



## **This is my neighbourhood – Calgary Marlborough**

Over the last year, residents of Calgary Marlborough identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Calgary Marlborough's community vision: *This is my safe, diverse, engaged neighbourhood.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Calgary Marlborough:

<b>Improvement Projects</b>	<b>Project Details</b>	<b>Impact to Neighbourhood</b>	<b>Target Completion Date</b>
Back Lane Campaign	The City will work with the community to provide education on how to keep your back lane entrance safe.	Building awareness and providing education on how to keep back lanes clean and safe.	Forthcoming 2017
Community Banners and Flags	The City will work with residents to create community banners and flags while also developing a long-term maintenance plan to be led by the community.	Engaging residents in building a sense of place and neighbourhood identity through the use of art.	Forthcoming 2017
Cross-Promotion of Community Programming	The City will work with the community to identify ways to promote community programming in Calgary Marlborough and surrounding areas.	Engaging residents through communication helps the community association connect with their residents to deliver programs and services.	Forthcoming 2017

Neighbourhood Communication Plan	The City will work with the community to develop a plan on how to better communicate local programs to all residents.	Engaging residents through communication helps the community association connect with their residents to deliver programs and services.	Forthcoming 2017
Wednesday Night Drop-In	The City will work with the community to provide a weekly recreation program.	Increasing recreation programming in the neighbourhood by offering opportunities to connect with neighbours.	Complete
Wrapped Garbage Bins	The City will work with the community to identify selected garbage bins which will be wrapped with a vinyl art design.	Adding art and celebrating the neighbourhood's heritage to create a sense of place and vibrancy.	Complete

### Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Calgary Marlborough in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

### Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered, or are in the process of being developed, by The City:

Requested Project	Project Details
Bus Services	Four times a year, <a href="#">Calgary Transit</a> looks at their bus routes and schedules in order to identify ways to improve service. View the most recent <a href="#">Spring Service Changes</a> .
Energy Efficient LED Lighting	Streetlights in Calgary Marlborough were converted to <a href="#">Energy Efficient LED Lighting</a> in 2015.
Graffiti	The City encourages everyone to help keep our communities safe and clean by recording, reporting and <a href="#">removing graffiti</a> . If you see graffiti in progress, call <a href="#">911</a> . Existing graffiti can be reported through <a href="#">311</a> .

LRT Safety	Station renovations, including additional CCTV cameras, are planned for 2016-17. Click <a href="#">here</a> for additional safety and security information.
Noise Barrier	A <a href="#">sound wall</a> for 36 St., north of Marbank Dr. N.E. will be constructed once the necessary neighbourhood support and funding has been reached.
Park n' Play/ Stay n' Play	A free one-week <a href="#">summer recreation program</a> for children is scheduled to take place from July 18-22, 2016.
Playground Improvements and Upgrades	The City will meet with residents and the community association to discuss options to <a href="#">repair and/or upgrade the neighbourhood playgrounds</a> . If you have any questions or safety concerns about the playgrounds in your neighbourhood, please contact <a href="#">311</a> .
Pothole Repairs	<a href="#">Repairing potholes</a> is a major part of The City's continual road maintenance. Repairs usually begin in April and continue throughout the summer months. These are scheduled by severity, with the most severe being repaired first. You can help by reporting a pothole by using <a href="#">311</a> or submitting an <a href="#">eServices request</a> .
Recreation Facilities	The regional recreational facilities that serve the community of Calgary Marlborough include the <a href="#">Calgary Marlborough Community Association</a> , the <a href="#">Bob Bahan Aquatic and Fitness Centre</a> , the <a href="#">Ernie Starr Arena</a> , the <a href="#">Forest Lawn Athletic Park</a> and the <a href="#">Village Square Leisure Centre</a> .
Residential Parking	<p>The Residential Parking Program is administered by the Calgary Parking Authority. This program supports neighbourhoods located in high-demand areas by restricting parking access to only those who reside there.</p> <p>Information about the program can be found on the Calgary Parking Authority's website: <a href="http://www.calgaryparking.com/parkingpermits">www.calgaryparking.com/parkingpermits</a></p> <p>If you believe someone is misusing a residential permit or a visitor's permit please contact the Calgary Parking Authority's Customer Solutions Centre at 403-537-7100 option 2 to report.</p> <p>If you would like to have your street designated as a RPP zone you must have 80% of your neighbours in agreement. To obtain a petition or find out more please contact 311. Alternatively, please contact the <a href="#">Calgary Marlborough Community Association</a>.</p>
Residential Parking Permit	The <a href="#">Residential Parking Permit Program</a> is aimed to help control the number of non-residential vehicles that are

Program	<p>parked within a community. Capitol Hill currently sits within <a href="#">Parking Zone MRL</a>.</p> <p>To request signs, or to make changes to existing signs, a <a href="#">Residential Parking Zone Petition</a> is required with a minimum 80 per cent agreement from residents on the block. To learn more, contact <a href="#">311</a>.</p>
ReTree Community Program	Marlborough will be part of the <a href="#">ReTree Community Program</a> in 2016.
Sidewalk Repairs	From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work, or to report a damaged sidewalk, visit <a href="#">Calgary.ca/concrete</a> .
Speeding Concerns	<p>The <a href="#">Calgary Police Service</a> requests your assistance in identifying speeding concerns in the community.</p> <p>Complete a <a href="#">traffic service request</a> to report speeding and specific locations of concern. All such requests will be provided to the local officers to manage.</p>
Sport Fields	<a href="#">Sport fields</a> are highly valued assets in the city. An initial <a href="#">Sport Field Strategy</a> review was undertaken in 2015 with the goal of developing recommendations in 2016.
Spring Street Cleaning	<a href="#">Spring street cleaning</a> is an annual City program that begins in April and runs until the end of June.
Storm Drains	<p>Rain water and melting snow are drawn into catch basins or <a href="#">storm drains</a> located on the edge of the sidewalk and flow into our storm systems. To help keep sidewalks and roads safe, you can help in prevent pooling by clearing away ice, snow and debris, creating a pathway for melting snow to drain.</p> <p>Newer communities have inlet control devices that control water drainage in order to not overflow the system. Do not attempt to remove ice or clean a submerged catch basin. If you have any questions, concerns or if pooling lasts please call <a href="#">311</a>.</p>
Street Signs	New street signs were installed in 2015 for street parking and playgrounds.

### Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the projects listed below, please contact your local neighbourhood partnership coordinator – Katie Thorpe at [Katie.thorpe@calgary.ca](mailto:Katie.thorpe@calgary.ca).

Requested Project	Project Details
Community Cleanup	The <a href="#">Calgary Marlborough Community Association</a> has booked its annual <a href="#">Community Cleanup</a> in for June 11, 2016.
Community Entrance Features	<p>After assessing the request, it was determined that additional information was required and the resources to complete such a project were not within the allowable small-scale infrastructure project parameters outlined in the This is my neighbourhood program.</p> <p>This project is still possible but requires a Community Champion to spearhead community support and develop a plan for the sign's long-term care and maintenance.</p>
Community Gatherings and Events	The <a href="#">Calgary Marlborough Community Association</a> hosts a number of community events throughout the year.

### Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Request Projects	Project Details
Back Alley Lighting	Residents interested in back alley lighting options are asked to contact <a href="#">Enmax</a> for more information.

### Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Requested Projects	Project Details
Catwalk Rehabilitation	<p>After assessing the request, it was determined that additional information was required and the resources to complete such a project were not within the small-scale infrastructure guidelines outlined in the This is my neighbourhood program.</p> <p>Residents are encouraged to report concerns, questions and requests about specific walkways to <a href="#">311</a>.</p>
Community Play Day	<p>Following a review of the request, and in discussions with community stakeholders, it was agreed that Calgary Marlborough has a sufficient amount of community programs being offered within the local area.</p>
Crosswalks	<p>A total of four local <a href="#">crosswalks</a> were tested by The City in 2015. The <a href="#">test results</a> showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.</p>
Residential Speed Limits	<p>Residential speed limits in Calgary are 50 km/hr unless otherwise posted. At this time, The City is not proceeding with implementation of blanket speed reductions on residential roadways. This includes pilot projects on a community specific basis.</p>