

# Calgary



## This is my neighbourhood – Queensland

Over the last year, residents of Queensland identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Queensland's community vision: *The heart of a thriving community that fosters a sense of belonging.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Queensland:

Improvement Project	Project Details	Impact to Neighbourhood	Target Completion Date
<a href="#"><u>Community Cleanup Enhancement</u></a>	Organized events designed to help save residents a trip to the landfill for items that do not fit in their waste and recycling carts.	Providing an opportunity for residents to improve their personal and community spaces.	Complete
Community Play Day	A free family event featuring a variety of fun and interactive activities.	Provides an opportunity for people in the community to connect, play and develop friendships.	Complete
Garbage Bins in Public Parks	The City will work with the community to identify where garbage bins will be placed at local parks.	Encourages litter reduction and improves the aesthetics of the neighbourhood's parks and green spaces.	Complete
<a href="#"><u>Lawn Chair Theatre</u></a>	A free family event featuring great snacks	Adds to the vibrancy of the	Complete

	and live entertainment.	neighbourhood and contributes to a friendly neighbourhood.	
Older Adult Programming (Yoga)	The City will work with the community and provide a weekly opportunity for adults to gather and connect.	Increasing recreation programming in the neighbourhood by offering opportunities for older adults to connect.	Complete
Park Benches	The City will work with the community to identify where additional park benches will be placed.	Building neighbourhood gathering places for residents to connect.	Complete
<a href="#"><u>Park n' Play and Stay n' Play</u></a>	A free one-week summer recreation program for children.	Provides an opportunity for children and their families to come together while encouraging recreation and play.	Complete
Pickle Ball	The City will work with the community to adapt courts and provide residents with the opportunity to learn this sport.	Giving residents an opportunity to connect and play with their neighbours.	Complete
Playground Upgrades	The City will work with the community to devise a plan to help fix playgrounds in need of improvements.	Engaging residents and the community associations to work together to develop gathering and play spaces that meet the needs of the neighbourhood.	2017
<a href="#"><u>Snow and Ice Control Education</u></a>	The City will provide tips and information on the importance of keeping sidewalks clear of snow and ice in the winter.	Contributing to a safe and friendly neighbourhood by increasing a sense of belonging and safety in public places.	Forthcoming 2017

Spruce Trees at the Community Association	The City will work with the community to improve safety and visibility outside the Queensland Community Association by trimming the nearby spruce trees.	Assessing the space to make it safer and a more attractive gathering place for the community.	Complete
Tree Planting Along Bow Bottom and Canyon Meadows Drive	Additional trees will be added at this site as part of The City's <a href="#">ReTree Community Program</a> .	Increasing the urban forest tree canopy will contribute to the sense of place and neighbourhood pride.	Complete
Youth Programming	A weekly recreation program designed to promote physical activity.	Increasing the amount of local recreation programming in the community while offering an opportunity for youth to gather and connect with their neighbours.	Complete

#### Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Queensland in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

#### Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered - or in the process of being developed by The City:

Requested Projects	Project Details
After School Programming	A <a href="#">Calgary AfterSchool</a> program is currently running at the Queensland Community Association from September 2015 to May 2016. To learn more about this program call <a href="#">311</a> .
Bus Services	Four times a year, <a href="#">Calgary Transit</a> looks at their bus routes and schedules in order to identify ways to improve service. View the most recent <a href="#">Spring Service Changes</a> .

Bylaw Presence	<p>The City of Calgary employs enforcement officers and peace officers whose primary responsibility is to ensure that Calgary is a place where pets, their owners and their neighbours can live together in harmony.</p> <p>They enforce a variety of bylaws including the <a href="#">Responsible Pet Ownership Bylaw</a> &amp; <a href="#">Community Standards Bylaw</a>. The do this by partnering with Citizens and communities to resolve issues through education and enforcement, investigating <a href="#">complaints</a> and reunite lost pets with their owners.</p>
Cycling Strategy	<p>In the <a href="#">Calgary Transportation Plan</a> there is an increased focus on providing transportation choices. The City's <a href="#">Cycling Strategy</a>, which focuses on making Calgary a bicycle-friendly city for all to enjoy, was approved in 2011.</p>
Energy Efficient LED Lighting	<p>Streetlights in Queensland are scheduled to be converted to <a href="#">Energy Efficient LED Lighting</a> in 2016.</p>
Graffiti	<p>The City encourages everyone to help keep our communities safe and clean by recording, reporting and <a href="#">removing graffiti</a>. If you see graffiti in progress, call <a href="#">911</a>. Existing graffiti can be reported through <a href="#">311</a>.</p>
Gravel Lane Repair	<p>The <a href="#">Gravel Lane Repair</a> program takes place annually from mid-June to mid October.</p> <p>Every lane is inspected but only those requiring maintenance will be graded and repaired. To report a concern or issue such as drainage, excavation, gravel concerns and muddy/dusty lanes, please click <a href="#">here</a> or contact <a href="#">311</a>.</p>
Off-Leash Areas	<p>Calgary has 150 public <a href="#">off-leash areas</a>, including three in Queensland.</p> <p>The City of Calgary is constantly working to increase and improve off-leash areas in parks for citizens and their dogs to play.</p> <p><a href="#">The Off-Leash Area Management Plan</a> was developed to provide consistent, city-wide guidelines for off-leash areas. Before additional areas and site changes can be implemented, public consultation needs to occur.</p>
Police Services	<p><a href="#">Calgary Police Service</a> is committed to reducing crime in the community by working with community partners. Click <a href="#">here</a> to learn more about current projects in your neighbourhood.</p>
Pothole Repairs	<p><a href="#">Repairing potholes</a> is a major part of The City's continual road maintenance. Repairs usually begin in April and continue throughout the summer months. These are scheduled by severity, with the most severe being repaired</p>

	first. You can help by reporting a pothole by using <a href="#">311</a> or submitting an <a href="#">eServices request</a> .
ReTree Community Program	Queensland will take part in the <a href="#">ReTree Community Program</a> in 2016.
Residential Speeding	<a href="#">Speed Limit Observations Warning System (SLOWS)</a> trailers are available to be requested for areas where speeding is a concern.
Sidewalk Repairs	From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work, or to report a damaged sidewalk, visit <a href="#">Calgary.ca/concrete</a> .
Speeding Concerns	The <a href="#">Calgary Police Service</a> requests your assistance in identifying speeding concerns in the community.  Complete a <a href="#">traffic service request</a> to report speeding and specific locations of concern. All such requests will be provided to the local officers to manage.
Street Signs	New street signs were installed in 2015 for street parking, transit stops and bike routes.

### Community Champion Opportunities

The following programs, services and/or small scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the opportunities listed below, please contact your local neighbourhood partnership coordinator – Lisa Pichurski at [lisa.pichurski@calgary.ca](mailto:lisa.pichurski@calgary.ca).

Requested Projects	Project Details
Community Building Enhancements	The <a href="#">Queensland Community Association's</a> volunteers work to maintain the community association building and provide local programs and services as part of their agreement to occupy the building.  Various grants are available to support and need such dedicated volunteers to support with their time and skills, such as the Capital Conservation Grant from The City of Calgary.

Community Cleanup	The <a href="#">Queensland Community Association</a> has booked its annual <a href="#">Community Cleanup</a> for September 19, 2016.
Community Events and Programming	The <a href="#">Queensland Community Association</a> hosts several community events and programming throughout the year.
Community Mural	The <a href="#">Queensland Community Association</a> and <a href="#">Studio C</a> are working together to create a community mural during the summer of 2016.
Community Sign	The <a href="#">Queensland Community Association</a> , in partnership with The City of Calgary renovated the community entrance sign located at Queensland Dr. and Canyon Meadows Dr. in 2014.
Community Sounding Board	<p>A Community Champion is required to lead this infrastructure project and support its long-term care and maintenance.</p> <p>A community sounding board is intended to engage residents and support regular communication in the community. The board would support residents in sharing and receiving information in a different format.</p>
Outdoor Rink Improvements	This project was completed in 2015 as part of the Calgary Flames Foundation grant.

#### Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Requested Projects	Project Details
Library	The <a href="#">Calgary Public Library Book Truck</a> is available to be booked! The truck helps support communities that do not yet have a community library.
Recreation Facilities	The regional recreational facilities serving Queensland include the <a href="#">Trico Centre for Family Wellness</a> and the soon to be opened <a href="#">Remington YMCA</a> , located in Quarry Park.
Residential Parking	The Residential Parking Program is administered by the Calgary Parking Authority. This program supports neighbourhoods located in high-demand areas by restricting parking access to only those who reside there.

	<p>Information about the program can be found on the Calgary Parking Authority's website: <a href="http://www.calgaryparking.com/parkingpermits">www.calgaryparking.com/parkingpermits</a></p> <p>If you believe someone is misusing a residential permit or a visitor's permit please contact the Calgary Parking Authority's Customer Solutions Centre at 403-537-7100, Option 2, to report.</p> <p>If you would like a have your street designated as a RPP zone you must have 80 per cent of your neighbours in agreement. To obtain a petition or find out more please contact 311. Alternatively, please contact the <a href="#">Queensland Community Association</a>.</p>
Sport Programming	<p>There are many different organizations supporting sport at all levels throughout Calgary. To learn more, we encourage you to connect with <a href="#">Sport Calgary</a>, a volunteer non-profit society who represents and advocates for amateur sport in Calgary.</p> <p>They host sport discovery sessions, such as <a href="#">All Sport One Day</a> on June 18.</p>

#### **Status of Other Requested Improvement Projects**

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

<b>Requested Projects</b>	<b>Project Details</b>
Crosswalks	A total of three local <a href="#">crosswalk</a> locations were tested by The City in 2015. The <a href="#">test results</a> showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.
Residential Speed Limits	Residential speed limits in Calgary are 50 km/hr unless otherwise posted. At this time, The City is not proceeding with implementation of blanket speed reductions on residential roadways. This includes pilot projects on a community specific basis.