



## This is my neighbourhood – North Glenmore Park

Over the last year, residents of North Glenmore Park identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of North Glenmore Park's community vision: *A vibrant, local focused and people friendly place with a strong sense of identity where residents are connected, involved, feel safe and enjoy the best green spaces in the city.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of North Glenmore Park:

Improvement Projects	Project Details	Impact to Neighbourhood	Target Completion Date
Community Banners and Flags	The City will work with residents to create community banners and flags while also developing a long-term maintenance plan to be led by the community.	Engaging residents in building a sense of place and neighbourhood identity through the use of art.	Forthcoming 2017
Community Play Day	A free family event featuring a variety of fun and interactive activities.	Provides an opportunity for people in the community to connect, play and develop friendships.	Complete
<a href="#">Lawn Chair Theatre</a>	A free family event featuring great snacks and live entertainment.	Adds to the vibrancy of the neighbourhood and contributes to a friendly neighbourhood.	Complete
Neighbourhood Communication Plan	The City will work with the community to develop a plan on how to better communicate local programs and events to all residents.	Engaging residents through communication helps the community association connect with their residents to deliver programs and services.	Forthcoming 2017

Older Adult Programming (Gentle Fitness & Dance Programs)	A weekly social program designed to bring neighbourhood residents together.	Increasing recreation programming in the neighbourhood by offering opportunities for older adults to connect.	Complete
<a href="#">Pet Education Program</a>	A free City-led information session on proper pet ownership and pet safety.	Pet education helps create a family friendly neighbourhood that is safe and enjoyable for all.	Complete
<a href="#">Utility Box Public Art</a>	The City will work with the community to identify utility boxes which will be painted by City approved artists.	The art will help build community identity while adding the vibrancy of the neighbourhood.	Completed
Wrapped Garbage Bins	The City will work with the community to identify selected garbage bins which will be wrapped with a vinyl art design.	Adding art and celebrating the neighbourhood's heritage to create a sense of place and vibrancy.	Completed

### Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of North Glenmore Park in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

### Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered, or are in the process of being developed, by The City:

Requested Project	Project Details
Bus Services	Four times a year, <a href="#">Calgary Transit</a> looks at their bus routes and schedules in order to identify ways to improve service. View the most recent <a href="#">Spring Service Changes</a> .
Cycling Infrastructure and Bike Lanes	Since 2011, The City has installed 58 km of new bikeways.  On-street bikeways complement The City's growing network of off-street pathways, together creating a network that improves safety and access for cyclists. Review The City's list of current <a href="#">bikeway projects</a> or contact <a href="#">311</a> for more information.
Pathways	The City has an <a href="#">annual plan</a> that outlines <a href="#">pathway</a> improvements scheduled for 2016.

Pedestrian Overpass	<p>We encourage you to participate and share your feedback on the <a href="#">50 Avenue S.W. Corridor Study</a> that will support all types of transportation (including a pedestrian bridge), improve the look of the corridor and create a plan for future construction.</p> <p>You can also share your concerns through <a href="#">311</a> or <a href="#">request a pedestrian overpass</a>.</p>
Playground Improvements and Upgrades	<p>The City will meet with residents and the community association to discuss options to <a href="#">repair and/or upgrade the neighbourhood playgrounds</a>. If you have any questions or safety concerns about the playgrounds in your neighbourhood, please contact <a href="#">311</a>.</p>
Residential Speeding	<p><a href="#">Speed Limit Observations Warning System (SLOWS)</a> trailers are available to be requested for areas where speeding is a concern.</p>
ReTree Community Program	<p>As part of the <a href="#">ReTree Community Program</a>, North Glenmore Park had tree planting in 2015. Pruning is scheduled for 2016.</p>
Secondary Suites	<p><a href="#">Secondary suites</a> are self-contained living spaces located within a single-detached home or backyard. They have a separate entrance and independent cooking, sleeping and bath area. All legal and safe secondary suites require a parking space on the property and amenity such as a small green space or balcony for residents to enjoy.</p> <p>Only certain Land Use Districts allow secondary suites. A home owner has the right to apply for a <a href="#">Land Use Re-Designation</a> if the current Land Use does not allow for it. Please note that illegal secondary suite owners can be charged under the Safety Codes Act for code deficiencies.</p>
Sidewalk Repairs	<p>From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work, or to report a damaged sidewalk, visit <a href="#">Calgary.ca/concrete</a>.</p>
Sound Walls	<p>The City of Calgary is committed to reducing the impact of such noise in residential areas. Please contact us if you have a <a href="#">noise barrier request</a> or would like modifications made to an existing noise barrier.</p>
Speeding Concerns	<p>The <a href="#">Calgary Police Service</a> requests your assistance in identifying speeding concerns in the community.</p> <p>Complete a <a href="#">traffic service request</a> to report speeding and specific locations of concern. All such requests will be provided to the local officers to manage.</p>
Street Signs	<p>New street signs were installed in 2015 for street parking, speed limit signs and playgrounds.</p>
Traffic Calming	<p><a href="#">Traffic calming</a> measures are being installed at 21 St. and 52 Ave. S.W. in 2017.</p>

Transit Safety and Security	<a href="#">Calgary Transit</a> monitors <a href="#">safety</a> through an extensive network of security features, including uniformed peace officers, cameras located at stations, buses, CTrains that are monitored and help buttons/help phones.
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### Community Champion Opportunities

The following improvement projects were requested by residents as part of the This is my Neighbourhood program. As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the projects listed below, please contact your local neighbourhood partnership coordinator – Sarah Papineau at [sarah.papineau@calgary.ca](mailto:sarah.papineau@calgary.ca).

Requested Project	Project Details
Community Cleanup	The <a href="#">North Glenmore Park Community Association</a> has booked its annual <a href="#">community cleanup</a> for June 5, 2016.
Community Entrance Sign	<p>After assessing the request it was determined that additional information was required and the resources to complete such a project were not within the allowable small-scale infrastructure project guidelines outlined in the This is my neighbourhood program.</p> <p>This project is still possible but requires a Community Champion to spearhead community support and develop a plan for the sign's long-term care and maintenance.</p>
Community Events	The <a href="#">North Glenmore Park Community Association</a> hosts several community events throughout the year including the Annual Stampede Breakfast, Fall Family Event and Winter Holiday in the Park.
Community Garden	To start a <a href="#">community garden</a> , contact the <a href="#">North Glenmore Park Community Association</a> to find similarly interested community members. Together, determine a potential location(s) for the new garden to be submitted to The City. Then, contact your local neighbourhood partnership coordinator Sarah Papineau at <a href="mailto:sarah.papineau@calgary.ca">sarah.papineau@calgary.ca</a> to submit your request and contact information.
Garrison Green Community Sub-Committee	The <a href="#">North Glenmore Park Community Association</a> has been advised of this request and the value of representation in community related matters. To be part of the conversation, please contact the community association.
Little Libraries	Little libraries can be placed either on a private front lawn or community land.
Paint the Pavement	A community based initiative designed to bring people together to create art on a public street. If you are interested in organizing a "Paint the Pavement" event, please contact your local

	neighbourhood partnership coordinator, Sarah Papineau at <a href="mailto:sarah.papineau@calgary.ca">sarah.papineau@calgary.ca</a> .
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### Outside of The City of Calgary's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Requested Project	Project Details
Library	The <a href="#">Calgary Public Library Book Truck</a> is available to be booked! The truck helps support communities that do not yet have a community library.
Residential Parking	<p>The Residential Parking Program is administered by the Calgary Parking Authority. This program supports neighbourhoods located in high-demand areas by restricting parking access to only those who reside there.</p> <p>Information about the program can be found on the Calgary Parking Authority's website: <a href="http://www.calgaryparking.com/parkingpermits">www.calgaryparking.com/parkingpermits</a></p> <p>If you believe someone is misusing a residential permit or a visitor's permit please contact the Calgary Parking Authority's Customer Solutions Centre at 403-537-7100, Option 2, to report.</p> <p>If you would like to have your street designated as a RPP zone you must have 80 per cent of your neighbours in agreement. To obtain a petition or find out more please contact 311. Alternatively, please contact the <a href="#">North Glenmore Park Community Association</a>.</p>
Retail Stores	The City does not have any policies or procedures in place to formally request - or block - the addition of a specific type of retail store.

### Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Requested Project	Project Details
Crosswalks	A total of eight local <a href="#">crosswalk</a> intersections were tested by The City in 2015. The <a href="#">test results</a> showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.
Community Mural	<p>After assessing the projects requested by the neighbourhood, it was determined that a mural could not be completed within the timeframe of This is my neighbourhood program.</p> <p>This project is still a possibility for the neighbourhood and would require a Community Champion to work in partnership with The City of Calgary.</p> <p>To learn more about <a href="#">public art</a> opportunities, contact <a href="#">311</a> or your local neighbourhood partnership coordinator Sarah Papineau at <a href="mailto:sarah.papineau@calgary.ca">sarah.papineau@calgary.ca</a>.</p>
I Love Skating Program	<p>After further exploring the possibility of this program, we learned that ice time was unavailable in the region to facilitate.</p> <p>For those interesting in learning to skate, we encourage you to look to The City of Calgary's <a href="#">Skating &amp; Hockey Recreation Program Guide</a>.</p>
Pathways and Parks Directional Signage	After assessing this request, it was determined that such signage conflicted and competed with other demands of the open space, based on the <a href="#">Open Space Plan and Policy</a> . We are working with the neighbourhood to identify alternative solutions.