

Calgary



This is my neighbourhood – Crossroads

Over the last year, residents of Crossroads identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Crossroads' community vision: *A diverse, progressive community. Crossroads provides programs and services that promote fun, growth and development of all our diverse residents.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Crossroads:

| Improvement Projects | Project Details | Impact to Neighbourhood | Target Completion Date |
|--|---|--|------------------------|
| Adult Programming | The City will work with the community and provide a weekly opportunity for adults to gather and connect. | Provides an opportunity for people to gather and connect while improving their health. | Complete |
| Back Lane Campaign | The City will work with the community to educate residents on ways to keep their back lane areas safe. | Building awareness and providing education on how to keep back lanes clean and safe. | 2017 |
| <u>Community Cleanup Enhancement</u> | Organized events designed to help save residents a trip to the landfill for items that do not fit in their waste and recycling carts. | Providing an opportunity for residents to improve their personal and community spaces. | Completed |

| | | | |
|---|--|---|-------------|
| Community Play Day | A free family event featuring a variety of fun and interactive activities. | Provides an opportunity for people in the community to connect, play and develop friendships. | Complete |
| Garbage Bins in Public Parks | The City will work with the community to identify where garbage bins will be placed at local parks. | Encourages litter reduction and improves the aesthetics of the neighbourhood's parks and green spaces. | Complete |
| Picnic Tables and Benches | The City will work with the community to add picnic tables and benches to Vista Heights Park. | Building neighbourhood gathering places for residents to connect. | Completed |
| <u>Snow and Ice Control Education</u> | The City will provide tips and information on the importance of keeping sidewalks clear of snow and ice in the winter. | Contributing to a safe and friendly neighbourhood by increasing a sense of belonging and safety in public places. | Completed |
| <u>Utility Box & Garbage Bin Public Art</u> | The City will work with the community to identify utility boxes and garbage bins which will be painted by City approved artists. | The art will help build community identity while adding the vibrancy of the neighbourhood. | Spring 2017 |
| Youth Programming | The City will work with the community to facilitate weekly recreation program designed to promote physical activity. | Increasing the amount of local recreation programming in the community while offering an opportunity for youth to gather and connect with their neighbours. | Completed |

Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Crossroads in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered by The City:

| Requested Project | Project Details |
|--------------------------------------|---|
| Bus Services | Calgary Transit will be reviewing their service routes in late 2016. |
| Park n' Play/ Stay n' Play | A free one-week summer recreation program for children is scheduled to take place from August 2-5, 2016. |
| Pedestrian Overpass Across 16 Avenue | The City conducted a transportation study to determine plans for a future interchange at the intersection of 16 Ave. and 19 St. N.E. Public engagement occurred during 2013 and 2014. The functional design was approved June 2015. This project is currently awaiting funding. |
| Residential Parking Permit Program | The Residential Parking Permit Program is aimed to help control the number of non-residential vehicles that are parked within a community. Crossroads currently sits within Parking Zone WW . To request signs, or to make changes to existing signs, a Residential Parking Zone Petition is required with a minimum 80 per cent agreement from residents on the block. To learn more, contact 311 . |
| Residential Speeding | Speed Limit Observations Warning System (SLOWS) trailers are available to be requested for areas where speeding is a concern. |
| ReTree Community Program | Crossroads will participate in the ReTree Community Program for 2016. |
| Speeding Concerns | The Calgary Police Service requests your assistance in identifying speeding concerns in the community. Complete a traffic service request to report speeding and specific locations of concern. All such requests |

| | |
|-----------------|---|
| | will be provided to the local officers to manage. |
| Street Signs | New street signs were installed in 2015 for street parking and playgrounds. |
| Traffic Calming | <p>The process for traffic management measures such as speed bumps, speed tables, curb extensions, raised medians and traffic circles are outlined in The City's Traffic Calming Policy.</p> <p>Please note that this process takes a significant amount of time and requires specific information regarding the concerns at the location.</p> <p>Due to the lack of information at this time, we are unable to move forward with any concerns shared during engagement. We encourage residents to review The City's traffic calming measures or contact 311 to submit a request for consideration.</p> |

Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the projects listed below, please contact your local neighbourhood partnership coordinator – Kiara Bichel at kiara.bichel@calgary.ca.

| Requested Project | Project Details |
|--|---|
| Business Revitalization Zone Development | It is the responsibility of local businesses to initiate a Business Revitalization Zone . In order to be established, support is needed from at least 25 per cent of the business owners. |
| Community Cleanup | The Crossroads Community Association has booked its annual Community Cleanup for September 17, 2016. |
| Community Events | The Crossroads Community Association host several community events throughout the year. |

| | |
|------------------|---|
| Community Garden | A community garden currently exists at the Vista Heights School (2411 Vermilion Street N.E.). |
|------------------|---|

Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

| Requested Project | Project Details |
|---------------------|---|
| Library | The Calgary Public Library Book Truck is available to be booked! The truck helps support communities that do not have a community library. |
| Residential Parking | <p>The Residential Parking Program is administered by the Calgary Parking Authority. This program supports neighbourhoods located in high-demand areas by restricting parking access to only those who reside there.</p> <p>Information about the program can be found on the Calgary Parking Authority's website: www.calgaryparking.com/parkingpermits</p> <p>If you believe someone is misusing a residential permit or a visitor's permit please contact the Calgary Parking Authority's Customer Solutions Centre at 403-537-7100, Option 2, to report.</p> <p>If you would like a have your street designated as a RPP zone you must have 80 per cent of your neighbours in agreement. To obtain a petition or find out more please contact 311. Alternatively, please contact the Crossroads Community Association.</p> |
| Sport Programming | <p>There are many different organizations supporting sport at all levels throughout Calgary. To learn more, we encourage you to connect with Sport Calgary, a volunteer non-profit society who represents and advocates for amateur sport in Calgary.</p> <p>They host sport discovery sessions, such as All Sport One Day on June 18.</p> |

Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

| Requested Project | Project Details |
|--|--|
| Crosswalks | A total of 10 local crosswalk locations were tested by The City in 2015. The test results showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed. |
| Pathways and Parks Directional Signage | After assessing this request, it was determined that such signage conflicted and competed with other demands of the open space, based on the Open Space Plan and Policy . We are working with the neighbourhood to identify alternative solutions. |
| Pathway Connector to LRT (Barlow/ Max Bell Station) | The land on which the Barlow/Max Bell bus terminal and park and ride lot is located on is not owned by Calgary Transit. The land is owned by a private company that is currently allowing The City to use this space as a temporary measure until the owner redevelops the property. The land north of the bus terminal and park and ride lot is also owned by the same land owner. These are temporary facilities and we are not able to make any additional improvements to this area such as additional sidewalks. |