegetables and maintain a small yard given all the money we pay to the city. Clearly these questions are very much leading towards further “restrictions and rules” and if you think those will fly with Calgarians you are wrong! The issue with the water supply was completely mishandled. Honestly a rigorous audit of City Council is in order to see where funds are being spend if not on a basic service such as this.
Free bulk home delivery? Subsidize installation of more efficient systems or smart systems
I have been using rain barrels and solar powered drip irrigation system (can find them cheap on Amazon and they work great) to water all of my pots. I feel that if I had underground sprinklers, I would not use/waste as much water than if I used a hose with sprinkler attachment.
Rain barrel?
Why do I need to use less?
Why do we need to limit water? If you think clean drinking water is a right then why limit our supply? The grass needs to eat to.
The support we need is that Calgary will invest in proper infrastructure on basic necessities, not stupid wasteful things like art projects and the new hockey Arena.
Make lawns illegal
Living in a desert
I can't think of anything else but water barrels. We already have 3, if the weather cooperates everything is good.
Don't need your tools and ideology. Need practical support of efficient and effective water use.
I have three rain barrels but also some pretty big trees and it's like more info on how often and how much water they need
Added taxes for yard upgrades prevents me from doing any changes or upgrades to my current landscaping. I feel that I will be punished for making any improvements to my home or yard by paying additionally for yearly taxes.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I use water sparingly outdoors already
A water timer was a great tool that I added to my arsenal this last summer.
Twinning the main feed water line and better maintenance to the existing line.
Discounts for setting up rain barrels
Incentives...money if you only use so much
The reduced-cost rain barrels are an amazing resource. It would be great if there were online resources from the city (short videos?) with suggestions on how to properly or effectively use the rain barrel. It was a lot of googling to set up & to use.
Not sure
Nothing
I think we already handle it well.
Drought resistant garden info and mandates.
none
The proper use of rain barrels
I don’t wash cars or do anything excessive so I think that there’s not really a tool out there that will help me keep the gardens going without water.
nothing, I don't use water frivolously
A rain barrel program would help those who can’t afford one or who don’t know much about them.
None
I feel that I do my part
I do NOT want a SMART meter installed.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I'll tell you what support does not work, is the rain barrel program. You used to sell for $80 at the parking lot sites around town. I forget the name, Green Calgary? Something like that. Anyways, when you started offering the rain barrel rebate ($50), suddenly the rain barrels were now $130 (also $50 dollars). That's gotta be some type of fraud, or at the very least some dirty collusion. Incentivizing rain barrels is a great idea that got ruined by greed. I have three rain barrels (one purchased from Green Calgary before the price hike, two had handmade from a guy after the price hike for much cheaper) and the only incentive to have them is that the water is better for my plants. Much like electric vehicles, the population who take the steps to be better should be rewarded, rather than everyone be punished. During peak water usage (drought) I'm putting less strain on the struggling infrastructure and I should be rewarded by more than just my water bill showing a few less gallons used.
Information on how much water various vegetation types actually needs in Calgary
Timed sprinklers so we don't use too much water and can use it at most efficient times during day
Easier to use water meter
None. We have landscaped our yard to include water harvesting features, removed our grass lawn and replaced it with clover and other local plants that are drought resistant. We have also installed multiple water barrels with ~1500 liters capacity
Don't feel we need any as we use the rain barrel and are aware that trees and perennials don't need a lot of water - trees for example are only watered in the fall. If we water the lawn it is usually done in the evening.
some kind of tech to avoid wasted from home humidifiers
I'm not the target audience for this, so not sure.
I think we keep our outdoor use low

What types of support, tools, or information would make it easier for you to use less water outdoors?
1. More information about what home owners can do with their lawns and what is acceptable within current bylaws. 2. Creation of a community program that encourages people to xeriscape their yards and use native plants including signs that explain what is happening and how people can get involved 3. A program to get a discount on certain items that encourage water conservation, like native plants, rain barrels and drip watering systems 4. Information/penalties for the community at large -- for example, I was incensed to see a neighbour using a hose to wash their patio stones during the water main break in 2024. I actually hauled water in containers from BC to use in the home and here they were, washing concrete.
None. I'm on the edge of this; educated, water-wise, and aware of water restrictions and rules. Encouraging others to NOT have grass; seeing the benefits of a food forest and permaculture is the way.
Information on Drought resistant trees, plants, and where to purchase,
Nothing, there is no reason to be concerned about outdoor water use in my area. I never see people over watering or wasting water outdoors in my community
A piece of information that I found valuable was the City letting the population know daily our water consumption use during the water main break. I believe it may be helpful to continue with this information along with visible and frequent positive education messages sent to Calgarians.
It would be nice if the City provided free (untreated, no chlorine and no fluoride) water to use for plants and outdoor use.
Additional city communication about water-wise landscaping. If water-reduction landscaping services were available for free or a reduced cost, I would consider using that. I would support a tiered pricing for water usage with increased cost for using water above a basic household amount. I also would support surge pricing for water shortage times.
I would like to learn more about how my family can be more efficient through education offered by the city.
How to maintain grass and trees without watering.
More education on how little water is actually required to maintain your yard.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use less water outdoors?
Our household already uses minimal amount of water possible, with appropriate tools and equipment that guarantees no leaks or inefficient use.
I don’t use it, but I do think folks need tangible suggestions and strategies/alternatives that help them reduce (eg using mulch to keep moisture inside the garden; where to get a rain barrel, etc.)
I’m not using less, I barely use any (just for growing some fruit/veg during summer months)
Stop all water restrictions except to proposed data centres.
Incentives and support for building water friendly gardens. I'm looking at redesigning my garden and have found the yard smart resources very useful. A continuing or extension of this work would be great.
I would like the government to keep their noses out of our business. Imposing restrictions only encourages us to use more.
I do not need anything. I don't water when the sun is high, and only water when and only as much as needed.
Nothing to note
As stated above, it is currently not really possible to recycle water to the outdoors. Would love some program to have some possible ways to do that.
Practical tips or optional tools are fine, but I don’t need strict rules or financial penalties. If anything, clear information on efficient watering and optional programs would help—without limiting when I can water or increasing costs
Rain barrel program is awesome. Something to educate the people who “water” the sidewalks.
Rain barrels. Drought resistant native plants and lawn alternatives.
Plenty of information is already available.
I think there needs to be more support to help people understand when to water and to get more people using rain barrels.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Stop charging all service fees on water. If a citizens taps dont turn on, the bill should be zero. Stop double charging the water meter volume on all water supply fees, taxes, as well as the same volume used for fees and taxes on sewer. If you stopped gouging citizens and overcharging, every single Calgarian I have ever known would be happy to work more cooperatively with the city of Calgary. As long as you keep gouging citizens, many people couldn't care less what you have to say… because at the end of the day, we pay for it. Not the incompetent and untrustworthy city officials
Rain barrels
Guides and regular schedules
Having information sessions throughout communities regarding frequency and limiting outdoor watering on odd days etc.
How to set up a system to collect gray water easily
Timers
Information about necessary watering for lawns based on actual soil and rainfall conditions- not generic info
I don't need extra info
Front yard has wood chips, backyard we have 4 rain barrels to water all plants that need it.
Nothing
Rain barrels and drop sprinklers.
Ingrpung sprinklers could limit where , when and how much water is app b
A rain barrel saves very many gallons of water Every house should have one
Water barrel
More rain barrels and a stand to raise them to make the water distribution possible by hose.
Latest technology, smart plug/timer could help with consumption

What types of support, tools, or information would make it easier for you to use less water outdoors?
How to effectively keep outdoor plants, lawns, gardens as green and healthy as possible and effectively
Rain barrel.
Maybe making more mulch available for pickup.
I don't want to use less water outdoors.
How to make a raised rain barrel platform
Having set days for use being permitted rather than a cap on volumes
Nothing - I’m not going to use less
Information on where to access the closest storm water pond.
I do mit want to use less. I’m already frugal.
Water collection barrels provided by the city of Calgary.
I use rain barrels, water in the evening, use mulch to help keep the soil moist.
Timed water sprinkler system that shows usage
Info on low water plants
We would need some way of tracking exactly how much Water we use during each Day, even each time we turn the Tap on. It would put a real number to what is used for taking a shower, Watering a Lawn ect. I feel if you can present each Water usage in a Volume that some one can relate too, i think the impacts may be better understood and the possibility to reduce the usage by changing small items through out the task. I feel this tracking would be imperative if the City wants to tax over usage when it occurs. We need to know when we might go over, and get a better idea of our daily usage so we can lurn where to make cuts and save Water. Just to tax us blindly if we go over is counter productive and put people in a heightened state of Anxiousness' every time they run the Tap on. This will effect the health and Wellness of people in more ways than one.
None
Permanent signs that give reminders about personal water usage. Information be made more public of the dangers of building AI data centres.
I do not need to use less water outdoors.

What types of support, tools, or information would make it easier for you to use less water outdoors?
For me. Nothing. For the general public, being taught when is a smart time to water lawns etc
Planting DEEP ROOTED TREES, THAT GROW TALL BOTH WAYS .. UP AND DOWN. STONES IN LAWN AREAS QUICKFIXES WATER PROBLEMS INSTANTLY BUT LONG RUN CITY AS WHOLE IS PRONE TO LESS GROUND WATER, MORE FLOODS AND SOIL EROSIONS , falling of buildings etc
water barrels saves city water
A way to keep track of how much I use directly and have a guideline/limit.
Financial to cover cost to have someone else lift, hold or carry rainwater to location and also to water garden, berry shrubs, flower beds, and supplement rain on lawn when necessary.
An updated meter connected to an app that can keep track of our water usage should help to ensure that we remain conscious of our goals and mounting usage.
I use water very sparingly outdoors.
Use of sprinklers - restricted days, hours etc. Reducing water by forcing hand watering does nothing except make it difficult/impossible for seniors or disabled folks to look after their yards.
Not applicable
This question just seems to be looking for more ways to add expense to our taxes in relation to managing water. Rather than support, tools, etc. adding information to water consumption bills on ways and means of reduction may be the least expensive route.
I don’t feel I need much support because my outdoor water use is already low.
Neighbors who are not on meters in older community should be as they seem to go overboard watering lawns and what not as they don't have to worry about charges as they are on a half rate
We are very water conscious
I used the rebate to buy a rain barrel. I thought this was a good plan. Sharing drought information ie. rainfall, snowpack and reservoir levels with Calgarians on a regular and ongoing yearound basis would get people to think about their water supply and usage. Only communicating during a crisis when it is too late is ineffective and makes people defensive and uncooperative.
Fix the cities leaks first before coming after home owners in

What types of support, tools, or information would make it easier for you to use less water outdoors?
None
Literally nothing. I'm an adult I don't need the city to educate me on water usage. I managed my usage just fine. It's as simple as asking the question do I need to use water for this or not and remembering to turn things off when I don't, which I manage fine.
None
[removed] off with the control [removed]
Not much. Pretty efficient already.
I won't use less. I use my garden for food so if there's no outside water available in forms of rain or stored rainwater, I will be using my hose for my food.
More rain barrels.
We have the tools necessary already. We do not have sufficient policies and by-law enforcement.
I spray down a bike if it's gross. I wash windows/siding like once every other year. I water the lawn, and I water my garden which is mostly food. And I run a sprinkler on the lawn for the kids, (which doubles as watering the lawn) or I go to a splash park. The only thing that could help use less city water would be multiple rain barrels, set up to collect downspout water.
I employ everything useful like hand watering, slow release water bags where usedul
Nothing
I don't use that much. I'd like to keep my mature, carbon capturing trees alive and I'd like for my small patch of grass not to be dead and my flowers to bloom, which shouldn't be too much to ask.
Not sure
I'd like to learn what the CoC plan is to fix the pipes frankly
I have no intentions on using less water.
Skip
Contollanle hoses.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Free rain barrels
Drought resistant lawns, shrubs and flowers
City bylaws in terms of native vegetation, xeriscaping, drought resistant vegetation
Encouraging use of water timers, offering incentives for rain barrels, reminders to water during off peak sun hours. Etc. People are willing to change if you let them of their own free will but not by force or threats.
I don’t think I need any support tools or information.
We don't need support or information. We understand how water should be used. If there are tools the city is willing to help with they could provide rain barrels and installation for people to collect rain water to help with gardening.
Would prefer to xeriscape my yard but it is very cost prohibitive
Education on best practices
I use a smart timer for my plants and garden. It controls water amount and timing.
Support in lobbying the condo corporation for small alterations to the downspout so that I can divert to the rain barrel in summer.
rainbarrer installation, setups, utilizing the water through drip in garder
Alternate watering days according to address
None. I need to use water
I do not require support to use less water. Our family does not waste water.
Another rain barrel
Subsidised rain barrels designed to fit under decks or in narrow side yards; subsidised pumps to move water (honestly even just having pumps or self-watering planters available to purchase…these things exist elsewhere but are very hard to find here). Accurate information about water safety (grey water, rain water off asphalt roofs etc) as there is a lot of misinformation out there
The city provides information already.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I don't need anything. I am aware that if I overuse water I will be paying more. I don't want to pay more.
Outdoor watering should be restricted to 2 set days per week.
Better city infrastructure
A better rain barrel that is easy to get, will last, and is reasonably priced.
None, I cannot use less water outdoors. Throwing all kinds of education money at thus will solve nothing. You either care or you don't
-There should be incentives for people who use water wise methods (mulch, rain-barrels, low volume sprinklers, timers, etc). -The general public needs to be educated about using timers for watering, only using sprinkler systems as needed (not just what has been programmed), and watering at night -People should not be allowed to wash vehicles at home, they should have to go to a car wash which uses non-potable water -People with large fountains and private swimming pools should have to pay more to use such large amounts of potable water, they can clearly afford it. The amount of water it takes to fill an average sized private pool is more water than we'd use in an entire growing season in the garden! -I am also interested if there is a way to get non-potable water to residents. Many cities have potable water only inside, and non-potable water for outside. Perhaps newly built communities should adopt this, because watering and cleaning with drinking water is wasteful. -Water efficiency is not just individual citizen's responsibility. The city needs to do it's part, such as repairing leaking pipes so we do not lose so much water
Are you insane? We need to water our plants and trees!! Some have food gardens . Most people go to a car wash . And give kids a break, maybe they will spray each other one afternoon, if they're actually outside!
Again, we use water responsibly and will not be changing how we use water in our household.
Nothing.
We make sure we are only applying water on our lawn and garden
None

What types of support, tools, or information would make it easier for you to use less water outdoors?
Do not try to control our water consumption Control YOURS - FIX the pipes (25% loss is abhorrent) and we've paid for maintenance for years, maintenance you didn't do. If you didn't waste our tax money on grants and unnecessary programs, and instead used it for service delivery there would not be such onerous taxes in Calgary and we'd have great pipes.
Educating people on when to water their lawns (i.e. morning or evening) would help improve efficiency as less evaporates. However, implementing a permanent watering schedule does not take into account the individual circumstances of gardeners and is an unjustifiable restriction on individual liberty.
I onow how to use water efficiently. I don't need the city to parent me.
None. This survey is a waste of money.
N/A
Not sure
How about you guys get that neurotoxin fluoride out of our drinking water before it kills people?
More rain water collection, affordable systems
I am mindful of the water I use.
I monitor my water usage
N/A
Cost effective ways to collect water. More information about water harvesting and the best house roof options, I know there are ways to collect water above ground but more information on products for water storage below ground would be helpful as well. The cost is the biggest issues as even rain barrels can be around $100 and everything is so tight budget wise these days.
Having tips on when and how much to water outdoors would make it easier to use less water. Tools like smart sprinklers, timers, or rain barrels would also help a lot as well as making rain barrels purchased from the City of Calgary more affordable.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Who will decide how much water I need. Based on what standard I wonder? Less shower, less laundry. Are you kidding?! Limited citizens for windows washing while the city is wasting water leaking it?! Just stop!!! Didn't vote for this!!
We capture rainwater for most outdoor use and supplement food gardens as needed
none
Better education about how little water grass actually needs
We have enough water to use it outdoor, if I watering my lawn water goes back to the nature. All other countries somehow manage it, without restrictions, without huge taxes on water usage
Fix your infrastructure and stop penalizing Calgarians for using water with restrictive bylaws! maybe you could invoke our indigenous friend to perform a rain dance every so often to refill the Glenmore and Bearspaw reservoir.
I don't need support or tools to reduce outdoor water consumption at home. I need businesses to reduce inefficient use of water in massive quantities. Automatic water systems that run for far too long or are running during or shortly after rainfall.
None thanks been around long enough and again we pay for the water so it's used wisely
Regulate the townhomes usage in panorama to max one time overnight.
always can use better information about water wise planting, care of trees, alternatives to lawns(grass) that are neighbourhood friendly etc.
Nothing. I already am careful with my water use. The city should focus on business use of water.
Access to afforable rain bbarrels.abikity to set them up.
Cheaper rain barrels No fluoride
Lawn maintenance information Access to supplies and instruction for reserving water
None it's not excessive.
We do not use a lot of outdoor water

What types of support, tools, or information would make it easier for you to use less water outdoors?
Collecting water, and landscaping means to pool water, ie digging and filling small spots with rocks to keep wet areas in a garden. Important for birds and insects to be able to have water.
Already use rain barrels.
Financial support to convert the lawn to a water efficient plot. Need help setting up a better rain barrel system.
I would possibly be more willing to do so if I knew the water system was actually maintained and cared for, and not 22% of it leaking and wasted away.
25% leakage from city..fix pipes
annual free workshops in early spring about setting up and utilizing rain barrels, rain barrel / storage subsidies,
I am generally aware on how to minimise the water wastefulness
we use as little water as possible. And most of the water we use is from our rain barrel
We carefully monitor how much water we use
I don’t think we use a lot of water outdoors already. We are careful and intentional in how we water the garden (e.g. in early morning or later evening). The water use schedule just annoys and frustrates me. It feels like punishment when we are already very attentive to water use concerns.
Lowering price on eficient sprinklers
Guidelines for watering plants based on Calgary’s growing region. The City has this posted on its website regarding lawns but maybe trees, flowers and shrubs could be included.
Nothing. I have no intention of using less water.
More rain water collection made available for use - like how recycling compost and garbage is supplied
Nothing. I already use the least amount of water possible! Maybe pressure washing city hall outdoor areas every day isn't the best use of water! There should be water collection in June every year from snow melt and rain to use for appropriate applications
We have everything we need to conserve water.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I just need flexibility on when I can use water. Having fixed watering days makes no sense because it does not account for when it rains. A better policy would be to make rain barrels mandatory.
The support we need is a City capable of responsibly managing its own system, rather than treating residents as the default safety net for municipal mismanagement. We don't need brochures or moral lectures. We need confidence that conservation isn't instantly negated by burst mains, system leakage, and policy decisions made without accountability, like imposing fluoride through the water supply without ensuring citizens understand the implications AND the majority of the population actually agrees to it (11% of the population is NOT the majority). If the City wants behavioural change, it should first model good governance: maintain critical infrastructure, stop outsourcing responsibility onto households, and stop making unilateral decisions over what people consume. The tool that would actually help us conserve is trustworthy leadership, because residents have already proven they adjust when required. It's time the City demonstrated the same discipline.
Common sense and be considerate of your usage
I don't understand the question.
Having prescheduled watering days according to a schedule would certainly help.
Water collection, ei. Rain barrels, education
We live in an arid climate. Most trees and bushes already been planted and established
Obviously education is key. Providing incentives for people to use water wisely would be useful...rain harvesting, mulching, low flow sprinkler systems, etc
I need the best tool: for the City to manage the reservoirs and water pipelines properly. We have a lot of water around here.
Being provided with rain barrels to capture water would reduce use.
None
Flexible watering restrictions that recognize that people aren't necessarily home on the allotted days/times.
No information is required. Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Rain water harvesting. Govt shud support it with subsidised materials and installation services. A pilot program in this direction will give u good results certainly.
Come up with a solution that would allow me to use as much water as I actually need. Also, please stop sending most of our water to the U.S. — that would help reduce the restrictions we face.
I have several tools and options available that can be employed if necessary. Should water supplies become a more serious problem information and methods for using grey water would be useful.
Rain barrels
Having enough water available to maintain a nice well kept appearance, and if one is a gardener, one should have enough water available to enjoy their healthy and therapeutic endeavors. Perhaps the city should consider providing rain barrels free of charge to any resident that desires 1 or some. That sounds to me like a good way for the city to HELP reduce city water use, and an excellent use of our tax dollars.
I check weather forecast to decide watering lawn/trees or rain will do it.
I only use what is necessary to maintain a clean safe space. I am more concerned about the wasted treated water that is leaking from broken underground pipes on city property.
Maybe, more or better outdoor water collection options
Let me swim in glenmore reservoir.
We already have rain water barrels, but they aren't cheap.
I need a solution
More positivity to the general public about clover.
We would benefit from underground sprinklers
I think we should have water restriction from April to November. There should be heavy fines for those that wash their sidewalks or vehicles outside. Zero tolerance. Never mind the warnings. Education should be sent in the mail with options for people who don’t speak English to find the info in their native language. I feel like some of the issues with people not following the rules is they don’t speak English proficiently and don’t know how to find info in their language.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Perhaps the city could subsidize the cost of ornamental gravel & stones so that I could cover those areas in my garden that need more water to survive with xeriscaping rock.
Nothing, let me live my life for god sake
If u stop us watering our lawns,soon city looks like dessert
water meter that had the ability to connect to my home automation system for better monitoring Example zwave or wirless capability Or a website that i can access to determine my water usage on a daily basis
Not sure.
If the city was to repair all leaking infrastructure and a shortage then still exists
Accurate information about how much water would be beneficial to keep trees and shrubs healthy. Information on timing, metering devices, etc. would be useful.
Unless the city is going to install underground sprinklers in my front and back lawns, nothing would make it easier.
I am a home owner, who was raised in this city and understands the use of the city's utilities, including water. The City Tiered use charge idea is ridiculous.
There is no studies that show any benefits to ingesting fluoride
Watering restrictions...days of the week.
Maybe a water meter on the outside of the home, a device you could add to your hose to tell you how many liters of water you've used in a given period of time, to help people visualize. I think information is good too, my sink basin broke a while back and I had to place a bowl in the sink in order to use it while awaiting replacement, I was shocked and how quickly the bowl would fill when washing my face or hands, you just don't get a good idea of how much water you use on a day to day basis
No restrictions :) thank you.
We should at least have even odd days (according to your house number)for outdoor watering and limit it to one hour on our assigned day.

What types of support, tools, or information would make it easier for you to use less water outdoors?
I've already gone through this process. Based on Environment Canada historic rainfall data, I can determine how much additional water, if any, my tree needs. I deliver that water through a soaker hose until my water meter shows that the needed amount of water has been delivered. The difficult part was determining how many litres of water the tree needs per week based on its trunk circumference, and then determining how much was delivered through rain based on the mm of rainfall that week and the area of the tree's drip line. A calculator on the City website that does that for you would be helpful. Inputs would be tree type, trunk circumference (easier to measure than diameter), drip line diameter (easier to measure than circumference), mm of rainfall over past 7 or 14 days (could be automatically entered from Environment Canada website). Outputs would be total water tree requires, water received from rainfall, additional water (if any) needed to be supplied by soaker hose.
Reduce property tax so we can afford to fix the issue
We try to conserve water. If we had better ways to collect rain water we could do that but we live in a townhouse complex so that is something the Board would have to be involved in.
We don’t overuse water outdoors.
more information on drought tolerant landscaping for the home owner + in garden centers. A better selection of drought tolerant plants in Calgary garden centers,
A handyman to set up water collecting totes, etc as described above.
Drought resistant plants
We already use very little water. Watering timers, or just aetting a timer on your phone if watering lawn, encouraging water barrel use etc.
Free soil / compost would be amazing. And free or inexpensive access to native plants would make it possible to replace grass, and would be able to look amazing without needing to water. Even better would be a “replace your grass” program with some labour support to remove the grass!
Watering services so that we don't personally have to use it
None
more information on how water availability and infrastructure is stressed

What types of support, tools, or information would make it easier for you to use less water outdoors?
More incentivized and affordable water barrels to account for activities like watering plants and trees.
Unsure, we already do everything we can.
Of course we shouldn't waste water but instead of prohibiting use of something so essential you should plan to collect more Are you that incompetent?
Although I already minimize my outdoor water use, certain tools and supports would help me continue doing so. For example, assistance or guidance for setting up and maintaining efficient irrigation systems, information or rebates for small pumps or accessories that improve rain-barrel usability, and practical education on best practices for water-efficient food gardening. Supports that make rain-water use easier and improve irrigation reliability would help the most. Clear advice or programs to help troubleshoot irrigation systems, tools to improve rain-barrel flow (such as small pumps or better hose adapters), and practical education on water-efficient gardening would reduce the effort required to manage water effectively on my property.
Better education and DIY solutions and products for grey water treatment and rain water catchment would be great! Innovative ways for snow water catchment, treatments and storage solutions.
Information on the best times of day to water for the public. Awareness for automatic sprinkler users who have them set to run when it's been raining.
A 'design your garden' or outdoor space workshop or home consultation with recommendations from an expert. Demonstration gardens showing examples for my home. A rain barrel that is optimized for my roof to catch water (would need help with placement)
Not having grass
Allow watering on certain days of the week for a limited time. Example every third day for 1 hour. Advertise more rain barrel usage. Have more homeowners and businesses put in drought resistance plants and rocks instead of lawns
More tools to collect water.
I can't think of any. I already use as little as possible.
Support people using rain water for outdoor use.
Provide economical garden sprinkler support.

What types of support, tools, or information would make it easier for you to use less water outdoors?
Education on native plants, savings on water saving devices. We all still want to enjoy our yards, be proud of our homes/yard and have fun with our children/grandchildren outside, as our summers seem so short in Alberta. How can we maintain our fountains, keep our yards looking great and entertain the kids without being wasteful. We all need education and some new ideas to help.
None required. Though I think families with language barriers will need a lot of riveters communication and education opportunities to learn about use of water.
Options to grass that are attractive and low maintenance.
Restrictions on the amount of water that may be used for lawns. Regulations on over spray of automatic sprinkler systems...do we really need to be watering the pathways? I believe people don't understand that brown lawns aren't dead lawns. Providing alternative resources for filling decorative ponds. Perhaps offering incentives such as grants for redeveloping ponds into green spaces/natural spaces for wildlife...
Do not restrict water use
The city could deliver free rain barrel kits (just as green bins and kitchen compost buckets are provided) to encourage more rain collection. Our barrels are very slow to collect water until we have a severe thunderstorm and then all the barrels fill rapidly and overflow. This results in significant missed opportunity for water collection.
Include condo corporations in your initiatives.
Educational materials are good but people have to read them and adjust accordingly. We have a moisture meter that I use frequently. Making it easier to get rain barrels in the city program. Ours broke and the barrels always sell out so quickly. Some of the reviews on the ones available in various home centres are not very positive. Some of the designs of the water barrels seem awkward.
I use a minimum amount of water, so I have all the support, tools and info that I need.
Collected rain water testing.
Not sure
As above, more info (a webinar?) on how to set up rain barrels.
NA
None needed.

What types of support, tools, or information would make it easier for you to use less water outdoors?
ਹਰ ਇੱਕ ਖੇਤਰ ਵਿੱਚ ਹਰ ਰੋਜ਼ ਨਵੀਆਂ ਤਕਨੀਕਾਂ ਆ ਰਹੀਆਂ ਹਨ ਇਹਨਾਂ ਦੀ ਜਾਣਕਾਰੀ ਲਈ ਸੈਮੀਨਾਰ ਅਤੇ ਵਰਕਸ਼ਾਪ ਵਰਗੈਰਾ ਹੋਣੇ ਚਾਹੀਦੇ ਹਨ। ਰੇਨ ਬੈਰਲ 100ਪ੍ਰਤੀਸਤ ਸਬਸਿਡੀ ਉੱਪਰ ਮਿਲਣੇ ਚਾਹੀਦੇ ਹਨ
A watering schedule for outdoor watering! Growing up in Vancouver we always knew that even house addresses got to water in certain days of the week and odd numbered house got other days, it was normal and not a big deal. There are timers now so this should be easy for people and make a huge impact
Permaculture resources Landscaping to manage Rain water Xeriscaping and Managing heat
Can't think of anything. I'm cognizant of limiting outdoor water use.
Information regarding Xeriscaping landscaping
I need to NOT have a watering schedule unless there's a critical need (broken feeder or intense drought). This will prevent me from using my efficient automatic watering system (it programs on a 24h cycle).
Filtration and pump systems for rain barrels, drip irrigation, legal grey water collection tanks, more native plants (we've started in small areas, but it's costly and time consuming to replace the whole yard)
Guarantees that corporations are not wasting their water. How much water is spent washing cars outside versus gravel washing plants?
None. Stop this nonsense about reducing water use.

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
reusing grey water. We did it during the disruption, but we don't do it otherwise.
Over the last 20 years, we have been doing most of the questions listed here
saving water from cooking to water indoor plants
Fix infrastructure leaks and stop putting fluoride in the water.
Calgarians will not restrict our water usage.
I live in an apartment so I checked what Avenue living the property manager should do.
banning the use of garburators in kitchens, they waste water and add to the waste management load
More education on alternate sources of water.
Toilet flushing every other time.
Assuning those replacements are affordable. I am a senior on fixed income. I have no means of levying a tax on anyone so I can replace my old appliances.
None.
N/A
We do all the above.
moving the hot water tank & insulating the pipes.
Getting more reasonable roommates.
condo hot water
We're already doing all of these things.
none
Not flushing every time if only urine.
Nowhere. I'll use water as I like inside.
I already doing well
Less toilet flushing
Rely less on kitchen faucet spray for cleaning the dishes, perhaps use a soak method

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
We do all the above now
Expectation to place clean / washer recyclables into blue bin.
we are completely efficient and constantly monitor all of these items.
We already do what is in the list above. I do not agree with the replacing appliances comment because many people cannot afford to replace major appliances.
Using gray water on outdoor plants wyc
Grey water collection
We already do all of the above except the last one. Replacing a hot water tank or water softener is a significant cost and, as a retired person, is not something I can do until the until actually fails.
We already do much of this.
We already do all of the above.
None - we already do the above
We already do all those things.
That doesn't even make sense
Already doing these things.
You can reduce water by 40% in every household. Collect shower water, run it thru a filter and use it to flush the toilets. Done in many countries.
I am very "water-wise". Most people are. City council needs to focus on lowering the EnMax bill, please.
we do all the above
We have done all this already and don’t have a water softener
Xeriscape rebates
none of the above
We dont, we already take short showers
We investigated gray water systems for our new home and found it very expensive and the city does not allow these systems currently.

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
None let me water my [removed] lawn
We use very little water according to enmax
Not flushing every time
not flushing toilet every time - if it is yellow, leave it.
I will do what I want with water & use as much a I need.
None
There is no need. STOP THE FEAR MONGERING!!
N/a
Our 'instant' gas water heater wastes water while we wait for running water to warm up.
None
I do not waste water...use it simply and wisely
Our tankless water heater requires you to run water for 30ish seconds before you get any actual hot water and I'd like to reduce that.
None of these apply.
Greater visibility into water usage to help target largest sources of consumption
See comment below.
Saving grey water for outdoor use
None! We do all of these.
The City of Calgary's leaky infrastructure.....
It's getting a little bit overwhelming…all these questions! Maybe you want us to take only 1shower/week
An efficient tankless water heater
I do not need to reduce my water use. It is as minimal as possible.
None - all usage is necessary and not wasteful
We do all of the above.

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
I do all of these already.
A more secure (a local main failed in my alley last winter, not to mention the summer of 2024.
Saving water from cooking to use on indoor plants
I already do all those things.
Businesses should reduce their water usage
As a tax payer, I am satisfied with my water use.
Grey water collection
Run a counter education program about Dishwasher use on less than a full load. People are gullible and believe that they save water by running their dishwasher more frequently (I can't recall the dishwasher soap company that runs those ads).
We're already pretty water wise already doing all the things that are mentioned. The only thing that we couldn't do was use a washing machine that doesn't use much water. Tried that and 2 of us broke out in a rash so we had to go back to a traditional top loader.
none
Water is my BASIC HUMAN RIGHT. I don't need to clarify to the City how I am "more wise".
Already do those
City of Calgary should do what they are paid to do and manage their water infrastructure effectively
Water wasted while waiting for hot water.
We already do all of the above, therefore there nothing else we can do
None of the Above
The practices are what we grew up with back in the day.
Already do these.
Recycle water when washing dishes for Outdoor or indoor plant watering
Less waste due to government incompetence.
Already done above. I think most people already done above

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
Not applicable. Common sense and people's free will of how to use water should be the choice.
I'm already wise.
The current cost of using water is an adequate incentive for using a minimum amount of water in our homes.
Restrictions on personal use, when I pay for water use, is a crime against the people
None we don’t waste water
Save millions getting rid of flouride in our water.
None
None of the above. I already do everything on the list.
None of the above. I use the water I need. How I see fit.
Decontamination of fragrance
The city should replace old water feed lines with modern technology, the Bearspaw main line should be considered temporary. Alberta is the king of pipeline technology, use it.
None. I am water responsible and don’t need the city to place themselves into this space
I am already water wise
None of the above. Worry about your own wasteful practices in city hall
Our household has been really really frugal in using water. We cannot do less than what we have been doing. Since the water leak 2024 we have been flushing toilet after 3-4 use. We cannot do more frugal than that for the sake of our hygiene!
I use water wisely already.
Let Calgarians decide how to use the water.
Water efficiencies are too expensive for most households to consider
I am water wise and do not require assistance
No concerns with our indoor use. We use what we need.
Brush teeth with water OFF. Collect water for indoors

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
Waiting for hot water because recirculation pumps are still not popular
Really. I fix my stuff. I guess offering my teenagers MAID would lower my water usage. As I write that I think this would be one of your 'blue sky' ideas.
None limiting water is ridiculous
Prefer not to answer
None
None of the above. AND THE CITY OF CALGARY IS NOT THE ONE TO BE INTERFERING OR INSTRUCTING ANYBODY ON ANYTHING AS FAR AS MAKING WISE CHOICES. WHAT NEEDS TO BE DONE IS FOR THE CITY OF CALGARY AND ALL GOVERNMENTS ACROSS CANADA AT ALL LEVELS TO GET TO BAREBONES BASIC GOVERNANCE. DRASTICALLY REDUCE & ELIMINATE POWERS, REGULATIONS & CONTROLS. THE BEST GOVERNMENTS ARE THOSE THAT GOVERN THE LEAST AND SPEND THE LEAST. SO BACK OFF & IN MOST CASES - BACK COMPLETELY OFF.
My partner and I already implement water wise living.
I don't waste water!
All the above make sense as long as they are not forced to people
I do not, and will not go out of my way to reduce usage. I use as I see fit because I pay for it.
The city water line from the street to our home has frozen twice in the last 12 years. We are required by the city to have a faucet turned on during certain times in the winter wasting water. If the city fixed the water line we would reduce water usage.
Already do all the above
Nothing
Using reverse osmosis system
Having to buy water systems so I can remove the chemicals that you put in
None of the above as we conserve indoor water effectively.
on demand heating to reduce running water to get hot water - insulate hot water pipes
We aren't that bad with water use…
Nowhere, we're already doing enough

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
If you force us, we revolt!!
These are just normal habit. What kind of money are you spending on this survey?
A City management that doesn't allow its infrastructure to deteriote to the point of quadruple leakage while doing absolutely nothing about it ... while spending extensive marketing dollars on telling citizens to watch their leaks
None of the above, I do not waste water
We already do all of the above things.
I already do all of the above, so really do not need the intrusion of yet another city beaurocracy (sic) wasting my money to tell me what to do. y
Flushing toilets less often
None
The city need to use our tax dollars wisely and fix their leaking water pipes
I already use wisely.
We already do all these things.
I do all of those already.
Already doing all of those things! We are mindful of our water usage.
Nowhere
We only use more water now that we have to filter fluoride from our water supply.
Fix the 25% leaks in the pipes that our maintenance fees should have covered over the years. You're taking water out of the river, to pump it into the ground (after poisoning it with fluoride)
None of the above. I reject the premise of the question that supposes I need to reduce water usage.
Getting rid of fluoride
None of the above as I already do them. Looks like this survey is designed to justify such things as graduated water rates, permanent restrictions on outdoor and indoor water usage. Sounds an awful lot like a WEF initiative to me.
Not applicable. We don’t waste water in our household.

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
Another non question! Of course all adults have thought of all these things!! This is not a survey question, this is offensive!
I don't need to be "more water wise", the City does. Residents didn't ignore maintenance until a feeder main exploded and wasted more treated water than citizens could through daily habits. Households already conserve because your failure left us unable to shower, clean, or flush comfortably. Meanwhile, the City wastes water, then lectures citizens about responsibility, all while forcing policy decisions like fluoridation based on a vote in which only ~220,000 people participated, barely 11% of Calgary's population. That isn't democratic consent; it's administrative opportunism disguised as mandate. Before telling families how to manage dishwashers or shorten showers, perhaps demonstrate you can manage critical infrastructure and make major public health decisions with legitimacy, transparency, and competence.
Not applicable
All these are being done. Don't feel like you need to educate us.
Rain water harvesting
A significant amount of water is used to flush toilets. Using grey water, rather than potable water would make a big difference.
I don't waste water
Again not your business
We do not waste water!!!
I already do all the above, and in addition reducing the number of toilet flushes during water shortages. I have long showers, but I have a shower head where I can turn off the water while soaping up and scrubbing without it affecting the water temperature. It's ridiculous that this feature isn't a requirement for every shower head. Even more ridiculous are the typical one-handle shower valves that allow you to control the water temperature but not the water flow volume. There should be one handle for temperature and another handle for flow volume. Or at least a flow volume control in the shower head.
Did not select any of the options above since we have/are already taking these water wise steps.
Are you serious?
my shower does not get warm very fast, so need to run it for some time before getting in (wasted)

Of the following indoor water uses, where do you feel you could be more water wise? Other (please specify):
We have worked to manage water use.

What challenges or barriers do you face in reducing indoor water use at home?
Running only full loads of laundry is more difficult with only two people in the household. We often don't have enough darks or lights to make a full load. But we don't have enough clothes/outfits to wear until we have a full load, so we have to wash a less than full load so we have clothes for the week ahead.
Far too expensive to buy new appliances.
It's just time and effort to reuse grey water. We are good at taking short showers and running full clothes washer and dish washer.
I like long showers
Again, perhaps lack of understanding of the amount of water used indoors. The pipeline issues we faced in the summer of 2024 helped us understand how much water we used and how we could reduce the amount. It was about being more mindful.
Newer more efficient appliances are great, but they cost and do not last as long. Sadly, the more inefficient older appliances have a longer life span and were built more robustly. That seems to be done on purpose so that you need to replace them more frequently :-(With low flush toilets, the waste does not always flush so the you have to flush twice which ironically defeats the purpose.
Cost, all items and service calls are far too expensive.
Financial
Cost of replacing items that are not water wise
I RENT IN AN OLDER CONDO COMPLEX THAT REQUIRES RENOS AND NEWER FRIDGE, HOT WATER TANK, TOILET, ETC.
Media Advertising says that running a partly loaded washing machine or dishwasher is still water efficient, but this is just not the case Understanding that a lot of TV comes South of the boarder I'm not sure how to improve this message
The costs associated with replacing or upgrading older fixtures and appliances.
Finding leaks, upgrading fixtures and water efficient models. It all costs money.
Cost of water efficient appliances to high to replace current, plumber costs high for fixing leaking/non efficient applicances
sometimes not having the knowledge or expertise to choose appliances or fixtures wisely or to know how to fix leaks.

What challenges or barriers do you face in reducing indoor water use at home?
None.
We have a very water efficient home. Two teenagers like baths.
We already do all of the unchecked items above and are about to replace our old clothes washer with new one.
The cost of replacement to new efficient models and then needing to reno my bathroom which takes time and I don't have another bathroom to use while renos are in place. I would love a low flush toilet, however I need to ensure it works with the condo infrastructure I have and its costly for the change. I would also love to see more No Flush/Waterless toilet infrastructure being put in place so that we don't use water for this waste. I don't have much say in the hot water tank, or clothes washers
More education.
There are only 2 of us; I can't wait until there is a full load for using the washing machine. I do have a machine that reduces the amount of water it uses based on the size of the load in the machine.
None
Running water to get it hot or cold as needed is a big waste. We do try to capture this water to use for indoor and outdoor plants, but you need to have containers available and somewhere to store them. It’s not that convenient, but we do it. Or I just use cold water when I would prefer warm.
None.
None, we are pretty good about it. We have a new home with high-efficiency appliances and new hot water heater. our toilets are low-flow toilets. And we are pretty handy, so we can switch out appliances and taps/toilets without much an issue.
We are doing all the different ways identified to reduce indoor water usage. We only run full loads of the dishwasher, but for the dishes we can only wash by hand is more challenging. I have not figured out a way to reduce water consumption for that.
renting restricts the number of upgrades I can make to my place of residence to increase water efficiency.
One challenge is getting the whole family on the same page. This is generational conversation, and not always agreed upon at the individual level.
I live in an apartment building. It takes a LONG time for hot water to reach my taps.

What challenges or barriers do you face in reducing indoor water use at home?
We follow the "if it's yellow, let it mellow. if it's brown, flush it down." rule for toilets in our house. We need to replace most of our appliances soon, and that cost is a concern for us. Some financial help from The City would be helpful.
Na
None at the moment
We have new appliances, have checked for leaks. We normally shower, and bath only on occasion. We try to keep our water use to a minimum a use water for plants instead of throwing out half empty glasses.
Need means to collect water from handwashing or washing produce to reuse for outdoor use or flushing. Design toilet tanks to collect this water or have a pouring inlet for "used" water rather than it going down the drain. Remind to wipe dishes with napkins (already used once) before placing in dishwasher. Need to collect grease in tins and dispose in compost. Can be difficult to have full load with sorted colours. Tend to wash most items together regarding to have a full load. Encourage sponge bathing similar to a bird bath rather than daily showers. Stress navy shower to turn off water in between rinsing!
We're currently doing all the above w/ the exception of retrofitting our one toilet w/ a low flush model. To be completed soon.
None. Water usage only needs to be decreased to accommodate the exponential growth in population in the City.
[removed] indoor water use
As a senior cost is a major barrier. I do my part to reduce water consumption on all other indoor usage.
None
Finances to upgrade to more efficient fixtures and appliances.
Investment in replacing old fixtures and appliances
As previously described, we are pretty water wise in our 2 person household.
Upgrading even little things costs a lot of money! The idea of just upgrading some faucets might cost a few hundred to even a thousand dollars depending on how much a contractor will charge. I don't have knowledge or time to do these things myself so I definitely need to hire someone to do it. When I'm also trying to upgrade to solar, reduce heat loss at windows and doors, do some landscaping jobs, all these things really add up and rebates or city led pilots to help residents with things like these would be really helpful.

What challenges or barriers do you face in reducing indoor water use at home?
Affordable housing along with low flow appliances are a cost barrier.
None because we will NOT reduce our water usage.
I rent so… the old toilets are terrible water wasters because they are inefficient, need multiple flushes and use too much water anyway.
The cost of more efficient fixtures.
We do all these things already. When the house was built in 2003 we were careful to put in dual flush toilets. When they needed replacing however, our plumber insisted that we couldn't get something similar and we ended up with toilets that use more water. Clearly some work to be done by the plumbing industry here
Teenagers
None. I've got it handled.
I always run a full dishwasher and full laundry. Already doing the other things except for shorter showers. They take how long they take
We don't seem to have any challenges or barriers…all set with efficiency appliances, already are aware of not wasting water…do not let water run when brushing teeth etc…short showers, full loads for appliances.
none
Cost. The last time I replaced a leaking tap, the bill was $800 because the entire faucet installation had to be replaced and the old one was fixed tightly to the countertop.
I already do 9 out of the 10 suggested actions. There is very little water use that could be reduced without changing my lifestyle.
I already do 9 out of the 10 suggested actions. There is very little water use that could be reduced without changing my lifestyle.
I do not own my home so not aware or responsible for many of the above mentioned.
I use bottled water to drink since the City has added the toxic chemical, fluoride, to my tap water.
I reduced shower times to every other day, flush toilet less often
Making ourselves take quicker showers.
Our household is very water use aware so we do not have any challenges or barriers.

What challenges or barriers do you face in reducing indoor water use at home?
None other than economics.
None
Cost to replace fixtures and appliances is very high, and sometimes impractical if the machines I use today still work
Cost to replace fixtures and appliances is very high, and sometimes impractical if the machines I use today still work
I learned toilet flushing uses huge amount of water. I would love to see promotions for homeowners to replace more efficient water-saving toilets. Additionally, I have to manually adjust indoor humidifier respect to outdoor temperature. It would be nice to automate the process.
None
n/a
We are very water conscious
The hot water from the tank takes a minute to reach the kitchen faucet, we use a lot of water just waiting for the hot water to arrive.
Toilets need flushing. Would be great to somehow have 'grey water' to use
Cost to replace fixtures and appliances is very high, and sometimes impractical if the machines I use today still work
Newer more efficient models of appliances cost a lot for initial outlay - rebates don't help me after the fact. Nor does it help if I have to pay an inspector like you did for solar panel/window rebate.
We cook at home the majority of the time, which dirties a lot of dishes...which then require washing by hand.
Life with kids is messy so we tend to use a lot of water, dishes, laundry and baths all increase our consumption.
My family and I conserve water as much as possible. However, if I was building a home, I would love to be able to use grey water/rain water to flush toilets etc.
None

What challenges or barriers do you face in reducing indoor water use at home?
The lack of permeable surfaces means precipitation doesn't reach mature trees or enter the ground water system. I support mature with additional watering. Mature trees reduce heat island effect and support local wildlife so losing mature trees is not an acceptable alternative.
I have no idea how my water softener works, but I do know that when it recharges it goes through a ton of water. No idea if this is optional.
We already have water efficient appliances and do not waste water. I do not see how we could use less water.
In terms of replace old appliances that are less water efficient, the City could help with its purchasing power and tax income; it can offer a significant discount on new appliances that would result from buying in bulk. And to help those on fixed income to install them, It can convince plumbing companies to do "cost recovery" contracts to install the new appliances. The City should also do it part by reducing or eliminating water main breaks. For new communities, the City should consider putting in a requirement of "grey" water system that would provide water for outdoor use.
breaking habits eg. long showers
Expenses related to installation of efficient fixtures. Also my landlord makes all the decisions regarding appliances and fixtures, and she doesn't care at all about efficiency (she might actually revel in waste.)
None.
None. Our indoor water use will remain or increase to the level that we require in order to personal and household upkeep.
This is not how to communicate with your constituents. Have a Townhall, or two or three. Instead of letting 17% of the population dictate what comes to pass. Do better!!
Teenagers tend to have a desire for long and frequent showers.
There is a certain level of water use that is necessary to perform life's daily functions, hard to go below that.
The City of Calgary's poor maintenance of the city water infrastructure.
We are not challenged by conserving water. We are responsible homeowners. We already do all of the above. We do not use the dishwasher, uses TOO much water and electricity. Sharing a shower also saves water.
Why restrict indoor water when I don't use outdoor water

What challenges or barriers do you face in reducing indoor water use at home?
The major challenge is the cost associated with upgrading older appliances etc. We stay on top of the other water conservation efforts quite well and have slowly replaced fixtures, appliances etc with considerably more water efficient ones as time and price allows, but that would be the major challenge.
capital costs
I often forget to check for leaks or other things in toilets. Barriers include knowledge gaps regarding plumbing, and financial costs associated with repairing, replacing, or upgrading applicances/fixtures.
The city needs to be accountable and fix the leaks in the system. Other Alberta municipalities have lower rates of water loss. Calgary needs to fix this problem before they come after consumers.
One of the barriers is to choose the help from companies. It is very difficult to trust those companies when we need to replace appliances or hire a contract to fix leaks at home. The other one is a monetary issue. the cost of repair or buy new appliances is not a priority in this economic times we are living here in Calgary.
I already use water very efficiently indoors.
Honestly, we have implemented most all of the suggested water rationing measures identified in this question. Most thoughtful consumers will likely have as well. As a place to start, I recommend that the city look inward at its own management of water resources. How often have we seen leaking temporary water services operated by city forces? What is the city's current estimate for water losses from infrastructure? What kinds of water loss (or infiltration) is occurring in lines servicing adjacent customers (Cochrane, Airdrie, Okotoks, etc)?
I don't understand why we flush drinking water down the toilet. Why can't plumbing systems at least start to transition to using greywater for this. My highest water use goes to flushing the toilet. I would like to use water from my laundry and showering to flush the toilet instead.
As a renter, it isn't worth the investment since these fixtures will stay with the home even when I leave.
I think we are pretty good in that we try to be water conscious in its use. We could be a bit better in identifying and fixing leaks. I think the barrier would be in having the knowledge and confidence to fix these not knowing what we are being faced with before tackling these types of jobs.
Financial. Fixing an occasional slow leak costs more than the water wasted. I enjoy long showers

What challenges or barriers do you face in reducing indoor water use at home?
Getting hot water upstairs to the shower is the biggest 'waste' of water, as it involves running the cold water to warm up. i just can't stand a cold shower though. Trying to get the kids to take a quick shower some days instead of a bath is still in progress.
No problems
Our washer is very old but we have chosen not to replace it due to cost.
Expense of upgrading and repairs
I do a lot of these initiatives already and have for years.
Distribution costs for utilities do not financially incentivize reduced water usage.
We live in a newer home in the inner city (10 years old). We paid extra for low water consuming appliances and we monitor all equipment. We address any water leaks promptly. We always talk about taking short showers and we only run the dishwasher and laundry when full. We do a lot of handwashing of dishes, which we understand can consume more water.
Money and I do not know how to do these things myself so I would have to hire.
Cost of replacement of less efficient fixtures
I think that we utilize all of the water saving methods
I have a teenager daughter. Enough said.
My son loves taking baths.
None
spouse is addicted to long showers! we are always thirsty and drink a lot of water every day
None, but we use relatively little. Typically approx 100 litres per person per day, compared with your stated average of 365 litres per person per day.
Indoor water use is already at a minimum. We take short showers and run the dishwasher at almost full once every 2 days. The challenge would be to fix anything that has a leak (like a toilet) once and for all. The expense of having a plumber in is also a deterrent.
Our house is older so there are more repairs and appliance replacements needed which is costly. We have done most of the other water conservation strategies already.
We have continued the practices we adopted during water main repairs…so none.

What challenges or barriers do you face in reducing indoor water use at home?
Money. Toilets have been replaced. Yet they don't work as well as I would like.
Living in a mid- rise condo.
Last year's water restrictions.
None.
We take all of the above into serious consideration in our daily lives.
I think these barriers are rarely thought about. Since the water is consistently free flowing and not a direct, in your face concern to many residents, there is no immediate reward for reducing water consumption.
Don't have the time/energy/foresight to do a water leak audit of existing fixtures and appliances.
The plumbing drains in our 6-storey apartment condominium aren't designed for low-flow fixtures.
In my particular case, and I believe in our more than 100 unit complex, the hot water tanks are near the furnace in the centre of the basement. The placement is for the single chimney. All the hot water usage is against one wall. Water placement is to get the water upstairs inside a wall. It takes more than 2 litres of water to get warm water to my 2nd floor bathroom and just under 2 litres to get it to the main floor kitchen. And another litre and a half to get it to the washing machine. Moving my hot water tank would save at least two litres of water every time i need hot water, BUT that would mean another chimney. Big expense and the condo people would not let me cut openings in the outside walls or roof.
None
Cost of installation.
I like to take a long hot shower
We already only use water indoors when we really have to.
Overall, we are quite water - efficient indoors. We could easily lower our water usage when showering and bathing.
None
I do not own my own place, I rent an apartment with older appliances.
Habits - sometimes letting water faucets run is a childhood habit and instinctive. It's difficult to "de-program" your brain to stop doing these things.

What challenges or barriers do you face in reducing indoor water use at home?
Have no idea whether our water softener (installed by a previous owner) could run more efficiently. I do most of the items listed already, and we don't run baths at all. Believe our appliances are fairly modern with regard to water efficiency. We rarely use the dishwasher and when we do, it is always full.
We have a hot water on demand system. Capturing cold water until desired temperature is reached.
Our water equipment are pretty new and efficient. There are some bad habits with running water, but there not excessive.
No real challenges. I'm conscious of water use.
The cost of new appliances and renovations is too high for me.
We use very little water in the house. We take short showers and I only shower once a week due to dry skin and hair. I do water indoor house plants and seedling starts for the veggie/flower garden.
Forgetting to change humidifier. Why are inefficient toilets and appliances still for sale? Wouldn’t it be low hanging fruit to increase the standards?
Im actually pretty water wise, looking at the above list!
None
Combine the washer dryer to be a heat pump front load
I'm a tall person and I have a deep tub for baths in order to get a proper soak I need a lot of water. Plus I like long baths so I partially refill to keep it hot
We cannot replace anything or fix anything with our rental contact. Our tub faucet leaks enough we water the indoor plants with what it leaks into the tub but no one will fix it or allow it to be fixed by us.
To stay in this now ridiculous city until my son is finished high school, I had to get roommates. I had a string of [removed] roommates. The current family is just too ignorant to even turn off lights when they leave the house. I can’t wait to leave the stupidity that my hometown, born and mostly raised in city has become.
None
we do the things listed above

What challenges or barriers do you face in reducing indoor water use at home?
In a condo, a great deal of water is wasted due to the fact that it is necessary to run a lot of water before hot water is available. If many condos have this problem, there must be a better way to have instant hot water. A lot of water would be conserved if there is a way to rectify this.
These are expensive fixes
Again, I use common sense and try to reduce my water usage.
A significant challenge is the way the plumbing works - I can't save the water that goes down the drain when I need to run the tap to get hot water to the sink. I would have to catch the cold water in a container then store it in a larger bucket which would only serve to cause a tripping hazard. So the nature of house plumbing would need to change to allow the first water to be recycled back into the system somehow. This would result in a significant saving of otherwise wasted water.
Easy to use data on individual consumption points in the home
I feel we are already quite efficient, other than when waiting for hot water to reach the faucet
Cost. Older appliances are too much to replace and if we were charged more for water use it would become an issue of affordability.
Since I'm on a water meter, I rarely run a bath, I take showers instead and keep them turned on only as long as necessary. The same with faucets. My new washer uses only the level of water necessary based on the load size. Dishes are all washed by hand as my dishwasher doesn't work well as it's quite old. But even when I did use it, I used it once a week and washed most dishes by hand.
The only challenge is the shower time. Sometimes it's just so nice to stay in a warm shower a little longer. But when it comes to other things, I'm happy that we are doing our best to reduce water usage indoors. We have no leaks, low flush toilets, have upgraded our water tank, only do full loads for dishes and clothes, and we don't have baths. At this point, when our family has leftover water from our water bottles, we use it to water our indoor plants instead of just pouring it down the drain. Or when we need hot water from the faucet, we collect the cold water in jugs to be used later when we need to boil water or water plants.
I use it well already.
Cost of plumbers to fix leaky faucets.
Knowing how to set the water softener better

What challenges or barriers do you face in reducing indoor water use at home?
No challenges. I use water as I need, anytime.
Reducing shower time is a big one for us. No one likes a two min shower.
Some members of my household are not savvy when it comes to saving water.
I have Parkinson's and can't even wash my hands quickly, let alone do a fast shower. I have tried lathering up with the water off, but it made the shower frighteningly slippery. I can't do any better. probably other people with disabilities too.
Teenagers taking long showers
Cost. We recently replaced our clothes washer which made a big difference, but it was very expensive. We also bought a heat pump ventless dryer at the same time, and it produces clean water but using it efficiently is difficult. We try using it to water houseplants but I need to make it less of a pain. The dishwasher would be next up.
Saving for and prioritizing new appliances
The clothes washer is our biggest use of water. Even an energy efficient smart model uses a lot of water.
I wouldn't know how to identify a leak in a hot water tank. I rent, so my appliances are my landlord's.
Cost mostly, water efficient appliances are very expensive.
We have young adults in the home and they like really long showers!!!
Water use is average for a a person home. We do not use excessive amounts.
Even though our clothes washer is high efficiency, I suspect it uses a fair bit of water. I know there are even more efficient machines out there, but they're pretty expensive and we're retired.
None. We are pretty water wise.
Getting water to temperature for doing dishes and showers
None

What challenges or barriers do you face in reducing indoor water use at home?
I have a cognitively disabled person living with me whose cognitive issues cause them to waste water such as needing to leave the tap on while they brush their teeth. I have modern “water saving” appliances that do a poor job flushing out soap notwithstanding using soft water and 1/2 the recommended soap and require more pre rinse and post rinses to produce clothing and eating utensils that are not excessively soapy.
None. I already reduce water use.
Teenage daughter and her showers!! We are otherwise quite conscious of water consumption already.
we have already reduced our indoor water use as much as is practical
Need to do laundry more often due to personal life conditions
Often it's a communication challenge. House mates are not focusing on this as a priority and it keeps the peace in the family if one or more members aren't always trying to correct other peoples behavior.
We seem to have a lot of laundry every week
I do all of these
Old habits die hard…opening the faucet while still brushing the teeth instead of only when ready to rinse
Changing habits
I’m up to date with most of these. If press I can shorten showers.
We do not use a dishwasher or water softener nor humidifier. Have already replaced appliances etc with more efficient models.
the cost of everything has gone up. need to prioritize feeding the family or doing more major repairs
No barriers. I am very conscious of not wasting water. Cooking water is cooled and used to water shrubs. Shower water while warming up is used for outdoor watering of shrubs. Don't leave the water running while brushing my teeth - I only use what is neede.
None
You only change or replace appliances and fixtures when they are not working or broken

What challenges or barriers do you face in reducing indoor water use at home?
I don't experience any barriers. I suspect I'm in the bottom 10% of water users for single family homes.
none
We already do the items listed above to reduce our water usage
This is a drop in the bucket. Stop trying to change the channel. Far more water is lost on the system than at the sum total of all residents fixing thir leak y faucet drips. stop trying to change the channel. Be honest with yourselves about what the real problem is.
I think that I do all the above so maybe some way to identify where I may be unaware of poor water use
A family of five is a restriction and costs to upgrade items is costly. With what we are charged for these days and other cost increases for food, services, etc. it makes juggling priorities more important.
Out water is included in our condo fees so we don't have a way to determine how much we actually use.
Education
We are efficient. More reduction is difficult
None
I think we are generally doing pretty good at being water wise within the home. We recently had a reno so I am confident all our pipes are tight and in good condition. We didn’t replace all the appliances though. Some are older models that still operate, we couldn’t afford to change everything at the same time. The design made the pipes more easily accessible to review for future as well. Still teaching our children about flushing less and turning off the tap. Full loads of laundry is generally easy to accomplish with a family. The loads that are not are specialty fabrics that need to run separately or they will be ruined. I feel guilty every time. I’ve considered getting rid of these garments but they make up the majority of my work clothing so am not sure how to further improve
The only way to reduce water in the house is to stop washing dishes, having a shower ever day, wearing clean cloths, not watering garden and buying imported produce form other countries thus making them have a water shortage problem.
Limited finances to update older appliances.
No problem
Replacing older appliances that are not as water efficient is a costly expense.

What challenges or barriers do you face in reducing indoor water use at home?
We are a family of six. We will always use more water than a household of two people simply because there are three times as many of us. The city needs to take this into account if they are going to charge more for water over a certain amount. Having kids is already incredibly expensive. Don't penalize us more.
It's really hard to know how big a difference changing so e of the items would make. That combined with high upfront cost of changing makes it hard to justify the expense.
There are only two of us in our household, and basically, we apply all of the items above. I always run full loads of both washing machines. But I know there are lots of people who really don't even think about saving on water use. It all comes down to education, and some people only pay to making changes when it affects their wallets.
Costs for everything, let alone upgraded washing machines, dishwashers, etc., are high and growing.
Having kids who are messy monsters
Hand washing dishes, three times a day and using a large bowl instead of the sink to wash the dishes would reduce the volume of water.
We have kids/babies who create alot of laundry.
money
I love taking long hot showers in the winter. It's a guilty pleasure. Otherwise, we do all of these things already.
None
Medical condition. I shower more often and longer than I imagine is 'average". I've no choice.
NA
Very few
I have already addressed most of these
I am informed and aware of the need to be water wise and have already performed most of these.

What challenges or barriers do you face in reducing indoor water use at home?
This survey is very biased towards home owners. As a renter, I have no control over most of these options. I pay for laundry, so obviously I only do full loads. I don't have a dishwasher. I'm not allowed to do repairs or swap water based appliances. I'm not allowed to adjust the water softener. My bathtub isn't even deep enough to bother bathing in.
Work and other commitments and schedules can cause issues. Family size is also a factor
I feel we already do most of these things. Apart from going for more efficient fixture when our current ones need replacing- we will certainly do that in future.
Have already reduced water usage.
None
the perception that we have to shower every day.
Kids. They like long showers. We are working on that.
None
I do all of the above
Just the will to do it.
We already careful with water use. The thing that could help efficiency / life of appliances could be water softeners as the limescale calcium build up is bad in this city. Maybe all new housing should have water softeners
We do these things already. Would be nice if everyone else did.
We routinely do full loads of dishwashers and clothes, and turning off of faucets. Don't have a humidifier or a water softener.
biggest issue is that the current billing scheme doesn't actually reward me for using less. I could cut my water usage in half and would barely see a reduction in my bill because most of my bill is made up of service charges & fees. Get rid of that and go to a usage-based billing system, that would have the largest impact on water effeciency.
Jobs, pets, and kids mean we have lots of dirty dishes and clothes so we run loads to wash thwm frequently
No major challenges
Cost of upgrading appliances and showers to use less water.
Cost to replace toilets or washer.

What challenges or barriers do you face in reducing indoor water use at home?
My main challenge is I don't think I should. What about being a "half load hero" the old government commercials which said running a half-full dishwasher was more efficient than washing these same dishes by hand. Now that isn't true? Seems like the goalposts keep changing.
Large family just uses more water
High costs of replacing items with higher efficiency. No incentives etc to help
We have always run full loads for Washer/DW. Young adults do not always understand the need to shower quickly. "Good" shower water restrictors that are not 'noisy'. Knowledge on things to do to save water - what are the best appliances, how often to change HWTanks, how to assess if your ___ is still in good shape, how to economically get 'instant' hot water. How to get hot water upstairs quickly so water is not wasted while waiting - this is the biggest one for us.
none
We already do all of this
These are all band aid solutions to the problem of too many people in the city.
Old habits.
None
Funding available to upgrade to efficient dishwater, toilet, faucet, water tanks etc.
Hard to upgrade fixtures in a rental. Especially when paying the utilities as well.
Feel like we are doing pretty good on our end.
We already do all of the above.
I am already very savy at reducing water use and have replaced all my toilet parts. Barriers would be funds to replace aging appliances, being respected of the environmental impact of doing so (recycling responsibly.)
Pretty efficient indoors
Price of appliances now to be able to reduce water indoors

What challenges or barriers do you face in reducing indoor water use at home?
The cost of water saving plumbing (toilets, shower heads) may not be in a person's budget. Bring back some incentives. Most people can't afford to bring in a plumber to help them with leaks or investigating where the leaks may be.
i use water wisely
Small children mean that we're running a lot of baths. Additionally, I would like to replace fixtures and appliances but often these steps are cost prohibitive.
Replacing my washing machine, which is an older model would be nice, but it's expensive and you are throwing $$ out and adding to the landfill if you replace an old machine with a new. The new ones do not have a great lifecycle. I remedy that with running full loads or adjusting the water level to match what clothes are in it. I also handwash gentles which uses less water.
None
Costs of infrastructure replacement or updating.
I do not face challenges with indoor water use, and do not support the city continuing to overreach with needless policy.
I'm already using water as efficiently as possible.
I have a large lot and I have to move my sprinkler 8 times in the front and 6 times in the back, already facing restricted watering times and not being home often dure to kids activates makes it difficult to do so. Irrigation has become very epensice. I was quote ~$15K I would love a rebate for irrigation system to overcome this challenge
None. We are already monitoring indoor water usage.
The city could potentially remove minerals at the treatment centers to reduce the need for Calgarians to run water softeners as much, thereby reducing water consumption. Currently water softeners are needed in many homes by people with skin conditions. Those individuals have a medical requirement for softer water. By having a central water softening system at the treatment center, home water consumption would drop dramatically.
I do not face barriers, I wash dishes by hand, do not use my dish washer. Do laundry when I have a full load, have lower capacity toilets and shower instead of bathing. I do not have an air conditioner, use fans instead. DO not own a water softener.
I think I'm aware of how I need to be more water-wise.

What challenges or barriers do you face in reducing indoor water use at home?
mostly just convenience and patterns of behaviour
New fixtures are expensive
As an apartment dweller in a well-maintained building, the only barriers I might have would be of my own making. Even before the water restrictions in the summer of 2023, I was very conscious of my usage of water. Coincidentally, and well before the restrictions, the owner of this large apartment complex had installed low-use shower heads in all the units.
We have the most efficient models of toilets, water heaters, etc that we can afford. I'm not sure there are any barriers facing us other than just not always being thoughtful enough about water use.
None.
None, our water consumption is routinely well below the city average.
None, we use water wisely indoors.
None. I address all the above
Perhaps getting a new washing machine would use water more efficiently. I will do that when I'm able. I still take shorter showers. I'm super conscientious about water conservation.
Inefficient old appliances.
My husband! I have very short showers and still often have “navy showers” as I did last year in the crisis (3 minutes max, water off when scrubbing feet etc). However, my husband likes longer showers and makes up the water I save by standing under the shower like a zombie.
We actively do all of the above. In fact, our water usage is low. The City of Calgary should reward those households that are below a threshold amount for monthly water usage.... it should be reflected on their bill! This would be additional incentive for people.e to useless water.
I have already done everything I can indoors.
these issues have been addressed
As a renter I am not in a position to change fixtures or appliances.
We have employed all the measures asked about in the questions about indoor water usage
We have a growing family where we're more likely to increase water usage as opposed to decrease
I have a large family. So by nature, our water consumption is greater than most.

What challenges or barriers do you face in reducing indoor water use at home?
Renovations are costly.
I have to keep my routine or else I have trouble.
None
I learned during the water restrictions of 2024 that it is possible to use less water on the home front, or at least be aware of my use.
This is insane. Am I not allowed to bathe or have clean clothes/dishes? What is this nonsense?
None that come to mind.
The above list are great ideas and many of them are employed daily by Calgarians. The bigger focus needs to be on the City - the waste for leaky infrastructure.
We are a retired couple in a new home. We are as effecient as we can be
None
As a family of four, we make efforts already and do not see a lot of challenges.
I currently do all of the suggested practices above, the only way I could potentially reduce water using is to buy all new major appliances, but since the price has significantly increased and the longevity has significantly decreased of most major appliances compared to 10-15 years ago that is not an option.
I have already reduced my water usage - including each thing listed above. There isn't much more I could do, HOWEVER I am in a multi unit building. I don't want to be responsible for other people who are not doing their part.
Currently there is difficulty in finding suitable replacements for our toilets. Research is ongoing.
Time and effort taken. Very little incentive to perform upgrades.
Cost of upgrading appliances
Generally we are already frugal with water use. The one challenge is that our on-demand hot water tank can take a while to come out hot so we do waste water while that runs through.
No barriers. Our home is fitted with modern, efficient water appliances.
I don't waste water. The taps don't run just because. But I will not shorten my showers if I am paying or take fewer baths if I am paying.

What challenges or barriers do you face in reducing indoor water use at home?
I don't think we face any barriers to indoor water reduction efforts around the home. What could be a barrier to using more efficient appliances is not fact they are more expensive, but the fact they are more complicated, with more parts prone to break down. I appreciate all conservation efforts made by using more efficient appliances, but am painfully aware of how short they last. If you have an old appliance and it works, keep it and fix it!
None.
None really as we already do much of what is in the above list. I guess the only thing is limiting further low long we run the sink tap for handwashing dishes. But it irritates me that while we responsibly use water indoors and outdoors, others are allowed to water their lawns purely for aesthetics! Change bylaws so we can plant other things that are between 6-12" tall, or plant gardens instead of grass lawns!
We do many of the things listed above already
None
I use indoor bath water to ease a physical condition. Sometimes multiple times per day. I have a large family and two dogs. They all work daily dirty jobs, they require showers/bath daily. I already do all the other water saving indoor items.
Again, my water use is already pretty low - 10 m3/month for a family of four.
During the water main problems of 2024, we were very attentive to our water use and thereby implemented all of the water-conserving practices here. The only options left are shorter showers and fewer baths, and replacing our old water heater.
We recently moved into an old home (1970s), that has not been updated. We are slowly upgrading appliances and plumbing fixtures but again that costs money so it is slow going.
None
With young kids that make a mess it drastically increases the amount of washing cycles we run.
I do inform my landlord of any leaks and whatnot. Whether they get fixed immediately or not is the question. So that is a barrier/challenge.
none. We are already very efficient in my house
We have a large family 5 people. We are as water conscience as we can be. we already do all the above mentioned measures.

What challenges or barriers do you face in reducing indoor water use at home?
Costs to purchase and maintain more expensive fixtures and appliances that may be more water efficient.
None
Humidifier wastes a ton of water and there are not a lot of alternatives on the market. Water softener regeneration doesn't leave a lot of options to use less water that I'm aware of. Tankless water heater requires running the faucets longer and wasting water.
We use water very efficiently today
Affordability. New fixtures are simply beyond my budget.
I take the steps listed above
I live in a condo apartment, so I have no control over furnaces or hot water tanks, and replacing appliances is challenging (limited space etc.)
Overall, I think I do a good job of reducing water use, but I think some things like replacing older models of appliances is an issue because the lifespans of the new models is shorter. It's a complex balance of water usage but also not just disposing of something that still works.
Large family
Cost
Our home is newer and very optimized.
I think I am doing what I can in this area.
None - already very water efficient. Would love if there was a new build standard or rebate to encourage grey water capture for residential builds though.
Need affordable efficient fixtures. Seasonal demand variability.
Costs to upgrading to more water efficient fixtures such as toilets.
I have already done all of these things in my home. I do not need further supports or restrictions.
Expertise and time
we do all of the above listed indoor water wise things and do not have a humidifier
None
We are renters

What challenges or barriers do you face in reducing indoor water use at home?
We already do all of this above.
I rent, and I have no ability to maintain plumbing or change appliances.
We try to conserve where we can.
I'm very efficient with my water usage, both indoors and out.
Exercise frequently requiring frequent showering
Renting and thus home owner might not want yo replace a toilet for example.
comes down to inconvenience
We're already pretty good. Modern house, no leaks, efficient fixtures and appliances. We could be better with showers, laundry and dishes. We have kids, we need to understand where people's priorities are any given day.
None.
Financial barriers of investing in new fixtures or appliances. Replacing these before the end of their lifecycle. Lack of control over the behavior of other people in the home
Our kids love bath time - raising them in a mindset of scarcity will have life long repercussions to them and the size of our family tree. This stuff is important. Find ways to provide enough water to the people.
We already limit our indoor water use as much as possible.
I don't have any barriers - I already do all of the above. I even go so far as to fill a jug of water when I first start the shower until it runs hot. I use that water in the jug to flush the toilet in the winter and water trees in the summer. No water is wasted in my house
Older appliances/fixtures that are not very water-efficient.
My wife and I try to conserve water whenever possible and use many of the suggestions for water conservation mentioned above. I set a timer for my shower and we only run full loads of laundry and dishes.
none
none..
I already use the above suggestions to the best of my ability to reduce water consumption indoors. Plus I use grey water when suitable.

What challenges or barriers do you face in reducing indoor water use at home?
All these suggestions are going to far. I know how to manage my home and life.
The amount of time it takes to turn a hot water tap on and getting hot water. I have a new gas water heater but was limited by its dimensions when it was installed. It's not the most energy efficient model. To install a on demand heater is space challenged as it's a smaller home.
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3.
Don't know when/if there is a leak
I do what I can, personally, but as a renter there isn't much I control. When there's a leaky fawcet or toilet, they'll get replaced so that's good at least
I already am careful with the amount of water I use at home.
Cost of replacing the older toilets are significant. If there was a rebate from the city or government, I would be more inclined to replace all of my toilets with new toilets that use less water.
I'm currently already doing pretty well everything listed to be water wise.
A short shower does not feel good.
Single household so sometimes it's hard to avoid small loads of dishes and laundry.
It was offensive for the former mayor of Calgary to tell people to limit their showers to 2 minutes. While there is no doubt that there was a crisis as a result of abysmal infrastructure management, why not instead tell people to limit their WEEKLY shower consumption to 14 minutes per week? That way, in the crisis situation, people would have flexibility to have 1, 2, 3 or more showers per week of varying lengths. There are more communicable dermatological and parasitic diseases than before as a result of people bringing them in from foreign countries; therefore regular and appropriate sanitation of sheets, towels, cleaning cloths and clothing within the home is imperative.
visibility on specific water usage for individual appliances e.g. how many litres of water are used in a given dishwater or clothes washer cycle
We've updated our indoor water fixtures and reduce as much as possible, but we are one household among many which appear to waste more water than we can conserve.
Have already done most of these suggestions...

What challenges or barriers do you face in reducing indoor water use at home?
We as a family if 4 are pretty water conscious so other than adding cost to our household by replacing some aging appliances and such it would be hard to cut much further.
None.
I keep a bucket that I use when running the faucet to get hot water for a shower or dishes, and then I water the the outside plants, but I can't do this in the winter.
We only use what we need. With young kids that is still a lot of washing up.
None, we already do most of the minimal things.
Financial constraints.
Time it takes it get hot water to reach distant faucets. Some low flow toilets seem to require multiple flushes to properly empty.
None really, just more aware of utilizing water in a more efficient manner like shorter showers etc
Focusing on only using when necessary.
Same as previous!
None. I use water as I need it. Always with a full load of dishes or a full dishwasher. My home is in good repair and things are not leaking.
Few residents. Do not want to leave dishwasher or washing machine for a week before running!
None - just personal preference useage
money to replace appliances
the other person I live with
4-person household with regular use of sporting clothing requiring frequent washing.
None, this is ridiculous.
I have a very limited budget for newer efficient appliances. Also my washer is a front loader so it is already more efficient than a top loader.
None
None

What challenges or barriers do you face in reducing indoor water use at home?
I am already extremely water conscious. New, efficient appliances, my house was renovated so all fixtures, taps, etc are new, don't leak an are as efficient as reasonably possible. There is little i can do to increase that further.
High cost of living, can't afford water efficient appliances. It's punitive for bigger families
I have low flow fixtures and water efficient appliances. I probably could use less water at the kitchen sink while washing dishes and the sink out afterwards. I like long showers sometimes.
Costs
Feel for the most part we already use minimal amount of water.
Full size appliances, reduce family, do not want to buy extra clothing/ dishes to make full loads.
I have a student and I don’t know if he is careful with water usage.
I have 3 teenagers and they need to shower.
none
Buying new and more efficient appliances and fixtures gets more and more difficult as the price of literally everything keeps climbing.
My dishwasher is 23 years old but it still works, and I know I should replace it, but I'm stuck on the environmental cost of a new appliance and this one ending up in a landfill. Also, convincing my basement tenant to only run full clothes washer loads... it's a struggle.
I have a fixed demand with 2 children, I already have efficient fixtures, there's only so much I can do.
Our household of 4 has already 5-10% less water consumption than comparable houses in my area. So I will say we already reduce our indoor water consumption. (Even with growing food, and watering some fruit trees). We have a couple of rain barrels and do not water grass, planted flowers drought tollerant.
Cost of upgrading
There are not many challengers or barriers faced in reducing indoor water use as I feel that I already do a good job of having short showers, running the dishwasher and washing machine on full loads, and have relatively new appliances.
We responsibly consume our water to satisfy the hygienic and lifestyle needs of our family. Better water pressure to the neighborhood would help with bathing.

What challenges or barriers do you face in reducing indoor water use at home?
None
affording upgraded appliances without a rebate or incentive to spend more of my money
It is sometimes necessary to do the odd load of dishes or clothing without it being a full load because of this being a single person household.
Cost to replace fixtures and appliances.
When i take a shower it takes along time for the water to heat up. Thus wasting water.
None. It’s just a matter of being cognizant not to let a tap run when not essential.
Being cognizant of running water unnecessarily.
As a single person, it is not always easy to run a full load in the clothes washer. However, my clothes washer has a load sensor for using water. I do not have a water softener; I try to ensure that all leaks are fixed; I have a hot water tank in good shape. I also hang clothes to dry (outside in summer) inside in winter to help my home's humidity.
Already do all those
Cost of replacement. Seems more practical to replace these items when renovating an entire bathroom or kitchen rather than just replacing the fixture alone. I'm not sure if it's truly more environmentally friendly to replace the fixture if it isn't broken, even though the new fixture may be more water-efficient.
I already use the limited amount of water as needed
Nothing! I could take my 10 minute shower to 5 minutes…. Bath? God for bid.
We are already quite efficient at home. The only issue we have is that we have teenagers who often shower for too long.
It takes a while for the hot water to reach the shower and faucet. It would be good to have bathroom water heaters that heat just in time.
Poor gov't policy & regulation including limiting natural gas usage in general. Homes should be equipped with at tap natural gas heating to reduce running water wait times as well as grey water recycle systems. Neither are currently focused on but are fully commercially (reliably) available
I already conserve water and have eco friendly appliances.
We're currently doing all of the above.

What challenges or barriers do you face in reducing indoor water use at home?
No idea what my usage is - condo is 9 yr old, supply lines have been replaced. It would be great if new builds were required to meter each unit, and if inspections were done @ build stage cuz the first 6 yrs after build, we (like other similar vintage condos) had multiple leaks leading to chronic water losses
We are a large family and already only do full loads in the dishwasher and laundry.
We do all of these already
I'm down to between 3 and 4 cubic meters now. I don't know where I could reduce more. I don't flush every time I use the toilet, I only shower every second day, I heat small amounts of water in the microwave or electric Kettle instead of running the hot water tap and I store drinking water in a pitcher rather than run it 'til it's cold.
cannot really reduce it that much, all appliances are new as we are in a 1 year old condo.
Small household, so efficient laundry can be a challenge.
During the water main break we implemented all the suggestions for saving water. However we are getting lax on running water, therefore this survey is a good reminder.
I have young children who are learning to wash their hands... We try our best. During the drought we had catch basins to re-use water for watering plants. Two young children = all the laundry. We only ever do full loads. We could replace fixtures and appliances, but omg everything is so expensive these days...
time and and money
None.
Two teenagers- one who likes to take long showers.
Cost to replace older items
Our home only uses 9 cubic meters on average a month. We are not the problem
I have a new washer that definitely uses less water and a fairly new dishwasher. I have switched from the long cycle to a shorter cycle with dishwasher and I always run it full. I have considered newer bathroom fixtures but because we don't waste water, I am not too concerned.
Replacing items can be costly in a world where wages haven't kept pace with cost of living
No idea of how much is being used in real time
We have tried to be water efficient in the home

What challenges or barriers do you face in reducing indoor water use at home?
None. I hand wash my dishes, only shower every second day, and use water very wisely.
What I would need to do is buy some Newer toilets, faucet, heads, showerheads. As well as washer.
It is difficult to reuse clean grey water as it all gets flushed down the drain. I understand it is not permitted to divert the drains outdoors.
None that I'm aware of. We hand wash dishes, so we have to be conscious of when the tap needs to be running.
Get up and go-edness :)
none as we already try to reduce
None of the above. We are very conscious of our indoor water use.
We have young kids, which means we are often doing lots of laundry. Even if we have full loads, we are often doing multiple loads a day. And some of the new water efficient washing machines don't always work as advertised, do you often need to run a deep cycle or extra rinse to make sure there is no soap residue on clothing. I wouldn't want people with kids or multiple generations of people in a house (lots of showers, lots of laundry) to be penalized for using more water. This would seem counter to the densification arguments that the City is always making.
I love a longish shower. If I could find a hourglass sand timer that suctions to my shower stall, that would help me shorten my shower. My daughter has one in Vancouver.
Unsure if our condo board has an efficient hot water tanks for our apartment building? I would like a taller toilet and one with a bidet to use less toilet paper so I hope to buy one in the next year that is also more efficient - I assume they are ranked as "efficient" when I am ready (can afford) to shop? Is there a water softener for dishwashers?
We tend to be conservative with water usage year round.
- not knowing exactly how much water goes into different types of activities - upfront costs associated with upgrading appliances or fixtures to being more water efficient. but at the same time also long-term economic and environmental costs.
Cost of replacing appliances. Large families can only reduce water usage so much when you take into account dishes, toilets, washing clothes.
I already do these things.

What challenges or barriers do you face in reducing indoor water use at home?
Need for more dishes &/or clothes to get full loads before running out of materials.
None. We are very, very conscientious ant our water use inside so we can use more outside to grow our food and water our trees and shrubs.
I don't feel that there are anything major for us to do around reducing indoor usage, we follow all of the above / have recently replaced many things like toilets, shower heads.
I think I should probably google the above challenges I have.
None
There are times when, if I understand the process, I can adjust most habits around the house involving water
I only run the dishwasher when it is full, as well as doing full loads in the washing machine. I am not willing to wash clothing less often, or use disposable dishes/utensils to reduce the need for washing dishes.
The cost of water is so low that there is little or no incentive to replace older higher capacity toilets. There used to be a rebate in Calgary which was removed years ago. Bring it back and preferably at a higher $$ value.
I am already very efficient. I don’t believe we should stop washing or using indoor plumbing.
Again, it is challenging to be asked to conserve when that is what I have been doing my ENTIRE life and I am now 68. I have low flow taps. I have no dishwasher. Its just me here, so I'm not doing dishes daily and only doing laundry every 2 weeks. I have never showered daily, never mind twice a day, because I grew up with no indoor bathroom nor hot water up to the age of 9. Bathing habits were ingrained by then - once a week at gramma's house. And I don't stink.
None
Cost
I'm smart. I do all of these things. Don't take away what I have please.
Nine currently kniwn
I don’t
Rather than focussing on reducing water use in homes, I would like the City to put a much higher priority on reducing the high levels of water leakage and loss in the water distribution system. If I understand this correctly, Calgary has a very high leakage rate in its system compared to other large cities.

What challenges or barriers do you face in reducing indoor water use at home?
The high cost of replacement fixtures.
None
We are very water conscious. We have a septic system at our cottage and it needs to be pumped out which costs $$ so we watch our use there and at home
It takes a crazy long time for water to heat up. Must be a long trip from the tank to the tap.
None
Financial burden of updating appliances and fixtures.
Not much. I grew up in a rural location where we hauled water, so I a, very conscious of not using much water.
Living alone it is sometimes hard to reduce water use because I use as much water in cooking/doing laundry for myself as I would when I cooked/did laundry for all of us when my kids lived at home.
None
In the residence we practice the responsible use of water .
Having enough funds to replace older fixtures to more efficient models
Some "water Efficient models" do not do a proper job and then need two cycles. Appliances should be smart and adapt to the load inside. I have no interest in showering quickly or running baths less often.
unsure
None. I have updated all the plumbing, toilets and faucets at my expense
We do all of these things. Family of 4 we are generally below 8 m cubed/ month
Desire.
Expenses of replacing fixtures, toilets, shower heads
We already have fixed all faucet and toilet leaks, run only full dish and clothes washing loads, turn faucets off when not actively used, and do not use the built-in humidifier at all.
My appliances and fixtures are all water efficient and we try to conserve. So there’s not much room for improvement.
none of the above

What challenges or barriers do you face in reducing indoor water use at home?
Coat of repairs, diagnosing, replacing.
I already do all of this
None
We rent. Have no dishwasher nor in suite laundry. Our landlord selects the equipment.
None
as a single person there are limits to how long laundry or dishes can wait before they need to be done even with a partial load - stuff cannot sit dirty forever.
I don’t waste water for indoor use.
Already have replaced all appliances, limit humidifier volume, take shorter showers, limit baths for kids, check toilets for leaks and limit running taps...
We have a large family. We conserve water as much as possible but the number of inhabitants increases our household usage.
None
The belief that I should. The more screaming from the city that I use too much makes me want to use more.
We have always been wise with our water use in the house.
Cash for upgraded appliances
Not planning on reducing any water usage.
Just built a new home so most of these things don’t apply as they are already all dealt with (no leaks, new appliances, etc). I am concerned for other larger families and how they can’t necessarily reduce water because of the number of people in the household. Especially in multi generational families.
The costs to updating or replacing is prohibitive
Sometimes I feel short on time and run the washer or dishwasher when they're not full just because I need to get it done and can't wait.
City fines for watering lawn
I'm already very water smart at home. My wife and I use much less than 8 cubic metres a month.
I do not have $ to replace or repair my appliances.

What challenges or barriers do you face in reducing indoor water use at home?
We have already implemented the higher impact items to be more water wise, but we don't know what's the potential impact of the small changes without any real-time feedback on our water usage measurements.
we have a fairly modern home and try to manage our use. i have a less efficient but very durable workhorse of a washing machine and i'm loath to give it up
We use cloth diapers that require a wash every day or two.
We don't use excess water
None. We are already efficient. You're trying to squeeze blood from a stone here.
We already maintain our fixtures and have replaced them with water efficient fixtures.
Water usage is tied to the number of residents in a home, so reducing water usage once only water efficient upgrades are complete is very difficult. Additionally working from home increases my daytime water usage significantly.
Family size is not modifiable.
I cannot reduce it anymore than we already have.
I use minimal water and I'm doing all the things to keep my usage down.
Cost
I think that my usage is pretty good. It's hard to justify replacing working appliances with more efficient models.
Cost of new products
We work hard to minimize water usage so it's hard to improve upon
Renting, none of our appliances are energy star and are very old, helping landlords upgrade appliances would reduce water use
We will soon need to replace our hot water tank. I would like to install a tankless system but the initial cost is prohibitive.
None
I optimize all my indoor and outdoor water usage already.
Little kids. Needing to flush pee soon after as it otherwise causes a foul odor.

What challenges or barriers do you face in reducing indoor water use at home?
almost all water fixtures in the bathrooms do not have a pressure control, this increases water waste. replacing them is expensive
There is no need nor requirement. This is easily the single dumbest billing manipulation I have ever heard of.
Kids use water same amount regardless of conservation
Cost of identifying under performing appliances or the repair.
N/a
Information on what hardware actually saves water and how much. All new hardware says it is “water saving”. But what products really help without a huge change in operation. For example the last time I replaced the toilet components with a low flow product. We found we we flushing twice or hold big the handling longer than necessary which defeats the puepose
We already do all of the above.
Size of the home as bigger homes tend to require increased use of water.
There are none.
We have started doing all these last season
None - we are at maximum reduction. Save rinse water for the garden and do not shower every day. We use full loads for dish washer and washing machine. We also save water from cooking vegetables for home made soup. Washing veggies water is saved for outdoor bird bath and watering plants and have 4 rain barrels.
I have children who seem to need a lot of baths, and I feel that we are always running the washing machine
Probably running less loads of dishes. I think for two people, we might run it too much. I'll probably just convert the dishwasher to storage anyway, since it's a Whirlpool and will probably die in 6 months.
Try to use less now already
Restrictions will limit to incomplete tasks.
i don't waste water
No need.

What challenges or barriers do you face in reducing indoor water use at home?
In a condo building, there's no way to regulate indoor water use. Our condo fees pay for water use for the entire building. I think water use would go way down if water use within each unit could be metered with the unit owners being billed accordingly. This is important as Calgary continues to grow, with more and more condo buildings being erected. For now, as a Board, all we can really do is educate and encourage residents to use water wisely. Realistically, though, many owners don't pay much attention to their consumption because they never see the actual bill or feel the cost directly.
None. We use water when we need water. I don't know of anyone who turns their tap on to be wasteful.
Toilet running due to being an older appliance.
High cost of replacing obsolete equipment and appliances.
I am alone and do not use much water, no dishwasher, only wash full loads, and do not fill the sink to wash dishes. I only flush toilet a couple times a day if yellow. Short showers and not every day. I do not know how I could reduce much more water usage in home.
We've done all of the above. Last modification 2 years ago.
It is expensive to replace older toilets with new models, for instance. This financial barrier is challenging to overcome for many.
None, we don't use excessive water.
Retired have upgraded all appliances and only two adults in house so washing etc down to a minimum. Outside is where water is consumed.
Kids! They take long showers, want baths all the time.
Cost to replace existing appliances vs Efficiency. Much like debate on EVs Yes EV's seem to be cheaper to run at twice the cost of a gas car or Solar Power installation initial cost vs overall return on investment. Need to understand the actual values from a reputable source
I need my morning shower to loosen up my joints and muscles to feel like I can face my day with less pain.
I don't. I use what I have to
I'm not understanding why you're asking these questions I don't have a dishwasher I do dishes in the sink and I'm fine with that I don't waste that water, water is needed for cleanliness although you don't need it a full load to wash a load of laundry I think you need to talk with your citizens

What challenges or barriers do you face in reducing indoor water use at home?
I am pretty conscious of my indoor water. I wouldn't change anything
I even avoid using the dishwasher as much as possible...
Some of the barriers I face with reducing indoor water use include not always knowing which habits make the biggest impact and how much water certain appliances actually use. Upgrading to more efficient fixtures—like low-flow toilets, high-efficiency showerheads, or water-saving dishwashers—can also be challenging because these items can be expensive. Even smaller upgrades, like faucet aerators or leak-detection sensors, can add up in cost when budgeting for a household. Another challenge is identifying hidden leaks, since not all leaks are obvious and repairs may require paying a plumber. With a busy household, it can also be hard to reduce shower times or cut back on laundry loads.
Simply being more mindful. IE, filling dishwasher completely before turning on.
I developed many water saving practices when water was restricted in 2024. I continue to use them.
None
We do all of the above things where applicable. Recently we had a washing machine that wasn't working properly and we had to keep running it over and over to get the load finished, which wasted water. It's difficult to decide if it's worth getting appliances fixed or if they just need to be replaced, as the costs are often similar and it took us some time to make that decision
I currently have two older water tanks and would like to replace them with newer systems that use less water, but all this is very costly and we can only update one major utility at a time. I also intend to change my bath tub from a gigantic one (outdated, I never use it because it uses too much water) to a reasonable sized one, but that means a large reno so again, costly. As we are a family of 5 running full loads of the dishwasher/washer is not an issue. We just need a reminder from time to time to keep the shower times shorter.
For the above question, the unchecked boxes indicate that I do these things, not that I don't think they are important to minimize water use.
Mainly in wasting water when showering or washing dishes, as I don't want to reuse water with soapy products in it.
Not sure how we can minimize any further inside, short of replacing fixtures.
None

What challenges or barriers do you face in reducing indoor water use at home?
We are a multi-generational family in the home, therefore I do think we use more water, because we have more people in the home. This should be taken into account for any use calculations for each home.
Funding is the single largest challenge to replacing fixtures
We are water smart at home.
We already have minimum water use in the house since we work out of the house and there is only 3 of us living in the house.
Money to replace older appliances and fixtures
Necessary use
We are very water wise so we do all of this already, but for other people, it is probably the cost of replacement parts for leaking things, or even the knowledge of how to fix those things. Some people take waaay to long to shower, especially 20 year olds.
None.
We don't really waste indoor water
None
We already are very mindful of indoor water use.
I have a teenager that loves a long shower. The rest of us take shorter showers and we try to use water efficiently but she takes very long showers
I am pretty conscientious, but I am a single person house hold. I can control everything
My main challenge with reducing indoor water use is that most of my use is already necessary and reasonable. I don't waste water indoors. I run full loads, turn taps off, and handle things as needed. The only real barrier is that there are limits to how much anyone can realistically cut back without compromising basic daily living. If something breaks, I replace it. Beyond that, there isn't much to reduce.
I do not want to change my usage. Residents should not have to suffer for the failures at city hall. Fix the leaky system, add redundancy, and manage your supply. That is what our tax dollar are for. This is such a waste of time and money.
as my grandson works ina very dirty job monday to friday ,and has to come home and shower daily ,and not using water when not needed .

What challenges or barriers do you face in reducing indoor water use at home?
Lack of knowledge on identifying leaks and the cost of bringing in a professional to make improvements
Non we are are lucky to have the financial resources and the habits to be able to carry out all of these measures.
I already try to be as water efficient indoors (full dishwasher, full clothes washer, take short showers). I didn't know that a hot water tank could be inefficient. Financial incentives or support for replacing my older water tank and toilets would be helpful. At this point, the financial cost to upgrade would take many years to payoff.
We already have installed water efficient appliances and will continue to do so when they are replaced. We are careful with water usage in our home and do not see any areas where we can improve that. However, if there was an economical way to direct "grey" water (baths, showers, kitchen sink drains, etc.) to outdoor use, that would be helpful. It would be very difficult to retrofit an existing house sewage system to allow this.
For is, it would be the money to replace the above. All the other items listed, we already do.
We already do most of the things on the list above. I think they are easy enough to do, once one learns new habits.
First five we are already doing. We don't use water softener. Except for one member of the family, the rest are taking very short showers and we don't run baths. The two option we could improve, we cannot afford.
None just need to remember
None
as a small household - waiting to run dishwasher and laundry is not an option.
I grew up water conscious and am very careful. What increases my water usage is having a german shepherd that smells which increases my laundry usage. Also wish it didn't take so long for warm water to come out of the tap.
I already do all these things. Modifying my eavesdrops to accommodate a rain barrel system that works on my sloped property is expensive and difficult.
with 4 individuals in the house it is difficult to cut water use further
None. We do those things already.

What challenges or barriers do you face in reducing indoor water use at home?
I already follow all of the items listed above. I am very aware of my water usage, and do my best to use as little water as possible to live a healthy life. The only barrier that I have is that I need to get a plumber to fix even minor problems, and it can be a challenge to find somebody who is reliable, trustworthy, and reasonably priced.
Have kids in the house who don't understand the need to conserve water wisely and some adults who don't care to do so.
Encouraging family members to shorten shower times.
Don't tell me when I can and can not take a shower.
There does not seem to be a program to help out with replacing old toilets / appliances.
Ask our opinions on this subject more often, and not to only people who scream for everyone to conserve water. Nothing. This is also another stupid question. I do not have those issues. I already am pretty efficient. I run my dishwasher only when full. I don't do a lot of laundry and I have a front loading washer, which is already really efficient. I don't let the faucets randomly run. That is silly. I almost never have baths. I only have fairly short showers. Removing fluoride from the [removed] water, instead of inflicting it on about half of the people who voted against it, would help damage pipes and the environment a lot less. Water that goes into toilets, watering the lawn and my garden and flowers, the dishwasher - all of that fluoride should not be in the water for any of those, especially drinking water and shower water.
Financial barriers in replacing older toilets and appliances.
None really. Flush less, don't leave stuff running.
We are fairly careful about our water use - especially after the restrictions placed on the city last year following the water main break in Bowness.
Costs of replacing and having them installed.
Not many. I live alone.
I feel like we already do things like wash dishes and clothes until we have a full load. Our home is relatively new so should be pretty water efficient. However, leaks may go unnoticed and could reduce showers times for my kids.
I already updated everything to water efficient. It is challenging to know how much water you used visually in a shower or at the sink or dishwasher. But the time my neighborhood had a water outage made it that much more visible how much water footprint we have, even the amount of water to fill a kettle or wash a few dishes.
Newly built apartment, so it's hopefully up to code.

What challenges or barriers do you face in reducing indoor water use at home?
We are aware of all of those. We do not always run full loads of laundry but have a washing machine that adjust water usage accordingly.
None.
We have already done this things, yet water remains our highest cost.
I live in an apartment. I have no control over the quality of water fixtures.
Cost of new fixtures like toilets and hot water tank
I am very water conscious at home. I dont run water unnecessarily. Maybe a new washer.
Hard to figure out what takes so much water
none
I do not have the option on my new washing machine to say small or large load? I have replaced toilets already, new W/D, some faucets. But this is costly…maybe set up a program to save if changing these items to be more energy efficient. Also, mandate builders not to put in cheap items in new houses.
None. I do all of these things already. I also use a rain barrel, and collect household waste/grey water for use in my garden.
'instant' gas water heater seems to be a trade-off between wasting gas on a water tank or wasting water as above.
What is the most efficient way to clean your dishes? Dishwasher? Hand washing? I feel like education and marketing could be used here to see just how much water we use and what is the best way to keep clean but also be efficient with water usage.
We have several family members that’s many loads of laundry, dishes, showers etc.
Price of new efficient toilets
Leaking
I have 3 kids. A full house with lots of people makes this difficult.
None. Already efficient
Firstly - There is data and research that show that running your dishwasher with eight dishes conserves more water than hand washing. Second, I am a responsible citizen and do not need/require the "help" of our city to be a good and conscious citizen.

What challenges or barriers do you face in reducing indoor water use at home?
We currently have a front load washer that is very efficient but a combined heat pump washer dryer could save electricity and reduce the humidity with the water during drying
Other people in the house have different patterns of water use.
I am familiar with checking toilets for leaks but I am not familiar with checking elsewhere for leaks
I have kids that need baths often.
Teenagers and their long showers
None. I already use very little
We are disabled senior who depend on our garden to maintain food security and the physical demands of indoor water catchment and recycling often exceed our physical ability to manage by hand and aging infrastructure is extremely expensive to replace without financial incentives.
Having to run the water to get hot water. I feel it is very wasteful.
The cost of replacing everything.
Our hot tap in the kitchen takes a long time to warm up as it is far from the water heater. Options around heating small quantities of water in the kitchen would be helpful. E.g., is it more efficient to use a kettle to heat water, or the heat pump water heater?
It would be hard to reduce our dish washing and laundry. We have 2 young kids and things get dirty.
No challenges...use the water simply and without waste
The cost of replacing fixtures like toilets
All of these suggestions are things that I already do. I would like to replace my toilets that are 30 years old however everything is a matter of cost. I guess I would say my washer and dishwasher are up there in age as well. But unless there was some incredible incentive to replace them, I don’t have the money to do that.
We are extremely water conscious and yet the bill is still too high. We have paid $6000 to upgrade our water tank to an on demand and did not notice a reduction in our bill. So, we don't face any challenges in reducing water we face the challenge of having a huge bill in spite of being extremely conscious of our usage.
Expenses of replacing appliances

What challenges or barriers do you face in reducing indoor water use at home?
We do all of the things suggested above but do not have or want a water softener.
Already implemented many of the suggestions above…not really sure from a citizen's perspective what else can be done. Business use will likely be a key target.
Financial replacement of old taps and appliances.
The cost of replacing outdated toilets, faucets and water heaters as well as appliances. It's not feasible in today's market to upgrade.
I'm already water-wise.
I have teen boys and the one showers for a loooong time. The other makes it up for him by taking short ones ;)
I am a single person, and do try to be conscious about what is using.
High efficiency washers (energy & water efficient) require a specific soap and these machines don't last any longer than non high efficiency machines. These machines end up in landfills sooner, cost more to purchase and operate. I'm not sure I will buy HE appliances in the future.
Cost barriers.
A lot of water is wasted using the hot water tap in sinks in the bathroom and kitchen waiting for it too warm up because of the long distance from the hot water tank
We do or have done all of the above.
I am disabled. Waiting for a full load of laundry might not meet my capacity or needs. Upgrading appliances etc is so costly. How can I go that when I can hardly eat? New toilets clog so much.
None of the above, we don't waste water.
Replacing appliances or fixtures with water efficient models is expensive and not really worthwhile for ones that are not used that often.
None. We are very water wise in our home. However, we do take baths for mental health reasons.
I currently feel I am very water wise with indoor water.
Replacement is very expensive.
Mostly, it's just changing habits. Things like not running the tap as you brush your teeth for example.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing indoor water use at home?
A few older fixtures I haven't been able to replace yet…
A bath feels good after a long day.
Only running water to rinse dishes. We already have efficient appliances, 4 people - 1 bath each per week & 1 shower each.
Not applicable
A hot, long shower is essential for our cold winters... hehe. BUT in the summer I'm really good and take short showers!
Older apartment without a booster on the boiler, can take 7-10 minutes to get hot water to the apartment.
5 people and 1 animal in my house. We all have different schedules.
We rent and are lower income so purchasing new appliances is not an option. Grey water systems are of great interest. We try to save water from rinsing for pur gardens. Would live to use bath water to water gardens.
I already do all of the above.
Not enough low flow toilets.
Improvements realizing the full monetary value of our tap-water reduction because the storm water charge is 90% of the water use charge. Water used in yards doesn't go into the wastewater system, nor need to be processed.
None - we are pretty water-wise at home already
I do all of the suggestions. There is nothing more I can do to reduce my use yet cost keeps going up.
None
I'm a tenant and my landlord takes care of many of these things.
I would love us to be able to use grey water in my plumbing system. It is not possible as regulations by government do not allow this to be integrated into the home plumbing system. The city should pursue changing the laws that prohibit the use of grey water.
Kids are wasteful, overall as parents we do well and try to educate our 2 - 6 year olds who are truly wasteful.

What challenges or barriers do you face in reducing indoor water use at home?
Don't really face challenges other than shorter showers which are so soothing when its cold out
It is not easy to gauge or understand the water consumption of each item in the house. E.g. I have no idea if the dishwasher uses more or less water than a shower.
Highly annoying City employees trying to run my life
It takes too long for hot water to get to faucets. Often waste more water than I actually use waiting for water to get hot. This is VERY frustrating to me. I often use the basement washroom to shower or wash. I can't even imagine how much water is wasted City wide because of this. Solve this issue and you make Huge Huge progress regarding wasted water. Huge.
I do all the above mentioned things already..I have a brand new house with energy efficient technology and I have habits that reflect good water consumption practicing skills.
Replacement costs.
None. We do all of these and more.
none
None, we have implemented all of these
After the city summer water fiasco am already water wise
Teenagers that dont pay bills think showering for an hour is okay. woudl like a phone activated cold water cut in after a 10 minute hot shower. ha
We have a relatively new home and try to be water wise. The only other thing I can think of is having a grey water system to flush toilets but that would be very expensive retrofit.
Already doing all these things.
Cost of new fixtures/appliances
The water pressure to my house is only 56 psi (although feedback after calling 311 says it is 100 - NOT) I feel the city needs to upgrade some of the infrastructure in older areas so that we have better water pressure. For example, sometimes I have to flush the toilet 2-3X to get rid of waste. The pipes in my area are over 70 years old. I feel that I have done as much as I can of the above. Have tried a couple different toilets. Certainly can't use a low flush model.

What challenges or barriers do you face in reducing indoor water use at home?
Where could I be more water wise? Truthfully, I already do quite a lot indoors. All of my appliances and fixtures have been updated to efficient models, my showers are short and sweet, and I'm mindful about running full loads whenever possible. Indoors, we really do optimize as best we can. What challenges or barriers do I face in reducing indoor water use? Honestly, at this point there isn't much more to squeeze out indoors. We've already done the upgrades, changed the habits, and tightened the routines. The challenge now is simply that we're already running a very efficient household. There's a limit to how much water can be saved once you've done all the practical improvements. If anything, my only "barrier" is that we're already operating close to peak efficiency—so the biggest opportunities for savings really lie with outdoor use and, of course, the City addressing its own system-wide water losses.
I like to take long showers.
There is only so much we can do beyond what we are doing now. When the city caused the water emergency we reduced our water use but our home is new so there is little we could do beyond "navy showers" and reduced irrigation.
The barrier is I don't want to reduce my water use. My actually biggest fear in life is that when I am 80 years old I will be told you can not have a shower, please stand in this air sanitizer. Showers are vital to my mental health. So to take away that pleasure, even if it is reducing it my 1 min I don't want to make that sacrifice.
Cost of new appliances.
I already limit all these things above and severely disapprove of further limitations adding costs based on use.
Would appreciate support for funding to replace old appliances with water efficient models.
none i feel we dont waste water
No additional barriers, with the exception of the water softener idea suggested above (we don't have one), we've already implemented the suggestions listed above.
We are a pretty water efficient home with how we behave and our choices of fixtures.
Possibly needing some appliaance replacement
it takes so much time for hot water to reach our taps - there would be WAY less waste if hot water arrived quicker.

What challenges or barriers do you face in reducing indoor water use at home?
We have not had any barriers at this time as we try to conserve water in the house. There are only two of us. However, families with young children and multi-generational households would have a much more difficult challenge reducing indoor water use.
My family loves baths and hot showers.
Financially we can't replace our toilets right now, but that would be an obvious one we would like to do.
cost of replacing older fixtures and appliances
With the cost of living we already do all of these thing except buy new appliances, who can afford that in this economy?
None we are responsible with our indoor water use already incorporating many of the practices above
Again focus on the supply not on residential consumption.
I must run one load of wash a week as certiain clothes are required for daily use and the load isn't always full. I try to fill it with other items like bedding or towels when I can.
Stop thinking we can reduce. Start improving and expanding water supportive infrastructure.
Our home has an older model water softener that is likely not as efficient as possible.
Already do most suggestions. The replacement of fixtures and appliances is expensive.
We rent and do not own the appliances we use. We don’t have control over what is places in the house or how upgraded things are.
I already employ many of these strategies, hard to do much more.
Cost of replacing older fixtures, lack of knowledge for how to identify leaks
Some
Lack of knowledge- I didnt know you can save water by adjusting your humidifier or optimizing your water softener, for example, and I do not know how to adjust these. I’d like to replace older fixtures but cost is a barrier
Don’t really face challenges or barriers. My in home water use is very efficient.
We have young kids who like baths over showers, I also treat baths as a self care tool, so I would really hate to reduce the amount of baths we have, however I can definitely say it is not excessive.

What challenges or barriers do you face in reducing indoor water use at home?
Upgrading appliances. Is it better to create landfill from disposing of older appliances plus the climate cost of manufacturing and shipping new ones? It would be helpful to see a study that looks at the whole picture. What is the climatic cost of replacement vs the potential water saving?
None
The fact I enjoy baths more often than some people
This is just about changing habits and being more aware of the usage that long showers consume, or running the washing machine when it's not 100% full.
Stop
We already practice water wise strategies . I want to be the controller of my water use and not have my use limited my external forces.
We already practice most of the water efficient practices mentioned. However, we learned during the water main break that it takes a gallon of water every time to get warm water. That water was used to water plants during water restrictions, but is mostly lost during regular times.
Coming form Europe I am very efficient and I do not waste resources, including water. Prices of new appliances have grown more than 50% from the time I bought mine. However, our salaries have not grown that much.
I have triplet toddlers. Usage for Laundry, dishes, and baths cannot be altered. All my fixtures are in good working order.
None
None
I often turn on a tap to rinse hands, veggies or dishes when cooking and need a better strategy to avoid running the tap too long. I have a low flow shower head but the pressure is low and makes it hard to rinse my hair so end up using more water anyway. more information about low flow shower heads that also have higher pressure. Do not want to have to replace my furnace in order to reduce the amount of water the furnace humidifier wastes. in summer I can save the water in a bucket and take it outside - not so in winter.
Nothing. Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?

What challenges or barriers do you face in reducing indoor water use at home?
This is ridiculous. Now you don't want us to run a bath… and upgrade all the appliances that use water. Do you hear yourselves?
We already run low water efficiency
I dont know much about our home humidifier other then we have one so I could definitely brush up on knowledge and adjust levels through the year. We dont have a water softener and dont take unnecessarily long showers. I dont fill up the tub very much to bathe my kids as I'm already water conscious.
We are a large family and actively strive to run full dishwasher and laundry cycles. Grey water systems would also help to reduce indoor water use as well as address the overuse of detergents.
None, we are very conscience of how we use water. We have a new home with all the "ECO EFFICIENT" appliances. We are only two people. But im sick of the city telling its citizens its not enough. This customer service is not enough! This government is completely over reaching with its restrictions and fee schedules. We have budget surplus, and employee slush funds that should be used before citizens reach into their pockets.
We currently do all of the above.
I already do all of these things. Again, it is not us, the people, who are the problem. You must recognize this.
have toilet that has not been hold water in the tank have ordered parts to fix asap
None.
No challenges.
I'm SUPER efficient and miserly with my water consumption inside. I even collect grey water in buckets and use it to flush a toilet.
I have renters who don't always care. Apart from that, I am doing all of the things to reduce water usage.
A challenge that I face with reducing indoor water use is the cost to replace my appliances that waste water.
I'm not going to reduce my water consumption as it is already low. However businesses could reduce their water consumption
The City of Calgary's over staffing is problematic especially when wasting time and money on silly projects like this.

What challenges or barriers do you face in reducing indoor water use at home?
Teenager! we feel we;ve optimized a lot. We are even better and running tap for cat directily into the dog bowl!
Can the city provide a convenient solution for private residents to collect grey water for appropriate uses such as watering non-edible garden?
Deciding if it is more wasteful to replace an appliance / toilet that is functional, than to replace with a more water-efficient version. What is the tipping point for that decision?
The water main leak debacle was caused by an incompetent government. Focus on reducing government waste and incompetence.
None
With a larger family, some of them special needs, there's only so much that could be done to reduce water use compared to a healthy able-bodied adult.
None, we do everything on the list. If told to reduce more, it would be impossible.
We do pretty good with water use inside I think. We are conscious of it.
n/a
I think we do pretty good at reducing water use. When running water to warm up the shower, we run it into a bucket. We then use that water for watering plants in the summer and flushing the toilet in the winter. We try to only run the dishwasher when full, and only do full loads of clothes.
Health and safety also need to be considered when trying to reduce water usage. Shortening shower times but still need to make sure that all the soap has been rinsed off as well as all shampoo. Tried a low flow shower head and only ended up taking longer showers because it took forever getting the shampoo rinsed from longer hair. Went back to a normal shower head because it reduced the overall time in the shower which also saved on electricity.
replacing old appliances based on reduced water consumption is stupid...please be transparent on this point. Perhaps when replacing appliances for other reasons (like they are not repairable) some indication of water useage might be helpful (similar to the energy ratings) might help guide a choice
The City. The way they funnel my tax dollars and waste it, then blame me for using water - a basic HUMAN RIGHT.
None of the above will be as effective as making grey water systems legal.
Nothing at home, but every urinal in my office building are leaking 24/7/ Start there.

What challenges or barriers do you face in reducing indoor water use at home?
None
Having triplets toddlers
We are careful with laundry loads, dishwasher loads, shower time, bath time, so not sure what a possible barrier would be.
Letting water run to heat up or cool down can sometimes be slow. We probably have never had anyone in to look at leaks etc. because we've never noticed or had major leaks and so don't prioritize this process to find small leaks. For instance, I don't know what it would entail to look at whether our water softener could run more efficiently
I already do and have done all of the questions above. We are a water wise household.
I'm as water wise as I can be. I don't waste water indoors.
We use a decent amount of water inside, however we are a family and there is always laundry and dishes. We only run when full.
None.
None only use water Shen necessary
Everything on this list is what can I, the taxpayer do? What is the city doing to cut costs? Where is the cities accountability? Seems to me the city can not even fix there leaky water lines. Here are some ideas for the city. City employees should only be allowed to go to the bathroom 2x per day. Get rid of all the water fountains, as you wouldn't want them to leak. Get rid of the flouride in our water that cost us millions to install.
None
None, we use water wisely
None. I am already prevented from using city water to drink because of the toxic additives the city uses. The addition of fluoride has caused me to purchase clean drinking water meaning I have already reduced my city water consumption to levels lower than your suggestions above would do
None. Suggestions offered above have already been implemented.
We're doing well here. Our appliances are low water use and so are our fixtures. We have hot water on demand, so we waste water while the water is warming up. I don't know whether there's a reasonable way to address that. We've considered putting a heater at the shower and under the kitchen sink but that is expensive.

What challenges or barriers do you face in reducing indoor water use at home?
Financial. If the City wants to pay for it great.
None of the above. We're already water conscious and follow all the practices noted above.
Cost of replacing inefficient fixtures and zpplisnces
We do all of the above. We take water concervation very seriously!
We should not be limited in our water use. The solutions should be to extend our water supply for the expanding city population. This is stupid and so backwards.
The smell of urine from not flushing each time the toilet is used. A dirty house brings on disease and illness.
It’s often really expensive to replace these fixtures and appliances, I’m sure we could be more efficient, but spending thousands of dollars just to save a bit of water can be tricky for everyday people.
My family uses water wisely now (mandated in our home) but when appliances need to be replaced, we always look for water efficient models.
Generally there are few challenges. It is a matter of being proactive and thinking about limiting water wastage. Showers are predominantly used vs baths (rare), and the water is turned off and on throughout showers to limit its use when not needed.
Most of the above are being addressed in my home, I consider my interior use to be water efficient and conservative.
None
We already are water wise in our home. Always have been
No barriers. Already have water efficient models.
None. This isn't a citizen problem, it is a government incompetence problem.
N/A
Cost to change old toilets is too high. We used govt rebates for washer. Shower heads we paid out of pocket .
None…. All of the above are already addressed based on our current needs
Budget - hiring plumbers and replacing older appliances is expensive
We don’t waste water…
I don't know until that time comes.

What challenges or barriers do you face in reducing indoor water use at home?
9 people in our home, per person we really don't use a lot of water. All loads in the washer and dishwasher are full loads
None, we are always careful with our water use
none at this time. We do watch water useage
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
We do all that
I am always trying to conserve water and electricity in the home as I'm a senior living on a fixed income so I can't afford any spikes in my electricity bill. I try to only do laundry when absolutely necessary. I only run the dishwasher when full.
Not being able to water enough when you have a chinch bug problem costs quite a bit of money; with no guarantee that it will resolve the issue. Leaves the neighborhood looking dumpy.
Very few. We already try to minimize water use for laundry, dishwashing and showers.
Not applicable. Common sense and people's free will of how to use water should be the choice.
The constant need for water
We still have to change the water tank for an on-demand one
None. Indoors we are very water wise
No challenges.
I rent so am at the mercy of the landlord's choices in appliances and plumbing fixes.
We are fairly water conscious. We do have children who sometimes waste water as they play and go about their day.
no one.
None we only use eight cubic metres per month
None.
None

What challenges or barriers do you face in reducing indoor water use at home?
I already do most of the above. However, the water emergency taught me how to minimize water usage.
I already conserve water wherever i can.
we could always drink beer, as per Gondek! This survey is just another round of virtual signalling by City Hall, just another way to keep the "media" office busy
The current cost of using water is an adequate incentive for using a minimum amount of water in our homes.
None!
None
We are already limiting our water use as much as we can. Some things we cannot change such as how much water is wasted to bring hot water through the pipes to the kitchen.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
We already have water-efficient appliances and fixtures. I've heard it uses less water to run the dishwasher than to wash the dishes in the sink. It certainly takes less time to use the dishwasher, and time is precious these days.
Calgarians are able to monitor their water usage, so the City needs to stop moving in such an authoritarian manner.
I have no challenges
None except for incompetent city leadership looking to restrict instead of doing their part and properly setting up infrastructure to serve their constituents
I do all these already
None as all your suggestions were implemented over 15 years ago.
None as have changed out toilets for dual flushing depending on discharge and conscious not to waste water with a Berkey filter container to remove flouride and other toxins for drinking water. The flouride filters are an addition and expensive because if this dishonest decision turns add again when it had previously been stopped as many Calgarians unaware this was happening.
None.
Could probably flush the toilet less often.

What challenges or barriers do you face in reducing indoor water use at home?
I've already done what I can to minimize water usage. Nothing left to do.
None. Always checking the above regularly.
We have strong water reduction methods in the home already with all new appliances to reduce usage
None unless we were to stop daily showering or weekly laundry use which is just ridiculous
The city needs to reduce the 22% of water lost to leaks
Already very efficient indoor water use. We fix all leaks, flush only occasionally, and have reasonably efficient appliances.
It costs money to replace inefficient appliances.
We are already optimized
Would be nice to see a rebate program for newer shower fixtures like other provinces have.
I won't be, as I'll keep using as much as I want: again, taxes and fees, you scare mongering brain washed children.
None
None
None. I'm all about water conservation.
I follow all of the above and don't require anyone to tell me i can do better.
I don’t face any challenges or barriers because I am a responsible homeowner. I do not have old faucets or old leaky toilets or leave water running unnecessarily.
We already do all of the above
I’m already doing all these. I can’t reduce more.
We already use less water and are as efficient as possible in indoor water use.
You mentioned about using the water softener more efficiently. Calgary‘s water is way too hard to effectively use a water softener; I’ve had one for years and I don’t even use it anymore.
We have done all of the above for years and do not have a humidifier or water softener.
none

What challenges or barriers do you face in reducing indoor water use at home?
I do all of the above. Again, I don't meed the city's help with this. I just don't want to pay for sewage costs for outdoor watering.
Reminding the kids to not overdue it on baths and showers
I don't face any barriers or challenges
There is no excuse for anyone to say they are unable to reduce indoor water consumption. So many small things we can do, every drop counts. We were able to do that when there was a water main break; we can continue to manage that practice. Continuing dialogue between the city and residents is essential for encouraging Water conservation.
None.
When replacing a shower head, the packaging was not clear about how efficient it was. Perhaps making it known what rates are optimal.
My home was built in 2017 and is equipped with water efficient models.
n/a
It would be challenging to reduce indoor water use much as we are already very efficient.
We're not sure which appliances or fixtures use less water compared to the ones we already have and are therefore unwilling to replace them as they function well.
Costs of replacing older fixtures and appliances
Repair bills and costs for the items I checked above
We only run full loads in the dishwasher and washing machine so we feel we do our best
Again, a lot of these suggestions are a bit antiquated. Most dishwashers these days are very efficient with their usage of water, and even mid tier dishwasher models can run half load cycles, and virtually all have built in water turbidity sensors so that only the amount of water needed to get the dishes clean is used. We have a 3700 dollar dishwasher, but even our 600 dollar one was good on water. We run a heat pump hot water tank. We have brand new washing machine as well which is good on water. The problem is that I think the city actually has an outdated understanding of HOW households are being inefficient with water. You can only squeeze so much juice from a lemon.

What challenges or barriers do you face in reducing indoor water use at home?
Money. Tankless water heaters are expensive. I've already replaced most fixtures and appliances
I do all of the above :/
I cant afford a new washer or toilet and both unfortunately have problems that cause them to be used in a way that use more water/washer can only handle small loads.
I already have most of these measures in place.
Not needing to be told how and when to use water
Again our city water is used to wash dishes. There is no need to add fluoride to the water to clean my dishes.
I actually think I do pretty good. The water issues last summer reminded me of all the things my grandparents had to do on their farms and I kept up a lot of the habits I reinstated last year. Not running water unless necessary, using 2-3" in the tub for a bath, using water I cook pasta or veggies in to water plants, and last year I removed my water softener (it had a leak) and disconnected my humidifier - life is fine without them. I have had water reduction challenges this past month because some family moved back in and they are NOT water responsible so more education and awareness would be great.
Ensuring each person in the house will adhere to the changes if using less water.
If the city offered homeowners a tub for their dishes, we could use that to water plants etc. Also make it illegal to use chemical detergents-those also ruin our water
None.
none. like oeutdoors, i use as much as i need. sometimes more is less.
Freedom
None really. We limit length of showers and only have tub baths occasionally.
Collecting water that is warming for showers and kitchen
None, we are very water conscious.
None.
No barriers. I'll use what I [removed] please.

What challenges or barriers do you face in reducing indoor water use at home?
Due to toxic overexposure I am now medically allergic to many chemicals in everyday household and personal cleaning products. Even though we don't use any of them, the world is full of this [removed] and I'm contaminated by it if I try and leave the house. The constant laundering and showering to decontaminate from airborne exposures is wasteful
Indoors water restrictions are a risk to one's health. Last time the water restriction caused a massive fly infestation in the piping. As well due to reduced shower time my allergies went nuts and I developed a rash that took thousands of dollars to remedy. Will not accept any indoor restriction on showers. Cleanliness is of the utmost importance. Washer machines or dishwashers could be put on an odd even schedule.
None
None really
None, i am already doing all
We try to be conscious of water use, but we have a large family, including small children who need frequent baths and frequent laundry.
We do our best to conserve water for indoor use
I feel I am water wise enough already in my home.
Shortening showers and running water when not necessary
We follow each of these except water softener which we don't have.
None. Have always been water conscious, grew up on a farm where water was (and is) precious. Have invested in a water usage monitoring and shutoff system.
We have done all of the above mentioned
The biggest problem is waiting for the water to get hot when you need it. So much goes down the drain while waiting.
I use water at a minimum
Cost to replace all these things
Flushing the toilet with drinkable water is absurd. It should be gray water.
Cost to update appliances

What challenges or barriers do you face in reducing indoor water use at home?
Running a full load the time is a challenge Budget to replace old appliances
Finances to purchase new updated appliances.
Are you seriously thinking that you want to tell people when they can can shower and for how long. That's absurd. We already employ many of the items listed above.
The cost to replace these items
The smell of the unbathed for one. Dying of thirst for another. Does a reduction in service accompany a reduction in charges for said service.
There's physical conditions that baths alleviate the source of pain. With this in mind we do our best to conserve waterother ways within our home.
We do not face any barriers. We only run dishwasher and washing machines with full loads.
If there are leaks I wouldn't know because I'm a renter.
None - we are quite aware of our indoor usage
The cost of replacing appliances to be more efficient
Already aware of all of the above points and common sense prevails most of the time. Again, there is no need to treat people as if they are ignorant and childish with no understanding about common sense water usage. There is no reason to even attempt to police this....you use water when you need it. Some times you need more and other times you need less. We don't need to live in a world where every single topic is over managed and over regulated.
None. I changed my dishwasher habits and reduced my water use significantly. I only do full loads of clothes. My indoor water use can not be changed any further.
We have a toilet that doesn't flush properly and takes multiple flushes but we can't afford to fix it
None. I am water responsible and don't need the city to place themselves into this space.
I do not waste water!!!
Teens taking long showers.
Don't over use water
I'm sure there's room for improvement but we really try to limit our water in the home. I collect water from our water bottles, rinsing veggies etc and use it to water my indoor plants

What challenges or barriers do you face in reducing indoor water use at home?
already work to reduce water use inside the house, try to always remember to use pasta water, etc on my plants instead of fresh water - forget at times
We have already taken most of these measures.
Kids take lots of baths and showers
Offering a rebate on the purchase of water efficient appliances and faucets would be nice.
Increasing awareness and attention.
Price to replace old equipment
I already do the majority of these things and am not willing to reduce shower time or baths if not an emergency.
I already do all of the above. I'm not sure what else I can do.
None
None
i have no challenging issues i have been practicing water saving for years 1 load of laundry a week and hang most of clothes to dry full load dishwasher only short showers
I am water wise. The City needs to drop this nonsense.
Why don't we have more foot pedal controls when washing dishes.
Costly to replace older appliances
We have guests frequently that may utilize more water than a normal household
None. Im already water conscious and I don't need the city restricting water usage like a communist dictator.
Better discipline with avoiding running water.
I cannot afford to change to more efficient appliances. Othwise I'm fairly water wise
Cost of new appliances as well as longevity of new appliances.
Flashing water
None

What challenges or barriers do you face in reducing indoor water use at home?
Kids.
The price of new water efficient technology is not attainable.
None whatsoever. We already use water very efficiently. The city should not assume that end users are the problem here
Restricting lifestyle
We're a family of four with two teenagers so I know we use more water than we should. I think getting into better habits like taking shorter showers is key. Hiring a plumber and replacing fixtures before they are broken are expensive undertakings.
I grew up in the country where we were super frugal with water use, so I already try to implement all these things, lol. Yes and please educate the new generation of young people as they don't seem to care.
We have a big family and we need to shower, clean and cook.
No challenges we use water responsibly.
Cost, for waterwise appliances and fixtures.
No money to update old appliences
Nothing. We have been very frugal with water use. Not only because we know how precious clean water is, we also have been trying to REDUCE UTILITIES BILLS!!
None, we do all the above now. I think most do.
Times are tough and long, hot showers are one of life's most affordable luxuries
A child who doesn't want to pee on someone else's pee……
None. I run full loads in the evening/middle of night for my dishwasher and washing machine
We are pretty conscious about how much water we use inside the home
Appliances which use water are expensive to replace.
I pay for water. I use as much as I want.
We do all these things.
Could use grey water to flush toilet… no system setup. How?
No barrier is faced at home to reduce water use

What challenges or barriers do you face in reducing indoor water use at home?
None we are water wise already!
None we are waterwose
Replacing appliances and fixtures incurs significant costs. Most Calgarians are struggling as is.
Cleaning has to be done including the toilets. Everything uses water.
Financial issue to fix everything the cost of more efficient appliances
I already do all of these things to the best of my ability with my family indoors While I have newer appliances, a barrier to have even more water efficient ones is finances as I cannot afford to replace all of my appliances for the newest most efficient models.
There isn't much. We already manage most of the checkboxes mentioned above.
Cost of new appliances
None.
I feel I am already being very efficient with my indoor use, and when someone has a bath in the home, I dont think they should sacrifice it, as its a treat and not common
Have taken most steps listed above. Don’t think we waste too much water.
We have worked hard to reduce our indoor use. We have upgraded appliances and are very careful re water saving habits around full loads in said efficient appliances.
None, i use what is necessary
None. All those checked boxes is what we already do or have done to use water wisely indoors!!!!
Let Calgarians choose to make that decision personally.
Money.
None, I already reduce my water use indoors.
The expense, both monetary and time is impossible for most lower middle class households to prioritize, as most are living in survival mode.
I don’t reduce usage ever
We’ve already done a lot of these things. Like I said, the water main break really changed how we look at our water use.

What challenges or barriers do you face in reducing indoor water use at home?
Financial barriers when replacing appliances and fixtures.
We are very conscious about our water usage at home. As a household of two we have averaged 7 cubic meters of usage over the last 12 months.
Running water to get hot water to the kitchen. In the summer we run that water into pails for watering outdoor plants.
None. We are wealthy and do already do most of the above.
It all costs money. We have 5 of us, teenagers like long showers and I am just happy they are showering. Our leaky facets and toilets need to be fixed but it is a cost we can not take on when life is so expensive
Looking at how you can identify water leaks before they get worse and more noticeable
I think we already are careful with water use.
We're pretty good but we could replace a couple toilets. Money is the barrier.
There are none.
I already do all of the above
We do all these things but cannot afford to buy new things.
Not many. We're a pretty conscious household. The biggest barrier would be the upfront cost to replace products such as toilets etc.
None. We aim to use water wisely indoors already.
I already do all of these.
None
The suggested ways above are ridiculous. I'm not sure why people wouldn't be running the washing machine or dishwasher without it fully loaded. Also, who would just be leaving taps on when not using them. Those people will not change whether you put a restriction on or not.
No desire to reduce bath frequency or shower length
Home and appliance upgrades for sure. Otherwise the family is pretty good
I feel we are already doing all the things on the above list to reduce indoor water use.

What challenges or barriers do you face in reducing indoor water use at home?
We are very water wise and likely use less water than most people. We already do everything on the list provided.
No barriers or challenges. We use what we need. The city has more pressing financial needs than water usage monitoring they are suggesting at this time.
I don't know if my appliances need replacing, since they are all around five years or older
Just my family's habits (such as kids taking long showers).
I believe we use as minimal water as possible, and a reduction will be extremely difficult specially indoor water use.
Finances: would like to replace my old DW with a water efficient model but cannot afford to do so. Same with hot water tank — have an old gas water tank and I believe an on-demand would be more efficient (and expensive).
not allowed to run grey water systems
We're pretty water wise. I do resent you putting shortening bathing times as an option. Are all the city council & city employees doing this? Are you asking them?
Unfortunately, this one is specific to our household. A person with a disability with OCD behaviour around water, requires us to be constantly looking / watching to minimize use.
I am extremely frugal already with my waterbyse. I do t own a dishwasher, don't own a humidifier, don't have a bath (i shower o ly), only run full clothes wash loads, don't own a car, and none of the pipes leak.
I am already conscious of the water used, and only run full loads in the dishwasher and clothes washer.
I will use water indoors as much as I want. No government will tell me otherwise.
Many. Its a ridiculous idea. Homeowners need to stress in regard to reducing indoor water use, while the City will waste those taxpayer savings on funding woke initiatives like bike lanes, diversity, equity and inclusion, and truth/reconciliation? Joke.
None as we already do all of the above suggestions
I would like to install a dishwasher as I think it would be more efficient but I can't afford to presently.
Easy to forget to reduce water volume - eg. Washing hands only needs a drizzle of water not a gush!

What challenges or barriers do you face in reducing indoor water use at home?
Waiting for hot water.
cost of repair or replacement.
New appliances are expensive and tend to break more often compared to older /less efficient appliances.
Replace faucets with water wise
I'm a renter so the appliances are typically old and use a lot of water, especially the toilets, which is really aggravating because if it isn't broken the landlords won't replace it.
Long showers are great, and it is an ingrained habit to leave the tap on while brushing my teeth or washing the dishes.
Don't really think about it
Getting the latest available information.
We put in three low flow toilets this year. One or two of the toilets were from 1987 that were leaking we suspected so it cost over $1800 to replace three with black's plumbing. I have always only ran the dishwasher when totally fully. I never do a load of laundry unless it is a full load. I try to not bathe on days I do not work and I only fill tub no more than 6 inches. Three others living in our household shower.
Older appliances that are not efficient models
The Canadian people aren't wasteful uneducated [removed]s. We know clean water is essential and value it. Look at your apportion running sprinklers or water going into vacant buildings. If you can keep your golf course green surely I can have a shower or bath when I want to.
Cost is the primary barrier to reducing water use. It cost me $2,500 to fix a leak in my bathtub because to access the pipes required drilling large hole in the wall. Even fixing small leaks on the toilet or faucet are not worth the cost of increased water use. Calling a plumber is $150 just to have them come to my house. Make any efficiency gained not worth the cost.
.
We have an older home with no dishwasher so we wash all dishes by hand. Getting children to be water wise has been difficult at times as well.
Repurpose recycled water from dishwashing or washing machine to flush toilets.

What challenges or barriers do you face in reducing indoor water use at home?
Quite water efficient already. All taps/fawcetts already changed to low flow and efficient. I already hand wash dishes and most clothes. I use a washing machine predominantly for sheets and towel and larger items.
We have done all the above. In fact, I now save the water I run until the temp is warm for washing my face. It is used for toilet flushing or watering indoor plants.
None my home is water efficient
Cost of fixing leaky taps is a barrier, as well as installing more water efficient appliances.
None. We already run full loads etc
Cost of newer, more efficient models of appliances.
New taps, toilets are expensive
This costs money.
It's not an option to not have a water softener in Calgary given how hard the water is but as for optimizing it? Have no idea what that would entail as the machine does its thing and changing it for a different model for different "optimization" is likely a cost of $4,000 or more. Think I'll keep the one i have and live with the way it works
Money. (ie to renovate home) And you cannot control what people do in their own homes. why should I suffer and let yellow mellow, when my neighbour is inviting all their relatives over and they have baths, showers, let the water run endlessly?
None. I am a responsible homeowner.
We do what we can to never waste.
None
1. Although I do some home plumbing jobs, it's always a challenge replacing parts, faucets, pipes etc. 2. Cost of on-demand hot water system for a family home 3. Remembering to adjust humidifier on furnace
The cost of new appliances. My wages have not increased in the past ten years but the cost of everything continues to rise exponentially.
Have already sorted all that out. Lo Flo toilets, low pressure showers, no bath usage.
Cost

What challenges or barriers do you face in reducing indoor water use at home?
I don’t face any real challenges in reducing indoor water use at home. The bigger issue is not household behaviour but the City’s mismanagement of public funds and aging infrastructure. It feels unreasonable to push conservation messaging on residents when the main inefficiencies and losses are on the municipal side, not inside people’s homes.
The cost of purchasing new fixtures can be expensive - the city should subsidize this if they want people to do it. Also, stop densification too many people in one area cause a lot of problems.
Im not reducing my indoor usage. There are 7 people in my house who all work hard in their own way and need to shower dailey. Thats the peoples laundry and 7 people flushing the toilet
None
replacing items sounds great. but costly upkeep, who can afford shiny new things all the time..
I feel that I am already quite water efficient. The issues last summer taught me how to shower more efficiently, and I put some jars in my toilet tank to reduce the volume of each flush.
Replacing our inefficient appliances is the only one on this list
We are a family of 6 and already efficiently use water inside our home.
I like baths but live alone. I don’t use much water.
Nond
I think we do our best to optimize our water use. There may be a few items to improve on but we generally repair leaky items as needed and install more efficient equipment as it comes up.
None
See previous answer. More water is wasted by the city than in our homes
None at present; we are usually quite efficient and have newer appliances and toilets.
It's hard to take short showers as a woman with long hair! Also baths are the only way I can get warm in the winter because we live in an old house with terrible insulation. Due to living in an old house, I'm sure some of our appliances and fixtures could be more efficient, but we don't have the money to replace them.
Cost and convenience

What challenges or barriers do you face in reducing indoor water use at home?
There are only two of us. Waiting to use dishwasher when full - no plates etc left. Way more water use if hand washing even though I try to keep a soaking sink. I only do clothing when full. Am pretty efficient lot in the shower. I rarely take baths.
Financing to afford the required appliances
I do not face challenges, I use water responsibly and as needed to complete the function of what I am doing.
I have no idea how to reprogram my water softener
I already reduced water usage
We have actually gotten so much better about our indoor water usage. Our kids are gone to their own homes now, so we have more control over water usage. We check for leaks every Christmas We have replaced each appliance with energy efficient models as each came to end of life. As seniors, the cost of the new models was quite alarming.
I have children that's one- also I like plants and I like to be clean. I also drink water. I also shave- that makes the shower longer. Perhaps you should promote body hair. I think that is bush life. That's a groupthink the city can promote on their site.
Cost to replace older appliances
Cost is the biggest barrier. I would love to change all the fixtures and appliances!
I am in a rental unit and the appliances - washer/ dishwasher are oiled and have long running cycles.
daughters that shower too long.
Not a lot. I already have low water use appliances, and at some point I will replace the old water softener with one that uses less water for cycling.
None
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
I already handle water use wisely. I only use what I need
Money for new bathrooms
Teenage girls showering.

What challenges or barriers do you face in reducing indoor water use at home?
Money, to pay for more efficient appliances
We are extremely careful with indoor use
New appliances and fixtures are expensive
I have no challenges or barriers to using, reducing, increasing indoor water use. I'm an adult with a functioning brain able to figure out what water I need to use and when I need to use it.
Cost of replacement of disaster, washer etc.
As someone who rents I cannot replace items to use less water like washers or faucets. So we can only try and use less
Mostly a bad habit of letting the tap run when not actively using the water. Also, how can we clean food containers for recycling if we don’t rinse them with water?
We are uber conservative with interior water as well. Once again, people won't make an effort unless you charge for the actual water and keep the distribution costs down.
Affordability of appliances that are more generally energy efficient.
The cost of replacing something that isn't broken but is inefficient is hard to justify.
We already only run dishes/washing machine when they're completely full. House is a new build so they're already new models. Not sure what more we could do.
We are very efficient with our indoor water use
The cost of living vs income to become super water efficient
We already do all the above.
None. We have already replaced older appliances and fixtures related to water use.
My son takes long showers that could/should be reduced.
None
We do all of this, can’t do anything more.
A family of 5 uses a lot of water, between bathing and laundry and just normal use. The cost of replacing dripping faucets is one barrier we face.
We are already extremely water wise indoors.
None

What challenges or barriers do you face in reducing indoor water use at home?
We run laundry only when the load is full capacity, dishwasher is run only when we have a full load, neither of us bathes every day. I don't feel the need to do more.
Being a low occupancy household, it can be difficult to wash full loads of clothing, since that clothing often requires segregating according to colour/material. However, we have a front load washing machine that adjusts the volume of water used to the size of the load, which mitigates that concern. The furnace humidifier is a flow-through type which only uses a portion of the water it consumes for humidifying, the rest is waste. The water softener only recharges on an as-needed basis (based on usage) but still produces waste water.
None. I don't have a water usage problem.
Cost
The cost of replacing appliances for low energy frequently because the quality is [removed].
fixing leaks is something anyone should do unless they have an IQ below 85, oh yeah, you're importing millions of those. why would anyone run a faucet they aren't using, oh yeah, see previous comment.
Only the interference of the City of Calgary and ALL GOVERNMENTS ACROSS CANADA AT ALL LEVELS BECAUSE GOVERNMENTS ARE THE BIGGEST WASTERS OF & FOR EVERYTHING. YET, GOVERNMENTS DICTATE & PREACH AS IF THEY HAVE THE RIGHT TO DO SO - WHEN THEY ABSOLUTELY DO NOT. STOP INTERFERING IN EVERYONE'S LIVES AND STOP BEING SO VERY WASTEFUL AND SPENDING WASTEFULLY, FRIVOLOUSLY, EXCESSIVELY AND ENDLESSLY TAXPAYERS MONEY. NOBODY NEEDS YOU OR YOUR REGULATIONS & CONTROLS, AS THEY ONLY COST MORE WHILE ACHIEVING FAR LESS. BACK OFF AND BACK OUT.
children
We have already picked the low hanging fruit. While our main laundry loads are always full, there are speciality items that cannot be washed with general laundry, leading to smaller loads at times.
Cost of appliances and repairs can be prohibitively expensive
We do our best as a household to reduce water consumption.
None we already do all the things

What challenges or barriers do you face in reducing indoor water use at home?
Contamination OCD
I don't have any barriers. We are a large family and only run full loads of dishwasher and laundry. We have already updated all of our appliances and take care of any leaks.
Most appliances are new. I need to replace a Fawcett as I can't get parts.
Replacing fixtures and appliances is costly.
We use it based on needs. Reducing on needs will create frustration. With a household of four people and three dogs, basic things like food prep, showers, dogs' drinking water, etc. are things that we can't cut on. It Would be significantly difficult if we need to reduce indoor water use.
None.
I have reduced all I can, nothing leaks and old appliances are replaced. I could remove my water filter that does waste some water but the city would have to take the fluoride out of the water before I would consider that.
None. We already use very little water.
Since the addition of fluoride to the drinking water, we had to install a filtration system to remove it. The downside is that we have to waste more water now when switching from hot to cold, because of "clearing" the line. Every time we run hot water, we have to run the cold water for a few seconds first.
Challenges of family life: lots of laundry and dishes.
None
Cannot change most of our water using appliances, as it's the responsibility of landlord, and as we pay the water bill they have little incentive to switch
My husband and I lived in Europe for 25 years where water use, especially at home, is taken very seriously, so we are used to the above listed measures for water saving. However, I would love to replace my gigantic washing machine, toilet, faucets, etc. but next to the cost, I also question the recyclability of these appliances/ fixtures. My washing machine is easily over 25 years old and shows no signs of giving up. I can not get rid of it just to replace it with a newer, more efficient model that I know will maybe last 5 years at best and can not be repaired if it breaks down.
I have roommates and I can't necessarily control how they use water indoors but I try to be mindful for myself.
Takes a while for water to run hot

What challenges or barriers do you face in reducing indoor water use at home?
The options I selected are basically out of my control, as we rent our home. Our landlord is a bit cheap and does not want to spend money if he has to, so I know for sure that there are things that need to be fixed and/or replaced
We already reduce water indoors per the suggestions above
We already try to reduce a lot of our water use, we can always do better though. However, we cannot afford to buy a new washing machine, just so it's more efficient. Hopefully the city is thinking about fixing their leaky faucets too. Loosing 25% of our clean water before it reaches home is significant.
Expense. New appliances work only for so long requiring costly repairs or replacement at higher frequency than older less efficient ones (often pumps are inefficient and fail, etc).
We don’t waste water at home.
We already use efficiently
My individual effort to wait for a full washing machine saves drops. The City's failure to proactively maintain critical pipes loses millions of litres a day. Our priority should not be my home's minor drips, but the catastrophic, preventable hemorrhage from the City's own system. This survey is a symptom of management that prefers public shaming to essential infrastructure investment.
Financial. New and more efficient appliances are expensive. I don’t have knowledge on how to fix a leaky toilet - for example - and plumbers are expensive.
Perception of the waste of throwing away older, less efficient water efficient toilets.
My tenants use baths, drives me nuts the gas and water they use. But, who am I to tell them, for the 20th time, it'll save them money.
None, we do all of this already
Expenses.
Money to replace inefficient fixtures.
None
We are already ‘conservative’ (raised on a farm where Dad had to haul water from the spring for our cistern, don’t flush toilet every time, etc.)
None!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing indoor water use at home?
None
Five people living in the home
I think we are very efficient indoors. Low flow toilets, water sense taps. I cannot see much improvement in water reduction indoors.
We do all of the above now and dump my dehumidifier Water outside so stop trying to control the people focus on your buildings.
Not applicable
We need water without restrictions as schedules don’t work for most people
Cost of replacing older models of appliances when they still work fine.
I believe that we are quite good at conserving water in our household.
None
I dont as I already try and practice good water behavior in the home.
I am not a homeowner. As a renter, the landlord refuses to update and of these things, which are highly inefficient. I do everything I can to minimize my water usage.
None. I do not, and will not go out of my way to reduce usage. I use as I see fit because I pay for it.
Having children, it became quite evident during the water main break summer of 2024, how much laundry needs to be done when you have a family. It was very difficult to reduce laundry loads.
None
I am already good at keeping my water use low so stop trying to refuce us more less government more freedom !
I don't, I do all of the things above to ensure that I pay the least amount possible on my water bill.
I feel we are quite water efficienct indoors - we replaced old toilets with newer efficient models, and have efficient dishwasher and laundry machines. We do have a pretty leaky tub faucet that we need to fix but have been hesitant due to plumber cost.

What challenges or barriers do you face in reducing indoor water use at home?
In my personal experience, one barrier it's time. As a mother of two children, I need to manage their cloth and maintein the house clean, besides my 40 hours work. Therefore, I use every appliance that's going to make my life easier to keep the pace with that Other barrier that everyone faces is the cost of high efficiency appliances. Today high living cost is prohibited when you try to change or upgrade appliances at home.
Inflation makes it hard to spend the money on making these changes.
None but it is a shame that we cannot use grey water to water our plants and trees outside somehow
Only what is listed in "other" above
Cant use tap water for drinking and cooking without toxic floride exposure.
I think we are pretty good at limiting our use (choosing appliances that use less water, only running full loads etc)
None, we use what we need and are mindful to not keep taps running, checking leaks, etc.
None.
We already do all of these things, and it's not a challenge. Awareness goes a long way.
No …we are 2 seniors that came from a rural area in Alberta water was always scarce and used wisely
I already do all these.
I don't try i pay for it and way to much Water is free in some part of the country
Maybe the city can invest more in making surey water is pure and not hard water, so I will not destroy my appliances and also I don't need to buy filtration systems that waste water to get a clean glass of water to drink.
I do all the above and am always conscientious of how much water I use.
We use water wisely in-home. replacing appliance is cost prohibitive, however we follow all of the other practices.
I typically only run full loads of dishwasher or clothes washer and try to be water wise for most water usage but would have challenges with showering/bathing less often - it is a luxury for sure.
I have done everything i can to reduce indoor water use including upgrading all appliances

What challenges or barriers do you face in reducing indoor water use at home?
Fixing leakages
A very busy house with 5 family members. We use what water we need to whens we need to. And we pay accordingly through our utility bills.
Replacement costs for efficient appliances
I don't feel like I have a ton of visibility into where most of our indoor water use goes.
None
The challenges I face are having to pay for a whole home water system to remove fluoride and all the other chemicals that the city of CALGARY puts into my water so that I don’t have pure safe drinking water for myself. That adds a huge expense and that is a huge barrier
None. I already do all the things listed above to save water
My husband likes taking the world's longest showers.
None.
NONE from MY side. Considerable challenges from the City nickel and timing me to death for every drop of water that comes into and goes out of my house. As well as the City telling me I have to clean my recyclables before they go into the Blue cart - this cleaning forces me to use more water and thereby increases what I have to pay the City on my water bill.
Identifying and fixing leaks
I already run full dishwasher and clothes washer loads. Faucets do not run. No leaks. We have newer appliances due to renovations.
Ever since the water break of 2024, I now keep to the new habits we learned at that time. I no longer take baths and soap up and then rinse water off, I only have a shower once every two to three weeks and just do sink scrubs. I don't use the dishwasher any longer. Not everyone will do the same as I do, but I would feel penalized if more changes come up that will affect me.
I CANNOT AFFORD TO REPLACE MY OLDER APPLIANCES. Even if there were some financial incentives provided to help me along in this, because it would require a financial outlay on my part, I WOULD STILL NOT BE ABLE TO AFFORD IT. They do work well though, and there are no apparent leaks - it would be obvious. They will continue to be maintained and repaired and my out of pocket expenses spared a big outlay for as long as I can do it. aka "appliance hoarding" (eyeroll)
STOP FLUORIDATING THE WATER!

What challenges or barriers do you face in reducing indoor water use at home?
None, I already don't waste water
To replace fixtures, faucets, dishwasher etc. is very costly. We make the upgrades as we are able to afford too.
Installing said appliances ourselves, or the cost to have a contractor do it
Already do the above listed items
Kids
Cost of replacing older appliances
We generally have done and do the above things already. When we reno'd our house (before moving in) we used all low-flow fixtures indoors and have efficient appliances. We only run full loads and have a front-loading washing machine (not a big fan but it uses less water).
We already do all of the above to conserve water
None
Again these questions are ridiculous!
Replacement of older systems seems wasteful and expensive until there is a breakdown or need to upgrade
None.
We already do most of these
My shower time is a way to unwind for me at the end of the day. My one guilty pleasure when it comes to using water.
Sharing with others in the HH
I rent an apartment so have no influence on having efficient dishwashers installed. Right now we have no dishwashers and I do tend to let the rinse water run for the duration of doing my dishes. I can and will do better.
There are no challenges. If you force your electorate to have water use limits, they will revolt and disobey!
None. Cost of living is so pricy we already do it all and now you want to limit it more???
Finances to do so
None

What challenges or barriers do you face in reducing indoor water use at home?
The unbelievable amount of mold growth we've had in our plumbing as a result of reducing our water consumption during the summer pipe breakage last year. We have issues inside of our house due to uncontrolled mold growth inside of the plumbing. We already limit our usage considerably, and are not going to be prepared to do anything different. Other than moving into a different area outside of Calgary.
Low flow faucets are terrible
Water wasted due to leaks in water main I have no control over. Water being dispensed by waterworks on my street regularly.
I am just aware that we are already doing most of the above. With two adults and two teenagers our usage is still high even if we are only running the dishwasher when it's full and only doing full loads of laundry. With basically four adults living under one roof it is hard to find ways to cut it back even further
Cost of repairs and appliances when you are on a fixed income.
We are already thoughtful and careful on our water use.
We get enough taxes, leave our water alone
I feel that I have already done as much as humanly possible to limit my water use. I try to be very aware.
It's not challenging because I don't drink tap water due to the toxic fluoride in our water.
It's just two of us and we only use what we need. Laundry loads are almost always full, same with the dish washer. Toilets that can handle big loads could be helpful....less flushing
My father was in the army I was taught to be water wise early and have maintained it ever since.
I could run fewer baths but I hate showers
Washing dishes by hand
Cost. Can't always hire a plumber to fix leaking stuff
Teenagers who like long showers.
We already do the things you have mentioned above, plus we have renovated and installed new fixtures and appliances.
There is no need to

What challenges or barriers do you face in reducing indoor water use at home?
None. We rarely use the dishwasher and we are quite disciplined with any leaks or wastage.
Old habits die hard.
Old appliances too expensive to replace
none
We have replaced our appliances and in the process of replacing hot water tank. Not sure what else we can do
I want to be able to do laundry and have showers how I want. No one should be restricted to how they use their own home.
my home is already very efficient
Replacing appliances costs a lot of money.
I feel that I am fairly responsible in this area
Again, financial. If you want people to have low water use appliances, we're going to need some better kick back. My washing machine is from the 80's. Does it use a ton of water? Oh yeah. Can I afford a washing machine that uses less water? No. Even if I could, I wouldn't even notice the reduced water usage on my bill.
Awareness of invisible water uses such as central humidifier.
none
Feel that we already do well in this regard. Everything is high efficiency and kept in good repair. We could do better at turning tap off while brushing teeth for example.
None: we are quite water-wise indoors as well. I feel guilty if I wash a load of clothes that's barely enough for a small load.
None
We are pretty good at conserving water in the home. I think low-flow fixtures should be mandatory in all new homes under building codes.

What challenges or barriers do you face in reducing indoor water use at home?
Enjoyment of life. During the big water main break, we reduced our usage to the bare minimum; figuring others were as well. While I CAN have a stupidly short shower, I don't enjoy it at all. Feels like I'm just surviving at that point. How naive we were to find that a lot of people actually INCREASED their usage just to spite 'the guverment'. Tiered pricing can't come soon enough. Anyone using more than 3.5 cubic meters per month per person in their household needs to pay more. A lot more. Using more than 5 cubic meters per month per person? $$
I have hot water on demand. I need to have the water run for a bit to get the hot water tank to heat water. Very wasteful
None, we already do the above because it’s common sense, not because of any level of fear the government is trying to push
I do all of the above
We really don't face any challenges or barriers. We pretty much do or have already done most of the items on the list. We're fairly conscious already of our water use.
None
We currently live in an older home. We will replace water fixtures and appliances when the old ones fail, but for the moment, we will continue using the less efficient ones until that time.
None
Ignorance mostly. I feel as though I am pretty water conscious but there is always room for improvement.
None of the above would apply to our household. We already use minimal water amount possible - there are no leaking faucets/equipment, water isn't running when not in use, we don't use humidifier, minimal showering and almost no bathing etc. Further restrictions will mean elimination of basic right to hygiene, reduced quality of life and ongoing psychological stress (eg. counting number of toilet flushes or thinking twice before washing dishes).
I feel that I am relatively water-wise already and do not use excess water. Reducing use further would mean eliminating tasks entirely (like never washing my clothes...)
Renting means I don’t have immediate access to changing things that could make the house more efficient.
I am pretty water wise already and follow most of these things.

What challenges or barriers do you face in reducing indoor water use at home?
My washing machine sucks
None. I only use water when I need it.
We have a well maintained home and we don't run water unnecessarily. And we do not excessively water the lawn, trees or beds. And we use pressure washers, which use less water,to clean outdoor infrastructure.
Again, this needs to be stopped. Zero water rationing.
Inefficient appliances.
We aren't changing our current water use, as we use minimal when compared to family households.
Looking through this list I realize that we are extremely water efficient already. Appliances and fixtures are 10 years old but we will keep an eye on them.
The cost of Water Wise Devices and equipment such as dual flush toilets is not incentivized or readily available on the market. Single flush toilets should not be allowed to be purchased at a home improvement store.
Again, we are incredibly conscientious with our water use and rarely use more than a basic amount. We could use some update water-saving fixtures in our 24 year old home, but we conserve by turning water off for part of showers, not flushing toilets every time, etc.
Lower income makes it challenging to purchase newer washers, toilets, etc.
Indoor water use in my home varies because we often have guests and extra people staying over. It’s difficult to reduce water use without affecting basic daily needs. I don’t support limits or higher fees, because normal living patterns already require flexible water usage
Small kids at home
None
I feel we are quite water efficient indoors.
I would happily get more water efficient appliances and fixtures but the cost is prohibitive. Especially since I am not handy.
I already do all of this as much as possible. Trying to push it any further starts lowering people’s quality of life. Fix your city services and infrastructure so controlling and limiting your taxpayers isn’t always your highest priority.

What challenges or barriers do you face in reducing indoor water use at home?
Cost of replacing appliances or faucets
This is absurd. From start to finish.
We are very water wise within our home.
Not sure I can reduce much more than I already do. Perhaps having the money to replace appliances and finding a contractor to do work
None
We already do all of the above
Water restrictions
None
We have a teenager.
The cost of replacing original fixtures and appliances when they are not yet broken
Purchasing expensive water filters to remove chloride and fluoride from water.
The only issue here is that teenagers NEED showers.
I have a large family and not everyone listens
Cost to replace older appliances
Time. Taking care of elderly parent.
None. I already shower at the most twice a week, bathe less than once a month. We have not used our hot tub for about ten years. And now with the poisoning of our water by the city, we use much less than we used to, getting our drinking and cooking water from another couple of sources that don't use fluoride.
I don't want to use less water in my home. I will probably be using more water as my kids grow and require showers more than once a week.
Done all of the above. Humidifier is always turned off.
We have small children, trying to teach and reinforce good habits for hygiene and general play are harder than if it were a house of just adults.
Nothing - I'm already doing my best. I will never buy a water efficient washing machine abuse they don't adequately clean clothes!! Unless you only wash 2 shirts at a time….then let's measure who's using more water!

What challenges or barriers do you face in reducing indoor water use at home?
I'm already doing all the conservation things.
We do all of this in our household and have upgraded all of our appliances to be energy efficient.
I am very aware of saving water in my home and have no barriers at the moment.
None.
Children... LOL trying to teach them to use Water Wisely. Not running the Tap while there drying there hands. Water management while using it is important, and instilling this in Children will help now, and in the future.
None, as I said there is no room for optimization
The city should fix their own problems like their old leaking water pipe infrastructure before asking citizens who are already overtaxed by the city and underserved
I use water wisely
I enjoy personal hygiene
The wife.
use of sprinklers that are timed , wash pets at home properly and wisely , wash cars not at home but in communal wash places - self washing of cars at public places .
we do everything above
Family members who don't care about conserving.
None
The difficult part is getting people to consider and change their habits of a lifetime.
None. I use water very sparingly and do all the things mentioned in the checklist above.
None.
I use what I need with no reason to reduce.
My biggest challenge is that we're a family of four, and daily showers are important for hygiene and comfort. I worry that tiered water rates will feel like a financial penalty for normal, reasonable use. It doesn't seem fair to pay more just because we want to maintain basic cleanliness. I'd prefer solutions that encourage efficiency without punishing families for essential water use.

What challenges or barriers do you face in reducing indoor water use at home?
We don't as already conserve
Currently, I live in an appartment so the appliances are outside of my control. Having a more efficient way of letting our land lord know about issues like leaks would be ideal for helping with this.
Running the water to get hot
I have already done many of the above.
I don’t waste water
None really except that new more efficient appliances are expensive.
None we are wise users. The city needs to stop with the toxic fluoride which is costing me more money in buying water filters so we can ensure our family is not consuming neurotoxins.
[removed] off with your control schemes
Not a lot.
I am in constant pain. Baths help that pain. I will not compromise my health/pain levels by not running baths. Again, I pay for every drop used.
We have already done/currently do most of the above so difficult to reduce much more.
I literally do all of those things, which makes this whole questionnaire and endeavour vaguely offensive.
I practice all the above but some members of family are not as careful so have to remind them to be more water wise. Don’t have water softener and have efficiency appliances.
None.
We already do not waste water.
I do all of the things identified above. This survey question is ridiculous. Do you honestly think that we wouldn't fix a leak? Who wants to pay the City more money than we have to?
Cost
We do all of the above
Nothing at all.
Cost of fixing leaks or replacing fixtures and old appliances
Cost of repairs and new appliances

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers do you face in reducing indoor water use at home?
Messaging is confusing. I thought dishwasher uses way less water then hand washing. It said it doesn't have to be a full load.
We are already mindful of our water consumption. The city should be more mindful of taking care of the things it is responsible for rather than blaming every day citizens.
Again, the only challenges or barriers I face is when the city decides to put in restrictions.
The only challenges and barriers we have for water usage is that we are having to spend extra money to filter out the house hold water including the flouride that has been added. So another expense for something that was added unnecessarily. In addition, because these flouride filters can only remove so much, we are required to source drinking water that does not contain these contaminants... an additional monthly expense.
I already do everything noted above to be water wise
I already use the minimum amount of water.
Household items, seem to break down faster because of lime and calcium build up. Having better water quality would help these appliances last longer and not leak as much.
My husband shortening his shower times. And convincing him to replace our shower faucet.
in reality none
I use an appropriate amount of water. It's not the city's job to micromanage me.
Will the city give me a grant to change my older toilet , faucets & shower heads ?
No Challenges. No barriers. We take care of our home and appliances. We do not have leaky taps. Always run the dishwasher and washing machines only when full. We do not waste water.
We already do everything on your idiotic list. How out of touch can you be?! This is ALBERTA! We KNOW how to conserve water and don't appreciate being made to feel intellectually inferior with ignorant, leading questions that only serve YOU and not Calgarians. Next, you'll be trying to chain us to 15min cities!! STEP OFF AND DO YOUR JOB!!!
I have a family of 4, so showers, laundry, and dishes require a lot of water.
We are already full load people (occasional exceptions) with water-smart appliances. We could do a better job with turning taps off & having shorter showers (we did fine during the water main break) but honestly I think we are doing ok here

What challenges or barriers do you face in reducing indoor water use at home?
I do most of these things already. I also collect water from the sink while waiting for it to get hot.
I have no barriers. I want government to F…Off from my life and stop dictating adults HOW they should or should not use a natural resource that belongs to people.
Cost. People cannot afford $1200 to buy a more efficient washer.
I already try to only run the washer and dishwasher when the loads are full. I also don't leave the tap running unless I'm actively using it. I could do better to shorten my shower times.
I'm not reducing my indoor water usage
We've already upgraded our toilets and showers.
We are fairly efficient wjth water but it is expensive to replace older appliances
None, I we use very little water in our home by doing all of the above
We already do all of the above.
I already am doing all of the above as is everyond in our household..none
Having to filter fluoride from the water.
The fact that every level of government has totally nickel and dime-d us to the point where things like more efficient appliances have become so expensive they are unaffordable.
No barriers
I already do all these things listed, we are a household of 2
The city's leaking pipes (25% waste) And I'm consuming less because you're poisoning it with fluoride, so I'm extra careful & vigilant. I do not consent to you medicating me (do you have a license to practice medicine?)
None. I never asked for the city's assistance
None. We already do all of the things listed.
No barriers.
No challenge. I already do all of these. Use your time to teach new immigrants to care for this country and our laws and our nature! Stop telling great law abiding helpful Canadians that we are the problem

What challenges or barriers do you face in reducing indoor water use at home?
None. We have already replaced old appliances/fixtures/leaks, only run full loads in washer/dishwasher, only have showers, etc
The water has been tainted with a neurotoxin called fluoride. This makes it poisonous to drink and bad for plants.
Situations are different from day to day
There are no challenges
I do all of the above now
N/A
In the house the biggest issue I honestly think is low flush toilets. We installed some and I find I need to flush way more to get it to flush fully then I ever did with a regular toilet...not really saving water. Maybe better maintenance on City's ex sanitary/water lines in older neighbourhoods would help with this. I also find that low flow shower heads are annoying if you have thick hair as they do not rinse well and showers take longer. Sometimes things you think will cut use end up using more...this needs to be thought about and understood as what works for one family/person does not work for the next.
No barriers. We watch our usage very closely. We are water wise with all the indoor water uses and will wait to ensure dishwashers and washer/dryer loads are full prior to completing
I'm already practicing all the efficiency tricks out of respect to water, but please don't make me miserable with mandates that come out of the city decision makers. The job of the city is to provide services, not limit services. I didn't vote for mandates!!!
none
Affordability of more efficient equipment.
I do all of listed stuff
None of the above as I already do them. Looks like this survey is designed to justify such things as graduated water rates, permanent restrictions on outdoor and indoor water usage. Sounds an awful lot like a WEF initiative to me.
Not applicable
Oh boy
Inattentive landlords who do not care.

What challenges or barriers do you face in reducing indoor water use at home?
evaluating options in replacing fixtures/appliances on the basis of water use - learning the significant changes that could be made vs cosmetic/marginal
I am already water efficient at home. The city needs to focus on businesses that waste water.
I live in a rental and my landlord has scrappy appliances.
That I'm renting, and some of the points above, would need the cooperation of the landlord.
I already do all of the above No fluoride
Hygiene Caring for small children Lack of time for alternative methods of cleaning
I cannot improve.
None
The cost of replacements are insane and they are setup to fail after the warranty expires
Couldn't imagine using less than what we do. It's pretty minimal.
Who do you people think you are, asking residence that they replace appliances. You have seniors in this city, single mothers, persons with disabilities, all whom do not have the resources to replace their appliances!
Costs to replace inefficient products.
I don't, I've done most of these things, if I didn't - I would pay more for water.
25%leakage from pipes by city..fix pipes
We need to work on making it toilet flush extremely efficient. It is the biggest source of water waste in my house. You take bath once but flush 10 times a day. Imagine this with a family of four
I like warm, not short shower
None, we do a very good job of water conservation
Costs have become prohibitive with inflation post pandemic.
Changing all above to become more eficient became pretty expensive in the recent years, as salaries didn't keep up with inflation.
asdf

What challenges or barriers do you face in reducing indoor water use at home?
None.
Cost to replace older items.
None, I've already done all that I can do with water wise toilets, washing machine, water on demand. Do not have a dishwasher, humidifier or water softener.
None
Bacteria grows in plumbing lines when not enough water is used. Especially sinks that are used for brushing teeth.
I already do everything else on this list.
The barrier is a credibility gap, not household behaviour. It's hard to feel motivated to "do our part" when the City wastes system capacity through failed maintenance, then imposes additives like fluoride based on a referendum in which nearly 90% of Calgarians didn't participate, meaning most residents weren't aware, informed, or consenting. It feels hypocritical to lecture people on conservation when leadership can't maintain pipes or secure informed approval for decisions affecting every tap. The challenge isn't running full loads or shorter showers, we already do that. The challenge is trusting a City that mishandles infrastructure, shifts consequences onto residents, and calls 11% participation a justification for medicating millions. If the City wants cooperation, start by earning legitimacy and managing your own water wisely.
Cost of everything that is artificially increase due to money is worth less now!
Not applicable
Mostly just fixing leaks we never run the dishwasher and laundry less than full
Habits
Persian choices of others living in the home
We don't drink water from the tap because it's been compromised with a chemical. Stop Flouridating the water
we already practice efficient indoor water use, but again have lots of plants, so do use a fair amount of water
I don't face any challenges in reducing the indoor water use. As long as we pay for this service, we should use as much as we need without being restricted by the city of Calgary. No person in their sensible mind will just leather water ran down the drain.
Expensive and wasteful to replace older fixtures and appliances.

What challenges or barriers do you face in reducing indoor water use at home?
None
Shower is a long way from hot water tank, forcing us to run it longer until hot water comes.
None. I am already as efficient as I choose to be.
I already use the minimum amount of water at home. Instead of asking households to cut back even more, there should be restrictions on large companies, car-wash businesses, and commercial lawn watering. I'm not going to limit my kids' bathing because big corporations don't want to reduce their own water use.
I think we waste very little water indoors.
None
None.
I use water wisely: appliances are water and energy efficient models, no leaks. I don't have water softener and humidifier. I don't support your restrictions and extra charges.
I currently practice all of the above and use water wisely in my home.
None
Cost. Cost. Cost.
We already do most of that, so.... We don't take baths, we don't have a water softener, we replaced our toilets with more efficient ones, we dont leave our faucets running, we only do full loads of things, etc
Replacement cost for newer appicances
We already have done all of the suggestions listed above except the running water which we are working on, ex. turning off the tap while brushing teeth, washing more vegetables at the same time etc.
I don't feel like I waste water in the home. We don't run the water to brush teeth or in the kitchen sink unnecessarily. Laundry is only done with full size loads and dishwasher is only run with full size loads. I do not have a finance attached humidifier or water softener. My dishwasher and hot water tank are new.
I do most of those things already in an attempt to keep my ever increasing water bills down. As for replacing appliances with more water efficient models, the time it would take to pay off the cost of the new appliances with any water savings makes this option illogical.
Stop with the control

What challenges or barriers do you face in reducing indoor water use at home?
Expensive repair
Where to reduce. I don't think we do anything crazy so not sure where I could optimize.
Getting all family members "on side" with the desire to do things differently. We have made many of the technical changes/upgrades noted, so now it comes down to changing habits.
I already do the above - the only thing I have resisted doing is replacing y toilets because there are far too many disreputable tradespeople and I don't want to make things worse.
Build another dam. Council only believes in cramming as many people as possible (and then some) into neighborhoods. Rezone the whole city and add thousands of people into neighbourhoods that were never planned of have the utility capabilities to handle them. ridiculous idea
I've done all your suggestions
I think it's not something you think about, we are spoiled in Canada to have large freshwater sources and I think it's something largely taken for granted. You never think you are part of the problem or perhaps that if an issue arrises that it will affect you. These things tend to affect people in a systemic matter so perhaps there's a lack of care towards a problem one feels will never negatively impact them.
None, I think I'm already doing well at the things listed. Water and sewer charges are expensive so I use water sparingly
None, I have 2 babies and 1 toddler. I do laundry as necessary in order to make sure they are clean and healthy. We have a water filter and only drink fluoride free water. They take a bath whenever they puke milk on themselves or have a blow out. Don't worry, I don't have time to shower. If I did then you bet id do whats necessary to make sure im clean instead of reducing my time just because you want to control people's personal time.
Financially can only replace when no longer running.
Dishwasher needs hot water. So you waste water by running it through the kitchen faucet hot water line to flush out the cold water that's been sitting in the line between the hot water tank and the faucet before you can turn on the dishwasher.
Less money to become more energy efficient
I know I need to keep the topic of thrifty water use front and center on my mind on a day basis. If not, we all become complacent.

What challenges or barriers do you face in reducing indoor water use at home?
We have difficulty sometimes identifying what is wrong with a toilet if it keeps running. But this is rare.
none
We have already reduced our water consumption. Kept up practices from when the city had the restrictions in place when the pipeline broke.
I do all of the above already. I do have an older washing machine, but what is the embodied amount of water that it took to make that machine? It still works fine, and I run 1 load per week. Otherwise, no dishwasher, no long showers, no baths, no leeking fixtures. I am very conscious of the amount of water that I use.
We already do all of these things. We are very efficient, peobably too efficient to where it sacrifices quality of life.
We have teenage sons who take long showers. otherwise we're pretty water conscious.
I feel like we're already water wise at home and none of our appliances are old. We try as much as possible not to waste water. Our toilets are the only thing that could be more water efficient
I already do most of these things.
None
None, I feel like we are very responsible in our indoor water use.
We are already quite conscious since we pay for it however I can see where that might not be a priority for those whose water consumption is inclusive of their monthly fees
This ridiculous concept of throwing out old appliances so that we can be more efficient is such a classic example of insanity. Let's fill the land fill, use more energy to melt more steel to make a more efficient dishwasher that has been designed to fail in 3 years. Criminal.
Our family works hard to limit our water use, we rarely take baths and when we do we share the water. We limit the length of our showers and turn the water off when not rinsing. We only use the dishwasher when we have company over
We have already reduced our indoor water use as much as we reasonably can, don't think much more can be done.

What challenges or barriers do you face in reducing indoor water use at home?
Who knowingly has leaks? Are you trying to make us a 3rd world country? Shorter showers? Get a life And this is not Sahara
I already use very little indoor water and follow most recommended practices consistently, such as only running full loads of dishes and laundry, limiting shower time, and using efficient fixtures and appliances. I was raised to conserve water, so these habits are deeply built into my daily routine. I could possibly replace one toilet.
None. I try to use water efficiency.
A toddler who does not quite understand turning off the tap just yet!
None
Getting my kids to have faster showers.
I am already very conscious of the water I use and don't use anymore than I need to for health reasons. We already fix leakages in the home, only run the dishwasher when it is full, wash clothes at the load size that I have, turn faucets off when not using water, adjust our humidifier, run our water softener efficiently, shower for short times, run baths less often, replace old fixtures when needed, and older appliances when needed.
Don't try to shame me into some "self introspection" with this nonsense. Do you think I purposely waste water every day? Seriously... do you? I pay for every drop of it coming and going. Cutting your water losses in half would be the first step before asking me to spend extra money or put extra controls and restrictions on me. 22% of what I pay each month is wasted by your inefficiency.
We each shower once a week and have a water shutoff on the shower head so it doesn't run the entire time. We use a dishpan and can do a meal's dishes with very little water. Our clothes washer is old but we don't wash our clothes unless they actually need it. I don't think we could refuce our indoor water use.
I use water very responsibly. Dont face any big challenge.
Cost of living reduces how much I can spend on upgrading appliances.
Due to big family need to wash clothes more often.
Taking care of young children requires a lot of water for hygiene and clothes washing. When watching our grandchildren the water consumption goes up (toilet gets used more and hands are constantly being washed). All part of proper hygiene and we do not want to change that.

What challenges or barriers do you face in reducing indoor water use at home?
The cost of living is too high. I would not be able to afford replacing appliances/toilets any time soon.
I really like a warm bath on cold winter nights.
None. When I moved into my home I replaced appliances, faucets, shower heads, and toilets.
Government advising to reduce water use on the above list other than what is selected. Will shower and bath for as long I want without over reach.
None
Financial constraints in replacing older fixtures and appliances.
Much of my indoor water use is managed at the level of the whole condo building, not just what I do.
Not wanting to waste existing inefficient appliances and create garbage by replacing them. Willpower to have shorter showers.
Again, some people in the house are less diligent about water use. That is the main problem. Occasionally we have had trouble getting plumbers promptly. Otherwise we already do most of the things on your list. We do not own a water softener or a humidifier. We have replaced all of our fixtures and appliances over the years with more efficient ones.
We are very efficient and do all of the water saving trips above.
Weather related migraines. Sometimes the only thing that helps is a long shower.
None
Would like more education on when fixtures and appliances should be replaced.
NA
Calgary is increasing it’s population. If we have a water consumption problem now, and everyone reduces their use but we then double our population we have gone nowhere
ਖਾਸ ਚੁਨੌਤੀਆਂ ਨਹੀਂ
Kids need baths often, and I love long hot showers. Also have lots of laundry to do :(
Water use for cleaning- once per year washing blinds etc

What challenges or barriers do you face in reducing indoor water use at home?
None, I installed low-flush toilets several years ago when the City had the rebate offer. I believe I have fairly efficient shower heads, but am thinking of replacing them with more efficient models. I have a HE front load washing machine, but my dish washer is 35 years old and is probably not that water efficient. It still runs very well, but I'll probably be replacing it within the year. I always run my dishwasher and washing machine with full loads.
Time
None
My family already does most of the things in the list above (which is why I didn't check them), but the one's I have picked (other than shortening shower times) all require money we don't have, which is why we haven't done them.
I answered this previously but wanted to add that I find it hard to check for leaks. I do have a meter in the basement but have to go down to look at it, get the reading, go the the Enmax email account to see my recent reading, do the math to compare. And that's not a daily reading. And too many steps.
Cost and time.
I refuse to reduce my family’s water consumption. Stop overstepping your limits- you have no right to limit our water. Ever. At all.
I do not face any barriers. I manage my water usage well. However, we are a family of 7 who often have guests and to tell me I can’t use a certain amount of water, or to bathe my children less often is adding a ridiculous amount of control and stress to our lives.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Reminders to check for leaks, information about using a water softener more efficiently.
Repair leaks and having water efficiency toilets, faucets and showerheads.
Subsidies for energy efficient appliances.
Maybe a smart phone or website app that would provide more insight into when we are using the most water in our home. This might help us understand what we are using the most water on.
rainwater capture and storage for toilet flushing would be great as well. Grey water capture from showers/bath/washing machine to flush toilets would reduce a lot of water waste. Why are we using clean drinking water to flush toilets?
High quality service people at bare bones costs.
accessible reimbursement programs
I think the City provides good tools and support
Rebates to replace old fixtures/appliances, smart water tracking.
Incentives to support upgrades
Reduced plumbing fees, subsidized water softener systems.
easy to access information
None
We have water efficient showerheads, dishwasher, toilets, washing machine. Not sure what other tools we need.
Again - am at a loss to suggest anything. We read the news,
A pamphlet of well researched and known efficient water use products and where to buy them. There are so many choices on the internet that I can't even get started in my reasearch as it is overwhelming to do so. And guides on how to install them yourself instead of potentially needing a contractor as that can also be costly or a guide as to whether upgrading to this new appliance will need you to replace XX number of other things to make it more efficient. I.e. im thinking about showerheads/faucets and toilets and dishwasher down the line when mine breaks.
A ongoing water usage report in real time which could be accessed through the city of Calgary website.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Don't know.
Not sure. I already follow most of the best practices.
Again, a meter that tells you your daily usage so you don't have to work as hard to figure out what it is. I'm imagining something like what people have with their solar power setups—an app that shows daily, weekly, monthly, and yearly consumption, in addition to real-time consumption numbers.
None.
Information on ways to save money.
Tips and tricks. Something easy to remember (also applies to outdoor water usage).
tools for landlords to upgrade their units for water efficiency
Equity and rebate programs for lower/medium-income homes to have access to more sustainable technologies. For instance, there are newer models of washers, dryers, dishwashers, and plumbing that are more water-wise. These are only going to be impactful on the regional level if update is significant. How can uptake be adequate when a large population cannot afford to buy new appliances, let alone ones that more costly than basic models?
Grants for more efficient appliances would help.
Na
We have newer appliances, toilets, water softener and only run full dishwashers and fill loads of laundry
None come to mind.
Remove all Automatic faucets from public facilities. This would save money and water.
all of them
Support benefits to upgrade when necessary to reduce cost.
None
Free inspections for seniors & grants for senior resident homeowners to adapt to more efficient use.
N/A

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Models of new appliances that use less water
Rebates or maybe a dedicated City team that residents can trust to do a good job and not cost too much might be helpful with upgrades!
I would like an app that shows us how much water we're using on a daily basis. The utilities bill doesn't provide enough info and I can't always jot down the meter reading.
None. Calgarians will NOT reduce our water usage.
A percentage rebate (to a max) on replacing old toilets!
Rental properties could be an area for improvement. The majority of landlords tend to be cost-conscious and rarely invest in upgrades. I've found that cost-sharing arrangements with landlords almost always work. For example, if my husband and I agree to rent for several years and an appliance in the house is old and inefficient, we usually offer to pay one-third of the cost on the condition that the landlord owns the appliance and we get to use it for a reasonable amount of time (at least several years). No landlord has ever declined our offers. If The City of Calgary could provide that one-third contribution to landlords instead of tenants (or even experiment with smaller incentives, like 20%), it could make a big difference. Landlords are often motivated by even modest assistance. This could help with your water efficiency efforts.
A better property manager.
We're very proactive indoors, honestly, though knowing what the most efficient options are available to us when things need replacing - and where to get them - would be very helpful.
I don't know
None. I have Utube for info.
Nothing
none
Subsidy for indoor leak detection and repair.
Subsidy for indoor leak detection and repair.
A more rigorous plan for rental owners to upgrade their facilities to bring them up to par with greater water efficiencies in order to support overall civilization reduced water usage.
Changed shower head to water efficient

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Publicise household water use much more. We use 8m3 for 3-4 adults without trying. I haveno clue how people waste so much.
None
Education, grants, and general awareness. I am personally aware of numerous people (for example) who will wash dishes in the sink and allow the water to run the entire time. Or let water run while they brush their teeth. Education goes a long way when it comes to water usage habits.
Education, grants, and general awareness. I am personally aware of numerous people (for example) who will wash dishes in the sink and allow the water to run the entire time. Or let water run while they brush their teeth. Education goes a long way when it comes to water usage habits.
super old house with a few generations of pipes. still have a bit of polyB which I'd like to overhaul some day. I think the sewage lines to the city system are also really old.
Learning water consumption at the appliance end. Flow meter at the toilet/shower/dishwasher to show water consumption per run
None
n/a
We are very water conscious
Treat water as a valuable commodity, have a progressive tariff system for elevated use in homes and businesses.
Grey water reuse in toilets our outdoor use
Education, grants, and general awareness. I am personally aware of numerous people (for example) who will wash dishes in the sink and allow the water to run the entire time. Or let water run while they brush their teeth. Education goes a long way when it comes to water usage habits.
Target older people who believe water is infinite. Give people a bonus for using water at non-peak hours.
More education i suppose. I once read an article on how someone could bath decently well with only 7 litres of water. This was from a homestead magazine.
If there was a rebate for more water efficient appliances

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I feel we are fairly well informed, but we seek out information on how to conserve water.
None
If I were convinced that the mature trees would be healthy and happy without additional watering then I would consider reducing my outdoor watering. However, there are many indicators that suggest the mater trees are actually in distress: suckering, die back, branch drop.
Resources about water softeners
None. We have already made changes for greater efficiency.
I already do all of the above and don't think there is much more I can do.
In terms of replace old appliances that are less water efficient, the City could help with its purchasing power and tax income; it can offer a significant discount on new appliances that would result from buying in bulk. And to help those on fixed income to install them, It can convince plumbing companies to do "cost recovery" contracts to install the new appliances. Also, the City could provide more education in terms of water use.
what specific faucets to install, how to identify a leak etc. and which the options in the list are the best at reducing water
Program for subsidization and help installing low-flow fixtures/appliances.
None.
None. Our indoor water use will remain or increase to the level that we require in order to personal and household upkeep.
I don’t need you to take taxpayer’s money and then give it back with a fancy toy. Just cut the bleeding continual rise of taxes and again do better!
Advanced water meter infrastructure and real-time data!
A water use resource manual. Low flow toilets, shower head retarders.
Grants for water upgrades
For me personally, not much as I am deeply immersed in this world (working in water). I do believe that the outreach and education efforts have been a success and have helped reduce per capita water use. Perhaps making it easier to see the water and wastewater treatment processes in person would be helpful? More opportunities to tour so more individuals could understand the complexity of where their water comes from and goes.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
grant funding
What types of leaks to check for, how to check for leaks, tips/info about how to implement simple and affordable adjustments to fixtures, appliances to reduce water usage. How to videos for things like upgrading toilets to be low flow.
The city needs to fix leaks in the system first.
Get information about the companies that are really good and truthful and fair when I need one to help with. Have information about how to hire these companies, information about appliance water efficient models and monetary incentives if we decide to do the changes. The property taxes here in Calgary are very high and the increased monetary value of the properties every year are not accord with the reality of the properties. It is just inflationary.
billing tied to use
We are doing a great job currently, based on the info I have read associated with this survey.
Provide resources so that Calgary homes can start transition to using grey water to flush toilets.
Renter-specific resources. Make it easy to work with my landlord to make these improvements even though the water bill is paid by tenants.
Information on how to easily fix things like leaky faucets. The thought of having to fix it brings up anxiety as its uncertain whether the job will be an all-day affair, what tools does one need, what needs replacing, how do you replace it, etc?
Updating appliances: would be fabulous to have an easy to access resource that list both water and electrical use to help with smart purchasing. resources often list one or the other, not both (that I have found)
Financial incentive or penalty
Being able to capture and effectively use the cold shower water. I saw last year just how much there is with each shower that isn't used at all. But filling a plastic tub and then carrying a bucket of water around the house to use for individual toilet flushing isn't that practical either. I would like to be able to hook it into a holding tank and plumb this into the toilet tank for later use.
no need for information guides.
I know what to do. I don't have the funds to replace the washer at this time.
If repairs and new appliances were cheaper.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None needed. I've utilized the City info on checking for leaks in the house before, which is a trusted source of info, but that motivation to do that is sometimes lacking.
None, as we recently completed renovations and chose water efficient options where possible.
None I can think of.
If we were given options from the city for people to help us
Hints for how to reduce water use in ways that are low cost or free
N/A
Grey water recycling system would be the perfect solution but after a lot of research found there isn't any capacity in the City or province to support this.
Community awareness.
We do well with this. I save the water before the shower gets hot to water my indoor plants.
maybe showing on our bill how much water we use compared to other homes of the same size in the area, and/or how much $$ we could save if we reduce our water usage. suggestions for capturing and using grey water for lawns or gardens or other, tips on how to use it effectively
Possibly knowing the water use of individual appliances. At present I only know how much I've used overall, and so identifying where the greatest savings can be found is difficult.
Reminders on utility bills Occasional media campaigns
It would be great to have information about appliance settings for efficiency (water and electricity), and potentially decreased costs from the city for replacement of pipes or taps with modern, low water options would be helpful (ie. cost to turn off water at street to replace main water tap in house, or replacing pipes for outdoor taps).
Again, we are not concerned with over consumption of indoor water.
Information about how changing habits makes a measurable difference.
None

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Again, the City needs to demonstrate its commitment to this goal with their own actions and promote educational campaigns and incentive programs to get Calgarians & businesses to comply with and strive to do-better!
Water metering. Pay for what is used. While this is not a popular solution, it is the one that makes most sense. If residents want to continue to utilize a diminishing water supply, they need to be aware of how their impacts play a part in this process.
If the City could somehow simplify the logistics of a home water leak audit, that would be great. Maybe have a shortlist or pool of contractors available. I call 311, they send a contractor, and the cost for the audit and repairs is added to my tax bill to be reimbursed to the City in instalments. Make it braindead easy for me.
The blueprints for our 1967 apartment building don't seem to be available from City records so plumbers have to approach plumbing measures such as cleaning stacks/drains by trial & error.
Since the water is included in the condo fees, some way to convince the condo association to move/replace all the hot water tanks. In my condo it would save at least 10 litres per day. In our complex that would be a minimum of 10,000 litres per day and likely double that.
Ways to catch grey water and how to use it.
Encouraging the use of grey water for flushing toilets. Too costly now to be practical.
It's a mental issue for me
Any new information that we might not be aware of.
Tips and techniques for reducing indoor water usage.
None
If I knew the negative impact that my shower and bath usage has, maybe I wouldn't do that.
Public messaging through flyers and ads that saving water saves money for all taxpayers in the long run, and that water is NOT unlimited. I think many people take water for granted. Educating the public on our reservoirs and how those levels drop every time there is a drought, and how much "time" (or number of days left of water supply) would be available if suddenly the Bow River ran out of water. Things like those scenarios I think are useful for public education in an easy-to-understand manner.
Info on how water softeners can be made more efficient.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Water softener efficiency test. Would like water line coming in to be tested for leaks.
Maybe a new washer when the old one quits?
Financial support for renovations and large appliances.
More public campaigns on water awareness - year round, not just in the summer months.
Do not punish low water use families for watering outside food gardens and trees when needed to ensure good growth of plants.
I don't know
I would love to have a grey water system for plant irrigation when we someday have our own home.
A system to Repurpose grey water so it can accessed from outdoors would make it easier.
None. My family is golden.
nothing
Curated list of low water use appliances may be helpful
Rebates for water tanks replacement or appliances replacements. Constant reminders of small ways to reduce water.
A City provided annual summary of my water usage that shows, by month, a comparison to the typical or average use for a house of my size. The City has that information on the tax rolls
Less tax and fees.
I'm not sure.
If there's anything else that we could be overlooking, I'd like to learn about them.
None
Discounts for seniors on fixed budgets for fixing plumbing.
Info on efficient water softener use
None. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its fake.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I haven’t figured this out yet. Some sort of incentive might work, but i have yet to learn what would work for us.
Strong education through ads and such, and not sugarcoating it. Telling the truth about the risk of running out of water in a near future and clearly explaining the reasons why (glaciers getting smaller, snowpack melting faster and earlier every year, that the rivers could become a trickle, growing population, etc). Increase bylaw presence when it comes to water use, as well as an updated bylaw that represents today's and future water reality.
That indoor water use list wasn't about water use at all. It was about you guys trying to convince me that I need to find ways to use less water. You don't want my opinion, you want my cooperation.
Again, some type of incentive to upgrade to more efficient appliances, fixtures and overall systems.
Perhaps a grant program for all residents that would support purchase of water efficieint appliances.
I would guess that water consumption is highest during daytime. If we were to switch over to smart water meters, and the City provided information about consumption levels around the clock, we could at least reduce peak consumption by setting the timer on our clothes washer to work when consumption was low.
Making thermostatic valve installation mandatory in new builds.
We don’t need fancy apps or tools just to not waste water
none
Just remembering
Social media ads about the importance of water use efficiency.
none, spend the money on leak repairs
Effective behavior change campaign implemented by the city targeting water efficiency.
Information about wastage with things like running tap while brushing teeth or soaping hands. This could be used to convince other family members about how much water is wasted
lower cost of replacing water using appliances.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
The City needs to improve its messaging to Calgarians re water use. Eg information re watering lawns should not suggest watering in the evening when the ground is warm (or as some people do, running their noisy sprinklers after 10pm when people are trying to sleep) AM only and only once a week if that. Using water to water lawns is a total waste of this precious resource. Most people in my neighbourhood don't water and their lawns are just as green as those using sprinklers who are often also watering sidewalks and roads.
No government overreach!
Rebates for water efficient fixtures and appliances
Perhaps water bills could show comparable usage to homes in the area.
I want to every last dollar spent on fixing the installing proper measurement and surveillance on the transmission and distribution systems before any more money is spent on houses. Be hones with yourself about what the real problem is. I am shocked that its easier to focus outward on residents, than fixing the water system policies, processes and procedures first. You should be embarrassed by this questionairre.
maybe some way to identify where I may be unaware of poor water use
Want to know if the city will be doing the same for its facilities as well to reduce usage.
Education
No e
Just being aware
Financial help replacing older appliances, maybe a buy back program. Tips on managing specialty clothing to make laundry more efficient
The city has based on internet a lot of leaking underground leaking pipes that loose 20% of the cities water. If they were to be fixed water problem might be alleviated.
I already am very cautious of how much water I use within the home and not to waste it
No needs
I found lots of good resources already online from dry places in the US.
An app or something to show daily water use

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
As with providing a more economically priced rain barrel to home owners, is there a way to provide them with a reduced cost to purchase new models of items needing replacing, by the city finding some way to work together with supplies such as Rona or Home Depot for a discount on some replacement items.
Funding support to replace old appliances with new higher efficiency models.
None come to mind
Showerheads that are ultra low flow using 1.5 gallons per minute are a great way to use less water. On Vancouver Island, the regional District offered these to homes. We used one. There are different brands and some are better than others.
Tips and strategies to collect and use safe gray water for plants etc. Incentives for hot water on demand vs hot water tanks.
discounted appliances
I just need to be a good Canadian and embrace the cold!
None
None. I find it really difficult to rationalize decreasing individuals use while industrial commercial use ramps up. Data centres, coal mines, soda pop bottling. I understand these may be extra-juristictional approvals, permits for water uses however they are seamlessly the same in my mind and undoubtedly many tens of thousands.
NA
Very few
Any information on newer and more efficient taps and appliances, and rebates or grants to update or replace. And info on any types of automation systems that might be useful
We have several musical instruments which need to be in a humidified environment so we are conscious of keeping our home at a steady 45% humidity. Any information about using humidifiers efficiently would be very useful. We recently replaced our furnaces and had new humidifiers installed, so we are hoping that will help our water use.
None.
none

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
More education that daily showers arent required.
During the water shortages in summer 2024, were started collecting the water from when our shower was heating up in a bucket. Then we used that water for our indoor plants. We prevented so much from going down the drains that we have continued doing that ever since.
Broadcasts about the amount of water wasted
Ah yeah as expected here's where the households are at fault. That leaky toilet in someone's house dripping a bit of water? THAT'S the problem not the massive downtown buildings and huge industrial use.
Show people the $$$ and how much they could save (or how much their bad habits cost) whether thats thru a PR campaign or on their bills or whatever.
Something to tell me how much water is used with each flush of the toilet or other water consumption tools.
Water used in toilets should not be treated potable water. Building codes should be amended so that minimally treated non-potable water can be brought to homes and used.
Make water efficient appliances more affordable, $$ incentives to ensure a water efficient home
Comparisons on water use for efficient vs. inefficient fixtures
Are there financial incentives to use more efficient appliances?
None, we are light efficient users.
I don’t think any of these would.
None
Incentives to purchase more efficient items
Noted above.
nothing
Awareness of the problem.
N/a
City offering rebate or funding to upgrade to efficient dishwater, toilet, faucet, water tanks etc.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
More address specific recommendations on water and utility bills to help identify causes of increased water usage levels.
Real time tracking of water to better understand where improvements could be made it identify issues.
Automatic faucets, so that water doesn't run for long periods of time
Bring back incentives to change out your toilets or showerheads
Rebates for efficient fixtures and appliances.
Blue tooth technology used so you can read water meters on an App on your phone.
I already maximize my efficiency indoors.
I do not face challenges with indoor water use, and do not support the city continuing to overreach with needless policy.
If you want people to update older appliances and fixtures then you need to provide incentives to do so
None. Already have all the info on our utilities bill.
The city could potentially remove minerals at the treatment centers to reduce the need for Calgarians to run water softeners as much, thereby reducing water consumption. Currently water softeners are needed in many homes by people with skin conditions. Those individuals have a medical requirement for softer water. By having a central water softening system at the treatment center, home water consumption would drop dramatically.
Can't think of any.
better data on consumption that's easier to access and more detailed
Easy access to daily water usage tracking
As I am already quite conscious of my water usage, and have continued many of the recommendations made during the water restrictions, I can’t think of any.
I can already find the information online or from professionals.
None
None, we use water wisely indoors.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I understand the city charges twice for using clean water because the city doesn't know whether it is just clean water, or whether it becomes wastewater. I wish there could be a way to charge less for, say, just cleaning (drinking) water. I also wish there was a way that re-useable water (rinse water, cold water while waiting for it to get hot) could automatically be diverted to be reused for outdoor purposes. Rather than manually storing it in bottles like I do.
Grants for replacing inefficient appliances
We have all low flow faucets and toilets, turn off the water when brushing teeth and scrubbing vegetables etc. We are pretty aware and educated I think
Not applicable.
none
Nothing
None at this point.
Not much, we are pretty efficient
Social media posts Incentives and or monitoring water usage with graphs on your bill
N/A
Financial support to replace older major appliances.
Education
I don't believe I require any, outdoor use is minimal and typically done in the evening (watering garden)
Financial support.
Grant for replacing appliances
No support needed from the City. Thank you very much.
None. It's not rocket science.
For any given appliance that uses less water, I would want to know the expected asset life span, including repair costs.
I don't need any support, tools, or information.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Website information YouTube videos Collaboration with the Calgary Horticultural Society.
None
None
Rebates for water efficient appliances
Frequent, perhaps daily usage reports on our water use. We already have a smart water meter installed, so a mobile app that displays the data would be helpful. Water usage stats could also be gamified -- with live comparison to one's neighborhood average. Neighborhoods could have a per-capita competition on being water wise.
Pick up for larger items. Even if we replace a toilet, it is difficult to get rid of the old items as we only have a small vehicle.
An easy way to monitor my water usage might be good
Less people moving into once great city. We have no water. Stop coming here.
Not sure. We try to minimize waste.
Information for landlords about why fixing leaks is important. Which they should already know, but clearly more education is needed.
None.
Financial incentives to purchase water efficient upgrades.
None
The City fixing its leaking distribution infrastructure
I feel like most of the tips available are for people who use a lot of water, and there is nothing for people who use on the low end and would like to be even better.
Have a smart water meter that records and allows me to look at historical water flow. Eg if there is water flow between 2&3am I would think that there was a leak somewhere. Currently with a large household it's hard to determine if there are toilet/faucet leaks.
Discounts on water efficient fixtures
Continued education on new water saving initiatives b

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Again, money talks. Rebates encouraged me to upgrade my toilets over 10 years ago.
Programs promoting low-flow fixtures and efficient appliances. Leak repair guidance and reminders to check fixtures. Rebates on water-efficient appliances and fixtures. Education on habits that reduce water use indoors. Awareness campaigns and accessible online resources.
Grants to upgrade to water efficient fixtures.
None, I already do.
better monitoring system to identify wasteful water usage (leaks or inefficient appliances)
None
Incentivize landlords to upgrade appliances
Make housing more affordable in Calgary.
Again, typical usage for a household and hints for conservation.
Nothing, I'm not the problem. Excessive immigration is.
It would be great if low flow toilets were subsidized
Info from city and/or community on ideas.
you already forced us to be metering instead of flat rate.
Reduce costs, not increase. Show us that reduced water use will save us money, not just help environmental factors.
None
Best practices Subsidies Incentives
Our kids love bath time - raising them in a mindset of scarcity will have life long repercussions to them and the size of our family tree. This stuff is important. Find ways to provide enough water to the people.
None.
Programs to support purchasing or upgrading appliances/fixtures to be more efficient.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
none
nothing
I am motivated to use water efficiently indoors.
Information about how much water each appliance uses.
A better water heater.
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3.
Not sure
Short showers, short baths, full loads of laundry with cold water, I think I do a pretty good job right now
n/a
None needed 🤗.
NA
N/A
Appropriate uses of grey water and how to collect and use it. Collecting and re-using clothes washer rinse water for use in the garden for example
Again, live data showing all houses and their “live” water use?
n/a
Think the rebate program to cover some of the upgrade costs of toilets and such made sense
Providing feedback on how well we are doing at consuming as little water as possible.
Guides on how to identify leaking pipes
Better habit forming. (Collecting the water I wasted waiting for the hot water to arrive)
Incentives for updating toilets.
None really

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
New appliances
Same as previous!
I want the city to but out of my life and leave me alone. I would like them to go back to maintaining the things they are actually responsible for. Stop blaming citizens for their shortcomings. I am vehemently opposed to a smart meter in my house as it just adds to the electronic smog and I have absolutely no idea if they are safe. I assume it is some kind of a receiver. Also from a privacy point of view it keeps a record of when people are away. That in my opinion is an invasion of my privacy.
Cannot think of any.
None - just personal preference useage
average water consumption by community
any information is welcome
Storing more water for the city in New resovoirs
Rebates for efficient appliances are always helpful
Seriously?
I am a plumber.
Maybe a backup prevention valve for the sewer, but really, not much. Everything is new and effiicent.
I'd love a better view of how much water I use. I don't think I use a lot, I see the amount on my bill, but it's hard to relate that to the amount of water I use for each activity.
Perhaps hot water on demand system but personally know people who have them and it doesn't work well.
Grant or rebate to install cold water line , like a insta-hot hot water line.
I think I am pretty efficient with my water usage
I would love more efficient models for items that consume less water but $$$$$$$$$$$$ Also, you know what would really help, water meters that are visible and not hidden in the basement, if I saw it moving, I would know if say I had a running toilet.
none

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
More money, less taxes.
Easy to read/access information about how much water is used and when (i.e. shower, kitchen tap), and typical use of older appliances vs. new ones.
Incentives/rebates for low flow fixture upgrades. Carrot not stick.
Incentives or subsidies
Same as my answer to this question related to the outdoor: If the City proceeds down the route of enforcing measures regarding indoor water usage, their communication needs to be much more clear, detailed, and accessible than it was during the drought two years ago. There needs to be accessible facts, rooted in studies, that point to the why of the measures, rather than just saying that it needs to be done for the benefit of all.
We use the appropriate amount of water as determined by us and where possible look to evaluate water efficient appliances and be mindful of consumption (preference to full loads, but not at the expense of our immediate needs).
Building code is highly restrictive conserving water; outdated compared to other nations.
A City wide campaign or a discount to residents for upgraded more energy efficient appliances (outside of any federal incentives that may or may not exist already)
I'm not sure what more I could do. I lived on a property for 45 years where we trucked our water making it necessary to be very conservative. It was very expensive. We were a family of 4 and allowed ourselves 2500 gallons a month for all needs from quick showers to cooking to washing. We never let the tap run, didn't have a dish washer. We had a suds-saver clothes washer which pulled the water from a secondary tub back in and was used for 3 loads. For watering a large garden we used an elevated stock tank which filled with rainwater and watered our garden by gravity. If people have a true desire to conserve water it can be done. You cannot wash down the floor in your garage or your driveway. Horrendous waste of precious drinking water. You cannot water your lawn until the water runs down the road. All these wasteful habits really trouble me. Water is a limited precious resource. We all need to become more thoughtful about all the things we take for granted and just waste.
City can not start giving free/discounted fixtures and appliances. so there is no way city can help here other than awareness.
An app connected to my water meter so I can monitor my consumption better
Making sure water usage indoors - outdoors is well set out in our monthly bill.
Maybe financial support (grant, no-interest loan) when I need to replace the hot water heater.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
See above
Info on which option is truly more environmentally friendly – a new water saving fixture, or sticking with the older fixture or appliance until it breaks down. Rebates for low-flow toilets and a updated dishwasher may be helpful.
Keeping the government out of personal decisions
Nothing!
Better gov't regulations. Not MORE gov't regulations
Provide incentives ie, low flush toilet retrofits, shower/faucet Pressure reducers and again more education and awareness. Don't do the campaign if it's yellow let it mellow, that one was disgusting and frankly unsanitary not to mention an insult to our intelligence - why not just promote low flow toilets!!
Continuing education available from The City on being water-wise; providing tools to monitor our water usage, similar to those provided by the Electricity providers.
Change building code to require individual water metering per unit in multi family builds, and require detailed metering and automated watering systems for outdoor irrigation
Nothing
Courses and acquisition support for buying xeriscaping plants etc. and maybe subsidizing under sink instant water heaters.
Rebates for more efficient appliances. Most of ours are newer and efficient. We choose them to be efficient. It would be nice to get some reward for that upfront.
The city website is difficult to navigate. However, if through the media or social media the city could communicate a reminder about water conservation and provide a link to a water conservation site that was updated frequently with new information, it would be valuable.
I feel I have the tools and information, just hoping family and children can be considered too.
perhaps on the monthly bill a more visual representation of water use and historical use.
Understandable guidelines.
A chart that maybe outlines how much water is used on average for showers, running a dishwasher, washing machine, etc.
Near real time reports. Incentives to replace

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I think I have educated myself well. I think that I use water efficiently.
Purchase plans, education, programs like those offered at Green Calgary
A live tracker
Not sure
Nothing. Please focus on affordability and lowering the EnMax bill.
It would be great if there was some grants available to put towards the Purchases, I mentioned above.
None, really, Just clear regulations and general guidance/advice
Hard data about the benefit of changing my behaviour (in litres and $)
See previous answer
I'm not sure how to answer this question.
I have taken all the steps
If doing online shopping being able to easy identify and narrow shopping according to a category that says "water efficient" along with other filters like "tall toilet" etc. Also, if I want to support Canadian produced items - are they identified as "Canada Made"?
We are pretty conscientious with indoor water use. Actually, asking these questions is a great reminder that we can always do more! Not kidding … automatic shut off for showers (just like the campgrounds! That would work!). Make the 8 minute shower a "cool challenge"! Cool 😎 not 🥶 People like challenges.
home maintenance hacks; practical ones
rebate for residents to change appliances, such as to high efficiency toilets
Can't say - already try to be efficient.
Rebates on aerators on taps and low flow devices. Rebates on low flush toilets (we already have these).
more people available to share information.
For example cost incentives to replace older dishwashers or washers, certain types of low flush toilets

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Educating the public in general. More exposure on the media. Give people the facts, what is the normal flow of the now and elbow rivers, what is the licensed withdrawal allowed from the rivers, what is the average per capita (without industry) usage, etc.
None-
None
None
Rebates
None. I'm smart.
We don’t use a lot of water, just 2 of us
Rebates for efficiency based on use not selecting “city approved “ plumbing fixtures
Low cost of water usage review program.
Unsure
n/a. we only use water as required for health cooking cleaning bathing/showering
None
Financial support to update appliances and fixtures.
None
None
Having a resource for qualified repair people
Nothing
unsure
None
Not too sure. We pay attention to all these things
Government support financially

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I already minimise the amount of indoor water usage - fewer wash loads, short showers, newer lower flow toilets, newer hot water tank, regular inspection and maintenance of hwt, furnace w/humidifier. However, financial assistance like reasonable rebates for more water efficient appliances would have been very helpful when I had to replace them.
Digital water meters that could be easily reviewed on a daily basis via a mobile device. Rebates for water-efficient appliances and automatic faucets with hand sensors.
dont know. suggestions please
Funding support
Easy to understand and accurate water meters onsite (or easily accessible online)
Nothing
Maybe turning the water meter into a smart meter, on demand consumption, times with low consumption, total used and time of day of usage. Could show when consumption is high vs. Low to run appliances and baths?
Nothing in particular.
None
Better city water purification to provide sufficient water for residential use.
I can't think of any
Individual meter for condo suite
Nothing. Planning on using as much water as my household requires. Very disappointed that city council is considering taxing water higher than it already, sadly, is.
N/A
Not sure
None
Again, help us utilize rain water for indoors. Provide incentives and workshops to process and clean rain water.
Grants for water efficiency similar to the solar panel grants provided.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Same as the previous answer - need access to our water usage measurements, patterns across all seasons and benchmarks compared to other households in the community.
a clear schedule (app or otherwise) to notify me when to use less water
Not sure.
None required
None. We are already efficient. You're trying to squeeze blood from a stone here.
None
No subsidies or giveaways. Provide information on line about how to save water.
Nothing
Free appliances
Education, support that tells the family that it's not just me pushing for it. Get the education into the schools.
Find out why I have an excessive water bill for the past 6 months
Again, don't waste money on this. You spend millions then advertise it for a few months and no one ever sees it again.
Subsidizing energy star appliances
I was disappointed when the Federal program ended. We had paid for the initial energy inspection, but then the money ran out before we could access it. As two seniors in a single family dwelling, our water use is quite conservative. A tankless hot water tank would be the most significant improvement we could make.
None
Understanding the waste.
availability of devices to manage shower water pressure
I could give two [removed]s about soros and the global agenda to fix a price tag upon water thereby forcing people into compliance. We have utility prices. That's all you get.
Installation of grey water systems
Subsidy of cost for repair

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
N/ a
Proper reviews/information on actual products/brands. Maybe even a city of Calgary approved list. Could the manufacture benefit for this with large sales in Calgary which in return could see invest or help for the city with water management. What is the possibility of made in Calgary products made specifically for our environment. Even if this means Calgary tax dollars to get them started.
Small real time water meters that can be placed inside of the home may help monitor real time water usuage
None. Not useful
Already have these in check
None.
I shower much less often on work from home days, I think that the city encouraging out of office work would save some water.
Updating water lines throughout the city so we don't have the same issue with our feeder main like we did last time. Everyone was penalized due to split lines and damaged feeders. A proper maintenance schedule and inspections can prevent reoccurrence of these issues.
Already using water efficiently
City should mind their own business. We already pay exorbitant prices for the water we use.
- Metered water use in condo buildings. - There's a significant amount of water being wasted throughout our 5-year-old condo building because hot water takes 2–3 minutes or longer to reach many units. Even with a recirculating pump in place, the delay exists. In my own unit, I have to run the taps and shower for at least three minutes before any hot water arrives. There must be equipment or system upgrades available that can resolve this. A complimentary check offered by the City using an experienced plumber/engineer with expertise in condo buildings to test the system and make recommendations would be extremely helpful. - Complimentary checks to help identify leaks in my home (e.g., toilets, faucets, showerheads, appliances) - like is done for natural gas appliances in your home by Atco Gas
Information brochures included with energy bill.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
An incentive to use officially-recognized appliances or equipment that reduce water waste, or an incentive to replace obsolete ones, much like the incentive to install solar panels.
I have no idea.
Subsidies for home improvements that reduce water use.
It would be helpful to spell out how much money you would save per month (not per year) if showers were shorter, and spell out the actual volume of water that is used. Most folks don't have any idea what a cubic metre of water is, so make it relatable. Perhaps make folks aware of low water levels, low snowpack etc so it makes sense. In my personal experience in nursing homes, many immigrant workers who are there have no clue how much water and energy they waste leaving water running, old fixtures that are not water wise.
None
N/A
Data that provides feedback on things like 1. What are overall cost savings for every minute of shower not taken. 2. How much water is saved per bath not taken. 3. Is running a dishwasher more conservative that using 4 liters of water to hand wash.
I can't think of anything.
Regardless of the installation of so called water wise faucets. Which I have installed on everything. I am still charged the same amount even with less water consumption
Engage with your citizens your taxpayers, don't come out and make rules and crack whips all you do is upset them I want my government to listen to me,
None
Clear information about which upgrades save the most water and money would help me prioritize changes. Rebates or discounts on efficient fixtures—such as $150–$300 for low-flow toilets, $20–$40 for efficient showerheads, $5–$15 for faucet aerators, or support for the high cost of efficient dishwashers ($800+) and washing machines ($900+)—would make upgrades more affordable. Low-cost leak-detection tools, free water-use assessments, and step-by-step guidance on finding leaks would also make it easier. Simple tips tailored to Calgary homes, like optimal laundry and dishwasher loads, would be useful as well.
None come to mind.
I can't think of any

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Messages reminding us of how to use water smartly would be good.
By receiving reminders about our household's water consumption, similar to Enmax reporting our electricity usage.
I am very cheap with water use indoors and try to use as little as possible.
A rebate on more efficient fixtures might help.
None
Providing a paper flyer that can be posted in the home by the kitchen, by the laundry, by the bathroom. Reminding everyone about being efficient with water.
NA We are water smart
A grant/rebate that could be used to replacing old appliances that are not water efficient, such as replacing a hot water tank with on-demand
n/a
None.
None
Maybe a low flow shower head.
Families with Kids and businesses should be the target for water reduction
There aren’t any tools or resources that would make a meaningful difference for me indoors. I already use water responsibly and replace fixtures or appliances when they fail. Beyond normal maintenance, there’s nothing additional I need to improve efficiency.
Pretty good at reduced water, will try to get kids to use less when washing hands
I would recommend we optimize our City budget by re-allocating funding from this ridiculous survey and re-investing this funding into managing/maintaining our water infrastructure more effectively.
using a good watering shower and very good appliances like up to day appliances ,
More general info on cost effective ways to improve efficiency

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Financial incentives or support to replace older expensive items would be helpful (water tank, toilets, dishwasher, washing machine). However heads and faucets are relatively inexpensive so I don't feel financial support is needed for those items.
Information about how to direct "grey" water (baths, showers, kitchen sink drains, etc.) to outdoor use would be helpful. Can existing houses be retrofitted?
I thought the City's communication during the water main break about how to use water more efficiently was quite effective. Some of my friends reported that they hadn't been aware of all the ways they could conserve water, and started implementing them. But I suspect that some people will only adjust their habits when there is a financial incentive (e.g. water rates) or compulsion (e.g. fines for excessive use and bylaw infractions).
I would suggest a government program where this kind of maintenance can be paid in 12 or 24 monthly installments without interest or with certain subsidies.
None don't need govt interfering in my house
None
Nothing I can think of. Do recycle indoor water leftover from kettle etc in my plants and outdoor garden. During the shortage I put plugs in sinks and tubs and used outside. Ideas on easier ways of hauling it would be nice. Forgot to mention earlier that because I'm not allowed a rain barrel I put pails under eave drain and put in containers in my garage. Ideas for a hose or something to make it easier would be helpful
What would really make a difference is for the City to have a preventive monitoring program for the (water and sewage) pipes both on city property and the connecting pipes on private property to fix BEFORE they break. Reducing all residential use by 20% doesnt even come close to the volume of water wasted over even the past 2 years due to pipe breakage. How about focusing on something that matters?! The water pipe broke behind my neighbours house and flooded 5 basements but it took the city 20 hours to do something and over 30 days to fix it. And now you think the solution is for me to not water my trees?!
If the city stopped trying to control everything & make a profit of the tax payers
Nothing
I think that I already use water very efficiently (see my previous statement.)
We rent. Landlords need to understand the need for providing water-thrifty devices in their rental units. Perhaps government subsidies would help.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
More education of how to be water wise and why it is important for the city. This should be introduced in elementary schools and reinforced through the junior and senior high school years. Giving subsidies to encourage home owners to replace toilets, faucets and showerheads to more water wise models.
More affordable upgrades
Program that would help with replacement of old toilets.
get rid of the fluoride in the water. It's poison and unwanted and damaging to the environment and to people. Don't ram restrictions down our throats.
Having more information would sure help. Perhaps add in a fund to help Calgarians update appliances and toilets? If you want us using less water, then help us do that.
The current billing system works fine, it costs money to use water, just keep it that way.
Unsure?
Maybe rebates or incentives making it more affordable? City discounts on plumbing services for such things?
None
Give us more visuals to relate our mundane activities to. Example: old dishwasher vs a newer style. How much a typical 8 min shower takes worth of water, etc. how much a full load of water it takes for washing clothes. Also give more information prioritizing the appliances by their water usage- tell us the winners!
Enforce building codes more strictly. Make landlords replace decrepit old appliances.
Stop expanding the city sprawl. No newer communities.
Rebates on low flow fixtures to help offset costs
I know how to co serve water but will not operate like I am in a 3rd world country. I will shower as long as necessary.
none
New faucets, but that entails renovations.
For me, nothing. I am already water-wise. Others may need education and incentive to use less household water.
A data-based comparison of relative efficiencies or water tanks and water heaters.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Education. Balance. This goes hand in hand sometimes with reducing the amount of waste and energy we use. Use your partners to educate people together.
An efficiency report similar to the report that enmax emails about electricity usage
None
Incentive for home upgrades and education to use water wisely
A good plumber
None
None
Access to water consumption information
Rating on appliances that show water efficiency - similar to what we have for energy efficiency on appliances.
incentives to replace older appliances
None, we are very water conscious.
Not sure what would help teenagers have shorter showers. I already let them know they are wasting water.
Financial incentives to update aging infrastructure and plumbing to make it more efficient.
Programs that provide free financing to upgrade inefficient water systems.
Specific info on how to increase efficiency with showers, laundry, dish washer.
None
More prominent water usage charts on the monthly bill, also comparison with efficient households like I get from enmax for my energy usage.
Appliance incentives for replacing aged ones
I have no idea because we are an extremely water conscious family and have upgraded all toilets and water tank to low usage. We do not run a dishwasher, only shower (no baths) and do not water a lawn or use water outside.
More alerts when water use is unusual based on real meter readings

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Real time reporting to owner, tiered water use corrected for children living in the home. Incentives to replace with water efficient appliances.
Perhaps a chance to attend a work shop on landscape design for water wise gardens, access to a rain barrel or two, and access to information about water wise gardening techniques for gardens, food growing, and for my fruit trees.
Real monetary incentives to replace these items - interest free purchases and easy installation services as well as no charge to take away old items.
Great information is already available.
Perhaps a website that sells ultra energy efficient products that support local or Canadian businesses.
Education on better practices.
Information about water conserving shower heads and faucets.
Rebate for upgrading appliances and lowering usage and putting caps on utilities.
Having information that clearly shows which appliances typically use the most water during a normal day such as flushing toilets, showers, washing machines or dishwashers
None
Financial
Having some type of totalizer value displayed within the home that is reset every month. Subsidies for water efficient appliances.
None.
Help buying more efficient appliances.
Not sure.
None
I don't know
City efficiency checks on older buildings.
Low flow showerheads/faucet heads, incentives for landlords to use more efficient appliances. More information about reducing and conserving water.
Quit drinking coffee.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Grants or inventive to buy water efficient appliances or fixtures
Larger capture devices and use of technology to adapt for grey water adoption.
Most of this is common sense stuff. Using graywater for flushing toilets isn't as easy a retrofit in existing homes.
N/A
nothing
I'm extremely water-wise. I don't think I can do much more. I currently save my kitchen grey water to water plants and flush toilets. We shower very wisely and do only very full laundry loads, and do not wash cloths as often as others may.
Flushless urinals in building code, auto shutoff taps or timers that turn on as you wash your hands. Otherwise we are quite water wise.
a legislated commitment from they city that a drop in revenue from reduced water consumption is not going to be clawed back through sanitary and storm water increases like what was done the last time. meaningful elimination of administrative fees surcharges an other money grabs.
I don't know how to evaluate the water use of our fixtures and appliances - are there tools out there?
If information was available about the water consumption of each item in my house, I would be able to determine the most beneficial ways to reduce consumption by targeting the biggest sources of consumption. With my electricity, I have a device in my electrical panel which reports how much power every appliance is using, so I know what the largest loads are and I can see real-time and historical usage data. It would be nice to have the same thing for water usage.
I am fully educated, and, like a good little kid, I use the low-flush mode for pee only.
Better in home infrastructure. Stricter building codes?
None I already do all the things mentioned. Punish people who don't follow the rules! Not warnings, full out fines. It doesn't matter if they live in the nice areas of Calgary. Violators are violators. Stop punishing everyone who follows the rules.
Rebate or replacement discount programs

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None for me, but the general population is ignorant - either willfully or through lack of knowledge.
None
City do it's part
na
Don’t know
Financial grants
How to increase the water pressure to my house.
To be honest, I don’t think I need more tools, tip sheets, or reminders. Indoors, we already run a very efficient household. All appliances and fixtures have been upgraded, showers are short, and daily habits are already tuned for conservation. At this point, there’s not much more to squeeze out without heading into extremes—no more “let it mellow till it yellows,” thank you very much. Just because smaller communities like Airdrie or Okotoks can operate that way doesn’t mean a city of nearly two million residents should be held to the same strict measures by 2033.If you truly want to help residents use water more efficiently indoors, the most meaningful “support” would be transparency and action on the City’s own infrastructure. The real waste isn’t coming from my sink or shower. It’s coming from system-wide leakage that everyone knows exists but rarely hears addressed openly. What would make the biggest difference? Clear reporting on how much water is lost through City infrastructure each year. A concrete plan, timeline, and budget to reduce those losses. Regular updates on progress, so residents can see their sacrifices mirrored by real action.
We are well aware of what we do with watering. The city could invest money in less leaks and save more water than an information campaign would.
Absolutely nothing and I will be frustrated if all we do is throw money at this and give people rebates for buying new water reducing technology. Don't give money away.
Some cities hand out reduced flow shower and sink flow reducer.
I use low flow toilets, and shower heads
No support. I already support optimal water use.
It would be helpful to know about more efficient models of fixtures and appliances that are manufactured in Canada and available in the local market.
Any tips/tricks for water softener optimization would be appreciated.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
none
None
I think education about the full cycle of water and the RESOURCES required to clean the water that you are letting flow down the drain while you brush your teeth could go along way with people. People don't really understand how much money and energy it takes to clean the water they waste.
Rebates for water efficiency. Or tax credit
Easier ways to track and monitor my water use.
I would like to be able to see 'live' household usage data, or understand how much the rate of flow is for my various existing faucets and appliances. If this is only possible through a smart-home app I would prefer a single meter plus a way to look up and compile manufacturing specs for my appliances.
more govenment subsidies
Grants to help older home owners replace their older water consuming appliances, save $16/year by buying a $1200 appliance that will only last 5 years, hard pill to swallow.
None
I'd like to see someone who knows what they are doing manage the collection, treatment and storage of water. Not on residential households who want to consume water.
A water wise sticker/magnet for my fridge and a water wise sign for the building's laundry room would be helpful. It would be great for the laundry as there's often time to read it while waiting for tubs to load, ...
Nothing
Momentary incentives.
Requirements or guidelines for landlords about having high efficiency fixtures. Incentive programs for upgrading.
Help with detecting leaks. Data feed from water meter so that I can use software to keep a closer eye on water usage.
Funds for replacing old fixtures and more information on how to spot leaks

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
Tips such as those suggested above. Rebates of some kind to offset the cost of high efficiency fixtures?
Not looking for further support or tools. I pay for the water I use as should every household in Calgary.
Discounts on faucets/fixtures that are more efficient.
A well rounded study
None
Im not sure
More education on the costs associated with indoor water use.
Nonsense
?
An efficiency program to provide funding to change to tankless water heaters like there has been for water efficient, low flow toilets and showers.
You can subsidize water-efficient fixtures and appliances.
A water leak monitor.
City grants to upgrade fixtures
None. I don't need the city to tell me when and how to do laundry, wash dishes, flush the toilet or make home repairs.
Perhaps giving people information about options (and possible rebates) for converting to an efficient furnace humidifier that does not waste water. Maybe include how much water (and $$) they would save.
Nothing. Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?
None
Incentives and loans with low/no interest.
Water wise campaigns are great

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Don't know.
again how about the city manage their business. Water issues in 2024, inspect water line in Spring, fail and we are in a crisis because of this, look at the lake of water in the break areas. The nerve of you asking us to do better!! Look in the mirror
None
Shared ideas from fellow Calgarians. Online information/ education for all water consumers.
As stated with outdoor water use, add some of the fixed cost components into the variable costs - yes, it can be done! People are motivated by cost savings.
Nothing.
Low water shower heads.
I know the areas where I can waste less water indoors.
I use water efficiently already
Reducing the price of water would be a great option.
Good info avail
Can the city provide a convenient solution for private residents to collect grey water for appropriate uses such as watering non-edible garden?
Programs to replace appliances (e.g. hot water heaters, toilets). Advice on what to look for in replacement options (re water efficiency, and other factors). Both what we should look for, and what we should avoid, to make a good decision.
The government is the biggest problem. Your desire to create more regulation - more government - highlights how pathetic our municipal government is.
None
None
Info on the water softener

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Provide education to residents directly on their water bill if possible. E.g., compare how much water is being used in my household compared to an average Calgary household. Awareness creates change.
Understanding what our daily use of water is, rather than monthly.
Not really sure that there are any supports that can make this easier.
Since my outdoor useage is generally for watering perhaps some advertising indicating the best time of the day to water. Water useage inside the home will likely never decrease...suggesting fewer showers is stupid and eats away at credibility
Nothing. The City needs to remember they are PUBLIC SERVANTS.
Nothing
City of Calgary funded dry cleaning for triplet toddlers
I think we do not need support, tools or information. We are educated on water use and we use it efficiently indoors.
Programs that logistically or financially supported home inspection and/or fixture updates.
I don’t need anything to make it easier to use water more efficiently indoors.
None only use water when necessary
What an insult of a question. What supports, tools or information does the city require to make it self more efficient? Maintain water lines? Get rid of the leaky lines that waste thousands of gallons daily? Time for you to look in your own backyard.
None
This survey is pointless. Based on the questions asked the decision has already been made
Continued information campaigns to remind people to check leaks, shorten showers, fewer baths, well maintained appliances, shut off water when brushing teeth....
Put a cap on the population growth. Back in the 1980's, my husband's company submitted a report to the City citing that was never meant to be a large city as we are technically a desert with a limited water supply and by their calculations, Calgary will run out of water by 2030 if growth continued unchecked. Calgary can comfortably support 1 million, but not more.
Not applicable.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Rebates for upgrades of fixtures and appliances
We do everything we can already to save water usage.
We shouldn't have to reduce our water usage. Get better solutions. Find smarter employees to come up with better solutions for growing city.
I am educated enough to know the city is looking for reasons to bring on higher taxes and fees to homeowners.
The city should offer more rebates to homeowners when they replace an old appliance (15+ years of age) of any kind with a new more efficient one. This should include proof that the old appliance was removed from the home (ex: washer/dryer, dishwasher, toilet, water heater), with a photo, make and model of the old item. As some people will purchase an item, collect the rebate and promptly return the item for a full refund. Limit the number one address can claim the rebate. (Ex: one home, two bathrooms, trying to claim a rebate for 5 toilets and 6 showerheads) Or claiming a rebate for three washer/dryer sets, or four water heaters. Offer to sell water leak detectors as a discount to both homeowners and renters alike. Limiting the number someone (address) can purchase.
Maybe access to better options for plumbing, appliances, etc? City grants/rebates in this area?
Again City literature and online info drives our learning and thinking about using water before wasting it is important.
As I've lived in a number of larger provinces, who have many of these proposed changes in place for years - I feel my water efficiency is well informed.
None
Discounts on appliances , water efficient shower heads etc. maybe a digital read out for each house, so we can see it throughout the month and track personal overuse
We're already water wise.
None
What I take from this question is that the government has no interest in acknowledging and improving its terrible performance and, instead, is focused on how it can get by taxpayers to blame taxpayers for the problem. This government is so gross.
No fluoride in the water

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Rebates, incentives, or replacement part offered.
Maybe a water use app on a mobile device
Again, I don’t know the answer and am hoping for guidance
None- I’m aware of the city’s stance on water
Alert when usage increases above the mean
again common sense and information is available
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
none
Just basic information, helpful energy efficient advise.
I know what to do. Asking people to be more thoughtful of water usage will go farther then demanding them to do it.
Not applicable. Common sense and people's free will of how to use water should be the choice.
Again, lol.
None
Already have low flow toilets shower heads and eco-friendly dishwasher.
I use water efficiently already.
NA
I don't need any
None
None. We use water efficiently.
None
i use water efficiently already.
people are aware of what they need to do, lower their taxes so they afford to do it!

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
The overhead costs of applying grants and other incentives to reduce water use look to us to be an unnecessary City expense. The current cost of using water is an adequate incentive for using a minimum amount of water in our homes.
Nothing!
None
Not sure we can do better than we're doing.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
Perhaps a guide from the City on how to find water leaks would be helpful. Other than a dripping tap, I haven't a clue.
n/a
I resist the control being pushed on us as an effort and fiction of climate change and water reduction
Proper leadership that looks to improve the infrastructure instead of restricting its citizens
Nothing
None and do not waste money hiring a consultant to write up [removed] as it is common knowledge and people need to live and survive and water is an essential element. Are industries/businesses/restaurants paying more as probably biggest users not homeowners just because more of us to pay.
None.
None
We have a hot water recirculating system that saves about 15,000 litres annually by not having to run the faucet waiting for hot water. Give builders an incentive to put in recirc systems.
You have got to be kidding!
Action items and performance reporting on how the city stems its water losses. It they don't fix it fire those responsible
Continue the subsidy for purchase of water efficient fixtures and appliances
More tips in reducing water usage indoors and incentives to replace inefficient appliances

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Focus on leaks and running water irresponsibly
More advertising on tv
I voted for Sharpe.
None
None
I'll suggest again to mail out information brochures. Do not include them with the enmax bills because most likely no one even takes them out of the envelope.
Na
I already use water efficiently, so I don’t need any support or tools or information.
We are already aware but I think it's important to run targeted informative campaigns when needed.
Don't know.
None
Affordablecwater
Stop the program to make us use smart water meters
None
Nothing I can think of at this time
None
Continuing dialogue between the city and residents is essential for encouraging Water conservation. Offering some incentives as in reducing water bill charges for those who reduce their water consumption.
None
Suggestions or discounts for low flow products.
Not sure.
n/a

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
someone to help to find leaks
None
Again, I think more updated education on water usage is good. For example, providing rebates for people who replace top load washers with front load washers, or for people to replace dishwashers that are more than 10 or 15 years old or which are below a certain efficiency rating. People also need to be educated that hand washing dishes for example, is extremely inefficient when you compare to even an average dishwasher, and also that things like "pre rinsing" most dishes is totally unnecessary.
The city could support financially for services like water softening and plumbing upgrades and repairs.
Help upgrading or repairing old or broken machines would be a godsend. I own my condo but cant afford a new washer, or toilet. They're both over 15 years old
I don't need any support, tools or information.
Reports showing how city leaks are being fixed rather than regulating the people
No Fluoride. We could save at least 1 million dollars a year if the city were to stop adding a known neurotoxin to our water.
Continued reminders of things we can do to save water AND emphasize reducing monthly costs if you use less.
Information to households about efficiency in indoor water use.
I’m efficient already
None.
information sessions throughout the city.
None
None.
None, again. I'll use the amount I want to.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Tell people to stop using scented laundry products, scented cleaning products and stop letting transit and grocery stores diffuse scented chemicals in their HVAC
Again, teaching people usage
None, i am already doing all
None.
Water efficient appliance and tools to increase pressure
Not applicable
None
I don't know.
You may consider putting your water use ideas in a short video and make it available to Calgarians'
Grants or tax credits for updating older appliances etc
All the information above, I already do except for the humidifier. I could definitely monitor that better.
Not sure
Funding to purchase new appliances and to remove and dispose of old appliances.
None. We have something called common sense and the internet if we need to conduct research.
What type of question is that? Stop wasting money on brochures and websites that tell me to shower less often or not to bathe. Or partnership with companies that promise sprinklers that use less water. That's just another chance for someone to grift the city out of more money.
Anything brought forth can possible help
None.
N/A
Lower appliance costs for efficient appliances
nothing ...we are good. Totally aware of our water usage.
None.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None. I am water responsible and don't need the city to place themselves into this space.
My own judgment is enough
The city needs to manage the supply and the pipes better
Not sure but always open to new ideas
not sure
A guide to follow, a schedule to follow, a way to monitor my indoor water use,
Fun reminders for awareness.
Appliance rebate Fixture replacement rebate
replacing hot water heaters and old appliances before end of life requires a lot of monetary incentive. otherwise i will chose too save 1000, especially when you see how short a lifespan these new appliances have. right to repair legislation.
None
None
i have no issues
City of Calgary needs to focus on building roads, schools, libraries and making public transit safe to use. Drop this nonsense about water.
Green home upgrade grants would make it easier to upgrade aging appliances
I like the idea of grants calgarians could apply for to help offset cost of fixing and upgrading old appliance and leaky pipes
None
None.
Grant for water efficient appliances. Some sort of system to water my house plants more effectively. Toilets should use grey water (should be law for new builds in my opinion!).
Grants/Tax credits to replace old, not as efficient appliances.
water saving device for hose
None

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Ways to reduce water pressure inside.
None
Reminders like in Recycling app. Educating kids in schools about water use and conservation.
More promotional and educational info for wide public.
Rebate programs and discounts
NONE. Been struggling with high utilities bills!
Education.
Better rebates for low flush/water saving fixtures
Awareness of how much water we are using
None
Again, I do not need assistance telling me how to use water efficiently and certainly don't need a regulation to monitor my use!
Specific, detailed examples would be helpful. Being paired with someone who is further aling.
Educate and assist with setup of grey water collection and utilization systems.
I don't think there is much the City can do for homeowners in this regard. The solutions are simple and easy enough for homeowners to do themselves.
None. I will not curtail my water use I'm already using fairly efficiently.
None that I'm aware of
None
We use water efficiently already.
None
Let Calgarians choose to make that decision personally.
Incentives.
Funding for high efficiency products

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
A governmental program to request review, repair, and replacement of faulty or outdated utilities at no cost to the resident.
I don’t reduce usage ever
A program to help offset costs for updating my appliances and fixtures.
Some sort of tool such as an app or website that showed water usage would be helpful. Making this open source would also incentivize people to be more responsible.
None. We are already efficient
A program to reduce the cost of toilets and a plumber to install
?
Financial support.
None
Rebates or incentives to buy water smart appliances. We cut down during the drought and have stayed pretty conservative with our water.
Support and tools to make it easier to use water more efficiently would include education on average water use, and rebates or incentives to upgrade to water efficient products such as low flow shower heads etc.
N/a
If the monthly water bill showed the average household usage , people could compare theirs and if they are above average, it might trigger changes in behaviour.
None, same as before. I don’t require the city to babysit me to be a rational adult
None, my family is efficient with our use of water. We live in a first world country and and pay very high taxes to do so. I feel, I should be able to use the water that we do and not be penalized for it.
Why can't toilets be made to use grey water? Why do they require clean tap water
None
N/a
Nothing. We use what we need

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
maybe a digital meter telling me exactly how much water I'm using...that will help me to try and use less if I have something to monitor
None that I can think of.
I am not really sure how we can track it down in a level to identify what is consuming more water at home, first step would be identification on areas or activities that consumes more water. But I am not aware of a indoor device that can be used to meter per equipment or line of water.
As above - financial support/incentive.
we should support people in installing grey water systems and composting toilets
A direct rebate, tax rebate on upgrading replacing to more efficient water using appliances, toilets & fixtures. A free, no strings & easy to sign up for home water loss inspection.
Will need to replace all fixtures to automatic off (sensor), and have to figure out ways to shut off showers/tub fixtures to not open
I am already extremely efficient on my own.
I reject your premise that we must limit indoor water use (aside from drought conditions). You do understand that there's a water cycle right?
None.
None
Reduce price on water efficient toilets, taps.
Recirculation pumps install subsidy
higher water bills would incentivize people to reduce their water consumption.
More government focus on right to repair/ reducing planned obsolescence of appliances.
Free water reduction faucets
It would be interesting to see stats on dishwashers versus handwashing water usage. I would also love to learn how to alter a house to make the shower water and sink water be used for the toilet water because this would be a big way to reduce water waste.
Better ways to wash dishes, recommendations on how to save water in the shower
Tips

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
It would be great to have a water wise program run in the city, where they could even come out to your home to have a look where you can make improvements.
I guess the city could provide discounted mulch for people to put in tree wells and under shrubbery.
Same answer as my last
Low cost plumbers that don't charge exorbitant amounts for call out fees. I'm willing to pay for time spent on doing the needful work, but a $150 call out fee, plus parts and labour to do the fix is not worth the cost.
.
More tips and strategies Costs are such that it isn't as simple to just replace appliances or get a water softener
1. Create awareness on efficient use of water 2. Provide options for recycling water for indoor use. 3. Utilize rain water for outdoor use.
Information on programs, home audits to assist with identifying opportunities
Financial support to fix/update appliances
None
Big discounts or rebates on newer, more efficient models.
Rebates on water reducing itsms
Low flush toilet rebates would be nice. Thats the largest cost we haven't taken on as yet but have changed over to water efficiency in any area where the cost wasn't too much - like showers heads. Stopped using the dishwasher all together and have a washer that uses only the amount of water necessary for the load size. Feel we are doing all we can.
None. I am a responsible home owner.
Sliding scale for pricing on water bills. Higher consumption, higher costs
None

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
1. Reduce toilet flushes by having an awareness campaign for people to pee in the shower: assuming a city property with shower/bath waste water going into the same sewer as toilets. 2. Have a water wise indoor campaign to provide water-miser faucets, along with subsidized parts, components and how-to guides 3. Create an incentive program for installing on-demand hot water systems, and include on-demand hot water systems in new by-law for smaller new-builds and renovations. 4. Have a seasonal awareness campaign and how-to guide for people to adjust home humidifiers on their furnaces.
Grants or interest free government loans to buy new ‘efficient’ appliances.
Have done all the necessary. We are not [removed]s.
If everything didn't cost so much....
Transparent information about how the City is improving its own infrastructure would be the most meaningful support. Households already use indoor water efficiently, so additional tools aren’t necessary. What would actually encourage trust and cooperation is seeing clear data on reduced system leaks, timely repairs, and responsible use of public funds. When the City demonstrates accountability, residents naturally feel more willing to participate in conservation efforts.
new fixtures can be expensive - the city should subsidize this if they want people to do it
You need to do what we require, not the other way around
None
i guess i need to learn to be more handy around the house to fix these small issues..
For me not necessarily, but I think others might do well knowing that they can put items in their toilet tank to reduce flush volumes if they cannot afford to get a low flow toilet. In the past I have taken advantage of low flow toilet and faucet rebate programs. I'm sure others would appreciate this.
well aware
Have the city provide water filtration systems! Haha or take out the fluoride. Also don’t tell me when I can and cannot use water.
None

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
We do our own research and react accordingly. I don't think the city needs to be the liaison for that. Maybe we could get rid of a few people at city hall and reduce our taxes instead of regurgitating information that is already available to the public.
None
See above
Financial incentives to upgrade to more efficient appliances.
I can't think of anything.
Truthful service technicians. Too many are trying to point you into unnecessary directions.
I would like Calgarys water supply to be free of fluoride and other dangerous additives that then force the use of extra filtration systems in households that increase the volume of water use in order to get unpolluted drinking water
Free tech for water using appliances like water softeners
It would be easier to access to a water softener
A timer for the shower.
We are aware of water efficiency so I am not certain what tools or info we would need. As far as support, it would be great to receive a rebate if our water usage falls under a certain platform. This incentive would maybe have an effect on other users in the city.
Bush life- that would work. Also BO for life! Start those groups. Also it would be helpful if people who belong to those groups don't have a job because no one will want to work beside them.
Rebates or credits
Making people aware of how they are using water
For me, info about water softeners.
None
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
nothing as I already am using water wisely

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Tax incentives?
None
I don't need anything from the City in any way to interfere with my indoor water usage.
See above.. discounted rate for usage below a certainn amount
Mandatory rental property registration with the city and rules to help insure properties are kept updated so renters are not subject to paying more due to landlords who will not invest to update property. Disclosures on utilities cost should be mandatory
None as we are already doing all of the above.
Better appliances.
A rebate program.
None
Maybe incentives to use water during less demand times.
None.
Cost effective incentives to upgrade water efficiency.
Again, same answer indoors as for outdoors
None.
N/a
None
Subsidy for replacing fixtures and appliances with water wise models would be good. Other than that I honestly think it's mostly education and choices.
I don’t few I have a problem. But run some commercials or something about how the general public can reduce water usage and how to check for leaks? That seems more intelligent than just making everyone pay more.
Financial incentives for households that already have lower usage than what is considered typical usage.
None
We re already efficient.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Realtime water consumption data available on my smart phone would help me understand how much water various appliances and/or activities actually use. Similar to an electrical energy meter, this would help me determine if there was a problem or at least identify heavy usage activities and take corrective action.
Remigration.
Incentives to use less water
Incentives to upgrade appliances
you're literally asking people for what kind of propaganda they'd favour.
None from any of you, or any other government body. All of your ideas and choices only serve to cause a great deal of harm to people, while costing the taxpayers far more money because governments sure know how to waste taxpayers moneys in such a broad spectrum of ways. GOVERNMENTS ARE THE ABSOLUTE WORST ONES TO BE IN CHARGE OF ANYTHING, SO ALL GOVERNMENTS AT ALL LEVELS ALL ACROSS CANADA MUST DRASTICALLY REDUCE & ELIMINATE THE AREAS THEY PUSH THEIR WAY INTO, AND THEY MUST DRASTICALLY REDUCE & ELIMINATE MANY POWERS, REGULATIONS & CONTROLS. GET BACK TO BAREBONES BASICS. THE BEST GOVERNMENTS ARE THOSE WHICH GOVERN THE LEAST AND SPEND THE LEAST.
Subsidies
Rebate or discount programs for replacement of fixtures and/or appliances.
I don’t know. Maybe changing the out dated water heater to a newer and more efficient one for a lower cost?
None, I can think of.
There isn't much I could do so no additional information would help.
Sufficient support etc. is already available. Nothing else is needed.
If we take the fluoride back out, the city can save some money, and help us to save some water.
List of reccomendations on what would reduce water consumption. Credit for making houses more efficient with water usage.
Non
Some sort of measure aligning incentives between responsible usage, tenants and landlords

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I find statistics really helpful. When I visited Vancouver I got a targeted ad on Instagram that shared a stat saying you save on average 6,000 litres of water from going down the drain a year when you turn the tap off while washing your hands. That is tangible information that I find really helpful and I think City of Calgary would benefit from approaching public engagement in a similar way.
Improve hot water tank
Refer to previous question about outdoor water use for answer
Will you provide funding for regular maintenance??? How about funding to replace old appliances??
Rebates for efficiency would help when buying appliances.
Nothing you may offer
We already use water efficiently
As per prior questions - better understanding of peak usage times and acting prudently accordingly
The best support would be a competent municipal government, which would be a refreshing change.
Perhaps access to cheaper services for things like fixing leaky toilets.
Tools and info that might make it easier for me to understand where my water use is going. Right now, it feels like a science project but it could probably be made easier for people to develop a rough water "budget" and understanding of where their use is going, what it is costing them, and where they could save.
Send via canada post, a hang card type, maybe it'll help.
None
Lower taxes to afford more efficient bathroom fixtures / appliances
Grants or bursary’s to incentive upgrading old appliances
None
Already do most of the suggestions listed above.
I am an adult. I use water wisely.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
None
None. We dont need more supports. We need the city to hold up their end of the bargain.
We need water without restrictions as schedules don’t work for most people
Not sure
I already do
Maybe incentivize these updates somehow. Not sure.
None. I do not, and will not go out of my way to reduce usage. I use as I see fit because I pay for it.
Probably the best use, would be the city of calgary, fixing their issues with water loss due to leaks in city pipes. Versus blaming residents of Calgary and putting the burden on us. My taxes didn't decrease when water restrictions were in place and my services were greatly limited.
None
I wont change so [removed] off !
None
Support with plumber services - maybe a city initiative to send plumbers to fix small leaks in older homes (discounted services perhaps).
Sometimes it’s easier for people to change their habits when they understand how much money they are spending by using or wasting water. Clear information helps people see the real impact. It’s also important to see support and effort from large corporations, as well as the city leading by example.
None
Get rid of floride!
None
None. I already use it efficiently. I don't think the city intervening with indoor water use is a good thing. My opinion is that it would be overreach.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
Not sure.
None
I need a good filtration system, a water softener, a high efficiency water heater.
A way to store the water
None
Maybe discounts on more efficient appliances?
I don’t know any
The city is wasting too much time on these types of initiatives. The city cannot properly manage what services it is currently providing, how are you expecting to manage/police this?
I already use very little water
It would be nice to have a breakdown of where our indoor water use goes and how that compares to others in the city.
Collecting water while waiting for water to be warm/hot.
For the city to provide the use of fluoride and other chemicals in our water and actually notify us with the harms that have been proven by other societies
None. I am an adult and don’t need the government to help me figure out how to efficiently use water
None
If you force me to bath less, I will stink more (not to mention probably carry more pathogens). If I go on the public transit stinking more either I will be kicked off for offending others or others will not use the transit when I am there - either way the City will lose transit fare income.
I already have efficient water usage indoors
Don't need anything. I'm pretty smart. :)
a grey water system would be perfect

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None. We are mindful already - in part because we are a family of five and water conservation is just part of our way of being. Avoiding waste. We shifted during the water main break, but the necessary shift in our already established habits was minimally necessary.
STOP FLUORIDATING THE WATER!
Not having water bans
Rebate programs
General info to make us aware of how and what we can do Guides to replacing old fixtures and appliances, including any City code or inspection requirements (i.e awareness of when they are applicable) any incentive funding that could be available
Make the above list more public
I am pretty good to be honest
not sure
Information on social media with helpful tips
As mentioned before the City better get their act together to provide a basic service such as water!
Rebates on high efficiency appliances
None.
Take the fluoride out
Tips/tricks on how to identify leaks.
Reminders
I would like to receive a brochure highlighting how households waste water and recommendations of how to use water more efficiently and ways to conserve water. I believe many of the residents here would attend a session if someone from the city came to do a presentation on those same subjects.
I'd prefer not to have the woke staff dictating directives at me
Nothing we are all poor! We conserve already unless you want to pay for retrofitting our homes

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Finances to fix leaky appliances
City of Calgary needs to build and update the existing infrastructure according to the amount of people that have moved here. Not build hockey arenas and ridiculous art projects.
Infrastructure is in the best state it could be.
Lower cost of repairs and appliances.
Forcing expensive useless appliances on citizens us not the answer.
Info about collecting and using grey water
Nothing. I am conscious about the amount of water I use.
I already use water efficiently indoors
Senaored faucets could probably help save some water waste
Responsible maintenance from city council
Nothing
City of Calgary resources on website that show the cost (environmental & financial) of 10 minute shower vs 20 min shower. And of running water when brushing teeth and not. And so forth.
Nothing
We’re already quite well educated on the subject.
Grants to help replace old appliances
none
Easy graft to see water usage especially if it tends to be higher than other months
Nothing.
none, my home is efficient
An incentive program to buy water efficient appliances may encourage us to get newer appliances
Tips would be helpful I suppose

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
If there was a 25% rebate on approved low flow appliances and toilets and humidifiers and such, way more people would upgrade to them. But you know what would ruin that whole idea? If Green Calgary stepped in, colluded with the business owners, and got them all to raise their prices 25%. Just like with the rain barrels. Do you understand how it completely cancels out? As a matter of fact, where would the rebate money come from, gotta be taxpayers right? And just like that, we end up paying the same amount for appliances (rain barrels) as we did before, but more taxes to the city. Net loss for citizens, net gain for politicians, government and businesses. Not the best approach.
Real time water consumption alerts
If there's more efficient faucets available
app based water meter
Removing the toxin called fluoride out of our water so I don't have to purchase unfluorinated water. I am paying with my taxes to fluorinate when I didn't choose this. It is ridiculous.
None
Again, I'm not the target for this.
None
Information on the best available appliances for water conservation.
Cheaper high efficiency appliances. Rebate them even. We haven't updated our washing machine or dishwasher because the high efficiency ones are way more than they're worth to us; especially just to save a bit of water. We barely go over 10 cubic meters of water usage for this family of 3 with a pet ; ever. We run our washing machine and dishwasher only when full; and are more eco-conscious than anyone we know.
Replumb my hit water on demand so it runs the cold water back until the hot triggers
None
The same suggestion would apply of continual public education and letting Calgarians know their water use that I mentioned in the earlier 'outdoor use' question.
Unsure
Having a rebate program for purchasing more efficient appliances and fixtures helps incentivize purchasing those things. For us, it would be most helpful if that rebate program was available on an ongoing basis rather than for a fixed time period, as we don't know when our current fixtures and appliances will fail.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
Any way for the city to solve the hard water problem so there is less impact on pipes and fixtures? I know there isn't but. Maybe we could do like other provinces and have incentives for using water at certain times, or discounted rates if you do not use a lot of water.
None.
Information for landlords; financial support for landlords to fix common problems and appliances
I already am using water efficiently
A new washing machine
None needed.
To not add smart meters or control water use. Stop this.
Maybe a water smart guide for home appliances, like toilets showers etc. Basically tools or things to improve efficiency rather than just "use less water" or "do less washing" etc.
We aren't changing our current water use, as we use minimal when compared to family households.
I don't think I'm the problem in this system :)
Nothing to note
When we need to replace something, we always do a lot of research to determine the most efficient fixtures for energy and water conservation then make a practical decision.
Optional guidance on simple efficiency upgrades is useful, but I don’t support mandatory measures or increased fees. Any tools or information should help without restricting normal household use, since indoor water needs are essential and vary depending on how many people are in the home
Plenty of information is available but maybe it needs to be multilingual. The price of water, sewer and umpteen additional charges should be enough to convince people to reduce their use.
I would love to see programs with a financial incentive to upgrade. We got solar panels when there was the federal grant for example.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Lower bills, less fees.
City website flyer or web information
Need suggestions as per recent water main break
See above
None
N a
We only run the washing machine and dishwasher when full. No humidifier or water softener on our home. I could use a timer for showers as my kids take very long showers. My husband already switched to low flow shower heads and checks for leaks.
None
Automatic shower turn off for the teenager.
Perhaps monetary rebates for replacement of older fixtures to offset the cost of new ones before they are broken
Free fluoride filters
None. We already use as little water as we can. Short showers, full loads of dishes and laundry, “if it’s yellow let it mellow.”
Technology smart plugs/timers
How to tell when appliances, shower heads, etc need replacing
Not sure
Send some info with the monthly bill. I am not stupid. I can and do read the info you send out. And when I see something good, instead of more fearmongering, I do it. Do NOT need yet another city beurocracy(sic)pushing their [removed] on me. FIX THE WATER INFRASTRUCTURE!
I use water efficiently.
Repeat question
Opt in or opt out reimbursement programs for good water usages
Nothing.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
None that I can think of.
Recirculating pump that would deliver hot water faster, thereby reducing the time we leave faucets running to get hot water.
A tracking system/App. Telling you every ml of Water your using in the Home, in Real time!! this is crucial. It could possibly be done through the Water Meter and an App on your phone. The app could then present the Values in a way that is relatable to the Owner, Like usage in the amount of buckets, or tub full. Something like that??
I am super efficient
Getting rid of high best city admins and lazy city employees would make everything more efficient.
I use water wisely
Public awareness. Tax breaks for buying low flow appliances
more long term water conservation education RATHER THAN QUICK FIXES OR BANDAIDS OF SAVING WATER . planting more deep rooted trees that will go way way deep in roots to save , conserve water . use grass and not stones , plant fruit trees that are edible and less messy NOT crab apples, real apples , real apricots etc , real flowers ,
Again, a guideline/limit to be able to educate my family. I used it a lot during the water crisis last year when the pipe burst and it was easier to have family be more water conscious.
None
To successfully get people to reconsider their habits, you need easily accessible, specific information rather than general rhetoric. Make it as clear and simple as possible with nothing that looks politically motivated.
My husband is a plumber so we take care of any water issues immediately.
None.
Not applicable
Clear, practical information on how to save water without sacrificing comfort would help. Tools like real-time water usage tracking would also be useful.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
I think it would go a long way to implement requirements for rental properties and what standard of efficiencies they're allowed to have. I don't see another way of encouraging land lords to get potentially more expensive appliances that will help in the long run.
Better programs and initiatives to update to more energy efficiency appliances
As before
None fix city leaks first
None
I mean I'd say the city could buy me new appliances but that isn't exactly sustainable. You'd have to increase taxes by a lot and I'd rather keep the money.
We are wise users. We pay for our water and we do not appreciate you making medical choices for me through the water I am forced to consume and pay for. This is wrong!
[removed] off with your control schemes
Knowing the city is going their basic job and monitoring and maintaining infrastructure.
We are already knowledgable and have replaced older appliances with more efficient ones.
As stated, I already use it as efficiently as I can, and I don't appreciate the assumption that my family wastes water. We pay for the water we use.
None
Nothing.
public service reminders
I use water efficiently now! I have high efficiency appliances and toilets. I don't shower every day. I reuse water and collect it in a rain barrel. How about the City does what they should?
Help with costs
Who asks these questions when the CoC is the worst offender
Zero intentions on doing so.
Help identifying appliances that are not efficient & rebates to replace older appliances
Programs for replacement

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Substantial Rebates on more efficient appliances. How to not let tap run so long until water gets hot.
Having the city lead by example! Update the city pipes to keep them working properly as that is what our tax dollars are for. We are already doing what we can.
I'm water conscious enough. I don't need any support tools or information.
Removal of unnecessary flouride would be a great support. It would also cost the city far less money to provide flouridated tablets to those who for whatever reason want to add it to their drinking water. Win win.
Provide better water quality (less lime, calcium and bacteria)
More ads on youtube and reddit for Calgary based people, or rebate programs for making these kind of repairs.
None
The City of Calgary should be looking for tools and information regarding not wasting water. That's the type of support I would like to see.
See above and don't forget to STEP OFF!!
I have experience from our family cottage with no running water — but things like washing dishes with less water are learned skills. Educational videos would be useful. Also subsidies or rebates for more efficient appliances and toilets
To stay away from our lives would be great!
Rebates on new appliances
Nothing
None
The public needs to be educated about the above water saving measures because many people are simply unaware or don't appreciate how important these things are. Also, providing people with financial incentives for following the above water saving measures would be appreciated and encourage compliance.
Want to buy me newer energy efficient appliances??? The water saver Samsung washer I bought doesn't use water... so my clothes are not properly cleaned.
None.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
None
I feel we understand enough
None. I'm not an [removed]
Fix the pipes, you waste 25% of our water that goes through the Calgary system because of the issues with the pipes. Hey I know where you can get $38 million from, cut the climate program. Didn't Bill Gates just recently say that we can't alter the changes in climate with money? Stop the BLEED.
Test kits would help homeowners detect leaks in toilets. Educating about the water usage of a shower vs bath. Brochures could be included with the Enmax bill.
For the city to leave residential users alone and stop finding creative ways to tax residents. Stop wasting our money!
None that are tax payer funded.
None
Not sure
Get rid of that [removed] neurotoxin called fluoride
Children education on how to save water
We already try to reduce wasting water as much as possible. We don't flush all the time, we only run full loads of laundry and dishes... Water is a necessary item for our lives, we need it to survive.
Having clear tips on ways to save water indoors, like efficient shower or faucet habits, would help others. Tools like low-flow showerheads, faucet aerators, and smart water meters would make it easier to track and reduce water use. As I said, we have done everything we need to do to keep our water consumption down and are not sure what other points we could get. Even Enmax has told us ways to save water which we already do.
none
Rebates.
Less unnecessary fees on water usage
pay me to upgrade my faucets, toilet and water softener, hot water tank, dishwasher etc. instead of penalizing me for using water.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Not applicable
Really?
I am already efficient in my water use. The city needs to focus on business that waste water.
Energy efficient rebate for appliances
No fluoride
Stop offering grants for useless tools.
None
Provide rebates for upgardes
Couldn't imagine using less than what we do. It's pretty minimal.
Give me financial incentive to get newer appliances that use less water. And real incentive, not a $20 credit that's available to the first 100 people.
25%leakage from pipes by city..fix pipes
None just new innovations with effective sensors.
Appliance and fixture replacement incentives.
Rebates, as no matter how much water you the bill is still about the same. there is no incentive for those who use lesser. Rebates on replacing appliances or fixtures that are more eficient
asdf
This is getting ridiculous. Just a waste of my time.
A rebate program for instant hot water - efficient toilets and taos
Nothing, none.
None because we are mindful.
no support needed

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
What would actually help is a City that models the behaviour it demands from residents. Households already conserve, we proved that when the feeder main failure forced rationing because the City ignored maintenance. We don't need brochures or conservation apps; we need leadership that doesn't waste treated water through negligence, then lecture citizens about efficiency. We also need a City that manages its budget responsibly and invests in critical infrastructure, instead of masking a $1B shortfall as resident "conservation" and quietly making us finance it through higher bills. Add to that major decisions like fluoridation being pushed through on a referendum where only 11% of Calgarians voted. Calling that informed consent while demanding behavioural change from everyone is insulting. If you want cooperation, start by fixing infrastructure, owning your failures, and demonstrating credible stewardship. Until then, asking households to optimize every tap while you mismanage the system feels less like support and more like shifting blame and cost onto people who didn't create the problem.
Common sense
I do not understand the question
I think if there were opportunities to use a moisture meter or an expert to find leaks would be amazing. I don't own a water softener but I'm sure it would help
Incentive programs to buy low flow toilets and efficient appliances.
Being able to see water usage daily/ weekly to get a better understanding of use
None
Again, incentives would be useful.
I don't need any support or tools from the city of Calgary. We know how to keep our home efficient especially when we pay for the service. Homeowners are not wasteful. The city should learn from how owners run households and put this into practice at the city hall. The city of Calgary needs tools and to learn how not to be so wasteful with our hard earned tax money.
Incentives to upgrade fixtures and appliances with more efficient models when needing replacement. Easy process to have old/removed models disposed of.
None
Information about retro-fitting on-demand HWTs in older homes.

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
No tools required. Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Awareness programs at school and famous commercial breaks
Provide clear information that you are also requiring high-income households and large users to reduce their water consumption. People need to know that the responsibility is being shared fairly, not placed only on regular families.
None
None.
I have enough information to make decision.
Because the city is putting fluoride in the drinking water, I need to increase filtering so that I am not subjected to fluoride contamination as it adversely affects my thyroid condition. This filtering process wastes water.
None
Subsidies.
None.
Saving solutions
We already do a decent job. Water used to get hot water for a shower is saved, and used to fill the dogs water dishes.
I feel we have this covered but are always open to new discoveries and suggestions
TV, radio, outdoor signs and mailer campaigns with options for info in different languages for those who are not proficient in English.
Perhaps the city could cover half the cost of buying ornamental stone/gravel so I could cover those areas of my garden that use the most water with xeriscaped rock.
Pleaseee stop controlling what people can do
None
Not sure
advertise on neighbourhood signs, city vehicles including transit.
N/A

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Again, an indoor meter will be cool, I've lived in the UK and energy companies there have a meter you can plug into your wall that tracks electricity usage and what's more it also tracks the cost of the electricity you've used for the day. Money is tight for a lot of us right now so if you're able to see the daily cost it provides more incentive to reduce water usage.
Maybe being able to see how much water my meter has read throughout the month
Don't enact restrictions on my personal activities. Don't encourage neighbors to turn against eachother. Stop brainwashing my fellow civilians with your propaganda.
Maybe helpful hints to decrease water use - like use cooking water to water plants where possible.
Reduce taxes to help people buy energy efficient appliances!!!
As a tool - maybe an online water guage that shows how much water we have consumed daily... like a meter connected to my online account.
Not sure
Chart comparing typical consumption with behaviors + household fixtures + appliances versus water wise behaviors + household fixtures + appliances. The chart should apply to family homes (eg 4 people), 2 person dwellings + single person dwelling. What is the difference between home owner paid water use versus apartments + condos where water use is imbedded in the monthly rent?
I can't think of anything.
I can't think of anything.
None that would apply for us. An incentive for households replacing appliances would be great.
Discounts on more water efficient appliances
None
More incentive to purchase energy efficient appliances
None. Not applicable
Could always improve so any tips the city has would be appreciated
Unknown

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
Use your education, knowledge, experience and our money and collect water It doesn't take a genius people
I don’t require additional tools for my own water use, as I already practice strict conservation habits.
More innovative education regarding easy ways to safe water.
No sure
a home visit to help identify some appliance and equipment optimization
Advertise more efficient water usage. Don’t finish a glass of water, put it in dog dish or plant or watering can. Turn off tap when brushing teeth.
Nothing I can think of. I recently changed all my faucets, appliances and toilets
Can't think of any
You obviously believe that I purposely waste water that I pay for. Nothing is further from the truth. I don't need your help to make me more efficient. This is beyond insulting.
May support people to fix their leaking items with recourses and support. Also make builders to use quality plumbing fixers on houses. Make sure to provide minimum 15 year warranty for plumbing related works when city providing tax payers money to builders.
Not sure
Addressing challenges often involves education, incentives, and selecting user-friendly, cost-effective solutions to encourage adoption.
I don’t know
Stay out of my business
None, I know how to
More rebate programs related to upgrading water fixtures, older appliances etc.
Include apartment buildings and, in particular, condominium buildings in your initiatives.
Educational information is helpful if people are willing to pay attention to it. We have to crawl under a counter to read the water meter. Something easier to read would be helpful.
None
Not sure

What types of support, tools, or information would make it easier for you to use water more efficiently indoors?
As above. Education on replacing fixtures and appliances.
NA
None needed
ਹਰ ਤਰ੍ਹਾਂ ਦੀ ਨਵੀਂ ਜਾਣਕਾਰੀ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਸਿਵਾਏ ਪੰਜਾਬੀ ਵਿੱਚ ਵੀ ਮਿਲ ਜਾਵੇ। ਮੇਰਾ ਨਿੱਜੀ ਵਿਚਾਰ ਹੈ ਕਿ ਪੰਜਾਬੀ ਵਿੱਚ ਤਰਜਮਾ ਕਰਦੇ ਸਮੇਂ ਸ਼ਬਦ ਬਦਲੇ ਸ਼ਬਦ ਦੀ ਜਗ੍ਹਾ ਭਾਵ ਅਰਥ ਦਾ ਤਰਜਮਾ ਕੀਤਾ ਜਾਵੇ
Tools Environmentally friendly low chemical appliances that can decrease water use when cleaning (Not swiffer etc)
None
Grants for replacing water intensive items like older toilets, etc.
None
More money or some other way to fix appliances/pipes in the house in a more affordable way.
An app to see DAILY water usage, an app that all residents are made aware of regularly and encouraged to use would make that information available in moments. It would provide an incentive to check for leaks and to set goals, decide on reduction strategies, and monitor progress. If the city provides incentives, it would be added incentive to check and use the app and set goals and engage the family to decide on ways they can conserve water.
Appliance replacement subsidies.
None. The very idea you would control how much a population uses is ridiculous.
The taxes you take should be used better. You shouldn’t be punishing citizen because you haven’t properly managed the water systems.

What would help you to use or benefit from programs and tools like the ones listed above?
Information about how, specifically, these things could work for me/my home/my yard (e.g., How much water would it help us conserve? How much could we save on our water bill? What is the ROI?).
I would be interested in accessing these: Landscape transformation programs Rebates and subsidies
Participate in water efficiency programs
Subsidies and rebates.
I like the ideas of rebates and subsidies for those who switch to things that save water. I also support the equity focused initiatives - and I am willing to bet that people who have come from other places on this planet might be able to teach North Americans about how to be smarter with water.
I like rebates and subsidies
Landscape transformation and rebates and subsidies.
Give every house a rain barrel instead of rebate, I mean the old city council did brag about all the extra money they had. Stop making us people pay for past and present council mistake!
incentives for reduced water usage. Attitudes need to change. Many see water as an infinite supply and don't care about how much they use. you can't change behaviour until you change attitudes and get people to care collectively.
Subsidies got landscaping.
Clear simple information and very low cost and high quality products
rebates and subsidies should be accessible to anyone who needs it, easy to sign up for and not necessitate "jumping through hoops" which can pose as a barrier . Programs need to be accessible outside of work hours (ie, if there is a live seminar, it should be recorded)
Offering discounts/subsidy programs
N/A
I welcome, support and would love to be able to participate in the above programs
Staying informed and having access to value added programs.

What would help you to use or benefit from programs and tools like the ones listed above?
Expand the opportunity for rain barrels. I'd try to make use of all of the ideas noted above.
How to properly convert current landscaping to more yard smart plants, and help to do so.
personally, I would appreciate the promotion of low cost or no cost practices and improved access to water-efficient products and services.
None
Landscape transformation. We only have a bit of grass left, but would love to go grass free.
I would really like to have an email reminder that I could sign up for... I've missed out on programs (like the rain barrels) before because I've forgotten to apply in time.
Best thing the City could do is advertise progress in fixing the incredible wastage of water in the entire water system. How about a graph showing leak-reduction vs. time? Demonstrate leadership in this major effect. Spend $$ where most effective, which to my mind, is reducing water losses in the system rather than (arguably) wasting $$ on the above expensive programmes.
As mentioned previously, I think the improved access to water-efficient products and services through industry partnerships would be most ideal and coming up with a pamphlet of products for a one stop shop info card. I do enjoy the educations that The City has sent out before and has helped me evaluate my practices.
Availability for services and products.
I would support equity-focused initiatives so that everyone can participate. We wouldn't need subsidies, but would support such being in place for those who do.
I think all of these are excellent ideas.
I would benefit from help in knowing how to fairly easily reduce grass area and replace it with mulch and plants. Also more easy availability of mulch from the city would be great. I’m happy it’s available at landfill sites, but it’s not a small physical task to get enough of it and transport it. Maybe some mulch depots throughout the city in summer and fall would help. Also I would be interested in knowing more about efficient irrigation tools.
Easy access to the programs,
Yes
Promotion of low-cost practices, rebates and subsidies

What would help you to use or benefit from programs and tools like the ones listed above?
All of them. Again, being in a townhouse condo situation, they would limit what we can do.
I am more inclined to utilize programs and tools when they are readily accessible and available to me. For instance, having educational materials on The City website for easy finding and downloading, pop-ups hosted in City neighbourhoods, and campaigns on local news channels are all effective ways to advocate for these programs in ways that are inclusive and free to many Calgarians. These programs should also be available in more than english.
Apartments and condos should be suite-metered and montly billed directly to the occupant. Cas washes should be required 100x the water rate during water problems - like the NW water main break in the NW. That was highly offensive and inappropriate that the City allowed those to businesses to get away with being open during that water supply situation.
Grants or rebates from appliance manufacturers or retailers (or The City) would help me update my old appliances to more efficient ones.
Na
Landscape transformation programs and initiatives and subsidies
List times of services available for leak repairs or detection. Programs to upgrade plumbing and install holding tanks for grey water with filtering.
Perhaps a consultation w/ a xeriscape landscaper would be useful. An aside: we use 2 rain barrels' contents for watering shrubs. 3rd bullet above would be inviting too.
none
None, water use for water trees, plants grass should have no barriers whatsoever.
Rain barrels are not acceptable for food gardens.
Create a tiered structure for water use and bills. There is almost no financial incentive to reduce water use right now, why would I bother making sacrifices or investments to save only a couple buck per month? Charge heavy users a LOT more, and give rebates to those who actually conserve.
Access to and installation of products at no or low-cost for seniors.
Option 2 and 3,4
We live in a condo and have no landscaping of our own -just potted plants. A rain barrel is on our shopping list next summer.

What would help you to use or benefit from programs and tools like the ones listed above?
I'm already quite efficient with my water use. Rebates don't benefit us early adopters in any way.
Making them easy to access and easy to understand.
I would love more information about landscape transformation programs and how that is being incentivised. Rebates and subsidies definitely would help! Parks is doing an awesome job with their funny posts on social media. Maybe the water efficiency tea could partner with Parks to do regular social media posts on how residents can take advantage of various programs, rebates, etc.
Equity focused initiatives, rebates/discounts for low energy appliances, better rent and affordable housing
The City of Calgary needs to stop asking Calgarians to sacrifice their water usage. The city is negligent with OUR infrastructure and up to 25% of our water supply is leaking out of our city pipes and water mains. Fix that and Calgarians can continue with their lives as normal. Stop looking to us to reduce our water usage. You are the problem!
Rebates and perhaps usage quotas.
I find that you are not good at reaching the customers. I've heard there were free trees given away last year, as an example even if this example is not water related. How come we didn't know about it? It would be nice to know about these programs - we would love to participate!
Improved access to water-efficient products and services and QUALITY ! As I stopped drinking or using tap water for cooking two years ago because where I live building D 8948 Elbow Drive the water stinks like chemicals minerals and biological contaminents and stains the toilet orange in a ring around the water line and also water in the bath tub turns orange when I add Bleach to soak my dogs mess pads. the tap water contaminents ruined my britta water filter so I now purchase 48 x 500 ml bottles every grocery trip. I am Begging you please Add water quality to your list of importance as the water where I live makes my dog and I sick if we injest it ? ! one of my dogs has passed away since we moved here and I believe that dog would still be alive If we lived in our old environment instead of here where I have reported several environmental toxins to the property manager and several city agencies including the fire department and 811 recycling and garbage pickup calgary sewar system and 811 for a health inspection with very little attention and no posative changes made yet ?

What would help you to use or benefit from programs and tools like the ones listed above?
Change in municpal bylways to require less or no turf lawn. I just bought a house and ask the builder to not install the sod when the time cane and they said they could not remove that item from the sale. Lawns are a huge waste of water and if we could cut down their size with garden beds, or have alternative low water species then that would help.
These are all great initiatives. The most helpful thing is ensuring everyone knows they're available through smart promotion of the initiatives
Public buyin
These measure seem to be focused on home owner who own a house. How will rate base work for multi unit homes like apartments. Most condos or apartments include water in their fees. There is no incentive for these owners or renters to reduce water use. What would happen if my household rate was low but I had company come stay for a week. Would I pay a higher rate that whole month? Not sure how this is better for homeowners. Also what kind of overhead would be needed to track and deal with complaints. What is the administration cost for this idea.
Already there. No water use landscape front and back yards. Nature provides the water I need for plant growth.
Nothing
All of the above
don't spend taxpayer money on these stupid things. Disband this entire comms team, save the taxpayers $100,000+ (including fringe) per each person.
Rebates and subsidies for efficient irrigation tools such as sprinkler systems that run at night.
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).

What would help you to use or benefit from programs and tools like the ones listed above?
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).
Landscape transformation is a must! Grass is the worst for water consumption and provides nothing in return for the well being of society beside flattering the ego of home owners. Incentives and penalty to corporate home owners to upgrade their rental facilities to ensure they become water smart and subsidies for home owner with timelines to do the same. We need to be all in this together as this will affect us all without discrimination.
senior with limited income, cost is a great factor to repair and replace household water taps, toilets etc., / appliances etc.
Remove fluoride.
I would use all the above tools available. Landscape changes would be first.
I really like the yardsmart guides, and a landscape transformation program and rebates/subsidies on materials to help with upgrading yards sounds great.
- Landscape transformation programs - Rebates and subsidies - Improved access to water-efficient products and services
yes
More info and publicity with specific examples and detailed cost benefit
None
All of these are great ideas! I would personally leverage programs like YardSmart and fix-a-leak, and I would also heavily leverage rebates and subsidies to make my home more water-efficient.
All of these are great ideas! I would personally leverage programs like YardSmart and fix-a-leak, and I would also heavily leverage rebates and subsidies to make my home more water-efficient.

What would help you to use or benefit from programs and tools like the ones listed above?
I used to live in Hays Farms (large set of condo units off of Elbow Drive in the SW). I could see no reason why we didn't gather rainwater for use in irrigating the trees and lawns on this property. Are condos/condo boards or multifamily units being targeted at all? In addition, I think the City should look at locations that use disproportionate amounts of water and follow up with those residences/homeowners or businesses. Maybe offer them an incentive on a rain barrel or two?
a more holistic approach to conservation besides only water initiatives. rebates & subsidies for overall energy, utility, waste, evaluations and improvements.
Improved access to water-efficient products and services through industry partnerships.
Landscape transformation programs
awareness, accessibility
All of them. They would benefit me and my community
Equity focused initiatives
Make them convenient and low cost
All of these are great ideas! I would personally leverage programs like YardSmart and fix-a-leak, and I would also heavily leverage rebates and subsidies to make my home more water-efficient.
Having the rebate at purchase time - not afterwards. Or build the cost into our taxes.
I would take advantage of a rain barrel program if it was offered.
Rebates on rain barrels would help and yard smart education is interesting.
I think these incentives are terrific and my condo would benefit from the drought-tolerant landscaping materials and Fix-a-Leak
More public service announcements and education of what is available.
Life is expensive so if there are opportunities to implement water efficiencies at a lower cost, all of the above would be of benefit.
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials would be helpful

What would help you to use or benefit from programs and tools like the ones listed above?
We have already transformed our property to drought tolerant landscaping which includes turf removal, native planting, rain barrels, water gathering swales and mulch to retain moisture. Rebates and subsidies would encourage more people to consider drought tolerant solutions. Education about the reasons and options for landscape transformation would also encourage more people to consider options.
I would definitely take a rain barrel except they sell out immediately every year. I would use landscape transformation measures, such as putting turf in my backyard if there was a subsidy.
Information on accessing those resources. Perhaps a mailout or online tool which is promoted through the media as now available.
Rebates and subsidies for tools, rain barrels and landscaping materials
All the above. But make sure each and all are affordable for fixed income people like myself.
understand why these are important to make informed decision in my actions eg. which tool to get rebate for based on my water consumption
More information on programs to encourage native, drought-tolerant plants.
Happy to get more rain barrels
None. The money for the programs outlined above are coming from my tax dollars. There are better ways that the City can use my money than pushing the non-sense climate change narrative.
See the above noted answer
I was nervous to buy another rain barrel and apply for the rebate because i wasn't sure how likely I was to get the rebate (or not if the total had already been reached), so perhaps having a "pre-approval" or a tracking system (2988 applications already received of 3000 possible rebates) would help me feel more secure in purchasing and then submitting for the rebate. I've looked at and tried to implement the "natural" yardsmart yard design, but struggled in sourcing the seeds or plants, so i'm still working on that.
I would use all of these if I was eligible.

What would help you to use or benefit from programs and tools like the ones listed above?
-Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings do not work for families that need to grow food to feed their family. -We do not agree with equity focused initiatives. -Promotion of low cost/ no cost practices are fine. -Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials are fine.
City must realize, Subsidies are paid for by tax payers.
These initiatives all sound great
Rebates and equity focused
Running them in collaboration with local organizations such as community associations or community garden groups would be helpful. Making them accessible and distributed across the city makes access easier. Additionally, making sure to emphasize the last [removed]et by ensuring accessibility of the programs to all Calgarians.
Information when these programs are released.
Programs targeted at condo boards/maintenance companies, as residents living in those areas do not have control over their outdoor water usage. Making the information accessible either online, via social media, or including information with utility or property tax bills that are mailed out.
the city charges administration fees which are excessive. the city needs to move away from trendy programs and thinking. lowering or removing the costs to consumers needs to be a high priority.
Put your energy and efforts into preventing leaks in the system - its hypocrisy to point the fingers at consumers when the city is the biggest culprit
I would love to benefit from all the programs you propose. But it has to be extended. Last year we wanted to buy a new rain barrel and we could not because there were too many people using the program. So you need to extend these programs to more people.
rebates would be most useful to me and just more education to the general public all the time. Landscape transformation programs are interesting and I would likely participate.

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and subsidies for drought-tolerant landscaping materials. Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings.
As mentioned previously, a more robust city sponsored water barrel program.
Create a public program so that households can transition to using grey water to flush toilets.
Rebates and subsidies for sure. Having experienced gardeners help direct a re-do of our front lawn into a more productive/useful garden.
More awareness that these programs exist. I wasn't ware they existed.
knowledge of and ease of application for any of these programs / ease of application for rebates etc. would encourage my participation.
Extensive additions to the fix-a-leak would be helpful, or free 1:1 advice. (I cannot figure out how to repair my dual flush toilet myself, even after looking online. I don't know part I need/that is compatible.) I support equity focused initiatives (although I don't personally need it). I am hesitant of rebates and subsidies as wealthy tend to benefit the most - there should be penalties instead.
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. These are the two that most interest me, and that I would like to use if they were available. I've already done all I can through education programs.
No need for any for this proposed programs.
Having more information about the landscape transformation programs, rebates and subsidies, and improved access to water-efficient products and services would be helpful.
Rebates and subsidies.
Rebates on efficient irrigation tools. Enforcement of developers providing trees (a little unrelated, but we didn't get a tree with our new infill and I was miffed. By now that tree would be providing quite a bit of shade has it been planted right away, and protecting some of our other plants - self purchased - from drying out in the hot western sun exposure). Like the deal of improved access to water-efficient products and equity focused initiatives.
All of the above sound great, and I would make use of these programs if I was aware of them (eg through mailed brochures alongside property tax information, community signage, etc).

What would help you to use or benefit from programs and tools like the ones listed above?
Please do not subsidize residents' irrigation system! We are now all equipped with water meters. Inform people on average usage of homes or similar size and / or with similar number of washrooms and bedrooms to promote awareness. Please also don't just pin all water conservation efforts on residential properties! What about industrial use and better yet, go after the 22% leakage rate you have in the system! I would support tax dollars going to address this leakage rate before supporting any of the programs you list above! 22% is a huge win!
Yes
Direct emails, free access to these programs
Easy access to the information
I am already knowledgeable in the above information
I would happily take a rebate, and be interested in industry partnerships. I'm actively planting prairie native plants but killing the grass/lawn that was here when we bought the place has been a huge challenge. If someone could source a heavy duty silage tarp to Solarize large areas, that's not hundreds of dollars, that would be ideal.
Landscape transformation programs Rebates and subsidies Improved access to water-efficient products and services Equity-focused initiatives to ensure all households can participate
Those are all good ideas.
information on how to access some of the tools and program benefits.
I don't think we have any leaks, but a City provided survey to identify leaks would confirm, or would identify any leaks so that we could get them repaired. Good, clear explanations of how rebates and subsidies would work, especially what would qualify as 'efficient irragtion tools, and 'drought tolerant landscaping materials'.
Knowing about them through media outlets Information available on water website A list of available contractors to do the work
Absolutely. We already have a rain barrel but would be very interested in rebates for landscape transformation, and drought tolerant landscaping.

What would help you to use or benefit from programs and tools like the ones listed above?
These all sound great on paper…it would be great if the education behind these ideas included reasons why efficient plantings on properties are more beneficial to our collective environment and mental well being as a community than ripping up yards and replacing them with gravel. I realize that changing the thought processes of home owners is an uphill battle, and I applaud the efforts the city has been making in this education.
promotion of low-cost or no cost practices.
Easy achess to information available about each.
I don't agree with established outdoor watering restrictions. Landscape transformation, however I do like the flowers I usually plant, along with my rose bushes and trees. If there are some trees that use less water than others that would be helpful. You need to define further what Equity focused initiatives arem
Rebates and subsidies for people with no lawns. Promoting urban gardens.
Great start in all these considerations! Now a full-fledged info/communication campaign needs to be enacted. Absolutely every Calgarians needs to be made aware of the better options!!
Water metering! Getting the buy-in for residents will likely be minimal when you aren't highlighting the issue directly within households. Take cities like Melbourne or Singapore for example, they have significantly impacted access to water and took decisive action to help reduce/rectify the concerns. As Calgary continues to be an international destination, there should be a willingness to get into alignment with other international cities that experience the same concerns on a greater scale.
Per my last comment, make it easy so all I have to do is call 311 and the service is arranged, and the costs go onto my tax bill. That would reduce a lot of friction. Sometimes the hardest part is knowing where to start. If the City could "jumpstart" these things for me that would help a lot.
All of the above
Rain barrels would help. Again this is restricted by the condo rules and the city would have to explain to the bimbos on the board that water barrels (not permitted to use the current eaves-trough down spouts) would be to their benefit.
More promotion of these programs. Higher incentives to make use of these programs.

What would help you to use or benefit from programs and tools like the ones listed above?
Continue education programs. Rebates and subsidies especially for public boulevards. Assistance for irrigation equipment and installation. Rebates and subsidies that include installation services.
open houses advertise availability of programs/practices
I am in the process of transforming my landscape to a yardsmart low water design. somehow the City has to advertise what programs or tools or practices are available through all possible avenues. different members of the public would have to be reached (alerted) in different ways
Education is obviously the first step but improved access to water efficient products and services like rain barrels and drought tolerant plants would make a big difference to some people.
The above 5 suggestions are of interest to me; access to these resources should be advertised through a variety of platforms and easily accessible to all Calgarians and citizens of surrounding towns and smaller cities.
Promotion of low- cost or no cost practices through education and outreach programs like YardSmart and Fix-a-Leak. Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships.
I'm not entirely sure, they seem more as options for homeowners.
Rebate or subsidy for installation of artificial turf would be an advantage to us for the coming year, but not after that. Everything listed is a good idea but realistically I am not sure how much use our household would make of it as we have pretty low water usage anyway.
Cost analysis, rebates and/or incentives.
Money - changing landscaping is expensive. When you have, and prefer, green grass, established trees and shrubs, they requie water to maintain and thrive. Change or replacement are expensive.
rebates & subsidies for materials
Landscape transformation...

What would help you to use or benefit from programs and tools like the ones listed above?
If rebates and/or subsidies were provided and posted in places online I would easily find.
It would be helpful if the City would take care of their weeds so they don't blow into my gardens, and to control the epidemic of our native rabbits! I should not be penalized for growing a garden that supplies my family with organic produce, in fact we should be rewarded for doing this. (keeps our healthcare use down). Gardening is wonderful exercise for seniors and really enhances our quality of life. The focus should not be totally on blank water usage to allow for these things. We do not wash our cars at home, leave sprinklers unattended, nor run water to clean our driveway, so we should be rewarded for that if rewards are to be given out.
I like the idea of targeting things like fix-a-leak to low income households. Find a way to bring it to people who would benefit vs waiting for them to prioritize it. I have taken advantage of most rebates you've offered over the years. Can't we make new builds meet higher standards for water efficiency?
Im all in! As a senior and home owner, I would love to explore all of the above! Bring it on. Awareness and information as to what is available to my household.
None
Rebates on rain catchment system integrated into the eves tough system
Easier and cheaper access to rain barrel progams
Help for renters to implement these initiatives.
All the programs that are listed are beneficial. Rebates and subsidies should include labour for installation of water wise products and materials. I had my front yard landscaped to be water wise and the labour was very expensive.
None. City programs focus on owners, not residents. Biggest political bs!! You will not help so many residents because of this stupidity.
Tech to reuse grey water
These seem like there could be a lot of challenges with most of these as I could see those running the programs being friends of government and making a lot of money off of this. The ethics of who will run the programs is not something I trust from our municipal government.
I like the yard transformation idea - but why not small communities - for example ours is about 80 houses - with the right design and support, I think you could get buy in to transform a community like ours rather than one house at a time.

What would help you to use or benefit from programs and tools like the ones listed above?
Easy access to the information, widely spread access to it through a variety of modern mediums
All of the above are excellent ideas.
The City should use available information to target high usage households and work with them first. People that are shown to be low users wouldn't really benefit from being shown how to use less - the savings would be minimal at best. Get the low hanging fruit first. Use the data you have on hand then communicate the options in a manner that gets the highest, quickest benefits.
Yes
Seeing other people use them - the biggest improvements will be from the biggest users
Control landscaping companies that contribute to this problem. In addition, why do we have HOAs that are costing communities thousands of dollars annually for a very high maintenance landscaping program. The benefits to costs are unreasonable and esthetically aren't that appealing. Why is the City maintaining boulevards of Kentucky Bluegrass and weeds? Why aren't prairie grasses and wildflowers being utilized? No mow lawns should be incentivized.
Promotion of low cost practices and tax reduction.
More information would be required before I could answer this question.
I'd love to use any of these if I could. Just knowing about them is good.
More free or cheap rain barrels.
Make them as affordable as possible. Work with local garden centres to offer a selection of reasonably priced plants along with hardy fruit trees.
Rebates for efficient use outside
None. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its a fake agenda.
Cost is certainly a barrier right now for everything. Design help would be great, as that can also cost quite a bit of money in the private sector. Really it comes down to what is next on the list? To push being water wise up the list, will take constant year round information…not just in the summer when people are using more water outside. Something like a prep over winter for summer use campaign.

What would help you to use or benefit from programs and tools like the ones listed above?
Making sure the population is actually aware of these programs. Oftentimes, only a small portion knows about these and they're the people that are already conscient about water and do their own research to find these programs. They could be better promoted to the whole population.
It's not all about how government can spend taxpayers' dollars or run programs to manipulate citizens to change their ways. LOOK AT THE ROOT OF THE PROBLEM!
A visual on how much water is used during a shower
Make it simple and easy to access. Too many programs like this are incredibly opaque or arcane. Just make it straightforward, and minimize the cost to administer it.
Being aware of the programs as they come up. Perhaps by receiving an email. Convenient location for education and in person
Landscape transformation programs would be great. Incentives to plant drought-tolerant plants would help as it can quickly become expensive. Having a good, trusted local source for native plants would be good. What I've seen sold within city limits is limited in variety and expensive. Rebates and subsidies will help make it more affordable.
All of the above sound great as long as they are easily accessible. I think we have to look at neighbourhood parks and decide how we can make them more water sustainable, but also allow some watering. Many of the parks in our area are unusable in the summer as the grass is dead. I think some intelligently monitored watering would be helpful in keeping our very few parks usable and somewhat attractive in the summer.(I live in Spruce Cliff)
I'm not sure
Nothing. Planting low water plants eventually creates a landscape that attracts less water overall. Instead the use of rainwater capture systems and scales, encourages lush growth which in turn attracts and retains rainwater. Proven and backed by science. We dont want to create a desert
We would use all of the above. We are very water conscious, and it irks me when I see people over-watering grass, etc. so increased enforcement would at least make me feel better!
Landscape transformation programs.
Rebates for installing thermostatic valves

What would help you to use or benefit from programs and tools like the ones listed above?
Increase costs on high volume consumers and any water wasted on cleaning cars or water lawns
Don't waste taxpayer money on free handouts or initiatives
Concise, easily available information and, for landscaping, a database of approved contractors who are willing to carry out small residential projects. However, with the rising cost of taxes, utilities, food, combined with the cost of building and contracting in Calgary. I expect landscaping changes are at the bottom of many people's lists.
Rebates and subsidies.improved access to water efficient products. Equity focused initiatives.
Easy access to the tools and clearly communicated rebate programs.
none spend the money on infrastructure repairs
Rebates and subsidies if there is more we can do. I do not like equity focused initiatives at all.
Flexibility (eg rebates for any water barrel/irrigation tool rather than just one city sponsored design)
Awareness. I was unaware of these programs
Free household audits for leaks and free replacement fixtures when a big improvement from new fixtures would be evident. Knowing that the city leaders are fully behind the initiative and leading by example.
We already use rain barrels and have a rain garden with drought-tolerant plants. Encourage more people to do this and to stop watering grass. All of the above would be great.
Free rain barrel
Landscaping initiatives that promote replacing lawn with native plants including trees, for instance adapting Miyawaki reforestation to front and backyards, even to small spaces - I've planted 6 sq meters using this technique in my front yard of a semi-detached home this summer, expect for it not to need regular watering in another 2 years when it should self maintain with nightly reversal of flow in the trees
Yes

What would help you to use or benefit from programs and tools like the ones listed above?
Information. Sometimes the info is not easy to find on the city's website.
An online tool to plug in our lot footprint with a design function to determine drought resistant planting and ability to select height and flowering time and colours.
we use timers for watering the lawn and water at 2 am in the morning. rebates are good but the forms need to be readily accessible. Teaching people that their lawn can be longer which requires less watering.
All of the above.
Don't use my money to support other people
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.
Rebates and subsidies. Equity focus initiatives.
make programs known
All of the ideas listed sound great. I would actually also include ticketing for water waste practices such as washing driveways.
Blanket coverage of whatever decided.
Already uses such tools
I dont want you to spend one dollar on this type of thing before you spend money on fixing the transmission and distribution systems. First you should set proper values of true water system transparency, second you should set proper goals by measuring yourself against the best cities in canada, not the worst cities in alberta. Third you should install proper surveillance, and real time measurement at all nodes. Third, you should fix area from worst to best. IF your current leadership cant get on board with this simple, clear, compelling plan, you should get no leadership.
We should come together to do this as a community so everyone should be on a water barrel like we all have a garbage cart.. if the rich people can do water they want and the rest of us have to conserve , shame on the city (for instance, rich neighbourhoods have way more trees than the rest of us

What would help you to use or benefit from programs and tools like the ones listed above?
based on information each year the city runs out of products to help in providing water efficiency. The barrel programs runs out of barrels within days of small amounts of barrels available. If city is serous in water efficiency, then they should pay full costs of all tools or programs to achieve the goal not only give a potential cost reduction of 5 - 7% as all programs have done in the past.
Landscape transformation
I don't want to change my landscape. Stop funding others to do so
rebates and subsidies on rain barrels and ensuring adequate supply of barrels
Knowing about them. Easy to submit receipts and claim value. Proximity to material offerings
The cost of water delivered to houses based on ourselves and neighbours has resulted in subsstantial water use reduction. Lawns are brown in our area by the end of the summer. There is a green space in front of most house the city requires residence to look after and that includes water it. If the city was to allow the area to revert to uncut wild weed infested areas water, fertilizer and weed control would be reduce.
I'd be interested in all of these
Promotion of low- cost or no cost practices through education and outreach programs like YardSmart and Fix-a-Leak.
Financial incentives for water reduction, subsidized or rebates on upgrading of new water efficient appliances, free assessments of current appliances for water efficency.
Easy to access programs. (Limit the number of hoops)
Programs and tools have to be free and easy to access in order for people to use them.
Good looking low cost rain barrels would be something i would install for watering flowers.
All of the above would be very beneficial to myself and all homeowners. Great ideas !!!
Rebates and subsidies- cost of living issues are not going away and this should be the cornerstone of government decisions.
If there was a predetermined and outlined rain barrel pump etc set up that could be purchased.
Improved access to water efficient products, and services through industry partnerships. Promotion of low cost practises through education.

What would help you to use or benefit from programs and tools like the ones listed above?
All of the above are great
Awareness and promotion…start with a few interested communities to pilot this, test strategies and outcomes by comparing to communities not currently participating.
Promotion of low- cost or no cost practices
The rebates and subsidies would be most effective in my community. Knowing about these programs and making them easy to access would help me use them.
They wouldn't
Honestly, i wonder does the net effect of water barrel production like much / many of our well intentioned efforts to lessen environmental impacts undercut the very goal we aim to achieve. I don't think it fair that users in say an apartment would have any of their usage fees being used to for instance subsidize Landscape transformation programs for single family homes.
I would like to see tiered water pricing. Rebates would be nice as indicated above in the tools.
Enact them, promote them so people are aware of them & make them easy to access (little red tape)
Landscape transformation would be great. Grass sucks anyway 😜 and rain barrels.
Clear, uncomplicated application processes.
I have no need for any of these programs, but I am in support of all of them.
Me? None, I'm a renter. But I love environmental based subsidies-- being rewarded for doing a good thing, seems like a solid approach.
Sick of Equity based programs, I have to pay more for the same thing because someone else doesn't work as hard as me. if you have enough money to own a house with a yard, you have enough money to participate in water efficiency programs. Quit trying to force "equity" into everything.
Make them free and easy to access. It shouldn't be a complicated application process.
Access to detailed and timely information. Making it simple to access any rebates or grants or loans to accomplish property updates

What would help you to use or benefit from programs and tools like the ones listed above?
I already use the Yard Smart recommendations eg water barrels etc. But good communication between the City and residents is vital to get the message across. For example I had not heard of this survey until I read a news article today online. It was just luck that led me here which is appalling. The City need better outreach be it online or through flyers or TV and radio advertising. You have to get people more aware of the problems before they will buy into the solutions!
Rebates and subsidies for barrels and landscaping would be useful... existing programs are poorly funded and poorly advertised.
Just think before you use any water.
All of them, but maybe not the access to water efficient products and services. We have such a problem with waste that it is hard to also justify getting rid of something working perfectly well until it absolutely needs to be replaced.
Subsidy for underground sprinkler or rain barrel pump
Financial incentives to use less as well as Financial grants for upgrading leaking areas of your house or appliances Etc
Rebates for good practices
Ensure that programs and incentives include those that have ALREADY made some of these changes. IE not just to go out and buy new things... but rebates or discounts if you can prove you have done it already.
We currently use the above features but know many others who could benefit from these initiatives.
Yes make "Landscape transformation programs" mandatory. Anyone who keeps a plain grass lawn (including businesses) should pay through the nose for it to be alive. Rain barrel systems would be great as part of new house builds.
Rebates

What would help you to use or benefit from programs and tools like the ones listed above?
Incentive programs to switch to low water design (please include artificial turf in this!! Lots of people won't switch because they have kids and dogs and don't want a yard full of rocks to play in) Copy Okotoks idea of providing an incentive to switch people to smart sprinkler controls instead of manual watering or hose and sprinkler situation (big water waster) Property tax benefit for certified xeriscape yards?? I recognize this could be controversial but also a massive incentive.
Landscape transformation program. Rebates and subsidies. And learning from low-cost or no cost practices.
Rebates or subsidies for landscaping materials would be of benefit. I've spent a lot of money over the past 2 years changing my landscape to drought tolerant materials etc.
Changes of habits, rebates, and landscaping programs would help our household
Promotion of resources (mail, email, etc.) I miss getting the waste flyers with my utility bill (have moved to online).
rebates and help with turning lawn into water efficient landscaping
All of the above programs are great ways to be more water efficient. Employ them all.
Ease of application and approval process.
We could benefit from learning about more drought, tolerant plants, and shrubs for the yard. We already used two water barrels and it would be nice to receive a small benefit for this on our water bill each summer.
None.
Education about available programs
Access to water efficient products and equity focused partnerships for lower income people
Provide the information; provide links to companies that can help. Send it with the bills. Email, social media. Consider humour in ads on traditional and social media. Astro turf - is it good/bad? What to consider? Drainage concerns, etc.
you keep talking about irrigation in reference to lawns and gardens. there must be programmes for mature trees. they are very susceptible to drought.

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.
Good information.
I am against rebates, subsidies etc as they only lead to higher taxes while benefitting only a small % of the population. Tiered water usage rates may ‘encourage’ people to change habits.
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.
The last thing the City needs is another program to administer
All of those are excellent programs, thank you. Strong and clear communication will be key.
Landscape transformation program and rebates / subsidies
Information to homeowners about these programs. Not everyone (tho I am) can be expected to access this information by electronic means only. Also, a list of reputable vendors of these services would be helpful.
Rebates and subsidies
A landscape transformation program. Ripping out a lawn and replacing it with other material is very costly - time and money-wise. Maybe some rebate programs?
Landscape incentives and rebates/subsidies would be helpful
Rebates and subsidies Improved access to water-efficient products and services
Promotion of low cost or no cost practices, more about teaching people how to install a new toilet, fixtures, more education on the "how to's" as plumbers are very costly Rebates on irrigation
Landscape incentive to desert landscapes similar to Las Vegas Have reconverted all fixtures and appliance to low water use.
I love it all. I guess truly information to know that these programs are even available to Calgarians

What would help you to use or benefit from programs and tools like the ones listed above?
I would love to access multiple programs, including rebates and landscape transformation programs. If there is a pilot project for landscape transformation, I would love the opportunity to participate.
Landscape ideas and optional plants. Rebates and subsidies - got two rain barrels last year, but only refunded for one because I purchased it on March 31. That's not cool. One day off.
Yes especially rebates and subsidies
Broader coverage of support and cost assistances.
Waste of time and taxpayer money. I do not support the city continuing to overreach with needless policy.
I like these programs. Also, instead of penalize household that uses excessive water, also reward household that uses less water.
Yes I would, but I think the best one would be to incent people to use irrigation. by far the most efficient way to water
I like the education idea above to instruct people on how to check for toilet leaks, etc. I do not like the rebates / subsidy ideas. The cost of these programs will increase my city property taxes which have been going up significantly over the past 10-15 years. With the increase in population, I think we need to work with the province on expanding the Ghost dam, Glenmore reservoir, etc. to retain and store the water from spring runoff, etc to ensure we have enough water for our growing population.
Some programs could be beneficial, such as rain collection storage, or low cost water timers. However removing and replanting with drought resistant plants is cost prohibitive regardless of low cost programs. New developments in the city should be looked at. In those new locations, placing a requirement on the developers to install drought resistant grasses, shrubs, trees, etc. in their new home build will help Calgarians reduce water use without needing to replant their yards after purchasing, increasing costs to the land owner.
AT age 65 I do not like these programs expecting home owners to pay a bunch of money to generate savings which we seniors will never attain.

What would help you to use or benefit from programs and tools like the ones listed above?
I like all of the above.
i need more information about the programs and how to access them
Subsidies, rebates, low cost options
I would benefit generally though not individually from the first 4 practices, and support them all. I support #5, but am not sure it applies to my situation. Most if not all apartment dwellers do not have individual water meters, so such initiatives would have to be done through the owners of the buildings.
I think education and outreach are most useful to us. We have already incorporated many of the practices listed above to the degree that it makes sense given our age and income levels.
None of these programs would help. If I want to educate myself, I am not looking for help from the City.
Landscape transformation incentives moving yards more to xeriscape style designs.
We recently planted a rain garden and native plants. The Yardsmart information was very helpful, both to us and to the landscaper. It would have been more helpful if our landscaper had been aware of these tools and how to create outdoor spaces in Calgary that are water efficient. We spoke with several different landscaping companies, and none had built a rain garden or had knowledge of planting an appropriate garden for Calgary to be water efficient and support local ecosystems. There needs to be more communication of these tools with professional landscapers and better ways to connect individuals who are interested in applying the tools with professionals who understand them. Perhaps a list of professionals on the Yardsmart website and a certification program for professionals to be certified in sustainable landscaping within Calgary?
Rebates and subsidies (meaningful ones) Improved access to water efficient products and services Equity focuse initiatives

What would help you to use or benefit from programs and tools like the ones listed above?
All great ones, although honestly I'm not sure what some of them are. Are there videos that show what each of them is? I'd like more water barrel options meaning delivery & setup, even if it comes with a small additional cost. I'm a lone senior & don't have a truck to transport a water barrel, nor can I set one up so it's easily functional for me. I love that the city offers free mulch, which I use when I can find a means of transporting it. What are the rebates & subsidies available? I don't know what the last 4 items are.
Landscape transformation would be super helpful! I have a bunch of grass that I'm slowly trying to replace with productive and low-water alternatives, but the cost and effort are significant.
Perhaps incentives to change underground watering system to a more low flow, root targeted system. Ours is 25 years old and could probably be updated.
Rebates and subsidies is a good idea. We have already done this. I strongly feel that the best way to encourage people to be more water efficient is through water usage billing. Tiered water usage billing could be one where the rate increases when people use more water.
Those all sound like great programs and if available I would use them.
People like their green grass lawns and the city and/or developers have planted thousands of trees in the city that all require water. Asking people to give that up is not going to go over well (it didn't go over well when you fully restricted people in 2024). Rain barrels are great, but when I'm hauling 8 watering cans full to water my garden, let alone my flower beds, it takes me 30 minutes vs. 10 minutes with the hose.
have been using rain barrels for years
Education and outreach could help, like information on how to fix leaks on various faucets. Affordable drought tolerant grass seed and sod. Rain barrel and trough alteration subsidies or rebates.
If the suggestions are wise decisions that reflect smart choices that do not increase heat reflection rather than absorption, assist pollinators, do not encourage pests from living in proximity to your home, and is not invasive to areas of your lot. Neighbors know how to properly effect these changes to not put your property at risk of damage

What would help you to use or benefit from programs and tools like the ones listed above?
Promotion of low cost practices and rebates or subsidies for irrigation tools would be helpful.
Rebates and subsidies for efficient irrigation tools, rain barrels and drought-tolerant landscaping materials.
Landscape transformation programs, provided they are paired with updates to bylaws that remove the ability of neighbours to undo all that work if they do not agree with the esthetics of a property. Rebates and subsidies have already helped, and I am planning on accessing them again next summer
I like the idea of landscape transformation. Personally I'd love to remove my front lawn entirely, but I can't afford it. I also can't just let it die so I do have to water it. I also think the promotion of low or no cost programs is useful. I think rebates and subsidies should only be open to homeowners and should be pretty limited in scope. I would consider requiring new constructions to have no front lawn and instead have hardscaping / xeriscaping.
All of the above
Education re: indoor water use Information on water-efficient products Perhaps a newsletter coming to my inbox monthly or with each season
Just stop already. Reduce headcount at the city. Too many people coming up with too many "great ideas". Solutions in search of a problem.
Not much apart from, as seniors on a limited budget, financial incentives.
Fix the city infrastructure; and you may have to pause city growth to do that.
Financial incentives water usage efficiency.
Equity-focused initiatives.
People just need education, like how you don’t need to water your lawn for 8 hours in direct sunlight!
Public information and support
Awareness is key!
Provide some sort of incentive to do these things.

What would help you to use or benefit from programs and tools like the ones listed above?
The Landscape transformation programs and rain barrel subsidies could be useful. I am currently thinking of replacing my front lawn with something more maintenance-free and native to the area.
Financial help for replacing older things (taps etc) and no increase in water costs.
I would be wholly engaged in the listed programs and tools. No assistance required!
Incentives.
Landscape transformation and rebates and subsidies
Yes I would use or support all of the above.
None. Thank you.
Considering helping to cut large trees that drink a lot such as fir tree, make rebate to trees that drinks less water
I do not support any of those listed initiatives.
Simply increase the cost of water per cubic meter to encourage water conservation efforts. I think this is called throttle demand.
I don't need the City to control my water use. I'm smart enough to figure out how to use or not use water as appropriate all on my own.
I would like to see low-cost options to transform my remaining grass to low water use, drought tolerant plants. Bylaws limit the length of groundcover in the front yard... that needs to change. And taking the grass lawn out costs enormously and being seniors we can't do it ourselves. I would love to just be able to plant clover and native plants in my yard without worrying about neighbor complaints and city bylaw tickets.
Incentives for rain barrel use, under ground scheduled sprinkler use during non-peak times, scheduled watering days like many other municipalities.
Landscape transformation programs to native plants would help. Our landscaping is aging and needs a major overhaul. Rebates and subsidies for a watering system would work. We could get it setup to hit all the trees at once without spraying it into the air. Improves access to water-efficient products and services would be great. We have water barrels but if we had a cistern system to hold more rain water that would help a lot.
As already mentioned, rebates and subsidies would be a big help for outdoor watering and improved access to water-efficient products would help for reducing indoor water usage

What would help you to use or benefit from programs and tools like the ones listed above?
None
None
These are all carrot approaches. I'm sure they're all a little effective in their own ways. But to be frank, if the water restrictions of 2024 taught us anything is that this will only go so far, and a financial stick will need to be applied to get some people to alter their behaviours.
More knowledge is required
Resident practices are great, but industrial use should receive an equal or greater focus. Like, why is our drinking water made available for commercial bottling? What is the cost of that use on Calgary's overall water use? What is the cost on removal to downstream consumers?
Advertising to let me know these programs exist.
programs or subsidies for replacing grass with more drought-tolerant landscaping
None.
Anything that can reduce costs for improvements such as replacing old toilets or xeriscaping would certainly be interesting to hear about.
The rebates for rain barrels, etc. is great. The rest of the information is going to be helpful for my landlord.
If it's low/no cost to me, that would help a lot.
Incentives for underground water irrigation installation and usage.
Knowledge of their availability, opportunity to subscribe to info sessions/webinars.
Rebates
SIgnificant discounts on efficient fixtures for an extended period might allow me to upgrade. I could not afford to replace all 3 toilets at once even if discounted, but could perhaps budget to replace one a year.
None of those programs are good - they are all big government waste. Your only incentives/disincentives should be the price of water.
Sure these can help I use a rain barrel for plant watering which saves money having a second would be great but cost can be a barrier.
Access to current information via emails, texts, ads etc.

What would help you to use or benefit from programs and tools like the ones listed above?
Pamphlets going out to residents to inform us of these programs and tools available. If this information doesn't get distributed appropriately, people won't know it's an option.
Clear, simple information on how to participate and benefits. Easy access to low-cost or free water-saving products and services. Hands-on workshops or demonstrations for practical learning. Financial incentives making upgrades affordable. Personalized advice for specific home or yard needs. Regular updates and reminders to encourage ongoing conservation.
Our yard is already landscaped to be water wise by planting native drought tolerant species and not having a traditional lawn. These are easy changes that most residents could do. I think this is also a good opportunity for the city to revise and revisit planting policies to ensure that the City of Calgary is planting native species only and potentially exploring a bylaw prohibiting the sale of invasive plant species. I was disappointed the City of Calgary did voted down replanting easements with native plant species that would be drought tolerant, reduce maintenance costs, and support native ecosystems, native plants also help water reabsorption which would help with flood mitigation.
I do not need rebates or subsidies. I am already doing these things. Running such programs and subsidies may cost more to run than increased benefit you will see. We already pay for usage and that in itself is sufficient to me, I would prefer the Cory not waste more money on these initiatives.
A rain barrel rebate system would be great. I have tried to participate in the city of Calgary program for 3 years and they are always sold out. Rebates and subsidiaries along with education on low-water plants would be excellent.
YardSmart program is good, need more city rain barrels
None of these
Drought tolerant landscaping rebates.
Better communication of deadlines and opening them to more people
ALL OF THE ABOVE WOULD HELP ME TO IMPROVE MY WATER USUAGE.
City building bylaws requiring all renovations and new builds to only use the most water efficient products. Fines applied if the builders don't choose these items. Also agree that outreach and education would be good. Offering special programs for low income Calgarians to obtain water saving products.

What would help you to use or benefit from programs and tools like the ones listed above?
The initiatives taking precedence over condo bylaws to ensure equity with freehold ownership.
Rebates for native, drought-tolerant plants. A few years ago the city gave out packets of wildflower (flax) seeds, and I think a similar program could be helpful.
Yardsmart programs.
Nothing, I already use wise water use principles inside and out.
Equity-focused initiatives...I believe there should be recognition for the variances in how each Calgarian uses water. Some will espouse a great desire to maintain their yards or to run appliances needlessly while others are careful and cautious. Yet we all pay the same rate. Many waste, few are rewarded for being careful.
Landscape programs that are supported and subsidized
As a renter - encourage home owner to change. As renter - provide free or extremely low cost options.
Equity-focused initiatives
All of the above
Landscape transformation. I do however already have most of this in place. Rebates for rain barrels and access to them (sell out fast) so the price is reasonable.
If these were available to condo boards as well.
If the meters are providing live data then in comparing houses it would likely be apparent when a house has a toilet leaking because certain houses would show that the water never stops flowing compared to the average house. Not recommending a mass swap of meters and smart meters to execute on this. Find more water for the people.
Access and knowledge of these programs would be helpful. The city runs so many initiatives, it's hard to always be current on what else we could be learning/accessing.
I would love rebates and subsidies for irrigation tools.
All of these programs sound great. If there were information sessions in community hubs, info pamphlets mailed to houses, or the potential to call a number and get information on the programs, this would be helpful.

What would help you to use or benefit from programs and tools like the ones listed above?
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships.
first 4 suggestions listed above: 1. Promotion of low- cost or no cost practices through education and outreach programs like YardSmart and Fix-a-Leak. 2. Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. 3. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. 4. Improved access to water-efficient products and services through industry partnerships.
this all sounds like a huge waste of taxpayers dollars.
All of these programs would be of benefit. I live in a condo so the board dictates outdoor water usage. If condo residents and boards are given access to these, a dialogue could be started to find efficiencies.
I'd rather money for rebates and subsidies go to fixing the water loss on the cities side.
Stop using tax dollars to pay for programs people should pay for themselves.
A study showing over the course of a year, what water usage looks like for a tank water heater vs an on demand water heater.
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3.
I'm suspicious of very much promotion/education. Those who care and are willing to change voluntarily probably already know . And it's wasted on others
Landscape transformation programs!!!!! There are WAY too many lawns in Calgary, especially with new builds. You'd think we're in the pacific northwest with how much grass we insist on watering. Not enough homeowners realize their nice lawns are going to die in the next few years. So yeah, Landscape transformation programs. 100000000%
Better access to water-efficient products/services

What would help you to use or benefit from programs and tools like the ones listed above?
- Free programs to learn how to fix leaks to avoid the high cost of plumbers - Low water yard promotions. Incentives to have a water-free yard (Rock gardens, etc) - Rebates for rain barrels would be huge
Low or no cost transformation assistance for landscape design as I have a large lot. Rebates/subsidies to do this once plan is in place.
I have already tried to use the yard smart information. Make it more practical.
Notify when programs are available
My household is already water efficient.
rebates and subsidies, reduced storm water runoff billing for households with drought tolerant or rainwater collecting gardens/landscaping
We already have switched to drought resistant plants and have 3 rain barrels. Not sure this comes close to balancing the waste that is obvious in the neighborhood? More policing and fines are needed.
Mandated day-of-the-week watering (with penalties that are enforced!!), would be useful.
Rebates/subsidies Landscape programs
We would welcome and embrace all the programs and tools listed above.
Definitely the subsidies and rebates! Sometimes I miss out on the opportunities because I don't hear about them though.
Rebate for water barrels would be nice.
Incentives and more public education.
Communication and incentives. I have two rain barrels and participated in the rain barrel rebate program. I'm very interested in the landscape transformation program.
Rain barrel incentives.
Incentives for updating toilets.
Water schedule for neighborhoods..simple
Simple awareness that programs or incentives exist to encourage less water use.

What would help you to use or benefit from programs and tools like the ones listed above?
Again. I would like the city to get out of my business. Get things running smoothly for this city again. Stop blaming and shaming the citizens. For years now it's non stop failure. Please make it safe for us to walk down the streets. Please make it so we are not scared in our own homes. I truly think the city should be building good will with people before they ask for anything else from the citizenry. You tell us what you have done to improve things. Take some responsibility.
Most people understand this. It is hard to be serious when you see other people, companies and the municipality just not being into it.
Landscape transformation - would love to convert to a low or no water yard but it is expensive.
rebates for equipment upgrades
We can focus on making xeriscaping a common feature in Calgary and support it. Then build more reservoirs.
I would volunteer for the landscape transformation programs. I am already involved in the Alberta Native Plant Rescue Society and this is aligned with my values.
Let's just not and pretend we did.
Not much can be done without huge expense as my landscaping is already well established. Also, rain barrels need to used properly as in nearly all instances, they breed mosquitos which increases diseases and contagions.
Rebates and subsidies for rain barrels
I'd love to get another rain barrel and equipment to connect them in series. Access to low cost drought perennials would be fantastic. Accessing these products in a convenient location like a local hardware store or garden centre is preferable so I don't have to drive across the city or book an appointment or wait in line to purchase these items.
Another money grab from the CITY.
If there is a way to save money I would use it
Improved access to water efficient products and services through industry partnerships.
yes
Direct information in my statement each month

What would help you to use or benefit from programs and tools like the ones listed above?
Landscape transformation programs, Rebates and subsidies, Improved access to water-efficient products and services, Equity-focused initiatives
City funding itself with immigration and effective use of tax dollars
transforming our landscapes to be a bit less water reliant is a good idea.
I would be interested in better access to water-efficient products like appliances. I already do or have participated in the rest.
I like the low-cost/no cost option, and all the options. Equity-focused initiatives are unnecessary, costly, bureaucratic and will turn people off. Put it out and treat people like adults.
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings.
There is always space to learn new strategies, so definitely first program will be helpful. Also landscape transformation, to understand how to decline water demand for our garden. Rebates for rain barrel was very good idea, so it is also good point.Improved access to water-efficient products and services is also very good initiative. I think all of mention above are very great initiatives.
If the cost is very competitive (cost-quality)
Concise and clear communication of the benefits of the programs along with any associated costs.
These programs are regressive and do not take into consideration our lifestyle, needs, biodiversity, or other market factors. They also don't address the single largest waste of city water which is leakage through its pipe network (estimated at 25-33% of total water processed and delivered). Imagine cutting the entire city's water consumption by 1/3 by responsibly managing your own infrastructure.
n/a, as these are significantly reduce water use. Come with meaningful technical solutions.
These are fantastic ideas and exactly what I was describing in previous questions.
I would be inclined to access any information and remedies to use less water, but I do feel that those who abuse the privilege of water use should be penalized or charged a substantial fee for ignoring the methods that would prevent over use of this precious water. There must be a way to educate Calgarians about saving water and not just blatantly wasting this precious resource.

What would help you to use or benefit from programs and tools like the ones listed above?
I would not spend extra money to save water when paying for water is cheaper than cost of saving money.
A clear and concise way to access these programs
All of the above are helpful. Teaching young people the necessity of not wasting water should be a priority.
Rebates and subsidies, equity-focused initiatives.
I have attended YardSmart programs. I would use and benefit from landscape transformation programs, rebates and subsidies, and equity-focused initiatives. I would like more information about improved access to water-efficient products and services.
Developers should be required to put in desert gardens like in Phoenix instead of just lawn.
Please make the programs available to condo owners, not just single-family home owners.
If the government wants to charge a premium on what it deems as "excessive" water usage, then they should be prepared to provide a discount or rebate to households who use less than the metric deemed appropriate by the city. If the city wants citizens to promote or use water efficient programs, they should be provided at no additional cost to the taxpayer
Nothing! I have all the [removed] low flow water safe stuff. Maybe let’s not build more high density in areas that don’t have the infrastructure
- I like the idea of all of the above. I think there should be more incentives for drought tolerant yards. We need to move away from lawns. - I also would like acknowledgement of the efficiency of drip irrigation over watering from the hose. It uses a fraction of the water and when we had previous water restrictions, this was not allowed.
Improved access or even just the availability of water efficient products would help us. What on earth is „equity focused initiatives“? Could we please, just once do without Woke-speak?
City enforcement on current water abuse NOT more tools
All of the above
All of the above & see my previous responses.

What would help you to use or benefit from programs and tools like the ones listed above?
Multi family properties can rarely access your programs - please consider condo developments of all sizes when creating programs, including rebates to encourage xeriscaping and requirements for new builds to have 50% or more xeriscaping of landscaped areas.
Nothing
Unsure what Equity-focused initiatives means, but if it stops those who just don't give a [removed] about conservation of water, it would be a great help
Accessibility and timely training/courses. Somewhere near home and when the time is more suitable for me.
We are in a new condo, so presumably none of the above apply. I question the need for incentives if water was priced properly
If they were available, I would use them.
Information that was easy to find (as mentioned the city website is difficult to navigate), updated frequently, and is relevant to Calgary. I have never heard of YardSmart and Fix-a-leak. Social media posts with links would be handy.
rebates are great - but require the cost up front.
Better information about the available programs.
yes would consider all
these are all good programs
Clear guidelines and a variety of options
All of the above
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Brilliant. Also enforcement and bring in odd/even watering days.
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings.

What would help you to use or benefit from programs and tools like the ones listed above?
I would appreciate a better rain barrel (I just use an old rubber garbage can so there is some evaporation. I would love to see more programs to help people who are not as aware. I love YardSmart but am not familiar with Fix a Leak. All of the above sound fantastic.
all of the above. and find a way to better reflect my efforts on my utility bill
Water rebate for installing devices that save water, and a live tracker for usage
Rebates and subsidies and landscape programs
Please focus on affordability and lowering the EnMax bill. The added fees are outrageous and water, garbage removal, and all the other nonsense on that bill need to be dealt with. All of those fees should be covered by yearly property taxes. We should not have to be paying them monthly. This bill is severely impacting the financial stability and quality of life of many, many, many Calgarians.
What would help me is rebates and subsidies on irrigation tools and drought landscaping materials. As well as education.
Easy access to the resources that are available.
All of the programs sound excellent. These programs would help my household: Promotion of low- cost or no cost practices through education and outreach programs like YardSmart and Fix-a-Leak. Rebates and subsidies for rain barrels and drought-tolerant landscaping materials. Equity-focused initiatives to ensure all households can participate in water efficiency programs.
Awareness and incentive (not just $, time and effort are important too)
We already use rain barrels and use xeriscaping techniques in gardening. This knowledge is readily available but there are some who don't know what the value of this information. In that regard, community education programs would be beneficial.
The rebates for rain barrels was beneficial. Unfortunately it was not available when I first bought my rain barrels several years ago, but was when I bought another one last year.
Not sure.
If our condo board and property managers would be sent this information it would be helpful and if apartment owners/tenants can access any savings services that would be great. With the latest construction that I've seen in my neighbourhood....it's more row townhomes and apartments, so items that are compact would be helpful. Add this information to 211 so if we can't find it online, we can call to make connections to help us save.

What would help you to use or benefit from programs and tools like the ones listed above?
Maybe a monetary incentive - such as free or cheaper water up to a certain amount per household and more costly after so many cubic meters. It would give people an incentive to be more careful with water usage and if people choose to be wasteful or not address leaks they pay more.
*Make dandelions 😎! We need a paradigm shift in our opinion of dandelions and “perfectly manicured” lawns. *We re-landscaped our yard with stone and gravel. We never water our lawn. *We have two rain barrels (used the City rebate for both). * I would use more city compost especially if it was available in various parts of the city. *Encourage garden centers to carry and discount native plant and grass species. Also drought tolerant plants. *No more herbicides or pesticides on city property. Wildflowers and grasses only.
education and awareness of them
rebates and subsidies
All of these things. And again being sure any program applies to multi residential.
We already have a mature yard. Its' maintenance requires constant work and is upgraded as changes are made into more water efficient concepts. Sometimes an appliance breakdown becomes unaffordable & unless it is major it means we delay in replacing it. Some kind of incentive to make an appliance change could be useful.
Subsidies for rain water collection devices already installed as we can’t add any new ones and have already incurred the costs of installation. Also drought tolerant shrubs and trees have already be installed but a rebate for having done so would be helpful.
I would remove my lawn and replace with something low-water if I had some incentives
I would love the above programs. We have been using our rain tanks as well as swales in our backyard to trap and hold water so we can water our trees more effectively with rain water. I appreciate that the Calgary Hort Society has some excellent programs to teach water wise yards.
Would definitely be interested in landscape transformation incentives
A good ad campaign to explain the program in simple plain language
More information on how to access those programs. If those programs are available to everyone, and not capped at a certain number of people.

What would help you to use or benefit from programs and tools like the ones listed above?
All of the above. Two or three tier billing based on average per capita consumption. Education in schools in the hope that it will flow up to the parents/adults.
I am not prepared to cutdown my trees and have no landscaping. You do not permit rain barrels for gardens as it's claimed to be a source of disease from bird droppings. I have a rain barrel but it's not effective to meet needs.
Maybe the last. It needs to be equitable. I am entitled to have access to water. And I shouldn't have to subsudize others' excessuve use by being asked to reduce my own already limited use. Find the offenders and teach THEM to reduce their usage. Such as Oil and Gas and some farmers also waste water.
All of the above.
Rebates and subsidies targeted at condo corporations, not just single family homeowners.
Rebates and subsidies.
None
Direct user rebates based on use and % of lot that isn't lawn, should be proportionate to lot size and use NOT the same for all properties
I wasn't aware the above programs are available. The city has to make Calgarians aware of these programs.
Easy access to the programs and a sliding scale for entry based on household income.
Checklist of ways to save water
We have low maintenance. Free rain barrels
I'm in a townhouse. We have a service for outdoor maintenance so there's not much I can do personally. During last year's water crisis I reduced showers and flushing but I hope it doesn't come to that again.
Nothing
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships.

What would help you to use or benefit from programs and tools like the ones listed above?
Incentives for real time smart meters would be nice as well as rebates for rain barrels and ways to promote time based usage like tiered pricing based on time of day (or penalties for excessive usage during peak 7a-7p times) Promotions/rebates to retrofit existing irrigation into smart systems that utilize weather sensors and flow sensors would be great too.
Having the information easily accessible so I can put some of these in place. They sound great and very helpful.
landscape transformation programs rebates & subsidies
Less fees and lower costs
None of the above
Easily being able to find out and access the programs and tools through an app
The city should not subsidize water efficiency programs, or provide rebates / subsidies. Calgarians are tired of regular Tax increases and the dozens of charges on invoices that keep going up. Time to focus on education and that is it. Start at a young age and keep building.
fix a leak
If the city is going to pay the $10's of thousands to landscape great. An incentive of a few hundred won't change my mind. Okotoks offers soaker hoses. Why don't you start simple. Swap a sprinkler for a soaker hose for free. That would save a lot of water.
I would look at or use any of those offerings
Different pricing
Please don’t spend my tax money on these initiatives.

What would help you to use or benefit from programs and tools like the ones listed above?
There has to be a real recognition of the disparity in the abilities - financially and physically - of Calgarians who can and cannot take part in or benefit from programs and tools. If a rebate is available but I cannot afford the original purchase, then it has no meaning or use to me. If I know of low-water-use design and drought-tolerant plantings but have neither the physical capabilities or cannot afford to hire someone to make changes, then these have no meaning or use to me. If the wealthy who can afford to make changes or hire professionals also would be entitled to programs, rebates or subsidies, then I end up feathering their pockets to my own denial and detriment.
Water usage app or monitoring service similar to Enmax Energy Insights or Energy IQ with monthly reports emailed that also contain suggestions and rebate offerings.
We have a rain barrell already
I was forced to pay for a compost bin I barely use since I have my own. Maybe you could just drop off rain barrels for people.
no because it will cost me extra money on my property tax and don't qualify for fair entry
All of the above, though industry partnerships might be best, along with rebates and subsidies.
Quit forcing your ideas on others. Calgary has become a very ugly city.
Awareness that tools exist. Increase communication to Calgarians in regards to the resources that are available and how to access them.
online resources to help with transforming low-water use landscape.
Tax credits for water efficiency.
Promotions and awareness of programs. Especially landscaping, several times I have tried to find more info.
We have rockscaping in our front yard and turf in our back yard so use minimal water outdoors. Our main outdoor water usage is our hot tub so I'm not sure I'd use or benefit from any of these programs.

What would help you to use or benefit from programs and tools like the ones listed above?
We rent. The landlord provides the equipment. If the landlord upgrades, they pass on to the renter but not the cost-savings. If the city has landlord incentives they need to assist the residents with the initial increase in rent that they will endure.
Yes, The biggest impact would be landscape transformation
Let people decide what their outdoor area will look like. Does city have plan if all ppl will chose for nice green lawns instead of water less options??? C'mon folks, don't try educate ppl how their front should look like
Like all of the above, the smart meter or 3rd party smart valves are nice to gauge consumption and times. How much loss is on the city end? Can we also fix the city pipes to increase efficiency?
Free mulch for gardening. Free rain barrels.
Rebates for changing landscaping to be more drought tolerant. Rebates for changing to water efficient appliances.
Spend less on tax rebates and more on maintaining our infrastructure to deliver the service that we elected you to do. Water is a basic service... Do your job and provide it.
Those are all good programs that would help us.
Rebates and subsidies for toilets
I would not use any of the tools listed above but I am supportive of these initiatives for others. I think water appropriate plants are critical to this and should be pushed.
Rebates and subsidies
Make this part of the fair entry program to get info & resources to those who need it most.
Advertise it all
Likely only point 4 of all the points mentioned. "Improved access to water efficient products and services …" "Equity focused initiatives " seems like a token phrase used in today's world to make this system 'feel' inclusive. I am not sure what that actually means.
All of the above sounds good. Having access to a pool of trained professionals who can perform a water usage assessment at each residence by charging a published flat rate for the home visit and provide specific recommendations on an improvement plan.

What would help you to use or benefit from programs and tools like the ones listed above?
promotion of xeriscaping and drought-resistant crops equity initiatives rain barrel programs
Fix-a-leak program looks useful!
Charge people more for excess water usage in a 7 day period… no rebates for rain barrels that's a waste of tax money
None. We are already efficient. You're trying to squeeze blood from a stone here.
Landscape transformation programs, rebates and subsidies,
Rebates or subsidies to implement water conservation measures outside (rain barrels, etc.)
Publicize new programs on social media (I don't always see things). Would love City-led initiatives in rainwater capture and distribution in the garden.
Absolutely no rebates or subsidies for medium and high income earners. Only low income households should benefit from any of these program. No to Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Again do not spend money on these. This should be educational only. This city has a spending problem that needs to stop. Get back to basics.
No rebates. Tax payers shouldn't be on the hook for other people's usage.
None of the above
Education is great. Landscape transformation - also highly approve of. But peer pressure - if all the neighbours have lawns, it feels as if you should have one as well. I love the idea of rebates and subsidies.
Water efficient products.
Easy availability
It would help to advertise those services on TV and on billboards so that people know about them
Just do a tiered water price, provide free rain barrels with proper leaf filters and most importantly, make sure they have winter-proof taps or the tap breaks off and the entire plastic drum ends up in the landfill.
Help landlords replace obsolete appliances

What would help you to use or benefit from programs and tools like the ones listed above?
Easily accessible information combined with rebates/subsidies are very helpful.
I have no use for any of your tax-inducing, socially manipulative tools, especially not your provocatively worded "equity-focused" [removed] that will force participation in programs that won't change anything but continuous increases to property taxes.
Knowing it's available...promoting it widely online and all around the city. Seeing booths set up.at busy centers and hearing about it on the radio ..not shutting up about it until there is significant buy in...like it's the cool thing.
rebates and improved access to water efficient products will have the highest impact on water usage
You forgot to mention excessive fines for "non compliance". This will not stand.
cost is always the inhibitor.
I need subsidies
None of the above
Making them easily accessible online. Dedicated knowable personal that are accessible via chat, phone email.
We already have a rain barrell that we use to hand water our flowers.
Education and affordability
Nothing. This is a waste of time and taxpayer dollars
I would relandscape my front yard to drought tolerant plantings if there was a rebate program. I also think that drought tolerant landscaping should be required in new builds.
Yard smart,Landscape transformation programs, rebates, water efficient products and services access
Equity focused incentives. Homeowners should be penalized for excessive use over certain levels of water use thresholds.
I think that if the city is going to pursue these programs they should come with a marketing campaign, a lot of people I talk to don't know about the information that is already available on the city website. It would be great if education was available in person and online.

What would help you to use or benefit from programs and tools like the ones listed above?
Equity focused initiatives, such as the tiered system, appeal to me greatly. I have a two person household, yet I pay the same usage fees as a family of four or more. If a household uses under their allotted water amount for an entire year, any percentage of that tiered charge should be applied to their property tax bill as a credit, or allocated elsewhere to fund other city programs. Incentivizing the reduction of water use based on a rewards system is a very real possibility, and a system like this is in use in other countries, albeit for driving. However, living in a townhouse makes this difficult, as I'm unsure how this applies to us.
Easy to find information and short wait times for implementation
Improved access to water-efficient products and services through industry partnerships.
use that money to fix water infrastructure and then maybe we won't waste water this year when another pipe bursts
Another waste of my tax dollars.
Programs focused on condo buildings both for the Condominium Corporation and also for individual unit owners.
Low/no cost incentives will be best received by the public.
Easy access to these programs, low cost and simple application.
All of the above, in particular landscape transformation programs
Landscape transformation programs, equity-focused initiatives. A lot of people need more education on water saving methods.
Landscape transformation Subsidies for rain barrels

What would help you to use or benefit from programs and tools like the ones listed above?
Any of the above that incentivizes me to save money (not just water)will help. Also, new builds and new communities MUST be required to xeriscape and collect water in barrels. But money talks - you must incentivize, not just encourage. Purchasing a rain barrel for $100 is ridiculous, for instance. Only the self aware, wealthy folks will participate. Every Calgarian should have one and subsidize it ($20 max). Landscape materials (rock, gravels) are very costly - again, only the wealthy will buy these materials. Gravel in Calgary area is pretty plentiful - should be free - just like your compost program which is great!
None.
Yes, and we wholeheartedly support equity-focused initiatives.
Again data is helpful. Give the consumers information that demonstrates how much water can be saved and cost savings for improvements undertaken. Things like washing a car in the driveway, washing a driveway and sidewalk off. The meters probably do not have a small enough volume meter that a user can read and measure the effects of their use. For example if I take a 10 minute shower and a 2 minute shower how much water did I really use?
I would be open to considering a zero-scape front yard if there was a subsidy to help with the conversion from a grass lawn.
Would have to be no cost to me
City council engaging with their taxpayers and actually listening to what some of them have to say
Leave our water alone!!!
don't need any help to save water... I already Respect enough this huge, Vital Source we have.. Maybe People should be more aware that without Water (and the sun) there is No Life for anything and anybody...
Clear guidance on which programs apply to my household and how much water or money each option can realistically save would help me participate more. Financial support is important, since some upgrades—like irrigation tools, rain barrels, or drought-tolerant landscaping materials—can be costly for many families. Simple, step-by-step resources or workshops that explain how to choose low-water plants, improve soil, or retrofit existing yards would make landscape changes easier. Easy access to affordable products through local partnerships would also help. Equity-focused supports, such as higher rebates for lower-income households or free starter kits for basic water-saving tools, would make participation more accessible. Overall, clear communication, practical guidance, and financial incentives would make it easier to use and benefit from these programs.

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates to purchase water barrels.
Easy to find, online information would help. I already use yard smart and rain barrels.
Making them accessible and easy to access. I've tried to participate in the plant a tree program for the last 2 yrs and the trees are gone within 2 mins of opening
Yes these are all good ideas. Messaging reminding people to use water smartly would be good. I try to plant mostly plants that are adapted to the climate and don't need external watering. I would like to transform my yard into one adapted to the climate, eventually. Rebates for tools would be nice - as mentioned before, better access to rain barrels would be good.
Water restrictions should be an option for citizens to know what days they can water their yards. Of the programs and tools listed above, I think the most beneficial would be the promotion of YardSmart and fix-a-leak outreach programs and rebates and subsidies for efficient irrigation tools, rain barrels and drought tolerant materials. Also, landscape transformation programs where residents can participate and receive recommendations for their yards - similar to the old Healthy Yards program.
I think that buildings should be banned from from running sprinklers between the hours of say 8-8. I see so many spraying water at high noon and it's such a waste. Encouraging rebate programs like rain barrel rebates would be excellent as its a quick upgrade that costs little and also reduces strain on stormwater systems.
All of the above.
Encouraging people to grow native plants & shrubs vs lawns. Lawns are a waste of water & time
If there were ideas sent out about the type of yard that would need less water, that would be very helpful. Not everyone could afford to do that though, so rebates and subsidies would help. There will still be people who cannot afford to make any changes to their property though. Provide each home or at least new homes with a cistern or catch bin to collect rain water automatically.
Work with local retailers to get the above strategies in front of those that want them

What would help you to use or benefit from programs and tools like the ones listed above?
We had a rain barrel that got absolutely disgusting had to be dumped and cleaned multiple times a year. Also caused a bit of foundation damage If you want a clean kempt manicured city there can not be restrictions!!!
I don't want to rip out my mature gorgeous garden and replace it all with yarrow. I had invested thousands of dollars and countless hours into making it my garden. City shouldn't steal it from us and force us to see our plants die like 2 years ago. We must have a program for gardens that benefit the nature, the beauty, the diversity in our city. There has ro be some reprieve!
Rebates and subsidies Equity-focused initiatives Improved access to water-efficient products and services
I live in a condo of townhouses where the water is metered for the complex. Could there be programs for complexes like mine?
I think these are all great ideas, except the last one which is unclear. I'm not sure how you will implement the landscape transformation program but I am definitely onboard with that. Rebates and subsidies for all of those materials is really good but make it easy for people to get some money back. What exactly would the equity-focused initiatives be? You need to be more clear on that.
The city is looking for any way to get more of our money.
Landscape transformation and rebates and subsidies for irrigation and rain barrels
These are bad programs, you need to focus on increasing supply. After last summer's disaster, it is clear you cannot be trusted with a vital program.
More advertising of these programs
All of these programs seem fantastic.
Just make it easy and affordable
None of these programs would change how I use water. I already manage my indoor and outdoor use responsibly, and I prefer to maintain my home and yard in the ways that work for me. I don’t need incentives, rebates, or educational programs to do that. The most helpful support the City could offer is simply allowing residents the flexibility to use water as needed without unnecessary restrictions.
Landscape transformation programs

What would help you to use or benefit from programs and tools like the ones listed above?
NO, stop micro managing people. Dollars spent on the above misguided ideas are better spent in fixing infrastructure. Policing and enforcing these kinds of initiatives will turn citizens against each other and against the city. If I want to put a sprinkler on the lawn for my kids to play in on a hot day, I shouldn't have some Karen reporting me.
Info that is clear, easy to access and provided at the right time - i.e. stuff for outside to get info and start planning and application before the growing season starts.
Personally I have existing capacity, what I would hope is that there would be equity based implementation and strategy for these initiatives. One thing that is missing is local knowledge sharing. Calgary is very large and has unique geographies and climates, having case studies that highlight local gardeners, that share their innovation and ideas would help celebrate and normalize the changes, this could even be a competition/award and a local measure of how many lawn conversions have been supported by this strategy. Lastly I think there needs to be a infill/new development addition here for new developments given our growth it can be an incentive based program for developers big and small to lead the change given the mass number of house starts and their ability to be the change, quickly. This could also be an awards based system that they could use in their marketing.
Continued marketing and communication to remind us of the importance of efficient water usage so that it becomes an ingrained habit. I like the idea of the landscape transformation program and would consider using it, especially if it also included rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Cost is the biggest concern for me so I don’t believe that improved access to water-efficient products and services through industry partnerships will lead to cost savings. Those partnerships would typically be with large companies thereby leaving the smaller companies at a disadvantage.
I think all of the above are good ideas, most of which I have already applied to my home and yard. For myself, access to rain storage ideas (the standard rain barrel is too small) and rebates to install such, would be great.
Mostly to do with drought-tolerant landscaping, and the equity-focused initiatives, as well as promotion of low-cost or no cost practices.
I support equity-focused initiatives, though I personally would not need them. For the City to support landscape transformation programs would be very powerful, in my view. The City should replace monoculture lawn grass in parks and green spaces with drought-resistant native plants as far as possible, and provide more support for residents to do the same in their yards. In particular, the bylaw requiring lawn mowing should be amended to give an exemption for yards that feature native plants and grasses.

What would help you to use or benefit from programs and tools like the ones listed above?
Easy access to information. Clearly communicated information to all Calgarians, call center with live people or an office for questions, full information and help in applying for people who are not tech savvy.
Just pass a bylaw no grass waterfront
Landscape transformation programs
- an evaluation of our water usage that comes with our bill - that's where we notice - equity focused initiatives (partner with community associations on education/incentives/awareness) - rebates and subsidies landscape transformation: can you recognize those that have been done in last 2-3 years to achieve this already?
Programs like rain barrels are difficult for some inner city/infill residents due to limited space. Support for drought tolerant landscaping would be welcome
Not sure what you mean by this question. Rebates and access would be helpful
How about a way to monitor the infrastructure before it breaks???!!!
rebates and subsidies
Mor like you are trying to profit if people who are already pushed to the max with the cost of living.. STOP IT!!!
Rebates. Maybe lower rates or rebates for houses that use less water?
Create different pricing tiers for water usage. Determine reasonable water amount for a household, charge more those that are inefficient.
I already received a rebate this year for buying two more rain barrels, so I appreciated that very much, but I would have bought the rain barrels anyway without the rebate (I now have six rain barrels.) Information about improving my landscape would be very helpful, and the Yard Smart program is something that I would be interested in applying to my fairly large garden. Education is key, and it is vital that newcomers to Calgary are also made aware of the need for water conservation here. Doing this in a kind and respectful way is very important. Not everybody, including long-time residents, is aware of how important it is to embed water conservation into our daily lives.
We rent, so everything has to go through the landlord. We can do some things such as reducing our use of water, but decreasing water use through technology must go through the landlord. You have to convince them the financial outlay is worth the cost.

What would help you to use or benefit from programs and tools like the ones listed above?
Subsidies. Meaningful and appropriate
I think awareness as I was not aware of all these programs and most likely most Calgarians are not either.
these would be good. But I don't want money spent on these things. That is all taxpayer money. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships. Equity-focused initiatives to ensure all households can participate in water efficiency programs.
Improve access, name and shame heavy users.
I'd take a free rain barrel install
Advertising. Educational presentations at local community centres.
All the a above
Landscape transformation programs would be useful .
Recommendations for drought-tolerant landscaping would be helpful. Also more programs for getting additional rain barrels.
Subsidies on water barrel and irrigation system. I currently have one, but it does not detect rainfall and turn itself off. I spent a lot of money on the one I have, and don't want to spend a bunch more to upgrade while this one still works.
Having someone install my more complex rain barrel type instead of just getting the rain barrel itself. What about grey water re-use? How can calgary introduce that more? Would planting more trees in our barren high way areas also attract more water retention in our soil?
All of these are great ideas, if funded correctly. And if "industry partnership" doesn't just mean more public money for rich donors.
Like the city's compost program, make free mulch available. Subsidized rain barrels, love the idea of landscape transformation programs

What would help you to use or benefit from programs and tools like the ones listed above?
No.
Plans fro my yard, incentives to help me implement a water-side yard
On going tax rebate for xeroscaped yards would be beneficial. Free water barrels for watering would help.
Definitely think the city needs to work on better landscaping for water efficiency and to prevent flooding.
Do not use my tax money to subsidize others houses and landscaping.
A guide to all the programs available
I would use landscape incentives / subsidies to redo our grass / landscaping
I couldn't get a rain barrel even if I was married to the pope. There were not enough to go around when initially offered.
Maybe education on the fact that you have to pay to dispose of your waste water. Maybe a tiered option to reduce fees on wastewater charges with smaller volumes of household water use. I find it interesting that we have to pay wastewater charges for water used outside for gardens, where the water doesn't enter the wastewater system. Maybe adjust for household vs. outdoor use.
landscape transformation incentives or rebates for rain barrels and drought tolerant landscaping would be nice as I am also leaning to convert yard to as low maintenance as I can make it. Rebate/subsidy on residential astroturf would be nice.
Rebates on equipment to save and distribute rainwater.
Rebates and subsidies - and partnering up with local companies as to who could do this kind of work as well for the families that can afford to have someone do the yard redesign for them. How much are these subsidies? What does it mean? How will the yard look in 5 years after the yard reno? 10 years? Pictures, partnerships, and education are key here.
More information on retrofitting rain barrels.
Rebates and subsidies for rain barrel
Rebates and subsidies Landscape transformation programs
Nothing

What would help you to use or benefit from programs and tools like the ones listed above?
No. Don't penalize water use for families. This shouldn't be calculated by household, but rather by # of inhabitants.
We already have rain barrels and limited grassed area.
None. Also these questions are leading questions and will not solicit an accurate response. You are not giving me a choice to opt out of the city's help.
Landscape transformation rebates for water efficient products
I would take advantage of them if I knew about them.
In-person conversations to discuss the first three topics. Having city representatives at community events and at compost depot pick up locations, librairies, etc. to share information and answer questions.
Cheaply hire a gardening consultant to develop a plan to convert parts of my lawn into drought resistant and beautiful gardens. And then subsidies to make that plan a reality. Im so overwhelmed by how to do this work. If I could cheaply hire someone to do it, I would.
Rebates and subsidies for outdoor landscape work would be awesome
None will have an impact. Make water more expensive when people use more and everyone will naturally reduce.
Points 3 and 5
For townhouse complexes: have tree planting and rain barrel initiatives that buildings can implement. Instead of using the hose, use rain barrels or drought resistant trees/plants. Fix drainage issues
Yes we would get a rain barrel. We already have very small yards and no grass. Very low maintenance.
We have already tried to develop a low-water-use garden through the planting of native species. I would like the bylaws around cutting lawns to be reconsidered for low-water-use and native species lawns. Encouraging the use of rain barrels would be good. We already have one.
Knowing where and how to access would help.
improved access to water efficient products and service rebates and subsidies for people/homes that have rain barrels and timed sprinkler systems

What would help you to use or benefit from programs and tools like the ones listed above?
Common sense doesn't require programs...but if you want to get people to conserve, offer rebates for rain barrels or new landscaping
Rebates are good. Equity focused initiates punish hard workers and reward laziness
I would want to access all of these to see where there's room for improvement. I think things like free classes on xeriscsping would be helpful.
Rain barrels should be supplied to everyone just like the blue cart green cart black cart were. All of the above sounds good what it exactly means in a practical sense is a different story the most important thing is communication I only found this survey because it was on CBC news today however your survey open November 17 why wasn't made aware of that then so what social media outlets are you using to promote this and how can you reach everyone?
Rebates and subsidies.
Landscape transformation and rebates
We do everything that is suggested as best practice but our garden is of utmost importance to us. What angers us and our friends and neighbours is paying sewage charges on our outdoor water use. In order to maintain trees and bushes we must water wisely but are punished financialy for doing so. When we grow most of our own food why do we pay sewage charges on the needed water?
Landscape promotion for yards to be more water efficient, education
Improved access to water efficient products and services.
All these are excellent ideas and I support them. But there are acres and acres of new homes that have no trees on the property. This drives me crazy! Hot and dry lawns that are struggling to survive. Shade trees are essential to help grass and gardens thrive without water and can improve on homes energy consumption. By planting trees strategically on properties to avoid the hottest temperature from the sun, we can reduce the energy we use in our homes and reduce water/ a/c power intake. I only run my air for 3 hours when we have hot hot days because my trees are shading the house at the hottest time, and keep the house cool during the day. I also do not have to water my lawn often because the shade from the trees keep the grass from being burnt.
Subsidy or rebates for changing yards to drought resistant or low water use plants and layouts.
I would certainly participate in a landscape transformation program, and leverage rebates and subsidies for rain barrels and drought-tolerant landscaping materials. I tried to participate in the rain barrel program, but the inventory was spoken for almost immediately.

What would help you to use or benefit from programs and tools like the ones listed above?
Landscape transformation, rebates and subsidies would be the most beneficial.
I think all of these options are great.
Landscape transformation programs if they offer support (instructions and trouble shooting) and financial incentives. Rebates & subsidies
Making better use of my green space by planting more eco friendly plants.
High visibility and advertise the above programs and tools to increase awareness and availability
None
Yard smart is useful and few know about it. Yes to equity programs and rebates subsidies
Rain barrels seem like a good idea but talking to a friend, she was on a list to get one for over a year. The availability of these must be improved. The landscape transformation program sounds interesting but I do not understand how this gets implemented.
These are great things... Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.
Provide rebates and subsidies, and landscape transformation programs.
Rebates and subsidies
I I love the program ideas. I follow most.
Incentives or discounts in the land use transformation and the stated rebates above.
All of the above
Discount on a coordinating colored rain barrel.
I can benefit directly from these programs with subsidies for things that we are already doing at the house with low-water-use design. I want to see a gray water system setup support or design so that we can reuse gray water.

What would help you to use or benefit from programs and tools like the ones listed above?
variety "of" programs etc Low cost/no cost practices Landscape transformation Lead by example: city can plant drought tolerant ground covers instead of grass in places where this will work well, like boulevards in older neighborhoods. Stop planting high water need trees; instead, plant native bushes including saskatoon berry.
Nothing
Clear information from the city of what I, as a homeowner, can use and/or apply for - well in advance of summer. You should not have to go out of your way to find information that can benefit you.
NA
I would use them all! I think more people need to be educated. Teach kids through school programs.
Some how convince the public that we all need to use our declining water supply more responsibly.
Money or discounts and having easy online application form
rain barrel delivery...every year we intend to get one and never manage to due to complex family circumstances
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. - especially things like full downspout diverters and filtration tools.
Rebates and subsidies; improved access to water-efficient services and products
free water barrels would be nice. Focus on the heavy water users instead of those that are already using the bare minimum.
I personally am educated on not wasting water so maybe this advice should be given to new comers
Information for tenants wanting to push landlords to make changes.
Make access to these resources easier. Getting a rain barrel through the city was very difficult.

What would help you to use or benefit from programs and tools like the ones listed above?
The rain barrels were cheap, setting them up properly and plumbing them cost more than my 3 barrels. We need access to better resources to help people do these things, and stop using boiler valves on them. Put on proper ball valves from the start. City shouldn't subsidize any of this with my tax dollars, make a bylaw and penalize the wasters, not the good folk. Reduce spend at city hall please, we can barely afford to live here anymore.
knowing that my reduced consumption will save me money on mu utilities an not be taxed away through deceitful increases in storm and sanitary charges, followed by cutting the bureaucratic fat in city services
Landscape transformation would be amazing, perhaps the city could offer removal of dying trees on private property to reduce water needs and replace the trees with mature, less-thirsty varieties, so we save water but maintain canopy cover.
Tips and tricks for households on ways to identify water efficiency opportunities Subsidized rain barrels to harvest water
Information about drought tolerant lawns. I believe that no-one should be watering lawn grass just so that it looks pleasantly green.
I feel like I have already made efforts to reduce consumption and I'm not sure that any of these items would make a significant impact. Perhaps the outdoor items (landscaping, rain barrels) would be the most likely to help.
Stop trying to micromanage. It is fun to run a rain barrel initiative (don't count them when they show up in the landfill). Forget about replacing grass with a low-water-use landscape; most people can not afford the time/ money for the annual maintenance that follows, and you end up with massive weed gardens. I bet the highest water use comes from irrigation. So, a promotion and education campaign for sprinkler companies on better timers (weather-follow) could be useful.
Public education. Use of technology, irrigation systems with rain sensors. Water parks green spaces and golf courses with non potable water. The City of Calgary already uses non potable water to irrigate City operated golf courses. Good going CoC!
How about rebates for people who don't waste water or already use minimum levels for their household size? Oh also other than Mt vegetables, I have drought resistance grass (Kentucky blue grass) and I have drought resistant plants.
Ease of access
Odd question for people that already practice water conservation.

What would help you to use or benefit from programs and tools like the ones listed above?
None, I have already implemented what I can. Going to a watering schedule means all my efforts were a waste and my plant and grasses will die
NO more city rebate programs, no equity focused initiatives
I believe that landscape transformation programs would be most effective to encourage more biodiversity, reduce urban heat island effect and provide health benefits for people as well. However, more / effective education is required for most citizens. Living in a condominium development, financial incentives for landscape transformation programs, combined with education, would likely be the most effective approach.
Don't know
More visibility of these programs and tools. Post signs in communities.
rebates and subsidies for drought-tolerant landscaping materials and services - it is expensive to have landsaping done.
Programs and tools are always helpful, but what would truly help residents benefit from them is knowing that the City is equally committed to reducing its own water losses. Education programs, rebates, and drought-tolerant landscaping are all valuable, but it's hard for Calgarians to feel motivated when the biggest waste—City infrastructure leakage—remains the elephant in the room. We're asked to cut back, stretch every drop, and transform our yards, yet we all know that thousands of litres are lost through aging pipes before they ever reach our homes. If the City clearly communicated how much water is being lost annually, what has been done to reduce it, and what concrete plans are in place moving forward, residents would be far more willing to participate. Transparency builds trust. I'm always open to learning and improving, but meaningful support starts with shared responsibility. Address the major leaks first, show progress, and then programs like YardSmart, rebates, and drought-tolerant incentives will feel like part of a true partnership—rather than a one-sided request.
Promotion of low- cost or no cost practices
Landscape transformation - I've already done this and replaced all our grass with drought resistant plants and shrubs, but would love to see more houses follow
The city should reduce the losses in it's own lines prior to putting extra burdens on homeowners. All of these proposed ideas are driven by a bureaucracy that wants to meddle in my home.

What would help you to use or benefit from programs and tools like the ones listed above?
This all costs money so I don't agree with any of these suggestions. I doubt they would have much of an inpact anyways. Just more money out the door and job creation for no reason. Again, let this be voluntary.
More rainwater runoff holding ponds in each neighbourhood to shorten length of pipes and save the rivers.
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.
nothing, I am already educated on the matter. Please don't waste city funds this way.
I need to know about the programs before I can benefit. Communication and promotion will be very important.
All of the above sound like good initiatives as long as the cost to implement is recouped as tax payer savings.
rebates and subsidies
Already informed
I believe the City is missing some big ‘hits’ that aren’t included in the above list. (1) Fix the leaky main transmission/distribution water system - it must be incredibly embarrassing for City officials to lose more than 20% of the input. Shame on City Hall !!!! (2) All water users should be treated equally on a $/litre basis - water is water. The same rate should apply to all residential, commercial and business customers; no special rates based on levels of consumption. (3) Stop watering golf courses and Canada Olympic Park ski hill - they must use a huge about of water over the year. In doesn’t matter if they use ground water; by 2100, I imagine this will become an important source; don’t deplete it over the interim. (4) Think big when it comes to water storage, double the existing reservoirs on the Bow and Elbow rivers by 2050 to capture snowmelt and rainfall. Plans for incremental increases at Ghost/Bearspaw are way to small for future needs.

What would help you to use or benefit from programs and tools like the ones listed above?
This would help a lot. This may sound a bit silly, but rain barrels need an aesthetic upgrade. So many are just so ugly that you don't really want to put one on the front of your house. Some kind of planning tool or consultation on plants for your garden (soil type, sun level, wind, etc.) would be helpful and instructions and tips on how to actually DO the gardening. Do you need to amend the soil? should you put that weed paper stuff down? Those kinds of question cause me to pause doing anything because I wouldn't want to do something that fails and then I wasted all that money on plants.
Tax credits and rebaters
ensuring the details of these programs are well communicated so we are aware of them. And ensuring there is enough to go around. I've seen rain barrels be available but there are never enough to meet the demand.
All of the above programs and tools are an excellent way for the city to help reduce households reduce water consumption, including ours.
I believe they would all be useful but I think landscape transformation and rebates and subsidies would be the most helpful for my household.
These are all great and I would like to take advantage, probably I am only limited by not being aware of these and also remembering to apply and make time for doing them.
the use of the word "including" lead me to believe these were not an exhaustive list of programs thus the answer I might give would not be strickly on point
Reward the people that do their best and go after the offenders, but do not put all property owners in the same box, some of us are maintaining your piece of our property with pride in appearance on a tight budget
No
These are all backwards. Bring someone in who is effective at the management of water including supply, treatment, storage of water. The city mis manages this and then blames residents.
I'd definitely would attend a Fix A Leak and Yard Smart program. The other suggestions are really terrific and if I was a home owner I'd say YES to them all.
What would help? Time and money come to mind. The plan and expectation that people are going to change their habits I cannot see working. You should focus more on where water is going commercially and industrially instead of getting the everyday tax payer to help with solutions.

What would help you to use or benefit from programs and tools like the ones listed above?
Specific knowledge is required for each program. Economic persuasion is probably efficient but it muust be appropriate to promite adherence.
These all seem like excellent programs a s I would utilize them
Awareness campaigns. And also policies/fee structures that limit over usage to encourage adoption
More information, subsidized costs,
All
Landscaping conversion to low water use.
None
I support all of the listed actions
I think educating Calgarians and reminding people to use water wisely would be beneficial
I think these tools are great. To be able to have access to these programs would be helpful, and ensuring the information is easy to access/benefit from.
There are still households that do not use water efficiently so as many instructional programs as possible would be very good. We would be interested in Equity focused initiatives
They all sound like good ideas. Ensure the programs are advertised and easy to access.
Rebates and subsidies Promotion of low- cost or no cost practices
Rebates and subsidies.
Absolute waste of taxpayer money. Fix and improve water infrastructure along with ensuring everyone has access to water to use however they see fit.
I would want to hear more about these programs. The city would have to provide more detailed information. I think it is also important to recognize those people who are water wise !
These all seem important. Funds and grants are key also

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials is probably something I can use. You need to understand that you should not try to push Arizona/desert style landscaping to the homeowners here. We have chosen to live in this city and make gardens, which support our hobbies and mental health. What kind of gardens is our personal choice. While very few people can find dry grass and cacti relaxing the most people feel better while living among lush vegetation.
Information campaigns are good. Social media and public space advertising to the resources
Financial incentives such as reduced rates or rebate and grants to upgrade my home to be more efficient
All the above are a waste of taxpayer dollars and are not helpful
All of the above. Possibly giving information about using 'grey' water in gardens if that is allowed.
Nothing. Stop agenda 21
This is a complete waste of our tax dollars. Sure, give out rain barrels. However the majority of Calgary residents don't have the extra financial ability to replace appliances, re landscape their yards nor do they have time for reeducation programs. Why not put the money you're trying to start all these extra projects with and put it towards the city taking the lead in these initiatives? Lead by example. Have developers adhere to these new ideas with all the new builds and developments.
Landscape transformation incentives and subsidies and or a loan program that is no interest
Yardsmart and fix-aleak would be helpful so I can learn if we have a leak. We've also been considering turning out front yard into gravel for more parking space which uses less water so incentives to do that would be nice.
These are great but grey water is missing.
Yes the city can pay to help people save water. But enough taking from our pockets. We cant afford it.
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.

What would help you to use or benefit from programs and tools like the ones listed above?
We need to abolish lawns and pesticides in public areas, planting native plants. We should make sure access to this information is free, as it has been. These are good programs, but not nearly enough. Act against the new AI data centers that will be introduced, as these will not only escalate water usage problems, but also cause worse environmental damage.
I think fix a leak is a good program because some people may not have the mechanical aptitude to fix things on their own. I don't support these other initiatives because they will likely add an additional bureaucratic burden that would completely nullify any minimal value that these initiatives would bring.
I would like to see whom ever did the spring inspection in 2024 on water mains Loose their jobs As well as those that signed off on those inspections put the dollars saved into improved inspections. Dont worry about others when city dropping ball on areas they are to manage.
Fixing the distribution system to reduce losses. This would also make my personal conservation efforts more effective.
All will be helpful.
I already do everything. I like the idea of even/odd property #s watering scheduling. That is easier to enforce and penalize individuals who ignore.
What is the cost benefit of these things? I don't want the City to spend a bunch of money if there isn't going to be a tangible and quantifiable financial benefit.
All of the above.
Having rain barrels available for people to buy at a local hardware store or a chain like Canadian Tire would be most helpful. Education would also be valuable to teach people tricks they may not have been aware of when it comes to outdoor watering.
Get businesses to reduce their water consumption, for example any AI infrastructure should be banned from using water, oil and gas and pipelines companies should not be able to use fresh water
I support not charging for water use. I object to the city using my money to subsidize any of this. Cut down the poplar water pigs.

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and incentives - woo hoo - we work to be water wise, wish others did. Would love to get specific help - a yard audit?
Landscape transformation programs Rain barrels
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships.
Education through a variety of means (Calgary Horticultural Society, Facebook). Provide case studies / examples, of changing mature landscapes, without compromising health of mature trees and shrubs (e.g. can you xeriscape under mature trees (within the drip line and/or outside the drip line?) Make change easy Have information days at community centres
Nothing. This government is so pathetic, self-serving and evil.
Lower charges for water for water efficient home users
The rain barrel subsidy was good, I did use it.
All of the above.
Provide residents with cost-benefit analysis when making water efficient choices. Provide examples that if I do "X", my water bill will typically be lower by "Y" dollars per year or per month. Cautionary Note: Drought tolerant plants are not drought proof. They may last a few days longer during moisture stress conditions but they will still dye without sufficient water. The best advise is to increase the soil moisture holding capacity of the soil so all plants will survive longer without supplemental watering. By example, a property with cool season turfgrass with 8" of loam would only have needed to water (with an irrigation system) 18 times all season in 2025 compared to 72 times the way most people water using a 3 day per week watering schedule.

What would help you to use or benefit from programs and tools like the ones listed above?
Ease of applying for rebates or automatic rebates at industry partners. Reduction of water rates when the use is below a specific average. Making it automatic is important.
Get a better rain barrel & modify down spouts on my house.
Education on drought tolerant trees that work well in Calgary's climate. 2 years ago we purchased Bur Oak acorns and planted them. Bur Oaks are very drought tolerant once established because of their tap root and hardy in Calgary's climate.
higher visibility (signage, advertising etc) might help get the word out. Be careful to not frame this as a crisis as it tends to get ignored after a few days
None. The City needs to be audited, for all the $$ they are wasting and funnelling. Audit their spending before encroaching on my home and how I use BASIC HUMAN RIGHTS, like water usage.
Provide inground water tanks. That's the only way.
Landscape programs that pay you to reduce grassy areas
Don’t do this. It’s a complete waste of tax payer money. Lower my property taxes
Possibly access to rain barrels, if they could be set up properly.
Rebates and subsidies for rain barrels should be more available. Additionally, we have a mulched yard for the most part, which helps retain water for fruting trees etc. but it is expensive to remulch every few years so rebates from that perspective would also be welcome. Generally, equity focused initiatives should also be prioritized.
Rebates & subsidies for rain barrels is a good idea.
Rebates and subsidies for rain barrels, drought tolerant landscaping and plantings (which I have).
Free rain barrels would be nice
Incentive programs like rebates on utility bill.
If it doesn’t cost me more . Okay
Nothing. Look after your own wastage in your own backyard, then you have a right to talk to me.

What would help you to use or benefit from programs and tools like the ones listed above?
None of the above
Reasonable cost
Leave the current systems in place. We do not need more taxes/fees. It's already too expensive to live here and we do not receive enough service from what we already pay
Of those listed above, we would use: Landscape Transformation programs; Rebates and Subsidies; Equity-focused initiatives. Ensure these offerings are widely shared throughout Calgary (I.e. radio, TV, City website...), and come with enough funding to support many households so implementation can be city-wide. Also, keep application time-frame open long enough to ensure households can apply over a longer (e.g. 90 day) window, rather than all money being spent in the first day or two of application submission.
Money. Most people don't have it. Also the tourists use a lot of water. They don't live here, so they don't care. What are you going to do about them ? It's not fair that taxpayers have to shoulder all the costs and the tourists don't
Rebates and subsidies would be good for rain barrels and drought tolerant landscaping.
Knowledge of them and a relatively straightforward process to access them
All the above sound like a good ideas. We did away with our lawn and in place we have a rock garden and perennials that we water from our water totes. Many of our neighbours tend to water their lawns on hot days during the day when it's windy and they let their sprinklers run for many hours. Maybe the City should ban or fine people for watering other than early mornings or in the evenings when it's not windy.
None. You need to Get better ideas and expand our water sources.
None! Slow down immigration instead of preparing for it Why steal the joy of some elderly person enjoying their gardens and enjoying the benefits of healthy fruits and vegetables?!!
Rain water storage incentive for garden and lawn uses

What would help you to use or benefit from programs and tools like the ones listed above?
Yes, the items listed above are excellent. Though, the city needs to make people more aware of said programs. Adding a pamphlet inside a utility bill envelope will be ignored by the vast majority. Not everyone watches local TV stations. Use social media, have podcasts on the city's website. Have a tab on the city website specifically for water efficiency, for rebates, for incentives, for discounts on items. Provide every community association with information to post on their social media pages. Have councillors book information sessions at every one of their community associations to let people know what is available. With staff to help answer all the questions being asked. At least twice a year per community association. Having council go to meetings with information on rebates, lowering the cost of their utility bills, etc. Make arrangements with grocery store chains (Calgary CO-OP). Make a deal with the CO-OP on their biodegradable grocery bags that the LPC has banned them from being used. Which are ideal for compost bins and to use as doggy dodo bags. Within 10 days, the CO-OP bags have completely dissolved. Unlike composting bags that take 5-10 years to break down.
Industry partnerships, rebates, etc
I would like to see manadatory watering days for residential neighbourhoods or even quadrants. It is used very effectively in other municipalities and is respected. The biggest challenge in Calgary will be having residents respect it. I know many how watered during the last restriction.
All of the above are great tools, however as a homeowner you have to be diligent about focusing on smart water practices.
Financial compensation/rebates would always be an incentive to be water efficient/conservative. AND more importantly - when any of these are introduced now - there are lines, limited supply, resulting in frustration - the process for financial compensation/rebates needs to not be onerous.
None of the above
All of the above. Great ideas. We love the city of Calgary tree give away

What would help you to use or benefit from programs and tools like the ones listed above?
I'm going to turn this question back onto the City of Calgary. What can YOU do to protect trees and green space in the city to help mitigate climate change? I saw many new trees die during the water restrictions. Wasted tax payer dollars not maintaining new trees. Perhaps reconsider all the high-density developments that strain the city's water use. Putting restrictions on existing residents while exponentially increasing density doesn't feel rational—or fair.
These could be offered, but with no requirements for participation, and no penalties for non-participation.
Every option involved above involves more bureaucracy, more government telling citizens how to behave. The only option should be to focus on understanding why the government is so mismanaging our water system, identify the main causes of the incompetence and address those root causes. This would probably result in mass firings of parasitic city workers who take from citizens, rather than serving citizens, so leadership will likely avoid this approach.
Do not know
None of the above….. reprice water if necessary, but generally speaking City' s duty is to ensure facilities are built so as to meet current and future demand.
Advance notice of info that can be shared with my condo Board for any programs that could help us change our landscaping, for example
Landscape transformation programs.
These are all good ideas but I would not support any program that restricted access to water
landscape transformation, rebates but I don't think this should be tax payer funded. People should be responsible
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
Rebates & subsides What is the city doing to reduce their fingerprint?
Information
I'd like help with landscape transformation programs and would like a free rain barrel. And equity focused initiatives for seniors and low income

What would help you to use or benefit from programs and tools like the ones listed above?
People are struggling to put food on the table. Of course people want to fix leaks! However having a plumber come in to do so is very costly.
Promotion and incentives from the city. Joining with neighbors to implement changes
Not applicable. Common sense and people's free will of how to use water should be the choice.
Nothing, really. There's very little that government intervention actually helps.
Improved access to water-efficient products and services
Subsidy for rain barrels, quality diverters and pumps.
These would not help.
Getting landlords on board
None. We can afford to fix leaks and change our yard and buy rain barrels. We would either choose to do it or not.
No program. Cut the jobs and save money.
None
Just implement a permanent education program in sync with schools and businesses. STOP with rebates and subsidies. Just educate.
We don’t need more programs, more staff’ and more incentives (tax dollars). The city should reduce their system losses! This is BY FAR the biggest available means for water conservation. If they’d like, they can add a few suggestions when the billing’s go out. NO MORE TAX DOLLAR SPENDING ON NEW CITY OF CALGARY PROGRAMS
Keep the ideas and incentives for people to consider water use in every day tasks.
Landscape transformation programs. Rebates and subsidies.
ProMotion of low-cost or no cost practices.
just another over staffed office at city hall!

What would help you to use or benefit from programs and tools like the ones listed above?
"Equity-focused initiatives" seems a sufficiently vague term to enable the City to throw taxpayer money away into bogus programs. Everyone currently pays for water use. That's equity enough! There isn't a need to promote per se water saving practices. Just have the information available for those who want to reduce their water use costs. The existing cost of water use and disposal are simply the easiest way to reduce water use.
How many droughts have happened in Calgary? Not maintaining water systems with the tax money we pay to the CoC does not count. Droughts caused by the CoC are the fault of not maintaining our systems and from what I read this morning, using corrosive ice melting products for our streets. Lets educate the people running our city first. Makes sense to me!
Perhaps there are products or technologies we're not aware of yet.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
I like the rain barrel idea. Perhaps the City could sell rain barrels at a modest price. We currently use buckets and such to collect rain water. How about the City offer some sort of incentive to residents who lower their water use? Could offer a rebate of some sort.
The City must stay out of the everyday lives of Calgarians.
None
Infest that money in more water facilities needed to keep up with demand instead of restricting….
Permaculture classes to help changes front and back yards to water capture and retainment system.
None
With so many immigrants from countries without clean safe running water, all above would benefit as many have no understanding of source demands.
Landscape transformation and rain barrels
None. It is not the City's place to subsidize individuals water use..maybe focus on broken water infrastructure. IT IS AN ACTUAL WAY THAT WILL HELP REDUCE WATER WASTE.
Promotion / education
Equity-focused initiatives

What would help you to use or benefit from programs and tools like the ones listed above?
Better access to rain barrels. Info more often on water smart landscaping.
Landscape transformation costs money. My money. I already have efficient irrigation but get no rebates or subsidy for it. Also have low flow appliances and again no recognition for it. I'm doing my part with no recognition and being threatened with mandatory restrictions and billing. If you really want to meet me in person, keep talking like this.
Incentives to people who garden to feed their families from the rain that falls and the hard work it takes to add more O2 to the atmosphere.
Have the landscape and irrigation options available through garden centres
Stop all this nonsense and start upgrading / building additional water treatment facilities
We already have a rain barrel, and a water efficient yard. Tiered water pricing may be a good incentive, depending on the way it is structured. It should not penalize seniors staying at home all day, nor those who are making an effort to green up the city. Our trees and plants remove CO2 and bring down the air temperature in summer; they need water for this function.
All the the above suggestions would help
Every time the city mandates anything with water consumption it turns neighbours against each other and creates division. It is irresponsible for the city to mandate water use and is better off spending time and energy improving efficiency within city hall.
Moen leak detection units are a water saver
None of these are required, nor would I use any of them. By the way - "equity", is racist, "equality ", is not.
None
Landscaping ideas is helpful. Rain barrel and drought tolerant landscaping are good ideas.
None
I'm aware of all of these. It is most likely that generally many Calgarians are not aware or simply don't think this applies to them.
If you lower my taxes and water fees, I will look into it.

What would help you to use or benefit from programs and tools like the ones listed above?
These are great programs for homeowners. Offering these types of programs is what the city should be doing on a regular basis. Not only for the first 2000 people, but for every tax paying citizen.
Being aware of this information with visual ads on busses and city owned outdoor/indoor advertising would be beneficial as well as having the information on the website/social media.
I'm already using water efficiently. Time to limit city growth.
rebates and subsidies, and improved access to water efficient products and services.
The rebate or subsidy for rain barrels was a nice idea. I believe it was in effect a couple years ago, but then it was discontinued. I don't have one, but I heard people talk about them, and know several people that own them.
Not sure what YardSmart and Fix-a-Leak entail. Rainbarrels take work to use and maintain. Giving money to businesses as incentives do not ensure it will have much effect on water use. Covering our properties with any non living materials (ie decks, driveways, artificial turf, gravel, sheds, suites, etc.) decreases the beneficial effect of plants on air quality and also decreases areas to absorb sudden huge rain storms that flood our streets and properties.
free rain barrels
I don't want to see tax payer funds going to rebates etc. i had to pay for my own efficiencies, so should everyone else. Either that or offer those of us who have pit efficiencies in place already a reduction in our rates. Maybe that is the incentive. If people put things in place they catch a better rate on their utilities. I think you just need to do a better job at educating people, especially new comers who may not understand the constraints.
Access to programs would be helpful especially reduced cost to purchase water efficient products
Rebates and subsidies can encourage over use: people believe they are being efficient and end up using more than they otherwise would. Education and resources would have the biggest impact.
None
TAKE THE TOXIC FLORIDE OUT OF THE WATER. THIS WOULD SAVE A LOT OF MONEY AND NOT POISON THE PEOPLE
All the tools as listed above, and monetary compensation for reducing water bills cost for reduced water usage

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates for rain barrels. Access to better low flow products.
Incentives to change to zero-scape and drought-tolerant plantings.
Nothing
Promotion of low no cost tools, rebates or subsidies.
rebates on drought tolerant landscaping as well as improved access to water efficient products.
Promotion of low- cost or no cost practices Rebates and subsidies
I'm open to all programs as long as it doesn't cost us money and the city doesn't overstep its authority
I think lower income households need more financial support. A low income family dreads having to replace old inefficient appliances because they have to worry about making ends meet. 150 dollar rebates on 1500 dollar dishwashers and washing machines just isn't going to cut it. Landlords also should be given incentives to update hot water tanks, water softeners and appliances as well. I've spent about 40 thousand dollars over the last 3 years in landscaping and irrigation with an eye towards water efficiency, improving habitat for birds and insects. I've done my part. It's time for the city itself to step up and provide real financial incentives to partitions of the population who can't afford to make the changes we've been privileged enough to be able to make.
Landscape transformation programs are absurd. Hardscaping yards (which is sadly what many are doing) causes issues with excessive run off during storms and therefore stresses the storm sewer system. These programs need to end. Also please stop encouraging food growth in front yards. Too many undertake it for one season and then leave an unsightly mess in their front yard. If you want to encourage rain barrel use please also provide information on how to route gutters and downspouts properly
Programs to support tool replacement would be helpful

What would help you to use or benefit from programs and tools like the ones listed above?
I have no idea what an "equity-focused initiative" is. It sounds like it could involve government overreach. I personally don't want rebates or subsidies from the city. I knew rebates were available when I purchased rain barrels, but I didn't apply for them. If offered, there should be a means test. The city doesn't need to supplement wealthy people. There is plenty of information on drought-tolerant plants for those who want it. The city doesn't need to invest in that, beyond, perhaps, a brochure included in the Enmax bill with a brief blurb about it, in the same way the city has recently enclosed information about not letting fat go down the drain, and proper packaging of recyclables in the blue bins. Most people, however, ignore that info, so it's probably a waste of money. If industry partnerships cost the city money, I would say forget it. Partnerships will benefit industry (like plumbing suppliers for low water toilets) so the partnerships should not cost the city money.
Start by reducing city pipe leaks and water wasting, then put counselors on schedules and reduced water usage, then industries and wealthy Calgarians, and only once the program proves to be successful, the rest of the people
No more fluoride in the city water supply.
I like all of these ideas and would love the incentive program for rain barrels. That might help get them implemented at my condo.
None of the above. I don’t use tools and programs, we would make our own changes.
None.
Improved access to water-efficient products and services
None
Remove chlorine from water
Equity-focused initiatives to ensure all households can participate in water efficiency programs. Idea: set minimums for water usage - with rebates for those who keep their water usage in line for a household use.
Rebates, and improved access
None, keep your [removed] nose out of my grass watering business. Dumb [removed]s.
Rain barrels! And incentivize low water use landscaping
Rain gutter water catchment for emergency plant watering.

What would help you to use or benefit from programs and tools like the ones listed above?
Not sure
The rebates for in home fixtures.
All of the above! Great knowledge
Yes
All of the above would interest me.
Easy application and quick granting of rebates and subsidies
I like rebates and subsidies for efficient irrigation tools such as rain barrels.
All of the above
It's very difficult to find a landscape architect who can do a good cost effective job of planning a rain barrel complex. Most city initiatives are overly simplistic or apply to those not paying attention. Sophisticated solutions tailor made for special circumstances should be made available at a reasonable cost.
As noted above, I have already invested a lot of money in efficient water use. The City should recognize that and provide a lower cost of water to homes with similar systems.
Landscape transformation programs Improved access to water-efficient products and services through industry partnerships
None leave as is
I think all of the above are good ideas
Having it built into everyday services so it's readily available versus having yo seek it out
I think better programs will be available for better efficiency in homes
Ease of access
Improved access to water efficient products and services Equity focused initiatives
Rebates and subsidies for new appliances.
I have nonissue with the city conducting moderate outreach but please let's spend our tax dollars on ensuring we have basic services first.
Better communication. More people who qualify

What would help you to use or benefit from programs and tools like the ones listed above?
Refer to previous answer.
Landscaping transformation programs
They all sound attractive. Tell us more. One thing that would be beneficial not only to Calgarians but all of Alberta the devistation if coal mining has on our water resources is devistating! Mining uses an outrageous amount of water, let alone poisoning it with selenium. Mining cannot be permitted to occur if we truly want to safeguard our water intake!!!!!!
We have an irrigation system that is efficient.
These all sound great
Maybe bylaws to encourage landlords to be onboard
Canada has 20% of the worlds total fresh water supply and has 7% of the worlds renewable fresh water supply. Why are we making out like we don't have enough water? There is a woke narrative being pushed around water. How about we get rid of the fluoride (toxic chemicals) that has now been shown to be harmful to our health. I'm more concerned about that!
A tote program for large water collection. Either through city or reasonable pricing through partners.
Rebates and subsidies, landscape transformation programs
None. I am water responsible and don’t need the city to place themselves into this space. Focus on reducing taxes and not spending on programs like this.
I do not need any programs or tools!
We are in an affordability crisis. Asking people to spend money to be more water efficient isn't reasonable. Educate and give tips but don't penalize.
None
Landscape transformation programs, rebates & subsidies and equity focused initiatives
depending on if I need to replace something. The fees the city charges (not usage but other fees) - make up the largest part of my water bill - would be good to see those go down. I use $10 of water and get charged $10 for fees. Let's get these arbitrary fees down
Public advertisements, clear links on the City website

What would help you to use or benefit from programs and tools like the ones listed above?
Awareness campaign/PR
You should've asked folks to rank the value of these programs. This question is not clear.
Vegetable gardening supports.
Landscape programs are really unnecessary considering how small yards are now if you even have a yard so many condos now Would replace toilet and taps if there's a rebate program like the one done for lightbulbs years ago
these programs typically require lots of prequalifiers with approved contractors, and tiers that make the savings not enticing enough for the amount you need to spend. also the opening application dates are challenging to be availavle fore, and so intake should be rolling
I would be interested in rebates and subsidies for drought tolerant landscaping, so a streamlined application process would be great.
None
None
i don't believe in using tax payer dollars given to people to incentivize them to do what's needed simply out of you don't follow rules you are fined or penalized
The city needs to focus on core services and drop this sort of unnecessary bureaucratic nonsense.
Landscape transformation, access to products and services for rain water collection and smart water usage.
Greater access to knowledge about programs
Instead of asking residents to reduce water use, why not stop putting water on those man made lakes in Calgary.
I would like our community association to help facilitate workshops that would allow us to understand better
Rebates and subsidies. Equity focused initiatives .
A grant to covert all my toilets to use grey water
Can use rebates and subsidies to help with costs.

What would help you to use or benefit from programs and tools like the ones listed above?
all of the above
Landscape transformation programs, more affordable rain barrels
Landscape planning and rebates
Everyone benefits from all of these.
I am supportive of incentivizing and providing citizens with options but I am Not supportive of the city placing restrictions on citizens
You folks pay for us to make improvements, we will. You won't meaningfully add information to the internet that isnt already there
Having options and resources all in one place would be good. Good to know if there is a time frame for certain programs.
These tools are good.
Rebates and subsidies - savings for our household.
All of these programs carry heavy administration costs further bloating the City of Calgary government.
Cheaper rain barrels, education on native and low water plantings,
Equity-focused initiatives
All the above.
If I knew such programs existed, I would use them.
Low to no cost, readily available.
Require irrigation systems to operate after sundown. Provide research as to how often lawns and trees need water. Flowers which attract bees and hummingbirds require water daily.
None. Government coordinated initiatives cost tax payers more. Spend less money overall.
NONE! This just means you will punish people on their use and keep them in line. This is insane!
The top four points would be most relevant for me.
The planning piece is one that I would need help with. I need help financially as well but to be able to see what can be done with my yard, that would be valuable.

What would help you to use or benefit from programs and tools like the ones listed above?
In ground cisterns with pumps for rainwater/ or grey water collection and utilization? Timers and perhaps some sort of certification for unlimited use of water you collect yourself. A big concern I have is that cloud seeding has greatly reduced the precipitation that my neighborhood gets during active storm season. Rainwater collection is often inadequate. Grey water will always be created!
Rain barrels at affordable cost
Rain barrels
Nothing that requires me to spend more money.
Rebates
Potentially the low cost or no cost outreach programs. I would need to know more about these programs to know if it would benefit my household. Rebates and subsidies for irrigation tools and rain barrels. Cost is a factor in getting set up with items such as rain barrels.
We already use two rain barrels, and have a pump to fill two more barrels as the first two fill up. SInce the plants we water outside must flower to support our bees or we are seeking to grow food, drought resistance is not the first priority. Food production is the first priority. If we were to manage our lawn differently, it would be to replace the lawn with food production, rather than xeriscaping. If the City has information on desirable foods to grow that are lower water consumers, we would consider that.
Improved access to water-efficient products and services through industry partnerships. There should be subsidies as well
I would consider rebates only.
Information and subsidies.
Rebate on rain barrels
Rain barrel help would be nice.
Rebates to help offset investments in better equipment and outdoor water saving steps would help motivate ongoing development in households.
No, i am handy and can handle all of these things myself

What would help you to use or benefit from programs and tools like the ones listed above?
We would benefit most from stopping immigration and allowing out infrastructure to catch up to the number of people we already have in Calgary.
Help? How about not to treating us like we're a bunch of five year olds!!!! You want to continue sharing new tips and tricks, that's fine. Rotating measures if deemed necessary can be added. But be very very careful if you think you're going to add stiff control measures/monitoring "devices" by an already inept government, who has refused to allocate enough funding for water capture/purification/distribution for this city — that MUST come first.
Nothing at all. Let people decide.
Anything that reduces my bills.
Rebated and subsidy's
Fight against the corporations insisting on building water reliant facilities. No data centers in Alberta. Tax and restrict golf courses from over using potable water resources. Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry.
Rain barrel systems are a good idea
Bring it to the people. There is lots of good information on your website, but it's a huge website and the info is not always easy to find. I don't envy you getting the conservation message out. It's a divided world and there are a lot of angry people.
More information, or access to already existing information. More of a modern social media presence. Access to reputable non for profit organizations that help with consultation of landscape design and adding rain barrel systems.
The rain barrel program is so popular it's almost impossible to get one. Same with CEIP and other incentive programs from the City. This is clear evidence that demand is there, but the city is not serious about committing to the solution which leads to these programs that are impossible to get access to. There needs to be more supply to match the demand from Calgarians.
Landscape transformation programs. Rebates and subsidies for drought tolerant landscaping materials. The rain barrel subsidies are great, I have used that program. Industry partnerships to improve access to water efficient practices and services.
This is a very leading question.... as are most of these.
Fix a leak.

What would help you to use or benefit from programs and tools like the ones listed above?
Mini Landscaping free sessions with assistance in transforming to drought resistance landscaping
-Education/outreach programs is the city spending money unwisely. Focus spending on infrastructure. -low water designs harms and removes homes for local insects. The removal of lawns and replacement with gardens is a good status quo -rebates should not be used to pay citizens to participate. They should want to participate on their own terms -industry partnerships ... this doesn't give enough info. -equity?!!? How is that even important? Or is that another way to say " everyone must comply"?
Those all sound good
The subsidies would help a lot. We could transform our growing area into raised garden beds and more easily set up drip irrigation from our water barrels. The cost of wood, soil, and labour is a big barrier. This growing area is part of my business plus we try to grow food.
Landscape and rebates. I have water barrels already.
We pay hight taxes and our food costs a fortune for basics... if you want us to buy something, make it free instead. Rich people have water irrigation and we only water to avoid a fire....we are not all using water the same nor do we all have the same funds. IE) why not give every house a free water barrel? I couldn't afford to take a day off work and drive to the sites they were distributed during that one initiative...
Landscape transformation programs, but giving alternatives to clover etc. Clearer information at the time of purchase for low flow products that show consumers how much they will save over time vs upfront savings.
Easier access to them, and incentives for the citizens that participate in them.
A program providing rain barrels would be useful
Make them available to condo complexes.
None. Why should taxpayers be gifting people for doing basic things?

What would help you to use or benefit from programs and tools like the ones listed above?
I don't see how the above suggestions would be of benefit to me. All of the above means more spending for the city of calgary and in turn I will have to pay more taxes. These programs only penalize the people who work hard to make a good living and in return work hard to enjoy the outdoors in the yard during our short summer season. Nothing is more depressing than the brown landscape in the spring and fall so it is nice to be able to enjoy the green in the summer months
All of them
Anything other than what you have done with the garbage pickup system. Once you start forcing people to do a certain thing, it never works out. You guys really [removed] that one btw.
Those all seem like good ideas. I would like to see whatever plan is put in place to recognize the people like me who already are trying to reduce water use, as well as incentivizing people who haven't been doing that to start.
We already have 5 rain barrels, two of which are the large water cubes (1000 liters capacity). I think the landscape idea is a good one (not for my household as we have already taken this action). I think the city could help people to incorporate more native species of plants, encourage local eco systems to thrive, and have more native species in parks. I often see sprinklers running for the city which are not running according to the best water principles. An example is the new grassy area where the old Eau Claire buildings used to be. Running those sprinklers in the early morning would have been better but why put grass there in the first place?
Nothing. Please spend tax payers money on more pressing concerns like crime.
all of those are great programs that should help with the majority of Calgarians
The city actually implementing the programs and supports, and communicating them clearly and simply to us. The city would also need to make these supports affordable and easy to access. For example, if the city provided low-cost landscaping materials, there also needs to be a low-cost way for me to pick them up and get them to my house. I probably can’t haul it on the bus with me.
I believe the only way is to charge more who consumes more water, having a average of water use per house and whoever is using more than avg per house(considering the house type and size) would be paying more. With that people will re-think and start reducing water consumption.
Information about these programs and tools.

What would help you to use or benefit from programs and tools like the ones listed above?
education, awareness, respect for water
Access to the information.
All of the above.
None of those.
Landscape programs or irrigation rebates would be helpful
The government should leave Calgarians alone to make our decisions. Calgary Council does not know best.
None. Dismantle and cease this entire program. Complete waste and disregard of taxpayer money.
Easy access
Rebates on rain barrels. Toilet rebates would also let me replace my remaining older toilet.
I didn't know about the above programs. I guess more publicity about these programs.
Please consider the condo & apartment dwellers & offer ideas to collect shower water, kitchen sink rinse water “tubs”.
Rebates and access to water efficient products
landscape transformation program is good. There should be additional fees to purchase high water consuming plants, this would incentivize people to buy drought resistance plants. Rebates on rain barrels is ok, but only if people actually use them. If their water bills remain low, there would be no incentive to reduce their water use. The green thumb is not as strong as the pocketbook.
For consumer engagement, promotional materials through the mail or social media would allow me to engage.
Education/promotion of programs/tools available (ex mail, leave on door)
Maybe something that would encourage landlords to these things, although I'm not sure how. Like if I owned the place I would for sure use climate appropriate plantings and have water efficient appliances but unfortunately that is not up to me.
Rebates and low use times

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and subsidies as well as industry partnerships may help me in the future if I purchase a home that needs updating. Equity-focused initiatives would help everyone in the city be able to participate
Landscape transformation programs. Rebates and subsidies
I would definitely take advantage of these programs that fit into my needs.
Discounts to purchase bark mulch for moisture retention for outdoor plants. Dont spend tax payer dollars on programs just out in utility bills rebates or discounts on products like bark mulch people Can take to for example Burnco, Hime Depot etc. on same little sheet put low water plants that grow in our climate.
These programs and tools need to be well advertised.
Rebates would be an incentive.
I am opposed to all forms of City of Calgary encouraging water efficiency. I make too much money to be provided "equity-focused initiatives" and all other forms of the suggested initiatives will simply increase the cost of water and waste water for me and all Calgarians.
.
Programs are great but given food and housing costs, additional costs are hard to navigate, even with incentives
All of the above would be helpful. Recycling water could also be an option.
These would be very benefitical particularly rebates and subsidies and improved access to water efficient products and services. Currently quite aware but always interested in best practises. I am also involved in several community gardens for food production, and their water use needs to be maintained and preserved.
Rebates and subsidies, improved access to water efficient products
Making these programs easily accessible through transit or maybe online education.
Rebates maybe if we use less than average
Unsure
Knowing where,when to apply, or where to find the info.
Rebates on in home water usage products

What would help you to use or benefit from programs and tools like the ones listed above?
Builders could use more top soil and get rid of more of the clay homes are built on so that more water isnt needed, in the long run, to get ANYTHING to grow, including grass. There is so much clay underfoot, planting efforts are a challenge. Water ends up being wasted as a result. Let's start with basics of building water wise properties.
Just reminders. Let us be adults and make our own choices. But it has to be fair. Make sure everyone plays their part - don't punish landscapers and ignore hotels and restaurants, like you did during the restrictions.
None.
All of them
Free rain barrels
Yes! 1) Low cost and no-cost practices for sure... 2) Landscape transformation - I've used your planting guides for trees and shrubs, but it would be great to have more than just guides, i.e. availability of no-cost or subsidized plants 3) Rebates and subsidies: totally! I've already addressed this in my answers re: rainwater catchment, storage and irrigation 4) Industry partnerships: totally! Again, I've already addressed in in my answers re: water-miser faucets and on-demand water. 5) Equity is super important: work with landlords to facilitate renters, and through tax breaks for house owners.
Rebates or loans to replace current trees, shrubs and perennials with drought tolerant ones. Rebates for gardeners who contribute to the beautification of neighbourhoods and the city. We must remember that trees, shrubs, perennials, all plants, help prevent erosion and they help purify the air. Instead of villianizing people who take care of their yards, how about celebrating them?!
None.
These programs only become useful if the City first demonstrates that it is fixing its own system leaks and infrastructure failures. Until then, more homeowner programs feel like deflection. The biggest motivator is trust, not rebates. If the City shows measurable progress on repairing mains, reducing water loss, and managing funds responsibly, residents will naturally engage with efficiency tools. Without that accountability, additional programs do little because the core problem is not household usage but systemic mismanagement.

What would help you to use or benefit from programs and tools like the ones listed above?
Some of the above would help but also stopping densification and over population.
How much are these new programs costing the taxpayers. Please be transparent.
How about stop wasting money on all his nonsense questionnaires and figure out a way to meet the cities demands instead of implementing new bylaws
None
cost effective equipment (ie: a pump system to pump out rain barrels), rain barrels sell out from your program in like 10 minutes... have more available at the low cost as sometimes they are double the cost in stores.
I don't understand what this question is asking, but the above programs look good
Landscape transformation programs, Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials.
No these are all a waste of tax payer money.
NA
Rebates. Thats all you can offer. No one can afford to change anything right now and expecting them to or even suggesting that they should speaks how out of touch you are with the average calgarian. People are struggling, upgrading is a luxury. Hardly anyone is skilled to be installing their own, let along affording to pay a plumber to install for them.
As mentioned earlier, the city should start by leading by example and reduce or optimize the city systems, share the information from that.
None
Rebates and subsidies for efficient irrigation tools & drought-tolerant landscape plantings would be most useful. We are hoping to transition our front yard from grass to drought-tolerant natural plants next year.
That all sounds great! As long as those programs are advertised so that everyone knows how to access them.
Funding to remove lawns for more drought tolerant options

What would help you to use or benefit from programs and tools like the ones listed above?
Easy access to the information and programs and no expectation that we will all be motivated to do it all ourselves online!! Have community events to share the program information with knowledgeable people present. Have the tools etc available so people can adapt it while energized.
Cost efficiency
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships.
Awareness of program availability
Rebates
Rebates.
Yes. I agree with these initiatives whole heartedly. Seniors living in their own homes could use the assistance as they tend to have lower usage but still incur the higher cost.
Death to the trees I guess. How about u restating how drinking urine is healthy. I saw a FB group that tried to tell me that urine is full of stem cells.
Finding out about them and easy application process
Landscape transformation. Rebates.
rebates for rain barrel use
YardSmart was helpful when I was replacing my front lawn with mulch and native plants. Rebates would be nice for rain barrels, putting in drip irrigation in veggie gardens etc. I like the equity focused initiatives as some of this, especially replacing appliances, purchasing rain barrels, and re-landscaping can get quite expensive, especially on top of the high cost of living these days.
Rebates for rain barrels & not putting limits on water use in the first place.
No to flouride

What would help you to use or benefit from programs and tools like the ones listed above?
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
None of the above. As I already do this on my own.
Unsure
They're all good. Again, I'm going to mention another city forest.
Cost of the above tools would need to be considered as changing everything in our home and yard is not a cost effective alternative either nor does it keep items from hitting the landfill
The rain barrel program is great and expanding that would be good. Workshops on how to attach rain barrels to downspouts.
Money.
The rain barrels
Financial incentive and convenience
Equity focused initiatives Financial incentives for using less water
I would rather the City focus on lowering property taxes - then people could implement their own "programs and tools" that works for their particular home/yard. Citizens should not be looking to government for handouts and government should not be implementing control and surveillance tactics.
Equity is number on on this list so all people can benefit
Start charging people for the actual water they use, and you will see them conserve it. My tax dollars should NOT be going toward these programs.
Landscape transformation programs, rebates and subsidies for drought resistand landscaping.
More online advertising about such programs to assist in the affordability of water efficient appliances and equipment.
Not sure , but I haven't seen the city plant clover instead of grass to save on water. Calgary has a lot of greenspace so start being the role model.
None

What would help you to use or benefit from programs and tools like the ones listed above?
Landscape transformation programs and rebates and subsidies for irrigation tools
Landscape transformation programs
All of the above
rain barrels
Perhaps if there is a local manufacturer that could make rain barrels, this program could be subsidized. Outreach programs are ideal as is K to 12 education programs that may influence water usage at home.
None. I have a dog who needs a large area with grass. This grass needs to be watered fully and regularly.
None this sounds like a bad spend of our tax dollars
Leave it as it is.
These all sound amazing, and I would be delighted to engage with them!
We have already changed our landscaping and bough rain barrels because our grass was damaged beyond repair during the last restriction. There was no support at that time.
All of these things would be great. Please offer these and advertise them so people know these programs & tools exist.
Landscape transformation programs, rebates & subsidies
This sounds like a way for businesses to make a lot of money. I don't see spending more money as a help to a retired couple like my husband and I. We are on a fixed income and not able to replace things that will not save us money because we won't be around long enough for the returns to outweigh the expenditures.
Water rate reduction for (monthly) consumption less than a baseline threshold. This would further incentivize people to use less water.
Give me back my tax dollars!!!
Making them easily accessible, actually provide incentives tonpeople who own and live in their properties. Quit incenting people who run airbnb and short term rentals.
or stop being [removed] commies and leave people alone.

What would help you to use or benefit from programs and tools like the ones listed above?
Nothing. Governments MUST REDUCE THEIR PROGRAMS BECAUSE GOVERNMENTS SPEND MONEY EXCESSIVELY, WASTEFULLY, FRIVOLOUSLY AND ENDLESSLY WHILE ACHIEVING VERY LITTLE, IF ANYTHING. EVERY SINGLE PROGRAM ANY GOVERNMENT GETS INVOLVED WITH ONLY COSTS TAXPAYERS A GREAT DEAL OF MONEY, AND NOTHING IMPROVES.
A central place to find the information.
Easy application process
Rebates and subsidies for water collection and drought tolerant gardens
Knowing about them, cause those sound great
Rebates and subsidies and access to water-efficient products would help offset the cost. Micro clover is very expensive
Efficient tools.
That it is not limited to stand alone homes. In the past condo owners could not participate in any of the rebate/ subsidy programs. If all home owners (not landlords) do not benefit equally what is the point
Of the value of the program is a net benefit financialy that would be a great incentive.
All of the above
Better communication on these matters.
I have no where to put a rain barrel that would be accessible to where I could use water, better adoption would require help installing or figuring out where to put it. I would consider removing my grass but the city would have to pay for that.
Landscape transformation programs to convert part of yard to drought resistant local plants. More efficient yard watering equipment at a reduced price would be good, particularly for small areas. For instance, I would prefer most of my yard be drought resistant plants with an area of grass and the ability to change and install necessary infrastructure for a reasonable price would be good.
Nothing. We have done all these things on our own at our own expense. Subsidies and programs just consume tax dollars that could be better spent or not collected.
Landscape program and rebates
If equity-focused initiatives include people with absolutely no money, count me in.

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and subsidies
None
Inclusion of renters
All of the above are fantastic and I would personally participate in all of them! They require broad communcation/promotion and clever ways to engage people (including children and youth) to become interested and active. On-line seminars (live) or easy to access locations like my local community centre, library or maybe city parks such as Confederation park or Bowness park for education programs.
None
I'm not a home owner and don't have children so I can't really pinpoint what services would be most beneficial but like I mentioned I think targeted ads for public engagement on stats of how much water you save when you do XYZ would be really helpful.
Better drought resistant landscaping and education. More native plants. Less grass. Incentives to not use pesticides and fertilizers that travel into our water shed
None. We don't own our house, so we have no control over the landscaping and replacement of appliances.
Im not sure if i have the power, since I live in an apartment, but my partner's parents are on the building board, but I'd love to convince the building to grow prairie grass and flowers instead of the current grass we grow. So all [removed]etin points above would be ideal as long as the solution isn't just wood chips, rocks, cement, and fake grass. Those are bad and hold heat. Having plants holds moisture and provides cooling affects, you can see how in Brazil communities used plants and trees to make the humid heat waves more livable and bearable. We can do the same with our native plants!
All the above would be completely advantageous but will it be available to everyone? Will one need to apply for these programs?? I lack time to do many of these fun things. I love to garden but don't have the time to garden, if someone can help me figure out a way to efficiently water my yard by using all the rainwater and snow that would be AWESOME! But how much would it cost?? I lack time and the funding to spend on things I don't need to fix...discretionary income is not something I have readily available as well as spare time cause every minute is spent working to make just enough to survive
Promotion of low- cost or no cost practices Rebates and subsidies

What would help you to use or benefit from programs and tools like the ones listed above?
Landscape transformation programs and rebates and subsidies. The others are a waste of tax dollars.
A review of municipal water waste and leakages. There has been a pipe leaking in our local park for over a year.
We already use efficiently
Rebates and subsidies for efficient use, as well as low maintenance and drought resistant plantings Support for landscape transformation programs toward more drought resistant or low water use plantings Equity focused initiatives - i saw too many people watering their lawns every day last year when there were water restrictions. Having a charge for overuse based on a reasonable assigned use volume per household.
The bureaucrats wasting time on how the government can get bigger and more controlling avoids the core problem which is the incompetence of the current government.
Clear advertising so I know about them and a simple application process.
Free pick up programs
Rebates and subsidies Water efficient products
Better awareness of how to access these programs and perhaps even a "one-stop" website at the City for people to access them.
Rain barrels cheap, not so much for me, help. Drought tolerant planting
None
Awareness. Affordability. I've been thinking of making my small front lawn low maintenance for years now but $$.
Subsidies for rain barrels, lawn transformation tools that include ensuring natural species of plants and insects thrive. Let's not make deserts in the city where our natural ecosystem can't survive and thrive.
Education and low/no cost services

What would help you to use or benefit from programs and tools like the ones listed above?
None
Improved access to water efficient products and services.
Again, I don't waste water.
All of the above
For landscape transformation program look at a few "standard" templates/designs that can be replicated without a lot of detailed design to cut down on the overall cost.
Probably not
Rain barrels and work with new developments to build housing with grey water storage to re use water
Stop with the handouts. Use money efficiently in areas of need. Like water treatment upgrades and supply, not on personal household handouts that get abused
We need water without restrictions as schedules don't work for most people
The city should fix their own infrastructure to avoid wasting water before spending money on citizens to conserve water at home
I will look for these programs, I have already joined the Calgary Horticulture Society and taken the Yard Design course. They offer loads of information of water efficiency.
Homeowner incentives
I would use all of these. Just need to know where and how to access them.
Nothing. I do not, and will not go out of my way to reduce usage. I use as I see fit because I pay for it.
Rebates and subsidies
We are good
I wont comply !!
Less fluoride in our water
Nothing. I am very aware of the amount of water that I use and I do it very responsibly. For people like myself, we should not be punished for others. We already pay for the water we use and also for the water that we dispose of.

What would help you to use or benefit from programs and tools like the ones listed above?
We are interested in setting up rain barrels but unsure of bylaws regarding that - more info on that topic would help us.
I think the main issue today is cost. It becomes difficult to improve and become more sustainable when the expense is so high and the return on investment takes many years. I understand how challenging it is to expect businesses, such as arena (ice rink) operators, to invest in upgrades when the cost is significant and there is no realistic way to recover that investment within a few years. Tax incentives, subsidies, and more accessible alternatives should be available to support these improvements.
Rebates to instal efficient irrigation systems Incentivize low water use design
Consider requiring any new developments to have efficient landscaping with an irrigation system. Provide rebates for current owners to install irrigation systems.
Don't waste taxpayer money on these programs, use money to fix infrastructure instead.
Rebates and subsidies do (got a rain barrel last year) and would help us Id be interested in the landscape transformation program
Rebates
Nothing.
These all sound great. And sensible.
We already use very little water and have rain barrels for my flowers
Maybe offer rebates on water softners, purification systems for people that cannot afford. If the city decides to add more chemicals to our water then give also the option for people that don't want those chemicals to have options.
Improved access to water efficient products and services
Residents and commercial buildings who use underground sprinklers are the ones that need to take better care and use less water. More times than not, we would get rain days on end and their sprinklers are still going.
access to education on finding leaks, etc

What would help you to use or benefit from programs and tools like the ones listed above?
The rebates for the rain barrels should apply to everyone. We have four rain barrels that we setup ourselves so don't have all of the receipts, we should get the rebate just by showing a picture of there set-ups, either as a credit to our water bill or credit to our property taxes.
Rebates and subsidies, promotion of low-cost or no cost practices. I do not believe in the equity- focused initiatives.
I believe the city should focus on fixing the leaks in the distribution system which would have a bigger impact then focusing on the end user demands on the system.
Nothing now
Money. Make it about saving money. Do NOT make people spend more money to save little money in the end.
Toilet replacements grant
I would use some of these programs if available. The main thing that would help me is advertisement and education to let me know that the programs are available and how to access them.
Landscape transformation programs and rebates and subsidies for rain barrels.
Rebate for having to buy fluoride, free water system, and water softener
None. Stay out of private citizen’s business
I don't know but I would certainly use all of these.
Easier access to native perennials to plant in my yard.
Let us suppose you force a water restriction program on us - how does someone with a larger property (vs one with a smaller property) effectively water plants if there is a time limit to watering - remember the taxes these two people pay are not equal so why should the watering restriction time be equal?
Easy and simple methods to access the above benefits
I don't need anything. Stop meddling in our lives. We pay our taxes (high taxes!) so we can enjoy the amenities provided by the City.
send phamphlets with our bills, do the rebates and subsidies

What would help you to use or benefit from programs and tools like the ones listed above?
I would like to, but as I mentioned before - programs that require an outlay on my part that is too big are just plain nonstarters. And almost any outlay is likely to be too big, in my experience. Anything that requires me to pay first, or put it on credit, then get a rebate later just feels fraught and full of risk. What if I make the outlay and then the rebate is rejected? I'm stuck on the hook financially. What if the outlay and the time to receiving the rebate is too large and I have to carry a balance for ___ amount of time? These things are scary to me in ways that I doubt are scary to those who are making these policies. Frankly, people who are engaging in landscaping transformation tend to be people who have the funds to pay for it already. These things are good things, but $$$!
Instead of money on fluoride which is a toxic by-product of aluminum, instead put money to let people take care of their yards as they've always done. No courses or programs … waste of money.
STOP FLUORIDATING THE WATER!
Rebates and drought tolerant plant benefits
Well we pay for weed man and they tell us to water more than the city thinks we should so we'll listen to weed man because we're paying for it so we can run around our yard in comfort
All of the above
Perfect I will look for that info! Took advantage of the water barrel program. Programs like this are very helpful User fees and cost mechanisms the most equitable way to drive water efficiency. Reward low water users with cheaper rates, ratchet it up for the big users/wasters.
Already use irrigation system and rain barrel , but it would be a good incentive
I also feel if this is a big thing maybe we need better water recycling program
Rebates and subsidies, improved access to water efficient products
I'd be interested in learning more about landscape transformation programs, and have helped publicize YardSmart a bit in my community. I think workshops or webinars would be helpful.
Rebates
Easy access to information and resources.
Knowing that these programs exist.

What would help you to use or benefit from programs and tools like the ones listed above?
So if we already spent own money on these types of programs in the past, will the City refund some of our money?!
Easily available and accessed programs with minimal application or digging required. The more they are made available and the fewer barriers to use, the more likely I'd use them
Rebates and subsidies
How about mind your biz & stop trying to force people to comply with communist rules under the guide of equality. Let people live. People already use far less water than they used to due to water outdoor restrictions & bylaws, people use more efficient appliances and shower less and work more. If you stop allowing SO many unsustainable levels of immigration to our city, we wouldn't be worried about water! The city is growing too fast for infrastructure to keep up
These all sounds great. I think offering low-cost or no cost programs would help me to seek this service out. I also think the rebates and subsidies for doing things like drought tolerant landscaping would be a great idea/motivator.
More money?
Clear non-threatening communication would be the most beneficial.
Oh god……. Can’t have an Engage survey without the “equity” word added in for no reason 🙄
Can we stop with educational programs and i don't know fix our infrastructure? Why the heck was our city without water and how do we not have a back up plan? Or can we look at our spending. Sure the only positive bylaw change you can do is allow us to put gardens in our front yard and get rid of grass youd have to change bylaws and definition of green space as my grass is just sitting there - imagine growing vegetables! Your rain barrel program is [removed] did you look at the kpis? Also we dont even get a lot of rain as we live in the dry desert!!! Can we get rid of all this equity program language? Poor people do not care about conserving water - they care about food, shelter... I am curious as to your stats on this... i doubt they are also goos.
Making the programs easy to access, simple paperwork, not lengthy paperwork. Easy location to drive to or access to get the supplies needed. No rebates because then you need funds upfront and not everybody has the funds upfront to deal with things.

What would help you to use or benefit from programs and tools like the ones listed above?
Tax dollars should not go to these incentive based garbage things which are generally taking advantage of my people who already have the funds to do these things on their own. The only thing that he could do, is that they would have a yearly inspection program on a house, major appliances, like they do in other countries like Germany. It would ensure that every house has the proper equipment running at the right standard. Concerning new builders, the city should force them to use grass blends that are drought resistant. We need to have trees and other living plants to contribute to better air quality, not adding a bunch of rocks and other items that are extensively mined and transported, which contribute to the overall higher carbon footprint of our city.
Love these ideas but be sure the plants are grown locally so they are more suited to our chinook conditions. Make lawns illegal! Ban round up!
Access to local plantings, water barrels and programs to leverage systems that leverage any rainfall for use.
The rain barrel subsidy was appreciated
If they were available and I knew they existed I would use them.
More rain allowed to soak into the ground water by stopping this insane density ideology.
Ease of information, and how to apply and get grants / rebates
I would love to replace grass with drought-tolerant native plants and trees if I knew which to choose and where I could get them.
Take OUT the toxic fluoride from our water!!!
No negative additional tax implications for improving home and property
Take out the fluoride, stop poisoning Calgarians!
I could use a deal on a rain barrel maybe.
Educate to be water wise
Improved access to water efficient products through industry partnership
Landscape transformation programs and rebates
Rebates

What would help you to use or benefit from programs and tools like the ones listed above?
Nothing. I think each house should get x amount of water at a cost then if over another cost
Landscape transformation programs, equity-focused initiatives & rebates/subsidies. The above all sound fantastic.
All of the above
None
It would be great to receive some sort of economic advantage out of water conservation.
We are seniors with some disability issues. I doubt we would be able to adapt our yards to drought tolerant plantings though it is of interest.
Easy to find and accessible
Please don't spend any more of our money of mailing everyone brochures, half my neighbors don't bother to shovel their walks in winter, I would prefer that is dealt with consistently as I have to walk to a community mail box to get my mail to save the cost of delivering it to me.
Well rebates would be nice but never seem to apply to us when looking at that
I don’t believe people should be restricted from using water. Especially outside when the option would be to remove vegetation to make the landscaping less water appropriate. We need green spaces in this city, I think it’s very important to have that.
rebates and landscape transformation programs
The above list sounds great. Awareness is key. It’s hard to take part in a program if you don’t know about it.
Rebates and subsidies
Landscape transformation programs. Rebates for drought tolerant landscaping materials.
All of the above
I do NOT want a SMART meter installed and will be talking to my Ward Councillor.
Now we’re talking. Rebates, incentives, and subsidies. Broken record here, but if you give a $15 rebate on an irrigation system that normally costs $50, don’t raise the price of it to $65 ;)

What would help you to use or benefit from programs and tools like the ones listed above?
Awareness and prepared templates, tools and plant lists for designing and installing lawn alternative designs
Improve ex access to water efficient products
Rain barrels
Honestly not interested as we have educated ourselves, have a rain barrel and have no intention of replacing perennials that have been in the yard for 60+ years.
All of these are great ideas, especially landscape transformation programs, though none of them would help us as we already do/use water-wise practices. I'm definitely on board with industry partnerships and working with commercial businesses, especially those with public toilets, to find ways to reduce water use.
A programme where the City installed rain barrels for seniors at a reduced cost
Information on availability. I'd use all of them!
High efficiency appliance rebates. You want me to use less? Help cover the cost of a high efficiency washing machine and dishwasher. Mine aren't ancient, but I'm sure new high efficiency models use less water. The other programs sound good; getting the message out to residents is the hard part.
Being informed, have access to the above programs. I am interested in all of them
Oh look, new ways to squander property taxes! How about reducing those instead? If people think they’re saving money by washing their own items at home, let’s worry about the economy. I highly doubt anyone buys that, we all see the taxes and utility bills go up every month/year.
We would most likely benefit from the above ideas. As mentioned, we are fairly water conservation-minded. The small things are obviously are easier to do, but if everyone can do them, I would expect the overall impact could be large. The Rebates & Subsidies ideas are good. Converting landscaping, though, is quite cost intensive. Any cost reductions might help to encourage those people who are in a position to do so.
Heavy water users should pay a much higher rate for water use and light water users should get a discount under the specific threshold. There could also be a reporting system where you report any neglectful commercial users that are wasting water and you get a financial reward for reporting them.
Extended or ongoing availability for rebate programs. Also increased communication about the availability of these programs.

What would help you to use or benefit from programs and tools like the ones listed above?
Yes education Landscape transformation 👍 Rebates for those that are utilizing methods Equity ...always!!
Where the $ for this incentives are coming from?
Equity-focused initiatives. low cost or no cost,
"Landscape transformation programs that incentivize low-water-use design" - Does this mean elimination of parks, lawns or replacing lawns with asphalt/concrete/gravel in the new residential areas/communities?
Knowing about these programs and incentives
free or subsidized rain barrels.
Water efficient products and services; fix a leak seminar; equity focus. It seems like the largest water wasters are the richest people/households, so they should pay for that privilege
N/a to me
I wouldn’t benefit from any of these.
Less city ta3x in order to pay for it.
Get rid of all of them.
The above incentives are fantastic. However it's kind of hard to use them. Ideally I'd like to just be able to purchase cheap "standard issue" rain barrels from the city rather than trying to navigate all the private options and deal with rebates. Then for landscaping yard smart is awesome but not necessarily super easy to implement without guidance for a "gardening novice", and it's not clear where to get that guidance. Private landscapers is the only option I'm aware of but they're not necessarily focused on yard smart. So maybe if there was some sponsored landscapers who offer yard smart certified gardens or something.
I would like the city to leave me alone.

What would help you to use or benefit from programs and tools like the ones listed above?
I use very little water but it condo complex could make use of rain barrels if they were supplied free of charge. Rather than equity-focused initiatives, whatever those may be, I would prefer to see user water rates reflect usage so that those that are careful are not paying the price for those that are not. I also would not like my water costs to increase in order to fund incentives or education. Some of us are already doing everything we can and should not be penalized.
Rebates and subsidies for dual flush toilets?
Encouragement and education on replacing grass with better suited plants for Alberta
I think they are all good - you have to meet people where they are. Kids in school should be taught plenty of good habits (I know some are, but all?) for guarding resources for their future and influencing their parents who might be stubbornly ignorant. I think I would access most of these resources if they were made available because there is always something that can be improved, especially as things need to be replaced.
They all sound great!
I'm open to optional programs, but only if they are simple, voluntary, and do not increase my costs. Education, optional rebates, and easier access to efficient products are useful. What would help most is keeping these programs truly optional, without tying them to new restrictions, watering schedules, or higher fees
Landscape transformations and rebates/subsidies
Landscape transformation programs and rebates and subsidies.
I don't believe the my tax dollars should be used to subsidize programs like landscape design or low flow devices. Hit them in the pocket book as you already are.
Rebates and subsidies are good. Changing rules around front lawn grasses. Decorative long grass lawns should be allowed. Encouraging people to remove lawns and xeriscape is important.
These sound great and it would be a matter of making the information easily available.
None of those. Sounds like a bunch of sub par ideas from people that like to spend other people's money as much as possible.
Education of what's available
Wide spread promotion

What would help you to use or benefit from programs and tools like the ones listed above?
Community buy in is very important. I feel like there is a communication barrier and lack of care by different ethnic groups who are newer to Calgary and we're not aware or ignored the water restrictions previously.
The rebates and subsidies would have to make sense for the average household. In my experience I have never been able to take advantage of rebates as they are usually way out of reach money wise or the appliances are so expensive and something I would never buy.
Making water saving tools more affordable
Updates to let people know when the information is available
All of them!
Rebates and fix a leak
Knowing about these programs,
None
Cost sharing
Rebates and subsidies would be helpful
Free fluoride filter
Landscaping incentives and water-saving tools like rain barrels would benefit us!
Education
I care about no flouride being added to water. If you want flouride use toothpaste.
Education and outreach are good ideas. Equity sucks the bobo. DEI sucks the bobo.People who know what they are doing are listened to. Others can just go back to where they came from. I would also look at improved access to products and services, as we are on a seniors income. Rebates are a joke. I bought a low-flow toilet and applied for the rebate. Two years later, sending you receipts and pictures of both the old and the new toilets, calling your numbers a few hundred times with zero results, I just gave up. Although I bought it for the better product, I thought a rebate would help me get something else to help. No such luck.Take you rebates and shove them up your conduit.
I don't want my taxes being spent on providing people rain barrels or other "equity" focused initiatives. If people want them they should buy them on their own.
Conversion of house plumbing to grey water

What would help you to use or benefit from programs and tools like the ones listed above?
Rebates and subsidies
Nothing. Explain how all my dishes, laundry, car wash, kiddo pool water when dumped down the drain is a waste of water? It goes right back into our earth/rivers….except for the energy that it takes to clean the water before/after my use.
Cheap rain catchment systems. Barrels are too small need bigger containers.
Equity-focused initiatives.
[removed]et 1 and 4
Clear communication about these offerings in advance of being offered
Teach this list to kids in school. They have a lot ofninfluence in the home.
All of the above items are a great start!!
None
Fix city water pipe infrastructure and get rid of the incompetent lazy city admin and employees. Oh and don't send water to other municipalities such as Okotoks that created their own water shortage by removing the population cap when they knew all along there wasn't enough water!
Your rain barrel program needs improvement, you never have enough to meet the demand. Incentives are great bylaws are over reach
Rebates, tax breaks, etc. Anything that encourages us to buy stuff to help reduce water use.
mass media education to save , conserve water is most imp . it must be on going to preserve water for generations and not QUICK FIXES !! teach in school s , day camps , make it mandatory for teachers in curicullum .
More Rain barrels
Rebates on rain barrels, equity focused initiatives, and promotion of low cost or no cost practices.
Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Equity-focused. High users pay more. Low users pay less.
A well-designed app

What would help you to use or benefit from programs and tools like the ones listed above?
Education is very important and I look forward to learning more efficient ways to use water
Nothing would "help" me use these programs. I would simply decide to use them.....or not.
Free or discounted rain catchment systems.
Improved access to water-efficient products and services.
Honestly, I think most people already know how to save water or can easily find that information if they care. From my perspective, the City doesn't need to spend a lot of money on programs like these. Instead, focusing on maintaining fair water rates and encouraging personal responsibility would be more effective.
I wonder if having a city app would be helpful. A place where residents of the city can get information, answer questionaires like this one, and follow a checklist of some sort with suggestions. Sitting down at your computer and actively looking up the information is only accessible for people who are searching it out. Increasing the convenience factor for residents to engage with outreach and education programs while also providing their feedback would be ideal. It sounds dumb, but if you could gamefy it in the app to increase engagement and adherence that could also be a good idea.
More grants and incentives
Landscape transformation programs - low to no cost instruction, access to professional help in design, discounts in materials such as native plants, drought resistant plants, large boulders, decorative gravel, mulch
?
None
All
Nothing I dislike the idea of subsidies and the City dictating my water use.
Pay for my fluoride filters and pay for a fluoride filter on my shower.
[removed] off with your control schemes
The city needs to be efficient. Perform their duties and repair pipes to stop leaks and prevent failures. Where are all our monthly mainetenance charges we pay being spent? I am convinced almost every city worker is a waste of tax dollars and are useless leaches.
Everything costs money, I have no extra money to spend on programs and tools.

What would help you to use or benefit from programs and tools like the ones listed above?
Better promotion and easy access at the right time of year.
Rebates & subsidies
I would like rain barrels, and irrigation, but at no cost to me. I'm not sure it makes sense for the city to use tax payer money to rebate or fund these programs though. The city should be focusing on updating and maintaining its Water piping system. Many areas of the city have water leaking, or pipes that are well over 50 years old trying to service more people. In fact, not replacing single dwelling homes with multi family units would take a significant load off the water issue.
Rebates and subsidies Water efficient products
These programs are a huge waste of taxpayer money.
There is nothing I would use. We do not waste water
readily available rain barrels, etc.
We DO NOT NEED more programs from the City. We NEED the City to allocate their human capital more effectively instead of finding make work projects. We had water upgrades in our neighbourhood this summer. The no parking signs initially went out just before the August long weekend. A crew was brought in from SK to do the work. Then they found out that a part hadn't been ordered and the job couldn't start until September. The crew stayed here the whole time - at the expense of taxpayers. The deadline for completion was the end of September. The final porta potty was removed the first week of November. This is one of the basics we expect - water when we turn on the taps. Make sure we have it!
Stop wasting time and money. Get a grip and fix in your lane. Does this survey come from the climate department?
Not happening, bro.
All of the above
Rebates and subsidies

What would help you to use or benefit from programs and tools like the ones listed above?
Providing substantial rebates to upgrade to water efficient appliances. Don't know what water efficient services would look Like. More info needed. Clear information on drought resistant lawns, flowers, trees, shrubs etc for Calgary climate.
One thing I don't see there is the use of native or natural vegetation, impact to neighbors and/or city bylaws
Just get the financial resources the city already has to be put to better use! Fix old, broken pipes, make repairs and upgrade to support the growing need in Calgary, rather than punishing its citizens for using water.
I don't think we need to put programs in place, especially ones that are going to cost me more on a month by month basis. I think what we need to do is evaluate the current infrastructure that we have and update as necessary. As our city grows in population, that's on the government. If you don't think we can sustain the current population that we have maybe you should stop promoting people moving here.
Landscaping incentives, and rain barrels... maybe subsidies as well for those who care about their health who are having to spend extra on home filtration systems to have actual clean and healthy drinking water.
Rebates and subsidies
In home consultations
Rain barrels, free drought tolerant mulch. Offer discounts on cleaning irrigation systems.
Improved access to water-efficient products and services through industry partnerships. Equity-focused initiatives to ensure all households can participate in water efficiency programs. Good communication and promotion of these programs once they are in place.
Improved access to water-efficient products and services through industry partnerships.
This is not the cities job. Water is in abundance. Keep it flowing through the pipes.
Landscaping plan to include food garden
Quit wasting the government money ie: my money on these programs. We're getting to the point where the majority of people can't read or don't understand anyway. As an example, great idea to recycle & green cart. But New people don't bother.

What would help you to use or benefit from programs and tools like the ones listed above?
Any subsidies the City of Calgary pays for or provides comes out of my pocket anyways, doesn't it ! No more subsidies. I'm tired of paying for other people's benefits.
Here's an idea: FIX THE OLD INFRASTRUCTURE ALREADY!! You are WAY behind on upkeep and the Province just gave you a whole pile more of our money than you already sucked out of us to FIX THE PROBLEM. What happened to that?
Rebate and subsidies for rain barrels Improved access to water efficient products
Mostly knowing they exist…but also simple application processes that don't take months.
The City better deal with lowering taxes and finding more efficient ways to use OUR taxpayers' money. I would appreciate if they could stay away from telling people what to and not to do. We are adults! Not teenagers.
I think more discussion around landscaping is important. Many communities in places like California do not allow you to have a lawn. Hardscape and perennials use a lot less water once established
Landscape transformation programs sound great. A lot of people seem to feel the need to have a grass and water it.
Free landscaping and plants and free water
Easy access, in terms of off-work hours and distance needed to travel.
Easy access to these tools
None, throwing more money at this is ridiculous
Rebates and subsidies for water efficiency indoors and outdoors would be great since we have already taken these steps. People should be rewarded for doing the right thing and to promote compliance. There needs to be strong and simple communication directly with the public letting them know that following these measures will save them money, which is very motivating! Also improving access to water efficient products and services while enacting bans on products and services that are particularly water wasteful would also be a good idea. Perhaps there should be a Calgary Water Wise designation label that stores can display on products that meet certain requirements, and companies providing services can apply for. Enforcement of water efficiency regulations also needs to be equal all over the city. We noticed that many properties in upscale communities seem to disregard water restrictions without consequences (especially during the water main break in 2024).

What would help you to use or benefit from programs and tools like the ones listed above?
None. I have a rain barrell, and try to do laundry and dishwasher at night. You want to improve things? Stop allowing so much building coverage of lots. There is nowhere for water to soak into the ground. Stop cutting residential trees to build new monster houses on older city lots. . Encourage residential watering of boulevard trees. The city has lost too many trees to drought. Stop paving everything. Use interlocking brick where water can seep into the ground. Start watering city trees. Think about residential cisterns.
Honestly, just don't treat residents like we're children seeking guidance on how to use water. Address industry first.
None. I thought we were past all of the climate barriers, subsidies, etc.
Efficient irrigation tools
If the city wants to subsidize low water landscaping I would.
How much will the program to 'educate' Calgarians cost? Use that money to FIX the pipes! No more programs! Stop wasting our money on programs and put tax dollars into essential services. Incentivize? So you're going to BUY plants to give away? Another program to fund? Fix the pipes! Who's getting paid off for industry partnerships? Equity focused? If I have the right skin colour, do I get free water? Stop being racist!
Promotion of low- cost or no cost practices. Further education to suggest ways water can be conserved. I am opposed to rebates and subsidies as there are more urgent spending priorities such as homelessness and affordable housing and public safety.
Stop wasting money on worthless programs so you can justify raising the cost if living in this city. This concept if tiered and restricted water use is a TAX GRAB on people who already have an increased cost of living. Shame on you if you allow this to proceed.
Information on drought tolerant lawn/lawn maintenance
This survey is biased to derive a specific outcome.
These are all ridiculous money wasting ideas. Focus on educating new immigrants to become Canadian
Not sure - already progressing yard to a more waterwise yard. Would like to see the city require water wise yards in all new builds (especially infills that cover most of yard space with building or concrete)
Getting rid of the corrupt WEF puppets in city council for a start

What would help you to use or benefit from programs and tools like the ones listed above?
Access at low cost
None
I already conserve water and am aware of the importance of doing so
I think the City really needs to look further into the term 'low water-use designs'. Lots of people think that is more hardscape or rock lawns and really that also creates storm water problems. Ontario is actively addressing stormwater issues through the promotion of absorbent landscapes as they are having issues with infrastructure. Landscaping is expensive to install and maintenance will always be a concern.
What would help me use or benefit from programs like these is a combination of clear guidance, practical tools, and easy access. I already try to conserve water by turning off the tap while brushing my teeth, only running the dishwasher when it’s full, and being mindful of outdoor watering. Programs that provide step-by-step tips or demonstrations on low-cost or no-cost practices, like fixing leaks or using water efficiently indoors, would make it easier to take action. Rebates or incentives for tools like smart sprinklers, timers, or rain barrels would make it more affordable to upgrade to efficient systems. Reminders, checklists, or ongoing tips through emails or social media would help me stay consistent with water-saving habits. Knowing these programs are designed to be accessible for everyone makes it feel more achievable, and sharing success stories could inspire me to adopt even more water-efficient practices if it is possible for us to do anymore than we are already doing.
fixing our leaky infrastructure that can't take densification
Replacing our grass with something else.
I don’t like them at all, waste of time/money to focusing on individual household instead of industrial and commercial users
you could help by paying for new water wise appliances and fixtures.
More awareness in the usage
Rain barrels would be nice.
A tax reduction
Love the landscape transformation & improved access to water efficient products/services and support the equity initiatives. Reducing water use should not be a 'rich person's' option Community association sponsored projects/education would be of great use and likely better uptake

What would help you to use or benefit from programs and tools like the ones listed above?
The city needs to focus on business that waste water.
Rebates and landscaping programs for drought tolerant plants
I think almost all are good ideas, but sounds good the equity-focused initiatives, as much possible get involved, the better.
All of the above And please stop putting fluoride in our water
Yearly access, email reminders or social media reminders.
Stop these outreach programs, as they require an employee. Which costs us taxpayers more money. stop this equity thinking. There is no equity in life. Athe question I have is prove to me that there is not enough water, and further what did we pay for in the Springbank reservior????
How much does this cost the taxpayer? Please consider cost of these programs.
Rebates or discounts for upgrading toilets or hot water tanks
Teach people about self watering planters
Government needs to back off. This getting crazy.
No Fluoride.
Do not implement water restriction programs, when this restriction implementation is in response to UNESCO's sustainable goals. Areas that are rich in resources should not be penalized for their resources because another area in the world does not have the “same“ access to resources. We need to use technology to improve their water situation and not restrict water where it is plentiful.
Low cost to access. Need more money to be able to do those things.
Actual financial incentive, available to all households.
25%leakage from pipes by city..fix pipes
There would be no barriers to me using these programs and I would gladly take part in them.
Regards and subsidies improved access to water efficient products

What would help you to use or benefit from programs and tools like the ones listed above?
Knowing they exist
Rebates & subsidies for low water usage
Good education and communication
All of the above. And having genetically modified lawn seed that doesn't require too much water :).
I'd be interested in landscape transformation programs and incentives
None of the above. Just stop charging us so much for it. That you had pipes burst in Bowness and then raised taxes to pay for it is a red flag. It's not us who abuse water or waste water or need to conserve, it's the city that needs to manage the supply better and more cost-effectively so these sorts of problems don't occur in the future, and we don't have to pay as much for it. The City is probably the worst offender with using water inefficiently, and I'm tired of paying for your mistakes.
We live in free society. I use as much water as necessary, and can afford to pay. The city has no business telling people how much water we can use.
Rebates
Community distribution in my community
Subsidies for plumbers to service leaks. Paying for trades eliminates the ability to maintain water infrastructure.
All of the above except for Smart Meters. We do not want any kind of surveillance equipment.
Learn how to properly use rain barrels and tips and tricks for bacteria growth in your house.
rebates for rain barrels would definitely incentivize people to get them. Landscape transformation programs would also be very beneficial. Most people just don't know and don't have time to educate themselves and hiring a professional is expensive

What would help you to use or benefit from programs and tools like the ones listed above?
What would help is not another brochure, rebate, or “equity initiative” wrapped in marketing language, what would help is a City that demonstrates competence before prescribing behaviour to residents. Calgarians already proved we can conserve when forced to. The problem isn’t lack of programs, it’s lack of trust. When the City ignores infrastructure until a major main explodes, wastes treated water through negligence, then turns around and tells households to redesign landscapes or replace appliances, it feels insulting. Add to that the City’s willingness to impose population-wide policy decisions, like fluoridation, based on a referendum in which only 11% of Calgarians actually voted, and it becomes clear the issue isn’t citizen engagement but governance legitimacy. If you want people to participate, start by earning credibility: maintain the system you run, stop shifting consequences onto households, and stop pretending low-cost workshops or subsidized rain barrels are a substitute for competent leadership. Fix what you broke, and ONLY THEN are you justified in asking residents to do more.
Promotion of low- cost or no cost practices through education and outreach programs like YardSmart and Fix-a-Leak. Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings.
I think a little bit of advertisement at local events would benefit and prompt usage
A City wide campaign to encourage all to participate.
Making it accessible and affordable for all income levels. I don't think penalizing those who are unable, due to financial, health or other concerns would benefit the outcome of said programs
All this cost money to the home owners
All of these would be a huge step forward.
Nothing will help me. Stop playing schemes with rebate and subsidies. It’s our money!
Low cost products and support with instillation if needed.
Landscape transformation programs
We’re already good about collecting and using rain water, but others in our neighbourhood are not. We could also use tools for measuring if there are leaks in the water supply and for retro-fitting on-demand HWTs to older homes.

What would help you to use or benefit from programs and tools like the ones listed above?
No help or benefit is required. Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Rain barrels r a game changer. Double down on it, subsidize materials and installation services.
yardsmart
All of the above are useful programs. However, there is only one thing that will incentivise people to conserve water and that is cost. If people pay the full cost of water they will take steps to reduce their water usage as appropriate. The key thing is to have tiered rates so that lower income Calgarians don't suffer from a high cost of water but those of us who want our pretty lawns and swimming pools pay more.
Simply implement them and let us know
I think it's important to help seniors and families with small children to participate in water efficiency programs - Equity-focused initiatives.
The city needs to look in their own backyard first and repair waterline beaks. A pool of water sits year round and has for years next to the centre boulevard west lane on Shawnessy Blvd SW and Shawnessy Dr SW. How much water is escaping here? The city could put an advertising asking people to report water line breaks in their areas. I have seen multitudes of these breaks listed on social media sites so this is but one of many.
Rebates and subsidies
It is not cost effective to make replacements. $400 for a new toilet or $1000s to landscape my yard to reduce water use does not payback on my water bill ever.
I'd be more impressed if the city would do things like rain water catchment - the new building could have that built in, etc.
Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings Rebates and subsidies for efficient irrigation tools, rain barrels, and drought-tolerant landscaping materials. Improved access to water-efficient products and services through industry partnerships.
Rebates for water barrels could be more. Higher rebates for multiple barrels.
rebates and subsidies for irrigation tools etc. would be the most beneficial

What would help you to use or benefit from programs and tools like the ones listed above?
I purchased rain barrels in 2024 and have not installed them because I don't know how to rig up the downspout attachment. My downspouts do not go from top to bottom they go on an angle at the side of my house because I live in a split level.
A low or no cost program to fix garden/home faucet leaks/drips would be good. Rebates/subsidies would also help.
No
Promotion of low cost or no cost practices
Landscape transformation programs Rebates and subsidies
I could make sure my landscaping is more minimal than it is
None
Information and notice on how to participate in City programs would be beneficial. Specifically information about what types of plants to plant would be helpful. Many trees in our neighborhood are older and new ones will be needed. We are prepared to do our part to make this happen, but don't know what's best to plan. Most garden center personnel have limited knowledge as well. As these items are costly to purchase and plan we need to increase our odds that they will survive - hence trusted information is desired.
Reduce the fees on my water bills. I don't mind paying for the water I use, but there are too many user fees that don't seem to do anything other than fill up the city's surplus account.
The City Tiered use charge idea is ridiculous. Landscape transformation programs that incentivize low-water-use design and drought-tolerant plantings. Improved access to water-efficient products and services through industry partnerships.
Totally useless suggestions.
I think no cost or low cost practices would be helpful, landscape transformation, rebates and subsidies for efficient irrigation is an amazing idea (think of how many people recycle their cans becuse of bottle depots). Equity focuses initiatives are of course very important and improved access to water efficient products and services.
Yardsmart is great, I have not heard of fix a leak before
No restrictions, that would benefit me.

What would help you to use or benefit from programs and tools like the ones listed above?
I would love to be helped financially in changing to being more water wise. I do look for drought tolerate plants lately.
I think it would be a good idea to promote shower heads that have have a water reduction or shut-off lever so you aren't wasting water when soaping up etc.
Incentive on buying energy efficient appliances, reduce taxes, help with inflation costs so people can afford the solutions
The landscape programs are a great idea. Less grass in yards.
The program would have to benefit me in some way. They don't really sound useful to me as we don't waste water.
All 5 of the above programs would be of interest to us.
What about a program teaching people how to wash their dishes? I cringe when I see people turn a tap on full blast and hold a dish or bowl under the stream, waiting for the force of the water to clean the item. Elbow grease (a quick swipe with a cloth) seems to be an after thought. So much water waste.
Landscape transformation
Rebates and subsidies
Please do not increase beurocracy by having rebates etc. Just send out information to people on the best ways to conserve water. Anything that minimizes the cost to the taxpayer whole having maximum effect is ideal. Do not encourage people to report eachother as it creates toxic relationships between neighbours.
Free rain barrels would be amazing! plus plantings and landscape transformation access. I'd love to know how and when these resources are available.
Reminders that they exist, either through email or mail
Having clear information about their existence and how to use them.
Rebates and subsidies for older homes to gain more efficiency.
I think all of these are good options. I also think charging more for water would discourage overconsumption. Not more for taxes, more for actual water.
In this economy, anything where you can get a bit of your money back is a good investment, I think those options should be prioritized

What would help you to use or benefit from programs and tools like the ones listed above?
Get out of people's homes, fix the roads, maintain the water pipes, update the [removed]. Do your [removed] job and stop trying to be some flashy climate warrior and fight a make believe war.
Rebates and subsidies
As mentioned on a previous question, we had considered a rain barrel but were worried about mosquitos. If there was a rebate program making the initial cost less, we may be more likely to try it anyway.
I already make extensive efforts to conserve water, but I would benefit from practical support for optimizing the tools I already use. Clearer guidance or workshops on improving rain-barrel setups (such as gravity-flow strategies or small pump options) and troubleshooting home irrigation systems would be very helpful. Access to reliable, affordable irrigation repair services would also make a big difference. Beyond my own needs, I think continued public education on simple, low-cost daily habits would help more Calgarians integrate water efficiency into their routines. More public education and practical guidance would help people reduce indoor water use. Many people aren’t aware of how much water is wasted through everyday routines — letting taps run unnecessarily, inefficient handwashing or food prep, or frequent laundry. Supports that help build long-term awareness and shift cultural norms around water use would likely have the biggest impact.
Nothing I guess, just get the info out to all households. Reward programs would be great to encourage those who are less enthusiastic about saving water.
Awareness about them
I wouldn't need help, I am eagerly awaiting these all and will seek them out! But it is important that they are low or no cost and offered in multiple locations/timeframes
Landscape transformation Rebate and subsidies
All the ones listed above
Rebates to add more rain barrels and drought tolerant landscaping

What would help you to use or benefit from programs and tools like the ones listed above?
You can explain them on your website and I will decide if they would be helpful or not for the first one. I plant plants for eating - already pretty drought resistant or they wouldn't grow here, I have rain barrels, and we don't need rebates and subsidies - (stop taking our money and then "giving" it back to us), and I don't know what the last 2 items are referring to so how do I know if they would help me or if I could benefit from them?
Forget the nonsense and garbage above. Fix the infrastructure first. This whole series of questions is designed to get the answers you want, Don't waste ANY of my tax dollars on incentives, rebates or subsidies. Use it to fix the infrastructure as it is the key to efficiency, not more stupid programs and bylaws.
The rebates and Equity initiatives sound interesting to me.
Not aware of these programs, should be advertised.
Having access to education is always a good thing it is never too late to learn.
Rebates and subsidies. There should be programs to investigate how the influx of new immigrants and refugees impacts water usage. Is this a larger issue?
Education is always good. I feel the more I know, the more water I can conserve.
Fabulous list of ideas! How are you planning on promoting these, especially for strata living situations? Will you be offering incentives for faucets and shower heads? What about our water bill, will we see a difference? How will we know where we stand with our water use? I'm excited about the rebates and subsidies and am hopeful that these will apply to filling in decorative ponds. (as mentioned earlier)
None
These are good ideas but more people should be encouraged to at least transform their landscaping in the front yard and buying rain barrels .
Affordability, accessibility, and awareness.
Need a water butt
City programs and tools need to consider those households that are in rental and resident-owned apartment and townhouse building, including the services provided collectively by apartment building owners and condominium corporations.

What would help you to use or benefit from programs and tools like the ones listed above?
Promotional materials and instructions. More information on drought tolerant garden design, including workshops. More availability of rain barrels. Rebates on specific items could encourage better compliance.
I am more concerned about helping others reduce their water usage.
Transformation programs, rebates, and subsidies. Anything that should be done shouldn't be adding to the cost of living. Many are already struggling with increased costs in so many other areas. A bigger focus should also be on commercial water use. Because it's unlikely that residential usage is the largest issue.
On line information
I would use many of the above. A barrier is hearing about such initiatives as I do not have social media.
More information
Be real and stop increasing our population beyond the capacity of a secure water supply Do not allow data centres because they are tremendous water consumers Pay attention to upstream water uses like gravel mining below the water table
Rebates for water barrels would be great! I've used Yardsmart to get plant ideas and it was helpful.
Landscaping education and initiatives
Nothing that I can think of.
At this point I don't believe any of the above would benefit me. In the past the following would have: Industry partnerships. It was surprisingly hard to find a rain barrel. Education programs (I've had enough at this point I don't think there's much left for me to learn in this space.)

What would help you to use or benefit from programs and tools like the ones listed above?
People to actually help install/implement the services the programs inform on. I already know plenty about the YardSmart program and want to transform our landscaping, and while rebates/subsidies will help I'm not sure how I would install everything since I have very little downtime outside work and am often in pain, unless I slowly took years to do it (which is the current plan) or had help.
Rebates are an incentive. I bought 6 barrels. Re: landscape transformation programs, I mentioned in my previous survey to show residents how rate-based strategies can be paired with support for alternative landscaping choices. Many Calgarians are interested in moving away from high-water lawns toward more practical, drought-tolerant plantings, clover lawns, or mixed landscapes that support pollinators. However, people often hesitate because they are unsure about City regulations, homeowner association rules, or potential neighbour objections. It may be useful to explore how the City can encourage and normalize these alternatives through public education, clearer guidance on what is allowed, and examples of successful low-water yards. Understanding the social and regulatory barriers to adopting drought-tolerant landscaping could help ensure that rate-based strategies are both effective and fair, and that residents feel supported rather than discouraged when trying to make water-wise choices.
Financial subsidies, fair enforcement of water use by corporations.
The only thing I'd be slightly interested in is a reduced cost for rain barrels. Other than that, stay out of our business.
The government spending less money on "education" and "subsidies" and managing the water system properly. Stop wasting money and trying to control the public's behaviour and focus on providing exceptional services. Then there won't be need for more control.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Implement a system to reuse the shower/faucet water in the toilet.
You have to limit the growth of the city. If there simply isn't enough water for everyone, the only solution is to limit growth.
This year we changed our landscaping by reducing our lawn by 50%, replacing it with stones. If the city offered incentives that might be helpful. I have reduced my shower time since the pipeline issues of 2024 its not difficult to do.
People should get fined if their irrigation systems are running while it's raining out. 'Let it mellow' should be common practise for households. Rainwater capture should be routine! Grey water systems should be easier to install and use.
ALL PEOPLE OF ALL AGES NEED TO USE WATER MORE WISELY; THE POPULATION GROWTH OF CALGARY ROSE TOO QUICKLY.
Push all development (residential and industrial) to take water efficiency seriously and possibly force (low water landscaping, barrels and storage) into the designs
I hope that Council can support this and make bold moves to support water efficiency. It is for the health and wellbeing of Calgarians. It's easy to brush this off as an issue that isn't right in front of your face. But if we keep ignoring it, it will be an issue. Be bold!
I do think bigger participation in watersmart practices should be expected from businesses, and penalties should be applied to those who violate water conservation mandates (i.e. during our watermain break).
Reduce urban sprawl, lowering city footprint and there-by increasing the area around the city that can absorb rainwater into the ecosystem. Focus on planting trees/forests surrounding the city, increasing windbreaks to reduce wind evaporation, and maintain subterranean ground water levels by providing shade/natural ecosystems around the city.
I have heard that the City's infrastructure has a high level of leaks (20%). It would be nice to know how The City is working to identify and reduce water loss in the system. Also City could move to less water intensive plantings in baskets. Model the way.
I find it frustrating that Calgary is focused on the idea of an urban tree canopy when we live in geographical location that isn't optimized for trees. the native vegetation here is primarily prairie grasses and forbs, with trees generally only being prevalent along rivers and streams. encouraging people to grow trees is the opposite of encouraging efficient water usage because large trees are always going to require regular watering in hot weather and drought conditions.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I hope that the new water efficiency plan does in fact implement an outdoor watering schedule to better manage peak demand and make water-efficient practices part of everyday life as it is mentioned. I also think promoting and I would love enforcing of water wise plants, instead of planting green grass that needs soo much water to stay green. To have all new builds, built water-wisely with water efficient homes, have this as a requirement from builders.
I saw a lot of conspiracy and general pushback from people because they simply don't want to be told what to do. I think approaching things from a cost or waste perspective would help.
no
None
I work in an office building and we have all the toilets on motion sensors. When we were trying to minimize water use for the water main break - I noticed several of those, especially urinals, flush while you're standing there and using them. The property management company sent their "techs" and they couldn't calibrate or minimize the unnessicary use of water.
Before asking citizens how they could use help improving their water use, get your own house in order. Water loss, outdated metering, underfunded infrastructure all need sustained action and public plain language reporting against deliverables. Don’t worry about my dishwasher when so many major city issues have yet to see follow through.
Na
Larger houses should be subject to higher water use fees or property tax to cover costs of new infrastructure. Penalties for excessive waste during the summer (water running onto sidewalk/road). Encourage watering at night to lessen evaporation during hot days. Redesign plumbing (home and commercial) to collect gently used water for flushing and outdoor use. Install unfiltered line for garden use.
None come to mind.
none
None, water use for water trees, plants grass should have no barriers whatsoever.
Fine and shame those who disrespect conservative water use. Meter home, places of worship and business water use where possible. Incentivize efficient users in community groups, playgrounds, schools etc.
None

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Please outlaw artificial turf! I've seen some new townhouse developments that have added artificial turf instead of real sod or landscaping and the city should be regulating that way more to make it clear that artificial turf should only be used for a very select, very few sport related reasons. It's basically like throwing plastic garbage on your front yard - it reduces oxygen/carbon dioxide flow into soils to whatever trees and shrubs may be planted which reduces their viability, birds can pull pieces off and strangle themselves, it's just basically litter. Also please proactively have a plan to address the sudden interest in AI data centres which use an incredible amount of water. I do not think our drought prone region is an appropriate place for data centres unless we require that they be net zero or provide some offsetting benefit which exceeds climate requirements in building design/function. Don't let us be in a reactive position to these massive water hogs.
Higher income/affluent areas should pay as needed eg. Pools or 3+ bathrooms etc = paying more for water use
I would like an app that shows us how much water we're using on a daily basis. The utilities bill doesn't provide enough info and I can't always jot down the meter reading.
Rehana Rajabali and her team seem completely out to lunch when it comes to water management. Calgarians are not willing to reduce our water usage when the city of calgary is completely negligent with our infrastructure. This entire team needs to be fired.
I have grown up in yyc (50+ years) and always enjoyed unlimited fresh water. People need to appreciate that luxury!
There is a lot of water falling from the sky. Why not to prioritize the efforts of catching it and delivering to those who need water BEFORE it enters the river?
N/A
Making it a building requirement to use low flow plumbing fixtures would be a big way to increase efficiency
I think growth is one of the biggest contributors to this issue. We can’t create more water, and we may in fact have less as the years pass. We need to do more to put people where the resource is instead of adding people to an already stretched system.
Thank you
No
Discount the city taxes and the water use when I use less than 3CM per month. I use about 2CM in a normal month. Discount on city taxes for homes that have low or no water yards.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).
No more grass lawn around any properties! If must keep a lawn, lets transform them into living garden so that at least it feeds us!
I would like the city to discontinue fluoride in our water, fluoride is an industry chemical/waste - not good for anyone's health, research is done in USA and around the world except Calgary/Alberta/Canada; when the last vote to remove fluoride from city water; Airdrie did not get to vote and they use Calgary water. People should not have to purchase filters to remove this added chemical; if anyone wants this in their diet then the fluoride pill can be sent to individual households... use to be done/supplied in other jurisdictions.
Please remove toxic chemicals from my drinking water.
At the lawn bowling club a few times the water tap was left running. I would like some type of alarm to let us know it is running. We do not have internet.
CITY waste water charge fee is too high vs consumption!
We need to start lawn shaming

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Water conservation is a collective effort. It starts and ends with education and marketing. People always continue their bad habits until they are taught that there are alternative methods that are not all that difficult to practice. Awareness goes a long way!
Water conservation is a collective effort. It starts and ends with education and marketing. People always continue their bad habits until they are taught that there are alternative methods that are not all that difficult to practice. Awareness goes a long way!
I would love you to partner with the bedroom communities (i.e., Town Councils) and help them get a little more innovative as we are all sharing the same water sources. They just don't have the resources or expertise that the City has. I live in Okotoks and there is a definite lack of concern for water (other than how can Okotoks expand and have more homes if there isn't water to support them). I see very little rain barrel uptake. People did stick to the assigned days of the week when watering their yards during water restrictions, and they do have a program for water-wise plants, but I just don't see the interest in gathering and using rain water.
collecting rainwater depends on good roofing, good evestroughs besides a barrel. the roofing and evestrough dependancies could be evaluated as well. there could be a lot of benefit for other uses of collected rainwater at the residential level. pilot some residential cisterns with greywater used for toilets. I would consider doing this if I had city support, in building a new laneway home.
n/a
The City needs to be more focused on how to replenish groundwater…..reduce paved surfaces, encourage rain gardens, create bio swales along curbs to help support boulevard trees, review how drainage is managed in rowhouse developments. Groundwater and rivers are a water system (not individual parts). We will need this water system to be healthy as we move forward. This survey is not asking the right questions
Can the city be more fun in its campaigns? I think people have stopped listening
Our inner city water distribution system is not built to support and sustain the high density housing development that is emerging. One old bungalow is replaced by 10 Units , how can you have 10x the water consumption on one lot and be sustainable ?
Lets ditch automatic flush and automatic taps in institutions. Or make only automatic shut off? New builds should recycle grey water. Eg, sink on top of toilet tank so water used to wash hands at least fills for next toilet flush. Make new builds collect grey water for use outdoors

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Water conservation is a collective effort. It starts and ends with education and marketing. People always continue their bad habits until they are taught that there are alternative methods that are not all that difficult to practice. Awareness goes a long way!
Stop emptying the reservoir? Target/penalize people who do not use water efficiently.
I think it would make sense to penalize households who have much higher-than-average water usage. We all have to make an effort to be responsible with our usage - and those who waste water with reckless abandon have the potential to un-do all the conservation efforts that the rest of us make.
None just the fact that I'll wager most people don't truly realize how much we use each day. A proper reality check can be sobering and if there is an emergency where we don't have water, especially as the City approaches 2 million it would be chaos. We can build more resilience in our communities through increased awareness and tools.
The City could protect our headwaters, mandate water efficient fixtures, upgrade infrastructure, harvest rainwater in cisterns and assist homeowners to collect AC condensate for use.
I wonder if more cost should be levied on usage. If saving water, actually saved people money, maybe they would be more mindful of wasting water. I understand that discriminates against larger families, people who share meters etc. but ideally, people understanding the true cost of water would create incentive to cut back on use.
None
Ground water is the only real solution to the threat of drought. I would love to see the city policies and properties focus on replenishing ground water. For example, higher density housing reduces permeable surfaces, then - to add insult to injury - city bylaws require those high density houses to send their precipitation directly to the river through large sewer connections bypassing ground water altogether. Parking lots and roads could have permeable rain water collection introduced on the edges so that those added gravel swales would replenish ground water. This would also give the land's natural filtration system a chance to clean the water of toxins and micro-rubber fibers before the water arrives in the river.
We should consider taking an approach similar to LA, promoting turf for lawns and trying to challenge the 'fresh green lawn' culture that has aways existed in Calgary (I'm born and raised).

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I believe we have been responsible in updating our home to be more water efficient. Our outdoor vegetation could probably be improved to be more water efficient, but I am unsure of resources to help me make those decisions and changes. The City must, as the party fundamentally responsible for water service, ensure the water system is able to provide the water needed by Calgary and area residents. It must plan and execute improvements and expansion to keep up with demand.
Calgarians do not get enough credit for things they are already doing to reduce water use and the City is too quick with the knee jerk reaction of imposing water restrictions. I'd like to see voluntary water restrictions used more often.
The City can help to conserve water. Eliminate water main breaks. The City could carry out more inspection of water mains and take preventive measures to eliminate breaks. Charge more for luxury usage such as watering golf courses. Mandate golf course to install a "grey" water system and use it to water the courses instead of using 100% treated water. Provide funding for those who wish to replace their lawn with rock gardens.
I should be legally allowed and encouraged to sabotage and threaten any neighbour whose automatic sprinkler systems are running during a rain storm. We should discourage construction of new data centers, which will use more water than all residential consumers.
Nope
It is already efficient. The leaking pipes infrastructure is the problem. So stpngaslighting us and fix the [removed] infrastructure instead. [removed].
Social pressures, or norms would be helpful - what is the average usage for other similar households in my neighbourhood or across the city. My husband handles the Enmax bill, but doesn't look nor share the typical water usage and enhancing access to typical water usage (while maintaining privacy) like the property assessment map would be helpful.
Water use should be benchmarked by property type across Calgary, so we can measure and track and disclose how different building types use water, so that we can more effectively create education programs and supports to reduce water use from the most water-intensive building types.
I think the city should install waterless urinals in men’s bathroom.
Set days for watering does not take in to account conflicts such as lawn care (need a dry grass on day of cutting which I do not set) so being cognizant of these sort of issues is important when establishing any plan.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
City Council should NOT be limiting our ability to use or drink fresh water which is an essential component of life. Previous water restrictions greatly impacted people who could no longer water their garden which they relied on for food. The city should instead: -expand Calgary's water supply system to support more people without imposing water restrictions -detect and repair infrastructure leaks -work with all levels of government to reduce Calgary's population growth The city should NOT: -increase the cost of water for anyone -create two tiered water systems with different rates- this is unfair for large families -create Bylaws that force water restrictions. -implement outdoor water schedules that do not work with people's schedules
Citizens of Alberta are among the lowest per capita users of water in the country. Source Stats Canada Table 38-10-0271-01. Average daily litres of water used per capita in residential sector, litres per person per day 2015 2017 2019 2021 Canada 234 221 216 223 Newfoundland and Labrador 585 476 449 402 Prince Edward Island 253 218 181 181 Nova Scotia 221 244 229 220 New Brunswick 309 265 264 243 Quebec 260 238 262 257 Ontario 201 184 172 187 Manitoba 174 175 158 164 Saskatchewan 203 209 190 208 Alberta 199 191 176 195 British Columbia 301 291 274 286 Yukon 475 383 385 421 Northwest Territories 207 283 247 204 Nunavut 140 156 139 144 Source(s): Table 38-10-0271-01.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
When washing fruits & vegetables, use catch basin, can be used for watering outdoor plants. When showering, have a catch bucket, can be used for watering outdoor plants and lawns. Use timers for watering lawns, greenery. Use dishwasher less or not at all. Some items can be hand washed, use less water. Store drinking water in jugs, you do not need to run the tap for cold or room temperature water.
We use rain barrels and would encourage the city to help people get them. Green Calgary is a good organization
Most people do not think they can make an impact as an individual, so they may not make an effort. During the water restrictions, lots of information was shared about the impact of things like flushing toilets less, or using a dishwasher vs. hand washing dishes. Those things helped me to understand that even making one or two small changes to using water would have a significant impact. Public education should highlight the specific water reduction and associated cost savings that an average homeowner might receive from implementing specific strategies. It's helpful for people to understand the direct impacts/benefits a specific strategy will have.
We need to promote more conscience about saving water, and how to do it.
tie water usege to billing. I feel this is the only way to make people aware of how much they use. The more you use the more you pay, same with time of day useage. People will only care when it directly impacts their bank account
I would like Calgary to follow suit with other semi-arid municipalities that have permanent outdoor water restrictions and incentivize drought tolerant landscape materials.
As mentioned previously, the city water resources division needs to up its game on systemic system wide water losses. I can’t think how a private operator might not do it better.
n/a
I think more awareness as to the scarcity of the resource, and how people can benefit from using various water reduction methods to soften the impact to their wallets.
I think grey water is not being utilized, used to flush toilets, or in other countries laundry or shower water could go directly into a garden. I think efficiencies are generally available and known for those who care. Changing the culture, or banning watering grass, or requiring new developments to be built without lawns would affect change.
Fix the leaking infrastructure.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
The implementation of incentivization may spur the public to increased action related to water efficiency.
It drives me crazy when my neighbours water in the middle of the day or overwater into the sidewalk or street. The only solution to this I can see if enforcement, which isn't ideal. But it just seems absurd that people think that's an ok practice.
The logical place to start is to go after your 22% leakage in your system. It is a joke that you would consider impacting residential properties before addressing the elephant in the room.
None, thank you for engaging the public like this
Water restrictions on lawns should be permanent. That alone would save a million gallons of water every summer.
I collect the water after I shower, and save bathtub water. I use these to flush the toilet & water plants.
Regular reminders might be helpful.
Based on our water bills, approx 88% of our supplied potable water is returned to the waste water system, I hope the City is doing as much as possible to treat and re-use this water.
We can look at Boulder, Colorado for their water wise programs and initiatives. They have similar altitude to Calgary along with a semi-arid climate. Resource Network has videos and weekly zoom info session on many topics. Teaming with the Calgary Hort Society would be a first step. We need to reduce the thirsty bluegrass from yards, some parks and stop watering the golf courses so much. Brown and greens will be the new look
Thank you for continuing to focus on conserving water in Calgary.
Just to be mindful.
Not completely on topic, but I would like more access to public information about the water usage requirements of data centers, as these may great amounts of water, and potentially treated water.
Limited days and hours for watering is NOT an idea I would support. Encouraging neighbours to rat on each other is not helpful either.
Educate the public and businesses about our crucial role in our daily lives to respect this precious & limited water commodity.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Meter, meter, meter! Yeah, everyone will hate it; however, I highly doubt anyone will be too pleased when there is no source of water in which to pull from. The aquifers within the province are significantly depleted and not showing signs of recharging. We are in a province rife with drought, yet measures aren't put into place to actually address the issues. Asking residents to use less water is the equivalent to asking drivers to not speed on the QE II highway to Edmonton.
I think we need to seriously consider limiting outdoor watering to scheduled days like Okotoks. I also appreciate any and all efforts to find and replace leaky buried municipal infrastructure - it helps in so many ways. Our city has an enormous footprint. Council: let's make sure asset renewal is properly funded.
Shorten the distance from hot water tank to hot water usage in new homes and insulate hot water pipes. Give renovators, builders and home owners a financial incentive. (Since new regulations are always a problem that screws up everything.)
Encourage people to convert lawns to flower meadows.
Cheaper rain barrels. Even at $75 each, the cost is a barrier for many households. Can you do it for $40? Maybe 40 for the first one and 75 for the second?
I would see (explore) what other municpalities are doing in canada, the US, Europe and other parts of the world. It must be an issue elsewhere and a lot could be learned from others about what worked and what didn't work
I set the timer on my watch for 30 minutes so when I do turn the sprinkler on outdoors I don't forget it's on.
I'm very pleased that the City of Calgary is taking serious steps to address climate change and water use issues. 👍
One piece of feedback I have about using water more efficiently outdoors is that practical, garden-specific advice like how to time watering, choose drought tolerant plants, or improve soil moisture. This would make it easier to maintain a healthy yard while still conserving water.
If it was possible to encourage more households to irrigate at night by charging less for water used overnight, that might improve overall efficiency. We already do this, but not everyone does.
I am a big proponent of limiting garden/lawn watering to specific days by address. See a lot of wasted watering in the city both residential and commercial.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Encourage people to pick up a broom and sweep instead of wasting water to wash sidewalks or driveways off.
In times of drought, fruit and vegetable plants watering should be permitted in a priority well above grass, flowers, shrubs, and general trees. Providing food for Calgarians should be given a much higher priority for water use than non food growing plants. Stage 3 should also allow for "Edible Food Crops" watering with use of timers and soaker hoses or drip irrigation which use far less water than spring-loaded spray nozzles for larger applications in gardens and fruit trees. Soaker hose and drip irrigation apply water more directly and deeply to where it needs to go vs spraying which is not directed easily and or deeply, losing most of the water to evaporation in the spraying motion or having primarily been applied to the surface.
Any water restrictions need to consider those who grow their own food!
What about releasing a few landscaping designs for low water use that people can copy. E.g. some for older homes with large front yards and no driveway, others for smaller strips of yard between driveways in new areas, etc. We can't all afford landscape designers and don't necessarily know how to do it in an aesthetically pleasing way. People are worried that their neighbors will hate it if they remove their lawn and yet that few feet of grass between driveways is unused, high maintenance, high water consuming space (a lot of the water ends up hitting driveways) - ideal for conversion.
I am so happy to hear that we are doing this work now. Looking forward to seeing what we can do as a city and as communities within our city!
Limit immigration
Encourage low water use households with a lower cost for the water utilities.
Ban leaf blowers.
Outdoor water rationing should be the new norm in summer months. That being said special consideration should be given for water needs for growing food.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
City owned land with automatic sprinkler systems should be shut off. The city should be doing 100% better. Stop watering c-train parking lots (because jets aren't properly aimed) on rain days! Stop planting so mush ridiculous grass and ornamental, unnative trees! Actually remove (NOT MOVE) snow from roads and pathways so it doesn't melt and pool (due to blocked storm drains and plow ridges that DO NOT allow for water flow away) and refreeze into sheet ice that now city toxifies with salt melt products!! Stop over using melt products (kills trees and better than nothing grass, leads to ridiculous tax dollar waste on more unnecessary and irresponsibly used melting product and way overcostly replacement of dead trees if they are replaced at all)! Oh, I have more but this city hasn't taken resident intelligence into account for decades. There's another waste of taxpayer dollars—pretending to consider resident input on these costly engagements just to appease residents.
I think the best thing to do is slow down the growth of new communities and end the blanket rezoning that has seen single family homes transformed into 8 different residences on the same footprint. 8 times the demand on aging infrastructure.
as above
Preserving water at all costs is an excellent idea. The city should look at commercial businesses who have timed irrigation systems and whose sprinklers go at all times (especially mid day or after a rainfall even during a rainfall!!), or whose faucet heads are wrongly directed and the water pours onto concrete parking lots or sidewalks or are aimed too high to be effective. I have seen city owned properties on the odd occasion that are also guilty of this.
As with everything over the last decade, too many residents = too few resources. Manage supply and demand before introducing new policies that will affect this balance.
Affordability is a huge issue right now. Please lower taxes and city fees.
I guess every little bit helps but there are those out there that don't seem to care much .. ie .. the ones that continually water their lawns in the hot afternoons ... sometimes to the point where water is running down the street. My neighbor used do to it until he must have gotten a water meter because then the lawn disappeared and the area was mulched over. LOL
No
No.
I, personally, don't think lawns should ever be watered
None. I will use water when I want, and as much as I want. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its fake.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
For outdoors, providing different low cost/free mulch options would be great, or even ability for house holds to mulch their own large branches would be great to help reduce water need.
Calgary's water supply is not unlimited, so population growth can't be unlimited. Okotoks has a de facto population limit due to water supply. Banff and Jasper have population caps, being within national parks. We need to face reality, not live in some kind of hopeful fantasy about the future. Water supply is limited and will reduce in the future due to global warming. We need to be responsible and limit future growth or we will ALL suffer. We can't let greedy developers shape a limited future for us all just so they can make money today. SURVIVAL: Fire response, drinking water. QUALITY OF LIFE: Recreational swimming. Home & community gardens & splash pads. You guys at city hall seem to be into social engineering. BUT ALL THE SOCIAL PLANNING WON"T CHANGE PEOPLE. Individuality is built into the human survival system. I know people who drilled their own well in Calgary. If you want to reduce water use, why not reduce the number of pets? How about charging a home hot tub and swimming pool licence fee? What about community showers? OR we can be wise and plan for de facto population limits. And if you REALLY want to hear from citizens, why limit our response to 1200 characters?!
A lot of this comes down to education. I find many people just have no idea about water efficiency. I also think that there needs to be a cost associated with using a lot of water. I would strongly advocate for the rate to rise to a cost prohibitive level above a certain usage amount. The best way to encourage people to use less is to make using more expensive, and tie that increased cost to the cost of operating our water system.
Would love to see promotion of the idea of not watering lawns, and bylaws allowing fines during drought periods for those watering, using sprinklers, etc. in the morning or midday heat when water will mostly evaporate - this is commonly put into place in times of drought in Australia. Also promotion of rainwater tanks for garden/yard water.
Rainwater capture and swales courses should be freely available to all.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I notice a lot of residential irrigation systems, especially in more affluent neighbourhoods, and they sure don't seem to mind using far, far more than their fair share of the water. I've seen water from these systems running down the gutter and into the storm drain. Tiered rates would discourage this sort of selfish wastage.
Limiting population growth to carrying capacity of the land would be smarter.
Please bring in outdoor water restrictions.
I would like the option to pay for more water use in order to sustain our trees.
Even though the city has a large water license, the opening of widespread building in Canmore and under the new tourism act is going to move forward unchecked and cause water availability problems along with the unchecked growth of the city. Can we slow down Calgary economic developments programs that don’t align with a sustainable city?
Don't implement communist dictator style restrictions
Penalty for those breaking rules. Neighbour watered everyday during no water use main break and was reported but never stopped
Set watering days/times can be challenging for individuals with different work schedules - flexibility in these will allow for a greater level of compliance while not unnecessarily making people's lives more difficult
Focus on reducing overall waste and loss. Target outdoor use abuse by individuals and industries. Promote adaptations that reduce use not quality of life. A nice hot shower is a perk of our advanced society. Find and promote technologies that give the benefits of having access to water but reduce overall volumes without always requiring personal sacrifice.
We would all be encouraged to do this. I would hope that after our last emergency some practices have remained which have reduced the demand from what it once was, but I don’t know.
Watering of lawns should not be done in daylight hours, or at least after 8 pm. i've seen lots of people watering and see the water running down the street as they leave it on too long. plants can be watered using water barrel water.
I think the water main break with water restrictions showed everyone how much water Calgarians are wasting. This type of education should be ongoing. Periods of no lawn watering should also be introduced.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Business and industry in Calgary should be responsible just as much, if not more, than citizens. They use a lot more water than and at times are not accountable for their water usage like the public is.
Remove sprinklers for lawn and just authorize hand watering
Please, be honest with yourselves about what the real issue is. ITs about our leaky system, and the poor leadership and accountability problems within the city of calgary water system organization that has created an environment of obfuscation and finger pointing, and called transparency and engagement. Stop pointing the finger outside. look within. As the prairies get drier, we can't afford this kind of waste. DO that hard work first. Lead the country in combating water loss from the transmission and distribution systems. Don't accept obviously obfuscating goal setting from your water system leadership. Don't let those powerful insider bureaucrats lead you astray from what must be done first. Grab this as your guiding light. Residents have heard this environmental message enough, and have done our part. Now do yours.
Let's not make this a regressive program where rich don't notice and the rest of us have to choose between this and food at end of month
If city is honestly looking at this goal, then the city must do the same which they currently do not. They force it upon the residents, but do not practice it themselves. The city must pay full prices to residents that go to the extreme to help achieve these goals.
None
More people should xeriscape. I suggested to our homeowner association years ago and they changed grassy medians etc. Grass is awful and maybe there should be some incentives or at least an education program for people to switch over.
Grey water reuse should be thought about. Think tree planting and implementing more shade throughout the city would be helpful. These help cool pavement that water lands on so its temperature doesn’t negatively impact ecosystems. Promoting blue and green roofs would help with that too
Fix the leaking water mains and then see how much water reduction the city needs.
No
I installed automatic taps in bathrooms so they always turn off as fast as possible.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Create something on social media, like a City of Calgary Facebook page dedicated to water management where citizens can write in with their experiences and their ideas to save water, save money on water, find bargains, etc. etc.
People don't care unless it affects them personally, which is usually through their bill and their expenses. On Vancouver Island, The CVRD, a regional government was challenged with year to year level 4 drought conditions and how to get residence to conserve water. Research what they have done and measures that were successful to get residents on board with accepting and being compliant.
Please stop Fluoride
Cut the [removed][removed] and fix the leaks in the distribution system before punishing citizens
I think not until big users are compliant will long term buy in be feasible. Campaign to dissuade consumption of Pepsi and coke products. No data centers with need for water permits in Alberta. No coal / mineral mines requiring water permits.
NA
The idea of charging more money for water after the usage has gone past a certain point--- if that route is implemented, I think some care should be taken for rental properties. Many apartments include the cost of water in the rent. Unfortunately many landlords will use water usage as an excuse to increase rents or to increase the cost of laundry-- even if their building isn't over-using water. There should be more transparency around this issue with rentals, some way to ensure landlords aren't gouging the people who aren't the problem. Because renters really don't use much water, but landlords will gouge and gouge and gouge if given an opportunity.
We are doing out best but more support and information is always welcome.
Not for me, but I have elderly neighbours on all sides that water lawns for 4-8 hours at a time. Some education regarding how much water is actually needed for them would be good to counteract their false assumptions that more water = better lawn.
The more you use the higher rate you should pay. No lawn irrigation systems. Smaller service lines into residents.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I live in a neighbourhood with many seniors. People who grew up washing their cars on their driveways and still do. Often. It's important that we reach people, meet them where they are at and help them be aware of their water usage. I support any initiatives to encourage water reduction.
City needs to fine businesses for watering there yards when it's raining see it all the time
Limit watering of lawns is the BEST idea possible
Start developing communities that use grey water systems in their homes. Capture shower and bath water to flush toilets for instance.
Might need to consider the type of grasses etc. we use on for lawns.
I am concerned about how much water golf courses in the area traditionally use, and maybe they need to adopt drought resistant grasses and reduced watering schedules. For something so frivolous they should really be restricted
Please fix the leaks in the system! I completed this survey just to say this!
i agree with limitations on days of use, restrictions on pool filling, making schools/public areas restrict watering, making sure sprinklers not being used during rain
Heavy outdoor residential users definitely could cut back and I'm fully on board with charging them more for their wastage and heavy bylaw enforcement of fines to support infrastructure repairs/replacements. People who disregarded instructions to reduce use during the water main break absolutely should have been fined more and it's not fair for those of us that did cut down to pay the same.
I think the City of Calgary administration (i.e. you, the person reading this) had pre-determined that we were going to have a "drought" and therefore was preparing everyone to use less water outside and/or be put onto a water rationing system. When we had one year with above average rain in the spring, and the mainline water pipe broke, it threw a wrench into these carefully laid plans. I am not interested in participating.
Higher fines with actual enforcement for people breaking water rules such as outdoor watering of lawns during droughts, washing cars etc. the amount of enforcement during the water main break was pathetic, with very few actual punishments being administered. Education doesn't work with these people.
Reach out to larger users (like seniors homes, commercial and residential properties) to have them assess their water use. We have a large seniors complex that waters early in the morning - and more lands on the parking lot than the grass/shrubs. It is a total waste and should be modified. What incentives do they have to be more mindful in how they use water?

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
A tiered system would unfairly target households with a higher need for water. For example, my yard is 3-4 times as large as neighbouring yards. I have 21 trees and 35 shrubs and bushes I need to take care of. My water need is higher than my neighbours. I would be unfairly targeted for trying to maintain a healthy yard.
I think water allowed for twice or three times a week using sprinkler or hose is good practice.
I think it is important to consider renters. Renters may still be in charge of paying utilities, but have no say on upgrading certain fixtures or washing machines. Landlords have little incentive to upgrade because they are not paying the bills.
The city needs to lead efficiency. Fix our pipes so they dont leak anymore. You have a serious maintenance backlog and, as a result, a serious lack of credibility.
I would also like to see the city to create a small front yard signs that would educate neighbours on drought resistant yards. Something similar to political signs, but for education of others. We will likely be the first house on the street to transform our from yard and we have very "stuck in their ways" neighbours.
A huge frustration is seeing the trees on the boulevard being watered, or the sprinkler system on in the park across the street (community centre) when it is raining.
Lets get it going. I love this idea or being water wise
There could be additional opportunities to explore using grey water. There's no reason really that our lawns have to be watered with potable, clean water. Our toilets could also flush grey water. As far as I know, no one is using their toilets for drinking.
Please do not institute a water schedule - I get it, it makes folks rethink how they water, but it also makes people water when they don't have to because it doesn't allow you to adapt based on rain. I do not have automatic sprinklers, I base it when rain is expected and when I am home.
Time to punish the wasteful in more visible ways. Find ways to identify the wasters (like those who water overnight so no one sees them or waters when they should not).
I do not support a tiered water billing system.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Allow home owners to use manual shutoff valves attached to the end of a house (not everything needs to be spring loaded. When it comes to watering times do not be so restrictive, allow people to water restrict the non watering times to the hot part of the day. Not water til 7AM then wait until 9AM to start again. Between 7AM and 9AM is a cool part of the day we should be allowed to water. Instead of watering 2 specific days a week let people just water on any 2 days. Restricting to certain days of the week goes against when plants need water.
I agree with tiered charges and encouraging reduced or better timed lawn watering.
Your survey appears to be addressed largely to residents of single family homes, duplexes, etc, and not to those in apartments, and other multi-family housing. And yet, according to most studies, a full 65% of indoor water usage consists of showering/bathing and toilet-flushing. Other than monitoring our own usage, most of us have little influence on or information about water usage in our buildings. I hope your survey will also be directed to the owners of these buildings, which represent a significant sector of housing. As for my observations of outdoor water usage: I see many, many examples of wasting water, including watering yards in the middle of hot days, sprinklers watering driveways and sidewalks, sprinklers on timers watering immediately after rainfalls, etc. If homeowners had to pay more for water, they might be more careful We learned a lot about using water wisely during the restrictions of 2024 - let's not forget that.
I think every residence should have a water meter with no exceptions. A city wide schedule for lawn watering would also be a good step.
People respond to financial tools. I suggest a tiered rate structure. Increased revenue from water use can then also be applied to fixing leaks within the City's infrastructure. Our household sees the water loss percentage at the City and wonders why it is so high if water conservation and efficiency are truly high priorities for the City.
Please put everyone on a water meter.
We know we use water efficiently. But I think the best incentive is through water usage billing.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Restrictions on time and days for watering do not take into account those who perform shift work and are at work when the times or dates for watering are allowed. This was evident during the water main break last year. Plants suffered and weeds were able to take over which leads to more chemical use. Inground sprinklers are not always a solution due to cost and/or yard shapes.
There should be better education for property owners of in ground programmed systems. So many times you see them activated even when it's raining or the system is watering the road only because the heads have not been adjusted properly.
I do not think restricting and policing our water supply is the issue. Educating the population and empowering them to make informed decisions is the way forward. However, the main issue is the bureaucratic mismanagement and neglect of our water infrastructure in Calgary. That needs to be addressed, solved and updated first before punishing taxpaying citizens.
If there is accurate census data on the number of people in a household, then perhaps the rate changes could be adjusted based on people rather than a flat cap. I.e., each person is entitled to a certain amount of water at the lower rate, not each household.
Sharing levels of our waterways Rotation of outdoor water use Higher prices for those misusing water
I am so glad the City of Calgary is pursuing water efficient practices for households and businesses. I grew up in a small town on Georgian Bay on the Great Lakes in Ontario, where one could assume an endless supply of water, and yet we had restrictions on watering lawns. I have always been troubled by the lack of restrictions in Calgary. I love programs that promote water wise gardening.
Enough central planning. Let me live.
Don't ignore Calgary residents who already employ many of your water efficiency suggestions otherwise you reward only complacency.
Water early morning / later in the evening. Promote rain barrels or maybe make a city program so low income families can afford rain barrels.
The City should immediately begin to repair the leaks in the water delivery system. All the statistics and data I have seen indicate that there is a significant loss of water due to the leaks in the water lines. If these were addressed, we likely wouldn't have to worry about any water shortages! The City is trying to get all residents to take care of the water problems but has done very little to address the major issue.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I'll just reiterate that if surcharges are decided on as a tool to reduce water usage that an over-average surcharge only during water restrictions is the best route to dissuade mass non-compliance (and to not invoke the anger of the '15 minute cities' people.. yikes.)
In a multi building unit, I don't want to be penalized for others who do not reduce their water usage.
None
These programs won’t work if only a subset of city is compliant. Find a way to make it work across the city
Regular restrictions/limitations - especially for outdoor watering are a good idea.
Would like to allow for bucket washing of outdoor windows - uses only a small bucket. Encourage this during drought instead of banning all window washing.
Keep water fees as they are, but if the city offers a considerable monetary incentive for using less water (i.e., property tax reduction), I will participate. I do not support tiered water billing. What's wrong with paying for what one uses? If they can't afford to pay for all their water, then they should save water and use less. When my life puts me in that position, I too will consider using less in order to incur a lower cost. But while I can afford to pay for a shower and a bath, I will continue to pay and use what I want.
The reason people over-consume a commodity or product is because it is cheep.
People need water. The City provides a necessary service in treating and delivering water to its citizens. With rapid population growth, there will be challenges, no doubt, but let's also remember that all water "consumed" is returned to the river via storm drains or sewer/water treatment. Let's be honest and admit that the true limitations are treatment and delivery capacity - any water not diverted to houses/businesses through the water treatment plants and distribution system will still flow right through the City. Once the waters of the Bow/Elbow Rivers, to the South Saskatchewan River, to the Saskatchewan River, to Hudson's Bay are "dried up", or downstream consumers have no water for their treatment plants - then we have a problem.
Lawns should not be given priority nor be allowed to water multiples times a week or even a month! They are only for aesthetics and they will bounce back with the next rain. We have never watered our lawns. Gardens, especially food gardens, should be the priority for watering in a drought. We depend on them.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
We need to be aware that birds, insects, and wildlife do rely on outdoor water systems. Its not all just decorative or wasteful. Our bubbler pond is small but very active. During the lockdown we put birdbaths on the ground and bought bottled water to keep them filled and everyone hydrated.
None
the proposed tiered water billing sounds good! make heavy water users pay more while staying affordable for basic needs.
None
n/a
I see neighbours use so much more water than me, it would be nice to see them penalized for that. We should lower the fixed water costs portion of the bill and increase the price per m3. Perhaps allow a certain volume per month, based on house size and land area, than double pricing for any volume above that.
Tackle the water abusers first before looking at things like fixed watering times and such.
You can’t have tiered water usage without taking into account household size. Not fair for large families which use less water per person than single households.
Calgarys choice to have a base rate and then a low usage rate encourages using more water look to cities like spruce grove that charge around 5 dollars per cubic meter but with no base cost would save water.
I think it is really important to spread the word that our water supply is not going to last forever unless each and every person takes on some responsibility for conservation and cleanliness. The education campaign needs to invite cooperation from all and stay away from guilting, preaching, punishing. If people understand why water conservation is important, they are more likely to comply with guidelines and to work on developing new habits. I think incentives could work (pro-rated for # of people in the household); support for installing water saving devices indoors and outdoors; community initiatives; involvement of relevant businesses in spreading the word and modelling the practices needed.
If the City is looking to establish reduction in water usage via bylaws, enforcement will be key. But it's ridiculous to have neighbors report on each other for water misuse - not exactly community building. Increase regular bylaw patrol and have financial implications, it will be more effective.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Expand education on easy, low-cost water-saving habits Increase rebates for efficient tools and landscaping Provide easy to interpret watering schedules and restrictions Enhance leak detection and infrastructure repair Promote drought-tolerant plants and irrigation tech Ensure programs are accessible to all residents Keep engaging the public for program improvements
Bylaw to prevent/ ban in ground sprinklers for lawns. Prohibiting watering lawns and alternate dates based on address for watering gardens. Help residents set up their own rain barrels. The City must lead by example and plant native drought tolerant species and start removing grass/ lawns where unnecessary. Work with property management companies to implement better landscaping practices that are water efficient/ water wise.
I would welcome a watering schedule as some people water their lawns excessively.
information on water needs for lawns and gardens, timing and amount of watering needed.
Push for the use of rain barrels
People/ businesses watering lawns during hot days or when raining should be fined. Golf courses should have to use stored water.
More businesses / fields should use nonpotable water
NONE AT THIS TIME.
When there were restrictions on water use last summer due to the main breaking, these restrictions only applied to residential users. It was absolutely ridiculous that the city chose to pander to businesses, and allow car washes to run without limitation, and allowing businesses to water landscaping and grass, while not allowing people to water outdoor plants or vegetable gardens.
I have an irrigation system which when used wisely actually saves on water vs a garden hose and sprinkler.
Why is the city not pushing back on immigration? Calgary does not have the water to be a mega city. The whole world doesn't need to live here. Natural birthrates would lead to a slow, sustainable decline in population.
everything is going to cost me more as I am the taxpayer.
Financial incentives like higher rates for those that consume more water.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Please find more ways to save water from the spring rush to take us through the dry season without having to subject our children to the scarcity mindset.
None.
It is important for individual users to be more water efficient but it was noticable during the water restrictions of 2024 how businesses could have done better and arguably have greater pressures on water usage than an individual household, so having additional programs for businesses would be appreciated.
no
Limiting permanent outdoor watering is long overdue in Calgary. Penalizing overwatering would be one incentive I think.
Stop using tax dollars to pay for programs people should pay for themselves.
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3.
the last few years its been very frustrating watching these turn on at 11am and run for 2 hours in the middle of July. The owners dont care, cuz they have nice green grass. Can we legislate when automated sprinklers can turn on?
What is really needed is a proper reflection on our Enmax bill of what we use. Regardless of whether we save water, gas or electricity, that makes a minimal difference. Cut out the administrative fees and taxes on top of taxes. People need to see an actual difference in dollars if you want to motivate them.
initial programs should focus on incentives to give Calgarians time to adapt (start with the carrot), followed by pricing tools for those that don't take advantage of incentives one year later (follow with the stick)
Make rain barrels free and encourage and reward water conservation. Billing should reflect the amount and time of use, and should rise as the household water use rises.
n/a

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Seeing the number of people who disregarded the water restrictions in 2024, I think there has to be a big education campaign to help people understand that we can all make a difference - and what the result may be if we don't take care of this limited resource.
I'd like to see developers incentivized to put in more xeriscaping instead of sod with every new development.
I believe enforcement of policies would be important as I noticed people became relaxed in their own water restrictions when they saw neighbors flouting the rules. I disagree with outdoor watering schedules as I found them to be near impossible to adhere to because of my own evening schedule.
Vehemently opposed to a smart meter installed inside my home.
Day and time schedules for communities for outdoor watering is very challenging with many on shift work and unable to water on designated days or during designated times.
Build more reservoirs
If the city could start a greenhouse to propagate native plants also if they could do more to remove turf grass and instead re-naturalize areas that don't need moving (e.g. interchange cloverleafs, large swaths of mowed turfgrass along the Bow River bike paths) that would be a big benefit for water use.
Don't be cheap, irrigate
Education, signs, city incentives are great, but avoid the pitfall of "we'll just make it more expensive, and that will fix it". You have made EVERYTHING more expensive, especially since Nenshi got elected. STOP RAISING PRICES. It doesn't fix things.
Make it fair. bigger households with kids will spend more water just to survive in comparison to single person. Figure out your priorities. Last I heard, City wants to expand our tree canopy, I keep my trees alive by watering during heat waves. If you plan to punish me for trying to keep trees in inner city alive - well no problem I will let them die. Good luck with expanding your tree canopy policy in the future
I question the value of lawns, especially when they are for areas that people, children don’t use.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I've always wondered how much water is used per household rinsing out containers for the recycling program. It has got to be a lot. Have seen city property with "broken" water lines and it seems to take a long time to get them fixed. Quicker repairs. Finally, should we not put a pause on this insane housing growth so we don't run out of water???
Visible water meters, really that could be the biggest game changer!
Calgary infrastructure is insufficient for current population and cannot solely rely on residents. Many residents are using smart techniques for water usage however restricting usage to conserve is limiting residents ability to use as desired.
This is a silly campaign for such minor change, we're really flooding the country with new comer's while also trying to make things more efficient? Seems counter intuitive to me, if we really wanted to lessen the environmental impact we cause on the province/city we should stop bringing in hundred of thousands of new people every year, it's constantly changing the goal post, while filling us full of people who probably don't share our same concerns.
What about a monitoring program where you compare water meter readings across a street or neighbourhood and target the top 5-10% of users for one-on-one education? Most people aren't deliberately stupid about this, they've simply never been told.
I think you're going to have a tough time micromanaging people's lives until the city gets its own house in order. If water is such a precious resource, why does our distribution system lose over 20% to leaks before it gets to the end user? I live in an area that has to leave a tap running CONSTANTLY for sometimes 6 MONTHS at a time wasting thousands of litres to prevent freezing. Until stuff like this and the systemic leaks stop, the city has no business or moral authority interfering in our lives.
Living these days is very expensive already. Don't add to this by making usage of water expensive too. Education is probably the best way to go rather than imposing more expensive ways on consumers to reduce water usage.
During 2024 summer, when water outdoor restrictions were in use I saw plenty of people and business ignoring restrictions. It is necessary to fine violators, because many people just don't care.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
The overarching theme of my answers is that if the City truly wants people to buy in, they need to repair the goodwill they lost during the drought due to poor communication. By starting off by stating the costs, benefits, and mainly, reasons why, things are being done will go a long way in determining what Calgarians truly want. For me, that is the ability to pay a fair price for the water I use, with incentivized use if necessary, but the ability to water when needed outside due to the schedule of my life not allowing to always abide by night time watering.
I think people are generally mindful with their use without your prescriptions.
Create a small rebate to install an indoor tank to collect shower water to flush the toilets. Cost to install/engineer is about $ 750.00. Provide a rebate of 10-25% with declining % after each 3 years.
We all need to be aware of how privileged we are to have potable, clean water so readily available. To live in Canada and Calgary is a true blessing. We should not be so wasteful when others don't have this amazing opportunity. If everyone had a least one rain barrel I believe it would be helpful. Unfortunately just walking around with the hose is more convenient for most people and it takes a little energy to scoop the water and carry it to each plant, but it can be done and provides a sense of accomplishment. All they have to do is try.
If city thinks the city of Calgary is growing than it should divert it's energy and resources towards building a new water purification / storage and pumping facility.
Again, teaching children and young people about ways to conserve water through school programs and/or with presentations by the City of Calgary would be a great way to help in this effort. The City could easily put together a multimedia presentation coinciding with hands-on teaching tools to make it a fun, educational approach adjusted depending on age level.
Why not have rules to water lawns only twice a week? Less watering would promote more root growth and less need for the lawn to be watered. I never water my lawn; if we have dry weather, it naturally turns yellow but turns green again as soon as we have rain. My family is from Victoria, B.C., and were never allowed to water their lawn in the (very dry) summer. Watering vegetables and fruit was allowed on a basis of every other day, depending on whether their addresses were even-numbered or odd-numbered. Everyone accepted it!
The City needs to stop wasting water with over tree planting - near our street some fool planted 6 oak trees only 4 foot apart. 5 of them will have to be chopped down as they grow, so that means watering all those trees until they get too large and have to be cut down. For that space, 1 oak tree is the right solution. We shouldn’t stop planting trees, the more the better, but it has to be done by somebody who understands their ecology.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Please prioritize curbing lawn watering. Asking people to cut back on showers or baths has a major impact on lifestyle and health. Lawns, on the other hand, are a totally unnecessary luxury. I'd love to see some public education that promotes the idea that lawns are environmentally wasteful. I'd also love to see more pollinator gardens and reduced mowing on city property, as taller grass needs less frequent watering.
Nothing! This is not the 90s we have done it all.
Please allow drip irrigation as an efficient way to water. At present, we have ours on a timer to water 15 min a day in the early morning. It only waters as much as the plant needs right at the root. Yes, watering from a rain barrel is better, but that is not always possible. I would also like recognition that food crops are more important for watering than lawns. I also think you should be allowed to water flowers and trees as those are also important to the city, but drought tolerant varieties should be encouraged. I get frustrated when growing my vegetable garden is lumped in with people watering their lawns.
Let council decide for the citizens. This sounds like it's a "pick your poison" initiative by activist city staff. Global climate change panic is finally being shown to be a hoax. Been around 1.5 degrees now since February of 2023 (almost 3 years) & the effects are negligible or non existent.
Keep the program positive - during the water break rationing the messaging was negative and at times insulting and didn't offer clear measures and outcomes. Frankly that campaign set alot of people back a few steps - need to work as partners with the consumers not "big brother"
Please refer to my answer to Q1
Leave the current system alone.
harsher fines for those watering during restrictions
in order to get citizen by in perhaps prizes of improved water management. Also holding commercial users to the same standards.
We must all be mindful about water use.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I know that you are doing your best to educate the public regarding water conservation but it absolutely drives me up the wall when I see people washing their vehicles in the alley or street (especially those [removed]s with soap!) grrrr and even during the water restrictions last year I saw people washing their cars. Or letting their sprinklers run forever so that there was water running down the alley or the street. Yikes! It boggles my mind.
I want to see the city modelling this behaviour in space sit owns or manages. Why do we keep putting down blue grass and annuals as city landscaping? Use water wise local species. Why aren't more city facilities using water wise appliances, and the city's employees being educated on conservation?
People who use way too much water should be charged more
Focus on the EnMax bill and affordability, please.
Our outdoor landscapes are colonial designs that are very wasteful and harmful. We should encourage permaculture designs and begin by allowing lawns to simply go wild not have bylaws requiring lawns be mowed.
I think every house should be metered for their usage. I have a home in an older neighborhood, where very few of my neighbors are on a meter. It 100% shows in their usage, or their lack of care and how much water that they actually use. Water meters need to be in every home
I am extremely glad the city is considering this initiative and hope it moves forward quickly and firmly.
Besides their plants, I don’t get why people are so attached to other outdoor uses of water. Besides the habit and nostalgia of washing one’s car outside, seriously, what’s the upside?
https://infoarizona.com/understanding-phoenixs-water-conservation-efforts/

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Since the main break, it is somewhat apparent that the City was itching to increase the regulations on how people use water. I would recommend that the City ensure they are doing everything on their side that they can to reduce leaks in the system if they are going to start regulating how/when people use their water. Living in an older community, I have been very disappointed by the crumbling infrastructure of the water system. Our household has been impacted numerous times by unannounced water shut-offs because the valves on the water lines don't work, and in order to shut off water in a certain area they have to keep stepping out valves to find ones that work. And even then I have had to see the city make repairs to lines "hot" because they can't get lines shut off, so they just bleed water out of the system to try and depressurize. If this is the state of the City's infrastructure, and wastage that the City has, it is going to be difficult to get someone to care about saving 1-2L here and there by watering the garden differently or not washing windows.
Water restrictions imposed by the city is essential.
Our complex uses irrigation system - Can someone from the city come and inspect to ensure we have it set up so it's most efficient? Will the City be able to assess and make recommendations for condo complexes? We pay Equium to manage our property, so can we have them reach out to a City contact for help?
Get rid of lawns! Many problems solved! All new areas in Calgary should provide some form of xeriscaping vs. lawns.
no. but very happy this is being addressed and thought about and considered.
Tiered water usage will have to be tied to number of members in household, taking into account children. Families with kids will be disadvantaged paying higher prices.
We pay for the sewage portion of water we use on our garden though that water doesn't enter the sewer. This is unfair. Our watering outdoors is ALWAYS done by hand. There is too much wasted water running down the road from irrigation systems and insensible loss from sprinklers and such.
I think some education around permaculture would be very good for the citizens of Calgary. The philosophy is quite interesting and involved but some of the ideas include plant native plants or plants that are zoned for Calgary climates, using mulch to keep water from evaporating, saving rain water or snow melt, growing a diversified garden, and keeping our soil healthy can lead to using less water.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Water storage is a big one even for the City. Cisterns or other storage devices to supply the City with non potable water for certain necessary activities. Ways to gather snow, like the large dump we had on Nov 24 would help.
It seems unfair that the billing is set up to charge a fee for water use and that same volume of water is used as a proxy for wastewater charges. If I should be more efficient and use conservation techniques (e.g., reusing grey water for plants/trees) then it is unfair that I have to pay a wastewater charge for the same volume of water that is consumed.
Refer above comments. Education education education. Give us facts and figures. A general comment I hear is “the Elbow and Bow are still flowing and have lots of water”. Mandate rain water collection on all new buildings including industry. This also helps helps minimize storm water issues/flooding. Re-use if treated water for irrigation. Ban watering on golf courses and public property.
Given the volume of water lost by calgarys distribution system stop the Orwellian behaviour and repair the city water mains.
Watering of lawns should be banned completely. Having to chose between a green lawn and washing clothes, showering every day or flushing toilets is a no brainer.
Nope. I do it the right way.
N/a
Read my earlier comments
I am surprised this consulation so far has not provided the opportunity to review specifics of how water pricing would be changed and provide comments. For example, how is the City proposing to establish the tiered water rate system?
I think more can be done before water gets to our home. A larger capital program for replacing leaking pipes in the distribution system. Some people water the city trees on boulevards and the grass. There should be some compensation for that.
Every home in the city should have a water meter. We’re in an older neighborhood and our neighbors don’t have water meters and waste water
The City should assess the water network, manage leaks, and provide the public with success metrics before they look to citizens to take action. Lead by example.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I don’t mind limiting days of irrigation either. If we have to limit our usage to certain days of the week that’s fine by me - there’s no need to water your lawn 7 days a week. 3-4 days a week is plenty.
Not sure how it works with golf courses and industrial uses and businesses, but knowing that they also make a difference and reduce usage would be good for the general public to know.
I wish there was a way for houses to use grey water for flushing toilets. If RVs can have a grey water system, why can't houses?
Calgarians are responsible with their water use.
Using social media to highlight the various programs and tools available
none
Water smart is a great idea but when I see the street being watered by anyone I think we have a long way to go. How hard is it to move a sprinkler or adjust the flow. The city fixing the thousands of leaks in the system worth probably buy 10 years time (guess). Does the city value the trees? The parks? The greenscape? Rock front yards add to heat.
Like I mentioned earlier I can cut my lot clear of 50 trees and turn it into desert which will reduce my summer outdoor water use. If you don’t get this bylaw right it will have unintended consequences for the city that may adversely affect aesthetics across the city.
Just focus on providing water reliably, and let people live their lives that choose to.
Our condo Board of Directors made the short-sighted decision this year to remove all of our rain barrels that had been purchased and installed over the years, citing insufficient rainfall, low resident use (hard to use if no rain) and high maintenance costs. Also, they claim it only costs each resident about $1.60 per week from our own taps to water our 30-year old mature spruce and other trees on our respective properties, saving hundreds of dollars that would otherwise be spent on trucked in water. Many of us dispute the Board's calculations and decisions. An accurate breakdown provided by the City incorporating the actual full costs of water, adjunct sewage and admin services plus, would be a valuable piece of information and guideline for any Calgarian.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I wash my mountain bike sometimes after a muddy ride. If I ride again without cleaning it damages parts. Also the construction near my house causes dirt to accumulate on my deck and windows. So some exceptions should be made for practical uses.
I would suggest fixing all the broken pipes in that city that are leaking water before it arrives to my home.
Good idea to charge more during peak or after a base amount of use.
I was raised in a small town that ALWAYS limited outdoor watering (even and off numbered addresses had different days). I'd like to see encouraging focus on low or no water landscaping to decrease watering large green lawns especially in front yards that people don't actually use.
Keep the Centenial park fountain running throughout the summer. It is one of the few ways that low income families can keep their children cool.
Invest in infrastructure! Without water city and citizens will not survive for long!! You know it, make progress and not stupid promises
Updating water meters to on-demand meter with an app would be nice, also fixing city leaks and increasing efficiency for the transmission and pumping of water would help.
This would not be an issue if the city did its job in building and maintaining infrastructure.
Stop taxing water, and provide tax relief in general. Very disappointed.
Get a life
Incentives! UV lamps for cleaning rain water!!
Thanks for doing this. I do not like the idea Of watering on set days. But between the hours of 10 pm - 8 Am and varying that based on sun seems smart. Best of luck & remember "the simplest solution is always the best one"
I often wonder what incentive programs are in place for residential users who live in multi-unit housing such as apartments to reduce their water usage given they generally pay a flat monthly condo and/or rental fees regardless of their actual usage.
You can't enforce your way into efficiency

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
This is ridiculous. Again stop approving new large residential developments. Enough people live here, and enough people use the water as it is. If they want to work here they can commute and those communities can have their own water problems.
Limit commercial excessive use of water (car washes)
Not everyone has the time or capacity or knowledge to participate. Ensure equity of access. Reduce impacts for people already in poverty. Educate the kids. They are gonna need to save the planet, cos we are failing!
Make sure this wont harm condo owners.
I refuse to accept the idea that water restrictions or certain days of watering is an acceptable policy. It’s ridiculous overreach by the municipality and I encourage you to abandon this idea.
This survey feels useless.
Do spend taxpayer dollars and then tell us to cut back.
City should make a priority to plug leaks in the water main system.
I believe tiered water pricing is appropriate to prevent waste and discourage water of lawns and hosing down sidewalks etc. The current billing structure also is discouraging for those of us who try to minimize water usage but still pay nearly the same amount since fixed costs are such a high proportion of the bill.
Yes, As Calgary's Bow River is downstream of the mountains from which it flows, we must ensure its quality is maintained. Alberta's premier has approved drilling for coal on the Eastern Slopes that run along the waterways that feed Calgary's Bow River. Alberta's premier has also green-lit an A.I facility in this province, that will further water consumption at an unnecessary level. All approvals to these projects must be revoked effective immediately, and Alberta's premier must be fired and charged with intentionally causing harm to the province that she is meant to be stewarding. Her incompetence is dangerous and embarrassing to Alberta.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Don't have fixed watering days and times. It pits neighbours against each other and is an enforcement nightmare and waste of time. Tiered water charges plan is much easier and more fair. As a growing city, the more rules you make, the more enforcement you need, the more admin costs you have. With a tiered system, you actually end up with more revenue, lower expenses, and can adjust the tiers if you find some people abuse it. But if you do make the mistake to say you can only water on set days and times, make an exception for drip irrigation like rainbird systems. They barely use any water but often require daily drips for vegetables and fruit trees. Also, people on corner lots should get an extra day for watering if you make the poor decision to have fixed days. They are responsible for a lot of extra land with plants, trees, grass, etc vs a small mid block lot and not everyone can stay awake all night watering things by hand.
Push for replacement of wasteful tank heaters with tankless ones which are much more efficient for both water and energy
The questions indicate that the City is very much “on track” in its goals and strategies to improve water usage. I try to collect and reuse household water by pouring it into my rain barrel when appropriate. I also wash my dogs outdoors on the lawn in warmer weather so that the bathing water goes to the grass. So much of our water could have a second use if it was easier to divert.
Stop washing empty office building windows. Stop washing city buses and police cars as often. Start planting native berry bushes, fruit trees and vegetables along EVERY government, school and industrial chain link fence to capture the useless run off created with your monkey-brained landscape and building designs. Turn off the invasive and very unwelcome transit shelter white lights, and streetlights, after midnight. They interfere with natural water flow and evaporation processes you pretend to care about. Go ahead. Ignore me. Why change now?
I think there is just a lot of keeping up appearances that causes ppl to desire certain landscaping that requires a ton of water. Promoting diversity and unique approaches while highlighting the water conservation (and potential lower maintenance) benefits could really help it sink in for people. People generally want less work and fuss...but they don't appear to be willing to give it up if it makes them "look bad." Conservation, unfortunate, still isn't "cool" and instead it often sounds like more work...even just mentally.
Who the hell got this stone-[removed] idea into their empty [removed] vapid head?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
The city must consider growth and how much water it provides to neighboring municipalities as a start. The issue is not a water shortage per se, but unchecked growth. Campaigns with infantilizing messages about shortening showers or watering on select days will not be received well by Calgarians as we are tired of this overreach without the attention to root cause (unchecked growth). Tax dollars should not be spent to incentivize re-landscaping of personal or commercial property.
I am hesistant to want to spend too much of tax payer dollars in doing simple in house checks and repairs. For instance, it bugged me when the province was paying to have people come to your house to change your lightbulbs to LED. Like really? Who cant change their own light bulbs? Now I get it, plumbing is more complex. Is there a way to start off by using volunteers who donate some time?
The city sends a bad messages: 1) we see fire hydrants being flushed out and the water allowed to run down storm drains. Why is the water not retained in tree-watering trucks????? Could city departments learn to work together? 2) when exploring building an addition to our house - the city insisted we tie downspouts into the storm water system…..even when we told them we relied on rain barrels for watering our garden. Can the City not be more co-operative with homeowners who take the initiative?
I am glad the city is taking this seriously! I have been trying to use water smarter especially outdoors the last few years, and I have ended up enjoying my outdoor spaces a lot more. I think it would be awesome if more Calgarians could do that.
Tiered pricing supports those who are paying attention and does not penalise households who are watching their outgoing payments
Can use water schedule however need to make sure a person can get opportunity to use water at two different locations at different times.
The city needs to focus on providing a reliable system and stop harassing the citizens about water. There is plenty of water if managed properly. I don't buy the propaganda.
Please, please, please consult the Calgary Gardening Group - Facebook- for input. We are enthusiastic about saving water to grow our food and grow responsible gardens. Membership =97.7K

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Consider new building practices that have grey water pipes built in with easy valve systems, so bath or shower water, for instance, can be diverted to washing machines. I'm sure SAIT would be a good partner. And I'm sure other cities worldwide have building infrastructure that reuses water. Please look beyond Calgary for solutions. As a city we are pretty parochial /inward looking. We don't have to reinvent anything - water solutions exist elsewhere (Europe?). Do some homework!
None.
I agree with the tier system heavier users should pay more but an equitable baseline needs to be established. Multigenerational and larger families will use more so will pay more automatically. So the administrations problem is how to ID heavy users, what volume of water is heavy? Trying to limit water usage would be very difficult to enforce. it needs to be an education and convincing exercise to coerce the public to change their mindset to save water. I never understand why its necessary for example for people to wash their driveway as a concrete driveway is better than a gravel driveway but its just a driveway. Sweep up the thing and keep it neat is all that's needed
Using a carrot vs. stick approach may be a better idea. This would be a program that rewards the households that use the least amount of water with a rebate on their Enmax bill for a job well done.
Waterparks being put up in the city. Waste of money
Climate change is not real- the earth has always cooled and warmed and first it was "global warming" then it was "global cooling" and now it's "climate change". The government should back off our natural resources (and perhaps use what we have like oil) to gain more money so that the government could put it towards being more efficient. The citizens should not be the ones paying for it
Instead of showering every day, I would suggest to use the system to apply in the toilet that works as a bidet. Also to wash armpits every morning, so the shower could be avoided for a couple of days.. (I shower every third day). Obviously, it depends on the kind of job... for some, a shower is needed every day..

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
As a large family, our indoor and outdoor water needs are naturally higher. With multiple children, laundry, bathing, cooking, cleaning, and caring for pets, there's only so much water we can realistically reduce without affecting basic daily living. Pets also require drinking water, cleaning, and outdoor upkeep, which adds to our use. While we try to be efficient, not all water use is optional. Because water is a basic necessity of life, raising costs or adding financial pressure for essential use feels unreasonable, especially for bigger families or households with pets. Efficiency programs should support families through education, affordable tools, and meaningful rebates—rather than penalize those already using water responsibly. I realize feedback like this may fall on deaf ears, but it's important to recognize that not every household has the same ability to cut back.
Don't agree with the one purposely to change how I pay for my water use…a new tiered payment system as i believe this would be hard to track and may result in a very large water bill. I would prefer a watering schedule for outdoors and maybe some type of reward system for those that keep their water usage under a certain point.
I support the idea of using tiered water rates based on consumption. It will be difficult to develop levels that are fair for many different circumstances.
We dont need a "watering schedule" leave gardeners alone.
I'm in favour of tired water rates as well as water schedules
Garden centres should promote water-wise gardening techniques and plant choices. They City could partner with garden centres to promote procuring water wise and native plants, using effective signage in the stores for easier selection, host workshops for citizens to learn.
Seriously consider city upgrades on rec centres, schools, fire halls, etc. I'm sure that grants could be utilized for this, perhaps it could be a Green Municipalities Fund project around water use.
The easiest way to reduce outdoor use is to have scheduled days to water.
Stop reducing the water pressure in Bowness over summer. It's a waste. Causing most households to flush toilets multiple times, thus wasting more water.
Provide water catch bins at each home to collect rain water.
Im fully opposed on implementing any sort of water restrictions
Make a program that allows us to apply for our gardens to be made exempt due to biodiversity merit/food production so we can water gardens.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I think the proposed ideas of tiered billing, shortage surcharges, and permanent outdoor watering schedules are good ideas. It's really simple - the more water resource a person uses, the more money they should pay. Stop asking people to "volunteer" to use less water because it doesn't work that way.
Stop looking for ways to get more of our money. Look internally for savings.
The City should first focus on fixing the 25% water loss through the distribution system before restricting citizens' activities
We try very hard to use less water and I think we do a fairly good job. We save money which is really great too. Maybe a slap on the back or some recognition of the work we do would be nice.
Hardscapes - reduce the green grass. Offer incentives for people to NOT have grass. It's ridiculous how people have a stigma about having a well manicured grass and status. or increase water cost when over a certain limit per household. When it hits the pocket book, people will pay attention.
My main feedback is that efficiency should not override practicality or personal choice. Most homeowners already use water with care, and many outdoor and indoor needs are not optional. Lawns, gardens, trees, pools, and hot tubs all require a baseline amount of water to stay healthy and safe. Indoors, daily living already dictates how much water is used. I'd prefer the City focus on infrastructure improvements, leak prevention, and long-term planning rather than restricting responsible homeowners. Flexibility, not rigid controlled scheduling, will build more trust and cooperation. Respecting that different households have different needs is key to any successful water policy.
Fix your infrastructure. There's your efficiency. At least attempt to properly risk rank your sustaining capital cost for once. City admin that thinks they can use a crisis of their doing to then take rights/services away from citizens need to think again.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Really clear info would help. Info provided for current water restrictions has often had a lot of grey area - i.e. providing clear info on when/whether outdoor restrictions affect drip systems - i.e. I use a drip system connected to my outdoor taps for my greenhouse and for some gardens. AWas near impossible to understand whether those are considered watering - they are far more efficient and need to be run for longer periods - albeit with much less output per minute, say, than watering. You can't hand water with a drip system. And do greenhouses count as indoor? Since they don't generally get water from rain. And what counts as lawn - I have naturalized my front lawn (it has a border so now is a flower bed) - so should be able to water it. Hand watering at night is not realistic for everyone given other obligations and the need to do slower, longer waterings to get stuff going and keep water from just running off. I'd rather invest in drip hoses and more efficient watering attachments and be allowed to not be hand watering. And get cost effective help in upgrading my outdoor taps to leak less and connect better to hoses to reduce leakage (big water wastage!).
Major water main breaks have a significant impact on maintaining our water. Perhaps it has even more impact than small improvements by individuals. I hope that that the projects to improve the inspection, maintenance and our aging water infrastructure aren’t solely being funded by the change in water usage fees.
If we have an extended period of drought, we do need to water the lawns (back yard is HUGH). So not sure how we can save water on that.
I support the City's efforts in this area.
The problem here is that we are tackling the symptom, not the cause. Government needs to deal with immigration first. We need to prepare infrastructure before bringing this many people, not after. The whole idea of this program seems like government made very poor decisions in regards to the issue of the incoming people and is now expecting for Calgarians to pay the price of their poorly und unwisely done work. We need more planning ahead. We need fixing and changing infrastructure and not allowing a burst pipe to take 2 months to be fixed. We need to be prepared for unforseen surcumstances.
I don’t think limiting water use is the answer. If the city infrastructure cannot support to rate of growth, then perhaps we need to slow the growth. The city has become far too crowded and its clear the the city isn’t able to adequately manage the growth if we’re considering scheduling water times and dictating how people can and can’t use their water.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
City needs to lead by example and stop planting grass. I find it very concerning that city managed green spaces outside of downtown are so poorly cared for. Trees are planted, not watered then die and are replaced. Grass is only cut and areas are shrubs and trees are not maintained. There should be more arid gardens planted. We still need green spaces to absorb water to prevent flooding from runoff but we don't need as much grass. Might be helpful to consult with Palm Springs who started water mgmt and degreening 10 years ago. They may have some good ideas
There should be a surcharge for outdoor pools. What does the DATA tell you? Have you looked at actual data?
STOP THE PROPAGANDA!!
Restricting certain usage to certain days doesn't work if people aren't here every day. Lots of people work out of town sometimes, go to cabins, travel, etc.
I can't think of anything else. I am simply very grateful that this initiative is being introduced to Calgarians, and hopefully will get a large response.
In my neighbourhood, most people use water efficiently, so word seems to have gotten out but you need to continually advertise to Calgarians all they can do to become more water-wise.
The City should actually look at citizens access to car washes - had washes as we needed to drive 15 km to the closest one.
don't restrict our water. We need free will and choice.
If you curtail Calgarians' water use then allow data centres to use it, the people will react very badly. And yoh will not like what we do.
Don't make the bills tiered on usage, that's just busy, just raise the rate across the board. Also, banning outdoor watering on certain days for lawns is great, but not for growing food.
I feel that some people are selfish when it comes to lawn watering and continue to water even during restrictions. It might be appropriate to have a register of homes with underground watering systems to check against overwatering of lawns during times of drought. They might need to demonstrate compliance with water restrictions…..?
No

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Look at examples already used in other jurisdictions like Europe. What are the ancient ways of conserving water but also methods used to grow plants that also attract water retention in the land. Introduce these topics into the education curriculum. Is there any ways to know how much old appliances are out there that suck up water? Point of sale incentives and rebates on water using appliances?
Please encourage fewer lawns and less waste. Washing a car on the street is for horny 80s movies, encourage people go to proper car washes.
Do not like the restrictions we we under with the water main break. Because of the shape of our yard, and variability of vegetation, our use of drip irrigation in much of the yard, the idea of having an hour twice a week to water simply doesn't work. We can't throw a sprinkler on to water the yard, that would actually waste water.
Stop expanding newer communities
I'm single and try to grow a lot of my own food. Approaches to this would be helpful, especially in-person sessions run by the Calgary Horticultural Society.
Most people are fairly efficient in their water use as we already pay for what we use. I get very angry when taxpayer funds is are used for subsidies and incentives in the name of equity.
Clamp down on businesses and city where watering when raining.
I think that there needs to be more ideas to decentivize using water to wash driveways/sidewalks and vehicles. IMO this is the most wasteful use of our clean water resources.
I think timed/rotating allowances for outside watering should definitely be a plan used.
Apply restrictions to lawn-watering, with exempotions for watering trees and perennials or vegetable gardens. Use rebates or other means to 'nudge' property owners
Education and partnering up with local landscaping companies along with energy and WRS would make sense to help educate our citizens.
I believe CP rail uses copious amounts of water to create hydrogen fuel for perhaps that program should be looked at

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Leave well enough alone with the price of water and just educate the people
Get rid of the smart meter it does nothing good but cause health problems for the people living inside the homes with smart meters
Non-automated car washes are extremely wasteful and should carry limitations and/or higher water rates. Same for ‘restaurants’.
This survey is leading and does not provide the option to say the city should not be playing a role. You will be able to report that 100% of your respondents want/requested help. This will not be an accurate reflection based on your survey questions. The city needs to address the 25% of water loss in our outdated infrastructure before asking the tax-paying citizens to make up for their inability to get quality infrastructure projects completed. Please feel free to contact me if you would like to have a deeper conversation.
helping understand the costs of water use. It seems that not everyone uses water the same way
I read in the news that youre thinking of introducing a tiered fee schedule? I.e. a low price up to a certain amount. I am very supportive, I think this is an amazing idea.
Our water efficiency efforts in Calgary need to be stronger to match the efforts that communities around Calgary make and to be a better example with in Canada. For a major Canadian city we are far behind in promoting the water efficient conversation among our residents. I am very concerned about the size of our City and the declining volume of water in the Bow and Elbow. Please keep up the effort to get this conversation more attention in our city.
Our green canopy provides a significant benefit to maintaining micro- climates, wild life habitat and ecosystems. It is significantly more efficient and effective to invest in water resources to allow it to survive now than plant new trees later. Simply put- extremely curtailing water usage provides a temporary benefit but at a long- term cost. Soil becomes hydrophobic and can not support life. More water is needed to recover than what was originally needed to maintain. By using timed irrigation instead of hand watering at low use, cooler temp. times during the day we actually can save water.
We probably shouldn't allow any data centres to be built if we are trying to conserve water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I'd like regulations to be in place for new housing developments to make sure water is used efficiently. I'd also like there to be regulations in place to prevent communities using water to water non-native and high-water-needs plants.
This is a carrot and stick situation. I think encouraging good water use is important, but I also think people who excessively waste water need to be fined. There are a lot of people who don't understand climate change and don't care.
The simplest plan is to have odd/even days for water consumption outside. Ensures less usage...and time-of-day, no need to water when it is hot. Evening watering only
No watering for hours at noon. Bylaw tickets should be issued more
I think there should be enforceable limits on outdoor watering using municipal water to no more than once a week, and not at all if it’s rained in the past 7 days. It’s appalling that so much water is wasted on non-native lawns.
There also has to be some input on people in households, so for example, my household has six people living in it all adults. To have jobs that require them to shower every day. At least one full dishwasher every day sometimes too, and at least five loads of fold laundry a week. So how do you compensate if you want a tiered system for those that have big households? Anything can be made practical as long as it’s fair and adequate tools are provided and somehow incentivizing issues that are a cost to household i.e. appliances
Raising rates will not work. We are an extremely water conscious family by choice and have invested in upgrades to our appliances and water tank without any rebates, yet the water bill is still ridiculously high. Our water usage can't possibly be any lower so we will be punished for simply using running water which is ridiculous.
How about a reduction on your water bill for using less water?

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
There is a science to planting trees and outdoor landscaping that can be beautiful, lush and help us with water sustainability. Most people have no idea how to do this. There needs to be a balance between outdoor drought gardens and using power for the a/c unit and trees are the way to support both. Having a house with a front and back garden full of rocks, barberry shrubs, and Karl Forrester grass may avoid the water issue, but people will still crank the a/c inside because there is no shade on the building. All houses should have at least 5 trees on the property - 2 deciduous, 3 coniferous so we can recycle those leaves for the free mulch we offer everyone the next spring. This free mulch should be offered end of rainy June after the beds are watered and that mulch will keep the soil damp. People also have a limited understanding of how to cut and maintain grass- they cut it way too short! If you choke out weeds with grass, leave a long cut (4"- so when you walk on it you leave a footprint) you don't need to water the grass everyday because it's established and not competing with the weeds for water. Follow the sun pattern on houses and landscape accordingly.
Let's talk about the root problem - where our water comes from. We can, and should, do everything possible to maximize the efficiency of water usage indoors and outdoors, but the City should also participate at the provincial and federal level to safeguard where our water comes from - the headwaters.
I think that building relationship and trust between the people of Calgary and the water department would be remarkably helpful. When the drought happened I heard things like, 'they are just trying to scare us', 'It isn't as bad as they say'. Somehow there needs to be better balance between transparency and not inciting panic. There must be a way to be more open with people and not create panic. Maybe sometime panic is warranted? Perhaps share plans where the city itself is cutting water or having big businesses like Suncor share what impact they are making to reduce as well. As a single Mum, it can feel like the city is placing so much responsibility on little old me and not places that use remarkably more water, like larger businesses...
I look forward to seeing what you can do to make this affordable, not a lot of investment for citizens as we are all strapped for money.
It seems such a waste to use treated water for flushing toilets and outside watering. There needs to be a way to recycle indoor grey water for outdoor use.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Encourage more climate appropriate tree planting to shade lawns and houses.
The conscientious people aren't the ones who need to be targeted most often... it's the anti authority people like those who flagrantly water during a ban. Who don't get tickets anyway, just warnings. Keep up with educating kids in schools as they can be good stewards moving forward. Do not make watering days mandatory. Or at least give exception for circumstances such as disability. Not kidding that my health can incapacitate me for days and that doesn't align with arbitrary watering programs Industrial use can be obscene...
Do not try to mandate/schedule water usage. My food garden and trees need water when they need water.
I'm concerned about the city reducing access to water. Growing vegetables, fruit trees, and shade trees is extremely beneficial to the environment (less pollution from transportation of food and reduced use of air conditioning). These should take priority over reducing water usage.
I hate to see water wastage and I think the City should stress water conservation more. We need to conserve water like we did during the water main break in 2024. The City should have put water restrictions in place in summer 2025 to demonstrate that they are really serious about water conservation. The City needs to be reviewing the number of new people coming to Calgary and restricting that number if there is not going to be enough water for our growing population. Calgary needs to be forward thinking and not only for just the upcoming 4 years but for generations to come.
If there is amble water supply in the Bow and Elbow River, there should be no restrictions. Immeasurable only implemented when their are restrictions
We pay taxes and to use water, we shouldn't be limited by how much water we can use.
Why not do a program that helps people grow more clover lawns, plant native plants that'd use little water. When growing gardens mulch to save on water. This not only helps the water situation but also helps the pollinators.
I think the measurement measures and communication from the city are vital. Like the Garbage app, perhaps there could be a Water app with neighbourhood specific schedules etc that would notify you when appropriate, etc.
Got rid of all of my lawn, slowly xeriscaping, many water barrels mean I try to be as water wise as possible

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Are there options for greywster use for outdoor watering?
The City of Calgary needs to replace and repair old municipal water mains and pipes. Huge amounts of water are lost through leaks in the municipal water piping. The City needs to invest in maintaining and proactively repairing these issues, rather than waiting for a major water pipe to break, like what happened in 2024. This would be a far more productive approach to reducing water wastage compared to the other measures identified in this survey.
I don't have any other feedback :)
Check on older buildings delivery systems and ensure landlord/owner compliance to water efficiency through tenant surveys & city inspections.
Please consult more with residents and work on education in schools and community organizations.
Use a ladder approach to costing water usage. The more you use, the more you pay.
People will conserve more if it costs more and we still have weakness in the water delivery system without full bypass options for the mainlines. That revenue could come from this update.
Inform the public at how much water is wasted when trying to get the “perfect green lawn”; encourage public to plant more drought tolerant and native plants
Please don't tell me when I can and cannot water because I personally do enough to conserve water. I agree ppl need to be educated and informed but go after businesses that use a lot of water.
I would love to see significant restrictions on the use of water outdoors, especially for watering lawns, which is so wasteful.
Please ask people to ensure their rain runoff is going to lawns, trees and other plantings around their home, rather than running straight down the driveways to the back alleys or the street. Many of our big trees are dying due to lack of water around the city and just doing this one thing can save many of them, on private properties and city properties.
Create a chat group (Reddit style) so we can share local ideas, tolls, tips, contractors etc
fix the big water leaks in the infrastructure our tax dollars are supposed to fund and fix the big money leaks at city water services and i might be more convinced the effort is worthwhile. …publish the total cost of the emergency feeder line repairs in 2023 & 2024 and the cost of city employees overtime to fix the services they were paid to maintain in the first place.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Thank you for doing this! To say the least it creates good awareness
City should continue to cut back on watering grass wherever possible.
I feel like commercial users waste substantially more water than I ever do at home. When I see a super leaky faucet or toilet it is always at a restaurant or business and it never gets fixed. I also notice a lot of city water usage (sprinklers, etc.) where the city seems to be using water indiscriminately at times when I am making efforts to conserve at home.
#1 leave us alone #2 stop raising costs #3 increase water storage (add a dam) so we can enjoy using water, Calgary is nice and green when we use water
Please don't tax me more. I already use minimal water and I feel this approach would punish good people like me who don't waste water. Go after the real offenders and if the City is concerned about not having enough for its population, stop developing so much! There are already too many people here. Stop building multi-housing options and stop creating soooo many new neighbourhoods.
given that we pay for our water use, I am not a supporter of blanket restrictions. I believe that multi family rentals really contribute to using a lot of water. Our city has grown very quickly and the infrastructure should be reflective of the water needed to service the extra homes, but it seems to be an old system, which is now breaking down.
Not fair that the city is looking at blanket restrictions when some of us have put significant time and financial investment into actively improving water efficiency to allow for outdoor water use.
Have the city check their irrigation systems, great to see them running in the rain or after a downpour (sarcasm]. Start doing things at the city before pushing initiatives, lead by example
I love what the city has already done around water smart yards....it would be good to grow this program due to the multiple / systemic benefits (human health, pollinator health, reduction of urban heat island effect). I also like that the city is experimenting with naturalizing road medians etc., - perhaps this could be extended to more locations and / or certain park areas.
As mentioned earlier. I think the city needs to look at updating aging infrastructure. There has to be a lot of leaks as well. Also, somewhat related. The City should stop allowing people to have their back lanes paved. This directs water directly into the sewer system that if allowed to settle or spread, would be useful in watering lawns, etc.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
If I could offer one final piece of feedback, it would be this: please be mindful about where the City chooses to spend its money in the name of “efficiency.” Not every challenge needs a brand-new app or digital tool, especially when existing systems already work just fine. For example, apps like the garbage day reminder are convenient, but they’re not essential—and certainly not more important than repairing Calgary’s aging water infrastructure. Before investing in more technology or new platforms, I would encourage the City to prioritize fixing leaks, modernizing the system, and improving the monitoring of our existing infrastructure. That’s where the largest and most meaningful water savings truly exist. Residents can only do so much with shorter showers and efficient appliances. The City’s efforts to maintain and upgrade its own systems will make the biggest difference, and it’s the most responsible use of public funds. Thank you for listening and for taking resident feedback seriously.
make water available to everyone free of cost
The city can suggest that homeowners be careful with water use but the city already has a price signal in place by charging a huge amount for use. If the city LED the reduction in use by properly maintaining it's system and lowering it's leak prior to telling homeowners what to do that would be leadership.
Encourage retailers to sell water wise indigenous plants and encourage mulching.
Don't charge people more for what should be a free service. Simple.
I already am doing my very best to be efficient with water usage. You need to reach out to the people that are not as aware.
I generally agree with the premise to limiting watering grass/gardens/etc to specific hours and even days. I also like the premise that charge more for greater water usage so households have the optionality to water more for an increased amount.
None
See previous page suggesting ideas for the ‘bigger picture’

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I think this is an incredibly important focus for our city. We are beyond privileged to have water the way we do. I think it is ok to put in some rules around how we use water to make sure that we have it for generations to meet our basic needs. I do have questions about irrigation. How much more/less water gets used for underground sprinklers? How do we regulate that a bit better? I think people also need to see the feedback that what they do matters and that every drop counts and how it is helping to conserve our water, our environment and our people. Ultimately though, we need some serious distribution fixes. The leakage of 20% is way too high. We are paying for all that clean water to seep back into the dirt.
I would like to see the city adopt restrictions on outdoor watering like Airdrie has. I also think businesses should have restrictions on watering lawns with timed water systems that go on daily, regardless of the weather. There is no need for a business to maintain a green lawn. Let the lawn go dormant over the summer like other cities do (for example, Victoria, BC).
As a home owner I want to do my fair part of reducing water usage. However, at previous times when I have been asked to reduce my usage, I perceived that other groups were not doing their fair share (such as the Stampede during the water pipe issue in 2024, or sectors like industry, services or hospitality). That may not be accurate but it seemed there were exceptions made. I believe water conservation is going to become increasingly important in the years ahead and I would like both tools to reduce my own use and for all sectors to reduce use fairly.
I think the City should focus its resources in ensuring that the critical infrastructure to deliver the water does not fail the citizens when needed.
Do not restrict water
Don’t focus on residential uses, focus on getting merit based workers in charge of our water in the city.
Whatever we need to do now for better water use - I'm in!!! No more paper plates, eating sandwiches and drinking bottled water due to reduced water in the city.
Audit commercial, agricultural and industrial use. Report where water savings could be made. Invest in water Infrastructure! The everyday tax payer can not solve all problems all the time. Show us what we get for our tax dollars!!
None

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
More education for citizens
Thanks for moving forward water efficiency measures and seeking public opinion!
I DO NOT support a tiered or block rate for billing water usage. I already pay for the water I need and use and do my best to use water wisely. The City should not dictate or force through water rates what they think a basic household water use threshold should be. If there is a drought or water shortage and Calgarians have been asked to reduce their outdoor water usage, but are still watering their lawns etc, then that person should be fined like we've done in the past.
Some people are just unable to give up something they feel they are entitled to, so to sell this idea of efficiency, a good marketing concept will need to be developed. People are tired of the control our government wants to press on us, we've already been pushed with some measures and so now you need to tread carefully, so this doesn't come off as another control mechanism.
Whatever is done needs to take into account at a minimum the number of trees & shrubs a landowner is supporting so that residents are encouraged to assist the city in meeting its green goals by nurturing trees and shrubs. The city cannot apply the same water limits to yards with no gardens as it does to yards with significant contributions
I would be concerned if the city created water restrictions that were so severe we could only water for a certain number of hours a week or only once or twice a week. For example saying you can only water one hour a week is not an appropriate restriction because some people have much larger yards than other people. Also the volume that is applied in one hour can be extremely different from home to home.
Please just allow the citizens of the city to use the water freely. If infrastructure is not ready for more people than we need to stop anyone else from moving to the city until infrastructure can handle more.
Again we need to recognize those that are efficient and water also need to follow through with dealing with those people who do not !
Also bring in a tankless water heater replacement program. Previous grants and funding for programs for low-flow toilets etc and solar electricity have worked.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Try to educate people why they should be more water-efficient and conserve water. However, the biggest waster so far is the city with its 22% leaks. You should lead by example! How about stop watering the city golf courses? Are they going to be attractive to their users? Raising the price of water and reducing the various service fees, so the bill is mostly comprised of money paid for the quantity of water used will lead to less water wasting. For example, in a $60 water bill only $3 were for the price of water. How this is going to incentivize me to save more water when I spend $57 on various "bloatware" of fees, but not on water?
Stop this nonsense. Leave people and their water usage alone.
Focus on businesses that use water irresponsibly
We have plenty of water. Stop trying to control the public. Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?
Businesses use more than this engage program has claimed. Also, target homes more than 30 years old first.
If European nations and neighbours to the south are able to upgrade their systems to include grey water systems, so should Calgary, especially given the increasing drought and fire seasons.
The city shouldnt be running fountains outside city hall or pools in olympic plaza, if they cant afford to give water to their citizens. Restrict the water in the government buildings, and shut the water off to government employees if they cant afford to give their citizens water.
I want to know more about what the city is doing to ensure water availability and cleanliness. We do not live in a desert, and additional population burden should be added at the developers' cost.
The potential risk of having a City of more than a million people losing its supply of potable water and fire protection due to a fiasco similar to the one narrowly averted, as Don Braid reported in the Calgary Herald, the City has known of the risks to major watermains since the collapse of the McKnight main twenty years ago. Now we learn that the system we have is losing 22% of the water distributed prior to reaching the end user. This is a security risk for the safety, health and welfare of Calgary, Calgarians and its economy that can be avoided and which is intolerable. Please, before there is a disaster address this issue with the seriousness it deserves.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
If we see water consumption abuse, I want to report it. Working with golf courses, landscapers, car wash business, etc. a conversation about balance of profit and consumption needs to also take place. We all need to be “Water conscious” with eyes on the future. Lastly I am very concerned about the open doors to the building of “Data Centres” current government has. Both energy and water consumption will skyrocket- creating a devastating demand we can never meet.
Change your billing method.
I want everyone to differentiate between water use and water consumption. For example, no flush urinals don't conserve water, because with flush urinals, no water is consumed. It's used, cleaned, and then returned to the river. Water loss due to leakage is by FAR the biggest issue, because 22% of the water that would otherwise be cleaned and returned to the river, goes somewhere else. Like watering lawns, it's not "lost" in the water cycle, it's just diverted. I would really like everyone to be very precise in their language about this, because it's misleading to most people, who won't stop to think about what I have just pointed out.
Homeowner's should get some kind of credit for using less water. For example, they could get a second rain barrel for half the price for showing improvement in water use.
Businesses are the largest wasters of freshwater and should be treated accordingly
The City should remove poplars and manage their weed problem. By mismanaging these problems, the city forces me to water my lawn more frequently so that it can stay healthy and resilient. Yes my lawn is sticking around, big brother.
You could charge more for water waste?
We have a large yard. Want to ensure can still be maintained/watered without being incredibly expensive
It's not good enough to have bylaws if there's no accompanying enforcement. I see so much waste during the summer with improperly placed watering systems (automatic and manual), and with commercial/industrial waste of water (eg hosing away leaves instead of collecting the leaves).
Wondering if building lakes in new communities is a sensible use of water, in our dry climate?
Calgarians are struggling to get by and this government is focused on how it can get bigger, more expensive and more invasive. City leadership is corrupt and weak.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Incentives to water only later in evening.
The people who use lots of water do not care. They will continue to use more water than necessary no matter what is offered to them or how expensive water is. They DONT care. Some reward for people who are water efficient would be most effective instead of raising cost for people who already do everything they can.
None
Education, education, education. It works better in the long run than restriction. Use the GVA as an example, people are finding ways to get around their restrictions.
We removed all of our front lawn last year. If a rebate or incentive program were to be put in place, those of us already doing the work have missed out. With proof of the work, it would be nice to be included.
City needs to educate owners of all those new expensive in-fills that have been built all over the city, with huge roofs. Water gushes out of their down spouts on to public side walks and neighbouring properties. Developers, architects, and construction companies need to be more conscientious about roof and eavestrough designs. I have an in-fill on each side of my property and see the results from gushing down spouts.
I read that there was discussions about limiting outdoor watering times between 10pm and 7am. That is very illogical. The only way that you could do that is if EVERYONE had underground sprinklers which they don't. You need to go out every hour or so to move the sprinklers so you need to be 1) awake to do this and 2) see what you're doing i.e. need some daylight.
We will not comply with this agenda.
Make grey water systems legal! I could cut my household water use by 50% or more! Flushing toilets with shower water and watering gardens with dishwater would save 10x more water than the options you're promoting.
No permanent water restrictions if not in drought period!
Don’t cut back our water. We’re a first world country with more water than any other country. We’re directly beside the Rocky Mountains. Stop wasting taxpayer money while property taxes continue to go up every single year. If you want to cut back on water usage stop letting in so many immigrants.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I do not think we need to be on certain hours for watering or restrictions. We don't see neighbours watering enough, especially the city trees or their own trees. Most are not maintained all that well. We will upgrade our fixtures as needed and we are careful with our inside use.
Doing a tier water price system will penalize households with families. We use more water because there are more of us, more laundry, more dishes. We only run when full, we don't have time to run empty loads.. if you compared a lower middle class family of 5 to a upper class couple, the lower middle who already have things hard are getting the brunt of things again because they would use more water than the couple inevitably. If water conservation is an issue, look more at car washes, gyms, swimming pools, public showers, etc.
The city should implement a watering schedule for all residents and businesses. No watering in the heat of the day. Washing sidewalks and driveways should be banned!! (I watch people do this all the time—-the amount of drinkable water that is flushed down the sewer makes me angry!)——a campaign—"would you rather have clean drinking water or a less dusty driveway!! The people that i see washing their cars with soap and washing it into the sewer is UNREAL!——fines need to be increased!!
Everyone uses water efficiently. Do you think we run the taps just for entertainment
Absolutely disgusted with the City. Gouge, gouge and gouge. Raise our taxes, cut services and pay more. When will the city look at their own inefficiencies?
Fix the city's problems before you worry about the residents. Stop the woke garbage and use the existing funds to actually work for the city
In summer, I feel that people are putting a lot of treated water on their lawns. It's common to walk on wet sidewalks or have to leave the sidewalk to avoid spray. It would be amazing if lawn alternatives could be easier to find and also developed into something with status. Maybe the city needs a psychologist who knows about behavioural insights and behaviour change. Could you create a demand for turf that uses less water, needs less or no mowing, and (this is asking a lot) is also good for pollinators?
I think I've said it all. Calgary was warned about this decades ago and chose to kick the can down the road. 4 and 8 plexes also put a huge stress on an aging sewer system, yet you keep building them.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Calgarians don't want this tiered pricing policy to be implemented. Offer educational resources about water efficiency to the public by setting up info booths, sharing on TV, social media, or online. Some might not realize they're being inefficient with resources. Please don't add to the financial stress that families are dealing with by implementing higher pricing of water. Ultimately, these local issues are caused by Federal government policies that have made inflation sky rocket and brought massive immigration numbers to our city. Make sure City water infrastructure is updated and maintained so we're not stuck with another drought and water restrictions.
Please use every possible news outlet to constantly remind people not to water their lawns during the hottest part of the day and for hours on end. Perhaps fine homeowners for watering after 8am and before 8pm or something like that. Ban pressure washing driveways and sidewalks during droughts. Conversely, I think it's a terrible idea to ban outdoor watering all together especially trees need to be watered during droughts, so we don't lose our canopy. And people should be permitted to HAND water vegetable gardens adequately as growing food is important. Most importantly, stop the overgrowth/densification of Calgary!
Stop trying to restrict us and take our money. It’s not our fault that the city population has ballooned.
The Rockies must have enough water for all of Canada but not when bringing newcomers here at such an alarming rate
When water services flushes fire hydrants. Have a water truck or a steam truck collect that water instead of it going down the storm drain. Show people the city cares about our water. Seeing a City of Calgary water services truck waste precious water by letting it literally go down a drain is sending the wrong message. The only thing I see is the city pontificating to the taxpayers what they want them to do, when they (the city) do the exact opposite. You want to create animosity, because you are currently doing an exemplary job at it. Now that we have the vast majority of new council and a new mayor at the helm. Let's show everyone what Calgary can do together as a whole. Working with one another, not what we've had with Nenshi and Gondek. Or some of the long time councillors such as Farrell, Carra and the like.
N/a
How would the City enforce the watering days in a cost effective manner?
Appreciate the opportunity to comment.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Good initiative - move it along by Q2 2026 as planned - do not be waylaid but those who refuse to be "regulated" - this needs to happen.
Water Services needs to concentrate on leaking City of Calgary infrastructure…..the wasted 20%. This should be accomplished using current budget dollars.
Reconsider mass approvals of high density developments. That needs to be part of the equation regarding future water use. If you're concerned about water use, how can you keep approving all the new developments? Especially in inner city? The City holds responsibility regarding that problem.
Get your house in order before blaming citizens for your mess.
N/A
Please stop putting fluoride in the water.
You guys are doing a great job, I very seldom experience water wastage around our area…
Education is key
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
This program is costing a lot for what return?
People with beautiful green grass in the summer heat are obviously using more water and in a sense paying extra but it's still not enough. We need to change our mindset and get rid of the wasteful green grass. New home builds should have less front yards and have a display water efficient yards in the show homes to encourage/train new homeowners to build water efficient landscaping. Maybe even have garden tours that show homes with water efficient yards.
Times are tough financially for people right now. Perhaps the city should be looking at their own facilities. I have been in many city owned facilities and watched the toilet flush 10 times in a row for years and to this day.
Not applicable. Common sense and people's free will of how to use water should be the choice.
The government attempting to define efficiency/efficiently would be intensely amusing if it didn't end up hitting taxpayers with additional costs they can ill afford. Until government can keep its own house in efficient order, it sure AF shouldn't be troubling the electorate.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Just because I have a bachelor in environmental studies there is: it's not that we have less water than before (if ever it's the case, itls not a too big variation) the real problem is the fact that the city is now too big with too many people to support the water we are using. It's the same as a pie, the pue is the same size but the portions are reducing because we are much more people to eat it…. So to reduce the problem, you have to reduce construction speed and quantity
Rain barrels.
I don't think there would be great benefit to have subsidies or financial incentives to improve yards and homes in water efficiency. I believe that those who can already afford to do it would take advantage of such programs, wasting tax dollars, and those who can't afford it still likely wouldn't be able to change much, especially in landscaping, due to cost, despite subsidies, thus rendering such a program as an ineffective use of tax dollars.
Just use our money more wisely and reduce the number of employees and government progams. Cut the constructions too.
Education. Unfortunately their is a huge amount of residents that don't care about water efficiency. Many in apartment's and rental properties. Really no way to monitor the bad apples. DO NOT punish or police responsible homeowners. Just concentrate on education and habit changing. Businesses would love the city to subsidize or provide rebates for rain barrels, appliances, home improvements…great for businesses but ultimately it is just another tax payer expenditure.
Shrink city administration. Fewer city building will safe water and tax dollars. Large city departments just dream up more unnecessary projects that cost TAXPAYERS money they don't have
Use of Maxikap planters that use water reservoirs in their base for vegetables.
I am glad you are focusing on using water efficiently. We all need to do out part
we do not have a water shortage!

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
The current cost of using water is an adequate incentive for using a minimum amount of water outdoors. We are currently charged 100% of our total water use and 88% of that water use as a cost for wastewater collection and treatment. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs will definitely rise, hurting taxpayers. So the current cost of using water is an adequate incentive for using a minimum amount of water in our homes and gardens. No other incentives are needed.
Lets use facts when dealing with this. I am certain that many tax paying residents of Calgary are very sick and tired of the Virtue Signaling!!
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
The city should increase water supply - eg dredging Glenmore reservoir, increasing ghost dam capacity. The population of the city has grown significantly but as far as I can see the city has not taken steps to expand supply to meet population growth.
It was my understanding that washing your car in your driveway is illegal, due to the soap and residue running into the storm drains and then into the river. If it is illegal in Calgary, this should be made known publicly.
Leave Calgarians alone. We are already doing a good job on reducing water usage. Instead, stop the fluoridation of water. The City should instead focus on removing fluoridation from our Calgary water. It is against our Alberta Bill of Rights, it is costly and it is dangerous.
Same as before leadership should be looking for more ways to provide more water to citizens instead of putting restrictions on them.
Nothing
Minimizing water demanding dishwashers generally all dishwashers use more water than hand washing.
As all water usage is measured, The City knows who uses the most and could just target these businesses/users instead of everyone. More targeted approach needed as same question(s) just different date. Stop kicking can down the road.
Do not start monitoring/ billing. Will cost the taxpayers to hire people. Less red tape, not more.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I have neighbors that have no regard to how much water they use, even when there was a ban on outdoor watering. It is frustrating but otherwise great neighbors. Daily hand waters their large lawn area, plants and sideways.
Quit threatening things without consulting first. And don't impose rules after April/May as my irrigation people will have to come out and reprogram and who gets to pay for that!!!!????
Having target consumption rates, perhaps bonus subsidy or tax reprieve for beating targets to incentivize people to be smart with water consumption
The price of water should cover the proper maintenance of the system, not property taxes. I was shocked to read that so much water is lost to leaks in the distribution system.
Every time the city interferes in water use it creates division, turns neighbours against neighbours, diminishes the pride and joy home owners have in maintaining their properties in the summer and dampens the overall spirit of a city but yet more council overreach. Want to solve to the problem? Take out Fluoride which is a proven neurotoxin, and invest those millions into actually upgrading and updating plumbing in old city owned facilities as those water cost savings would probably be significant. Stop interfering and overreaching!!!
Tell the mayor to focus on crime reduction, immigration reduction, road repair and tax reduction, and keep his green fantasies to himself.
Really, the city looses 20%+ of the treated water, deal with that and save us all time and money. Yes it only gets worse unless the city takes care of their business
The City of Calgary needs to reduce the excessive leakage rate of its water distribution system first to set a good example for residential customers.
Live and let live
I think more bill board signs all over the city will help send the message.
Please don't tell the citizens who pay your wages AND their own water bills, what they can and cannot do. I believe most ppl do their best to conserve, if only to save on their water bills.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Yes, the message for council and the water management staff is that we live in a great city in close proximity to the Rocky Mountains. Most years, we have ample runoff for water. We do not need bureaucrats tampering & creating rules that do not work for everyone. Being water wise or water smart, is a thing and it is up to city to develop programs that educate people. We do not need unrealistic watering restrictions imposed, because if you do impose watering restrictions, you can be guaranteed that you will not think it through clearly there will be groups that are left out and they were suffering silently. Here is a great example during the water main break downtown offices had the luxury of having clean windows , where as I, a townhouse owner in Northwest Calgary that lives in a construction zone could not wash off my deck or patio for personal use. I don't give a [removed] if you're downtown working you should be working not staring out a window. I'm a taxpayer and my only personal space that I could use outside is my own and I could not wash that off. So I know how inept policy makers are - please for the love of God do not alter the rules just to make yourself look good on paper.
Clamp down on residents watering public sidewalks or in some case, even parts of roadways.
The city should lead the way by not watering city property irresponsibly and by applying all of the above suggestions for home owners to city properties. Will city hall be surrounded by drought tolerant plants and information re same as an example for homeowners? Will city parks be mandated to do the same?
Fix the cities leaking infrastructure (over 20%) and stop trying to force smart water meters on residential
Reward those that have already addressed it, don't micromanage home owners.
FLORIDE REMOVAL!!!!!!!!!
Businesses, Sporting events, and Concert events need to find a way to reduce water consumption. Unfortunately, I have no idea how this could be achieved.
I believe it would be helpful for the City of Calgary to find and repair the leaves in their delivery system. I understand that up to 25% is lost . Stopping those loses would go a long way to Water conservation.
Encouraging all new homes to use zero-scape and drought resistant plants.
we find it frustrating that we often see water running down the gutter from someone's overnight watering. I'd like to see outdoor watering restrictions on a full time basis -- I think many people set their sprinkler systems once a year and forget about it, often resulting in overwatering.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
We're in support of being more water efficient and we want to learn and do more.
As a homeowner, I find it endlessly frustrating to having the city scold the residents every year about water usage, which the cities own infrastructure, which I pay taxes for professional engineers and waterworks experts at the city to manage, ends up, by their own admission, wasting nearly 1/4 or roughly 25 percent of all the treated water that is processed by the city. When the water main broke, all the burden of responsibility fell on homeowners to upend their lives and avoid taking showers because the city infrastructure has been falling apart over the last 50 years. this is the pot calling the kettle black. I am 100 percent on board with water efficiency, but if we as a city are serious about that, then the city itself needs to step up and maintain the thousands upon thousands of km of city piping that is leaking water. Please don't lecture me about watering my lawn when the city dumps millions of litres of water a year into the ground.
The city needs to make serious, validated headway on reducing the municipal leakage problem before undertaking any measures to further mandate water usage schedules. Also, the municipal forestry program needs to be rationalized. Planting trees that need to be watered in places where it is difficult or costly to water is absurd. We should try to remember that the land that Calgary has been built on was largely treeless.
We should put a limit on the number of children being born they are using too much water
If the city is planning bylaws to restrict homeowners from using water daily, that will make it very difficult for me to grow food. This will cause economic harm to me and my family, and is unacceptable. I already use water wisely in the garden. As earlier stated, when starting seeds, I need to water 1-2 times daily to ensure the soil surface remains moist and the seeds can germinate and the seedlings not dry out. I use raised beds which may require watering twice a day in very hot weather. Home food production is going to be an increasing trend as food prices continue to escalate and the city should not implement policies that will make it harder or more expensive for people to improve food security by growing food. When I water grass, it is done at 4 am to reduce evaporation. But I don't do this in my vegetable garden because I only hand water the garden, and I do it after the sun is up to prevent powdery mildew from infecting plants. So charging more for water used during the day will be penalizing for people like me who grow food. The city should really focus on fixing the leaking underground water mains.
Prove that it works by example
The city should look into grey water programs. The water in my toilet is cleaner than 90% of the world's water supply. All new home developments should make grey water a standard code. Also have a retrograde program for others. GREY WATER!

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
See previous answers. I'm trying! :)
education is the first step. ask your marketer that.
REMOVE CHLORINE FROM WATER
We have rain barrels but we're not getting the rain throughout the summer - so they're dry.
City sprinklers should run in the rain
Encourage people to use water wisely. Restrictions and/or penalties are an overstep of the municipality and border on socialism.
Yeah, stay out of it.
Make a carwash that's just a drive-under waterfall. It doesn't have to be potable water. A fast plain water rinse to keep the salt off will prevent a lot of unnecessary water use at full service water-heavy carwash services
I want to go on the record as opposing an increased usage rate for household that use water above a certain threshold. I have 8 children living at home, and I'm sure our home uses more than a 2 person household, but it is not because of wastefulness. Similarly, a multi generational household would be in the same situation. I wager that our per-citizen water usage is average or below average. Per household measurements of water usage are not a good indicator of wasteful water usage.
No - thank you for sharing info about conserving water!
The insultingly simplistic inserts with the utility bills should be replaced with a subsidized bespoke planning service.
As noted above. Home owners should receive a financial break from saving water.
I do not feel that we should have to pay for water use and have limits
Leave as is
Please do not put in scheduled watering days. It won't work.
Limiting people watering grass everyday

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Creating a community where neighbours are policing and reporting watering lawns and gardens and vegetables or using a sprinkler to play with their children is not the kind of community we want to be. This culture was absolutely miserable during the water main break, and doesn't promote supportive communities. Businesses who use water in large capacities (golf courses, car washes, AI data centres, processing facilities, restaurants, downtown corporate buildings, outdoor splash parks, etc.) need to be revisited and any new businesses should have their water usage needs considered during business licensing. The focus on residential households feels inequitable and targeted, to consider controlling people's lives and attempting to schedule their use of water is unacceptable. Water costs, administrative fees, disposal fees and other fees included are already far in exceedance of what should be required. To complicate the structure of water billing further on the basis on "water efficiency" feels greedy and like a cash grab.
Increase supply. Allow wells on properties. Allow the use of buried cisterns to capture rain water not just barrels. Require golf courses to include ponds that can be used to water the course before the city water is used and restrict the amount allowed. It is a frivolous use of resources and should have a lower priority than then the population.
No to coal!!!!! Water is life, mining kills it.
It's only as good as the information given. I can't be water wise and others don't care - it makes it feel pointless
Water isn't an issue here...leave it alone. Stop running on WEF propaganda.
Again. Go after commercial customer that over water and have little regard for conservation. I've seen so many times a system on while it's raining! In the heat of the day and so much water due to poor placement it's collecting on the road.
I would not be opposed to programs supporting reducing water usage on things like residential vehicle washing and side walk cleaning. Personally I think these things are a waste of water and cause pollution to go into the water ways
None. I am water responsible and don't need the city to place themselves into this space.
Turn on your thinking!
Not efficiency related but fluoride has no place in water that we drink, cook and bathe in.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
NA
Free water barrels, condo complexes should use these as well - my old complex banned them as they were not aesthetically pleasing. Allowing for things like washing cars with water barrel water, etc
Rebates and pricing for conservation could incentivize behavior change. But could also penalize those who try to supplement food production. It will be difficult to figure out how to determine what water use is for. Teach more about safe water capture and use.
Please don't turn Calgarians into water snitches as was encouraged when we were under water restrictions. That was a terrible idea. Perhaps you could offer rebates if Calgarians consistently used less water month over month.
I don’t want a watering schedule as I pay for my water tired of the city dictating everything I use even though I pay for it Everybody works different schedules and some of the times and days don’t work for me
In the end, I should point out that the responsibility for water usage shouldn’t just be put on the shoulders of the homeowner, especially when there are reports that 22% of Calgary’s water is lost to leaks in the system. I would be very much against seeing higher water costs or any kind of tiered system.
NA
How is residential water efficiency compared to industrial? My impression is that industry is far less efficient and far more wasteful with water and there’s comparatively little pressure on them to improve because of “the economy”
Instead of asking residents to reduce water use, why not stop putting water on those man made lakes in Calgary.
I do think the city should look at growth and ensure we are issuing planning and development permits that align with our water supply.
If we are approaching a water crisis due to population increase, then perhaps the city should stop expanding the city limits and encouraging new community developments. People are fed up with government agencies restricting resources and making life unaffordable. Show some fiscal responsibility yourself before demanding tax-paying residents make even more sacrifices.
I think even/odd days for outdoor usage is an effective tactic. I do not think the maximum time per week is effective this is too restrictive and people will abuse it or be non compliant.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I think it should be law for new builds to only make toilets use grey water. Why are we flushing fresh water? On the same vein, perhaps some sort of grant or insentive for current home owners to switch to this. This would also create jobs
use water saving devices for hose
Education is probably key. Many of my neighbors like to water in the middle of the summer afternoon, which hurts plants and is not an efficient use of water. Better education is likely needed.
The water pressure in our neighborhood is very high. It is hard on our pipes. The city needs to figure this issue out as it is an ongoing problem.
The city should not,under any circumstances place restrictions on calgarians use of water. It is appropriate to provide tools, support and incentives, but not restrictions. If the city wants to reduce water usage it should accelerate its program even further to fix infrastructure and leaks in the system not restrict access to a vital service.
Share information on what percentage of use residential households represent.
More education on when to water lawns and how often would be good for all Calgarians.
I haven’t seen anyone waste more water than the City of Calgary lack of maintenance.
I'm very concerned when I see how low the Bow River is this year. Personal/home water use is important to address, but also let the public know how the City of Calgary and Parks are making changes to preserve water.
If the restrictions are necessary, think of ways to reinforce them. During last restricted, lots of neighbours watered loans at night so no one sees, ect. Plus one need water to grow food, the other wastes it for green grass - 2 different causes but same amount of water needed. Check houses for water leaks, one of my neighbour had one and when the crew came, there were 5 more houses with same issue. None suspected a leak of interconnected pipeline as it runs before the meter
Teach everyone not to let the clean water running straight to the drain while washing dishes, washing food, brushing teeth. That’s a habit that overlook; simple but good habit can save wasting water. Make swimming pool more affordable and accessible so people won’t do too much pool party at home.
I feel it is very important to not make it harder for people to grow their own food. Growing edible garden vegetables is good for health in many regards and should not be hindered or penalized.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
no
Soaker hoses in borders
Create a water dam!
I am not supportive of arbitrary rules such as days a house can or cannot water its plants. If residents are gone for a few days, and it has not rained, the plants may need to be watered, not left to die. I understand the City is to act as fiduciaries, seeking to benefit the society it serves. A plant-free society would consume less water, but also be a concrete or rock jungle. All apartment dwellers and high density dwellings experience this lifestyle already. But it would be horrific to plan the whole city with negligible living trees for shade and flowers to support bees who pollinate edible food plants. And individual homeowners will manage this life more efficiently than the City will. Water is necessary for life. Consuming it is not a sin. If people are behaving reasonably, it is the City's job to provide the water. It is entirely possible that the City's population will reach a limit at some point. And the City should manage its finances so as to be able to function sustainably if that time comes.
We Calgarians are conscientious ppl already. Please leave us alone.
Using water carefully is very important. It is also important to educate re the impact on air quality and food security by ensuring pollinators have consistent food sources by understanding shrubs, trees, greespace, and flowers are also an imperative part of a healthy city and community.
The water fountains seem like a waste of water.
Let Calgarians decide and be in control of their water use.
Give funding for those with older appliances
Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry. Water is life and a fundamental human right.
Instead of trying to get people who are stubborn to use less we should have the infrastructure to supply what we need now and in 25 years
Thank you for addressing a need that should have had action years ago.
More policies to hold businesses and industries accountable. E.g. Construction

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Watering your lawn in the middle of the day needs to be illegal. The city also needs to do something to crack down on cheap landlords with households that have broken and leaky fixtures.
You need to learn how to write a survey that collects actual opinions, and doesn't just play into your hand. I was really hoping this municipality would be a different kind of government.... not a self serving one
Why doesn't the city look at its own water usage and leaky pipes. I have a small garden, grow vegetables and water early in the morning. I am not the demographic you should be punishing.
Hi! Please take the flouride out of the water. I have higher costs filtering it out. Probably would have been cheaper to give the kids floride pills or treatment at the actual dentist office. Polluting the water we have makes no sense. I'm addition, consumer culture has no place when mature fails. How about the water used for oil sands or AI data centers? Look at the companies and their waste before you come after the people.
I spent time in the Alps and learned about water reclamation and recovery there. My friend's father worked for the local water authority. We have a similar dynamic in Calgary.
Limiting use to certain days and times will ultimately result in frustration for residents who abide vs residents who don't. This was seen during last years restrictions. Instead of imposing restrictions, perhaps we could propose incentives to encourage homeowners to be more mindful of their usage.
Rules with water use will be hard to enforce.
Parents are responsible for their children but I'm forced to suffer with fluoride in water for lack of some people's parenting. Fluoride should not be in everyone's water!!
Ban watering lawns
I do not want to be asked to water at night. That will lead to powdery mildew explosions and other diseases spreading.
Please stop wasting our tax payers money on Hokey Pokey policies. They are more urgent needs these city should be addressing.
I believe there should be more publicity about the importance of water efficiency, appealing to both personal and social responsibility. A "reward or recognition" system. More consequences for those who don't at least try…beyond financial penalties.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I hope there won't be a bylaw that dictates how one can use outdoor watering. During the watermain break, I understood the need, but meeting the bylaw increased my workload as the scheduling was dictated. That made it difficult for our household to meet.
Please see previous comments.
Restrictions do not work
Can Water to rinse fruit & vegetables can be used for something else OR is this water contaminated from growing process?
Recirculation pumps should be made more popular. In a place where everyone almost always takes baths in hot water its a shame that we have to wait for hot water to be available.
Utility bills should be simplified to all inclusive pricing (ie XXm3 x rate = total price). This would incentivize people to consume less to reduce their bills as the price is directly related to usage. People who consume more will cover the fixed costs of the people consuming less. Every year, water rates can be adjusted accordingly to ensure maintenance costs are covered. Currently the usage is only a small portion of the total bill for most households.
Consumer water usage is much less impactful compared to commercial usage. Monitoring and enforcement resources should focus heavily on commercial water use.
I think that water restrictions should be in place for at least part of the year regardless of the annual rainfall. My hometown for example has restrictions on watering lawns from about May to October every year as that is the dry season. I guess the only problem with that is fire risk, but replacing lawns with xeriscaping could reduce this.
I think it is important to emphasize our collective responsibility in water management. Shame is a a great motivator, in my experience- although I do not know how effective it is in getting people who are opposed to any type of individual sacrifice for the collective (see: summer 2024 water main break restrictions and those who brazenly opposed them). I would love to see a strong hand in part of the city in enforcing laws against irresponsible water usage.
Calgarian’s need to be educated about water conservation. This needs to happen all months of the year, not just what we’re facing a crisis.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Please look at your corporations and businesses first, I don't think the gardeners or elopes who take care of their yards with pride are the ones to blame here. Look at low income housing or how many tenants per units sharing and using water, look at what the city can do for us vs the taxpayers, then come to us with a valid plan, everything seems to be our problem. The water main break in Bowness, shouldn't have happened but the city wants to rush through construction and slap things together instead of being thorough while planning. Educate immigrants especially on water use here and how valuable it is. The people that have lived here their whole lives understand it's a privilege to have clean water.
You are not even asking how we feel about upgrading Calgary's inrastructure or if we even feel reducing water use is necessary - lame fake, biased survery
1. Using recycled water for non essential purpose. 2. Restrict use of water for non-essential purpose e.g. car wash at home or watering lawn upto certain limits of liters per week. 3. Create a mechanishm of tracking water usage 4. Create mechanish of reporting water level (may be through website) etc. 5. Encourage to conserve rain water and use it for nin essential purpose.
Please consider community gardens and community water uses as a separate protected category.
We are still practicing not flushing if it's only pee.
Please consult with the Treaty 7 Nations about water conservation. I am sure they have fantastic ideas based on traditional knowledge.
Not in favor of restricted days for watering outside. Doesn't work if your schedule isn't standard.
Encourage more dry landscaping ideas with cashback rewards, or rebates, or discounts on purchase of the hard scape materials. Encourage citizens to grow more food, less lawns with same - even providing free, good quality mulch, soil, edging, trees, plants, raised beds, shade cloth, hoop supports, etc.
Don't do it. Less government interference is better!
Turn off taps when not needed - like when brushing teeth. Only do dishes when you can fill the sink to do them. Don't wash dishes with the tap running. Flush less often "if it's yellow, let it mellow. If its brown, flush it down" as they used to say. Everyone doing things with thoughtfulness and intention can go and long way.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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I will not let my hometown become a concrete slum. We need plants, trees, grass. We don't need pools, more construction, and more people. Stop building - we have no obligation to suffer for all the people who want to move here. Why should my quality of life, as a lifelong Calgarian, suffer because someone decides to move here? Stop the growth of the city. Stop building mansions and high end condos. Only allow construction of new homes under $500,000.
Classic City of Calgary survey, that doesn't engage the community. City planners need to start doing their jobs and focus on maintaining infrastructure in place, not useless new programs that will ultimately cost tax payers more money.
Free rain barrels
There needs to be a grey-water use provision in Calgary. Our city is woefully behind in adapting and adopting a greywater bylaw that can allow for water from the shower/bath and laundry to be diverted from the sewer for other usage. At the very least, new homes should be regulated for this and new lawn irrigation systems should be tied to some sort of greywater provision. A settling tank with filters for shower/bath water, along with appropriate soaps use, can create a source of recycled water for laundry, garden/yard use, cleaning vehicles etc
Do not make a tiered system where only the rich can afford water!
Don’t leave taps running while brushing your teeth, catch the cold water instead of letting it go down the drain, short showers with low pressure, if it’s yellow, let it mellow. We had a two year drought and every household was allocated 200 litres per day. Go over and your water got turned off, your access to your main had a great big lock on it and all your neighbours knew you wasted water as it was so conspicuous. No one faced that. We complied.
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Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
The City's focus on residential water efficiency feels misplaced when the largest losses come from aging and failing municipal infrastructure. Calgary has had multiple major feeder main breaks, neighbourhood pipe ruptures, and ongoing system leaks in recent years, wasting far more water than households ever could. Residents already pay rising taxes and utility rates, yet the burden is shifting onto them instead of addressing the root issue. True progress starts with the City repairing and upgrading its own network, improving oversight, and demonstrating responsible management of public funds. Once residents see that the municipal system is efficient, reliable, and not leaking millions of litres, they will willingly do their part. Education and transparency are far more effective than financial pressure or behavioural restrictions. Accountability at the municipal level is the foundation for any honest partnership in water efficiency.
We are very water-wise Encourage people to plant hearty plants and trees and provide incentives to do so. City planners and environmental planners are terrible people.
How much are these new programs costing the taxpayers. Please be transparent.
Stop trying to control and as nd charge more money
i would support a slight permanent water restriction program, such as only water your garden / lawn 2-3 times per week, as it is all it needs. but getting buy in from the masses is going to be a huge uproar, and cause neighbors to potentially increase in conflicts.. get the proper education out there, more than just information on a website on how to effectively water a garden with less over all use from a hose. squish the mis information that is out there, but that takes boots on the ground, not just a webpage and expect that your citizens will go to it and read it.
Based on some of the irresponsible behaviour noted in some during the water restrictions last summer, it would be nice to be able to introduce some kind of consequences to excessive use. This might involve having higher rates at peak times, higher rates after a certain volume determined by the average or even efficient household.
This only works if you also regulate large consumption business' other wise its monkey say monkey do, as the general public wont appreciate being asked to go with less, while companies profit off our efficiency.
Stop wasting money on useless programs where only a few people benefit and everyone pays. It is wrong. In the end you jack up everyone's rates anyways. So jack up the rates and if people want to pay less then they can fix their houses.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Please don’t force smart readers.
Host free tips sessions
Feedback already given
None
We have a responsibility to keep green spaces for carbon capture, and moisture retention. Keeping trees, grasses and plants alive should be a priority. We have multiple rain barrels to capture moisture. What is the city doing to capture moisture? Build more reservoirs, keep the snow that’s plowed, it shouldn’t have to be one or the other.
I think implementing a permanent schedule for lawn watering is wise (alternating days, etc.); people do not need to water lawns daily, and I see this practice often in my suburban neighbourhood.
Lawns need to go. Can there be a campaign to educate people on alternatives to lawns? Gardens (food or drought-tolerant native plants) make communities look more vibrant and create habitat for pollinators. By showing examples of how much better our communities could look if we replaced all that flat, lifeless lawn space, maybe it would encourage people to try. It would be great if, little by little, lawns could stop being the status quo. And, on that note, the bylaw that prevents people from having grass past a certain height needs to go.
PRIORITIZE to get rid of the 22% leakage in the existing infrastructure of the City of Calgary water network. Leave individual water use alone!
Don't keep restricting us
Before we got our rain barrels, we used a sprinkler with a timer on it. It amazed us how much we THOUGHT we were being conservative on watering times but didn't quite check the clock when the sprinkler was running. Then we started a game of who could catch the sprinkler BEFORE the timer went off! We appreciated the ability to control the water usage while still being able to water the lawn.
Get out of our lives. Your helpful tips are arrogant and not needed. Go away.
None
Although I currently rent I used to be a homeowner and I tried to water outside sparingly. I think the city should put residents on a water saving program- such as odd and even addresses water on different days.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I am fine with assigned outdoor watering dates/times for using sprinklers. The city should lead by example and fix the water leaks in their system before asking Calgarians to do so. This will result in better buy-in. If residents know the city cares and that water conservation aren't empty words, they will be more likely to conserve.
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
Water use should never be a part of condo fees as it leads to high waste Having different days of the week for outdoor watering based on address should be implemented and thus should include sprinkler systems that run regardless of rainfall
I don't think I should be penalized for keeping my lawn green, my trees watered and disease free and growing my own food. So being water wise is great but most people who take care of their yards and gardens already know and use water wisely (grey water).
Stricked rules or bans on lawn watering
Please to waste money subsidizing people's lawnscaping
You know, we saw this coming. After the debacle last summer and knowing what the UN agenda is, we knew you were going to try to install some sort of long-term water measures on Calgarians. This is a bogus solution based on a bogus problem. Get out of our homes/yards! And while we're at it - get the poisonous fluoride out of the drinking water! It is not healthy, it is a forced medical treatment without consent, and it only had an 11% YES vote - that is NOT a majority.
The city needs to water trees that are on city property. Half of the trees in calgary are dead or dying and that looks awful.
Charge for the water use itself, and very little for the distribution. Summer watering should not also have higher sewer costs as this water is not going in the sewer.
Affordability of water efficient appliances is the biggest key.
I will be upset about mandatory restrictions on outdoor watering unless there is a legitimate need.
remove the toxic fluoride.
Please do NOT implement a reduced outdoor watering schedule.
Get rid of the immigrants.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Don’t make your citizens pay the price for the city’s poor management of our water systems.
I think Calgary is behind on implementing measures. Okotoks has taken action to address water efficiency several years ago. Start rolling these programs and tools out in 2026!
My concern is also for commercial overuse. I understand all doing our part as individuals, but commercial use needs to be a focus as well. Also, it would be wise for the city to contact super users at the home/private level directly. There was a sprinkler leak in a house somewhere in our neighbourhood this summer that ran for MONTHS.
Understanding how/where the water is being used in a household is essential to identify the biggest users which is generally where the greatest savings can be achieved. Realtime consumption data from the household water meter available on a smart phone would provide the means to achieve that.
Half of you need to be fired. Stop breaking water mains, hire qualified staff that doesn't break things. Work crews around the clock when an emergency actually happens. Stop creating fake emergencies because of unqualified "equitable" staff. Does anybody in government still have a brain?
eat [removed] commies.
BACK OFF AND BACK OUT. THE CITY OF CALGARY AND ALL GOVERNMENTS MUST STOP INTERFERING AND RUNNING PROGRAMS, BECAUSE ALL YOU AND ALL OTHER GOVERNMENTS EVER ACHIEVE IS SPENDING A GREAT DEAL OF TAXPAYERS MONEY FOR EXTREMELY LITTLE, IF ANY, VALUE WHATSOEVER. GOVERNMENTS WERE NEVER INTENDED TO TAKE CONTROL OVER EVERYTHING. GOVERNMENTS WERE ONLY EVER INTENDED TO MAKE THINGS EASIER AND BETTER FOR THE CONSTIUENTCY AND THEIR CONSTITUENTS. HOWEVER, INSTEAD OF DOING THE JOB THAT GOVERNMENTS WERE INTENDED TO DO, GOVERNMENTS HAVE CHOSEN TO EXPAND IN TO FAR TOO MANY AREAS THAT THEY NEVER SHOULD HAVE BRANCHED INTO. DRASTICALLY REDUCE & ELIMINATE EVERYTHING AND GET BACK TO BAREBONES BASICS. ABSOLUTELY NO PET PROJECTS OR AGENDAS ARE ACCEPTABLE AT ALL, AND ABSOLUTELY NO PERSONAL PROJECTS OR AGENDAS ARE EVER ACCEPTABLE. DRASTICALLY REDUCE & ELIMINATE INVOLVEMENTS AND SPENDING. BACK OFF & BACK OUT. NO INTERFERENCE IN PEOPLE'S LIVES. GET OUT & ONLY DO THE JOB OF REPRESENTING THE PEOPLE, WHICH MEANS ONLY MAKING DECISIONS THAT ARE FOR THE BENEFIT OF PEOPLE. NONE FOR YOU BECAUSE THAT IS A COMPLETE CONFLICT OF INTEREST. YOU WERE ELECTED FOR THE PEOPLE & THE BENEFIT OF THE PEOPLE.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Providing residents with knowledge on how to create a drought tolerant lawn. Lawns do not need to be watered especially when they are comprised of clover and other drought hardy strains.
Why isn't the city thinking about the benefits of landscapes for cooling, protecting, capturing rain water? Rather they have big lawns that need to be maintained.
There should be a penalty for overuse or wasteful use of water. Tiered water rates for higher volume consumers might be a consideration.
We live on the lower portion of the grade in our community. In the Summer when we get heavy rains the street floods. Because the back alleys that feed this are gravel we get silt and other material that end up on the street and sidewalk. We have to use a lot of water to clean up the mess (especially the silt). It would be very beneficial if the City would pave the back allies to get rid of the silt problem. This in turn would substantially reduce our outdoor water use.
Don't make the system outrageously complicated. The days, times and how need to be simple or people will mess it up even if they try not to. Adjust for when we are not Ina. Dry year, being nagged about water when we are getting record breaking rain is ridiculous and you lose buy in. Neighbours snitching in neighbours should not be a concern, fines also are ridiculous unless it is an actual rough year.
I feel like there needs to be an understanding and consequences for large scale water use in a yard. If you have a small yard or small area of grass that you water occasionally then that's good. But if you have a large area and are using a lot of water then you should face more consequences (eg higher rates after a certain point).
The city will get its biggest benefit from the program you gave of locating and fixing leaks. It is obscene that 22% is list to leaks. Whoever in management thought that was ok should be fired. The goal should be zero leaks. As someone from the pipeline industry, I would be in jail if my company operated in a similar manner. Don't waste tax money on subsidized programs.
Need to start promoting less pesticide and fertilizer use. Both in residential and commercial. Golf courses take up far too much water and chemical use. Need more native planting programs.
Implement a schedule for outdoor watering. Be stricter with businesses that consume a lot of water if water is low, ie car washes, golf courses etc. Ads explaining how much water an individual uses and how to reduce their water consumption.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I know the last time the pipe busted lots of people weren't taking it serious enough, I think we need there to be more serious consequences for watering your lawn during an emergency. Like you get caught and you then have to pay the price. I know there were lots of people who only got warnings and totally water their lawns after getting said warning. Also make them do community service along with a bill they pay.
Please don't charge us more for wanting to garden. I do it to grow food but also for the bees and other beneficial pollinators. If I could use rainwater the entire garden season I would!
I see neighbors watering their lawns during the hottest part of the day. Maybe only allow watering in the early morning or later in the evening. Also with limited time - the water from their lawn doesn't need to be running down the street. Please also allow hand watering as well as efficient irrigation/watering setups.
Yeah. Look at bigger picture efficiencies including city water usage, watering practices, commercial and industrial water usage and other ways water is overused inefficiently.
I think the city needs to consider a long term water management strategy including building cisterns and water catch basins and addental reservoirs that can be fed into the water systems for overall more effective use of all available water we receive in the region - have a lot of collected standing water that cold be rediverted when required
The most efficient water conservation measure is not a public awareness campaign, but a massive, accelerated program to address the 20-24% water loss in the distribution system. Every litre of water lost to leaks is a direct tax on the public and a testament to systemic infrastructure neglect. Focus on the $X million per year problem of leaky pipes, not the $X dollar problem of a family's dishwasher cycle.
I think calgarians are pretty water wise. The city and businesses could use improvements
The City's advertising campaign encouraging residents to leave their leaves on the ground was surprisingly effective in slowing changing attitudes. I think it could be used as an example of how advertising and public awareness around water conservation could help change behaviours around water use.
I feel generally people are pretty good in our area with conservation.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I agree on limiting water time outdoors during certain times of the day, however I do not agree with imposing certain days of the week. I live in an area with homes that 15 people live at, I would focus on those residences. Also, I have never once in 6 years seen any of these homes water, garden or even mow their grass. My neighborhood looks like a dump. So I would honestly like to keep my yard up in a responsible way for pride of ownership and home value. This City has gone downhill since every home has suites and multigenerational living on other floors. I should be able to water my plants and grass.
Don't host the Stampede and bring in millions of visitors during a water crisis. The Stampede should have been postponed last year instead of putting pressure on citizens in the city. The impact the Stampede had to water resources was far greater than a citizen's bath or shower.
I feel that the primary weight of water conservation should be in the hands of the businesses of Calgary. Residential members should be allowed ti run a bath as desired while golf courses should be required to adhere to the water conservation bylaws in a more significant way.
I see a lot of people wasting wasting water outdoors example washing of cars ,driveway ,sidewalks these water wasters should be heavley fined
It blows my mind that the City wastes 22% of our water supply due to leakage!!! Calgary citizens pay for this over and over while this issue is not addressed. I dare say the City is our worst offender when it comes to the lack of conservation! Please attempt to improve this issue by decreasing the amount of leakage by repairing one or two bad sites per year, over time it will make a difference.
While I understand the needs, I am not part of the problem. What disturbs me the most is the cost ENMAX is charging. It’s all fees! We’ve been overpaying for years, but haven’t seen a single rebate.
I am wondering how the city plans to maintain the trees on public lands. I have been watching trees right along the River die because of drought. Water catchment will somehow be required.
We need water without restrictions as schedules don’t work for most people
The city need to spend the money on fixing infrastructure. Focus on that.
Educate people

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I don't think that increasing cost of water in our homes is a good incentive for reducing water use. Higher income people will just continue using as normal and lower income residents, who may already do everything they can to reduce usage, just have to pay more and more financial strain in the process. Please consider not implementing this and using other incentives.
Fix the City of Calgary pipe leaks, when you have 22% of city pipes leaking that is the problem. Tired of citizens being taxed and blamed for issues. I already am a responsible home owner, and i conserve water and am not wasteful.
Nope just [removed] off and stop tell the law abidding citizens how to live while you politicians flaunt your over the top lifestyles!
I'd be able to drink our tap water if we weren't poisoning it with fluoride
I see a lot of neighbors still watering with inefficient sprinklers during hot summer days, as opposed to more direct watering methods during dawn/dusk as recommended. If there was wider-spread info about the costs of doing that (loses a lot of water), that would help conserve water. Perhaps people with larger lawns should be encouraged to install efficient irrigation systems or encouraged to change out grass for rocks/plants that require less water.
Education on this matter must become a pillar of the community.
Look into ways to reuse household grey water from showers and bathtubs!
Remove flouride!
The city should find better ways to limit water use than to regulate how people use it in their own homes.
There seems to be a common disconnect for folks who have always lived in a big city to not appreciate that access to clean water is a privilege and not a given. Education is going to be important...
I see many people using excessive water letting it run down gutters or watering way out on road and watering in the heat of the day!
Remove the fluoride i don't want to filter my tape water !!!
Just invest in supplying clean water and make sure we have the infrastructure to deliver it to the people. Maybe send your inspectors to check how the businesses use the water and don't force people to rationalize. We are not a communist country.
See above

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I have an irrigation system that I can use to provide more timely and accurate watering for my outdoor spaces. I like them looking green, however I'm also cautious about how much water I'm using on those spaces. You can't tell people they can't have green grass or unhealthy and dying trees because they are not properly watered or taken care of. This city is completely lacking with respect to proper tree management and parks management. Most other Canadian cities have beautiful green spaces, look around our city, it's a bloody disaster. Dead, dying, disease spreading trees EVERYWHERE! The answer is not less water, it's proper management.
Use treated water in kitchen only. Grey water for outdoor
I personally don't think anyone should be allowed to water their lawn with city water. It's such a dumb waste.
Water your yard well once a week. Stop washing the driveway and sidewalks.
Stop trying to control our lives Also maybe don’t allow the city to grow so quickly that our water supply can’t keep up
Long term (should have started in 1970's when there were excellent minds in the Faculty off Environmental Design who would have been happy to help the City planners) stop building Calgary as if we were part of California - orient most of the windows of buildings with the sun and provide heat loss protection from cold northern winds, for example. Help people build cisterns to hold onto water for awhile before it goes on its natural journey - but be prepared to manage the water quality and health issues in doing so - maybe just have community cisterns so they can keep their parks fresh). Not so easy when you consider action/reaction realities! Some City Managers want Calgary's canopy to be at least 30% of Calgary's area - never has this been the case even before mass settlement - that's why it is called 'bald ass' prairie. The trees these City Managers (who do not accept that they are Civil Servants) will consume massive mounts of water. The Urban Forest's old spruce trees around the city have been killing home owners' trees by sucking away below surface water for decades - where is the restitution for loss of $25,00 to $30,000 private trees?
I do NOT believe tiered charges should be used for water usage unless it also applies to commercial operations such as golf courses and developments. Promotion of native plants and restricted watering times should be used.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
We already wear clothes 3-5 times generally before laundering (socks and underwear exempted), don't wash bedding every week (my god, I would be doing laundry ONLY for beds for more than half the week in our house!), and don't tend to bathe or shower more than twice a week (again, we are a family of FIVE) - if this sounds dirty to you, what the heck else can we DO?! I have already been slowly trying to naturalize the garden/yard (the greenspace being a major reason we got this house in the first place) for YEARS - we are almost 18 years in this house now. Clover, leaving natural grasses and fescue, adding low attention/water-needing plants and bulbs that are perennial. I am also trying to work out a better water barrel plan for our backyard greenhouse to make better use of water capture...
Please stop encouraging people to move into condos. Take into account mature neighborhoods with large lots as compared to new neighbourhood with small lots & no trees if you do set water limits. Give those established neighborhoods more watering time & days.
STOP FLUORIDATING THE WATER!
Limiting the use of automated sprinkler systems
Promote something else besides grass
Cost efficiency and accessibility are needed
I really think we can put limits on outdoor watering - it does not have to be unlimited everyday for everyone. I'm 54 years old and where I grew up (many years ago!) you could only water on certain days of the week (odd vs even house numbers) and during certain hours. This should be the standard I believe. That would help reduce peak flow requirements. Also there is NO NEED to wash sidewalks in general - I remember when I was working downtown I would see so much water getting wasted. What's wrong with sweeping and using a little effort???
Remove fluoride
Government overreach. People all said this would happen after the water restrictions last year.
Before making citizens take the brunt of any changes the city should fix the water main leakage . As per water main rupture it was quoted that 25 percent of the water for the city is lost via leaks. This needs to be less than 5 percent and then have city wide city and stakeholder changes .
What is the city doing to reduce its water usage in parks, etc. ?

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
All we hear is how you can restrict us further, but nothing about what the city will do to distribute our hard-earned tax dollars & usage fees efficiently to ensure there is an adequate water supply for all. We would also like you to review the recent addition of fluoride (a neurotoxin that is not supposed to be ingested) as we don't believe we should be paying for unsafe water. Again what type of compensation program will you have for those of us who don't want this in our homes? And why is the city wasting money on this?
If there is a water crisis, early notification is helpful. Planning for the future by increasing reservoir capacities is also something the city should be thinking about. Suburbs and construction use a ton of water, incentivizing density in the core and deterring the never ending urban sprawl will help reduce outdoor water use significantly
Thank you for offering this survey. I appreciate that this is being taken as a very serious problem that we need to be proactive in our water use.
Short TV ads with simple reminders such as turn off the water while brushing your teeth, or while hand washing dishes, and other topics that can create aha moments.
There should never be limits to water use. This is unacceptable that you are considering this.
Garbage program! We already had to limit use... did the infrastructure fail again? Education is not effective. Can yall like do real research into innovative programs so that we dont use education as a fix? Like if gates can turn poop into water why cant we do something like that here? Sigh!
A watering schedule for the city with strict punishments or finesfor Neighbours, who insist on using water hoses for half the day on their property if they get reported
None
Calgary has enough water flowing by it. The residents understand this. It's a matter of the city managing it better, means infrastructure changes that are extensive and far reaching, like dams and reservoirs. Projects that take 20 years out to build. I hope the leaders in our city understand that the residence need them to build our city for the future, not virtue signal for today.
Update water consumption rates for water usage such that usage vs disposal fees to reflect less disposal.
Stop forcing useless policies and costs on to citizens.
Water timers with the city, should not be running on days it rains. The city should lead by example with water recycling and conservation

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I'm glad the city is being proactive with this issue as summers get warmer.
Please STOP poisoning us with fluoride! The fluoride also poisons water outdoors after it gets out as sewage, and poisons all aquatic life and all the life around the affected waters, the soil and everything!
I believe that through billing, it would be easy for the city to see where the high water use areas are and could easily utilize education for citizens with abnormally high usage to encourage behavioural changes.
No fluoride. I don’t want a toxin in my water!!
Get rid of the fluoride. My plants notice it and they don't like it.
You don’t need to flush every time, if you don’t work hard then sponge wash
Education will be important.
This is not going to work
I see neighbours who waste water every summer washing sidewalks and driveways or endlessly watering their lawns. I like the idea of some sort of restriction—day of the week based on house number for watering or reasonable cut off times. Length of time restrictions? I’m not sure how any of the above would be enforced though.
Leave it the way it is, stop messing with people
It is upsetting to learn how much water the City itself wastes and I would like to see this problem attacked more aggressively.
Maybe the city shouldn’t have so much empty big grass patches everywhere. Plant native plants that are drought resistant, plant more bush and trees that provide shade to the soil, look to Indigenous practices
Stop worrying about the citizens and how they use water and start to worry about crime and other more important things effecting Calgary right now. We pay a large number of people to work for the city, surely between them all you can come up with great ideas to get water to everyone, clear all the roads in winter in a timely manner, keep them safe and get them around the city with transit.
I think the city needs to be more open about the issues with water main breaks and the patch jobs that are being done in older neighborhoods. Plus then city wanting to increase density and remove landscaping and not doing proper repairs on water mains to maintain the increase density and then blame homeowners for using too much water.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I live at a townhouse complex where the sprinkler system is on a daily timer. There were multiple days in the summer where it was pouring rain & the automatic system engaged and waters the grass. The condo board did nothing when I complained. Maybe fines for this? Or in general, address automatic systems that water lawns rain or shine. Also, golf courses, just stop watering the grass there; complete waste.
I do not think using water smart meters is the way to go. Have an opt in phase with higher incentives before pushing everyone to get them please.
I think that you need to put a tier system in place. The water hogs need to pay for all of the water that they waste. It should be always in place then they will get the message that it costs money to waste water.
The City of Calgary will have a fight on its hands if it tries to mandate the installation of SMART meters.
Soil education could help with outdoor water use. Adding compost (which you give out for free, thank you) to your soil not only helps plant health and growth, but also improves the consistency of your soil. This allows it to stay moist longer, meaning less watering. Mulch also plays a huge factor for garden beds, and can reduce watering up to half. Mulch also breaks down and turns into compost, which again, helps retain moisture in your soil. I also think you should allow people to take more than 100L of compost. I think at least 200L. I don't water or do anything with my lawn, but I understand that people use a ton of water maintaining them. There's no way 100L of compost could do someone's yard for the season, let alone a single application.
We are in a neighbourhood where many old homes are being torn down and new homes built. In the process, developers are getting rid of mature trees and reducing canopy coverage. There is no incentive for developers to plant trees that will eventually provide a similar canopy coverage. The city needs to provide direction to developers on how to better landscape yards for decreasing water requirements. The city also needs to work with their vendors/contractors responsible for maintaining city managed green spaces. The grass is cut as short as possible by these vendors/contractors and by mid to late summer the ground is incredibly dry and dusty on southern exposures. Vendors/contractors should either increase the height at which they cut the grass and/or decrease the frequency of which grass is cut.
Stop adding toxins to our water.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I once watched a women wash dishes in her sink with the tap on the entire time - she never filled the sink with soapy water, just washed each dish under the running tap. I was horrified that a person could be so arrogant and ignorant about water use. Educating people about wise water use can always be helpful. Be wary about mandatory policies for your citizens- too much government control is never good. Take a very close look at how the city uses water for parks, green spaces and roads.
Please lead by example: what can sports fields and parks have instead of lawn grass? Are there problems with the water distribution system that can be addressed to reduce waste? Are there processes to use less fresh water for things like road repair, street sweeping, parks/community beautification? Please encourage people to ditch their lawns!!!!
Mandate low water use landscaping and automated irrigation systems for new construction. Set maximum limits for lawn areas. Use reclaimed wastewater/stormwater for irrigating public spaces in new subdivisions
Use both incentives and penalties to encourage people to use water wisely.
GET. MORE. RAIN. BARRELS. Seriously.. we have 8 on a large'ish pie lot. Hardly ever have to fill them up from the tap. Little pumps in most of the barrels drip-water everything that needs it. And grey water - why is that so verboten? Soapy shower or dish water could surely flush my toilet for me.
Fines shoukd be enforced for people who over water lawns and let water run down the road, fines for using house hose water to wash off sidewalks and driveways and cars
In 2024 Bowness was under a water boil advisory for about a month or so. Bowness residents never got any sort of discount or goodwill gesture from the City on on the water bill due to the inconvenience of water quality, as well as the overall Community traffic interruption. Bowness is now undergoing a boom of new development, but our concerns for water pipe integrity falls on deaf ears from City Admin. Bowness residents feel like we are secondary citizens when it comes to City priorities. It would be nice if Bowness was recognized for the sacrifices they made during the boil water period.
I support the use of low or no water landscaping for City of Calgary landscaping. I support the use of as much non-potable or reused water as possible for City outdoor water use.
Bylaw officers ready to respond to water waste- eg sprinklers in the rain
I think it’s a great conversation that needs to happen but not imposed. If we inform, people will engage.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Note regarding rain barrels: 1) The concept is questionable in general - Calgary sees sufficient rain in early summer, with almost no rain in late July, August and September. In June, when it rains sufficiently and lawns don't need to be watered extra - water barrels would not be needed. In late summer with almost no rain, how water barrels would be useful if there is nothing to fill them with? It's not possible to accumulate water in June and "save" it for watering in the next 3 months - this would require massive storage facility; 2) Not every house is suitable for simply putting couple of barrels under the spout; geometry of our house and spacing around are as such that it would require re-routing of gutters and expensive modification of water flow to the collection points. 3) Many jurisdictions (eg. some municipalities in the US) ban using water barrels on the ground that collection of all rain water depletes ground water and actually causes more issues; that said, how can we be sure that after investing in water barrel collection/distribution on the property, City of Calgary will not change the stance on rain water collection by prohibiting this as other municipalities do?
Is there a way to create contests for people to enter that may incentivize being wise with water? Also targeting misinformation about water conspiracies (ie they’re pretending there is a drought so they can control us one water usage plot at a time!)
I think ensuring business use water more efficiently is the most important
Using water wisely is undoubtedly important, and many would likely agree with that sentiment. However, the question can seem a bit simplistic because it doesn't delve into the complexities surrounding water supply and management. While it's easy to say that we should all be responsible with water, the reality is that effective solutions require more than just individual actions. There needs to be a focus on infrastructure, sustainable practices, and community engagement. It’s essential for local governments to prioritize innovative methods, such as rainwater harvesting, recycling wastewater, and ensuring equitable access to water for all residents. By addressing the root issues and investing in long-term strategies, we can create a resilient water supply that meets the needs of our community without solely relying on individual efforts. It’s about balancing personal responsibility with systemic improvements to truly safeguard our water resources for the future.

Water Efficiency

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If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
A watering schedule is very difficult and hard to do. Oft times on the 2 days we were allowed to water, we were gone all day or not available to do so. We would then have to wait an entire week and our garden suffered. It is also more govt control over our lives. We r forced to bend and adjust our schedule to that of the city. Increase of govt control over private lives is rarely an effective answer.
Stop this. Only data centres must be blocked from water use.
Please do not pass costs onto consumers. We are already shouldering a heavy financial burden. Thanks!
Please ban watering lawns. Grass is so inefficient and a waste of space, effort and resources in Calgary.
My neighbours on both sides are incredibly inefficient when it comes to water and energy use and it stresses me out. Water needs to be more expensive for people who can afford it...no one needs to water their grass every day, do laundry all the time, wash cars and driveways all the time, etc.
“I strongly oppose forced restrictions, watering schedules, or higher fees. Residents should have the freedom to manage water use according to their real needs. Additionally, I am very concerned about the safety of Calgary’s water due to fluoride additives, which I believe are harmful. Any water efficiency programs should not force people to use water that they consider unsafe or toxic
Seperate metering for irrigation systems in residential areas should be permitted.
Nothing
I don’t have any faith left in the city of Calgary being able to fix anything. I do trust that the city will continue to make this place worse and more unrecognizable to lifelong Calgarians, and increase the cost of living and tax implications of living here.
Na
None, this program need to get started
Home owners should be educated do they aren't watering their lawns at noon and with a hose We really should be on aet days to water The city should be using untreated water to water city trees

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Our water pressure in our home is abysmal. If a tap in the house is running & another is turned on (or toilet is flushed) the first tap literally slows to a dribble. As a result, we use way more water than is necessary to complete a simple task (eg. hand washing) as the water continues to run until pressure is restored.
We already do all we can
N a
Water volume is not the city's biggest problem, it's the poorly maintained pipe infrastructure throughout the city. Focus on fixing and maintaining that instead of whatever this is
Stop people that use sprinklers when it is raining.
Stop putting fluoride into the water. There is enough evidence how harmful it is, especially to small children.
Don't go for golf course lawns. We have a dry climate and most things still grow here., so try them out and see. Also, try and plant things that are pest resistant.
Please stop telling us to not use water outside. We use a fraction of the water flowing down the bow river and most of what we use goes back in the river. If the city is worried about water security they should build another dam and capture spring run off. We could use a nice lake close to calgary.
Na
Stop the climate bs - leave us alone, let us throw out as much garbage as we collect and use as much water as we need to.
I work for a food service business and I can say confidently business' do NOT care about water overconsumption. There was a great contrast in how Calgarians were enforced to reduce water waste at home during the water main breaks, but business' were not restricted.
How about having fines for people that wash their cars on the roads or rose who have automatic sprinklers that go on when pouring rain outside or they go of hours and the water is running down the street
The over priced useless City of Calgary admin and union lazy employees need to be replaced!
I have no interest in bylaws restricting water use. Threats and penalties are not the way to go. I find it interesting that this survey did not mention this option that you are clearly contemplating.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Calgary and area are on a dangerous path. Too many people, not enough supply. The reservoirs are at historic lows, and our population is growing at a record rate. This needs to be addressed urgently.
PLANT MORE FRUIT TREES , GIVE ACESSABILITY TO NON PROFIT AND CHARITABLE ORGANIZATIONS TO PLANT MORE TREES , MAKE IT A MANDATORY PROGRAM THRO' THESE ORGANIZATION TO MAINTAIN THE ALREADY PLANTED TREES
see comments above
You should encourage residents to change their traditional lawns to something that is native, low maintenance, and requires significantly less water.
One way is to stop adding fluoride in the form of Hydrofluorosilicic Acid, a TOXIC WASTE, to our city water supply. This is expensive. Many things like lawns don't need flouride. Also, Infrastructure cost is higher as adding Hydrofluorosilicic Acid shortens the life of infrastructure due to erosion caused by the Hydrofluorosilicic Acid.
I think the city is on the right track by making sure we are using our water as efficiently as possible
Onus is partly or largely on the city to repair line leaks.
I believe outdoor water use should be the main focus of any water efficiency plan. Restrictions and fines for non-compliance make sense because outdoor watering is discretionary and can be excessive. I'm okay with tiered water rates as long as the base tier covers essential household needs for an average family—daily showers, laundry, and dishwashing. Larger families should also be considered so that basic hygiene isn't penalized.
All houses should be on meters
Nothing else is coming to mind that hasn't already been said.
Better education and communication to the public
Set days to water outsides even though we may not be in a heat situation.
I think it would be helpful to share with Calgarians the progress the city is making repairing the many leaking water pipes. It annoys us when the city "admonishes" people for being irresponsible with their water use when water mains spew water back into the ground due to negligent repair schedules.
None
No.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Does my garden need fluoride? We care for the environment, we save and reuse rain water, we care about our dog, we care about our health and we do not want the City making medical decisions about our health. If we needed fluoride we would buy fluoride toothpaste, which we don't!
[removed] off with your control schemes
City should lead by example and stop being a wasteful and useless bureaucracy.
Just stop trying to push this climate BS on us, stop trying to extort us with control and more money. Over it.
The City needs to lead by example and fix the waste in its water delivery system. This would be the best "climate change"/environmental/conservation investment it could make. Educating and encouraging Calgarians to use water more efficiently is good, but not the only solution or even primary solution. You need to take a hard look in the mirror and fix your own massive waste first. And before you dismiss this comment (from a citizen who has taken the time to engage) as outside the (narrow) scope of this survey and "not your department", you could pass it along to the correct department (thus instilling some operational/bureaucratic efficiency.)
Stop assuming people don't use water efficiently. Making this a restriction AGAIN but on a permanent basis will result, AGAIN, in neighbour against neighbour mentality instead of a community mentality. Don't do that to us. Also, stop replacing single dwelling homes with multi-family units. That will greatly reduce the water usage in population-dense areas. Don't make the problem worse by packing more people who need to wash clothes, wash dishes, drink water, shower, use restrooms, etc, into small areas and then make the citizens use less water because you put too many people in one spot. The city needs to spread out, NOT become more dense. The infrastructure isn't designed for it, and it's not what residents want. It also doesn't benefit residents.
No.
Clean up your own systems
The harder you push the more we use.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Enforce water abusers. So many people water the sidewalk while watering their lawns. Provide clear information on not washing your car in the street, taking pets to dog washes, etc. People who use excessive amounts of water should be charged accordingly. Flag those who do for the opportunity to educate them on ways to conserve water.
I think this plan is inefficient and cost prohibitive. People can't pay their bills as it is. This is just going to drive cost up and it's just a Band-Aid on the situation. My neighbour was without water for 2 1/2 weeks. The city came and dug up the entire cul-de-sac and apparently pushed the problem over the city property line onto theirs, causing them to have to hire someone independent before they had any water. We were told by the city supervisor on site that it was copper pipes that had holes in them. We need to upgrade the infrastructure in place, not put restrictions in place for something that the city hasn't bothered to maintain.
I see many businesses, including the City of Calgary, using automatic watering even on days when it is raining. Very wasteful.
The city should model efficiency. They should find and fix the 25 percent water loss. That should be the number one priority before they do anything else. Water use by homeowners should be the last water that the city focuses on. No changes should be made to billing until the City as a business fixes their many water issues.
make sure the city water usage is also looked at, water leaks and irrigation running when it's rained or is raining
Cut all of these items from the city budget.
Less watering of public parks
If there's ever another FREEZE on how much water we can use , or suggestions of travelling to near by towns like Okotoks to do laundry and get to meet new people , there will be a rebellion !!!
FIX THE WATER LEAKS IN CALGARY before blaming Calgarians for mis-using water.
Yeah, use the money Danielle Smith gave you to fix the problem instead of pretending it's our fault that, suddenly, there's not enough water. You had all kinds of time and money to add fluoride but STILL HAVEN'T ADDRESSED THE REAL PROBLEM WITH WATER FLOW. Parasites will keep sucking until the host is dead. STOP SUCKING AND DO YOUR JOB!!

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I'm in several Calgary gardening groups. There is s great deal of misinformation and anger about what water efficiency initiatives will mean. Some of this is just entitlement but many are concerned about what watering restrictions might mean for seniors or people with physical limitations who might not find it easy to use rain barrels. In considering financial incentives it would be worth including tools to move water through gardens. Also — somehow people think the Bow and the Elbow are "huge" rivers and nobody downstream needs water — you've got some educating to do!
I ask you to f off from people's lives and use our money efficiently, I am sure you can find sacks of money that was taken from taxpayers.
Many homes are being built with secondary suites I feel they should pay more for water and or taxes.
I have kids and a yard so I'm not going to not let them play in a pool or sprinkler in the summer
Maybe don't go ahead with AI data centres and limit golf course use.
Any outdoor watering restrictions need to be done thoughtfully and with nuance. We also need to be cautious about dissuading people from watering their trees, as Calgary's tree canopy is extremely low compared to other large Canadian cities. Trees are obviously important for a number of reasons (provide shade in our changing climate, improve soil, provide animal habitats, reduce pollution, etc), and we should be encouraging more tree planting and tree care. Property size also needs to be taken into consideration when making tiered water charges, as large yards obviously will use more water relative to smaller yards.
Most of our rain and snow is wasted! Consider residential cisterns. Start plowing 'clean' snow into trucks or use snow blowers like Montreal uses. Then drop the snow in parks around the city. You could also snow blow it onto trees. So much snow is shovelled off sidewalks into the street, get some education going, snow should be shovelled onto trees. Look at downtown sidewalk trees, after a snowstorm most of the snow is shovelled into the street and none is left around the trees. Snow should be shovelled onto homeowner lawns not into the street to be washed away or turned into dirty ice. This creates ground water. And you've got to start proper snow removal around the city. Hire independent firms to plow and snowblow neighborhoods. And move the snow to public parks. It's free water. The city relies on mountain water and wastes what falls here. Look at new infills, they are huge square footage and use so much of a city lot no water sinks into the ground. Flooding happens as a result.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Asking people to water their lawns on specific days is not a reasonable solution. Maybe teach people how to make compost teas for their lawns to provide better soil quality that can retain moisture if you're so hell bent on water efficiency.
Nope.
Be efficient, fix the leaking infrastructure. Stop wasting money on surveys and social media advertisements and get back to doing what our tax dollars are supposed to do, provide core services!! DO NOT force smart meters, are you going to sell our data from the meters? What about the EMF radiation?
Go after industrial users. This engagement survey is garbage. After the city's engagement regarding blanket rezoning they still proceeded with the change even though most calgary residents opposed it. Push this through and you'll reep the consequences on election day.
Fix the leaks that cause a 25% water loss from city pipes.
Get rid of fluoride in our drinking water. It's a scam and it's a neurotoxin that is poisonous to people.
Maybe the city should focus on infrastructure maintenance instead of policing tax payers water use.
not at this time
At this point, I think our household is already doing as much as we can to use water efficiently. We have all the proper faucets, no leaks, and we already practice habits like turning off taps while brushing teeth and running the dishwasher only when full. Because of this, there isn't much more we can do to save money or reduce our consumption at home. That said, any programs or tools that provide new tips, reminders, or innovative technologies could still be useful, especially for households that haven't yet made these upgrades. Sharing success stories or strategies could also help inspire others to adopt efficient water practices, even if we don't personally need additional support. This is where platforms the City uses for social media can come in handy to stay connected - like Jeremy Farkas does with the public.
No limitations on citizens with healthy habits! We want to shower, you guys. No mandates are welcome. Except maybe fix your city pipes leaks. Best regards.
Eliminate fluoridation.
stop city growth

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I am totally against graduated water bill pricing. I am against permanent outdoor watering restrictions. It makes me very angry when the city of calgary uses guilt and penalty tactics to enforce unrealistic ideology. Is anyone at the city actually going to act on any 'engagement sessions' or is this 'engagement' only a tick box to be checked before you do what you want.
None
Please just stay out of our lives and get back to your core duties
specific info on cost/benefit to residents of curbing water use would drive a fair bit of change for many residents - not all, but a good many. Also bringing attention to small acts that all can do, without requiring great changes could drive significant overall reduction would be a great start. We all saw that during the summer of 2024 when people learned a great deal about the many actions everyone could do to make a difference.
The city needs to focus on business that waste water.
We need to educate people. Kids in schools and adults . Create incentives.
No more fluoride Thank you
It is pretty frustrating to be so conservative with my watering practices, and see my tax dollars being spent on campaigns, to drive by and see the fire hydrants being drained. This year the city used non city painted vehicles, and hoses so it wouldn't be so obvious that copious amounts of water was going down the drain. It all comes down to a lack of respect for the tax payer.
PROPERLY ADVERTISE THIS TO THE PUBLIC. It's Dec 5th and this is the first time I've heard anything about this. "Between November 17 and December 7, we want your thoughts about water use. ". Why doesn't anyone seem to know about this?
Washing cars at home should not be allowed. Timers for lawn watering made accessible.
Get your own house in order before you ask people to do more. 22% of water lost to leaks is a high number. Until this is well underway I wouldn't consider doing more myself
25%leakage from pipes by city..fix pipes
I would like to see programs to help people truly understand that water is a limited resource - people do not seem to grasp this and continue to water unnecessarily.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Incentivizing slabs on water bills to make people mindful and try to stay under the expensive slabs or rewards for staying under certain amount of water used
City of Calgary should charge a premium for water for households and businesses that use an excessive amount
Encouraging people to transition their grass lawns seems like a logical strategy.
asdf
Stay out of peoples business.
Please remove additives from drinking water
Seems contradictory for development requirements is green space and on the other hand limited water usage or cost prohibited water usage to maintain mandatory green space/ landscape. Too much contradictory policy.
Just use common sense and be mindful. Most people are. The best is to educate the newcomers.
Restrictions need to take into account the weather and be credible. We had restrictions in the past when there was no water shortage.
My feedback is simple: stop treating residents as the problem when it is the City that has demonstrated the greatest waste, negligence, mismanagement of funding, and disregard for consent. We proved we can conserve, you proved you cannot maintain infrastructure, manage a budget, communicate transparently, or earn trust. The feeder main failure was not caused by long showers or running dishwashers; it was caused by years of ignored maintenance and lack of investment. Yet we were the ones told to sacrifice basic hygiene while the City scrambled to fix a crisis it created. And while that unfolded, you still felt entitled to unilaterally impose population-wide enforced medication decisions like fluoridation, based on the participation of barely 11% of Calgarians. That isn't stewardship or democracy; it is governance by apathy and assumption. If you want citizens to take efficiency seriously, start by demonstrating competence, legitimacy, and respect for the people who actually pay for the system YOU mismanage. Until then, stop shifting responsibility onto households to compensate for failures WE DIDN'T CREATE.
Use your common sense and be considerate of the world we live in. Not by adding more cost to it just make people think since I am paying for it therefore I can just turn on the tap!

Water Efficiency

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If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Keep the distribution maintained to help keep 25% of available water usable instead of wasted. Keep the water filtered and clean. Remove forever chemicals and do not add any other chemicals not intended to clean.
During water restrictions we were running water into a bucket until we got hot water in the shower. It almost always filled a 5 gallon bucket before the water was hot. Is there some way to keep the water within the pipes hot/warm so this process is shorter? Insulating pipes?
Climate change requires more water use
Stop flouride chemical in the water
One big issue in Calgary is that when people cut back on their watering, Calgary's trees suffer. Calgary has a huge issue with underwater trees, both on private and public lands. You just have to look around and see how many dead or sick trees there are...this is because of under watering.
The city of Calgary should first of all, be more responsible and efficient with our taxpayer money. We have enough water in Canada. Just wait until spring so the Reservoirs are full. We are already using water efficiently inside and outside. We pay for it! We don't waste it! The biggest body that wastes water is the city and the government. Get your act together first.
Need to explore alternate water sources or infrastructure projects beyond what we are currently utilizing to get water to places further from downtown.
None
I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Discourage mono culture lawns. Encourage native biodiversity in lawn/garden spaces which automatically reduce water needs.
Take the fluoride out of the water

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Foolishness like rules about watering on even or odd days are stupid. I am going to water what I think my plants need. If I can't water on Tuesday I will water twice as much on Wednesday. It is annoying and pits neighbour against neighbour and will have negligible effect on total water usage. If we really want to conserve water long-term we need to have a pricing mechanism that encourages that behaviour. It should be tiered to avoid hardship for lower income Calgarians but expensive enough at higher tiers to encourage high water users to take some of the many steps to reduce water use. We can increase the price in dry years and decrease it in wet years. If appropriate pricing can delay new treatment facilities for a few years it will save millions. Higher current water bills can save more in the long run. If water conservation is really an issue, and is priced as such, it would open up the possibility of having grey water systems in new builds as well as perhaps retrofits. It all comes down to price. If water is cheap, we will waste it. If it is expensive, we will find ways to reduce our usage. Anything else is just pretending that water use is important.
My water quality is terrible…. I smell Chlorine all the time and do not want fluoride in my water. What are my options?
Sorry for being cheeky but, It's not rocket science. Nice to be included though.
I think city of Calgary needs to focus on their pipelines: monitor and fix them on time. The biggest water leak was from broken pipeline in north of Calgary in 2024. Please do your part! I support learning programs and efficient appliances subsidy program for seniors/family with children. I don't support water usage limits and different price for water over limit because it will affect families with small children a lot. When my children were small, we used more water than now. There is affordability crisis in Canada: rent, food, insurance, utilities. And now you want to introduce high price for overlimit water usage. How will you define those over-limits?
Better reporting of and ticketing those who ignore outdoor water restrictions during summer… automatic sprinklers and power washing etc etc
Don't go overboard with regulations or people won't comply when it's really important.
No

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
I think things have to be done not just in Calgary but in all communities we share water with. You must come to a decision that is for all, everyone has different financial issues so there can't be many different programs as to cost for water. Put a program in place and stick to it, everyone will adjust.
Lower the waste management cost for the months between April & September when extra water is used outside the home.
Just stop. Either build the infrastructure to support the city growth but leave hard working people alone.
Watering lawn and trees in ur yard are necessary
Fluoride good!!!
Just as the City is asking us to address leaks, etc. what is it doing to deal with the pipeline issues that came to light during the 2024 water main break. There has been very little forthcoming about what has been learned and what action is being taken. Lead by example. Also, when maintaining City Parks look to set an example with local vegetation and species.
I am a single person who uses far less water in my home than families of 4-6, so if I choose to have a nice green lawn and flourishing gardens all the while using less water than the average home, don't restrict my outdoor water use - if you do, I'll just waste indoor water so you won't be saving any water from my house. I don't waste water because I have to pay for it, but let me use the outdoor water to maintain my lawns and gardens rather than being so authoritarian.
Responsible planning of development is required, and adding the capability of more water (dam) and education for all (especially for the new residents from other parts of the world were utility responsibility is limited) is the only true way. Tiered billing is not the way!
You've totally ignored the infrastructure for years and now we gave to pay for your ineptiveness.
Don't increase rates or create a permanent schedule, it isn't needed and would be about as popular as that stupid bag rule. Living through the water main break was sketchy from a hygiene perspective and basically hell from a quality of life perspective

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Stop trying to control people's personal lives, my home is none of your business. My hygiene is none of your business. My plants are none of your business. Send everyone back to their own provinces instead of bringing everyone here before the proper infrastructure was in place, duh.
Nothing I can think of
Help us use energy efficient appliances, update appliances, help with inflation, reduce taxes
I don’t believe people should be controlled by saying you can’t use water for a pool, etc, and I don’t agree with limiting the amount of water each family can use unless it’s a higher amount than average to give some space to allow for unexpected usage sometimes. Having only specific days for using water as I’ve seen suggested will turn neighbours against each other where they’re reporting people for using water, which is not what we need in this city. I believe education is the best way to reduce overuse of water so people learn that they’ve been overusing water and take the steps to do something to reduce it.
Escalating water rates depending on monthly consumption. Outdoor recreational use of water (pools, hot tubs) should not be given special treatment during water restrictions as we saw in 2024. Publish results of this survey with a link to a site in our monthly utility bill.
I don’t have a lawn. My whole yard is drought resistant plants and mulch. It requires very little water.
Seeing people in line to wash their already clean car is a curious behaviour. Seeing people water their lawn during or immediately after a rain event is strange behaviour. Why do people water a lawn? So outdated. (My neighbour waters the lawn so much that the fence is rotting, and there is nothing I can do about it. I have tried to explain that plants also need oxygen in the soil.) Tragedy of the Commons. With many people living in multi-family buildings (apts, condos, etc), and without individual water metres, there is no accountability and little incentive for these people to conserve water.
Underground sprinklers could be a requirement for watering lawns as they are much more efficient than sprinklers
Please use information as your tool. Do mot increase beurocracy and burden on the citizen/taxpayer. We have had enough as it is. A kind and educational attitude will have maximum effect in my opinion.
It'd be nice to see restrictions on high water use things like pressure washing.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Remove the fluoride
Generate a two-tiered pricing system. All water up to a certain volume is charged a lower rate, then higher volumes are charged a higher rate thus penalizing higher consumers of water.
Calgary should focus on updating and improving infrastructure because the city keeps growing and despite efforts to cut back on water usage, the pace of growth in population needs to be considered as a big picture to account for better solutions for the future.
Stop focusing on nonsense. Clear the streets, fix the potholes. I understand your desire for improvement but I think you are off track.
I see neighbours who run their sprinklers when the sun is high, wash their driveways with power hoses and their cars on a weekly basis. There are so many opportunities to reduce the amount of water calgarians use and it may have to ultimately be mandatory by fines as southern Alberta is in such a dire drought and people don’t seem to care
Stop the 3rd world country models and use technology to collect the abundant water we already have
Having rebates easily accessible is important. Increased awareness would be good. I highly recommend RainBarrels.ca as a resource. They offer a lot of great systems that make it easier to use the barrels efficiently. I see people asking about how to use rain barrels, and don't see much evidence of great systems. I can see the need for more education for Calgary residents on how to use rain barrels efficiently and how to integrate them into an irrigation system. The RainBarrels.ca group also have fund raising initiatives, which gives added incentive to promote the sale and use of rain barrels. And they have education available explaining how to set up the barrels, with their accessories. I strongly encourage the city of Calgary to stop adding flouride, or more correctly, the industrial chemical HFSA, to our water. Many of us are spending $$ and wasting water on Reverse Osmosis systems to remove what Calgary puts in. RO systems waste water. And we have to spend money and electricity to run the RO systems. Not to mention, MANY of us do not want flouride in our water. The majority of Calgary residents did NOT vote to have it added or to spend the $30M or whatever to implement it.
Grey water for the garden. Rain and snow catch, treatment and storage. Treated grey water for flushing toilets.
More watering of lawns means more pesticides/chemicals being used to maintain them. Less watering means less chemicals and pollutants so it’s climate change friendly.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
Upgrade the city water facilities like they should have been and getting the funds from other sectors that are not important so taxes do not have to be raised. Such as dropping the funding for arts in the city. Putting up useless “art” in the city should not be a priority
You are the ones who need to use water more efficiently. Fix water pipe leakages and fix infrastructure that is aging and needs fixing and stop putting great numbers of new housing developments into areas that were not designed to handle that amount of water and sewage so that the infrastructure breaks, and then blame us for it.
See previous answers. This whole study is meant to push what YOU think are the answers. All the actions as part of your efficiency plans are nonsense. I am not willing to partake in any of them until this city gets its act together. we have infrastructure that can not handle the infill and increased population densities being forced upon it and you wonder why we have water main breaks? This perceived issue is 100% due to lack of foresight by the City of Calgary and it's lack of proper decision making. We pay insane property taxes, water and sewer rates for very poor service. We've had 2 major water main breaks and one major cave in within two blocks of us in a 30 year old subdivision. Don't try to force your subsidies, incentives, regulations and other controls on us. We are not interested. We don't waste water in our house and yard because I pay for it today and I don't need more bureaucrats and do gooders trying to tell me how to live.
Please ban automatic sprinklers. Our neighbours run theirs daily and overspray massively. Whatever water we save with our efforts is microscopic compared to what they waste.
Outdoors, rainwater harvest. City may provide some asphalt material cleaning option to clean the rain water. Indoor, fix leaky items and force builders and contractors to use quality plumbing items for new homes and repair works with warranty.
Please do not listen to the misinformed comments about removing Flouride. I saw a number of comments on social media and they are neither relevant to this discussion nor even backed by proven scientific evidence. Other than that, I would like for the city to offer more outdoor water activities.
Water outside use should be less expensive than indoor and less in ratio. Should have some kind of time management use after7 will be very cheaper than afternoon.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
If we take the steps to help and guide people in a new way of thinking they will respond better than being told what to do. The city could help by fixing their leaks in the water lines! Also, start by protecting the water source at our reservoirs! More information about No Dogs, No Swimming etc. No building in close proximity of the reservoirs to protect our drinking water for everyone.
Worry that this will impact small families. I have two children living with me and my husband. What is considered high usage? I am already living paycheck to paycheck. My husband and I earn good incomes and are still struggling to keep afloat. I don't want to have to worry about how much more my water bill may be, simply because I am doing our laundry weekly or because I have a water softener. Are the water resources in strain because the immigration levels are unsustainable? What will the financial burden be on established citizens?
What about the city water infrastructure? We have put so much into flood meditation, what about the leaky pipes? How much water is seeping out of pipes all over the city? Is this city growing too fast to support the system that is in place? How is the city educating new comers?
Stay out of my business and controlling how I use water
Build homes that don't have much of a front yard that has to be watered . Especially for single family homes
I grow the majority of my food in my backyard using a variety of methods and systems. My food garden is extensive and takes up most of my yard. As a result, being restricted to only hand-watering my food crops with a watering can or spring type nozzle and hose is completely unreasonable for someone of my abilities. I have installed custom automated irrigation systems throughout my food gardens so that I can grow the amount of food I need. The system supports my abilities and is water efficient. I need to be allowed to use my irrigation system during watering restrictions to grow my food. I don't believe that the use of water to grow my food should be included in watering restrictions.
Being water aware
Just that I'm really glad you're working on these initiatives!

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
The City has an unacceptable amount of leakage from our water system. If Edmonton can do so much better then why are we so far behind? Insufficient maintenance with our water system is costing everyone. There is no excuse for our current situation. Infrastructure should be a priority. We understand that one of the water pipes near our house is original (1960s) and has been on a waiting list for replacement for years. This is unacceptable. Luckily, our property has had fewer issues but a bunch of our neighbours have lost water on multiple occasions, sometimes for a week or more. There should be incentives for people who are being more efficient about water use. Deterrents are needed for people who abuse the system. People need to be informed better about not putting fats, oils & grease down their drains instead of into their compost.
none
A bigger focus should also be on commercial water use. Because it's unlikely that residential usage is the largest issue
NA
Think the big picture- what do we expect for population demands as it grows around is? What are reasonable limits to growth? Curbing residential water consumption without curbing population is futile Also promote urban tree canopy benefits of green and especially tree canopy are widespread and a good canopy reduces water loss.
ਇਸ ਸਮੇਂ ਮੈਂ ਸਾਰੇ ਪ੍ਰਚਲਿਤ ਤਰੀਕੇ ਵਰਤ ਰਿਹਾ। ਮੈਨੂੰ ਲੱਗਦਾ ਹੈ ਕਿ ਉਹ ਸਾਰੇ ਤਰੀਕੇ ਸਿਟੀ ਵੈਬਸਾਈਟ ਤੇ ਪਹਿਲਾਂ ਹੀ ਮੌਜੂਦ ਹਨ। ਜੇਕਰ ਸਿਟੀ ਨੂੰ ਕੋਈ ਨਵੀਂ ਤਜਵੀਜ਼ ਦੀ ਜਾਣਕਾਰੀ ਹੁੰਦੀ ਹੈ ਤਾਂ ਉਸ ਨੂੰ ਤੁਰੰਤ ਨਾਗਰਿਕਾਂ ਨਾਲ ਸਾਂਝਾ ਕਰਨਾ ਚਾਹੀਦਾ ਹੈ ਅਤੇ ਨਾਲ ਹੀ ਅਗਰ ਨਾਗਰਿਕਾਂ ਕੋਲ ਕੋਈ ਵਧੀਆ ਸੁਝਾ ਹਨ ਤਾਂ ਉਹਨਾਂ ਨੂੰ ਵੀ ਅੱਗੇ ਆਉਣਾ ਚਾਹੀਦਾ ਹੈ।
I have lived in SW Ontario where we drew our water from the Great Lakes. The climate is more humid- out door watering is not as required there as here. Watering restrictions are in place throughout the summer not due to drought We should not allow unfettered outdoor watering
I'm assuming that the City of Calgary has building codes that specify low-flush toilets and high efficiency shower heads. I don't know what percentage of homes and businesses in Calgary still have old water "guzzling" toilets. My daughter, son-in-law and grand kids live in Tuscany and I believe their house does not have low-flush toilets. Maybe the City could consider bringing back the toilet rebate program again. I believe that new dishwashers and washing machines on the market are all high efficient as a result of Federal laws.
Stop fluoridating the water.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
My irrigation system for my garden is extremely water efficient but also highly dependent on daily watering. A mandated water schedule will be result in me having to overwater on scheduled days. I am strongly against this.
I think everyone should be using their water more efficiently & be more conscience of their water usage, but it's incredibly easy to become cynical & turned away from the idea when we live in a province that shows it doesn't prioritize the environment or water supply through their actions (coal mining, AI data centres, O&G subsidies and pipelines, etc). It's hypocritical & makes you wonder why we as citizens should shoulder the brunt of conservation work when our government doesn't care. I personally still want to continue to reduce my water usage, but I know many people who think "well they won't, so why should I?" & then we're all worse off. We need more education & programs to reduce unnecessary water use (watering lawns at midday, washing cars not at car washes, using more than what you need, etc.), but lots of the systems to address these (changing rate structures, watering schedules, etc.) when implemented as a one size fits all solution can harm low-income & disabled people disproportionately, so we need careful consideration for implementation, & our provincial government to actually give a [removed] and align with the city's priorities so more people are willing to do the work
Encourage people to water their lawns less or not at all, which will reduce the need to mow as often, and when they mow, to avoid mowing too short, which is better for the lawn, protects from burning, discourages weed growth.
Do not think your over reach will go unnoticed. Everyone has the right to clean water and an unlimited amount. You can’t tell us what kind of yard to have or how green our grass can be.
Think outside the box to provide the city with water. Don’t take the “easy way out” and try to control the public. PROVIDE healthy water for the public. We live in Canada! There’s an abundance of water. Harvest it. Find ways to provide it without punishing the people with more rules.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Implement a system to reuse the shower/faucet water in the toilet.
You have to limit the growth of the city. If there simply isn't enough water for everyone, the only solution is to limit growth.
This year we changed our landscaping by reducing our lawn by 50%, replacing it with stones. If the city offered incentives that might be helpful. I have reduced my shower time since the pipeline issues of 2024 its not difficult to do.
People should get fined if their irrigation systems are running while it's raining out. 'Let it mellow' should be common practise for households. Rainwater capture should be routine! Grey water systems should be easier to install and use.
ALL PEOPLE OF ALL AGES NEED TO USE WATER MORE WISELY; THE POPULATION GROWTH OF CALGARY ROSE TOO QUICKLY.
Push all development (residential and industrial) to take water efficiency seriously and possibly force (low water landscaping, barrels and storage) into the designs
I hope that Council can support this and make bold moves to support water efficiency. It is for the health and wellbeing of Calgarians. It's easy to brush this off as an issue that isn't right in front of your face. But if we keep ignoring it, it will be an issue. Be bold!
I do think bigger participation in watersmart practices should be expected from businesses, and penalties should be applied to those who violate water conservation mandates (i.e. during our watermain break).
Reduce urban sprawl, lowering city footprint and there-by increasing the area around the city that can absorb rainwater into the ecosystem. Focus on planting trees/forests surrounding the city, increasing windbreaks to reduce wind evaporation, and maintain subterranean ground water levels by providing shade/natural ecosystems around the city.
I have heard that the City's infrastructure has a high level of leaks (20%). It would be nice to know how The City is working to identify and reduce water loss in the system. Also City could move to less water intensive plantings in baskets. Model the way.
I find it frustrating that Calgary is focused on the idea of an urban tree canopy when we live in geographical location that isn't optimized for trees. the native vegetation here is primarily prairie grasses and forbs, with trees generally only being prevalent along rivers and streams. encouraging people to grow trees is the opposite of encouraging efficient water usage because large trees are always going to require regular watering in hot weather and drought conditions.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I hope that the new water efficiency plan does in fact implement an outdoor watering schedule to better manage peak demand and make water-efficient practices part of everyday life as it is mentioned. I also think promoting and I would love enforcing of water wise plants, instead of planting green grass that needs soo much water to stay green. To have all new builds, built water-wisely with water efficient homes, have this as a requirement from builders.
I saw a lot of conspiracy and general pushback from people because they simply don't want to be told what to do. I think approaching things from a cost or waste perspective would help.
no
None
I work in an office building and we have all the toilets on motion sensors. When we were trying to minimize water use for the water main break - I noticed several of those, especially urinals, flush while you're standing there and using them. The property management company sent their "techs" and they couldn't calibrate or minimize the unnessicary use of water.
Before asking citizens how they could use help improving their water use, get your own house in order. Water loss, outdated metering, underfunded infrastructure all need sustained action and public plain language reporting against deliverables. Don’t worry about my dishwasher when so many major city issues have yet to see follow through.
Na
Larger houses should be subject to higher water use fees or property tax to cover costs of new infrastructure. Penalties for excessive waste during the summer (water running onto sidewalk/road). Encourage watering at night to lessen evaporation during hot days. Redesign plumbing (home and commercial) to collect gently used water for flushing and outdoor use. Install unfiltered line for garden use.
None come to mind.
none
None, water use for water trees, plants grass should have no barriers whatsoever.
Fine and shame those who disrespect conservative water use. Meter home, places of worship and business water use where possible. Incentivize efficient users in community groups, playgrounds, schools etc.
None

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Please outlaw artificial turf! I've seen some new townhouse developments that have added artificial turf instead of real sod or landscaping and the city should be regulating that way more to make it clear that artificial turf should only be used for a very select, very few sport related reasons. It's basically like throwing plastic garbage on your front yard - it reduces oxygen/carbon dioxide flow into soils to whatever trees and shrubs may be planted which reduces their viability, birds can pull pieces off and strangle themselves, it's just basically litter. Also please proactively have a plan to address the sudden interest in AI data centres which use an incredible amount of water. I do not think our drought prone region is an appropriate place for data centres unless we require that they be net zero or provide some offsetting benefit which exceeds climate requirements in building design/function. Don't let us be in a reactive position to these massive water hogs.
Higher income/affluent areas should pay as needed eg. Pools or 3+ bathrooms etc = paying more for water use
I would like an app that shows us how much water we're using on a daily basis. The utilities bill doesn't provide enough info and I can't always jot down the meter reading.
Rehana Rajabali and her team seem completely out to lunch when it comes to water management. Calgarians are not willing to reduce our water usage when the city of calgary is completely negligent with our infrastructure. This entire team needs to be fired.
I have grown up in yyc (50+ years) and always enjoyed unlimited fresh water. People need to appreciate that luxury!
There is a lot of water falling from the sky. Why not to prioritize the efforts of catching it and delivering to those who need water BEFORE it enters the river?
N/A
Making it a building requirement to use low flow plumbing fixtures would be a big way to increase efficiency
I think growth is one of the biggest contributors to this issue. We can’t create more water, and we may in fact have less as the years pass. We need to do more to put people where the resource is instead of adding people to an already stretched system.
Thank you
No
Discount the city taxes and the water use when I use less than 3CM per month. I use about 2CM in a normal month. Discount on city taxes for homes that have low or no water yards.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).
Using water wisely is important. It is essential for all citizens and should be continued to be provided at the lowest price possible. Measures to ADD: 1) create a leak detection program for individual citizens and businesses including targeted subsidies, 2) require xeroscaping for new builds only, and 3) water meters are currently located inside houses, not at the watermain, which means water service leaks are impossible to detect. Fix this. Measures to AVOID: 1) increasing water rates, 2) adopting a variable charge per m3 of water (today it is the same $/m3 whether i consume 1 or 100 m3, which is very important to me), 3) mandating low flow fixtures or appliances, as these tend not to work effectively (e.g. the low flow showers in City pools mean that the length of shower must be extended to adequately wash your body).
No more grass lawn around any properties! If must keep a lawn, lets transform them into living garden so that at least it feeds us!
I would like the city to discontinue fluoride in our water, fluoride is an industry chemical/waste - not good for anyone's health, research is done in USA and around the world except Calgary/Alberta/Canada; when the last vote to remove fluoride from city water; Airdrie did not get to vote and they use Calgary water. People should not have to purchase filters to remove this added chemical; if anyone wants this in their diet then the fluoride pill can be sent to individual households... use to be done/supplied in other jurisdictions.
Please remove toxic chemicals from my drinking water.
At the lawn bowling club a few times the water tap was left running. I would like some type of alarm to let us know it is running. We do not have internet.
CITY waste water charge fee is too high vs consumption!
We need to start lawn shaming

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Water conservation is a collective effort. It starts and ends with education and marketing. People always continue their bad habits until they are taught that there are alternative methods that are not all that difficult to practice. Awareness goes a long way!
Water conservation is a collective effort. It starts and ends with education and marketing. People always continue their bad habits until they are taught that there are alternative methods that are not all that difficult to practice. Awareness goes a long way!
I would love you to partner with the bedroom communities (i.e., Town Councils) and help them get a little more innovative as we are all sharing the same water sources. They just don't have the resources or expertise that the City has. I live in Okotoks and there is a definite lack of concern for water (other than how can Okotoks expand and have more homes if there isn't water to support them). I see very little rain barrel uptake. People did stick to the assigned days of the week when watering their yards during water restrictions, and they do have a program for water-wise plants, but I just don't see the interest in gathering and using rain water.
collecting rainwater depends on good roofing, good evestroughs besides a barrel. the roofing and evestrough dependancies could be evaluated as well. there could be a lot of benefit for other uses of collected rainwater at the residential level. pilot some residential cisterns with greywater used for toilets. I would consider doing this if I had city support, in building a new laneway home.
n/a
The City needs to be more focused on how to replenish groundwater…..reduce paved surfaces, encourage rain gardens, create bio swales along curbs to help support boulevard trees, review how drainage is managed in rowhouse developments. Groundwater and rivers are a water system (not individual parts). We will need this water system to be healthy as we move forward. This survey is not asking the right questions
Can the city be more fun in its campaigns? I think people have stopped listening
Our inner city water distribution system is not built to support and sustain the high density housing development that is emerging. One old bungalow is replaced by 10 Units , how can you have 10x the water consumption on one lot and be sustainable ?
Lets ditch automatic flush and automatic taps in institutions. Or make only automatic shut off? New builds should recycle grey water. Eg, sink on top of toilet tank so water used to wash hands at least fills for next toilet flush. Make new builds collect grey water for use outdoors

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Stop emptying the reservoir? Target/penalize people who do not use water efficiently.
I think it would make sense to penalize households who have much higher-than-average water usage. We all have to make an effort to be responsible with our usage - and those who waste water with reckless abandon have the potential to un-do all the conservation efforts that the rest of us make.
None just the fact that I'll wager most people don't truly realize how much we use each day. A proper reality check can be sobering and if there is an emergency where we don't have water, especially as the City approaches 2 million it would be chaos. We can build more resilience in our communities through increased awareness and tools.
The City could protect our headwaters, mandate water efficient fixtures, upgrade infrastructure, harvest rainwater in cisterns and assist homeowners to collect AC condensate for use.
I wonder if more cost should be levied on usage. If saving water, actually saved people money, maybe they would be more mindful of wasting water. I understand that discriminates against larger families, people who share meters etc. but ideally, people understanding the true cost of water would create incentive to cut back on use.
None
Ground water is the only real solution to the threat of drought. I would love to see the city policies and properties focus on replenishing ground water. For example, higher density housing reduces permeable surfaces, then - to add insult to injury - city bylaws require those high density houses to send their precipitation directly to the river through large sewer connections bypassing ground water altogether. Parking lots and roads could have permeable rain water collection introduced on the edges so that those added gravel swales would replenish ground water. This would also give the land's natural filtration system a chance to clean the water of toxins and micro-rubber fibers before the water arrives in the river.
We should consider taking an approach similar to LA, promoting turf for lawns and trying to challenge the 'fresh green lawn' culture that has aways existed in Calgary (I'm born and raised).

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I believe we have been responsible in updating our home to be more water efficient. Our outdoor vegetation could probably be improved to be more water efficient, but I am unsure of resources to help me make those decisions and changes. The City must, as the party fundamentally responsible for water service, ensure the water system is able to provide the water needed by Calgary and area residents. It must plan and execute improvements and expansion to keep up with demand.
Calgarians do not get enough credit for things they are already doing to reduce water use and the City is too quick with the knee jerk reaction of imposing water restrictions. I'd like to see voluntary water restrictions used more often.
The City can help to conserve water. Eliminate water main breaks. The City could carry out more inspection of water mains and take preventive measures to eliminate breaks. Charge more for luxury usage such as watering golf courses. Mandate golf course to install a "grey" water system and use it to water the courses instead of using 100% treated water. Provide funding for those who wish to replace their lawn with rock gardens.
I should be legally allowed and encouraged to sabotage and threaten any neighbour whose automatic sprinkler systems are running during a rain storm. We should discourage construction of new data centers, which will use more water than all residential consumers.
Nope
It is already efficient. The leaking pipes infrastructure is the problem. So stpngaslighting us and fix the [removed] infrastructure instead. [removed].
Social pressures, or norms would be helpful - what is the average usage for other similar households in my neighbourhood or across the city. My husband handles the Enmax bill, but doesn't look nor share the typical water usage and enhancing access to typical water usage (while maintaining privacy) like the property assessment map would be helpful.
Water use should be benchmarked by property type across Calgary, so we can measure and track and disclose how different building types use water, so that we can more effectively create education programs and supports to reduce water use from the most water-intensive building types.
I think the city should install waterless urinals in men’s bathroom.
Set days for watering does not take in to account conflicts such as lawn care (need a dry grass on day of cutting which I do not set) so being cognizant of these sort of issues is important when establishing any plan.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
City Council should NOT be limiting our ability to use or drink fresh water which is an essential component of life. Previous water restrictions greatly impacted people who could no longer water their garden which they relied on for food. The city should instead: -expand Calgary's water supply system to support more people without imposing water restrictions -detect and repair infrastructure leaks -work with all levels of government to reduce Calgary's population growth The city should NOT: -increase the cost of water for anyone -create two tiered water systems with different rates- this is unfair for large families -create Bylaws that force water restrictions. -implement outdoor water schedules that do not work with people's schedules
Citizens of Alberta are among the lowest per capita users of water in the country. Source Stats Canada Table 38-10-0271-01. Average daily litres of water used per capita in residential sector, litres per person per day 2015 2017 2019 2021 Canada 234 221 216 223 Newfoundland and Labrador 585 476 449 402 Prince Edward Island 253 218 181 181 Nova Scotia 221 244 229 220 New Brunswick 309 265 264 243 Quebec 260 238 262 257 Ontario 201 184 172 187 Manitoba 174 175 158 164 Saskatchewan 203 209 190 208 Alberta 199 191 176 195 British Columbia 301 291 274 286 Yukon 475 383 385 421 Northwest Territories 207 283 247 204 Nunavut 140 156 139 144 Source(s): Table 38-10-0271-01.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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When washing fruits & vegetables, use catch basin, can be used for watering outdoor plants. When showering, have a catch bucket, can be used for watering outdoor plants and lawns. Use timers for watering lawns, greenery. Use dishwasher less or not at all. Some items can be hand washed, use less water. Store drinking water in jugs, you do not need to run the tap for cold or room temperature water.
We use rain barrels and would encourage the city to help people get them. Green Calgary is a good organization
Most people do not think they can make an impact as an individual, so they may not make an effort. During the water restrictions, lots of information was shared about the impact of things like flushing toilets less, or using a dishwasher vs. hand washing dishes. Those things helped me to understand that even making one or two small changes to using water would have a significant impact. Public education should highlight the specific water reduction and associated cost savings that an average homeowner might receive from implementing specific strategies. It's helpful for people to understand the direct impacts/benefits a specific strategy will have.
We need to promote more conscience about saving water, and how to do it.
tie water usege to billing. I feel this is the only way to make people aware of how much they use. The more you use the more you pay, same with time of day useage. People will only care when it directly impacts their bank account
I would like Calgary to follow suit with other semi-arid municipalities that have permanent outdoor water restrictions and incentivize drought tolerant landscape materials.
As mentioned previously, the city water resources division needs to up its game on systemic system wide water losses. I can’t think how a private operator might not do it better.
n/a
I think more awareness as to the scarcity of the resource, and how people can benefit from using various water reduction methods to soften the impact to their wallets.
I think grey water is not being utilized, used to flush toilets, or in other countries laundry or shower water could go directly into a garden. I think efficiencies are generally available and known for those who care. Changing the culture, or banning watering grass, or requiring new developments to be built without lawns would affect change.
Fix the leaking infrastructure.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
The implementation of incentivization may spur the public to increased action related to water efficiency.
It drives me crazy when my neighbours water in the middle of the day or overwater into the sidewalk or street. The only solution to this I can see if enforcement, which isn't ideal. But it just seems absurd that people think that's an ok practice.
The logical place to start is to go after your 22% leakage in your system. It is a joke that you would consider impacting residential properties before addressing the elephant in the room.
None, thank you for engaging the public like this
Water restrictions on lawns should be permanent. That alone would save a million gallons of water every summer.
I collect the water after I shower, and save bathtub water. I use these to flush the toilet & water plants.
Regular reminders might be helpful.
Based on our water bills, approx 88% of our supplied potable water is returned to the waste water system, I hope the City is doing as much as possible to treat and re-use this water.
We can look at Boulder, Colorado for their water wise programs and initiatives. They have similar altitude to Calgary along with a semi-arid climate. Resource Network has videos and weekly zoom info session on many topics. Teaming with the Calgary Hort Society would be a first step. We need to reduce the thirsty bluegrass from yards, some parks and stop watering the golf courses so much. Brown and greens will be the new look
Thank you for continuing to focus on conserving water in Calgary.
Just to be mindful.
Not completely on topic, but I would like more access to public information about the water usage requirements of data centers, as these may great amounts of water, and potentially treated water.
Limited days and hours for watering is NOT an idea I would support. Encouraging neighbours to rat on each other is not helpful either.
Educate the public and businesses about our crucial role in our daily lives to respect this precious & limited water commodity.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Meter, meter, meter! Yeah, everyone will hate it; however, I highly doubt anyone will be too pleased when there is no source of water in which to pull from. The aquifers within the province are significantly depleted and not showing signs of recharging. We are in a province rife with drought, yet measures aren't put into place to actually address the issues. Asking residents to use less water is the equivalent to asking drivers to not speed on the QE II highway to Edmonton.
I think we need to seriously consider limiting outdoor watering to scheduled days like Okotoks. I also appreciate any and all efforts to find and replace leaky buried municipal infrastructure - it helps in so many ways. Our city has an enormous footprint. Council: let's make sure asset renewal is properly funded.
Shorten the distance from hot water tank to hot water usage in new homes and insulate hot water pipes. Give renovators, builders and home owners a financial incentive. (Since new regulations are always a problem that screws up everything.)
Encourage people to convert lawns to flower meadows.
Cheaper rain barrels. Even at $75 each, the cost is a barrier for many households. Can you do it for $40? Maybe 40 for the first one and 75 for the second?
I would see (explore) what other municpalities are doing in canada, the US, Europe and other parts of the world. It must be an issue elsewhere and a lot could be learned from others about what worked and what didn't work
I set the timer on my watch for 30 minutes so when I do turn the sprinkler on outdoors I don't forget it's on.
I'm very pleased that the City of Calgary is taking serious steps to address climate change and water use issues. 👍
One piece of feedback I have about using water more efficiently outdoors is that practical, garden-specific advice like how to time watering, choose drought tolerant plants, or improve soil moisture. This would make it easier to maintain a healthy yard while still conserving water.
If it was possible to encourage more households to irrigate at night by charging less for water used overnight, that might improve overall efficiency. We already do this, but not everyone does.
I am a big proponent of limiting garden/lawn watering to specific days by address. See a lot of wasted watering in the city both residential and commercial.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Encourage people to pick up a broom and sweep instead of wasting water to wash sidewalks or driveways off.
In times of drought, fruit and vegetable plants watering should be permitted in a priority well above grass, flowers, shrubs, and general trees. Providing food for Calgarians should be given a much higher priority for water use than non food growing plants. Stage 3 should also allow for "Edible Food Crops" watering with use of timers and soaker hoses or drip irrigation which use far less water than spring-loaded spray nozzles for larger applications in gardens and fruit trees. Soaker hose and drip irrigation apply water more directly and deeply to where it needs to go vs spraying which is not directed easily and or deeply, losing most of the water to evaporation in the spraying motion or having primarily been applied to the surface.
Any water restrictions need to consider those who grow their own food!
What about releasing a few landscaping designs for low water use that people can copy. E.g. some for older homes with large front yards and no driveway, others for smaller strips of yard between driveways in new areas, etc. We can't all afford landscape designers and don't necessarily know how to do it in an aesthetically pleasing way. People are worried that their neighbors will hate it if they remove their lawn and yet that few feet of grass between driveways is unused, high maintenance, high water consuming space (a lot of the water ends up hitting driveways) - ideal for conversion.
I am so happy to hear that we are doing this work now. Looking forward to seeing what we can do as a city and as communities within our city!
Limit immigration
Encourage low water use households with a lower cost for the water utilities.
Ban leaf blowers.
Outdoor water rationing should be the new norm in summer months. That being said special consideration should be given for water needs for growing food.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
City owned land with automatic sprinkler systems should be shut off. The city should be doing 100% better. Stop watering c-train parking lots (because jets aren't properly aimed) on rain days! Stop planting so mush ridiculous grass and ornamental, unnative trees! Actually remove (NOT MOVE) snow from roads and pathways so it doesn't melt and pool (due to blocked storm drains and plow ridges that DO NOT allow for water flow away) and refreeze into sheet ice that now city toxifies with salt melt products!! Stop over using melt products (kills trees and better than nothing grass, leads to ridiculous tax dollar waste on more unnecessary and irresponsibly used melting product and way overcostly replacement of dead trees if they are replaced at all)! Oh, I have more but this city hasn't taken resident intelligence into account for decades. There's another waste of taxpayer dollars—pretending to consider resident input on these costly engagements just to appease residents.
I think the best thing to do is slow down the growth of new communities and end the blanket rezoning that has seen single family homes transformed into 8 different residences on the same footprint. 8 times the demand on aging infrastructure.
as above
Preserving water at all costs is an excellent idea. The city should look at commercial businesses who have timed irrigation systems and whose sprinklers go at all times (especially mid day or after a rainfall even during a rainfall!!), or whose faucet heads are wrongly directed and the water pours onto concrete parking lots or sidewalks or are aimed too high to be effective. I have seen city owned properties on the odd occasion that are also guilty of this.
As with everything over the last decade, too many residents = too few resources. Manage supply and demand before introducing new policies that will affect this balance.
Affordability is a huge issue right now. Please lower taxes and city fees.
I guess every little bit helps but there are those out there that don't seem to care much .. ie .. the ones that continually water their lawns in the hot afternoons ... sometimes to the point where water is running down the street. My neighbor used do to it until he must have gotten a water meter because then the lawn disappeared and the area was mulched over. LOL
No
No.
I, personally, don't think lawns should ever be watered
None. I will use water when I want, and as much as I want. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its fake.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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For outdoors, providing different low cost/free mulch options would be great, or even ability for house holds to mulch their own large branches would be great to help reduce water need.
Calgary's water supply is not unlimited, so population growth can't be unlimited. Okotoks has a de facto population limit due to water supply. Banff and Jasper have population caps, being within national parks. We need to face reality, not live in some kind of hopeful fantasy about the future. Water supply is limited and will reduce in the future due to global warming. We need to be responsible and limit future growth or we will ALL suffer. We can't let greedy developers shape a limited future for us all just so they can make money today. SURVIVAL: Fire response, drinking water. QUALITY OF LIFE: Recreational swimming. Home & community gardens & splash pads. You guys at city hall seem to be into social engineering. BUT ALL THE SOCIAL PLANNING WON"T CHANGE PEOPLE. Individuality is built into the human survival system. I know people who drilled their own well in Calgary. If you want to reduce water use, why not reduce the number of pets? How about charging a home hot tub and swimming pool licence fee? What about community showers? OR we can be wise and plan for de facto population limits. And if you REALLY want to hear from citizens, why limit our response to 1200 characters?!
A lot of this comes down to education. I find many people just have no idea about water efficiency. I also think that there needs to be a cost associated with using a lot of water. I would strongly advocate for the rate to rise to a cost prohibitive level above a certain usage amount. The best way to encourage people to use less is to make using more expensive, and tie that increased cost to the cost of operating our water system.
Would love to see promotion of the idea of not watering lawns, and bylaws allowing fines during drought periods for those watering, using sprinklers, etc. in the morning or midday heat when water will mostly evaporate - this is commonly put into place in times of drought in Australia. Also promotion of rainwater tanks for garden/yard water.
Rainwater capture and swales courses should be freely available to all.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I notice a lot of residential irrigation systems, especially in more affluent neighbourhoods, and they sure don't seem to mind using far, far more than their fair share of the water. I've seen water from these systems running down the gutter and into the storm drain. Tiered rates would discourage this sort of selfish wastage.
Limiting population growth to carrying capacity of the land would be smarter.
Please bring in outdoor water restrictions.
I would like the option to pay for more water use in order to sustain our trees.
Even though the city has a large water license, the opening of widespread building in Canmore and under the new tourism act is going to move forward unchecked and cause water availability problems along with the unchecked growth of the city. Can we slow down Calgary economic developments programs that don't align with a sustainable city?
Don't implement communist dictator style restrictions
Penalty for those breaking rules. Neighbour watered everyday during no water use main break and was reported but never stopped
Set watering days/times can be challenging for individuals with different work schedules - flexibility in these will allow for a greater level of compliance while not unnecessarily making people's lives more difficult
Focus on reducing overall waste and loss. Target outdoor use abuse by individuals and industries. Promote adaptations that reduce use not quality of life. A nice hot shower is a perk of our advanced society. Find and promote technologies that give the benefits of having access to water but reduce overall volumes without always requiring personal sacrifice.
We would all be encouraged to do this. I would hope that after our last emergency some practices have remained which have reduced the demand from what it once was, but I don't know.
Watering of lawns should not be done in daylight hours, or at least after 8 pm. i've seen lots of people watering and see the water running down the street as they leave it on too long. plants can be watered using water barrel water.
I think the water main break with water restrictions showed everyone how much water Calgarians are wasting. This type of education should be ongoing. Periods of no lawn watering should also be introduced.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Business and industry in Calgary should be responsible just as much, if not more, than citizens. They use a lot more water than and at times are not accountable for their water usage like the public is.
Remove sprinklers for lawn and just authorize hand watering
Please, be honest with yourselves about what the real issue is. ITs about our leaky system, and the poor leadership and accountability problems within the city of calgary water system organization that has created an environment of obfuscation and finger pointing, and called transparency and engagement. Stop pointing the finger outside. look within. As the prairies get drier, we can't afford this kind of waste. DO that hard work first. Lead the country in combating water loss from the transmission and distribution systems. Don't accept obviously obfuscating goal setting from your water system leadership. Don't let those powerful insider bureaucrats lead you astray from what must be done first. Grab this as your guiding light. Residents have heard this environmental message enough, and have done our part. Now do yours.
Let's not make this a regressive program where rich don't notice and the rest of us have to choose between this and food at end of month
If city is honestly looking at this goal, then the city must do the same which they currently do not. They force it upon the residents, but do not practice it themselves. The city must pay full prices to residents that go to the extreme to help achieve these goals.
None
More people should xeriscape. I suggested to our homeowner association years ago and they changed grassy medians etc. Grass is awful and maybe there should be some incentives or at least an education program for people to switch over.
Grey water reuse should be thought about. Think tree planting and implementing more shade throughout the city would be helpful. These help cool pavement that water lands on so its temperature doesn’t negatively impact ecosystems. Promoting blue and green roofs would help with that too
Fix the leaking water mains and then see how much water reduction the city needs.
No
I installed automatic taps in bathrooms so they always turn off as fast as possible.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Create something on social media, like a City of Calgary Facebook page dedicated to water management where citizens can write in with their experiences and their ideas to save water, save money on water, find bargains, etc. etc.
People don't care unless it affects them personally, which is usually through their bill and their expenses. On Vancouver Island, The CVRD, a regional government was challenged with year to year level 4 drought conditions and how to get residence to conserve water. Research what they have done and measures that were successful to get residents on board with accepting and being compliant.
Please stop Fluoride
Cut the [removed][removed] and fix the leaks in the distribution system before punishing citizens
I think not until big users are compliant will long term buy in be feasible. Campaign to dissuade consumption of Pepsi and coke products. No data centers with need for water permits in Alberta. No coal / mineral mines requiring water permits.
NA
The idea of charging more money for water after the usage has gone past a certain point--- if that route is implemented, I think some care should be taken for rental properties. Many apartments include the cost of water in the rent. Unfortunately many landlords will use water usage as an excuse to increase rents or to increase the cost of laundry-- even if their building isn't over-using water. There should be more transparency around this issue with rentals, some way to ensure landlords aren't gouging the people who aren't the problem. Because renters really don't use much water, but landlords will gouge and gouge and gouge if given an opportunity.
We are doing out best but more support and information is always welcome.
Not for me, but I have elderly neighbours on all sides that water lawns for 4-8 hours at a time. Some education regarding how much water is actually needed for them would be good to counteract their false assumptions that more water = better lawn.
The more you use the higher rate you should pay. No lawn irrigation systems. Smaller service lines into residents.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I live in a neighbourhood with many seniors. People who grew up washing their cars on their driveways and still do. Often. It's important that we reach people, meet them where they are at and help them be aware of their water usage. I support any initiatives to encourage water reduction.
City needs to fine businesses for watering there yards when it's raining see it all the time
Limit watering of lawns is the BEST idea possible
Start developing communities that use grey water systems in their homes. Capture shower and bath water to flush toilets for instance.
Might need to consider the type of grasses etc. we use on for lawns.
I am concerned about how much water golf courses in the area traditionally use, and maybe they need to adopt drought resistant grasses and reduced watering schedules. For something so frivolous they should really be restricted
Please fix the leaks in the system! I completed this survey just to say this!
i agree with limitations on days of use, restrictions on pool filling, making schools/public areas restrict watering, making sure sprinklers not being used during rain
Heavy outdoor residential users definitely could cut back and I'm fully on board with charging them more for their wastage and heavy bylaw enforcement of fines to support infrastructure repairs/replacements. People who disregarded instructions to reduce use during the water main break absolutely should have been fined more and it's not fair for those of us that did cut down to pay the same.
I think the City of Calgary administration (i.e. you, the person reading this) had pre-determined that we were going to have a "drought" and therefore was preparing everyone to use less water outside and/or be put onto a water rationing system. When we had one year with above average rain in the spring, and the mainline water pipe broke, it threw a wrench into these carefully laid plans. I am not interested in participating.
Higher fines with actual enforcement for people breaking water rules such as outdoor watering of lawns during droughts, washing cars etc. the amount of enforcement during the water main break was pathetic, with very few actual punishments being administered. Education doesn't work with these people.
Reach out to larger users (like seniors homes, commercial and residential properties) to have them assess their water use. We have a large seniors complex that waters early in the morning - and more lands on the parking lot than the grass/shrubs. It is a total waste and should be modified. What incentives do they have to be more mindful in how they use water?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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A tiered system would unfairly target households with a higher need for water. For example, my yard is 3-4 times as large as neighbouring yards. I have 21 trees and 35 shrubs and bushes I need to take care of. My water need is higher than my neighbours. I would be unfairly targeted for trying to maintain a healthy yard.
I think water allowed for twice or three times a week using sprinkler or hose is good practice.
I think it is important to consider renters. Renters may still be in charge of paying utilities, but have no say on upgrading certain fixtures or washing machines. Landlords have little incentive to upgrade because they are not paying the bills.
The city needs to lead efficiency. Fix our pipes so they dont leak anymore. You have a serious maintenance backlog and, as a result, a serious lack of credibility.
I would also like to see the city to create a small front yard signs that would educate neighbours on drought resistant yards. Something similar to political signs, but for education of others. We will likely be the first house on the street to transform our from yard and we have very "stuck in their ways" neighbours.
A huge frustration is seeing the trees on the boulevard being watered, or the sprinkler system on in the park across the street (community centre) when it is raining.
Lets get it going. I love this idea or being water wise
There could be additional opportunities to explore using grey water. There's no reason really that our lawns have to be watered with potable, clean water. Our toilets could also flush grey water. As far as I know, no one is using their toilets for drinking.
Please do not institute a water schedule - I get it, it makes folks rethink how they water, but it also makes people water when they don't have to because it doesn't allow you to adapt based on rain. I do not have automatic sprinklers, I base it when rain is expected and when I am home.
Time to punish the wasteful in more visible ways. Find ways to identify the wasters (like those who water overnight so no one sees them or waters when they should not).
I do not support a tiered water billing system.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Allow home owners to use manual shutoff valves attached to the end of a house (not everything needs to be spring loaded. When it comes to watering times do not be so restrictive, allow people to water restrict the non watering times to the hot part of the day. Not water til 7AM then wait until 9AM to start again. Between 7AM and 9AM is a cool part of the day we should be allowed to water. Instead of watering 2 specific days a week let people just water on any 2 days. Restricting to certain days of the week goes against when plants need water.
I agree with tiered charges and encouraging reduced or better timed lawn watering.
Your survey appears to be addressed largely to residents of single family homes, duplexes, etc, and not to those in apartments, and other multi-family housing. And yet, according to most studies, a full 65% of indoor water usage consists of showering/bathing and toilet-flushing. Other than monitoring our own usage, most of us have little influence on or information about water usage in our buildings. I hope your survey will also be directed to the owners of these buildings, which represent a significant sector of housing. As for my observations of outdoor water usage: I see many, many examples of wasting water, including watering yards in the middle of hot days, sprinklers watering driveways and sidewalks, sprinklers on timers watering immediately after rainfalls, etc. If homeowners had to pay more for water, they might be more careful We learned a lot about using water wisely during the restrictions of 2024 - let's not forget that.
I think every residence should have a water meter with no exceptions. A city wide schedule for lawn watering would also be a good step.
People respond to financial tools. I suggest a tiered rate structure. Increased revenue from water use can then also be applied to fixing leaks within the City's infrastructure. Our household sees the water loss percentage at the City and wonders why it is so high if water conservation and efficiency are truly high priorities for the City.
Please put everyone on a water meter.
We know we use water efficiently. But I think the best incentive is through water usage billing.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Restrictions on time and days for watering do not take into account those who perform shift work and are at work when the times or dates for watering are allowed. This was evident during the water main break last year. Plants suffered and weeds were able to take over which leads to more chemical use. Inground sprinklers are not always a solution due to cost and/or yard shapes.
There should be better education for property owners of in ground programmed systems. So many times you see them activated even when it's raining or the system is watering the road only because the heads have not been adjusted properly.
I do not think restricting and policing our water supply is the issue. Educating the population and empowering them to make informed decisions is the way forward. However, the main issue is the bureaucratic mismanagement and neglect of our water infrastructure in Calgary. That needs to be addressed, solved and updated first before punishing taxpaying citizens.
If there is accurate census data on the number of people in a household, then perhaps the rate changes could be adjusted based on people rather than a flat cap. I.e., each person is entitled to a certain amount of water at the lower rate, not each household.
Sharing levels of our waterways Rotation of outdoor water use Higher prices for those misusing water
I am so glad the City of Calgary is pursuing water efficient practices for households and businesses. I grew up in a small town on Georgian Bay on the Great Lakes in Ontario, where one could assume an endless supply of water, and yet we had restrictions on watering lawns. I have always been troubled by the lack of restrictions in Calgary. I love programs that promote water wise gardening.
Enough central planning. Let me live.
Don't ignore Calgary residents who already employ many of your water efficiency suggestions otherwise you reward only complacency.
Water early morning / later in the evening. Promote rain barrels or maybe make a city program so low income families can afford rain barrels.
The City should immediately begin to repair the leaks in the water delivery system. All the statistics and data I have seen indicate that there is a significant loss of water due to the leaks in the water lines. If these were addressed, we likely wouldn't have to worry about any water shortages! The City is trying to get all residents to take care of the water problems but has done very little to address the major issue.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I'll just reiterate that if surcharges are decided on as a tool to reduce water usage that an over-average surcharge only during water restrictions is the best route to dissuade mass non-compliance (and to not invoke the anger of the '15 minute cities' people.. yikes.)
In a multi building unit, I don't want to be penalized for others who do not reduce their water usage.
None
These programs won’t work if only a subset of city is compliant. Find a way to make it work across the city
Regular restrictions/limitations - especially for outdoor watering are a good idea.
Would like to allow for bucket washing of outdoor windows - uses only a small bucket. Encourage this during drought instead of banning all window washing.
Keep water fees as they are, but if the city offers a considerable monetary incentive for using less water (i.e., property tax reduction), I will participate. I do not support tiered water billing. What's wrong with paying for what one uses? If they can't afford to pay for all their water, then they should save water and use less. When my life puts me in that position, I too will consider using less in order to incur a lower cost. But while I can afford to pay for a shower and a bath, I will continue to pay and use what I want.
The reason people over-consume a commodity or product is because it is cheep.
People need water. The City provides a necessary service in treating and delivering water to its citizens. With rapid population growth, there will be challenges, no doubt, but let's also remember that all water "consumed" is returned to the river via storm drains or sewer/water treatment. Let's be honest and admit that the true limitations are treatment and delivery capacity - any water not diverted to houses/businesses through the water treatment plants and distribution system will still flow right through the City. Once the waters of the Bow/Elbow Rivers, to the South Saskatchewan River, to the Saskatchewan River, to Hudson's Bay are "dried up", or downstream consumers have no water for their treatment plants - then we have a problem.
Lawns should not be given priority nor be allowed to water multiples times a week or even a month! They are only for aesthetics and they will bounce back with the next rain. We have never watered our lawns. Gardens, especially food gardens, should be the priority for watering in a drought. We depend on them.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
We need to be aware that birds, insects, and wildlife do rely on outdoor water systems. Its not all just decorative or wasteful. Our bubbler pond is small but very active. During the lockdown we put birdbaths on the ground and bought bottled water to keep them filled and everyone hydrated.
None
the proposed tiered water billing sounds good! make heavy water users pay more while staying affordable for basic needs.
None
n/a
I see neighbours use so much more water than me, it would be nice to see them penalized for that. We should lower the fixed water costs portion of the bill and increase the price per m3. Perhaps allow a certain volume per month, based on house size and land area, than double pricing for any volume above that.
Tackle the water abusers first before looking at things like fixed watering times and such.
You can’t have tiered water usage without taking into account household size. Not fair for large families which use less water per person than single households.
Calgarys choice to have a base rate and then a low usage rate encourages using more water look to cities like spruce grove that charge around 5 dollars per cubic meter but with no base cost would save water.
I think it is really important to spread the word that our water supply is not going to last forever unless each and every person takes on some responsibility for conservation and cleanliness. The education campaign needs to invite cooperation from all and stay away from guilting, preaching, punishing. If people understand why water conservation is important, they are more likely to comply with guidelines and to work on developing new habits. I think incentives could work (pro-rated for # of people in the household); support for installing water saving devices indoors and outdoors; community initiatives; involvement of relevant businesses in spreading the word and modelling the practices needed.
If the City is looking to establish reduction in water usage via bylaws, enforcement will be key. But it's ridiculous to have neighbors report on each other for water misuse - not exactly community building. Increase regular bylaw patrol and have financial implications, it will be more effective.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Expand education on easy, low-cost water-saving habits Increase rebates for efficient tools and landscaping Provide easy to interpret watering schedules and restrictions Enhance leak detection and infrastructure repair Promote drought-tolerant plants and irrigation tech Ensure programs are accessible to all residents Keep engaging the public for program improvements
Bylaw to prevent/ ban in ground sprinklers for lawns. Prohibiting watering lawns and alternate dates based on address for watering gardens. Help residents set up their own rain barrels. The City must lead by example and plant native drought tolerant species and start removing grass/ lawns where unnecessary. Work with property management companies to implement better landscaping practices that are water efficient/ water wise.
I would welcome a watering schedule as some people water their lawns excessively.
information on water needs for lawns and gardens, timing and amount of watering needed.
Push for the use of rain barrels
People/ businesses watering lawns during hot days or when raining should be fined. Golf courses should have to use stored water.
More businesses / fields should use nonpotable water
NONE AT THIS TIME.
When there were restrictions on water use last summer due to the main breaking, these restrictions only applied to residential users. It was absolutely ridiculous that the city chose to pander to businesses, and allow car washes to run without limitation, and allowing businesses to water landscaping and grass, while not allowing people to water outdoor plants or vegetable gardens.
I have an irrigation system which when used wisely actually saves on water vs a garden hose and sprinkler.
Why is the city not pushing back on immigration? Calgary does not have the water to be a mega city. The whole world doesn't need to live here. Natural birthrates would lead to a slow, sustainable decline in population.
everything is going to cost me more as I am the taxpayer.
Financial incentives like higher rates for those that consume more water.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Please find more ways to save water from the spring rush to take us through the dry season without having to subject our children to the scarcity mindset.
None.
It is important for individual users to be more water efficient but it was noticable during the water restrictions of 2024 how businesses could have done better and arguably have greater pressures on water usage than an individual household, so having additional programs for businesses would be appreciated.
no
Limiting permanent outdoor watering is long overdue in Calgary. Penalizing overwatering would be one incentive I think.
Stop using tax dollars to pay for programs people should pay for themselves.
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3.
the last few years its been very frustrating watching these turn on at 11am and run for 2 hours in the middle of July. The owners dont care, cuz they have nice green grass. Can we legislate when automated sprinklers can turn on?
What is really needed is a proper reflection on our Enmax bill of what we use. Regardless of whether we save water, gas or electricity, that makes a minimal difference. Cut out the administrative fees and taxes on top of taxes. People need to see an actual difference in dollars if you want to motivate them.
initial programs should focus on incentives to give Calgarians time to adapt (start with the carrot), followed by pricing tools for those that don't take advantage of incentives one year later (follow with the stick)
Make rain barrels free and encourage and reward water conservation. Billing should reflect the amount and time of use, and should rise as the household water use rises.
n/a

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Seeing the number of people who disregarded the water restrictions in 2024, I think there has to be a big education campaign to help people understand that we can all make a difference - and what the result may be if we don't take care of this limited resource.
I'd like to see developers incentivized to put in more xeriscaping instead of sod with every new development.
I believe enforcement of policies would be important as I noticed people became relaxed in their own water restrictions when they saw neighbors flouting the rules. I disagree with outdoor watering schedules as I found them to be near impossible to adhere to because of my own evening schedule.
Vehemently opposed to a smart meter installed inside my home.
Day and time schedules for communities for outdoor watering is very challenging with many on shift work and unable to water on designated days or during designated times.
Build more reservoirs
If the city could start a greenhouse to propagate native plants also if they could do more to remove turf grass and instead re-naturalize areas that don't need moving (e.g. interchange cloverleafs, large swaths of mowed turfgrass along the Bow River bike paths) that would be a big benefit for water use.
Don't be cheap, irrigate
Education, signs, city incentives are great, but avoid the pitfall of "we'll just make it more expensive, and that will fix it". You have made EVERYTHING more expensive, especially since Nenshi got elected. STOP RAISING PRICES. It doesn't fix things.
Make it fair. bigger households with kids will spend more water just to survive in comparison to single person. Figure out your priorities. Last I heard, City wants to expand our tree canopy, I keep my trees alive by watering during heat waves. If you plan to punish me for trying to keep trees in inner city alive - well no problem I will let them die. Good luck with expanding your tree canopy policy in the future
I question the value of lawns, especially when they are for areas that people, children don’t use.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I've always wondered how much water is used per household rinsing out containers for the recycling program. It has got to be a lot. Have seen city property with "broken" water lines and it seems to take a long time to get them fixed. Quicker repairs. Finally, should we not put a pause on this insane housing growth so we don't run out of water???
Visible water meters, really that could be the biggest game changer!
Calgary infrastructure is insufficient for current population and cannot solely rely on residents. Many residents are using smart techniques for water usage however restricting usage to conserve is limiting residents ability to use as desired.
This is a silly campaign for such minor change, we're really flooding the country with new comer's while also trying to make things more efficient? Seems counter intuitive to me, if we really wanted to lessen the environmental impact we cause on the province/city we should stop bringing in hundred of thousands of new people every year, it's constantly changing the goal post, while filling us full of people who probably don't share our same concerns.
What about a monitoring program where you compare water meter readings across a street or neighbourhood and target the top 5-10% of users for one-on-one education? Most people aren't deliberately stupid about this, they've simply never been told.
I think you're going to have a tough time micromanaging people's lives until the city gets its own house in order. If water is such a precious resource, why does our distribution system lose over 20% to leaks before it gets to the end user? I live in an area that has to leave a tap running CONSTANTLY for sometimes 6 MONTHS at a time wasting thousands of litres to prevent freezing. Until stuff like this and the systemic leaks stop, the city has no business or moral authority interfering in our lives.
Living these days is very expensive already. Don't add to this by making usage of water expensive too. Education is probably the best way to go rather than imposing more expensive ways on consumers to reduce water usage.
During 2024 summer, when water outdoor restrictions were in use I saw plenty of people and business ignoring restrictions. It is necessary to fine violators, because many people just don't care.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
The overarching theme of my answers is that if the City truly wants people to buy in, they need to repair the goodwill they lost during the drought due to poor communication. By starting off by stating the costs, benefits, and mainly, reasons why, things are being done will go a long way in determining what Calgarians truly want. For me, that is the ability to pay a fair price for the water I use, with incentivized use if necessary, but the ability to water when needed outside due to the schedule of my life not allowing to always abide by night time watering.
I think people are generally mindful with their use without your prescriptions.
Create a small rebate to install an indoor tank to collect shower water to flush the toilets. Cost to install/engineer is about $ 750.00. Provide a rebate of 10-25% with declining % after each 3 years.
We all need to be aware of how privileged we are to have potable, clean water so readily available. To live in Canada and Calgary is a true blessing. We should not be so wasteful when others don't have this amazing opportunity. If everyone had a least one rain barrel I believe it would be helpful. Unfortunately just walking around with the hose is more convenient for most people and it takes a little energy to scoop the water and carry it to each plant, but it can be done and provides a sense of accomplishment. All they have to do is try.
If city thinks the city of Calgary is growing than it should divert it's energy and resources towards building a new water purification / storage and pumping facility.
Again, teaching children and young people about ways to conserve water through school programs and/or with presentations by the City of Calgary would be a great way to help in this effort. The City could easily put together a multimedia presentation coinciding with hands-on teaching tools to make it a fun, educational approach adjusted depending on age level.
Why not have rules to water lawns only twice a week? Less watering would promote more root growth and less need for the lawn to be watered. I never water my lawn; if we have dry weather, it naturally turns yellow but turns green again as soon as we have rain. My family is from Victoria, B.C., and were never allowed to water their lawn in the (very dry) summer. Watering vegetables and fruit was allowed on a basis of every other day, depending on whether their addresses were even-numbered or odd-numbered. Everyone accepted it!
The City needs to stop wasting water with over tree planting - near our street some fool planted 6 oak trees only 4 foot apart. 5 of them will have to be chopped down as they grow, so that means watering all those trees until they get too large and have to be cut down. For that space, 1 oak tree is the right solution. We shouldn’t stop planting trees, the more the better, but it has to be done by somebody who understands their ecology.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Please prioritize curbing lawn watering. Asking people to cut back on showers or baths has a major impact on lifestyle and health. Lawns, on the other hand, are a totally unnecessary luxury. I'd love to see some public education that promotes the idea that lawns are environmentally wasteful. I'd also love to see more pollinator gardens and reduced mowing on city property, as taller grass needs less frequent watering.
Nothing! This is not the 90s we have done it all.
Please allow drip irrigation as an efficient way to water. At present, we have ours on a timer to water 15 min a day in the early morning. It only waters as much as the plant needs right at the root. Yes, watering from a rain barrel is better, but that is not always possible. I would also like recognition that food crops are more important for watering than lawns. I also think you should be allowed to water flowers and trees as those are also important to the city, but drought tolerant varieties should be encouraged. I get frustrated when growing my vegetable garden is lumped in with people watering their lawns.
Let council decide for the citizens. This sounds like it's a "pick your poison" initiative by activist city staff. Global climate change panic is finally being shown to be a hoax. Been around 1.5 degrees now since February of 2023 (almost 3 years) & the effects are negligible or non existent.
Keep the program positive - during the water break rationing the messaging was negative and at times insulting and didn't offer clear measures and outcomes. Frankly that campaign set alot of people back a few steps - need to work as partners with the consumers not "big brother"
Please refer to my answer to Q1
Leave the current system alone.
harsher fines for those watering during restrictions
in order to get citizen by in perhaps prizes of improved water management. Also holding commercial users to the same standards.
We must all be mindful about water use.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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I know that you are doing your best to educate the public regarding water conservation but it absolutely drives me up the wall when I see people washing their vehicles in the alley or street (especially those [removed]s with soap!) grrrr and even during the water restrictions last year I saw people washing their cars. Or letting their sprinklers run forever so that there was water running down the alley or the street. Yikes! It boggles my mind.
I want to see the city modelling this behaviour in space sit owns or manages. Why do we keep putting down blue grass and annuals as city landscaping? Use water wise local species. Why aren't more city facilities using water wise appliances, and the city's employees being educated on conservation?
People who use way too much water should be charged more
Focus on the EnMax bill and affordability, please.
Our outdoor landscapes are colonial designs that are very wasteful and harmful. We should encourage permaculture designs and begin by allowing lawns to simply go wild not have bylaws requiring lawns be mowed.
I think every house should be metered for their usage. I have a home in an older neighborhood, where very few of my neighbors are on a meter. It 100% shows in their usage, or their lack of care and how much water that they actually use. Water meters need to be in every home
I am extremely glad the city is considering this initiative and hope it moves forward quickly and firmly.
Besides their plants, I don’t get why people are so attached to other outdoor uses of water. Besides the habit and nostalgia of washing one’s car outside, seriously, what’s the upside?
https://infoarizona.com/understanding-phoenixs-water-conservation-efforts/

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Since the main break, it is somewhat apparent that the City was itching to increase the regulations on how people use water. I would recommend that the City ensure they are doing everything on their side that they can to reduce leaks in the system if they are going to start regulating how/when people use their water. Living in an older community, I have been very disappointed by the crumbling infrastructure of the water system. Our household has been impacted numerous times by unannounced water shut-offs because the valves on the water lines don't work, and in order to shut off water in a certain area they have to keep stepping out valves to find ones that work. And even then I have had to see the city make repairs to lines "hot" because they can't get lines shut off, so they just bleed water out of the system to try and depressurize. If this is the state of the City's infrastructure, and wastage that the City has, it is going to be difficult to get someone to care about saving 1-2L here and there by watering the garden differently or not washing windows.
Water restrictions imposed by the city is essential.
Our complex uses irrigation system - Can someone from the city come and inspect to ensure we have it set up so it's most efficient? Will the City be able to assess and make recommendations for condo complexes? We pay Equium to manage our property, so can we have them reach out to a City contact for help?
Get rid of lawns! Many problems solved! All new areas in Calgary should provide some form of xeriscaping vs. lawns.
no. but very happy this is being addressed and thought about and considered.
Tiered water usage will have to be tied to number of members in household, taking into account children. Families with kids will be disadvantaged paying higher prices.
We pay for the sewage portion of water we use on our garden though that water doesn't enter the sewer. This is unfair. Our watering outdoors is ALWAYS done by hand. There is too much wasted water running down the road from irrigation systems and insensible loss from sprinklers and such.
I think some education around permaculture would be very good for the citizens of Calgary. The philosophy is quite interesting and involved but some of the ideas include plant native plants or plants that are zoned for Calgary climates, using mulch to keep water from evaporating, saving rain water or snow melt, growing a diversified garden, and keeping our soil healthy can lead to using less water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Water storage is a big one even for the City. Cisterns or other storage devices to supply the City with non potable water for certain necessary activities. Ways to gather snow, like the large dump we had on Nov 24 would help.
It seems unfair that the billing is set up to charge a fee for water use and that same volume of water is used as a proxy for wastewater charges. If I should be more efficient and use conservation techniques (e.g., reusing grey water for plants/trees) then it is unfair that I have to pay a wastewater charge for the same volume of water that is consumed.
Refer above comments. Education education education. Give us facts and figures. A general comment I hear is “the Elbow and Bow are still flowing and have lots of water”. Mandate rain water collection on all new buildings including industry. This also helps helps minimize storm water issues/flooding. Re-use if treated water for irrigation. Ban watering on golf courses and public property.
Given the volume of water lost by calgarys distribution system stop the Orwellian behaviour and repair the city water mains.
Watering of lawns should be banned completely. Having to chose between a green lawn and washing clothes, showering every day or flushing toilets is a no brainer.
Nope. I do it the right way.
N/a
Read my earlier comments
I am surprised this consulation so far has not provided the opportunity to review specifics of how water pricing would be changed and provide comments. For example, how is the City proposing to establish the tiered water rate system?
I think more can be done before water gets to our home. A larger capital program for replacing leaking pipes in the distribution system. Some people water the city trees on boulevards and the grass. There should be some compensation for that.
Every home in the city should have a water meter. We’re in an older neighborhood and our neighbors don’t have water meters and waste water
The City should assess the water network, manage leaks, and provide the public with success metrics before they look to citizens to take action. Lead by example.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I don’t mind limiting days of irrigation either. If we have to limit our usage to certain days of the week that’s fine by me - there’s no need to water your lawn 7 days a week. 3-4 days a week is plenty.
Not sure how it works with golf courses and industrial uses and businesses, but knowing that they also make a difference and reduce usage would be good for the general public to know.
I wish there was a way for houses to use grey water for flushing toilets. If RVs can have a grey water system, why can't houses?
Calgarians are responsible with their water use.
Using social media to highlight the various programs and tools available
none
Water smart is a great idea but when I see the street being watered by anyone I think we have a long way to go. How hard is it to move a sprinkler or adjust the flow. The city fixing the thousands of leaks in the system worth probably buy 10 years time (guess). Does the city value the trees? The parks? The greenscape? Rock front yards add to heat.
Like I mentioned earlier I can cut my lot clear of 50 trees and turn it into desert which will reduce my summer outdoor water use. If you don’t get this bylaw right it will have unintended consequences for the city that may adversely affect aesthetics across the city.
Just focus on providing water reliably, and let people live their lives that choose to.
Our condo Board of Directors made the short-sighted decision this year to remove all of our rain barrels that had been purchased and installed over the years, citing insufficient rainfall, low resident use (hard to use if no rain) and high maintenance costs. Also, they claim it only costs each resident about $1.60 per week from our own taps to water our 30-year old mature spruce and other trees on our respective properties, saving hundreds of dollars that would otherwise be spent on trucked in water. Many of us dispute the Board's calculations and decisions. An accurate breakdown provided by the City incorporating the actual full costs of water, adjunct sewage and admin services plus, would be a valuable piece of information and guideline for any Calgarian.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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I wash my mountain bike sometimes after a muddy ride. If I ride again without cleaning it damages parts. Also the construction near my house causes dirt to accumulate on my deck and windows. So some exceptions should be made for practical uses.
I would suggest fixing all the broken pipes in that city that are leaking water before it arrives to my home.
Good idea to charge more during peak or after a base amount of use.
I was raised in a small town that ALWAYS limited outdoor watering (even and off numbered addresses had different days). I'd like to see encouraging focus on low or no water landscaping to decrease watering large green lawns especially in front yards that people don't actually use.
Keep the Centenial park fountain running throughout the summer. It is one of the few ways that low income families can keep their children cool.
Invest in infrastructure! Without water city and citizens will not survive for long!! You know it, make progress and not stupid promises
Updating water meters to on-demand meter with an app would be nice, also fixing city leaks and increasing efficiency for the transmission and pumping of water would help.
This would not be an issue if the city did its job in building and maintaining infrastructure.
Stop taxing water, and provide tax relief in general. Very disappointed.
Get a life
Incentives! UV lamps for cleaning rain water!!
Thanks for doing this. I do not like the idea Of watering on set days. But between the hours of 10 pm - 8 Am and varying that based on sun seems smart. Best of luck & remember "the simplest solution is always the best one"
I often wonder what incentive programs are in place for residential users who live in multi-unit housing such as apartments to reduce their water usage given they generally pay a flat monthly condo and/or rental fees regardless of their actual usage.
You can't enforce your way into efficiency

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
This is ridiculous. Again stop approving new large residential developments. Enough people live here, and enough people use the water as it is. If they want to work here they can commute and those communities can have their own water problems.
Limit commercial excessive use of water (car washes)
Not everyone has the time or capacity or knowledge to participate. Ensure equity of access. Reduce impacts for people already in poverty. Educate the kids. They are gonna need to save the planet, cos we are failing!
Make sure this wont harm condo owners.
I refuse to accept the idea that water restrictions or certain days of watering is an acceptable policy. It’s ridiculous overreach by the municipality and I encourage you to abandon this idea.
This survey feels useless.
Do spend taxpayer dollars and then tell us to cut back.
City should make a priority to plug leaks in the water main system.
I believe tiered water pricing is appropriate to prevent waste and discourage water of lawns and hosing down sidewalks etc. The current billing structure also is discouraging for those of us who try to minimize water usage but still pay nearly the same amount since fixed costs are such a high proportion of the bill.
Yes, As Calgary's Bow River is downstream of the mountains from which it flows, we must ensure its quality is maintained. Alberta's premier has approved drilling for coal on the Eastern Slopes that run along the waterways that feed Calgary's Bow River. Alberta's premier has also green-lit an A.I facility in this province, that will further water consumption at an unnecessary level. All approvals to these projects must be revoked effective immediately, and Alberta's premier must be fired and charged with intentionally causing harm to the province that she is meant to be stewarding. Her incompetence is dangerous and embarrassing to Alberta.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Don't have fixed watering days and times. It pits neighbours against each other and is an enforcement nightmare and waste of time. Tiered water charges plan is much easier and more fair. As a growing city, the more rules you make, the more enforcement you need, the more admin costs you have. With a tiered system, you actually end up with more revenue, lower expenses, and can adjust the tiers if you find some people abuse it. But if you do make the mistake to say you can only water on set days and times, make an exception for drip irrigation like rainbird systems. They barely use any water but often require daily drips for vegetables and fruit trees. Also, people on corner lots should get an extra day for watering if you make the poor decision to have fixed days. They are responsible for a lot of extra land with plants, trees, grass, etc vs a small mid block lot and not everyone can stay awake all night watering things by hand.
Push for replacement of wasteful tank heaters with tankless ones which are much more efficient for both water and energy
The questions indicate that the City is very much “on track” in its goals and strategies to improve water usage. I try to collect and reuse household water by pouring it into my rain barrel when appropriate. I also wash my dogs outdoors on the lawn in warmer weather so that the bathing water goes to the grass. So much of our water could have a second use if it was easier to divert.
Stop washing empty office building windows. Stop washing city buses and police cars as often. Start planting native berry bushes, fruit trees and vegetables along EVERY government, school and industrial chain link fence to capture the useless run off created with your monkey-brained landscape and building designs. Turn off the invasive and very unwelcome transit shelter white lights, and streetlights, after midnight. They interfere with natural water flow and evaporation processes you pretend to care about. Go ahead. Ignore me. Why change now?
I think there is just a lot of keeping up appearances that causes ppl to desire certain landscaping that requires a ton of water. Promoting diversity and unique approaches while highlighting the water conservation (and potential lower maintenance) benefits could really help it sink in for people. People generally want less work and fuss...but they don't appear to be willing to give it up if it makes them "look bad." Conservation, unfortunate, still isn't "cool" and instead it often sounds like more work...even just mentally.
Who the hell got this stone-[removed] idea into their empty [removed] vapid head?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
The city must consider growth and how much water it provides to neighboring municipalities as a start. The issue is not a water shortage per se, but unchecked growth. Campaigns with infantilizing messages about shortening showers or watering on select days will not be received well by Calgarians as we are tired of this overreach without the attention to root cause (unchecked growth). Tax dollars should not be spent to incentivize re-landscaping of personal or commercial property.
I am hesistant to want to spend too much of tax payer dollars in doing simple in house checks and repairs. For instance, it bugged me when the province was paying to have people come to your house to change your lightbulbs to LED. Like really? Who cant change their own light bulbs? Now I get it, plumbing is more complex. Is there a way to start off by using volunteers who donate some time?
The city sends a bad messages: 1) we see fire hydrants being flushed out and the water allowed to run down storm drains. Why is the water not retained in tree-watering trucks????? Could city departments learn to work together? 2) when exploring building an addition to our house - the city insisted we tie downspouts into the storm water system…..even when we told them we relied on rain barrels for watering our garden. Can the City not be more co-operative with homeowners who take the initiative?
I am glad the city is taking this seriously! I have been trying to use water smarter especially outdoors the last few years, and I have ended up enjoying my outdoor spaces a lot more. I think it would be awesome if more Calgarians could do that.
Tiered pricing supports those who are paying attention and does not penalise households who are watching their outgoing payments
Can use water schedule however need to make sure a person can get opportunity to use water at two different locations at different times.
The city needs to focus on providing a reliable system and stop harassing the citizens about water. There is plenty of water if managed properly. I don't buy the propaganda.
Please, please, please consult the Calgary Gardening Group - Facebook- for input. We are enthusiastic about saving water to grow our food and grow responsible gardens. Membership =97.7K

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Consider new building practices that have grey water pipes built in with easy valve systems, so bath or shower water, for instance, can be diverted to washing machines. I'm sure SAIT would be a good partner. And I'm sure other cities worldwide have building infrastructure that reuses water. Please look beyond Calgary for solutions. As a city we are pretty parochial /inward looking. We don't have to reinvent anything - water solutions exist elsewhere (Europe?). Do some homework!
None.
I agree with the tier system heavier users should pay more but an equitable baseline needs to be established. Multigenerational and larger families will use more so will pay more automatically. So the administrations problem is how to ID heavy users, what volume of water is heavy? Trying to limit water usage would be very difficult to enforce. it needs to be an education and convincing exercise to coerce the public to change their mindset to save water. I never understand why its necessary for example for people to wash their driveway as a concrete driveway is better than a gravel driveway but its just a driveway. Sweep up the thing and keep it neat is all that's needed
Using a carrot vs. stick approach may be a better idea. This would be a program that rewards the households that use the least amount of water with a rebate on their Enmax bill for a job well done.
Waterparks being put up in the city. Waste of money
Climate change is not real- the earth has always cooled and warmed and first it was "global warming" then it was "global cooling" and now it's "climate change". The government should back off our natural resources (and perhaps use what we have like oil) to gain more money so that the government could put it towards being more efficient. The citizens should not be the ones paying for it
Instead of showering every day, I would suggest to use the system to apply in the toilet that works as a bidet. Also to wash armpits every morning, so the shower could be avoided for a couple of days.. (I shower every third day). Obviously, it depends on the kind of job... for some, a shower is needed every day..

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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As a large family, our indoor and outdoor water needs are naturally higher. With multiple children, laundry, bathing, cooking, cleaning, and caring for pets, there's only so much water we can realistically reduce without affecting basic daily living. Pets also require drinking water, cleaning, and outdoor upkeep, which adds to our use. While we try to be efficient, not all water use is optional. Because water is a basic necessity of life, raising costs or adding financial pressure for essential use feels unreasonable, especially for bigger families or households with pets. Efficiency programs should support families through education, affordable tools, and meaningful rebates—rather than penalize those already using water responsibly. I realize feedback like this may fall on deaf ears, but it's important to recognize that not every household has the same ability to cut back.
Don't agree with the one purposely to change how I pay for my water use…a new tiered payment system as i believe this would be hard to track and may result in a very large water bill. I would prefer a watering schedule for outdoors and maybe some type of reward system for those that keep their water usage under a certain point.
I support the idea of using tiered water rates based on consumption. It will be difficult to develop levels that are fair for many different circumstances.
We dont need a "watering schedule" leave gardeners alone.
I'm in favour of tired water rates as well as water schedules
Garden centres should promote water-wise gardening techniques and plant choices. They City could partner with garden centres to promote procuring water wise and native plants, using effective signage in the stores for easier selection, host workshops for citizens to learn.
Seriously consider city upgrades on rec centres, schools, fire halls, etc. I'm sure that grants could be utilized for this, perhaps it could be a Green Municipalities Fund project around water use.
The easiest way to reduce outdoor use is to have scheduled days to water.
Stop reducing the water pressure in Bowness over summer. It's a waste. Causing most households to flush toilets multiple times, thus wasting more water.
Provide water catch bins at each home to collect rain water.
Im fully opposed on implementing any sort of water restrictions
Make a program that allows us to apply for our gardens to be made exempt due to biodiversity merit/food production so we can water gardens.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I think the proposed ideas of tiered billing, shortage surcharges, and permanent outdoor watering schedules are good ideas. It's really simple - the more water resource a person uses, the more money they should pay. Stop asking people to "volunteer" to use less water because it doesn't work that way.
Stop looking for ways to get more of our money. Look internally for savings.
The City should first focus on fixing the 25% water loss through the distribution system before restricting citizens' activities
We try very hard to use less water and I think we do a fairly good job. We save money which is really great too. Maybe a slap on the back or some recognition of the work we do would be nice.
Hardscapes - reduce the green grass. Offer incentives for people to NOT have grass. It's ridiculous how people have a stigma about having a well manicured grass and status. or increase water cost when over a certain limit per household. When it hits the pocket book, people will pay attention.
My main feedback is that efficiency should not override practicality or personal choice. Most homeowners already use water with care, and many outdoor and indoor needs are not optional. Lawns, gardens, trees, pools, and hot tubs all require a baseline amount of water to stay healthy and safe. Indoors, daily living already dictates how much water is used. I'd prefer the City focus on infrastructure improvements, leak prevention, and long-term planning rather than restricting responsible homeowners. Flexibility, not rigid controlled scheduling, will build more trust and cooperation. Respecting that different households have different needs is key to any successful water policy.
Fix your infrastructure. There's your efficiency. At least attempt to properly risk rank your sustaining capital cost for once. City admin that thinks they can use a crisis of their doing to then take rights/services away from citizens need to think again.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Really clear info would help. Info provided for current water restrictions has often had a lot of grey area - i.e. providing clear info on when/whether outdoor restrictions affect drip systems - i.e. I use a drip system connected to my outdoor taps for my greenhouse and for some gardens. AWas near impossible to understand whether those are considered watering - they are far more efficient and need to be run for longer periods - albeit with much less output per minute, say, than watering. You can't hand water with a drip system. And do greenhouses count as indoor? Since they don't generally get water from rain. And what counts as lawn - I have naturalized my front lawn (it has a border so now is a flower bed) - so should be able to water it. Hand watering at night is not realistic for everyone given other obligations and the need to do slower, longer waterings to get stuff going and keep water from just running off. I'd rather invest in drip hoses and more efficient watering attachments and be allowed to not be hand watering. And get cost effective help in upgrading my outdoor taps to leak less and connect better to hoses to reduce leakage (big water wastage!).
Major water main breaks have a significant impact on maintaining our water. Perhaps it has even more impact than small improvements by individuals. I hope that that the projects to improve the inspection, maintenance and our aging water infrastructure aren’t solely being funded by the change in water usage fees.
If we have an extended period of drought, we do need to water the lawns (back yard is HUGH). So not sure how we can save water on that.
I support the City's efforts in this area.
The problem here is that we are tackling the symptom, not the cause. Government needs to deal with immigration first. We need to prepare infrastructure before bringing this many people, not after. The whole idea of this program seems like government made very poor decisions in regards to the issue of the incoming people and is now expecting for Calgarians to pay the price of their poorly und unwisely done work. We need more planning ahead. We need fixing and changing infrastructure and not allowing a burst pipe to take 2 months to be fixed. We need to be prepared for unforseen surcumstances.
I don’t think limiting water use is the answer. If the city infrastructure cannot support to rate of growth, then perhaps we need to slow the growth. The city has become far too crowded and its clear the the city isn’t able to adequately manage the growth if we’re considering scheduling water times and dictating how people can and can’t use their water.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
City needs to lead by example and stop planting grass. I find it very concerning that city managed green spaces outside of downtown are so poorly cared for. Trees are planted, not watered then die and are replaced. Grass is only cut and areas are shrubs and trees are not maintained. There should be more arid gardens planted. We still need green spaces to absorb water to prevent flooding from runoff but we don't need as much grass. Might be helpful to consult with Palm Springs who started water mgmt and degreening 10 years ago. They may have some good ideas
There should be a surcharge for outdoor pools. What does the DATA tell you? Have you looked at actual data?
STOP THE PROPAGANDA!!
Restricting certain usage to certain days doesn't work if people aren't here every day. Lots of people work out of town sometimes, go to cabins, travel, etc.
I can't think of anything else. I am simply very grateful that this initiative is being introduced to Calgarians, and hopefully will get a large response.
In my neighbourhood, most people use water efficiently, so word seems to have gotten out but you need to continually advertise to Calgarians all they can do to become more water-wise.
The City should actually look at citizens access to car washes - had washes as we needed to drive 15 km to the closest one.
don't restrict our water. We need free will and choice.
If you curtail Calgarians' water use then allow data centres to use it, the people will react very badly. And yoh will not like what we do.
Don't make the bills tiered on usage, that's just busy, just raise the rate across the board. Also, banning outdoor watering on certain days for lawns is great, but not for growing food.
I feel that some people are selfish when it comes to lawn watering and continue to water even during restrictions. It might be appropriate to have a register of homes with underground watering systems to check against overwatering of lawns during times of drought. They might need to demonstrate compliance with water restrictions…..?
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Look at examples already used in other jurisdictions like Europe. What are the ancient ways of conserving water but also methods used to grow plants that also attract water retention in the land. Introduce these topics into the education curriculum. Is there any ways to know how much old appliances are out there that suck up water? Point of sale incentives and rebates on water using appliances?
Please encourage fewer lawns and less waste. Washing a car on the street is for horny 80s movies, encourage people go to proper car washes.
Do not like the restrictions we we under with the water main break. Because of the shape of our yard, and variability of vegetation, our use of drip irrigation in much of the yard, the idea of having an hour twice a week to water simply doesn't work. We can't throw a sprinkler on to water the yard, that would actually waste water.
Stop expanding newer communities
I'm single and try to grow a lot of my own food. Approaches to this would be helpful, especially in-person sessions run by the Calgary Horticultural Society.
Most people are fairly efficient in their water use as we already pay for what we use. I get very angry when taxpayer funds is are used for subsidies and incentives in the name of equity.
Clamp down on businesses and city where watering when raining.
I think that there needs to be more ideas to decentivize using water to wash driveways/sidewalks and vehicles. IMO this is the most wasteful use of our clean water resources.
I think timed/rotating allowances for outside watering should definitely be a plan used.
Apply restrictions to lawn-watering, with exempotions for watering trees and perennials or vegetable gardens. Use rebates or other means to 'nudge' property owners
Education and partnering up with local landscaping companies along with energy and WRS would make sense to help educate our citizens.
I believe CP rail uses copious amounts of water to create hydrogen fuel for perhaps that program should be looked at

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Leave well enough alone with the price of water and just educate the people
Get rid of the smart meter it does nothing good but cause health problems for the people living inside the homes with smart meters
Non-automated car washes are extremely wasteful and should carry limitations and/or higher water rates. Same for ‘restaurants’.
This survey is leading and does not provide the option to say the city should not be playing a role. You will be able to report that 100% of your respondents want/requested help. This will not be an accurate reflection based on your survey questions. The city needs to address the 25% of water loss in our outdated infrastructure before asking the tax-paying citizens to make up for their inability to get quality infrastructure projects completed. Please feel free to contact me if you would like to have a deeper conversation.
helping understand the costs of water use. It seems that not everyone uses water the same way
I read in the news that youre thinking of introducing a tiered fee schedule? I.e. a low price up to a certain amount. I am very supportive, I think this is an amazing idea.
Our water efficiency efforts in Calgary need to be stronger to match the efforts that communities around Calgary make and to be a better example with in Canada. For a major Canadian city we are far behind in promoting the water efficient conversation among our residents. I am very concerned about the size of our City and the declining volume of water in the Bow and Elbow. Please keep up the effort to get this conversation more attention in our city.
Our green canopy provides a significant benefit to maintaining micro- climates, wild life habitat and ecosystems. It is significantly more efficient and effective to invest in water resources to allow it to survive now than plant new trees later. Simply put- extremely curtailing water usage provides a temporary benefit but at a long- term cost. Soil becomes hydrophobic and can not support life. More water is needed to recover than what was originally needed to maintain. By using timed irrigation instead of hand watering at low use, cooler temp. times during the day we actually can save water.
We probably shouldn't allow any data centres to be built if we are trying to conserve water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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I'd like regulations to be in place for new housing developments to make sure water is used efficiently. I'd also like there to be regulations in place to prevent communities using water to water non-native and high-water-needs plants.
This is a carrot and stick situation. I think encouraging good water use is important, but I also think people who excessively waste water need to be fined. There are a lot of people who don't understand climate change and don't care.
The simplest plan is to have odd/even days for water consumption outside. Ensures less usage...and time-of-day, no need to water when it is hot. Evening watering only
No watering for hours at noon. Bylaw tickets should be issued more
I think there should be enforceable limits on outdoor watering using municipal water to no more than once a week, and not at all if it's rained in the past 7 days. It's appalling that so much water is wasted on non-native lawns.
There also has to be some input on people in households, so for example, my household has six people living in it all adults. To have jobs that require them to shower every day. At least one full dishwasher every day sometimes too, and at least five loads of fold laundry a week. So how do you compensate if you want a tiered system for those that have big households? Anything can be made practical as long as it's fair and adequate tools are provided and somehow incentivizing issues that are a cost to household i.e. appliances
Raising rates will not work. We are an extremely water conscious family by choice and have invested in upgrades to our appliances and water tank without any rebates, yet the water bill is still ridiculously high. Our water usage can't possibly be any lower so we will be punished for simply using running water which is ridiculous.
How about a reduction on your water bill for using less water?

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
There is a science to planting trees and outdoor landscaping that can be beautiful, lush and help us with water sustainability. Most people have no idea how to do this. There needs to be a balance between outdoor drought gardens and using power for the a/c unit and trees are the way to support both. Having a house with a front and back garden full of rocks, barberry shrubs, and Karl Forrester grass may avoid the water issue, but people will still crank the a/c inside because there is no shade on the building. All houses should have at least 5 trees on the property - 2 deciduous, 3 coniferous so we can recycle those leaves for the free mulch we offer everyone the next spring. This free mulch should be offered end of rainy June after the beds are watered and that mulch will keep the soil damp. People also have a limited understanding of how to cut and maintain grass- they cut it way too short! If you choke out weeds with grass, leave a long cut (4"- so when you walk on it you leave a footprint) you don't need to water the grass everyday because it's established and not competing with the weeds for water. Follow the sun pattern on houses and landscape accordingly.
Let's talk about the root problem - where our water comes from. We can, and should, do everything possible to maximize the efficiency of water usage indoors and outdoors, but the City should also participate at the provincial and federal level to safeguard where our water comes from - the headwaters.
I think that building relationship and trust between the people of Calgary and the water department would be remarkably helpful. When the drought happened I heard things like, 'they are just trying to scare us', 'It isn't as bad as they say'. Somehow there needs to be better balance between transparency and not inciting panic. There must be a way to be more open with people and not create panic. Maybe sometime panic is warranted? Perhaps share plans where the city itself is cutting water or having big businesses like Suncor share what impact they are making to reduce as well. As a single Mum, it can feel like the city is placing so much responsibility on little old me and not places that use remarkably more water, like larger businesses...
I look forward to seeing what you can do to make this affordable, not a lot of investment for citizens as we are all strapped for money.
It seems such a waste to use treated water for flushing toilets and outside watering. There needs to be a way to recycle indoor grey water for outdoor use.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Encourage more climate appropriate tree planting to shade lawns and houses.
The conscientious people aren't the ones who need to be targeted most often... it's the anti authority people like those who flagrantly water during a ban. Who don't get tickets anyway, just warnings. Keep up with educating kids in schools as they can be good stewards moving forward. Do not make watering days mandatory. Or at least give exception for circumstances such as disability. Not kidding that my health can incapacitate me for days and that doesn't align with arbitrary watering programs Industrial use can be obscene...
Do not try to mandate/schedule water usage. My food garden and trees need water when they need water.
I'm concerned about the city reducing access to water. Growing vegetables, fruit trees, and shade trees is extremely beneficial to the environment (less pollution from transportation of food and reduced use of air conditioning). These should take priority over reducing water usage.
I hate to see water wastage and I think the City should stress water conservation more. We need to conserve water like we did during the water main break in 2024. The City should have put water restrictions in place in summer 2025 to demonstrate that they are really serious about water conservation. The City needs to be reviewing the number of new people coming to Calgary and restricting that number if there is not going to be enough water for our growing population. Calgary needs to be forward thinking and not only for just the upcoming 4 years but for generations to come.
If there is amble water supply in the Bow and Elbow River, there should be no restrictions. Immeasurable only implemented when their are restrictions
We pay taxes and to use water, we shouldn't be limited by how much water we can use.
Why not do a program that helps people grow more clover lawns, plant native plants that'd use little water. When growing gardens mulch to save on water. This not only helps the water situation but also helps the pollinators.
I think the measurement measures and communication from the city are vital. Like the Garbage app, perhaps there could be a Water app with neighbourhood specific schedules etc that would notify you when appropriate, etc.
Got rid of all of my lawn, slowly xeriscaping, many water barrels mean I try to be as water wise as possible

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Are there options for greywster use for outdoor watering?
The City of Calgary needs to replace and repair old municipal water mains and pipes. Huge amounts of water are lost through leaks in the municipal water piping. The City needs to invest in maintaining and proactively repairing these issues, rather than waiting for a major water pipe to break, like what happened in 2024. This would be a far more productive approach to reducing water wastage compared to the other measures identified in this survey.
I don't have any other feedback :)
Check on older buildings delivery systems and ensure landlord/owner compliance to water efficiency through tenant surveys & city inspections.
Please consult more with residents and work on education in schools and community organizations.
Use a ladder approach to costing water usage. The more you use, the more you pay.
People will conserve more if it costs more and we still have weakness in the water delivery system without full bypass options for the mainlines. That revenue could come from this update.
Inform the public at how much water is wasted when trying to get the “perfect green lawn”; encourage public to plant more drought tolerant and native plants
Please don't tell me when I can and cannot water because I personally do enough to conserve water. I agree ppl need to be educated and informed but go after businesses that use a lot of water.
I would love to see significant restrictions on the use of water outdoors, especially for watering lawns, which is so wasteful.
Please ask people to ensure their rain runoff is going to lawns, trees and other plantings around their home, rather than running straight down the driveways to the back alleys or the street. Many of our big trees are dying due to lack of water around the city and just doing this one thing can save many of them, on private properties and city properties.
Create a chat group (Reddit style) so we can share local ideas, tolls, tips, contractors etc
fix the big water leaks in the infrastructure our tax dollars are supposed to fund and fix the big money leaks at city water services and i might be more convinced the effort is worthwhile. …publish the total cost of the emergency feeder line repairs in 2023 & 2024 and the cost of city employees overtime to fix the services they were paid to maintain in the first place.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Thank you for doing this! To say the least it creates good awareness
City should continue to cut back on watering grass wherever possible.
I feel like commercial users waste substantially more water than I ever do at home. When I see a super leaky faucet or toilet it is always at a restaurant or business and it never gets fixed. I also notice a lot of city water usage (sprinklers, etc.) where the city seems to be using water indiscriminately at times when I am making efforts to conserve at home.
#1 leave us alone #2 stop raising costs #3 increase water storage (add a dam) so we can enjoy using water, Calgary is nice and green when we use water
Please don't tax me more. I already use minimal water and I feel this approach would punish good people like me who don't waste water. Go after the real offenders and if the City is concerned about not having enough for its population, stop developing so much! There are already too many people here. Stop building multi-housing options and stop creating soooo many new neighbourhoods.
given that we pay for our water use, I am not a supporter of blanket restrictions. I believe that multi family rentals really contribute to using a lot of water. Our city has grown very quickly and the infrastructure should be reflective of the water needed to service the extra homes, but it seems to be an old system, which is now breaking down.
Not fair that the city is looking at blanket restrictions when some of us have put significant time and financial investment into actively improving water efficiency to allow for outdoor water use.
Have the city check their irrigation systems, great to see them running in the rain or after a downpour (sarcasm]. Start doing things at the city before pushing initiatives, lead by example
I love what the city has already done around water smart yards....it would be good to grow this program due to the multiple / systemic benefits (human health, pollinator health, reduction of urban heat island effect). I also like that the city is experimenting with naturalizing road medians etc., - perhaps this could be extended to more locations and / or certain park areas.
As mentioned earlier. I think the city needs to look at updating aging infrastructure. There has to be a lot of leaks as well. Also, somewhat related. The City should stop allowing people to have their back lanes paved. This directs water directly into the sewer system that if allowed to settle or spread, would be useful in watering lawns, etc.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
If I could offer one final piece of feedback, it would be this: please be mindful about where the City chooses to spend its money in the name of “efficiency.” Not every challenge needs a brand-new app or digital tool, especially when existing systems already work just fine. For example, apps like the garbage day reminder are convenient, but they’re not essential—and certainly not more important than repairing Calgary’s aging water infrastructure. Before investing in more technology or new platforms, I would encourage the City to prioritize fixing leaks, modernizing the system, and improving the monitoring of our existing infrastructure. That’s where the largest and most meaningful water savings truly exist. Residents can only do so much with shorter showers and efficient appliances. The City’s efforts to maintain and upgrade its own systems will make the biggest difference, and it’s the most responsible use of public funds. Thank you for listening and for taking resident feedback seriously.
make water available to everyone free of cost
The city can suggest that homeowners be careful with water use but the city already has a price signal in place by charging a huge amount for use. If the city LED the reduction in use by properly maintaining it's system and lowering it's leak prior to telling homeowners what to do that would be leadership.
Encourage retailers to sell water wise indigenous plants and encourage mulching.
Don't charge people more for what should be a free service. Simple.
I already am doing my very best to be efficient with water usage. You need to reach out to the people that are not as aware.
I generally agree with the premise to limiting watering grass/gardens/etc to specific hours and even days. I also like the premise that charge more for greater water usage so households have the optionality to water more for an increased amount.
None
See previous page suggesting ideas for the ‘bigger picture’

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I think this is an incredibly important focus for our city. We are beyond privileged to have water the way we do. I think it is ok to put in some rules around how we use water to make sure that we have it for generations to meet our basic needs. I do have questions about irrigation. How much more/less water gets used for underground sprinklers? How do we regulate that a bit better? I think people also need to see the feedback that what they do matters and that every drop counts and how it is helping to conserve our water, our environment and our people. Ultimately though, we need some serious distribution fixes. The leakage of 20% is way too high. We are paying for all that clean water to seep back into the dirt.
I would like to see the city adopt restrictions on outdoor watering like Airdrie has. I also think businesses should have restrictions on watering lawns with timed water systems that go on daily, regardless of the weather. There is no need for a business to maintain a green lawn. Let the lawn go dormant over the summer like other cities do (for example, Victoria, BC).
As a home owner I want to do my fair part of reducing water usage. However, at previous times when I have been asked to reduce my usage, I perceived that other groups were not doing their fair share (such as the Stampede during the water pipe issue in 2024, or sectors like industry, services or hospitality). That may not be accurate but it seemed there were exceptions made. I believe water conservation is going to become increasingly important in the years ahead and I would like both tools to reduce my own use and for all sectors to reduce use fairly.
I think the City should focus its resources in ensuring that the critical infrastructure to deliver the water does not fail the citizens when needed.
Do not restrict water
Don’t focus on residential uses, focus on getting merit based workers in charge of our water in the city.
Whatever we need to do now for better water use - I'm in!!! No more paper plates, eating sandwiches and drinking bottled water due to reduced water in the city.
Audit commercial, agricultural and industrial use. Report where water savings could be made. Invest in water Infrastructure! The everyday tax payer can not solve all problems all the time. Show us what we get for our tax dollars!!
None

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
More education for citizens
Thanks for moving forward water efficiency measures and seeking public opinion!
I DO NOT support a tiered or block rate for billing water usage. I already pay for the water I need and use and do my best to use water wisely. The City should not dictate or force through water rates what they think a basic household water use threshold should be. If there is a drought or water shortage and Calgarians have been asked to reduce their outdoor water usage, but are still watering their lawns etc, then that person should be fined like we've done in the past.
Some people are just unable to give up something they feel they are entitled to, so to sell this idea of efficiency, a good marketing concept will need to be developed. People are tired of the control our government wants to press on us, we've already been pushed with some measures and so now you need to tread carefully, so this doesn't come off as another control mechanism.
Whatever is done needs to take into account at a minimum the number of trees & shrubs a landowner is supporting so that residents are encouraged to assist the city in meeting its green goals by nurturing trees and shrubs. The city cannot apply the same water limits to yards with no gardens as it does to yards with significant contributions
I would be concerned if the city created water restrictions that were so severe we could only water for a certain number of hours a week or only once or twice a week. For example saying you can only water one hour a week is not an appropriate restriction because some people have much larger yards than other people. Also the volume that is applied in one hour can be extremely different from home to home.
Please just allow the citizens of the city to use the water freely. If infrastructure is not ready for more people than we need to stop anyone else from moving to the city until infrastructure can handle more.
Again we need to recognize those that are efficient and water also need to follow through with dealing with those people who do not !
Also bring in a tankless water heater replacement program. Previous grants and funding for programs for low-flow toilets etc and solar electricity have worked.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Try to educate people why they should be more water-efficient and conserve water. However, the biggest waster so far is the city with its 22% leaks. You should lead by example! How about stop watering the city golf courses? Are they going to be attractive to their users? Raising the price of water and reducing the various service fees, so the bill is mostly comprised of money paid for the quantity of water used will lead to less water wasting. For example, in a $60 water bill only $3 were for the price of water. How this is going to incentivize me to save more water when I spend $57 on various "bloatware" of fees, but not on water?
Stop this nonsense. Leave people and their water usage alone.
Focus on businesses that use water irresponsibly
We have plenty of water. Stop trying to control the public. Do not agree. Why are we pushing more houses and more people to move here if we do not have adequate water?
Businesses use more than this engage program has claimed. Also, target homes more than 30 years old first.
If European nations and neighbours to the south are able to upgrade their systems to include grey water systems, so should Calgary, especially given the increasing drought and fire seasons.
The city shouldnt be running fountains outside city hall or pools in olympic plaza, if they cant afford to give water to their citizens. Restrict the water in the government buildings, and shut the water off to government employees if they cant afford to give their citizens water.
I want to know more about what the city is doing to ensure water availability and cleanliness. We do not live in a desert, and additional population burden should be added at the developers' cost.
The potential risk of having a City of more than a million people losing its supply of potable water and fire protection due to a fiasco similar to the one narrowly averted, as Don Braid reported in the Calgary Herald, the City has known of the risks to major watermains since the collapse of the McKnight main twenty years ago. Now we learn that the system we have is losing 22% of the water distributed prior to reaching the end user. This is a security risk for the safety, health and welfare of Calgary, Calgarians and its economy that can be avoided and which is intolerable. Please, before there is a disaster address this issue with the seriousness it deserves.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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If we see water consumption abuse, I want to report it. Working with golf courses, landscapers, car wash business, etc. a conversation about balance of profit and consumption needs to also take place. We all need to be “Water conscious” with eyes on the future. Lastly I am very concerned about the open doors to the building of “Data Centres” current government has. Both energy and water consumption will skyrocket- creating a devastating demand we can never meet.
Change your billing method.
I want everyone to differentiate between water use and water consumption. For example, no flush urinals don't conserve water, because with flush urinals, no water is consumed. It's used, cleaned, and then returned to the river. Water loss due to leakage is by FAR the biggest issue, because 22% of the water that would otherwise be cleaned and returned to the river, goes somewhere else. Like watering lawns, it's not "lost" in the water cycle, it's just diverted. I would really like everyone to be very precise in their language about this, because it's misleading to most people, who won't stop to think about what I have just pointed out.
Homeowner's should get some kind of credit for using less water. For example, they could get a second rain barrel for half the price for showing improvement in water use.
Businesses are the largest wasters of freshwater and should be treated accordingly
The City should remove poplars and manage their weed problem. By mismanaging these problems, the city forces me to water my lawn more frequently so that it can stay healthy and resilient. Yes my lawn is sticking around, big brother.
You could charge more for water waste?
We have a large yard. Want to ensure can still be maintained/watered without being incredibly expensive
It's not good enough to have bylaws if there's no accompanying enforcement. I see so much waste during the summer with improperly placed watering systems (automatic and manual), and with commercial/industrial waste of water (eg hosing away leaves instead of collecting the leaves).
Wondering if building lakes in new communities is a sensible use of water, in our dry climate?
Calgarians are struggling to get by and this government is focused on how it can get bigger, more expensive and more invasive. City leadership is corrupt and weak.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Incentives to water only later in evening.
The people who use lots of water do not care. They will continue to use more water than necessary no matter what is offered to them or how expensive water is. They DONT care. Some reward for people who are water efficient would be most effective instead of raising cost for people who already do everything they can.
None
Education, education, education. It works better in the long run than restriction. Use the GVA as an example, people are finding ways to get around their restrictions.
We removed all of our front lawn last year. If a rebate or incentive program were to be put in place, those of us already doing the work have missed out. With proof of the work, it would be nice to be included.
City needs to educate owners of all those new expensive in-fills that have been built all over the city, with huge roofs. Water gushes out of their down spouts on to public side walks and neighbouring properties. Developers, architects, and construction companies need to be more conscientious about roof and eavestrough designs. I have an in-fill on each side of my property and see the results from gushing down spouts.
I read that there was discussions about limiting outdoor watering times between 10pm and 7am. That is very illogical. The only way that you could do that is if EVERYONE had underground sprinklers which they don't. You need to go out every hour or so to move the sprinklers so you need to be 1) awake to do this and 2) see what you're doing i.e. need some daylight.
We will not comply with this agenda.
Make grey water systems legal! I could cut my household water use by 50% or more! Flushing toilets with shower water and watering gardens with dishwater would save 10x more water than the options you're promoting.
No permanent water restrictions if not in drought period!
Don’t cut back our water. We’re a first world country with more water than any other country. We’re directly beside the Rocky Mountains. Stop wasting taxpayer money while property taxes continue to go up every single year. If you want to cut back on water usage stop letting in so many immigrants.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I do not think we need to be on certain hours for watering or restrictions. We don't see neighbours watering enough, especially the city trees or their own trees. Most are not maintained all that well. We will upgrade our fixtures as needed and we are careful with our inside use.
Doing a tier water price system will penalize households with families. We use more water because there are more of us, more laundry, more dishes. We only run when full, we don't have time to run empty loads.. if you compared a lower middle class family of 5 to a upper class couple, the lower middle who already have things hard are getting the brunt of things again because they would use more water than the couple inevitably. If water conservation is an issue, look more at car washes, gyms, swimming pools, public showers, etc.
The city should implement a watering schedule for all residents and businesses. No watering in the heat of the day. Washing sidewalks and driveways should be banned!! (I watch people do this all the time—-the amount of drinkable water that is flushed down the sewer makes me angry!)——a campaign—"would you rather have clean drinking water or a less dusty driveway!! The people that i see washing their cars with soap and washing it into the sewer is UNREAL!——fines need to be increased!!
Everyone uses water efficiently. Do you think we run the taps just for entertainment
Absolutely disgusted with the City. Gouge, gouge and gouge. Raise our taxes, cut services and pay more. When will the city look at their own inefficiencies?
Fix the city's problems before you worry about the residents. Stop the woke garbage and use the existing funds to actually work for the city
In summer, I feel that people are putting a lot of treated water on their lawns. It's common to walk on wet sidewalks or have to leave the sidewalk to avoid spray. It would be amazing if lawn alternatives could be easier to find and also developed into something with status. Maybe the city needs a psychologist who knows about behavioural insights and behaviour change. Could you create a demand for turf that uses less water, needs less or no mowing, and (this is asking a lot) is also good for pollinators?
I think I've said it all. Calgary was warned about this decades ago and chose to kick the can down the road. 4 and 8 plexes also put a huge stress on an aging sewer system, yet you keep building them.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Calgarians don't want this tiered pricing policy to be implemented. Offer educational resources about water efficiency to the public by setting up info booths, sharing on TV, social media, or online. Some might not realize they're being inefficient with resources. Please don't add to the financial stress that families are dealing with by implementing higher pricing of water. Ultimately, these local issues are caused by Federal government policies that have made inflation sky rocket and brought massive immigration numbers to our city. Make sure City water infrastructure is updated and maintained so we're not stuck with another drought and water restrictions.
Please use every possible news outlet to constantly remind people not to water their lawns during the hottest part of the day and for hours on end. Perhaps fine homeowners for watering after 8am and before 8pm or something like that. Ban pressure washing driveways and sidewalks during droughts. Conversely, I think it's a terrible idea to ban outdoor watering all together especially trees need to be watered during droughts, so we don't lose our canopy. And people should be permitted to HAND water vegetable gardens adequately as growing food is important. Most importantly, stop the overgrowth/densification of Calgary!
Stop trying to restrict us and take our money. It’s not our fault that the city population has ballooned.
The Rockies must have enough water for all of Canada but not when bringing newcomers here at such an alarming rate
When water services flushes fire hydrants. Have a water truck or a steam truck collect that water instead of it going down the storm drain. Show people the city cares about our water. Seeing a City of Calgary water services truck waste precious water by letting it literally go down a drain is sending the wrong message. The only thing I see is the city pontificating to the taxpayers what they want them to do, when they (the city) do the exact opposite. You want to create animosity, because you are currently doing an exemplary job at it. Now that we have the vast majority of new council and a new mayor at the helm. Let's show everyone what Calgary can do together as a whole. Working with one another, not what we've had with Nenshi and Gondek. Or some of the long time councillors such as Farrell, Carra and the like.
N/a
How would the City enforce the watering days in a cost effective manner?
Appreciate the opportunity to comment.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Good initiative - move it along by Q2 2026 as planned - do not be waylaid but those who refuse to be "regulated" - this needs to happen.
Water Services needs to concentrate on leaking City of Calgary infrastructure…..the wasted 20%. This should be accomplished using current budget dollars.
Reconsider mass approvals of high density developments. That needs to be part of the equation regarding future water use. If you're concerned about water use, how can you keep approving all the new developments? Especially in inner city? The City holds responsibility regarding that problem.
Get your house in order before blaming citizens for your mess.
N/A
Please stop putting fluoride in the water.
You guys are doing a great job, I very seldom experience water wastage around our area…
Education is key
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
This program is costing a lot for what return?
People with beautiful green grass in the summer heat are obviously using more water and in a sense paying extra but it's still not enough. We need to change our mindset and get rid of the wasteful green grass. New home builds should have less front yards and have a display water efficient yards in the show homes to encourage/train new homeowners to build water efficient landscaping. Maybe even have garden tours that show homes with water efficient yards.
Times are tough financially for people right now. Perhaps the city should be looking at their own facilities. I have been in many city owned facilities and watched the toilet flush 10 times in a row for years and to this day.
Not applicable. Common sense and people's free will of how to use water should be the choice.
The government attempting to define efficiency/efficiently would be intensely amusing if it didn't end up hitting taxpayers with additional costs they can ill afford. Until government can keep its own house in efficient order, it sure AF shouldn't be troubling the electorate.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Just because I have a bachelor in environmental studies there is: it's not that we have less water than before (if ever it's the case, itls not a too big variation) the real problem is the fact that the city is now too big with too many people to support the water we are using. It's the same as a pie, the pue is the same size but the portions are reducing because we are much more people to eat it…. So to reduce the problem, you have to reduce construction speed and quantity
Rain barrels.
I don't think there would be great benefit to have subsidies or financial incentives to improve yards and homes in water efficiency. I believe that those who can already afford to do it would take advantage of such programs, wasting tax dollars, and those who can't afford it still likely wouldn't be able to change much, especially in landscaping, due to cost, despite subsidies, thus rendering such a program as an ineffective use of tax dollars.
Just use our money more wisely and reduce the number of employees and government progams. Cut the constructions too.
Education. Unfortunately their is a huge amount of residents that don't care about water efficiency. Many in apartment's and rental properties. Really no way to monitor the bad apples. DO NOT punish or police responsible homeowners. Just concentrate on education and habit changing. Businesses would love the city to subsidize or provide rebates for rain barrels, appliances, home improvements…great for businesses but ultimately it is just another tax payer expenditure.
Shrink city administration. Fewer city building will safe water and tax dollars. Large city departments just dream up more unnecessary projects that cost TAXPAYERS money they don't have
Use of Maxikap planters that use water reservoirs in their base for vegetables.
I am glad you are focusing on using water efficiently. We all need to do out part
we do not have a water shortage!

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
The current cost of using water is an adequate incentive for using a minimum amount of water outdoors. We are currently charged 100% of our total water use and 88% of that water use as a cost for wastewater collection and treatment. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs will definitely rise, hurting taxpayers. So the current cost of using water is an adequate incentive for using a minimum amount of water in our homes and gardens. No other incentives are needed.
Lets use facts when dealing with this. I am certain that many tax paying residents of Calgary are very sick and tired of the Virtue Signaling!!
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
The city should increase water supply - eg dredging Glenmore reservoir, increasing ghost dam capacity. The population of the city has grown significantly but as far as I can see the city has not taken steps to expand supply to meet population growth.
It was my understanding that washing your car in your driveway is illegal, due to the soap and residue running into the storm drains and then into the river. If it is illegal in Calgary, this should be made known publicly.
Leave Calgarians alone. We are already doing a good job on reducing water usage. Instead, stop the fluoridation of water. The City should instead focus on removing fluoridation from our Calgary water. It is against our Alberta Bill of Rights, it is costly and it is dangerous.
Same as before leadership should be looking for more ways to provide more water to citizens instead of putting restrictions on them.
Nothing
Minimizing water demanding dishwashers generally all dishwashers use more water than hand washing.
As all water usage is measured, The City knows who uses the most and could just target these businesses/users instead of everyone. More targeted approach needed as same question(s) just different date. Stop kicking can down the road.
Do not start monitoring/ billing. Will cost the taxpayers to hire people. Less red tape, not more.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I have neighbors that have no regard to how much water they use, even when there was a ban on outdoor watering. It is frustrating but otherwise great neighbors. Daily hand waters their large lawn area, plants and sideways.
Quit threatening things without consulting first. And don't impose rules after April/May as my irrigation people will have to come out and reprogram and who gets to pay for that!!!!????
Having target consumption rates, perhaps bonus subsidy or tax reprieve for beating targets to incentivize people to be smart with water consumption
The price of water should cover the proper maintenance of the system, not property taxes. I was shocked to read that so much water is lost to leaks in the distribution system.
Every time the city interferes in water use it creates division, turns neighbours against neighbours, diminishes the pride and joy home owners have in maintaining their properties in the summer and dampens the overall spirit of a city but yet more council overreach. Want to solve to the problem? Take out Fluoride which is a proven neurotoxin, and invest those millions into actually upgrading and updating plumbing in old city owned facilities as those water cost savings would probably be significant. Stop interfering and overreaching!!!
Tell the mayor to focus on crime reduction, immigration reduction, road repair and tax reduction, and keep his green fantasies to himself.
Really, the city looses 20%+ of the treated water, deal with that and save us all time and money. Yes it only gets worse unless the city takes care of their business
The City of Calgary needs to reduce the excessive leakage rate of its water distribution system first to set a good example for residential customers.
Live and let live
I think more bill board signs all over the city will help send the message.
Please don't tell the citizens who pay your wages AND their own water bills, what they can and cannot do. I believe most ppl do their best to conserve, if only to save on their water bills.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Yes, the message for council and the water management staff is that we live in a great city in close proximity to the Rocky Mountains. Most years, we have ample runoff for water. We do not need bureaucrats tampering & creating rules that do not work for everyone. Being water wise or water smart, is a thing and it is up to city to develop programs that educate people. We do not need unrealistic watering restrictions imposed, because if you do impose watering restrictions, you can be guaranteed that you will not think it through clearly there will be groups that are left out and they were suffering silently. Here is a great example during the water main break downtown offices had the luxury of having clean windows , where as I, a townhouse owner in Northwest Calgary that lives in a construction zone could not wash off my deck or patio for personal use. I don't give a [removed] if you're downtown working you should be working not staring out a window. I'm a taxpayer and my only personal space that I could use outside is my own and I could not wash that off. So I know how inept policy makers are - please for the love of God do not alter the rules just to make yourself look good on paper.
Clamp down on residents watering public sidewalks or in some case, even parts of roadways.
The city should lead the way by not watering city property irresponsibly and by applying all of the above suggestions for home owners to city properties. Will city hall be surrounded by drought tolerant plants and information re same as an example for homeowners? Will city parks be mandated to do the same?
Fix the cities leaking infrastructure (over 20%) and stop trying to force smart water meters on residential
Reward those that have already addressed it, don't micromanage home owners.
FLORIDE REMOVAL!!!!!!!!!
Businesses, Sporting events, and Concert events need to find a way to reduce water consumption. Unfortunately, I have no idea how this could be achieved.
I believe it would be helpful for the City of Calgary to find and repair the leaves in their delivery system. I understand that up to 25% is lost . Stopping those loses would go a long way to Water conservation.
Encouraging all new homes to use zero-scape and drought resistant plants.
we find it frustrating that we often see water running down the gutter from someone's overnight watering. I'd like to see outdoor watering restrictions on a full time basis -- I think many people set their sprinkler systems once a year and forget about it, often resulting in overwatering.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
We're in support of being more water efficient and we want to learn and do more.
As a homeowner, I find it endlessly frustrating to having the city scold the residents every year about water usage, which the cities own infrastructure, which I pay taxes for professional engineers and waterworks experts at the city to manage, ends up, by their own admission, wasting nearly 1/4 or roughly 25 percent of all the treated water that is processed by the city. When the water main broke, all the burden of responsibility fell on homeowners to upend their lives and avoid taking showers because the city infrastructure has been falling apart over the last 50 years. this is the pot calling the kettle black. I am 100 percent on board with water efficiency, but if we as a city are serious about that, then the city itself needs to step up and maintain the thousands upon thousands of km of city piping that is leaking water. Please don't lecture me about watering my lawn when the city dumps millions of litres of water a year into the ground.
The city needs to make serious, validated headway on reducing the municipal leakage problem before undertaking any measures to further mandate water usage schedules. Also, the municipal forestry program needs to be rationalized. Planting trees that need to be watered in places where it is difficult or costly to water is absurd. We should try to remember that the land that Calgary has been built on was largely treeless.
We should put a limit on the number of children being born they are using too much water
If the city is planning bylaws to restrict homeowners from using water daily, that will make it very difficult for me to grow food. This will cause economic harm to me and my family, and is unacceptable. I already use water wisely in the garden. As earlier stated, when starting seeds, I need to water 1-2 times daily to ensure the soil surface remains moist and the seeds can germinate and the seedlings not dry out. I use raised beds which may require watering twice a day in very hot weather. Home food production is going to be an increasing trend as food prices continue to escalate and the city should not implement policies that will make it harder or more expensive for people to improve food security by growing food. When I water grass, it is done at 4 am to reduce evaporation. But I don't do this in my vegetable garden because I only hand water the garden, and I do it after the sun is up to prevent powdery mildew from infecting plants. So charging more for water used during the day will be penalizing for people like me who grow food. The city should really focus on fixing the leaking underground water mains.
Prove that it works by example
The city should look into grey water programs. The water in my toilet is cleaner than 90% of the world's water supply. All new home developments should make grey water a standard code. Also have a retrograde program for others. GREY WATER!

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
See previous answers. I'm trying! :)
education is the first step. ask your marketer that.
REMOVE CHLORINE FROM WATER
We have rain barrels but we're not getting the rain throughout the summer - so they're dry.
City sprinklers should run in the rain
Encourage people to use water wisely. Restrictions and/or penalties are an overstep of the municipality and border on socialism.
Yeah, stay out of it.
Make a carwash that's just a drive-under waterfall. It doesn't have to be potable water. A fast plain water rinse to keep the salt off will prevent a lot of unnecessary water use at full service water-heavy carwash services
I want to go on the record as opposing an increased usage rate for household that use water above a certain threshold. I have 8 children living at home, and I'm sure our home uses more than a 2 person household, but it is not because of wastefulness. Similarly, a multi generational household would be in the same situation. I wager that our per-citizen water usage is average or below average. Per household measurements of water usage are not a good indicator of wasteful water usage.
No - thank you for sharing info about conserving water!
The insultingly simplistic inserts with the utility bills should be replaced with a subsidized bespoke planning service.
As noted above. Home owners should receive a financial break from saving water.
I do not feel that we should have to pay for water use and have limits
Leave as is
Please do not put in scheduled watering days. It won't work.
Limiting people watering grass everyday

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Creating a community where neighbours are policing and reporting watering lawns and gardens and vegetables or using a sprinkler to play with their children is not the kind of community we want to be. This culture was absolutely miserable during the water main break, and doesn't promote supportive communities. Businesses who use water in large capacities (golf courses, car washes, AI data centres, processing facilities, restaurants, downtown corporate buildings, outdoor splash parks, etc.) need to be revisited and any new businesses should have their water usage needs considered during business licensing. The focus on residential households feels inequitable and targeted, to consider controlling people's lives and attempting to schedule their use of water is unacceptable. Water costs, administrative fees, disposal fees and other fees included are already far in exceedance of what should be required. To complicate the structure of water billing further on the basis on "water efficiency" feels greedy and like a cash grab.
Increase supply. Allow wells on properties. Allow the use of buried cisterns to capture rain water not just barrels. Require golf courses to include ponds that can be used to water the course before the city water is used and restrict the amount allowed. It is a frivolous use of resources and should have a lower priority than then the population.
No to coal!!!!! Water is life, mining kills it.
It's only as good as the information given. I can't be water wise and others don't care - it makes it feel pointless
Water isn't an issue here...leave it alone. Stop running on WEF propaganda.
Again. Go after commercial customer that over water and have little regard for conservation. I've seen so many times a system on while it's raining! In the heat of the day and so much water due to poor placement it's collecting on the road.
I would not be opposed to programs supporting reducing water usage on things like residential vehicle washing and side walk cleaning. Personally I think these things are a waste of water and cause pollution to go into the water ways
None. I am water responsible and don't need the city to place themselves into this space.
Turn on your thinking!
Not efficiency related but fluoride has no place in water that we drink, cook and bathe in.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
NA
Free water barrels, condo complexes should use these as well - my old complex banned them as they were not aesthetically pleasing. Allowing for things like washing cars with water barrel water, etc
Rebates and pricing for conservation could incentivize behavior change. But could also penalize those who try to supplement food production. It will be difficult to figure out how to determine what water use is for. Teach more about safe water capture and use.
Please don't turn Calgarians into water snitches as was encouraged when we were under water restrictions. That was a terrible idea. Perhaps you could offer rebates if Calgarians consistently used less water month over month.
I don't want a watering schedule as I pay for my water tired of the city dictating everything I use even though I pay for it Everybody works different schedules and some of the times and days don't work for me
In the end, I should point out that the responsibility for water usage shouldn't just be put on the shoulders of the homeowner, especially when there are reports that 22% of Calgary's water is lost to leaks in the system. I would be very much against seeing higher water costs or any kind of tiered system.
NA
How is residential water efficiency compared to industrial? My impression is that industry is far less efficient and far more wasteful with water and there's comparatively little pressure on them to improve because of "the economy"
Instead of asking residents to reduce water use, why not stop putting water on those man made lakes in Calgary.
I do think the city should look at growth and ensure we are issuing planning and development permits that align with our water supply.
If we are approaching a water crisis due to population increase, then perhaps the city should stop expanding the city limits and encouraging new community developments. People are fed up with government agencies restricting resources and making life unaffordable. Show some fiscal responsibility yourself before demanding tax-paying residents make even more sacrifices.
I think even/odd days for outdoor usage is an effective tactic. I do not think the maximum time per week is effective this is too restrictive and people will abuse it or be non compliant.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I think it should be law for new builds to only make toilets use grey water. Why are we flushing fresh water? On the same vein, perhaps some sort of grant or insentive for current home owners to switch to this. This would also create jobs
use water saving devices for hose
Education is probably key. Many of my neighbors like to water in the middle of the summer afternoon, which hurts plants and is not an efficient use of water. Better education is likely needed.
The water pressure in our neighborhood is very high. It is hard on our pipes. The city needs to figure this issue out as it is an ongoing problem.
The city should not,under any circumstances place restrictions on calgarians use of water. It is appropriate to provide tools, support and incentives, but not restrictions. If the city wants to reduce water usage it should accelerate its program even further to fix infrastructure and leaks in the system not restrict access to a vital service.
Share information on what percentage of use residential households represent.
More education on when to water lawns and how often would be good for all Calgarians.
I haven’t seen anyone waste more water than the City of Calgary lack of maintenance.
I'm very concerned when I see how low the Bow River is this year. Personal/home water use is important to address, but also let the public know how the City of Calgary and Parks are making changes to preserve water.
If the restrictions are necessary, think of ways to reinforce them. During last restricted, lots of neighbours watered loans at night so no one sees, ect. Plus one need water to grow food, the other wastes it for green grass - 2 different causes but same amount of water needed. Check houses for water leaks, one of my neighbour had one and when the crew came, there were 5 more houses with same issue. None suspected a leak of interconnected pipeline as it runs before the meter
Teach everyone not to let the clean water running straight to the drain while washing dishes, washing food, brushing teeth. That’s a habit that overlook; simple but good habit can save wasting water. Make swimming pool more affordable and accessible so people won’t do too much pool party at home.
I feel it is very important to not make it harder for people to grow their own food. Growing edible garden vegetables is good for health in many regards and should not be hindered or penalized.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
no
Soaker hoses in borders
Create a water dam!
I am not supportive of arbitrary rules such as days a house can or cannot water its plants. If residents are gone for a few days, and it has not rained, the plants may need to be watered, not left to die. I understand the City is to act as fiduciaries, seeking to benefit the society it serves. A plant-free society would consume less water, but also be a concrete or rock jungle. All apartment dwellers and high density dwellings experience this lifestyle already. But it would be horrific to plan the whole city with negligible living trees for shade and flowers to support bees who pollinate edible food plants. And individual homeowners will manage this life more efficiently than the City will. Water is necessary for life. Consuming it is not a sin. If people are behaving reasonably, it is the City's job to provide the water. It is entirely possible that the City's population will reach a limit at some point. And the City should manage its finances so as to be able to function sustainably if that time comes.
We Calgarians are conscientious ppl already. Please leave us alone.
Using water carefully is very important. It is also important to educate re the impact on air quality and food security by ensuring pollinators have consistent food sources by understanding shrubs, trees, greespace, and flowers are also an imperative part of a healthy city and community.
The water fountains seem like a waste of water.
Let Calgarians decide and be in control of their water use.
Give funding for those with older appliances
Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry. Water is life and a fundamental human right.
Instead of trying to get people who are stubborn to use less we should have the infrastructure to supply what we need now and in 25 years
Thank you for addressing a need that should have had action years ago.
More policies to hold businesses and industries accountable. E.g. Construction

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Watering your lawn in the middle of the day needs to be illegal. The city also needs to do something to crack down on cheap landlords with households that have broken and leaky fixtures.
You need to learn how to write a survey that collects actual opinions, and doesn't just play into your hand. I was really hoping this municipality would be a different kind of government.... not a self serving one
Why doesn't the city look at its own water usage and leaky pipes. I have a small garden, grow vegetables and water early in the morning. I am not the demographic you should be punishing.
Hi! Please take the flouride out of the water. I have higher costs filtering it out. Probably would have been cheaper to give the kids floride pills or treatment at the actual dentist office. Polluting the water we have makes no sense. I'm addition, consumer culture has no place when mature fails. How about the water used for oil sands or AI data centers? Look at the companies and their waste before you come after the people.
I spent time in the Alps and learned about water reclamation and recovery there. My friend's father worked for the local water authority. We have a similar dynamic in Calgary.
Limiting use to certain days and times will ultimately result in frustration for residents who abide vs residents who don't. This was seen during last years restrictions. Instead of imposing restrictions, perhaps we could propose incentives to encourage homeowners to be more mindful of their usage.
Rules with water use will be hard to enforce.
Parents are responsible for their children but I'm forced to suffer with fluoride in water for lack of some people's parenting. Fluoride should not be in everyone's water!!
Ban watering lawns
I do not want to be asked to water at night. That will lead to powdery mildew explosions and other diseases spreading.
Please stop wasting our tax payers money on Hokey Pokey policies. They are more urgent needs these city should be addressing.
I believe there should be more publicity about the importance of water efficiency, appealing to both personal and social responsibility. A "reward or recognition" system. More consequences for those who don't at least try…beyond financial penalties.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I hope there won't be a bylaw that dictates how one can use outdoor watering. During the watermain break, I understood the need, but meeting the bylaw increased my workload as the scheduling was dictated. That made it difficult for our household to meet.
Please see previous comments.
Restrictions do not work
Can Water to rinse fruit & vegetables can be used for something else OR is this water contaminated from growing process?
Recirculation pumps should be made more popular. In a place where everyone almost always takes baths in hot water its a shame that we have to wait for hot water to be available.
Utility bills should be simplified to all inclusive pricing (ie XXm3 x rate = total price). This would incentivize people to consume less to reduce their bills as the price is directly related to usage. People who consume more will cover the fixed costs of the people consuming less. Every year, water rates can be adjusted accordingly to ensure maintenance costs are covered. Currently the usage is only a small portion of the total bill for most households.
Consumer water usage is much less impactful compared to commercial usage. Monitoring and enforcement resources should focus heavily on commercial water use.
I think that water restrictions should be in place for at least part of the year regardless of the annual rainfall. My hometown for example has restrictions on watering lawns from about May to October every year as that is the dry season. I guess the only problem with that is fire risk, but replacing lawns with xeriscaping could reduce this.
I think it is important to emphasize our collective responsibility in water management. Shame is a a great motivator, in my experience- although I do not know how effective it is in getting people who are opposed to any type of individual sacrifice for the collective (see: summer 2024 water main break restrictions and those who brazenly opposed them). I would love to see a strong hand in part of the city in enforcing laws against irresponsible water usage.
Calgarian’s need to be educated about water conservation. This needs to happen all months of the year, not just what we’re facing a crisis.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Please look at your corporations and businesses first, I don't think the gardeners or elopes who take care of their yards with pride are the ones to blame here. Look at low income housing or how many tenants per units sharing and using water, look at what the city can do for us vs the taxpayers, then come to us with a valid plan, everything seems to be our problem. The water main break in Bowness, shouldn't have happened but the city wants to rush through construction and slap things together instead of being thorough while planning. Educate immigrants especially on water use here and how valuable it is. The people that have lived here their whole lives understand it's a privilege to have clean water.
You are not even asking how we feel about upgrading Calgary's inrastructure or if we even feel reducing water use is necessary - lame fake, biased survery
1. Using recycled water for non essential purpose. 2. Restrict use of water for non-essential purpose e.g. car wash at home or watering lawn upto certain limits of liters per week. 3. Create a mechanishm of tracking water usage 4. Create mechanish of reporting water level (may be through website) etc. 5. Encourage to conserve rain water and use it for nin essential purpose.
Please consider community gardens and community water uses as a separate protected category.
We are still practicing not flushing if it's only pee.
Please consult with the Treaty 7 Nations about water conservation. I am sure they have fantastic ideas based on traditional knowledge.
Not in favor of restricted days for watering outside. Doesn't work if your schedule isn't standard.
Encourage more dry landscaping ideas with cashback rewards, or rebates, or discounts on purchase of the hard scape materials. Encourage citizens to grow more food, less lawns with same - even providing free, good quality mulch, soil, edging, trees, plants, raised beds, shade cloth, hoop supports, etc.
Don't do it. Less government interference is better!
Turn off taps when not needed - like when brushing teeth. Only do dishes when you can fill the sink to do them. Don't wash dishes with the tap running. Flush less often "if it's yellow, let it mellow. If its brown, flush it down" as they used to say. Everyone doing things with thoughtfulness and intention can go and long way.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I will not let my hometown become a concrete slum. We need plants, trees, grass. We don't need pools, more construction, and more people. Stop building - we have no obligation to suffer for all the people who want to move here. Why should my quality of life, as a lifelong Calgarian, suffer because someone decides to move here? Stop the growth of the city. Stop building mansions and high end condos. Only allow construction of new homes under $500,000.
Classic City of Calgary survey, that doesn't engage the community. City planners need to start doing their jobs and focus on maintaining infrastructure in place, not useless new programs that will ultimately cost tax payers more money.
Free rain barrels
There needs to be a grey-water use provision in Calgary. Our city is woefully behind in adapting and adopting a greywater bylaw that can allow for water from the shower/bath and laundry to be diverted from the sewer for other usage. At the very least, new homes should be regulated for this and new lawn irrigation systems should be tied to some sort of greywater provision. A settling tank with filters for shower/bath water, along with appropriate soaps use, can create a source of recycled water for laundry, garden/yard use, cleaning vehicles etc
Do not make a tiered system where only the rich can afford water!
Don’t leave taps running while brushing your teeth, catch the cold water instead of letting it go down the drain, short showers with low pressure, if it’s yellow, let it mellow. We had a two year drought and every household was allocated 200 litres per day. Go over and your water got turned off, your access to your main had a great big lock on it and all your neighbours knew you wasted water as it was so conspicuous. No one faced that. We complied.
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Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
The City's focus on residential water efficiency feels misplaced when the largest losses come from aging and failing municipal infrastructure. Calgary has had multiple major feeder main breaks, neighbourhood pipe ruptures, and ongoing system leaks in recent years, wasting far more water than households ever could. Residents already pay rising taxes and utility rates, yet the burden is shifting onto them instead of addressing the root issue. True progress starts with the City repairing and upgrading its own network, improving oversight, and demonstrating responsible management of public funds. Once residents see that the municipal system is efficient, reliable, and not leaking millions of litres, they will willingly do their part. Education and transparency are far more effective than financial pressure or behavioural restrictions. Accountability at the municipal level is the foundation for any honest partnership in water efficiency.
We are very water-wise Encourage people to plant hearty plants and trees and provide incentives to do so. City planners and environmental planners are terrible people.
How much are these new programs costing the taxpayers. Please be transparent.
Stop trying to control and as nd charge more money
i would support a slight permanent water restriction program, such as only water your garden / lawn 2-3 times per week, as it is all it needs. but getting buy in from the masses is going to be a huge uproar, and cause neighbors to potentially increase in conflicts.. get the proper education out there, more than just information on a website on how to effectively water a garden with less over all use from a hose. squish the mis information that is out there, but that takes boots on the ground, not just a webpage and expect that your citizens will go to it and read it.
Based on some of the irresponsible behaviour noted in some during the water restrictions last summer, it would be nice to be able to introduce some kind of consequences to excessive use. This might involve having higher rates at peak times, higher rates after a certain volume determined by the average or even efficient household.
This only works if you also regulate large consumption business' other wise its monkey say monkey do, as the general public wont appreciate being asked to go with less, while companies profit off our efficiency.
Stop wasting money on useless programs where only a few people benefit and everyone pays. It is wrong. In the end you jack up everyone's rates anyways. So jack up the rates and if people want to pay less then they can fix their houses.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Please don’t force smart readers.
Host free tips sessions
Feedback already given
None
We have a responsibility to keep green spaces for carbon capture, and moisture retention. Keeping trees, grasses and plants alive should be a priority. We have multiple rain barrels to capture moisture. What is the city doing to capture moisture? Build more reservoirs, keep the snow that’s plowed, it shouldn’t have to be one or the other.
I think implementing a permanent schedule for lawn watering is wise (alternating days, etc.); people do not need to water lawns daily, and I see this practice often in my suburban neighbourhood.
Lawns need to go. Can there be a campaign to educate people on alternatives to lawns? Gardens (food or drought-tolerant native plants) make communities look more vibrant and create habitat for pollinators. By showing examples of how much better our communities could look if we replaced all that flat, lifeless lawn space, maybe it would encourage people to try. It would be great if, little by little, lawns could stop being the status quo. And, on that note, the bylaw that prevents people from having grass past a certain height needs to go.
PRIORITIZE to get rid of the 22% leakage in the existing infrastructure of the City of Calgary water network. Leave individual water use alone!
Don't keep restricting us
Before we got our rain barrels, we used a sprinkler with a timer on it. It amazed us how much we THOUGHT we were being conservative on watering times but didn't quite check the clock when the sprinkler was running. Then we started a game of who could catch the sprinkler BEFORE the timer went off! We appreciated the ability to control the water usage while still being able to water the lawn.
Get out of our lives. Your helpful tips are arrogant and not needed. Go away.
None
Although I currently rent I used to be a homeowner and I tried to water outside sparingly. I think the city should put residents on a water saving program- such as odd and even addresses water on different days.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I am fine with assigned outdoor watering dates/times for using sprinklers. The city should lead by example and fix the water leaks in their system before asking Calgarians to do so. This will result in better buy-in. If residents know the city cares and that water conservation aren't empty words, they will be more likely to conserve.
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
Water use should never be a part of condo fees as it leads to high waste Having different days of the week for outdoor watering based on address should be implemented and thus should include sprinkler systems that run regardless of rainfall
I don't think I should be penalized for keeping my lawn green, my trees watered and disease free and growing my own food. So being water wise is great but most people who take care of their yards and gardens already know and use water wisely (grey water).
Stricked rules or bans on lawn watering
Please to waste money subsidizing people's lawnscaping
You know, we saw this coming. After the debacle last summer and knowing what the UN agenda is, we knew you were going to try to install some sort of long-term water measures on Calgarians. This is a bogus solution based on a bogus problem. Get out of our homes/yards! And while we're at it - get the poisonous fluoride out of the drinking water! It is not healthy, it is a forced medical treatment without consent, and it only had an 11% YES vote - that is NOT a majority.
The city needs to water trees that are on city property. Half of the trees in calgary are dead or dying and that looks awful.
Charge for the water use itself, and very little for the distribution. Summer watering should not also have higher sewer costs as this water is not going in the sewer.
Affordability of water efficient appliances is the biggest key.
I will be upset about mandatory restrictions on outdoor watering unless there is a legitimate need.
remove the toxic fluoride.
Please do NOT implement a reduced outdoor watering schedule.
Get rid of the immigrants.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Don’t make your citizens pay the price for the city’s poor management of our water systems.
I think Calgary is behind on implementing measures. Okotoks has taken action to address water efficiency several years ago. Start rolling these programs and tools out in 2026!
My concern is also for commercial overuse. I understand all doing our part as individuals, but commercial use needs to be a focus as well. Also, it would be wise for the city to contact super users at the home/private level directly. There was a sprinkler leak in a house somewhere in our neighbourhood this summer that ran for MONTHS.
Understanding how/where the water is being used in a household is essential to identify the biggest users which is generally where the greatest savings can be achieved. Realtime consumption data from the household water meter available on a smart phone would provide the means to achieve that.
Half of you need to be fired. Stop breaking water mains, hire qualified staff that doesn't break things. Work crews around the clock when an emergency actually happens. Stop creating fake emergencies because of unqualified "equitable" staff. Does anybody in government still have a brain?
eat [removed] commies.
BACK OFF AND BACK OUT. THE CITY OF CALGARY AND ALL GOVERNMENTS MUST STOP INTERFERING AND RUNNING PROGRAMS, BECAUSE ALL YOU AND ALL OTHER GOVERNMENTS EVER ACHIEVE IS SPENDING A GREAT DEAL OF TAXPAYERS MONEY FOR EXTREMELY LITTLE, IF ANY, VALUE WHATSOEVER. GOVERNMENTS WERE NEVER INTENDED TO TAKE CONTROL OVER EVERYTHING. GOVERNMENTS WERE ONLY EVER INTENDED TO MAKE THINGS EASIER AND BETTER FOR THE CONSTIUENTCY AND THEIR CONSTITUENTS. HOWEVER, INSTEAD OF DOING THE JOB THAT GOVERNMENTS WERE INTENDED TO DO, GOVERNMENTS HAVE CHOSEN TO EXPAND IN TO FAR TOO MANY AREAS THAT THEY NEVER SHOULD HAVE BRANCHED INTO. DRASTICALLY REDUCE & ELIMINATE EVERYTHING AND GET BACK TO BAREBONES BASICS. ABSOLUTELY NO PET PROJECTS OR AGENDAS ARE ACCEPTABLE AT ALL, AND ABSOLUTELY NO PERSONAL PROJECTS OR AGENDAS ARE EVER ACCEPTABLE. DRASTICALLY REDUCE & ELIMINATE INVOLVEMENTS AND SPENDING. BACK OFF & BACK OUT. NO INTERFERENCE IN PEOPLE'S LIVES. GET OUT & ONLY DO THE JOB OF REPRESENTING THE PEOPLE, WHICH MEANS ONLY MAKING DECISIONS THAT ARE FOR THE BENEFIT OF PEOPLE. NONE FOR YOU BECAUSE THAT IS A COMPLETE CONFLICT OF INTEREST. YOU WERE ELECTED FOR THE PEOPLE & THE BENEFIT OF THE PEOPLE.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Providing residents with knowledge on how to create a drought tolerant lawn. Lawns do not need to be watered especially when they are comprised of clover and other drought hardy strains.
Why isn't the city thinking about the benefits of landscapes for cooling, protecting, capturing rain water? Rather they have big lawns that need to be maintained.
There should be a penalty for overuse or wasteful use of water. Tiered water rates for higher volume consumers might be a consideration.
We live on the lower portion of the grade in our community. In the Summer when we get heavy rains the street floods. Because the back alleys that feed this are gravel we get silt and other material that end up on the street and sidewalk. We have to use a lot of water to clean up the mess (especially the silt). It would be very beneficial if the City would pave the back allies to get rid of the silt problem. This in turn would substantially reduce our outdoor water use.
Don't make the system outrageously complicated. The days, times and how need to be simple or people will mess it up even if they try not to. Adjust for when we are not Ina. Dry year, being nagged about water when we are getting record breaking rain is ridiculous and you lose buy in. Neighbours snitching in neighbours should not be a concern, fines also are ridiculous unless it is an actual rough year.
I feel like there needs to be an understanding and consequences for large scale water use in a yard. If you have a small yard or small area of grass that you water occasionally then that's good. But if you have a large area and are using a lot of water then you should face more consequences (eg higher rates after a certain point).
The city will get its biggest benefit from the program you gave of locating and fixing leaks. It is obscene that 22% is list to leaks. Whoever in management thought that was ok should be fired. The goal should be zero leaks. As someone from the pipeline industry, I would be in jail if my company operated in a similar manner. Don't waste tax money on subsidized programs.
Need to start promoting less pesticide and fertilizer use. Both in residential and commercial. Golf courses take up far too much water and chemical use. Need more native planting programs.
Implement a schedule for outdoor watering. Be stricter with businesses that consume a lot of water if water is low, ie car washes, golf courses etc. Ads explaining how much water an individual uses and how to reduce their water consumption.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I know the last time the pipe busted lots of people weren't taking it serious enough, I think we need there to be more serious consequences for watering your lawn during an emergency. Like you get caught and you then have to pay the price. I know there were lots of people who only got warnings and totally water their lawns after getting said warning. Also make them do community service along with a bill they pay.
Please don't charge us more for wanting to garden. I do it to grow food but also for the bees and other beneficial pollinators. If I could use rainwater the entire garden season I would!
I see neighbors watering their lawns during the hottest part of the day. Maybe only allow watering in the early morning or later in the evening. Also with limited time - the water from their lawn doesn't need to be running down the street. Please also allow hand watering as well as efficient irrigation/watering setups.
Yeah. Look at bigger picture efficiencies including city water usage, watering practices, commercial and industrial water usage and other ways water is overused inefficiently.
I think the city needs to consider a long term water management strategy including building cisterns and water catch basins and addental reservoirs that can be fed into the water systems for overall more effective use of all available water we receive in the region - have a lot of collected standing water that cold be rediverted when required
The most efficient water conservation measure is not a public awareness campaign, but a massive, accelerated program to address the 20-24% water loss in the distribution system. Every litre of water lost to leaks is a direct tax on the public and a testament to systemic infrastructure neglect. Focus on the $X million per year problem of leaky pipes, not the $X dollar problem of a family's dishwasher cycle.
I think calgarians are pretty water wise. The city and businesses could use improvements
The City's advertising campaign encouraging residents to leave their leaves on the ground was surprisingly effective in slowing changing attitudes. I think it could be used as an example of how advertising and public awareness around water conservation could help change behaviours around water use.
I feel generally people are pretty good in our area with conservation.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I agree on limiting water time outdoors during certain times of the day, however I do not agree with imposing certain days of the week. I live in an area with homes that 15 people live at, I would focus on those residences. Also, I have never once in 6 years seen any of these homes water, garden or even mow their grass. My neighborhood looks like a dump. So I would honestly like to keep my yard up in a responsible way for pride of ownership and home value. This City has gone downhill since every home has suites and multigenerational living on other floors. I should be able to water my plants and grass.
Don't host the Stampede and bring in millions of visitors during a water crisis. The Stampede should have been postponed last year instead of putting pressure on citizens in the city. The impact the Stampede had to water resources was far greater than a citizen's bath or shower.
I feel that the primary weight of water conservation should be in the hands of the businesses of Calgary. Residential members should be allowed ti run a bath as desired while golf courses should be required to adhere to the water conservation bylaws in a more significant way.
I see a lot of people wasting wasting water outdoors example washing of cars ,driveway ,sidewalks these water wasters should be heavley fined
It blows my mind that the City wastes 22% of our water supply due to leakage!!! Calgary citizens pay for this over and over while this issue is not addressed. I dare say the City is our worst offender when it comes to the lack of conservation! Please attempt to improve this issue by decreasing the amount of leakage by repairing one or two bad sites per year, over time it will make a difference.
While I understand the needs, I am not part of the problem. What disturbs me the most is the cost ENMAX is charging. It’s all fees! We’ve been overpaying for years, but haven’t seen a single rebate.
I am wondering how the city plans to maintain the trees on public lands. I have been watching trees right along the River die because of drought. Water catchment will somehow be required.
We need water without restrictions as schedules don’t work for most people
The city need to spend the money on fixing infrastructure. Focus on that.
Educate people

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I don't think that increasing cost of water in our homes is a good incentive for reducing water use. Higher income people will just continue using as normal and lower income residents, who may already do everything they can to reduce usage, just have to pay more and more financial strain in the process. Please consider not implementing this and using other incentives.
Fix the City of Calgary pipe leaks, when you have 22% of city pipes leaking that is the problem. Tired of citizens being taxed and blamed for issues. I already am a responsible home owner, and i conserve water and am not wasteful.
Nope just [removed] off and stop tell the law abidding citizens how to live while you politicians flaunt your over the top lifestyles!
I'd be able to drink our tap water if we weren't poisoning it with fluoride
I see a lot of neighbors still watering with inefficient sprinklers during hot summer days, as opposed to more direct watering methods during dawn/dusk as recommended. If there was wider-spread info about the costs of doing that (loses a lot of water), that would help conserve water. Perhaps people with larger lawns should be encouraged to install efficient irrigation systems or encouraged to change out grass for rocks/plants that require less water.
Education on this matter must become a pillar of the community.
Look into ways to reuse household grey water from showers and bathtubs!
Remove flouride!
The city should find better ways to limit water use than to regulate how people use it in their own homes.
There seems to be a common disconnect for folks who have always lived in a big city to not appreciate that access to clean water is a privilege and not a given. Education is going to be important...
I see many people using excessive water letting it run down gutters or watering way out on road and watering in the heat of the day!
Remove the fluoride i don't want to filter my tape water !!!
Just invest in supplying clean water and make sure we have the infrastructure to deliver it to the people. Maybe send your inspectors to check how the businesses use the water and don't force people to rationalize. We are not a communist country.
See above

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I have an irrigation system that I can use to provide more timely and accurate watering for my outdoor spaces. I like them looking green, however I'm also cautious about how much water I'm using on those spaces. You can't tell people they can't have green grass or unhealthy and dying trees because they are not properly watered or taken care of. This city is completely lacking with respect to proper tree management and parks management. Most other Canadian cities have beautiful green spaces, look around our city, it's a bloody disaster. Dead, dying, disease spreading trees EVERYWHERE! The answer is not less water, it's proper management.
Use treated water in kitchen only. Grey water for outdoor
I personally don't think anyone should be allowed to water their lawn with city water. It's such a dumb waste.
Water your yard well once a week. Stop washing the driveway and sidewalks.
Stop trying to control our lives Also maybe don’t allow the city to grow so quickly that our water supply can’t keep up
Long term (should have started in 1970's when there were excellent minds in the Faculty off Environmental Design who would have been happy to help the City planners) stop building Calgary as if we were part of California - orient most of the windows of buildings with the sun and provide heat loss protection from cold northern winds, for example. Help people build cisterns to hold onto water for awhile before it goes on its natural journey - but be prepared to manage the water quality and health issues in doing so - maybe just have community cisterns so they can keep their parks fresh). Not so easy when you consider action/reaction realities! Some City Managers want Calgary's canopy to be at least 30% of Calgary's area - never has this been the case even before mass settlement - that's why it is called 'bald ass' prairie. The trees these City Managers (who do not accept that they are Civil Servants) will consume massive mounts of water. The Urban Forest's old spruce trees around the city have been killing home owners' trees by sucking away below surface water for decades - where is the restitution for loss of $25,00 to $30,000 private trees?
I do NOT believe tiered charges should be used for water usage unless it also applies to commercial operations such as golf courses and developments. Promotion of native plants and restricted watering times should be used.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
We already wear clothes 3-5 times generally before laundering (socks and underwear exempted), don't wash bedding every week (my god, I would be doing laundry ONLY for beds for more than half the week in our house!), and don't tend to bathe or shower more than twice a week (again, we are a family of FIVE) - if this sounds dirty to you, what the heck else can we DO?! I have already been slowly trying to naturalize the garden/yard (the greenspace being a major reason we got this house in the first place) for YEARS - we are almost 18 years in this house now. Clover, leaving natural grasses and fescue, adding low attention/water-needing plants and bulbs that are perennial. I am also trying to work out a better water barrel plan for our backyard greenhouse to make better use of water capture...
Please stop encouraging people to move into condos. Take into account mature neighborhoods with large lots as compared to new neighbourhood with small lots & no trees if you do set water limits. Give those established neighborhoods more watering time & days.
STOP FLUORIDATING THE WATER!
Limiting the use of automated sprinkler systems
Promote something else besides grass
Cost efficiency and accessibility are needed
I really think we can put limits on outdoor watering - it does not have to be unlimited everyday for everyone. I'm 54 years old and where I grew up (many years ago!) you could only water on certain days of the week (odd vs even house numbers) and during certain hours. This should be the standard I believe. That would help reduce peak flow requirements. Also there is NO NEED to wash sidewalks in general - I remember when I was working downtown I would see so much water getting wasted. What's wrong with sweeping and using a little effort???
Remove fluoride
Government overreach. People all said this would happen after the water restrictions last year.
Before making citizens take the brunt of any changes the city should fix the water main leakage . As per water main rupture it was quoted that 25 percent of the water for the city is lost via leaks. This needs to be less than 5 percent and then have city wide city and stakeholder changes .
What is the city doing to reduce its water usage in parks, etc. ?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
All we hear is how you can restrict us further, but nothing about what the city will do to distribute our hard-earned tax dollars & usage fees efficiently to ensure there is an adequate water supply for all. We would also like you to review the recent addition of fluoride (a neurotoxin that is not supposed to be ingested) as we don't believe we should be paying for unsafe water. Again what type of compensation program will you have for those of us who don't want this in our homes? And why is the city wasting money on this?
If there is a water crisis, early notification is helpful. Planning for the future by increasing reservoir capacities is also something the city should be thinking about. Suburbs and construction use a ton of water, incentivizing density in the core and deterring the never ending urban sprawl will help reduce outdoor water use significantly
Thank you for offering this survey. I appreciate that this is being taken as a very serious problem that we need to be proactive in our water use.
Short TV ads with simple reminders such as turn off the water while brushing your teeth, or while hand washing dishes, and other topics that can create aha moments.
There should never be limits to water use. This is unacceptable that you are considering this.
Garbage program! We already had to limit use... did the infrastructure fail again? Education is not effective. Can yall like do real research into innovative programs so that we dont use education as a fix? Like if gates can turn poop into water why cant we do something like that here? Sigh!
A watering schedule for the city with strict punishments or finesfor Neighbours, who insist on using water hoses for half the day on their property if they get reported
None
Calgary has enough water flowing by it. The residents understand this. It's a matter of the city managing it better, means infrastructure changes that are extensive and far reaching, like dams and reservoirs. Projects that take 20 years out to build. I hope the leaders in our city understand that the residence need them to build our city for the future, not virtue signal for today.
Update water consumption rates for water usage such that usage vs disposal fees to reflect less disposal.
Stop forcing useless policies and costs on to citizens.
Water timers with the city, should not be running on days it rains. The city should lead by example with water recycling and conservation

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I'm glad the city is being proactive with this issue as summers get warmer.
Please STOP poisoning us with fluoride! The fluoride also poisons water outdoors after it gets out as sewage, and poisons all aquatic life and all the life around the affected waters, the soil and everything!
I believe that through billing, it would be easy for the city to see where the high water use areas are and could easily utilize education for citizens with abnormally high usage to encourage behavioural changes.
No fluoride. I don’t want a toxin in my water!!
Get rid of the fluoride. My plants notice it and they don't like it.
You don’t need to flush every time, if you don’t work hard then sponge wash
Education will be important.
This is not going to work
I see neighbours who waste water every summer washing sidewalks and driveways or endlessly watering their lawns. I like the idea of some sort of restriction—day of the week based on house number for watering or reasonable cut off times. Length of time restrictions? I’m not sure how any of the above would be enforced though.
Leave it the way it is, stop messing with people
It is upsetting to learn how much water the City itself wastes and I would like to see this problem attacked more aggressively.
Maybe the city shouldn’t have so much empty big grass patches everywhere. Plant native plants that are drought resistant, plant more bush and trees that provide shade to the soil, look to Indigenous practices
Stop worrying about the citizens and how they use water and start to worry about crime and other more important things effecting Calgary right now. We pay a large number of people to work for the city, surely between them all you can come up with great ideas to get water to everyone, clear all the roads in winter in a timely manner, keep them safe and get them around the city with transit.
I think the city needs to be more open about the issues with water main breaks and the patch jobs that are being done in older neighborhoods. Plus then city wanting to increase density and remove landscaping and not doing proper repairs on water mains to maintain the increase density and then blame homeowners for using too much water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I live at a townhouse complex where the sprinkler system is on a daily timer. There were multiple days in the summer where it was pouring rain & the automatic system engaged and waters the grass. The condo board did nothing when I complained. Maybe fines for this? Or in general, address automatic systems that water lawns rain or shine. Also, golf courses, just stop watering the grass there; complete waste.
I do not think using water smart meters is the way to go. Have an opt in phase with higher incentives before pushing everyone to get them please.
I think that you need to put a tier system in place. The water hogs need to pay for all of the water that they waste. It should be always in place then they will get the message that it costs money to waste water.
The City of Calgary will have a fight on its hands if it tries to mandate the installation of SMART meters.
Soil education could help with outdoor water use. Adding compost (which you give out for free, thank you) to your soil not only helps plant health and growth, but also improves the consistency of your soil. This allows it to stay moist longer, meaning less watering. Mulch also plays a huge factor for garden beds, and can reduce watering up to half. Mulch also breaks down and turns into compost, which again, helps retain moisture in your soil. I also think you should allow people to take more than 100L of compost. I think at least 200L. I don't water or do anything with my lawn, but I understand that people use a ton of water maintaining them. There's no way 100L of compost could do someone's yard for the season, let alone a single application.
We are in a neighbourhood where many old homes are being torn down and new homes built. In the process, developers are getting rid of mature trees and reducing canopy coverage. There is no incentive for developers to plant trees that will eventually provide a similar canopy coverage. The city needs to provide direction to developers on how to better landscape yards for decreasing water requirements. The city also needs to work with their vendors/contractors responsible for maintaining city managed green spaces. The grass is cut as short as possible by these vendors/contractors and by mid to late summer the ground is incredibly dry and dusty on southern exposures. Vendors/contractors should either increase the height at which they cut the grass and/or decrease the frequency of which grass is cut.
Stop adding toxins to our water.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I once watched a women wash dishes in her sink with the tap on the entire time - she never filled the sink with soapy water, just washed each dish under the running tap. I was horrified that a person could be so arrogant and ignorant about water use. Educating people about wise water use can always be helpful. Be wary about mandatory policies for your citizens- too much government control is never good. Take a very close look at how the city uses water for parks, green spaces and roads.
Please lead by example: what can sports fields and parks have instead of lawn grass? Are there problems with the water distribution system that can be addressed to reduce waste? Are there processes to use less fresh water for things like road repair, street sweeping, parks/community beautification? Please encourage people to ditch their lawns!!!!
Mandate low water use landscaping and automated irrigation systems for new construction. Set maximum limits for lawn areas. Use reclaimed wastewater/stormwater for irrigating public spaces in new subdivisions
Use both incentives and penalties to encourage people to use water wisely.
GET. MORE. RAIN. BARRELS. Seriously.. we have 8 on a large'ish pie lot. Hardly ever have to fill them up from the tap. Little pumps in most of the barrels drip-water everything that needs it. And grey water - why is that so verboten? Soapy shower or dish water could surely flush my toilet for me.
Fines shoukd be enforced for people who over water lawns and let water run down the road, fines for using house hose water to wash off sidewalks and driveways and cars
In 2024 Bowness was under a water boil advisory for about a month or so. Bowness residents never got any sort of discount or goodwill gesture from the City on on the water bill due to the inconvenience of water quality, as well as the overall Community traffic interruption. Bowness is now undergoing a boom of new development, but our concerns for water pipe integrity falls on deaf ears from City Admin. Bowness residents feel like we are secondary citizens when it comes to City priorities. It would be nice if Bowness was recognized for the sacrifices they made during the boil water period.
I support the use of low or no water landscaping for City of Calgary landscaping. I support the use of as much non-potable or reused water as possible for City outdoor water use.
Bylaw officers ready to respond to water waste- eg sprinklers in the rain
I think it’s a great conversation that needs to happen but not imposed. If we inform, people will engage.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Note regarding rain barrels: 1) The concept is questionable in general - Calgary sees sufficient rain in early summer, with almost no rain in late July, August and September. In June, when it rains sufficiently and lawns don't need to be watered extra - water barrels would not be needed. In late summer with almost no rain, how water barrels would be useful if there is nothing to fill them with? It's not possible to accumulate water in June and "save" it for watering in the next 3 months - this would require massive storage facility; 2) Not every house is suitable for simply putting couple of barrels under the spout; geometry of our house and spacing around are as such that it would require re-routing of gutters and expensive modification of water flow to the collection points. 3) Many jurisdictions (eg. some municipalities in the US) ban using water barrels on the ground that collection of all rain water depletes ground water and actually causes more issues; that said, how can we be sure that after investing in water barrel collection/distribution on the property, City of Calgary will not change the stance on rain water collection by prohibiting this as other municipalities do?
Is there a way to create contests for people to enter that may incentivize being wise with water? Also targeting misinformation about water conspiracies (ie they’re pretending there is a drought so they can control us one water usage plot at a time!)
I think ensuring business use water more efficiently is the most important
Using water wisely is undoubtedly important, and many would likely agree with that sentiment. However, the question can seem a bit simplistic because it doesn't delve into the complexities surrounding water supply and management. While it's easy to say that we should all be responsible with water, the reality is that effective solutions require more than just individual actions. There needs to be a focus on infrastructure, sustainable practices, and community engagement. It’s essential for local governments to prioritize innovative methods, such as rainwater harvesting, recycling wastewater, and ensuring equitable access to water for all residents. By addressing the root issues and investing in long-term strategies, we can create a resilient water supply that meets the needs of our community without solely relying on individual efforts. It’s about balancing personal responsibility with systemic improvements to truly safeguard our water resources for the future.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
A watering schedule is very difficult and hard to do. Oft times on the 2 days we were allowed to water, we were gone all day or not available to do so. We would then have to wait an entire week and our garden suffered. It is also more govt control over our lives. We r forced to bend and adjust our schedule to that of the city. Increase of govt control over private lives is rarely an effective answer.
Stop this. Only data centres must be blocked from water use.
Please do not pass costs onto consumers. We are already shouldering a heavy financial burden. Thanks!
Please ban watering lawns. Grass is so inefficient and a waste of space, effort and resources in Calgary.
My neighbours on both sides are incredibly inefficient when it comes to water and energy use and it stresses me out. Water needs to be more expensive for people who can afford it...no one needs to water their grass every day, do laundry all the time, wash cars and driveways all the time, etc.
“I strongly oppose forced restrictions, watering schedules, or higher fees. Residents should have the freedom to manage water use according to their real needs. Additionally, I am very concerned about the safety of Calgary’s water due to fluoride additives, which I believe are harmful. Any water efficiency programs should not force people to use water that they consider unsafe or toxic
Seperate metering for irrigation systems in residential areas should be permitted.
Nothing
I don’t have any faith left in the city of Calgary being able to fix anything. I do trust that the city will continue to make this place worse and more unrecognizable to lifelong Calgarians, and increase the cost of living and tax implications of living here.
Na
None, this program need to get started
Home owners should be educated do they aren't watering their lawns at noon and with a hose We really should be on aet days to water The city should be using untreated water to water city trees

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Our water pressure in our home is abysmal. If a tap in the house is running & another is turned on (or toilet is flushed) the first tap literally slows to a dribble. As a result, we use way more water than is necessary to complete a simple task (eg. hand washing) as the water continues to run until pressure is restored.
We already do all we can
N a
Water volume is not the city's biggest problem, it's the poorly maintained pipe infrastructure throughout the city. Focus on fixing and maintaining that instead of whatever this is
Stop people that use sprinklers when it is raining.
Stop putting fluoride into the water. There is enough evidence how harmful it is, especially to small children.
Don't go for golf course lawns. We have a dry climate and most things still grow here., so try them out and see. Also, try and plant things that are pest resistant.
Please stop telling us to not use water outside. We use a fraction of the water flowing down the bow river and most of what we use goes back in the river. If the city is worried about water security they should build another dam and capture spring run off. We could use a nice lake close to calgary.
Na
Stop the climate bs - leave us alone, let us throw out as much garbage as we collect and use as much water as we need to.
I work for a food service business and I can say confidently business' do NOT care about water overconsumption. There was a great contrast in how Calgarians were enforced to reduce water waste at home during the water main breaks, but business' were not restricted.
How about having fines for people that wash their cars on the roads or rose who have automatic sprinklers that go on when pouring rain outside or they go of hours and the water is running down the street
The over priced useless City of Calgary admin and union lazy employees need to be replaced!
I have no interest in bylaws restricting water use. Threats and penalties are not the way to go. I find it interesting that this survey did not mention this option that you are clearly contemplating.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Calgary and area are on a dangerous path. Too many people, not enough supply. The reservoirs are at historic lows, and our population is growing at a record rate. This needs to be addressed urgently.
PLANT MORE FRUIT TREES , GIVE ACESSABILITY TO NON PROFIT AND CHARITABLE ORGANIZATIONS TO PLANT MORE TREES , MAKE IT A MANDATORY PROGRAM THRO' THESE ORGANIZATION TO MAINTAIN THE ALREADY PLANTED TREES
see comments above
You should encourage residents to change their traditional lawns to something that is native, low maintenance, and requires significantly less water.
One way is to stop adding fluoride in the form of Hydrofluorosilicic Acid, a TOXIC WASTE, to our city water supply. This is expensive. Many things like lawns don't need flouride. Also, Infrastructure cost is higher as adding Hydrofluorosilicic Acid shortens the life of infrastructure due to erosion caused by the Hydrofluorosilicic Acid.
I think the city is on the right track by making sure we are using our water as efficiently as possible
Onus is partly or largely on the city to repair line leaks.
I believe outdoor water use should be the main focus of any water efficiency plan. Restrictions and fines for non-compliance make sense because outdoor watering is discretionary and can be excessive. I'm okay with tiered water rates as long as the base tier covers essential household needs for an average family—daily showers, laundry, and dishwashing. Larger families should also be considered so that basic hygiene isn't penalized.
All houses should be on meters
Nothing else is coming to mind that hasn't already been said.
Better education and communication to the public
Set days to water outsides even though we may not be in a heat situation.
I think it would be helpful to share with Calgarians the progress the city is making repairing the many leaking water pipes. It annoys us when the city "admonishes" people for being irresponsible with their water use when water mains spew water back into the ground due to negligent repair schedules.
None
No.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Does my garden need fluoride? We care for the environment, we save and reuse rain water, we care about our dog, we care about our health and we do not want the City making medical decisions about our health. If we needed fluoride we would buy fluoride toothpaste, which we don't!
[removed] off with your control schemes
City should lead by example and stop being a wasteful and useless bureaucracy.
Just stop trying to push this climate BS on us, stop trying to extort us with control and more money. Over it.
The City needs to lead by example and fix the waste in its water delivery system. This would be the best "climate change"/environmental/conservation investment it could make. Educating and encouraging Calgarians to use water more efficiently is good, but not the only solution or even primary solution. You need to take a hard look in the mirror and fix your own massive waste first. And before you dismiss this comment (from a citizen who has taken the time to engage) as outside the (narrow) scope of this survey and "not your department", you could pass it along to the correct department (thus instilling some operational/bureaucratic efficiency.)
Stop assuming people don't use water efficiently. Making this a restriction AGAIN but on a permanent basis will result, AGAIN, in neighbour against neighbour mentality instead of a community mentality. Don't do that to us. Also, stop replacing single dwelling homes with multi-family units. That will greatly reduce the water usage in population-dense areas. Don't make the problem worse by packing more people who need to wash clothes, wash dishes, drink water, shower, use restrooms, etc, into small areas and then make the citizens use less water because you put too many people in one spot. The city needs to spread out, NOT become more dense. The infrastructure isn't designed for it, and it's not what residents want. It also doesn't benefit residents.
No.
Clean up your own systems
The harder you push the more we use.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Enforce water abusers. So many people water the sidewalk while watering their lawns. Provide clear information on not washing your car in the street, taking pets to dog washes, etc. People who use excessive amounts of water should be charged accordingly. Flag those who do for the opportunity to educate them on ways to conserve water.
I think this plan is inefficient and cost prohibitive. People can't pay their bills as it is. This is just going to drive cost up and it's just a Band-Aid on the situation. My neighbour was without water for 2 1/2 weeks. The city came and dug up the entire cul-de-sac and apparently pushed the problem over the city property line onto theirs, causing them to have to hire someone independent before they had any water. We were told by the city supervisor on site that it was copper pipes that had holes in them. We need to upgrade the infrastructure in place, not put restrictions in place for something that the city hasn't bothered to maintain.
I see many businesses, including the City of Calgary, using automatic watering even on days when it is raining. Very wasteful.
The city should model efficiency. They should find and fix the 25 percent water loss. That should be the number one priority before they do anything else. Water use by homeowners should be the last water that the city focuses on. No changes should be made to billing until the City as a business fixes their many water issues.
make sure the city water usage is also looked at, water leaks and irrigation running when it's rained or is raining
Cut all of these items from the city budget.
Less watering of public parks
If there's ever another FREEZE on how much water we can use , or suggestions of travelling to near by towns like Okotoks to do laundry and get to meet new people , there will be a rebellion !!!
FIX THE WATER LEAKS IN CALGARY before blaming Calgarians for mis-using water.
Yeah, use the money Danielle Smith gave you to fix the problem instead of pretending it's our fault that, suddenly, there's not enough water. You had all kinds of time and money to add fluoride but STILL HAVEN'T ADDRESSED THE REAL PROBLEM WITH WATER FLOW. Parasites will keep sucking until the host is dead. STOP SUCKING AND DO YOUR JOB!!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I'm in several Calgary gardening groups. There is s great deal of misinformation and anger about what water efficiency initiatives will mean. Some of this is just entitlement but many are concerned about what watering restrictions might mean for seniors or people with physical limitations who might not find it easy to use rain barrels. In considering financial incentives it would be worth including tools to move water through gardens. Also — somehow people think the Bow and the Elbow are "huge" rivers and nobody downstream needs water — you've got some educating to do!
I ask you to f off from people's lives and use our money efficiently, I am sure you can find sacks of money that was taken from taxpayers.
Many homes are being built with secondary suites I feel they should pay more for water and or taxes.
I have kids and a yard so I'm not going to not let them play in a pool or sprinkler in the summer
Maybe don't go ahead with AI data centres and limit golf course use.
Any outdoor watering restrictions need to be done thoughtfully and with nuance. We also need to be cautious about dissuading people from watering their trees, as Calgary's tree canopy is extremely low compared to other large Canadian cities. Trees are obviously important for a number of reasons (provide shade in our changing climate, improve soil, provide animal habitats, reduce pollution, etc), and we should be encouraging more tree planting and tree care. Property size also needs to be taken into consideration when making tiered water charges, as large yards obviously will use more water relative to smaller yards.
Most of our rain and snow is wasted! Consider residential cisterns. Start plowing 'clean' snow into trucks or use snow blowers like Montreal uses. Then drop the snow in parks around the city. You could also snow blow it onto trees. So much snow is shovelled off sidewalks into the street, get some education going, snow should be shovelled onto trees. Look at downtown sidewalk trees, after a snowstorm most of the snow is shovelled into the street and none is left around the trees. Snow should be shovelled onto homeowner lawns not into the street to be washed away or turned into dirty ice. This creates ground water. And you've got to start proper snow removal around the city. Hire independent firms to plow and snowblow neighborhoods. And move the snow to public parks. It's free water. The city relies on mountain water and wastes what falls here. Look at new infills, they are huge square footage and use so much of a city lot no water sinks into the ground. Flooding happens as a result.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Asking people to water their lawns on specific days is not a reasonable solution. Maybe teach people how to make compost teas for their lawns to provide better soil quality that can retain moisture if you're so hell bent on water efficiency.
Nope.
Be efficient, fix the leaking infrastructure. Stop wasting money on surveys and social media advertisements and get back to doing what our tax dollars are supposed to do, provide core services!! DO NOT force smart meters, are you going to sell our data from the meters? What about the EMF radiation?
Go after industrial users. This engagement survey is garbage. After the city's engagement regarding blanket rezoning they still proceeded with the change even though most calgary residents opposed it. Push this through and you'll reep the consequences on election day.
Fix the leaks that cause a 25% water loss from city pipes.
Get rid of fluoride in our drinking water. It's a scam and it's a neurotoxin that is poisonous to people.
Maybe the city should focus on infrastructure maintenance instead of policing tax payers water use.
not at this time
At this point, I think our household is already doing as much as we can to use water efficiently. We have all the proper faucets, no leaks, and we already practice habits like turning off taps while brushing teeth and running the dishwasher only when full. Because of this, there isn't much more we can do to save money or reduce our consumption at home. That said, any programs or tools that provide new tips, reminders, or innovative technologies could still be useful, especially for households that haven't yet made these upgrades. Sharing success stories or strategies could also help inspire others to adopt efficient water practices, even if we don't personally need additional support. This is where platforms the City uses for social media can come in handy to stay connected - like Jeremy Farkas does with the public.
No limitations on citizens with healthy habits! We want to shower, you guys. No mandates are welcome. Except maybe fix your city pipes leaks. Best regards.
Eliminate fluoridation.
stop city growth

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I am totally against graduated water bill pricing. I am against permanent outdoor watering restrictions. It makes me very angry when the city of calgary uses guilt and penalty tactics to enforce unrealistic ideology. Is anyone at the city actually going to act on any 'engagement sessions' or is this 'engagement' only a tick box to be checked before you do what you want.
None
Please just stay out of our lives and get back to your core duties
specific info on cost/benefit to residents of curbing water use would drive a fair bit of change for many residents - not all, but a good many. Also bringing attention to small acts that all can do, without requiring great changes could drive significant overall reduction would be a great start. We all saw that during the summer of 2024 when people learned a great deal about the many actions everyone could do to make a difference.
The city needs to focus on business that waste water.
We need to educate people. Kids in schools and adults . Create incentives.
No more fluoride Thank you
It is pretty frustrating to be so conservative with my watering practices, and see my tax dollars being spent on campaigns, to drive by and see the fire hydrants being drained. This year the city used non city painted vehicles, and hoses so it wouldn't be so obvious that copious amounts of water was going down the drain. It all comes down to a lack of respect for the tax payer.
PROPERLY ADVERTISE THIS TO THE PUBLIC. It's Dec 5th and this is the first time I've heard anything about this. "Between November 17 and December 7, we want your thoughts about water use. ". Why doesn't anyone seem to know about this?
Washing cars at home should not be allowed. Timers for lawn watering made accessible.
Get your own house in order before you ask people to do more. 22% of water lost to leaks is a high number. Until this is well underway I wouldn't consider doing more myself
25%leakage from pipes by city..fix pipes
I would like to see programs to help people truly understand that water is a limited resource - people do not seem to grasp this and continue to water unnecessarily.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Incentivizing slabs on water bills to make people mindful and try to stay under the expensive slabs or rewards for staying under certain amount of water used
City of Calgary should charge a premium for water for households and businesses that use an excessive amount
Encouraging people to transition their grass lawns seems like a logical strategy.
asdf
Stay out of peoples business.
Please remove additives from drinking water
Seems contradictory for development requirements is green space and on the other hand limited water usage or cost prohibited water usage to maintain mandatory green space/ landscape. Too much contradictory policy.
Just use common sense and be mindful. Most people are. The best is to educate the newcomers.
Restrictions need to take into account the weather and be credible. We had restrictions in the past when there was no water shortage.
My feedback is simple: stop treating residents as the problem when it is the City that has demonstrated the greatest waste, negligence, mismanagement of funding, and disregard for consent. We proved we can conserve, you proved you cannot maintain infrastructure, manage a budget, communicate transparently, or earn trust. The feeder main failure was not caused by long showers or running dishwashers; it was caused by years of ignored maintenance and lack of investment. Yet we were the ones told to sacrifice basic hygiene while the City scrambled to fix a crisis it created. And while that unfolded, you still felt entitled to unilaterally impose population-wide enforced medication decisions like fluoridation, based on the participation of barely 11% of Calgarians. That isn't stewardship or democracy; it is governance by apathy and assumption. If you want citizens to take efficiency seriously, start by demonstrating competence, legitimacy, and respect for the people who actually pay for the system YOU mismanage. Until then, stop shifting responsibility onto households to compensate for failures WE DIDN'T CREATE.
Use your common sense and be considerate of the world we live in. Not by adding more cost to it just make people think since I am paying for it therefore I can just turn on the tap!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

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Keep the distribution maintained to help keep 25% of available water usable instead of wasted. Keep the water filtered and clean. Remove forever chemicals and do not add any other chemicals not intended to clean.
During water restrictions we were running water into a bucket until we got hot water in the shower. It almost always filled a 5 gallon bucket before the water was hot. Is there some way to keep the water within the pipes hot/warm so this process is shorter? Insulating pipes?
Climate change requires more water use
Stop flouride chemical in the water
One big issue in Calgary is that when people cut back on their watering, Calgary's trees suffer. Calgary has a huge issue with underwater trees, both on private and public lands. You just have to look around and see how many dead or sick trees there are...this is because of under watering.
The city of Calgary should first of all, be more responsible and efficient with our taxpayer money. We have enough water in Canada. Just wait until spring so the Reservoirs are full. We are already using water efficiently inside and outside. We pay for it! We don't waste it! The biggest body that wastes water is the city and the government. Get your act together first.
Need to explore alternate water sources or infrastructure projects beyond what we are currently utilizing to get water to places further from downtown.
None
I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Discourage mono culture lawns. Encourage native biodiversity in lawn/garden spaces which automatically reduce water needs.
Take the fluoride out of the water

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Foolishness like rules about watering on even or odd days are stupid. I am going to water what I think my plants need. If I can't water on Tuesday I will water twice as much on Wednesday. It is annoying and pits neighbour against neighbour and will have negligible effect on total water usage. If we really want to conserve water long-term we need to have a pricing mechanism that encourages that behaviour. It should be tiered to avoid hardship for lower income Calgarians but expensive enough at higher tiers to encourage high water users to take some of the many steps to reduce water use. We can increase the price in dry years and decrease it in wet years. If appropriate pricing can delay new treatment facilities for a few years it will save millions. Higher current water bills can save more in the long run. If water conservation is really an issue, and is priced as such, it would open up the possibility of having grey water systems in new builds as well as perhaps retrofits. It all comes down to price. If water is cheap, we will waste it. If it is expensive, we will find ways to reduce our usage. Anything else is just pretending that water use is important.
My water quality is terrible…. I smell Chlorine all the time and do not want fluoride in my water. What are my options?
Sorry for being cheeky but, It's not rocket science. Nice to be included though.
I think city of Calgary needs to focus on their pipelines: monitor and fix them on time. The biggest water leak was from broken pipeline in north of Calgary in 2024. Please do your part! I support learning programs and efficient appliances subsidy program for seniors/family with children. I don't support water usage limits and different price for water over limit because it will affect families with small children a lot. When my children were small, we used more water than now. There is affordability crisis in Canada: rent, food, insurance, utilities. And now you want to introduce high price for overlimit water usage. How will you define those over-limits?
Better reporting of and ticketing those who ignore outdoor water restrictions during summer… automatic sprinklers and power washing etc etc
Don't go overboard with regulations or people won't comply when it's really important.
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
I think things have to be done not just in Calgary but in all communities we share water with. You must come to a decision that is for all, everyone has different financial issues so there can't be many different programs as to cost for water. Put a program in place and stick to it, everyone will adjust.
Lower the waste management cost for the months between April & September when extra water is used outside the home.
Just stop. Either build the infrastructure to support the city growth but leave hard working people alone.
Watering lawn and trees in ur yard are necessary
Fluoride good!!!
Just as the City is asking us to address leaks, etc. what is it doing to deal with the pipeline issues that came to light during the 2024 water main break. There has been very little forthcoming about what has been learned and what action is being taken. Lead by example. Also, when maintaining City Parks look to set an example with local vegetation and species.
I am a single person who uses far less water in my home than families of 4-6, so if I choose to have a nice green lawn and flourishing gardens all the while using less water than the average home, don't restrict my outdoor water use - if you do, I'll just waste indoor water so you won't be saving any water from my house. I don't waste water because I have to pay for it, but let me use the outdoor water to maintain my lawns and gardens rather than being so authoritarian.
Responsible planning of development is required, and adding the capability of more water (dam) and education for all (especially for the new residents from other parts of the world were utility responsibility is limited) is the only true way. Tiered billing is not the way!
You've totally ignored the infrastructure for years and now we gave to pay for your ineptiveness.
Don't increase rates or create a permanent schedule, it isn't needed and would be about as popular as that stupid bag rule. Living through the water main break was sketchy from a hygiene perspective and basically hell from a quality of life perspective

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Stop trying to control people's personal lives, my home is none of your business. My hygiene is none of your business. My plants are none of your business. Send everyone back to their own provinces instead of bringing everyone here before the proper infrastructure was in place, duh.
Nothing I can think of
Help us use energy efficient appliances, update appliances, help with inflation, reduce taxes
I don't believe people should be controlled by saying you can't use water for a pool, etc, and I don't agree with limiting the amount of water each family can use unless it's a higher amount than average to give some space to allow for unexpected usage sometimes. Having only specific days for using water as I've seen suggested will turn neighbours against each other where they're reporting people for using water, which is not what we need in this city. I believe education is the best way to reduce overuse of water so people learn that they've been overusing water and take the steps to do something to reduce it.
Escalating water rates depending on monthly consumption. Outdoor recreational use of water (pools, hot tubs) should not be given special treatment during water restrictions as we saw in 2024. Publish results of this survey with a link to a site in our monthly utility bill.
I don't have a lawn. My whole yard is drought resistant plants and mulch. It requires very little water.
Seeing people in line to wash their already clean car is a curious behaviour. Seeing people water their lawn during or immediately after a rain event is strange behaviour. Why do people water a lawn? So outdated. (My neighbour waters the lawn so much that the fence is rotting, and there is nothing I can do about it. I have tried to explain that plants also need oxygen in the soil.) Tragedy of the Commons. With many people living in multi-family buildings (apts, condos, etc), and without individual water metres, there is no accountability and little incentive for these people to conserve water.
Underground sprinklers could be a requirement for watering lawns as they are much more efficient than sprinklers
Please use information as your tool. Do mot increase beurocracy and burden on the citizen/taxpayer. We have had enough as it is. A kind and educational attitude will have maximum effect in my opinion.
It'd be nice to see restrictions on high water use things like pressure washing.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Remove the fluoride
Generate a two-tiered pricing system. All water up to a certain volume is charged a lower rate, then higher volumes are charged a higher rate thus penalizing higher consumers of water.
Calgary should focus on updating and improving infrastructure because the city keeps growing and despite efforts to cut back on water usage, the pace of growth in population needs to be considered as a big picture to account for better solutions for the future.
Stop focusing on nonsense. Clear the streets, fix the potholes. I understand your desire for improvement but I think you are off track.
I see neighbours who run their sprinklers when the sun is high, wash their driveways with power hoses and their cars on a weekly basis. There are so many opportunities to reduce the amount of water calgarians use and it may have to ultimately be mandatory by fines as southern Alberta is in such a dire drought and people don’t seem to care
Stop the 3rd world country models and use technology to collect the abundant water we already have
Having rebates easily accessible is important. Increased awareness would be good. I highly recommend RainBarrels.ca as a resource. They offer a lot of great systems that make it easier to use the barrels efficiently. I see people asking about how to use rain barrels, and don't see much evidence of great systems. I can see the need for more education for Calgary residents on how to use rain barrels efficiently and how to integrate them into an irrigation system. The RainBarrels.ca group also have fund raising initiatives, which gives added incentive to promote the sale and use of rain barrels. And they have education available explaining how to set up the barrels, with their accessories. I strongly encourage the city of Calgary to stop adding flouride, or more correctly, the industrial chemical HFSA, to our water. Many of us are spending $$ and wasting water on Reverse Osmosis systems to remove what Calgary puts in. RO systems waste water. And we have to spend money and electricity to run the RO systems. Not to mention, MANY of us do not want flouride in our water. The majority of Calgary residents did NOT vote to have it added or to spend the $30M or whatever to implement it.
Grey water for the garden. Rain and snow catch, treatment and storage. Treated grey water for flushing toilets.
More watering of lawns means more pesticides/chemicals being used to maintain them. Less watering means less chemicals and pollutants so it’s climate change friendly.

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
Upgrade the city water facilities like they should have been and getting the funds from other sectors that are not important so taxes do not have to be raised. Such as dropping the funding for arts in the city. Putting up useless “art” in the city should not be a priority
You are the ones who need to use water more efficiently. Fix water pipe leakages and fix infrastructure that is aging and needs fixing and stop putting great numbers of new housing developments into areas that were not designed to handle that amount of water and sewage so that the infrastructure breaks, and then blame us for it.
See previous answers. This whole study is meant to push what YOU think are the answers. All the actions as part of your efficiency plans are nonsense. I am not willing to partake in any of them until this city gets its act together. we have infrastructure that can not handle the infill and increased population densities being forced upon it and you wonder why we have water main breaks? This perceived issue is 100% due to lack of foresight by the City of Calgary and it's lack of proper decision making. We pay insane property taxes, water and sewer rates for very poor service. We've had 2 major water main breaks and one major cave in within two blocks of us in a 30 year old subdivision. Don't try to force your subsidies, incentives, regulations and other controls on us. We are not interested. We don't waste water in our house and yard because I pay for it today and I don't need more bureaucrats and do gooders trying to tell me how to live.
Please ban automatic sprinklers. Our neighbours run theirs daily and overspray massively. Whatever water we save with our efforts is microscopic compared to what they waste.
Outdoors, rainwater harvest. City may provide some asphalt material cleaning option to clean the rain water. Indoor, fix leaky items and force builders and contractors to use quality plumbing items for new homes and repair works with warranty.
Please do not listen to the misinformed comments about removing Flouride. I saw a number of comments on social media and they are neither relevant to this discussion nor even backed by proven scientific evidence. Other than that, I would like for the city to offer more outdoor water activities.
Water outside use should be less expensive than indoor and less in ratio. Should have some kind of time management use after7 will be very cheaper than afternoon.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
If we take the steps to help and guide people in a new way of thinking they will respond better than being told what to do. The city could help by fixing their leaks in the water lines! Also, start by protecting the water source at our reservoirs! More information about No Dogs, No Swimming etc. No building in close proximity of the reservoirs to protect our drinking water for everyone.
Worry that this will impact small families. I have two children living with me and my husband. What is considered high usage? I am already living paycheck to paycheck. My husband and I earn good incomes and are still struggling to keep afloat. I don't want to have to worry about how much more my water bill may be, simply because I am doing our laundry weekly or because I have a water softener. Are the water resources in strain because the immigration levels are unsustainable? What will the financial burden be on established citizens?
What about the city water infrastructure? We have put so much into flood meditation, what about the leaky pipes? How much water is seeping out of pipes all over the city? Is this city growing too fast to support the system that is in place? How is the city educating new comers?
Stay out of my business and controlling how I use water
Build homes that don't have much of a front yard that has to be watered . Especially for single family homes
I grow the majority of my food in my backyard using a variety of methods and systems. My food garden is extensive and takes up most of my yard. As a result, being restricted to only hand-watering my food crops with a watering can or spring type nozzle and hose is completely unreasonable for someone of my abilities. I have installed custom automated irrigation systems throughout my food gardens so that I can grow the amount of food I need. The system supports my abilities and is water efficient. I need to be allowed to use my irrigation system during watering restrictions to grow my food. I don't believe that the use of water to grow my food should be included in watering restrictions.
Being water aware
Just that I'm really glad you're working on these initiatives!

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
The City has an unacceptable amount of leakage from our water system. If Edmonton can do so much better then why are we so far behind? Insufficient maintenance with our water system is costing everyone. There is no excuse for our current situation. Infrastructure should be a priority. We understand that one of the water pipes near our house is original (1960s) and has been on a waiting list for replacement for years. This is unacceptable. Luckily, our property has had fewer issues but a bunch of our neighbours have lost water on multiple occasions, sometimes for a week or more. There should be incentives for people who are being more efficient about water use. Deterrents are needed for people who abuse the system. People need to be informed better about not putting fats, oils & grease down their drains instead of into their compost.
none
A bigger focus should also be on commercial water use. Because it's unlikely that residential usage is the largest issue
NA
Think the big picture- what do we expect for population demands as it grows around is? What are reasonable limits to growth? Curbing residential water consumption without curbing population is futile Also promote urban tree canopy benefits of green and especially tree canopy are widespread and a good canopy reduces water loss.
ਇਸ ਸਮੇਂ ਮੈਂ ਸਾਰੇ ਪ੍ਰਚਲਿਤ ਤਰੀਕੇ ਵਰਤ ਰਿਹਾ। ਮੈਨੂੰ ਲੱਗਦਾ ਹੈ ਕਿ ਉਹ ਸਾਰੇ ਤਰੀਕੇ ਸਿਟੀ ਵੈਬਸਾਈਟ ਤੇ ਪਹਿਲਾਂ ਹੀ ਮੌਜੂਦ ਹਨ। ਜੇਕਰ ਸਿਟੀ ਨੂੰ ਕੋਈ ਨਵੀਂ ਤਜਵੀਜ਼ ਦੀ ਜਾਣਕਾਰੀ ਹੁੰਦੀ ਹੈ ਤਾਂ ਉਸ ਨੂੰ ਤੁਰੰਤ ਨਾਗਰਿਕਾਂ ਨਾਲ ਸਾਂਝਾ ਕਰਨਾ ਚਾਹੀਦਾ ਹੈ ਅਤੇ ਨਾਲ ਹੀ ਅਗਰ ਨਾਗਰਿਕਾਂ ਕੋਲ ਕੋਈ ਵਧੀਆ ਸੁਝਾ ਹਨ ਤਾਂ ਉਹਨਾਂ ਨੂੰ ਵੀ ਅੱਗੇ ਆਉਣਾ ਚਾਹੀਦਾ ਹੈ।
I have lived in SW Ontario where we drew our water from the Great Lakes. The climate is more humid- out door watering is not as required there as here. Watering restrictions are in place throughout the summer not due to drought We should not allow unfettered outdoor watering
I'm assuming that the City of Calgary has building codes that specify low-flush toilets and high efficiency shower heads. I don't know what percentage of homes and businesses in Calgary still have old water "guzzling" toilets. My daughter, son-in-law and grand kids live in Tuscany and I believe their house does not have low-flush toilets. Maybe the City could consider bringing back the toilet rebate program again. I believe that new dishwashers and washing machines on the market are all high efficient as a result of Federal laws.
Stop fluoridating the water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The City is continuing to explore water rates that encourage efficient use. Tell us what you like and/or dislike about this approach.
My irrigation system for my garden is extremely water efficient but also highly dependent on daily watering. A mandated water schedule will be result in me having to overwater on scheduled days. I am strongly against this.
I think everyone should be using their water more efficiently & be more conscience of their water usage, but it's incredibly easy to become cynical & turned away from the idea when we live in a province that shows it doesn't prioritize the environment or water supply through their actions (coal mining, AI data centres, O&G subsidies and pipelines, etc). It's hypocritical & makes you wonder why we as citizens should shoulder the brunt of conservation work when our government doesn't care. I personally still want to continue to reduce my water usage, but I know many people who think "well they won't, so why should I?" & then we're all worse off. We need more education & programs to reduce unnecessary water use (watering lawns at midday, washing cars not at car washes, using more than what you need, etc.), but lots of the systems to address these (changing rate structures, watering schedules, etc.) when implemented as a one size fits all solution can harm low-income & disabled people disproportionately, so we need careful consideration for implementation, & our provincial government to actually give a [removed] and align with the city's priorities so more people are willing to do the work
Encourage people to water their lawns less or not at all, which will reduce the need to mow as often, and when they mow, to avoid mowing too short, which is better for the lawn, protects from burning, discourages weed growth.
Do not think your over reach will go unnoticed. Everyone has the right to clean water and an unlimited amount. You can’t tell us what kind of yard to have or how green our grass can be.
Think outside the box to provide the city with water. Don’t take the “easy way out” and try to control the public. PROVIDE healthy water for the public. We live in Canada! There’s an abundance of water. Harvest it. Find ways to provide it without punishing the people with more rules.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Is there a way to measure water use on a daily basis and then alert people that they are reaching the limit of "basic water needs" and approaching the threshold for additional rate charges (maybe an app?)? Otherwise, it's trial and error for Calgarians to figure out the limits for their household and be able to estimate their upcoming water bill.
Yes, provide how the water rate is doing compared to similar units. this will help to compare owner water use compared to other houses (like ENMAX report).
There are probably lessons to take from the consumer carbon pricing exercise that the federal government did and then rolled back under political pressure.
I don't know if equity considerations are that compelling to people who can afford things in the city, in other words, I don't know that I would necessarily message really aggressively that "don't worry, people who cannot afford it will be subsidized" because that seems to promote a lot of frustration here
Not really. the fairest way is to pay for what you use.
there should be an increased cost associated with increased use, and what I mean is the rate per cubic metre increases the more you use. first cubic meter a month is X rate, the second is more expensive and so on.
The water treatment/sewage treatment rates on our bills are far too high and unfair.
How can the City look into water saving initiatives like rain and/or grey water re-use for household fixtures such as toilets. How does the use of AI impact everyone's access to water and could rain water/grey water be used for cooling these instead of fresh drinking water?
N/A
I think I have answered this above
consider removing the outliers first before establishing or changing rates.
Not sure.
How much lower in cost the basic household amount or lowest tier would be, than current rates.
where can we access more info on change in rate info before it goes into effect?
I'm happy to pay for water services as they are core services we count on everyday.
see last comment

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How will an individual know, in a timely manner, if they are using too much water which they will then be charged. The communication of water usage to the customer would be key to correct the behavior. Almost like the text messages you receive from your data company saying you are about to go over your data, and if you do you will be charged XX.
A shortage surcharge should not be so onerous that it looks like a fine, but not so small that it could be easily shrugged off. The goal should be to inform and encourage the desired behaviour.
No.
exemptions - I don't want multi-generation households and lower-income households to be penalized because of their situation.
Rate -base strategies are great but what about businesses that heavily rely on water use? What about water features such as fountains in public places? What about enforcement measures? Not sure how these fits with the rate-based strategies, but I would still like to know the answers.
See above. Family size, as well as age demographics.
Suite metering apartments and condos.
Na
We may be hesitant to purchase new appliances that tend to fail in a few years because they are poorly made. We may want to hang on to older ones that are reliable even if they are not the most efficient. Cannot trade conversation of one resource but wasting another.
None come to mind.
Solutions are possible. Making peoples lives harder by pushing economic hardship on necessities of life should not be considered. Weather modification has been implemented and has failed worldwide. Honesty and transparency is a strategy yet to be implemented. Our tax base is shrinking and our social payout is increasing. Your focus should be customer based, not politically based.
None, water use for water trees, plants grass should have no barriers whatsoever.
Seniors who live in their own homes and have paid Calgary muni taxes for 20+ years deserve a break. Rate-based is great for everyone else, especially new comers.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
My concern is my condominium where utilities such as water and sewage are included in condo fees. Awareness of water usage and costs may not be as high as when people see their individual utility bill and can moderate their usage. All I can think of is - again reminders from the condo board to residents.
How would you decide on a basic household usage amount? If it's based on the size of house, it will certainly not be equitable. Possibly based on occupants, but that doesn't give consideration to special needs of the occupants. A household with young children or someone who is ill may use more than the average amount of water. How can you possibly make this equitable??
What is the water being used for? For example - washing cars can be very wasteful of water. That should get charged more.
I'm not sure what the best kind of system would be but it should ensure that low income residents are not disproportionately impacted.
No.
NO. Calgarians will not accept this.
Start treating water like any other natural resources!!
You thought of more than I could think. Excellent job! Proud to see The City of Calgary doing such a great job with this!
Use Tax dollars wisley and frugaly to create a water system that provides the same quality water that flowed from the taps in calgary in the 1960s AT ALL COST. currently the city is billing for delivering unpotible water to my kitchen sink. ABSOLOUTLY DISGUSTING STINKY ORANGE TINTED WATER ! THE WATER PAID FOR BY TAX DOLLARS WAS MUCH CLEANER ! the water I grew up drinking not this new expensive water I refuse to drink so I buy my drinking water in small plastic bottles ? LESSER OF TWO EVILS ? ONE CERTAIN FACT THE SYSTEM NEEDS REPAIR ! and there are billions of tax dollars available to do it ?
People who use water like they are in a jail house shower should pay more. That is why there are meters on homes.
go back to flat rate and stop trying to ration an inexhaustible resource.
Pay according to the volume you use, use less to pay less, would encourage use of water saving strategies by the public, no bureaucracy or subsidies required.
What percentage of households pay or will pay the higher tiered water rates?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
What percentage of households pay or will pay the higher tiered water rates?
Rate base strategy is not the way to go, this will end up affecting negatively the ones of us already struggling with living costs. We need radical actions to minimize water all around not depending on one's wealth!!!
Trees use a lot of water but are good for environment. Using a a plus minus system would account for mindfulness of water usage.
I feel like maybe there should be a bit of a break for new builds/new communities that are under construction, as they will be using more water initially as they get their trees/shrubs/grass established. Maybe the increased water usage rates could be applied after the first year or two of the property being occupied to offset that need for getting the vegetation established.
What behaviours do you aim to change? How does a rate-based strategy actually change those behaviour? Are these changes that can be made long-term, or will people quickly revert back to their old ways when they become bored? Are we considering this to be revenue-generating or net-zero? What onus will we put on businesses and industry? What share of the burden do they have? I would argue they should have their own set of education, strategies, grants, and penalties.
What behaviours do you aim to change? How does a rate-based strategy actually change those behaviour? Are these changes that can be made long-term, or will people quickly revert back to their old ways when they become bored? Are we considering this to be revenue-generating or net-zero? What onus will we put on businesses and industry? What share of the burden do they have? I would argue they should have their own set of education, strategies, grants, and penalties.
- would you consider the number of people in the home? And have a per capita rate? e.g., Someone who lives along who uses a LOT of water might be under the average home rate for water usage, but they are using more on a per person rate than a multi-generational home. - people who grow food or who have a significant tree canopy that water barrels cannot sustain alone could apply for an exception to the higher rates for water?
find a quicker way to respond to those who waste water at the time of wastage instead of days later
put the financial load on businesses

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Percent of permeable ground on a property
We should encourage a greater tree canopy in Calgary .
What behaviours do you aim to change? How does a rate-based strategy actually change those behaviour? Are these changes that can be made long-term, or will people quickly revert back to their old ways when they become bored? Are we considering this to be revenue-generating or net-zero? What onus will we put on businesses and industry? What share of the burden do they have? I would argue they should have their own set of education, strategies, grants, and penalties.
I trust city employees who work on this to come up with a fair system as difficult as it is as I am not an expert in rate-based strategies.
Is it possible to create an efficiency rate per person in a household? If a household of two people and a household of ten people both use 10 m3 / month. Can there be a different water rate? Somebody is going to need to buy lots more deodorant.
Low income families are not in a position to invest in landscape transformation. It would be unfortunate if they were given the impression that they were being penalized as a result. So I like the idea of rebates and subsidies to encourage involvement. But I think education is very important so people understand the various alternatives and can make informed decisions and wise choices. Understanding HOW to transform removes one more barrier to their involvement in a program.
Seasonal rates. Rates determined based on residential occupancy.
1. For new communities, mandate that a "grey" water system be installed for new houses; 2. For luxury use, such as gold courses, in addition to charge them more, mandate each club install a "grey" water system. It must be used to offset treated water. Also mandate each club to conserve rain water run off and use it to offset treated water; 3. The City could use bulk purchase power to reduce the cost of new and more water efficient appliances and offer than to Calgary citizens. It can also convince plumbing companies to install the appliance on "cost recovery" basis.
If a house has been following the rules for quite some time and only increases water once beyond the threshold, leeway should be given to not charge them for that amount (Eg. household emergency could cause water consumption to increase)
Who are the "super users" and can we run them out of town?
No. This is a terrible idea

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
You should not pursue it
Also would want to avoid households were a medical reason is driving an increased water consumption. Would it be reasonable to compare the household against itself? "last year you consumed an average of 10 m3/ month (or in the past 12 months). This year you're consumption is down 5%, congratulations!!" Keeping the messaging positive (definitely not overly negative) is important too. Maybe there needs to be a way to exempt a household from that messaging - if they call and say they have a medical reason or a new (larger) household moved into a rental suite.
Why are you so focused on restricting water usage rather than fixing broken infrastructure and expanding infrastructure to align with population growth? Imposing water restrictions and creating two tiered systems for water rates is just as bad of an idea as city wide rezoning!
As previously stated, how will the City monitor if/how citizens are using water conservatively or liberally? Water usage rates need to be the same for all. Renters have access to laundry facilities and oftentimes water is included in their rent. If they do not pay for water consumption, will they use water conservatively or liberally?How will you rate water consumption for businesses? Appears the City is treading on “big brother” ideologies.
Since Calgary supplies Water to other jurisdictions (e.g., Chestermere, Airdrie), should these efficiency plans be adopted by these other municipalities? If they are not should the water rates charged to the other municipalities be increased?
Instead of a tiered of block rate, could you offer more rebates to Calgarians to upgrade existing fixtures/appliances. Or implement an incentivization program where people are rewarded for decreasing their water usage? I agree people should be charged more for not adhering to water restrictions, but what is considered excessive water usage?
The only rate based strategy necessary is to lower the cost to the people.
Fix the leaks in the system
Is there any preference using this rate base strategies, like there are priorities for hospitals and schools?
Can this apply to big users eg industrial, hospitals etc. Not just homeowners and small business

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Notions of “equity” need to be parked. If the city has a variable rate for consumption, then that tool has been applied appropriately. Please do not start looking at tiered levels of service charges.
I am frustrated that the majority of my water use literally gets flushed down the toilet. I don't have the resources to change this but feel that the city does have the power to make this possible (building codes, legislation, subsidies, innovation, etc.). Imagine if we started to eliminate 1/4 and/or the single most widely indoor water-use (flushing the toilet with fresh water) from the equation. Wouldn't this make a huge impact? We don't have a choice about flushing the toilet. I would love to have the opportunity to divert and use my grey water twice for this purpose.
If rates are going to go up anyway, then having an 'affordability tier' is helpful.
Wonder if a reward system would be beneficial.
I understand there is a difference between growing food and water grass, but outdoor water use I generally wouldn't support being subsidized in any way. It's optional and rain barrels are an option. It's too likely that wealthy individuals are the ones watering trees and food who would receive the benefit. I think reminding people that watering a lawn with drinking water is crazy.
Again no need.
I can't think of any other questions.
What would these sorts of policies look like for those who live in older properties without metered water usage?
Allowable volumes must be tied to size of home / property. Not just the same cut off levels otherwise it’s just another tax grab on larger properties.
Keep it reasonable.
Not that I can think of.
See above

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Ask homeowners, if they couldn't water their lawn again, what would they replace it with? Ask community developers to stop installing lawns as the cheapest solution and incentivize them to plant prairie hardy forbs and shrubs. Support local nurseries and growers by asking for and buying native seeds and plants to install in City parks (Pollinator Stewardship,ALCLA, A'bundh etc). Showcase landscape Restoration projects and pay homeowners who are using best practices such as rain harvesting techniques to train others. Support permaculture organizations and find a better, and accessible location for Highfield Farms (shameful that this community education centre is literally getting paved over for a bus station).
Definitely consider how many people live in a household and whether they are aware of their water use or not. Enmax has been sending emails regarding electricity use, compared to homes of a similar size. This type of reminder may help.
I think the City should consider separating indoor & outdoor use. Generally, indoor use is much more necessary than outdoor use (which can be considered as more of luxury). They could be separately metered, and outdoor use charged at a premium rate.
Keep it affordable please
Consideration of lot size and number of mature trees in a yard. We do want our community to look nice.
Size of home, yard and family affects water usage since this is expensive to adjust for all water should be charged at the same rate to be most fair.
What about getting rid of the fluoride (industrial waste purchased from China) that is being added to our water supply. It has been deemed a neuro toxin in the US and other parts of the world. Reverse osmosis uses more water than necessary. People are installing this in their homes to filter out the chemicals being added into the water supply by the City.
There should also be transparency of rates charged to other users as well…eg. Commercial enterprises, data centres etc.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
What happens when out of town visitors stay at a home. Will that be taken into consideration for the efficiency rate. How do you increase your rate if the number of people living at your household increase/decrease. Flower gardens should be taken into consideration. Flowers attract birds, bees and other beneficial insects.
N/A
Please keep the consulting fees to a minimum. Let's try something and see if it works rather than spending millions on consulting fees for strategies that may or may not work. Experimentation and learning beats dumping money into the black hole of private consulting. We can learn from other municipalities.
See previous comments
I question whether established trees need to be watered
I'm sure there must be cities who already use a rate-based system that can offer information on how much water would be used by a family. Offering an incentive to households that never use the basic amount could also be considered.
I would suggest that, when exploring rate-based strategies, the city also consider incentives for water-efficient upgrades, clearer education on how to reduce outdoor use, and protections for households that already conserve or rely on water for essential food-growing purposes.
Residents who grow food at any scale probably use water barrels, but making the subsidised barrels easier to obtain would definitely benefit them. Another factor to consider is that if a house has an on-demand hot water system, it can use a lot of water to get hot water out of the tap (we have had that experience in the past, and prefer water tanks for that reason). There can be a tradeoff between energy efficiency and water efficiency.
Affordability!!!

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yes. Several important questions are missing: • How will household size be incorporated? Without adjustments, tiered rates disproportionately burden families and shared households. • How will the City prevent harm to the urban canopy and food gardens? Trees and produce need seasonal watering to survive. • Will residents have real-time tools to track usage and avoid crossing tiers? • How will renters be protected? Many cannot control irrigation systems, fixtures, or leaks but still face higher bills. • How will transparency be ensured? Residents need clear explanations of revenue impacts, drought triggers, and how surcharge funds will be used. • How will the City address equity between different housing types? For example, older homes with inefficient plumbing, or condos where individual consumption isn't separately metered. • Will businesses, community facilities, and non-profits face similar tier structures, and what economic impacts could result? Addressing these questions early will help residents evaluate the system fully and fairly.
Water usage by month gives you a fairly clear indication of what is indoor use and what is outdoor. Doesn't that help determine what is required use and what is aesthetic?
As a gardener who grows food, have fruit trees and planted clover in the front yard, I believe that my water use is very different from my next door neighbours who water their grass way too much, and during the middle of the day. As a senior on a fixed income, the price point is a sore point, when I see so many people waste water during the summer months on perfect lawns..... I also see commercial sprinklers going on the day after a rain storm! So annoying! More Public education campaigns needed!
Stop taxing us to death
When food is grown on a property the rate based system should accomodate the assessed needs for the food garden and food forest etc.
What if everyone had a right to have -at least a communal - rain barrel? The way we all can use city compost. It would help support residents who don't own their property but are trying to help the local environment and be water smart.
None that counsel will genuinely listen to and take heed about.
It's heavy handed and if this is truly the way then charge people higher rates for electricity if they have air conditioning, lack of trees, ,

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Consider slowing down growth
This is a service you provide. you should not be trying to be social scientists through providing services. we pay for our consumption. that should be enough.
Water rebates for those who can show significant water usage reductions.
How can the City find the costs needed to replace infrastructure by lowering administration costs and city spending?
It seems to me that you are considering the most pertinent questions. At least that I can think of. Likely others that I haven't considered. More information would be needed.
How would the tiered or block rates apply to residents in apartment buildings, high rises, condos, etc.? I'm not familiar with how or if water usage can be tracked per unit? Would they be able to be encouraged to use water efficiently if each unit is not affected by the tiered or block rates? As an aside, during the previous water restrictions, I've seen places like strip malls or businesses that still have their automatic sprinklers running. How will this be handled? As a person who sees this happening, it just makes them question why they are getting away with excessive, unnecessary water usage. Or when automatic sprinklers are still on during a time when we are receiving enough rainfall? I know I've heard residents complain about this and I'm sure this just makes them not want to abide by the rules/water restrictions. I'd especially think that city owned places like parks or buildings would want to make sure this is not happening.
What should the rate be for heavy use
Assistance for people on fixed incomes?
None. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its fake.
Grey water usage is going to need to be talked about. City needs to get on board with this, ideally before it becomes a need.
Would it be possible include a tier that is even lower than the basic water need? e.g. Could the basic water need be for a family of 4 and whoever uses less gets a lower rate?
People with disabilities. Pregnant women.
I think a tiered rate should go hand in hand with incentives for lower use. People will complain about this as they do any limit on reckless consumption. I think if you provide financial help or incentives for people to upgrade their fixtures, appliances and harvest rainwater, it would a go a long way toward making a tiered rate structure go down better.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Would a smarter metering system help monitor and manage water use? E.g. an alert is sent when there is a spike in water use. Or, a notification is sent when water use is reaching their peak.
Rate based strategies never work. Teach conservative use. Monitor business to make sure they sell products that use low water use. I needed a toilet for a new project and could not believe I was actually sold a toilet that used more water than the 1950s....and this was in 2023.
Would smart water meters be a good investment? The tiered rates could also include time-of-day rate changes to at least level out peak load.
Stop adding taxes to residents - it is already unaffordable.
No
No. This should not be considered at all yet. Unless other measures fail first.
Need to make people aware of rates at different times eg with an app
The city must implement fluoridation without any further delay, new rates should help paying for it
Impact on low income people. I think some renters have water included in their rent, need to consider this. Extreme wastefulness, ie sprinklers running in the rain, lots of car washing at home etc. should be penalized.
it would be interesting also to be able to monitor the time of day usage of water. Households that use more during the day should pay more. We should be rewarding efficient usage of water.
Be honest with your self and fix the transmission and water system first. For god's sake the financial reserves you have are ridiculous. You don't need more from us. This is wasteful obfuscation of the real issue. The real issue is your water wasteful and cavalier approach to water transmission and distribution, water loss goal setting, measurement, surveillance and accountability.
Need progressive rate structure and programs ... If you pay high taxes you should pay higher water rates
See what the city can do to reduce their usage, as the city is the biggest single user of water, through the facilities they own to outdoor usage to make things look pretty. If water usage is goal then a pretty city environment is not needed. If residents want nice parks, plants around they city they can ask to be charged additional taxes to meet this goal.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Fix the leaks in your system. From what I understand we have one of the worst records
Tired of extra fees and surcharges. Education campaign on how to reduce usage should be key.
Reducing delivery costs so it is easier for consumers to see the cost of their usage and reduce their bill
How much water is lost by leaking water mains. The city meters all water use in Calgary it seems (Is that correct) so all the city needs to do is subtract water produced by water used. If this is not possible then the city needs to figure out where the lost water is used or leaked.
Current fixed charges make usage a small percentage of the cost of my bill. Saving water currently more than I do would make little difference. I think it would be better to have higher unit cost, move the fixed as a minimum when you exceed you pay more.
This isn't a smart idea, and I don't think it will result in a change in behavior.
Make it a three day per week usage outdoor, but stop increasing cost to homeowners this city has already increased my taxes by increasing my property value by 20% in a single year.
See above comment. And referring to this issue as Calgary's New Normal. Research what the CVRD on Vancouver Island has implemented for regional water use, and water restrictions due to the ongoing droughts.
no
Besides incentivizing behaviour through economics, it is also important to actually encourage demand to decrease - a societal/attitude shift. We need to create a low-consumption culture in Calgary. Make it cool to have native grasses instead of thirsty grass. I would suggest the introduction of a native plants/rewilding program for people's yards in partnership with local botanists and landscapers. Create several sample yard designs with native plants that people can modify to their own yards... Not everyone is an intuitive gardener/designer.
Fix the distribution system leaks
Yes, overall the cohesiveness of municipal and provincial policy on water use. I do not imagine the UCP is interested in conserving water for anything beyond future O&G, fracking, mining or water pipeline shipments to USA.
NA

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yes, explain the actual numbers and impact on people's bills
Incentives for people who lower their water use significantly over a period of time. A credit each month for lower than average water use?
How are you considering rental units- people without outdoor access, and without the ability to do maintenance or upgrades?
Maybe consider some rewards for people who work hard to reduce their water usage. People always like rewards! Discounts or points that are given for eg using a rain barrel or getting your irrigation system serviced; points that can be applied to water bills to reduce payments etc. Some sense that the City is rewarding citizens who try to improve their usage.
Our family has 4 separate homes within the city and most of us grow food, that we share amongst each other, so our water usage has an impact beyond what one household consumes.
Higher rate for for non essential use such as lawn watering.
Don’t let the barriers, possibilities of offending people, etc, stop the progress on this. Having access to clean, potable water is so important that it must happen, regardless of it making people uncomfortable or causing inconvenience.
Property size, bigger yards need more water
Individual living scenarios should be considered. For example some people who are disabled such as myself require things like hot baths to ease chronic pain conditions which can lead to an increase in their water usage however this is literally to survive having a slightly lower pain daily and it is not right to be penalized financially for this
No
None come to mind.
Maybe reduced water rates for those living in high density housing? As compared to single family homes in the suburbs. To encourage people to live in high density housing
No
i don’t think households size should be considered, if people choose to have a big family they should pay to have that big family. it’s not my responsibility to pay for other people’s choices

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
A large family with a low income, shouldn't be penalized by having to pay a larger bill just because they have a larger family. Is there a way to base the billing structure on numbers of people in the household?
Yeah - how about not doing it. Is that an option? Or have you decided you (city administration) know better than us meaningless plebs and you KNOW we need to reduce water consumption, so because you KNOW that, all other actions are now justified? You're literally saying "hey guys, we need to make water more expensive". You are the bad guys.
Since there is a lot of leakage in the delivery infrastructure, what are you doing to plug those leaks? Why put the majority of responsibility on the end user?
Wouldn't it be better to target businesses who are wasteful with water?
MUST consider tree canopy - otherwise people will rip out their trees to save water - or let them die. MUST consider size of home. What if people were given a X% water 'rebate' if they showed they have toilets with ___, or DW or washers with _____, etc. Not that they have to rip out the old ones - if they are good - just to show what they do use?
special programme for Heritage listed homes, whether designated or not.
Introduce measures that would encourage households to introduce efficiency into older homes - the newer homes typically have those in olace already.
You might consider the impact on low / fixed income households.
Water shortage issue is due to rising population (Alberta Calling agenda). Maybe province need to take the burden of extra cost.
Set an incentive for not using much water maybe. But don't penalize for using too much when there isn't a shortage
- How is household size/people living in a household considered? - Dwelling type considerations? - Can you usage be tracked by time of use, so you know if you are within the tier limits for the month (rather than it being a surprise when you get your bill).
I guess the question would be what is the "average household usage" be? Is it is the same in all parts of town? Some parts of Calgary have multiple families living in a home? How would that affect them? How are you going to calculate water rates? Is it by neighborhood? Or what my average amount of water used? Average Calgarian family? Picking out a number out of the sky doesn't work for me, you need to explain more what the "water rate" would be ... asking this question is not a fair representation and a blanket answer is a "maybe"

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
I think tiered pricing for water usage is an excellent idea. Additionally, to increase the incentive to save water, I suggest lowering the monthly "fixed" cost of water. For example, if I half my monthly usage from 6000 litres to 3000 litres I might only see a water bill reduction of 5% (not actual numbers) and that in itself isn't really an incentive. Obviously you'd need to raise the per-litre amount but you could make the whole thing revenue-neutral. In other words, go with a model similar to a gas-station: No fixed cost; instead you just pay for each litre of fuel consumed.
How would landlord work within this? Landlords that cover utilities, would have to consider increasing charges to rents if tenants used too much water. When I had a rental property, I did this with electricity. I covered the bills but if it went up and beyond a level (which was very generous), I would then charge the extra. This will also be a challenge with condo buildings that do not have individual water meters. Water conscious tenants would be paying for others who are not. But I guess it depends on where The City places the water use level. If it generous they likely not an issue, and the real targets are those people who leave sprinklers on all the time, etc.
Stop all the ‘added’ fees, taxes and add-ons so there is one rate price that is easily identifiable and can be counted on. We are feeling nickeled and dimed to death by all the ‘extra’ costs on everything we get from the city. Especially things like administrative fees.
Just increase the average price for water usage as a whole instead of a tiered system. Then use the additional funding to increase the water capacity at the dams which support Calgary’s drinking water (Ghost dam / Glenmore reservoir) If you explain the water rate is going up to support the expansion of the drinking water supplies of Ghost Dam / Glenmore reservoir, this will be more acceptable to Calgarians than other options. Side note: this survey is very skewed in that it looks like it is only highlighting 1 option (tiered system). Surveys should look at several options instead of trying to push forward the option already decided by the city bureaucracy.
Much like the Carbon Tax, a rate based system will not have the intended result of reducing water use. Such a system will simply punish users for using what is required in their homes. A family of 5 will use more water than a single person living in a condo unit. That family has no choice but to use more water and may already have to use a food bank to support the household. Increasing their bills due to a tiered system will promote poor hygiene, increase the financial burden and have a negative impact on many Calgarians.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Again, I would like to have owners of apartment complexes, condo associations (who pay for outdoor water usage)and other “congregate living” situations contribute their ideas. Altogether, these types of housing represent a significant number of residences.
Growing food is extremely important should not be included with restrictions on outdoor watering of lawns or trees. All households should be treated equally. Focus on who is using the most water instead of focusing on wealthy neighbourhoods or ignoring multi-generational households (or any other group that checks a box). Everyone is capable of learning to restrict their water usage. Allowing special groups to continue to perform poorly benefits no one.
Exempt community associations from higher water usage tariffs, treat them like households.
Better be affordable and dont go down the road of our electricity rates utilties are already high enough regardless of usage
I wonder if there's new technology or better technology (used by another country) that we can begin using to save water? I wonder this because I heard of a Europian country that incinerates garbage rather than putting it in landfills. And they are so efficient that they get garbage from other places. It must be a whole industry. We should do that.
Special licenses for those growing food. How do you verify its usage?
Please consider a rebate for those who fall below a threshold water usage and higher rates with the more water used.
Can we try encouragement and education vs fines and higher rates.
Those that use more water during the summer for gardening are probably the ones that have above average reductions in the winter because they are aware of water efficiency to keep their yards healthy and generally don't waste it.
None.
I know some regions have different rates for indoor and outdoor water usage. I'm not sure on the feasibility, but honestly I think outdoor water usage is the problem not indoor.
How will the City approach multi-family dwellings like condos, seniors homes, apartment buildings?
Another gouge on top of all the taxes and user fees.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Take a very close look at the City assumptions in for the 2022 engagement and 2024 research. As a tax payer, I am looking for both transparency (model assumptions) and wisdom -- slow growth and have infrastructure repaired and incorporate technology advances.
It's already so expensive!
No, stop gouging your people!
exemption for multi- building units. No cost increase for home owners, businesses are often abusing the water, this was seen during the water restrictions. Look at them first before the homes.
How will you do this that doesn't make it look like another cash grab from the City?
Consider any special situations such as large families or other situations where a household needs to use more water than others.
Do not consider rate-based strategies. Find another make work project to waste money as a committee and produce a report.
Yes -- why is every initiative targeted towards a low income household, and not towards the middle class? The more free payouts, discounts, and supports there are for low income households, the more it will be taken advantage of. Even I will want to become one!
No.
Rate based strategies will not likely impact behaviour, in my opinion. When compared to other life expenses, water is quite possibly one of the lowest personal costs - if my monthly bill goes up by $5, or $20, or even $200, it is no consideration - I will simply pay a little bit more. Rate based "incentives" will only have an impact once the rate payer actually can not afford to make the payments - if people feel they need to use the water, they will use it and it will cost what it costs.
Seriously consider the difference between watering lawns and watering food gardens/tree canopies. Lawns are not necessary. Food and the cooling effect of trees is. Also please consider those of us on fixed income. And please consider that just because we have $200-500/year more in income above the cutoff for senior assistance programs it does not mean we can afford the kinds of increases in fees we see happening every year for various services. The income level cutoff is a joke and way out of date.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Looking at grey water and cistern system and finding a way to allow them as part of the water solution.
No
Rate should be based on the number of individuals per household vs a standard rate per household.
I think you need to keep in mind how to apply the "basic" threshold to avoid penalising larger struggling families. Ideally it would incorporate a provision for a per capita usage. If the City has occupancy data (ie persons residing full time at the property) then it ought to be fairly easy to make a formula that incorporates some (smaller) provision for property size and a larger provision for occupant count. But if not, this might be much harder (but still possible) as property size is an imperfect proxy for occupants. A 1200 ft2 house with a single occupant should have a much lower basic threshold than one with 4 or 5 occupants. A condo should have a somewhat lower threshold than a house (less outdoor maintenance needs). Perhaps some sort of rebate program could be used to address this.
What are you thinking about for implementation support? The first year or more of a new change inevitably meets the unexpected, the unplanned-for. When a low-income person receives a much larger bill than expected, what support can they call for? Will there be a real person available on the line who is empowered to individually assess each case and make decisions on how to support that household and also feedback to program administrators to improve the program?
Consider working administration and delivery charges into a higher water rate instead of flat fees. When usage is only a very small percent of my bill, why should I care about reducing use further?
No Vacancy. City is full.
Not that I can think of.
Making sure that landlords don't start overcharging renters for water use. This is important because we already get rent increases every possible chance, when other utility costs go up.
Could a portion of the extra revenue be used to subsidise things like water efficiency devices or even things like green houses to be purchased by citizens. Greenhouse growing uses less water than regular garden growing.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Consideration is needed regarding the age and number of residents in each property/unit, as well as any pets. A tiered system should be implemented fairly and thought should be put into how many people reside in a space, the age of the people, as well as how many dogs specifically. Many people wash their pets and these pets also consume water. Thought should also be given to how does the city know how many people and pets reside in a space. How is this tracked? How trustworthy and accurate is the information? What effort would be required to maintain and enforce this analysis?
Time of use billing to encourage watering lawns outside of sunny hours in the summers
Seasonality of use.
How will this affect apartment/condo buildings where individual units are not metered? I don't want to be penalized by a water wasting neighbor.
It is ridiculous that you charge summer sewer rates based on water usage. In the summer when I'm irrigating the lawn I have to pay a sewer fee for that. Other jurisdictions use winter water rates to calculate summer sewer charges so outdoor use doesn't skew the results.
Remove the base cost and stick to a water cost rate. Ie if now. 50 dollars per month and 2 dollars per cubic meter make it 4.50 a cubic meter so it balances at 20 cubic meters for instance. But use less you pay less.
It will be important to take into account our population and language diversity when providing education.
How will rates handle seasonal and peak water use?How to ensure accurate and timely meter readings?How to fairly charge large or multigenerational households? How to support residents who use water for gardening or trees? How will drought surcharges be defined and managed? What help is available for vulnerable populations? How often will rates be reviewed and adjusted? How will changes be communicated to ensure understanding?
There could be a tax on installing inground water sprinklers for lawn irrigation or something similar to discourage unnecessary watering.
I do not agree with this strategy

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Businesses are more wasteful than residential users, so how do you enforce ethical water usage for businesses who will just pass on any higher costs to the consumer. Maybe they could earn a small rebate if they keep their water below a certain level? Users need a "live" way to see their water usage. A tiered pricing system doesn't work if you only find out your usage is high after the fact. Need a notification system that alerts you when getting close to the basic water amount. Same as when your phone provider sends a text when your nearing your limit. The basic amount should include a sufficient amount to water to cover the outside for a small home and not just the interior needs. How will that be determined? Will water usage be different home to home based on occupancy or be standard across the city based on an average (i.e. 2 adults and 2 children)
consider discounted rates or rebates for low-income families on base rates, register through fair access
Pools and fountains are optional, they should be charged more if they have those amenities.
Don’t - use other methods
Asking why certain homes or businesses are using so much water.
NOT THAT I CAN THINK OF.
Corporations must be included in this approach.
Look at how much of a typical utility bill is usage charges vs. admin charges. If the majority of a bill is a flat admin fee, any change to the usage charges will not have much impact on people's behaviour.
Nope.
No, stop growing Calgary at a break-neck pace.
Should not consider requiring Calgarians to pay more.
Perhaps properties with lots of trees, shrubs, etc need to be exempt if they are deemed to add higher ecological value vs. water consumption.
These are ideas that belong to a city I don't want to live in. Find more water or ways to store more water from the spring rush.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
I think the challenge is going to be determining what amount of water usage is fair based on a particular household. To avoid that, a shortage surcharge where the average water over a period of time can be determined, and then costs over and above can be administered is the better way to go.
Potentially a rate that takes into account a per-user view (to account for large/multigenerational housing) and is additionally tiered for low-income households.
no
LISTEN to what people tell you instead of doing the usual city of calgary survey and "tell us what you think" The City has proven many times they do what they want!
What effect it has on lower income families - they should be able to comply without losing quality of life.
Keep up the good work
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3.
No
that non-homeowners aren't screwed in an already unaffordable market
High use businesses such as garden centres should pay according to the amount they use including a surcharge if it is deemed that their consumption exceeds that of typical Calgary household.
NA
DO NOT use TOU (Time of Use)!
Free rain barrels and adaptors to install them. Courses on this would help?
?
Think you need to explore options to motive people to install low flow appliances/landscape before chaining any rate structure. This will all be fairly hard to track what is working and what is not by changing too much all at once
None.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How will someone prove an exception (if available) for a rate-based strategy? Will rates go up for everyone?
Stronger fines for watering lawns.
Harsher penalties when certain residences or businesses overuse water.
Just brainstorming, not sure if these are good ideas: Credits for the square footage of roof collecting rain water. Separate metering for indoor vs. Outdoor usage.
Number of people in a home.
Why do we have fluoride in our water when the rest of the world is removing it from the drinking water. In most places now it is identified as a toxin. There is so much information on this topic that is not being taken in to consideration.
Yes. Explain how things work for all users. It is easy to tag SFH but a lot of Calgarians do not live in SFH.
the last topic mentions "(...) or contribute to Calgary's urban tree canopy and rely on water for these purposes" what would be the definition of this item?
People waste water because they think it is a renewable resource. With droughts on a regular basis wasting water must be discouraged in any way possible or future generations will suffer.
Yes , why you think taxing the population on common use things would change habits. It doesn't work for gas it won't work for water.
No further quesitons.
Maybe stop having leaks in the water mains [removed]
no
If you raise the water rates, better lower something else. Costs are waaay too high to live here. People move here to get away from eastern Canada high prices. Stop make the prices higher.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Is city going to water trees on city portion of the land, because I am not going to be punished for watering city property. How are you going to calculate average household use? Are you going to punish bigger families?
I'd like more details on this regarding volume amounts and rate levels.
JUST AN OTHER MONEY GRAB
options to review rate assigned
not sure
How water caps are determined, depending on either historic or per household occupancy or how to correctly determine the ceiling, or transition to a higher rate.
How bad is this new approach going to hurt people who don't make millions a year.
I am concerned about low-income and large households being able to afford their water bill. The family down the street from me with 4 kids shouldn't have the same threshold as my 2 adult household.
Are we doing everything we can to fix our system before subjecting our citizens to more prosecution by bylaw officers? Is water enforcement the right use for bylaw officers when our city is becoming overrun with tent encampments and needle debris?
To what extent should the city prioritize the social and mental well-being of Calgarians versus the pure economic benefit/cost when it comes to deciding a rate structure? There are numerous studies that point to the benefits of having nature (trees, parks, etc.) close to your home and your office, but to maintain those, what is the tradeoff the city is willing to make to ensure that the cost burden to maintain these spaces does not unduly fall onto those that already have a hard time paying their bills? At the same time, should someone that lives and works in the south have to pay for water maintenance in the north, or vice versa, if they are not incentivized to?
What allowances would you make for private competition for water supply and delivery to residences?
Invite SME's to participate in a working group.
If a household falls below the consumption of their "tier" would a balance carry over to keep the account from being billed at a higher tier if they went over slightly the following month? Could the previous months consumption balance be rolled into the next month?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
All households, whether rich or poor, multigenerational, single or small and all industries, need to examine their water use and be environmental conscious of the care we need to take in preserving all aspects of resource use, no matter which resource. We have become too casual about our consumption of everything. If charging fees could bring about using less water, it could be a worthwhile pursuit.
you would be penalizing people with legal basement suites. Take an example of the main floor home owner having a total of 6 members in family and basement is two bedroom with 4 people living in it. the home owner and the tenant will pay more even with less per capita water use. This can never be justified.
I am not knowledgeable enough on the topic to provide questions but as seniors on fixed income it would be welcomed to have a fixed rate taking that into consideration.
I think that rate-based strategies need to be regulated according to the number of people in each residence. As a single person, I know that I use much less water than a family of four or more.
Discounts for seniors would be appropriate due to their fixed incomes.
Is there a way to tie the water use to the number of people in the household? I also wonder how this will impact condo residents who may not see eye to eye and may have different levels of wealth, even in a single building. Is there a way to offer residents a free or heavily-subsidized ground cover that would be a more water-efficient alternative to lawns? People may be more likely to stop watering lawns if it's cheap and straightforward to do something else.
If the city is exploring raising rates for excessive usage, they should be prepared to offer rebates and discounts to households who are under the arbitrary limit set by the City.
There are no questions! Use what you have and don’t ask for more money!
I think the questions you are asking above are the right ones.
User pay system only with rates based on supply and demand only. Keep your activist policy out of it.
Review the effectiveness of the rates over 3, 5, & 7 years & determine what changes are needed given usage metrics & enviro changes.
Do a better job of consulting owners and boards of directors in multi family properties. Finding a reasonably priced apartment style condo with individual water and gas metering is impossible in this city.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
No
is location in the city in your factoring? How will people identify multi-generational homes or larger families? Will there be a warning like cell phone data usage if you are coming close? Will people feel more empowered to over use to hit that sweet spot before over charges?
How can we ensure that the data about water usage is accurate? Does the rate structure need to consider the number of people living in the home?
there should be rate increase limits. for example consider a pensioner with a fixed income who unknowingly has a leaky toilet which increases their water use significantly over one month. I feel the city should help this citizen become aware of the problem and be given a grace period for find a solution before receiving a ridiculous bill that they may not be able to aford.
Questions around uses in homes by families, as opposed to w.ater use by businesses and industry.
The legal rules aROUND regulatory charges are complex and it is not clear you can appropriately balance incentives with these restrictions
I have renters in the front half of my house and I have no control over their water use (we share a water heater). I have tried to teach them about waste management with some success, (eye roll) but I know that they use way more water than my husband and I. I am not sure if a unique situation like this matters (my in laws initially lived in the front half of my house but are now deceased).
Consider incentives, not just penalties and supports for those who are willing but lack the financial means.
Focus on affordability and lowering the EnMax bill. Don't add more taxes and fees. This is all outrageous.
One charge for water that will cover water hookup, usage and sewer treatment. The unit charge should increase over a base amount and then perhaps a third tier for excessive (perhaps selfish?) consumption. The amounts charged by the city in aggregate should cover all water costs including education and subsidized products and services. Make it easy for people to know their usage/cost real time. In UK some utilities are prepaid and you have to reload in advance so you become very aware and it’s easier to make changes to behaviour. Text messages when nearing the next tier charge Let consumers know how they compare to other customers

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Making sure that every household has a water meter. That’s not the case right now
None that come to mind.
How can we reduce the amount of non potable water we dispose of down the sewer to repurpose it for cleaning, irrigation and toilets?
Not at this time.
Can you post what a "low-income" household means? what is the threshold? It seems there are different thresholds financially for government programs versus city programs, so if it would be posted and then it's clear to everyone who actually qualifies - how poor do you have to be?
*It should be mandatory (or STRONGLY ENCOURAGED) for Garden Centers and other industries that require daily watering to have on-site rain barrels. (The tricky part will be what happens if it doesn’t rain). *Car washes must prove that their facilities are minimal water users. *The city needs to reiterate and give out tickets for washing cars in the driveway. Also, it s
I live in a condo. It's an older condo with one water account feeding the entire condo. I do believe that excessive use should cost more but we have one account for 300 + people so this needs to be taken I to consideration. It can't be only per account it has to consider muli residential differences. It does have to consider the number of residents in a household
Yes. I want to be able to look on line at my water usage on a real time basis so we can see when we are getting near our baseline limit and make choices for how we will use our allocated amount of water. BC Hydro does this for the tiered electricity usage costs and it is very easy to see and monitor.
Have the base amount depend on the number of people in a household.
Why don't you use the massive amount of money you are taking in to reduce the 22% leakage? You don't need to dream up additional ways to take more money from consumers. Do you not realize that the city of Calgary is playing a big part in affordability issues, taxes, fees, etc.?
I also think we should have this rate based strategy with our garbage and recycling
Do these rates account for seasonal variations? Would these tiered systems create more administrative costs for consumers?
Penalties for non compliance to be clearly spelled out and enforced. As required.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
So this is just another revenue grab… Get your own ship in order!
Many condo corporations have water included
Nope. Don't do it.
Demographics - don't penalize the individuals conserving water by implementing a flat rate Ie. seniors, singles, snowbirds, people who travel A flat rate raises the fees for these individuals and that should not be your goal
I would like to know if or how City run recreational facilities or golf courses are charged for the water they use? I think that there need to be a good assessment of how the balance between the fixed rate charged and the rate charge per volume of water consumed.
What's the city plan on the water sewage rate?
The size of the lot that is grass or garden should also be part of the calculations . Year round usage should also be considered. If you save in the winter so you can use more outside in the summer.
Will a tiered rate be applied to businesses?
Do not explore this strategy
How would the base usage be determined, everyone uses water differently? What happens when a household gains new members, such as a baby or senior moving in?
Why does the city feel they need to run so out of scope with their responsibilities, would it not be better to eliminate the tens of millions in City waste in departments like Climate and get back to keeping our water system running, roads repaired, lights on ? How much money does Enmax make on Water ? Does the excess expense for non essential items at Enmax equal the amount you are trying to gain.
unsure
How do you account for the benefit the city receives for neighborhoods that are green, for trees that remain standing to provide shade. The restrictions in 2024 caused our family to loose a beautiful birch. 25 years from now there may be another or not. Evergreens are being cut down at an alarming rate - why.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Why should the government try to control people's water usage? Where does this become authoritarian?
Seriously re-evaluate the maintenance and service fees charged by the City and provide the detailed formula on the monthly billing for each service charges provided for: water usage, waste water (sewer) management, stormwater management. Be transparent. Are these flat rates applied, or calculated based on usage, or what???
How might hygiene and food preparation water needs vary for different people at different ages and requiring different levels of care, such as for newborns and the elderly?
You need to think about how people are barely getting by already. And now you want o change them more for a basic necessity
Yes, the City should be transparent in regards to the volume of water loss/ waste incurred quarterly.
When Calgary looks at new water rate strategies, the priority has to be equity, affordability, and straight-forward billing. No family—especially larger households or those on tight budgets—should be put at a disadvantage because of how rates are set. The system needs to be clear and easy to understand so people always know what to expect. No one should ever be blindsided by a bill. If the rate model is too complicated to monitor or explain, it'll create confusion, mistakes, and frustration. A strong, fair approach is simple, predictable, and transparent, giving Calgarians a clear line of sight between their water use and what they pay.
How can financially stressed households incure an additional cost for water use. This is cruel to add an extra burden to Calgary residents.
Is it possible to have a 2 meter system whereby outside watering is metered and billed separately as this is likely the more flexible water use.
Don't you dare to cap citizens on usage!
Did you fix the leaks? How much is lost in the system? Would fixing the city pipes, lower the costs and amounts needed? Would this not save more water than every other option?
Water should be a flat rate per unit volume, if you need to increase that associated taxes sufficiently maintain your water system, then do so. Or maybe stop flushing 20% off our water out our aging infrastructure that has been neglected by an inept city management for years.
Seniors on pension incomes which do not increase equal to cost of living
The very premise that water is being taxed (higher) is outrageous.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
It seems most government incentive programs are all for fixes and upgrades and changes to existing. Very rarely do these programs support new builds. If possible, could these programs support people who have already invested in strategies to reduce water or are in the process of building?
Will the City provide free rain barrels and install of such barrels? I.e. a stand and pipe to set up properly? If a household uses less than what is deemed basic (they could be great at recycling water, etc) perhaps a credit on utilities could be applied, we like to be rewarded for conservation efforts, not punished with higher rates
One difficulty might be knowing how much water is reasonable for one person to use. We generally don't know how much we use in comparison to anyone else- it's kind of invisible. So finding a way to communicate/make visible/ illustrate clearly what the expectations are/ how much water would be in the base rate amount would be really important to share with Calgarians. During the water main break, I learned a lot about how the reservoir works that changed the way I use water- even after the restrictions were lifted. Having more info about the system and a way to visualize how the water arrives in my tap was important
Don’t do this
Just give us the tiered lists.
The cost of implementation, what workarounds would home owners take, what unintended consequences are we creating
Would these strategies be applied to provincially-owned and maintained facilities such as schools and hospitals as well?
household income renters and condo/multi-dwelling buildings may not have full control over their water usage folks with city owned trees on their properties may feel a duty to keep them healthy
Can the rate based strategy take household income or presence of high efficiency machines into account (as a credit or cost offset)?
Based on number of occupants
We will vote you out in 5 years if you pull this [removed]. Stop doing the bidding of the developers and listen to your citizens who are already facing a cost of living crisis thanks to exorbitant increases in property taxes and housing costs alike. We don't need you to pile on any more than you already have.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Rate based strategies should be the last measure.
1 month out of the year (spring cleaning) I use alot more water as I have to clean my deck and outside windows. I don't think I should be charged a higher premium for this when the rest of the months I am probably well below average consumption. What can be done to eliminate this issue.
Water in my condo building is shared, not up to each owner. How will this be handled? I don't want to pay for my neighbours over use.
Will we get refunds for being below threshold if you're going to charge extra above it? It's only fair.
Consider older neighbourhoods vs newer neighbourhoods. Older areas have larger lots, less energy efficient appliances, etc. You are comparing apples to pineapples here.
Don't do NOT spend money on exploring this. Money down the toilet
how do you ensure it's fair based on people's jobs? Some people work dirty jobs, from health care to trades to many City workers. Instead of making 50 exceptions based on multi generational households, tree canopy lots, etc etc, just come up with a workable average that gets you where you need to be for water usage, without making a million rules. The people are sick and tired of more and more layers of rules. Think of a way to get water usage where it needs to be without pages of rules and exemptions that people will absolutely get around if they feel like it. Personally, I would prioritize fixing leaky water mains and distribution lines rather than forcing more and more rules on citizens. Have some balance...admit the city has dropped the ball on line maintenance and it is a priority and also ask citizens to reduce as well via a simple and well thought out tiered program. Just don't put it ALL on us.
None you would ever consider; so no.
Dont burden people with more cost! Enough has already been done!
You should worry about future employment for making such totalitarian suggestions.
Same usage rates for all residential users, period. Charge for use as is currently done.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
I believe that there should be a basic water use amount. Plus additional cost for use. Even if that use is based on additional people in the house hold. The city does not currently tax for household with higher than average amounts of occupants so why should they not be paying additional costs for water, sewer, garbage, recycling. I also believe that those that are to last to restrict there water/electrical requirements in high demand times should also be paying a price for this use.
What about a flat increase in rage and people paying for what they use?
What does the city of Calgary always think that they can take more from the people for pet projects. This is nothing but a cash grab.
What does a household size being considered for deciding standard usage. Lot size being considered. If a household conserves more water during winters can that be allowed as carry over benefit.
Home owners should get free water under basic threshold and the cost built proportionally into the higher use tiers.
I hope that the city is also going to evaluate businesses and public properties' water usage in the same way.
It does bear some looking into based on square footage of dwelling, whether it's a complex, apartment, duplex, single family, etc. How will rates apply to these? Will they apply based on the building? The amount of people residing there? Whether there's separate suites? How much flexibility is there? Do people have the option to change their tier? Are they stuck in that bracket?
Rates can be increased for non residential entities
Don't do it. This is not what I voted for and wasn't mentioned in any election platforms.
Get creative and aim not to punish Calgarians. People are not inherently wasteful and are just going about their business. Information is probably the best approach, as it's a no/low cost option that keeps water usage "top of mind" for Calgarians.
Will the threshold be reviewed on a yearly, 2-year, or x-year basis? I strongly think the threshold should be decreased based on awareness and continuous improvement.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Consult gardeners. Dont penalize us please. Use Facebook 97.7K members in the Calgary Gardening Group, for example
Do not do it.
Consider people on fixed income who for the past 40 + years have paid taxes and water bills. Many are just trying to make monthly bills.
One month our water softener broke and we were dumping water continuously (sorry!) for weeks. When the meter was read, we got an email telling us our water usage was astronomical and that triggered changes (and maintenance). When you roll out this program, could you set up auto-emails to let people know when they're approaching limits? or for the 6 months before hand, send emails saying "if this were next year, you'd be paying for additional water"?
Tiered costing of water is my biggest issue in how to fairly apply. A two person house is certainly going to use less water than large households. We probably both pay the same service fees? but then larger families pay more for what they use. So ultimately they will pay more anyway.
Can there be a rebate program for those households that use the least amount of water?
This is a joke

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yes. When exploring rate-based strategies, the City should consider questions that account for real-life circumstances rather than assuming all higher water use is wasteful. For example: How will rates account for larger families who have higher unavoidable water needs? Will there be protections for households with pets, gardens, or trees that require basic care to survive? How will the City differentiate essential use from discretionary use so families aren't unfairly charged more for necessities? What supports will be offered to lower-income households or seniors who cannot afford upgrades but would still face higher bills? Will there be a cap or baseline of "essential water use" that is charged at a fair rate before higher tiers begin? These types of questions would ensure rate strategies stay fair and reflect the actual needs of Calgarians, not just abstract usage numbers.
I think you have to consider how many people are living in the home but I have no idea on how that can be accurately tracked.
If residents, golf courses and commercial buildings have underground sprinkler systems, they should have them tested for water leaks and efficiencies, and their rate should reflect overuse if it's apparent that too much water is being applied to an area of grass or garden.
Wouldn't a better usage plan in place be better than increasing costs on people, as so many people are just barely making it in Calgary, which is a very expensive city already.
I hope that you will not have to deal with the question of people stealing water in the future.
Stop doing stupid surveys.
Do not do rate-based strategies.
Can't think of anything

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yes. When exploring rate-based strategies, the City should consider: • How will you differentiate between wasteful use and legitimate household needs that naturally require more water? • How will you ensure homeowners with lawns, gardens, trees, pools, hot tubs, or food-growing areas aren't unfairly penalized? • How will you account for seasonal extremes, like heat waves or drought stress, where outdoor watering is essential to prevent long-term property damage? • How will you make sure large households or multigenerational homes aren't paying disproportionately more simply because more people live there? • How will you measure true system-wide water loss from aging infrastructure compared to residential use, and ensure rate strategies don't shift responsibility onto homeowners for a problem they didn't create? These questions matter if the goal is fairness rather than unjustifiable blanket penalties.
Do not consider rate based strategies, it is grossly unfair. There is a rate, you pay for your usage.
People who are choosing to live more efficiently - smaller properties, less lawn, more trees and edibles and local plants should not be paying the same rates as those who choose huge lawns/huge houses (usually can afford more anyway).
I like the questions above. Equity and tree canopy support are important to me.
Size of the families in the houshold and income. With a very low basic hourly rate in AB we should also consider do certain families have any room for additional cost for the most basic necessity in their life - WATER.
none - glad to see the City thinking and heling with this.
See above comments. To me it sounds like too much focus on revenue and creative taxing. Unless the revenue goes right back into water management I am against it and if this is not also applied to industrial users and practices. AI and mining will deplete huge amounts of water not to mention how much water is needed to put out EV battery fires. As a society we seem to have lost the ability to think things through and properly research new ideas we think will solve one problem and where we only make a bigger problem

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
None of the proposed policy changes will make any difference in total volume if you let the city continue to grow at the same rate. There needs to be a cap on growth because you can literally hear the infrastructure groan from the stress.
With the tiered rate, I would like to see more of the fixed charges, move to variable charges that increase with the amount of water used over the various tiered rate. Also the tiered rates need to be substantial to promote efficient water usage. For example, if the base rate is $1.50/m3 up to 15m3, then $2.50/m3 up to 25m3, then $3.50/m3 up to 35/m3.
Absolutely not.
Going back to above, take into consideration how many people live in one house.
Absolutely not! Do not do this! Some people grow their own vegetables. This would punish and discourage people from doing self-sustaining things like this.
Do not allow city hall cronies a pass. Which is what Ed expect this council and mayor to do.
Tiers would significantly harm a lot of local small businesses, leave the rate flat
As indicated above we should be cognizant of climate change and predictions of future drought, glacial retreat and the limitations of our water resources. City of Calgary population growth may need to be restricted based on future water supply models and a serious evaluation of whether continued growth is sustainable. We do not want to find ourselves in a situation similar to Tehran where water resources are under severe strain and the population cannot be supported by its limited water supply.
Read above comment. Not all properties are equal nor the families living in them. I se the 2 heir system a major flaw-especially when the city of Calgary has been encouraging multiple families homes.
Perhaps consider updating old meters to newer digital ones in residences to better measure water usage.
How often does this rate structure get reviewed and will it just get raised every year or will it fluctuate?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Time of day usage? provide visualizations and use your data on residential and commercial billing- visualize for us the areas of city and their average per usage and detail it by detached home vs townhouse, versus multi unit. Give us the actual baseline and trending information to better understand the issue. And not just a one off, do a proper audit and evaluation showing how interventions make or don't make a difference to water demand and behaviours.
Shortage surcharge isn't a bad idea. Puts some teeth into asking nicely, like we did during the pipe failure.
How do you control for variables like household size, whether there is a yard or not, whether someone uses water in their yard, ban baths? Too complex in my opinion. Education and relying on good intentions of Calgarians would be my preference
Stop expanding the city.
Consider less wasteful spending in other areas.
City hall needs to drastically cut pet projects and re allocate funds to essential services ONLY. ENOUGH WASTING OUR MONEY
No
Wastewater charges for water used outdoors. Somehow there shouldn't be charges for those using water for gardens, canopy, etc.
Surcharge private golf courses and car washes. We have neighbours who wash their vehicles every single day, year in and year out. Ensure adequate enforcement of any watering schedule restrictions.
Yea dont use it
why don't city give incentive to the individual where water consumption is less than average household.
Get rid of smart meters
Gallons/person versus gallons/household.
Infrastructure leaks should be the initial low hanging fruit (22%). Wasteful commercial usage (hand car washes and eateries) should be second focus.
dual family multi generational situations need to be considered in any rate based process

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Provide simple feedback on the utilities bill that shows a household how there water usage compares to the average residential usage and to the City's goal for usage.
Reduced water use impacts wastewater treatment processes as well. Should rate strategies also consider increasing wastewater pollutant concentrations and how the wastewater treatment will deal with this (the technology required, etc)?
Prorate according to yard size.
You have to make sure you don't screw people over...in a city where we are OVERTAXED, it will seem like itis another cash grab which will piss people off. This whole thing is really just a cash grab disguised as a water rationing initiative...people will see it that way. Good luck in not pissing everyone off... The only real thing you can do, is look at meter consumption...if it is WAY WAY off the charts, then take action for those homes with programs and initiatives. Blanket approach isn't going to work, never does.
Shortage surcharge is good
I think higher rates in the summer when more water gets used is a good idea.
Number of people in home, size of yard.
Fix the leaking city infrastructure.
Getting rid of the numerous user fees that interfere in low water consumption strategies. I drastically reduced my water consumption; however, to make up for the loss of income, it seems that the city just created yet another parasitic user fee to make up for the difference I would have paid by not reducing my water consumption.
How do the community gardens use water and how will they be charged?
A factor to also possibly consider is the number of household occupants that regularly work outside of the home. When someone works outside of the home, that's 7-10 hours of water usage outside of the home per day, 5 days a week, of toilet flushing, hand-washing, etc. That adds up... roughly 0.5 to 1 cubic metres per month per person.
Consider large businesses that are raking in profits having to help out the people in our city who do not have the means to pay the water fees.
How to encourage tree canopy, how easy is it to replace city trees on my street? What water recycling options are there for residents.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yep. The more you charge and the more people feel entitled to what they pay for, the worse things get imo. Consult psychologists and behavioral specialists before implementing some plan that will backfire. Fix leaky water mains and stop flushing lines first or buy in will be a problem
Don’t increase the cost of living, don’t impact the cost of me growing food. Don’t micro manage citizens through complex or over management
No questions but everyone should be growing some of their own food. Either on their own property or community gardens. This should be taken into account.
Canadians’ water use is excessive by many measures. We don’t need draconian restrictions, but some « assertive » education via progressive billing practices, and/or tiered pricing are shady concepts to be considering.
Discount those using less.
I don't think a surcharge, but as it is now - charge for amount used.
Scrap these stupid ideas.
Not that I can think of. But the watering of gardens, food etc. is very important to me and a lot of people I know so please do not lump us in with the people who just wants their green grass yards lol... THANK YOU!
Landlord efficiency compliance measures.
Make more free rain barrels and drop off for every resident.
Are you considering that people who have larger gardens and are using water for growing food (good use of water!) will be charged the same as people who use water for their lawns and hose down their driveways instead of sweeping (bad/wasteful use of water!)? This seems rather unfair!
I would question if your new rate base would be penalizing those already using water as efficiently as possible.
Please consider how industrial and commercial locations use water. A major concern is the Coca-Cola (I think that's it?) bottling plant. We should be restricting their water use, as it is massive. We need to be providing services for Calgarians way before worrying about large multinational corporations. If we're going to be allowing large corporations access to fresh treated water for them to sell at massive profits, we need to be charging them way more, so that the returns can be reinvested in our water infrastructure maintenance.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
As a taxpayer and having only 2 people in our household, I do not want to subsidize larger households' water use. I am very frugal with water and don't want to be penalized monetarily for others that aren't.
No
if the city was serious about “fairness” then install residential irrigation meters and correct the overtaxation on sanitary services as well….but of course that wont happen because less water down the drain means less money to collect.
First, enhance operational excellence, and only then consider offering the first cubic meter per day free and gradually increasing water usage fees. You guys can do more for less, think about it.
Yes punish actual violators and if this is such a big concern stop mass developing our City.
I think that it should be a tiered system based on over-use of water, which should be able to be captured using water meters to identify abuse.
How would you make this system fair? For instance we have four adults plus children in our home. Are we going to be penalized for having a denser household?
What other city in North America has rate based strategies & how do they work? Who's used them before & stopped & why?
If practical, it would be good to include consideration of the amount of biodiversity in people's yards.
I don’t want a rate based strategy but if it is forced on me, I don’t want my waste water costs to also increase as a direct result!
Focus your attention more on businesses and less on people just trying to live their lives. The amount of businesses I see with sprinkler systems still running when it is actively raining outside or during the middle of the day is incredibly frustrating.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Option 1: Tiered rates for households punishing backyard gardens? Meanwhile, the City leaks thousands of litres from old pipes. Fix the infrastructure first—my vegetables are already on a strict water diet! Option 2: Charging us for watering veggies feels backwards when the City's own pipes are dripping away millions. Let's patch the leaks before we lecture my tomatoes on efficiency! Option 3: I water efficiently, my showers are short, and my appliances are new—yet the City still wastes water through old pipes. Please fix that first before fining responsible gardeners like me!
poor strategies , make water free of cost
Can we LOWER costs, not increase them? Can we STOP telling people how to use water, and instead provide water more efficiently at a lower cost?
I appreciate that there are equity issues and I hope that this is considered in this study.
Yes, age and income status. (is pensions)
The cost of all water/sewer services to satellite communities (Airdrie, Strathmore, etc.) should be wholly paid by them, including a fair portion of any additional expenditures for future expansions. In no way should Calgary rate payers subsidize external communities.
Is there any value in encouraging residents to time their water use; i.e. watering plants in the evening or early morning rather than during the day?
If there are water leeks (underground) that are undetected but on residential property we should have a few options for detecting, fixing, financing those. It benefits all of us to be able to limit water loss from leeks.
Yes, if we have the right people in charge of our water management for the city. I'd say no and that's not even mentioned here.
Removing lawns and going with native plants which require little to no water after the first years or so of growing.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Look at other areas of savings and efficiency vs just asking the small time tax payer to use less. Work better with the province and engage with the feds to assist with financing and capital plans. Can you provide a plan/roadmap to better water security for city of Calgary residents. If we have no water, the population will drop just as quick or quicker than it has grown.
Determining the base volume/price is difficult but other communities have similar programs (Canmore). While difficult, the program needs to be relatively simplistic. How would the urban tree canopy be balanced over the amount of water used by individual trees, i.e. while a birch tree provides great shade, it requires an enormous of water to maintain its canopy. This may be more complicated than it's worth.
N/a
Renters that don’t have control over implementing some of the available strategies or tools. We have an underground watering system that I have no say in when and how it’s used and I have no control over upgrading the fixtures or tools in our house. I don’t want to be charged more for something outside of our reasonable control
Other types of fresh water collection options outside of rain barrels would be helpful to explore.
No
Scrap rate-based strategies
Not that's I can think of.
Stop exploring rate-based strategies
How might rules about how much top soil developers must have in new communities be impacting the water requirements of a household? For example, many developers have only an inch or two of top soil and the rest is clay. This results in yards drying out quickly and needing to be watered more frequently than yards with a lot of top soil.
Just dont. Look into ways the city cannot save water and leave the regular residents alone
If you want civil unrest this is how you get there.
Shortage surcharge – An additional charge for excessive water use during periods of drought or water shortage.This makes sense . There needs to be much more of a educational approach

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Larger households maybe eat more access to funding for low water usage appliances or fixtures, based also on household income
Why in my water bill the smallest number is the price of water I used and everything else is higher and does not depend on water usage?
Family size should be heavily considered. The amount of money the government wastes implementing, monitoring, and enforcing this should be widely known.
Provide rain barrels to citizens. No rate based strategies.
Do jot consider any of those.
As stated it’s absolutely ridiculous
Does the city pay larger fees for free water or just the people? Does God create the water scarcity or does the city?
I would be interested in seeing the data analytics of household and business water usage across the city. This data should be used to assess each individual household. I'm sure there are families pouring water down the drain needlessly without any thought. My wife takes the water from cleaning vegetables and carries it outside to water the plants, she is very resourcelful!
consider tiered taxes if you must, it is the more equitable option. Tax the ultra rich, tax the large businesses.
Fix the City's problem first, reduce the risk to Calgary, Calgarians and Calgary's economy and do not raise taxes, but redirect tax revenue to do this.
Both paper work and monitoring could be crushing- keeping it broad enough to capture most situations and still manageable enough not to be extra burden for end user or the city.
The small but loud % who will be complaining should NOT be deciding the policy.
What is the cost associated with implimenting a rate-based system? If it's not going to save money, don't do it. (Remember, most of the water will be going back into the river.)
Would there be a different threshold set for businesses that use water like restaurants?
Personal homes with 2 people or less should have a very low rate for their water usage
Yes you should stop.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
What about Yard size. Large yards- naturally require more water. Maybe come up with a water usage goal based on lot size
It would be nice to see seniors get a water pricing discount.
Understand that most of the people using an unnecessary amount of water already have bigger bills and are often people who have higher household incomes and don't care as much about money.
The challenge will be determining what is considered overuse. Water use will vary based on the footprint of the property and how many residents live at that location. A challenging situation.
The number and age of the household occupants need to be taken into consideration. Young children can get very dirty and need frequent baths and laundry loads done. There's enough stress in today's world that you shouldn't be penalized for just living.
large industrial water users (if any) should pay a significantly higher rate as they tend to be a large sink of water resources.
I do not comply to "rate based" strategies.
Rebates or incentives for grey water system installation
Calculate summertime increase in waster water which means it is not coming back in Calgary's infrastructure and should not be double charged
How will this address houses with a lot of young children where laundry is insane?
Sorry, I cannot help you there. Please be wary that taxes need to go down here and not up.
Consider how this will affect hospitals, dental offices, those that use lots of water for services and sterilization processes. Higher water fees = higher cost passed on to tax payers and the regular citizen. Families vs. Single occupants
NO RATE BASED STRATEGIES. We are sick of pay more, pay more, pay more
Where are people going to find the money to pay for these increased rate strategies?
HOW is the efficient household use going to be determined? There must be considerations given for multi-generational homes.
It is a [removed] tactic.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How can the City manage and maintain existing waterways to ensure water supply to all Calgarians?
Can't think of any
I do not have enough information to answer this question adequately.
Incomes should be looked at and charge accordingly by size of yards
Yes, people that waste water, letting hoses, toilets or faucets drip, etc. Have auto-timers for their lawns without having a rain sensor feature attached to it. Or those that have swimming pools, hot tubs, should pay more for water usage. I have a neighbour that pressure hoses his house, walkways, driveway, sidewalk, eavestrough, roof, windows and vehicles (boat and RV included) in the summer every 2-weeks like clockwork. I have another neighbour that has a 22 L x 12 W x 4.3' swimming pool that she fills on the 1st of June, July and August. Empties it the last of of the month every in June, July and August. All because she is too lazy to clean and maintain the pool. By her words, I'd rather empty it than clean it. She's been doing this for over 15 years. To be fair, have a reasonable limit of water usage per month, or annum in some cases. Where there is a price increase for water usage based on consumption.
No
No, thanks.
Outdoor use for homeowners who grow vegetables for their own use is critical.
Stop exploring rate-based strategies and spend your time focusing on the current infrastructure issues that need to be addressed. Testing/leak mitigation, etc.…
Grey water collection and rebates for giving back to the city.
Look at your spending. Slow down high-density housing developments. Look at your practices first and how YOU can better serve the residents/tax payers before you keep gouging your tax payers. Why is your first reaction always to hit the residents before looking at yourselves.
Focus on how to transform our current municipal government and water system from an underperforming, embarrassing mess into a competent government and water system.
No

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
I have no issues with a more rate based system as long as there is a good free minimum water set for basic needs like drinking water, sponge bath water, and minimal dish/laundry water. That free level should be set at a realisticlly low bar per person in the household. Our society is ridiculously wasteful of water.
Watch for undesirable trade offs if water is made too expensive…..vegetation dying from lack of watering, thereby deteriorating the urban landscape…..especially trees dying which are vital to the canopy, urban temperature moderation and CO2/ oxygen balance.
I live in a condo complex and don't pay individually for my water - it's by building. So we have some units with single people and some with families of up to 5 people. How do you calculate for the mixed use like that?
Nope
Size of the family or people living in the home. 9 people are naturally going to use more water than a household of 2 or 4.
not that I can think of now
define the question clearly so citizens can answer effectively.
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
So who determining what is normal ?
No
Common sense and people's free will of how to use water should be the choice.
See previous comment. The primary question should center around whether this is the right approach at all, which I doubt. You'll likely ignore citizen input and do whatever you feel like anyway.
If ever you want outside views , I am welling to help!
It's beginning to sound like Las Vegas or San Diego! Remember, water used on lawns and gardens either ends up evaporating for future rain or contributing to groundwater. It doesn't disappear! Perhaps the city should consider more Use of untreated water for irrigation in communities close to the river.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Charging businesses a higher amount, especially high users like car washes.
Would the teired rates take season into consideration, acknowledging that outdoor useage will happen in spring and summer?
no
None
Education and compensation for responsible water use. Calgarians love doing their part. The city could structure household water usage so that households that stay below the recommended maximum limit receive a credit towards their monthly city utility bill. This would have a massive positive impact. In turn, the bad apples should pay more for their waste and over use. Calgary needs to rethink its approach to these issues. Compensate the responsible citizens. Penalize the irresponsible citizens. For example: their are a lot of responsible homeowners that use their bins responsibly and consistently. Many do not. The responsible get no compensation for doing the right thing. The irresponsible bin users keep on getting away with it…just walk/drive down any alley on collection day.
Large tree canopy in our complex.
NO MORE SURCHARGES!!!! You are surcharging us into poverty along with your tax increases
No. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs will definitely rise, hurting taxpayers. It would be a nightmare for the City to administer a response to the question and statement "What amount of water represents efficient household use? The objective of a tiered rate would be to ensure that the basic water needs for human consumption and hygiene are met at a more affordable level." We don't need further government intrusion into our lives. To gauge how much water represents "efficient household use" a government would need to know the number (and possible ages) of all people in a household. Such a scheme is totally impractical and would increase administration costs without reducing water use. The current cost of using water is an adequate incentive for using a minimum amount of water in our homes.
The impact on already financially-stressed individuals and families.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
People are already struggling with affordability. Remove fluoride, keep rates stable.
No
Consideration on canopy reduction actually increasing water usage. A typical Calgary home residence was a single family consisting of 4-6 people per household, with secondary or multiple room rentals today. What level of impact on a 60-75 year old water system not fully maintained has with additional strain does increased density cause? Number of people per property regardless of residency or citizenship must be considered as 10 or 16 people per property will use more than 6 individuals a garden and trees.
I would have to see the numbers in order to comment.
Monitor and fix water leaks within your jurisdiction.
Ban lawn watering completely. Not sustainable if the water resources are limited.
takeaway rates ought not be a % of usage. This ought to be metered. Charge me for what I flush, not for the water I use on my trees. That tree water never hits the storm or sewer drainage system.
Make the tiers reasonable. Don't make tier 1 so low that people always exceed it.
Perhaps there can be submission of lower water usage appliances, toilets, etc, rainbarrel use, and if a household is utilizing forms of water conservation then there can be a lower charge associated with the water. 10% off water utility bill or some equivalent
Tiered water rates should not be considered due to unintended consequences, especially punishing to seniors living in their own homes with gardens and trees.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
If you wish to explore rate based strategies expect to see more small business closures and more Calgarians in the food bank lines as the city already takes and takes and takes and has zero sense of accountability or responsibility to creating a safe and liveable community for Calgarians. The sense of “more is more” is disgusting with our councils, past and present. How about trying to reduce from within your own budgets to better use the money you do have instead of a pay to play mentality for an essential aspect of human life? Sounds more and more to me like city policy is being driven by globalist mentality/ trendy policy and so far out of touch with the people it is charged to actually serve. You should all take a deep look at what you really do in a day and ask yourself if the values that brought you into your job are actually values you can honestly say you are acting on with integrity. Our entire Calgary City Hall has completely lost the plot.
Plebiscite. This is an election topic.
" will I get reelected if Calgarians find out that I'm a climate scam cultist? "
This is really not the problem.
People and businesses who have timers on their underground sprinklers could be charged a tax. They are not always monitoring water usage especially when away from home (vacations) or when their business is closed. The city wastes money on planting trees and not watering them. I've lived in my community for 26 years and the trees planted on the main boulevard barely make it to two years and then new trees are planted again...just to watch them die. Not one tree is 26 years old.
Na
Limit city growth
See my comment above.
Is there any evidence that alternative watering days actually decrease water usage? Our urban canopy is important and it takes more outdoor watering, however I don’t know of an equitable structure for incentivizing this with water rates.
No to residential banded water rates which require smart meters. Get your leaking house in order before making residents pay more for water, we are already paying for the City's inefficiencies (20% leakage paid for by consumers)
Tell us more about what you already have in mind for rate based strategies?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Should the city itself also be subject to any rate based strategy and have to practice what they preach? Will the city and all its departments be accountable for their own water usage and bill themselves accordingly?
Before we ask consumers to change, all business and programs must be forced to make major changes first. If its not doable for them thats a wake up call that what your asking is also not doable for the citizens
No. People already have water meters and pay based on their water use. They presumably are aware that they can pay less by using less water. We don't need to find ways to further penalize people for using a basic human right such as water. Prices on EVERYTHING have risen drastically. We don't need the city to compound the burdensome inflation by jacking up the price of water, which should be a basic human right. And most people don't want digital water meters, because the lithium batteries pose a fire risk.
Why should Calgary have metered and scheduled water usage if Quebec can pay a fixed charge for water and infrastructure?
No more fluoride. Save the city millions. Take that money and invest into other dental hygiene initiatives.
I think you got it!
I think the city needs to educate residents as you are doing now. People will either lessen their water use or they won't. The same as composting and recycling, takes time to get most onboard. If we collectively know we need to reduce, then residents will. I think most people know it's coming.
move on
Remove chlorine from water
Equitable for larger or multigenerational households. The household should be charged for their water use!!! If they are efficient with the use of water then their bills will be inline with a household of : 4 versus household of 8 - look at the bill divided by the NUMBER in the HOUSEHOLD.
Build more turf athletic fields
Be fair.
No.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yeah, don't.
No
No
No.
Fix the infrastructure
Nope
Establish a subsidized planning service for people prepared to invest in lowering water usage. Also fix the 25% loss due to leaky pipes.
Focus on fixing the 22% that's being lost. We already pay enough for services and taxes.
Build more water infrastructure in the city. Increase replacement construction of ageing infrastructure.
Leave as is
Nothing I can think of. I honestly do not think cookie cutter solutions work well .
Use a fair average because some families are large
How can the city ENCOURAGE more efficient use in a positive manner and not in a negative (increased fees or fines)? Any increased revenue from water fees that are changing needs to be spoken to and justified. What purpose does this funding have besides being a negative consequence for residents and further increasing the loads of households to manage (financially but also logistically).
Not just thinking about low income families. But also need to consider single person households. My usage is significantly less than that of a family of 4. So how is that going to be accounted for?
Don't allow large corporations that sell bottled water access to our system. They exploit every area they access and will demand increased allocations.
We're a two people home. How about giving a break to those who chose not to have a house full of kids! How about rewarding those who don't put a stain on the system. Make them a reasonable, obtainable goal and tier the amount of credits on our city bills according to how efficient a household is. You reward those who are effective and provide incentive. Continue to do so and incentive to those to try.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Along with a baseline usage and paying extra for using more - there should be benefits for being under the allotted usage. Rewarding those doing well gets better results than punishing those not following the rules.
Did we not just elect a conservative mayor? This shouldn't be a talking point. There are better issues to focus on in this city....crime, drug addicts, potholes, urban sprawl....etc....
How can you educate people about lowering their water usage in reasonable ways (ie not washing cars instead of not doing the dishes)
None. I am water responsible and don't need the city to place themselves into this space.
I don't like the suggestion that the city should consider 'other rate-based strategies.' That usually means more fees, higher bills, or financial penalties disguised as policy. Instead of constantly reaching for pricing tools to control how residents use water, the city should prioritize fixing its own inefficiencies—like leaks, aging infrastructure, and waste within the system. Rate-based strategies put the burden on households, not on the city's responsibility to manage resources properly.
I don't agree with this idea as there is no way for the City to apply it fairly across all those considerations listed above.
NA
I would also encourage off peak usage v peak usage. that would allow for those who work from home to use water during off peak hours.
I think that the days of basically free unlimited water use are over and it's time to begin changing g behaviours.
How will disputes be handled? What if people have difficult personal circumstances (job loss, etc.) how will that be managed?
Reward efficiency and conservation systems such as rain barrels and appliances etc. it provide subsidies for those who can't afford to put them in on their own.
I think you are giving this some great thought. Calgarians who look after their yards should not be penalized over people who won't plant a tree or cut their weeds.
Why did water suddenly become an issue only because the city didn't maintain the pipes properly?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
perhaps a 1 year lead in for the rates. so you have 1 year to assess water use for your house and can see what you would have paid with a rate charge, and know then to plan for the behavioural change and save for the economic purchase or program - e.g. rain barrels, landscaping, or new appliances.
We should pay only for the amount of water we use.
Focus on making the city a better place to live. Focus on the basic mandate and leave the water alone.
Man made lakes.
Residents are feeling pinched every possible way. I would suggest more carrots than sticks to incentivize decreased usage. Rate based usage could disproportionally affect intergenerational homes as well. Living in an intergenerational situation may actually conserve more resources, yet they might use slightly more than the average consumer. I really disagree with blanket rate based usage. I think the metric should be comparable to the number of people residing in that residence. Some are elderly, and so many may not be able to actually afford the additional cost. Perhaps there are additional measures such as incentivizing heavy water users such as car washes… to switch to dry methods (these exist in California).
How will a rate structure REWARD single occupancy homes where the basic household amount is SIGNIFICANTLY LOWER than the water usage in large, multigenerational households?
How will you avoid unintentionally incentivizing the wrong behaviours with rate based strategies? People will find a loophole and if there is a perception of inequality, you'll make other problems worse.
If we're really taking this seriously, we should consider how much water consumption per person is deemed acceptable, determine how many people are registered per household, then only allow for that calculated amount to be consumed. After that, water off!!!
How will this make it financially beneficial for families that are struggling with other bills? Informative messaging and better city management of water would be a better first step.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Will you commit in legislation that base rates will not increase to offset the loss of consumption revenue? Why would ratepayers be subject to additional surcharges for infrastructure failures, is this a way to download the cost's of the City's historical maintenance backlog under the guise of resilience? How will the 'Basic Threshold' be determined without invasive monitoring? Flat caps require penalizing large families who use water efficiently, per-person caps require the City to track occupancy, how will you deal with this administrative bloat or privacy violations? Will there be a "Leak Forgiveness" program, and how would it work? A tiered rate turns a running toilet from a nuisance into a financial catastrophe. Residents should not be charged luxury/waste rates for accidental infrastructure failures within their home? Finally, why do these engagement questions assume rate-based strategies are the only solution? The leading nature of this survey alone suggest your true goal is revenue generation rather than genuine conservation.
Do not explore it. Abandon it.
You should ask yourself why the city feels that this is even an appropriate option to consider. It seems overly punitive and controlling. If Canadians want to use water the let them do so and let them pay for it - the current system seems to work just fine. Wha problem are we even trying to fix here?
Target your enforcement to the most wasteful points of usage
Any consideration and support for Calgarians who are home gardeners? We support, build and improve the city ecosystem and food supply; our gardens help improve people mental health as they enjoy the gardens when people passing by our property.
Yes, we are already struggling to make ends meat.
No
Balance the [removed] budget and stop spending money. Consider curbing growth.
Does time of day matter? Early morning best for plants.
The city doesn’t listen it does what it wants, 2016 January there was a burst pipe outside our house we had no water for 10days straight -30 degrees and a water wagon parked 30feet from our house the city dug up my garden to find the leak was in the road not in my garden, my trees were tossed aside, no communication about what was intended no compensation no apology , you don’t know how to communicate, you do you!

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Create a water dam!
Every house has different needs, different number of people in the household, people with young kids will have more baths vs a single couple or older children that can have showers and be told a limit. Also more laundry is done with a bigger family. An increase in charges and fees DOES NOT HELP THE PUBLIC.
As a minimum, consider whether people are growing food or flowers which support bees, or tree coverage (as City Council debated in the past year how to increase tree coverage). It should be obvious, if tree coverage matters to the City, then by no means punish people who are willing and able to grow trees and useful vegetation. Private homeowners will do a better job of keeping their vegetation alive than the City will. Also, do not compare apartment dweller water usage with those who are contributing to useful vegetation growth. It is also obvious that the amount of indoor water which a house consumes will be closely tied to how many people are living there at a given time. People are not a virus to be eliminated. People will consume water to function, whether they are visiting or permanently staying in Calgary, and we should not be surprised or dismayed at this. All we are looking for is reasonableness. And speaking of reasonableness, Calgary's population will have a reasonable upper limit. It cannot be expected to grow infinitely. Animals raised in the city for food will also consume water, which is another reasonable water use.
Consider that the City is proposing to infringe upon our freedoms and punish those whose usage exceeds the City-set standards with higher rates. This is another socialist money grab, right? Because the values the City placed in our houses is already past absurd, way over fmv and can't increase any more so now city will extract money by changing rates on utilities.
Flat rate is always best and most fair.
Do not try to impose another questionable monitoring "device" if that's where this is headed, before you've brought more to the table yourselves— ie money/budget
No rate based strategies. Calgarians should have the choice in this. We pay enough for water, sewer water and the storm water that flows down the street and into the drains.
I think you should pay for your usage not based on a tier
Are you insane?
Do not use rate based strategies
You have to appeal to people's altruistic side. I don't think on the current political environment that you'll have much success with such a program.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How do you determine what the threshold is? Is your tier based on monthly usage or annual? Are there exemptions to higher fees under certain circumstances (e.g. Replacing hot water tank for more efficient model)? How are people that run businesses from their homes impacted?
I think you've covered it.
If you plan to punish, maybe also plan to reward
I support water conservation, but tiered and surcharge-based rates risk unfairly penalizing large households, low-income residents, renters, and people who maintain trees or grow food. Without adjustments for household size and clear equity protections, this system becomes punitive instead of effective.
The City should plan some urban re-wilding zones where people can see the benefits to the ecosystem, the soil, and learn about different ways of growing, along with free access to native and drought-tolerant plants (I think this is happening to a degree). Also, why have lawns on boulevards when they could be dug up and replaced with native plants that barely need water? Maybe a certain area of the city could participate in this transformation which might spark a positive change. I've done this to my boulevard and my neighbours really love it. It's beautiful, great for pollinators and wildlife and there is no grass to water!
Penalizing us for usage is not going to stop us from using the basic water that we need. We are not wasteful in our home but I'm sure our rates will be high. They always are. Putting a dollar value on a resource is ridiculous....unless your charging an overage rate to corporations....perhaps speak woth the government that sold our fresh water to nestle..... or the oil sand that polluted our waters.... i suggest asking indigenous elders.
Please consider incentives rather than penalties. If the true intent is to reduce water use, incentives tend to yield better participation and mindfulness.
Leave it as it is.
How will rate based strategies affect people who own standalone homes vs condos? Charging for amounts used needs to affect everyone equally, businesses included, or don't bother changing anything
This is just another garbage pick up scam. Clearly whoever decided the sizes of trash cans and pickup has never lived in calgary. Same as your water idea. You're about to [removed] this one up too

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How can education contribute to a better informed community?
Is this an appropriate use of tax payers money based upon what the greater population needs at this time? Can this be delayed for when the city has addressed more pressing issues?
This would only work if every household has a water meter.
Just really think about who you will be penalizing. It would be great to penalize big companies that are wasting tons of water, but not at all ok to penalize families whi are just struggling to get by.
I don't believe residents should wash vehicles, hose down walks using city water. This is truly wasteful, especially when commercial businesses are available that recycle water. A bylaw forbidding this would be welcome.
I understand and support the need for city government to fund and maintain infrastructure. I do not support the current approach of continuous increasing of fees, Ill planned or no planning at all of city spread, after thought management of something as important and fundamental as supplying water.
Consider the rights of Calgarians.
Why change the rate system when there is nothing wrong with it? Cost of maintenance and cost for actual usage removes the need for any of the above questions to even be answered or considered. Who gets to determine what each households basic need is? The vast difference between households will make this approach unfair, not equitable and will be a greater cash grab for this government or any future government who can just change the rules at any time.
Municipal government needs to cut the mandates/red tape on homeowners. Let them live freely.
NA
Household vs commerical / industrial should be considered. Some business rely on water consumption to operate (ie food growers, car wash etc), but household consumption should be easily tracked and monitored for abnormal consumption.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Houses that use the most water (multi generational, high density homes) are also the most likely to be negatively impacted by higher utility costs. We are already in an affordability crisis. Pro-rating residential use based on household size could potentially avoid penalizing those living at the poverty line.
Most of us that aren't earning the big bucks are tired of being nickled and dimed to death. I only work as an education assistant making less than $30,000 per year. Everything is costing too much for us to survive.
I don't think my opinion sctually matters here since you seem to do whatever you want. While Canadians suffer.
I do not recommend the city implement rate-based solutions as it will pit neighbor vs neighbor. Instead the city should focus on providing all the water that Calgarians desire.
YES - DON'T DO IT
Consider voluntary practises and codes to increase water use efficiency.
Consider family income and family size, as well as lower income communities.
Unsure
All the extra fees on utility charges are getting out of hand. Wastewater charge $39, Stormwater management $15, Water & recycling $19.50 , Water treatment & supply $29 Thats close to $105 JUST FOR WATER & carts When did Stormwater Management become a 'thing'? Drains on streets take it away - what's to manage? If the city's infrastructure is that inefficient, perhaps the city needs to rethink a few things before passing any further costs on to citizens. City planning appears to be a MAJOR problem in how this city is doing. Let's start there.
Some can afford it, and will pay, but some can't. How is it fair to make so that only the rich can have lawns and gardens? Meanwhile, newcombers don't pay a thing, for anything. but Calgarians have to pay so much, and watch the quality of life in our city take a deep nose dive. Sad.
It is already ridiculously expensive to live in this city. Cutting useless programs that increase tax rates further, instead of being effective in spending what is within existing budgets should be your sole focus.
Don't do it. The province and country need to figure out how to get less immigrants here so we can live within our means rather then further gouging citizens or reduce and regulate electricity fees to compensate.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
What is the connection between Calgary's urban tree canopy strategy and any changes in water use? How will changes to blanket re-zoning and building bylaws ensure that the City is not developed with the ongoing lot build-out that creates surfaces impervious to water? What new bylaws will be enacted to outlaw removing trees, including on private propery, and replacing them with caliper trees, along with a monitoring program? Calgary has failed spectacularly in allowing trees to be lost at an alarming rate, while allowing development that accelerates storm water run off instead of increasing tree canopy and green space to promote water retention in our city water table, and keep temperatures down.
Yes! It won’t affect the rich, but those like us on pensions that grow food to try and make said pension go further are affected. After the restrictions I was chatting to a young woman with children and she told me her garden always fed them through the winter. This was the first year she will depend on the Food Bank! She could not get enough water to grow her vegetables properly. I knew what she meant as the front cauliflower were good, but got progressively smaller to the size of a ping pong ball at the back. We don’t need higher rates on our water. It’s a necessity of life. Rather educate people about responsibility!
Maybe some grey water infrastructure should be looked into
Yes. Before exploring any rate-based strategies, the City should first disclose how much water is lost annually through system leaks, pipe failures, and aging infrastructure. Residents need to know: “How will the City reduce its own waste before charging households more?” Without understanding the scale of municipal losses and the plan to fix them, it’s impossible to evaluate the fairness of any new rate structure. Transparency about infrastructure condition, maintenance backlogs, and timelines for reducing system-wide leakage is essential before discussing new charges for residents.
No, but do not increase fees. Control densification and immigration.
How much are these new programs costing the taxpayers. Please be transparent.
Yea, who exactly is pushing for this garbage?
No
make it fair for all.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Consider strategy to ensure fairness adn compliance with community living (apartments), hotels, and businesses.
Just stop. You were not elected to find extra ways to scam us out of our money. We already pay too much for water. Raise rates and I should be able to dig my own water will on my property.
Why is there fluoride back in the water...
Consider doing trials for efficiency projects when building new communities in the city. Try to utilize different levels of water treatment for what level of consumption it's used for. For instance, a water collection system that residents can tap into to water gardens, etc. Some areas in Strathmore used to be able to use canal water for gardens, etc.
Encourage people to use water at night with reduced rates… higher rates during the day, lower rates in the evening, low rates over night.
How will the City communicate the new rate structure so households understand what "efficient use" means and how to adjust their habits? Clear guidance is essential for public buy-in, and transparency is something Mayor Farkas has committed to improving. Could the City provide targeted incentives or rebates (e.g., for efficient fixtures, xeriscaping, or tree watering bags) to complement rate-based conservation?
What the water is being used for. Residential use for growing your own food is an important climate initiative. Use for washing cars, walkways, pools, etc is less important
There are low-income and seniors with fixed income. Then there are those that cry foul when they have more than 6 people within a household. Just because they claim low-income doesn't mean they are, they are just showing some of the household income.
FIX the leaking infrastructure first, before you do anything else.
Don't change the rate, focus on other problems like keeping residents safe from your homeless/drug addicts people
With the census, we would hopefully know the true number of folks living in each household. Would a per user strategy be a more efficient way to do the tiered program? If there are 6 people in the home versus just one resident? As well, I believe that children generate more water usage for baths, food preparation etc. Would there be a per user dependent on age tiered strategy that might work?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How about no more government overreach. Fix the roads fix the pipes run the city and stop virtue signalling
Explore ways to avoid punishing the poor
I would like to see Day based and time based outdoor water restrictions for spring/summer months.
I would much prefer an incentive system that rewards people who conserve water. There would still be the challenges of determining appropriate water use, but maybe less than using less than you currently use was incentivized and that was tiered (ie 10% less vs 25% less). Positive reinforcement is a great motivator!
Do not increase our costs more, life is barely affordable as it is.
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
How about city hall cut its costs and restricts its spending? Staff gets bonuses based on its efficient use of tax dollars?
How does this look like carbon tax and how did Alberta react to carbon tax?
Usage for a family of 4 will be more than usage for a family of 2. Because families are already struggling with the cost of living pass the increase on to businesses. Those that water the sidewalk instead of shrubs etc.
Who are you to tell me how much water I am "allowed"? You are basing this idea of "water shortage" on a "climate crisis" that is a fallacy! You don't need to know if I have a garden, if I have 2 people or 10 people in my home, if I have special needs of any kind. Your only job is to provide potable water 24/7/365. It is not your job to police usage! Implementing special rates is a form of socialism - what's next...social credit system? Slippery slope! This is right from the mouth of the WEF!
Do NOT jack up the rates for those of us who are uber conservative with water. Again-- low distribution cost and tiered amount based on usage.
No.
It would be great if there were discounts for using water during off peak times - or rewards for coming in less than average consumption.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yes, sewer rates are exorbitant- Why do I pay higher sewer rates for water used on my lawn and in my garden when this water doesn't have to be treated?
Maybe try telling the truth. Stop making it seem like there is a water shortage. There isn't. It's made up so you can steal more money.
The rate-based strategies are one approach to getting the outcome sought. What other approaches may provide the desired outcome without adding to the financial burden of Calgarians. The City has been eroding trust over the last twenty years and this will not help.
Taxing the middle man, stop this.
Did you even try to run a marketing campaign for using less water and how to be more water smart? This whole survey could've been ways to reduce usage.
Penalize developers who don't plant trees and just throw useless sod on new housing developments.
Yes, we need to balance conservation with allowing property owners to keep their yards looking healthy and weed free. This is already an issue, but could be made worse by being overly punitive
Your bright ideas will cause many older residents to have to leave their homes. It seems that this city thinks only of young professional couples and families and forgets the seniors. I am disgusted with your attempts to charge more for less until we can't afford to live here. Do you think that the 50+ years we worked and paid into the economy is meaningless? One day you will be old. Remember that.
Rather than just a two-tier rate system, consider a multi-tier system that provides low usage households with a "water-wise" rate that is lower than the base rate. This rewards households that have demonstrated exceptional water stewardship.
`why do you people feel you need to control everyone else with made up unscientific [removed] that has been disproven more times than I can count.
YES. WHY ARE YOU THE POSITION YOU ARE WHEN NONE OF YOU EVER DO RIGHT BY THOSE YOU ARE SUPPOSED TO BE REPRESENTING? THE PEOPLE ARE YOUR EMPLOYERS. YOU OWE EVERYTHING TO DOING RIGHT BY THEM, AND UNLESS AND UNTIL YOU DO - NONE OF YOU ARE WORTHY TO BE IN THE POSITION YOU HOLD.
Special needs and pets living in a home.
Why it is even necessary at this time

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
None. I can think of.
Have some common sense. We have a wild cost of living crisis right now, this is not the time to try to charge more for anything no matter what climate crusade you attach to it.
How can excessive superfluous water use be separated from household water use that may be more reasonable in larger households?
Don’t utilize continuous meter reading. The RF signals from the meters make our household members ill. There is a large enough ocean of RF radiation in our environment without adding any more.
Another cash grab. Our property taxes
I would consider incentivizing folks to wash their cars outdoors less frequently, by subsidizing one or two visits per season to a car wash (many if not all of them recycle their water). Additionally, encouraging changes to gardens to use less grass and therefore less water would be dramatic.
Consider property size
What about businesses. When we had the water crisis w water main break, my work did not practice any type of water conservation. Because one, no accountability, two, because my bosses are rich and they didn't care, they can afford to waste water even if it is charged. Don't charge individuals, charge the businesses who aren't adhering to rules and regulations when there are mandatory water restrictions
Maybe people who have a lower carbon footprint in this way (whether it's a biodiverse backyard of food/trees or a larger family) could fill out an application to have a rebate to make up for it?
How about tracking the usage in municipal buildings and making changes there.
Yes. What is the city’s impact on water usage - particularly with outdoor pools, water parks, unnecessary watering of manicured green spaces, overwatering etc.
A consultant should be hired to review the city staff involved in the water system and fire the parasitic waste within the department so the competent staff, of which I expect there are many, can manage the system effectively.
Nanny cities are annoying. Don't become one. Encourage but let people pay for their own choices.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
The biggest culprit of wasteful water use seems to be landscaping private landscaping so that seems like the most obvious area to reduce the City's water usage.
I can't think of any more questions. Originally I was in full support of the tiers but you came up with questions that I hadn't thought of and I changed my mind.
I don't mind paying my 'fare share' for water services, but please, with the City already gouging us on property taxes (which it does!!!) please keep the standard rate reasonable! Calgary has become an expensive city, in part due to Enmax OVERCHARGING. Do not buy utilities in other countries with our money (the citizens of Calgary have bought and paid for our utilities over and over and I consider myself an 'owner'. Profits should be partially used to lower rates, NOT PURCHASE / OWN OTHER UTILITIES!
If we are in a drought, let's start considering more about what we can do to address climate change. Better, safer, and more efficient transit would help. Stop letting greedy developers buy land. Start building more apartments in residential areas instead of filling communities with single family homes. Better transit and building upward is more efficient. Calgary has sprawled too much. We need affordable housing, not single family homes built by greedy developers.
Setting the threshold for the rate increase should not be at a P50 level, the rates should be set so only the top 10-15% of water users see this surcharge.
Better surveillance of infrastructure to avoid leaks, it's only going to get more use when you keep pumping more people into old infrastructure. No matter how hard you work you can't get two gallons of milk in a gallon jar.
Hurts those most who are hurting the most. Affluent people wont care anyway about increased fees. Making it another barrier for people to grow food
Kick out all temporary people in this will lower a population by about 10% and solve any water usage issues
During a water shortage or drought. I would support having to pay more for higher water usages. Like being "charged" to water my plants instead of being told I cannot water them at all.
Just avoid using rate-based strategies.
The impact it will also have on everyone's wallet and people having to choose in a world where we are already suffering with affordable nothing.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
I have concerns about the amount of water (22%) of our water distribution system has leaks, which results in millions of litres of treated water being lost every day. Before implementing billing changes that penalize households for usage, the City should prioritize repairing and upgrading aging water mains and pipes. Investing in infrastructure improvements to strengthen the reliability of our system. It is concerning how much Calgary and surrounding towns/cities also rely on our water from the Bearspaw feeder main, this needs to be addressed.
No
Nope you can take you rate based strategies fire all those [removed] on that board and use the savings for cleaning up the cities homelessness and illegal immigrants!
How can you balance Calgarian's rights to using water freely and rights to household privacy (not giving out so much info about household habits/inhabitants) with ensuring everyone has access to clean water when needed? It's a tough topic but I wonder if incentive structures have been considered - maybe houses who use less water can pay lower rates?
No
Make sure that people just don't stop watering their outside area and let everything even the ELM Trees die off. No one will want to water their bullivard and we are already seeing a lot of die off. “We need to find a way to reuse water and not use our freshwater supply for outdoor use. “
For example ice rinks are major users of water. Implementing a water-recycling system at city owned ice rinks would save millions of litres of water annually.
Is the government overstepping and increasing fees/taxes while increasing government control over people's lives
I want to take this opportunity to ask the city to please reconsider the addition of fluoride in our water. This should be voluntary for those who want it, and not imposed on the population at large. This goes against consent. Many major Canadian cities do not fluoridate their water, and the science is now backing up that it is more harmful than beneficial. Calgary has taken a major step backwards here, and at large cost to taxpayers.
We should definitely consider slowing down development in our city and developing only within our resources rather than limiting quality of life.
A phased implementation (e.g., 2–3 years). Is this meant to be revenue neutral?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
City should implement to reduce water rates and charges are too much and there is no way to reduce this rate as there is no competition only it's with enmax
What amount of water would keep our green spaces healthy, and as a result, individuals outdoor spaces being healthier and in the end using less water? Do we have appropriate skills and expertise on the city staff and management that we can say we are confidently managing our parks and green spaces to the best of our abilities? How many trees are planted in a year in our green spaces? How many diseased trees are being removed in those same spaces? Are we letting a skilled expert manage this? Or simply paying the lowest bidder on a per taken down tree basis?
When watering your yard you are not using the sewer system. Maybe a meter could be installed to track the water that goes down the drain. That would save gardeners money.
Please don't become like communist [removed] trying to control our every move. We have an abundance of water and it should be pure, safe and chemical free for benefits to humans plants animals and nature. Stop polluting our water. It would be very motivating to have that kind of water system.
If you end up following through on this stupidity, and maybe you figure out a way to estimate the efficient household us of water, how do you make sure people don't lie about the size of their household? What happens when guests come to stay on your home? What if someone's job requires them to shower more often than the average person? Why should they get punished for doing their job? How are you going to charge hotels and airbnbs accurately?
no
No
Manage the water that we do receive better so that it is reused several times before it flows on to Manitoba.
How will you differentiate between water use for trees/food over lawns? Will family size be taken into consideration? Will commercial operations have to abide by the same rules?
How about no! No rate-based strategies.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
We use water for food growing. Does that obliterate all the other ways that we work to be water efficient? We have trees that we want to keep, does that hurt us in these proposed tiered plans? Are these tiers in part determined by how many household members there are? If so, then what would the proof of residence requirements be and what would the processes be for if these shifted and change, as they do? Would these tiers also need to know what the overall household take home $ is? What the square footage of the house is? What the square footage of the yard/property is? The potential for complexity looms large pretty fast.
Established neighbourhood with large lots and established trees should have more grace than your neighbourhood. We feel NO incentive to plant new trees.
STOP FLUORIDATING THE WATER!
Ticket people obviously misusing water, their meter should reflect their use. Watch for hoses just running and running, there has to be a way that doesn't penalize normal households
Figuring what a basic water need is, could be difficult if you do not know the # people in a home/unit. Probably needs to be person/unit based of water use per unit.
Dunno
I think it could be a bit tricky to determine a basic rate - you can't base it on home size because that benefits people with huge houses. It would be good to take into consideration how many people live there, but that can vary/change so would be difficult to track. Also - for small households - you wouldn't want them to think of it as a "use up to that amount" amount. I guess if you state it as a basic/generic rate and then perhaps people could have an easy online way to adjust if outside of general parameters - e.g. if the rate is based on up to 5 people, and a household has 8 people, perhaps they could enter all the names and ages (some form of verification perhaps?) they could get their basic rate increased. Or perhaps it's a simpler approach for low income earners. Not sure.
Fixing leakage and waste from city owned water system should be first priority. With all the current technology this waste should be less than 5 percent of treated water.
Instead of jumping to rate increases, how can we make changes in timing of watering in the city (not midday), and have rotating days that people can water (ie: Las Vegas has structure on watering days and times with fines if not followed). That is preferred over increasing rates.
No rate-based strategies should be explored; we pay enough!!!

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
This is such a well planned out futuristic bs system. No wonder you wanted everyone to have smart meters. Do you think we were all stupid? We knew that you would use that information collected against the people to charge us more money. I dont know anyone who supports rate based strategies. Who did you ask.
N/a
For older apartment buildings where there are no water meters, how would the tiered billing based on usage be applied?
You should not consider rate based strategies
Yes. People already smell - you want them to smell more to save a few bucks? Seriously - just let them have long showers. Do way better reseach into reuse of water on a global scale and stop [removed] citizens off. Really you think charging us by utilization is good? During covid it was toilet paper. Is it now water? Also if covid is a real issue we need to wash our hands. Dontcha already test our water for this and stis? Your poor tests!
None
People who have money, will continue to use their water at the same or even higher rate. Your increase of cost is not going to deter people. Case in point, the $.15 bags. Industrial usage of water in our city is something that needs to be looked at, given the proportion of water that represents. Changes to the type of greenery that is used in our city is a reasonable consideration. Including what home builders typically put down for houses and common spaces within the communities. As much as the lake communities are nice, given that I in one, I was horrified to find out that Calgary water is used to fill it.
This will not encourage people to plant gardens to green up the city. New gardens require more water until established.
It seems water usage rates are measured. Likely, informing usage compared to neighbours helps influence usage.
Being aware that our economy is struggling and putting more fees, rates and increases on our utility bills will stretch even more families. We are all having to choose these days if we pay our bills or feed our families. I know water conservation is important, but 1/4 families are food insecure now so please consider what you do in relation to what people can actually afford.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Are you including commercial properties? Are you taking into account the number of occupants?
Value for money is in the toilet compared to decades past! Get it together!
What about a carrot rather than a stick? Reward household who use less water with some sort of incentive or make it a friendly competition between neighborhoods, or if the city saves x gallons, some other municipal fee is waived that month
Do NOT place any “smart” water meters!
Please stop spending money on fluoridating the entire water system and offer it freely to ONLY those who could benefit from it, and do so with their approval, instead of medicating us all with unknown amounts of chemicals of which we have no ability to control unless we can spend money on products to remove it. Paying for it, then paying to remove it feels like double punishment to those of us who do not want it. Using a voting method with double negatives in the question was very unfair, misleading and confusing. Total BS
If you take out the toxic fluoride, water will be cheaper for everyone. It’s an unnecessary cost that is poisoning citizens.
Question your federal government on their lack of immigration policies. Their policies are unsustainable
Lots of education
Some households have many people living in them. Generational living & cost-saving roommate situations. I would hate to see low-income people penalized for having large households & larger water consumption when there are many households with just two occupants using that much water or more. Is there a way to balance this?
Leave things the way they are and fix city infrastructure and not put the issue on the end user
First address your own infrastructure and wastage problems.
I don’t know
I feel I pay enough to the city at this time
How do you accommodate for different types of workers (ppl who come home after working in a dirty field and need to shower every day) compared to seniors who would maybe only shower 3 times a week as they aren’t getting dirty? Or even someone who sits at desk all day or the person who works from home and may use more water for meals etc.
Stop restricting your cities residents.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Yes, i strongly believe you could start elsewhere in terms of water consumption. Automatic sprinkler systems that activate rain or shine. Golf courses. And Fire Department training would probably solve your problem. (not eliminate training, but reduce by 50% or more)
Some families have many people in their home and may use more water.
Things are very expensive now and quite honestly I do not see going down anytime soon. Also what our food for example is made up of I quite honestly question. Hence why I have started gardening. I love my yard, have pride of ownership. A lot of people do not even mow or water their yards. I am responsible but do not live on the Sahara either. I am not changing my yard either at my expense to have water tolerant yard. That is my expense! We need to be responsible at the same time 100%. Please please do not raise rates and monetarily penalize.
Perhaps based on number of people per household. I use very little being single and dont want to punish larger families
How many trees would qualify as a contribution? What size of vegetable garden? Will the water police peak over the fence to check you planted a garden this year? Will they come to the door to confirm the number of people living in the house? If I plant 3 new trees will I get a rate reduction (although I'll use much more water keeping the young trees alive) ? If I get cancer and can't plant my veggie garden this year will my rates go up? If I have family visiting for a week, shall I charge them a fee for the extra water they will use? Before you start charging my household higher rates, what will you do about all the old toilets that leak water in gas stations and small businesses . How will developers be held accountable for their water usage. How will office buildings and malls be held account able?
There could definitely be a different pricing scheme for single detached homes vs attached multi-family homes and apartments. More outdoor space in theory means more outdoor water use, but it doesn't have to. My family of 3 + cat with a large pie lot and lots of food plants outside uses less than 15,000L of water in the peak watering season. If the rates were higher for single detached homes or for large lots (could be based on % lot coverage), it would encourage people with yards to be less wasteful outdoors. Incentives for heat pumps may also encourage people to get a heat pump and thus reduce the water used in summer for cooling down via sprinklers and cold showers.
Some consideration for income and ability to pay.
Reach for the stars. Get those high usage people paying for their wasteful ways. First tier at like whatever it is now; then 20-30% higher for the next tier, 30-50% higher above that, and then like 300% the rate for the top 5% of wasteful users.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Sounds like we will continue pandering to new immigrants who contribute very little to our economy. I'm not in line with that, but it doesn't really matter anymore.
Better maintenance of infrastructure
Restrict new developments outdoor use and also require new development to trap and re-use water run off for outdoor use, if any.
Everyone is different and rate-base it's a way of charging more for a service that should be included. Who is calculating the right amount of water? For what size lot? How acrages will apply? Don't think it's very inclusive.
How would this impact commercial users? They are some of the largest user of water in our city.
Don't tax individuals, we are tapped out
Yes, secure a sustainable water supply that accommodates the needs of the community now and in the future.
How much of this is based in actual necessity? We have had a very rainy year and, recently, a lot of snow.
Our neighbours wouldn't be affected by higher prices. They need hard rules to regulate their outdoor consumption, eg. fines for excess consumption, not just a higher rate.
Tying this to development plans, insure builders are choose low flow options/drip irritation/drought landscaping
No
I do think you need to take into account the number of people in the household for fairness sake.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
You should be scrapping all of this. Are citizens getting higher quality water as soon as the rate goes higher at some arbitrary volume? If not, thats disgusting and overcharging to try to control private citizens. Great plan, start raping the grandmas in the neighbourhoods with giant water bills from an arbitrarily higher rate because how dare they have such beautiful gardens that require more water. Families with animals or small children that fill kiddie pools throughout the summer for their loved ones to stay safe and cool off at home? How dare they!!! Charge them the higher rate per cubic meter!! Most disgusting and stupidest idea I've ever seen. Have a consistent meter-rate charge (so those that don't use abnormal amounts of water aren't automatically charged more on top of their already exorbitantly high property tax costs) And those that are TRULY irresponsible and waste water like crazy are the ones paying for it. BUT NOT BEING PUNISHED FOR IT, with a HIGHER rate for the EXACT SAME PRODUCT. It is NOT the city's place to be dictating what is okay and what isn't for people's needs or desires on private property. Picking and choosing different rates is garbage.
Na
How about this one - if the City of Calgary has grown so large that it cannot provide adequate services and resources to it's existing population, perhaps it is time to place a cap on growth until the City of Calgary can reach a point where they are meeting the needs of it's population…?
Why does the city allow home building to continue without expanding the water supply?
I don't like rate base strategies. They lead to that we pay more and get less
Focus on the infrastructure and stop making this about more unnecessary government power
What are reasonable tiers.
Stop adding fluoride into the water.
I

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Are you actually willing to send and get a real survey about water use that doesn't embed a so-called 'request' to police our water use, along with electricity, gas and garbage? Smart meters are not smart. They cause fires. Do you really want to see our equity go up in smoke so the UN can take over our city for a song? Wake up!
What happens if there is a dispute. Will the users bill be allowed to exceed to an unfathomable limit? Will they be forced into collections or fave being cut off? Water is essential, while it needs to be managed efficiently, it should not be denied.
Maybe if you didn’t spend $$$ putting in poisonous fluoride into our water - you wouldn’t be hurting for cash! Wtf
Do not restrict us.
Keep it affordable. Calgary is becoming over populated and way too expensive to live in.
Just that multi family duplexes/complexes may need to have mandated rules as individuals don’t have total control on water usages. For watering grass.
Don't go that path. What city needs is a water treatment plan to re-use water and the program to discover and eliminate leaks.
Use our tax payer dollars wisely and fix you water pipe infrastructure first and don’t send water outside the city to other poorly run municipalities.
You can save money by stopping the dumping of useless but toxic fluoride in our water.
continue to peruse a reduction in water rates for people like us who use rainwater and we should not be charged the same rate for waste water when we capture our water and reuse it
My answer: How can water costs be lowered? My Answer to My question answer: One way is to stop adding fluoride in the form of Hydrofluorosilicic Acid, a TOXIC WASTE, to our city water supply. This is expensive. Also, Infrastructure cost is higher as adding Hydrofluorosilicic Acid shortens the life of infrastructure due to erosion caused by the Hydrofluorosilicic Acid.
Please be as cost effective as possible. Can’t afford another expense.
Is it fair to increase rates with consistent tax increases that are too high? Should new development be restricted as an alternative to rate and tax increase?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How will tiered rates account for household size and essential needs? hat safeguards will ensure that families aren't penalized for basic hygiene and health requirements? How will equity-focused initiatives work in practice to support larger households or those with special circumstances? What metrics will define 'efficient use' versus 'necessary use' so the system feels fair?
How can we ensure people aren't manipulating the system?
Fair isn't always equal.
Don't use rate based strategy it is wrong
No
Scrap this entire idea, I'll be writing my councillor and the city to oppose this if it hits the agenda.
Why don't you ask your developers to build/install rain barrels into their reblanketed affordable housing developments?
[removed] off with your control schemes, yall make more than enough money stop treating your citizens like [removed]. [removed] disgusting
Yeah, ensure you have a system that works and operate efficiently.
Just make sure your own house is in order first. You won't get buy in from the general citizenship if you are viewed as the biggest waster of water and unwilling to seek efficiencies yourself.
Ban commercial car/truck/pet washes
Just that if your time could be better spent fixing the water infrastructure; also looking into ways to use plants and water features within the city and especially on buildings to reduce excessive summer heat and to cool the buildings naturally, while also making the city literally more green.
No scrap the whole thing.
Nope. But please remove fluoride from our water. It's poison.
Yes, fix all the leaks in the system!

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How about you explore AI based solutions instead of the ones that require more humans to complete the tasks? Leverage the data and please don't post any jobs that promise large salaries for Directors of... as that stuff is making Calgarians crazy. Do MORE WITH LESS, like you want us to do. And fix the Glenmore and Bearspaw treatment facilities or I don't know, build another so we have a back up when there is a failure. Fix the City pipes that leak more than in Edmonton. Maybe the City should look at how much water is wasted in their own system rather than making sure we know that dual flush toilets are the way to go.
All WEF [removed].
Nope
Affordability must be the primary factor
No
Enforce water abusers. Both Business and Home. You can ask all the questions and make all the policies, but if things are not enforced, nothing changes..
Think of where else you can budget. You say that the money does not come from the property taxes and that's good. Enmax is a city owned corporation. Maybe if the CEO didn't make hundreds of thousands of dollars in bonuses a year we could do a little better for the general population.
How about the City stops demolishing parks, green spaces and trees for development!
Any rate based strategy is a scape goat. The City of Calgary would need to instal better water monitoring systems other than the meters we currently have before they are able to fine people for using a national resource. How our water is tracked would need to be made more transparent.
Nothing more comes to mind, glad that equity is being considered.
Isn't water rate determined by home square footage? A larger home should pay a higher rate.
Forensic audits on every city council member for the last 25 years. How about that? Publish them on your website and advertise the link on tv, radio and social media. That would be great!

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Age of household occupants (we used much more water with an infant in diapers)? Proximity to water for cooling/playing, and affordability of such? How would water be assessed for community gardens? Businesses? How much water is wasted with auto-flushing toilets in public washrooms, and how could that be mitigated?
Find a way to reduce all the fixed charges on the monthly bill. The service charges are always more than the water usage.
Stop bringing more people into a city who's infrastructure can't handle them
If there are industries, especially non-Canadian ones using or bottling and selling locally sourced water, they should pay a surcharge.
It's not just low income families who would be affected. What is considered middle class cannot handle the burden of paying higher costs. What if there were ways to opt out of the tiered rate or have a lower cost by using appliances that conserve water? You just need to make sure families don't stop giving kids baths in order to afford water. Have truly affordable options that are in reach for the average family.
Charge the business users and high volume residential users, not everyone. Why has the water been fine for a hundred years now all of the sudden you want to control everyone's water usage, sounds a little 15 minute city to me.
Will yard size be taken into account, since larger yards will obviously use more water relative to smaller yards? This is different than property size, as there can be very large properties that have huge homes with small yards.
You already use rate base. We do not need newer meters. We pay for ater use. Get rid of fluoride.
Why are you charging anything if water is a basic need and right in modern society?
Why have we changed over from trying to invest in getting businesses to come to our city and to bring the money and investments that they provide to? How can we continue to charge the people of Calgary more and more money to live here? What was the point in the decrease of taxes if you're just going to find it another way?
NO to residential banded water rates. YOU owe us for the water pipe break, we've paid maintenance for ever and you didn't deliver. NO to smart meters. DO NOT TRACK AND TRACE, do NOT sell our data. We are not communist, but one would wonder when they look at City admin.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
How about asking Calgarians if they want this? This survey is about how City council can steal more money, how City council can get people to hand over more money, what would make it easier for the city to convince people that stealing from them is a good plan, etc. How about asking CALGARIANS if they accept an increased cost of living and the city holding the water supply as a bargaining tool? Shame on you!
Fix the city water loss issues.
Support low income households with programs that provide assistance with purchasing low use appliances/fixtures. Support people with challenges in executive functioning by implementing a calendar reminder (similar to garbage pick up)
Why is that poisonous neurotoxin fluoride in our drinking water?
Families sizes
Rates are too high as it is. Cuts need to happen
Try something new like DECREASING costs. Instead of paying for your whacked out art projects maybe put the money into what you really are responsible for…INFRASTRUCTURE.
One question to consider is how rate-based strategies might affect different types of households, such as larger families or those with essential high water needs, to ensure the system is fair. It would also be helpful to ask how people understand and respond to water rates—do higher rates actually encourage conservation, or do some people just accept the higher bills? Another useful question could be what kinds of incentives or support (like rebates, water-saving tools, or educational programs) would make it easier for people to reduce their water use and avoid higher bills. Finally, asking about how often people would like to see their water use reported or compared to similar households could provide insight into whether regular feedback encourages more efficient water use.
just drop the idea and fix the roads
Yes, fix your failing infrastructure before you consider rate based strategies. Rate base strategies is a nice way we are going to be charged more for less.
Putting out the right we have as citizens, having access to a good quality water without harmful chemicals .
Get back to work
The city needs to focus on business that waste water.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Consider that water usage can be cultural. Newcomers may not have access to water like we do.in Canada which can influence water usage. What about big water users? Last year during the drought i was saving shower water and downtown i used a toilet that flushed 3x while I was in the stall. Its more than residential
I think you covered all
YES STOP IT WE ARE ALREADY ON A METER, AND ALREADY OAY for WATER USEAGE!!
Water quality desperately needs to be addressed
see above
Yes just stop doing what you are. The citizens pockets of the city and country have no more to give!
Size of property?
What will the buy in be? Will this cause water theft between households? Are people going to start bathing in public water fixtures or rivers?
25%leakage from pipes by city..fix pipes
Yes! Consider what average income families can realistically manage in older homes without budget for upgrades.
We already pay too much, lower the cost.
How do you in good conscience talk about affordable housing and support for fixed income seniors on one hand then on the other have the idea that paying more for necessities of life seems appropriate. Free fare LRT area not appropriate spending when the alternative is water!
Keep it fair and affordable based on usage. We do not need to absorb any costs that we did not consent to! We should have the right to opt out like FLUORIDE!
Can the city clean the streets of winter salts and chemicals? Right now there is some cleaning that mostly cares for the sand after winter, but every rain, those chemicals are reactivated and redistributed. It might help with the number of car washes needed.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
The water usage should take into consideration watering laws and gardens that are an important part of our lives and make our city more enjoyable. We should not be penalized for that.
A question the City should consider is this: why are residents being treated as the financial backstop for decades of municipal neglect? Calgary now wants to borrow over $1 billion to fund water projects, repaid not by government belt-tightening but by higher monthly utility bills and levies charged to the very people hurt by your failure to maintain infrastructure. We already endured months of restrictions in 2024 because you ignored maintenance on a critical feeder main. Now we're expected to loan you money so you can fix what you neglected, and then be lectured about efficiency as if household behaviour created the crisis. This feels less like conservation strategy and more like residents permanently subsidizing City Hall's inability to plan, invest, or execute. And after watching the City impose decisions like fluoridation, it is hard to believe this debt loading and rate strategy will be handled with transparency or consent. So why should Calgarians pay more, loan you more, and change our behaviour when the problem stems from your mismanagement, not our usage? Until the City answers that, rate-based strategies just look like punishment for failures we didn't create.
Please exercise common sense and manage your costs responsibly, demonstrating leadership by example. Using the phrase 'using water wisely' should not be used as a guilt-based reason to justify rate increases.
Efficient work practices so that savings can be had
I believe rather than billing extra what if you offered rebates based off of personal individual goals for that specific household. If they reduce their water usage by a specific amount they get a special rebate or rate for hitting and maintaining that goal.
Who is this really benefiting? Big business, politicians, lobby goups? When rates are increased there is little to no benefits to those paying
No
no
AI data centres and other industries are notorious for high water consumption and poor water management. Can there be a sliding scale for water use, to encourage conservation?
Why can't the city focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system?

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Commercial spaces must pay more for upkeeping their lawns.
Take the fluoride out of the water
What is the philosophy behind what the pricing should be? Is it to keep the water usage within the rivers' capacity as we grow? Is it to delay the need to build new treatment facilities? Or do we just want to get water usage to some arbitrary gallons/year? There should be a clear rationale for why a price is chosen and and understanding of what situations would lead to price increases and what situations would lead to price decreases.
So we are currently charged a monthly basic service charge, and another charge based on usage. Sounds like your rate-based strategies are pretty much covered. Only thing left to do is make the numbers bigger. Thanks a lot for asking. It's great to be included. BTW, where is the money coming from that's paying for this survey? And how much is it costing? After you get all done with creating it, delivering it, analyzing it, formulating results and conclusions, PLEASE let us all know the price tag as it is our money that's paying for it, so we should be informed.
Yes, you should think how rate-based strategies will encourage unsanitary.
You should not do rate based surcharges.
Keep in mind the "household" would also differ based on ages - toddlers/ teenagers/ seniors, etc.
Please work at repairing the city's leaking pipelines. A 28% loss is not executable.
Those who water even when it is raining or something should be penalized.
Separate fresh water from waste water! Why do we pay wastewater based on fresh water usage for water used on plants

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Building on what I have stated above I encourage the City not to take a "one size fits all approach" as rarely are they appropriate. Our neighborhood has witnessed the loss of substantial tree coverage as the result of densification. Not only does this dramatically change the appeal of the neighborhood, it reduces the natural canopy and reduces carbon absorption - both of which are also City priorities. Don't penalize those with lots that support mature trees (and require some water). Encourage responsible behavior - planting local species as mature trees need replacement, altering landscaping to attract birds and bees, etc. I believe that people would rise to the occasion with a little knowledge, and perhaps a little incentive. Stop creating villains (because people have large lots and trees), but rather work with those who have space to ensure it benefits the entire city while using water resources responsibly. Don't create winners and losers -- look for ways to enhance the diverse neighborhoods that exist.
The citizens of Calgary just voted out almost all of city council for poor decision making. It can happen again.
Consider if you want people to riot.
Don't do it.
Reduce taxes and provide support for affordability
Should renters be responsible to pay higher fees when it’s the homeowner’s house that is less water efficient or has unresolved issues that are out of the renter’s control? Should those who grow food at home get an exemption from having to pay bigger from using more water? Should seniors or those with disabilities who may not fully understand or may forget about water running be required to pay more if they use more water?
Why do we use potable water for watering lawns, washing cars, and putting out fires? Why do so many people pour salt on the sidewalks in winter? Again, everyone is doing it, so no problem? Does no one care that this is detrimental to our water supply and infrastructure? Good luck with it all.
Do not do this, it will turn people against the city. Use information and a kind attutude and it will go a long way towards water conservation. Negative tactics like this that hurt people that are already financially struggling is a very bad idea.
Beyond being charged more, are there additional penalties for people/businesses who use excessive amounts of water especially during drought

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
Higher consumers of water should be charged more than lower consumers of water.
Stop, just stop. You are obviously paid too much of our tax money to spend time writing these surveys and then read the responses. No wonder we are all broke.
I think we have to start being frank about discussing Alberta's drought situation. Calling the program water efficiency doesn't notify people of the situation we find ourselves in. Stop bubble wrapping climate change, it only allows people to turn a blind eye and carry on as though nothing is wrong
Start using common sense than being ridiculous
You could consider questions about supporting residents who want to transition away from immaculate high-water lawns. Many Calgarians are interested in moving toward more practical, drought-tolerant plantings, clover lawns, or mixed landscapes that support pollinators. People often hesitate because they are unsure how to do this, or unsure about City regulations, homeowner association rules, or neighbour objections. Exploring how to reduce these barriers and normalize water-wise landscaping could make rate-based strategies more effective. It would be an interesting survey question, asking how many would be interested in knowing more about alternative landscaping choices, and how many would like support and incentives for that. Free seed, education? It may be useful to explore how the City can encourage and normalize these alternatives through public education, clearer guidance on what is allowed, and examples of successful low-water yards. This could lead to a new culture adopting drought-tolerant landscaping instead of the luxury of immaculate lawns many feel they have to conform to. Residents could feel supported rather than discouraged when trying to make water-wise choices.
Landlords cannot control how much water tenants use. Some businesses may have to use more water based on the type of business.
I have heard that the City will switch to smart water meters soon? If this is the case, how can we use the data from these in a smart way to derive water use trends and then apply rates based on that? My understanding is that changed rates must be paired with education, or it will not be successful and people will be angry!
Defining tiers appropriately and based on the house size.
The rate that we are charged for storm water and river health on our bills. What does that statement even mean on the bill and what's being done to maintain them
Drop the rate. When life is good and moral is high the community works better as a whole.

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
You've said above that the way the city charges with the basic service charge and the usage charge that that fully funds the cost of providing water services. Then stop. That is what it should be. Charge enough so that the proper repairs and upgrades can be done when they are needed and people will police their own water use. Anything more than that is you trying to police people's water use.
Scrap it. Fix your problems.
Abusers should be charged much higher prices. If 2 people living in a household and using 5000liters per month, then they should be charged much higher price. Dont punish the responsible users with cash cow tier system approach.
Maybe some sort of incentivizing of the water conservation options like rain barrels or home improvements.
Why are we charged so much for water: service fee, water use, grey water use...really?? One set charge for the amount of water we use is plenty, simple is a good thing.
Keep water prices down and do not over charge and do not restrict
No. Fines for those wasting water but keep in mind it should be a higher fine for wealthy individuals
How can the city help restrict the use of water for lawns and other non-essential uses? Despite watering restrictions most residents just program their lawn sprinklers to run in the middle of the night to avoid detection or sprinkle a handful of lawn seed over their yard to avoid compliance. How can the city encourage movement away from lawns to more climate and water-wise appropriate yards?
You should be asking questions related to the privacy issues around all the monitoring of water use. Things can go too far.
What is being done to reduce commercial water usage?
Timing for allowed watering needs to accommodate growing gardens not promoting disease by watering at night.
What about if one has planted new trees. How to water within the above approach?
NA
Get real and put a curb on our unlimited population growth

Are there any questions, other than those above, that we should consider when exploring rate-based strategies?
ਇਸ ਸਮੇਂ ਕੋਈ ਹੋਰ ਸਵਾਲ ਨਹੀਂ ਹੈ। ਮੈਨੂੰ ਪਤਾ ਹੈ ਹੈ ਕਿ ਇਹ ਸਮਾਂਬੱਧ ਹੈ। ਮੇਰਾ ਇੱਕ ਸੁਝਾਅ ਹੈ ਕਿ ਕੋਈ ਖੁੱਲਾ ਪਲੇਟਫਾਰਮ ਹੋਵੇ ਜਿਸ ਉੱਪਰ ਜਾ ਕੇ ਕਿਸੇ ਸਮੇਂ ਵੀ ਕੋਈ ਵਿਅਕਤੀ ਆਪਣਾ ਸੁਝਾ ਦੇ ਸਕਦਾ ਹੋਵੇ। ਜੇਕਰ ਅਜਿਹਾ ਪਹਿਲਾਂ ਹੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉਸ ਦੀ ਜਾਣਕਾਰੀ ਉਪਲੱਬਧ ਕਰਵਾਈ ਜਾਵੇ। ਧੰਨਵਾਦ।
Am in disapproval of SMART meters for a variety of reasons.
How will periods of drought or water shortage (when the Shortage surcharge applies) be communicated to the public? - It feels like there's a lot of room for confusion a here. How will it be determined when we are in a period of drought or water shortage (when the Shortage surcharge applies)? - It feels like this could be over-restrictive quite fast. For example it may be tempting to tie it to metrological droughts in the area, but there's always somewhere in Southern AB suffering from drought it any given summer.
How will changes in rate structures be able to achieve changes to water usage for those that are wealthy? Will it be proportional to household income, or will there be no encouragement/penalties for those who can afford it? How do rate-based strategies consider the impacts that disabled or chronically ill people face, since they're also often low-income, but may need to use more water (especially for longer bathing times, cleaning/usage of medical supplies, more frequent washing of clothes/bedding for hygiene, therapeutic hot/cold baths, more frequent toilet use etc.)
Scaled rates based on income and company size.
Lives of people are stressful enough without you adding water restrictions to families and businesses. Smarten up!

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's easy enough for me to understand but I'm an English speaking person. I think it might need to be translated into other languages (and I mean properly, professionally translated) for all Calgarians to easily understand it.
great idea - suggest easy link to website (QR?) to get more info
Yes, it is easy to understand.
It looks fine.
Looks clear to me. The only thing I will point out - make sure business are following the schedule. For example, I live in McKenzie Towne, and the plaza at 130th doesn't follow watering restrictions. That's not great.
Spring loaded nozzle is not that clear. I'd put a picture of that so people understand.
Pay for play, if you use more water than you should be charged accordingly. My only issue I always struggle with, is my sewer rate is based on the water usage and in the summer my majority of water is irrigation which DOES NOT go down the sewer system
Yes.
yes. not rocket surgery ;-)
Yes.
Add a picture of a spring nozzle.
yes, I think watering grass 2x a week would be sufficient
TOO MANY PEOPLE DO NOT ADHERE TO IT WITHIN THE CITY.
I think this is understandable, odd and even numbers watering on different days
Very easy to understand.
Maybe show an actual calendar week or timeline with colour coding.
Yes, I think it's easy to understand.
Yes it is easy to understand. A link to typical water volumes needed for lawns vs trees etc would also be helpful.
yes it is fairly easy, but what happens if people forget or ignore?
I like it. Calgary is probably one of the last cities to move to a water schedule. Go for it.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes. Bigger font?!
Yes
Yes it is easy to follow.
Yes.
Yes, the only part that is confusing is the spring nozzle of the hose part.
It seems fairly easy to understand. However, the focus of the language on “lawns” could be misleading. I never water my lawn specifically, but rather water individual trees and shrubs as needed. Part of the lawn is watered as a side effect, but it’s not the goal.
Yes.
It's good
easy to understand
Great idea! I would say it is easy to understand and to implement since our townhouse condos use a scheduled watering schedule already for outdoor.
I think it is easy to understand, yes.
The graphic was very clear, to me. I think people will have questions about this, regardless, as everyone's situations will be different. There could be a "FAQ" or Water Utility Bylaw "Guide" made available for Download/Printing on The City website that is easy for people to go find and refer to.
Yes. But three days at week? That's excessive.
Yes
Yes
Yes, it’s a good idea
I find it easy to read and follow, I already try to water on the proposed water schedule the city provides.
Advertise it thoroughly. Explain some days no watering permitted (except by hand).

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Maybe I missed it but it's not clear if established grass watering by hand or sprinklers would be a regulated activity. It certainly should.
This is stupid, ridiculous and impossible to police. Pull your heads out your [removed] already and repel the [removed] blanket zoning already. DO YOUR [removed] JOBS!!!!!!!!!!!!!!!!!!!
Yes
Make the abundantly clear when restrictions are in effect.
Very easy. I don't think the watering of newly planted life should be any method or anytime. A bag on the tree, a hose from a rain barrel et all and after dark only please via a moon on a dark background above the tree would be a good indicator for the sched.
It is clear.
Yes male sense
Seems very simple to me.
What are certified water managed sites? Define newly planted.
Easy to understand. Hard to remember.
Yep, makes sense to me! I can deal with that.
Yes
Calgarians will NOT accept any restrictions or "water schedule" from the city of calgary. You've already seen that city council has delayed this concept as they know citizens are fully against it.
Yes. Also consider outlawing sprinklers with no timers or max flow restrictions
Love it! Easy to implement, responsible usage.
N/A
I like that and it is very clear
Yes, makes perfect sense to me
Yes
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I think people will adapt. It will be a royal pain to start, but that will change as people get used to it. What's the deference between hand watering and a set sprinkler system.
Yes! Well done!
cancel it
Yes
What is a spring-loaded nozzle? What is a non-spring loaded nozzle?
What is a spring-loaded nozzle? What is a non-spring loaded nozzle?
No more outdoor watering. Use water can for meaningful live plants like trees and gardens. Grass should be rip out everywhere, it has no benefit to anyone humans or wildlife!
Yes
I think it is easy to understand. My only question was around what qualifies as a spring-loaded nozzle for a hose.
yes
yes
Seems clear, does it actually do any good?
Yes I agree with this approach to curb out door water use in the summertime. I do nit agree with a year round schedule as we have winter unlike some other cities. I think it would best be implemented in spring to fall. Also Windsport uses lots of water to make snow in Calgary every year. Will the also be on a watering schedule.
It's easy to understand, however I fail to understand how the schedule will be enforced. This is not clear enough.
It's easy to understand, however I fail to understand how the schedule will be enforced. This is not clear enough.
- Properties enrolled in the Water Managed Sites program need to have signage. Otherwise 311 is going to get a lot of calls with respect to perceived unfairness. - I am in Okotoks and sticking to the outdoor schedule is really no big deal - but you need the communication as to the why to go with it. - Business properties need to stick with the schedule also.
seems reaonable to me.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
Easy to understand but there should be information on how much water is wasted when users don't set their sprinklers so it just waters the landscape and not the sidewalk or street
no, can we use rain water? are we going to spend hours watching neighbours?
Businesses shouldn't be able to water grass to enhance curb appeal. They should move to different landscaping solutions such as rain gardens
Clear - lets get on with it,
Yes
Yes
It's easy to understand, however I fail to understand how the schedule will be enforced. This is not clear enough.
I think it's a wonderful idea as long as it is actually enforced.
This is easy to understand as it is laid out here.
Should be clear and flexible, which it appears so.
Yes it is easy to understand
I think it is clear, but based on some of my neighbours, they find a watering schedule to be challenging. More education and enforcement are required.
A schedule is too prescriptive and will not necessarily reduce overall consumption. Some people may water more because of being on a schedule. And a schedule will lead to neighbour conflict (bylaw complaints about neighbours).
I think it's clear. However, I would like to understand how it would be enforced. I also think it should specifically highlight activities that are not allowed like washing cars.
Yes I think this is a good approach

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It is easy enough to understand. However, the above example states watering only between 7PM and 10AM. I do not have an inground sprinkler system and I have a large yard. As a result, those proposed times are simply not workable. It takes me longer to water the entire area than that schedule would allow during reasonable waking and work hours. Realistically no one waters after about 9 PM. For working people who would be watering in the morning before 10 AM? The answer is no one. So the above schedule means a two to three hour window in the evening. Not workable.
Yes it's easy to understand.
Yes. Enforcement i the issue.
It is clear to me
Yes, but it is a bad plan. I do not want the city dictating when & how I can use water.
The times that are being allocated do not work for our household. For work we leave the house before 5 and get back from work after 10. The schedule is absolutely ludicrious.
reasonable. Can it be added to the Waste pick up days calendar check? so i can remember it better
I get it.
Yes
Yes, it is clear, but I strongly oppose implementing watering schedules. They do not work for everyone as people often work at different hours of the day and may not be home on certain days of the week. Stating that people should only water their yards 3 days a week and allowing them to choose which day they water their yards would be much better. Also plants may need water on certain days in extreme heat just to survive and having set dates does not account for this. It also presumes water shortages in the summer and restricts water usage when there isn't even a water shortage. This is just wrong. Canada has the 3rd highest amount of renewable internal fresh water globally. Canada also has the 6th highest amount of renewable internal freshwater per capita (https://worldpopulationreview.com/country-rankings/fresh-water-by-country). Canada's water shortages are all caused by a lack of infrastructure.
Scrap the watering schedule. I see no need for it at this point. Address overall water waste by fixing the leaking water infrastructure first!

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
What is the Water Managed Sites Program?
Yes an outdoor watering schedule is a good one.
What happens if not followed
This is clear. I think there may need to be additional information provided on the "certified water managed sites" and why they are not required to follow the watering schedule. It may cause
Yes
Yes it's easy to understand. I do think this should include limitations on how long a sprinkler/irrigation system can run for, so people aren't just leaving them on all day.
this is a stupid idea and should be shut down before it starts
This is a terrible idea. I do not want my lifestyle to be controlled by the city, especially when the leaks in the system are far greater than any watering we might do.
It is ok for me I can understand it
this is very easy and clear to understand
This is very clear.
This seems to be more about top-down direction than about public education. Have the city's water resources done all they can to educate consumers about efficient water usage? Before draconian water schedules, can we not please look at having consumers recognize their own ability to respond to a limited water supply?
yes
Will need to be clear about when there is a condo/townhouse that has a unit number versus a astreet address. The schedule is flexible.
I think it seems clear. An example in the Watering your lawn section may be helpful as to what an even/odd address schedule would look like (e.g. 123 Street Name would follow a Wed, Fri, Sun schedule)
Love this! Also needs to be enforced for business, including City fields. Icons are great and info graphic is clear.
I think that is very clear.
Easy enough.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
This is just control, there is no use for this.
Yes, it is easy to understand.
It is easy to understand.
Yes, people will just have to get used to it. Just like they did with which days to set out their black, blue and green carts. Maybe an app could help and lots and lots of communication, pretty much endlessly
Yes
As long as it allows 3 days a week I feel the schedule is reasonable. Less than that and we could see damage to our landscaping. I like forcing people to water when it is cooler outside. My children play with the sprinkler on hot days. Would this risk a fine?
This makes sense to me
Encourage people to landscape using drought tolerant plants and to reduce lawns.
It is understandable
Yes. It's a good start
Great, but who will enforce it? Causes neighborhood strife.
It's a good idea, although focusing on lawns doesn't send out the right message. If you're considering promoting xeroscaping, then perhaps trees, plants and gardens might be a better choice. Lawns are plants, right?
yes. maybe add how long it is recommended to water each type of plant/tree (eg, one hour for lawns twice a week to encourage deep root growth, or how long to water new trees and shrubs)
I think the schedule is easy to understand. It could be reinforced by including it on water bills and/or Property Tax bills. There MUST be proper enforcement; the City has a tendency to rely too much on 'education' and honour, and I don't think this works well. People must believe that there is a reasonable chance that they will get caught if ignoring the rules, and that if they are caught there will be reasonably serious consequences.
With education and some media blasts this gets things started. An app similar to the garbage pick up would be awesome. Neighbours watching neighbours will be the greatest success of this program

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I think a watering schedule would be completely reasonable. The above information is easy to understand.
I like it!
Its easy to understand.
There are never any exceptions are there. We are too dumb to figure it out ourselves. Why not just educate, instead of spending money and resources enforcing laws because people are not capable of being resonable and responsible
Yes, it is clear.
Watering gardens and flowers by hand is not practical unless you live in a condo. If you are able to water your garden while watering your lawn that should allowed. Sprayer watering should be allowed also for gardens. The hours for watering should be expanded. A suggestion would be 4:00 am to 10:00 am. As well as a couple of hours late evening. In temperature is below a certain threshold during daylight hours, say 15C no time restrictions.
No. It should be discretionary amounts not scheduled based.
Yes, but irrigation systems are often unsupervised, not updated and not sensitive to existing outdoor conditions. These are probably the worst violators in regards to overall water waste.
As a former resident of Vancouver, you aren't going to get much traction with this program without effective policing of the policy. There will always be work arounds and those who bypass the system to selfishly get the water they want when they want.
Looks good to me. Okotoks does this well. Your example looks similar.
In places like mine - ### some street, Unit ## which number is even/odd?
Yes. Make sure that businesses don't waste water when watering their lawns.
We don't water our lawn. Our lawn is a mix of grasses and with a root depth of at least 6 inches. It will go dormant during hot weather ardand greens up when it rains again. The City needs to encourage use of mixed drought resistant grasses starting with their own specifications. Water hungry Kentucky blue grass should not be the standard.
Please proceed
I like the idea

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's very easy to understand and I think it is a great idea but how would it be policed?
Yes, it’s easy to understand.
Yes, this is easy to understand.
Yes, easy to understand and I fully support it. Many other places in Canada do this as well.
Suggest making it clear whether the "Watering your lawn" section actually means "Using Sprinkler system". If you have one of these, as we do, some zones water beds and lawns at the same time, other zones only water beds or only water lawns. Once a system is set up it is very difficult to change the zones. The current diagram does not indicate when you can, and cannot, water shrubs, trees and flowers using a sprinkler system. Would there be a limitation on the duration of watering on a given property during the 7pm-10am period? Does "Hand watering gardens" include lawns or just beds? Might need to define how long a tree, shrub or lawn is considered 'newly planted'
Yes
Easy to understand, however just another pressure added to our already busy lives. If I can't water on my scheduled day my landscape suffers and may not recover.
I think the schedule is very easy to understand - but ensure you have it in multiple languages as well. The schedule is a great idea, I'm in favour question: how would it be enforced?
It's clear.
The overall concept is understandable, but the practical details need clearer communication. Residents should see a simple chart showing watering days, hours, and methods with real examples for odd/even addresses. Many people will be unsure how the rules apply to mixed landscaping, drip irrigation, rain barrels, soaker hoses, and smart irrigation controllers. These are common systems but not mentioned. Clarity about enforcement is also needed: Will violations be complaint-based, patrol-based, or education-focused? And how will the City notify residents when seasonal adjustments or drought-stage changes occur? A clear, easy-to-find summary, preferably mailed, posted online, and integrated into existing City apps, would help ensure compliance and avoid confusion.
It is easy to understand, but it should not be applicable to every resident!

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Reminders. We all have busy lives. Could we opt in for reminders about garbage days in my neighborhood as well as watering days and times, plus seasonal things like time to turn down/off your humidifier, etc.? There are a lot of things that this could help with.
Yes, easy to remember too! I don't have problem with it. The lawn watering is a waste. Need more clover and alternatives! The time should be up to 9 am not 10.
Mass non-compliance
It looks very easy to understand
It's fairly easy to understand
-does a spring loaded nozzle include a hose that you are holding in your hand? Please spell this out since the "hand watering" graphic is just a watering can.
I think Three times a week is too much for sprinkler use. It is not clear how long you can water for. Water restrictions that allow for 2 hour windows or less are often not water wise as hardscaping and grass may be unnecessarily watered when attempting to meet the duration limit. Calgarians now need to water trees and shrubs later into the fall and the 7pm to 10 am window does not work. It's dark. Variation on these times in the fall to include 3 hours of daylight would be extremely helpful
Nope. New resident renters will never be informed by property owners. Collection days are even recognized by home owners and renters!! Our alley ways are a disgusting, smely mess much of the time. These sane residents won't care ab water days. They'll still wash their vehicles on the road any time they want. (Oh no! That's not allowed, but the city has "better things to concern themselves with" than to enforce already existing bylaws.)
It's easy to understand but a terrible idea. My garden benefits from water daily. I have drip irrigation and now I would not be able to water on certain days. Same amount of water per week but just not on certain days.
yes, promote sprinkler systems that are digitally controlled - we paid for one last year
Yes, we did it during the water main break last year and it was successful. Odd/ even was easy to understand and implement.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
don't agree with this. you can't schedule when you're lawn/garden will need water. Depends upon the weather and rainfall. I'm not going to water my garden on a Tuesday if it rained on Sunday (prior), just because it's my day to water. you could have an allocated amount, to be used when you see fit. e.g. per week/month and then you could water accordingly.
It's ok.
I think it would be reasonable to have a watering schedule so long as it was clear what our days are and what the rules are. It was sometimes quite confusing when we had the rationing the summer before last. And it would be necessary for the message to go out in more than one language. I remember one neighbor, a new Canadian, watering her lawn on a day not specified for her address . Whether she was unaware or didn't care is unknown.
Yes the Outdoor Watering Schedule is easy to understand and I agree with it. This type of scheduling is happening in alot of other places and cities. It shouldn't be a surprise that the city of Calgary would want to adopt it.
Needs a IE 37 Smith Rd SW is odd. Dumb people won't be able to figure it out.
Yes, it is easy to understand.
Bring it on!
Its garbage and a waste of time. I will use water when I want, how ever much I want.
Needs to identify garden beds vs veg beds as well. Also for targeted watering for any time of day include drip irrigation or soaker hoses? This needs to be clarified/included in the hand watering bucket in my opinion.
It is very easy to understand
The graphic above is blurry. Increase the resolution.
It's easy to understand but hard to implement, and it doesn't allow for people's different schedules etc. Also, most people seem to not be aware of it, or they simply don't care.
Yes it is.
Yes easy to understand

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes Will this schedule also apply to a drip-irrigation watering system?
Easy to understand.
Yes, it is easy to understand.
East to understand.
Yes! Go for it!
Yes.
Yes!
Yes. It’s easy to understand.
No, its unnecessary government overreach.
Extremely easy to understand and follow. Please do this stat.
agree.
The schedule is clear. I have not heard of a spring loaded hose nozzle so I would need more details about that.
use a watering schedule only when needed not because you think we may need it sometime in the future
Time based is clear. I think the day of the week is confusing for people.
set days can be challenging due to people's work schhedules
Yes
We live in a high rise condo and individually do not use water outdoors. Reducing all outdoor use seems a reasonable thing to do and some uses should be banned completely. Vehicle and driveway washing at home should be banned completely.
Excellent idea. Needs to be enforced.
I am ok with this as I water no more than 3 times a week
Easy to understand. The other element is enforcement, I didn’t see sufficient enforcement during the water restrictions related to the repairs in Bowness
Yes. Very clear

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I think so, we'll get used to it.
It's easy to understand
Is easy.
the watering time during the day should start after 8 pm and be finished by 6 am the next morning. it should be clearly communicated so we have less evaporation of water while watering
Not a reasonable schedule at all. Watering from 10pm to 7 am should not be allowed. Sprinklers can make a lot of noise affecting people's sleep. Evening watering is not as effective as morning watering after the ground has cooled and less water is evaporating.
No absolutely not. We will not comply.
Very easy, makes sense.
good
Yes. I grew up in a city with watering restrictions and I think this would put Calgary more in line with many other cities.
Yes easy to understand
stop. be honest with yourselves first. fix the transmission and distribution system first. be honest with yourself about what the real problem is. Its wasteful water loss within the cities transmission and distribution systems. its poor goal setting, poor measurement, poor leadership, no accountability, and active obfuscation, of which this engagement is part. Please stop.
It's clear enough... The only issue is ensuring we notice it among all the visual noise we are exposed to
Schedules are fine if people actually follow them.
Yes, and it's a great idea.
It is easy, I like
Keep telling us what to do and we will rotate out council again. I am tired of a dictatorship. You are here to serve us
yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes, but why exempt for newly planted trees/shrubs?? Those can be efficiently hand watered. People will water indiscriminately snd ckaim new tree or shrub. Yhat is unnecessary.
Easy
Not clear how this would be enforced or verified. How do you know someone is watering their vegetables or their grass?
Watering with sprinkles in heat of day or when windy used more water. The city waters this way based on what we have seen. If we were restricted including the city to water from 11PM to 6AM water loss would be less
Very easy to understand.
Yes.
Yes easy
It's very easy to understand, plus it allows good watering times for people who work outside of the home
I think its a good idea- enforcement will be necessary as some people just won't care.
Yes its easy, make anyone who has an outdoor pool have a permit and pay for the water used in it. Massive waste
Yes.
Yes
Easy to understand
ok
Easy, simple, and should have been done years ago. Sounds great!
It's [removed]
The above draft graphic is definitely not clear. There should be no need for parentheses on a quick reference image such as this.
Looks good.
I don't care about watering my lawn, I would rather have different landscaping, so this doesn't affect me much. But yes, it's easy to understand.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It is easy to understand but a lot of people ignore it as it is not enforced. Excess water use on days when you are not supposed to water could be charged at a higher rate. Incentives for reduced use in compliance with the schedule - a monthly credit?
I support this
I think this is a solid approach and easy to understand.
Outdoor water schedules are useless. If I water my lawn for 10min a day 7 days/ week or my neighbour waters for for 30min a day 3 days a week - who saves more water
Love this approach!
Being flexible in realizing people's schedules and other commitments that might make adherence difficult.
I think it's a great idea and I already adhere to the schedule requested back in 2024
Yes.
yes
ok
It's easy to understand. And rain barrels can always be used, too.
Yes it is easy to understand
seems to be
Will only work properly if the city is prepared to put resources to monitor the program and issue tickets on the spit with no of the normality sell approach of warnings. Plus prepared of the challenges of the ticket in court
Yes, very clear
yes
Yes. Just do it. This isn't rocket science. Make it happen.
Make sure to tell us what addresses can water on which days.
Yes. Very clear.
It is easy to understand but I think you should rotate communities like with waste management so people can rely on their Neighbours to help them remember the schedule

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes, makes sense
as long as the same rules apply to businesses and public. make all people with automatic sprinklers make sure they turn them off in the rain
It is easy to understand, however it could clearly state that sprinklers and/or automatic watering systems are intended to be used on a schedule.
Yes, it's easy to understand.
I'd just ignore it.
Yes
It's fine but people will not follow it and there needs to be a escalating enforcement plan that is actually applied.
Garden watering should not be mandated to just hand watering. Discourages larger gardens; can be difficult for seniors.
it is easy to understand but it does not include mature trees, only newly-planted trees. if you don't want to lose the canopy existing in the city, then you must allow special watering.
Sounds reasonable - I already water early morning.
Anyone who has a basic understanding of watering should be able to understand this.
Yes, it's easy to understand. However, how will the City ensure compliance without turning neighbour against neighbour?
Yes
Yes. I think this will make sense and encourage resident to use water wisely.
Yes, I think so.
This would be much better than temporary schedules. If the schedule is permanent, it's less confusing.
No Its not well documented or presented in such a way that everyone can access it.
It is clear and should be mandated. Three times a week is still generous. Lawns shouldn't need to be watered that often.
Yes it's easy to understand.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes easy to understand, but should have online calendar to be able to sync to mobile devices, or an API to be able to integrate into smart home watering systems.
I agree with the watering schedule EXCEPT, what if I have kids playing in the sprinkler, am I being fined for that because it would be during the day? What happens if I work nights?
Love it
This is easy to understand but is really only effective with enforcement. These programs often have rules that are disregarded because there are no consequences for breaking the rules. Maybe money collected in fines could be designated for community garden projects or something like that. Additionally, this needs to be enforced across both residences and businesses. It's frustrating to follow rules as a resident only to see a business flaunt the rules and inefficiently water for hours at a time.
Yes, its easy to understand.
Yes
Yes and should be enforced
its clear
Easy to understand, but too limited for busy parents
It is fine as is.
Yes
easy to understand
Clear to me
While it’s not applicable to me, it seems clear enough.
I think it's clear enough. I'd like to see lawn watering allowed only 2 days per week but this is a good starting point.
Nothing mentioned about water food gardens. Go to a grocery store and feel poor. Then write the content.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
A watering schedule is easy to understand, but how will the city enforce it when people and businesses have automatic watering systems that go on at 05:00 and go off before 07:00 when no city bylaw officers that can catch this and issue fines are working?
You could add a few more examples to the hand watering guide, such as "hand watering gardens, trees, and shrubs". Also, it's not clear whether hand watering lawns is permitted.
Citizens should be able to choose which days they want to water Extend hours until 11am
I didn't read it but I'm sure I'll agree with it.
Very easy to understand. Very difficult to enforce. Snitches don't make great neighbours.
It’s easy…but needs policing and ticketing when people are non compliant. I get a bit tired of being the only person in my area that follows the rules.
Yes, it is easy to understand. I think these are great ideas!
I understand it. Do not support it fully.
The plan is easy to understand, but will not be easy to enforce unless you ask neighbours to rat each other out.
its easy to understand
My food garden requires water almost everyday it doesn't rain. Whether I water with a hose, drip irrigation or by hand it uses the same amount of water. I don't water my lawn except during drought so that doesn't matter to me.
It's easy to understand but question the necessity before we need this approach
It's fine to understand but it's a bad idea. Nobody will follow this and it's not realistic for most folks unless they have pre-installed irrigation with set timers. Even then it makes little sense - for example, if it's 30 degrees on a Wednesday but I'm not allowed to water until Thursday that's not helpful to keep my lawn alive.
Yes - but I am against such a permanent restriction.
It seems clear enough to me, provided it is actually enforced. Is there budget to have bylaws officers audit neighborhoods and issue tickets to ensure compliance?
Yes
Great, about time.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I fully support an outdoor watering schedule.
No, this is asinine. You have no business telling me when or how much to water.
It's very easy to understand.
It is easy to understand. Recognize all rules have to be enforced to be effective..... ensure you are not building bureaucracy for limited or no benefit.
Easy to understand and we would support this strategy
Yes it’s easy to understand
I have one question. As I read it, GARDENS can only be watered by hand and NEVER by sprinklers of any type? Or, can GARDENS be watered by sprinklers under the LAWN schedule?
It is relatively easy to understand. What needs an explanation is a definition of a "Water Managed Site". Is a home with an underground sprinkler system controlled by a timer-module considered to be a Water Managed Site? What is such a site and how does someone qualify to be classed as such?
No I find schedules really irritating as I a) don't actually water than much outdoors but b) am very busy and typically can only water when I have a spare moment and that day will be random. Realistically what that will end up doing is instead of spending 10 minutes watering with a hose I'll end up spending 30 minutes filling a watering can with said hose in order to 'comply', which just ends up being theatre.
How would you know if your home was even/odd. Unit or building number?
Yes, it would be easy to understand but be sure to advertise thoroughly!! I'm not one to watch news much so I can be slow to learn of changes! A flyer at my door would be the best way to inform me.
Easy to understand
Are you relying on Neighbours to monitor each other and turn each other in to bylaw if not compliant?
Generally yes, but could add an infographic to make it clear that watering is allowed overnight (and evening/morning) and not during the middle of the day.
Yes - this is a great idea. Include edible food crops as exception.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Watering at night encourages mildew on plants. Very early morning should be the target time (4am,-7am)
Yes logical
Yes, it is easy to use. Just make sure it is in an easy place to find it on the City website.
Yes.
It's easy to understand but far too much emphasis is being put on watering lawns! This is not necessary.
Yes
It's clear to me.
It is but again if you don't have a sprinkler system then following this kind of schedule (especially the time) will be difficult for most homeowners who work.
Yes
Yes
Yes, for the water uses that it covers. But there ought to be some more details: - sprinklers set up for outdoor play? - washing bikes (would this fall under "hand watering") and cars (I thought this wasn't even allowed anyway), windows, etc.
Yes it is
What the heck is a "spring-loaded nozzle"?
I think it is very clear. I support it.
Simple enough for me
Yes.
The graphic above is very easy to understand.
Make it more clear that you can water gardens with a spring loaded nozzle attached to a HOSE. I know some people would want this clarified.
It is clear
This does NOT work for people on different work schedules. Very unfair. Watering day restrictions are absolutely ridiculous.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It would be simple just like the garbage/recycling/compost system in place. People could use an app to track this.
Yes, it's good. I came from somewhere with a schedule like this and followed it with no issue. But I did see people wirh sprinklers going whenever they wanted and there was never any enforcement. Its frustrating when you follow the rules but there are no consequences for those that don't.
Yes
It is clear but unfair.
Yes, it is easy to understand.
I think an outdoor watering is a great idea, but I wonder how enforceable it is? The issue tends to be that people start to feel resentful if they are following the rules, but their neighbour is doing whatever they want. Does our bylaw team have capacity to add this type of thing on?
Yes. Incorporate it into the App which also tells us when garbage/recycling days are.
I prefer an even odd system. No 3 days a week that's confusing. Should also allow morning watering for 3 hours should note that water from a rain barrel is exempt
clarify "irrigation system - drip watering" where does that fit in? It is likely similar to hand watering but needs to be clarified.
I think it is easy to understand and is an excellent idea. Again, education is key here - grass cannot be so green all summer long due to the use of less water. Maybe this will lead to the acceptance and use of different grass varieties.
I like it. It's simple and easy to follow.
To make the schedule clearer, communications could focus on simple visuals, clear address-based watering days, and reminders of allowed exceptions, ensuring easy understanding for all residents.
Yes, this is easy to understand and needed. It could clarify if this includes outdoor water usage such as filling pools, cleaning, etc. (which is should include)

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I would only recommend this during a drought or shortage, not all the time. I do think consideration to banning automated watering systems might be useful. I often see business and resident sprinklers running on rainy days and when ground is already wet. That is for convenience and is not required watering and is a waste. Watering should be as required, not on a an automated timer.
Yes, I don't see any issues with it once you get into the routine
Yes easy to follow
This is exactly what is needed
Lawns are water sponges and purely decorative. Drought resistant foliage should be encouraged. 3 day per week watering is incredibly wasteful.
Don’t like the even / odd address schedule, seems hard to police - also doesn’t consider gravity based irrigation from rain barrels
I THINK THAT THE OUTDOOR WATERING SCHEDULE IS EASY TO UNDERSTAND.
Yes, it is easy to understand.
I believe watering an established lawn more than one day a week is excessive.
It's easy to understand except how it applies to multi-house complexes.
Very easy to understand.
Yes. Easy and very doable .
This is a total pain as a gardener. I use a water wand and a twist spray attachment with no spring but a shut on and off valve. I do not waste water. This would require me to buy watering tools that are less efficient and targeted that waste water. Why are you dictating specific hand watering tools like this?!
This is very smart
It’s easy to understand
Too many restrictions.
Like I said, people don’t want to be told when they can do things on their own property. Might be viewed as overreach.
Yes.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Just a bit tricky for townhouse condos where the watering is centralized. Property Managers may need clarification on how the schedule applies in these cases.
I think that pricing (block rates) will be way more effective. Pricing doesn't require enforcement - this will.
It is easy to understand. Just because another jurisdiction does something doesn't mean it is a good idea.
Yes, and it should be implemented.
easy to understand but totally unrealistic
I think this makes sense.
The outdoor water schedule is easy to understand, although a recommendation for the length of time a household is permitted to water their property might be considered. For example, maximum of 1 hour for a property or 15 minutes per zone for irrigation systems.
Yes, easy to understand
YA go FOR it.. i will completely ignore it! as i did when we had the water restriction in 2024..
Yes the schedule is easy to understand.
This seems fine as a voluntary measure, but I am afraid this schedule would create snitches in neighbourhoods. I don't think this is the goal, but it may be what comes out of it.
No, I do not need the city to tell me how to run my house and yard and when I can and cannot schedule things in my home.
Yes
yes, I think this is a great plan
Yes
yes! if we can figure out garbage collection, then yeah homeowners can figure out the watering schedule.
Yes, it's easy to understand.
Yes. Its very clear as there are pictures and clear verbiage.
Schedule makes sense.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
If you make it easy to understand - odd house numbers = odd days. I can't believe that hasn't been implemented already.
Yes
make it 7pm to 7am - 12hrs, clockface scheduling. In the summer it's already sunny enough by 10am that watering between 7am and 10am is inefficient (too much loss to evaporation)
No. Again, the city cannot and does not clearly communicate. Use the current apps or get one that advises of this,
YES!!! It just needs to be consistently enforced.
Think this makes total sense and during the water emergency it seemed easy to follow
Yes it is easy to understand.
easy to understand
It's very easy to understand.
Looks good to me.
yes, it's easy to understand.
It’s easy to understand. I’m skeptical of the benefits.
It is easy to inderstand
Easy to understand
Pretty straight forward.
No watering schedule. I could, like the adult that I am decide when to water my lawn instead of being micromanaged constantly by my municipal government. A municipal government that has mismanaged the water situation in my city
Somewhat. In our a number system is confusing. If you live at #3 400 Bowness for example, are you an odd or even. Maybe it should be community based. So Varsity is good to water on Tuesdays and Fridays.
Yes.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
the first topic says what is NOT allowed? It could be clearer.
yes
Very challenging for property owners that are shift workers, or unable to water on their designated days. Least favorite option.
To eliminate it
I love this concept. However, I could see a lot of newer developments and greedy folks disobeying by declaring that their grass is "newly planted". I think their needs to be more of a penalty for anyone that wants to continue to have a lawn or wants to plant a new lawn. Lawns are an ecological and biodiversity disaster.
Not even 6
It's easy to understand. I just do not like it.
It is clear, and that part is sensible.
Generally easy to understand, yes, however it could be made easier to understand perhaps.
BIG BROTHER
Easy
yes
Sounds good
Restrictions should not be in place
Nobody will do it, the population of Calgary is typically very entitled and not very considerate.
Yes.
No, it appears like it is a done deal. It is needless interference in our lives.
Yes, it is easy to understand. Only one remark about watering time- I would consider to move it from 6 pm to 10 am. We are family with two little kids and I understand that it is best to water later in the day, but with little kids we do not have energy to go outside after bedtime, and morning are busy, so we hardly have to do anything extra.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It is easy to understand, but instead of saying "research and experience" have shown that these schedules are effective, there should be links provided to such research and experience, or be referenced directly on the schedule. Explaining the why rather than just the what will ensure less pushback from Calgarians.
It is agnostic of our own personal needs (vacation, work schedule), the weather and treats adults like children on allowance.
It should be prohibited, except for food production.
easy to understand
I would agree with the outdoor watering schedule and it is easy to understand. An organized way of hopefully controlling water use. Unfortunately last year when this type of schedule was implemented during the underground pipe repairs, I noticed that many of my neighbours ignored the schedule, so I would suggest that the city will need some way to enforce this plan. I know that's a big undertaking with a city the size of Calgary, but it is frustrating for those who adhere to the rules and watch others making no effort to be part of the remedy.
I do not agree with the schedule. simply speaking now one would love to over water their plants and lawn.
Very straight forward and a reasonable request
Yes easy to understand. Even home numbers days ABC. Odd home numbers days DEF. (Days listed).
Yes, easy to understand.
Very easy to understand.
No it’s a silly idea - it can’t be enforced and it’s over reach of government. With a tiered approach it isn’t needed.
Yes.
There should be no limits on outdoor watering
Is this communist ussr? Why would you think this is a good idea?
Again, I would like to understand why drip watering systems are not allowed. It uses a fraction of the water of hand watering. Please, please, please take this into consideration!!

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It has always been easy to understand and has been clearly communicated by the City. The above example is easy to understand.
No schedule at all is easiest and best
Yes it’s clear
Easy to understand.
Makes sense for single family homes but not do much for multi family. And as is obvious in Okotoks, watering schedules are often ignored.
It's not necessary.
It's simple
I agree. It's straightforward and concise.
easy to understand.
Yes...I would be in favor of very restrictive grass watering. I would prefer more leniency on gardens, particularly for food.
When the outdoor watering schedule was implemented during the water main break, it was easy to understand and made sense.
It's easy to understand - is this year round permanten? What about young families - are we banning kids from running through a sprinkler in case of being reported?
It is easy to understand.
you should include a picture of a spring loaded nozzle many ma not understand what this is.
seems clear
The Hand Watering guideline could be tightened up by a number of minutes per day, and allowed on the "off" scheduled watering day for lawns...
Easy enough to understand.
Not sure how you would monitor the hand watering but I’m 100% behind odd/even watering but it MUST be enforced. There was one neighbour who watered throughout the entire water restrictions, and even when he was reported, he continued to do it.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Looks good to me. Some people would not be happy with Sunday. I know of one particular religious group that devoutly follows Sunday as a day of rest and might consider a chore/task like watering as not allowed. I worry that some people might leave their sprinklers on all night.
Makes sense, love that we would be limiting use during the hottest part of the day, but seems like we're ensuring all water use is now in what was already high use times (morning showers, evening dishes etc.) Does that create volume issues? Three days a week can still be a LOT of water going to lawns.
Some people will ignore it. Hot tubs and pools should be in there; can only refill on certain days or times .
Yes - seems straight forward
This is ridiculous.
I do understand how the water scheduling works. My concern is there as many people that don’t follow this. And it punishes the rest of us that does.
Implementing this would be fantastic. We are so far behind other municipalities and provinces and introducing something like this. The schedule makes complete sense and is easy to understand
Yes, it's easy to understand.
Yes makes sense
Yes
Yes it is relatively easy to understand.
Yes, easy to understand.
How would I know if our property (townhomes and apartment building complex) is part of the "Water managed site program"? We use an irrigation system for Glenbrook Park and Equium manages the property where I live - how do we get connected with the City and find out what system we are on?
It is clear and easy to understand.
simplifying it further. no exceptions to complicate the understanding or misunderstandings

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
yes.
Seema to make sense. Ppl will try to get around it so enforcement will be very very important
Sounds fine to me.
Yes it is easy to understand. However even numbered houses always get penalised
This seems easy enough.
I don't think we should allow lawns anymore. it is a symbol of wealth from the past and is very dated. Cranbrook, Merritt, and Kamloops and some other cities in BC banned people from watering their lawns. the city officials threatened to turn off the taps if they watered lawns. I think it is time for Calgarians. Times are tough because of climate change. hand watering is a very good idea for gardens the schedule idea is good but should be during times when the sun is not shining. I think 10 a.m. is too late and should be tighter eg. 8 p.m. to 8 a.m.
Yes, easy to understand
Love scheduled days or even times of no household lawn watering at all etc I think the schedule is easy to follow and needs education then enforcement
Provide example of spring loaded nozzle
A practice already used in many different places. (Golden BC very effective) Even number residences on even days, odd on odd. Very simple. Will only work if the rules are enforced.
No one waters everyday!! This is stupid
So now I just read could hand water any day any time BUT THAT WAS NOT THE CASE THIS PAST SUMMER!!!!! When did common sense prevail? I would have appreciated that common sense BEFORE my $250 worth of bedding plants and herbs dried out. Having neighbours rat on each other opens doors to unnecessary feuds, and in complexes and coops and HOA neighbourhoods that type of behaviour is already rampant. Don't incentivize [removed].
Water your lawn up to 3 times a week? That is ridiculous and unnecessary. And it promotes and re-enforces the belief that you NEED to water a lawn. Lawns do not need to be watered. And let's talk about the time frame. So based on the above graphic I can water my lawn for 15 hours 3 times a week? WOW!!! That's going to save alot of water.
Yes

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's easy to understand. However, will the city pay to restore my lawn if it dies? Will they dig it up and replace it with rocks? Be sensible. Don't go to extremes and turn the city into a dust bowl.
Looks good to me
It’s clear, it’s also BS
Yes
Yes
Easy to understand
Yes it’s easy. What is the penalty for not following? Did anyone get charged and pay during the outage last year?
Yes
No water schedule. Impinges on my work schedule
Yes
Works great for me.
Very easy to understand. Is there a limit to how long one can water for?
Easy to understand if you can read.
An outdoor watering schedule is fine.
Residents practice this already and use water responsibly
It is easy to understand for the most part. The hard part are the exceptions, which could lead to disagreements with neighbors
Eliminate the program and everyone with it to reduce the cost before we add another massive cost centre. We are not in a semi arrid location like Kamloops and we do not need the government or worse some overpaid bureaucrat telling Calgarians what they can do.
good idea

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's easy to understand. Water reservoir management would be some to consider as well. The city, province and transalta release millions of gallons of water early in May - why? Fear of a flood? That program needs to be revised.
Ok
Yes
Easier to say even houses on even dates and odd on odd. No one on 31st.
I wont follow it either way
The Schedule is missing a key element: within the days/times restrictions it should also limit the maximum length of time watering can be (e.g. 15 minutes, 30 minutes, no more than xx minutes. Otherwise, a sprinkler or irrigation system can run for hours and waste an exceeding amount of water that runs off into the sewer system.
Somewhat, when can a child’s pool be filled to try to cool down for homes without air conditioning?
People should be able to water when it works for them too
Yes
yes
Like it all.
It is a useless tool. What if people are not home on their scheduled days?
It is clear but the City should consider exceptions or exemptions for households that have efficient/effective sprinkler systems
yes. it is simple and straight forward
Yes
It is easy to understand, it will need to have an educational program for people who have irrigation systems and don't know how to adjust them, perhaps partnership with irrigation companies to help get the systems set up correctly
It's easy to understand but people aren't going to abide by it. The city is going to end up having to spend money on bylaw enforcement.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes. Would take some adjustment to get used to it. Adding watering schedules to the Garbage Day app would help- can set notifications
This outdoor watering schedule encourages neighbours to snitch on each other. It sows division instead of building community.
Yes
No
Online schedule seems fine, would also be nice to show how much water is being taken from our reservoirs, their levels, and how inefficient our system is , how much homes are using, how much businesses are using, so people can see where it goes and gauge need for conservation.
Fully agree to schedule. Penalize those not following rather than “educating “ as was often the case during the water restrictions. Commercial locations should be held responsible as well.
It's easy to understand.
The outdoor watering schedule is unfair and does not work for most people. If a family has a commitment on the day that they are allowed to water, say every Tuesday night, it prevents them from watering their lawn. This is unfair and completely unacceptable way to reduce water consumption. Though I do believe that the city sees this as a feature not a bug.
I think it is good. What is the property management program? I've never heard of it.
It's easy
I think it’s easy to understand. I’m a fairly knowledge citizen but have never heard of water managed sites until today. I’m curious how many by law complaints get made for these sites. A site may need to advertise (with a nice sign) that’s its approved.
No, this is not needed at all. Calgarians only water outdoors for 4 months of the year at best! The winter months must see a drastic reduction in water usage, si why would it be necessary to restrict water by assigning days? This is what we all predicted would happen when Mayor Gondek instituted all the water restrictions in 2024, again, social engineering the population to control under contrived "climate alarmism"
It's pretty clear overall, but the hours are confusing. I think it means watering should be done in the morning and evening. So instead of Tuesdays 7pm- 10am (which would then be Wednesday morning), it could say Tuesdays before 10am and after 7pm

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Don’t do it
Yes
Not easy to understand the Why. What is the greater good this serves ? Does it bring down costs ? If so taxpayers should be getting cheaper water fees.
Yes it’s quite clear to me.
easy
Yes it is easy to understand.
It’s easy and clear but people are stupid and some will do whatever the hell they want anyways
We wouldn't need this if you'd stop approving new residential developments that increase water use.
I think it is easy to understand
Yes
Makes sense to me.
I agree with the defined days for watering but not the restricted times. Not everyone can water lawns within the narrow window as work schedules ect can impede on that ability. Also cloudy cool days we should be able to water at any time. 7pm to 10am is to restrictive. Should be 5pm to 11am especially because some homes have large yards without irrigation systems[1]
What if you work shift work and can't water during the set days/times? Or you need to water before going away? A schedule is ridiculous.
Removing the schedule. I will not accept this.
What about kids water play? Running through the sprinkler on a hot day is a childhood ritual. With rising temperature sit is more important than ever, What about high water waste activities like car and building washing?
Easy
It's easy to understand

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
This is ridiculous. Just used the tiered pay approach. I use water timers for sprinklers and rainbird drip irrigation on timers and I guarantee you I use less water than if I were to water by hand. Please, don't make more rules just to make it look like you're doing something. You'll get thousands of extra bylaw calls from snitching neighbours, more neighbour animosity, etc. Please, figure out how to do this with minimal rules!
Yes
Looks very straightforward.
Yes
Easy.
what's a spring loaded nozzle?
Why the [removed] do we even need to think about such a [removed] asinine concept? In the 20 years since this plan was suggested-2005 you say- there has been one year of dry weather... Water rationing brought in when it was not really needed with "firefighting" as the prime fear diver. If Calgary has failing water reserves, this is upon YOU to manage, restricting usage is not a management plan. If there truly is a problem with water storage and supply, taking it away from people will not ensure it is there when needed. Having adequate reserves is what is required. If you cannot do this, you must be replaced.
easy to understand
Yes
This is ridiculous. If citizens can water 3 days a week for example, let them choose those 3 days. We are property owners who can make these decisions independently without the babysitting and overreach.
I think the outdoor water schedule is easy to understand. The question is how do you penalize those that feel they do not have to abide by it. Fines, increased cost to water & sewer supply, limited water supply.
I don't believe this is necessary.
Yes it is and I think this would work
No. Just don't do it.
Yes it is easy to understand

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
As an experienced gardener I found a forced schedule INCREASED our water use. It forced me to water evergreeens “just in case” an extreme dry spell was ahead that didn’t fit into our schedule. It forced us to be defensive. As an experienced gardener I am capable of judging for myself when watering is essential during a dry spell and react as necessary, when it is needed. You would be penalizing those like us who are already contributing to the solution.
That schedule seems clear. I would add some information on the back (if this is a mailed out flyer) detailing why watering in the heat of the day is less efficient and some other water smart information.
It's easy to understand.
Yes and it makes sense
It is east to understand.
Very easy to understand
Not going to follow a schedule.
It’s a solid idea and straightforward to grasp. Success depends on regular monitoring, an easy way to report rule breakers, and guaranteed penalties for those who don’t comply.
It's easy to understand but I think will be difficult for the City to enforce, and compliance will be low.
Yes.
This is easy to understand, and it should be enforced. People don't seem to heed things and would still water on the wrong date.
If you don’t have a lawn, don’t penalize all gardeners and apply one rule for all. I have chosen not to have a lawn in order to conserve water.
Yes, easy to understand. In BC there are many towns and districts that have schedules like this in place. Easy to follow.
Of course it's easy to understand.
Easy.
Easy to understand and agree with its implementation with or without consideration of a drought situation. There should always be a limit on outdoor watering.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's pretty straight forward to me.
Easy to understand but not acceptable. Times are not respected as to my schedule
Yeah but it’s stupid and shouldn’t be implemented
Yes
OK
The Outdoor Watering Schedule is generally understandable, but it could be clearer with simpler visuals or a quick-reference chart that shows watering days, time restrictions, and exceptions at a glance. Many people skim information, so having a straightforward, easy-to-read layout would help. Clear examples of what does and does not count as hand watering or “newly planted” would also reduce confusion.
Yes, it is easy to understand and follow.
I think the watering time should start earlier than 7 am. It is better to water as early in day as possible to reduce moisture loss through evaporation.
Yes that is clear and simple
Yes, it is easy, but it should be widely distributed through many channels including news, billboards, individual mailing, and social media, so that people are aware.
I'm happy to hear that the City is planning to implement an outdoor water schedule (aka water restrictions). It all sounds reasonable and good to me!
I don't think that people will obey the days, and without enforcement it will be a joke. BUT I am fully in favour of time-based limits applied uniformly across the city, this makes sense and allows for easy reporting and enforcement without wondering if its their 'day' to water.
I feel it is easy to understand and should be enforced.
Stop trying to control everything & everyone.
You should put information on there about food gardens, and about watering trees before winter. People do need to keep their trees healthy, I don't want a city with all dying trees.
It's fine...
No restrictions!!!!
yes it's easy to understand, however this needs to be enforced by bylaw otherwise people will not follow it

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Unclear about gardens, can you only water lawns? What about veggie gardens?
Yes, it is easy to understand but good luck enforcing it.
I water properly and effectively enough without over watering to keep my lawn healthy. Therefore the schedule means nothing to me.
Easy to understand
I'll pay the fines instead.
Yes
Yes. It would be awesome for us. We really use water outdoors but we see neighbors using timers etc for outdoor watering with very little regard for the actual need to water
It's fine. The biggest factor is to limit the amount of lawns and give people incentive to have hardscapes and/or grants to convert existing residential lawns
The idea is simple enough, but the real issue is practicality. A schedule based only on odd and even house numbers leaves out a lot of real-life nuance. It would be clearer if the City explained exactly how exceptions work, how enforcement happens, and what counts as legitimate watering needs beyond the basics. People need straightforward guidance, not guesswork. More clarity around season changes, heat waves, new landscaping, and how to handle emergencies would make the schedule easier to follow.
Yes
Fix your infrastructure so that we don't need to result to these petty rules. Add reservoirs! Engage in some proper planning.
there are lots of people that dont really follow this idea as i seen people watering on there day not to water.
Observing neighbours it is ok, there is little in community notification especially with some of the seniors in my community who are not on social media. Making it consistent, clear and in many places would also help in knowing when for the rest of us, could it be added to the waste and recycling app?
I think the “certified water managed site” will pose problems. Typically someone from the neighbourhood would report someone not following the water schedule. How will they know if the site is water managed or not and is exempt from following the schedule. The schedule is clear and straightforward however is the schedule only applicable to lawns? What about mature trees and shrubs that are on a sprinkler system (not hand watered)?

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Why not have all watering on the schedule (except flower pots and newly planted grass seed that may need daily watering until sprouted)? Gardens and newly planted trees & shrubs do not need daily watering - 3 times per week is plenty. As a suggestion; it might be easier to remember if watering was attached to the date (even/odd date matches even/odd address) instead of the day.
I think that is a great idea. But there will be bound to be addresses that disregard that, or don't know about it (i.e. is our area that has lots and lots of immigrants). So how will this be "enforced"?
Yes, I find it easy to understand.
I find this to be a bed idea. If there are schedules what will I do if I work during schedule hours? Will City of Calgary provide my employer with a note that I am free to get hour or two off my work to water my plants? Or am I expected to kill my plants and have none? I am shocked that this is even a question for people who already use water wisely. The whole idea seems like it is impossible to distribute the amount of water fairly and people already struggling will take the biggest toll.
No lawn watering what so ever
No. You could make it clearer by not implementing it. We only get to enjoy our backyards for a small percentage of the year. Stop trying to take our joy away by implementing changes that will give us dead grass and plants.
looks simple to me!
Yes
I was already applying these practices long before the city applied these policies. Generational wisdom seems to have been lost. My grandparents taught me about water conservation, mulching and composting practices 50 years ago.
it is clear
No it’s lame! And completely unnecessary
Not in favor of this at all. People have different schedules and aren't necessarily around every day or at certain times. Watering cans aren't good - too much water on foliage, which just evaporates or causes mildew.
Yes, this schedule is easy to understand.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Good luck with this here in Cowboy Calgary. People are generally not well enough organized to do this.
Yes
I do not think we need a water scheduling if we introduce a tiered approach to water usage. People should be able to decided when they want to water and how much they want to use within reason.
This works for us as most likely we would be using rainwater to water our vegetable and flower gardens.
no do NOT do this. Even during water restrictions, some people were watering lawns whenever they felt like it. This pits neighbours against neighbours. "successfully implemented" only means "forced down peoples' throats. No! I am not in favour of ridiculous restrictions.
I agree. I find it easy to understand but there are a lot of illerate folks. Fine those watering outside their times heavily.
Yes
Yes it is easy to understand - but not sure that underground watering systems could be easily monitored by Bylaw unless they are part of a register which could be checked against a timed water release.?
I understand in theory, but does this mean I could not have a sprinkler on on “my” day, if I skipped “my” day so that my Dayhome children could play in the water on a hot day? How does this work for businesses? And ones that use water to enhance experiences in children?
The graphic is fine, but you're not actually restricting usage like they do on California either by timed usage per zone or m3 of water. Instead you're saying water all you want 3 days a week. Are we certain that such an approach will cut water usage? One hour x 5 days will be less than 2 hours x 3 days a week on the new schedule.
This is an excellent idea.
What do you consider as outdoor watering? If my children play in a sprinkler is this considered as different water usage?
It is easy to understand.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's kind of like the waste management schedule- if we could download the calendar and the alerts/notifications that would be helpful.
Seems fine. Commercials visually showing water drying up could help for some people.
A schedule doesn't work for all yards and circumstances. I don't tend to water my lawn more than a few times a year, when I do it's mostly to water the city trees that are in the lawn. We have multiple gardens, small areas, use drip irrigation. Its difficult to manage this on particular days. Not everyone is home on the "assigned days" , would we water in the heat of the day, because of limited opportunities otherwise. A schedule assumes people over water, maybe there are better solutions if that is in fact a problem
Stop.
Yes, very clear.
The plan is simple.
Different plants need different watering schedules and everyone works different hours. All you'd be doing is restricting who would be able to grow their own food and causing uproar amongst gardeners.
Watering new trees and shrubs and grass: set an amount of time for example for the 1st month, for the 1st season etc.
It's easy to understand but sometimes exceptions need to be made. If it is summer and an "even" day and my kid wants to play in the sprinkler with his friends I will put the sprinkler on. You dont get to intrude into people's lives because of rapid immigration and poor management of infrastructure and taxpayer funds
I don't water a lawn everyday, so it will be more of a hassle for me without any real benefit to anyone
Already said how I disagree with this. Not fair to those that work out of town / certain hours and are unable to water based on their water schedule provided by the city. The city does not need to police this, People are capable of conserving water and watering wisely on their own schedule. People do not want to feel controlled / put on a schedule.
No, didn't know there was one Make it simple like the recycling schedule page
I like it. As long as hand-watering is not limited to watering cans. Not everyone is physically able to do that.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
An alternate day watering restriction would not work for vegetable and fruit gardeners. We need to water when the plants need it, not when the schedule says so.
Yes, this makes sense.
Relatively easy to understand
Perhaps a time limits should be added.
Yes its easy to follow but should only be implemented in a drought situation
I am fine with a schedule, but how will it be enforced? People have always and will always do what they want when they want.
yes
Getting rid of smart meters
yes
You would have to be [removed] to not understand it. Seems there are more than a few that are, so you better be prepared to enforce it.
A water schedule is not required. I do not need the city to dictate how to be a good member of the Calgary Community
Add watering newly planted vegetable gardens to the list this is probably more important that grass to the city going forward if we are to move into the best use situations. Vegetable gardens can be watered with inground drip systems that are very water friendly
Yes, it is straightforward and clear.
Yes, very straight forward
Good. Important. I use a rainbow barrel and never water my lawn, so I'm already right there with you.
Yes - this is great, I support this.
This is useless without considerable policing that carries significant cost. Implement a tiered cost structure instead.
Fine.
Yes its clear. It's just for watering lawns?

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I have concerns about enforcement. It is easy to understand, but it may be difficult to police. For example, if you see someone watering on a Wednesday, you would need to know what their house number is to know if this is permitted or prohibited. Can everyone not be on the same schedule?
It's good.
It appears it will be easy to understand....how is it enforced?
Seems fine
It's good
It’s easy to understand but based on the graphic I feel strongly that three days a week is too much. In order to encourage healthy, deep root growth that ultimately requires less watering in general, grass should be watered less frequently (once per week). I also think there should be no watering allowed if it’s rained in the past 7 days.
Something in writing to post at the back and front door. An app like the garbage day app.
It's unclear but we don't use water outside at all so it's irrelevant to us. We have already upgraded our lawns to waterless landscaping.
Yes
"Watering your lawn" -- what about sprinkler watering of trees, gardens, etc.? Included or not?
There may be times when a house sitter would have difficulty meeting the plan. Is there a chance of exceptions?
Yes, but likely will need initial monitoring and education/penalty system to ensure adoption. Adoption is reduced when neighbours are obviously not following the schedule without action to correct(cannot be citizen managed system at first, ie complaint based)
Yes and it seems fair.
So easy. Southern Ontario has been doing it for years.
It is easy to understand. Watering by address or odd or even house numbers would make it easy to understand and implement.
Yes - it is easy to understand.
Easy to understand- yes.
I think it sounds good to me.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It looks to be fair and easy to understand but does not limit the amount of water allowed during the allocated hours.
Yes.
Yes
Sounds like people would just get used to it, just like the waste/recycling schedule.
Yes
You need to make it clearer: "a spring-loaded nozzle attached to a garden hose" If you don't say attached to a garden hose, you'll get tons of complaint calls from people who think watering with a hose at all is banned.
yes, it is easy to understand.
I don’t support. Should only be in place if there is a water shortage. Not all the time
Yes, I like the idea. Personally I use a 1000L water tote as much as I can.
Yes.
Yes, so you can use a hose with a spring loaded nozzle.
This works I think, quite clear, just need a lot of promotions so people will be practising them.
You cannot monitor this, so you rely on those who are conscientious and rule followers, leaving those who don't care anyway to be unaccountable.
Scrapping the idea altogether. Fix the aging water supply infrastructure rather than asking Calgarians to ration the water they already pay for.
It would make it clearer if you added "edible food crops" to the "Watering newly planted trees, shrubs, and grass (any method)"
NA
It's a garbage idea to charge 2 tiers and it's [removed] to use restrictions when it's not necessary. Wait and see the run off in the spring and then check flow rates etc. Don't spring this kind of idea on people in the winter
Easy for me, but hard if one's schedule doesn't match the watering schedule. Some flexibility please.
It is clear.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes it's easy but must be enforced to make it effective
what's a spring loaded nozzle?
Best practices would have a campaign to remind all that watering during the day is convenient but impractical in regards to the best use of water vis a vis evaporation in the direct sun.
Yes
Infographics are a great way to inform the general public!
No
100% do this yesterday please. It's high time. Include the water schedule alongside garbage collection schedule information.
Yes it is easy to understand
It's better to water early morning for plants and grasses, this policy doesn't allow for that. Please include an early morning timeslot for those that work nights or simply can't do it at 7pm.
a watering schedule for permitted day is fine but not for specific times or durations, if you do your job at the city there should be no need for restrictions or "shortages" and if the same program is as successful as neighbouring communities will the city also implement lowering water rates?…probably not…sort of like the promise blue bins would never cost more than $4/month..because savings on landfill cost would make up the balance.
I think it's easy to understand.
Yes, easy
This is clear and easy to understand as it pertains to plants. But it's unclear if this is intended for all outdoor water use vs. just gardening. Can someone pressure-wash their driveway for 3 hours and hose down their RV because those things are not technically counted as watering?
It is clear you want to control our lives even more, I am against, just on principle
No keep it the way it is and punish actual violators.
Its clear
Easy to understand, but as shown during the water main breaks, people are selfish and stupid.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Hate it. My lawn and plant material will die due to pets and geography of my property
Not having one
yes
I believe that schedule makes sense and I understand it.
Emphasize why it's important to water during certain times of the day and how it benefits both the plants and the people to try and incentivise people to change that on their own.
No. Watering only on set days, or only during very early or very late hours, becomes challenging when you’re 70+. It would be wonderful if the City could consider a few reasonable exceptions for long-time Calgarians who have spent decades contributing to this community.
no
It is.
It’s clear. I like it
I pay (a lot when compared to other cities) for the water. Why are you deciding that you have complete control over what I do with it. This is what people call a "Nanny State" and is bureaucracy and progressiveness run wild. I'm a progressive but I find our city administration overwhelming.
I don't want a schedule period. There is no need. Let people do what they want when they want without being judged by everyone around you. All this does is create divides between neighbours.
easy.
yes, good idea
no
How are you going to define newly planted trees, shrubs and grass? This will just be an excuse to water indiscriminately. How will this be monitored and enforced?
I would change the time. 7pm-10am takes a bit of thinking. I would suggest: Watering allowed: "Before 10am" and "After 7pm"
seems easy
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
I think people may get confused on the day of the week because the water time is overnight... so if you are odd, do you have to water between 7 pm and midnight? but then if you are even you can water Thursday morning from 12:00 - 10:00 and then again from 7 pm - 12:00? or is just the 7 pm until 10 am and the shift is the day the 7 pm starts on?
It is pretty staight forward
very clear - however like any program, it's likely to be misused unless enforced. So is there a way to fine or enforce usage outside the scheduled times or dates?
Yes
Seems clear to me.
Yup, I like it. It is easy to understand and as long as the City irrigation systems also seem to be on a limited water schedule (what I see in parks etc) then I will be on board and feel this is a fair and proactive approach.
It is not explanation it is the willingness of people to be responsible
Residents are already paying highly for their water use. They should be able to water whenever they like.
The odd numbered people have two weekend nights to water - Friday and Sunday. If you're away for the weekend you miss two of your days - they should have Monday rather than Friday as a watering day. Especially for long weekends. It is during the summer remember that this occurs.
Yes.
The schedule is clear and easy to follow. Many Calgarians are probably already aware of this type of schedule.
Yes
Makes sense
Sounds good.
Yes
Makes sense.
It’s clear but again , leave us alone with your nonsense schedule

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Easy to understand
Yes
I think it's easy to understand as long as the days were very clear and the information was well advertised. I felt when this was tried last year, I had no idea which days I could water and which days I could not. Bylaw officers just end up with more work giving warnings because now neighbors who want to be in control go out and deliberately seek neighbors to accuse of failing to follow the rules.
If it is kept that basic then it is understandable. Food crops however were not mentioned in the above.
It’s easy to understand and clearly discriminates against people who use drip irrigation which is an efficient way to water plants that need water every day.
Yes it make sense
Yes - crystal clear to me.
The proposal is absurd.
Yes clear and makes sense !
Yes. It is easy
Yes. I had trouble remembering when was my day for watering when this was implemented in 2024, though I used this schedule to water trees, not grass and not with sprinkler. Set a website similar to the garbage collection which can let homeowners know when to water.
I get it. I disagree with it strongly.
Year round water schedule unnecessary. Businesses are more of the problem for excessive use of water consumption
Perfectly clear to me
Do not implement this. Ridiculous
Water schedule is great

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes, the Outdoor Watering Schedule is generally easy to understand, but it could still be clearer. The main improvement would be more simple, visual communication—like a single-page calendar or chart that shows watering days and times at a glance. Clear examples for common situations (gardens, newly planted shrubs, drip systems, rain barrels, etc.) would also help. A quick-reference guide posted seasonally on the city website and social media would make it even more user-friendly
Suits me just fine as I always water using a watering can to control where the water goes.
Yes
STOP OVER REACHING WE ARE A FREE COUNTRY. DO NOT GIVE ME ANY RESTRICTIONS ON WHEN I CAN USE OUR WATER.
This sounds pretty straight forward. Just don't penalize households who care about their surroundings and create landscapes other than stupid grass lawns.
Nobody will read all this, and nobody will follow it, unless you, the government, take more meaningful action outside of punishing the average citizen.
I hate this idea. People’s yards and plantings are varied across the city, and to dictate watering schedules could kill or stunt plants. Also with trying to force or promote xeriscaping you are likiting the biodiversity of the city. What a shame.
Yes
Experience from when we went through extreme water use, people were not plugged in to the “why”. Suggest an education preamble of the reasons why, will go along way to having community commitment to water scheduling.
Excellent outdoor watering schedule idea in terms of property # and times. Seems clear to me.
Bureaucrats are probably well intentioned, but their relentless pursuit to control things is excessive. Leave people alone. We'll be fine. Also, the City is also a frequent offender, watering sidewalks, and watering after it has rained.
I am sure we can manage a schedule.
The Outdoor Watering Schedule is easy to understand.
It is easy to understand and absolutely impossible to regulate. The better solution is to tax businesses higher for their water usage which is much larger than personal consumption

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes I understand. Do you understand that you are out of your lane. As a citizen of Calgary and one of the founders of your organization, I would like to know thre specific names of who is in charge of this ridiculousness so I can pursue their dismissal.
nope, it's easy
Yes
yes
If possible those people with underground sprinkling systems should get a reduction as we water in the middle of the night.
Yes, it’s easy to understand.
I’m good with it. It is clear.
There needs to be education to coincide with scheduled water days. By example, in Okotoks, they have a 2 day per week watering schedule even though they have had a minimum soil depth requirement for new landscapes for almost at least a decade. It is pretty much guaranteed that residents who choose to water, water those 2 days whether they need to or not. This results in 44 to 46 waterings per year. In 2025 based on the actual ET loss and effective rainfall in Okotoks, residents would have only needed to water 14 times all season. Limiting water days levels off peak day demand but it does not typically reduce water consumption.
Yes, very easy. Cities in the Okanagan have been doing this for over 40 years. It's about time Calgary started doing this.
Agree Outdoor Watering Schedule is a good idea. Hand watering with a watering can should always be allowed.
I'm okay with the days of the week but would bump the time by 1 hour. The hours of usage would be more logical if it was like the UV hours, no watering between 11am and 7pm, those are the hottest points of the day. It's also not healthy for the lawn to water at night as it encourages fungal growth. I would bump the time from 7pm to 11am.
ya, that would be fine but it should not contemplate any punitive/corrective actions. Sometimes watering to a schedule is not feasible so you should not be punished
Why would you do it? The schedule does not work for everyone. It is unnecessary.
TOSS IT IN THE TRASH. I WILL NOT COMPLY.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
HATE IT. Why introduce a permanent problem when droughts are temporary?
Yes
I understand. It’s stupid. Your mismanagement has already turned half the city into a slum. Let us keep our lawns upkept
We have gone through it before. As said before, it was frustrating to work with. We do not support the idea of a watering schedule.
'Allowed any day, any time' the first words there should be GARDENS ONLY - Vegetable & Flower gardens? people will only 'see' is they can water any time any day if by hand or nozzle - folks will stand and water their lawns with a nozzle. Clarity is paramount. What are the fines, if homes & businesses do not abide by the rules?
Yes
Easy to understand but also easy to manipulate
Yes.
Don’t have it at all. Do you think we are stupid. Do you think we water lawns When it’s not needed stop making our lives more complicated .
I do not need or want a schedule
This is just stupid. It’s going to make the city ugly when everything is dead and brown
Yes, very easy to understand.
Yes. It makes sense.
Yes. Other major cities have had this in place for decades (Victoria). I'am suprised we haven't.
It's okay to educate and encourage watering during the cooler morning and evening hours, which helps maintain healthy landscapes while reducing water loss from heat and evaporation. Not everyone can utilize the times and days of the week when the city wishes to restrict access and they should have the ability to manage their own time and resources.
It seems really easy to understand.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I think the watering schedule is a great idea and clear to understand.
No. Stop restricting us.
It rains here must of summer. Theres less and less farmers and food is now scientifically made with a zap. Canadians have not even been informed by government of what we are eating in grocery stores.
This in theory is a good plan. Overall, it is about 60% to 75% effective. Having written that, with 6' high fences, enforcing this would be nearly impossible. Plus, people that waste water on a continuous basis because they believe they are entitled to do so, will in fact, sneak onto their neighbour property and attach their hose for their use without the knowledge or consent of the neighbours exterior outlets. I know this from indirect experience. I had a neighbour (where I previously lived) across the laneway which the neighbours on both sides of him complained about it all the time. He had a swimming pool, a 24/7 fountain on his front lawn as well as a koi pond with a waterfall in his backyard, an HVAC system outside, and two EV's. Focus on people like them. You have the information readily available. Just have someone in IT create a program that can monitor it. It is a one time expense that will bring excellent statistics. This initially will work for water metres and Enmax. You would have to crate a bylaw to have Atco, Direct Energy, etc., to incorporate it into their system.
Yeah I think it’s easy to understand
I think the watering days may be more effective when divided by quadrant - it would be easier to enforce than by household address.
These proposals are worth considering and helps to manage our water flows.
Fully support.
No further information required.
Very easy. Love it
This is restrictive. I don’t like it. You’re putting the problem on the existing residents while approving mass amounts of high-density housing developments. Slowing down the developments will ease the burden you seem to be eager to place on existing residents.
I think a government that wastes 25% of our water due to incompetence, who wants to dictate what time of day citizens can water their lawn, would fit well in the novel 1984.
Sounds good

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes. We always water by hand, so this would not affect us negatively.
Very bad idea
Yes, it's easy to understand
yes.
I don't like the idea at all. More control for the city. Makes me want to move away from Calgary
It is easy to understand, the infographic format is helpful.
this will require monitoring- neighbor against neighbor? City bylaw driving around, tickets taken to court. Try educating. Day schedules like this do work for the average family
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
Yes
It's easy to understand and a great plan. I think it should have been implemented years ago
I didn't get any info on it except from my sister. It needs to be better advertised
Yes it's clear.
Common sense and people's free will of how to use water should be the choice. Not controlling and limiting people's will to choose.
Not doing it
Yes
It's easy to understand, but there needs to be less bureaucracy around underground sprinklers and timers.
It is understandable however I don't agree with limiting people from watering their plants and taking card of their property.
Very easy for someone who possesses vritical thinking and reading comprehension skills

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Putting signage up in communities at the beginning of the watering season to remind residents of the watering schedule would be very helpful for those of us who don't listen to, watch or read the city news on a regular basis. Alternatively, putting the schedule in community newsletters would also be helpful.
why?
Very easy
I am in agreement with this. Just be easy on first/second time offenders as most are probably not aware. Third offence or more…hit them hard!!
Restricting watering to mornings and evenings makes sense for a number of reasonings. Having specified waterings days based on address is too restrictive. It does not allow sufficient flexibility to accommodate changing weather conditions and personal schedules.
You'd have to be an [removed] not to understand a watering schedule.
Our townhouse condominium community has both even and odd numbered units that are on the same zones of our older irrigation system and would not be able to follow this schedule. Also hanging planters require more frequent water and cannot be reached by neighbourhood hoses.
Yes it is easy to understand.
why do you bother asking us what we think? You've decided your course of action and asking for our input is nothing but a smoke screen
No. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs of policing and fining non-compliant persons will definitely rise, hurting taxpayers.
Personally, I can read and comprehend, so a schedule made for a 5 year old doesn't need any more clarity. I just don't believe in having this in place. Name the droughts we have had for me.
What does it matter what i think? City hall will decide and that will be it!
Easy to understand and something we are familiar with.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
easy

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It is very easy to understand. Unfortunately, it is not enforced.
Calgarians can decide when watering is needed. We do not want to move towards being a city that over-reaches with autoritarian measures.
I do not agree with further control of my personal water uses
No it's not and doesn't fit for people's different schedules stop trying to restrict people
No it should be based on need not just arbitrarily. Also this assumption that we will just have all this change bc climate is not fully accurate.
Easy but people dont follow
No as too much schedules to remember as different colored bin pickups, etc.
Yes…kind if insulted by the question.
Am not in favor of schedules. Cut red tape- cut oversight.
My observation for the past 25 years in my neighborhood has been my neighbor hand waters with a spray hand held hose his whole large lawn every day. Often in the hottest part of the day. How would the city hold them accountable to large uses of water?
Great idea but needs to be ENFORCED. Lots won't follow the protocol .
Sure its easy enough BUT IMPLEMENT IT BEFORE APRIL WHEN MY IRRIGATION GUYS CAN PROPERLY PROGRAM THE [removed] SYSTEM!!!
We are not simpletons.
It is easy - but please discuss with someone who understands gardening. By watering lawns/trees in the evening vs the morning, this will encourage dew worms and fungal infections to take over the lawns. Early morning watering is the preferential time to water based on every lawn professional I have talked to, and advertising this as the strongly suggested time would do wonders for the quality of lawns
That's clear
Outdoor water scheduling should only be considered during a drought or serious water shortage due to breakages or breakdowns of water treatment plants or distribution infrastructure.
Yes it is easy to understand

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
The control of a watering schedule is disgusting. Why does they city think they know my garden and my plants better than me?
Yes, include fines on the signage. Especially for the corporations that are always exempt
Don't introduce even one new tax hike and/or new fee, and I'd be fine with this.
Want to solve out door watering, incentivize swales in properties as part of landscaping. This will have a much more permanent solution over time and more impact over a rain barrel.
How would this be monitored? Are you planning to check every house / business that has in ground water systems?
Yes, for the Even/Odd Address Schedule. This makes sense to reduce the peak loads on the water system. No, for Only Water between 7 pm to 10 am. This is too inflexible for residents. How about providing data about actual heat and evaporation loss for Calgary's climate?
Sure is you are eroding away our freedoms
It's easy to understand but no one needs to water their grass three times a week. Two times maximum and cut the grass higher (2 inches) and leave the grass cuttings on the grass. Otherwise, the chart is really practical.
Easy to understand but ridiculous! We are not children. We are not those other places, we are Calgary. We should be free to put a sprinkler outside when it is extremely hot and not have to tell our children they can't because it's not our "day".
I think this is the stupidest idea that you've had. Not everybody has a luxury of being able to follow a schedule set out by the city or somebody else. There are many single people that have to juggle 15 different things and watering their garden works on their schedule not the city schedule. You're always gonna have people that are going to claim they do not understand. It just adds another elevator of distrust to neighbourhoods instead of bringing neighbourhoods together you have are putting Neighbour against Neighbour because one is gonna be looking outside and complaining that the other is watering outside the hour instead of being supportive of each other.
I think a campaign of water wise usage is more effective in the long run than an outdoor watering schedule.
Easy to understand, but we don't need more controls on our lives.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's pretty clear, but I live in a neighbourhood where there's a lot of underground sprinklers and some of these were going in the middle of the night on days when people were not supposed to be watering. But then again, you're never gonna get 100% compliance.
Looks clear
No.
Schedules are silly. You are micromanaging homeowners and their personal schedules. I would say instead of schedules. Put in maximum number of days and time. Not what day and time.
Seems pretty clear
That is easy to understand
YES
makes sense.
Appears to be clear, but don't see anything that addresses the city losing up to 25% of treated water 24/7.
I'm afraid setting days per week would only result in people over watering on their days and not reducing water usage at all. The chart is understandable. To make a significant reduction, I'd suggest going to 2 days per week.
Yes, it is easy to understand.
I think that's easily understood.
Yes. Seems a lot like "Big brother" attitude to homeowners.
Unsure if this covers other types of outdoor water use or not.
It is easy to understand
The schedule is easy to understand but as I mentioned in previous responses I have some challenges with a defined schedule
I'm ok with an outdoor water schedule as long as it's reasonable.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
What is not clear is whether this is being undertaken for water usage efficiency as a matter of ecological constraints or as a matter of infrastructure contraints. I want to see what real constraints are once the new bearspaw feeder main comes online. Cochrane and Airdrie undertaking a schedule is not sufficient rationale for Calgary to do it.
Yes
Restricting watering between 7 pm and 10 am will increase plant diseases like powdery mildew, and make gardens more hospitable to slugs. I never water the garden at night. And everyone who is aware of this will squeeze their watering in from 4 am-10 am, so I don't know how much this will reduce the peaks in demand. Also, the water comes from the river. Most water used will end up in the river or water table. Not using the water doesn't "conserve" the water for future generations. It just means less water is taken from the river. Any water not used just flows down the river. Lower water use lowers costs for water treatment and lowers the city's emissions of chlorinated and disinfection products, but it doesn't "conserve" the water for future generations.
No schedule at all
No more fluoride.
YES and I like this. The only issue I have is that there are both odd and even unit numbers in my bungalow villa condo complex so would we be given a choice between following one or the other schedule?
Yes it’s easy.
Adding more restrictions is not the answer.
Yes, it is easy to understand.
yes
No. I do not watch TV or the news so have no idea there are ever any restrictions
REMOVE CHLORINE FROM WATER
Clear to me. This is what I grew up with over 50 years ago in ONTARIO.
It’s fine
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
This is dumb. Encourage best practices - but don't put in a bunch of new rules that are going to require the hiring of a bunch of people to answer calls and respond to complaints... massive waste of taxpayer dollars.
Eliminate it entirely.
I lived somewhere that did this. It is easy to understand and will work unless it isn't enforced
It's [removed]. Our creator has put lots of water on this Earth. Water shouldn't be limited or cost a fortune. This is about control and greed. Next will be arrests and fines for NOT COMPLYING
Yes it is easy but i will appreciate some relaxed timelines (specially around weekends)
It is quite clear.
Watering in the morning or evening is good to promote. Allowing certain households to use water for outdoor use on specific is not feasible as it does not consider the plants' unique needs
It does make sense, but would it still be implements in years of heavy rain or flooding. It would not make sense then.
Yes
Easy to understand
Yes. Communities with scheduled irrigation programmed systems should be recognized as such.
That is fine
No schedule
Yes
All good
Having water use dictated due to the city's inability to manage its resources and infrastructure is maddening.
I guess. Make it simple the more you use the more you pay.
Yes
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Easy to understand but very inflexible. There should be more flexibility built in for homeowners to consider their preferences and work/home schedules and considering the weather needs that fluctuate.
No. I don’t support this idea.
Easy to understand
It's clear and reasonable at that
Add 'no sprinklers' to the allowed anytime watering schedule. Newly planted lawn to be the exception
Yes but will it honour the needs of watering due to weather conditions. There's times when more water is needed due to heat.
I don’t agree with the outdoor watering schedule as it has been too restrictive and is not reasonable based on hot weather.
I love it, it’s very clear
There needs to be actual enforcement for those who don’t care and have multiple infractions
Sure its easy to understand but not easy to follow.
waste of time....water police!! ratting on neighbors...Nice community building...scrap it!
Stupid
Yes it is
Nothing. I am water responsible and don’t need the city to place themselves into this space.
I strongly oppose implementing this measure.
Crystal clear
Yes
I have a pump that goes into my barrel - I don't want neighbors calling in water usage during peak hours because they think I'm using my water hose with city water. What is a spring-loaded nozzle? if it is a regular hose - just call it that.
I think it’s easy to understand, but many people won’t care.
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Great idea and it seems like it would be quite easy to follow.
Yes it makes sense.
Easy to understand, I like that homeowners could water up to three days a week in times of extreme heat. The hours you've suggested are good too!
It’s easy to understand already But my household has always watered in the morning as it makes sense Common sense cannot always be taught
can you water any time for established trees?
It’s very clear.
Do not want any schedule!
Yes it's easy
yes
It’s a bad idea. Buy everyone rain barrels instead.
Makes sense
Yes it’s easy to understand
It’s easy to understand, but I really feel it’s not going to be widely effective. I know many who do not abide or actually care about schedules.
This is a good plan for encouraging resentment between neighbors. It's not about understanding, it's about compliance. Some people will comply, some will not.
Yes
Yes, it’s easily understandable.
yes
It's stupid when education and information would be just as beneficial without punishing people. It's annoying that city administration plans to implement things and then pretends they are trying to engage citizens.
Yes. It’s easy

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
The odd/even schedule is mechanically simple, but its interaction with proposed 'Tiered Rates' is contradictory and unclear. If a resident adheres strictly to this schedule but still exceeds a volume threshold, are they penalized twice? Furthermore, the exemption for 'Water Managed Sites' requires far more transparency. To the average citizen, this reads like a loophole for commercial or condo properties to bypass restrictions while single-family homes carry the burden. It needs to be made explicitly clear why certain large-scale users are exempt and how the City verifies their 'efficiency' to ensure equity.
Bad idea, use of drip irrigation or similar low volume watering methods use lot less water than using Hand watering with Can or Nozzle.
Yes, it’s clear but it’s absolutely inappropriate for the city to be pursuing this sort of ‘nanny-state’ initiative.
Having to remember what day of the week to water is unnecessary toil, but presumably makes bylaw enforcement easier. So again, stick not carrot
The graphics are helpful.
Yes
Hmm Don’t want to see the city encouraging people to tell on each other if we water outside of our time.
Yes
This is a good plan.
Everyone will be saying its newly planted whatever, who will be checking/reinforcing it?! Same with other things from the schedule
Yes.
Gardens should be watered every second day on a timer.
I think it’s easy to understand.
Yep
Yup it’s clear
Yes easy to understand.
It is unreasonable. If we have to pay for water we should be able to use it whenever the heck we want. Free water, sure watering schedule.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I DO NOT WANT A WATER SCHEDULE. WE DO NOT NEED A SCHEDULE. ENOUGH WITH THE MADNESS
it is easy to understand
I should be able to use a sprinkler at any time if I'm watering with rain/grey water I collected?
Yes it is clear
It's completely understandable.
Yes
The 7pm - 10am water timing is not ideal. Shade in front of my house starts earlier at 5pm so why should I wait till 7pm to water. I water at 5pm once there is shade.
It's easy to understand but not convenient all year round.
It is easy to understand. I don't trust that people will follow this plan though.
Easy enough to understand, but not to implement (see answers to following questions). Also, the schedule fails to mention that watering mature trees must also happen at certain times during the summer, if rainfall has been low. This may not fit conveniently into City rules, but City rules must not be an impediment to keeping vegetation alive.
What about washing out garages or vehicles or windows? Or Household items like garbage pails or bins.
No issues, makes sense and easy to accommodate.
Have you studied how often people aren't naturally following the above schedule. What are YOU doing to solve the problem other than making tax payers solve the problem by using punishment (cough up more money) and give up freedoms. What are we paying you for?
It is not hard to understand. However some automatic and timed watering systems are far more efficient then hand watering with a hose or watering can. These highly efficient systems should also be encouraged rather than lumping all irrigation systems together and presuming they are water wasters.
No it's ridiculous. If I have an hoa and my grass dies because I can't water it properly, will the city replace my lawn for free?
Yes it is easy to understand, but again, stop immigration to the city until our infrastructure is better. We keep building new neighborhoods for new people and our taxes go up and now we can even use water on the regular basis.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
That's about the clearest thing of read so far.
Let Calgarians decided...not you on this!
Yes.
No. People should be able to use their water as they please it's their right.
Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry. Water is life and a fundamental human right.
Most will not follow it anyways as it won't be enforced enough for people to care
Yes! This should have been done years ago
Yes
I think it's easy to understand. I have a lot of old stubborn neighbors that water their lawn like crazy so please make enforcement mechanisms seamless because you can count on me reporting them.
It is easy to understand.
I am STRONGLY opposed to a watering schedule. My plants need a daily soaking due to having a south facing yard. This will kill my plants. Also, there are not water timers that allow you to skip days, you can only set them to time of day so that would prevent me from being able to do this hands free.
Just not needed yet.
Growing up in Calgary I remember having water schedules - even numbered houses watered on even numbered days, a easy way to remember
Yes
Yes
I don't like this. What is a spring-loaded nozzle? Can people tell from a distance? Are neighbours going to eat each other out?
Just do odds and evens. Super simple.
It is easy to understand

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I water when things are dry/as needed. If I'm penalized because my work schedule requires me to water on my day off but I'm and odd on an even seems unfair. You don't know my life or what hours I have available to water. Perhaps yes for folks with irrigations systems. Timers and all that.... this feels very dystopian
This could work here as well.
It's easy to understand, but will create resentment amongst neighbours. In addition, it makes it hard to manage issues such as chinch bugs.
Yes, very straight forward and easy to understand.
I like the outdoor watering schedule for lawns and landscaping plants.
Looks fine.
Of course it’s easy to understand, I disagree with it
It is. More clear if you give everyone a rain barrel and get them to use it
This is clear to me.
What is not easy to understand is how these methods increase people’s understanding of drought, climate change, and how our water use can be adjusted in more personalized ways. We can all make changes but I think that should be up to each household to consider where they can do better. Enforcing blanket rules does not address that.
Nope. Eliminating it would make it clearer… like invisible.
it is easy to understand and makes sense
Yes, I think it is easy to understand.
Yes
Seems easy enough but as experienced from last year, there are many who do not follow the schedule. This was upsetting to those who did comply and often led them to “give up.”
yes
Yes, One area that is left is community gardens. the previous time, they were exempt. and still need to be exempt but allowing hose watering, as hand watering is not feasible or practical
Leave Calgarians alone to make our own decisions.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It's easy to understand but unnecessary. 99% of people know not to water in the middle of a 30 degree day and with irrigation systems increasing, they're set on timers that eliminate the overwatering of traditional systems.
No. Scrap the entire purposed idea. Focus on REAL issues, like crime, community safety, promoting the oil/gas industry.
I do not support this at all
Yes it is
It is clear to understand
NA
Its easy to understand.
Yes. This schedule will need to be posted everywhere for people to see and understand. ie mailed, posted on social media, neighborhood ad signs, buses, website etc.
It is easy to understand.
Looks good
Yes and absolutely should be put in place.
It's easy to understand, but I think it's open for abuse when considering what the definition of "newly planted" trees, shrubs, and grasses are. I think this is a reasonable schedule most people would be fine following.
Yes
That seems to be pretty clear, but it's hard to get the message across to everyone, the city would have to do a better job of educating the public.
I think it is easy to understand and follow.
That's fine. As long as you're implementing this is businesses first

Water Efficiency

Report Back: What We Heard
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Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
My previous answers regarding objections to water restrictions without a clear and present danger (e.g. pipe burst, severe drought, etc.) remain. The hand watering gardens anytime with a spring loaded nozzle or water can is also very unclear and could lead to disputes between neighbours. Example: one neighbour is watering their lawn while the nosy neighbour objects, even although allowed under the bylaw. For newly planted trees, shrubs, grass. If I top seed/dress my lawn; that should count. However a nosy neighbour will object because they don't believe the exemption is warranted. This will lead to neighbour disputes. A better approach would be to allow outdoor water use between 6pm and 10am any day of the week.
.
The schedule makes sense. Simplest description is best for elderly and ESL/ELL families.
Yes
Please ensure that sufficient flexibility to allow water use by eldery and disabled persons, as hand watering can be very problematic for certain classes of individuals..
Water scheduling is a good idea.
I understand the scheduling
Yes, it is clear to an English speaker, but since we have many immigrants here perhaps share this message in different languages.
No. It assumes people are around every day. Lots of people have odd schedules or go out of town.
For the most part, yes. Need to clarify/picture what a “spring-loaded nozzle is” and what it is hooked up to.
I think that's fair, and makes good sense
Stop. Just stop.
It doesnt rain 'on a schedule', why expect everyone to be on one? How about the city loom for efficiencies and turn off those auto sprinklers when it IS raining. Treat people like they can make intelligent decisions and they usually will.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Do NOT tell me when I can water. I am so very busy working so hard, paying high taxes, I can't just leave work to go home to water according to the city's schedule. **********Let me water my lawn by hand, any time I want/need. I use way Less water watering my lawn by hand with a nozzle, than I would if I used a sprinkler (wastes water, goes on the sidewalk, turn it on and forget, leaving it on too long, etc).********** Some days I go right from working 9 hours, to volunteer for 3 more hours. How can I then water? Do it at midnight, when I am up at 4:30 am for the next work day? What about shift workers who are at work during the times you are dictating?
Easy, make an app just like the garbage pick up app
Sure
Yes, good
Who waters a lawn? Not me!
So how would this apply to say children playing in an outdoor sprinkler? So it would be sorry kids you can't play in it on Saturdays? That type of activity needs to be addressed and considered
The schedule is easy to understand, but clarity isn't the issue. The concern is that the City is introducing permanent restrictions on residents before fixing its own infrastructure problems. Major water losses in Calgary come from system leaks and pipe failures, not from household watering. A permanent year-round schedule feels like placing limits on responsible homeowners while the City continues to lose far more water than residents ever could. Before regulating when people can water their lawns, the City should clearly report how much water is lost through aging mains each year, the repair backlog, and what steps are being taken to reduce those losses. Once municipal inefficiencies are addressed, residents will be far more open to participating in any conservation schedule. Right now, the issue is not understanding the rules, it's questioning their fairness and necessity given the City's own system performance.
It is stupid and should not be used / allowed.
No schedules. All that does is case neighbor issues and conflict. Charge one rate for water.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Easy to understand, but any restrictions just means youve failed at meeting the demands of calgarians
Nope
yes it is.
yes, clear
this is fine
I will water when I have time and feel like it. What makes you think that people have the time to follow your schedule some people in this world have real jobs and responsibilities.
Sounds like rules. Control.
Put it in multiple languages so EVERYONE can understand it
Schedules are easy to understand but it’s like anything else, if it’s only a few people following it then what’s the point. There’s already tom much government involvement telling us what to do.
Get rid of the schedule
This is very clear and I am in favour of it.
I think it's very well done and easy to understand, except that I don't know what a "spring-loaded nozzle" is. A picture would be nice, or a further explanation. Also food crops aren't mentioned on the card.
Yes
It is very clear. First myself I do prefer evening watering as I find you require less, less chance of evaporation, and plants have better absorption.
NO. I respond to my food garden and landscaping by using water when it is needed BY THE PLANTS as they respond to the weather, not by bureaucratic dictate
All good as long as residents are aware.
This makes no sense, who will be the judge for water usage, anyone would accuse any neighbour for water wasting
Yes it makes sense. Easy to follow.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
The schedule is easy enough however it might not be practical for everyone.
Really- stop this. I don't want a schedule
Easy. Maybe an app like the garage app that tells people when their water days are
Yes
great idea.
It is easy to understand.
People are on different shifts, have children & other things going on in there lives just let people water as needed.
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
I don't like it. And will lead to over use. Because people will water on the days that they are assigned even if they don't need to because when they need to water, they won't be allowed to. Very bad ideas that you have come up with. Please focus on issues that need your attention.
It's really not relevant . What about people in condos? How are they being restricted. Seems like a bias against single family homes….
This makes sense
It seems very easy
Older trees/shrubs are not listed. A distinction for the garden watering hand watering with a watering can or a spring loaded nozzle attached to a hose.
Yes it's fine
Yes it's easy
I 100% support the outdoor water schedule Watering at dawn and dusk is better for plants and is significantly more effective and efficient

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
There is nothing needed to make the "outdoor watering schedule easy to understand" other than TO CANCEL THE VERY NOTION OF IT! Seriously, why should I live looking over my shoulder about my outdoor watering schedule?! Are you kidding me? Just because some people did it for a few weeks in the 2024 water main break DOES NOT mean we want to live like that forever. This is unbelievable that you are even considering this overreach. In no way at no time should you police, schedule, mandate my outdoor water usage. Who do you think you are? My boss? I'm actually your boss as I pay your salary.
Do not like seeing sprinklers running during rain on city parks
Dont try and control people. That is why we got rid of Gondeck
I see no issue with this and think it will be a benefit. But unless financial penalties are high this will have no impact and we need to see enforcement
I think it is easy to understand.
Seems straightforward
I think it looks fair and easy to follow.
Its easy to understand.
It's good.
Yes
I’m not stupid.
I strongly object to a water schedule. Home owners should not be expected to work around a schedule set by the city. I work full time to afford my life and pay my taxes. I cannot & will not commit to work around a set water schedule.
Stop
Yes.
I don’t like this approach. I feel cornered and limited with my time
Yes it is. Would there be a limit to the duration of watering as well?
Yes it’s easy to understand. Fine people who don’t follow it. There has to be real consequences or people will not change.
Yes, it is clear to me

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Seems simple and we already do this.
Yes!
I think it's ridiculous and someone should be fired for even suggesting it. We have 2 major rivers that supply this city, and we have glenmore reservoir that also can load level. You want me to believe we have a water problem when it's obvious we only have a political problem.
It’s clear.
Yes, clear. Doable for everyone's schedule maybe not.
yes it's easy to understand you commies are intent on commieing.
EVEN IN THE DRIEST TIMES, I WATER LESS THAN WHAT YOU HAVE OUTLINED IN YOUR OUTDOOR WATERING SCHEDULE. NOBODY NEEDS YOU. WE ALL CAN DO FAR BETTER THAN ANYTHING YOU SUGGEST, AND WE CAN DO IT WITHOUT IT COSTING ANYTHING, WHEREAS, YOUR SUGGESTIONS COST TAXPAYERS A GREAT DEAL. YOU ARE USELESS, BUT COST THE TAXPAYERS FAR TOO MUCH.
yes it is easy to understand
No, it is very unclear and contradictory. It mentions restrictions on the days you can water lawns, but goes on to say that exceptions exist for hand watering gardens or newly planted trees. If only watering lawns is restricted, why do we need exceptions for gardens or trees. I can’t figure out whether I can water gardens with a sprinkler any day or not.
Yes
I have previously lived in communities with a water schedule and it encouraged households to be more aware of their water usage.
No what if it’s really rainy. It makes better sense to let people make their own decisions
Yes
The watering schedule is easy to understand
Schedules are OK. The only issue is programmability of all types of watering systems.
It’s a little contradicting.
Yes.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It isn't common knowledge, people new to the city or that don't watch the news wouldn't have a clue abut it.
Yes
It is a sensible approach. I don’t know what you mean by water managed sites.
Yes.
Yes
Nothing it clear
Is the exemption for trees, shrubs, etc as well as newly planted grass or all of those are only exempt if newly planted?
very easy to understand
More government control
It's [removed] and [removed]
This is a great idea, though it might take some significant effort through various means to get people used to it. Where I come from, we weren’t allowed to water gardens until about an hour before sunset. Then we had to use low flow spray heads.
I think this is a good idea but I’m not sure how receptive Calgarians would be to it. I would hope people would understand the necessity and the importance of mindful water use but I’m not sure. I don’t use water outside of my house so not something I feel I can provide a tonne of insight on.
Education and advertising needs to be more concise. Less jargon. More pictures and shorter sentences.
Very easy to understand
I think its very clear
I love the idea. Then it'll give me the change to get outside. But it would suck if I miss a day. Put it in the app that you use for the garbage schedule. And don't make it complicated. Make it so either we can water or we can't. I don't want a neighbour to think I'm breaking restrictions when his house number is even but mine is odd and he reports me. And for condo apartments, which house number would they use?!
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
The city following the same regulations.
Yes it is east to understand - only will work if there is enforcement
Not a single question is an unbiased effort to examine the core issue - poor water management by City staff. Anyone at all interested in effective water use can get all the information they need in seconds with AI and all the City staff who are wasting time to create a chart, or signs, or training or other useless BS, contribute no value to society. Citizens who are not interested in using water efficiently are not going to pay attention to the City BS. This survey is an exercise in distraction from poor city management, nothing more.
Stop this it's annoying
Yes
Yes. Very easy.
For me it is but others may struggle, as we continue to see horrible recycling practices despite numerous efforts to educate
People work different schedules, I do not like to be told what day if the week I can water
I like it.
It is clear
I think this is reasonable.
Why do you assume we will have a drought? We had a very wet summer and there was a ton of rain.
I do not support this. Watering no more than 3 days a week is acceptable but with how busy families with kids are pigeon holing them into exact times does not seem like a good solution.
It’s a terrible idea all because you want to force more people into the city. Build more water sheds and stop trying to control the people.
Oh it’s clear. And clearly another reason why its time to leave this city and its attempted constant control of day to day life
We need water without restrictions as schedules don’t work for most people
No. I don’t agree with this idea.
It is fairly straight forward and it does take into account newly planted greenery and vegtables. I think it makes sense.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes its easy to follow
It is clear
I don't care about your schedule. I'll water when it's convenient for me, not for you.
yes
Yes
Will not comply
Yes
I only water during the times listed above, however I don't need the City to dictate when I can and cannot water. Again, the City needs to ensure that its infrastructure is taken care of properly and maintained at a a high level to ensure we don't experience anything like the Bearspaw Main Line issue in 2024.
Yes it is easy to understand. I can imagine some folks may scoff at it but I agree with it. It may be good to include some statistics about how much water is wasted by watering during the days etc. to drive the point home.
The message is clear and easy to understand, with a straightforward explanation of time and methods. What is not clear is how compliance will be enforced. What happens if someone doesn't follow these rules? Would there be fines? Would the police oversee it? What is the logistics plan to ensure people actually adhere to these rules?
It's easy to understand.
It look easy to understand but does that mean we can water 3 times a week or only once a week oh the stated days?
The descriptions of spring loaded nozzle is not easy to understand. Also there will be confusion on dates and times. Can I only water after 7 pm on designated day? What about use of rain barrels?
Yes it is and it is easy to follow if you have an irrigation system. The question is how do you monitor the home owners who either don't follow the scheduled parameters? What do you do to monitor the home owners who place manual sprinklers and water driveways, walk ways and sidewalks?
Why is this necessary? Like actually data to back up the stated need.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Im unclear if the edible food crop falls only in the hand watering exception or in the newly planted plant category. The diagram above makes no mention of edible crop but the question below seem to include it
Sure but it’s difficult to remember specific watering days per week based on house number. We already have to adjust to new bin schedules in the summer, this is one more thing to add to busy households. Sometimes people just go out to water when they have a free minute and won’t think what day of the week it is. It’s kind of ridiculous.
Everyone's schedules differ. The city should not impose schedules that make Calgarians lives harder. It's a needless added stress.
Makes sense.
Yes
Seems easy enough to me. The yard shouldn’t need watering every day. With an improved sprinkler controller this should be a set & forget.
No comment
Yes
I don’t agree with any schedule.
Easy to understand
You don't seem to cover other irrigation methods for garden like drip irrigation or soaker hoses, can these be included in the allowed any-time any-day? It seems the big beef is with watering lawns, maybe there are more efficient methods for greener lawns. We do live in a grassland ecosystem for the most part.
Yes this is a good plan.
It should be easy to understood - but good communication to remind us would be appreciated and some leniency at the beginning of the program for transition.
It’s hard to follow due to people busy schedule
It's clear.
Yes
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I like the odd and even days. I go away on weekends so I need to have the option of watering during the week. I'm glad my house is an even number so I can water Tuesday or Thursday.
Easy
I do think people may struggle to follow it, I prefer the idea of watering in the evenings regardless of the day.
Yes.
Before you ask us to chose among no real choices (eg. you will be killed - do you want to be shot, hanged or gassed) you need to show us that you have done your real due diligence to ensuring the City is no longer wasting millions of litres of water. Otherwise this whole exercise is really a poorly veiled ruse to just pull more money out of our pockets.
Yes. Specific hours and days for sprinkler watering makes sense.
Clearer- NO! No stupid schedules.
yes, easy to understand
I could easily abide by this watering schedule. Seems plenty generous for us to support what we need to. Time of watering (how many minutes in a day) could be considered/added. What you have here is very clear to me.
Please take time to consider established neighbourhoods with mature trees. Not all city lots are equal..
Easy to understand but likely detrimental to people growing food
No. We don't understand and won't. i will not risk heat stroke for my children because of this.
Yes
It was fairly straightforward and understandable when applied during the feeder main break, and other times when water restrictions have been enforce. Again, inform, educate, (and reeducate?), then enforce.
Yes it’s easy to understand
Again this is fine
Yes very easy to understand

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes and I fully support this plan! Maybe just add an example at the bottom of the page. e.g. if your address is 713 14th Ave NW, you have an odd-numbered house (713) and would be able to water Wednesday, Friday and/or Sunday between midnight and 10 am, or 7 pm to midnight those days. However, I would suggest you suggest a limit of time (e.g. 1-2 hours). Otherwise people may interpret that as it's ok to leave your sprinkler on all night... or that you're encouraging that. You can just say you're trying to provide lots of flexibility for different schedules.
Yes.
Yes seems easy to understand
Again more restrictions & more money grabs, ridiculous!
There are some hot summer days where watering might be necessary outside your window.
Great schedule. Now let’s see actual enforcement.
Yes - I’m glad the city is looking into starting this.
Yes
It is clear and justifiable.
Don’t do it!! Gondek lost the election so this is no longer a priority of the city!.
No. Why is this needed? During a drought plants need to live. They take our co2 and convert it into o2 so we can stay alive! So why are you taking away my life force!!! You are evil!
Watering in the morning makes more sense. Watering in the evening promotes mould growth. Watering in the morning before it gets hot allows for automatic sprinklers. Not everybody wants to water or deal with hoses at 10 PM at night. Otherwise, the schedule is fine.
Never received any
I think this is a poorly executed “soft sell” to the public .
This is a terrible idea. As a horticulturist this will entirely discourage people from planting. People water when they have time. They do not need more rules from the city overlords.
It is not addressing any root causes of perceived over usage. It also promotes shame for behavior with no data.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
If spring loaded hose watering and hand watering are allowed at anytime, that needs to be understood by all. Since Covid, I find neighbours like to police each other way more than before and it creates unfortunate tension.
It seems clear to me.
It is arbitrary and ignores seniors and disabled. If you get back to efficient and effective management of City services this measure is NOT NECESSARY except in times of long droughts.
I like it. It makes sense
Why is Monday not in the schedule? A lot of people like to rest on Sunday and want to rest on Friday too.
Yes
Seems easy to understand
Yes
Makes sense. I can see a lot of non compliance issues coming, but it looks good
Yes
Yes it is.
I don't know
Very clear.
It is easy to understand
Won’t follow it
Easy to understand
It’s hard to understand. I’d suggest restructuring things and adding a FAQs section to really clear things up. Also should be a portrait, easily printable size so people can print it and stick it on their fridge
As a senior with plates in both wrists the concept of filling a watering can a hundred times and hauling it around my property is appalling. It's not going to happen. Telling me what time I can do what I need to do - weather permitting - is insane.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
This would be easy to understand- although maybe some ppl don't understand if their house number is even or odd.
I think this would have minimal impact.
yes, it is easy to understand
That schedule doesn't work for me at all. I work nights. This is ridiculous.
Yes, it is easy to understand. Lots of marketing in neighbourhoods to tell them which days are their days. If you don't follow this then you are given a warning the first time then a fine after.
Yes black and white.
It doesn't cover if someone had irrigation to water their garden. A person would assume you can water it whenever, but the draft clearly states "hand watering".
Yes, this is clear. Already have this on our vacation property in BC
This is common is drought areas. if we can understand the garbage reacycle pick up schedule we can do this as well. :)
Yes, easy to understand. However, its not clear whether properties that have rain barrels and are actively using the rain barrels to water are subject to these requirements.
I think it will be a challenge to implement. Costly with little return. Spending our tax dollars to micromanage those who pay you.
I think this is reasonable and the above example is simple, keep it that way.
The schedule is the only part I think needs clarification. Find a way to make it clear this is at night or people will see it as 7am-10pm. However, there also needs to be a way to respond to those who will take advantage of darkness to hide illegal watering or just be wasteful. Consider if it's possible to monitor time-of-use for water, and use billing data to catch violators.
i think it's clear. BUT Honestly -- watering lawn grass and encouraging grass growth is counterproductive to water conservation. There needs to be education providing home owners other options, and perhaps building codes for new homes that include xeriscaping and mandatory rain barrels.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes. I can read and understand these things; but I'm a native english speaker who's educated. Getting ignorant people, and uneducated, unaware, non-english people to understand? Good luck. 1 warning max. Then unleash. Pretty sure my ignorant neighbour got off with like 3 warnings for watering his grass on non-outdoor watering days during the water main break. He played dumb I'm sure.
Yes
Timed drip systems are more economical than any other form of garden watering and should be allowed daily. People who grow food need to be able to water every day at the same time. The rest is fine with me, I don't care about grass watering daily, it's really not necessary but food gardens should be a priority and allowed daily on a timer
Yes
Yes. It is easy to understand.
Yes
The schedule is easy to understand. My only comment is about the graphic you've used. Increasing the size or positioning of the text about even and odd addresses and the days allowed. This would draw more emphasis to that part of the graphic.
Shouldn't exist
Yes
Having lived through water restrictions and outdoor water use bans, our street/house had very narrow window of couple of hours during the night or early morning. This may work for a house with sprinkler system installed (requiring thousands of dollars to build). Not every home owner can afford such system. That said, how a resident without a sprinkler system is supposed to water lawn in 3 am?
It's easy to understand but there also needs to be consideration that some people need to have flexibility in this approach it's not all fits for all people. Neighbors need to not report if you need to water outside of these "rules"
How would this be monitored? Relying on neighbors to call it in?
I think it is clear. Maybe there could be an option to add it to the waste app to indicate one's personal home schedule?
This is fine

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I understand im paying more in taxes and gaining more restrictions.
Yes, secure a sustainable water supply that accommodates the needs of the community now and in the future. Then the schedule isn't needed. You're forgetting the human equation… some people will do it and some won't.
This schedule simply do not work well. As mentioned, during the last scheduling mandate, we were often unable to water our garden on the days allotted due to our personal schedule. When we missed the day we had to wait another week or risk being charged by the city.
I think this is a great idea. It still gives the option to use water but in specific time frames so it is harder to waste accidentally/water use light be more "intentional". This could be a good way of allowing watering trees/gardens etc. while still limiting general water usage and more wasteful usage like daytime sprinklers/paddling pools.
Easy to understand. Stupid, but easy to understand.
Fine with it
Yes, however you do on specify the maximum time per event, this should be no more than 30 minutes of total watering per watering day.
I love this idea and schedule.
It is good - one thing that is nuts is people using sprinklers on hot windy days...the water evaporates before it even hits the ground with the sprinklers that shoot the water up high.
The Outdoor Watering Schedule is understandable. I have no objection to following it only during periods of actual water shortage. Outside of shortages, I do not support permanent restrictions on when residents can water their gardens or lawns.
Yes very clear. Maybe a discussion on evaporation being lowest between 7pm and 10am
Yes
It's clear.
It is easy to understand except about edible food crops which is not mentioned.
I think this is also a smart idea and I would gladly follow it. The schedule looks pretty clear to me.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It’s easy to understand, it’s just a ridiculously stupid idea. If someone’s plants need water, let’s say theres unreasonably high and dry temps over a period that it’s “not their watering days”, some plants can die. At that point, you’re essentially compelling citizens to damage their own private property that they paid for out of pocket (plants) or else be threatened with fines. Get out of peoples personal lives. You’re overreaching. If anyone loved airdrie or okotoks’ idea that much, they can move there.
I like it
Good idea, go ahead.
This is a terrible idea.
Yes
Hand watering doesn't stop people from watering a lawn during the hottest time of the day. Nor does if encourage proper watering practices. Surface watering is bad for the garden
It is easy to understand - it's restricting access to something we pay for, under pain of fines. You're relying on neighbours informing on each other and trying to convince us that it's a good thing because other cities do it.
Is easy!
It is easy, but these restrictions are ridiculous. Why we did not have them before and had enough water?
Easy to understand
I don’t support it
Easy to understand.
I’m surprised this hasn’t been implemented before. Most communities already have such pro.
It is easy to understand
No
Yes. Easy enough.
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I understand during droughts or emergencies. But all summer long water restrictions use is extremely unnecessary. Calgarians are not stupid. Most people know best time to water plants is morning. Gardeners know best when they can water and how often needed. People don't water their gardens every day as you seem to think. It is like another green scam so government can control people. Sounds like communism to me. Why don't the city stop using automatic sprinkles. I have seen sprinkles go off even though it rained recently.
I already do this. The cities you mention are all on the UN/WHO grid for either 'smart cities' , 16 minute cities' or 'Net Zero 40 cities', both going toward open air prisons run by the globalists and their fearmongers. Shove these totalitarians out of here!
This is a stupid idea. Don't do it. We have lots of water. The city needs to keep our infrastructure up to date to provide water. Limiting water usage because the city would rather waste our tax dollars on pet projects then provide basic services is a very bad idea.
It is easy.
Alternate watering hours: ex.6am-8am. For those who work shift work and cannot be home between 7-10pm to water.
Providing households with physical information similar to the green/blue/black bins will be helpful as not all folks know how to search online.
Yes
This is easy to understand
Easy to understand and should be implemented.
Yes
Looks simple enough to me!
easy, yes.
Is communism and dictatorships easily to understand?
I am against water bylaws. It is a slippery slope to more and more regulations. Education is the only way to go
It's wise
yes , like it
it's clear

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yea
What happens on Mondays? This sounds like another form of control. Enforcement would be difficult.
It’s clear, but put it in the app for easy access.
you need to start at home first. Several times I have seen at the city watering property even though it has been raining for the last seven days. Sometimes I see the city of Calgary is the worst offender of water usage. you need to ensure you are using it more efficiently.
Yes, only the willfully ignorant have trouble.
It's easy to understand.
Yes.
Bad enough saying what days we can water - to also specify times for those of us that use sprinklers could end up costing more water usage in the long run. If I'm only able to turn my manual sprinkler on after 7 PM, I may just call it a night and leave it running all night - at least during regular daytime hours I would be up and able to monitor it and move around as necessary. I can see timing for overnight being put place for those who use sprinkler systems that can be set up on timers.
Overall, the Outdoor Watering Schedule is mostly easy to understand. You might want to define “address” for multi-unit properties. Condos, townhomes, and multi-tenant commercial sites may not know whether the building number or unit number determines odd/even. Add a sub-note: “For multi-unit buildings, use the building’s street address number.” “Up to three days per week” is good, but it can be overlooked in the paragraph. Add a bold line at the top of the lawn section: “Max 3 days/week per property.”
Very
Yes, I think this is perfectly understandable.
Yes I like it

Water Efficiency

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Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Easy to understand.
Specifically mentioning using inground sprinklers and hose sprinklers. Also mention duration of use.
Not required
Easy
It's easy enough to understand but it's entirely unnecessary and difficult to enforce. You want to go toe to toe with homeowners this is a good way to do it. Most of us aren't going to respond well to bylaw officers warning us about our outdoor water usage. In our household we water at 4am to prevent the water from disrupting us or the people around us. The times you picked are ridiculous.
No it's ridiculous and everyone cheats which likely causes increased watering. The city is the worst offender, and if the trees die in our park the city simply replants a new one at the taxpayers cost. I like to care for my trees and water them with gray water from my tap which unfortunately contains fluoride which is toxic.
[removed] off with your control schemes, yall make more than enough money stop treating your citizens like [removed]. [removed] disgusting
Yeah but not needed if infrastructure is handled properly by the city.
I won't comply. I feed myself with my garden in the summer months. You cannot tell me I can't water my food sources.
Yes. However, having lived in jurisdictions with similar schedules, the even/odd is not always adhered to but the number of days generally is. Don't expect perfection.
This only leads to stress and neighbours feeling like they need to snitch on neighbours. What if you happen to work on the only days/nights you're "allowed" to water? Why does new grass/shrub health matter so much more than old grass/shrubs which were also a financial investment? Don't bilaw officers have enough to worry about without adding "my neighbor watered old grass on the wrong day" to their list? Is this just a way to get more money by fining residents for using water?

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Stupid idea because you drain out the reservoir when it's full. Our rainfall changes constantly. Make another reservoir for expanding population. We don't need scheduled watering days just because other places do. Need VS Political agenda There is way too much jumping on bandwagons because it's what "others" are doing it. We pay as we go!!! I water when I need to and water early Morning or evening so EDUCATE not CONTROL.
I already water 3 days a week at 4am I dot need the city to tell me the obvious and babysit me.
Yes, it is easy to understand. I'm OK with it.
If you want to continue to receive hate mail from Calgarians, put us on a big brother watering schedule that has neighbours ratting out neighbours because their sprinklers have gone on off the disallowed schedule days. I did my part during the 2024 debacle. It didn't matter. And we all thought - this is a lens into the future - the City is going to plan to permanentlyrestrict us. IF we're in a climate emergency and 8 year old mature trees are the best front line of defence for capturing carbon, shouldn't we be able to put a hose on them every day to make sure they live?
Easy
The times suck, seriously I'm not watering at night, grows molds.
Doesn't matter no one's gonna follow it.
Yes
Yes
It should also indicate clearly which areas this covers. When people see automatic sprinkler systems running during the day in parks and businesses they're not going to follow it.
It is clear
I disagree with implementing it. Having it be voluntary is one thing, but making it bylaw I strongly disagree with. The average citizen I would argue is NOT wasting water.
Easy to understand, but ridiculous to enforce, and I believe there would be noncompliance for it.
Again, stop trying to control every aspect. STOP creating "insentive" programs that force people into complying with your disturbing agendas.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
If a person had new plants/trees that require watering often, how does that happen without triggering extra charges or complaints by neighbours
People work different schedules than 9-5 . This schedule is based on an administrative city workers schedule.
Easy to understand.
I think this is pretty clear
Why are you trying to continually control peoples lives? If I need to water then I will water and if I don't need to water then I don't!
Stop trying to control Calgarians with your climate alarmism.
Yes
My Condo unit ends in an even #. The condo complex ends in an odd #. What to do? And you use the word ENFORCE!! Really!! The city can't enforce the use of drugs in public places, or speeders on Deerfoot but you'll enforce water ! And how about the city not Losing 25% of our water due to leaks in the pipes !!
It's clear
We already have a working water schedule. What we need is a working city council!
I find it easy to understand but hoo boy in the gardening groups people are spitting mad over this! Lots of misunderstanding & perceived inequities re pools etc
I prefer not having mandated days to water.
It's easy to understand but how does this affect shopping malls that seem to water whenever they want?
It looks easy to understand.
Yes
Depends how many days per week we are allowed watering

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I would like more information on what "certified water managed sites" are. Is this something that individual residences can obtain, if they can show they are properly educated about water efficiency and following water wise practices? There should also be information about watering only as needed, as many people with programable irrigation systems water using the same schedule all summer, regardless of if we've had precipitation and/or lower temperatures. It might be helpful to encourage people to follow the schedule if it stated fines and penalties for noncompliance.
Easy for someone who is always home. Not everyone can water on an odd or even days or even by morning or night. People work, and have other obligations. If you want to make the suggestion fine, and most of the time it will work out but I don't want a bylaw officer or nosy neighbour saying you can't water except on your designated hour. ..bla bla. It's so rare that I water anyway. We use the rain barrel. There's too much nimbyism already. If someone waters excessively they will pay for it. Not very many residents run their sprinklers everyday anymore.
This is ridiculous, no one should be subjected to when they can use water.
How are you going to enforce this? You're just gonna wait for neighbors to tattle on each other? Or are you going to actually go into places in the city that are basically ignoring this?
I find that unfair, as an example when we had watering restrictions the city was watering grass and pavement unnecessarily, meanwhile we lost plants and vegetables we spent our hard earned money on
No, just stop. We don't need a schedule. I've seen city sprinklers on during heavy rainstorms or when there was lots of recent rain, do your job better. You need to schedule water use at city properties better. Are home-owners your blank check? It seems it really is easy for you to spend other people's money.
NO. I am opposed to this infringement on individual liberty. This is justifiable only in cases of emergency such as the water main break.,
We're not stupid. I reject the proposal.
Yes. That sounds great.
No restrictions. Fix the city pipes
This seems clear and fair

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Its easy to understand
Nobody’s going to comply with your [removed] tactics anyway. I will water when I need to water.
Yes
It is fine...but people have all kinds of jobs that may not allow them to follow your schedule or holidays. You are putting more hardships on the citizens.
I think the Outdoor Watering Schedule is clear and practical. Our household already conserves water by using a spring-loaded nozzle, watering only when needed, and following best practices for plants and lawns, so the schedule aligns well with our habits. I like that odd- and even-numbered homes water on specific days, hand watering and newly planted areas are allowed anytime, and exemptions exist for Water Managed Sites. To make it even easier, a visual calendar, a short summary of key rules, and reminders via email or app would help residents follow the schedule. Including practical tips like watering in cooler hours, checking soil moisture, and using timers or rain barrels could further encourage efficient watering. A FAQ section and success stories would also help clarify rules and inspire residents. Overall, it’s a positive step toward long-term water efficiency and community-wide conservation.
it is not wanted the city needs to stop growing
Yes.
We should have any schedule, it’s insane
no it is not easy to understand and I don't support any of your initiatives and cost me more money.
No
Easy to understand
Take a long walk on a short pier
yes, seems reasonable
The city needs to focus on business that waste water.
Clear and simple. Folks who care will follow it. Folks who dont, won't.
I found it clear enough

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I suppose for all the Karen's who live on 1/4 acres properties with massive lawns, who insist their grass has to be the greenest. I have a tiny lawn, only in the front yard, that gets little to no water, so the schedule would not effect me
Yes
Yes.
So perhaps instead of fear mongering about drought, or flooding you need to establish a definition of what drought actually is. But further, stop all this building and this rezoning, as your experiment has failed and to the detriment to the water main in Bowness/Montgomery. This creates more impact on the water mains when you add more water to the main than should be in there. You do not get a pass on that. Epic FAIL.
Is this necessary or a control mechanism?
I do not like this idea. It is hard to enforce and it is pain if are unable to water on a certain day. I do not water three times a week but need to water the night that the lawn treatment company comes out or it's hard on the grass and a waste of money
Morning and Evening watering makes sense. However, you can't expect people who work or have other commitments to follow a strict schedule when they can't be there!
No! Hand watering is not sufficient. Spruce trees and other large trees need to be watered regularly, and city Council and the city Democrats should be responsible if there is tree death and said trees need to be removed and replanted!
Clear.
What's a managed site? Why can't I water after 10 PM? Is Monday a free for all? Are these proposed times what's actually best to promote proper growth, or is it just convenient for the city?
25%leakage from pipes by city..fix pipes
It is easy to understand
We use very little outdoor water
Yes
It's easy enough to understand, but I hate it and I think it's too prescriptive.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Should be okay
Yes it is easy to understand
Abolish the schedule. Private property owners should not be dictated to by the City about what they do on their own property. If the City wants to be responsible for sourcing and delivering the water, then it's incumbent on the City to source enough to cover the needs of the people to whom it distributes the water. It's not the responsibility of the people who live in Calgary to ration the supply.
DO NOT EVEN think about this! We will not comply and any city employee trying to come on my property will be removed! Stop the non-sense.
Seems to be something you just get use to like garbage day
Is the cost of Bylaw enforcement calculated in this equation? More rules, more Bylaws, sounds like the incremental creation of an oppressive state in a city that used to be safe and free. (At least less expensive) People need to be able to care for their outdoor living spaces because it's unsafe to use city owned green space.
It's fine.
Easy to understand, but makes bad neighbours because now you have some enforcing or reporting others not following the rules. We should be concentrating on building communities, and not causing rifts.
it's easy to understand but it's not a good idea. It doesn't take into account of when it rains and when it doesn't and if people are away on vacation, etc.
The “clarity” problem isn’t the watering schedule, it’s the City’s credibility. Calgarians understand rules perfectly; what we don’t accept is being lectured about efficiency by the same administration that ignored infrastructure until a feeder main burst, wasted massive volumes of treated water, then told residents to ration and repair the damage through higher bills. Now we’re told outdoor schedules are about “resilience” and “optimization,” when really it looks like another attempt to shift consequences for municipal failure onto households. It’s hard to take conservation messaging seriously when the City is simultaneously announcing $1.5B in water projects and trying to borrow over $1B, repaid through OUR monthly utilities, because you didn’t invest responsibly in the first place. The schedule isn’t confusing. What’s confusing is why residents are constantly expected to change behaviours and pay more to compensate for problems caused by City mismanagement. Before refining the message, refine performance.
Maybe

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Not applicable
It’s clear and easy to understand perhaps add more colour to make it more fun.
Definitely a good idea. We see it in many other cities. It makes sense.
Yes, it is
Yes
No
yes, it's easy to understand.
We don’t need an outdoor watering schedule! How will you store water for the years of drought?
It is clear as written
Yes.
Yes… easy to follow. But will it be enforced??
Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Yes
no, it is not enough clear
It is a stupid idea. My plants will get the water they need. If I can't water on Tuesday I will water twice as long on Wednesday. I will use the same amount of water, probably more. If I can water tomorrow I might not water today if it might rain. But, if I can't water tomorrow, I will water today even if it will probably rain. Even worse, it makes for bad citizens and pits neighbours against neighbours. Some people know the schedule is stupid and will water anyway. The neighbours see and either snitch (Not great for neighbourly harmony) or the concensus becomes that city rules are irrelevant and don't need to be followed. We will also need [removed] agents to go around the city to enforce the rules - a great way to waste lots of money and [removed] citizens. Water use can be best controlled with a pricing (Preferably tiered) mechanism. Then people will decide what conservation methods work best for them. Instead of fighting with neighbours about who is watering when they will ask "What do you do to keep your water bills down?"

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Good
A permanent outdoor watering schedule to respond to drought? So what you're saying is that we are in a permanent state of drought. And because other municipalities have implemented this tactic, that precludes its justification. So you're going to do it. The end
Outdoor watering schedule should be only recommendations, but not in Water Utility Bylaw. If it would be in bylaw, what happens if a household miss assigned day and watering lawn/tree at the next day? I think recommendations will be enough.
I think it's fine
Yes but it would need careful and prompt enforcement for those not complying
Yes.
Ok
It is easy to understand. However, restrictions need not apply in a wet summer. During drought conditions, sure. But if levels are consistently high, restrictions should be relaxed.
It is very easy to understand.
Yes it’s easy to understand. The city should promote the removal of grass and replace it with non water using plants. Grass is a waste of water and fertilizer and weed control which is toxic for the environment and animals. Outdoor city bliss should be replaced with more plants and less grass.
The schedule is easy to understand but I'm against it.
Just not doing it?
More education
yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
I am not sure how you would go about enforcing this. When we had water restrictions I feel like rules were not enforced and so no one cared to conserve after a few weeks. So I am not convinced this will be effective.
Ridiculous idea
The information appears to be clear. Recognize that it will take time to run smoothly. That is, some people won't remember what day they can water (just like they don't remember what day to put garbage bins out). Having very simple practices will help, but it will take time.
I don't agree with this - as I've stated previously, having to pay for my water usage and all of your associated user fees is enough that I do not currently over water my lawns.
water scheduled DAYS is fine, tired billing is not.
Personally I'd have to google what a spring loaded nozzle is so maybe more clear language around that.
I don't think I used less water during this schedule in the last shortage. It just made my life way harder because I had to schedule myself to be home when allowed to water
No. Not doing it at all would be clearest thing to do, frankly. Do you have any questions? Do you understand?
Yes I like that idea.
The Outdoor Watering Schedule is easy to understand. What is the "Water Managed Sites program"!?
Not easy, make it accessible for visually impaired
It seems to be easy to understand
Yes but what is a Certified Water Managed Site? We water in early morning when the temperature is cooler + there is less wind. We would not support a change in these times.
The schedule is easy to understand.
It is easy enough to understand (by me).
Yes

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
No it isnt. Ive never seen anyone follow it. Simply encourage people kindly to water at ideal times to minimize waste.
I’m for it.
It's easy to understand
Yes
I think it restricts the availability of water too much. Would likely bring in more money and avoid any enforcement just charging a significant amount more money for large users.
I feel it is clear
Not sure I care. I have no lawn. Sounds like another socialist agenda
Yes! Love it!
Easy to understand.
Stop having stupid ideas
I understand the concept of an even/odd-day schedule, but the watering hours might be confusing for some residents. A 15-hour window may give the impression that running irrigation systems all night is acceptable or encouraged. Providing clearer guidance—such as recommended times within the window and explanations of plant-health considerations—would help prevent misunderstandings and promote more efficient watering habits.
Yes it is easy.
I have not seen people water excessively in Calgary except for automatic sprinklers running when they don't need to be.
yes! only one suggestion - not sure a 'spring loaded nozzle' is common language. could it be clearer or plainer language?
Is is easier to understand. I still think that there should be a limit of how long you can water like we did during the pipe failures last summer.
I’ll water when it is needed.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
No, Watering needs to be done when it needs to be done. Not on a schedule. Watering grass needs to be done when it needs to be done just to have it maintained - not only when it is newly planted.
Not interested. in your"research and experience"... that's what got us in this situation. I will use what I need, when I need to, to properly keep my yard in good shape, as I planted it and payed for it. You seem to think that we are morons and purposely waste water that we pay for.
No
Yes, this layout is simple to understand and I approve the layout.
Yes, schedule is for sprinklers i believe
Seems clear to me.
Yes
I'm curious to see if the schedule changes behaviours in Calgary. The planned schedule should not impact the beauty of the city and I would be willing to follow the schedule.
Looks terrific. How are you going to reinforce it???
Do not put this type of schedule in place. Let me water when I want. Do not control users for outdoor watering
Yes but we should stop obsessing about having lawns , we should have a more first world country approach, can see how Singapore , European countries do it
There needs to be a clear exception for watering food crops by ANY method on any day for Calgarians growing their food.
Yes
Yes, it is easy to understand.
Very clear.
Yes, I think it is clear. Other cities like Victoria have done this for decades.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
This is great. I would even ban any new irrigation systems for lawns and encourage households that have them to tear them out. Also provide an education program to change the culture of green lawns are beautiful to green lawns are wasteful, and change the culture to understand that brown lawns during drought are resourceful, resilient and acceptable.
Watering at night is not good for gardens
Very clear to understand.
It is great
ਮੇਰੇ ਅਨੁਸਾਰ ਇਹ ਕਾਰਜਕਰਮ ਸਮਝਣਾ ਆਸਾਨ ਹੈ।
Love this!! Super easy to understand
Outdoor watering restrictions are a good choice
For me, it is very easy to understand.
yes, it's clear.
There are some gaps: Where do gardens fall in this? First section says lawns have to follow the schedule. 2nd says you can hand water/use a watering can on gardens. It's unclear when an automated system can be used on a garden (which is not a lawn).
It's easy to understand, but I worry it would encourage more people to soak their gardens/plants at night and end up harming them without knowing why. Watering at night can increase fungal infections (ex. powdery mildew), rot/mould, slugs, waterlogging etc. Watering around 7pm is fine in the middle of summer when the sun sets late, but may need to change as the daylight hours decrease. If you're going to implement a water schedule it should be with an information booklet/caveat against soaking plants at night. Unfortunately this limits most watering to the mornings which isn't always possible for people who work in the mornings, and don't have the privilege to afford timed irrigation systems.
Answered in previous survey.
Yep
Get rid of this - it is government overreach and my taxes are way too high for me to be willing to have you overstep like this.
Stop!

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
using rainwater if possible.
Kids' pools/activities
no.
It doesn't say edible food crops above
Not that I can think of.
being abler to fill up pools wen need be due to evaporation and from usage.
no
FOR HEALTH, MEDICAL & SAFETY SURVIVAL REASONS.
I am not able to think of anything
No.
Using water to clean outdoors (garages, sidewalks, consrtuction, etc), washing vehicles.
How does one "defend" newly planted grass or trees/shrubs if they are presented with a fine?
no, but I think other things should be explicitly called out as not allowed anytime during drought (such as washing your car)
Remove restrictions.
No.
If really serious, eliminate any (most?) allowance for watering grass, i.e., no new homes to plant vast lawns. Some (small) tax allowance for getting rid of lawns?
Not that I can think of.
None.
No.
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Trees in particular need supplemental watering for 2-3 years after planting, so “newly planted” needs more detail. And grass should should not be permitted in new landscaping at all. It’s not an appropriate landscaping feature to be installing given climate change and the water challenges we face. People who buy new homes should expect to have drought tolerant landscaping as a given, and developers need to be required to do their part in this way.
No.
No
water from the rain barrels (which I guess would be hand watering)
Can't think of any.
exempt from watering restrictions when additional watering has been mandated by a certified arbourist as a requirement when treating specific diseases or illnesses.
Limitations to Large scale planting for residential/aesthetic purposes. For instance, the median lot size for a residential property in Calgary is 0.XX acres. If a landowner chooses to plant and grow grass on their lot, the "no-limit" watering exception should not apply to yardage that exceeds the median property size, unless this resident is willing to pay an additional watering fee. While I understand the value of proper landscaping against erosion and sediment/dust movement, it is not fair for developers and landscapers to contribute in excess to water use during period of drought, or potential drought.
Perhaps water blasting / leaves cleaning of eavestroughs? My personal choice is cleaning these by hand.
This is stupid, ridiculous and impossible to police. Pull your heads out your [removed] already and repel the [removed] blanket zoning already. DO YOUR [removed] JOBS!!!!!!!!!!!!!!!!!!!!
Food gardens watering by can may be difficult for disabled or elderly. Is there and exception or consideration for those. A sprinkler on a timer during a specific time of day?
Home improvement/diy use (concrete, landscaping, etc)
Hand watering should be the ONLY exception, except during a fire.
Watering lawn with sprinklers to be still allowed
Why only spring loaded nozzles? I use a watering wand, I turn the water off between watering areas, my wand would be outlawed??

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
What if people are away from home? I have my garden on a drip irrigation timer for this reason.
It seems like this mainly applies to watering yards, but I hope it wouldn't encourage people to demonize parents letting their kids have some water play on hot summer days.
N/A
Calgarians are against water restrictions and watering schedules.
No washing vehicles at home period!!
You are very good at thinking this through... I can't think of any other exceptions.
N/A
I think these should be the only exclusions.
No
cancel it
This is a great list of exceptions.
This is a great list of exceptions.
Hand watering only!!!!
No
Would this also include watering fresh concrete to ensure it stays hydrated during the curing process for driveways/walkways?
automobile washing, not everyone can afford going to a carwash
yes
NOT sod.
Watering in trees and shrubs in the fall to help them survive the winter better
no
no

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
- what about cleaning crops? Many may choose to wash their root veggies with the garden hose rather than do it inside.
What about automated garden irrigation
none
residential use
Small fountains should be excuded. They have low evaporation and support wildlife with drinking water. Instead of saying water features, include size, so that a small birdbath type fountain isn't in the same category as a giant water feature
Seniors? or establish a Water Angel program - similar to snow clearing
Perhaps city could provide watering bags for newly planted trees.
no
No, and please fine people for washing their own cars/RVs and boats.
I would include guidelines about what constitutes "newly planted". Within two weeks? Within two months? Within a year? If this is left open to interpretation, it will be ignored.
Not at the moment. Any water from outside city supply should also be exempt? example rain water, but that's likely water can anyway.
No I think this is fair
No.
Don’t have a schedule, provide economic incentives by charging less for low water users and more for high water users.
Washing pets outside,
A moisture meter would also help provided that it is not too expensive. If the soil is moist enough, there is no need to water anymore.
Can't think of anything else
No one should be allowed to have "newly planted grass".

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Nothing should be excluded. I don't want my yard looking like the yards of the immigrants living around us that do not take care of their houses and yards. Our area looks like we live in a slum.
all edible food crops? (vs newly planted) Planters are also much more of a thirsty place for plants since they can't draw on the deeper water reserves in the ground.
Looks good to me.
Watering in trees for over wintering should be any day of the week and not restricted to a schedule. Availability and weather may interfere with following a schedule and risk compromising the trees. Yard maintenance can interfere with a set schedule and also lead to compromise of the property.
Including exceptions to allow the watering of edible food crops any day and time would be a fantastic idea. However, I do not see this exception for watering edible food crops on your schedule at all. Hand watering is very difficult to do when you have a large garden around the perimeter of your yard. It would take 2 hours. I know as I used to do this. It is much easier to just limit the sprinkler to the narrow sections around the perimeter of our yard that need water and then move the sprinkler around than to have to stand outside watering with a hand held hose or a watering can. I cannot waste this much time watering our garden when I have small kids to take care of. However, I need to water it since we use our garden to provide fresh produce (fruit and vegetables) for our family that we can't afford to buy in stores.
Homeowners contributing to Tree Canopies, should be compensated for maintaining and watering their trees. The City should also be responsible stewards and maintain all trees on City property, thereby contributing to the City's Tree Canopy.
Outdoor food gardens at home or community gardens.
How will you enforce this?
No. I also believe that you'll run into challenges with enforcement of the "newly planted grass" piece.
this is a stupid idea and should be shut down before it starts

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Bird baths and kids running in the sprinkler on a hot day
no
no. dont make it more complicated or add more exceptions or it just becomes watered down - haha
No.
Maintaining pond features that have living organisms (animal or plant). Low drip irrigation systems could be a further exception (users likely only activate overnight anyway).
no
I think that covers everything. There are probably going to be some that have just put in new lawns that may find problem with this, but maybe we should be promoting lawn free yards.
Those seem plenty generous.
These are the major ones, none to add.
No, we don’t need this period.
No other exceptions are needed. I think the City needs to discourage the planting of grass, other than native species that are drought tolerant.
If you are using a rain barrel then you don't need to limit the days.
Nothing comes to mind
Children’s water play (eg sprinklers, kiddie pools).
How will you handle use of sprinklers for kids’ play? My kids enjoy the sprinkler on hot days, and will at times move it to the trampoline.
Not that I can think of
Children running through sprinklers or having a water fight.
Exclude lawns
Really encouragie using rain barrels. I have never watered my yard with city water.
Are there any businesses that grow flowers or other plants for others?
no

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Yes. Trickle watering mature trees is very import to their health. When we had the outdoor watering ban in 2023, a mirad of pests attacked the distressed trees, killing many. Not a great way to look after our living investments!
No
Only filling and cleaning bird baths.
what about mobility challenged people who are now forced for fill up their water by hand and walk over to where they need to water something.
There may be, but I can’t think of any.
Hand watering a yard that has flowers with a watering can is not practical. Usually you have flowers next to bushes and trees. Should be able to do water all at once.
Yes there should be exceptions for people growing food.
I think these are great!
Window washing.
Hand watering of native plants
I do most of my watering by hand using my rain barrel. Sometimes I need to fill up my barrel from the tap during times of drought this should be considered as an exception I think.
Not at this time.
Not that I can think of.
If someone has a drip watering system for planters/hanging baskets or similar, they probably need to be able to use this more than 3 days a week.
Can’t think of any.
No, it's covered clearly.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Yes. Several practical exceptions would make the schedule more equitable and environmentally sound: • Edible gardens using drip irrigation or soaker hoses should be exempt, as these are highly efficient and support food security. • Tree watering beyond the “newly planted” phase should be allowed. Mature trees are critical infrastructure for cooling and climate resilience, and they suffer quickly in heat. • Accessible accommodations should be included—for residents with mobility issues who rely on caregivers or specific watering times. • Residents using captured rainwater should have more flexibility, since this does not impact the potable water system. • Properties with certified smart irrigation controllers that reduce consumption should be allowed additional flexibility, since these systems already optimize watering times. These exceptions support conservation without unintentionally harming trees, gardens, or vulnerable residents.
You need to consider how difficult it is to water our gardens with watering cans for SENIORS!! Carting watering cans around the yard is WAY TOO DIFFICULT for most seniors to do and can cause serious injury which ends up costing way too much money! I think that watering grass should be penalized for over watering as with folks who put their sprinklers on and leave them to run without setting a timer, but watering food crops responsibly should not be. Encouraging people to get rid of grass lawns would be helpful. People who use automatic sprinkler systems waste too much water as they go off even if it is raining outside!
Are there any groups that need exceptions? E.g. seniors may find the evening watering hours late for them.
People need to be educated on less raking, less grass and more natural low water plants!
No thanks
In the spring vegetable gardens should be considered along with newly planted grass and trees etc.
Children playing with sprinkles, water toys Shift workers who may have odd hours that would prevent watering during the allowed tome
Please be sure to spell it out that watering edible food crops is permitted anytime.
Ha ha ha. The city won’t enforce any schedule effectively, nor will it follow the ‘rules’ itself.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Hand watering discriminates against those that don't have the time or mobility. Are you suggesting we should hire someone to hand water if disabled or not have the time? Better education on how to water established yards using sprinklers would be better Low flow sprinklers and irrigation systems are ignored?
Who is going to enforce when the vegetation was planted? Are we setting up a snitch a line for neighbours to rat on each other?
i am assuming that if people use rain barrels - they wont get harassed by the water police
Not at this time. But people should not be planting grass to begin with!
High efficiency irrigation systems; I.e drip systems
Should consider clarifying pools/sprinklers for children
hand watering is ridiculous if you have a large garden. In addition, elderly or people with physical limitations are going to find it difficult lugging a watering can around and refilling it multiple times. You're going to make it more difficult to have gardens, which is a source of joy and stress relief for many people. In addition, you are providing food and shelter for insects/animals. The whole ecosystem could be affected in a negative way. Sounds like BIG, dictatorial municipalities.
Nope.
As a vegetable / fruit gardener (who hand waters with hose and nozzle anyway) this is reasonable to me. If we could do other things like wash our windows on our allowed day then that would be about all that I would be concerned with personally. I have very little lawn left and since it's in the front and shaded, I don't water it anyway.
Playing with kids
Some established plants need water more than others, but mostly this is okay.
The entire program/schedule should be eliminated and tax payer monies invested in roads, infrastructure, reducing crime, etc. Aspects that are actually important.
No
Yes keep cleaning police cars and city buses. Kiddie pools, especially on hot days.
Not that I can think of

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
None.
newly planted plants, including perennial plants
No, I would take new plantings and food crops off the exception list if not hand watered. Easier to police and why the exception? People can do this kind of watering in the evenings.
No
NOthing comes to mind.
I'm not sure how you could accommodate people with odd work shifts. Maybe it's not a big consideration.
No, that covers it.
It would take me hours to hand water my trees. It is not feasible for me.
What about maintaining our existing tree canopy. Can we also put a backyard fire restriction in place to lessen the likelihood of needing water for emergency calls?
No exceptions for lawns, ever
Nope.
Kids toys
No
Periodic cleaning of decks, patios, driveways,etc - perhaps in spring and fall
No
use a watering schedule only when needed not because you think we may need it sometime in the future
No comment
Kids water toys
Agree
Nope
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
There are other outdoor water uses, how are they aFfected? Washing windows, siding etc.
No
Allow drip irrigation of planters or potted plants while resident is absent from residence for holiday.
Seems reasonable
No absolutely not., we will not comply
It looks great
nope
I don't see an issue with the schedule system that is presented above.
Does the schedule take into account any water based cleaning , that may only occur a handful of times per year? How would that be managed? Ex: annual siding cleaning or patio cleaning
No, I like
None
Hand watering good idea and allows specific plants to get water they need, also vegetable gardens. New trees/shrubs can also be hand watered and no general exemption should be in place (unless an entire yard/project planted / not individual random plants)
Watering established trees such as spruce that are more visibly affected by drier conditions We don’t have AC. Sometimes we use a sprinkler as a thermal control for our children
You can not hand water a 20 foot new tree or 100 feet of new hedge or a 20 by 30 foot garden or 1000 sqft of new sod.
Filling of small kiddie pools.
Should be able to water with garden hose with nozzle.
No
It makes perfect sense to me.
Maintaining outdoor ponds

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Yes outdoor cleaning activities
Yes. Cut down the hours allowed on your days two early morning or late evening and no overnight. Eliminate sprinkler use during severe drought because it will seem unfair when some people who have inground sprinkler systems that they turn on overnight when no one is watching and their grass is beautifully green, whereas other homeowners grass would be brown.
Nope
Newly planted perennials
no
No
Everything
Exception for newly planted grass? LOL
Flowering plants. You clearly want an ugly brown cityscape
Looks fine.
Please don't fine me if my dog gets skunked and needs a bath. Are you exempting any water related children's fun like a slippy slide?
No
How do you distinguish hand watering? How do you know if they planted new grass?
Hand watering should be included in the schedule.
Having the ability to change the day and time if needed to accommodate other things that are happening in life
No I think this covers everything
What about shift workers, these times don't always work
no

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
There is no reason to encourage anyone, anywhere to continue planting grass. Let's get people educated on what a waste of space that is, and stop allowing water to go to that purpose, when there are now so many other options for what people can do. In fact, only place the exception on newly planted ground covers that AREN'T grass.
Wind, if a home's watering day is too windy, they should be allowed to water on a different day. Some neighborhoods are windier than others.
Filling a water bag that is on a tree I should be an exception as it is an efficient way to keep your tree watered using minimal water
No
Clarify what else is allowed (ie car washing, pool filling etc) and any restrictions on those sorts of things. Like nobody should be hosing off their motorhome at 2pm on a 30* day. That's just inappropriate.
This is good.
Newly planted trees, shrubs, etc should be hand water only as well. See too many people with new sod turn on a sprinkler and leave it on for hours watering it.
No
No, it's good
NO
Cannot think of any other exceptions.
I don't own a daycare nor do I have children, but perhaps daycares and schools were children are outside playing on the grass could be the exception.
All outside things that grow.
What about recreation? What if my children want to run through a sprinkler on a hot day?
Exceptions for filling small pools, sprinklers or children's water toys during heat waves.
Your draft is not clear on edible food crops/gardens. It states that handwatering of gardens is allowed any time, but seems to suggest that is the ONLY way you can water your garden. It states "Lawns" are on the water schedule - but maybe it should say "Lawns and gardens".

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
mature trees require a lot of water. spruce trees especially. there must be special allowance for them.
None come to mind.
No
No.
Why are you giving a break for newly planted grass on the one hand and encouraging people to plant anything but grass on the other?
Hot weather exemption so your lawn doesn't get roasted
- kids playing in sprinklers should be exempt - using a hose to water plants should be exempt (a watering can is too small)
no
Kids playing in the sprinklers or what about kiddie pools, these are fun, cheap summer fun for kids
Nope
Yeah, using a hose attached to a water barrel.
I appreciate the exemption.
Animal needs should be considered as well.
hand washing outdoor furniture is also needed
No
not aside from the above
No.
Not that i can think of.
You may need to limit the definition of edible food crop. If I plant Saskatoon berry bushes around my yard does than give me the right to water the area as I want without repercussions as I can make the argument that the Saskatoon berries are edible?
Hand watering a large garden is not that easy. This should be changed

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Bird baths.
No
No.
Kids play exception
ANY exceptions should be allowed. Telling me what day(s) I can water and what times does not work. Your restrictions do not necessarily fit into every person's life and schedule.
Why are established plants that may suffer from drought excluded. People pay a lot of money and put in hours of work to have a nice looking yard.
Hot dry weather should be an exception in some circumstances.
Would this also apply to owners with pools etc. for maintaining those luxuries during the summer
No.
Sprinklers where children are actively playing should also be exempt.
No
I am not convinced we need to support newly planted grass. I would rather we encourage other ways to beautify our outdoor spaces. How will the City monitor newly planted grass?
Stop it.
No.
That sounds fair, as long as gardens can still thrive (especially food people grow)
Is a vegetable garden considered to be "edible food crops"? If not, it should be, as a garden should not be subjected to the same restrictions as other things.
If you must do this I would exempt hoses as well. Just have specific days for sprinkler use. Whether I am using a hose or a watering can I am placing the same amount of water on the garden.
no

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Children playing in sprinklers
Could be an exception for washing pets as well but this would be minor use I would think.
Edible food crops is missing from the infographic.
No - that seems reasonable.
no
So I can't use my hose to water outdoors, but I can use the same amount of water while hand watering? Make that make sense! How are you going to enforce "newly planted" plants?
No.
No other exceptions are needed.
Absolutely no water should be used to wash sidewalks or driveways or to wash vehicles at home.
No
Please allow birdbaths and small fountains that support local wildlife.
No
No
The definition of "newly planted" ought to be tightened up.
I am good with these exceptions
Those seem reasonable.
no. older plants can be watered at night and on the schedule
No.
No.
Plants that aren't edible help in gardens that include edible food crops.
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I don't think hand watering should be an exception, as it's still using water for outdoor use. This should be applied to all forms of outdoor watering to reduce confusion and debate. Other exceptions might need to be cleaning or providing water to people who are raising premitted animals for food (such as chickens, eggs, bees).
Does hand watering include the hose with wand or just watering cans.
Kids playing in the sprinkler should be allowed if not for too long.
Certainly need to make exceptions for older or less-abled people who are simply no longer physically able to hand water.
Yes, the time restriction is centered on a 9-5 worker only using water at their residence. It penalizes those that work other schedules and have a garden not at their home.
I doubt anyone needs to water in the middle of the day, regardless of the method.
Yes. Exceptions for households that do not use municipal water for irrigation. I currently water my grass with non-municipal water and I don’t want bylaw after me if there are water restrictions.
Just allow 3 hours in the morning say 5 to 8 am. For people that are shift workers.
irrigation system - drip watering.
Where would outdoor pools fit in - large ones and kiddie pools? On hot summer days can you fill a kiddie pool any day or just on your watering day.
No.
Watering for health and safety reasons (e.g. mitigating dust or erosion on properties). Filling or maintaining water features like ponds that support wildlife or microclimates. Emergency landscaping or rehabilitation projects following disasters. Watering for community gardens or shared green spaces with food production.
This seems sufficient. During the water restrictions people were filling their water barrels/ buckets with city water to make it appear like they were hand watering, I'm not sure how to avoid this.
None I can think of.
no, hand watering is very broad exception
kids pools

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
No
NOT THAT I CAN THINK OF.
No.
No
Very good.
What impact does this have on cleaning items outside on the lawn? I use a pressure washer to clean pots which uses less water overall due to the pressure than cleaning them indoors. Is that now banned?
Eliminate restrictions.
No
Exceptions for hand watering seem like nonsense. If there is a demonization of outdoor water use then put outdoor water use on its own meter and demonize it and reap the result. Having carve outs is a recipe for division of the population but not unexpected from typical left leaning governments. Saying one neighbour who's home happens to not have irrigation system can water whenever they want is an invitation for the other neighbours to resent that person. It is the same as when the Trudeau Federal Government did a carve out for heating oils for the carbon tax except highly visible. Government policy isn't that hard. Focus on freedoms not central planning.
None.
All trees should be included. Not just newly planted. Trees are critical. They should be watered as needed.
None that I can think of.
Some recommended water time estimates should be provided for exceptions such as newly planted grass, trees, shrubs, and edible food crops.
no
i will NOT curtail my usage at all..
How are you going to enforce this without additional expense?

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Adding water to fish ponds.
No
Handwatering I'm ok with, watering trees/shrubs and edible food crops also good. but nope, new grass SHOULD NOT BE INCLUDED. New grass is a terrific waste of water, and will likely die in a few years anyways.
No.
No.
How long does “newly planted grass” be watered? Who is monitoring that watering will not continue after this period? Why would there even be “newly planted lawns” when drought tolerant plants would be encouraged over lawns? Same questions go for trees, shrubs and edible food crops. Having said this, planting of these should be encouraged to maintain urban canopy that “cleans” the air we breathe.
NA
No
What do you mean by "newly planted" trees, shrubs and grass? Sod should be watered well for an entire season after it has been planted in order to maintain its long-term vitality, not just for an arbitrary few weeks.
N/A
no.
No
No.
None
No.
All of these exceptions and rules require neighbors whistleblowing on each other. Enforcement becomes combative.
Hand watering with on off button on nozzle. Same as spring but modern (spring loaded faucets are not as common).
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Hard to enforce. How do you deal with a grass repair. New shrub age... this year or last.
No.
what about if someone needs to maintain a hot water tank? Does that count?
no
All plants and grass should have opportunity to be watered to prevent bug infestations, loss of healthy lawns, and tree damage. Many cit of Calgary trees and Boulevards were destroyed with last water exte ded restriction costing thousands to replace lost trees.
Deck cleanings and windows
Grass should be removed from the exception (newly planted or not).
I will grow a new tree every week
My house.
How would you track this exemption? How would a tiered water metre know that I am watering new grass, new trees or growing food??
My understanding is that is only applies to watering gardens, lawns, trees, and plants and not to general outdoor water use for things like children's play, cleaning, and, construction. With that understanding I think it's fair.
WHERE DO WE GET THE WATER FOR THE HAND WATERING? WHAT IS THE DIFFERENCE BETWEEN HAND WATER AND NON HAND WATERTING?
We back onto a green space/environmental space. Sometimes this area is so very dry that some additional watering of lawns that are adjacent could be beneficial from a fire standpoint.
?
Nope
exceptions in ample water times
Is the city of Calgary also going to have mandates in place for Parks?
None.
Scrap the whole regime, do not do this.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Those ones are very reasonable. Maybe one small kiddie pool, until certain diameter??
Mature trees need additional water too or could die off and become a hazard.
There are none that come to mind.
Given that I have the same responsibility to maintain my yard as I do clearing sidewalks on behalf of the city and managing (including watering) their right-of-way in front of my property I should have the same allowances to maintain it: namely, whenever and however I want.
No
spring cleaning home exterior
Even these exceptions would require clear guidelines to avoid misuse. Everyone seems to have their own Interpretation and stretch them to be self-serving.
no
I think there should be a restriction as to how long new plants can be watered daily.
No
No.
No. I do like my perennials and flowers, but I use the water from my rain barrels to water them.
It shouldn't be there at all - crazy idea, no one will remember.
Possibly kiddie pools when there is a heat warning in effect. We have access to a nearby splash park but not every household has that luxury.
There should be no limits on outdoor watering
Here is a crazy idea… let's not have these rules….we are adults after all.
If there are exceptions for food crops, that would be amazing. Again, please encourage efficient watering. Drip watering is amazing! I also believe that watering grass should be discouraged and that there should be lots of incentives for drought efficient yards.
No limitations. At all.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
When you get commercial lawn treatments ie, weed control, fertilizer, pest control many of these program require watering product in within a specific time. You need to allow these to occur as many of these products assist with water conservation. Also your rules on window washing are a bit vague - why can a commercial guy come in yet an individual can't use a bucket squegee and cloth.
Seems reasonable as presented.
None / these exceptions are reasonable
no. also needs to apply to commercial addresses
None comes to mind
Families - I am all for following a schedule and using our dedicated days, but would like the allowance to water during a hot afternoon - while my kids are playing at hte same time.
kiddies pools especially when its really hot not everyone has AC and it could be the only way for families to cool down .
these exceptions are appropriate i can not think of any others
Cleaning cars or driveways, patios or house siding, could be on a weekly or bi weekly schedule and limited by time as well, 20 to 30 minutes. Calgary can be very dusty during the dryer months and some preventative maintenance on outside structures could be desirable .
You say spring loaded nozzles are allowed. I don't use one of those. I have a regular brass nozzle and I fold my hose tightly in my hand as I move between plant pots or trees when I am hand watering so that I am not wasting water. I would hate to be ticketed because my nozzle is not spring loaded.
Health and safety issues where cleaning is needed, such as with lots of birds and bird flu circulating. Hand watering seems to really favor the wealthy/those with time.
No
This is ridiculous.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I use a water barrel as I mentioned before and majority of my water outside is by the water barrel if we have enough rain. I have two cubes of water that I use for outside and I haul buckets all the time. For my garden I use that as well. I don't think any other exemptions are needed.
I think the exception should apply to everything. New grass and plants can take hold with being watered 3 times a week, and for trees, the watering bags at the base should be mandatory on new trees
Would there be schedules for outdoor cleaning (windows, siding, cars, etc.)?
Barring commercial needs I'm not aware of, it makes sense at the residential level
No
What about kids play? Playing outside in sprinklers and water is something that kids have done for ages. That will likely be completed outside of the water hours. Should kids get a bylaw infraction for this?
Can't think of any other ones at this time
Apartment building balcony flower watering? I can't imagine balcony flowers use up too much water?
Folks who get rid of their lawns should receive an incentive. (Free water barrels?).
Perhaps some variability for cleaning homes and/ sidewalks from seasonal conditions such as spring cleanup.
I don't see edible food crops on the schedule. Does it mean it can be watered with a hose at any time?
Exception required for those that use on/site rain water storage for that specific property.
I think the hours should be shorter and allow less for lawns period. We need to convince people to start moving away from lawns.
Exceptions are silly. How long can you water the new stuff for? A week? A month?A year? Just let us keep our yard from dieing.
What about washing your vehicle
I do not support an outdoor watering schedule at all. In the heat of the summer, 3 days of watering is totally insufficient to keep flowers and vegetables alive.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Either rebate or schedule, not both
Not required
Using an efficient irrigation system that limits water usage to number of minutes rather than certain days
No
Nope that works
No
I don't think newly planted grass should be included unless the grass planted is native to this area.
Not at this time
Everything should be excluded. You cannot factor in direction of the sun / garden, nor the amount of moisture needed.
none
Timers for drip irrigation. I use less water than if I watered by hand.
No
Condo Bylaws dictate that our windows must be washed at least once per year. That is at each Owner's expense and using own taps whether cleaning them ourselves or having to hire a company which also uses our taps. This obviously increases the water usage higher and associated higher costs. Don't know how to remain lawful without then being penalised by higher charges.
Filling of child’s pool for cooling down without air conditioning.
not right now
With the summer being short and weather at times hot, another exception should include kiddy pools.
Short periods for children to play outside in the water
I think the man things are covered

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Everything needs to have an exception. Calgary residents need to be able to look after their property the way they need to look after their property. This schedule is terrible for night-shift workers.
No
Hand watering use same amount as efficient sprinklers
How does someone hand water a whole large vegetable garden? This is silly. There should be full exceptions for watering gardens.
Yes, people that are preoccupied on their specified night, maybe start with an honors system and specify no more than twice a week.
No
I just wonder what ‘newly planted’ counts as. This year? A large tree needs serious water all year and even grass can take a serious amount of time to establish.
It's all social engineering to control the population
No
Lawns
No other exceptions
People who are away for work for certain days and can only water weekends, or on there week off.
No
no
Bugs like chinch
We wouldn't need this if you'd stop approving new residential developments that increase water use.
Exceptions due to construction in the area. Excessive dust/construction dust needing to be washed off plants to prevent damage.
People with south facing lawns. Or timers.
Kids actively playing in sprinklers - grass gets watered at the same time.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Do not limit number of hours we can water at night
Nope
Yes, drip irrigation on timers. They use way less water than hand watering, are way more efficient as they target the roots, but do require daily drips. I run mine for 5 mins a day and my veggies are amazing.
No
Where would power washing, etc fit in? There is so much water expended washing siding, driveways, etc that seems largely unnecessary.
No
Not that I can think of.
In in fact don't use much water, but I see clearly where this trends and I will vehemently oppose it. You will never normalize water rationing for compliance control.
filling of pools/hot tubs
I am firmly opposed to a schedule. This is infantilizing overreach.
The exception should also include when you are allowed to break those exception. None peak hours, time of day when it provides the most good.
Don’t do this.
No
If the city went with a tired approach this would all be redundant … think about it.
Shorten the watering time, and reduce the watering days to 2 instead.
This is good.
No schedule needed.
Large gardens
No.
These are enough exceptions.
No - except newly planted grass should not be encouraged! Try native fescues instead.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Washing cars/bikes/house.
Health surgeries sometimes needing to shower more often or actually flushing a toilet more than once per usage.
Hot weather management (kiddie pools, kids sprinklers), especially for people who don't have A/C or a means to cool off.
Think this component is fair
No.
No water schedule
No
NOPE.. IT SOUND GOOD TO ME..
In terms of exceptions, I think the City should consider families with larger yards, multiple trees, or established gardens that require more frequent watering during heatwaves so plants don’t die. Households with pets that use outdoor areas, like dog runs, may also need flexibility for cleaning to maintain hygiene. Another exception worth considering is allowing additional watering during periods of extreme heat or poor air quality, when dust and dryness can create hazards or damage plants beyond normal conditions.
Nothing comes to mind at this time.
Edible food crops are not mentioned in the draft schedule. It should be clear where they fit.
Gardeners should be exempted. PERIOD.
No
I think watering trees should take priority over watering a lawn, as trees contribute to the city's health more than lawns.
That covers it (washing cars, power washing windows, driveways and exterior walls shouldn't be included with hand watering). Perhaps filling a small pool for children on hot days should be included.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I think newly planted needs to be defined and once again I think doing days is just going to confuse, just make it time-based and they can water the trees whenever within those hours. Food crops should not be excepted - I am an avid gardener for food crops and it's perfectly reasonable to expect them to be watered non-sunny times of day. The more exceptions there are the less uptake of good behaviour will happen.
That should cover it.
I will ignore the schedule & water my plants as needed.
Zero restrictions
Gardens that contribute to biodiversity, not just food production. We need to support wild life and pollinators and gardens that grow a wide variety of trees, shrubs and flowers with basically no lawns should be as exempt as vegetable gardens. Also, we need clarity if vegetables are mixed with ornamentals and if we have fruit trees and berry shrubs is it considered food crops production?
Veggies and newly planted trees. No grass,
No
No. We dont live in a desert.
There should be an exception for kids playing in water ie sprinklers etc in summer months
Lawns, trees at all stages.
This seems reasonable
Kiddy pools in hot weather as families will do it angrily in defiance anyway.
Spraying and cleaning walkways and cars and all that nonsense
Yes. People with hot tubs and pools should be included as an exception. These require periodic draining and refilling for health and safety, and that cannot always line up with a set watering day. Homeowners who maintain large gardens, established trees, or properties with specific soil needs should also have flexibility. There should be consideration for homeowners who work irregular hours or shift work and cannot water within the set schedule. Real-life needs should not be punished when the goal is responsible use, not rigid control.
A sprinkler for my kids to enjoy on a hot day. You're never going to enforce this anyways. It results in neighbors being nosy and snitching on each other.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Drip watering systems for greenhouses (and greenhouse watering) and gardens/garden beds attached to outdoor taps. Clarify newly planted to include naturalized lawns and flower beds being started in the spring (or later). Fewer exceptions for new grass - incentivize naturalized lawns and beds that are water efficient rather than giving people the go ahead to water for yet more grass that isn't local and doesn't help anything.
Bird baths, droughts impact all of us and wild life are no exception who are far from large water bodies.
What about annuals and potted plants that are on an irrigation system? Do they follow the “lawn” schedule or are they an exception?
Flower pots may need daily watering in hot weather. Freshly planted grass seed may need daily watering. However, trees, shrubs and vegetable gardens do NOT need daily watering and they should be included in the even/odd schedule.
I worry about the fate of older trees in drought years. It has been heart breaking to see small trees being watered while older trees are left to perish. Planting and watering new trees for a few years, only to let them die when they get older, seems futile. Should there be an exception for trees in drought years?
Water usage. If I don't fill out pools, kiddy pools, baths, ect. why would I be entitled to the same amount of watering as someone else who uses water for all those other things? Again, if I have family of 6 with 3 teenagers why would I be entitled to same amount of water like next door neighbour who are for example elderly couple in the same size home?
Only watering of food crops
pools, hot tubs fill ups? irrigation system timings - even if same, mention it specifically
No
None
My trees are still recovering from lack of water during The Summer of Water Pipe fiasco. Established trees and shrubs are more resilient than newly planted but they need water to mot be stressed and grow! And new trees need water even beyond the first year!
rain barrel watering (even with pump)
Looks like a communist schedule

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Not in favor of any restrictions for home use.
Can't think of any.
No
Did you think of senior citizens , how easy would it be for them to take care of their gardens when they water by hand ? People spent thousands of dollars installing irrigation systems to make their lives easier and now they supposed to water by hand?
No
Nope.
Hose watering of food is the same, I literally have a lever on the handle of the hose I turn on and off, making it hand watering makes no sense. Or what about people with drip irrigation systems? That's fine too.
See above comment
Existing gardens (established). Those need water too and will likely die if not cared for.
Nothing comes to mind
How to report people not complying?
Hand watering should cover everything. Seems reasonable.
Use of timer controlled drip irrigation, when a yard is not configured as one large contiguous space. it is more a factor of how much water is being used, not when it is available
Those exceptions are appropriate
The had watering water comes from the same tap and water supply as the hose. This is silly.
Life. Standard of living. We are not a 3rd world country
Size of household including pets. Size of city lot.
Newly planted lawns, trees, shrubs, veg gardens
Flowers. Flowers are also used in companion planting for food crops. They are just as important.
Hnad watering is not practical for seniors who garden.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
I like to wash my deck and patio off. Often times it gets covered with bird feces, dirt, etc
rinsing off cars and bikes
cover more than enough
Get rid of smart meters
no
Other than new grass and ‘plants’, the only exception should be for when using rain barrel water.
all of them.
none that I can think of
Not that I can think of.
Yes larger yards need more time and more water.
No
No.
Water for food should never be messed with...
Pet wash, small pools
No
Not that I can think of
The existing trees and shrubs should also be exempt
Edible food gardens including green houses if people have them.
No
Our pond is important to us as when warm our fish are in it. (Summer camp) Also, the pond attracts and helps to maintain hundreds of birds, bees and butterflies.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Yes, the timing of watering. As the days get shorter in the fall, it may not be feasible to water after 7 pm due to darkness and bad eyesight. Maybe in the fall people could do their watering starting at 5 pm?
Indoor Laundry schedule use could also be assessed.
No
I think grass is a thing of luxury and we should not be wasting our most valuable resources (water) on it. Trees, shrubs and food should 100% be supported. Days to water is 200% supported by me as well. Maybe implement some information about water retention and healthy soil for gardens.
Low water need lawns ie clover or other drought resistant options should receive the same exemption or even more than provided for newly planted lawns and trees etc. A grass lawn will always need a lot of water to look good. Drought resistant plants/lawns should be strongly encouraged.
No
Yes, hose watering by disabled and seniors etc. watering cans is ablesit
Should be able to water food crops when needed.
Yes. During dry periods, established trees also need water.
Those exemptions would address my concerns if I dna water food crops when necessary
No
Not that I can think of.
Not that come to mind.
No
Filling bird baths; maybe have to define a size, like 12-15" across, 5" deep.
See above comments.
No
NA

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Sprinklers for play and kiddies pools (withing limits) should have some exemptions.
Can not think of any at this time.
Damaged grass that needs extra help.
More explanation on how hand watering versus from a hose.
Not at this time
Construction activities that require water i.e. to cool saws, wet concrete, mix materials, etc.
not sure
Not at this time, unsure of all the circumstances that may arise.
What about washing windows patios and siding. When can we do that? Again, I'm not cranking up my pressure washer at 8pm to upset my neighbors. And a day on the weekend is also critical, not just weekdays. I have one hose so it takes me hours for the front and back unlike those who have multiple faucets.
No restrictions on soaker hoses for beds,gardens, & shrubs.
Mature trees!! They provide ecosystem services, canopy cover means less heat island effect. Too important to not be an exception.
I don't think so
you give one finger and then the control freaks ask for more and more. Just don't implement your plans
Keep it the way it is. Especially when it's hot, people should be able to enjoy their properties ans amenities within reason. Either that or stop decommissioning all the public pools and build more for people to go to relax and get out of the heat.
In-ground irrigation systems helps with some conservation by reducing evaporation, but still need to be regulated if sprinklers are restricted
None I can think of.
watering with a schedulable irrigation system
Pets
Will the city be following the rules they plan to put in for the TAXPAYERS?

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No - I cannot think of any other exceptions.
can't think of anything
Watering only on set days, or only during very early or very late hours, becomes challenging when you’re 70+. It would be wonderful if the City could consider a few reasonable exceptions for long-time Calgarians who have spent decades contributing to this community.
no
The Outdoor Watering Schedule should be clarified to reflect that it doesn't apply to water collected and stored in rain barrels. I have a hose connected to my rain barrels, so the "hand watering" exemption may lead to confusion.
Looks good
I have spent thousands on a very efficient irrigation system that I personally installed. But you are deciding how I need to water. So if I use my system you should stay out of my house and have no say on what I do.
Do away with grass and use native species, micro clover, Kinnikinic, and mulch.
yes, all exceptions
bird baths and fountains
No
Yes - the watering of existing trees. It would be a shame to see existing (older) trees die due to lack of water. Additionally, the City should reconsider the plan to plant a large number of trees on public lands. While it adds to the city’s tree canopy (and hence aesthetics), they all require more water. Other ideas - no more new golf courses, any new parks should be water wise (but my observation over the longer term is that most of the grass planted turns over to dandelions over a few years in any event)
no, those are good exceptions.
Again if people are responsible restrictions should not be necessary
Anyone who pays for water should be able to water when they like.
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
The exception for hand watering is funny. Have you ever seen someone spend their afternoon watering their grass that way? I have. Easy work around to the limitation of 3 days/week. Watering overseeding then can be done at any time?
No
Nope
No
We don’t need schedule
No
I think public pools and cool down areas should remain open during heat waves. I understand that water may be limited during those times but these areas are not only places to enjoy during our very short summers, but also the only source of a cool down for some people. Our quality of life is very important, we pay enough of our hard earned money, that we should be able to enjoy some things when the are water restrictions at home.
Water features require a great degree of thought, expense and commitment. They enrich the ecosystem of the yard by supplying a critical component to the air, birds reptiles and insects. There needs to be a way to include water features.
Drip or micro irrigation should be considered as an exception. It is an efficient way to water plants that need water more frequently than 3x a week and is equivalent to watering with a watering can.
I dont think there should be any restrictions
No.
Consider your employment as a civil servant.
Straight forward
No
You need to consider that there are people that can not have sustained grip on a spring-loaded nozzle due to diseases, but still love to garden and support the city urban trees/plants coverage.
Don’t do this at all. Only those with irrigation on timers can easily comply - so only the wealthy can easily meet the schedule.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Filling of pools and hot tubs
No restrictions
No but maybe information about how long a newly planted lawn or tree needs to get extra water.
Kids playing in water should always be allowed. This is absurd
The current exceptions make sense, and I appreciate that they cover hand watering and newly planted vegetation. One additional exception to consider is for households that have fully converted to drought-tolerant or xeriscaped yards. These landscapes use very little water overall, and occasional extra watering during extreme heat or smoke events may be necessary to keep plants alive. Allowing limited flexibility for established low-water yards would support residents who have already invested in long-term conservation.
Nothing I can think of
STOP OVER REACHING WE ARE A FREE COUNTRY. DO NOT GIVE ME ANY RESTRICTIONS ON WHEN I CAN USE OUR WATER.
Get rid of grass lawns. That would save a lot of water.
I believe people should have the freedom to choose how to use the water that they are paying for. “Hand watering” restrictions are [removed] because there are plenty of irrigation systems that do a far more effective and even job of keeping plants hydrated than by using a hose.
Why are car washes not restricted in their times and frequency of use? Much more water is typically used than watering a personal garden.
Have to live it…. Perhaps important to have feedback as we transition into a new way of outdoor watering.
None. Pools are luxury items. A premium should be paid for luxury items.
No
I can't think of any other exceptions to the Outdoor Watering schedule.
Exemptions for newly planted plants including bedding plants that may or may not be for food
I think you need to stop.
I mostly hand water....

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
n/aI
Exceptions for people who don't have underground watering systems, as they need to set the sprinkler, and be home to turn it on and turn it off. (ideally to be home the whole time, so if the sprinkler stops oscillating, or the wind picks up, we can turn the water off so it isn't wasted).
None
Not really
None
Filling/cleaning bird baths and bird fountains. We need to help our cohabitants, especially during droughts.
no
TOSS IT IN THE TRASH. I WILL NOT COMPLY.
Scrap this idea!
Watering your lawn so that our neighborhood doesn’t look like a slum
When it comes to Seniors, hand watering a large flower bed can be tough. We should be able to use a sprinkler when needed.
So as I stated/asked above - what type of Garden. Here you say Edible food crops, so your 'Allowed any day, any time' must CLEARLY STATE Edible food crop gardens, not flower gardens.
No
Ditch the schedule altogether
Absolutely ridiculous to expect me to hand water my GARDEN, you know those plants that provide my family with food. All of my hard work planting, the cost of the seeds and you want me to let them die. Two years ago that is exactly what happened to my garden. Remember when the city had the big water main break because they were not maintaining the infrastructure? I do.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Some food crops need to be watered daily.
Washing property
No
Yes. What happens if a homeowner calls in a cleaning company to wash their windows ?
Pools for children to cool off when it's hot.
No
I think this is fair. Sometimes plants in pots or planters dry out quickly so to be able to hand water them, when needed, to keep them alive is a good thing.
All exceptions. There should be no restrictions
Sprinklers do a better job.
No, seems pretty on point.
Agree with this
No.
Vegetable gardens sometimes need more than "hand watering" - consideration should be given to a sprinkler watering for vegetable gardens.
No
Please acknowledge that ‘green’ yards and trees help climate change. This city will benefit if we take care of / preserve our green spaces and mature canopy. Developers are consistently encroaching on our green spaces and eagerly tearing down mature trees. I don’t see the City pushing back on this. I’m confused by the messaging of the City.
The incredible amount of waste involved in the government team that is dong this survey and planning for more rules and regulations is likely to exceed any benefits from this ridiculous exercise in misdirection trying to pretend the government is not the problem.
No
The only other thing I can think that might be beneficial to include is to maintain natural ponds if there are larger properties in Calgary that have those. I know they are important for the ecosystem outside the city.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
none that I can think of now
holidays etc.
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
no
No
Feel like we are living in 3rd world.
Unsure
Hand watering is not easy for the elderly. To expect them to go around the yard and then having to fill up the jug over and over again is not feasible.
No
Common sense and people's free will of how to use water should be the choice.
Everything
No
Small water fountains
Grass planting should be discouraged. It is non-native and a severe drain on natural resources.
None that I can think of.
why are you asking,
No problem
Exceptions should be made for small size kids pools.
In extreme heat or drought periods, I will water my trees as required to prevent them from dying.
Hanging baskets of flowers.
i can’ think of any right now.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs of policing and fining non-compliant persons will definitely rise, hurting taxpayers.
The "I am not following a social justice warrior watering schedule" exception!!
Can’t think of any.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
no
No watering schedules are needed in Calgary.
If my seasonal gardens, worth hundreds of dollars, need watering, then I will water and give much needed moisture to birds and other creatures
Hand watering is very difficult for some people. Water is heavy
No
No
No
No
Hand watering is only feasible for the young and able bodied and discriminates against seniors and those with partial disabilities. Maybe there should be an age exemption.
None
Yes. Lawns and car/bike/pet washing, kids running through sprinklers, pools and hot tubs.
No
Sprinklers.
Now you are making up things.
There should be fines for people who let their sprinklers water the sidewalks.
There should be no rules, thus no exceptions needed.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
There should be no exceptions unless there there's a drought this is ridiculous. I am adamantly opposed to all of this talk.
Micro management is not what we need.
No
No
disagree with schedule, fix your leakage issues first
No schedules
Not that I can think of
Ni
no
No
Not at the moment...
No, this will work for us.
No, but I also heard horror stories of neighbors calling 311 on people using water for these exemptions, how does that get mitigated?
I think the city should consult with actual turfgrass scientists and also experts on trees, shrugs, and garden plants and evaluate if their scheduling even makes sense. In many cases, especially during times of extreme heat, not being able to water turfgrass for multiple days could cause issues for the grass.
Community gardens.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Disabled and elderly people who would benefit from automated water systems to grow food should be excepted. But, ultimately, I am strongly opposed to the city's proposed surveillance systems to monitor people's real-time water use. I am opposed to all the city's surveillance systems - the facial recognition and surveillance cameras that are pervasive, proposals to monitor energy and water use in real time harvesting data from smart meters and smart appliances. Governments are always seeking more power and control at the expense of human freedom, and it is feeling very oppressive when I navigate around the city and am faced with surveillance devices on almost every street corner. I would like the city to focus on delivering essential services, and constant monitoring and surveillance is not an essential service.
Any and all exemptions deemed necessary by the person needing to use water
No more fluoride.
This sounds good to me, however maybe consider having a limit on the number of new trees and bushes that can be planted in one year or encourage rain barrel use.
No.
extreme heat
REMOVE CHLORINE FROM WATER
Our landlord planted weeping birch trees and they need mor water.
New trees are also beneficial and necessary for clean cities and air.
No
Skip the rules, then you don't need exceptions. Encourage best practices.
Yeah, my [removed].
Can’t think of anything else
No!
Looks easy enough
No
I think these are reasonable exceptions.
Limit what time of day watering can take place only

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
It is very important that hand watering with a hose and nozzle be included in with the exceptions.
No
Play like sprinklers
No schedule
Pet washing
Washing cars
No
Exceptions when there is a heatwave that makes lawns and other outdoor vegetation require more frequent watering.
Stick to providing basic services.
The exemption should only be for watering cans only. Or for newly planted trees/shrubs/lawn. No reason to use a hose on your off days. And this would encourage use of rain barrels.
Seniors should be allowed to use a garden hose as we are not able to carry watering cans around a house as the watering cans are too heavy.
Would it prevent kids from playing outside in sprinklers?
Yes- personal schedules. Maybe having limitations on how often a week but not specific days
Hand watering a large garden for someone older; with mobility; hand issues is ridiculous.
No, this plan is ridiculous!!!
Heat waves, most Calgarians don't have air conditioning…it would really help kids, pets and most adults too
what about if someone is washing their fence or exterior before painting?
Pest control: daily water may be required when chinch bugs or voles are present.
None that I can think of
Do we really want to support maintaining green lawns? I would like to see more support and normalization for at least planting things that attract bees and support beneficial insects.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I think you have it covered nicely.
established trees.
Do not change anything!
No
i think there needs to be some control on this as well my neighbor sits in his chair and hand sprays for an hour
How are you going to monitor this. You'll end up with neighbors ratting on each other leading to an even more low trust society than we already have. You will be making the city a worse place to live and it is totally unnecessary!
None at the moment
Timers for sprinkler systems
I would include a species specific database on how often certain trees and shrubs actually require watering. I would also provide advise those with grass/lawns on alternatives like clover.
I disagree with the premise of the question. I never agreed to the watering schedule in the first place.
No
No
"Hand watering" is wholly inefficient for residents growing significant amounts of their own food to combat inflation. Vegetable or food gardens over a certain square footage should be exempt or allowed drip irrigation regardless of the day. Trees do not magically become less water intensive after they have grown, they just become less water intensive, if your goal of an urban canopy is tree you must exempt deep root watering trees, or you will accelerate the death of private canopy. Residents with smart irrigation (moisture sensors/weather integration) should be exempt, if technology ensures water is only used when needed, arbitrary calendar restrictions are redundant.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Yes, auto watering systems like drip irrigation or low water use sprinkler system should be excluded.
Properties with large, established trees which can not survive multiple years of water stress. One the one hand the city is encouraging the establishment of trees across the city but on the other hand you are making it very difficult to maintain gardens through this sort of initiative
So if I waste two hours of my life hauling watering cans and use the same amount of water as 20 mins with a smart sprinkler, that makes sense to you? You're banking on people not being willing to do that and just punishing serious gardeners
Mature trees too in case of drought.
Watering with a hose by hand anytime should be acceptable. Many cannot physically carry watering cans
Everyone will be saying its newly planted whatever, who will be checking/reinforcing it?! Same with other things from the schedule
No
I'm not able to constantly carry a watering can, in order to water the garden well enough. I'm not strong enough and too weak to do that repeatedly. That's ridiculous.
I honestly think there should be LESS exceptions. People are going to claim their trees, lawns, and shrubs are all newly planted, always, and therefore justify running a sprinkler at all hours. I see no reason that people can't just hose-water their newly planted lawns alternate days with the sprinkler.
Nope
Watering food sources for wild biodiversity should be given consideration.
You can eat anything if you put your mind to it.
We don't want a water schedule and more regulations for basic rights
If we are in a heat dome then a different schedule has to be considered
Collected rain or grey water
A person who has a dog run who needs to keep the run clean and disinfected to maintain the health of the dog and to keep the run clean and free of smell

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Hand watering is fine it you are a fit and healthy younger person, how is a 60yr old to lady with wrist problems supposed to carry a watering can around the garden, which is one of he greatest pleasures to grow plants.
If you can't lift a can full of water?
How do you expect people with mobility issues or the elderly to "hand water" plants and trees?
Children play with sprinklers and pools should not be against the law. On a hot summer day I am not keeping my kid indoors when I have a huge backyard they can play and have water activities.
No.
We raise plants for food and flowers to support our bees. As the area being watered for these purposes expands, it is not reasonable to expect all garden watering will be with a watering can or hand sprinkler. Put yourself in the shoes of a person doing this work, especially a person who does other work in society. There needs to be some time efficiency permitting a sprinkler to run unattended. Not for great lengths of time, but still unattended. Watering of mature trees also needs to be specifically permitted. Not continuously, but it isn't acknowledged as a permitted use in the draft bylaws.
What about kids' fun on hot days?
Car washes.
For pollinators to thrive and support food crops, and diverse mixture of other flowers and shrubs is crucial. Maintaining fliwer beds and shrubs plays a key role in supporting food production. Maintaining them throughout the communities should also be important and a part of the plan.
No water restrictions. The city must fix its leaks and provide proper supply. You can't expect the city to grow but run on old infrastructure.
Would have to think on that question some more. There might be some things that haven't come to mind yet.
Let Calgarians decide on this. This is a personal choice.
No.
I think it shouldn't be considered period.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry. Water is life and a fundamental human right.
No one will follow it
No
No
Exclude newly planted grass. "Kentucky blue grass" is in fact (spoiler alert) not native to Calgary, or Kentucky for the matter. We need to stop incentivizing the installation of these water hungry surfaces throughout our city.
No
SOUTH FACING YARDS
As long as it does not affect kids playing in the sprinkler and having fun
Misters should be allowed on hot days to cool people
People don't need lawn sprinklers.
Yes it is not easy when you have old injuries to be hand watering from a can. Maybe you should be considering exemptions for the elderly and disabled.
No
No.
Yes - chinch bugs.
Not at this time.
No.
I'm opposed to ot all. Why do we have a water shortage or restrictions in Calgary?
No
Sometimes a home owner is away and someone else is looking after the house and lawn - they might not be able to adhere to the schedule.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Watering of native species and carefully designed areas that abide by the best current advice when water barrels run out. I don't think forcing people who have implemented all the best science to abide by some schedule appreciates the idea of coming at this problem from an informed and caring way.
Leave water usage up to the discretion of homeowners.
There are people who work shift work, multiple jobs, etc. who would be unable to water during those hours/days. They need to be able to water sometime when they are actually home, even if it is not ideal.
Not really
Using rain barrel water should be allowed at any time. watering newly planted grass, trees, edible food crops should still be done at the most efficient times. Promoting the use of efficient watering systems beyond the spray connected to the hose…e.g. I have the Oto system for front and back yards - is very precise in what area is watered, how much water, coordinates with rainfall. It is an expensive system to buy but ultimately saves a lot of water - subsidies for this type of too would be good.
Community Gardens, and increase to communication that hand watering by hose is allowed.
Inground deep soil watering is significantly more efficient for growing food plants due to significantly less evaporation and delivery directly to the roots of the plants. These systems should be included for allowable daily watering.
Leave Calgarians alone to make our own decisions.
Cancel the program. Thank you.
Exceptions for sprinkler systems. Watering by hand causes water wastage
Yes as I feel like hand watering uses more water and is less consistent for my garden then my timer based spinklers. There should be exemptions if you are watering a garden at night with a timer.
NA
Yes. Lawns /areas that south facing that gets full sun during a day.
From a municipal standpoint, watering resources should focus on native plants.
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
no.
No
Did not make us fill watering cans in the house like when the water main broke. Too heavy for seniors. Let us water by hand with hose. I was in a car accident and struggle with my back and hip to fill and carry to water. Give a break to seniors. They can stand holding the hose to water plants/shrubs
No
For newly planted trees, shrubs, grass. If I top seed/dress my lawn; that should count. However a nosy neighbour will object because they don't believe the exemption is warranted. This will lead to neighbour disputes. A better approach would be to allow outdoor water use between 6pm and 10am any day of the week.
.
Guidelines for water features and hottubs and pools
No
May need some provisions for recreational particularly small outdoor pools for children and pets.
No
Nope
Flower baskets. But I'm really against a schedule involving certain days.
Unsure
See above
Let me hand water my lawn whenever I want. I use much less water that way, than if I put on a sprinkler to water the sidewalk, street, and forget I put it on and leave it running for hours. Using the hand nozzle, water lightly, whenever I need, is way more practical and uses less water/wastes much less water.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
This will never be enforced. Quit wasting time, effort, and taxpayer dollars on useless programs.
No
No
Have exceptions for: Schools Group Homes Community Gardens Health care facilities Seniors Homes
The hand watering idea is stupid. People will just fill watering cans from their taps!
Old age , physical ability, necessity to use water.
What about fountains that just recycle the water? How will those be addressed?
Yes. Before adding more rules on residents, there should be an exception for situations where the City itself is responsible for water disruptions, such as after main breaks, repair work, or infrastructure failures that damage lawns or landscaping. Homeowners should not be restricted from restoring their property when municipal infrastructure causes harm. In addition, properties that invest in efficient irrigation systems, soil amendments, or drought-tolerant landscaping should have greater flexibility, since they already reduce overall consumption. Ultimately, any schedule must acknowledge that the greatest water losses come from system leaks, not households, and should not penalize responsible residents trying to maintain safe and healthy outdoor spaces.
This is s terrible plan.
No water schedules. It causes neither discontent amd conflicts. Charge one rate for water.
Nope
not that i can think of
The picture is missing the edible food crops part, make sure to add that
nope
Yeah how about shift workers how about families with small kids that are home all summer long.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Not really
No, this is reasonable.
No, but there will have to be serious consideration into how long something is considered to be "newly planted" and how to enforce this. If someone is watering their lawn every day, what's to stop them from telling Bylaw "oh I just planted it"?
I'm very happy to see edible food crops included in the exceptions
Hand watering is ridiculous and will be difficult for mobility impaired individuals. FIX THE LEAKING INFRASTRUCTURE FIRST
Hand watering is not an option for everyone Use more common sense
Watering anytime from a rain barrel might be an exception.
Yes this is stupid too because anyone older can't hand water. You are fools.
No
No
not that i can think of
No, I think all are covered.
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
These are good exceptions
Drip irrigation systems
Allowing deep root watering for older trees once a week.
No
Don't even go there! "Exceptions". HA! Are you going to send police or neighbourhood watch to see if I'm handwatering my garden? Unbelievable. Just NO.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Remove grass from the list unless it for erosion control.
Newly planted plants, not just grass, trees and shrubs.
As long as hand watering with a hose is exempted from the schedule, I don't personally have a problem.
No
All good.
Seniors may find hand water very hard.
Root watering with a root waterer. This is where water is injected under the sod to water mature trees. There shouldn't be any restrictions on that. That should fall under hand watering
No
Bird baths & water fountains must not be restricted.
Again, communism much?
Yes, yards that are larger than 0.2 acres. It's impossible to adhere to the requirements
Nope, that seems reasonable to me. Are food producing trees and bushes categorized under the edible food crops?
The above picture mentioned nothing about watering food crops- must this be done by hand, or would a hose be allowed?
Small kiddie pools for pets and children should be exempt as well. When it's 30 degrees out in the summer it's necessary.
Not that come to mind
Birdbaths (non-fountain style) should be exempted. They require cleaning and filling (small quantities) on a regular basis for sanitary reasons. I would like some clarity regarding whether (edible) berry producing shrubs are considered an edible food crop.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
You just said that my taxes don't pay for the water, I pay for it. How in the world do you even have a say in how i use it? You don't pay for it, i do. This sounds like you are just a mobster and i am your prey.
I don’t think we have a water security issue so telling people when they can use the water they pay for to water their plants is too far
that's [removed] and [removed], irrigation systems use less water.
NONE OF YOUR SUGGESTIONS ARE OF ANY VALUE BECAUSE THE VAST MAJORITY OF PEOPLE CAN FIGURE OUT THE BEST WAYS ON THEIR OWN. ONLY THE VERY FEW ARE PROBLEMATIC, AND YOU ARE WELCOME TO GO AFTER THOSE [removed] ANYTIME.
what about kids play? i dont think it should be exempted, but something to address
Sprinkler use for edible food crops.
Vegetable gardens should be exempt from the automated watering restrictions
No
I dont’t think there is anything else to add
Drip watering specific plants should be exempted.
Children’s water play.
No
Drop line irrigation for pits and plants. They water minimally and have to be run daily for pots, that isn't included in this
Would a child using a sprinkler for fun fall under these rules? Particularly if they are playing in a grass area, as they often do.
No
No
Washing your dog. Kiddie pools
no
All exceptions

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No water restrictions fix your pipes and all the leakage before you tell me to stop watering my [removed] lawn
Honestly I think grass is overrated in a lot of cases. Not that I don't want to ever see it, but it's thirsty. Dogs appreciate their patch of lawn for example, but we don't need large swathes of grass everywhere. Not to mention its cost of upkeep. There are effective ways to re-engineer yards to reduce the amount of grass without throwing concrete or stones down.
Allowing kids to play in sprinklers.
No
The most waste of water resources has been city workers and inefficient usage.
No additional at this time
Don't do this policing people is just silly
Watering from rain barrels.
Newly installed yardsmart/drought tolerant flowers
None I can think of.
No schedule
Kids kiddie pools, slip and slides and other toys should be exempt
Everything.
We need water without restrictions as schedules don't work for most people
Those exceptions should be allowed all the time even during drought.
I seed every year and I need to water the grass every day till the seeds take how does one manage that.
These are good
Yeah, everything should be exempted.
no
No
Not going to comply

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Yes, some people may have small irrigation systems set up inside of small garden greenhouses. Perhaps they should be exceptions as well since greenhouses can conserve water. Maybe some guidelines for greenhouses would help too.
Again, I found difficult that people adhere to this.
Nope.
How are you going to enforce this? What does ‘newly’ mean?
Exception for residential use
Im unsure if the edible food crops can be watered with an irrigation system anytime or just on those specified days/times
It’s difficult to manage the difference in watering the lawn vs a garden. We pay so much money for our houses and it’s unfortunate that we can maintain them when and how we please.
I don't think there should be a schedule.
Is there an exception for moisture based water monitoring sprinkler systems? I don’t have one yet but I understand they only water when needed. So what happens if they happen to water on a restricted day? When overall they should be watering much less.
information on other outdoor water use, such as use of pressure washers, washing cars etc
Other methods of controlled watering, as mentioned above (drip irrigation or soaker hoses).
No
No
The ability to have water that doesn’t have fluoride, and other chemicals in it. I would like that option because it has not been revealed to me how it could be harming plants, animals please do some research from other nations that have removed this from their water systems.
You should consider that people don’t live on your schedule. If they are gone on the day they’re allowed to water, are they actually supposed to let their plants die while they wait until their next assigned water day???

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
nope
No
Lord deliver us from unscrupulous city managers.
EVERYTHING. No exceptions.
Get rid of lawns. Such a waste of water. Encourage prairie natural plants for those who want gardens.
I can think of no additions that relate to our particular household.
Encourage residence to use a deep root watering stick recommended by arborist as the water goes directly to the roots.
Oh I see food is allowed that is good
Children Playing
No
No.
No
Screw grass but let gardens be a thing. We spend money on that. Grass comes back
can't think of any
Need to consider all types of trees to be except from restrictions .
Kiddie pools and water tables. The morning and evening hours don't work with kids schedules, and being able to play with water on a hot day is a great way to get outside and beat the heat. it is sad when kids can't experience it because of a water ban.
Community garden plots too.
Doesn’t address the lawn we already lost due to the city!
Flower beds, outdoor water features, splash parks and other outdoor activities that require water use
No, it’s great.
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Fountains and play areas that recycle the water.
I would water even during restrictions like I did during the water ban!!
Yes kill this plan. Plants need to live! All plants - even weed. They need water too. Have you've ever considered yall are enabling plant killing and taking a less green initiative? What if I only wat plants?
None
Water is needed for cleaning. I have a person has the day off, they are going to use that time to do those cleaning. Allowing a business to somehow circumvent that schedule, basically means that you are punishing people who are DIY.
Grass is a waste of resources. Pollinator gardens are hugely important rather than monocultures.
We use a smart sprinkler (Oto) that uses the least amount of water possible to accurately water the lawn. I think this should be an exception
Worry about total usage... Not how it is used to curb arbitrary over watering/usage.
As long as vegetable gardens are included in the hand watering with a hose at any time I think it's manageable
Nope
For disabled more flexible schedule and exceptions
What if the kids want to play in the yard. We can't because it's not our scheduled day?!? Then worry a neighbor might call bylaw on kids being kids :(
If someone has been away and the trees really need water
Filling my outdoor hottub should be exempt as it prevents multiple bathwater fills that would exceed the volume of my hottub.
Nothing I can think of
No
Adding in explicit notes about from water barrels. People are going to call on each other for using a hose connected to a water barrel

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
None
Not at this time
Waste of time
No
Is there anything in the policy about using rain water
Yes, the fact that I can't haul a [removed] watering can around due to the weight of it
Watering crops.
I think your focus would be better spent elsewhere first. In topics I've previously brought up.
Some people work shifts or their work schedule/being out of town could prevent them from watering on their scheduled day.
I work nights. People need to be able to take care of their properties outside of their work
We have an underground sprinkler system for all……uses less water and we water at night plus 2 rain barrels…..this to me is responsible!
Not that I can think of.
Using rain barrels should give you bonus points
Properties watering with rain barrels
We should be watering trees regardless of their age. We need the trees for oxygen and to absorb the carbon we are being taxed on.
None I can think of.
Drip irrigation should also be an exemption. I'm not sure I agree with hose watering with a nozzle, though, as many of them can be "locked" on and people suck and will still be wasteful. Or they'll take the hose out and be washing the car, claiming they're watering the lawn by hand.
Bird baths?

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Trees, shrubs and edible food crops? Hand water that stuff if you can't stick to the schedule. Newly planted grass? F that! Plant something sustainable!
No
Timed drip systems are more economical than any other form of garden watering and should be allowed daily. People who grow food need to be able to water every day at the same time. The rest is fine with me, I don't care about grass watering daily, it's really not necessary but food gardens should be a priority and allowed daily on a timer
Yes
None that come to mind.
No
People's freedom
Why are flowers (eg. standing baskets or hanging baskets) are excluded from this list? This is difficult to to understand as flowers use a lot less water than new grass or trees. Having lived through water restrictions and outdoor water use bans, it was illegal to water a flower basket on the porch and person doing so could face fines. If water outdoor water use is restricted, it should not apply to water outdoor flowers with amount of water that is often less than one toilet flush.
See statement above
One-time cleaning projects?
I think this is fine
Yes, secure a sustainable water supply that accommodates the needs of the community now and in the future. Then the schedule isn't needed. You're forgetting the human equation… some people will do it and some won't.
Dumbest idea yet, and that's saying something.
No
No
Native plants that are good for pollinators.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
can't think of any at this time
No
No
Good plan.
Nope
You should be cancelling the entire idea. Get out of peoples private lives. Manage your budget properly and provide infrastructure that is capable of handling the demand of the city- the demand that YOU, the CITY, is intentionally growing through high density housing.
No.
No this is acceptable
No
Set up sprinkler systems
No
It shouldn’t be a bylaw
No
No
Single parents
At home ice rinks?
No, I think it's somewhat good.
Stop telling us how to use water.
Hand watering to flush dog urine
Water play items for kids.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I think there should be an allowances for kids to have time to play in water Outside. For example we let the grandkids run through the sprinkler occasionally but it is shut off as soon as the kids stop running through it. We also fill the pool,small blowup, and cover it when not used. However the water needs changing occasionally. This should be allowed as water play is important formkids growrh and development.
No
nothing, think of a price of controlling all those rules. the more rules the more bureaucracy we must create to control it
Are you kidding me? Freedoms being stripped away… the city of Calgary organization is a semi benevolent dictatorship! It's good for us!
The current system is working
No
these are great
where does car washing fit into this plan?
No
No
Existing mature tress and shrubs.
Rainwater use: If residents use collected rainwater, they should be exempt from schedule restrictions since it doesn't impact municipal supply.
No
No.
These are reasonable exceptions
Trees that may be under stress due to heat events
I don't know
Scrap it.
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
[removed] off with your control schemes, yall make more than enough money stop treating your citizens like [removed]. [removed] disgusting
Most things. We don't need mor3 govt control when they can't even run their own departments effectively.
All. Water is needed for all life and should not be charged exorbitant fees.
No. Those are reasonable.
Sprinklers for kids during the summer should be exempted.
Stop Controlling everything.
Scrap the whole thing.
Trees need gallons of water at their far root system to thrive - does the city honestly believe hand carrying watering cans is more efficient and wastes less water than a slow drip hose?
No
Better time. Night watering has less evaporation but also grows molds.
Not at this time
Nope
What exactly is hand watering? Is it a hose with a hand attachment where you push it and the water sprays all over or is it a watering can. The exceptions need to be very clearly outlined.
Yes, Gardens should absolutely be protected, both food and flower varieties! They are so important for ecological health of the larger community.
Just let me maintain my home and yard that I pay for.
Hand watering is how we water our garden.
Changing the water in a 2 person hot tub every six months. How would that work with these restrictions
Age and ability level of homeowner or designated waterer.
Smart controlled watering systems.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I think watering food, trees and shrubs should still be encouraged to happen between 7PM and 10AM to ensure the water is not evaporating before the plants can absorb it during hot days. Watering especially between noon and 4PM in hot weather is inefficient and should be discouraged, no matter the method or type of plant being watered.
Just don't do it and if you do then make sure ALL city facilities follow the same that you impose on citizens.
There shouldn't be any restrictions.
No
If you did your job, you wouldn't have to try and squirm out of the spot you put yourself in. Show us the money!!
No
Potentially for people who hire landscaping services…will they be able to schedule the visits on their watering days (hopefully the industry could figure this out given lead time) Given hand watering includes using a hose with a hand nozzle I think most people should be able to cope
Those are good exceptions. Vegetables and gardens in general should be watered by hand which is less wasteful than a sprinkler
No
Watering mature trees with spring loaded nozzle should also be allowed anytime, we need to maintain and increase our canopy in Calgary, way too many mature city trees being cut down and not being replanted. This is a crazy policy, trees are the easiest cheapest way to help the climate-more large trees
I think all trees, not just newly planted trees, should be exempt. Calgary's tree canopy is in very poor shape compared to other large Canadian cities and trees are very important. Our trees are suffering greatly from pests and diseases that are a direct result of under-watering.
Yes. I think the schedule should be a recommendation, not a bylaw. Not everyone has a decent schedule to follow watering rules.
Just don't institute this schedule at all.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Nothing comes to mind
No
Are you serious? Exceptions? Do your job and we'll do ours. Fix the leaking pipes. AND stop putting poison in the water. NO FLUORIDE That should save a million a year, too.
This should not be implemented.
Scrap thus entire plan. How much money have you already wasted?
No restrictions
Filling a child’s paddling pool on warm days
[removed] your watering schedule
trees in late summer to prepare for winter freeze up fruit bearing trees and shrubs from early summer onwards to late summer and fruit producing time
backyard pools
The current exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible crops make sense and align with how our household already waters carefully. One additional exception could be for plants in containers, hanging baskets, or small garden beds, which dry out faster than lawns and often need more frequent attention, especially during hot or windy periods. Community gardens or shared green spaces could also be considered, since multiple households rely on them for food or recreation. Another possible exception is areas recovering from construction or newly seeded lawns, which may require extra water temporarily to establish roots. Including these exceptions would help prevent plant stress or loss while still supporting overall water conservation.
kids running through the sprinkler
Nope.
Oh, really? Wow, thank you! *sarcasm
Washing cars and motorcycles, power washing driveways should all be exempt from your water restrictions.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Hand watering edible food crops is asinine. Much quicker to use a hose or sprinkler system.
Just quit this nonsense
The city needs to focus on business that waste water.
Do [removed] understand that car washes recycle water (at least I think they do) and that their dish soap goes down the sewer, straight into the river? You can’t fix stupid.
Sunset hours. People won't want to be outside watering in the dark
Hand water this! You tote around water. I'm not a water jockey. Not doing it.
Are people Truly misusing outdoor watering? Please show Examples
Flowers and plants.
Watering plants vegetation trees etc should never be denied
Community gardens growing food should be exempt.
Do I just replace my lawn more frequently to qualify watering when I want?
25%leakage from pipes by city..fix pipes
No
no
No
People with actual plants and shrubs and tees - not grass. Our garden provides a lot of wildlife support. In our neighborhood, that’s rare. Has that been considered? If our garden was to stop thriving, the impact on the natural ecosystem would be significant. Our next door neighbour has crushed rock in her front yard and pavers in the back. There is nothing for birds or insects (and it looks awful too).
Great
Every exception I can think of. Abolish the schedule.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
STOP the non-sense.
Water for play in summer
Really?? Soylent green next? Charging and making citizens responsible for the failure of city council over the last 15 years is the most disgusting thing I've ever seen. The cost of expanding the city infrastructure for new development should not be paid for by citizens. Downtown infrastructure has not been addressed yet we keep adding more to the failing system
It's fine.
Grass in general needs watering, not just newly planted. We should be allowed to water our grass. Another thing that would help is to stop the influx of new people in the city. We are growing too fast and that's why we have water problems
Yes, an exception for residents who already conserved water because the City failed to maintain critical infrastructure (which means ALL Calgarians). We were forced into extreme rationing after the feeder main disaster, while leadership wasted treated water (I personally witnessed the lawn of City Hall being watered during the water restrictions enforced during the 2024 water main breakage) and then lectured households on responsibility. Before micromanaging when people can water lawns, the City should exempt anyone still compensating for your failures. Also, consider an exception for households effectively financing $1B in borrowing for water projects through rising utility bills, maybe those footing the bill shouldn't be penalized for using what they're forced to pay for. Until the City can model competent stewardship, more exemptions won't fix the credibility gap you've created.
Maybe
Maintaining public green spaces, trees
Forget the schedule I don't agree with it.
As mentioned...mature trees also need water
The city should stay out of regulating water usage. We pay for this service!
Hot top/pool top-ups for maintenance as needed (to prevent damage when water level dips below needed amount for pumps to be running properly).
No.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Please consider people with disabilities who cannot carry watering cans or perform manual watering. The current rules unintentionally discriminate against individuals with limited mobility.
There is nothing wrong with reminding people about efficient use of water. Education is a good thing. It should be assumed that people have a mental faculty known as discretion.
Exception should be if household miss assigned day and watering later. Or totally exclude 3 days per week rule. It' s better not to have this bylaw!
Exempt Drip irrigation systems. Allow sprinkler use for harvested rain.
If you are away and someone is looking after your place it could be tricky for them to get there in the designated time & day.
Ik
People going on vacation may need to water before they leave which should be perfectly acceptable to water on an off day.
No
None come to mind.
Is this really going to make a difference? In Qatar they pour ice into pools to cool them down - let’s start there to conserve water.
Water is basic necessity. City should work to provide water to citizens,not frustrate them by increasing water rates.
no
No. The less exceptions the better.
days are fine, hours are not. people work all times of the day.
Okay ill make sure to let my hose run instead of utilizing the sprinkler.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No.
Exceptions for parties and events where people would be filling and using pools, etc . Exceptions for any night workers who wouldn't be home during those times.
No, we would support these exceptions but not filling pools or hot tubs.
No
Definitely NOT personal swimming pools, fountains, etc.
No more rules and beurocracy. Just inform people of the best times of day to water to minimize waste. Information is your most powerful tool here.
none
What about outdoor play like sprinkles and kiddie pools, etc
More control of human behavior
No
No
Stop making stupid plans
Since I focus on vegetable gardening and fruit trees, one exception worth considering is for drip irrigation or other low-volume systems used on food crops. These systems are very efficient but don't always fit neatly into a fixed watering window. Allowing some flexibility for them would support residents who grow food at home while still keeping overall water use low. I might be missing something. I believe I read earlier that the watering schedule would not apply to food based gardening and fruit trees? If not, that isn't clear. I hope that would be exempted. I know that when there are restrictions, with fears of being reported, some people are discouraged from growing their own fruit and foods. And I strongly believe we should be encouraging that, for many reasons, not putting any barriers in the way. If vegetable gardens and fruit trees are included, it would be helpful to allow temporary flexibility during heat waves for plant survival (especially for gardens, not lawns). And differentiating between overhead sprinklers (high use) and micro-irrigation (low use).
Maybe if you have have your own water supply like a borehole
no
No

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
I have irrigation. That is way more effective than hand watering.
Chinch bug infestations (which we've had trouble with for the last 3 or so years) which we've had a lot of especially since last summer's watering restrictions requires watering the grass when it needs it, not on your schedule.
Scrap it. You have obviously made your decisions already ... why insult us with these questions.
Grass should be off the list. I haven't watered mine in 25 years and it's fine. Tell people to plant clover.
Swimming pools
Possibly for community gardens
No good enough
What about established trees? Are drip watering systems allowed? Filling water features? Kids pools?
No schedule considered
Do not restrict watering edible food crops to hand watering. This is unattainable for those of us that have large scale food gardens or physical challenges that prevent watering by hand. An exception should be made for dedicated irrigation systems in food gardens that don't waste water. My irrigation set up wastes less water than hand watering or spring type nozzle watering. The city should encourage this type of watering and the growing of food.
No
I think this is all good. Have you considered allowances and programs for cooling people off when the heat is unbearable? Also, have you included turning to occasional use of non-potable river water as the City allowed in 2025?
No
This seems to cover things but I am not sure what exceptions might arise.
If a household has a large garden during dry warm periods, than a weekly water schedule, hand watering and rain barrels may not be enough to keep the vegetables productive until the next rain comes. Consider selling rain barrels with easily removable lids so watering cans can be quickly filled from the top rather than the current types that use slow spigots to fill watering cans. I am sure more would be used if watering cans could be filled faster.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
Households that grow flowers supporting bees and other pollinators should receive lower utility rates, as they contribute directly to environmental health and biodiversity. In contrast, households that water only lawn grass should be charged higher rates, since this practice uses large amounts of water without providing meaningful ecological benefits.
If you are dealing with drought then put a hold on our unsustainable population growth
ਇਸ ਸਮੇਂ ਮੇਰੇ ਦਿਮਾਗ ਵਿੱਚ ਕੋਈ ਖਾਸ ਨਹੀਂ ਆ ਰਿਹਾ।
Filling kiddie pools/water tables?
No
None that I can think of.
Short automatic daily water schedules at night. I have taken great effort to develop an efficient technique for my garden that uses minimal water on a 24hr cycle. My equipment works on a 24hr cycle.
Not that I can think of.
Answered in previous survey.
Every person living everywhere should be the exception - leave us alone and stop trying to control us! This is ridiculous.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes, these hours would work for my household. But we work 9 - 5 jobs and I can't say these would necessarily work for those who work nights.
yes
We need to consider also plants in pots.
that works
I like the restriction of hours, and we can make them work for our house.
This is understandable and I think most people should be following this schedule for obvious reasons.
Start at 5pm instead
yes
yes
DEPENDS ON WHAT OTHER URGENT NEEDS ARE EXISTENT.
Yes, this would work
Yes.
Works for weekdays but there should be weekend exceptions also.
Yes. I wonder about those who work shift work, though. What kinds of accommodations are available for anyone who is unable to meet that designated time?
works for me
Evening or early morning is a great time to water to avoid the heat of the day.
As a late-rising senior, noon would be a better general end time, but we can live with 10AM.
yes - it does not impact me.
Yes it would work.
Absolutely work for us.
Yes
I could probably work with it by using timers.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes.
Yes
Yes, that is usually when I water anyways.
yes.
yes this would work for my household
They do. This is not a concern for me, though it may very well be a concern to those who work outside of regular hours, or those on shift work.
7pm is too early and 10am is too late.
Yes
This would work for us
It seems fair, although extending to 12 pm might be a better option.
People need to adapt to such hours and change their attitudes. No reason to water during the hottest part of day. Consider how to convince those who disagree with nighttime watering to change their views.
Yes. 7 PM to 10 PM work for me.
This is stupid, ridiculous and impossible to police. Pull your heads out your [removed] already and repel the [removed] blanket zoning already. DO YOUR [removed] JOBS!!!!!!!!!!!!!!!!!!!
Yes
7pm to 7 am is better for our planet, and more respectful of our water is life resource.
Sounds good
This does not apply to me.
Those times seem reasonable for lawns
Yes - best for plants anyways. I already water at these times.
Yep, this gives enough flexibility.
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Calgarians are against water restrictions and watering schedules.
Totally practical and very acceptable
I am studying public policy development at Harvard Kennedy School, and one of the tools we're learning about is a "nudge." I know you're talking about making bylaw changes to regulate the watering schedules you described, but consider experimenting with a nudge first. A nudge is something you recommend people do by promoting it—without making it mandatory through policy, regulation, or bylaw. For example, launch a fun campaign: "Calgary plants love 7 pm to 10 am." I have a garden, and I've kind of heard that it's better to water plants before the sun is up because less water evaporates, but many people just don't know. Make it common knowledge! You might be surprised - nudges are a very powerful tool in public policy design.
N/A
This is the best time to water and should be enforced.
Yes that works for us
Yes
Good choice of times!
Yes
Yes works well with our household. Regardless..would make it work…
cancel it - I'm not going to follow it anyway.
6pm - 12pm the next day
7 pm to 8 am.
7 pm to 8 am.
Yes this is what i do
the hours listed work for our household.
this schedule does work for our household .
yes
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I think if people want to water earlier in the morning like 5 am they should be allowed to do the. I do not see a disadvantage of this as it us generally cooler and less evaporation
this time does work for my household, yes.
this time does work for my household, yes.
- the time schedule suggested works for us.
That works
designated times worked for us
businesses that use more water should be doing this, not residents
yes
I think the City should use the data from the water meters to provide education for people who flout the schedule. There were many green lawns in our neighbourhood during the water main repairs.
Am watering is not convenient. Suggest before 10am or after 8pm
this time does work for my household, yes.
We already do this.
Yes, this would work for our household.
Should work
We are already have times to accomplish this at my condo complex
Works for me.
Yes
This proposed schedule is too prescriptive. Provide recommended times rather than mandated times.
Could there be an exception on cool, cloudy days since evaporation is not as pressing a concern on those days?
I'd prefer slightly earlier at around 6pm.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Those hours do not work. See above comments. It would be more convenient to not restrict the hours. I appreciate the heat/evaporation objective, but it is simply not workable when I have a large yard requiring several moves of hoses and sprinklers around our corner lot.
These hours are ok.
Yes in Summer.
It works for my household but for people who work evening/night shifts it might not work
Works for me, leaves night shift workers high and dry.
I already do this But do not need the city to provide me with a ticket/fine if we choose to water during the day for some reason. This creates a crazy neighbourhood with people calling 311 & being encouraged to live in a dictatorship where everyone is watching you - just waiting for someone to break the rules. This is not a community building approach. This is awful!!
On days that we are in the city, we leave the house at 5 am and not home before 10 pm. We are not the only household with schedules like this. There are also days that we are both out of town and would like to water the lawns, etc on days that we are back in the city even though it may not be our scheduled day. Once again, we are not the only household who have schedules such as these. Also, we do not have anyone to rely on to attend to these matters for us.
yeah. we have a typical office-based work & school schedule. But sometimes i go out at lunch hour to do my watering, especially if the evening conflicts with extra curriculars.
This is fine.
I would be okay with only watering between 5pm and 10:30 am. However, people should be allowed to water on days of the week that work for them and not be restricted to certain days of the week as their work schedule may change and they may not be home on certain days.
Yes.
Yes I think this schedule would work
Yes, keep the night watering hours
Yes. This makes sense
Yes.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
this is a stupid idea and should be shut down before it starts
This is not unreasonable and what we already do, but we dont need any draconian rules
it works for me
yes
Yes.
Yes. We are abiding by such hours already. Most thoughtful consumers likely are as well.
If hand watering is allowed any time for trees, shrubs, and gardens, I would say n/a as I don't believe in watering my lawn
The hours are very broad.
I think that should be fine.
These times are reasonable and need to also be an expectation for business and City fields.
That's fine for me. But could be restrictive for some
Could it start at 6pm? Just to provide a bit more evening time for convenience.
We don’t need a water schedule
This is not a problem. We could arrange our schedule to water between 7 p.m. and 10 a.m.
I always water after 7pm so this works for me.
Yes that works. Would an early morning time be considered as well?
These hours are workable, provided they also apply to weekend days, where other responsibilities are more flexible.
Morning or nighttime watering makes a lot of sense.
Works for me, and the reasoning is sound.
Yes
Works fine
That’s a great idea. Enforcement?
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
yes they do work for us
I think the hours could be reduced; in the summer it can be quite warm at 7pm, and the temperature has often climbed substantially by 10am. I would suggest 10pm to 8am.
Can there be 2 watering times? One in the evening and one in the morning?
It might be tricky at certain times but is best for plants and water use so we would make it work.
Works for us
No. Stop it! Stop micro-managing our lives.
Yes.
Yes this schedule would work. I missed read the your note. Thought it said 7am not pm. Ignore some of my previous comments.
Yes they work. But a morning one would also be useful (6 am to 8 am).
Yes, this works. We tend to water when-needed early in the AM, usually 6-7 AM the latest.
These hours are great if the hours of 10 am to 7 pm are policed for those who sidestep the bylaw.
These hours are not ideal for me, but they will work.
Yes and work best for our outdoor green things.
Yes
We are retired so yes it works for us. Even when we were working, these times would have worked for us.
it could work for me
I would need to adapt a bit but 7pm to 10am makes sense to me.
The above hours are fine for late Spring to early Fall. I would recommend adjusting those hours in the Fall, when daylight hours are shorter in the evening and it is colder in the early to mid-morning hours. A suggestion: 4:00 pm - 8:00 pm, and 9:00 am - 12:00 noon.
Yes this works for my household.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Use of a sprinkler system during watering hours would not be a problem for us, provided that there were exceptions allowed for occasional deviations, such as visits from irrigation companies, testing irrigation systems, and ensuring that no-one is penalised for dumping waste water on a lawn on a non-watering day, even if not delivered by a watering can or spring-loaded nozzle.
Yes it works.
yes, great
This time works.
The proposed hours generally make sense for reducing evaporation, but they may not work well for all households. Many people have schedules that limit when they can be home to adjust sprinklers or hand-water, especially shift workers, caregivers, or those with mobility challenges. More flexibility such as extending the evening window to start at 6 p.m. or allowing short mid-day watering for shaded areas or container gardens, would help while still meeting conservation goals. Households using drip irrigation, soaker hoses, or smart controllers also pose little evaporation risk and could be allowed greater flexibility. Clear communication about whether automated systems need manual adjustment for these hours would also help prevent accidental non-compliance. Overall, the intent is good, but a bit more flexibility for diverse schedules and efficient watering methods would improve practicality.
Watering from 7pm to midnight is a waste of water and BAD for our plants as it promotes fungal diseases. Watering should be encouraged from 6am to 11am in the summer. This gives the plants an opportunity to take up water before the hottest time of day here in Calgary which is ACTUALLY from 4-6pm! We aren't all early birds so you need to make allowances for those not up early in the morning, and for those who have large gardens that take a while to water all of them. Again, a lessened schedule for those growing their own food and gardens. Trees are very important to our ecosystem and need to be watered, especially in spring and fall before the winter hits. Also new trees need more water than established ones. Maybe giving a rebate to those who remove huge evergreens and poplars would be appropriate!
Yes that works. What about an early morning option also for seniors and other early risers or people on shift work?
YES, would work for us. 7 pm to 9 am would be fine.
No schedule

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I work nightsift so I don't know if my neighbors would like me banging around in my shed at 2am to pull my garden hoses out
I think those distinction times should only be for automatic watering machines. We do not consider lawn watering important. Our household only waters edible food crops and pollinator attracting native shrubs and flowers. This should be permitted anytime as long as a gardener is holding the hose or container.
See above. The 7 to 10 schedule does not work in the fall due to the shortage of daylight. I am now watering into November and I need to see where to set the sprinklers. Consideration should be given to including 3 hours of daylight.
I'll hand water whenever I need to.
Works for me but not for everyone. Not everyone works 9-5 so I think we encourage it but not sure it needs to be enforced.
why not the evening hours as well. For those who work, it is much easier to water in the evening than the morning.
Watering at night may cause or encourage root rot in certain species.
Yes
Yes
this is fine. However is weather is extremely hot and plants are drooping, they may need water during the day. If you wait until the evening, they may have died by then.
The people that are going to follow it will and people that do what the feel like will continue to do so.
The hours designated for watering would work for me as I generally water my garden in the evening when the temps have cooled down a bit anyway. Again, as mentioned, I am hand watering with the hose and nozzle to reduce the amount of water needed and to make certain it is directed into the raised beds where it is needed.
Yes, the designated watering hours would work for our household.
It's a bit too early and too late. Our family is getting ready for bed by then, or going out to school and etc. should be maybe 5 6 pm. And 11am

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Some very early morning water times might also work.
No, they don't. I will water when I want, how I want. Thank you.
No, my yard is huge. Handwatering would mean several hours of work. I need to be able to use soaker hoses as part of the anytime category while i am handwatering shrubs and trees.
It is perfect
Most with irrigation systems still water even when it's raining.
It's just very limiting. Watering a garden that's shaded and mulched at 3:00pm for example, should be fine. I would encourage teaching water wise techniques rather than being so restrictive on actual hours.
Yes, I think those are more than reasonable.
The hours work for my household where we are retired and at home.
They work, but would watering at 10am not cause most of the water to evaporate? I'd support something more restricted like 7pm to 8am.
yes it works
Yes, 7 pm to 10 am works for us because we can program our sprinkler system to run within those hours.
No. My drip hoses need to be on gor jours and if I am busy with the kids, I font get to start them in time.
We could easily live with 7 p.m. to 10 a.m.
Yes.
Irrigation can work during the night.
It does work
While better than before, we still should t waste water on lawns
No, its unnecessary government overreach.
Works great. Do this.
6pm would be better for kids

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes. That works.
I like this schedule.
use a watering schedule only when needed not because you think we may need it sometime in the future
Yes. Already do this.
Could allow daytime watering if temperature is below a certain threshold to increase flexibility
Yes
No comment
Yes, we already do this.
Agree
It works
Yes.
I don't use automatic sprinklers. I water by hand all the time, so no impact. I could imagine some finding it quite restrictive. Maybe an hour on either side would be better, eg 6pm to 11am.
Make sense
Schedule is fine.
it should start at 8 pm and be finished 8 am. i have automatic sprinklers so i water my lawn at 2 am
No sprinkler watering 10pm (or better yet 9pm) to 6 am) as this does not consider noise restrictions!!!!!!!!!!!!!!!!
I will not follow these rules.
It's evidenced based and flexible enough for my family. Looks Great
7 pm too early - 10pm start better
Those are reasonable times.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Already do this anyway with timers.
I feel this is reasonable for a watering schedule. I currently try to get my watering done by 9am when needed.
Beginning at 6 pm instead of 7 pm.
I like the schedule
Sure
yes
Yes. That also doesn’t conflict with commercial usage.
I think that is workable
That works
No, I have young children and this doesn’t permit a bed time routine and being able to water outdoors. Watering plants in the early morning should be an option, not only at night.
This time frame should be recommendation but not a requirement.
Yes.
Yes
Works for me
Yes
Yes they make sense
We lived with early morning and late night water restrictions 2 to 3 times a week for years. This was accepted and viewed as fair. 5-9 am and 7-10 pm is adequate. Allowing overnight watering lets people get away with ignoring the reasons for water conservation..
Yes
Yes
ok

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
When I see people watering at 4pm it irritates me. These hours are reasonable and work just fine. Please add bylaw officers to help enforce watering times. We really need more bylaw officers in Calgary.
More [removed] rules. We'll ignore them
No, of course not. Working from 1900-0700 would preclude from ever watering. You might suggest water when I get home from work however this is impractical
designated watering hours work for me
Looks fine.
This is fine
Yes. No outdoor watering between noon and 4 pm.
Yes, these hours work.
Yes, if I was a home owner, that would fit very reasonably with my work schedule. I don't think it's possible to argue that it wouldn't work for some people. If anything, 9am should be the cut-off: it can be pretty hot by 9am during the summer.
How do you enforce this?
Works for me
Currently it works
These hours are good. I already have my system set to water at 3am, so this would not be a chance for me.
Yes. No one should be watering in the middle of the day in the heat.
ok
These hours will work just fine.
The hours are okay however having specific days to do this is not ideal as it does not give for the necessary flexibility people should be able to choose the days that they want to be able to water during these restricted hours even if it is limited to a couple of days a week
Yes, these times are fine
works for us

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Require all automatic irrigation to run between midnight and 5am, or similar. Okotoks does this. That will move some demand to non-peak usage hours instead of during the 7-10pm and 6-9am blocks when people are doing laundry, cooking, showering etc. this is an easy win because automatic irrigation doesn't require anyone to be awake to deal with it, so no need to do it during waking (demand) hours.
It can work for us.
Yes. I have timers set and they work great for this.
This works for us
Yes
yes that’s plenty of time
Those are reasonable hours.
Yes they work
We could make this work.
No.
What about recreation? What if my children want to run through a sprinkler on a hot day?
That is fine
Those times are ok.
this is fine
Yes
Yes, those times will work for us.
Yes, designated watering hours of 7 p.m. – 10 a.m will work for households.
It works BUT night time watering is not optimal for some things as it encourages certain diseases.
Yes that works well.
Yes they are fine

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes
7-10pm is optimal.
That sounds great!
Yes
I guess the hours work
I do this already
Incentivise or programs for irrigation systems or controllers to make it simpler to water for folks
Yeah those work. And to be honest, I don't water a ton anyway.
Yes it works in my schedule - I do it anyways.
Yes
I would even suggest doing 8pm-10am
No they really do not meet our needs, as a busy parent always running to kids activities this window would be very difficult to meet.
Yes. This is already in place at our household. (Automated watering system).
Those watering hours will work for me.
those times are ok
I think any time between 7pm-7am or something like that should be fine. I believe morning watering is better for crops but maybe not a big deal. I don't water my lawn so I don't particularly care.
Not applicable.!
These times work well.
Yes, this works because I educated on myself on how to use a good irrigation system.
Those hours are fine
This works

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
As mentioned above in crease to 11am
This works.
That is the time I water anyways. Perhaps some type of promotion for mosquito/bug repellant hats! The only hard part about watering late at night is getting eaten alive by mosquitoes.
Yes that works. Watering in the evening is not good for many plants because it can promote powdery mildew so people should be informed about that
Yes, it works.
I can follow and do follow the water guidelines to avoid the heat of the day but I can't follow the days of the week guidelines do to work schedule. Should be trusted to limit water use.
NO, these do not work for me. While I understand how water conservation works and the best time to water my lawn, as someone who works outside the home, I can't water in the morning and as someone who goes to be early, asking me to hold off until 7pm is not realistic either.
take into account the people that work shift work. Most of the hours to water are overnight. Without inground sprinklers that is not possible.
Sometimes my work schedule does not permit me to water during those times. Likewise other resident who work nights may no be able to follow that schedule.
It seems to be an adequate length of time although the evening hours promotes fungus growth and disease on plants resulting in more chemicals being introduced into the water system
No it does not work. We spend most evenings doing extra curricular activities with our children and we work during the day which rules out most mornings. Furthermore if you're going to further limit it with specific days it's an even dumber policy because if I do have free time if it's not my "mandated" day then I wouldn't be allowed to water my lawn.
Generally, yes. But as a hard and fast rule, no. Sometimes you water when your schedule allows. That might be 11 am. That might be 6 pm. To mandate such rules pits neighbours against each other.
That is not a problem for my household
Yes
Perfect

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I support the timing. However, will there be a restriction on the number of hours of watering that can occur in this period. I would not want to see watering for the full period. An hour or two is sufficient.
Good Lord.
Yes they work for us.
Yes they work
These watering hours are not a problem.
Those hours are fine.
No, 5pm onwards. 7pm I'm trying to get the kids to bed.
Yes. These hours would work for my household.
No time restriction.
That's fine
Yes, this would work.
Yes, this is acceptable.
No, the times encourage mildew on plants. The better time to water is very very early in the morning. Check with Calgary Horticultural Society for direction.
make sense I am in favor
So if I work 7pm-10am, I cannot water anything? What would be better? No watering schedule. Let people do as they please, and they can pay for what they use.
Yes, I support the watering time restriction. They will need to be enforced, though.
Yes, the designated watering hours work for my household. We have a programmable irrigation system, so it is very easy to adhere to the watering hours and days. Fines for watering during off hours need to be substantial, as it is VERY easy to manage. Perhaps then our neighbours will not allow their irrigation system to run for several hours each day during the peak sunny afternoon periods.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes they work. They are the most appropriate hours to prevent evaporation loss. But consider those people who water their lawns All Night! Lawns should be watered twice a month for a limited period of time. Your plan has no limits on how long they can water for!
Yes, we water at 430-5 am
Yes, especially if we implement an irrigation system.
Generally
Yes
Yes, because I don't water my lawn anyway.
This ia good
Yes, these are appropriate
we could make it work. It might be nice to have a morning time (ie 5-6am) but not required.
That timing works for me
Yes.
To be honest I am already pretty disorganized with watering the lawn correctly/often enough. I think the hours make sense though.
Seems reasonable.
That's fine
make this a requirement for those with underground irrigation only
Yes
Those hours are fine
Yes
I don't agree with any time of day restrictions, they simply do not work with my working schedule.
No, (see above) a distinction should be made between landscape and food growing.
Yes but that doesn’t work for washing bikes.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Would like some hours In the morning. Maybe an hour or so mid afternoon for children's play on Saturday and sunday
I think those hours seem reasonable. They include evening and early morning.
Yes, those times are appropriate.
Yes, I use a timer for watering so am already doing this.
This is strategic, tickets must be given out for people watering mid-day.
Yes these hours work
Yes, see no issues with that
usually fine
It would not be inconvenient
We use timers during those times already
It sounds great, but there are spiteful lazy people that will just run the water all night long.
YES THEY DO WORK FOR ME.
Yes, for the most part.
Yes, 7 p.m. to 10 a.m. works.
Yes.
Yes
The 7-10 works great for me.
Give a set number of days per week, but don't dictate what day they are used. If I'm not home a certain day due to an event that is terrible for my garden to not be watered for several days in a row.
Yes
No. Having no restriction works.
Yes, it’s based on science. I always water at night or morning.
Yes.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes, we have a timed irrigation system.
7pm-10am is fine if there has to be a schedule.
Yes, these hours work for our household. We would be in favour of limiting those hours even more frm 7:00 PM to 9:00 AM or even earlier in the morning.
NO!!! this is horrible. That is not a big enough window!!! oh this makes me so angry !!! Our lives are soooo busy, and now trying to schedule in our watering is absolutely insane!!!. It should be you can water anytime of day EXCEPT between Noon and 6 pm on your scheduled week days. AND EVERYONE should have the option to water on a Saturday OR Sunday. Not everyone can fit into your rigid schedule. I don't need the city adding more pressure and stress to my life. I pay enough outrageous property taxes (which go up every single year) to not have the city add more stress to my life. People shouldn't be fined or shamed for watering outside these rigid times because their work/life schedule doesn't fit some bureaucrat's rigid, unrealistic schedule.
This would work for my household.
Yes.
n/a
NO.. i will do it when i feel like..
The designated hours make sense. Dont give people too many options.
7pm to 10am seems reasonable.
Those hours work for me
Works for us
yes! and [removed] anyone who says different. if you can't water what you have during those hours THEN YOU SHOULDNT HAVE THINGS THAT REQUIRE WATER its that simple
Yes, that works.
Yes!! People who water in the heat of the day have the common sense of a bot fly. This education needs to be widely taught, as it makes zero sense.
Schedule works.
Convenient.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes
I can't always water before 10 a.m. I require more flexibility.
make it 7pm to 7am - 12hrs, clockface scheduling. In the summer it's already sunny enough by 10am that watering between 7am and 10am is inefficient (too much loss to evaporation)
We work and this doesn’t work well, but we adhere
Yes, it is reasonable.
Yes think this makes sense. In fact that is the timeframe we currently water our yard to maximize the efficiency
Yes, these times work for us.
good range
That schedule is good.
Yes it works
Sometimes but sometimes I want to water right after work (between 5-6) so waiting until 7 or later isn't as convenient but I would adjust.
The hours work. The days often do not.
No, allow at all times and use education to educate people. Less rules.
That’s fine
Yes they work
Timeline is good.
Not for our condo. Watering is done by residents, manually. I would rather spend evenings with family.
Yes. To make this more convenient, a rebate program for water timers could be considered.
yes
This time block works for my household.
That can kill plants with mold

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes it would work for me. I only hand water my garden plot in the evenings during the summer. My native plant garden I only water once or twice a week.
I already think we went over this.
Yes
Yes, those times are great, though again, not sure how the metered tiered water pricing fits with this.
Yes. I don't water in the middle of the day anyways as all the water evaporates. Everyone should consider this.
WHAT ABOUT WATERING IN THE MORNING BEFORE 11:00?
Yes
?
Works for me!
Yup, I have automatic watering
Yes
In my opinion we should've had this talk about day time watering well before we ever banned bags and straws.
It should work for most people, even shift workers.
Sure that's fine, we could live with that, scrap the rest of the scheduling bureaucratic nonsense
The hours will only work for set periods of the year. What would be more convenient, is if the city aligned the schedule better to reflect the nature of our spring, summer periods in Calgary. Have the schedule adjust to the available daylight.
I find this question to be loaded and presupposes the utility and value of the outdoor watering schedule, which has not been demonstrated. Run separate non-potable lines to houses for the purposes of yard maintenance.
absolutely makes the most sense
Those hours would be adequate and convenient for me. Those who work may wish to have some time in the evening for their convenience. Limiting the hours would be a good idea.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
time should be 5 PM to 10 am. we are all in bed by 7 pm.
It makes sense to do it during cooler times of the day.
Yes
Is early morning an option?
The hours work for me and make much more sense. Also, what about sprinklers -- so many of them spray water into the air, much of which often evaporates before hitting the ground.
Yes, this works fine and actually seems a bit overly generous to me.
There should be no limits on outdoor watering. Education on why outdoor watering should occur during evening/night time hours would be more beneficial than forcing households to adhere to arbitrary limits and schedules
We all ready have water meters. If some one does not want to water from 7 to 10 they will pay a higher price because they are not being efficient with there water….Leave them alone
Those times proposed are best for watering!
Mo limitatiins at all except ground watering when temp is above 30 degrees C
They work, however I won't use the late night times, only early morning at late night watering promotes fungus and disease if water sits on grass and plants after sunset.
Yes
They work
Timers are not expensive.
This is fine.
They work for our household and it is the way we have been watering for decades.
keep the three days, but remove the timing.
these hours seem like a best practice
That time frame works for my household
7 PM to 10 AM I think should be sufficient.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I am not the earliest of risers. My garden is small and if it has been particularly dry, I will set up my sprinkler starting around noon ish as my garden is in the shade that time of day. I stop watering when the sun comes around and never use the sprinkler when it is windy. I usually do hand watering in the evenings. I think it will be harder for busy working families, but we will all adjust.
Yes, works for me. Curious if it creates volume issues for the system, like when electricity use overloads the system in winter when people get home and crank heaters and stoves in winter. Also, 7 pm is still super warm in the summer.
Some people will ignore it. Hot tubs and pools should be in there; can only refill on certain days or times .
Yes reasonable
This is ridiculous.
That would work
Would definitely work (it's what we follow today)
7 p.m. – 10 a.m. works for our household
Works here. Helps ensure people turn it off after a reasonable time also
OK as those are times we already use
The hours of watering should be all night up until 5 am.
It would be ok, but relatively strict. Starting at 6pm would be better.
Yes, will work most of the time
Yes. Our irrigation system in my complex waters around 1:00am.
Late in the evening or early morning is best. Warnings should be issued for individuals who are non-compliant.
yes
Yes but may not work for those on non daytime work schedule
It makes sense not to water in the heat of the day.
I already water outside of the hottest time of day.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I think 8 p.m. to 8 a.m. so we do not have the sun shining on the newly watered gardens causing evaporation. Lawns should not be watered.
Works for me
No problem with that time frame
6pm - 10am
That works well and should meet mist people's work/home schedule.
Maybe some common sense
Yes. It's the only thing that makes sense in this whole thing.
Yes
Absolutely not, it is too limited. 9-9 is more reasonable.
Ditch the schedule and days, let people decide what's best for themselves based on rebate program
Yes
Yes the schedule works. It's best to water in the morning anyway.
Those times work
Yes
No. Free to water at anytime
Yes
Yes that works great
Works great and makes sense.
Yes, this works for my household.
Residents follow these guidelines
It is not ideal, when I am on a different shift and not home during those hours.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
This should be for sprinklers but cannot eliminate the need to handwater any items that need it. Please do look into the impact of green forests / shrubbery and plants on the well being of the planet and how CO2 is not actually a bad thing necessarily.
times work
I water from 4 am to 6 am. So it wont affect me
Yes. Can use scheduled automatic irrigation system.
Yes
I think residents should pick their own 3 days
No, they do not.
The time should possibly be extended to 11:00am. Watering at night can lead to mild and fungus growth in lawns.
yes. it works
Move it to start slightly earlier 6:00pm
Having to wake up at 5am means I'm almost already in bed by 7pm. 5pm to 10am might be more reasonable
I think even tighter hours is reasonable. 9pm- 9am would make it easier to remember.
This schedule will not work for night shift workers. Blanket zoning does not work.
Yes, The schedule works
Omg
I have a timer system, it starts before sun rise.
Yes.
It wouldn't affect my household.
This is a problem for anyone that is at work between 7pm and 10am. This is an unreasonable and unacceptable solution. Do your job and provide a service, stop trying to social engineer everyone's behaviors.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
6 am to 8 am
Yes this works because we use automated irrigation.
It's all social engineering to control the population
I think the hours are fine.
No stop controlling my life
Yes, I do this already with my one rainbarrel
This timing is great.
7pm to 10am works
good times
Yes I think the hours work
It’s fine
We wouldn't need this if you'd stop approving new residential developments that increase water use.
We have mature trees that shade the ground beneath them. Could there be any leeway for only watering in the shade to allow watering outside these times. This could help with scheduling of watering.
Yes, the hours work for our household.
Yes. This would work.
5pm to 11:00 am and on cooler cloudy days watering should be allowed all day.
No. Should be 5pm to 10am.
It's reasonable.
Eveni g hours are OK
They are reasonable times

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
This is no good for people on shift work or those who work 8 to 5 and have to shuttle kids around in the evening. People will not adhere to this. I get the theory, but I don't think it's fair or equitable to all. Probably best to ask people to follow this schedule but maybe not actually enforce it (don't advertise this, of course) unless there is egregious abuse.
It would just be a matter of getting into watering habits. People should also be encouraged to set a kitchen timer or timer on their phone to remind them to turn off outdoor sprinklers after the appropriate amount of time.
Yes
All good.
6 pm to 10 am is a better schedule, 7 pm is too late even in a summer day
This is what landscapers do. Most people already do this because of common sense or because of work hours. So this "plan" is not needed or wanted.
yes, we have irrigation system. This is standard.
No. I need flex for shift workers.
I am firmly opposed to a schedule. This is infantilizing overreach
Out door water times of 7-10am is a must. But again how do you monitor / penalize those that do not follow the rules.
Yes as we already do this with our irrigation system.
It does
Don’t do this. We already water early and just enough but having freedom to do it when needed is just as important.
Yes this schedule works.
8 pm to 8am
Yes
Works
People can water when they want.
No issues for our condo building.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Watering lawns in the evening encourages fungus growth in lawn to the detriment of the lawn.
I think that is reasonable.
Yes.
This would work for our home and it is the right thing to do.
This is sensible. I agree.
Yes, that works. Water timers work well (perhaps subsidize these). These are not difficult to follow.
Yes, that's fine.
Yes except experts say morning not evening are better times to water.
We can manage this.
This time frame is workable and should not be onerous or restrictive for most homeowners. People can adapt and would find ways. You know if the city was to announce that water was going to be cut off in a neighbourhood most folks would/should store water in sufficient quantities to sustain basic needs.
The times seem appropriate to me.
With having to work from 3am to 3pm. Then getting home to make supper etc. I have no time to follow your schedule
I should be able to water whenever I want. I work shift work and sometimes have to water before or after work. Also when I have children I want them to play in the backyard and be able to use water from the sprinklers like I was able to when I was a child
Yes but then people may expect the City to provide timers
Yes. I water very early morning due to programmed irrigation. Not every can afford or do this though. I realize that.
I already follow this.
I would like to start watering by 6 am in order to get everything watered by 8:30.
They are ok. I do this anyway as I dont like the water evaporating during a hot day. The problem is when there is a really hot day, sometimes you do need to give the food garden a blast for a cool down, or they can get damaged. Should not be penalized for that.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes, we really only hand water and don’t water grass ever
It is easy for us to follow this schedule as we have an automated system. However, I think it might be harder for people who have to set up their system manually.
The watering hours could start earlier to give residents more time to water yards and gardens before preparing dinner, ie start at 5pm.
Yes and I fully support watering hours, and I hope it's pitched as a money saving approach as well.
This would work for us.
I work shift work & will water when I feel like it. This schedule is useless
Yes.
No restrictions
Maybe 5 pm to 10 am. The problem with morning hours is that Calgary dawn is cold and watering when it's only plus 10 outside is detrimental. Watering in tbe early evening works better than early morning and we need to go to work by 7 am before it is sufficiently warm. Watering the entire garden takes about 90 minutes.
yes, in the summer it is still light out well beyond 7PM and this is a good time to water plants.
Yes
Yes, this should work for everyone.
For best results and overall turf health watering should be done early morning to 11am. Watering in the evening promotes fungus and insect problems. Get better information prior to putting this out.
Works for us
Won't do it. I'll water when I care to.
Yes
Yes. When we water we try to be efficient and we see others unaware of this.
Everyone can have a timer - offer a supplement for people to install them

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
These hours are fine in theory, but they only work if someone is home and awake during them. Not everyone can adjust their day around watering. People who travel, work late, or have irregular schedules will run into issues. A more flexible window would help, something that still protects against peak heat but recognizes that homes and families do not run on the same schedule. Watering responsibly should matter more than watering within a tight timeframe.
Yes
If there is a drought, sure. If there is not, stay out of people's business. Let people live their lives and make them pay for what they use. How about you all stop planting trees that you then don't water and don't pull out when they die. How about you stop putting non-drought tolerant planting in public parks? Before you require citizens to implement expensive irrigation systems or follow ridiculous rules, why don't you walk the walk first.
in the summer time i think this would work,but there still a lots of people that water when ever they want to,also there are people that dont havethe time to do this ,and also people that work very early morningsand are in bed at 7pm .
Pretty good, but harder for people that work in the office to water in the morning. Maybe a tad earlier in the spring in the evening? It really depends on the weather/cloud cover
Yes.
This schedule is good for me because I have an irrigation system that I can set on a timer. Hand watering on this schedule would be very time consuming for the size of yard I have.
The suggested times are good.
Yes it does.
Yes, these hours are feasible for us.
Yes, they do work for my household.
Hours are too long. 7 pm to 9 pm that’s all that’s needed
works for our hosuehold
The proposed schedule is very reasonable

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
The problem with watering at night is that it can promote powdery mildew and other problems on plants. Should change to morning hours and 6pm - 7pm
So, I do shift work and now what? Do I need to use vacation days to water? Do I have to HIRE someone to water during the allowed times? Using a timer when I am not home invalidates my house insurance. I try to water at the best times but it is mot akways possible. Watering at and after sundown is the best way to encourage slugs and mold,
yes
Terrible idea
Sometimes. But sometimes we are out of town, home for just a bit before leaving again. So then these hours don't work.
Yes, they work. During the summer, I always try to water during the hours listed above.
We generally don't water our lawn on a schedule, just when it gets dry and plants are potted and watered by hand.
Yes, these times are reasonable.
How about try and educate people first, run programs, ads , news about how beneficial it would be to take care of your outdoors smarter , before limiting them.
Yes
people are not going to abide by this.
Most sprinkler systems are easy to program. This should not be onerous to work.
Absolutely, watering should never be done in the middle of the day
Yes
I would say to have a corresponding early morning option as well and the evening option of the same duration if you go this route.
7pm-10 am sounds right to me
Yes it should be fine.
Good!
Yes. Seems to suit most common schedule.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
No. Watering in the evening fosters powdery mildew and other plant disease, also slugs. It is a solution for watering lawns, not gardens.
Yes, I already schedule my watering to occur at 2 am
How does this work with kids and sprinklers?
People work.... this will just result in dead grass and annoyed citizens
Good
Except for children. Playing in the sprinkler or slip n slide o. Got days is how many people cool down
No, they don't often work. Many many shift workers will not be able to water due to being at work at this time 5 days out of the week. IF they want to water in the morning before going to work, or on a weekend because they work out of town, they should be free to do so
No as some plants do not want to be watered at night - roses for one.
Works for me.
I think starting at 6pm instead of 7pm.
Evening waterin for fruits & vegetables is undesirable. Our water is cold, and so are our nights. Extend daytime water to noon.
Yes I have an irrigation controller
6pm to 10 am would be best
yes
No, get rid of the smart meters
an earlier start time would be better
Morning is fine. Evening is not recommended and your plant people should have told you that.
Increase awareness not pitting neighbours against each other. Please let the adults adult and make choices that are informed.
Yes it would work ok

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes, the timing is fine
Yes
Yes this would work fine.
Yes
Ok
This works for me.
Yes
Yes, those times make the most sense.
Yes
7pm to 10am is great!
That works for me but I don’t water my grass anyway
I think there should be an exception to the time on weekends. Because most people have more time on weekends to do outdoor gardening lawn, whatever.
No problem.
Okay
I think the theory is reasonable, but good luck enforcing it.
Allow for an occasional devitation please.
Yes, they work for me.
Yes and no. My work schedule does not allow me to water during one day of the week and then forces me to cram my watering in on the weekend. Perhaps focus on Monday instead of Tuesday as the start day.
It's a privilege to use water. This time is just fine and people should make it work.
This makes perfect sense - water in the lower heat hours to target use to when it makes the most benefit.
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes, these hours work.
I thought it was discouraged to water overnight?
Yes
Suggested hours are fine. If anything, they can be shortened a bit.
That's what we've been doing for years.
No. Shift workers and other issues do not allow this.
No. It encourages slugs and other garden pests, and is not great for some plants to stay wet all night. Our MANY trees and shrubs are watered with our limited lawn. I don't water at night due to slugs. We need to water in the morning.
I think these hours are fine and considering how strong the sun can be in the summer even at 9:30am I'm surprised it's not a smaller window.
6pm to 9am would be better.
Yes, those hours are work for my household.
I think you should not be restricted to set days of the week unless there is a drought. The time works
Good
They do, but if I'm not mistaken the best times to water are early mornings. Has the city considered discounting timer appliances for users so that most watering occurred from 4-5 am to 10 am?
Yes it works for us
Also include morning hours like 5 am to 9 am, Why Morning is Best: Optimal Absorption: Watering in the cool morning allows water to soak deeply into the soil before the sun's heat causes rapid evaporation. Disease Prevention: This allows the foliage time to dry during the day, which is crucial for preventing fungal diseases, mildew, and rot that thrive in cool, moist overnight conditions. Plant Preparation: It hydrates the plants for the demands of the day, helping them better withstand heat and sunlight.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
See above comments.
Yes, this timeline works for for my household. Except we sometimes head off to the mountains for a camping trip over the weekends and then we tend to water the shaded parts of our garden before we leave (closer to 4-5PM)
NA
I water in the morning and evening anyways.. people are dumb if they water in full sun, it evaporates anyways
Mostly works for our family.
7 pm to 10 pm is sufficient. Longer time will be abused.
Yes they do
Sounds like [removed] to me. Just kidding, this is all reasonable and fine.
Works!
Incentive to install timers to aid in using the 7 PM to 1000 AM schedule.
Yes
Works for me!
I mean that might be fine but if my flowers are dry I'm watering them doesn't matter the time of day.
Sounds great to me
As an avid gardener, this time range is the best for watering.
No. Bad for mold and mushroom development, and need a morning timeslot on a weekend. Water early morning and/or night. Some people work nights
NO DESIGNATED HOURS, watering at night is equally bad for plants and gardens.
Yes
we have xeriscaped so that we require no added water. I think this should be promoted more and perhaps rewarded.
Yes, they work

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I think that the time could be restricted further; at the peak of summer heat it's quite hot at 7pm and 10am.
It makes common sense however on principle I am against more rules. We need less rules. Water use is a good start. You guys are a [removed] and you need to focus on fixing leaking pipes and upgrading leaking mains.
No I am a Shift worker. I think to police it this much is ridiculous. Go after people who actually violate the rules and I guarantee people will stop breaking the rules if they get those large fines.
Timing makes sense
It works
yes, that's what we do now. We water overnight only
Yes but cannot be restricted by day of the week
No when I'm home & have time to water. Your city rules schedule shouldn't dictate my time
Yes, the designated water hours would work for our household.
works for me
Watering only on set days, or only during very early or very late hours, becomes challenging when you’re 70+. It would be wonderful if the City could consider a few reasonable exceptions for long-time Calgarians who have spent decades contributing to this community.
na
Yes.
Yes
My irrigation system automatically does that. What would be convenient for most is that the city does not control what I do with water once I've paid (a lot) for it.
It does not work for my household. We work 12 hour shift work and sometimes I work days and sometimes I work nights. Also, kids sports are during these hours. I will be away from my house for several hours and when I come home I want to go to bed instead of staying awake so I can turn off the water. This will probably lead to water more! I will end up turning it on before I leave for sports and then off when I get home instead of just using a small amount from before 7pm.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
yes.
terrible
These watering times are fine.
This is a good time.
Already doing that.
Yes, the timing works fine.
We go to bed early, so sometimes would not have enough time to water during hours we are awake.
we have a sprinkler system so super easy to set the days and times
Yes
If anything 10 a.m. seems too late during July.
If there is a campaign to promote and incentivize watering timers (the attachment to the hose-bib) that would help people who don't have a full irrigation system installed.
Again this is the appropriate way to water your lawn and if everyone did what is best practices for lawn growth restrictions would not be needed
Should start at 6 pm but ultimately should be up to the resident when they want to water.
7pm to 10am sounds good.
Yes.
The schedule is fine for our household and should be easy to follow by anyone. Outdoor watering should not occur during the hottest hours of the day.
They more than do
Sure
Sounds good.
Yes
Always I use the sprinklers night time

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes they work
Yes the designated watering hours would work
These times work for my family/household.
Those are pretty much the hours that I currently water anyways
Yes. 7 pm to 10 am works
It changes weekly 7pm can be to late on certain days for me as I go bed early to get up for work. I still try to do as late as I can. But again I dont believe in restrictions but informing residents
Yes, these hours work. I think this is just something we will all adapt to. Not everyone will be happy, and we don't have the manpower to enforce it, but I think this is an excellent step in the right direction.
What about an early morning time frame as well. During our recent water crisis this was put in place .
Yes
Yes. This is logical, even for City of Calgary!
No this wouldn't work reliably. Let me water when I am able.
That time works
Outdoor watering conducive to my work schedule and lifestyle requirements and the individual needs of growing food
works fine for me
No it does not.
Sure
Yes, the designated watering hours of 7 p.m. to 10 a.m. work well for our household. We have underground sprinklers, so we're able to schedule watering in the early morning hours—typically between 3–5 a.m.—when it's coolest and evaporation is lowest. This timing fits naturally within the schedule and supports the goal of reducing water loss. If any change were considered, simply allowing early-morning watering to remain clearly included would be the most convenient and effective option for us.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes this suits me
I think 7 pm is too early especially during the summer months. 9 pm is more realistic for when the heat dissipates from the day. And 10 am is too late. Would suggest 9 pm to 9 am which is easy to remember, promote and generally avoids the heat of the day.
STOP OVER REACHING WE ARE A FREE COUNTRY. DO NOT GIVE ME ANY RESTRICTIONS ON WHEN I CAN USE OUR WATER.
This works.
This is a good guidance and what we practice in general, however during heatwaves or during high wind etc. things can dry out and an afternoon “pot shot” is sometimes needed to help plants (yes even perennials) out.
already using those times
Yes
Yes
That time works. Timers are available for those who cannot meet these times.
Yes
The following times for watering does work for my household.
No it does not. There are times in the mornings that would also work
I will continue to water when it is convenient for me.
i
Make watering from 6 PM to 10 AM. Therefore can turn on as soon as we get home from work.
Non-evaporative watering systems such as drip irrigation should be allowed anytime.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
No!! This would not work for my household as we are often away in the evenings, and we do not have an automated underground watering system that will water in our absence. We have a large yard with many trees, and only 1 outdoor tap. Letting us water when we are home and have time (ideally in the evening or early morning; and only when the moisture is needed because it hasn't rained in the last week), is the only thing that works for us.
Yes
This works
I have a timer. All good.
Again, education on when people need to water as opposed to when they can water.
Yes, this works.
7 p.m. to 10 a.m. is a great idea, less waste by evaporation.
I would bump the time to 11am. Mornings can be chaotic if you have young children, the extra hour would help young parents out a lot.
would be fine, watering hoses can have a mechanical timer installed (like a light timer) so you could set it up in the evening and it would run overnight
No, it does not work.
[removed] YOUR WATERING SCHEDULES.
Yes
Hell no!
No water schedule would be most convenient
9:00am - Noon or 5:00pm to 10:00pm.
They do.
Yes the schedule works for me
Yes
It works.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Ditch the schedule !!!!!
5pm-10am
Yes
Yes. These times would be easy to apply.
Yes.
These times are generally when we use outdoor water for big items like these and we shouldn't be receiving fines, tickets, or any other social pressure to be restricted within these times when we choose otherwise.
We try to only water during the coolest parts of the day anyway so this wouldn't be an isdue
Yes I agree with this 100%! This is an excellent and fair watering schedule.
Most people already do this. Putting rules and fines in place will cause division between neighbours. NO RESTRICTIONS
Not everyone works 9-5 so hardly fair for people who work more than one job. Not sure if anyone would be watering grass at 2pm on a hot day. I don’t even see kids running through sprinklers and loving life.
The hours are fine. I personally water between 9 PM to 5 AM. With an automatic timer & shut off that has a rain sensor attached to it.
Yeah, that’s when we water anyway
I agree with this. I use an automatic timer at my other house to water at 5 am - works great.
Yes they do.
For the early risers - lets also have an 2-3 hour early morning watering schedule.
No issues with this.
Yes.
Is this government's slogan "Don't serve - Dictate".
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes! I hate seeing people watering at the hottest part of the day! Please do enforce cooler hours.
Those are common sense hours for landscape irrigation
Yes, those hours work for me
I would think so.
What about kids having fun with water flights and sprinklers? Non existent anymore. A memory, thing of the past?
I think a window between 7 and 10 PM would be beneficial, in case the early window is missed. Flexibility is important if compliance is the goal.
no
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
that works
Generally it would work for me
Yes they work
People are busy, running their kids to sports, working. You assume everyone has that flexibility. Again too many variables to consider
That works for us.
Common sense and people's free will of how to use water should be the choice. People work shifts, etc. This is unreasonable.
I do not wish to follow this schedule. I want the freedom to use water as and when I decide it's needed.
It is still the perfect time for plants to be watered
Yes
Yes, this is most convenient
stay away from my lawn.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
No problems. We removed our grass and installed pavers plus we bought silk plants so no watering needed
I agree.
I'm fine with the concept but would be inclined to have the watering hours start at 6:00 pm
Already follow a similar schedule.
Yes.
Early morning watering may be useful say between 6-9 am.
NO! what about those who work night shift?
No. We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs of policing and fining non-compliant persons will definitely rise, hurting taxpayers.
Sounds very reasonable!
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
works
If you have your sprinkler on from 7:00 pm to 10:00 am you are using one heck of a lot of water! People should be encouraged to set up timers if they want to water overnight.
Doesn't matter
Yes
Works
I would be supportive of watering during designated hours it less important. Good info to know but dictating less important things like the time might just piss people off.
Maybe push to 11 am.
works
Yes.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I think after 5pm-9pm is sufficient, again, the late night watering is very hard on the lawns/trees from a pest and disease standpoint
Those are workable
This is reasonable.
This is convenient
The city has no right telling me when I can and can't water.
Perfect
That's always been the times that I do my watering.
Yes water when it's not hot.
No most convenient is when I want to.
It's good.
There should be no watering schedule. Households can get busy with work, activities, etc. Sometimes we get to do it when we have a free 2nd, not when I'm putting my kids to bed.
This time does not always work for my schedule. I water responsibly in these hours if I can. But sometimes my schedule does not allow that and I'm not about to let my flowers die off because of some city bureaucrats idea
Works well, at least it did for me.
Works OK
no schedule fix your leakage issue
If that is the schedule you were referring to, I can deal with a time of day, but not day of the week. What hours in a day is ok. What has changed in the last couple of years other than infrastructure issues and poor timing decisions on releasing water from the reservoir to make this necessary? Our ice packs have been steady year over year as per the Province of Alberta.
Seems ok
Yes
Yes, that is what our system is doing now.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Can work for me.
Those hours would work, as I my irrigation is on a timer.
that works
Not sure why this needs to be so restrictive. While these watering times should work much of the time they don't take into account peoples varied schedules. If you already are restricting which day I water, I don't believe dictating the time of watering has any effect on your stated goal of making demand more predictable.
This works for us, we don’t water mid-day due to evaporation already.
7PM to 10AM would work for our household
Makes sense
This schedule is fine
Why can't I just select a watering time that works for me be registering an agreed time window? And why do I have to be beholden for this particular time window forever? What if I want to change it? Is that the limit of creativity and progressive thinking that the waterworks is willing to apply to this problem?
Yes
I would not water between the hours of 7 pm and 4 am, because of the increased risk of fungal diseases like powdery mildew, sooty mold, botrytis, and leaf spot. Even 4 am is pushing it. Plants whose foliage remains wet for prolonged periods, as would happen with overnight watering as compared with daytime watering, are much more susceptible to these diseases. If my neighbours are watering during these hours and their plants become infected, then my plants are more at risk. With a myopic focus on water conservation, the city's proposal will have unintended negative effects, like fungal contamination of plants, trees, and domestic food crops.
Letting people decide for themselves
Free rain barrels.
Yes this would work just fine.
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
More convenient if you stayed out of our business. Actually, what restrictions will be imposed on data banks within Calgary?
6 pm to 9 am would be more convenient.
N/A
REMOVE CHLORINE FROM WATER
Works for our household.
Yes
Encourage best practices. Skip the rules, then you don't need exceptions.
No. I want to water my grass when I want for how long I want.
Yes
Some people work those hours. Suggest this but don't make it law. This is too controlled and will lead to wax worse but that's the plan!
Works great
That works, just like it to be a bit more relaxed during weekends
This is when I usually water my grass anyway, for the reasons stated in the question.
Limiting what time of day watering can take place is a good, practical solution
Yes
No; we are seniors and a 5 to 10 window works.
Our watering schedule is 3 times a week at about 5 AM for a few minutes.
Yes. We do this
No schedule
Works for me. I have an automated system
This is a good plan
I think it should be later starting at 10pm
That time works

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Starting watering at 6pm so there is time to move sprinklers around before a reasonable bedtime.
Absolutely not. Calgarians don’t need a watering schedule.
I agree
Yes. Those times work
Sounds good
For my house it’s fine
Those hours work.
This schedule produces mold and mildew on plants...anyone who knows a thing or two about gardening knows you don't water at night here in Alberta....bad for the plants...morning is best!
Sure that’s usually the time I water already
Yes it does
5 pm to 10 am
Educate people, do not implement any schedules!!!
7pm seems a bit late. Maybe 6pm start?
Yes
I prefer watering in the morning before 9am…everytime I water in the evening I get some sort of fungus on my squashes or other veggies and after research it said it’s not so good for veggie plants as they stay damp attracting the funguses
n/a - don't have a lawn
This does not work every day for my house. Starting earlier than 7pm would be better.
6pm-10 am Families with young kids are busy with bedtime by 7pm
Maybe start a bit earlier in the evening. 7 pm could be late for some people. Similarly an extra hour until 11 am in the morning would give people more time to water.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
They are good.
This works for our household.
not really... if you have a soaker hose, it is recommended to leave it on for 2 hrs which at 7pm, goes to the cooler nights which is NOT good. 6pm - 11 am. and that means to be doen by 10 am, i have to turn on the water at 8am - too early for weekends.
This timing is fine.
Do not want any schedule!
It works
yes
Yes they would work if we have automated systems installed
5pm- 10am would work better as I work shift work which is 7-7
Yes, and many plants are healthier if watered during these times. Perhaps that needs to be communicated.
3 days a week, whenever I want. Charge more for water usage beyond x amount, but controlling when and how I can water my own plants and garden is inching toward authoritarianism. What's next? What days I can shower? How often I can shower? A timer on the shower? When I can do laundry?
Yes. Offer rebates for watering timers.
Yes it works.
no, prefer 7pm to 11:59am
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
The hours are physically possible but ignore horticultural and societal realities. 1. It is specifically recommended not to water in the evening as it promotes fungal growth on plants overnight, morning is better but the 10AM cutoff is impossible for working families. 2. Encouraging the entire city to run sprinklers between 10PM and 7AM creates noise disturbances in dense neighbourhoods. 3. Asking seniors, disabled, or mobility-impaired residents to manage hoses/sprinklers late at night or very early morning is a safety risk. The window should be widened to allow for safe, daylight watering that doesn't promote plant disease.
I object to the suggestion that this is even an appropriate thing for the city to mandate
That leaves the plants with wet leaves which leads to powdery mildew and other infections. Much better to water in the morning.
Yes that seems logical.
7pm is to late 5pm is reasonable
This is also a good idea.
Yes, totally support this one!! But again, will be lots of not followers
Yes. And that’s supported by science too.
Timing is fine, but food gardens are more important than the silly grass.
Fine by me.
Yes. I usually water from 5-6 am
Yes that works and makes sense to the environment
Watering when it is too cold causes the soil to become mossy and more claylike, thus requiring more water. After 7pm makes no sense. 4pm - 10 am is more biologically correct.
I DO NOT WANT A SCHEDULE
This is fine
Yes this is good timing

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes those hours would work for most outdoor use of water
They work.
Yes
The 7pm - 10am water timing is not ideal. Shade in front of my house starts earlier at 5pm so why should I wait till 7pm to water. I water at 5pm once there is shade.
4pm start time, consider families who are single parents that have to manage dinner, bedtime and household upkeep.
Yes it does. I already only water my lawn during these hours.
We generally do try to water within similar hours as mentioned, for the reason mentioned. I would consider it a waste of City resources, though, to hire many people to stringently enforce this. Only in the case of a house consistently not even trying to water in cooler times of the day would there be value in an official City visit. Reasonable civil behaviour is the goal, more so than job creation. Also, in our yard, watering could begin well before 7 p.m. because the backyard is in shade before then, due to City approved development to the west blocking all sun. So the proposed rule needs judgment applied which considers whether an area being watered is shaded.
Yes, no issues. Timers are inexpensive and easy to use. Also daytime can be windy and can blow and evaporate the much of the water/mist from the sprinkler.
These hours of watering should work. Timed auto water systems that focus water only where it is needed in highly controlled amounts work well with the timed window.
Yes I have my sprinkler timers set for morning.
Don’t know yet
Let Calgarians make this personal choice and not you. There is shift work, etc for people and restricting the hours is nuts.
Yes, these work.
The time frame is good however it shouldn’t be in place in the first place. Some crops need more attention than others
Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry. Water is life and a fundamental human right.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I'm going to use water whenever I want
Yes. Plus, we have a timer on our irrigation system, so we just set it and forget it,
Yes
This makes sense. Water is more important than someone's schedule - if they can't water in this time, sucks to suck. Don't water at 2pm when it's 35 degrees out. I reiterate what I said above. We need to stop incentivizing the installation of these water hungry surfaces throughout our city.
It works for my household.
this time is fine, and makes sense. But what about kids jumping through sprinklers?? Are you cancelling that activity for children? Should they sit on their ipads on hot days?
Sure
Those hours are actually more beneficial for plants - I prefer to water later in the evening
Yes
I think 7pm is too late as we normally are up very early. I think allowing to water in the very early hours should also be included.
I really prefer to water early in the morning. It can be hard for people with little kids or those who work unconventional work schedules to water at night.
The City of Calgary knows zero about gardening. Or doesn't care. I water in the morning. Fortunately for me my work and schedule permit this. No one should water at night unless they want mushroom and mold.
I already do this. So yes.
It does.
This works as a catch all time, but should also come with education on how to water more efficiently and why it works.
Yes.
Yes I think those are good hours to accomplish the goal of not losing water to evaporation in the hot sun of the summer
Hours are fine.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I'd follow this as it makes sense for my garden, but enforcing it I disagree with
Works great
Thats good
Yes, since we are retired.
very bad for plants, powdery mildew etc.
That's fine but it might be a good idea to encourage early morning watering over night watering to avoid plant diseases.
Nope - kids want to play during the day not at night when they are asleep.
this time works fine because it is after I leave my job
Yes, those hours work fine for our household (we usually water around 5-6am). However, I know households that would not be able to water during those hours.
Yes
It works fine for my household: front and back yards with extensive perennials, 15+ trees, veggie garden.
yes
this works well for people with automatic lawn systems. Will the city rebate people to get these in place, otherwise, this could add additional burden on peoples busy lives
Leave Calgarians alone to make our own decisions.
This is when most people water anyway. While ensuring that people are aware of the best times of day to water, the government doesn't need to babysit people to do so. More rules don't change people who don't care about the rules in the first place.
No. Water when you want. As much as you need.
Yes it works for watering the plants
NA
It may be more intuitive to say that watering should not be done during the hottest part of the day (typically 2pm to 5pm).

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Extend to 2pm, allow for sprinkler use for kids
Yes, I think it's crazy when I see people running their sprinklers for hours in the middle of a hot summer day. People need to be educated on this!
Yes
Those hours work for me.
7 pm and later works for me.
Yes, those times would work.
I think we can make our own watering schedules
A better approach would be to allow outdoor water use between 6pm and 10am any day of the week.
.
There should be an evening and early morning schedule for people who work flexed hours or shift work
Yes
This fine and also advisable.
That time works for us
It works for me
Sometimes, but not always. I'm not really in favor of restricting days or times.
Those hours work for those who are able to do that, but a later-in-the-day schedule of 6-9 pm (for eg) would be helpful for those who are limited to doing their watering later. Also sometimes the enormous heat of a day will require that some plants need revitalizing before nightfall.
Those times work i water at 9pm most of the time anyway it's cooler
We are CURRENTLY doing this with our smart automated watering system, which also prevents watering when not needed.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
No. I work full time and volunteer after. every day is different, let me be an adult and figure it out on my own - stop controlling us so much. Shift workers
No, i am a responsible homeowner. Adding restrictions reduce quality of life, and won't be enforced. They will only add taxes to the city which nobody wants.
Yes
No I often water my moms plants while she's on vacation and I'm not dragging my kids out at bedtime to water her outdoor flowers.
Maybe from 6pm
Watering in the evening causes fungal growth and early morning is much better. Why legislate this. Police state thinking?
I guess it would be ok possibly could run into issues due to work schedules and who is watering a garden at 2 AM????
No, these designated watering hours do not work for my household. More importantly, imposing fixed, legally enforced hours is a form of controlled behaviour that does not account for the realities of people who work irregular or shift-based schedules. It is undemocratic to mandate when citizens are allowed to use water they already pay for, especially while the City continues to lose massive volumes through aging infrastructure and repeated main breaks. Before restricting the daily routines of residents, the City must first demonstrate that it can manage its own system responsibly. Asking Calgarians to follow rigid, one-size-fits-all hours while municipal inefficiencies remain unaddressed places unfair expectations on citizens and ignores the diverse work patterns of the population.
Stupid idea - over controlling and too much reach.
No.
Nope i wont follow it. Ill water when its appropriate to do so.
No
yes they do
looks good to me
thid is fine

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Kids sleep then should we wake them up to go play in the sprinkler in the middle of the night. Get a grip.
It's fine
We are generally at work during those hours and don't have automated systems for watering; so, no those times don't work.
Yes, this works for my household.
Yes.
Yes
Hours are great as that is when I do any yard watering.
4 PM to 10 AM
There should also be an early morning window…it avoids all the water loss concerns as well. This gives residents even more flexibility
That's not true, this wouldn't help, plants need to be watered early in the morning
Yes these times work. More education to the public is needed about this important tactic and how it is a waste of water to water grass etc during the heat of the day.
These times are sensible.
No schedule. Any Gardner knows what is best.
Yes
Yes. I would consider adding early mornings as well
yes, this is fine.
Yes. Those are very generous. I try to water my little lawn before 7 am in the summer when I use the sprinkler.
Again there are shift workers what are they supposed to do if they are working during these times
No to flouride

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
Again you relevant it's not your business when we water our plants
They work fine.
Works perfectly
That works for my schedule.
Yes
Yes that's great
Stop mandating rules and policing of water usage. Some people will water during those times and some people won't. C'est la vie! It all works out. "Goals of the Outdoor Watering Schedule"...please! Don't tell me when I can water and when I can't. Pointe Finale!
Those hours work for us.
Those times work as I very seldom use a sprinkler.
That would be fine
Both time frames work.
We never have watered in the heat of the day but it will take a while to educate our neighbours.
I don't like the restrictions as some people work during those hours and wouldn't be able to water their lawns ever if they're restricted like that. Or maybe certain days just don't work with people's schedules. I think people should be able to pick which 3 days they're allowed to water.
These hours are to take advantage of cooler weather. On cooler days, there really doesn't need to be a time frame but this would be confusing to implement
Yes
I cannot commit to a strict schedule that is punishable if not strictly adhered to.
Yes those hours work.
No. I would say 4 hours prior to daybreak or nightfall would be more reasonable

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
We don’t need an imposed time schedule for this.
Yes
Yes absolutely.
The evening hours should start earlier to support plant recovery during hot times
This works. But you need to give out warnings and tickets to people who don’t follow the schedule.
Yes, this works as we have timed irrigation
This makes sense.
Yes, these hours work.
Early morning should be allowed too if you’re going to implement this bylaw that nobody wants
No, they don't. Flexibility of time.
at least this is based loosely on logic, it's better to water at night or early morning to avoid burning the plants, water droplets act as little magnifying glasses.
MOST PEOPLE KNOW NOT TO WATER (IF IT CAN BE HELPED) DURING THE HOTTEST TIMES OF THE DAY, SO LET THE PEOPLE DECIDE FOR THEMSELVES WHEN TO WATER WITHOUT ANY INTERFERENCE FROM ANY OF YOU.
it just measnt we would need to buy a timer, although we dont water our grass much.
These times seem reasonable.
Yes
Yes
I think between 7-10 works just fine. I have my timers for. 5 in the morning.
Ok
That would work

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Workable in the mornings. My understanding is that it is not good to water in the late evening and at night. Expand the morning hours to twelve noon.
The hours are fine
The proposal is sound.
Works for me
for my household, this schedule works well.
No watering schedule
For summer weather I think this makes sense. It's similar to the "hour before sunset" rule where I grew up.
I think this should work for people generally? especially given in the summer months it stays light out for way longer too so it's not like people would have to water their lawn or whatever in the dark.
Yes. People are way too invested in their lawns. Calgary weather makes it hard to have a nice lawn. People can get used to it. And they will, if you give them some time.
I think it works for ours
Yes
Focus on the mass usage of water by commercial and industrial interests, along with inefficient use by city workers
Good idea - again enforcement is key
Yes
Yes watering hours make sense encourage this
Yes. Most people are moving to automated timers and smart timers anyway.
Yep.
Yes
This works for us - we already follow this.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes
Perhaps consider setting earlier morning hours before the sun comes up for anyone using watering systems that are on pre-set timers. Oh! Sorry, I initially thought the hours read 7 to 10 AM, these hours are too long — why not set them at 4 am to 10 am? Could that work?
6PM to 10 AM would be better.
Not running a program like this
We need water without restrictions as schedules don't work for most people
Yes
Yes I believe those hours are good.
Yes that is manageable as that is when I water any way
I think that some flexibility is needed, since not every household is the same or works a regular 9-5. Often, I am unable to water early before work or after work due to time constraints, working 16+ hours. This is rare, but at times I have needed to water my food mid-day because of this. I am sure other residents experience similar constraints. Also, considering travelling for work. If I am supposed to be watering on Tuesday for example, but I am out of town that day for work, I should be able to shift to the Monday and Wednesday briefly.
No. The schedule that works for me is 00:00 to 23:59 7 days a week.
yes this schedule works
Yes
[removed] off with a time schedule what about people who work shift work. Or hours outside the normal 9-5? Will not comply !!
Yes
They work for me, but I don't want to be told by the City when I can water and when I can't. Sometimes my schedule doesn't allow me to be able to water only between those times.
Yes, those times work
The time frame should work for almost every household.
It would work for our household.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
yes the times look good
Sometimes easier to water during morning. What about those that work shift etc?
That works fine
No, sometimes the only available time is during lunch break. Or after work 5pm
Yes. That is what we already do
Yes that's fine. More easy to understand.
Yes, we already do water early in the morning.
I already water then or skip it altogether. One challenge could be if you miss the time on your day then do it the next day when it isn't your day.
Generally but no consideration for out door play. As won't do it at that time
People should be doing this already…..Educate
These times are convenient.
Yes
Not fits everyone schedule
Yes, that's already when I water outdoors.
Yes
Yes. I can use the sprinkler in the morning. My drip system timer goes off in the morning.
Those hours are common sense. I've been following them with my family since I was born and continue to do the same as an adult
yep
The hours work for me.
You still have not convinced us that the goals of the outdoor watering schedule are really necessary because you have not shown leadership by stopping your (City) unconscionable and irresponsible waste of OUR water.
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I already do this. So, again, back out of our decisions.
yes, those hours work fine
People working shift work would likely find this challenging - timers could help, but they might not be at home if they happen to malfunction for any reason. Programmed timers rather than manual ones would also be required, which increases cost and complexity. These times could work just fine for our own household, however.
These hours encourage mold growth, ask any lawn care, professional. Hours need to be more convenient as the hours you've chosen are very penalizing.
This timing works for me. But I feel bad for those who work night shifts it or wacky schedules it may be troublesome
No schedule
This schedule should only apply June-Aug. sept and Oct are cooler and ok to not restrict the timing outside of hottest months
Yes. Easily
Yes the time frame works
😳 no don't tell people when to water. It depends when I'm available.
Yes - those sound very reasonable.
Works
Yes
I thought it was bad to water at night as the sustained damp would lead to fungus and mold growth. Mornings before 10 am seems doable. Is the early morning a high use time with people showering before work?
It's common sense to not water in the middle of the day … again we scratch our heads as to why money is being spent on all this bylaw [removed]. Focus on maintaining the infrastructure & providing incentives for water-efficient products in peoples' homes and that should be the end of it.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
These hours are usually fine for people who have automated watering systems those without might struggle
Perfect times
Works for us.
Yes
Outdoor watering schedules are unacceptable. We didn't vote for this [removed]
Omg people sleep at this time... this doesn't even make any sense! Dude do we need to teach you photosynthesis? You need sunlight... face palm! Wow calgary.
6 AM to 9 AM. It's cool enough that time in the morning that the plant still used the water that they're given without the potential for creating mould growth overnight. I already watered it this time of day and have had no issues growing any of my grass or my plants for food or flowers.
Pretty sure this contributes to a lot of mold, sounds like a very poorly thought out idea at this point. There's a lot of water usage when people first wake up in the morning, but I'm assuming this is based on the current believed reserves that are in the system and can be replenished. I think you need to think longer term, and how those systems will be stressed.
Stop trying to control people. People are busy enough without turning neighbours into tattle tales because their senior neighbors watered their petunias in the daytime.
Education of when is the opportune watering times and why will update more behaviors than rules without the why.
Yes, that is always when I water anyway.
Those hours work fine, it's what we do anyways.
No. Our wellness and mobility as disabled seniors does follow a schedule
That's fine
These schedules can be hard for shift workers.
6:30p-10am

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
I think this may help citizens be aware that water evaporates during the heat of the day and is wasteful.
It works.
Those times are reasonable
Correct
Yes!
They do.
Yes
6pm-10am
Evening workers would be screwed. Should have another time aswell
Works well for us.
Yes it works
Zero schedule
Yes
Yeah it’s fine
I won't follow a schedule, I have timers that water for me at night when everyone is sleeping.
This should work Only ppl that might be difficult are shift workers.
Those who work shifts, this would not work for but in our family it would be doable.
No this is absurd I work nights The city doesn’t have a problem accepting my money from my night job I will absolutely make this a major issue for my elected officials if this goes forward
It works for us yes.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
As a gardener who understands watering at night, I don't think people should be allowed to run sprinklers outside the hours of 8pm to 8am. Watering at 9:50am is brutal the sun will dry that up instantly. 8am is generous, I don't water my garden past 7am for that reason. Probably fine to start watering at 7pm though, as most would only have a bit of direct sun left by then.
this is perfect for me
This time works for us
Yes. It's common sense
Yes this works.
It's absolutely fine.
Yes they do.
It could be a one hour period for all I care. Water timers are cheap and plentiful now.
Perfect
I'm fine with that, we only have programmable timed sprinkler irrigation systems and the times make the most sense for the plants as well
We, for the most part, are already watering during this time period.
Yes
These times work. Providing a recommended amount of watering might be helpful.
Let people be free to water when meet their schedule
4pm to 10am is better for our home based on personal work schedule
May not be inclusive to people that do not work typical 9-5 schedules.
This is great
If people are paying for water they can have it when they want. Obviously watering in the day isn't a good idea. But if they want to thats non of my business
I don't water outside.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Not always. If you wanted to keep these hours simply open the option of any day during those hours. No fixed days.
Yes, I think it's citizens responsibility in an arid climate to work around the natural restrictions the environment imposes.
Sure.
I prefer to water in the morning - better for vegetables - but if it has to be evening please allow from 6pm on.
Fine
This schedule is great.
that would be fine for us
7pm - 10 am watering hours works
We water at 4 in the morning on a timer so totally fine. Helping people have access to timers for watering might help
Yes
It would work.
They do. We already water during these hours.
Thats common sense, everyone i know already does that and always has. It’s not the city’s job to come in and nitpick and control and threaten with fines. If someone is heading out of town and needs to water from 4-6pm (or any other time or any other reason), so be it.
6am to 10am
Yes
Those hours are perfect for my household
It does work
It works for us, but may not work for others
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
It's a power over reach
Those hours work. I usually water the garden after dinner.
I think I could get used to those hours because it makes sense
Sundown schedule
That's fine for us.
Yes
Most people know this. People are not that stupid that have gardens. Make a commercial if you must. It is controlling government that tells when they can water a garden. Sounds communism to me. Some people work late hours and need to sleep in. Sometimes it is a cool day so you can water later. Let people make decisions. Just take fluoride out of water.
Possibly by watering before the sun hits the part of the garden you're watering.
No they do not. I do not want to live in a society where the government thinks it should tell me when to water plants. Don't they have anything better to do? Maybe there are too many people in the government coming up with these hair brained ideas. Maybe instead they need to hire engineers to increase our water capacity instead of trying to control people
Works
An alternative time would be nice, 6-8am for example
Yes it works.
Yes
Yes this would work great!
7 p.m. – 10 a.m. - works well.
Communism! For the betterment of society!
You can educate people on why this is the better time without bylaws
Ya
yes , its all good

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
7pm-09:00am it just evaporates after that Use as a guideline and most people will comply we don't like neighbours reporting on neighbours so no penalty
Yes
That schedule would work for us.
6pm to 11 am.
These restricted hours will definitely not work for everyone. I would much rather see a limit on the number of hours that people could water per day/week but at least leave it up to each household to determine which times of day those are. Everyone's schedule is different - life happens and disrupts plans - the majority of people have the sense to water outside of the hottest hours of the day - at least you could assume that most of us are capable of making wise decisions. If you are going to mandate this issue, at least build in as much flexability as possible. For example, if Tuesday is our day to water but we are not able to do it then due to work or family responsibilities or other interruptions, at least give us as much flexability as you can.
No schedule at all
NO
Yes, the designated watering hours of 7 p.m. to 10 a.m. work fine for my household. I think they make sense for reducing evaporation and supporting healthy landscapes.
It works for us
Yes, these would work for our schedule.
Yes it works
The times seem logical
Yes
No
Why not between 10pm and 6am???
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
[removed] off with your control schemes, yall make more than enough money stop treating your citizens like [removed]. [removed] disgusting
No. Work varying hours.
NO. I work, I have responsibilities after work, I will not comply to your schedule, it will be on MY schedule.
That is a very generous window. Should work for everyone.
Make sure residential and commercial lawn irrigation systems are properly monitored by bylaws staff.
No, that’s when the mosquitoes come out and they are attracted to water and I’m allergic to them.
I want to water on the days my grass and trees and shrubs NEED it.
Yeah cause we already do that but I don’t thing the city needs to put this much time and effort into policing other people’s water use.
This should not apply to new lawns/shrubs/trees.
Put us on a schedule and hire bylaw officers to give us tickets - it's going to be swell for the City's PR team to manage. Your "natural" spaces are already an eyesore. The City determined green spaces didn't need to be maintained so now we have dead trees and shrubs all over our neighbourhood and no plan to clear. In a drought, the dead growth is a fire hazard, especially when urban campers (aka homeless folks) move into the community to live for free in these natural areas.
I think if on cloudy cooler days we could water anytime that would be helpful.
4pm - 10am
Yes
Yup
5 pm - 9:00 am would work better for working people
This works for us
Does it really matter what I think? You’re going to do what you want.
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
No. If you have plants wilting before you and it's not a city induced drought you should be able to water. Especially if you've been watering less than the schedule provides. You should water when necessary and not on an imposed schedule. That's what effective water usage looks like. Watering when necessary.
That's a great time.
This definitely works
Stop trying to control Calgarians.
Yes
So a person works 8:30 -5…add travel time to that & they're away from home 11 hours. Make meals, feed the family, take kids to extra curricular activities so that leaves no time unless they set theories for overnight ! Your hours are a Crazy idea
No. There should be no restrictions on hours of use. Period.
I'll water the way I always have and request an audit of city council spending habits if you take me to court over it.
Yes they work fine
I could make that work. Might be a problem for people on night shifts though. Landscapers & housesitters work during the day though & won't be able to do their whole route before ten am
The times work. If people choose to water at other times, perhaps the tiered system comes into play. Will the city be held to the same rules?
I think watering should be permitted between 5pm and 10 am.
This works for me.
My veggies are usually wilted by 5pm without watering. If I had a good rain barrel system, that would compensate.
Yes
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes, we already only water with sprinklers during the night.
No. Usually I water in the evening. Sometimes in the morning. This sounds like a forgone conclusion not a survey. Make it a recommendation not a bylaw.
Again, if people are paying for their water, they can use it how and when they see fit. You want to control that? Make it free.
No. I get up at 3 am, so that leaves little time to water
Don't people usually sleep during the larger portion of those hours? It would be lovely if you would fix the leaking pipes, we'd save 25% right there
The weather may not be hot some day from 10am to 7pm and evaporation would not be a problem.
I reject the proposal.
Yes
No restrictions
Fine
Sounds like [removed] control of the people
Yes...this works for our household
Yes, the designated watering hours of 7 p.m. – 10 a.m. generally work well for our household. We already tend to water during the cooler parts of the day, so this schedule aligns with our habits and supports healthy landscapes while minimizing water loss from heat and evaporation. It may be slightly inconvenient on very early mornings or late evenings if we are busy, but overall it is reasonable and achievable. Maintaining these hours ensures water is used efficiently, which is the main goal, so we wouldn't suggest changing them. Occasional flexibility for unusual schedules or specific weather conditions, like very hot or windy days, could be helpful, but the current hours are practical for our needs. We do use rain barrels and VERY rarely use the hose to water.
Reasonable
end the United Nations goals
These hours work well.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
No it does not work for me at all.
No comment
Those hours work for my household
Oh boy your employees have lost it haven't they?
yes
The city needs to focus on business that waste water.
Yep
That. Or 0600 to 0900
No.
Why are you legislating watering times? Are there police or peace officers to enforced these rules?
yes this works
Watering during the cooler times of the evening and morning have always been optimal to reduce evaporation. There should not be mandates for people as to win to water, there should be education!
No, why not 7PM-7AM? I can't imagining overnight water usage is out of hand
25%leakage from pipes by city..fix pipes
Yes - this works and it is no unreasonable to think that this schedule should work for most people
more people seen to have underground lawn watering systems. I'd assume they can be programmed to water at any time.
These hours work great
We often water in the early morning 5 am - 8 am. That should be included also.
Should work
What about including early morning times for sprinkler systems? Like 5-6 am
24 hours of watering all day every day. Abolish the schedule.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes
6pm so you can do this before work
Of course, anyone that grows anything knows watering should be done early morning or evening. Daytime watering evaporates and is completely useless. Burns plants often
It's fine.
Works
the hours are not the problem
The hours are fine, residents already water at cooler times because it makes sense. The real issue isn't scheduling; it's that this feels like performative policy standing in for accountability. You're selling this as "smart conservation," when it reads more like behavioral conditioning to justify extracting a $1B infrastructure bailout through higher utility bills. We comply with watering schedules while City Hall continues failing at systemic repairs. If you genuinely cared about efficient water use, you'd fix the pipes before regulating sprinklers. The City hasn't earned the moral authority to prescribe household watering habits while masking budget failures as environmental policy.
Sure
These are your goals... Not everyone's goals
Unfortunately this watering schedule may not work for me. I don't come home from work every night and I don't own timed sprinklers. I'm a flight attendant a lot of the times I'm only home certain days of the month and can only water at the times and days I'm home from work. Sometimes I work only red eyes from 7Pm- 7am I don't want to be forced to water my lawn in uniform after work. I'll want to water it in my own time after I've showered and slept.
Yes that's fair.
Having an evening time when it is cooler would help accommodate those who work or couldn't water in the early mornings
No. Those hours are more suitable for automatic sprinklers.
No schedule
this is already when we water, so agree this is a good idea

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Homeowners are already doing this. Nobody watered the grass at noon day when is the hottest part of the day! We don't need a city to tell us how to water, we know how to be efficient and not wasteful!
These hours are good
Yes
That would work.
Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
good idea!
In general, yes. It should be promoted as good common sense practice. Not mandated.
Most people watering lawn/trees from 7pm to 10am. for plants health. Watering during hot day damages lawns and trees. Learning programs will be enough. Why do u want to introduce it in Water Utility Bylaw?
Yes
Allow watering anytime during the scheduled days. It could be restricted if there was a shortage
Yes
7 pm to 11 am would work better for us, but it's pretty good.
Ok
6 pm to 11am.
I think you need to stick to one program, we will all get used to it.
Yes
Watering in the evening or at night promotes fungal/mildew growth. 5 p.m. to 11 a.m would be more manageable.
I'm just gonna water whenever

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes
Yes. anyone watering mid day doesn't understand basic landscaping
This schedule may be challenging for people that work evenings (say 4 to midnight). Some allowance for other schedules may be necessary.
I have rheumatoid arthritis and any watering schedule would have to take into consideration my ability to actually water per schedule. If I am too tired or too sore to water on my designated day, I don't think it's fair that I either have to overtax my body to fit into your schedule or have my lawns go without needed watering.
I have never seen anyone in my neighbourhood water in the heat of the day.
Why does it end at 10pm?
No, my children will be playing in water in the summer months, during the day.
They would work
The designated watering hours of 7 p.m. – 10 a.m. work for my household
What about people who work shift work? Nurses, security I, ganiters doctors?
The hours work, but I wish prefer until 11 am.
The times work part of the time but I can see our household missing the window and needing to water outside of that time. I think it's better to encourage those specific times instead of enforce them. We do not need neighbours turning on each other because someone is watering outside of strict times. People can be educated about why it's better to water during those times and a lot of people will try and do that instead so that will reduce water.
We water in early morning when the temperature is cooler + there is less wind. Evening watering can result in mildew on plants when evening temperatures are not high enough to dry off foliage.
Yes.
That's plenty of time for watering.
Yes

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
They do but again no rules, just educate people these are the best times and most will follow.
Yes. It works for us.
That time works
Yes it works
Yes, it makes sense.
What are you even talking about? What's next? Letting us know how often we can flush the toilet?
Yes
Those times work
You mean keep everyone awake while eating at midnight?
The hours are understandable, but the very long overnight period may unintentionally encourage residents to run irrigation systems all night. A shorter, more targeted set of hours (early morning plus a shorter evening window) would still reduce evaporation but help avoid overwatering and nighttime plant-health issues.
Yes it does
Yes
perfect timing
Yes it works.
Yes
These times work perfectly fine.
I generally do use those hours but sometimes I find the need to water at other times - usually for short periods. Besides that, is there not to be any recreational use allowed? Could I not use a mister attached to a hose if I am out in the sun for a time? Or if children want to run through a sprinkler during the hot part of the day, would that not be allowed?
Not interested in any of this being made into a bylaw. We have been efficient in our watering (overnight, cool parts of the days, early morning) for decades, probably longer than you have been alive! Again, you believe we are all morons and need your help.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
7pm to 10am is okay. But dont restrict days. We have only around 2 months of activity, so people can stay mentally active, Especially people lived in this city for their whole life.
Those watering hours seem reasonable to me
Yes
This is how I already water so yes it works for me.
Yes this makes sense. There should be no watering at the peak of heat during the day.
Change is hard, but this schedule seems fair.
This should have been in place years ago. Is the city also going to follow this schedule?
Do not put this type of schedule in place. Let me water when I want. Do not control users for outdoor watering
It’s fine but people will probably forget and leave them on. Leave the grass longer and it’ll retain water more and less need for watering
Only works if I can use my food garden's custom irrigation system during those times. Otherwise I wouldn't be able to water my food garden and also go to work.
This works for us
yes
Yes, these hours are convenient. (I've seen much stricter ones - my family in Vancouver can only water between 5-7 AM.) I would only not be able to water during these hours if I was away, in which case I would be using timers and automated watering anyway.
Yes, currently they would work. If we were away and had someone looking after our property there might be issues if people had to come and go.
Need to think about people's work schedules. 6pm would result in more evaporation but might be more convenient. My household is retired so we can follow a schedule.
This works for me.
Yes , it is a great schedule.
Looks like an opportunity to trickle water at night 5:00 pm is better for working people and families

Do the designated watering hours of 7 p.m. – 10 a.m. work for your household? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
ਹਾਲਾਂਕਿ ਇਹ ਇਹ ਪ੍ਰਸਤਾਵਿਤ ਘੰਟੇ ਬਹੁਤ ਚੰਗੀ ਤਰ੍ਹਾਂ ਕੰਮ ਕਰਦੇ ਹਨ। ਮੇਰਾ ਨਿੱਜੀ ਵਿਚਾਰ ਹੈ ਕਿ ਸ਼ਾਮ 6 ਵਜੇ ਤੋਂ ਸਵੇਰ 10 ਵਜੇ ਤੱਕ ਜਿਆਦਾ ਬਿਹਤਰ ਹੈ।
Yes those hours are fine
Those hours are fine.
No issues.
As addressed in the first question. It's fine in the middle of summer, but as the sun sets we wouldn't be able to water in the evening, and I'm unable to water the garden in the mornings before work, don't have an irrigation system that could be turned on before 10am, and have pain/mobility issues that make watering with a watering can not possible some days. We usually use a spring loaded hose, which I assumed would be restricted, so luckily the schedule could work for us that way, but worry neighbours would try to call out or hose usage (not understanding that it only applies to sprinklers), or if hose water with a spring-loaded nozzle wasn't included as 'hand watering' then we would be impacted.
Answered in previous survey.
Sure
No they do not work. We will water when we like. Your questions are framed to force a certain answer and I refuse. It is more convenient for you to leave us alone and stop trying to control water consumption.

What challenges, if any, do you anticipate in following the schedule?
None
perhaps partner with industry (or green calgary) for automated timers for hoses?
None
Remembering the days
None
None, we have automatic irrigation which starts at 4am.
there are always people who do not follow or even care about the rules. The very wealthy often fit into that category.
none
REAL LIFE ALWAYS HAS CHALLENGES WITH VARIABLE CONDITIONS DAY & NIGHT THROUGHOUT VARIABLE SEASONS, DROUGHTS & HEALTHCARE ISSUES.
People, and there total disregard During the 2024 Bowness mainline water outage I witnessed and reported numerous homes blatantly ignoring the irrigation restrictions, one home owner even said that as he was paying for the water, it was his absolute right to water his grass! People will simply ignore the schedule unless there are heavy fines associated with non-compliance, (fines should automatically be added to the water bills to ensure payment).
Weekend outdoor chores other than the ones listed that require use of outdoor water.
No issues for me. But I'm sure others will have issues such as those who work shift work, like I noted above.
Simply remembering to follow it at first.
people complying
Remembering our days.
None, except physical limitations as we gracefully age in place.
Not sure.
None.
None for us.
Forgetting which day you get. Forgetting to water and having to wait.

What challenges, if any, do you anticipate in following the schedule?
If one has a lot of trees, the schedule might not be enough to water them all sufficiently. A good schedule for trees is that after one month of no rain, several hours of watering per tree is needed.
none.
None
None
compliance.
none
People will be likely to forget, especially in the initial stages of the schedule and enforcement of the bylaw. I would encourage the City to remain vigilant, but fair.
N/A
Na
None
If you are not an early riser on the weekend and someone is not home during the week, it may be difficult to water during the proposed times.
Those works shifts at night may not be able to water during the coolest part of the day.
None anticipated.
This is stupid, ridiculous and impossible to police. Pull your heads out your [removed] already and repel the [removed] blanket zoning already. DO YOUR [removed] JOBS!!!!!!!!!!!!!!!!!!!!
I expect the schedule will be vague and hard to follow, please put real effort into making it clear.
Those is the community not giving a [removed] or claiming ignorance of it.
None.
Some people will forget the days and times. Nosey, busybody neighbours will squeal on others, it will not make for good community moral (in some cases).
Being away from home .
None

What challenges, if any, do you anticipate in following the schedule?
If the City of Calgary implements this plan, please have the communications to go along with it, because every time something like this comes along, people lose their minds on Facebook.
Calgarians are against water restrictions and watering schedules.
Seeing neighbours ignore it just like last summer…
I don't anticipate any challenges - if we know the why behind something, majority of people would have no issues.
N/A
None
Tougher for people who don’t have a sprinkler system to set at night
None.
Depends on whether the summer is dry or wet. Twice a week is not enough to keep very expensive landscaping healthy and most people don’t want to lose their yard.
None.
don't want to and won't be following it.
No challenges. Ensure hand watering via garden hose is always permitted.
No challenges. Ensure hand watering via garden hose is always permitted.
Many will not follow just like in the past! People’s ego to have a green Lucious grass lawn is stronger than a mere message and ask to limit watering!
None
Personally, I don't anticipate any challenges with the schedule as is. I think you will still have a lot of people deciding to water their lawns at peak heat times even with a mandatory watering schedule in place, whether it's due to people not knowing or understanding, or because they have conflicts with their personal schedules that prevent them from sticking to the 7-10pm.
none

What challenges, if any, do you anticipate in following the schedule?
I think it will be hard to enforce. The city needs to some how enforce it and not just give warnings. People are very entitled these days and will just do what they want anyway unless there is a personal price to pay for not obeying regulations. Also businesses and hospitals must also be made to comply. I have witnessed hospitals watering grass when there was a water ban. Every house hold or business must be treated the same
People will not buy into the schedule unless they understand the personal benefits to adhering to it. I would expect though that the City provide robust justification as to why the watering hours are the way they are. For example, I know that watering in the middle of the day only increases water lost to evaporation and can also cause damage to plants. Include science-based justification for this schedule so people understand and adhere to it for their own best interests.
People will not buy into the schedule unless they understand the personal benefits to adhering to it. I would expect though that the City provide robust justification as to why the watering hours are the way they are. For example, I know that watering in the middle of the day only increases water lost to evaporation and can also cause damage to plants. Include science-based justification for this schedule so people understand and adhere to it for their own best interests.
- none for us - for others, until they get used to it, people may forget - would you consider sticking water schedule stickers on residents' recycling bins or green bins so that people can remind themselves of what "days" belong to their community? - need signage when entering communities stating which days are "their" days
People working night shifts can't water at night
None
life
The outdoor water schedule needs to be supported with ways to support groundwater replenishment and better rain capture for the urban forest. The City should consider things like replacing pavement along the curbs with permeable gravel surfaces so rain water can be absorbed by boulevard trees and cleaned through ground water filtration. The outdoor water schedule doesn't consider how to create resiliancy for existing trees, shrubs and biodiversity. It's a shallow solution of “can't” without looking to understand how we can improve and undo some of the problems we've created through urbanization
It will take some practice. Totally manageable
People work outside the home during proposed watering hours

What challenges, if any, do you anticipate in following the schedule?
People will not buy into the schedule unless they understand the personal benefits to adhering to it. I would expect though that the City provide robust justification as to why the watering hours are the way they are. For example, I know that watering in the middle of the day only increases water lost to evaporation and can also cause damage to plants. Include science-based justification for this schedule so people understand and adhere to it for their own best interests.
People /businesses not adhering to the schedule.
None at the moment
There are always the freedumbers who refuse to understand we are in a drought situation and our water supply is dwindling. I support the City of Calgary implementing this schedule
None
This would only be a challenge if asking a friend to water while away on vacation. Nothing that will alter the water usage much however.
Some people may work or be away from home unusual hours and not be able to follow this schedule.
In truth, droughts really aren't solved by water restrictions. Replenishing ground water and slowing down surface water is the only real long term solution. Water restrictions are OK as a short term, band-aid but we need to work harder to retain ground water across the city or we will continue to suffer from drought (and flood) risks.
Lack of enforcement. If it's not enforced people wont follow it, and people aren't inclined to rat on their neighbors unless they already have a bad relationship. People with sprinklers will change their timers to be in the middle of the night so that it's not obvious when they are watering. People may overcompensate on watering days and lay down significantly more water than they usually would have. Just some thoughts
See above comments. Two to three hours three times a week is simply not enough time to water my yard. If the City is willing to subsidize an in-ground sprinkler system, then the proposed plan might be workable.
Getting up to water the lawn. I do not have a timer nor buries water lines. I try very hard to make the sprinklers aim at the grass not the sidewalk.
It will be as toothlessly enforced as all environmental policy.
So many

What challenges, if any, do you anticipate in following the schedule?
On days that we are in the city, we leave the house at 5 am and not home before 10 pm. We are not the only household with schedules like this. There are also days that we are both out of town and would like to water the lawns, etc on days that we are back in the city even though it may not be our scheduled day. Once again, we are not the only household who have schedules such as these. Also, we do not have anyone to rely on to attend to these matters for us.
forgetting. means i may need to water pro-actively, rather than waiting/being triggered to water because the plants look droopy (lol)
None
Yard maintenance companies have their own schedule that could conflict with a watering schedule. You want dry grass to cut, thus would not water the day prior.
We would not be able to follow it if we were not home when we were allowed to water. People should be allowed to water any day of the week so that they can adjust it to their schedules. The schedule posted above does not currently include an exception to allow the watering of food crops (vegetables, fruit bushes, and fruit trees) with a sprinkler any day. It should include this exception.
The whole premise is based on lies.
Will the City be liable to homeowners for Chinch (spelling) Bug infestations? Chinch bugs thrive in hot, dry conditions. Will the proposed watering schedule be sufficient to deter insect infestations?
Outdoor timers would have to be installed and these are costly and underground water systems often leak and are hard to maintain .
People who work nights
None. I already do!
Overlap between using the sprinkler to cool kids down in the summer and the lawn benefit it gives and how citizens may react
this is a stupid idea and should be shut down before it starts
Life does not always follow a neat tidy schedule.
Get used to it
people wont follow it

What challenges, if any, do you anticipate in following the schedule?
None, this is a reasonable schedule.
Few if any. Just don't overly complicate water delivery by further regulation. Again, educate, don't regulate.
None. In fact, I would probably impose more strict regulations around water use for lawns. I have lived in my house for 9 years. I have never watered my lawn once and my grass is alive.
None at this time.
I think some people will always try to find loopholes. (how new is newly planted?)
None, other than forgetfulness of which day to use.
We don't need a water schedule
I don't anticipate any challenges.
In times where it is particularly hot, additional water may be needed.
I would be worried about people forgetting their sprinkler is on and going to bed. So it would be on ALL night. yikes
None
None. We can set the timer on our irrigation system. However, the schedule should be set for a season because changing the timer frequently would not be practical.
People not going by the rules
The city's view of citizen oriented water saving is fundamentally flawed. This is the 21st century in the western world, it is the city's job to provide clean and unlimited water for citizens use. Too often in recent times the burden of calgary's insufficient water supply is put on the people. In occasional emergencies like the big water main break that makes sense, but this happens every summer and now it's being proposed to make the restrictions permanent by this schedule. I fully oppose this. If calgary cannot supply water for its growing population then it must build more reservoirs. This is not a problem of citizens habits, this is an infrastructure problem.
I don't personally think I would have any issues. But I think some people would just ignore it. Commercial users of water (golf courses, etc) would need to be accountable.
None
None. Water timers are abundant on the market. Have the person who checks on water meters install them for homeowners and the work is already done

What challenges, if any, do you anticipate in following the schedule?
Some people will ignore this. I will get upset with them, but say nothing.
None, unless there is a lack of rain again.
none
None. But the City may want to consider offering subsidised irrigation timers.
I feel that the night schedule may see folks forgetting to turn it off, leaving it on all night. There are simple timers available to shut off after a certain time. Good idea and maybe available in the same way that rain barrels are available.
I think having the schedule built into the City of Calgary garbage and recycling app would be great.
None
Washing of cars, landscaping and other outdoor items should be restricted as well.
Turn your neighbours against you. Trusting no one ever again. Destroying the fabric of our community.
If I am away for 3 or 4 days and when I return I am not able to water because it is not my day to . The lawn and garden may need watering.
None
N/A
City-wide enforcement sounds like a nightmare.
"I have my rights" and "I built myself up from nothing" and "This sounds like an NDP thing" from 80% of the bean brains that live in this godforsaken town. Maybe we are supposed to have no water so the place can be even closer to Hell than it is.
People on shift work might not be able to use this schedule. Early morning water could disturb neighbours. Flooding outdoor rinks is weather dependant so the every other day schedule wouldn't work. However they usually flood late at night and in winter when overall water usage is lower.
If I was away on vacation and I had asked someone else to look after the watering
I do not anticipate any challenges as water consumption is important to me.

What challenges, if any, do you anticipate in following the schedule?
I mostly hand water, so when early-evening daylight hours are shorter in the Spring and Fall, and the early morning to mid-morning temperatures are cooler, I prefer to water between the hours of 4 to 7 pm, and 9 am to 12 noon.
None.
Communication and enforcement. I expect it will take over 12 months for Calgarians to adjust to the new rules, but I fully support these changes.
If the schedule is consistent, few problems. If the days of watering for a particular property changed during the summer that could be a problem as we are away a lot of the summer and unable to re-program the irrigation system remotely. I see the biggest challenge will be ensuring compliance to the Bylaw.
None
Several challenges could arise. First, residents with irregular work hours may struggle to manage watering within limited time windows, especially for hand watering. Second, caring for trees, gardens, and food crops, especially during heat waves, may require more tailored timing than the schedule allows. Third, older irrigation systems or condo/shared-property watering setups may not be easily programmable to meet exact days and hours, leading to accidental violations. People with mobility issues or limited ability to move hoses at specific times may also face difficulty. Additionally, drought-stage changes layered on top of a fixed schedule may create confusion if communication isn't rapid and clear. The biggest challenge is ensuring that practical, responsible watering for landscapes, gardens, and trees remains possible without placing undue burden on residents or creating avoidable bylaw issues.
See above!
Remembering
none
Clueless government
People who are on holidays
Irritated neighbors not liking shift workers watering late at night or extra early in the morning
Lack of access to a rain barrel as our landlord will not permit it
Myself, absolutely none.
None for me but for a lot of people that don't work typical hours or don't have automatic irrigation might have challenges.

What challenges, if any, do you anticipate in following the schedule?
same old - rule followers will follow the rules, rule breakers will break the rules - not sure what the consequences will be
None it looks extremely reasonable
Whose will be monitoring the streets at that time?
None
Mother Nature is not on a schedule. It entirely depends upon the weather. Makes more sense to know how much water you have access to and can use during specific time periods. With the option of carrying forward these amounts if you have a particularly rainy season, and some very hot/dry seasons. May not need to water much in June, but August could be very dry.
People following it And the city enforcing it when there are much larger issues (encampments, public safety downtown, open drug use, traffic issues) that have a greater sense of urgency.
I don't see any challenges at this time.
The only challenge in the beginning would be remembering your days to water. But that will come with time, just like remembering when to put out your blue, green and black bins. Some people will complain, just to complain. Once they get into the habit, it should be good. And in the end, hopefully this will encourage more people to invest in water barrels, plant drought tolerant plants, use mulch, shade cloth, etc.
Bed time. Going places in morning and haven't made it home yet.
Can be challenging if someone works shifts and isn’t always home during the designated times.
Not convenient but I understand the reasons Might be implemented seasonally e.g. during hot months so that trees can be watered in cool autumn months at any time
No challenges... because it won't be followed.
Following the schedule as long as you explicitly include soaker hoses and drip irrigation for any time is not a problem. Otherwise for me, there isn’t enough time in the day to handwater the whole property.
Some people not caring about it. Add long as it is enforced this should be good.

What challenges, if any, do you anticipate in following the schedule?
You've already made up your mind that we're all going to use less water and make way for more and more people. We live in a natural scrub prairie that is near desert. That's a reality that can't be changed. Yes we can work to reduce use and conserve water, but let's be wise! Limit city and regional growth, or we will all suffer. Like the water main fiasco... But worse because it won't end.
I work different shifts throughout the week, I'm the only one at my house who waters the gardens, limited days and limited hours get hard to follow for me sometimes.
None.
None
none (other than remembering our watering days)
People not paying attention to the schedule.
There might be the odd day when plants dry out more than anticipated, but hand watering should easily accommodate that.
People on timers who water every day.
None.
We have so many trees and shrivels the require water that hand watering is just not feasible for me.
NIMBYs and boomers The typical “don’t tell me what to do” but also “do what I say” types
Its unnecessary government overreach.
None.
None
use a watering schedule only when needed not because you think we may need it sometime in the future
People using the specific day of the week.
may conflict with shift work schedules
Compliance.
Just at the beginning getting the watering days right
Remember the correct day

What challenges, if any, do you anticipate in following the schedule?
None.
none
None. People that feel the need to use sprinklers on their lawns have timers. Watering lawns is a total waste.
I and others will not follow these rules
Enforcement would be an issue.
None
None.
Enforcement is always the challenge. What is the warning vs fine system?
None
I don't like being told what to do by a group of people who have more leaks than most in their system. Look at your own issues first
We don't have AC. Sometimes we use a sprinkler as a thermal control for our childrenThis would need to occur at earlier times in the day
None
I do feel that in the spring and on weekends when most gardeners are out throughout the day that watering should still be allowed, especially in the spring when we are doing the bulk of planting, which generally would take place between the 10am and 7pm restricted times.
None.
I do not like the schedule as when out of town for work makes it hard to comply. I am good with specific times
No challenges
It might be difficult to follow for people who are away and require a friend, or a company, to fit into the schedule and come to the property for watering during those hours.
Enforcement
People not following rules as ever
None. I have followed more strict restrictions and schedules for decades having lived in a level 4 drought condition on Vancouver Island as their New Normal.

What challenges, if any, do you anticipate in following the schedule?
None
none
None
There won't be any, because we won't follow [removed] rules
As above
None.
It's fine
Remembering what days/times I'm allowed to water. PSAs on all of the local radio stations might be useful, or automated text/email reminders
N/a
none
as I said, schedules are useless. it's the amount of water, not the days used that's important.
Schedules and other commitments may require adapting as needed.
None
none
People leaving automatic timers on and forgetting they are supposed to pay attention to a schedule. No enforcement, will cause neighbours to be angry with each other when one breaks the rules and the others don’t.
Wind, not being home on assigned day
Not having someone to help me as I am disabled and I can only do these activities when I have somebody here to help me and they will not be able to oblige based on the city schedule necessarily
None.
None. its easy.
Forgetting!
Not everyone can afford to buy timers etc. Stuff like that needs to be cheaply available.
None for us

What challenges, if any, do you anticipate in following the schedule?
none
Education, enforcement and cost control of administrating the program.
Ensuring people adhere to the schedule through enforcement. If you don't enforce, people won't do it.
Being around to shut it off.
Recreational water use should be allowed.
None for me
People should have little signs to indicate 'newly planted' to avoid calls from neighbours that watering is happening that should not be.
This is the schedule I have been following for years but it's very telling that it needs to be put into policy.
None. Recall the regime in place during the water main break.
None
No, challenges
A vocal minority and the campaigns they initiate to maintain their lifestyle.
None
Usually windier at the end of the day
Neighbours not following them and watering whenever they feel, including washing decks and other items that might not be required. COULD SEE a weekend where the city has no restrictions, maybe may Long weekend so that people can clean off decks patios, and get ready for the summer
Summer fun with the kids/dog in the backyard playing in the sprinklers
My grass dies
None for me, I like to get up early and water
There will be pushback about hours based on peoples availability but I think it's pretty flexible. Again though, I would reiterate, this needs to be for both residences and businesses and needs to be enforced to have any chance of success.

What challenges, if any, do you anticipate in following the schedule?
The challenge with the schedule is it forces you to water on those dates and doesn't let you base your schedule around forecasted rain. In the past when we had these watering schedules, I was watering the day before scheduled rain because just in case the rain didn't come, I wouldn't miss my rain schedule. Yes, using the hand wand allows me to mitigate this because I can hand target and I have a small lawn and can do it by hand, but it actually makes people over water than underwater.
None
None
I have mentioned this repeatedly, I am often running to kids activities and am at those activities often during watering hours. At the least extending the hours from 6pm to 11 am would be very helpful
None
Sometimes it takes longer than expected to water in the morning. A person watering may have another 20 minutes left to water but 10AM rolls around and you have to stop.
none
Enforcement. I don't want to be tattling on my neighbors but at the same time some people flaunt the rules and that irks me. Enforcement should be net income generating for the city, maybe with 1 warning per address, and then escalating fines for repeat offences.
I'm bit concerned that some if not many home owners would inadvertently forget that their sprinklers are on at night and waste even more water. They seem to forget even in broad daylight!
The city making changes that are confusing. Vett staff if they have been responsible for a food garden or lawn. If not, put them to work in some other department.
None for me, although, as I mentioned before, I don't know how the city will enforce this if someone decides to begin watering at 18:00 when no bylaw officers are working. Or if they decide to water early in the morning (say at 05:00) on a day when they shouldn't if there is a schedule. Enforcement will be the challenge
None
Dont like a fixed day schedule fir watering. Let citizens decide which 3 days per week work for them
None
Mosquitoes. Sprinkler timers.

What challenges, if any, do you anticipate in following the schedule?
None.
See above.
A lot of people that garden are old and may not have the capacity to hand water as much as much as needed.
If you happen to be away on your scheduled days and getting someone to do it.
See above.
Being away for vacation and whoever is caring for my property being unavailable during those times
I only have 1 outdoor tap and a very large yard. The single tap means I don't have enough pressure to water both the front and back at the same time. It can be very tricky for me to water starting at 7 PM if I want to water the front and back without getting to bed very late. For the same reason, I don't love anything along the lines of "only water for X hours / week" because some people can use 2-3 times as much water as I can in that same timeframe
I will water when I choose. Reduce headcount at the City. What, are you going to hire a bunch of "water police" to harass homeowners?
None.
Just people complaining.
None
Just general busyness means I may not be free on the scheduled days.
Business won't follow. What is the enforcement going to be? Not much seemed to be done during the water restrictions last time.
None. As with previous water restrictions it would actually have to be enforced to make any difference.
People won’t do it. The people that do will feel like suckers and eventually won’t follow it either
See above.
Some people might be on vacation and their house-sitter might not be able to water at these times.
I have no challenges following the schedule. Others will need some incentive to understand and follow it though.

What challenges, if any, do you anticipate in following the schedule?
None.
The cost of implementing an irrigation system.
There are some activities that will now require early morning schedule (i.e. power washing) that will now be noisy so you should expect an increase in noise related complaints with this schedule.
None
None
None at all. I already barely use any treated water outdoors as it is.
None for me
none for me, i rarely water with sprinklers as i am not concerned with a perfect lawn.
None.
People that work regular Monday-Friday, 9AM-5PM jobs would only be able to water in the evenings, unless they had an automated sprinkler system.
None.
None
hard when you have a alternative work schedule (not m-f 8-4). which is a lot of households
Enforcement of the bylaw, people may be on vacations or unable to adjust the schedules if needed.
There's no way bylaw can possibly keep up with enforcement of this. Much like during the water pipe break in Bowness, rich people will just do what they want and water their lawn anyways.
My work schedule is variable. It would be very easy to miss watering for a week at a time depending on when I'm working. The last thing I'm willing or able to do after working a 12 hour shift is to get home at midnight and unravel my hose and watch my sprinklers for an hour in the dark.
Unable to water on that schedule. I normally bike past my community garden on my way home from work to water the food I am growing.
None

What challenges, if any, do you anticipate in following the schedule?
Limitations of an irrigation system, especially on a large lot with lots of slow drip lines. For example I am on a 1 acre lot with a mix of grass, mature trees, shrubs (more than you could imagine). Using a standard irrigation system (using City water flow/pressure) my system has been split into 29 zones. Many of the zones are drip zones which require 1hr to water sufficiently (vs. 15 minutes for a grass zone with sprinklers). The watering schedule usually spreads things out over a 7 day / 24 hr schedule (grass in smart times, drip anytime). If there are restrictions on days / times, it will compress this schedule possibly to the point where there aren't enough "smart" hours to water. Please consider larger lots in your plan or allow users to apply for an exception for special lot sizes or larger quantities of trees / shrubs.
None.
Enforcement. Getting people to follow the rules.
Weather changes may disrupt schedule. Some plants need extra watering off-schedule. Changing long-standing watering habits is hard. Enforcement and communication require effort. Large or community gardens need flexibility.
How will this be monitored and enforced?
None
none
Very little
None
It sounds great, but there are spiteful lazy people that will just run the water all night long.
NO CHALLENGES AT ALL.
Our household would not have a problem. But, we often feel frustrated by the distinction between household use and commercial use. All water users, businesses or homes, should have to follow the same schedules. For example, golf courses. If they are using their own stored water, then there should be signage to let us all know why they are not following the schedule. But if they are using city water, then same rules should apply. During the water crisis a couple of summers ago, I definitely did not feel like we were all in it together. Businesses and commercial users got too much consideration while households were expected to sacrifice much more. This is not good for morale of the citizenship and would decrease compliance.
None.

What challenges, if any, do you anticipate in following the schedule?
Many townhome properties include irrigation, this schedule shouldn't apply for odd/even if it would increase the cost for these complexes to switch out irrigation systems that would allow this. Instead doing a block on odd days, the next block on even days, etc. There shouldn't be an administration cost downloaded to consumers to adhere to these policies.
Many of my neighbours ignored water use restrictions the past summer, and without enforcement I expect they will ignore these as well.
Just getting everyone to buy in.
Very difficult and stressful. I have an extremely busy schedule so this is going to be very inconvenient. I feel like I'm being punished even though I'm extremely good with my water use and selection of plants to be very drought tolerant. The most concerning is dictating the tools I need to use when hand watering. Watering wands are standard in the gardening world and allow very targeted watering as compared to a spring nozzle. Thus is less efficient.
Monitoring and enforcement. There is nothing worse than watching a neighbour flaunt the guidelines, leaving it to other homeowners to report and potentially complicate community relations. I agree that a permanent, regular schedule will allow for education and acceptance, rather then knee-jerk, reactive guidelines established in an adhoc manner during times of increased stress regarding access to water.
If we’re away and we need friends to water and they can’t adhere to the days of the week could be a short term occasional challenge
People not home or busy during the allowable time.
None for me
None
Enforcement will be an issue. Stop giving warnings to grown adults that know better. Make is so that a fine becomes a huge burden with serious consequences.
Lack of enforcement. Hypocrisy - The City and businesses are often watering during peak heat, they also need to follow these rules.
Changes to the schedule.
Administering fines to those who break the rules will be challenging. The education first approach is nice in concept, but there will be many who will not follow the rules, so fines must be doled out for non-compliance.

What challenges, if any, do you anticipate in following the schedule?
we are all working so much and have so many extra curricular activities- this will disrupt bed time routines, morning routines. Everybody has such busy schedules. Who has time to water at 6 am before they go to work. Then come home from work, cook dinner, feed kids, clean up, race to sports, get kids ready for bed...and now you want me to squeeze in watering when I should be falling down dead in my bed. Give your head a shake. I live in a free country where big brother doesn't need to dictate my schedule. We all can abide by the days of the week but there needs to be more flexibility with the time of day watering window.
None.
We use an irrigation system for most of our yard, so we don't have any challenges with this schedule.
n/a
Compliance is a big issue especially if there is no consistent and effective monitoring of outdoor watering. Are neighbors expected to report one another for non-compliance?
It's not the summer right now, so it's hard to say.
Relying on neighbours to report infractions. How is that going to contribute to a good community?
None
How would you handle irritation systems for rowhouses that aren't all, necessarily, either odd or even addressed? For example, I live in a townhouse complex (condo titled) with a central irrigation system owned and operated by the condo (separately metered). But we are the end unit and face a different street than the other units. They all have even number addresses, but we are an odd address. When the system waters everyone's trees and shrubs, it would have to break the rules for someone.
me? none. the privileged [removed] in my neighbourhood? oh, they're gonna yell and scream that their rights are being taken away
None
None.
Absences for whatever reason that require others to take care of watering. Schedules may not work well then.
None.

What challenges, if any, do you anticipate in following the schedule?
None. I would use a timer if necessary
I refrain from watering late at night, in order to prevent mould from forming on the leaves if the water does not evaporate.
none with some planning
Again, figuring if it's "my day" on the schedule. Communicate this better!
no automatic sprinkler, so have to water before work...
None from our end. Others may claim "they don't understand " but that's just an excuse not a reason.
None.
if away for a period of time, and then coming back and having to delay watering until my day
No challenges. City enforcement would be nice to see for those that do not follow this schedule
Scheduled days seem to be difficult to adhere to in my situation.
Education would be better than extra rules.
People will forget, ignore it, and unless fines are big enough, just won't care…kinda like Covid with the pathetic fines for not wearing masks in public places
None
None.
I don't want a schedule I want to be able to decide for myself when my lawn needs to be watered.
Clarity and enforcement
Difficulty in enforcing compliance.
i don't have any challenges but most people will not comply
Days per week limitations for people who may not be able to water on designated day.
That's it's not practical or useful

What challenges, if any, do you anticipate in following the schedule?
I expect a lot of people to disobey by declaring that their grass is "newly planted". We need to make having a lawn cost prohibitive.
When it becomes Tuesday what happens to Monday?
watering on days I'm not allowed.
The schedule is fine, it is the Tiered pricing I have issue with.
None, I don’t think this places any restrictions from my normal outdoor water use.
ENFORCEMENT - WILL THE CITY DO ANYTHING OR WILL THE CITY EXPECT US TO TURN ON EACH OTHER?
None
7-10 somewhat But I work late and would not be able to do it
none
If outdoor lawn watering is restricted, sewage rates based on usage should be altered (lowered) as well.
People listening or understanding
I wonder if 7 pm is too early? In the summer it's still bright, sunny and stinkin' hot out there at 7 pm (since part of the stated goal is to reduce evaporation).
One more hassle from the city. Garbage days, snow days, watering days, we will need a consultant to keep the schedules straight. Mid day restrictions maybe. the rest is unnecessary.
By not having automatic sprinklers that work off of timers, and the cost barrier to installing an irrigation system, I will have challenges with three days a week being set days, every week. By working in an office where I am gone by 7 am, and not home til 5, but then have to leave for evening commitments in the summer, there is a difficulty as to when I can afford to turn on a sprinkler and wait half an hour, twice during the typical Monday to Friday work week.
Every day, family obligation, and job are idiosyncratic. Such a blanket policy cannot consider individual circumstances. And what are you going to do, start fining people for maintaining biodiversity and reducing fire risk of their yards/property?
none for my household
If the hours are laid out in a clear and concise manner I cannot see any challenge in adhering to those hours.

What challenges, if any, do you anticipate in following the schedule?
most people go to work in the morning so they water in the evening. if the time starts at 7 pm than many will not be able to water their gardens. Also no one wants to do watering at 7 pm. most people who have a family are with their family at that time having dinner or family time.
None
None
None.
It will need "policing" to ensure that people follow the schedule, or else water meters that measure the amount of water that is used each hour.
No one will follow it. Many won't even know cuts there - complete waste of taxpayer dollars
None.
Adherence to a watering schedule will not be followed regardless of when the city deems it is appropriate for me to use the water I am paying for on the property I pay taxes on. If such limitations are imposed, the City should be prepared to offer refunds or reductions in property taxes and water fees.
You will turn this city into a communist hell scape.and i am not over reacting. We saw this behaviour with the last water ban. It's not a good idea to give Neighbors more reason to "tattle" on each other.
There will be zero enforcement as with all city bylaws. As such I won't follow it and it won't be an issue. My neighbours are great and, like 2024 Gondek water line failure, you'll have a hard time getting Calgarians to rat on each other
None I have smart controllers and rain sensors.
None
A lot of people in my community and neighborhood work shifts that aren't compatible with this schedule & they don't already have an automated irrigation system
If I'm away from home for work, recreation etc.
None.
water fun for young children. It's an entire process to load up kids to the splash park. I don't want to fear getting in trouble for letting my kids have fun on designated days in their own back yard.

What challenges, if any, do you anticipate in following the schedule?
Getting the word out and people following the rules. Advise of a roll out period, a time frame of warnings and re- education followed by fines for non compliance.
i can not think of any
None, given the experience during the 2024 restrictions.
None
It will be by complaint only
Remembering! haha
I just have empathy for shift workers, and I'm curious if it creates a scenario where we overload water demand during peak hours.
Some people will ignore it. Hot tubs and pools should be in there; can only refill on certain days or times .
None
None. This is ridiculous.
My concern on the schedule happens to be if it is incredibly hot and dry for a long time this might not be enough water for my garden, and all my fruit bushes. I think there needs to be some logic in monitoring how it’s going and if we have to adjust the schedule for reasons.
Why do we allow watering lawns at all? High water use with little return. Lots of alternatives to lawns.
No e
none
Zero
?
When you have other commitments that do not allow watering within the time period. No big deal
None at all as long as we are kept informed on the news and youTube channel and you include outlining how condo complexes should approach this.
None.
Lack of enforcement

What challenges, if any, do you anticipate in following the schedule?
Living in a house with an even number address.
none
If I miss my scheduled days while on vacation and need to water as soon as I am back.
None.
The city’s desire to control my world.
Many of my neighbours who are water hogs will set their sprinklers from 7PM to 10AM, three times a week to maintain their green carpets. And they won't care about the cost. This is not the way to water efficiency. Nothing short of an outright ban of watering lawns is going to work. People need to get over their obsession with green lawns.
Remembering. Perhaps just changing to this watering time vs days would be helpful, or being able to water either weekend day
None. I can manage. I'm smart.
None
3 days a week is totally insufficient to water outdoor plants in the heat of a Calgary summer. I do not support a watering schedule at all.
Will be a field day for Karen neighbours
None
None
None
None. Could see people returning from holidays needing to water as they may have missed their date.
None really
I work varying schedule including 12 shifts and at night.
My irrigation system is currently not capable of following schedules similar to what was mandated in 2024. System upgrades would be costly.
Perhaps flexibility due to weather but otherwise it should be fine.
None

What challenges, if any, do you anticipate in following the schedule?
Forgetting it was my day to water outside plants, especially if I have a shift during the watering times.
Enforcement will be to costly and we do not need a nanny state running around at a cost that is unreasonable. Deal with the large exceptions (business watering during rain storms or watering the road / asphalt),
none
Few, assuming you can use timers, drip irrigation and soaker hoses
If I'm not home the watering days
Is the city paying for me to have timed irrigation installed in my yard? Then I won't be following a schedule
People who work evening and late shifts can't water if at work.
It would be helpful if rebates were available to purchase mechanical and or electrical timers for watering.
Conflicts with other activities
Some of us are forced to work odd hours to pay our City of Calgary tax increases as homeowners.
Provided the schedule allows for a minimum of 3 times per week there should be no problem following the schedule
People just won't listen because it's not convenient
People being [removed]s and not following the rules.
Neighbours will snitch on each other. This tears down community. It excludes evening-shift workers and night-shift workers from participating.
enforcement for the city will be a challenge.
Ppl also work shifts, that means they miss the time slot and neighbor will call bylaw to fine them??? Cmon this is exactly what will happen!
None, so long as I can water my large vegetable garden using the sprinkler system, and not by hand on off days...
Weekend times are valuable. Keep the same schedule and hold people accountable.

What challenges, if any, do you anticipate in following the schedule?
None
Many, schedules are difficult to work within and have resulted in me overwatering my yard on many occasions because i do not know when the next time i will be allowed to water my lawn might be due to being busy during my next "allocated time". Get out of my life, do your job and provide water.
When away on vacation and someone else looks after it not motivated to follow equally as well as home owner
None.
It's all social engineering to control the population
None
My life doesn’t need to be on your schedule
None
I work shift work. I already miss 50% off watering days , now I will miss half of my Potential watering days.
possible overwatering when folks set a sprinkler and go to bed
Following up on people who ignore the schedule.
None
I won't be following it.
Getting all the watering done in my yard and getting a full nights sleep.
As long as the schedule is clear and enforced, I don’t see any concerns.
How many days per week would I be allowed to water? That along with Restricted hours could prevent me from watering at all as it may not fit into my schedule.
Not being able to make up for watering if I miss a day. It’ll encourage me to water even more on active days.
Many people work odd hours - their weekends might not align with the assigned days, and schedules might not align with chosen times.
Opens the door for more controlling city policies
None

What challenges, if any, do you anticipate in following the schedule?
This is no good for people on shift work or those who work 8 to 5 and have to shuttle kids around in the evening. I don't think it's fair or equitable to all.
None
Remembering what day it is .. but that's a me problem.
Fines. Start talking about the fines you intend. What policing will be involved in achieving compliance? You are leaving out the real body of this plan by positioning it as care.
compliance and enforcement
I work during the timing to water.
I am firmly opposed to a schedule. This is infantilizing overreach. Let citizens decide when to water. If it's 4 hours a week per household, so be it, but a specific time and day is completely unnecessary.
I would personally have no issues following the rules. How ever when all may neighbors ignore the rules and do as they please. What makes me what to change my personal schedule to abide by them. Again enforcement will be the issue. Fines/penalties
Our landscaping not getting enough water.
I won’t care at all and will not follow it. If my yard needs water I’ll water it.
Enforcement. Its loke when we had our water main break and people were still abusing the rules
Habing a Big backyardis my concern
I don't.
Try to water at multiple locations within this window.
None
People won't follow it.
None.
Lawns tell you when they need watering and do not follow a schedule.
People not following the rules due to lack of awareness. So having clear instructions and outreach
People not abiding by the schedule and not being caught in the act.

What challenges, if any, do you anticipate in following the schedule?
Some homes are not lived in. They are 3rd, 4th homes. The owners don't care if they don't follow the schedule as they'll just pay the $fine.
None
Holidays travel.
None, generally speaking. Those working shift work may struggle, but the window of watering should accommodate.
Monitoring and enforcing the public that do not follow the rules for the benefit of the good.
None.
Unable to go with the scheduled times
Not following them
Cracking down on individuals that don't follow this. They should be charged if they don't follow schedule.
None.
None
I don't anticipate challenges.
Education- informing all residence in Calgary about the new watering schedules. Brochures in mailboxes, bright signs, Enmax inserts, social media, webpage updates, community newsletter articles will all be needed to ensure residents become aware of the changes.
Days to water is confusing and will likely not be followed. I can barely remember when garbage day is. But time-based rules make total sense.
Without enforcement it could fail to achieve results.
None. I won't follow it
People who have to water by hand, rather than set a timer on automatic sprinkler systems. If they work odd shifts maybe the schedule doesn't work for them.
Its dumb and cant accommodate everyone
I water in early evenings as soon as I get home from work. I work 7 am to 3:30 pm with about an hour commute each way. It takes 90 min to water my garden. I will simply have no time to sleep if I start at 7 pm. At 5 am it is too cold to water for the most of the summer and it can damage the plants.

What challenges, if any, do you anticipate in following the schedule?
People with automated sprinkler systems will be lazy and want to water their plants when they're not home because of convenience, however I don't know why they can't just change to schedule to the middle of the night.
none
No challenges for my household but I can forsee many people not following this.
None. I'll water when I like knowing Im not a heavy user. This is a real rabbit hole. People with larger properties already use more water because of lot size. An alternative solution would be to limit immigration - less people = less water usage.
None
I won't, because I won't be following your schedules.
Stop trying to restrict citizens' activity. Education about water conservation is a good idea, but absolutely do not restrict activities or artificially increase cost to reduce usage.
Kiddie pools etc during hot spells. Maybe encourage play dates and sharing with neighbors or friends since it will happen. More public spray parks.
None
The main challenge is losing the flexibility to water when the yard or garden actually needs it. Plants do not follow a calendar. Trees, lawns, and garden beds can take real damage during heat waves or dry stretches if the schedule does not line up with the weather. Hot tub and pool maintenance also requires water at specific times. Another challenge is that this treats all households the same even though needs vary widely. Responsible homeowners may end up restricted for no reason, which would a controlled limitation than a helpful tool.
None
I don't think I'll have issues, because if the city implements petty rules, they'll get petty responses.
the changelle i have is that i have a grandson and sonin law who work very early mornings and lifting the garage door up and down during these hours could bother them.
Weekends can be tricky if forced to a specific day - I often am in the mountains, so need to fit yard work into whatever weekend day I am home.
None.
Remembering the restrictions and schedule. We are in the habit of watering when things look dry.

What challenges, if any, do you anticipate in following the schedule?
None for us.
It is straightforward enough, I think. Will there also be time-of-day rules for watering on non-residential property, for example by landscaping companies and golf courses? I think there should be. Otherwise they may set a bad example by watering during the day.
It is ok from 7pm to 10am but only if it is every day. With crazy life schedules that everyone already has with bigger families especially, we tend to forget things. Let's say I forget to water it today and you are allowing every other day. In almost 4 days without watering - my garden is practically dead. And if I water on the days I am not supposed to, because I forgot or didn't have time to on a day I was supposed to, and you will motivate my neighbour to report me, as you always do, then either my garden dies or I get fined by you for not following the rules.
People will cheat
The challenges of dead grass and plants that we've spent money on and now won't be allowed to water to keep alive
nothing - just need to adjust and get on with it
None
Oh Good God, now I have to manage other people videoing me as I water and have to justify to Bylaw every time I pull out a hose. How about easy access to free mulch and compost? (Given that I pay for the Green cart anyway)
people not being aware - community signage and mailing will be important
Not filling it. This is Canada, where did our freedom go?
Not being around during those times. Not being able to use discretion. Not being able to water a flower basket without checking times. All just silly. Focus on the huge water users, or the residences that show use way out of the norm.
I'm unsure that many Calgarians want to follow watering schedules. They water when they have time to do so.
None
First its watering, then its driving, then we live in communist China.
No challenges
Disliking being restricted for no good reason. Wanting to live in a free country and city and not a communist society, where government controls everything

What challenges, if any, do you anticipate in following the schedule?
People believing their right to water who will not abide by the rules. They need naming and shaming.
None
ADHD brain-forgetting, not knowing the day. I like to just be conscious ALL the time. Without rules. Them I am always ok.
Not being home in a particular evening.
None
What is acceptable water usage outdoors outside these hours such as filling of hot tubs or kiddie pools?
None. Wild that we aren't already encouraging it more.
Because I have mostly garden watering in the evening won't work it will Bree disease and pests
Stop.
I don't anticipate any but I think compliance in my neighbourhood of free-thinking, don't-mess-with-me types could be a problem. I'd make the fine EXTRAORDINARILY HIGH.
This makes it impossible for children to enjoy sprinklers.
See above
It's how I water anyway but I can't speak for others with a different work schedule or other circumstances
I water once or twice a week in the evening. It will be a nuisance for me to abide by the schedule. And it won't reduce the usage
See above
Losing my manicured yard…
none.
Life is complicated for seniors - numerous medical appointments etc have to take precedence - and alternate-day watering will make it more so.
Holidays, newcomers to Calgary or the country.
For properties without a smart irrigation controller or rain sensor. They could potentially be watering while it's raining

What challenges, if any, do you anticipate in following the schedule?
participation
easy to implement
Lots
Our kids are little, meaning that they are looking to play outside prior to 7:00. We usually let them run through a sprinkler so that we can water the garden while they play. This would be prior to 7:00. Again, stop penalizing families.
None
Just vegetable gardens if it is really hot
Initially adjusting to the change, but after the transition I feel it will be easy to follow.
None
Not any challenges from my household.
Implementing timers. Subsidies on timers would help.
Larger yards need more water.
None.
If we have extreme heat during the summer, it should be modified or allowed to water extra so lawns and grass dont get brown
Should not be challenges for anyone....especially with automatic watering times that can be acquired for those that can afford it.
None at all.
Remembering
We don't use outdoor water. If we did the schedule is fine.
None
It doesn't take into account Calgary's notoriously unpredictable weather.
House sitters.
Whether or not the majority of neighbours follow it.

What challenges, if any, do you anticipate in following the schedule?
Mentioned above. Also, the start time of 7 pm. Great for July but not so good for October when I like to water my trees on for the winter. I don't water my trees every week and prefer to only water them at scheduled times throughout the season as I have had better luck with having healthier trees so starting to water earlier in the day in the late fall would be more beneficial for a lot of Gardner's and this process still abides by conserving water over time.
People not adhering to the schedule will be frustrating.
None
Any hand watering is a pain. Spring loaded hose is aok.
None
If my work schedule changes and I am unable to water during the approved hours.
none
None
Disability
We wouldn't follow it. We grow vegetables and although most of the time we could probably comply, if the vegetables needed extra water during the day, we'd water them.
I basically follow that schedule now so it would require few changes to my schedule.
Who is going to monitor this? I doubt you have enough staff.
None
No
I believe morning watering is optimal for plant health - absorption of water, foliage dries properly, hydrates the plants for the day, helping them better withstand heat and sunlight.
This idea does nothing to address the major water leaks in the City's water piping infrastructure
None - except the timeline on Fridays
NA
Work and family schedules
See above comment.
None

What challenges, if any, do you anticipate in following the schedule?
Enforcement of the hours. Again, look to incentives versus fines.
None with this. If tightened further, keep it simple with days and/or times based on street address being even or odd.
None
It feels militant to force watering rules
Yes it is easy but what have other municipalities found by using a schedule? Does it reduce water use or do people just use more water on their days due to being unsure of how to water outdoor plants? Does a schedule actually reduce water use?
If I'm busy and miss my slot I don't really want to have to stand there holding the hose to keep my trees alive, it would be better to have an outdoor meter and let people water when they want up to a set maximum.
there is no schedule so why this leading question? oh, and of course, the city of calgary cannot be trusted to keep its word. …sort of like the public consultation farce prior to implementing the blanket rezoning.
I think this is a bit impractical in that it doesn't consider weather. E.g. perhaps the hottest day when I need water the most is not my designated day.
My absolute disregard for more annoying [removed] rules and regulations, as if I have an infinite memory for all the rules all the bureaucrats dream up. I have no need for even more control freaks showing up and telling me how to live my live.
People don't get fined so they won't listen. They don't listen now because everyone just gets warnings. It's a joke.
Restricting days can be difficult to manage depending on work schedules amd shift work
None.
keeping a healthy lawn and garden
I won't follow it
Work schedule, weather - can't predict when my garden needs the water
that people are dumb and will not care or bother to follow. Education and enforcement will have to be very robust.
I cannot think of any challenges beyond building new habits. :)

What challenges, if any, do you anticipate in following the schedule?
Lack of education and awareness and visibility. Using the Internet to promote things only works if people are on the Internet all the time. Signs in communities need to be posted clearly for people who are not online constantly
don't anticipate challenges,
Watering only on set days, or only during very early or very late hours, becomes challenging when you're 70+. It would be wonderful if the City could consider a few reasonable exceptions for long-time Calgarians who have spent decades contributing to this community. Please note after the age of 70 we do face health challenges, sometimes there have been minor surgeries - so it's hard to water before 10 a.m. or after 7:00 p.m. we are simply too tired then - why punish us because of our age.
na
None. I heavily invested on doing it right but the challenge is that you want to control what I do with my water. Administration is not government. Get out of my home.
work and life schedule conflicts.
none.
brutal schedule. Most people go to bed by 9
Enforcement. Even during the water shortages that we had last summer, I saw people outside in the dark watering their lawn. Their lawn was the only green lawn on the street. I reported the violation but nothing happened. This is unfair to the rest of the community that is doing the right thing.
Just ad-hoc outdoor play allowances for the kids.
none
None
What happens on Monday? Confusion over day vs. the window straddling two days.
enforcement or followup when people don't follow the schedule
None.
People need some flexibility sometimes in their life, e.g. if I cannot do my scheduled wednesdays or Saturdays, for a few months, could I switch my schedule to tuesdays and fridays?

What challenges, if any, do you anticipate in following the schedule?
Do not believe we need a schedule if people are responsible water users
I'd be breaking the rule.
As mentioned, qhen going away for a long weekend, the Odd Numbered homes will miss two of their watering days.
No challenges
None for my family
None
None
None that I can think of at this time. This is our normal watering times.
No challenges in following the day, time schedule but it needs clarity on food crops and water features
Restricting to 3 or 4 days a week will be a problem for our planters that require daily water and are watered with drip irrigation.
If your system cant handle the capacity of the city. My question is why is our infrastructure that bad. There should be no reason for scheduling unless our leaders are not managing our city properly
People's schedule, regular time away from home and work travel that takes you out of Calgary.
Dealing with the utter nonsense of this proposal.
None
Hot summers and kiddie pools.
Remembering which day I can water.
Wasting more money and resources enforcing this than what the water saved is worth.
Would be easier with automatic sprinkler system
Work and lifestyle requirements/schedule.
Me remembering to water when allowed.
Plants dying. Grass dying. Kids not having fun in water. Dogs/animals needing water to cool down

What challenges, if any, do you anticipate in following the schedule?
People will always claim they didn't know. And how much will it cost to send flyers to every household in Calgary?
We don't anticipate major challenges with the schedule, but one small struggle could be coordinating occasional daytime watering for specific needs. For example, during extreme heat or when new plants are stressed, it can be difficult to wait until evening or early morning. Another challenge is remembering and adjusting the underground sprinkler programming at the start of each season, especially if restrictions change. Overall, the schedule is workable, but flexibility during unusual weather would help.
STOP OVER REACHING WE ARE A FREE COUNTRY. DO NOT GIVE ME ANY RESTRICTIONS ON WHEN I CAN USE OUR WATER.
None.
I will not follow the schedule, as it is ineffective in the long run as large corporations continue to fail us, and the environment. Tackle the real problems.
none
None, the schedule is more generous than my current watering schedule at home.
Getting familiar and making the schedule part of everyday.
Same challenge as for most of these types of changes: entitlement and claiming special circumstances, again, because of entitlement
This just sets up another opportunity for bossy people to anonymously complain, creating grief for others. The whole process of complaints and bylaw enforcement needs to be radically changed.
None
I don't anticipate any challenges with following the schedule.
To be very clear, I absolutely will not follow any ridiculous rules. The water main break was the last straw. To better conserve water, ban any AI company or oil and gas company from using any fresh water. Tax businesses more than residences
No challenges. I just won't. Also I need the names please of who is wasting my tax payer dollars on this project.
When we are away during watering days.

What challenges, if any, do you anticipate in following the schedule?
Restricting the ability to water during extreme heat periods (ie if daytime watering is restricted) can result in undue stress for plants.
For people who don't have automated, underground watering systems, this will be difficult to follow, as people have jobs, activities, children (with their activities), etc. So they may not be home on 1 or more evenings that they are allowed to water. And they may not be home in the mornings (day jobs and other commitments). It would also require us to water even when rain is in the forecast (because, if the rain doesn't materialize, it would leave us even further behind).
None
The only problem is that this applies mostly to residential households and larger scale properties that get to be part of the Water Managed Sites program waste tremendous amounts of water. If we follow the schedule but consistently see large properties watering in the middle of hot days and water just pouring down the street from them it’s very upsetting. No property should get special treatment. Why is there water consumption any less environmentally friendly?
None
The watering schedule alone will not lead to outdoor watering efficiency. Education, education, education.
No challenges what so ever. Schedule is a sensible idea. Households can water before they leave for work, or after they get home from work.
If you're out for dinner, you aren't going to be home to get your watering done.
The City is the ultimate challenge, and their ways to try and control Calgarians.
It's been proven that busy schedules decrease happiness. You are forcing another schedule on your citizens, decreasing their quality of life. Thanks Calgary
People not following
I work irregular hours
We are out in activities in the pm. I do not think we should have to be put in this position based on what we pay for property taxes.
None, we already mostly adhere to this.
What about folks who have rain barrels and ONLY water with them. Do they have to follow the same schedules/rules?

What challenges, if any, do you anticipate in following the schedule?
Time away from the house for vacation
If you are away on your water days
None.
I ll water the lawn when it suits me not you
This is such a joke
Wind - NW Calgary gets LOTS of wind! Watering while windy significantly contributes to plant transpiration. As a result, I do not water when it is windy to minimize water loss and keep my plants healthy. Sometimes, the watering schedule as suggested would result in me not watering during the designated time (but I could adjust for this with hand watering).
None
Please do not implement watering schedules from the citizens of Calgary
None.
None
This is just another way to take people's money. We are already taxed to oblivion. Enough is enough
People will do as they please and not take on threats from City hall.
Unscrupulous people. There are unfortunately many. Plus, this does not factor in apartment buildings/complexes. Where there is no monitoring system for each individual unit. Many newer apartment units have their own washer/dryer and dishwaters. Plus, the underground parking or exterior parking have water faucets available to them, where some people will hose down their vehicle(s) on a daily basis. Run the washing machine for one shirt, the dishwasher for their breakfast dishes. Or run the shower for 3-5 minutes before getting in because they want the bathroom hot and steamy before getting in. All because it it free to them. You need to consider this, as it is an enormous issue when it comes to water conservation. Not just people living in a detached home, a duplex, a townhouse or a mobile home.
None
People not respecting the times.
Monitoring the schedule for adherence.
Vegetable gardens.

What challenges, if any, do you anticipate in following the schedule?
None
None
Remembering the correct days
Having to check it before watering maybe. Unlikely to affect us in any negative way. Love the idea of bringing wasteful people onto the conserving band wagon.
I don’t foresee problems with that schedule
Life! It’s busy, I may not be able to turn the sprinkler in during those hours
see above
enforcement
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
none
None
Not being able to water during what you view as the best time. What grass I have left will die and I will have to replace it because of the chinch bugs. I enjoy grass and being able to play with my kids in my own backyard. Yes I could go to a park, but you don’t water that grass and it is dead.
Learning/remembering the new schedule.
Common sense and people's free will of how to use water should be the choice. Not controlling and limiting people.
It's stupid, and these questions are written like it's a fait accompli. Just like I said it would be on the previous page. There are too many bylaws on the books as it is, and adding more without removing some is merely an authoritarian power trip.
The employees from the city that are watering trees when it rained the day before… I can understand that they have to work but they are wasting lots of water for nothing. It happened so many times last year
None
People will not follow it and the city will not enforce thd bylaw.

What challenges, if any, do you anticipate in following the schedule?
None
Just forgetting which days I can water on.
n/a
None
Being away and not being able to adjust the irrigation schedule. Understanding and leeway should be utilized in certain circumstances.
None
None.
There are lots of challenges! We do not need restrictions introduced to ban outdoor water to 'so many days a week' on top of these financial incentives. If such was implemented, the administrative costs of policing and fining non-compliant persons will definitely rise, hurting taxpayers.
None
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
none
Personally, I have no challenges. However, neighbours seem to have difficulty either understanding or following the schedule. Perhaps the City could dedicate some resources to have occasional "patrolling" of streets to see if there are rampant offenders.
Many. Ppl will forget and it regiments our lives
None
None as water our grass and tree watering is on timers for 10 minutes in early morning daily.
Remember schedule
None. If it is important enough to me I will do it.
Managing and making people accountable.
None
none other than changing days allowed mid-season and interrupting my system.
None

What challenges, if any, do you anticipate in following the schedule?
Nosy neighbours who want to patrol how much your garden produce needs and have no clue. Causes community monitoring which since Covid has proven to be very destructive and devicive.
None
None
Requires giving up a bit of evening time. Should only be implemented in times of drought or system breakdown.
None
Watching my neighbours follow it blindly and then snitch on anyone who doesn't do what they do.
Businesses never abide by these rules
Your green agenda sickens me.
Won't solve the problem
City enforcement. I know of houses that water anytime they want.n How do you enforce this?
We have a very busy family schedule and do not have an automatic sprinkler system for our lawn and shrub beds. In combination with the even/odd watering days, the 7 pm to 10 am schedule is not acceptable to us.
Not wanting to follow your great reset.
None.
The above. Schedule should be a suggestion, not mandatory
I think you'd be better off spending time educating the people that have just moved to our city on what water conservation looks like. There's a certain segment of our population that's gonna put on blinders and do what they want and then there's the others that I'll follow every single rule that the city lays out. None of these ideas are doing anything to bridge the cities, communities, and citizens. It's all set up to tear everybody apart. Quit meddling.
I think this will cause tension and potential problems with neighbours who don't follow the schedule

What challenges, if any, do you anticipate in following the schedule?
Micro managing my life is not acceptable. Create more reservoirs with our budget instead of wasting money on climate change and DEI initiatives.
You'll always have people that will ignore it; but that's human nature.
None
my sleep schedule precludes using the schedule
It could be challenging for people on shift work
None
none
shouldn't be an issue
We do a lot of travelling. Our travel schedule effects our watering schedule. We can set our irrigation to set days but prefer not to as a set schedule will often see too much or too little water based on weather conditions. I think this restriction will likely increase or water usage.
None, this works well for us.
enforcement.
As I mentioned availability to water during these times if you don't have an automated system
Following a schedule is a pain. Sometimes a lawn, a plant, a tree, or a bush needs water. Sometimes bikes are covered in mud. Sometimes kids make a mess on the sidewalk. Why should I, as a homeowner, have to constantly plan how I spend my time around the whims of what the city wants me doing? It's endlessly frustrating that the best the city has been able to come up with on this so far is putting in place more rules, more bylaws, more restrictions and more obligations. I have to follow enough bylaws as a homeowner as it is. I would like the city to provide an engineering solution to the water problems instead of dumping all the rules on me as a taxpayer.
People have different schedules and can only do what they can do. Let people survive. Create a world where that's even possible otherwise why would we respect a system that's failed us.
Resentment
No more fluoride. Free rain barrels.

What challenges, if any, do you anticipate in following the schedule?
No challenges.
None
I will water when/if I need. Thanks!
As a senior I do not want to be out adjusting sprinklers in the dark. Start at 6 pm would be much better.
everyone's life's different.
REMOVE CHLORINE FROM WATER
None.
None
Nosy neighbours and excessive hiring of public servants. Encourage best practices. Skip the rules.
I won't follow it and I'll probably assault the bylaw officer that you send to ticket me.
None
This is achievable
This is ridiculous. No freedom. And not everyone's home at that time.
We water at 4 am! :)
There will always be those who don't like to be told anything
None.
People not listening and doing what they want anyway
None
No schedule
People will not follow it. Neighbours will be snitching on each other. Also what about families that may want to run through the sprinkler? 7-10 isn't ideal for that.
none
How on earth are you going to enforce this? Are Neighbours going to report each other? Will you enforce it with homes where they claim not to know or understand?
None

What challenges, if any, do you anticipate in following the schedule?
As mentioned, there is not a lot of flexibility. A schedule with more flexibility of days but perhaps limited by hours might work better. I can only water in the evenings with my schedule (early workday start and no automatic sprinklers) and only having the ability to start at 7pm and only every few days means when you do have the chance on your day you need to water the entirety of your yards.
Are you going to tell my elderly mother that she can't water her plants during the day? She's in bed by 7pm. If I have some time during the day to water my plants, the city now wants to control this? I have dinner to prepare and laundry to do at night.
How will this be enforced? If at all and if not what is the point of it? I personally do not mind having set days but I know even during the water main break several neighbors blatantly ignored it.
Vacations and missing a couple days. Then coming home and desperately needing to water
As mentioned. The need to water pending on the weather. If it's resticked to certain days of the week, will this be reasonable?
The watering schedule is too rigid and not aligned with extended periods of hot weather which stresses out vegetation and is not adequate for maintaining healthy trees, shrubs and lawns which residents have spent thousands of dollars to plant.
Being on holidays and being unable to water before we leave and the day we return if it's not our "day"
no issues cause I'm not following it! I'll water when my trees and plants need it and I won't water when they don't need it...simple common sense!
I water when I'm available to water & going by a schedule isn't feasible given my schedule.
Water is a renewable resource, continually replenished through the natural water cycle. The issue we face is not a lack of water itself, but how the city manages, stores, and distributes it. Instead of placing more restrictions or financial burdens on residents, the city should focus on improving infrastructure, reducing system leaks, and expanding long-term water-management solutions. Households already use water responsibly, and it is unreasonable to imply that stricter controls or higher rates are the answer when the resource itself is renewable. Effective city planning—not added pressure on residents— is what will make the biggest difference.
A small yard isn't an issue. With larger yards with trees, shrubs and gardening beds, it can take a while even when moving sprinklers every 20 min.

What challenges, if any, do you anticipate in following the schedule?
Days off/home do not always coincide with your permitted watering days making it difficult to adhere to.
Just prefer to water in the am
Kids activities often take place in the evening: starting earlier than 7pm would give more flexibility to take care of my yard after work.
None for me
Missing the watering window and still needing to water or my plants, grass etc or it may dry up.
Nine
I don't think there would be any. It seems reasonable
Changing work schedules as businesses require different work schedules from the typical bank work hours and non weekend days off
if you dont have a timer this is challenging
No schedule needed!
None
none
None. We already try to water early in the morning (before sunrise) and outside of daytime hours when the sun will evaporate too much.
I just don’t think people will abide by the schedule.
I don't plan on following your draconian schedule
It is difficult to set an automatic timer based on alternating days. For example, I set my timer to water every 3rd day.
None
Late evening and watering overnight always creates negative effects such as encouraging chinch bugs which ruin lawns and yards.

What challenges, if any, do you anticipate in following the schedule?
The primary challenge is the punitive nature of double regulation you've suggested. If the City implements tiered rates, a mandatory schedule is redundant overreach. I anticipate significant frustration if I am forced to water at inconvenient times and to be charged a premium for it, and to cover the cities water bills if they slacked on maintenance or there happens to be a drought. Additionally, enforcement of these schedules historically relies on 'snitch lines' where neighbours report neighbours. This erodes community cohesion and turns water management into a sore point for the city and a source of neighbourhood conflict. The City should focus on infrastructure efficiency rather than micromanaging resident behaviour, if this is in fact about water conservation and not a well-branded new revenue stream.
Weather, particularly extremely hot weather is difficult to predict in Calgary. Citizens need ways to protect their landscaping during these hot spells and the city should be flexible and not be punitive
Controlling my cursing at having more stupid rules to remember.
None for our household. However many people with built in irrigation have programmed watering and seem to water even on rainy days. Is there mitigation for this?
Nothing. We have rain barrels, we recycle our water to be used for the garden.
I can’t lift a watering can on a continuous basis. Most garden growers probably can’t, in order to water properly.
None
Biggest challenge is my watering timer is set to water every x number of days, which makes it difficult to water on a schedule based on days of the week. But I would probably just opt to water a bit longer once a week instead of short durations 3 times a week.
None
none
I pay for water. I should be able to use it whenever I want.
Having timers for those who can’t be home during those hours.
None when it’s mandated as it will be!
The 7pm - 10am water timing is not ideal. Shade in front of my house starts earlier at 5pm so why should I wait till 7pm to water. I water at 5pm once there is shade.
I do not want to be controlled for the rest of my life when I can manage my house inside or outside when I pay for the water I use, pay for the property tax and mortgage.

What challenges, if any, do you anticipate in following the schedule?
Defining permitted watering days is easy for the City to administer, but not necessarily reasonable for homeowners to live by. The City and homeowners both need to be reasonable, working together. I would agree to work with a schedule as best as possible, with the understanding that sometimes the City's administrative rule must be broken. We cannot plan our summer holidays and relationship connections around the City's administrative rule. If I come home from a trip, it hasn't rained and the vegetation looks parched, we will water as soon as possible to prevent further harm to the vegetation, regardless of the City schedule. As well, there are certain evenings of the week when I have other commitments and cannot water. The watering will happen on a day when I am home. I would consider it a non-fiduciary waste of City resources to be enforcing its administrative rule against us, if the big picture is that we are behaving reasonably in how we water our vegetation.
The unexpected outdoor washing needs like bins or a dirty bike/vehicle. The challenge of booking window washers.
None.
Should be ok as long as it is not expected to be several days in-between. In hot weather growing food you can loose whole crop for the year if unable to give careful water when needed.
Don’t know yet
Let Calgarians personally decide what they choose to do and not be controlled and penalized.
None.
How do you plan to enforce it?
Residential use of water should not be limited. It is not the job of the individuals to survive the waste of industry. Water is life and a fundamental human right.
No one will follow it
Obstinate people are your biggest challenge,
Will people over water on their scheduled days to make up for missed watering? How will you inform community members not to do this? How will bylaw enforce people breaking the rules?
People being the worst.
None
Pre-set watering timers do not allow for this. Does not allow kids to play with sprinklers outside.

What challenges, if any, do you anticipate in following the schedule?
That sometimes we go away and it is awkward for neighbours to help us when it is all on different days.
None
None
Our household is in bed early so 7-20pm is late for us to be watering
Watering at night. Or what if you forget, or you're not home? Some days are so hot you have up water a couple things twice!
For me, none.
None
None for our condo.
Individuals that need to water front and back but can't afford multiple hoses will need to be watering for a few hours straight because they have to move the hose around. This is tedious and will encourage people to break rules, which causes resentment amongst neighbours.
People refusing to acknowledge or follow the schedule as prescribed.
None
Fining people for lawn watering is absurd, because the city themselves won't follow it
People who don't already follow a schedule won't follow one that is put in place. Anyone who knows and cares, already knows that you only need to put water on a lawn 2 - 3 times per week. An to do it after the heat of the day is gone, ie late at night or preferably early in the morning.
Enforcement
Snitches
None for my household. The challenge will be in the implementation - will we be pitting neighbours against neighbours if someone sees a house watering "off schedule" - will that lead to "snitching" and bad neighbour relations?
Lots, terrible idea
Needing to organize and plan according to yet another factor will be annoying. I don't pay attention to even and odd dates when scheduling work, pleasure activities, and other engagements.

What challenges, if any, do you anticipate in following the schedule?
Won’t be following it.
none for me, but it may not work for people who have shift work
See above.
None.
none
We shouldn't have similar programmes as small towns. We're supposed to be a city.
Households without automatic systems will need to be on the ball to get this scheduled in
Leave Calgarians alone to make our own decisions.
The government should be more concerned on getting our roads paved than babysitting peoples watering habits which last for 4 months of the year most years.
Many.
NA
If people are not aware of the schedule, they may water whenever day it is "hot" outside, or right after they mow their lawns. There should be random patrols by by-law and enforcement for offenders.
Some people will refuse to obey a schedule purely because it is an instruction. Advising best practices and reasoning may be more likely to reach the folks that need to hear it.
I think some people will ignore it
Having to water after 7pm during the workday might be annoying or difficult
Remembering. Need cheat sheet to put on the fridge.
People going on vacation. If their water day is set for the day after they leave.
People not following it, while they watch businesses not follow it
A better approach would be to allow outdoor water use between 6pm and 10am any day of the week.
.
Unknown until in place
None

What challenges, if any, do you anticipate in following the schedule?
None
People not listening out of spite/the Bylaw not being enforced consistently.
Not a standard work schedule.
None for our household. Households with two working parents or single-person households might be very time-strapped to complete yet another task before heading off to work.
I work. If I am not home until 10 pm, then I have to water instead of going to bed? Or shall I quit work, stop paying taxes, just to meet your schedule? Stop being a big brother - let us be free and intelligent adults to make our own decisions. Stop this nonsense.
Waste of time, effort and money.
None
Busy nights with children.
None
What if you work away from home on the days you are allowed to water? What if you are ill and can't water in the specified days?
Will not water in evening.
.
The primary challenge is not logistical, but ethical. It is difficult to accept legally enforced watering rules when the City itself continues to waste far more water through aging, leaking, and repeatedly failing infrastructure. Mandating when residents can use water they already pay for feels like behavioural control rather than partnership, especially for people who work irregular or shift-based hours and cannot fit their routines into a rigid schedule. The challenge is complying with restrictions that feel undemocratic and unfairly targeted at households instead of addressing the systemic municipal losses that create the problem in the first place. Until the City demonstrates meaningful improvement in its own water management, following such a schedule will continue to feel unreasonable.
They are not realistic. Planner are terrible people.

What challenges, if any, do you anticipate in following the schedule?
Neighbor issues will be one big problem.
Nope
change in a work schedule, throwing you off of your designated days.. if i work late i dont want to be out watering at 1am!
none
public buy in.
How about every family with kids on a hot summer day. Send them to your over crowded water parks. My kids are immunocompromised not happening. You do not have your bases covered.
Zero. I lived in turner valley that's been in drought status for almost a decade.
See above
People do not all fall into these schedules and need to take care of their home and Garden at times that work for them. Restricting watering is ridiculous and unnecessary.
None
None for us, but we don't like lawns so it makes it easy!
None
Someone abusing the schedule to the likes of letting the sprinkler run all night while they sleep.
Keep it easy…even houses on even days etc
The city is trying to act as a dictatorship
Maybe when travelling and someone can come when it suits them and not the regularly scheduled watering times.
Leaving for a holiday and wanting to give the trees a soak before getting on the road and being away.
Well I don’t care and I would leave the city if I could. This is over reach
None
None. We water in these times anyways

What challenges, if any, do you anticipate in following the schedule?
For me, none. I have watering timers on my taps so can set time, frequency and duration. For the city—people don't like being told what to do without a reason for doing it—so education will be important. And if there is a rebate/subsidy planned, including watering timers would be good.
People will not follow this, it's ridiculous.
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
Many
I think this is a great plan and would just need to be adhered to as too many think rules don't apply to them
None.
None
None
The challenge is that it is overreach! Get out of our backyards!
Convincing the partner to stick to it.
Make sure hand watering with a hose is exempted.
None so far.
When there is not a shortage or need to conserve I doubt people will follow it. People will help if there's a need but if there is not, the logic escapes people and imposes unnecessary rules and restrictions. The reasons given are: Drought - but what if there isn't drought? Makes seasonal demand more predictable - what was unpredictable before? You have years and years of history to predict patterns. Were there operational challenges? What were they? Promotes best practices - you need to force people to water at specific times to achieve "best practices"? That seems extreme. I already abide by efficient watering practices. I probably won't restrict my watering to specific days if there is not a an operational need.
None
Mass non compliance

What challenges, if any, do you anticipate in following the schedule?
We tend to modify our watering based on rainfall. We are not supportive of such a prescriptive approach.
Described above
No intention of following your schedule.
The fact that the middle income earners will again, bear the brunt of this ridiculous policy. We will probably be subsidizing the poor, as always.
None.
We have massive heat waves?
None. It sounds very straightforward and easy.
None
Our irrigation system does not follow calendar days. It works on every X days. We would have to reset it every week which is cumbersome. Again as a senior it is complicated and frustrating to have to reset the cycle every 6 days.
The challenge will be to remember when your watering days are and plan ahead.
All of them.
People with kids and busy lives don’t always have time on set days to adhere to these rules
Work schedules that aren't 9-5.
I hate commies.

What challenges, if any, do you anticipate in following the schedule?
ALL THE PROBLEMS COME FROM THE CITY OF CALGARY AND ALL GOVERNMENTS AT ALL LEVELS ALL ACROSS CANADA. ALL OF YOU ATTEMPT TO TAKE OVER AND CONTROL EVERY FACET OF OUR LIVES, AND THAT IS NOT WHAT GOVERNMENT SHOULD EVER DO. IN DOING SO, GOVERNMENTS DO LOUSY JOBS BECAUSE THEY GET INVOLVED IN THINGS THAT GOVERNMENTS SHOULD NOT BE INVOLVED IN. IN DOING SO, GOVERNMENTS SPEND FAR TOO EXCESSIVELY, WASTEFULLY, FRIVOLOUSLY AND ENDLESSLY. THE BEST GOVERNMENTS GOVERN THE LEAST AND SPEND THE LEAST. SADLY, THE CITY OF CALGARY, AS WELL AS ALL GOVERNMENTS AT ALL LEVELS ACROSS CANADA ALL SPEND FAR, FAR, FAR,.... FAR TOO MUCH & ACHIEVE VERY, VERY, VERY, ... VERY LITTLE TO ABSOLUTELY NOTHING OF VALUE. BACK OFF, BACK OUT, STOP INTERFERING AND DRASTICALLY REDUCE & ELIMINATE MOST POWERS, REGULATIONS AND CONTROLS. GET DOWN TO BAREBONES BASIC LEVELS OF GOVERNANCE AND LET PEOPLE DECIDE ON WHAT TO DO. ONLY GO AFTER THE VERY FEW THAT ARE ABUSIVE OF THINGS. LEAVE EVERYONE ELSE ALONE.
Life is busy. I already manage my personal schedule around my work schedule, my wife's work schedule my kids' school schedule and their activities. If I now also have to work around the city's arbitrary schedule, my only viable option would be to install an irrigation system with a timer. This would clearly incur significant costs. Moreover, I expect it to increase my water use. I currently water as and when needed, moving a sprinkler to areas that require attention, based on rainfall and plants' water needs. If rain is forecast, I can wait a day knowing that if the forecast is wrong, I can always water tomorrow instead. Under these proposals, I will need to water more broadly on evenings when I'm allowed to water and likely end up running irrigation even when rain is forecast, because weather forecasts aren't reliable and I can't risk waiting for 2 days to water plants if rainfall doesn't come.
Seems to unnecessarily restrict automated watering of vegetables and fruits grown for consumption
Compliance
People not following the schedule and nobody to police it.
None
Morning hours are too short.

What challenges, if any, do you anticipate in following the schedule?
Remembering days of the week for odd or even, honestly who has capacity to remember that with everything else. Seven keeping garbage days straight is not 3asy with 3 different bin, different days and green alternating... And. An app that doesn't work Its a full time job to keep track of what city related scheduled sites I need to care about when
None
None
Rain
Will you pay for an underground sprinkler system then
Some folks may have planned their family time around this time of day and it might be tricky because of that.
None, the only outdoor watering I will be doing is with a watering can
Just not being available during one of the days we are allowed to water.
The challenge is always you demand from the individual rather than putting the onus on commercial, industrial, business interests and the city’s own part in water misuse and waste
Enforcement - people overwatering unless there is a way to monitor and penalize
Until the City reduces its own water loss to a respectable industry standard, this survey will be viewed by many citizens not as a partnership, but as an audacious attempt to shift blame for years of deferred maintenance and poor infrastructure planning onto the backs of responsible homeowners.
My parents have mobility issues and can’t turn their taps on and off themselves so we have them in a timer. Most timers say how often to come on - like every 3 days - but not exactly what day to run. A schedule that dictates which day they can water would be very challenging. Something like only every 4 days or twice a week would work much better.
I won't follow your schedule. This is communist and polite encouragement is always better than rules and regulations. Maybe make water use in optimal times less money
Breaking some people's old habits of watering in the middle of the day.
None

What challenges, if any, do you anticipate in following the schedule?
No issue for us. Though maybe Saturday and Sunday should be free for all usage - because a lot of garden work is done on those 2 days and I don't think it's fair to say which one (some people do church and stuff on Sunday). Plus, on the weekend there should be lower commercial usage so the system might be able to handle the free for all residential usage levels. (Not free $ just free usage amount)
None, once we are aware of them, thanks.
Neighbours stealing water.
Doesn't always work for my schedule
Activities outside the home. Not having automated sprinklers
Too many rules.
We need water without restrictions as schedules don't work for most people
None
None
People away on holidays with no one to cover so might end up missed their days
Travel days for work or pleasure won't be scheduled around this watering schedule.
None, because I won't follow it.
Remembering
People pushing back as we do not want our lives restricted. You guys tried with covid and we are tired of this [removed] ! WE WILL NOT COMPLY!
None
At times I wouldn't be able to water during those times. Again, the City needs to focus on ensuring the delivery of the water is the priority to its citizens, not putting regulations on timing. If the City didn't bungle the infrastructure, it's likely we wouldn't be filling out this form.
I think enforcement on those who don't take it seriously will be a bit of a challenge. You don't necessarily want to encourage neighbors "telling" on each other because that can harbor negativity within neighborhoods.
There is also a cultural factor to consider. In many countries, people do not follow rules simply because they are announced. Since Calgary has a large immigrant population, there should be a phase focused on educating the community about these regulations, along with designated personnel to oversee and ensure compliance.

What challenges, if any, do you anticipate in following the schedule?
Sometimes not around to water in evening.
No enforcement for abusers.
Non compliance.
Following the number of days per week based on house number.
None
Maybe they could add your schedule to the calendar the garbage app uses?
They neighbors will turn against each other because one of them water his lawn at 6:59 instead of 7
None at present
People working6:00 pm to morning can’t follow this dchedule
Probably just pushback from people that are used to drowning their lawns all summer.
There should not be any challenges with the option of three different days to water.
Neighborhood [removed], who would be reporting to the city like what happened during the dumb virus
Not being available to water on your assigned day and then being expected to wait…
people hate change and will grumble no matter what
None
What if the City does not follow the schedule - can the Citizens sue the City? Who is supposed to be serving whom?
Not interested.
No challenges that weren't also challenges before such a proposal - such as trips (vacations or business or caregiving for relatives...).
We simply cannot maintain our yard at a decent level. Trees might struggle even more.
If it doesn’t apply to watering vegetables I don’t have a problem with watering lawn less often
Neighbours will fight and there will be even more property damage and violence in our neighborhood. How can we feel safe? Are you trying to turn this city into Winnipeg or what?

What challenges, if any, do you anticipate in following the schedule?
People will just do what people want. Don't care or pay attention to when or how to efficiently use water
None. We can plan to make it work.
None
People aren't robots
Just remembering the days at the start, until we get used to the system. Should be fine.
Sometimes may want to do yard work earlier than 7pm
N/A
Holidays and times where someone might be taking care of the home when the home owner is away
There needs to be actual enforcement and high fines for those not abiding.
Life.
No challenges.
I wouldn't ever follow a dictated schedule. My neighbourhood was a great example of civil disobedience during water ban!! Most didn't follow water ban!!
Um... photosynthesis. Gosh can u even do reseach. A simple google search tells you the best time to water a plant is from 5 to 9am!!!!!! Sigh. I give up. Do resear h. Do better. We deserve better administration. For shame.
If the schedule is 6 AM to 9 AM, there will be no challenges for our household. 7 PM to 10 PM people who have kids will be out at activities. Weekends people will be having bonfires with family and camping. This is a busy time frame of the day. A lot of people don't want to water at this time of day unless they're 70 or 80 years old and have nothing to do.
If I need to clean anything outside, and I have the time to do it on one day versus another. The restrictions will always look to people as mismanagement of a natural resource we have plenty of….. but currently do not have adequate storage. Because the city has spent a lot of money, attracting people here, without building the basic infrastructure that services them.
Mosquitoes come out in the evening. People are busy. Stop this bs.

What challenges, if any, do you anticipate in following the schedule?
A broadsword approach to rules will likely be ignored. Folks will find reasons why they are not the target audience.
How does it work if it rains all summer and our reserves are high??
I don't have an issue. Who will police this? Does it include commercial properties, especially the ones who's sprinklers water the sidewalk and road for hours?
Its government control for control sake! Not needed if we had efficient and effective City management
My [removed] memory 😉
Odd should be Monday, Wed, Friday Even Tues, Thurs, Sat
None
No challenges.
We have a timer on our system
I can see people breaking rules for heat waves that kill their grass. But that's also the time to conserve water
I work shift work. That means I might miss my day
None
None
Actually allowing this is the issue
None
Rich people thinking they’re the exception
Weather
I don’t think for residential homes it would poise any challenges.
Stated already
My work schedule
None

What challenges, if any, do you anticipate in following the schedule?
You have to consider the water pressure of an area within the City. I am in a low-pressure area, therefore it takes more time for the irrigation system to go through its cycle. The three hour allotment per week would not be sufficient for everything to get watered.
People who work nights and don't have automatic sprinklers. They would have to turn the taps on and off, and if you want them to run for an hour then they would have to sacrifice sleep on one side of their shift or the other.
Will there be exceptions for kids to run through sprinkler in the afternoon?
none
None
None for us; our watering is on timers, from rain barrels which can be refilled with a hose on designated days during designated times if needed. Other watering is done by hand with a watering can.
Vacations, people who work night shifts.
Gathering the restraint to not punch neighbours who can't / won't follow the schedule.
None
None
None.
None
Extra charging (tickets if not participating), animosity among neighbours, less freedom
Pushback from citizens, but I hope you move forward with this.
Having lived through water restrictions and outdoor water use bans, our street/house had very narrow window of couple of hours during the night or early morning. This may work for a house with sprinkler system installed (requiring thousands of dollars to build). Not every home owner can afford such system. That said, how a resident without a sprinkler system is supposed to water lawn in 3 am?
That others will report when I would need to water out side of the schedule
How would this be monitored? Relying on neighbors to call it in?
I don't. But I think people loudly rebel

What challenges, if any, do you anticipate in following the schedule?
I think it is fine
I dont like being told to do with what im paying for. Give me free water and then dictate when I can use it.
I don’t water outside.
Calgarians cannot always schedule their lives to what the city demands.
It is wrong and about control. Stop it.
More planning involved in using water, but I think that's a good thing. It's still available but requires more effort. This is better than a "pay to play" model in my opinion.
As it is I would not be able to water food crops in the morning.
Reluctance to change
I anticipate people ignoring the rules.
none
No objections durning periods of actual water shortage
None
None
I don’t see any problems.
Night shifts, being out of town, needing water at a different time for any reason. And the fact that you’re already overcharging everyone for it anyway. Get out of peoples private lives.
Going to work and doing some watering
None, although, folks with disabilities might not be able to meet the schedule
It’s government overreach. Plain & simple.
Unless the City of Calgary is planning on hiring a lot of staff to enforce this, it is doomed to fail from the start. You will not , ever, get cooperation/compliance unless you get EVERYONE on board. And if the broken water main fiasco taught us anything, it’s that people only care about themselves and not their community.
None

What challenges, if any, do you anticipate in following the schedule?
No challenges
People not following it,
I will water when I have time and it won't be based on a ridiculous schedule
None.
None
I'm retired so it should not be a problem
Time restrains
Forgetting what day it is!
To be determined
More Government overreach. Restricting freedom. Canada is a communist country.
Just fitting it in at the proper times, although a day or 2 won't hurt any, unless it's early spring and food crops are still vulnerable.
I will not follow a schedule.
25 trees on our property. Difficult to get all areas watered in 1 evening.
Neighbors looking to snitch
Nothing I can forsee
None
what is the price of controlling compliance? every limit, every rule will increase property taxes - which is a wrong way to go
This city is a dictatorship.
I will use water at my convenience not yours
For me nothing. For most people, they're too ignorant
none
Just organize the app so that searches are efficient and effective without being overloaded with unnecessary detail.
It's a pain to follow a schedule and not my own, as I am older with health issues.

What challenges, if any, do you anticipate in following the schedule?
None.
See above. I'm 80. I really do not want to be out watering after 7 pm. Neither do I want to have to be up at the crack to get it finished before 10. I have medical routines and issues to deal with at that time of day.
False complaints by neighbors, subsequent bylaw harassment.
My main challenge is that the schedule doesn't limit excessive watering on allowed days. People can still leave sprinklers running for hours, which wastes huge amounts of water. Before penalizing households for basic indoor use, the City should focus on outdoor efficiency; encouraging hand watering or drip irrigation systems only, and enforcing time limits for sprinklers.
Nkne
Adherence. I think Albertans in general have a push back mentality, especially for ideas that take the environment into consideration.
None
None
People will get used to scheduled days just like bin pick up schedules
I don't water landscape
Mass non compliance.
If you keep it the way it is, and do not change it again, it will be less confusing and people will be more apt to follow.
[removed] off with your control schemes, yall make more than enough money stop treating your citizens like [removed]. [removed] disgusting
Work hours. Life schedule. Rules are nonsense put in place by uneducated useless bureaucrats.
None. We already do.
None

What challenges, if any, do you anticipate in following the schedule?
In addition to all of the items I already listed: If it is a super hot week, or two weeks, or a month, watering 3x a week and only once a day, will absolutely not be enough to allow gardens, lawns, trees, shrubs, etc, to flourish
My yard needs it when it DOES. If it rains a little bit don't expect me to water on a rainy day because that's the SCHEDULE??? I am dead set against this scheduling. Educate but do not restrict when we have differing needs.
None.
I generally water during these hours. I will water outside of the scheduled hours because the City has told me I can't. Your "proposed policy and schedule" will inevitably lead to bad behaviour. If you restrict indoor water use next, we will rebel even further.
Work, activities and school schedules getting in the way of operating during these times. Having to turn the sprinkler on at a certain time on a certain day when there is other things happening in our lives and forgetting about it or not being able to get to it to turn it off in a timely manner. Perhaps giving residences a programmable device might help this.
Great for the night owl or super early bird. We do generally water early but the overnight solution only works for rich people who can program the time. The window does not work for many
Noncompliance.
Challenging for those who work nights or shift work
None
Information that is not clear would be the only challenge. We have been aware of water shortages in previous years and I've done what we can to help. However, when you see neighbours or businesses abusing these restrictions, it becomes a case of people saying well if they're going do it so will I.
Monitoring and policing. Education will only go so far, how will violators be identified and dealt with?
Pretty tough, depending on my work hours. If I'm working during that timeframe and home during the day and not allowed to maintain any of my landscape then what's the point of even having it?
Cleaning and refilling small hot tub once every six months

What challenges, if any, do you anticipate in following the schedule?
My work schedule is not 9-5. I have a low water use yard. I water when necessary. Not on a schedule. Scheduled watering will lead to more water use and not less. Educate yourselves.
None as I have set times and schedules.
None
Do holidays changed the schedule?
None
As abovev
My challenges are in abiding by rules made by bureaucrats who cannot even get their own “city water ” in order, and dictating when I can and cannot water when it does not fit my schedule.
Hiring a shark of a lawyer.
None
None when we are home. I mostly hand water anyway. It just might take some getting used to. Might be more difficult when we have a pet & garden sitter for vacations who will visit during the day
How will it be monitored? Neighbors reporting neighbors ?
None with slightly expanded hours
Probably not going to
It gets so hot in the summer that my garden is usually dry and tomatoes are wilted by 5 pm.
If the kids want to play in the sprinkler during the hot hours of the day how would that work?
None, this seems reasonable.
I'm not always home then, I work shiftwork. There are tons of shiftworkers in the city. It you want the tree canopy to survive make these watering times a recommendation not a bylaw and say why. We don't need more bylaws.

What challenges, if any, do you anticipate in following the schedule?
I refuse to accept this, and will not comply.
Mass non compliance
Lots.
SLEEP
I am opposed to this idea.
I reject the premise, the proposal, the arrogance of this city council to even ASK these questions
No challenges
None
I will not follow your stupid [removed] schedule at all
None
Other people work night shifts...how does this work for them?
I don't anticipate many challenges in following the schedule because our household already waters responsibly during cooler hours and only when needed. The odd/even day system is clear, and exceptions for hand watering and newly planted areas cover most situations. The only minor challenge could be on days when our schedules are unusually busy in the morning or evening, making it harder to water exactly on the designated day. Reminders or notifications could help prevent accidental overwatering on the wrong day. Overall, the schedule is clear and achievable, and we feel confident it would fit into our routine without major difficulties.
bureaucrats
None
dead trees, brown grass, dead plants and reduced vegetable garden yield
Well watering at night is not good for lawns
none, but I do wonder how you enforce such a program - neighbour snitching? Without that, it is a guideline, not a bad thing, in fact a good one but you need to encourage smart, not force it
The city needs to focus on business that waste water.
Me? None

What challenges, if any, do you anticipate in following the schedule?
Stop creating surveys where we are doing your job for you. City of Calgary DO BETTER.
What happens if you don't? Why are you forcing people to follow a schedule?
If I am away, not feeling well, have a family emergency or other unforeseen issues where I can't water during a specific schedule I should never feel bad or denied about doing so when I can before the vegetation dies.
Work days and hours change week to week.
Caring. Encouraging neighbors to rat out each other. What if we're in reasonable water conditions, especially early in the season? Does any of this apply to commercial properties?
The only challenge I see if people who feel like they don't want to be 'controlled' - the type of people who will continue to water no matter what, who feel entitled to do whatever they want whenever they want. I don't know how the city meets / manages the challenge of stubborn people.
Exceptions - like new plants or during extreme drought.
Missing the window as i might not be at home
None at this time
None, because free people are not beholden to your imaginary rules, you petty tyrant.
Work around scheduling being away from home
My home water usage revolves around my work schedule. Shift work. Will be a challenge because the system and policy is assuming a traditional work/life schedule.
Yes
See above. Bad neighbours comment.
The challenge isn't compliance, it's trust. You are asking residents to accept behavioural restrictions under the guise of sustainability while quietly raising rates to fund an unfunded $1B capital gap created by your mismanagement. That is not conservation; it's enforcement camouflaged as stewardship. The message is clear: residents must ration, regulate, and adjust because the City did not plan ahead. Until you show competence, transparency, and ownership of the problem rather than lecturing households about better habits, initiatives like this feel less like community responsibility and more like conditioning people to accept paying more for less. The obstacle isn't watering hours, it's believing the City deserves cooperation.

What challenges, if any, do you anticipate in following the schedule?
Common sense
It is not my schedule
I think this watering schedule will be a nightmare to enforce.
Incentives to install timers so people wouldn't "over water" perhaps.
Work schedule, health conditions
It's not practical when you are working.
none
City of Calgary dictating our day-to-day life.
None
We found the past watering restrictions were (a) hard to follow due to shift work/travel (because they were limited to two days per week), and (b) ignored by some in the community, particularly people with automatic sprinklers, with little apparent consequence.
Instead, I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
If for any reason I am unable to water within the assigned time window, these rules restrict me as an adult and take away my basic freedom to manage my own home. It feels unacceptable.
None, unless my yard catches on fire in an off hour 🤪
I water my lawn once a week around 8pm if no raining. I want to choose which day I would like to water my lawn by myself. It depends on weather, my schedule, tiredness and other factors.
None. 3 days a week for the lawn is enough
I have a job and a life. Sometimes I need to water during the day.
N. A
My work schedule would only allow for evening watering, but I am in bed by 7. I would need time.
The only challenges would be vacation, sickness, life in general throwing you a curve ball...
None

What challenges, if any, do you anticipate in following the schedule?
Working citizens would find it hard to water in the morning.
So many
My work schedule
none
I would but I know many who would just ignore if there is no legitimate enforcement
When vacationing we have friends and neighbors watch our home. They generally check the place during the day and water our vegetable garden and flowers at that time.
As I've noted above.
more voting stations for the next election.
I personally don't see any challenges but I know people who got rubbed the wrong way by the water schedule last time, it feels very micromanaged and many people I know disobeyed it completely simply out of spite.
Lots, I work shifts and it is impossible to adhere too and keep my trees healthy
You are like the grinch but for outdoor summer activities instead of Christmas.
People working night shift 12 hours.
None
Working shift!!
A lot of people are busy in the evenings and working out in school in the morning so this schedule will not work for a lot of people and will cause stress and conflict between neighbours and neighbours turning against and reporting each other.
We would do our part but know some neighbors would not adhere to the schedule. Is there the staff + dollars to enforce the schedule or will be be purely an honor system?
None
None.
Vacation
Many people will not follow it just to rebel against a nanny government. Just provide people with information and educate them on water usage tactics to maximize efficiency and most will go out od their way to follow them.

What challenges, if any, do you anticipate in following the schedule?
None.
I never water my lawn, so no challenges.
I guess if you're not around on your designated day to water you can't water? Seems very restrictive. You could bring in more money and avoid resentment by just charging more for high consumption.
As per previous question, what about play time for kids, water tables, pools, sprinklers to run through? Will those be considered exceptions if they abide by a time limit, say 30 minutes maximum per day?
I won't.
Getting people to adhere. In a post Covid world, many (especially in Alberta) do not like to be told what to do by the “government “
None
You are really dumb
I don't think it's a challenge for me, but I'd be tempted to be turning off my neighbours sprinklers if they run them all night. :-)
None

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
its so important - supportive of this 1000%
I have a question, what happen if there is shortage at the Elbow and Bow river?
It seems completely insane to me that we are allowing the city to grow so quickly and there isn't even enough water for everyone to go around. This just shows the lack of planning, and how the government is more interested in appeasing developers than making a livable city for the citizens.
I think continual education to the public about the cost of our water systems (and the cost of a sewage system) to keep facts in the public eye. We all want as low taxes as possible, but what are we willing to do to help keep taxes low?
I do think as you learn more about Calgary's position on "two small rivers" that personally was very compelling to me to understand, oh - there's not unlimited clean water here.
Not that I havent made comments about already. Its good that the city is being pro-active on this issue.
We have a long way to go but the first step is the get people to care. We absent mindedly turn on the tap and expect water to be there. PSAs about our dwindling precious resource should be a priority. You will never get 100% compliance, but I think enough people will care if they are pointed in the right direction.
In bathrooms, offer very low flow/near drip like taps. Washing hands, teeth, etc. does not require low flow taps.
STABILIZE THE POPULATION GROWTH WITHIN & SURROUNDING THE CITY.
Look at landscaping companies not to water just after a rain storm. I have seen City of Calgary branded vehicles watering trees DURING a storm Look at trying to reduce the 22% loss
How can we deal with people washing their car on their driveway, and using cleaners and chemicals that get into the storm drains? I see so many people doing this. How can we make that shift in people's perception of it?
be proactive about the yard smart options (how to improve water retention in your yard, how to pick the right plants for water conservation, etc.)
I know the river gets a clean up in the Spring, but it would be nice to have more regular clean ups. When a I see garbage or a shopping in the river for a long time, it makes me wonder if we are doing all we can to protect the river and our supply of drinking water.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Nope - I've commented several times on leakage!
This is incredibly important to me and impacts all Calgarians.
None.
No just that this is very important. There should be planning and effort put into how we can conserve water and build water reserves (including refilling aquafiers). How are city properties conserving?
Please make the watering schedule conservative. Once a week is just fine for watering the average lawn. Beatification of private property should not trump conservation.
None
Really happy to see the thinking behind this. Fully support the approach.
Cheaper water rates for properties that don't have grass/lawns that consume water.
Modernize water metering faster. It will pay for itself. Fund it and stop the foot dragging.
Na
Communication is essential
Sorry. None come to mind. Hope City staff receive lots of responses to this survey. Kinda long but well thought-out.
This is stupid, ridiculous and impossible to police. Pull your heads out your [removed] already and repel the [removed] blanket zoning already. DO YOUR [removed] JOBS!!!!!!!!!!!!!!!!!!!
Make sure every home and business is held to the same standards. No outs just because a company has a bunch of lawyers to fill it so the paperwork no one else has access to
It's not a choice, it's a necessity.
Just that this is an important initiative.
My preference is education, friendly encouragement over bylaws.

Is there anything else you want to share about water efficiency and conservation in Calgary?
I do have to say that I'm surprised that in 2024, water loss due to leaks was estimated at 22%. That's a huge percentage and I hope the City does all they can to reduce that amount! Otherwise, I think there needs to be more education to encourage a cultural shift away from lawn culture. But! The issue also stems from our own development policies. For example, the Design guidelines for subdivision servicing actually require sod! A lot of city policies require the use of sod so I strongly encourage the city to go through each of these policy documents https://www.calgary.ca/planning/publications.html and figure out why our mobility/transportation teams REQUIRE sod and work with them on solutions. As new developments go in, more new sod goes in because it is required. Please dedicate a team to work on this. An exciting idea may be to work with our Indigenous partners to create a new 'sod' that is actually made up of local native plants that are drought tolerant (could include low growing plants that are okay with some walking on them like wild strawberry, fleabane, pussytoes, low growing goldenrod, etc that work with the community standards bylaw rules about heights of plants) and instead of requiring just grass sod, allow for different versions of sod that also address biodiversity.
Encourage / teach people more about rain barrels/water collecting. The barrier I've heard is not wanting to empty it in the fall and that its an inconvenience for those who don't enjoy gardening. Educate people that they don't need to have multiple showers each day to maintain personal hygiene. Educate people more about the severe drought issues going on, that water is not as infinitely available as may be perceived, and how we rely on rivers that are currently struggling,while being close to the source water (there aremany downstream users who also rely on it).
The City of Calgary is completely disconnected from what Calgarians want and will approve. Calgarians are against water restrictions and watering schedules.
Let’s get on it and ENFORCE IT!!
This survey is great, but it requires time and effort. Could you create two versions of the survey? At the beginning, ask what level of commitment the person filling it out can provide—light or detailed, with an approximate time estimate for each. And then give them the survey people have time for. You’ll likely get more participation that way.
No
Look into some rewards for households who already use water conservation methods what ever they be. I collect water in 4 plastic storage containers but don’t have a traditional water barrel. Make sure that non traditional water collection is considered in your plans.
Start charging the mindless ones who think water is never ending. Teach people that only in the movies do people languish in showers. In real life there is a charge for that behaviour.

Is there anything else you want to share about water efficiency and conservation in Calgary?
No
don't need to do it at all
Remove fluoride from my drinking water.
Accidental watering can happen, warning help with awareness
Make it personal,let people know the disparity between residences that do well vs [removed]. Aim to publicly drive down the per capita volume.
I believe the watering schedule would be a good place to start and monitor results. It seems that going right to paying higher rates after an arbitrary limit will make more residents unhappy. It seems The City of Calgary keeps charging people more and not delivering the same kind of services.
- new homebuilders -this may be already done, but can the City enforce which kinds of trees and greenery (i.e., native species, drought resistant trees) new communities or homes get allocated? I was in this business and too often, many of the trees planted in these new communities die out in the first 1-2 years. - new homeowner packages: can they be given a brochure with links to your website and greenery rebate if they buy certain trees/shrubs? - are you giving any rebates for those who remove their lawns and plant all native species? (we have this in Okotoks and is very popular) - how will the proposed water schedule impact landscaping businesses?
more education, public service messaging, outreach to schoolkids is strategically important to change future behaviours. target known high-use properties - parcels with a higher land/building ratio probably have more landscaping and would use more water. incentivize for more rainbarrels, trees, windbreaks.
too much waste and not enough penalties for those who don't care
distribution problem, too much rights given to businesses
These aren't very good solutions. They don't go deep enough to support resiliency of the water system in Calgary. Ground water needs to be part of the solution. Using rain water better. Reducing hard surfaces and pavement, increasing permeability….these are the things that will prepare us for a future of limited water supply
Builders need to build quality 'green' projects that reuse grey water and dont rely on 'automatic' flushing tap turn on etc. Current homeowners should be offered incentives to update fixtures.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop emptying the reservoirs for fear of flooding.
I'm glad to see that the city is taking a proactive approach to this. Curbing water usage is something that we can all participate in, with minimal disruption to our daily lives. But the City also has to do its part to make sure that our infrastructure doesn't experience critical failures, causing massive disruption to everyone. All the conservation efforts in the world won't make a difference if a water main break spills all our water reserves out onto the street again. Infrastructure quality and reliability is not something that can be skimped on.
Yeah, i think grass is overrated or should be reduced in size with more drought tolerant and native species for pollinators. Fluoride sucks and was a terribly expensive way distribute it. I also think we got big problems with infrastructure as reports say up 25% of the system is leaking. Again, how many people have underground leaks and don't even know it until their water line fails. This alone must be a massive way to conserve water but image hard to solve.
Thanks for being proactive in having us conserve water and be more efficient in its use!
No.
Water is necessary for life and a precious resource that should be treated that way. At some point in the not too distant future, every drop will matter. Teaching people now will make that transition easier. Oh and if meters aren't installed in EVERY Calgary home by now, they need to be.
Focus on education rather than mandating water restrictions/schedules that are prescriptive and may lead to neighbour conflict. Provide an economic incentive to reduce water consumption.
Other municipalities worldwide are rethinking their approach to surface water removal. I applaud the city for some of the changes that are being made to preserve marsh land and allow native plants to flourish in city parks. But, we need to do much more to retain surface water and replenish ground water. I would love to see significant reduction in hard surfaces and creative introduction of permeable surfaces across the city. For example, something as simple as adding gravel to the gutters of streets would significantly increase the retention of surface water and replenish ground water. It would make the boulevard trees healthier and allow the land's natural filtration system to remove toxins.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I know the city is looking into water infrastructure, but they need to get the leakage fixed across the system. I think the last stat I heard was that we lose 25% (?) or our water to nowhere. That's too high, we need to fix the infrastructure first before we can expect people to willingly change their habits
Efficiency and conservation is all well and good. However, the realities of how long it actually takes to water a single family yard on a corner lot must be taken into account. The proposed watering hours are not adequate.
1. For new communities, mandate that a "grey" water system be installed for new houses; 2. For luxury use, such as gold courses, in addition to charge them more, mandate each club install a "grey" water system. It must be used to offset treated water. Also mandate each club to conserve rain water run off and use it to offset treated water; 3. The City could use bulk purchase power to reduce the cost of new and more water efficient appliances and offer than to Calgary citizens. It can also convince plumbing companies to install the appliance on "cost recovery" basis.
This is all a terrible plan.
As said before, this is a delusion of the city and their quest for control of people's lives. Our live is non of the city's business.
what's the role of water loss in the system and the pretty plantings at parks and city buildings in this?
You're doing great work!
I strongly oppose implementing these water restrictions. City council should be focused on expanding infrastructure to meet the population growth rather than restricting essential things like water. We have more than enough fresh water in Canada to meet all of our needs. The only thing we are missing is adequate infrastructure.
The City needs to LEAD by EXAMPLE. You have permitted 1,000’s of homes to be built, via Blanket Rezoning without any consideration to capacity for the aging water infrastructure. How many cubic metres of water leak every day from this aged infrastructure? Taxpayers are made to pay for the City’s dereliction of duty. Replace the aging water infrastructure now. We are tired of your band aid approach. Calgary needs to step up its game. Calgary is no longer a world class city. Pause ALL Vanity Projects.
Outdoor splash parks are fun for children but can be a waste of water. Maybe they can be designed better?
Good job

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Will there be regular restrictions for other types of outdoor water usage, such as outdoor activities/recreation (kiddy pools, etc...)
overall reduction in expenses is required
This is a complete joke and completely hypocritical when the city is the worse offender of wasting water.
The city needs to plant more drought resistant plants around the city and more trees, especially in the zones where we have just a few trees.
Please take more actions to encourage water conservation in Calgary - we are a semi-arid climate and lagging behind other municipalities that are much more progressive, like Denver. Thanks.
Please fix the current water infrastructure “loss” issues. This must be a departmental priority.
Start educating Calgarians that they don't have to water their lawns at all. Create a campaign advertising that brown grass is okay/expected a certain time of year and that your lawn will still live. Change the culture. Start a brown is beautiful movement.
Not at this time.
If we are concerned about running out of water from the river/ reservoir, I think that really needs to be taught and explained to people. It feels and seems to most people that the river is always running, so how bad could it be?
Thanks for the opportunity.
We do not have a problem you are just making one up.
The City must take action strong and immediate action to encourage the effective use of water. This resource is being rapidly depleted. In addition to focusing on water use within the City, we need to take action to protect the entire watershed.
I appreciate this work, it is very important and I love knowing that The City is thinking about this, adjusting, educating and enforcing! thank you!
No
Please address your system leakage.
Not that I can think of

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Mulch is vital to protecting soil from sun exposure. Supporting ChipDrop or local arborists to make them available for homeowners would be good.
Plant more trees. Use new technologies for sidewalks & roads to increase water absorption so water doesn't all run down sewers.
This is a good initiative but advertising and monitoring is key.
what level of enforcement would there be in place for people who don't follow the guidelines? Neighbors get very upset with each other when some don't follow the rules - will you be encouraging whistleblowers? Probably best to discourage that practice and rather, penalize for excess water use thru higher rates, so neighbors aren't constantly reporting on each other, the 311 line will be overrun!
The city is doing a great job in bringing this to our attention and finding solutions to the problems
Encouraging local greenhouses to supply native plants would be amazing. They are sometimes difficult to find!
Whenever something like this is implemented it creates a slippery slope for further restrictions. Need assurances that the public will be consulted before that occurs.
Keep at it! More engagement, more public awareness & campaigns. Include more events to teach about the Bow River Watershed and surrounding areas that are directly affected by the City use. The Bow doesn't stop at Calgary so I think it would be impactful to teach how down stream municipalities & rural residents have to deal with the impacts of how our City handles water use.
I expect resentment if City residents are being asked to conserve and pay more for higher usage if the neighbouring municipalities we sell water to do not implement similar regimes. You will hear people say exaggerations like "I'm moving to Chestermere if Calgary doesn't allow me water my own lawn." Calgary can't enforce water bylaws for Airdrie and others. How will this inequality be addressed?
As a true and PROVABLE generalization, the governance of Calgary sucks. There are three exceptions: Water Services, Waste Services and the fire department. Best of luck working with the others.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Reduce the use of Kentucky blue grass in City parks and encourage sod suppliers to produce mixed grass sod that is more drought resistant. Grass still has a purpose for water retention. Encourage rain gardens for water retention. Develop French drains that will work in Calgary's freeze/thaw cycles.
My adult children got us into water conservation and recycling when they were in elementary school so I am hoping that children are still being educated in these areas at school.
I have regularly noticed, when visiting family members who live in independent senior-care apartments, and in other facilities, that the elderly are most-often not water-wise. This is especially true for clothes washing, and dish washing (by machine) when only a few items are washed at a time. An in-house water-wise education program would be beneficial for both the residents who live at these facilities and for the staff members who work there.
I support the city's water efficiency program.
How long before the City has no water because of overdevelopment. Established areas are already landscaped and may need different watering considerations for outside watering. Newer developments seem to be being developed with less grass and shrubbery - so less outside watering is required - may seem oit of balance, but I'm of the opinion well cared for yards with green grass, trees and flowers are attractions to this city.
No. 🥰
Water efficiency is important, but conservation works best when paired with support, not just restrictions. Calgary should continue expanding programs that help residents reduce use without sacrificing trees, gardens, or quality of life such as rebates for efficient fixtures, leak-detection tools, drought-tolerant landscaping support, and education on soil health and mulching. These measures often save more water than schedule limits alone. It’s also important to protect the urban forest. Mature trees provide cooling, stormwater benefits, and climate resilience but suffer quickly during heat and drought. Conservation rules should ensure trees and food gardens can be watered appropriately. Finally, clear, real-time communication through apps, alerts, or online dashboards would help residents manage usage confidently. A transparent, supportive approach will build public trust and make conservation more successful long term.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Thank you for continuing to improve our water efficiency. I fully support these efforts. I'd like to see more naturalized areas beside roadways that would require less water and maintenance. I'd also like to see more community orchards. There are a few - I don't know how they came about but they could support food security and reduce unused lawn areas.
THANK YOU FOR DOING THIS WORK!!!!
Limit immigration if the demand is greater than the supply
Let us use the runoff water much more effectively to build a tree and food forest within the city. See previous comments re Lancaster's proven ideas from Tucson Arizona and others.
I would really like to see grey water for ornamental irrigation (grass including) expand. Calgary lawn should be taken over by clover, dandelions and native grasses..
Thank you for addressing this important issue.
No
Education is great but not sure about enforcement.
start from the point of view that most people want to do right by their communities - and so i would hire some summer students next year to go to community events to provide information and awareness.
Encourage planting of clover over grass, native trees and shrubs and xeriscaping; discourage urban tree removal except in cases of provable tree death. Too many trees are removed for cosmetic purposes by homeowners. Work with communities and individuals to plan yardscapes and community green spaces. Have a mentorship program in conjunction with organizations like Calgary Horticultural Society whose expertise should be shared more widely.
Thank you for considering this
Water rates should be based on consumption, regardless of the size of the household. Bigger households cost more to run.
Please make any decisions a low or no cost to Calgarians and lower taxes.

Is there anything else you want to share about water efficiency and conservation in Calgary?
I am happy to do my part and I am hoping that infrastructure is being upgraded so that we don't have another disaster like we did the summer before last. I was one of the lucky ones that still had water despite the break but there were many that did not and I can't even imagine how difficult it was for them. It could be anyone of us depending on where the next break happens. This is even more important with the way Calgary continues to grow every year, requiring more and more water.
I guess the only thing is when someone doesn't follow the rules, then what? How will they be educated? How will they be approached? What happens to repeat offenders? It's great when we are all in but what happens when there's one neighbour that doesn't comply? Are you depending on neighbours calling others out?
No. Maybe just punish heavy users with massive lawns and built in irrigation systems, instead of focusing on everyone including some guy with a tiny lawn.
The city needs to work on keeping the urban forest healthy and replace dying trees more quickly with drought tolerant choices and more variety. Some communities have trees reaching the end of their lifespans. Better choices for street trees than what was planted 50-60 years ago. Continue planting American Elms mixed in with other species to avoid monoculture. Perhaps an adopt a street tree program for residents where they can learn how to help care for trees adjacent to their homes.
Watering at soil level is more efficient than sprinklers
Stop the woke ideology. Lets get back to using common sense. No tax payer monies should go to 'fueling the flames of fear' in regard to climate change. Its fake. Let the people do what they want, when they want. Support them by building roads, bringing back oil/gas economy, reducing crime, reducing taxes, etc - real problems. Thank you.
Need to come up with a grey water plan.
Would it be possible to do something about sprinkler systems that are on timers and not turned off during multiple days of rain? It blows my mind when it is pouring rain and I see sprinklers going.
I appreciate that the city is working to conserve this valuable resource.
Businesses who are wasting water should be fined. Especially when it comes down to outdoor watering We have community clean up days could we also have mulch rain barrel days in every community. Not just the high profile communities

Is there anything else you want to share about water efficiency and conservation in Calgary?
No
I think the City of Calgary does an excellent job keeping things working. We've seen them at work in the middle of winter fixing broken water mains. No fun at all. I don't think it would be a hard sell to increase the maintenance budget by enough, let's say, to cut water system losses by 50%. I don't know how you get the message out to Calgarians, but it makes such good sense, who could say no.
Stop adding new charges to taxpayers. Put in place restrictions then enforce instead of new charges.
Please allow people with many trees to have the ability to water them properly. They are the main feature of our property and support wildlife. I am willing to pay more to support them. I really want the option to pay more. Hand watering would take too much time.
No watering lawns
Please, please do this stat.
Try expanding the service to meet the needs of our growing city.
No
Efficiency and conservation need to be considered but the broader plan must include also recycling of water
Let’s do it!
i think there really needs to be a crackdown on businesses and golf courses to ensure they are watering at the proper time of the day to conserve water and lessen evaporation.
Calgary does too little to encourage water efficiency and conservation. Tier pricing is not an incentive for wealthy people.
We already do a good job as residents. Go after businesses like the Coke bottling plant!!
I do not agree with outdoor watering schedule. Infringement on personal freedoms, especially when most working-class people only truly have the weekends to spend times in their yards. Having a schedule that will restrict that is not ideal to me

Is there anything else you want to share about water efficiency and conservation in Calgary?
STOP. Be honest with yourselves about where the real problem lies. Its not wasteful residents, it within the city of Calgary water system leadership. Its obfuscation from the real issue, which is that our water system leaks. it leaks enough to satisfy our needs 25 % over where we are now. Residents have heard this all before. The real issue is that we need leadership who will drive proper goal setting and have proper accountability. Comparing us against the worst cities in Alberta is an embarrassment and should not have been tolerated. We need to drive our city to have top decile performance across Canada in water loss. We need to install proper measurement and real time surveillance at all nodes. We need to fix the places that leak the most, not just patch. Most of all, we need to be honest with ourselves and do the hard work where its needed most. stop the obfuscation. Look at the root causes about why this seems necessary. Who drove this survey? why is it happening now. It is just finger pointing to get people to avoid looking at the real problem. Please, for our futures, do the right thing, the hard thing. Look in the mirror first.
Washing my dog or my car at home should be allowed if we're allowed to go to a car wash or dog wash. . Again, this would be regressive program where if you have the money you can go what you want... Not a way to make this a community initiative.
Not at the moment. Listed issues in previous sections of the links.
No
I am a conservative. Stop treating me like you can tell me what to do
A lot of usage is industrial or commercial. How are you addressing this?? When you look at the per capita usage provided by the city it is clear that figures are blended. The city should be transparent in these numbers and break them down.
No
If the city was to charge infill housing a fee to cover the added cost to maintain, add to and cover the extra cost to increase pipe and pumping facilities the developers would probably build smaller more efficient units
Nope. I am glad you are working on it.
For a lot of people, especially new and younger homeowners, they require education on water conservation pertaining to garden. I think Education is the key. And it would be helpful that those types of educational program be throughout the city including at garden centres, online classes, supply stores, etc. And through social media.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
To get people to accept and comply with water efficiency and conservation in a large city, there must be public education about the drought conditions and what level of drought the city is faced with as it progresses. A system of reporting on infractions to the city plus actually following through with fines will reduce those numbers that refuse to comply.
Please stop Floride
I'm glad we're working on this. Hopefully it will be implemented next summer. Thanks team!
Fix the leaks in the distribution system before punishing citizens for your incompetent
Yes, please share with calgarians how much water the heavy users are billed for, what their rate calculation is and how they are mitigating use. Otherwise in my eyes this is an example of un-equitable cost burden shifting.
NC
Educate, educate, educate!
Developers keep removing trees in older neighborhoods, but those trees provide many thousands of dollars in value in water retention services. Are developers or property owners being considered? How are they fined for removal of trees? Do they have to replace them?
what if there are city owed trees in my yard, do I stop watering them or let them die because I might go over some arbitrary water limit? or is the city going to compensate me for using my water for their trees?
We should be planning on a population of 3 million now to ensure we can effectively meet demand
I would like real, non- political facts about the water situation shared regularly with me. I cannot make changes to my lifestyle without knowing the facts. Political point-making has no place in this area. We all need to know where the water situation stands currently and in the future and we all need to be encouraged to invest in this project to help not only Calgary but the towns and agriculture south of our city. Climate change is in my opinion, obviously impacting us, but that aside, we need to be in this together whatever our political views.
This needs to happen. Let’s be leaders in this area. Start actively encouraging other ground covers, no more grass.
Provide small signs that people that could install that indicate water is being used from rain barrels / tanks.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
These gigantic free form text fields I'm sure did a great job at gathering no ACTUALLY valuable or usable feedback, just like the city wanted. So it was easy to say "well we triiiiied but no one engaaaaaged" Do a normal survey next time.
Hurry up and make this happen. This city spends way too much time consulting about things that are plainly obvious, this is a science and engineering decision so just sort it out and do it.
Some people try harder than others. That was evident during the pipeline break. Reward people for honestly making an effort to reduce consumption of water. Like maybe a ticket to the zoo or other city facility - for hitting a target mark in a month, a season or a year.
This will require changes across all areas - residential/ commercial/ industrial and no one should be exempt - car washes and golf courses as an example. These are not necessities and should not be using potable water.
These are all great ideas and move in the right direction for protecting our resources
Please invest in fixing leaks in the system! We're wasting treated water. I wish there was a way to use my household's grey water to water plants directly
Enforcement needs to be stronger. Too many people misbehaved during the water main repairs and nothing was done.
I don’t think this entire thing is necessary and blame you, the City Administration, for even coming up with this garbage.
Before imposing restrictions and schedules on end users, the city should make every effort to eliminate leakage in the delivery infrastructure
All the new builds have about 100 square feet of green so as the city moves forward with destroying the inner city, the demand for water should drop as these new builds replace yards.
Not at this time.
Time to enforce maintenance and use of automated irrigation systems. Many have leaks and are often used too often, even when it’s raining

Is there anything else you want to share about water efficiency and conservation in Calgary?
Yes, residents care about the lawn, trees and shrub that helps save our climate which has been affected by climate change (having hail every year). Residents are already using water conservation methods (like rain barrels and watering lawn, trees and shrubs twice a week) since last two years. City should maintain their parks where the weed has grown out of control, sidewalks are damaged and roads are in poor condition.
This survey needs more multiple choice/poll answers.
The city needs to 1) stop planting grass in medians and then mowing it. Native grasses and plants please. 2) so many trees the city plants don't survive the first year. We can do better. And they ultimately conserve water and cool the city.
Don't penalize during non shortage times. Incentivize with discounts
Needs to be properly enforced as it is frustrating to see neighbours not following the rules when you are trying to.
The time is now!!
Nope. Thanks for the opportunity to share.
I think this is a very important topic for citizens to discuss. We cannot take water for granted, the more people we have moving to the city, means we have less water overall.
Make those who do not wish to be efficient or to conserve pay the price for it. Hefty fine, increased rates whatever it takes to get them to participate and pay their fair share. No one should be able to fill their personal pool when we are in a water decline.
We need to examine increasing our storage capacity at the Glenmore Reservoir and Ghost Dams to support our growing population. Increasing the supply and using water efficiency methods will ensure the number of drought events is reduced.
Fifteen years ago, I lived in BC on a rural property with a well that failed in January 2011. Until the well was restored at great trouble and expense 6 weeks later, our drinking water was provided by a neighbour, water for washing was drawn from the creek, laundry was taken to town and the outdoor toilet was used - all in temperatures as low as -30C. Having grown up on a farm with a well, I was already water-conscious but the experience in BC made me even moreso. I have never taken access to plentiful, potable water for granted, and do not want Calgarians to do so either.

Is there anything else you want to share about water efficiency and conservation in Calgary?
No
Address the leakage in the system. How can 25% leakage be acceptable? There is a storm drain in our neighbourhood that constantly has water running through it 24/7 365 days of the year. This isn't from rain runoff so must be from leakage in the water system.
Yes its unfortunate the City if Calgary has wasted so much if our water with its poor lifecycle management of aging water infrastructure. Its also unfortunate that the City has not fully supported water conserving plumbing fixtures or mandated throughout its buildings the use if these. Its also unfortunate that Alberta is pushing for AI data centres in yhe province that may push for increased water usage as well What has the City demonstrated to citizens as examples of being good water stewards?
Yes - it's to do with conservation. Please bring in a 'still good' system for dump items. My friend lives NE of Edmonton (Rochester) & the dump he uses has a 'still good' section where people can dump items that someone else might still like & be able to use. He gave me a ceramic frog planter from there, for example.
Education about water re-use at splash parks/etc. The most self-centered people I know use the presence of splash parks and pools to justify their own abuse of our system.
No.
If Calgary wants to be the world class city it thinks it is. We should be able to come up with original ideas rather than piggy back off the ideas that the bedroom communities that rely on the city for resources and infrastructure. Kelowna and Kamloops have different climates than Calgary.
Empower and educate citizens to make more informed decisions re. water usage and conservation. Offer rebates and incentives for Calgarians wanting to turn lawn areas into native planting zones. Cities in Utah do this. The city boasts of its goal to to double its green canopy but restrict watering at the same time? Sometimes you can't have your cake and eat it too.
Put together a grass mix that can be purchased that is full of drought resistant native species so that people who want lawns can have them without having to water Kentucky bluegrass
It's very important and we should really standardize away from "decorative" front lawns
I want to see automatic water sprinkler systems to be heavily assessed if over used.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Thank you for pursuing these ideas on behalf of Calgarians!
I want the City to immediately reduce headcount at City Hall, restore the services you no longer provide (mowing grass and weed control in parks, providing a safe downtown).
No, apart from it's about time this initiative was undertaken.
As noted earlier, address the issue of significant leakage in the water delivery system. That is, fix the leaks for which the City is responsible!!
How is grey water being used in new communities? This is used in Phoenix and Las Vegas to minimize water usage. Put in criteria for new builds and new communities to use low water appliances. Give people better access to their water usage data. You can give them a notification when they are close to limit “orange” then “red” when they are over the limit.
Go team!! All the best through leading Calgarians through this important transition.
Allow for bucket window washing during drought. Consider ban of plastic turf in residential lawns.
Yes -- it's a moot point. Those who care in the slightest are already doing it. Those who don't care will continue to do what they want to do and have no problem paying for it. The water savings and revenue gains will not make any sizable dent in water efficiency and conservation in Calgary.
No, but good luck with this worthwhile effort and make sure it is enforceable.
No - I'd just appreciate if the City could be honest about admitting the true issue is efficiency and conservation of TREATED water - 100% of the water in the rivers will flow straight past Calgary whether it is diverted for use or not.
You need to consider what is a truly necessary use of water and what is not. A deeply watered food garden, for example, with shade cloth above it, will only need water twice a week in normal heat conditions. A well watered lawn twice a month is sufficient even in hot weather as it bounces back with the next rain. With the water shortage we are facing now and in the future we need to start prioritizing food production and tree canopy over the aesthetics of having a lush green lawn. Alternatives to grass need to be the norm for yards. Clover and taller groundcover should be allowed and by-laws need to be changed.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Not at this time.
No
No
I think we have an opportunity to do better and I really support this movement.
I support and encourage your efforts and programs. Keep it up!
No. Stop promoting people to come to once great city. We are full. Stay where you are.
I support clamping down a bit on water waste. It's a finite resource and mismanaging it will end up costing more later on.
Businesses washing their outdoor areas with water need to be included in this conservation strategy.
Continue to fix pipes under the city. In most cities, the leaks underground, are even worst that the inefficiencies at the consumer side ot things. You can't blame citizens for wasting water if the city itself wastes it.
why doesn't the city take into consideration the number of people living in a household and property size. If you have 2 people living in a condo or a new community that has a postage stamp lot, you don't use much water outside. If you are a family of 5 or 6 living in a house in a neighbourhood with trees and lawns, or growing gardens you are going to use more water and shouldn't be penalized!
Tiers should also be structured by type of dwelling or size of lot. For example, people in apartments may not have outdoor use but people with single family homes likely will.
Baby steps, baby steps. Don't do what the City of Calgary always does and jump in with some draconian scheme which just makes you want to either leave the city or leave your garden to bare dirt. Start with measures directed *specifically* at those who are abusing. If those restrictions do not reach the reductions required then and only then look at burdening the average family/household.
Fix the distribution system so residents don't pay the price in restrictions.
You can’t have tiered water usage without taking into account household size. Not fair for large families which use less water per person than single households.
I am very happy to hear about this initiative. It is very important and vital to move ahead with. Involving grassroots groups/organisations to spread the word as opposed to top down orders will be important to engaging cooperation from Calgarians.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
The people who care about managing their water usage do it already. It's a matter of getting buy-in from the Calgarians who couldn't care less. The only time I see a change in behavior is when there is actual consequence - and financial implications seem to be the most impactful.
Expanding leak detection and infrastructure repair. Modernizing water metering technology. Considering new water rate structures to encourage conservation. Implementing a permanent outdoor watering schedule. Offering incentives for water-wise landscaping and efficient irrigation. Targeting water efficiency programs for all customer types.
It is vital this program be implemented. The City must take a proactive approach to water sustainability and must lead by example.
all properties need to follow
Business is the worst offender here - start with them
NOT REALLY.
Corporations need to do their part, they use a lot of water as well. Fines need to be HIGH and enforced immediately upon first violation and not use 'education'; people know, they just choose not to follow because they know the City doesn't often enforce. This was prevalent during the water restrictions last summer.
Excellent initiative. Please aggressively proceed.
This makes me very angry. It should only be introduced during droughts when absolutely necessary as most years it isn't and historically hasn't been. If you feel our city is growing to an unsustainable size long-term, address the root cause which is excessive immigration. This seriously reduces the quality of life in Calgary.
Stay out of Calgarians way when it comes to water.
Are condos part of this? So many times they are watering outside during droughts and water restrictions. Businesses can be the worst. It is raining - sprinkler system on. Drought - sprinkler system on. Ground saturated from over watering - sprinkler system on. I also think the city should allow drought resistant plants on the boulevard not just grass. Cuts down on watering and cutting and good for bees.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Very important, Calgary has treated the bow river basin like it is unlimited for far too long. This is long overdue.
No. For a City where tax increases are relentless it is pretty obvious why - falling for scarcity and buying into central planning. I feel bad for what it must be like to work for the city of Calgary.
None.
We all want to conserve water, just not on such a rigid schedule. Maybe the city should've fixed the water system which wastes at least 25% of the water through leakage and CONSTANT water main breaks instead of a stupid arena. Stop emptying the reservoir prematurely. Conservation and good stewardship of our water is imperative for all of us including the city itself.
Just to echo again the importance of industry/businesses doing their fair part.
no
why bother you dont listen to us!! this is all being done to keep some lazy CIty workers busy .. again wasting tax payers dollars !
Encourage use of grey water through education and communication.
This is going to cost more than it benefits. Please stop using tax payers dollars in wasteful ways like this.
We have 7 people in our household so this is a huge challenge. In other homes that use less water, I guarantee they have less individuals using that water. I hope that any changes in household usage will be determined or billed based on occupancy rates as well. a family of 7 should have more water access than a family of 3. Rebates should be given to homes that have implemented water conservation in ways of rain barrels and totes as we are already doing our part to lessen the load.
-Would time of day metering be useful? It wouldn't change overall usage, but it could help with supply and discharge rates - with the change to smart meters, could they supply homeowners with useful information? One example: Could they send an alert that there is likely a leak? (Something that I would immediately fix if I knew about, but might not notice for ages if it's small.)

Is there anything else you want to share about water efficiency and conservation in Calgary?
i agree its important we have a plan, that we're thinking forward. this is all great, but we need to plan and then INACT THE PLAN in a reasonable time frame. its all well and good to talk about it now, but if it takes another 10 effing years to get started, then why bother with all the fuss now? not worth it.
No.
This is well past time. Quit talking and studying and just implement something reasonable.
the Bow River is already overallocated and there are many users downstream of Calgary. Supply is not going to increase - with decreasing glacier extent and snow packs it may decrease. Accommodating new residents to Calgary requires per capita usage decreases at or faster than the rate new residents arrive
Make rain barrels mandatory. Fine repeat abusers.
no
Think water schedule makes total sense and so does supporting people to upgrade their homes thus reducing costs and increasing home value make total sense. The other parts not so lunch at this time.
No.
thank you for being proactive about this. Having seen how the sloughs around Calgary, particularly east of town are drying up, it is good to have a plan in place.
Please keep going in this direction! Our environment is so important. We must take care of it.
No
Why do so many contractors use city water. During the mains break they used river water saving cost of treatment. City should have a distribution depot for this use where possible.
Is there any appetite to explore programs for retrofitting houses to allow for grey water reuse? For example, having water from sinks, showers, washing machines, etc be diverted to a tank for outdoor watering use and education on environmentally safe detergents, soaps, etc. During the 2024 water restrictions I know many people who manually harvested grey water from their dishwater, shower - what would it look like to make this a full time initiative.
the strategy to have people plant more drought resilience plants should be more advertised.
don't give up trying to get citizens to conserve

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Yes, build more reservoirs. More than we think we need
Again I want to stress how terrible it is that we have decided as a species that lawns are the "default". They provide no habitat for pollinators, they are extremely water intensive and they provide no biodiversity or ecological value. If we can make it cost prohibitive to have a lawn, the city will be a better place.
There are more stars in the galaxy than grains of sand on Earth, think about that one and tell me what conserving water means to Han solo
Take care of very outdated infrastructure and this wouldn't be an issue.
As a general rule, not just for water use, STOP RAISING PRICES, AND TAXES AND COSTS IN GENERAL. I cannot stress this enough. Cost of living is too high in Calgary, we need nothing that makes it higher.
What about artificial lakes - lake Bonavista etc, that use our water? Are you going to do something about that or you are just attacking the poorest in our society with extra fees for water
Most people don’t think about it and should do more.
STOP MAKING IT IN A MONEY GRAB!@
No just make it fair as mentioned previously with not having a bunch of exceptions. And also review the recycling of clean containers and how much water is used.
Great idea
Basing sewage off of water consumption is incorrect and residents that water should see a reduction in sewar costs as there is no requirement to handle or process water that is consumed for irrigation.
We live in a country with the most clean water in the world, we shouldn't have to conserve [removed].
I think you guys are approaching this really well.
I am outraged at how much water the city wastes to leaky infrastructure. Once the city is above the north american average for leak waste prevention and sorts out its freezing pipe waste, you MAY get people to pay attention to this. Until then, leave us alone. Focus all the money you'd waste on this pointless program and come dig up my water main that freezes every winter. Fix your own leaks before you come to interfere in my life.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
The process should be communicated to Calgarians much better than it has been to date, utilizing all the tools at their disposal, i.e. website, app, push notifications, email reminders, newspapers, etc. Today was the first day I had heard about it.
I think before you expect Calgarians to step up, you need to demonstrate the city's commitment to investing in infrastructure to create and manage supply, waste, etc. Everything in this city is worse, taxes are higher, and now you're trying to micromanage my personal consumption of a human right?
I fully understand that something needs to be done to conserve water. We are creatures of habit and I hope that Calgarians will see this as an opportunity to do something for the environment and use their imagination to find ways to conserve water. Please keep working on this plan.
city should focus on building more water plant and storage facilities than forcing citizens to live a third world life.
Teaching in all forms in all types of media is essential. For neighborhood with large ethnic populations have ads and media geared to their specific ethnicity.
I hope that many of these items will be incorporated. Water is very important and too many people waste it.
Build the reservoir
I think we really need to change the culture of lawns. They are ridiculous and wasteful, but some households don't see them that way.
Education is an important part of water efficiency and conservation. Government overreach should not be considered
In the 90s we went down this path. We all ready have low flow everything. It’s now your turn(the city) to do your job. Increased capacity and maintain the pipes. And stop acting like the ussr. [removed].
Thank you for inviting our input.
Involve the landscaping community of businesses when setting rules. Many are very knowledgeable in water conservation working alongside with the health of the turf and plants.
Water, as a shared resource, requires that Calgary must closely liaise with surrounding communities to ensure cooperation and collaboration so all communities are working together & conserve water & keep it safe for all communities.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Please consider building code amendments to require on demand hot water systems in secondary suites and garden homes, if not also in other builds (nothing works better to shorten showers than running out of hot water, as any traveller to Europe soon learns!).
Stop trying to change things
I like where we are going, just hope to consider families too
as long as big industrial and commercial users are being held to the same standards as citizens there should be no problem implementing a rate by use increase in price.
I think this is a timely and much needed policy.
Enforcement and real-time data access.
The seriousness of this policy is growing and reducing consumption is long overdue. Households with high consumption should be targeted and caps considered.
I support what you are doing. Hopefully most others do as well.
High time we got serious about it.
Focus on affordability and lowering the EnMax bill. No more added fees and taxes. Everyone already gets the message about water use. This program and study is a waste of time and city resources.
Curb cuts (Brad Lancaster author) could be used much more. I am pleased to see some installations by the city.
Household water meters are a must in all houses
no
No
Tell us when we're doing a good job....and Thanks for allowing public opinion to be included.
Keep doing exactly what you are doing. It is imperative. Thank you.
No, other than the more structured process that I have already described.
City of Calgary needs to reduce the leakage of water (25% currently) from the city delivery system. Also requiring provincial government and business property management to follow the rules and only irrigate between 7pm and 10am themselves and only to necessity. I see such wastage around town on these properties.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I've said it before, but the city should get it's own house in order to reduce the leakage. Effectively our water rates are already 22% higher than it needs to be. If you cut the leaks in half, you would solve so many issues. Why does Edmonton have 5% rate and ours is so much higher?
It's very important. I think the watersheds are diminishing and being threatened by climate change.
More upstream reservoirs would help service the area overall Water storage tanks like the back in the day water tower especially on City property to supply City activities Full examinations of the various water supply lines to resolve leakage Ad campaigns to demonstrate wasteful habits and what new habit could be used instead
I would be more open to supporting water efficiency and conservation if the wastewater charges are not based on water consumption charges as not 100% of the water that is consumed goes back into the wastewater collection system.
Go for it - it’s needed sooner rather than later - needs funds for personnel to ensure. Compliance etc.
Fix the city distribution system!
This is a tough issue and I applaud the City for embarking on change. The sooner we accept the need to stop watering lawns the better it will be for everyone and for the ability to maintain gardens and trees and vegetables. Be bold!!!!
Don't change me more. Don't bring in silly rules. Every other day from 7-10 is perfectly fine.
Please keep the rates down, Calgary is expensive
City should stay in their lane
At some point Calgary is going to have to look at limits on growth based on availability of water.
A back yard pool, hot tub and whirlpool use a lot of water. What is the city plan to limit their water usage?
Again making a concentrated effort to reduce system loss and making sure citizens know about the improvements.
Last years crisis was a good preparation for the future.
I’m really glad we have a new mayor

Is there anything else you want to share about water efficiency and conservation in Calgary?
No
The costs for water are too high
Does the city rank and prioritize other items . Where does this rank. Looking at Calgary and the condition of roads and infrastructure i would suggest there are higher priorities.
Possibly have a credit system, so if you have low usage one month it can offset high usage in another month
Be practical but stop wasting money. Convince my new councilor Landon it is a good program and maybe he can sell to his constituents. Better yet scrap it all before we waste another dime.
no
If you eliminate fees and surcharges for water bills then I will consider following a water conservation plan. Otherwise not
Yes, indeed! 1. The City Parks and Rec Department should not have their sprinkler systems automated to such an extent that they are watering when it's raining. 2. Both the City maintained areas and public and private golf courses should not be exempt from watering restrictions. If residents are asked and expected to conserve, go without, have our lawns turn brown, etc. so should all other outdoors areas be subject to the same conditions, watering times and limits. 3. The City needs to inform, implement or mandate more recycling and reusing grey water in businesses and our City owned and public buildings to reduce volumes in our treatment facilities. Calgarians should also be able to receive information on specific cost-savings and conservation that have been achieved from these processes. 4. The City needs to change the rules on the discharging of water from fire hydrants during annual test procedures where currently all of the water released flows down roadways and then into the storm drains - a huge waste and added volume to the system! 5. Businesses that require high volumes of water for cooling (e.g. data processing centres, etc.) must be responsible for paying a higher rate for both usage and system maintenance services. The costs shouldn't be an additional burden borne by individual residents.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I miss the water security of when I used to live next to Lake Ontario. Major changes in the city's long-term water availability would definitely factor into any decision to remain a resident of Calgary. The value of my job and home are contingent on reliable access to fresh water.
How many people answering your survey are homeowners/tax payers?
As mentioned earlier with a water loss percentage as high as Calgary experiences, the greatest opportunity for treated water conservation is improvements to the distribution system to reduce and eliminate water loss getting water to the households and businesses of Calgary
Businesses in industrial areas don't need grass to water. They should have mulch or rock beds.
I dislike the water schedule. Public education about fixing leaking taps and toilets is a good idea.
Calgarians pay more than enough for water and waste services, city "primadonas" employees could actually do better job by adding and maintaining infrastructure, rather than hiring another lazy stuff !!!
Please look inward, is very anoying penalizing home owners when businesses have no limit, and the city loses 20% of water usage into leaks? Really this should be the focus...
No
Yes, this conversation should be about doing your job as a city and how you have failed at providing a basic service and not about social engineering and changing behaviors.
Hard to conserve when we SEE all the water in the lakes and rivers - bow, elbow rivers huge looking glenmore reservoir etc. Relate all that just to my own needs not the entire ciry/province
This is a great first start. But think about the hikes we are building today that will not change for 20 years and the impact they have. Start to figure out how we can make gray water approved. Doesn't mean everyone needs to do it, but make it legal to allow the innovators to get started and figure out what works and doesn't work.
I dont agree to be controlled by city administration - we use outdoor watering a few months of the year, where is the issue? Social engineering the population so politicians and city administration have control over us seems to be the end goal
I'd love to see more public spaces, boulevards and parks planted with native plants that need less water

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Yes it's [removed][removed]
Advertise more!!
Thank you!
No thank you
No
No
I think it is important that we adopt some of these strategies to get more Calgarians aware of the limits of this resource that is critical to us all.
The city of Calgary should focus on water loss due to outdated and infrastructure in disrepair.
How will the city determine what is acceptable water usage per house when household occupants vary greatly. How does this fit in with multi generational homes encouraged by the need for higher density living. Example one water supply for a house that has basement Tennants or i have my doughter and her children living with me. Undoubted i would be charged at a higher tier. This would not be fair or equitable. It needs to be based on per person residency not per house. I can also see the "basic" water consumption allowable lowered every year until everyone to paying mostly top tier rates. This will not be equitable or far for a large population of the city.
I think this is an example of the city overreaching and telling people they know how they should live their lives. It's offensive.
This survey is poorly designed and disappointing. Lets get teh focus back on how to be more efficient.
Stop building multiple dwellings on single lots

Is there anything else you want to share about water efficiency and conservation in Calgary?
Yes. Ban herbicides in Calgary. Let dandelions and other wildflowers grow - not only are they first food for bees and precious pollinators, but they also have deep root systems that USE WATER EFFICIENTLY from under the ground. Also, stop mowing the grass so much - in residential neighbourhoods, and on city property. Short grass gets too parched too quickly. Long grass provides a layer of insulation from the sun, that KEEPS THE MOISTURE much longer. The less you mow, the less you have to water. I mowed my lawn only once this summer, and it didn't need too much watering throughout the season. The rain also provides enough moisture to cover almost a week until it needs watering again. And also, Leave the leaves. Yard clean-ups in the fall leave lawns uncovered and vulnerable to frostbite damage, which dries out the grass' roots. Come springtime, those lawns are thirsty and require extra water. Leaving a layer of leaves on my lawn KEEPS MOISTURE IN much longer, so by springtime, I don't have a thirsty lawn.
Just please don't make it complicated. Figure out how you can achieve the water usage levels you need through simple rules, tired rates, etc. Maybe base your tiers on square footage or legal bedrooms as at least that's fair. In short, keep it simple. We don't need an income tax act equivalent for water usage! People are getting tired of rules upon rules for simple things.
Can't wait to hear the outcome from your "inclusive" surveys. I'm sure like all other feedback surveys conducted; your policies and punishments were decided long before you pretend to hear what your citizens are saying.
I'm so glad this is being addressed. It feels scary not having this in place....like we're on borrowed time and just crossing our fingers. It teaches the younger generation about our shared responsibility to our planet with actual action and monitoring. There's a sense that we're all looking out for each other...and the principals applied to water conservation can spread into other areas too .. there IS something we can do....and there ARE people/systems to hold us accountable!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
City management requires removal it would appear. Seems like it's time to crusade council members to request unredacted communications between city management and third-party influences as that is clearly where this mentality stems from. People need to be fired for the mere suggestion of this stupid [removed] concept.
Disappointed by this survey. Really hoped to see some new ideas instead of an extension of water main break style restrictions. I should be able to use my hose 7 days a week if need be to water my garden. I shouldn't have to performatively fill a pail to do the exact same watering depending on the day of the week. This is especially true for seniors. I have no issue with a number of hours a week I can use my sprinkler for my lawn (ie. 4 hours per week). However, as a homeowner I should be able to choose those 4 hours and be given the benefit of the doubt that I am following the rules rather than a schedule only in place to simplify neighbour snitching and enforcement. During times of water restrictions, by choice, our household has used much LESS than what was allocated for our lawn. It is not okay for the city to determine a magic number for the number and lengths of hygiene practices involving indoor water use so that they may punitively impose additional rates. Different households in different stages of life have different indoor water needs for hygiene, laundry, dishes. Continue to bill based on consumption as is the practice currently.
I really detest having being told when I can water my landscaping. The thought of ‘more government’ in my life makes my stomach turn. This is not the Calgary I grew up in. What’s to say the next administration won’t change the use age? Less government would be a real treat.
Do not do any of this. Respect Algerians freedom and common sense.
Businesses use as LOT of water. Would like to see focus on reducing usage for businesses as well.
Again, I appreciate that the city is taking this initiative. The questions in this survey seem well thought out so I often did not have much to add.
Should start looking into other water resources option, rain water harvesting and using water from storm pond for their communities
my money, i do what i want
You people are ruining a once great place to live.
This is important, especially with the rapid population growth.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Some of us learned a lot through the 2024 episode, and through other years of not much rain, and we have kept this in mind and try not to waste water.
Please consider visiting my garden. I removed the lawn in 2017. Irrigation installed the plants installed. It's planted with desert loving plants that require less water. It's on the river. South facing. I've got 4 rain barrels and I'm installing 2 more.
Please discourage non native grass planting in residential areas. There are good lawn alternatives available (West Coast seeds in BC have suggestions). Discourage home vehicle washing (chemicals in water system) and especially discourage washing driveways! That should be a fined offence. Again, explain clearly how much water is used for a bath, a shower, a load of laundry. Old ideas need to be re-thought. Do young kids actually need a bath every single day? Do folks need to wash their clothes that often? Look to other jurisdictions within Canada and beyond for ideas and solutions. Water use must be taken seriously. We can't afford to wait for 3 year proposals.
Do not restrict us any more than we already are. Only in drought times should there be any restriction. What kind of world are we living in that there could be restrictions on something like water?
Little frustrated now so done.
Not at this time.
I will use water whenever I want. If you have the new water park operating and using water freely. I will use my water when I want. I pay dearly for what I use already
This is an attack on people who would like to grow their own food and have nice and well kept properties.
Less dishwasher use; Less showers, if possible (every 2 days it's fine, if a bidet like system is handy) Less loan watering

Is there anything else you want to share about water efficiency and conservation in Calgary?
What I want to share is that water efficiency in Calgary needs to be approached with more realism and fairness. Families aren't wasting water—we're living our lives, raising kids, caring for pets, keeping trees alive, and trying to maintain a safe, clean home. It feels like the City is focusing more on controlling and charging for a basic necessity than genuinely helping people reduce use in practical ways. Education, rebates, and support make sense. Punishing households with higher unavoidable needs does not. Calgary's climate is harsh, and plants, trees, and lawns need water to survive here—pretending otherwise is unrealistic. Many of us are already doing our part, and it would be nice if that was recognized instead of continually being made to feel like we're the problem. Sometimes it feels like feedback from regular families goes unheard, but I hope the City actually listens this time.
No.
I hope Calgarians can respond favourably to a new approach to water conservation. Many did when the water main failed. New restrictions would be much less onerous than those in place for the emergency so we should be able to make small changes.
Exempt gardeners.
New builds and new developments should be required to include xeriscaped landscaping
I think the city should pay attention to two things: 1) It seems developers have free rein to cut down trees, even older growth ones, when they want to use up an entire parcel for building houses and maximize their profits. When allocating a permit, the city should first look at the existing parcel of land and define what trees/groups of trees need to be kept, even if that means developers have to change their plans and build around it. I have seen countless developments in my neighbourhood that completely destroyed entire forests and rows of old growth trees. That should not be allowed for the sake of profit. 2) The way that big roads are built in this city has a huge footprint, and the city is still planting large grass areas around those roads and at large interchanges. Instead, the city should focus on landscaping with native plants and also plant trees instead of grass. That would contribute to the city canopy instead of having these large, ugly patches of grass that are brown for most of the year and serve no purpose to sustain any wildlife or provide tree canopy. Since large interchanges often have a retaining pond in the middle, the pond could serve as a watering source for the trees. And it would definitely beautify the city. Other uses could be thought of for these large areas that are currently essentially no man's lands that do not at all contribute to retaining water for the city.
Thank you for the opportunity to provide suggestions and feedback on the water efficiency plan updates!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
No.
It seems like a waste of time & tax payers dollars. Stop trying to screw people over
Be careful what you decide.
There shouldnt be any restrictions
Calgary offers very little support for gardening and food growth. Community gardens are a joke compared to allotment system in UK. Setting up allotment system for growing food with water distribution from the alternative sources where any Calgarian can get sufficient plot of land to grow vegetables can reduce the need to plant vegetables in backyards that are often water thirsty because they were not intended for vegetable growing and have poor soil. Anyway, any support the gardeners can get from the City to make it nicer than lawns with weeds will go a long way.
I think this is the right approach towards being more water efficient, however I think there needs to be more education to the public on why this matters. Financial incentives towards following reduced rate of water use will probably be the most effective way to address the matter.
Be strict! People only change their habits when they are absolutely forced to. Usually this is monetary forcement so I think you will really need to do this. It is really important to conserve water so we have to do everything we can. No more "volunteering".
The woke and ignorant left will continue to try and divide people and bleed the population dry. Where I live, my age, my income, etc. - NONE OF YOUR BUSINESS!!
I think the city should explore expanding water storage options (ie. new or expanded reservoirs)
Don't even think about creating mandatory water restrictions/scheduling or artificially increasing the rates. Focus on fixing the loss in the distribution network, and education, perhaps with TV and online ads. No one needs another expense to increase or more government intrusion in their life.
Good Job. I love the idea. People just need to understand it's the right thing to do.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
My main thought is that real water efficiency should come from improving the city's own systems, not putting more rules on residents who are already using water responsibly. Calgary loses a huge amount of water through aging infrastructure, leaks, and system inefficiencies. That should be the priority before limiting how homeowners care for their lawns, gardens, or hot tubs. Most people are not wasting water. We're maintaining our homes and yards, protecting trees that take decades to grow, and doing normal daily routines. Conservation matters, but so does fairness. Any policy should recognize that responsible use is not the problem, and blanket restrictions are not the solution. Flexibility and common sense will get more cooperation than controlled tight controls.
What are the consequences for not following? If there is no enforcement people will disregard
Get your infrastructure in order. Complete a study on water losses within the system. Look at your bloated parks department.
Don't let money talk - reward water efficiency and good garden policy, not more lawns (i.e. allowing free watering of new lawns rather than naturalized lawns and edible and water saving beds). If developers or citizens want big green lawns, let them pay. Don't reward what we know is not healthy. Really penalize property and homeowners who let sprinklers go during rain and sprinklers that heavily soak streets and sidewalks. Don't keep using the same old excuses to allow things like big green golf courses - I lived in Scotland and gold courses can be massively popular and be natural (i.e. roughs). Make getting rid of classic big green lawns pay off.
Thank you for doing this important work.
No
Just that this must be done. Calgary is kind of "deserty" so we cannot depend on regular rain and snow.
Thank you for your work on this!
Tackle the cause of the problem, not the symptom.
Less densefication less homes
appreciate the work being done on this important resource!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
City needs to lead by example. It doesn't look good when the city tells us to conserve and then opens an outdoor pool at Eau Claire which by the way was previously closed over 20 years due to ecoli etc in water. City must also maintain city property throughout the city not just near tourist spots or business areas.
This is a terrible idea. Th is is Canada, there is no water shortages. Stop with this nonsense already!!
Don't micromanage. Maybe use tiers to focus on the houses that are problems.
The water main break last year has finally made us all realize that we can't take our water for granted. Most of us remember that crisis, and building on the goodwill and community spirit which was there last year, is very good timing now, so that we can address the future, and change our behaviours to take care of our water.
I think advertising campaigns that gently and humorously urge people to water wisely are useful.
I am glad that the city is looking at this topic.
Educate first
No, thank you
don't do this. Don't ram restrictions down peoples' throats. It will only cost more to implement and all of that cost is paid for by taxpayers.
Use a carrot and stick approach. Let those using less water be rewarded somehow and heavy users need to be fined. To make things more equitable.
I feel like we are not California, so it is not really necessary to do harsh watering rules and advocate for dry gravel rock gardens and the like. Of course using less water is important for all of us to consider. We have a very short growing season here--sometimes May to September--so I worry that harsh restrictions could result in us having our landscaping and plants dying.
Unclear if this would restrict other water usages not used for plants and lawns.
Please take cost of living into account for household charges. But, please encourage careful water use and publicly shame waste.
Educate, educate, educate. Focus on good sense and good will of Calgarians. Get the City's house in order. It will be an easier sale if residents don't feels they don't carry burden while the city and industrial uses get off easy.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop expanding the city.
We can all do our part, including the city maintenance of pipes. It is disheartening to know that all of our conservation efforts happen and the pipes are draining away our efforts. It is known that pipes are leaking all over the city and this takes YEARS to address (from experience with a consistently wet back alley ->reported to 311 -> repair done 2 years later.
Prioritize your own fiscal management
If doing odd days and even days, make it known to all (send notice to each household) and not expect people to hear it on the news or newspaper.
no
Look at CP's hydrogen fuel creation
Get rid of the smart meters
City infrastructure leakage and commercial use should be initial focus, but the key piece for any of this is enforcement. Do not roll the inefficiency of others into my rates.
Taxes and government overreach are not the appropriate way to address these issues. Clean up our infrastructure first.
We need to look at rain water collection and use as an overall city. Look at options for redirection to ponds and underground water retaining features
Go forth and make the improvements!
Nope - thanks for the opportunity.
The City Administration needs to do its job and what they were elected to do and manage our infrastructure responsibly. The water main leaks could have been avoided and mitigated if the City had spent money maintaining and planning infrastructure and less money on fun vanity projects . The water main leaks were completely avoidable disaster, that cost our citizens millions. By learning from what happened to Edmontons water main coljapse 12 years ago, using available 'pigging' tech and planning for obsolescence the crisis could have been avoided. City did not plan but reacted.
I cannot stress enough that residents bear the brunt of most policies and businesses are often the worst culprits in using/destroying resources so we need to be mindful of that. Hotels, Stampede and other businesses should have to follow the same restrictions and policies.
Aside from the concern of a cash grab and blanket approach, no

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop wasting water at noon on the sidewalks
I'm glad the city is addressing this! I hope there are also plans to regulate commercial water use and support businesses to use grey water when possible (car washes, golf courses, etc).
No
Quit looking to residents and look more to large stores, industrial locations and other businesses like car washes etc. that use copious amounts of water and/or waste water. Most residents are already conscientious water consumers especially with the rates already so high. Putting the burden on residential users will not result in lower usage, it will result in angry and frustrated people.
Please educate people in watering enough to keep trees alive.
Love the branching out tree program. Please continue with this! Maybe expand into seeds and perennials for xeriscaping culture.
Again, we are downstream. What will the City of Calgary do to protect the source of our water? Hint - our water comes from surface water. Our surface water comes from the headwaters, which originate on the Eastern Slopes of the Rocky Mountains. Mining in the Rocky Mountains (a) uses source water, (b) contaminates water with mining byproducts such as selenium that bio-accumulate and cannot be mitigated, and (c) disrupts the seasonal flow of water due to flooding caused by the destruction of watersheds. Clearcut logging in the headwaters also destroys the watersheds, and affects the quantity of water that flows downstream - to Albertans.
No, thanks.
I want to see the city take the initiative and plant drought tolerant lawns, shrubs, trees etc. I want to see less water being used on golf courses and city grass. The city should set the example for its residents.
Is the city monitoring the water system to see where the worst water leaks are and then fixing them with our tax dollars instead of just adding more treatment plants on a leaky system and keep upping our rates on a leaky system. What incentive does the city have to improve efficiencies in the water/sewer systems to keep things affordable for us rate payers especially on fixed incomes. My water/sewer bill has increased substantially over the last few years and is starting to feel more like an indirect tax grab!!!
I don't think you're adequately considering mental health aspects of gardening and taking baths.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Discourage homeowners from watering lawns. If people still insist on watering their lawns, educate them on how to properly water, ie: turn the water sprinkler lower so the water is not flowing onto the sidewalk and down the road into the sewer drains.
I'm for it. It's a resource and we need to treat it as such.
I applaud the efforts.
Industry must be held to the same standards. And all future developments must be required to ensure water is conserved.
No
We need to push to have more native plants and drought-resistant landscaping in front yards and back yards to reduce water consumption and support the bees. The city should put more money into this program and bring more awareness and implementation in each neighbourhood so that it becomes the norm.
Make it permissible for people to grow an entirely natural yard, including native bushes, grasses, plants (like sage)
I think it is great that you are taking this matter seriously! :)
Check older apartment buildings for efficiency.
Plant more trees. Cut less grass (or at least less often) —- especially in parks.
Don't stop our garden or lawn from growing!
Larger scale water capture. Drawing water from storm holding reservoirs which appear to be in most newer development areas.
Thanks for asking. Please share feedback gathered and if the population subset providing feedback is considered large / diverse enough to be representative statistically.
Create a special designation for water-wise gardeners…a sign that can be displayed so others can see examples of how beautiful a yard can be, even when using less water. Strongly encourage people to reduce the surface area of lawns on their property and increase plantings of drought tolerant and native plants and trees
What is the City's plan to address the aging water lines and addressing leaks in the pipes?
Continue engagement and don't lock this down yet. Thanks

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I'm curious what uses of water for other than basic needs, have the highest consumption. For example golf courses - how much water do these consume? In a future world where water scarcity is much higher, what do we envision would be considered irresponsible water consumers? Should we think about those now?
no
I appreciate the efforts to help everyone reduce consumption! Please work on similar initiatives for other aspects of the city.
Yes, fix your own infrastructure first and limit rule-making; it isn't delightful. Actually, it is endlessly annoying and preachy.
Stop developing our City like crazy if future capacity is a concern. Also punish actual violators instead of punishing the whole City with ridiculous new rules and extra taxes especially on those who are already taxed to death.
Is the city going to refund me for all the investments and efforts I already made in my water efficiency that it is now subsidizing others on while punishing me?
Get rid of the fluoride system and save millions
Its about time. There is soo much waste. People who have automated water sprinklers that dont bother to change when it has rained for a week and then they come on anyways. Its very frustrating. Commericial buildings should have harsh enforcement. there is no excuse.
PLEASE keep up the good work on shifting our overall system to be more environmentally friendly. This work is so important.
Just want to reinforce that the city needs to look at replacing some of the aging infrastructure, particularly in areas where they are allowing extensive increased housing density. Existing systems were not designed to accommodate that which results in poor water pressure, which results in inreased use and you have to wonder about increased water loss.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
When it comes to using less water outdoors, I'm not sure I need more tools or gadgets. What I really need is for the City to take a close look at its own water system. Before asking residents to squeeze every drop, perhaps we could start by fixing the leaks that send thousands of litres down the drain every year. I'd love to know: How much water does the City lose annually through its own infrastructure? What steps are being taken to reduce those losses? What improvements have already been made—and what's next? I'm more than willing to do my part, but it sometimes feels like being handed a tiny watering can while the City walks around with a sieve. If you can shore up the big leaks, I promise to be responsible with the small ones in my own yard!
increase water pressure in cornerstone
The Community Standards Bylaw, which limits the height of grasses and herbaceous plants to 6" unnecessarily restricts the planting of native grasses and other plants which are drought tolerant and reduce the need for watering. The Community Standards Bylaw should be amended to remove this restriction.
The city needs to be committed to enforcing their policies. When we had water prohibitions in 2024, so many people were sneakily watering their grass without any consequences.
I hoe that the new council will address the entire attitude that administration has to control people's lives. It's time for the City to back off.
Reduction is voluntary. Tiered pricing is not ideal. Giving money for intiatives is a waste. Let people decide for themselves.
Quit planting grass, plant clover, micro clover and other species that are more drought tolerant and do not require as much maintenance.
PLEASE DONT DO IT
No
No - I think I've covered all the basics.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I am super supportive of building on our successes as a city in this space. Let's keep going. It is incredibly important.
Why are we doing outdoor watering and flushing our toilets with treated waterÉ
I support the following ideas: The creation of a Headwaters Public Trust — a partnership among Eastern Slopes municipalities (e.g. Calgary, Lethbridge, Medicine Hat, Okotoks, High River) to explore the purchase or retirement of forestry tenures in critical watersheds; A report on cost, legal mechanisms, and partnerships (with First Nations, land trusts, credit unions, pension funds, and public investors) to bring these lands into public and Indigenous stewardship; A declaration that water, watersheds, and headwater forests are essential public infrastructure — to be governed for the benefit of future generations, not short-term extraction; Long-term vision: a future in which rivers in Alberta are recognized as legal persons — living entities with rights to flow, to flourish, and to be protected.
We do not need water restrictions
Focus on supply , treatment and storage. Find someone who doesn’t have this constrained mentality. There’s plenty of water coming down the river during certain times of the year. We just need to make use of that.
There are lots of people in Calgary who came up with great quirky ways to use less water in 2024 - these could be collected for use on social media and this website to inspire us.
Should any new developments or homes be built with grass lawns? Your selling this idea of a nice life style and then make it difficult to maintain. Developers sell lots and make money and 2+ years later the homeowner is holding the bag. All with the city's approval.
No thank you.
Nope
It is important and people that are over consuming should be discouraged and be penalized through fees and charges. The rest of us shouldn’t suffer during periods of drought for a millionaire to have an extravagant lawn.

Is there anything else you want to share about water efficiency and conservation in Calgary?
NO
No
I support the effort, but just keep in mind it's a sensitive time for people not trusting government, also it needs to be presented with a focus on the benefits, rather than highlighting all the things we can't do as a result of the changes. We still need a good quality of life, enjoyment, and forward thinking on how you will manage water needs, outside of restrictions. Are there plans in mind to source water in a different way, building of efficient water processing plants, further recycling of water, etc. Effective is important, but with canada continuously flooding immigrants into the country, Calgary will continue to grow in number, and efficiency won't cut it at some point.
It was earlier mentioned that Calgary led in water conservation and had exceeded the goals with respect to water conservation. If we've done that well why not simply continue the education and monitoring. Give people credit for their efforts and lead with the carrot, not the stick
It is important to understand that not all watering is equal. Drip irrigation uses water efficiently, as do professionally installed sprinkler systems for grass. Each type of sprinkler has a different volume. It's also important to understand that yards and households come in all sizes, so a one size approach cannot be taken.
I know they do the rainfall program but do they could do larger 1000L tank dropoffs. The amount of water for trees, shrubs and garden can sometime take more than a couple smaller barrels
No. I'm glad you are engaging with Calgarians to obtain feedback.
The City of Calgary's reliance on reactive, restrictive water control methods—such as mandatory outdoor watering bans and tiered pricing—fundamentally denies citizens the basic right to confidently access and utilize a vital resource, all while masking a critical failure in infrastructure investment. Instead of continually imposing limitations that feel punitive and erode public trust, the city should be aggressively overhauling its aging, non-redundant water mains and treatment capacity, which experts have repeatedly warned are at risk of catastrophic failure. Placing the onus on individuals to "conserve" through forced scarcity and higher rates is a diversion from the urgent necessity of a billion-dollar investment strategy in resilient, modernized infrastructure that can handle both the city's rapid growth and the inevitable challenges of climate change and pipe deterioration. True water security comes from improving access through redundancy and capacity, not from continuously restricting it.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
As mentioned water is critical to our daily lives. Important to respect our most valuable resource.
Just to reiterate better water heating solutions so gallons aren't wasted waiting for hot water. And support change outs
It is time you implement quantity based rate or make it significantly higher, while reducing other fees in the water bill. This way the people will see how much less they spend when they conserve water.
Stop this initiative in its tracks. Information campaigns are well and good, but mandatory enforcement is unacceptable.
Less city government interference
no
It appears the city is following agenda 21. I do not agree or like the direction this is going. Stop building more homes and bringing more into the city if we do not have adequate water supplies. It doesn't make sense why government is pushing one yet saying we have low water supplies.
It would be a great benefit if the city of Calgary would provide every single home with a rain barrel in the same way that they provide every single home with recycling, garbage, and compost pick up bins.
With out proposing grey water system integration - what are the kpis of success for this initiative, how will Calgarians and the City know we are being efficient? What are the next steps beyond this? Great survey, thank you for running it.
STOP THE CORRUPTION. STOP THE LIES. STOP THE OVERREACH
The city should consider banning grass lawns and encourage home and business owners to landscape with naturally occurring material like rocks, local plants, shrubs and trees. We started this years ago and now people stop in their cars to take pictures of our front yard. It's easy and effortless to do.
Read my previous comments. Stop sucking up to wars and genocides overseas.
I view this as an attempt to disguise water shortages due to city growth. Grow the systems!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I can't say this enough. Begin conservation efforts with the City's potable water distribution system. Leadership begins at the top and without leadership the population is less likely to take the need to conserve seriously and to implement personal conservation efforts.
Have a “Water Warriors” program running through the schools and community centres. Have recognition rewards to individuals, communities, businesses, and innovators every year around water wise consumption. We have to talk about our challenges, and work together to find viable solutions- we also need to celebrate the wins and cheer our efforts on too.
Motivation through cost savings on the water bill for most people. The water wasters should pay for their entitlement. And of course, will feel entitled to an exception.
No, but I want to reiterate, lead by example and be precise in language. Actually, if the leaking water generally finds its way back to the river, and the cost to repair the water lines and reduce the leakage is very high, then maybe the leakage is just fine.
PLEASE GET THE FLUORIDE OUT OF THE WATER!!! THIS IS MORE IMPORTANT THAN ASKING ME IF I CAN FOLLOW A WATERING SCHEDULE!!
I think the best way to ensure that we are saving water is by reinforcing why we should be doing this on a daily basis.
Don’t implement water bans or you will have a mass protest on your hands, people are fed up with that garbage
Once the city has fixed their leaking pipelines, then we can talk. Until then, beat it.
Take into account large yards in older neighborhoods will naturally need more water. Do not financially penalize homeowners for this
Need a media blitz and also need to get buy-in from childhood. Eg young children learn not to litter from school programming - same can be done for not wasting water. P/S I've seen broken toilets and faucets in public washrooms in city-owned facilities as well as private establishments such as restaurants that waste litres and litres of water daily. There needs to be education and enforcement!
You can make requests and recommendations (we'd prefer you water on even or odd days, based on your address. And water overnight, where possible (e.g. with underground automated sprinklers). But understand that not everyone has personal schedules that can be adapted to match your suggested schedule...

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
If our bloated and ineffective government was reduced to a competent size, the amount of waste no longer caused by useless government workers forced to, instead, do something useful for society would more than offset any gain this city project is likely to achieve, if any.
The proposed approach is starting to look increasingly tyrannical, controlling every aspect of Calgary's lives. You should seriously reflect on whether you are truly serving the people of this city.
There should be no properties with exemptions to the rules, all properties should have to pay higher rates if using excess, and all should have schedules.
Please give us information on low/no water options for attractive lawns that will work on this climate. If many of us make the switch it could make a huge difference.
As mentioned at the beginning of this questionnaire, the City needs to get its own house in order and reduce infrastructure leakage in junction with requesting / requiring taxpayers (who pay the cost of those leaks in higher water bills) to improve their own water use efficiency.
Personal responsibility, individual active participation in community spirit and city wide pride in achieving conservation of water resources and ensuring a healthy environment and standard of living.
It's all pretty much just common sense stuff.
I WILL NOT COMPLY.
We need legal grey water systems
Creating a permanent schedule is a decrease in our quality of life. We hate everything about this idea. This should only be applied in periods of drought.
Stop wasting tax payer money. You can’t effectively manage your current priorities so don’t take on new initiatives
I think your ads reminding people of watering when cooler in the am or in the evening is good. Doing full laundry loads or full dishwasher loads is good. Replacing old water heaters or taps or toilets to save water. I do not believe we need to go to a schedule. Too much unnecessary monitoring and then possibly paying more for water consumption. Sorry, cannot support this at all.
Fix the aging water infrastructure and make it more water efficient.
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
1. Find savings elsewhere. 2. Stop receiving pay increases every year 3. The mayor should roll back his salary to LESS than the Premier of this province. The highest paid mayor in the country. Seriously. It's embarrassing 4. Find savings by ditching all DEI programs.
City hall bureaucrats are out of touch. The statement of "other communities have done it" is absolutely stupid. My friend jumps off the bridge, so I will too. A bunch of Sheep that can't think for themselves. Got to follow along. Sheep following sheep. No brain of their own.
Maybe focus on fixing city infrastructure and slowing down or stopping rate of immigration, both of which would lower water consumption, before punishing Canadians who have chosen to make a life in Calgary
Very happy that the City is examining this issue.
I stated my thoughts previously.
Please focus on the City's part by maintaining water lines, educate the public about these preferences and the reasoning behind it, then let them decide.
No
Please encourage people to not only be non wasteful of water but also to water trees on their property as many trees in my community are dying (of thirst) because people are too lazy or too cheap to water. Please emphasize in your messaging the importance of a healthy urban canopy in addition to careful water use.
We live in Canada. Water shortage should not be a thing. Get better solutions to expand the city's water supply. If the population increases. Then our supply of services needs to increase. NOT THE PRICE OF EVERYTHING TO INCREASE
Find other ways to get tax dollars Let citizens enjoy their homes after working a lifetime to own them.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop looking at this as if it is only homeowners or renters of homes, duplexes and townhouses that use the water. There was absolutely no mention about businesses be it a Walmart or a mom and pop store, a commercial building or and industrial site. So far, everything in this questionnaire was based on a generic category, which is a homeowner of a single dwelling. I am disappointed once again for yet another questionnaire presented that is not thinking outside of the glass bubble known as City Hall.
No
Thank you for looking at this. I think it is long overdue but will be challenging as residents don't like to be told what they can and can't do. I hope the City finds a way to make it happen for the good of our lands.
No, thanks.
Vegetable gardens need more thought and specific clear mention in the schedule.
City of Calgary Water Services needs to perform their basic testing and leak mitigation to reduce the 20% loss of water in the system. Main lines need to be tested on a regular basis and fixed before a catastrophic failure as occurred 18 months ago. I understand that another line is being built to back up the feeder line that failed. Is this needed for the Glenmore line as well??? Why is this not being discussed as a possible issue? Is this water main at risk? I do not trust Water Services to handle our water needs. What happened to all the outside expert consultants advising on how Water Services has performed based on the line failure. Has this just been swept under the rug?
Moisture meters for your yards?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
The City seems very eager to cast water restrictions onto residents. And even more eager to find a way to charge residents — on top of the endless tax increases. I'd love to see City Council take ownership of the part they're playing in the problem. Consider slowing down the mass approvals of high-density housing projects. It's playing a part in over burdening our aged water infrastructure. Also, either stand by your climate change intiatives and protect green space & our mature trees/canopies or scrap the virtue signalling. New developers tear down mature trees and replace them with young trees so they can optimize their builds. In my community, those new trees often die and the canopy is not being replaced. These developments are tearing down our tree canopy and burdening our aged water infrastructure. I implore you to reconsider and be part of the solution—instead of constantly casting restrictions, tax/fee increases onto residents.
Our current municipal government is failing citizens and this survey is a strong indication that senior leadership does not care to change course.
Stop poisoning the water with fluoride
Please remove fluoride from the water.
Perhaps consider incentives for households that have lower than average use
it must be city administration organizing this idea as it is unrealistic.
Stop distracting from the main issue - leaky pipes. If an oil company had continuous leaky pipes (no matter the substance, even water) the province would shut them down. Get the leaky pipes fixed before looking at anything else.
No
No
One size does not fit all. Only people who will benefit are the ones who can afford it.
How will the city address non compliance?
Common sense and people's free will of how to use water should be the choice.
Keeping the infrastructure maintained is nice. Also, don't keep approving massive condo developments in areas without the infrastructure to support them. Even if the infrastructure is there, nowthere are hundreds of new units consuming water in there areas. The city keeps shooting itself in the foot and blames the citizens instead of itself.
Stop cutting the green areas around, they are fighting heat island we do have now which is making us having the average temperature higher so we do water more

Is there anything else you want to share about water efficiency and conservation in Calgary?
Quit increasing the amount of people in this city! Our resources and infrastructure can't handle it. JUST STOP!
People/businesses who leave their auto sprinkler systems on during extended rainy periods need to be discouraged from doing so.
City of Calgary should reduce budget of 50% in one year.
Thank you
I agree, something needs to be done and there is too much waste. It is imperative that homeowners do not carry the brunt of the responsibility. The city needs to make sure that renters and people living in apartments are held accountable too.
FIX THE DISTRIBUTION SYSTEM LOSES!!!
Don't do it! The current cost of using water is an adequate incentive for using a minimum amount of water in our homes and gardens. No other incentives are needed.
I'm surprised these water management measures are not already in place.
We should not be micromanaged on our water usage. We should be able to use it whenever we like. I do not support any rules on water usage
no
The City of Calgary needs to leave watering decisions to residents. Work on roads, garbage, infrastructure and leave watering decisions to the residents. When conditions are put on the residents, they end up watering more on their "given" days, than they would have otherwise
How bout NOT having trucks repeatedly opening the hydrants and letting water gush for hours into the sewer
Consideration for those managing water usage and disposal for decades should be considered as a focus group. Determination could be a simple as a clear year over year water usage pattern. If your looking at rates then consider the sewer infrastructure rate as you heard in my comments water inside also waters indoor plants. So sewer usage is less. Which increase air quality in the home though being a semi dessert environment majority are succulents in our home. Requiring less watering typically every couple to three weeks with requirement for even less water/plant.
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I believe it is important to be responsible about water use and I will do my part as best as I can. Charging more for water does not fix the problem of water waste. Make sure you are being responsible in water use as well.
Not in favor of monitoring, scheduling, or billing increases. Education: encouragement/ decreased rates for those who use less water.
Good luck
Only that it's imperative that we adopt a protocol and that it's ENFORCED! It's frustrating watching the neighbour hose off their sidewalk. It's completely unnecessary. Especially when I only water by hand. Last year I didn't water lawns at all. Water conservation is very near to my heart.
Most people try their best. It would help if you don't let water mains break. It was mind boggling how much water was lost over that and that is not MY fault.
During the water restriction, it was noted that fire fighters would do maintenance on hydrants and rather than water the nearby trees, it would be poured into the street - this is poorly received by civilians when you enact rules on how water can be used.
Fix the 22% leaks in the distribution system. Reduce the water pressure in times of drought and system breakdown. Waste less water at city hall and city owned public venues.
The city should fix the water leaking from it’s water system
Get smarter with how the city uses its own water before it starts making it be a problem for the people who are already burdened by the nonsense of taxes and price hikes the city has imposed shamelessly. Any water management is a blatant overreach of public trust and should be a red flag that the city is not acting in the best interest of the citizens. Also, because my survey responses are not aligned with your prospective plans, I realize it’s quite likely you will discard them and continue your self-serving work. Shameful.
No
The mayor knows nothing about how Earth's climate ACTUALLY works. (Here's a hint: AGW is a lie).

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Better get on board with swales on the landscape. Swales slow water, support ecosystem for plants, plants keep the ground cool, cooling saves on electricity. Any designed must include the entire cycle and multiple returns not just conserving water.
The reason why the Calgary water system is being strained to its limit is the huge number of new residents coming to Calgary, 18% in the last 5 years! The City needs to establish a maximum SUSTAINABLE population size. It's already over 1.5 million. City projections are for 2 million by 2030 and then 3 million in the next 10 to 25 years. We need to seriously consider the limited water supply that we have in the Bow River Basin versus future residential, commercial and agricultural water demand. Once the demand exceeds the water supply it will be necessary for the City to impose draconian measures to limit water use. No more beautiful neighbourhoods with lawns and trees.
No not worth the time. You won't care anyway
If the city is making these restrictions then the city must follow through with the fines. If there is no consequence, there is no need for those who think the rules don't apply to them to follow them. How are you going to monitor those who do not follow the restrictions? Will there be a place to report chronic misuses? 311 is not a good way.
Don't tell your taxes payers what they can and cannot do. We pay your wages and our bills. I have faith most do the right thing regardless of what council thinks of the citizens of this city.
I think that this is a great example of government overstepping their boundaries. Everything will look great on paper and you'll be proud of yourself. It's doing nothing to improve the citizens quality of life. You would be better off educating people on water, efficiency, and responsibility. If people's water bills are off the chart maybe do investigations as to why don't penalize the people that have been responsible, and now I have to adhere to some stupid schedule that some intern thinks is going to get them a promotion to master of water services in the city of Calgary
None, though I like Councillor McLean's comment about cutting the use of salt in areas of critical infrastructure.
What is the city doing to detect and fix leaks and prevent further water main breaks? Has city water works warned of any other areas at risk?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
fix the 20% leakage by the city first before you put this ridiculous program on to the ratepayers of Calgary
I think I covered it. Please don't micromanage us. Please stop the double dipping of outdoor water usage and seage costs.
Ensure that the City Water monitor system is always inspected and maintained to ensure accurate readings.
Please prepare and distribute a plan by the City to address the incredible loss of water in the City system.
Be more persuasive about how threatening water availability is to us. Show real data, comparing us to other jurisdictions and show increasing trends.
As I said before, it is absolutely imperative that the City of Calgary fix its water problems, so that the system is working at maximum efficiency!
It would be nice if there's some enforcement but I'm not sure how that works. Could there be requirements of companies installing sprinkler systems to program them correctly right from the start?
I think the City of Calgary needs to accelerate its program to fix water infrastructure to reduce the water loss in the system.
We are in support of doing more to not waste water. We support the city in doing more on their end as well especially regarding water losses through pipes.
Why dont we have a redundant water main feeder system?

Is there anything else you want to share about water efficiency and conservation in Calgary?
I think upstream users of the bow and elbow rivers and their respective watersheds need to be part of the water conversation. Forcing people to water at certain times, making residential homeowners pay more for water, and effectively making them the scapegoat doesn't work. We've seen this time and time again. This is a short term (5-10) solution that treats a symptom and not the root causes. When farming regions, municipal districts, and commercial users all over alberta have water leases for millions or hundreds of millions of litres of water a month or per year, and then end up losing 10, 15, 25 percent or event more due to evaporation, leaks and other unintentional losses, I think that should tell us that residents are being scape goated. Last I checked, residential water usage doesn't even account for 25 percent of all water usage in alberta, and yet here I am being told I need to pay more for water and to not wash my bikes and let my lawn turn brown.
Perhaps undertake to educate citizens about our entire watershed. Make sure that the City is doing what it can to protect our water sources upstream (e.g land conservation in the Jumpingpound and Ghost) Please get the City infrastructure leakage dealt with before infringing any further on the daily lives of Calgarians. Do not undertake any more absurd incentive programs regarding landscaping etc.
Do your job and provide the water needed
No more fluoride.
Thank you for doing this! I'll be sharing with my friends and family so they can provide feedback too.
No
Install water meters in the distribution system to determine the sections of the distribution system which have the most leakage.
dont tell me what to do. start with education. theres people literally cleaning stuff in the river yet youre telling me what todo at home.
REMOVE CHLORINE FROM WATER
Please make sure the city does its part too
Yeah, stop wasting tax payer money on stupid initiatives like this.
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
All the water leaks in the piping need to resolved. Far too much water is needlessly lost in transit.
No.
No
Fix the leaky pipes. Provide a planning service for installation of water barrels including decorative downspouts and trellis.
Highlight what is possible.
Replace old and ageing infrastructure with new efficient, water, pump stations, waterlines, water, treatment, facilities, and other upgrades
Leave as is
No.
Need stricter penalties for those who brake the rules
Enforcement by water bylaw will be extremely costly in both salaries, vehicles, administration, and other operating costs. Surely the costs in perpetuity of compliance assurance with the schedule, type, and time of watering - as well as managing complaints - does not have a high return on investment? And if we're not going to properly administer and enforce, then what is the point. This is not the culture of our communities that anyone wants. Increases bylaw policing, complaints, surveillance, control, and costs are not what Calgary stands for. This is unacceptable.
Stick to ensuring we actually have a functioning water supply system.
Watering the yard from rainbow Arnold sources is a great solution but is a big task, physically. What are ways to reduce the physicality of doing this? Especially for people that are aging? How can it be made easier plus just making it easier is attractive to anybody at any age
Why is Calgary so incompetent when it comes to addressing underground leaky pipes and water loss? Edmonton does not have this issue. Perhaps Calgary should be following the same practices as Edmonton with respect to underground pipe maintenance. Calgary residents have had continuous property tax increases without receiving the basic core services we expect, including the freedom of water usage.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Glad that the conversation is happening but education will need to be shared to all especially the communities where most people do not speak English and do not watch the news, listen to radio and cannot read flyers delivered to homes. Please plan to support/educate/fine these families appropriately.
This isn't Africa...stop pretending it is!
If I'm paying higher rates I should be able to water however I like.
None. I am water responsible and don't need the city to place themselves into this space.
Yes. I believe the focus should be on improving the city's water infrastructure rather than placing more restrictions or financial pressure on residents. Calgary loses a significant amount of water through system leaks, aging pipes, and inefficiencies outside of household control. Addressing those issues will have a far greater impact on long-term conservation than increasing rates or imposing limits on residents who are already using water responsibly. Effective planning, infrastructure upgrades, and reducing municipal waste should be the priority— not additional burdens on households.
No
Much needed conversation
Education for younger generations to change the future. Can you make it fun? I don't know how. Contests maybe?
I would add thanks for looking at this from all aspects. Water is a precious resource but when we need it for our yards, good to know it will be there for years to come. Thanks much for your hard work!!
If it's a paid for service it shouldn't be micro managed Maybe we shouldn't supply water outside of calgary
its a bit rich the lake communities are filling their private access lakes with city water. same with golf courses. Lake water use per resident for the Lake community residents should be included in their total, and special attention needs to be made to these communities, and golf clubs. I don't want to pay more for my extra 5 minutes of shower time, when residents in mahogany have an extra 100gal per person (I have no idea what this is!) that isn't accounted for due to filling that lake.
Canada has so many lakes and rivers! Build pipelines to bring more water to Calgary from surrounding areas!!!!
no

Is there anything else you want to share about water efficiency and conservation in Calgary?
The city needs to drop this and focus time, money and attention on core issues. This is unnecessary, and wasteful. It will lead to distrust and acrimony between neighbours, penalize large families and families with children and make the city a worse place to live without solving any actual problem.
Stop building new communities. Fix what's already broken or about to break. Apply your water controlling, drought prevention policies to golf courses, swimming pools and commercial usage year round. Stay out of people's homes and property.
I think this is an important initiative but must be planned carefully. There should be regular review periods (perhaps yearly) to assess effectiveness and introduce modifications/adjust as needed.
Let’s not have another water pipe burst please. Along with conservation, we should really focus on fixing and maintaining infrastructure. Conservation is only a drop in the bucket so to speak.
It is annoying and disappointing that once again city administration is pretending to care about citizen input and engagement when the questions are already skewed and the plan is already in place. The arrogance of the city to force things that citizens do not hold a priority is engaging to say the least and perhaps more honest and fundamental questions should be asked such as "is this an activity that citizens want their tax money spent on exploring?"
No
I would characterize almost all of the proposals to be overly draconian. The city should focus on fixing the single biggest problem regarding water availability and that is the fact that the city loses 20% or more of its treated water through leaking infrastructure. Until the city makes fixing that a priority calgarians will Not be supportive of these punitive measure
Be honest about how bad the problem actually is. This feels like annoy the barn owner with fines when the cows are long gone and it’s too late
Keep up the good work! I look forward to hearing progress on the 22% that is lost to leaks as that would make a substantial difference. Europeans use far less water than we do. What can we learn from them?
How about kids using water to play? Of course in reasonable amounts? But it would be in the heat of the day of course.
The city should take care of it’s own leaks and back away from imposing draconian regulations to the public.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
It seams someone is trying to create something that no one will follow on a regular basis anyways, like dogs walikng off leash - everyone knows the law but planty are running free while walking
Water efficiency and conservation start with early education. Habits and understanding the ecosystem we live will help the city manage the water usage.
Restrict the businesses, not the home owners. Stampede and hotels, are NOT more important than my yearly food.
Think it’s a great idea. Would also be nice to dovetail reintroduction of wildflowers and natural species
Harvest rainwater on all municipal and office buildings if you are concerned about supply. Also, stop providing water to other communities.
WE DO NOT WANT A WATER SCHEDULE. WE DON'T WANT TO BE STRIPPED OF OUR RIGHTS TO USE A BASIC NEED WE PAY FOR. THIS PROJECT NEEDS TO BE SCRAPPED
Some equity in the green canopy because it is a good response to reduce the impact of heat on people.
Grey water. Somehow.
Build some reservoirs to cope with the demands of a growing city, I think it’s very short sighted not to do that!
Create a water dam!
I do not agree with this at all. Horrible move to try and control people with extra charges or fines. How are other cities much larger than calgary managing this. Unfair to the public to increase control and fees.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Efficient use of resources is a reasonable goal in all aspects of life. But water efficiency is not the only purpose of the City or its citizens. Water usage must also be effective in keeping necessary vegetation alive. A concrete jungle is not a reasonable long-term City plan. Neither is is reasonable to expect the City to manage all vegetation within the City. Private homeowners who care about their properties will do the best job, and the City should support them, not penalize them if they are acting reasonably in terms of total water usage relative to the vegetation they are managing. Homeowners who are managing outdoor plants (especially food plants and flowering plants feeding creatures like bees and birds) and trees are working without cost to society to benefit the city environment. This work needs to be respected, not punished. Communication around "water efficiency and conservation" needs to acknowledge the benefit of reasonable water usage which supports life. "Reasonable" is not the same as "per the City's administrative schedule". Sure, if people are grossly ignoring reasonable practices, action must be taken. But the real goal is reasonable water usage which supports life. If the water use plan doesn't adequately support life, or if it financially punishes homeowners voluntarily working to produce food or to create a desirable environment, then the plan is not effective. Civic reasonableness is the primary goal. Hard rules without judgment don't accomplish this, even if the hard rules are easier for the City to delegate to its employees. Punishing effective homeowner water use will create a less desirable city with less life and less food. Value the life Calgary can sustain well. rather than seeking how large we can be as a concrete jungle.
You do not need to change the rates / methods to conserve water.
Education and ideas to residents to help them conserve would be helpful.
A healthy community needs trees, shrubs, and a wide variety of flowers and fauna to provide consistent food for pollinators, and the improve air quality. There needs to be wisdom in conserving water, but that needs to be balanced with understanding the importance of supporting the plants, polinators, and animals that in tern allow us to grow food. You need water to keep things green. And no one eats concrete. Our whole food chain literally depends on supporting that healthy plants. It is essential that our water usage plan is not so stringent that it chokes out gardens and green space in our communities. Those gardens, shrubs, and flowers feed us!
Stop floridating water. Its dangerous and known to weaken bones.
I'd like this to be an ongoing discussion for all of us. There may be points many still need to make. I know I left some things unsaid only because I needed time to think more on it. Please make sure we all see this as it unfolds — I'm not sure if it was dumb luck I even found this but glad I did
Let Calgarians choose and not be restricted to limited hours and penalizations.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
No
Green initiatives would be more efficient than expecting the citizens to accept the burden of limited access to water.
Prepare for usage instead of trying enforcement
I'm pleased to see water conservation measures being implemented.
I support the city being proactive in water management and conservation. I support my tax dollars going toward this initiative, although the city also needs to regulate businesses and industries.
You need to communicate just how awful grass is for our local environment. Two major talking points include its massive demand for water and its lack of habitat for local pollinators. We need to stop incentivizing the installation of these water hungry surfaces throughout our city.
No, good luck!
I am VERY left wing, but this is not cool
I vote no on the motion. This is another tax onto its citizens This is overreach and control Put citizen in a fear base being over taxed/charged If/when this goes through, I want unbiased data present to all citizen about how much water the city receives
The City should really invest in fun ways to make this work. Let's re-wild!
Why doesn't the city work on collecting rainfall and conserving water in city activities? I do not see any mention of this.
I'm glad this is being addressed.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
What have other cities done in North America to reduce water consumption, and how much impact was there? Alternative options may help, for example, rich people will pay a surcharge to fill a pool. This doesn't reduce consumption but merely increases profit. If the intent is to reduce consumption, limiting pools and demanding regular inspections would be more beneficial.
Promote how much more water we use vs. Other developed countries.
It’s one thing to be efficient, it’s another to be a babysitter of citizens
Don't penalize us for the city choosing to install [removed] water mains in the past. Maybe consider reducing mayor and council pay first
Don't let a [removed] get their hands on it. They'll come up with some bunk [removed] idea that doesnt actually work
Thank you very much for this detailed information and survey!
I think better education could be provided.
Maybe focus on slowing population growth of the city instead of policies meant to control people. Reducing population and spending money on those strategies will go further to save the city money. Reduce multi-family unit buildings, address re-zoning issues as was promised in the elections.
this needs to be implemented now and changes could be made to make it better as we learn more about what works and what doesn't
No thanks.
I am pleased that Calgary is pursuing this. I also believe financial penalties, etc are not the most effective way to promote the program. As with most things in life, positive reinforcement is, in the long term, the best way to go. That said, I commend the City for pursuing this. Thank you.
get fluoride out of the water system - this is toxic and ends up in our water ways. PLUS, the number of people who filter it out via RO and distilled water systems creates water waste. just don't have it in in the first place.
Leave Calgarians alone to make our own decisions.
Conserving water is important and being aware of how much we’re using is valuable, however the suggested rate changes don’t consider many factors and make things ultimately inequitable between households.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Climate change is a hoax. This purposed program is a complete waste of money. Focus on REAL issues, like crime, community safety, influx of population incompatible with city services, making Calgary a rich and prosperous city (as it once was), etc. Thank you.
The city needs to be on top of burst water pipes etc.
NA
Lead by example. If people are being charged more or penalized for their personal water usage, all municipal water usage should meet the highest standard. Focus on native, hardy, perennial plants that need less water. Transition lawns on municipal property to native grasses or hardscape. Reduce water waste in every possible way on the City's part.
Best of luck, I think this is a necessary project.
No
It’s about time we do this, we are heading for disaster if we don’t manage our water.
Please keep water affordable.
Give away free rain barrels to those that want them. Help us help you
.
None at this time But, I found that this surgery was as public as it could have been. I only learned of it through a gardening page on FACEBOOK, not on the news or othet media outlets
Ensure that information and voluntary approaches in addition to regulatory and prescriptive approaches.
No
Once again, please consult with Treaty 7 Nations about water management. Thank you!
Stop emptying Glenmore Reservoir so much. Too much water had been released before the emergency last year. Leave the Reservoir as full as possible. This year's level was great.
How about providing low-cost or no-charge grow lights/heat pads/hydroponics for indoor small-scale food production?

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop growth. Stop selling our water to other towns Stop selling water to beverage bottlers. Put native Calgarians first. We have not worked our whole lives to see our quality of life go down the toilet as newcomers push us out and smother us. Let us have our lawns and let us water when we need/want to water.
Figure it out
Have open houses or focus groups to refine new approaches. I would attend one. Develop public awareness campaign to implement.
The people who don't use water balance out the people who do. Leave the current pay what you use system alone!
Making it illegal to use sprinklers on lawns may save some water. Education and polite requests go down better than " you will do this or face fines". Heaven help us all that we are having to pay for previous Councils and employees refusal to do anything about our infrastructure. Now with infills in established communities, that is failing faster than a mosquito invasion. Why on earth aren't we building high rises in the Industrial areas. They must have newer pipes.
Ways to incorporate grey water
Yes. I will say this directly. City cannot demand water efficiency from its citizens while the City's own infrastructure loses enormous amounts of water through neglect, mismanagement, and years of poor maintenance. Households are not the source of waste. The waste is inside the system itself. Before lecturing residents or imposing restrictions, the City must explain the millions of litres lost through burst mains, leaking pipes, and outdated infrastructure. This is not conservation. It is an attempt to shift responsibility away from those who failed to maintain the network. Calgarians already pay taxes and utility fees. They already carry their burden. It is the City that must finally carry its own. True efficiency begins with discipline, transparency, and accountability inside the municipal system, not with regulating the everyday lives of ordinary people. Citizens will participate willingly when the City demonstrates that it is capable of managing its own resources properly.
Stop this insanity. City planners are terrible. And these are terrible solutions. Stop over population and density.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
How much are these new programs going to cost us taxpayers?
Stop
get effective information out there, or bylaw will be busy with dealing with neighbor disputes of 'ratting on each other'.. ie.. last round or restrictions if someone had rain barrels, and filled a watering can.. they were judged, shamed and tormented about using water.... if only people would mind their own business I guess!
nope
This is a waste of time. Non issue.
How about you help people find plants that are drought tolerant
Start with looking after city properties and projects instead of just pushing it onto the residents. Share where the water is being used statistically speaking and be transparent about it.
It would be helpful to commit to reviewing the rate structure after 1–2 years to see if conservation targets are being met and adjust as needed
I hope the messaging and education around this focuses on the positives. Share images of vibrant-looking communities with beautiful gardens, large shade-providing trees, and people outside interacting with their neighbours and having picnics in their cool rock gardens. Show people how the city could be if we let go of the monolith of sterile lawns.
No
FIX THE LEAKING INFRASTRUCTURE, 22% of clean water leaks away. GET THAT DONE FIRST
No
It’s important and must be done!
perhaps homeowners could receive a credit or subsidy for watering the trees on a blvd or roadway adjacent to their homes? When we first moved in to our place, the city planted all new trees beyond my fence along the road. I would get a step ladder and hang my hose over the fence to water each new tree at least once a week. They really needed to receive more water than the city crew were able to provide.
I think I have made my point clear. You are not listening to Calgarians.
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I think it's time that Calgary does this.
My biggest concern will be the lack of buy-in by a very vocal minority who will not be told what to do. And I worry about the province intervening—if the UCP hard right wing doesn't like regulations around water use I can see them trying to ban it like they would like to do for fluoridation. Education will be important, the outdoor schedule is very generous, and if a positive incentive was used for conserving water use rather than tiered use payments, you might get better buy-in and less of a chance for the UCP interfering. People hate tiered payments—they are like what our telecoms use for data usage and we all hate our phone providers!
Just don't make any restrictions & you'll be fine.
No to flouride
Use odd/even house watering days! I'm from BC originally & they have done this for 40+ years!
We as a city need to take a stand against mining in our watershed. Also, there are so many bedroom communities running off our water lines. Those bedroom communities need to pitch in to get us more water plants. We only have two. Winnipeg has three and we are twice as big.
Some people can water their gardens and lawn at the same time with a sprinkler. No mention of older trees and shrubs is confusing. A lot of trees become prone to disease because of lack of water.
No
Stop pushing the WEF/UN agenda. Stop the fearmongering about climate. Stop frog boiling citizens into a surveillance state. None of this is your job - elected councillor/mayor or unelected bureaucrat. Get your water infrastructure up to snuff, lower property taxes, make Calgary safe again - this is what citizens want.
Charge for the water use as opposed to the high costs you have for distribution and sewer charges.
No.
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
The city should focus more on its water utility infrastructure and less on prescriptive approaches. Resiliency is very important but you'll have much more success reaching your objectives by focusing on aged infrastructure in the City than by prescriptive approaches on households that will be framed as tax grabs.
No
Get real, as a taxpayer I guarantee our money would be better spent 100 other ways than coming up with this nonsense.
I don’t support this plan.
Incentivize people. Educate people. And if they continue to do as they please raise their rates and issue fines.
Thank you for your efforts on this!
We're very happy that a program like this is finally coming to Calgary. Too often in previous years we have witnessed blatant abuse of (outdoor) water in both residential and commercial settings.
Worry about how you water your own lawn, not how i water mine. Unless you want to pay 100% for all my water.
Incentivize using less water, don’t control when people use it unless you have to.
Lead by example. Also, remove fluoride.
Pretty sure I've made my points clear.
THE CITY OF CALGARY IS NOT THE ONE TO BE IN CHARGE. THE CITY OF CALGARY ONLY WILL COST TAXPAYERS MORE MONEY, BUT WILL ACHIEVE NEGLIGLE RESULTS, IF ANY AT ALL. I ALREADY DO FAR BETTER THAN WHAT THE CITY OF CALGARY SUGGESTS, AND I DIDN'T NEED ANY OF YOUR SUGGESTIONS. MOST PEOPLE ARE RESPONSIBLE AND ACCOUNTABLE FOR THEMSELVES AND THEIR DEPENDENTS AND THEY ABSOLUTELY DO NOT WANT AND DEFINITELY DO NOT NEED THE CITY OF CALGARY, OR ANY GOVERNMENT, TO TELL THEM WHAT TO DO. ONLY THE VERY FEW ARE [removed]S. GO AFTER THE [removed]S AND LEAVE EVERYONE ELSE ALONE.
Much of this seems unnecessary

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop mass street cleaning in residential areas in the Spring. Snow removal and sanding should only be done in the event of extreme weather. Less activity there would would reduce the amount of street sweeping needed in the Spring.
Stop being an alarmist. You cant call a drought year and also a high flow advisory at the same time and keep posting flood warning signs but alps tell me not to water. Understand each yearbhere is different, it always has been, you need to have an adaptable plan.
My main concern is that the City will just proceed as they wish and that as we have seen for years, the City will ignore the views of its citizens. So called consultation is only performative and not meaningful.
Fix your city leakage first
We showed as a city that we could manage on reduced water usage when the pipe got damaged. For us personally it was almost a non-issue, a minor inconvenience. I'm not saying all families can manage the same as we do, but there's potential to reduce residential usage by about 10-20% overall. I don't know what the ratio of business to residential water usage is, but that has to count for something.
I think this is a really important initiative and I'm glad to see City of Calgary is taking our water usage seriously and acknowledging it is a finite resource and Calgarians can work together to keep water accessible for generations to come.
We need to promote going pesticide and less fertilizer use. More native drought resistant plants. Get rid of invasives. Work closer with green houses to sell better products.
No
Love that people who understand how to conserve water are working on the team! Thank you fellow gardeners! Every gardener knows it's wasteful to water in the afternoon
Yeah. Do better. Precious restrictions have shown that businesses and the city are not held to the same standards as the individual
Yes it is going to become more important as we move forward to ensure we have sufficient water to meet our needs as a city
The recent feeder main crisis was a public awakening to the fragility of our water system. To pivot so quickly to surveys about household habits suggests the lesson learned by the bureaucracy was not 'invest in redundancy and maintenance,' but rather 'how do we make citizens feel responsible?' Public trust is not rebuilt by deflection; it's earned by accountability and transparent infrastructure spending.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Encourage don't police. You're going to turn this city against you.
Despite the vocal anti-conservation backlash, I would say most people actually support these efforts.
I hope to see how golf courses I'll be required to limit their water use.
Please set a good example for City of Calgary parks by correctly setting auto-watering schedules and use our water conservatively.
Don't restrict use instead of right sizing the infrastructure for our growing city
Australia also seems to have some good strategies.
We need water without restrictions as schedules don't work for most people
The city needs to fix their infrastructure completely before enforcing this. It's hypocritical.
I was honestly quite surprised when we moved here last year that there was not already a schedule in place.
Thank you for for trying to implement this in an equitable manner (:
Stop wasting City resources in silly projects like this. We have more than enough water. Focus your time elsewhere .
The City of Calgary needs to be very clear and communicate with residents on how they are making sure that the summer of 2024 feeder main break NEVER happens again. Calgarians need to trust the city and officials that they are also doing there part to fix these issues.
Nope just we will not comply
Haven't been able to drink tap water unless it's fluoride filtered since we started poisoning it again
The City needs to upkeep and maintain the water delivery infrastructure properly to ensure we don't face issues like 2024. Money needs to be allocated every year for this process.
It would be important to consider providing funding support to organizations that want to improve their water usage but don't have the financial resources to do so.
Learn to somehow use gray water for outdoor irrigation! In our yards and for the city
Yes, I wanted to reinforce the idea of implementing water-recycling systems to the ice rinks. Thanks for your concern and taking these steps.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Sounds like the same BS as the supposed "environmental emergency" and an excuse to tax and control people's behaviours
There needs to be more funding and planning for infrastructure upgrades before we end up in situations such as large water main breaks. I would be happy for my tax dollars to be spent on aging infrastructure rather than reducing water usage.
I want to take this opportunity to ask the city to please reconsider the addition of fluoride in our water. This should be voluntary for those who want it, and not imposed on the population at large. This goes against consent. Many major Canadian cities do not fluoridate their water, and the science is now backing up that it is more harmful than beneficial. Calgary has taken a major step backwards here, and at large cost to taxpayers.
Put your minds to work and propose alternatives. It is easy to say use less water. Build more supply capacity, target your high users not everyone...recycle the water for gold course, parks etc...fox your leaks.
I guess we all have to do our part, we generally follow water efficiency guidelines. For those places exempt from the rules it would be nice to see water authorities monitoring excess, like when sprinkler systems are on during a rain storm or are spraying water over large unvegetated areas and providing guidance of fines for repeated misuse.
Again - City should be focused on fixing the leaks in the distribution system as that will have a bigger benefit to water conservation!
Yes city govt should be supportive to reduce water cost
I looked into the Water Managed Sites program and it's terribly flawed. I have to pay an irrigation 'expert' to come in and tell me that I don't have the properly 'approved' system, and that I need to send another $3 -$5k on my system, which provides me with fewer functionality and features. But the 'approved' systems were designed by irrigation so called experts. Additionally, the city must look at larger municipalities that are in similar weather patterns, as opposed to Okotoks and Airdrie. And while you are at it, also look into their overall parks and green space management programs and practices. Even Edmonton has nicer green spaces than we do!
I just use hand held watering to save water and money
No
It’s very two-faced because you talk about conservation of water and yet you fill it with chemicals that harm society, harm nature, etc.

Is there anything else you want to share about water efficiency and conservation in Calgary?
The government cannot continue to take control over every aspect of our lives Also stop fear mongering about droughts
no
Glad you're taking steps now to conserve water.
There should be a cover erected over the bow and elbow rivers and the reservoirs during sunny and hot days to stop the insensible evaporative loss of this water.
The city should focus on fixing infrastructure and education for new residents of Calgary rather than tiered pricing
Yes. Not interested. Get your stuff together to properly maintain the infrastructure. Here's an idea- demolish your stupid Climate Change department at the City. What a joke. There is NO climate emergency. Do what we hired you to do.
I am FOR it, I just want things to be done very thoughtfully and carefully, as there are a lot of potential areas of tiered policy/billing to be fraught in terms of fairness of application, and snowballing complexity.
Once again, please stop putting money into fluoride. It is a toxic byproduct of aluminum and not good for anyone’s health. Keep in mind, the difference between older neighbourhoods with larger lots and mature trees. Those are not the same as neighbourhoods that have very small lots & few trees.
STOP FLUORIDATING THE WATER!
REMOVE THE FLUORIDE!!!
Get into reality tv if you like the drama this much that you're begging for it so hard
I think is important we keep going down this path. Some people will [removed] and complain but education and info should Keep the politicians out of it.
No
Again make it a water fill up bucket thing not constant spray hose during drought.

Is there anything else you want to share about water efficiency and conservation in Calgary?
I believe we can definitely do better on water efficiency. It would be great if we could allow grey water to be used in toilets, but last I heard there were still regulatory(?) barriers to this. It seems so ridiculous to use potable treated water in toilets. Also if we can promote more green roofs and tree canopy, and less asphalt, we'd have less localized flooding.
City needs to fix water lines and reduce its only treated water waste before pushing citizens.
City Council needs to do a much better job allocating resources and ensuring funds paid by the people in all forms are spend properly. The cost of living is ridiculous and the middle class is getting screwed as usual.
Governments are going too far.
No
Just that communication is critical. Community engagement and friendly competitions could raise awareness and individual participation in improving our water use as well. An opportunity for citizens to share their unique and innovative ideas could also inspire fellow Calgarians.
There is no need for water efficiency and conservation in our city!! This is a fake emergency to enable higher profits for the city!!
Yes. Before fixing efficiency fix our infrastructure so we can have water. Can yall also do way better research. If a lay person like me can google things like jeez! Use your data better!!!! And come up with better ideas than efficiency. Do you want to lose ur status as the top cleaniest city? Cuz limit our water. Dont allow us to water our plants and sure.
What system are you going to have in place to reprimand people who don't follow any of these rules? Specifically my neighbours who like to water any time of day any day of the week for half a day in one location on their yard? Because you are still going to get people that do that and they just don't give a [removed] about any of your city rules. These are the people that already didn't follow the water restrictions last summer during the pipe burst saying it doesn't affect them. They think they're special and they're not going to follow any water rules you put in place anyway. What is going to be put in place to deal with those people? My guess is like likely nothing.
None
Try really hard not to virtue signal, and do everyone in Calgary a favor by making Calgarian's look more intelligent than the last mayor did

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
There is so much that can be done without turning into a police state about water.
Share more about what is happening to support water services with taxes/fees. Be good stewards and folks will join you.
I find it incredibly unfair that commercial property's are not held to the same standards as residential homes.
Educate, don't mandate.
Nope. I'm on board.
Answer quicker the reports of leaking fire hydrants or other infrastructure. I reported a leaking hydrant by the street long ago, and nothing was done.
A lot of these new builds in inner city will not be able to harvest water. These new builds have rain water/run off going into the back alleys
Target high usage households. Find useful incentives to get them aware of acceptable limits.
Take out the fluoride!!!!
Just the immigration policy and the excelerated fund from federal government Stop on both
We should always work from level 3 restrictions. IMO businesses water use is a huge problem. Watering pavement instead of grass, during hottest time of day.
Time to get rid of lawns
Citizens should be encouraged to pave less & have more eco friendly front yards. Encouraged to mow less often & leave grass cuttings on lawn—all of the things that lead to less watering.
Not at this time
Fix your own issues and stop putting it in the end user
Please set a better example by addressing your own water wastage issues.
No
Don't do it

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I think the most frustrating part of efficiency is when you see both residential and commercial properties that have their automatic water sprinklers on during heavy rains and/or droughts and not following the rules. They should have to readjust their timers for this. I knew lots of ppl who put sprinklers on at 4 am and didn't care out the restrictions and if you call 311 on them you have to provide name and ppl don't want to do that
Calgary is getting too big for its resources. We should cap the growth of the city.
I don't even use that much water I just want to be able to water outside of my work schedule
You need to put this policy in place by next Spring. Don't just talk about it. Implement it.
I think everything has been covered. - make water usage a greater PERCENTAGE of our bill (don't raise the bill). This immediately punishes the high users, and rewards the low users. - incentives done right, not like the rain barrel fiasco, is quite literally investing in less water usage. - watering schedules for lawns is wise to bring in, but like I brought up before, better soil = less need for water. More compost. Healthier soil is a win for everyone; less water, cheaper bills, prettier lawns. I'm sorry if I came across as harsh or mean. But you have to understand it's frustrating for us on our side of the tap too, not just the people in charge deciding how much to open it.
It's easier to conserve if we knew how little water we actually have. The city was fine at 400,000 but not when you add 1,000,000 plus to that. The headwaters of the bow are receding. Perhaps everyone needs to know this is only the beginning.
I oppose the idea of the tiered rate system.

Is there anything else you want to share about water efficiency and conservation in Calgary?
There needs to be better enforcement for those who do stupid things like wash sidewalks and driveways with a hose, especially downtown. Have more rapid consequences for those who violate the rules; there's no excuses for not knowing watering schedules, for example (make sure it's on bills). Find ways to encourage people to use rain water for outdoor watering. Consider ways to allow grey water use in and outside homes (are there affordable ways to run bathroom sink drain to refill toilet tanks, for example). Incentives for water reductions that aren't obvious - including heat pumps - would be good. I think the low price and appearance of a lot of water in Calgary - including private lakes (maybe those residents should have to pay a lot more for water!) - makes people think water can be wasted here. The more something costs, the more it's valued and treated with respect, not wasted.
I'd like to see new developments include saving wetlands or engineering new ones where possible; less watering at golf courses; alignment with policy around parks and wildlife.
Up. The. Water. Price. Especially for wasteful users. It's the only thing they seem to understand is that if they use more, it'll cost more.
The government doesn’t help the people of the city with cost containment of their utilities in any way, so they should have no say in how we utilize them.
The City Engagement process is all fine and dandy on the surface, BUT when it comes down to it the City Admin staff seem to think they know best and they just ignore ALL citizen feedback and they just do what they feel is best. The City Engagement process has no teeth and is simply performative to say that the City Admin are listening to citizens. Citizens can fill out all the engagement surveys till they're fingers are tired, but at the end of the day it's all for nothing and the City Admin have their own agenda.
Maybe planning when more people moving to the city would help the quality of life of people living here?
As residents already pay bills based on actual water use, it would be safe to assume that >90% of residents use water very wisely as it costs money. I personally don't know any home owner that would have faucets running when not in use or water lawns 7 days/week. That said, further restrictions and bans will mean quality of life reduction and deterioration of how the city looks an feels (eg. elimination of lawns and outdoor vegitation) . City of Calgary approved blanket rezoning with the goal to increase population density. Concerns were voiced by specialists in the field and residents during the debate that infrastructure will not be able to support growth, which included already limited water supply. These concerns were dismissed by city counsel.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I think this is a very important initiative that people should have been following for decades. Good work!
No
This never ends.
Yes, secure a sustainable water supply that accommodates the needs of the community now and in the future. Then the schedule isn't needed. You're forgetting the human equation… some people will do it and some won't.
It is not needed.
In relation to my last point, making policy equal is important. Environmental impact shouldn't be something you can just pay your way out of. We should all have to deal with the responsibility regardless of economic status.
People simply pay for the water they use at the same rate. If there are water restrictions due to shortages, then just declare the restriction instead of all these little ticky tacky rules.
No
I am very glad that you are doing this! People can change but you need carrots and sticks cuz common sense isn't very common.....
I support using water wisely, but I strongly oppose permanent restrictions, tiered rates, and policies that punish normal household water use. Any conservation programs should be optional, flexible, and fair, respecting real household needs and concerns about water safety, including fluoride in Calgary's water. Financial penalties or strict schedules should only apply during genuine water shortages
This doesn't touch on water losses through transmission lines. Is there any awareness that could be improved on that?
Help me plant drought resistant native plants/grass and I won't ever have to water.
What's the City's plan to dress the large loses through leaking underground systems? Treated water being wasted.
Only that I am glad this discussion is happening and I hope to see real action taken.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I've watched this city decline consistently for decades. It's absolutely depressing. You have countless things you could worry about other than controlling and threatening taxpayers with MORE fines and MORE costs. Manage your budget properly and provide the infrastructure to meet demand. Dont start threatening and controlling everyone to try to manage the demand because you're too incompetent, negligent, and badly managed, to keep supply infrastructure up with demand.
No
While I am all for conserving water in actual times of crises—I am staunchly against adopting these extreme water policies. This is an area than, again, unless there is an emergency—is controlling & overreaching on the governments part. Badly done.
As previously stated, if there exists an inadequate water supply for the current population of the City of Calgary, continued allowance of growth is nothing more than gross negligence. Put a cap on it and take care of the current citizens already paying for these resources.
The city's incompetence, made evident by the water main bursting, does not justify this course of action.
I feel that restrictions are luck of freedom. People should be educated and encouraged to save water, not restricted
Thank you for letting us give input and working to make our city waste less water.
No
No
It is a very precious resource that we do have and as such the more conservation we can do to preserve and also to use less water is very important for all of us to do right now and into the future
Stop adding fluoride into our water supplies
No

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I more concerned about safe water than waste. I think gardeners are smart and know best time to water their gardens and how often. A watering schedule mandated by government is overreach when there is no immediate drought or emergency. Many places are removing fluoride from water….but Calgary recently added it. People can use fluoride in toothpaste for teeth protection. Added Fluoride to water could be risky to general health… rather be safe.
Most Calgarians are smart and want to do well. Education is the most important. Enforcement is the wrong way to go.Water is a right to life, and it must be used wisely, not coerced.
Build a dam. Fill it up. Provide basic services to calgary and stop telling us how to live. Your job is provide basic services not social engineer our city. This whole thing is lame!!!!
Do it slowly
Good job Calgary. We need this.
all the proposed programs are about to limit use, and not to increase supply. this proposed way is a wrong way to go because: - you can limit only to some point, and not more - population will grow even after 2030 hence will grow the demand - pricy limitations will make cost of living even more unbearable The only correct way to go is to increase supply with clean&re-use programs. City must take this pathway
Stop telling citizens what to do and focus on fixing all the problems your own organization has. The chronic waste of tax payer dollars, making citizens suffer due to the city's incompetence and now dictating what citizens can and can't do. A bunch of clowns turning the once great city of Calgary into a freak show circus.
The system is working as is. Stop dumping fluoride in our precious water.
water supply will be off during 1.00 am through 3.00am on alternate days or all days . some thing like transit .
no

Is there anything else you want to share about water efficiency and conservation in Calgary?
Commercial establishments have auto flush toilets. Some flush randomly even if not used. Wasteful. Many things like myself and lawns don't need flouride. Also, Infrastructure cost is higher as adding Hydrofluorosilicic Acid shortens the life of infrastructure due to erosion caused by the Hydrofluorosilicic Acid.
It is not fair, if one group is able to opt out of following the schedule. If there is a schedule that we should all have to abide by it no exceptions
We could pull together to mitigate the fast-coming climate disaster. Good luck to us.
Instead of trying to charge more, increase control, removal of the need to water should be looked at. Tax break or other incentive to remove things like grass (lawn) that use by far the most water.
My main point is that outdoor water use should be the primary focus of any conservation plan because it’s discretionary and often excessive. Restrictions, enforcement, and incentives for efficient methods like drip irrigation would make a big difference. For indoor use, tiered rates are acceptable only if the base tier covers essential needs for an average household, including daily showers, laundry, and dishwashing. Larger families should also be considered so basic hygiene isn’t penalized.
More citizens should collect rain water if they can
No
As I have stated above, the City must communicate in a collaborative manner. Most are happy to comply with responsible water use if the City is communicating how they too are working to solve the issue of water leakage. Fix the disintegrating pipes and stop the condescending messaging.
Your department needs to do better join your own backyard, stop your waste first before pushing us once again
No
No get your act together.
Not right now thanks
[removed] off with your control schemes, yall make more than enough money stop treating your citizens like [removed]. [removed] disgusting

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
The city of Calgary needs to run like a business not a slush fund for vacuous fools. Prove they can be competent.
Yes. The City needs to step up and fix its own significant waste first. Asking Calgarians to change behaviour (be inconvenienced) and pay more while the City remains the biggest offender will result in poor buy in.
Stop over controlling and micromanaging everything.
No.
Fix the leaks in the infrastructure.
This is sad you're implementing this.
Remove fluoride please
Nope
The online survey had a very short time and was in the lead up to Christmas season. Why was it done at this time as input definitely will be less. Other than Pause in leading into the community what other ways where people made aware of this survey?
I think you need to figure out how to develop an efficient infrastructure and replace what's already broken. All this sounds like to me is a cash grab and penalizing the population of Calgary.
I believe I've made myself clear.
The City itself needs to do MUCH better. Our existing infrastructure is decrepit and leaking untold amounts of water daily. How about you fix that first!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
There needs to be better education to landscapers and enforcement of by laws. Most of the houses on my street have the water from the house roofs running directly into the street. Landscapers seem to know nothing about how to create a watershed. Sprinkler companies don't know anything about how to create a system that meets the Water Managed Sites requirements. They haven't even heard of it. This should be a low bar into being allowed to install sprinklers in yards in the City. The City needs to do better before they do anything to ask home owners to make changes. It is such a disappointment to see that the City doesn't hold itself accountable befor making busy homeowners make changes. Really disappointing.
Clean irrigation to mains to help the water flow and not get contaminated before storm ponds etc.
Thanks for doing this!
how can we design homes for better indoor water usage, using grey water, rinse water on washing load for toilets, better water catchment upstream
Disappointed 25% of water goes to waste
It's a ridiculous idea until the city fixes the pipes as we are losing so much there now.
Quit wasting our water. Fix the leaks that are the responsibility of the city, and stop making me pay for the city's inefficiencies.
Yeah, there wouldn't be a problem if politicians weren't all such thieves and liars. Good luck changing those stripes…
None
Fully support this initiative!
Education is key
Try not bringing in more people maybe
Don't just consider residential use.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Before affecting rates we need more information on where water is actually wasted so that big companies and the city don't keep wasting water while ordinary people are charged for taking too many baths or having a pool for their kids in the summer
I am pleased to see the city taking these water efficiency steps. Our family has always been cautious of water use, and I admit that I find it quite upsetting to see how many people don't seem to understand or care about the importance of water conservation (leaving sprinklers on for an entire day, using sprinklers while it is raining, weekly using a pressure washer for hours to clean every car and motorcycle they own, etc.). Hopefully through education and incentives, things will improve without compromising our green spaces, which are so important in a large city.
Well, reading the questions I believe you already made your decisions and this survey is a greenwash to say you have received public input. Make the watering suggestions, stop punishing people, it's already too expensive to own a house in Calgary. Start using the rain and snow we get instead of washing it to the river. Make it a recommendation not a bylaw. If you don't do that I'll know it's a pure money grab like so many other things. Also, how many times are you rebuilding the Eau Claire pathway? Waste of money. And since we are facing more droughts why is the ugly retaining wall along Memorial so high? Why has the Sunnyside flood mitigation project taken so long, so ugly and mostly unnecessary. Plus too much $$$. And you have stolen land from Riley park.
Just stop putting the onus on civilians when big industries waste more than we even use.
Why is this the hill we are on? There are many other issues in the city.
No
Fix the leakage and stop wasting money on programs to indoctrinate people. The city's job is to deliver the core services. Do the right thing!
You thought opposition to blanket rezoning was bad? Try to come for our water.
Fix the city infrastructure that is losing 25% of the city's already treated water. Don't put end user restrictions on the City's maintenance failure.
The bigger problem is we have a set of people who do not obey rules or have morals to do so like the immigrants I reported to our poaching line for fishing outside of the season. They did not care and they threatened me because I reported it. You will struggle with them refusing to obey

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
I am supportive but expect implementation will not be without challenges. Implementation may also limit some industrial applications
Think how much money we could save if you [removed] in City Hall did not put fluoride in our water
I think Calgary's focus on water efficiency and conservation is very important, and the programs and schedules being introduced make it easier for households to adopt responsible water habits. In our home, we already take steps to conserve water, such as turning off taps while brushing teeth, running dishwashers only when full, and being mindful with outdoor watering. While we don't have much more we can do personally, programs like rebates, reminders, and educational resources are valuable for other households and help encourage city-wide conservation. Sharing tips, success stories, and clear guidance makes efficient water use feel achievable for everyone and helps build a community culture of conservation.
Fix the leaking pipes. This will work just fine.
Stop fluoridation. Stop poisoning citizens
stop unlimited growth if we haven't got the water as is
Water efficiency should start with the city water department. I watched several episodes where CoC water department opened hydrants and let thousand of liters run down the sewer. maybe what CoC water dept should do is pump that water into a truck and return it to the water supply. I do not support any kind of permanent water restrictions or graduated water rates. I pay enough in taxes and fees to ensure a safe reliable water supply. May you should work with the CoC planning department to restrict building new neighborhoods that put more demand on the water system.
No
Water bans do more harm than good. Stop building massive structures that tax the load on the pipes.
The city needs to focus on business that waste water.
About time we are considering this as an issue.
Nothing right now, but congratulations that finally someone is thinking and trying to do something about it, our weather is getting dryer each year and we should start doing something sooner rather than later. Thank you.

Is there anything else you want to share about water efficiency and conservation in Calgary?
No fluoride please. Thanks for reading my rant!
Passing laws that prohibit people from building swimming pools on their properties.. If we are worried about water, then this is a luxury that people should not have. Also, ensuring that there is oversight that prevents corporations and other larger industries in Alberta and Calgary in particular from excessive water waste. If everyday citizens have to be more mindful, then everyone should.
This is all babble.
Why is this necessary? Please how specific reasons.
No hydrofluorosilicic acid)
I would like to let my city counsellor Landon Johnson know that I do not agree with the water efficiency and conservation program put forth by the city of Calgary. We are tired of mandates and control. If the city of Calgary wants the citizens to be mindful of water, conservation and efficiency, then it should provide education to Calgarians!
Lawns take too much. New builds should be less lawns. Older lawns, we need money or rebates to convert. We all need to be growing our foods in the summer, incentives to plant produce. Food gardens use less water than lawns.
Get the leaks under control. Start setting the example for water efficiency, because until you do, it's hypocritical to ask everyone to make up for the lack of regard from the city
25%leakage from pipes by city..fix pipes.. listen to the p[pl for a change imstead of crippling them..
I personally would like to see a complete ban on lawn watering and an introduction of programs to incentivize alternative lawn options like clover, micro-flowers, and other drought resistant plants for ground cover or programs to incentivize other landscaping surfaces to replace lawns. Lawn watering should be the FIRST thing to go when water is scarce or is becoming scarce or is under threat due to lack of rain, low rivers/reservoirs, or threats from our 'southern neighbours' Maintaining a traditional grass lawn is huge waster of our limited water resources.
I think gardening families feel that the previous water restrictions were frustrating and this is resulting in us feeling upset going into this conversation. Perhaps acknowledging past mistakes as a municipal government would be helpful.
Subsidize cheap rain water collection systems.

Is there anything else you want to share about water efficiency and conservation in Calgary?
asdf
I am done with you [removed]s.
The city would probably have less blowback if they recognized and addressed their responsibility and failure to adequately maintain infrastructure. Water loss via leaks in water main lines is 100% unacceptable. Telling the citizens that they are paying more because of these failures is not reasonable.
Stop blanket rezoning if there is a concern about water! Common sense right?
What Calgarians need you to hear is this: the problem isn't resident behaviour, it's civic mismanagement dressed as morality. The City ignored infrastructure until a feeder main burst and forced months-long restrictions. Families were told not to flush, shower, or water gardens while City Hall sprinkled its own lawn and pools were quietly filled. If watering tomatoes is wasteful, what do you call that? Leadership. Now we're told conservation must be "everyday life," but you're enforcing borrowing over $1B from your own citizens because you failed to invest responsibly. Instead of owning that, you're raising utilities so residents effectively loan you money while you lecture us on shorter showers. Add to that fluoridation pushed through on a referendum with only 11% participation. That isn't consent; it's top-down policy imposed without meaningful engagement. It's hard to believe any of this is about sustainability rather than control, optics, and offloading responsibility. We already conserved when we had no choice. What we haven't seen is a City conserving its credibility, fiscal discipline, or infrastructure. If you want collaboration, start with accountability: maintain the system, stop wasting water yourselves, stop masking budget failures as citizen shortcomings, and stop enforcing policy without mandate. Until then, every restriction feels less like stewardship and more like punishment for mistakes we didn't make.
Reduce cost internally
More can be done in water conservation by staying current with maintenance than spending on resident efforts
Incentives to get rid of grass and landscape with lower water use plants and rocks would really make sense.

Is there anything else you want to share about water efficiency and conservation in Calgary?
Stop flouride
no
Yes, this sounds like communist Romania where I'm coming from. Water was with ration, bread was with ration, milk with ration. Control disguised under conservation and efficiency.
Good Luck :)
No
I want the city to focus on where they can be more efficient in stopping the losses of up to 20% of the total water supply through leaks in their system.
Snow melt pits? Just like those rain water drains with layered soil in a pit, why cant we build the same for snow melt? It instantly replenishes ground water levels while redirecting rain water too if not harvesting.
Take the fluoride out of the water
Why? Why would you want to have a bunch of stupid watering rules that will get people pissed off with their neighbours and throw taxpayer money away in enforcement on something that will have a marginal effect on water usage. If there was a shortage of lettuce would your solution be to only allow lettuce to be sold on Tuesdays and Fridays? A well designed, tiered, pricing mechanism is a sufficient method to manage water usage. Every one of us makes choices based on cost every single day. There is no need to have a bureaucracy to make, review, enforce, and educate about rules. People will make their water usage choices based on what works best for them rather than ignoring some stupid rules. Some will decide on water barrels, others an efficient irrigation system, others will shower together and get benefits other than just reducing water.
If the city of Calgary last year lost 42,000,000,000 litres, 42 BILLION!!!, of treated water, that's TREATED, as in "additional $$$$$$ invested into, from leaking infrastructure, then the city of Calgary is clearly the BIGGEST culprit in waste. Get on it and keep us posted. BTW, every citizen served by the Calgary water system should NOT be subjected to fluoride in their drinking water! This is an utterly bizarre situation and I can't even comprehend why it could be considered legal, let alone a good idea. If you are so intent on feeding people fluoride, set up a little fluoride distribution centre where anyone who wants it can come and get it. Let us know how busy it is.

Is there anything else you want to share about water efficiency and conservation in Calgary?
I don't support water usage limits per household and different price for those limits. I don't support watering lawn/trees restrictions. Learning and help is the best approach to fix water usage issue.
Please consider locating and repairing water main breaks on city property. Is there a reason these are not fixed?
The city should fix its network problems since that is a larger loss of water than anything done for lawn watering or personal usage.
Businesses and the city are also have to do their part.
No
If we all do our part it will work
I hope that the new city council will rapidly repeal the blanket rezoning disaster. If not the city's plumbing/sewage lines will be under a lot of strain to supply water & remove waste from a newly built triplex where once a bungalow stood.
Disband this group an focus on something else
No
not at this time
No. Keep fluoride thanks 😊
Helping Calgarians (and Canadians) recognize the need for efficiency will be key. Also, setting an example will be essential. It's frustrating to see flower baskets full of petunias dripping after being watered in a local park. Focus efforts accordingly. Apartment dwellers will have more impact on in home consumption. Work with developers to install low flow devices and toilets from the start (this is currently encouraged, but not required).
Just that as people are currently paying for their water usage, leave it up to the individual homeowner. Although I maintain a healthy lawn, many others never spend any of their money on watering their lawns. Surely those who don't more than make up for the few of us who do. As such, no need for outdoor water restrictions .

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Remove fluoride
The fluoride should be removed from the city's drinking water supply.
You better fix the leaks before asking the public to cut anything
Stop ruining the city.
No
Exceptions should be made during periods of water shortage to allow for watering trees that would otherwise die without watering.
Help the residents by making it more affordable to buy efficient appliances. Its easy to say be more cautious without being able to buy 4000$ appliances
As mentioned I feel education is the most important way to reduce water. Having a schedule will create a lot of stress for a lot of people. It will create division and conflict and reporting of each other. Because everyone has different schedules it is very difficult to have a schedule that works with everyone. There's just so many scenarios where this will not work for people. Educate the people. Make it a part of buying a home in Calgary if needed. A lot of people just don't think about water consumption or know that they're using too much or how to change that.
We commend the City for soliciting public input and hope this survey will have impact on City decisions.
Encourage using rain barrels
Changes definitely need to be made. People need to be educated. There is the perception that we have lots of water, especially by people new to the city. Habits need to change.
Less beurocracy and laws, and more education and infomation for Calgarians will result in the best outcome.
no
Glad we're taking steps towards better water efficiency and conservation!
We talk about this and frequently see underground irrigation on strip malls and private/public spaces watering on rainy days and periods when it's not required. This should be addressed as well through education, further oversight, and enforcement/fines.

Is there anything else you want to share about water efficiency and conservation in Calgary?
I don't like the rate system but I do agree that have more tools like rain barrels, schedule, and awareness can help support the goal.
I appreciate the city’s efforts but feel that this is long over due
We don't need conservation We need smart capable people to collect the water we have instead of making expensive stupid plans
I already mentioned flouride in water. Please, please encourage the city to revisit this. The plebiscite vote was held several years ago. Since then there has been much information worldwide about the risks of adding flouride in water, not to mention the added risks of using the industrial chemical, cheaper, HFSA. Please ask the city to study the evidence, rather than just citing the incidence of tooth decay in Edmonton as a reason to reinstate it. And please, consider the wishes of the many residents who are VERY concerned about having this in our water, and are going to consider expense to remove it. And consider the significant amount of wasted water with reverse osmosis systems, plus the energy costs to run them. Please refer to peer reviewed literature and reliable evidence of the risks versus benefits of adding flouride to water, and the risks of hydrofluorosilicic acid (HFSA) — an industrial-grade, liquid fluoridation chemical. Who thought that was a good idea? Did the residents of Calgary vote on THAT? I know this is outside of the scope of this survey, except for the rather significant issue of the water waste, something that people sitting around the tables making those decisions probably did not discuss or consider or even think about. I'm telling you now. Please pass this on to those who need to hear this. THANK YOU for that, and for offering us the opportunity to give our input.
No but it would be fantastic if the tap water was replenished with natural minerals instead of chemicals that is harmful. If the water was slightly more enhanced (with electrolytes instead of fluoride) it could have a huge health benefit for all residents, especially considering the dry climate.
thank you for taking the effort to update this all! it is important and the programming you are proposing is needed and well supported by me.
There should not be grass in parking lot areas. Example the Tsuu Tina Costco parking lot and businesses sorrounding it. They should have rocks or cement covering the curbs not grass
No
I would like to see the system maintained properly and not to be overburdening infrastructure that was not built to handle what it is now being asked to handle and then blaming it on the average homeowner or climate change.

Is there anything else you want to share about water efficiency and conservation in Calgary?
This whole so called consultation process is a sham designed to give you the answers you want to support the decisions you have already made. Very typical of this bureaucracy in this city. I feel like you think we are all morons and that you are the only smart people. This whole questionnaire was very insulting to us that have been around for a while. The infrastructure issue has been below the surface and ignored for far too long as seen by the major break and the blaming and shaming that went with it by the mayor and the city "engineers". Absolutely Pathetic. The 2024 problem was not "out of the blue" but rather the result of poor decisions over many years and yet you are dumping it on us taxpayers. That water main was a ticking time bomb and you all knew it. Shame, shame on you! Calgarians are smart, efficient and very resourceful people. They do not need you to tell us how we should live our lives as you obviously know better. With our exorbitant water and sewer rates, how many Calgarians do you actually think purposely waste water either indoors or out doors? We don't... its that simple... but you do... 22% of it! Get it down to less than 10% and we can have a conversation. Forget your subsidies, grants, updated meters and data insights. Use all that money and fix the infrastructure. NO new mandatory programs until you show me that you can fix the underlying issues and causes. Don't blame the taxpayers.
Put restriction on abusers, but dont punish the responsible citizens by putting so much restrictions on the basic necessity. When over populate the city, please think about the resources as well before advertising the city all over the planet and metro stations.
I would like to reiterate the importance of protecting our water sources from pollution. It is essential that we enforce regulations regarding people, dogs, and other potential contaminants. No residential development should be permitted in close proximity to our drinking water sources! Additionally, we must prioritize educating the community about the importance of safeguarding the reservoirs, emphasizing that these are vital public resources, not personal lakes, and that specific rules must be followed. Furthermore, the city needs to address and repair the leaks within our existing infrastructure to ensure a fair and effective system for everyone.
We can all do better, and a well communicated plan that helps people who speak many different languages understand why we need to change should help. We need many reminders, every year to reinforce this behaviour change.
Stop wasting money and let residents use water how they see fit and do not over charge for use. We have lots of water!

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
Encourage people to let their lawns grow so the grass can retain the water . Lawns are too manicured and boring . Build homes with small or no yards in the front
Watering lawns should not be allowed at all if there are ANY restrictions in place for watering food crops. Perhaps the city could provide supports and rebates etc. for upgrading home garden watering systems to drip irrigation or other more water efficient set ups.
I think Ghost Lake should be managed as a reservoir for Calgary, not for hydro
Thank you!
I'm really please that you're working on watering schedules. I've been wondering why we don't have them for years. It seems obvious but I think a lot of people don't realize that watering their lawn/garden at midday is also inefficient and unhelpful for their lawn/garden, so I think that education will help make most people less resistant to that kind of change.
I believe that it is needed. We see lots of wastage; people watering the sidewalks, etc. Those practices need to stop.
Great strategy, we need to find ways to conserve more. I believe indoor water use could use a lot of work as people use /waste water 12 months/year. I have seen many a friend or family use enough water to bath an elephant when preparing vegetables and washing dishes. This applies equally to native Canadians and new Canadians.
I want to participate in optimizing my household’s efficient use and conservation of water.
In contrast, households that maintain lawns solely for appearance often use excessive water and rely heavily on chemical treatments to control weeds. These chemicals wash into soil, rivers, and waterways, harming aquatic life, pollinators, and other animals while offering little ecological benefit.
Get a province wide approach especially for water protection, we can stop watering our lawns but who cares? It wont amount to anything if Rockyview puts in a data centre, upstream municipalities double in size, and our water is polluted from mining operations If we have trouble supplying our current use then we better clamp our population and protect what we have.
ਫਿਲਹਾਲ ਹੋਰ ਕੁਝ ਨਹੀਂ। ਜਿਸ ਤਰ੍ਹਾਂ ਮੈਂ ਪਹਿਲਾਂ ਲਿਖਿਆ ਹੈ ਕਿ ਸਮਾਂਬੱਧ ਵਿਚਾਰ ਪ੍ਰਵਾਹ ਵੀ ਚੰਗੀ ਗੱਲ ਹੈ। ਪਰ ਕੋਈ ਖੁੱਲਾ ਪਲੇਟਫਾਰਮ ਵੀ ਹੋਣਾ ਚਾਹੀਦਾ ਹੈ ਜਿੱਥੇ ਜਾ ਕੇ ਕੋਈ ਆਪਣਾ ਕਿਸੇ ਸਮੇਂ ਆਇਆ ਵਿਚਾਰ ਦੇ ਸਕੇ। ਜੇਕਰ ਸੁਝਾਅ ਵਧੀਆ ਹੋਵੇ ਤਾਂ ਉਸ ਨੂੰ ਆਉਣ ਵਾਲੇ ਸਾਲਾਂ ਦੀ ਯੋਜਨਾ ਬੰਦੀ ਲਈ ਸੁਰੱਖਿਅਤ ਰੱਖਿਆ ਜਾ ਸਕਦਾ ਹੈ।

Is there anything else you want to share about water efficiency and conservation in Calgary?
As I mentioned initially, there is a limit to the amount of water that the Bow and Elbow Rivers can supply. Consideration must be given to how much growth and development should be allowed in the City. Every where I look, I see multi-family complexes and high rise condo buildings going up. I know there are a lot of people that rely on construction for their livelihood, but this can't go on forever.
Our water doesn't need to be fluoridated for a lot of the activities that you outline.
I am STRONGLY AGAINST a mandated watering schedule. This will derail my efficient outdoor water use. I find this policy overall to be a dramatic overreach.
I want Calgary to take a stronger stance against "economy building" projects that are going to harm our water and environment, because all of this local efficiency and conservation is useless unless more is done to reduce the impact of industry within this province. Also, a holistic approach to address conservation and sustainability as a whole is needed to improve water efficiency. Including green space expansion, reduction of waste and single-use products, decreasing reliance on large corporations and long supply chains that produce waste and GHG emissions (which are resulting in increased temperatures and the melting of our glaciers), increasing the ability for local small businesses to thrive, more social supports for marginalized people so they can afford sustainable practices and make more efficient switches, better infrastructure that utilizes roofs for rain collection, grey water tanks, and solar, and efficient design practices (reducing urban heat island, efficient materials, less sprawl), better transit that reduces car reliance and their emissions, programs that increase community building and empathy within citizens instead of stoking divide (especially in regards to new immigrants to the province and trans and LGBTQ+ people) so we can all work towards a common goal of helping the environment for future generations instead of targeting each other, and better politicians who actually prioritize these goals in Calgary and Alberta.
Suggestion, not about water... Make your surveys editable after submission. 😜 And, provide an option to share an email address to confirm submission. I have no idea if my previous submission went through. And in case you want to follow up with regards to my suggestions or to hear more about flouride concerns, or other concerns, my email address is [removed].
You need to leave us alone and find better things to do than to control your citizens. The cost of designing this questionnaire and the time put into this entire subject is a waste of my tax dollars. Stop squandering our tax dollars and go do something useful.

Businesses, Industries and Community Partners

Is using water wisely important to your organization? Why or why not?
No, they won't care until water starts to really cost more.
Extremely important - our organization works with stormwater management education and tools. We also believe that there is a responsibility of all organizations to use resources ethically and wisely, and would hope that the same actions we take to protect water resources willingly would be taken by other organizations as well for the protection of all.
No, water should be kept cheap and unlimited.
We have a business license through the City of Calgary to run a lawn bowling facility. The replacement value of the grass field, which is owned by the City and leased by our non profit organization, has been estimated at $350,000. Water is the life blood of our organization. In 2024, during the water shortage, we nearly lost our playing field. We had to shut down for several weeks and it took nearly a full season in 2025, for the grass to full recover.
We work to ensure people have sufficient drinking water in developing countries so it’s important to us that we use our own water resources efficiently.
Community garden growing food
yes
Yes, mostly due to cost.
Yes
Our organization is a land trust - private land conservation along watersheds creates source water protection, improves the quality of the water supply and reduces the risk of flooding (flood mitigation).
Yes! Our team works globally and knows the value of water -- everywhere, there is either too much, too little, or it's too dirty. We're fortunate to be based in Calgary with exceptional water and our team cares about using water wisely as residents, as an organization and as a city. Thank you for the opportunity to provide our input.
Yes, due to the cost and understanding of the work done to process and transport it.
I don’t need someone to tell me when I can use the water. I am the one that decides that. I pay for it dearly. Communist tries to control everything as you are trying to do. Smart people already care about water waste and do their part. Your question is not worded as it should be.

Is using water wisely important to your organization? Why or why not?
Yes. Our business is focused on water conservation and the biggest hurdle is the lack of education on the amount of water used by industry and how much of that use is waste. This lack of understanding is not only the end consumer but the entire landscape & irrigation industry in general.
Yes. Our business is based around efficient use of water and finding other companies that support the same goal. We send annual reports to our clients showing what the starting and ending water meter usage was for the season and quantify how much water we saved the clients vs a traditional timer/"smart" controller. Moisture sensing is a good tool but is not scalable because they are often installed in incorrect locations and are more of a reference. To make our businesses scalable we use Evapotranspiration and a fleet of Campbell Scientific weather stations throughout the city to measure rainfall as opposed to some "smart" controllers that have a rain shut off then water the following day because they do not measure effective rain. Also, when "smart" controllers use bad data like an Amazon weather station or rain sensor installed under a tree it defeats the purpose of having a "smart" system. Good data is the only way to have an actual smart irrigation system, and most systems do not use good data. For more information you can reach us at [removed]
Using water responsibly is essential in commercial property management because it directly impacts operational efficiency, cost control, and long-term asset sustainability. Commercial properties often consume significant amounts of water through irrigation, building systems, tenant operations, and common-area facilities. Managing this consumption wisely helps reduce operating expenses, prolongs the lifespan of mechanical systems, and minimizes the risk of leaks or failures that can lead to costly repairs and service disruptions. From a financial standpoint, efficient water use supports better budgeting accuracy and helps maintain competitive CAM charges, which is important for both landlord and tenant satisfaction. Environmentally, reducing water consumption aligns with industry best practices, ESG goals, and certifications such as BOMA BEST, demonstrating responsible stewardship and meeting growing stakeholder expectations for sustainable building operations. Overall, effective water management ensures operational reliability, supports tenant relationships, strengthens compliance with municipal regulations, and enhances the property’s long-term value and performance.
Reducing water use is very important because buildings that use less water tend to use less energy. The tow go hand in hand.
Extremely important to the business, as real estate owner we want to maximize efficient water usage in our building, We do a charge-back to our tenants and if we decrease water usage that would lower the operating cost for tenants resulting in higher satisfaction and renewals.

Is using water wisely important to your organization? Why or why not?
As a CA, it is important in the community.
Yes its important and a key part of our reduction metrics used in our sustainability plan.
Yes, though complicated with budget and operations opportunities.
Its the liveblood of everything on earth?
Yes. Water is a necessary part of our business.
I love water
Yes. My business relies solely on water. And always will. There is no way around it
Yes, it is very important. Our facility operates with a single sheet of ice and uses over 5 million litres of water annually. When you consider how many arenas exist across Calgary—and that none currently have water-recycling systems—the amount of water going straight down the drain becomes significant. We have applied multiple times for provincial funding to support sustainability upgrades, but as a non-municipal organization, we are consistently deemed ineligible. While there are strong municipal green-funding programs that could help offset these costs, community centres currently do not qualify. The City needs to begin investing strategically in our aging recreation infrastructure. Much of it is deteriorating, and the liability continues to fall on community associations rather than the City.
There are options regarding the use of recycled water in ice arenas. With water savings of 68%. The average ice sheet using 5 million liters per year. This recycling of water from the ice arena and then flooding the ice with the same reclaimed snow is an Alberta solution which has been in use for 5 years at the Scott Seaman's arena. With over 400 sheets of ice in Alberta, there is a savings of water equivalent to the annual usage of Calgary (2022). There seems to be no interest from Feds, Province or city and I'm not sure why. Looking to further this discussion. [name removed]
Yes, it is important. Our organization is home to a full size arena that uses a tremendous amount of water on top of regular water use for our building. We are searching for ways to reduce the impact of our arena's water usage, including the possibility of water recycling.
Yes, operating an indoor ice rink uses 500,000 litres of water every year. As a board member of [name removed], we wonder if we can partner with the city to create a re-cycling facility so our water consumption can be reduced.

Is using water wisely important to your organization? Why or why not?
Yes but use your common sense
Using water wisely is incredibly important to both my business and nonprofit which are involved in urban agriculture. Without the smart use of water, we would be unable to afford to produce what we do, or worse, out of business entirely. We also advocate for the environment more holistically, and water is the central element that allows life to exist, especially in a relatively dry climate like Calgary.
Water is a renewable resource and is necessary to maintain the plants and trees in our neighbourhoods.
It is important to me that we are using the water efficiently that we pay taxes to be provided for us.
Almost every industry uses water, if not EVERY industry when really considered. How can any one consider losing 22% of their commodity good management? Seems a dreadful failure.

Which of the following ways does your organization use water outdoors? Other (please specify):
Sports fields such as football, soccer, field hockey, etc
We operate a lawn bowling facility at Stanley Park. It has a grass playing field.
This CA is a voice, does not have a building etc.
Running a single sheet arena
Ice arena
Flooding our outdoor ice skating rink from December-March.
Indoor ice rink

What challenges or barriers does your organization face in reducing outdoor water use?
The time needed and the costs to upgrade infrastructure.
We need to clean equipment with hot water and it's difficult to recapture water or even use non-potable water because of a lack of the correct facilities, like a bay with proper drainage and water access. We do this very rarely, so the overall usage is relatively low, but it's still something that could be done better with access to better facilities.
We don’t have challenges, nor should we.
Grass needs water or it dies. In 2024 we nearly lost our playing field due to restrictions. The cost to replace the grass playing surface has been estimated at $350,000.
Our members can’t be there between the hours suggested - we need water all day, Our members have jobs and typically do not have high income so flexibility in water times is needed
Sheer size of our property.
Maintenance of Kitchen garden
The amount of water we use outdoors for mixing, pouring, curing and also cleaning sand is contained to short, contained workshop settings.
We use very little outdoor water, in fact almost all of it is the landlord of the complex, not us directly. Watering plants on alternating days (or not watering them during periods with issues like the main break) wasn't a problem and wouldn't be in the future.
I can’t grow food and enjoy my yard. I can’t afford to travel so this is my enjoyment.
Again, the lack of education on water used and how much of the water used is waste.
Our company already reduces water use so by limiting the days or times creates an adverse effect on our business. Our company gets punished because other companies use inefficient water use practices. We should instead educate people and reward companies that follow efficient water practices. Also, reducing the time and days irrigation is allowed to take place doesn't decrease water usage, it makes people take advantage of the time they are allowed to water even if the landscape doesn't need it. This creates more bad watering practices and negates the purpose of incentivizing the push for smart irrigation systems and better designs

What challenges or barriers does your organization face in reducing outdoor water use?
At [name removed], reducing outdoor water use is challenging due to the property's mature landscaping needs, aging irrigation infrastructure, and the requirement to maintain strong site aesthetics for tenants and visitors. Calgary's dry climate and seasonal temperature swings further limit how much irrigation can be reduced without harming vegetation.
The standard of our industrial properties to have a strip of grass going aroun them. I would perfer to have landscaping that uses no water or very little.
The biggest use is watering the landscaping, we want to install rainwater barrels to replace to replace the outdoor water usage. Challenges are the building exterior that has pipes not conducive to rain water barrel collection and making sure they are out of tenant and visitors way.
Supporting people who do want to make a difference.
Visibility in tracking consumption of outdoor water use over time.
Primarily the ornamental pond. Fed through potable water with limited opportunities to transition sources without substantial investment. Deferred maintenance results in large quantities leaking, having to regularly re-fill to maintain water levels. Teams try to plant native and drought tolerant plants, though do have to water grounds regardless.
Reliable water meter data from the City of Calgary, a lot of meter issues with Enmax.
Not applicable
No challenges
No *outdoor* water use
We use over 5 million litters of water annually, the biggest barrier for us is funding. If we had the funding we would install a water recycling system for our arena, replace old taps, change out toilets, etc.
We do not receive water through the building during the winter, so water trucks have to come to our facility to flood our outdoor skating rink throughout the season. Our gardeners use quite a lot of water during the spring and summer to maintain their garden plots. We have been able to offset this usage a little bit with the installation of a rain barrel this past spring.
Treated water is expensive and [name removed] would like to reduce water consumption by re-cycling the water that is used to flood (and scrap) the ice.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers does your organization face in reducing outdoor water use?
The people actually doing the watering. Very dependent on that person of that day if they are considerate and uses common sense
When growing plants, especially food plants, there is a minimum requirement for them to grow effectively. With Calgary's erratic climate, and relatively low precipitation, we rely on regular irrigation to fill in the gaps. We are also prohibited from collecting and storing rainwater for use in irrigating crops later during dry spells.
It’s not scarce. It’s renewable.
No challenges
When the city is frastructure delivering water fails, we face closures, like many businesses.

What types of support, tools, or information would make it easier for your organization to use less water outdoors?
Unsure
Maybe some publicly available facilities or small business grants that allowed for us to rent facilities and equipment that was more waterwise.
Do not limit water for small businesses, this is a ridiculous waste of time. As a new council, try and do something productive with your time.
Consultation with the City is key; being alerted to possible water shortages will help us plan (for example, we can cancel games/activities to reduce strain on grass; plan maintenance activities/fertilization around planned water shortages). Early notification enables us to better respond. In addition, we would appreciate being viewed as a business, so that some watering can occur during restrictions (much like Home Depot can water plants and trees, or when swimming pools are allowed to operate). There MUST be a way to allow us to water at least minimally to enable grass playing field to survive. Replacement costs are excessive.
Low flow irrigation
Watering cycles

What types of support, tools, or information would make it easier for your organization to use less water outdoors?
Support for innovation through information and policy/legislation. How can businesses/organizations be supported in changing practices to reduce water use from the drinking water supply? Can they capture and store rainfall to meet some of their indoor and outdoor water use needs? What can the City do to reduce barriers and create incentives for innovative reductions?
NA (see previous) -- although, we'd be curious to see any/all support, tools, and information developed and whether we could adapt and educate other municipalities internationally.
I am perfectly capable to use my brain and decide what works best for my yard and garden. I don’t need someone that doesn’t even have a plant to tell me how to look after my yard. Bugger off
Education by the City on what is it means to water more efficiently. This education needs to properly communicated because there are a lot of "Smart" technologies that provide the perception that they are smart but are not. There are also Smart technologies that have the potential to be smart but are not properly programmed or managed so they do not provide the desired outcome. The education piece on this topic needs to provide the specific conditions for success without being product focuses. Water Management is a process, not a product. Performance is the most important outcome.
Our company was created to reduce outdoor water use, so we have most equipment in place. Weather stations on City of Calgary properties (McCall Golf Course and South Glenmore City Depot) are aging and need to be upgraded. If the City of Calgary was willing to share the cost and make a plan for more stations or tipping rain cans throughout the city that would help. If new development was forced to spec in and register Smart Irrigation systems instead of controllers that are never connected to weather stations, sensors, WiFi/cellular and use bad data. We constantly see new developments cheap out on irrigation designs, installations, technology and water management. All new builds should have a CID complete the design, a CIC complete the installation, a CLIA manage the water with a smart controller that best saves water using good data. Companies should produce as-built drawings that need to be approved by the designer. Potentially subsidizing education to promote these certifications and hold new developers accountable. [name removed]

What types of support, tools, or information would make it easier for your organization to use less water outdoors?
Access to modern irrigation tools - such as smart controllers, moisture sensors, and high-efficiency sprinkler heads - would significantly support reducing outdoor water use at [name removed]. Additional resources like landscape audits, guidance on drought-tolerant plant replacements, and funding support for phased irrigation upgrades would also help.
Information on what is required for new buildings. For example is it true that we have to have grass as landscaping for a new industrial warehouse? Also if there is storm water ponds adjacent to our warehoues can a pilot program be developed to use the non potable water for landscaping? Happy to coordinate a trial at 1-2 of our properties to see what the potental is. That is we, would pay to have a water hauler come to water bushes and trees in June, July and August, and see how much water we can save YoY.
- Data tracking and ideas for how others are reducing outdoor water usage
submetering water use and access to tracking tools. Water leak detection and automated alarms.
Funding programs for deferred maintenance on our irrigation systems, city water connections, and pond. Metering opportunities would be vastly helpful to quantify usage across operations.
An online water use dashboard, and no more estimated water readings!
N/A
No support
We use over 5 million litres of water annually, and our biggest barrier is funding. With adequate support, we would install a water-recycling system for our arena, replace outdated taps, upgrade toilets, and pursue additional sustainability improvements. We would also look at transitioning to an electric Olympia and an electric dehumidifier—especially given that our facility already operates with 950 solar panels to support these types of green initiatives.
I think City mandated water usage reduction initiatives would make this easier. The rain barrel rebate program presented by the City in the past year was a great incentive for individuals and organizations to engage in water reducing activities. It helped remove some of the financial strain from purchasing new equipment, which is beneficial to organizations like ours, as most of our money has to be allocated to capital projects and building upkeep.
[name removed] would like to re-cycle the water used to flood the ice in the arena.
Already continuing educate and reminding

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for your organization to use less water outdoors?
Simple, practical, accessible rules for rainwater capture and storage for commercial irrigation of crops would be a big help. Support for access to water mains, which is often quite expensive to tie in to, would also allow us to run simpler and more effective irrigation systems which would conserve water and energy in the long term.
It's not necessary. Water is renewable.
We do not require more information or tools. We use water responsibly.
Pay us to not use water outdoors. Las Vegas pays $3 a sq foot for artificial turf to be installed. Sell only half flush toilets.

Of the following indoor water uses, where do you feel your organization could be more water wise? Other (please specify):
Our indoor water use is minimal (toilets, sinks only)
I never wash clothes or dishes. We just reuse 🤪
We don't use water.
washing vegetables
We have no areas we need to improve

What challenges or barriers does your organization face in reducing indoor water use?
- Older building with old fixtures -High usage due to visitors -Medical office tenants have a high water usage (dentist office etc)
As a non profit, it is difficult to justify investing donated funds in water efficiency projects and yet charities are highly motivated to be leading, responsible users of our resources. Another challenge is that we are often renting our space. Small and large charities could be good partners for pilot projects and/or subsidies to increase efficiency. This would help local charities reduce operating costs and most of us would be willing to promote the efficiency changes we've made in our interactions with Calgarians.
cooling towers, Taps and shower heads, toilets that encourage saving water but are not too expensive.

What challenges or barriers does your organization face in reducing indoor water use?
Do not limit water usage.
Indoor water use is nevessary
n/a
No challenges
None at all. The only changes to indoor water needed is the quality provided to us by the city.
Our greatest challenge to reducing indoor water use is our inability to apply for municipal funding. If we were able to participate in a water recycling program, the large amount of water used by our arena could be reused, greatly reducing our ecological footprint. Our Olympia that is used to maintain the ice is also quite old and requires a finely tuned skill set to use. Younger and/or less experienced arena operators can struggle to use it, meaning our ice quality can suffer. When the ice needs to be drastically adjusted, this means more water is used by scraping and flooding the surface multiple times. This issue would be resolved by receiving City funding or grants to replace our Olympia with a newer model that is more user friendly and has more automated blade levelling features.
Our indoor water use is minimal (toilets and sinks only).
Our organzation is housed in a City of Calgary building. The CoC can be a leader in innovative ways to reduce water consumption from the drinking water supply. Can buildings be retrofitted to use recycled water for some purposes? Can rainwater be captured and stored to supply water to the washrooms?
People. Water wasting people. Uninformed, stupid lazy people.
Reducing indoor water use at [name removed] is challenging because much of the consumption occurs within tenant-controlled spaces, where fixture upgrades and operational practices vary and are not always aligned with landlord standards. Older plumbing fixtures in some common areas also require phased replacement as budgets allow. limited visibility into tenant water consumption and the absence of individual submeters make it difficult to track usage patterns or identify inefficiencies
Similar to outdoor water use, we have limited information on how water is being used at the equipment/appliance level.
The city trying to tell me what I can and can’t do on my own property
The cost to re-cycle and treat the water is outside our budget capacity.
Tools, equipment, and vegetables all have minimum requirements for washing and it is hard to get them down further.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges or barriers does your organization face in reducing indoor water use?
Usage is very dependent on our tenants
we are in modern facilities that are fairly optimized. Not much room for improvement.
We don't have any major production that uses a lot of water. We're a small team (55-people) so in the grand scheme, we don't use a lot of water. However, we can do better. Our biggest challenges would be: * the behaviour change required for a more water-wise team (education and building new habits eg. around not letting water run while handwashing a dish) * responsibility delineation between property manager and tenant to incentivize more water-wise actions (eg. fixing leaks, more efficient appliances)
We have an ice sheet of specific size and requires 150 gallons of water for every flood. There are no ways of flooding the ice without this amount of water. We flood the ice between 8 and 14 floods everyday, 7 days a week. The technology to recycle the snow coming off during a flood and reusing it to flood again has been developed. It has been working for 5 years. The engineering firm that built it is an Alberta company. The only hold up is public and government interest. And money.
We require a certain amount of water to properly perform our daily duties. To ensure protocols are followed to the letter, we need access to enough water.
We use over 5 million litters of water annually, the biggest barrier for us is funding. If we had the funding we would install a water recycling system for our arena, replace old taps, change out toilets, etc.
We're a brewery and RTD manufacturer, we both package and use a significant amount of water, a huge portion of which is not something we're able to reduce as we sell it and use it to maintain food safety and cleanliness, it's the nature of the industry.
Would be good practice to use indoor recycled water for gardening if the opportunity & convenience is available
You are not capable of helping anyone. I pay for the water I use and I pay for your water use as well.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for your organization to use water more efficiently indoors?
Every time you come up with solutions to make water more efficient, you wreck a household product. For example, toilets that don't flush properly, facets that are incapable of rinsing dishes or dishwasher that don't clean effectively. I could go on, these are just a start to products your efficiency solutions have completely destroyed. Do something more productive instead of try to make our lives worse.
Our indoor water use is minimal (toilets and sinks only).
As a charity, subsidies or zero interest loans that allow us to make improvements that pay for themselves over time (without an large upfront investment) would be very helpful.
Help with use of recycle water from indoors for outdoors
How to do a self-audit and track changes
Not many really, we package and sell water, it's our primary source of revenue. If the city is planning to increase the cost of one of our raw material inputs, it will raise our costs and limit our ability to grow and compensate our staff. One tool that might be useful is education for citizens, like how much water are oil and gas or multinational beverage conglomerates using versus small mom and pop businesses like us and take that into account in rates.
It would be big help to stay in your lane and stop dictatorship. I can say that because I lived in a communist country and I see you going that direction or should I say that you are already there. Everyone I speak to are appalled to what you are trying to do and treating taxpayers like a bunch of [removed].
Provide a cost-benefit analysis with respect water cost savings for making specific efficiency upgrades (provide examples using a specific set of variables)
Improving indoor water efficiency at [name removed] would be supported by enhanced visibility into tenant water consumption, such as through submeters or more detailed utility data, allowing us to better identify trends and potential inefficiencies. While we already provide tenants with fixturing criteria, additional tools—such as tenant-focused education materials, best-practice guides for water-efficient operations, and periodic audits—would help reinforce consistent adoption. Access to incentives or funding for low-flow fixture upgrades in common areas, along with leak-detection technology and proactive maintenance resources, would further strengthen our ability to manage indoor water use effectively.
Rebates for Taps and shower heads, toilets that use less water. Point of sale rebates, and encouraging vendors to push the best long term option, not just the most available option, or the one that is lower cost.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What types of support, tools, or information would make it easier for your organization to use water more efficiently indoors?
- Data tracking, incentives for high efficiency fixtures
again submetering and tracking tools with automated alarms and leak notification.
None
No challenges
A water-recycling system would make a significant impact—not only for our centre but for the broader community as well. Having indoor ice is a privilege, yet we often take the amount of water required for granted.
As mentioned above, the ability to apply for municipal funding, the ability to participate in a City run water recycling program, and a newer Olympia model would all be incredibly beneficial to increasing the efficiency of our indoor water usage.
Facility improvement grant to construct a water re-cycling facility for re-use in the indoor ice skating arena.
Not sure.
Water is renewable. It's not scarce.
Bobe - we use water responsibly and efficiently.
Education of staff.

What would help you to use or benefit from programs and tools like the ones listed above?
Not sure what specific things would help us, but subsidies are a good motivator. I would like to see them broadened more. For example, we maintain large areas of sports turf and we apply things, wetting agents that help water penetrate and retain in the soil, we aerated, topdress, fertilize and over seed on a regular basis all done to provide a hardy strand of turf that requires less water. I feel like these agronomic practices are rarely discussed when it comes to outdoor water efficiency.
Easy ways to collaborate with other businesses on using water and maybe quick and easy access to facilities.
None.

What would help you to use or benefit from programs and tools like the ones listed above?
Please consider how things like subsidies would work for organizations that rent their space. That is one of the major hold ups in investing in efficiency for small organizations. Between the landlord and tenant, the incentives are unclear. Why would the tenant invest if they might leave in a couple of years? Why would the landlord invest if they don't pay the utilities? Having worked in corporate sustainability, I know many businesses are looking for employee engagement opportunities. I think landscape transformation programs could be an excellent employee engagement project. It would require some support and guidance and then businesses could have their employees do the labor. Imagine how proud they'll be as they see their efforts grow each time they arrive at work. And there are so many random strips of lawn between commercial buildings that could be so much more - adding to our urban forests, shading their vehicles, beautifying their workplace. The encouragement of the city and perhaps some support with design would assuage most landlord's concerns.
Free or subsidized low flow irrigation
Subsidies, , landscape transformation programs and tax deductions
These are likely all helpful steps. I think a more transformative approach where businesses are offered incentives to come up with innovative ways to reduce use of drinking water that is supported through updates in policy/legislation may lead to greater impact in the long run.
Yes!
Keeping water a flat rate would help. Our business is structured to use water, we ferment it, flavour it and resell it, if you want to raise the cost of our water, it makes it harder for us to compete with company's that are outside of Calgary bringing it in. In fact, if you're going to increase the cost of water here, shouldn't there be a surcharge on any imported liquid brought into the city?
You are promoting concrete world where children have nowhere to play, no trees to clean the air, no shade for the plants and eco system. Who are you people? Total nonsense. And you want to raise my taxes so you can landscape someone's yard to your liking

What would help you to use or benefit from programs and tools like the ones listed above?
The City has limited the use of pesticides and herbicides but should also educate and encourage businesses to limit the use of fertilizer. In combination with education on outdoor water use and outdoor watering efficiency, businesses could be educated that efficient watering will result in the requirement for less fertilization. By example, businesses where there contractors set their irrigation timer to water 3 days per week typically leach out all the nutrients within a few weeks. If you don't over-water, you are not required to over fertilize. Leached fertilizer from over-watering goes directly into the river system without treatment. Water pollution from over-fertilization is a huge problem. One hundred years ago before there was fertilizer, plants still grew. Promote top dressing with high quality organic loam (the compost the City provides) rather than fertilizer and get a better result. Top dressing will also increase the soil moisture holding capacity to lead to improved water conservation in the future. This can have a huge impact as many businesses have a large footprint with significant landscape.
Already mentioned some of these points: Subsidies or incentives for upgrades (ClimaVue) to our aging weather station (ET107) fleet would be highly beneficial (on city properties) Partnering with industry to provide better education and potentially incentivizing companies to educate employees Water use assessments are very useful to prove the results of a design, management and deficiencies Proper designs from the ground up through all levels of development and monthly maintenance programs for large properties as well as leak detection and master valves
Programs like water use assessments and performance benchmarking would be highly beneficial in helping us better understand consumption patterns across both common areas and tenant spaces. Access to subsidies or rebates for upgrading irrigation systems, installing low-flow fixtures, or implementing leak-detection technology would significantly accelerate our ability to make efficiency improvements. Landscape transformation support—particularly guidance and funding for drought-tolerant plantings—would help reduce long-term outdoor water requirements without compromising site aesthetics.
Yes I would like all of these options.
Water assessment and financial incentives
More information provided to the CA so we can share with the community members.

What would help you to use or benefit from programs and tools like the ones listed above?
Having support internally to hire an individual to manage water reduction measures.
All of the above, really. We are missing tracking and metric evaluation permitting for smarter decision making for asset management (i.e. granularity of data available), any forms of financial assistance, stronger regulations or recommendations for planting, and best practice education would be greatly appreciated.
All of the above!
None. We are already doing as much as we can to reduce water usage, but IPC regulations require a certain amount of water
No idea
Need the city to focus on issues that matter. You're preparing for a flood yet you're putting water restrictions on? How about you spend some of your tax dollars to make a water filtration centre. And use one of the hundred lakes Alberta has the offer.
Community associations should be allowed to apply for municipal funding—or have the City apply on behalf of community centres—for sustainability projects. While there is a substantial amount of green funding available, it is currently inaccessible to community centres. Additionally, the City should lead by example by installing water-recycling systems in all municipal arenas, which could save millions of litres of water annually.
Subsidies, incentives and rebates for partnership arenas
We would love to use tools listed like those above, especially the water use assessment, subsidies, incentives, and rebates. If we were granted to access to those by the City, we would be very grateful to participate.
We need engineering support to design an effective solution like what exists in Okotoks.
Water use assessments, including audits and performance benchmarking, that support existing ICI customers in understanding water use throughout their operations. Subsidies, incentives and rebates that promote water efficiency through equipment retrofits and upgrades.
Making the subsidies, incentives, and rebates, available to small businesses, nonprofits, and landscape design firms would ensure we access and use those programs frequently. Tiered water volume pricing would allow water use assessments to showcase clear incentives to actually lower water usage and allow us to engage clients in that work.
None.

What would help you to use or benefit from programs and tools like the ones listed above?
Landscape transformation programs could potentially be helpful, as long ad they are not at the expense of tax payers.
Perhaps the city lead by example and advertise your own improvements, so like-minded businesses have a lead to follow. How about copy informed cities like those in Australia or similar that have all ready implemented successful programs to follow instead of re writing the book here.

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
We mostly help others reduce their outdoor water use and many of our clients tell us that the difficulties lie in having the upfront costs of getting started and reducing the difficulty to getting started. We'd love to be able to do more programs for our clients that can help with the education and tools on these points, but while we work with residents of Calgary, we lack the funding to pursue more education incentives with them. Additionally, we'd love to work more with businesses on this topic, but haven't had success engaging them, as it doesn't feel like it's a priority for most we speak with.
Find a more worthy project.
Based on the current bylaw, we would appreciate the following: - Treat us like a commercial enterprise / business. Our grass isn't for sale, but the cost to repair/replace is high. Watering protects our largest business asset; it's a "core function" as per Water Utility Bylaw. - Turn on Stanley Park irrigation system in mid May. This will allow us to water grass and fill our bladder before the summer heat arrives. ▪ Treat our green like new grass. This would allow us to water under Stage 1, 2, and 3. ▪ Treat our underground irrigation bladder like a swimming pool. This would allow us to keep our bladder full during Stage 1 and 2. ▪ Treat us like a garden. This would allow us to water from a hose during Stage 1 and 2.
Thank you for doing this! We would be happy to be part of helping build a water-wise movement in Calgary
Just raise the baseline price of water flatly across the board if it takes more input cost to send it to the consumer. Electricity and natural gas are flat rates, they are utilities, modifying water to have any sort of tiered pricing for higher users is unfair and will damage the local economy.

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
All the city employees please Stop flushing toilets at your house and the city of Calgary office. Right there will save a bunch of money and save the water.
On an average industrial property, efficient and effective outdoor water use technology typically provides a return on the capital investment in water savings within one summer or less. Business ownership just needs to be made aware of the benefits and should expect performance based results.
We have saved companies hundreds of millions of litres of water and created a company around that. Having multiple success stories like this will mitigate the increase in demand.
One area that would further support efficient water use is improved access to real-time or more frequent consumption data from the City, which would help identify trends, detect leaks sooner, and support more proactive maintenance. Clear guidance on best-practice standards for commercial properties—particularly around irrigation optimization, drought-tolerant landscaping, and tenant engagement—would also be valuable
Allow the use of non potable water for landscaping use.
-Is water peak demand during summer especially during drought season on City of Calgary's radar? Year over year Calgary's water supply is shrinking, is a plan under way to address that?
Providing daily water data from the municiple level along with programs aimed at reducing the cost of water consumption both indoors and outdoors. Promoting the use of water monitirong devices at properties and setting rates based on consumption for all types of users.
No, it is definitely an area we need to work on, and one of the only areas we have limited action on from as sustainability perspective. Metering and financial assistance for reducing water usage would be super helpful to actually work on these areas we've identified.
Last summers water restrictions should serve as a warning shot to the catastrophic results that water shortages could play in the near future with the effects of climate change
Thanks for your interest.
In this survey you did not mention indoor arenas, this needs to be flagged and a focus for the City.
None
Continuing education and reminders to use common sense

If you have any other feedback about using water outdoors or indoors more efficiently, please share it with us.
We need to have updated rules for rainwater capture and storage very quickly. It is water of the highest quality, requires very little processing, and would allow the City to take a lot of pressure off of our municipal water system. Other jurisdictions around the world, notably Australia, have done the research to show that very simple, affordable solutions, can make a huge impact in relatively dry communities.
Water is not scarce. It is renewable. No need to be paranoid.
None
Fluoride is not necessary for any of our industrial processes. Fluoride is available at nearly every single retail outlet in the city. Brushing your own teeth is surely a responsibility of the person. We do not vote for those who believe additional Fluoride is mandatory. Like covid, you're not in the position to be playing GOD.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
I think it's pretty clear. I think some examples of what kinds of watering methods fall into which categories would be helpful: I'm not 100% sure I know what a "spring-loaded nozzle" is offhand, though I could guess. I also think it would be a cool idea to see if you could get local garden centres to put stickers on the labels of watering cans, rain barrels, spring-loaded nozzles, etc. that say that they can be used any time. Might encourage more folks to switch to these methods.
I do not want an outdoor watering schedule. I didn't vote you in for this [removed].
Three days per week would likely NOT be sufficient to sustain our grass during summer peak, and high use times. We would require MORE flexibility or our grass surface may not survive (depending on weather conditions). Our grass is re-seeded and replaced (using sod) at various times during the season. An allowance through the bylaw that recognizes our park as NEW GRASS would give us the flexibility to water when watering is required to preserve the playing field. The cost to replace our playing field has been estimated at $350,000 which is not economically sustainable for our club.
Yes
For reasons explained our community garden can't operate in those hours /dats
ok

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
Yes
The City of Airdrie successfully implemented an outdoor watering schedule a few years ago. The concept is relatively simple and generally well adopted by residents and businesses.
Yes, we fully support. We would also support more strict requirements such as eliminating sprinklers and doubling down on promoting xeriscaping
Yes, this is totally fine
Leave it alone. We don't want it period
The schedule is easy to understand.
This is extra confusing for multi-family units
Yes
This is not bad. The watering hours should maybe be 7 to 8AM, explain the reason why these are the best hours.
Put a sample of an address and schedule. Does the draft consider people with visual imparities?
Yes easy to understand
Makes sense to me, but being in the industry perhaps I am biased to the value of such a program and the benefits it provides.
Show a weekly calendar graphic to make it more clear, and highlight days on the calendar as an example others could follow.
N/A
Visibility to water availability in real time.
Not sure how you are going to enforce it but yes looks fine.
I think it is easy to understand.
Yes.
Yes, I think it is easy to understand.
It's not necessary.

Is the Outdoor Watering Schedule easy to understand? If not, what could make it clearer?
It is easy to understand but it is unnecessary and fear mongering. Our taxes pay for water usage, if the usage is not freely open to us, taxes should be reduced. If there is concern that there may be a water shortage then immigration should be capped.
Strathmore had access to irrigation water until the plan changed. What a disappointment that we had something beneficial to everyone in the community taken away from us. Bad management seems more prevalent than good.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
As I stated before, we use wetting agents applied to the soil that help limit that amount of water we need to apply, but the initial application needs to be watered in. The same goes for fertilizer applications, these all lead to less overall water use but would need to initially water in during business hours.
Rain barrels are a good exception, I think. While they are usually used with hand watering, some people have outfitted them with pumps and so on, so it it important that folks understand that they can use them - even though rain barrels don't use City-treated water, of course, it's still useful to explain.
Do something more worthwhile. This is a garbage project.
Lawn bowling clubs require exceptions. Depending on various weather conditions, a three day water allowance may not be enough to sustain our grass field. The estimated cost to replace the grass, $350,000, is not sustainable, and the asset could be destroyed. We need more flexibility to water, depending on weather, grass conditions/maintenance. (The lawn perimeter around the playing field could follow the proposed bylaw but it's ESSENTIAL that the playing surface be provided a more flexible approach).
No
Allow low flow irrigation systems
larger properties require more days of the week to water. See notes in the "challenges" box below.
Good
Consider how to handle filling of hot tubs, pools, kiddie pools, outdoor water play? These are likely more relevant to residents vs businesses.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
No
Crops should be able to watered by hose or drip irrigation, it's food, making people water it by hand is kind of irrelevant
No schedule or restrictions.
No.
Airdrie has exemptions for Smart Control Systems with rain shut offs. Why not take an approach like this for stages of restrictions which would push people to install smart controllers.
No
sounds good.
Does not include fruit and vegetables grown
Yes there are always exceptions so I think the bylaw should instead be a guidance on outdoor water use.
Culturally significant plantings. We work with community groups to provide areas for traditional plant medicines, offerings, historic planting pairings, etc. I think it is important to consider indigenous led or managed planting sites.
Memorial trees/plants
N/A
Is a lawn the best decision?
We need to encourage greater water capture and reduce the need for unnecessary water use altogether.
No, I do not.
None
All native plants for restoration purposes.
None.
Outdoor water play for children.

The schedule includes exceptions for hand watering and watering newly planted grass, trees, shrubs, and edible food crops. Are there any other exceptions you think should be considered?
We no longer water our lawn or our plants with municipal treated chlorinated fluoridated water. We use rain. Its better quality and cost effective.

Do the designated watering hours of 7 p.m. – 10 a.m. work for your organization? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
My answer to the last question also applies to this.
These will be somewhat of a challenge, but I think not an insurmountable one. It might be nice to have a way to request a one-time exception - maybe through an online portal or some such.
I'll. Water whenever I want. Do something more worthwhile.
Watering is managed by a paid greenskeeper. While the company always takes a prudent approach to watering (ie not during extreme heat of day), requesting a paid service provider to conduct maintenance (which includes watering) between 7 pm and 10 am is not realistic.
Yes that works
No for reasons explained
7pm too early make it 10pm start
Sounds OK
NA
Yes, watering outside these hours makes no sense
We don't want watering schedule Period. The only one that waters during the day is an idiot like most of the people that put together this survey and are promoting this
Not a concern for most business clients.
No because sub surface watering is not impacted by Evaporation and more and more properties have pushed for xeriscape and drip irrigation which takes longer to irrigate and is much harder to detect problems.
Yes
this should work. Most of the automated watering takes place 5-8AM

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Do the designated watering hours of 7 p.m. – 10 a.m. work for your organization? If not, what would be more convenient, while still meeting the goals of the Outdoor Watering Schedule?
Yes it does.
no as the times do not match work hours. For companies the times should be between 9-5pm
I think so due to the irrigation system though I would have to check with our grounds team on if it needs to be supervised when running.
Yes these should be easily to adhere to as apartment owners
N/A
Are lawns needed?
Yes
Yes, this would work for our organization as we have staff on schedule during those hours. For our community gardeners, who are welcome to visit their plots at any time, the hand watering rules would apply to them and they could water whenever.
Yes
Yes, those hours would work for our organizations.
Watering is necessary to promote carbon dioxide feeding plants.
This is general common sense for watering in the heat of summer, however there are obviously exceptions to this for nuanced days/cases where this cannot be met.

What challenges, if any, do you anticipate in following the schedule?
All of this seems reasonable. However I, and a lot of other people are experienced and educated horticulturists and most of us want to limit water use and likely have the knowledge to do so. I just don't like the idea of potentially be professionally limited and/or having decisions taken out of my or anyone else's knowledgeable hands.
Mostly just the challenges of communicating this to everyone and getting buy-in.
I don’t plan on following your schedule, talk about overstepping.
See above: Water limitations could kill playing surface, which is extremely expensive to replace. Watering hours proposed do not occur at a reasonable work hours.

What challenges, if any, do you anticipate in following the schedule?
We are on a larger property (15 acres) which requires approximatley 30 hours of watering 2-3 times per week (depending on the season) . We distribute this over a 7 day schedule during ideal watering hours. Our primary concern is that the specified watering dates / times may not be enough for us to irrigate the entire property enough. On a smaller lot with 5-10 zones no problem, but on a larger lot with 30-100 zones the policy would need to be far more flexible. We have no concerns with the hours as most irrigation users follow those anyways, we just need more days of the week to make the schedule work.
Help for seniors
It takes time for residents and businesses to understand and adopt new practices. Once the schedule has been in place for some time it becomes routine and, like the garbage pickup schedule, easy for all to implement and follow.
NA for our organization
None
Every city's employees yard will become brown because people will ho shot on it Why can't you people stop being so stupid. You are not taking care of the public parks, streets, walking paths, weeds, but you want to get involved into everyone's home life. Do your job
Caution is required when implementing fixed scheduling as it resolves some peak day demand concerns but doesn't typically lead to conservation.
Multi-family units are confusing. People will be calling Bylaw because they don't understand that properties are Water Managed Sites
N/A
Enforcing in residential will be a challenge.
How is it enforced, that clarification would be good to have.
no issues
Keeping the organizational stakeholders happy. Some folks doing promotion, or celebrations may not understand the limitations of water impacting ornamental beauty of green spaces. Potentially difficult for staffing if irrigation needs to be monitored when running.
Staff compliance, one building manager who doesn't care can erode any savings or conservation efforts

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

What challenges, if any, do you anticipate in following the schedule?
N/A
[removed]
You do realize not everyone works a standard shift.
I think enforcement will be very hard.
NA
None
Human and their common sense
None.
It’s not necessary.
If the City is in charge, its bound to be a screw up. Only a matter of time.

Is there anything else you want to share about water efficiency and conservation in Calgary?
I'm happy to see this engagement period and I hope you get a lot of information from folks. I think a watering schedule is going to be a big boon to the city.
This is all garbage, do something more productive.
The City of Calgary needs to take source water protection seriously. Everything that happens on the rivers upstream of the City of Calgary affects water resources available for the City. This also impacts all of the people, habitat and plants downstream of Calgary who depend on the Bow River. The City of Calgary will have no water to manage if the headwaters of the Bow and Elbow Rivers are not protected and carefully stewarded.
Way to go on implementing this!
Please don't implement this as another tax on small local producers, the economy in the city is structured based on flat rate utilities, modifying that causes an unfair market distortion.
Smart and responsible people look after water conservation and consumption themselves. It’s the stupid and lazy people that abuse it. And you can’t fix stupid.

Is there anything else you want to share about water efficiency and conservation in Calgary?
There seems to be a backward approach to watering efficiency. It starts with education on the systems, creating a proper design, implementing the design, maintenance, and management. If one of these pieces is weak or missing, then the system is less efficient. Punishing all levels of the irrigation industry due to a lack of education from the general public seems like the wrong approach. We should be educating the public but for those who follow good practices and can back it up with data and results we should be rewarding them for their stewardship. Especially the businesses that have invested in proper design, maintenance, management and technology. A blanket approach like this at the beginning will deter people from investing in these things and design, maintenance and management will only get worse, and technology will be unusable.
N/A
no
More focus on it for business side.
Thanks for all the hard work you do! We had a grey water usage system but it had to be decommissioned due to overwhelmingly high maintenance costs. Primarily the hard water and unpredictable frequency of rain made oingoing management difficult. Green roofs or rain gardens are also of limited feasibility here, so promoting other alternative routes to water efficiency may be beneficial.
The City should share annual water consumption data for the entire city to gauge how well the city is doing to reduce consumption, would be interesting to challenge different neighbourhoods against each other to drive competition!
The amount of water wasted from leaks in infrastructure vs individual actions
Go [removed] yourself
We should focus on achieving measurable, high-impact wins—such as implementing water-recycling systems at all City arenas.
In the past fiscal year (July 2024 - June 2025), our association used around 5 million litres of water. If this water could be recycled, and water recycling was implemented for all community associations and arenas with ice sheets, the combined impact of our water usage could be greatly reduced.
Multi-family residential facilities can reduce water usage by replacing leaking toilets and replacing with more water-wise toilets.
Starts with reducing cost internally

Water Efficiency

Report Back: What We Heard
Verbatim Comments
January 27, 2026

Is there anything else you want to share about water efficiency and conservation in Calgary?
As our city grows faster than ever, we need to recognize that we have been undervaluing water as the prime driver of life and industry. While we may still be able to charge pennies per litre for it, in the future, with further climate swings, increasing droughts, and increasing population, great effort must be made to place water at the centre of all we do, and provide thoughtful, contextual, progressive policies and supports that will allow us access to a healthy supply for the future.
Water is abundant in Calgary. It is a renewable resource and is in abundant supply.
This is a [removed] initiative based on fear mongering and poor management of a cities funds, population and resources.
Will be watching the boondoggle upcoming...too many [removed] and not enough [removed] in city hall. Guaranteed disaster upcoming. Nenshi, Golden, Farkas...all useless [removed].