

## Project Overview

The City of Calgary is testing a Neighbourhood Streets pilot policy with the goal of creating local streets where neighbours of all ages and abilities can connect and travel safely no matter how they travel. As part of the Neighbourhood Streets Program, The City is working with the community of Panorama Hills to improve streets for everyone.

This project includes:

- Public engagement to listen and learn where changes are needed to make walking and wheeling more comfortable.
- Implementing temporary materials in 2021 to transform streets in ways that make walking and wheeling (biking, skateboarding, using e-scooters or in-line skating) feel safer and more fun.
- Public engagement to evaluate temporary changes to streets.
- A Street lab using temporary materials other moveable pieces to give participants an impression of possible transportation improvements.
- Installing permanent improvements (i.e. pedestrian crossing improvements and traffic calming measures) based on prioritization and resources.



Image 1: Brightly painted geometric designs along the street invite walking and wheeling.

## Project Timeline

- **Phase 1: Identification - Oct 29-Nov 8, 2020**  
Public engagement to identify what is working and what challenges exist.
- **Phase 2: Prioritization – Dec 8-27, 2020**



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

Public engagement to prioritize criteria and values we should use when selecting locations and types of traffic calming in 2021.

- **Phase 3: Evaluation through experimentation – Street Lab June 14-19, 2021**

Evaluation of the effectiveness and impacts of a series of temporary measures throughout the community, using the innovative approach of a Street Lab to conduct a series of 'experiments'.

- **Summer 2022: Installation of permanent materials**

Continued installation of permanent materials based on public engagement, technical analysis, prioritization and available resources.

## Engagement Process

This project has gone through three phases of engagement:

- **Phase 1: Identification – Oct 19 – Nov 8, 2020**

- In phase 1 we wanted to hear from you about how you move around Panorama Hills and to learn what improvements could allow you and your neighbours to travel around your community in a new way. To view the [What We Heard \(phase 1\) click here](#) or check it out in the links section.

- **Phase 2: Prioritization - Dec 8 - 27, 2020**

- Based on opportunities identified in Phase 1 and those previously identified through initiatives such as [Creating Coventry](#), we asked the community to prioritize improvements to be made in 2021. To view the [What We Heard \(phase 2\) click here](#) or check it out in the links section.

- **Phase 3: Evaluation – 2021- [Panorama Street Lab](#)** (click here to learn more about Street Lab)

- This phase of engagement took place while a variety of different temporary measures are installed throughout the community for one week. The purpose was to evaluate their effectiveness and impacts to determine if any modifications need to be made before permanent installation that could start in 2022 (based on available resources). This included collecting feedback from residents, businesses, and other stakeholders.
- Working with the University of Calgary and the Panorama Hills Community Association, The City planned a community placemaking and activation event from June 14-19, 2021. A series of 'experiments' helped participants be able to imagine how improvements to walking and wheeling could be experienced through activities, games, temporary changes, and artistic installations.

The online engagement for Phase 3: Evaluation was open between June 14-28, 2021. Phase 3 engagement opportunities included the on-site Street Lab where residents and visitors were invited to participate in a distanced, self-guided opportunity to follow a 2 km walking and wheeling loop through Panorama Hills. At various locations throughout the 2 km loop, opportunities to participate in the online survey were advertised. Due to Covid-19 restrictions, and a current restriction on in-person engagement opportunities, collection of input was held entirely online by visiting [engage.calgary.ca/panoramahills](https://engage.calgary.ca/panoramahills) or by calling 311.

This report provides a summary of the Panorama Hills Street Lab, and some of the on-location anecdotal learnings from the project team, as well as a verbatim or word-for-word report and analysis of the responses submitted through the [engage.calgary.ca/panoramahills](https://engage.calgary.ca/panoramahills) website.

While there were 696 views of the website, only 21 contributors submitted 24 comments. This indicates that a large number of people were aware of engagement process in progress, and the questions being posed, but did not take the time to respond to the questions. We do not know why they chose not to participate.



Image 2: Elementary school students take part in the Pavement Playground, with interactive games and activities in the street.



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation  
What We Heard – August 2021

## Overview



This engagement opportunity was advertised through a letter to community residents, communication with the Ward 3 office, a project email distribution list to Community Associations, impacted schools, calgary.ca, engage.calgary.ca, Facebook ads targeted to the community of Panorama Hills, Twitter, project email distribution list, two road-side bold signs, and four A-frame signs posted throughout the community and 311. This opportunity was also advertised by the Community Association through their web page, Facebook, Twitter and email distribution list (see table below).

### Communications Tactics:

Date	Audience	Tactic
Week of June 7	Community residents	Mail drop / letter
Week of June 7	Ward 3	Email
Week of June 7	Community Associations, impacted schools, email distribution list	Email



# Neighbourhood Streets – Panorama Hills

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Date	Audience	Tactic
Early June	All Calgarians	Calgary.ca website update
Week of June 14	Community area	Bold signs
Week of June 14	Targeted ads to area residents	Social media – Facebook, Twitter

## 2 KM Walking Route Map:



Image 3: The Panorama Hills Street Lab offered a 2 km walking and wheeling loop that focused on Panatella Blvd and connected via Panatella Street. Additional routes encouraged people to explore local parks and side-streets.



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation  
What We Heard – August 2021

## Street Lab Summary

The Street Lab was conducted with the goal of creating an experiential and interactive opportunity. This was an innovative approach to engage with a diversity of community members in different ways.

Feedback was collected from the project partners, in addition to members of the public. We asked:

- What feedback did you hear from the community?
- What did the experience mean to you?
- How did the experience or partnering develop your perspective on Panorama Hills?

Below you will see reflections from project partners on their experience with the Street Lab.

Please note these comments are shared verbatim, using the exact wording of participants, with no editing for grammar or spelling.



Image 4: An Elementary School student enjoys building with milk crates.



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- Setting stuff up and taking things down, I heard many residents excited about what was happening, and the features we were installing in their community. Besides a few worried members of the community, worried about closures or debris, the feedback especially while taking down was very positive and people were sad bench enclosures and milk crates couldn't stay longer.
- As much as this was a portfolio building experience, it also was just so much fun to long term plan for a tactical urbanism project such as this. The obstacles and problem solving along the way were incredible experiences that I can use for future projects in my life, whether it was ever-changing COVID situations, or deciding on duct tape for the play street and praying it stuck (which it did). The team aspect of students connecting with the city also just was very inspiring to me and made me want to continue to pursue these kinds of projects in volunteer work as well as in my career.
- I think my perspective changed a lot, surrounding how non-grid patterned suburbs can still be utilized to connect neighbours and the community. That was something unique about our project was the choice of a non-classic neighbourhood, such as Kensington or Crescent for example. Panorama is still such an established and important community in the city, and the demographics of this community (with the amount of kids) was perfect to explore and change this community into a street lab!!
- Allot of the feedback we got for pathways was excellent! While painting the pathway people would always say it looks great and they really like it. The space Zone was actually created by the ideas of kids that lived by the pathway, they gave us things they wanted us to draw and we painted it for them. The mom came up to us and talked to us about how she loves that we're utilizing this space to make it feel more playful and creative!
- The pathway by the condos where there was chalk there was some inappropriate things drawn. I got feedback that it was a shame that these things were drawn there because they really liked the Dots. While spray painting on the pathways by the condo, there was some concern that we were spray painting on condo property. We did specify that it was part of North Star and we asked for permission.
- Didn't get much feedback on the play street but there was a miscommunication as we said there would be a play street installed for the weekend on Saturday. But the installation was on Friday.



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- The experience of being a team lead on this project was so meaningful to me. For the first time I had a chance to implement an instalment in a public space. It felt so official getting to meet and work with everyone every Friday, it makes me so excited to move into professional work. I also recently discovered that I want to do landscape architecture as a profession in the future, and the whole experience of creating and implementing painted pathways and a play street is such a great start to my journey as a landscape architect.
- Administrators and staff leads at all schools would have preferred more details up front. They wanted to know what activities were taking place and where they were going to be located. This delay in communication caused frustration.
- Some schools saw this Street Lab as something that was being put on for them rather than something they could contribute to. This could have been more of an opportunity to explore active transportation and connect community.
- Schools were also nervous about gathering (even outdoors) during COVID times. To alleviate this, our group built a schedule where schools were allotted morning and afternoon shifts where only their schools would engage with the Street Lab. This helped a great deal to alleviate anxiety.
- The experience of doing these type of projects not only help me as an individual but it also helps our club and students. We can use this experience to find and create future opportunities for us!
- Amazing feedback from my staff and all the residents. Understanding in difficult fiscal times with any and all municipalities the concept of targeting one community at a time and focusing on areas of improvement. Reasonable time was given to give feedback. The programs and changes are a good start and I am sure other feedback will be logged for future.
- Enhanced our sense of community. The last 18 months have been like no other. This helped bring our community outside again and feeling the pride of Panorama Hills.
- This directly supported our new Play Ambassador program with the Play Hubs. The residents got to see the Residents Association, Northern Hills Community Association and The City of Calgary in action!



## Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- The most popular and talked about project was the pathway painting with the artwork. I was surprised that even older adults were really tickled with the bright and cheerful painting. For my son who is 15 years old (Grade 9), he and his friends enjoyed the maze in the plaza space. Several people said that they enjoyed the forest themed bench enclosure/reading nook. It was frequently used, and people said that it felt like a getaway from the city.
- It was extremely useful as an Urban Studies student to go through the process of designing the projects, getting community feedback, and implementing public improvements during a pandemic. There were many challenges due to connecting and planning remotely, and Jen's leadership was excellent at giving us freedom and not making a big deal when things didn't go as planned.
- For me as a Panorama Hills Resident and University student it was very powerful to experiment and do placemaking in my neighbourhood. As mentioned by Councillor Jyoti Gondek the suburbs don't often get opportunities to do these placemaking exercises and I think that made this extra special. It was heart-warming to see the interest and engagement from the local schools, many of whom took walking tours to visit the tactical urbanism displays. This project showed the desire and need for more of these projects in the suburbs. I did meet several neighbours when I was involved in the set up and it was a great way to connect with people I wouldn't normally talk to.

### Online Engagement: What We Asked



Image 5: Bold signs throughout the community encouraged residents to take part in the Street Lab, and provide their feedback online.



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

In the Evaluation stage of the Panorama Springs project, The City of Calgary Neighbourhood Streets Team worked in partnership with the University of Calgary, Ever Active Schools and the Panorama Hills Community Association to learn how to improve streets in the neighbourhood for residents of all ages and abilities.

On Monday, June 14, the project team, along with University of Calgary student volunteers, installed temporary traffic calming and pedestrian improvements along the central 2 km walking route. They were in place until Saturday, June 19, 2021. Various locations throughout Panorama Springs included building temporary art experiments in a variety of locations to engage with residents on the kinds of ideas that may improve the community of Panorama Hills.

Below is a list of the experiments along with the descriptions that were provided to community residents and schools.

## 1. Temporary Traffic Calming

- Traffic calming helps everyone feel safer - often by narrowing the road at key crossings! Enjoy the fun and creative art as you stroll and bike through the neighbourhood, all while staying safe.

## 2. Front Drive Fun

- As you walk through the neighbourhood, please enjoy the wonderful pieces of art created by the residents of the Panorama Hills community.

## 3. Play Street

- The street is yours! Run through the obstacle course, answer some “this or that” questions, and enjoy the pavement playground!

## 4. Water Safety & Reading Nooks

- Have a conversation about storm ponds.
- Piece by piece, great things can be accomplished. Thank you for playing with us! Help yourself to a piece of yarn or bring your own. Weave it in to help brighten this bench and add your own flair!

## 5. Pop up park & outdoor classroom

- Visit the pop-up park and try the activities that are described on-site (like improv games) or host a class or an outdoor lunch on milk crate chairs!

## 6. Pathway Art

- Please feel free to grab a piece of chalk and keep it! You can use this to customize your own circle. We want to see any cool designs you can make or write down a wish you would like to see in your community.

## 7. Wayfinding and Route Markers

- Find your way along the route today with duct tape route markers. Look for the red duct tape on the light poles!

## 8. School activities & encouragement

- Ask questions, be curious, and enjoy the Street Lab with your class!

Residents of Panorama Hills were invited to follow the loop and then visit [engage.calgary.ca/PanoramaHills](https://engage.calgary.ca/PanoramaHills) to tell us what ideas made your experience:

- Safe
- Fun
- Welcoming to all ages
- Healthy
- Supporting great travel destinations
- Offering comfortable travel choices



Image 6: Chalk art invites neighbours to participate in activities



Image 7: An artistic traffic calming installation slows down vehicles traveling near a busy crossing



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation  
What We Heard – August 2021

## What We Heard

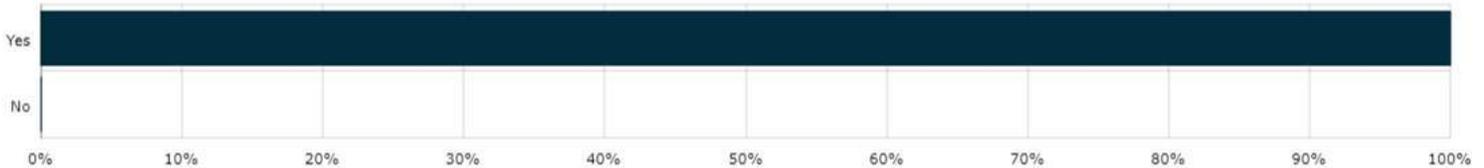
This project included an on-location opportunity to participate in 7 different stations throughout the community where residents and visitors of Panorama Hills could experience different experiments that contribute to walking and wheeling on their neighbourhood streets.

This online survey offers a very limited collection of input, as only 21 respondents provided 24 responses to the survey, even though nearly 700 people visited the engagement website, at [engage.calgary.ca/panoramahills](https://engage.calgary.ca/panoramahills).

Of the survey respondents, all of them had a chance to experience at least some aspects of the Street Lab.

### 1. Did you participate in the Panorama Street Lab?

Multiple Choice | Skipped: 1 | Answered: 23 (95.8%)



### 2. If you attended, did the experience feel:

Matrix | Skipped: 2 | Answered: 22 (91.7%)

For the question below, the categories included:

- Fun
- Healthy (promoted health and well-being)
- Accessible for people of all ages and abilities
- A chance to connect with community destinations
- Make Panorama Hills feel safer to walk and wheel
- Make Panorama Hills feel more comfortable to walk and wheel

The most common experiences highlighted (in order of greatest to least)

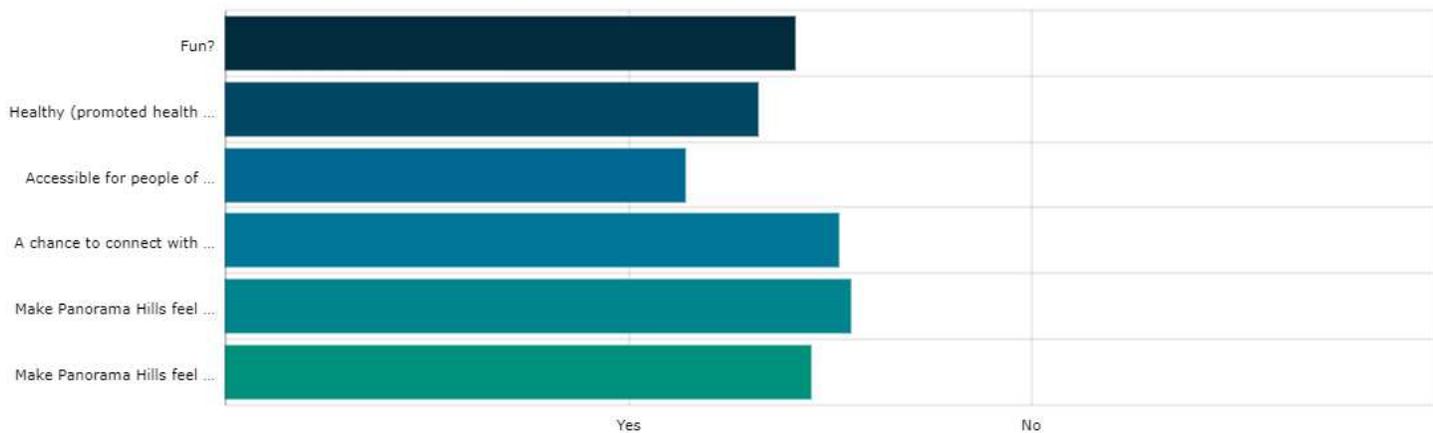


# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- Make Panorama Hills feel safer to walk and wheel
- A chance to connect with community destinations
- Make Panorama Hills feel more comfortable to walk and wheel
- Fun
- Healthy (promoted health and well-being)
- Accessible for people of all ages and abilities



### 3. Which of the activations make a difference for you, as far as improving your experience living in your community?

Multiple Choice | Skipped: 5 | Answered: 19 (79.2%)

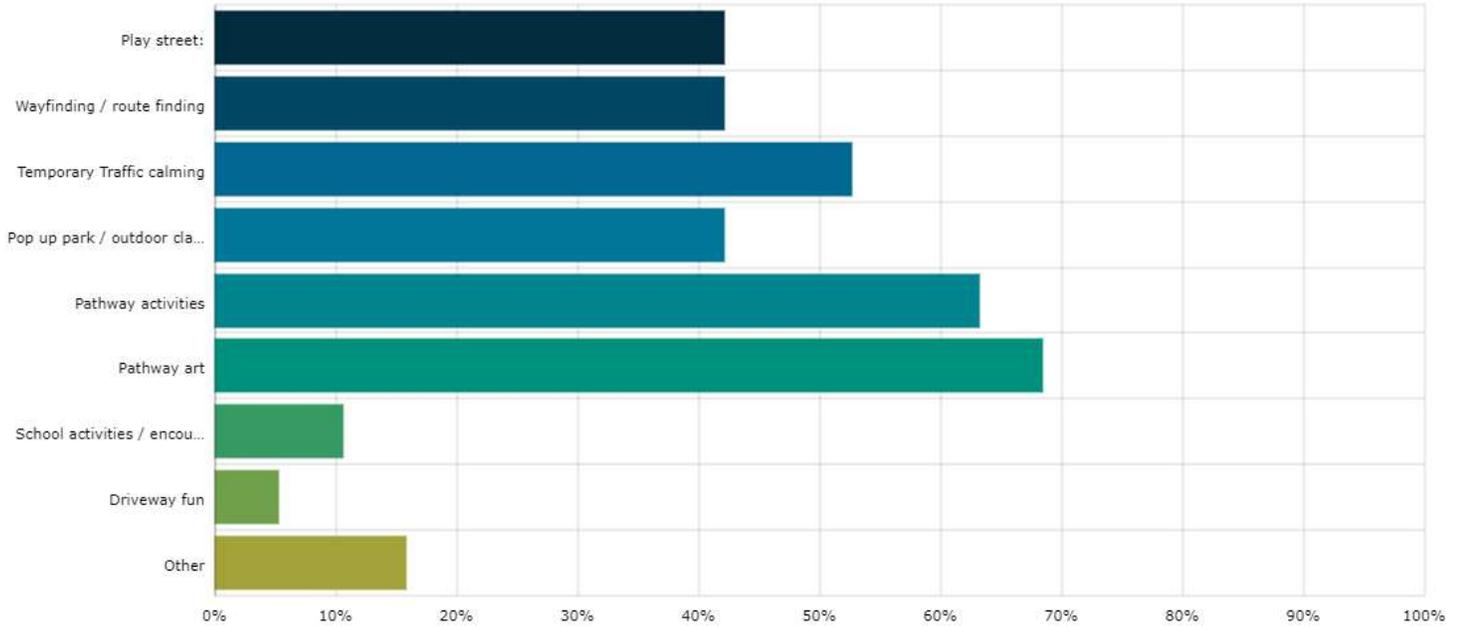
For this question, the activations identified in order from greatest to least include:

- Pathway art
- Pathway activities
- Temporary traffic calming
- Play street // Wayfinding / route finding // Pop-up park & outdoor classroom [these were all the same]
- School activities/ encouragement
- Driveway fun
- Other



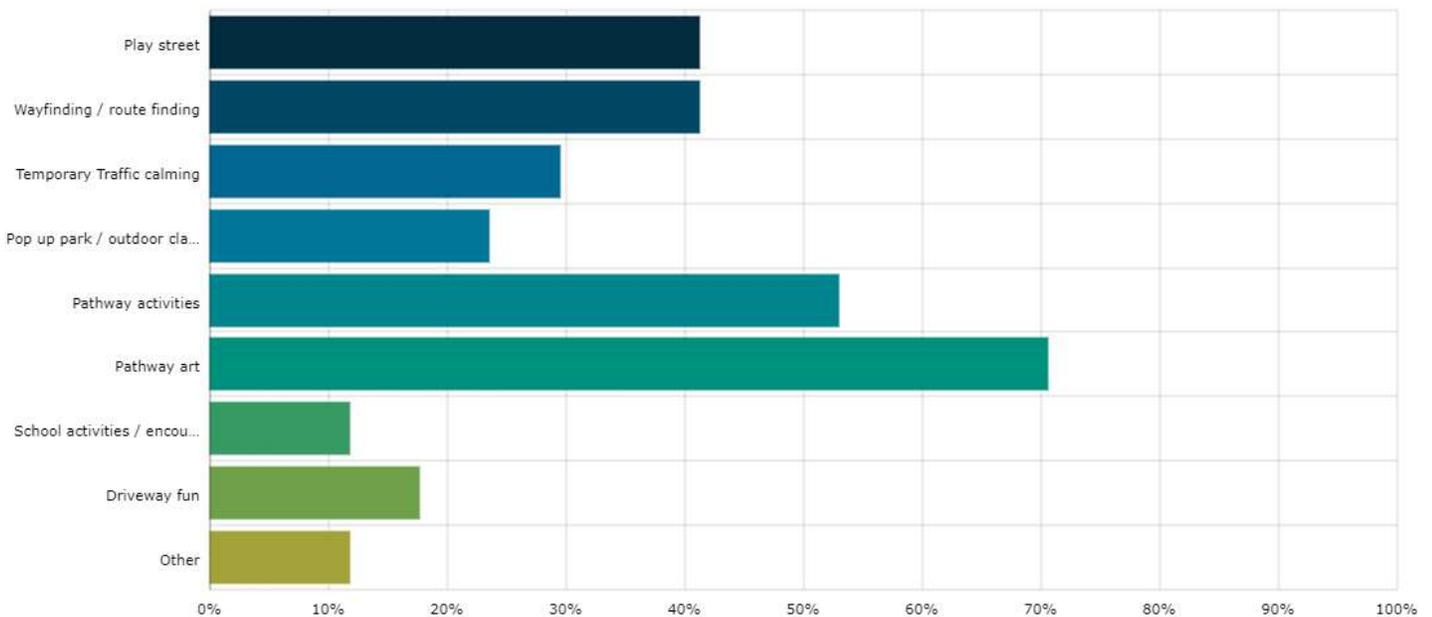
# Neighbourhood Streets – Panorama Hills

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What We Heard – August 2021



## 4. What were your top three experiences?

Multiple Choice | Skipped: 7 | Answered: 17 (70.8%)



Similar to the previous question, pathway art and pathway activities were ranked the highest.



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

In order from greatest to least, these experiences ranked as the most frequently selected:

- Pathway art
- Pathway activities
- Wayfinding/route finding
- Temporary traffic calming
- Pop up park / outdoor classroom
- Driveway fun
- School activities/encouragement

## 5. Why did you choose these?

Short Text | Skipped: 7 | Answered: 17 (70.8%)

For this question, there were a number of responses, with some sharing that they had positive experiences, valuing family-friendly activities (whether children were in attendance or not), opportunity to connect with others in the community, interactivity, being active and participating in the arts. Others shared that they had negative experiences, did not think the Street Lab was of benefit to the community, or wished that these interventions had never been made available.

The comments below are ‘verbatim’, provided exactly as they were submitted:

- Traffic calming is a must. People still drive 70km an hour in residential areas
- They were the most fun and interactive
- These experiences made it fun
- They were the only ones I attended but traffic calming and pedestrian safety are top priority for me
- We have no kids, but I think it’s good for families to go play around. The pop up park was a pile of milk crates; needs a better effort but it could be cool.
- These are the activities that we spent the most time at or could be items that could make the biggest improvements.
- it is fun walking around with arts and my kid had fun too
- I choose none of these options. They are all a negative experience.
- My kids really enjoyed them.
- Engaging and fun. Enjoyed the “did you know” facts and educational elements along the walk, too.
- I didn't choose any of these because they are garbage. Nothing more than an outlet for you to send college aged art students to express themselves.



# Neighbourhood Streets – Panorama Hills

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What We Heard – August 2021

- It would be nice to see more creativity and culture in panorama Hills. It has a very suburb and cookie cutter vibe and it would be nice to see the area become a little more artsy and trendy.
- I chose none of them. None of these activations improved my experience living in this community. In fact, they are doing the opposite. Streets became more dangerous by closing lanes and putting 2 opposing lanes of traffic on one side of the street.
- Curious with what was happening a block away from my house
- These are the only ones i have seen so far.
- Questionnaire forced to pick 3
- Allows families to explore the community and feel connected

## 6. Whether you attended or not, have you heard any mention of this event from neighbours/friends? Long Text | Skipped: 4 | Answered: 20 (83.3%)

Some people heard about the Street Lab from neighbours and friends, while others had not. Several people added comments to this question. The responses are provided 'verbatim', exactly as they were submitted.

- Nope
- Nope.
- Yes
- No
- I don't have friends around here.
- Yes - a few of our neighbours have talked about this!
- Yes.
- What a waste of resources. We are filled with pathways. Don't need any of this to make people walk. Live here and this has no increased walking. People in his area walk all the time. It's just been disrupted to those who live here.
- yes
- Yes, community members are extremely upset that their beautiful community was turned into an eyesore.
- No
- Yes
- No.
- Yes, I have. They all question the reasoning how someone at the City decided it was a good idea to close roadways and allow playgrounds instead. Putting a playground on a roadway that contains a community mailbox was a horrible decision.



## Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- No
- Yes, and none of it is positive. The traffic cones, with their styrofoam heads and other such decorations make our community look absolutely ridiculous. The so-called traffic calming measures are making the streets MORE dangerous.
- No
- No
- No
- Noticed the street sign but would have been nice if posted with the Community Association Newsletter.

### **7. Did your experiences with the Street Lab inspire you to slow down when you're driving?** Long Text | Skipped: 3 | Answered: 21 (87.5%)

As with the previous questions, there was a range of perspective on whether the various interventions offered during the Street Lab encouraged drivers to slow down on residential streets throughout the community.

The comments below are provided verbatim, exactly as they were submitted.

- Yes
- No the lowered speed limit did.
- I always drive slow. Many don't follow the speed limit. The temp traffic calming increased speeding on the street. Making it more dangerous for pedestrians. Multiple perm measures are needed (speed bumps, roundabouts) on the BV by storm ponds
- I have always gone 40km/h on my street prior to it coming into effect. There were other vehicles who did not follow the speed limit and illegally passed other vehicles that did obey the limit. The temp calming measures made some vehicles speed more.
- Yes but we always drive slowly anyway
- No, I'm bit of a wildcard though.
- Not really - I feel that we already drive quite slowly and cautiously.
- We never drove near it, but would if we did.
- No. We slow down because we live here and it's the law. Not because of this waste of resources and time. Open our streets back up.
- yes
- No, it actually increased driver frustration which makes streets more dangerous.



## Neighbourhood Streets – Panorama Hills

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- I don't speed. But while walking noticed that those that do kept on doing. Usually single drivers in sportier cars, also speeding in parking lots, running stop signs. So for those I don't think they really care about any measures.
- Yes
- Already drive slowly in the neighborhood, so no.
- I only slowed down to avoid hitting the pylons in the middle of the road that had severed heads attached to them. You want us to slow down and control traffic? Put up the 40km signs and take out the dangerous concrete barriers (not safe at all).
- Not particularly I tend to slow down when driving in the neighborhood regardless.
- No.
- No
- I didnt drive by any, but appreciated others slowing down when I was walking by
- Yes
- Yes. The pylons used offer more precaution to drivers on the main crosswalks. Especially with the ones that don't have painted crosswalk or lights for crossing. Ie) Intersection of Pantella Blvd and Crescent.

### 8. Who do you think is left out when communities are not walkable?

Long Text | Skipped: 7 | Answered: 17 (70.8%)

- The feeling of being safe in your own community
- People who cannot walk.
- safety
- The physically challenged.
- Everyone trying to be healthy outdoors but especially walkers, runners, people with children or pets - and the elderly
- That's a weird, loaded question.
- Exercise, the chance to have greener forms of transportation.
- Kids, teens, seniors, people with disabilities.
- It's totally walkable to all ages.



## Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- Our community is very walkable. There are many kms of pathways and green spaces. Many of which were not utilized in this project, or they were made very unappealing.
- Elderly, children /families, special needs/disabled
- Elderly, those with disabilities, and anyone with family members who can't walk the community easily since they can't enjoy it with their families / walking makes it an exclusive activity
- People with strollers, in wheelchairs, with limited mobility.
- This community is walkable. There is a vast bike/walking path throughout. Leave roadways alone.
- Everybody. On a side note, From where my house is located my family finds it impossible to bike ride or scooter as there is hills in every direction. It's fun to go down the hill but terrible going back up.
- This community IS walkable. There are many kms of SAFE walking paths and green/play spaces.
- Seniors, young children and pets

### 9. Was the walking & wheeling loop easy to find and follow? How could it be improved?

Long Text | Skipped: 5 | Answered: 19 (79.2%)

- Yes.
- It already was easy.
- yes
- It was easily identifiable.
- Pretty bad, luckily I know the neighborhood. There were a few gaps where I had no idea where to go next, since there wasn't markers on the light posts.
- Yes - easy to find and follow. It crossed some busy alleys and parking lot entrances, which was tricky for us with young children.
- For the most part. We didn't finish the entire loop due to time (spent so much time on some of the activities ran out of time to finish loop).
- Stop with this nonsense
- yes



# Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- Yes. It could be improved by removing all of it. It makes our community look trashy. In fact, many of the so-called “decorations” ended up in the streets and/or all over the neighborhood.
- Easy to find /follow, but on 2 of the busiest roads which makes it less enjoyable due to traffic. We tend to only walk the ponds for this reason and are only on the main road to get to the first pond.
- Parts were easy to find. Areas w less items or engagement were less easy to identify
- No. Not well marked at all. Signage was poor. The "starting point" was a tiny sign with no useful information. The bigger signs in the park should've been the start. There were a few places where the pathway markers just stopped.
- Not hard to find due to the garish pylons , severed heads, sidewalk graffiti, broken hockey sticks and silly string. It could be improved by removing all of it immediately.
- It was easy to find and follow. I was pushing a stroller and found the final part of the path to be quite challenging. That was the portion from the pond up Panatella Boulevard to the school. The gradient was a quite intensive to climb.
- Yes. It can be improved by removing it.
- Not aware of It yet
- The markings were actually confusing as to what side of the road you were supposed to be on. Areas didn't link up well at all. Looked like pop up spots randomly and areas on walk with no signage.
- App with a map would be fun to incorporate.

## 10a. Give greater freedom to kids and other residents to travel independently?

Multiple Choice | Skipped: 3 | Answered: 21 (87.5%)



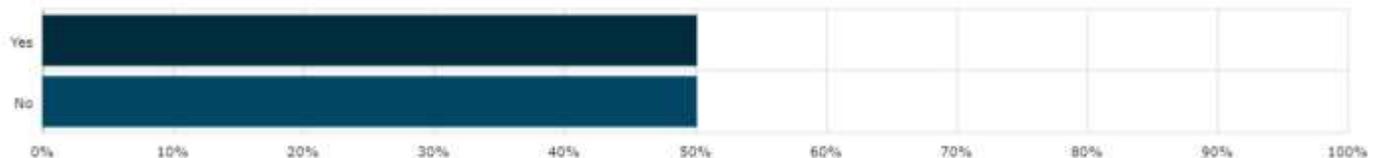


# Neighbourhood Streets – Panorama Hills

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What We Heard – August 2021

**10b. As a result of this Street Lab, are you more likely to choose to walk or wheel in your neighbourhood?** Multiple Choice | Skipped: 4 | Answered: 20 (83.3%)



**10c. To what destinations?**

Long Text | Skipped: 11 | Answered: 13 (54.2%)

- The pond
- To nearby playgrounds, paths and shopping.
- Question A is a bad question. How could this allow people to travel independently? Did you give escorts? Anywho, I walk this route daily, so I wouldn't change my mind
- To the grocery store, coffee shop, playgrounds...
- We are pretty mobile in the community already but the lab allowed us to find a path we have never taken before since it is out of our normal area.
- Wherever the path leads
- Already walk the neighborhood a lot. The street lab added nothing to the experience. I think it was a cool idea, but was very poorly executed.
- Stop with wasting resources.
- We will still walk, to grocery store, the parks by our house and the ponds, but zero desire to walk on the busiest roads.
- It makes me less likely to walk or wheel actually. I'm a regular user of the bike pathway system, but am hesitant now because of the glorified "art" projects. You are single handedly driving our property values down with this stupid experiment.
- Play areas for kids to wind down and explore.

**10d.**

**d. Help you think about how you can use this space in different ways? If so, how?**

Long Text | Skipped: 8 | Answered: 16 (66.7%)

- Nope
- n/a
- No
- I liked the art, the activities for kids, and the concept but the execution was poorly done.



## Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- Yes - it showed me that community art is a neat idea for everyone to enjoy.
- Sort of. I work for the city near these types of ideas, so have seen them on paper before. Nice to see them in action.
- No
- No. The spaces are well utilized as they are. We don't need road lanes closed and/or blocked, with orange pilons covered with plastic pompoms/spray painted styrofoam heads in order to increase utilization of the pathways/green spaces.
- No
- Yes, there's a lot of open space that can be utilized as parks or dog parks
- It made me think that roadways should be left as roadways. Bike/walking paths should be left as bike/walking paths and playground areas be left as playground areas. Broken hockey sticks and silly string doesn't make me want to sit at a bench. Burn it
- No
- No.
  
- The colourful decorated park benches, many placards, and pathway paintings seemed excessive. Most people want to be more in touch with nature at the park, and to get away from man-made things we see at home and on the computer screen.
- Tennis courts. Dog parks. Ice rinks (to discourage skating on storm water lakes.
- Would be nice to have a designated pet area, which was missed. Would be nice to include pets in the community amenities.

### **e. Do these experiences make you think of other ideas to make your community better? If so, what are they?**

Long Text | Skipped: 8 | Answered: 16 (66.7%)

- More public art would be nice, if better executed. However, installations that just end up littered in nature are not helpful.
- Panatella Blvd should ALL be 40 km, not only near the school. Traffic humps and/or interlocking bricks to slow traffic down further - and police ticketing. Temporary monitors showing speed and telling people to slow down. More crosswalks please!
- Yeah, there's a bunch of trash left over from the cheap decorations and the paint tubes left over. So, more trash cans?
- My community will be better once you remove your garbage and stop trying to spin the idea that people are asking for this crap. 91% of people you surveyed said they were comfortable driving in this community, yet you chose to disregard with barriers.



## Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation

What We Heard – August 2021

- Pedestrian safety is desperately required. Too many cars speed down the BV. I, along with several neighbours would like to see traffic calming measures installed. Roundabouts on Panatella BV north of the storm ponds would be really effective.
- It would be amazing if there was more playful infrastructure for youth in the community. Examples include ice rink, skate park, huge innovative playground at epicenter of community with rubber ground, the gravel at the parks is not great.
- Yes. Stop lines at stop signs to help remind ppl where to stop and to actually stop, bolder crosswalks in certain places with proper signage and parking enforcement. Yellow center lines&parking lanes on panatella blvd, 3/4 way stops by all schools
- No
- Definitely more traffic calming is required on the main boulevard. A variety of speed bumps, curb extensions, raised crosswalks, traffic circles, and roundabouts would help. I think roundabouts at two intersections along the boulevard is necessary.
- No.
- Yes. Get rid of the junk you put out. The benches are now covered in silly string, cut up hockey sticks, plastic pompoms and crates covered in iridescent netting. It looks terrible and is not inviting to sit on.
- Need for more safety measures for pedestrians
- Yes. Start a kindness rock project. Ping pong table. Pathway chalk. Way finding routes.
- Yes. It enhances social connectivity and celebrates the diverse community.
- Community art display project/competition during the Spring or Summer. A community walk/bike/run/scooter day where everyone is encouraged to get involved.
- Off leash dog park. More artwork, more greenery/foliage

### 8) Is there something you saw today that you would like to see made permanent?

Long Text | Skipped: 5 | Answered: 19 (79.2%)

- I enjoy the art and painting in the area
- Pathway art would be nice if it was better executed. Looked like bad graffiti tags. Hire someone who knows how to use spraypaint to make actual art.
- The traffic calming needs to be made permanent ASAP.
- No thanks
- More public art! Love that. Put in the money for artists.
- Nothing whatsoever should be made permanent. Get rid of it. Never come back. That would make me happy. Clear my roads of snow in the winter. Those wingnuts that want a carnival type community can move out of Panorama Hills. Absolutely brutal decision
- traffic calming measures.
- It would be great to see more art around the trails as both permanent installation and or street art. Not sure if the milk crates were just a place holder and we had to use our imagination but felt like more effort could have gone into that aspect.



# Neighbourhood Streets – Panorama Hills

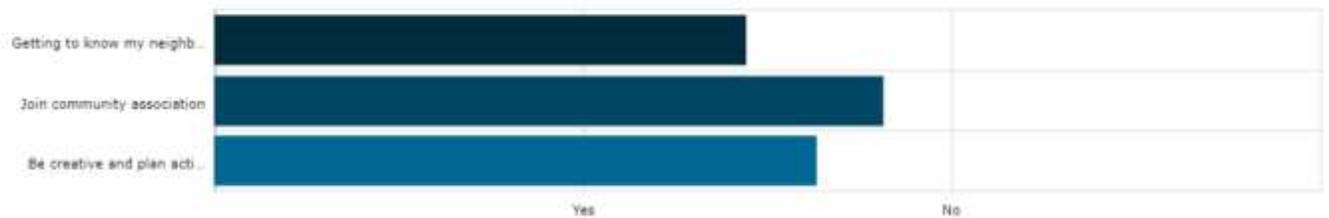
Phase 3: Evaluation

What We Heard – August 2021

- Interested in park improvement across from captain Nicola Goddard, traffic calming measures. The Other Place stuff with meat but if left long-term it just looks junky and takes away from the beauty of the neighbourhood
- No
- Absolutely not.
- Absolutely NOT.
- Traffic calming measures
- Pop up parks. Traffic calming%
- The one cross does need traffic calming between the two lakes across Panatella Blvd.
- None please.
- Play stations and solar lighting along the pathway with art by pond.
- We loved the spray painted sidewalk art!
- Sidewalk art, traffic calming

## 9) Would you like to get more involved in the community?

Matrix | Skipped: 6 | Answered: 18 (75%)



## Other – please explain

Long Text | Skipped: 16 | Answered: 8 (33.3%)

- community/traffic safety
- A lot of these questions are weird.
- My no's are actually maybes
- Plan a pet designated area
- Stop watering resources.
- I know my neighbours and we have a community centre through which people can connect with others.
- None of this makes me want to join my community association. We all want to work, and commute to and from our homes in a safe way without the concrete traffic barriers (which actually make driving more hazardous) and severed head pylons.



## Neighbourhood Streets – Panorama Hills

Phase 3: Evaluation  
What We Heard – August 2021

### 10) Do you have anything else you'd like to share with us?

Long Text | Skipped: 11 | Answered: 13 (54.2%)

- Please don't bring garbage in to float all over the place again.
- I really hope that a roundabout can be installed on the BV
- There are a lot of young children in the area. As mentioned above permanent traffic calming measures are required on Panatella BV NW @ Panatella GD NW/Panatella CR NW to keep the children and others safe.
- You left a bunch of garbage all around, so that made the experience worse. I love the idea and intent, but the execution fell flat. Maybe hire a graffiti artist instead of stenciling circles?
- Stop wasting resources
- Please do not do such a project in my neighborhood again. You actually made roadways MORE dangerous. You also closed a street which people use to access their homes and forced 2 opposing lanes of traffic onto one (very narrow) side making it much MORE DIFFICULT to see pedestrians.
- Just that it feels like certain cultural groups stick together /keep to themselves, makes it hard to get to know neighbours. Many friends /acquaintances have left panorama for this reason. Projects like this might help but chances are they may not
- Lots of families in this community have dogs and an off leash dog park would be fantastic to have so we don't have to leave the community to go to them
- I would like to see the area cleaned up. Two different areas just ended up full of litter - one park full of paint tubes in the grass and the pond with plastic flowers all over. It's windy. Things need to be better secured or supervised. You're just adding litter to the community. Not ok.
- The person(s) that made these decisions should be fired immediately and this make-work experiment never repeated. Remove your garbage and leave us alone. Give me back my driving lanes and non-graffiti'd walking paths. Take your broken hockey sticks and silly string with you and get lost.
- I appreciated the opportunity to go out and be active, however the route did not feel that fun. There are many amazing trails in the community with water and greenspaces, it would've been really nice to utilize more than just a small section of that pathway on the route and not look @ so many houses
- Yes. Turning a street (with access to mailboxes) into a play zone, then rerouting traffic into very narrow 2-way lanes is a TERRIBLE idea. There is ample green space and a MUCH SAFER walking/bike path literally right behind that area. There was no logical reason to put that in that location.

- This was a really great community project and initiative. Drives young families to be outside and get out to explore.

## Next Steps

Based on the experiences of the Street Lab, along with technical analysis, prioritization and available resources, decisions will be made in late 2021 on what changes may be made permanent in 2022 and beyond.



Image 8: Students from Captain Nicola Goddard School participate in Street Lab activities while drawing with chalk on the pathway.