



## This is my neighbourhood – Tuscany

Over the last year, residents of Tuscany identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Tuscany's community vision: *A safe, healthy, enjoyable community.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Tuscany:

Improvement Project	Project Details	Impact to Neighbourhood	Target Completion Date
Community Play Day	A free family event featuring a variety of fun and interactive activities.	Provides an opportunity for people in the community to connect, play and develop friendships.	Complete
Environmental Programming in <a href="#">12 Mile Coulee</a>	The City will work with residents to deliver environmental programming targeted at youth.	Residents will have the knowledge and skills to care for their local environment.	Forthcoming Winter 2017
<a href="#">Litter Education Campaign</a>	The City will provide residents with tips and advice on how to reduce littering within the neighbourhood.	Contributing to a safe and friendly neighbourhood by providing education on how to improving local gathering places.	Complete
<a href="#">Park n' Play and Stay n' Play</a>	A free one-week summer recreation program for children.	Provides an opportunity for children and their families to come together	Complete

		while encouraging recreation and play.	
Youth Programming	The City will work with all community stakeholders to develop recreational and environmental programming and education.	Increasing the amount of local recreation programming in the community while offering an opportunity for youth to gather and connect with their neighbours.	Forthcoming Spring 2017

### Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Tuscany in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

### Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered by The City:

Requested Project	Project Details
Closer Emergency Response Facility	Construction on the new <a href="#">Tuscany Fire Station</a> is expected to start in the summer of 2016.
Crosswalk Visibility	As part of a pilot program, The City installed reflective material on crosswalk signs throughout the neighbourhood in 2015.
Graffiti	The City encourages everyone to help keep our communities safe and clean by recording, reporting and <a href="#">removing graffiti</a> . If you see graffiti in progress, call <a href="#">911</a> . Existing graffiti can be reported through <a href="#">311</a> .
Parks, Pathways and Greenspace Maintenance	The City has an <a href="#">annual plan</a> that outlines <a href="#">pathway</a> improvements. The City also has a maintenance agreement with the <a href="#">Tuscany Residents Association</a> .

Pathways	The City has an <a href="#">annual plan</a> that outlines <a href="#">pathway</a> improvements scheduled for 2016.
Public Art	<a href="#">Tuscany's LRT Community Cultural Development Public Art Project</a> launches in 2016.
Recreation Facilities	Located at 11300 Rocky Ridge Road N.W., the <a href="#">Rocky Ridge Recreation Facility</a> will provide a blend of leisure, sport, arts, cultural and recreational amenities when opens in 2017.
Residential Parking Permit Program	<p>The <a href="#">Residential Parking Permit Program</a> is aimed to help control the number of non-residential vehicles that are parked within a community. Auburn Bay currently sits within <a href="#">Parking Zone TUS</a>.</p> <p>To request signs, or to make changes to existing signs, a <a href="#">Residential Parking Zone Petition</a> is required with a minimum 80 per cent agreement from residents on the block. To learn more, contact <a href="#">311</a>.</p>
Residential Speeding	<a href="#">Speed Limit Observations Warning System (SLOWS)</a> trailers are available to be requested for areas where speeding is a concern.
ReTree Community Program	Tuscany will take part in the 2016 <a href="#">ReTree Community Program</a> .
Speeding Concerns	<p>The <a href="#">Calgary Police Service</a> requests your assistance in identifying speeding concerns in the community.</p> <p>Complete a <a href="#">traffic service request</a> to report speeding and specific locations of concern. All such requests will be provided to the local officers to manage.</p>
Sport Fields	<a href="#">Sport fields</a> are highly valued assets in the city. An initial <a href="#">Sport Field Strategy</a> review was undertaken in 2015 with the goal of developing recommendations in 2016.
Spring Street Cleaning	<a href="#">Spring street cleaning</a> is an annual City program that begins in April and runs until the end of June.
Traffic Calming	<p>The process for traffic management measures such as speed bumps, speed tables, curb extensions, raised medians and traffic circles are outlined in The City's <a href="#">Traffic Calming Policy</a>. Tuscany had curb extensions installed at Tuscany Hill in 2015.</p> <p>Please note that this process takes a significant amount of time and requires specific information regarding the</p>

	<p>concerns at the location.</p> <p>Due to the lack of information at this time, we are unable to move forward with any concerns shared during engagement. We encourage residents to review The City's <a href="#">traffic calming measures</a> or contact <a href="#">311</a> to submit a request for consideration.</p>
Transit Safety and Security	<a href="#">Calgary Transit</a> monitors <a href="#">safety</a> through an extensive network of security features, including uniformed peace officers, cameras located at stations, buses, C-Trains that are monitored and help buttons/help phones.
Wheelchair Ramp Additions and Improvements	The City of Calgary endeavours to construct ramps for the use of the public at intersections and crosswalks. Residents can submit a <a href="#">request for a ramp</a> at a corner or at a marked crosswalk. They can also contact <a href="#">311</a> .

### Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the projects listed below, please contact your neighbourhood partnership coordinator – Heather Gibbons at [heather.gibbons@calgary.ca](mailto:heather.gibbons@calgary.ca).

Requested Project	Project Details
Community Cleanup	The <a href="#">Tuscany Community Association</a> has booked its annual <a href="#">Community Cleanup</a> for May 21, 2016.
Community Garden	The <a href="#">Tuscany Community Association</a> currently has a <a href="#">community garden</a> which they have been operating since 2011.
Community Gatherings and Events	The <a href="#">Tuscany Community Association</a> and the <a href="#">Tuscany Residents Association</a> host a variety of community events throughout the year.

### Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood. For each request, we have provided a contact should you wish to discuss these opportunities.

Requested Project	Project Details
Child Care	<p>There are many different options available for child care. One place to learn more is through <a href="#">Alberta Human Services</a> who regulate child care through the Child Care Licensing Act.</p> <p>You can also call <a href="#">211</a> or visit <a href="#">InformAlberta</a> to find child care services near you.</p>
Retail Stores	<p>The City does not have any policies or procedures in place to formally request - or block - the addition of a specific type of retail store.</p>
Sport Programming	<p>There are many different organizations supporting sport at all levels throughout Calgary. To learn more, we encourage you to connect with <a href="#">Sport Calgary</a>, a volunteer non-profit society who represents and advocates for amateur sport in Calgary.</p> <p>They host sport discovery sessions, such as <a href="#">All Sport One Day</a> on June 18.</p>

### Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Requested Project	Project Details
Bathrooms in Public Parks	<p>Further assessment of this request has determined the project to be larger than the small-scale infrastructure guidelines of the This is my neighbourhood program due to the significant infrastructure, care and maintenance of this amenity.</p>
Benches at LRT Station Between	<p>Calgary Transit explored this request and after assessing the site determined that due to the space</p>

Flights of Stairs	constraints and building code safety requirements, installation of a bench between flights of stairs is not a possibility.
Crosswalks	A total of 17 local <a href="#">crosswalk</a> locations were tested by The City in 2015. The <a href="#">test results</a> showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.
Stairs from Businesses up to Pathways System	<p>Further assessment of this request has determined it to be larger than the small-scale infrastructure guidelines as per the This is my neighbourhood program due to the significant infrastructure, care and maintenance of such an amenity.</p> <p>Such a project would also significantly disturb this designated natural area, as the slope would require significant engineering.</p>
Skate Park	<p>The City developed a <a href="#">Skateboard Amenities Strategy</a> in 2011 that saw three new <a href="#">skate parks</a> open at Chinook Park, Southwood and Huntington Hills in 2016 season. Five additional sites are expected to be ready by 2018.</p> <p>If your neighbourhood is interested in a having a skate park, we encourage you to contact the <a href="#">Tuscany Community Association</a>, the <a href="#">Tuscany Residents Association</a> or your local neighbourhood partnership coordinator – Heather Gibbons at <a href="mailto:heather.gibbons@calgary.ca">heather.gibbons@calgary.ca</a>.</p>
Traffic Signals	A total of 11 local intersections were tested for <a href="#">traffic signal</a> by The City in 2015. The <a href="#">test results</a> showed that the intersections did not meet The City's requirements for traffic signals to be installed.