



Glossary

Administrative leadership	City leadership roles from the Manager level up including Managers, Directors, General Managers, and the Executive Leadership Team.
Advocacy	The act or process of supporting a cause or proposal (taken from Advocacy Definition & Meaning - Merriam-Webster)
Calgary Equity Index	The Calgary Equity Index (CEI) is a tool to help residents, planners, researchers, and decision-makers identify disparities or equity concerns across Calgary. More information can be found on the City of Calgary web site at https://www.calgary.ca/research/calgary-equity-index.html .
Civic Partner Annual Report	This annual report to a Committee of Council (currently the Community Development Committee) is the accountability report for Civic Partners that receive operating grants from the City. The report is available on www.calgary.ca as part of the public record.
Civic Partner Audit Report	This annual report to Audit Committee by Administration is part of the accountability measures in place for all Civic Partners (those with and without operating grants). The report presents the results of an annual financial review that evaluates The City's exposure to third party risk based on Civic Partners' 2023 audited financial statements and provides an overview of Civic Partner governance and risk management practices. The report is available on www.calgary.ca as part of the public record, although a number of attachments are confidential.
City collection or asset	City ownership of a collection or asset managed or operated by a Civic Partner is defined in each Civic Partner's agreements. Collections are a group of artifacts that a museum looks after. They are protected under guidelines from the Alberta Museum Association.
Civic Partner	"Civic Partner" is a term defined in The City's <i>Investing in Partnership Policy</i> (CP2017-01). While there are a range of characteristics that define a Civic Partner, in the context of the Operating Grant Program, it includes organizations where The City provides at least \$500,000 in annual operating grant funding. The definition also includes organizations that deliver a Council approval mandate or strategy, for example, a wholly-owned subsidiary of The City of Calgary. The full definition of all partner categories is available in Schedule 3 of the Policy.
Climate resilience	A definition and information can be found on this Council Foundation from City web site at https://www.calgary.ca/council/resilient-calgary.html
Consensus	General agreement (taken from Consensus Definition & Meaning - Merriam-Webster)

Consensus Decision-Making Model	The City's consensus decision-making model provides an approach to making group decisions. The model will support the Committee's process to come to consensus on funding recommendations.
Core operating expenses	Essential operating costs, also commonly referred to in the nonprofit sector as core operating costs, are an organization's basic infrastructure costs that are not covered through direct program or service funding that may include costs related to staffing, financial management, governance, research and evaluation, communications, revenue generation, technology, and office space and supplies. Examples include computers insurance, rental spaces, and communication.
Education	The knowledge and development resulting from the process of being educated (Education Definition & Meaning - Merriam-Webster)
Equity	The City of Calgary strives to provide equitable services. This includes removing barriers to access and inclusion. Equity means conditions are adjusted to meet people's diverse needs, strengths, and social realities.
Economic resilience	A definition and information can be found on this Council Foundation from the City of Calgary web site at https://www.calgary.ca/council/resilient-calgary.html
Financial Risk Rating	The annual financial review process evaluates The City's exposure to risk related to Civic Partners, assesses Civic Partners' overall financial health and provides an opportunity to work with Partners to understand how they are managing risks that impact their financial health. The review process uses a tool with clearly established criteria and ratios to evaluate operating cash on hand, working capital/cash expenses, deficit level and reserves. Based on established criteria, each Civic Partner is assigned a rating of either low, elevated or high risk.
Good standing	Being "in good standing" with The City refers to a Partner following the terms of their agreement and providing all the required items (this may be strategies, plans, reports, financials, and other information). It also includes having paid any amounts owed to The City for services or taxes, and no breaches or defaults.
Investing in Partnership Policy (CP2017-01)	The City of Calgary's Investing in Partnerships Policy (CP2017-01) can be found on the City of Calgary web site at https://www.calgary.ca/content/dam/www/ca/city-clerks/documents/council-policy-library/cp2017-01-investing-in-partnerships-policy.pdf .
Legal structure	The City's Civic Partners are established as legal entities through a range of legal structures. Some are related authorities of The City, including wholly-owned subsidiaries and entities created through provincial legislation with The City as the sole member. Others are independent organizations established under a variety of legislation including the <i>Societies Act</i> (Alberta), the <i>Companies Act</i> (Alberta), <i>Canada Not-for-profit Corporations Act</i> (Canada), or other legislation.

Legislated body	Legislated bodies are controlled entities of The City established through provincial legislation where The City has a defined governance role and responsibilities, including appointing all board members and approving budgets annually. A definition can also be found here in this report Annual reports (calgary.ca) which is edited annually to ensure accuracy.
Lobbying	To attempt to influence or sway someone, such as a public official toward a desired action (taken from Lobbying Definition & Meaning - Merriam-Webster)
Multi-year funding	Currently, funding under this program will continue to align with The City's Service Plans and Budgets process which currently establishes a four-year budget for Council approval (The Multi-Year Business Planning and Budgeting Policy CFO004)
Multi-Year Business Planning and Budgeting Policy CFO004	The City of Calgary's Multi-Year Business Planning and Budgeting Policy CFO004 can be found on the City of Calgary web site at https://www.calgary.ca/content/dam/www/ca/city-clerks/documents/council-policy-library/cfo004-multi-year-business-planning-and-budgeting-policy.pdf .
New investments	Anything beyond current service delivery including what is delivered and the level of service delivery.
Programs and services	Programs and services are deliverables that can be scaled to meet needs and started and ended. A variety of offerings provided to individuals or groups to meet specific needs or achieve certain goals.
Programs and services funding	Funding that covers the core operating costs associated with delivering a program, service, or project (taken from Imagine Canada).
Qualitative measures	Qualitative measures are those measures that can best be described as "types" (e.g. what type) and may be represented by a name, symbol, or a number core.
Quantitative measures	Quantitative measures are those measures that can best be described as values or counts that are expressed as numbers (e.g. how much or how often).
Quality of life	The World Health Organization (WHO) defines quality of life as: an individual's perception of their position in life in the context of the culture and value systems in which they live and in relation to their goals, expectations, standards and concerns. (https://www.who.int/toolkits/whoqol)
Related authority	This includes City of Calgary wholly-owned subsidiaries and legislated bodies.



Social resilience	A definition and information can be found on this Council Foundation from City web site at https://www.calgary.ca/council/resilient-calgary.html
Wholly owned subsidiary	Controlled entities of The City as the sole shareholder created by The City through the Alberta Business Corporation Act to deliver a Council-approved mandate.