



Service Plans and Budgets 2023 – 2026

Stakeholder Report Back: Verbatim

April 5, 2022

Verbatim Comments

Verbatim comments presented here include all feedback, suggestions, comments and messages that were collected online (Engage Portal, City social media channels and the Talking City initiative) through the engagement described in the report. All input has been reviewed and provided to Project Teams to be considered in decision making for the project.

Any personal identifying information has been removed from the verbatim comments presented here. Comments or portions of comments that contain profanity, or that are not in compliance with the [City's Respectful Workplace Policy](#) or [Online Tool Moderation Practice](#), have also been removed from participant submissions.

Wherever possible the remainder of the submissions remains. No other edits to the feedback have been made, and the verbatim comments are as received. As a result, some of the content in this verbatim record may still be considered offensive or distasteful to some readers.

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Affordable Housing

Can't achieve the other priorities without sufficient supply. I would add something on Equity/Fairness/Integration to address the need for affordable housing that is distributed through many areas of the city, and not overly concentrated.

Safety: City should be responsible landlord for properties it owns. For prevention, focus on minimizing overhead and spending to allow economy to thrive and creating opportunities to reduce need for affordable housing.

A lot more affordable housing needs to be built in Calgary. This is the only long term answer to homelessness.

I know the need for affordable housing far, far outpaces the available spaces. We must provide much, much more housing for vulnerable people. The homeless situation is shameful.

The city should not be a landlord except for short term emergency cases. Most of these programs are bleeding money from residential tax payers

Places should ensure safety for residents and more importantly be well maintained. It is not good enough to supply affordable housing and then just let it delaminate over the next 10-20 years. We also need to ensure that affordable housing is built not just as multi complexes but as single family dwellings to support various life stage and family profiles and ensure they are not used as Air B&B or VRBO sites.

Please stop the increase in house prices which are not stopping since last year.

The City has a responsibility to provide what the "market" can not. The means safe, secure, and high-quality housing for low income households, but also for those who are disadvantaged by their physical and mental health. The City should not, in any way, be involved in promoting or assisting "lifestyle affordability," for example, subsidizing development of new communities or changing existing zoning outside Activity Centres and Main Streets.

I volunteer with a charity that provides food and sometimes financial assistance to those in need in their homes. I see some of the appalling conditions some of these people live in, often with children. We need more affordable, well maintained housing options.

needs to be cost effective

Local taxpayers should not have to provide housing. Reduce spending and getting out of socialist business should be the priority.



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In order to embrace business investment, the City needs to find a way to engage business to allow them to do what they do best and allow them to do it. The City needs to take less Ownership of facilities because we simply cannot afford it anymore.

If people don't have to worry about the roof over their heads, they are free to focus their attention on energy on improving other aspects of their lives.

All 5 are important. Access to safe, reliable housing is foundational to our citizens along with policing. Partnerships between private development, non profits, and the City are critical. Residents of subsidized housing need to be partners as well to ensure a community effort to make safe, sustainable housing for all in Calgary a success.

There are too many homeless people in this city. Everyone deserves a safe place to live.

The homeless situation is terrible, these people need help now, not in 5 yrs

Creating more housing at affordable prices will create greater stability for all

Housing affordability affects everything else (think Maslow's hierarchy)

There is a significant shortage of affordable housing in the city so it is important to me that the City and Partners build new homes for that purpose. People need secure forms of housing and this is an important anti-poverty measure that I fully support.

I like the idea of all factions working together to provide basic housing for all Calgarians. It's not up to one entity. With the average cost of a house in the city hovering around \$650-700,000 right now, this leaves out a huge portion of our citizens. Rentals are out of control too. Secondary suites, densification needs to continue.

the City is "too inclusive and woke" and needs to get its mind right.

The City seems to be able to find funding for projects that only benefit a select few...example, the new Arena development. Another example of wasted funding is the 'fluoride' to be re-introduced to City water supply. Instead, focus should be on looking after basic needs before all the extra 'fluff'.

affordable housing too often turns into slum housing, Keeping it safe is what matters. Otherwise I don't think the City should be getting financially involved in building housing. They should force affordable housing through zoning

We all need to partner together in this!

Affordable housing for middle class is out of reach.

Because everyone should be able to afford a home.



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There is an unspoken yet prevalent assumption or attitude that "affordable housing" translates into low quality housing for low quality people who don't deserve clean, decent, well-maintained, pleasant even beautiful, homes in which to live and be comfortable. These are not second-class citizens but often their needs are ignored and the conditions in which they live are no better than slums with the City or its contractors acting like slum landlords.

need more affordable housing for seniors, low income, single moms, students and new immigrants

I am a senior who would like to age in my own home. My pension went up \$30 a month in January, however my utilities bill in January was the highest I have ever seen!!! I live on approx \$1200 a month, and with my utility bill, taxes, insurance, food etc. I am at the point where I may have to go back to work to afford to stay in my own home. Sad outcome, after 50 years of working. When raising property taxes and utilities, please keep us seniors in mind. Thank you!

It is easier and more cost effective to prevent people from falling through the cracks and from experiencing the trauma and crisis of homelessness.

We need more affordable housing that's safe. We also need services that encourage people to reach their full potential.

This was a difficult one to answer as I know of many abuses to this service. however, safety should always be a priority

because ultimately, the goal should not be to have people in affordable housing for the long term, but to use it as a means of setting them up for success and an independent life.

There is too much money being spend on "ending homelessness". It is a delusion to think the city will be able to fix this issue, and ever increasing taxes to provide social services that are the responsibility of other levels of government .

Organizations like Habitat for Humanity have expertise in this. The city should help the organizations that already have expertise rather than trying to build their own.

Affordable housing is not a civic responsibility.

Cannot take on immediate full financial cost

It's a basic human right. Having a home/shelter is a key factor to helping "lift " up those who need support to help them achieve their potential and independence.

We live in a market economy; the city should not be in the business of hand-outs, but rather provide incentive for developers to provide the required housing to market.

There aren't enough houses for the amount of people in need. I am currently struggling to find housing because I'm low priority on housing lists yet living in an unsafe environment. Living wage is very expensive



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if you make less than \$25/hr in this city. There are people falling in the gap between not eligible for alpha house but also not being able to afford a bachelor suite or more. There's a need for safe affordable housing for those who "aren't in need enough" or choose food vs. Paying rent.

communities are not active enough for people living in to be involve and get moving and be healthy. Lack of communication to the people. lack of creativity.

The city of Calgary is a complete joke.. you guys waste so much money with surveys and groups and them do what you want anyway

If people need somewhere to live, they need that place. It should be easy to get and safe. This of course comes at a cost that should enable the top three choices, but supports to achieve potential shouldn't be tied into getting a home. That should happen but it should be separate.

As someone who grew up in Calgary Housing, I have seen the difference it made to help someone have the chance to return to school and upgrade in order to procure a good job and eventually purchase a house.

Folks I know and love are leaving this city because there isn't opportunities for them as youths, due to wages being low and rents being high. So it's a potential brain drain on our future labour market. However, it's also disconcerting that my, and others, tax dollars have gone to infustructure hostile to the homeless, rather than mental health treatment. Treating lack of housing as a personal failure, while ignoring systemic issues, puts us all in danger

Having a well regulated program that presents clear budget reports is key to end violence and insecurity in the streets.

There are more and more seniors and other low income people in need of subsidized housing.

Safety as a top ensures the residents can relax in their new home and neighbors are happy to have the new residents in place to to the overall security of the greater neighborhood too.

I believe that the safety of Calgary's residents is what matters most

Affordable housing is essential and needs full buy in from all levels of government

I am less concerned about affordable housing and more concerned about the safety of the surrounding community. Crime rate has sky rocketed in my neighbour hood. Sure let's help the less fortunate but have a plan. Right now I am pissed off at the lack of safety involved when low income housing happens.

I was on the list for years and never heard back hell I'm still probably on the damn list

Hard to pick a top value - all these things are important and interconnected. It's appalling that a major city such as Calgary cannot better deal with the issue of homelessness.

We need jobs and lower taxes not more hamdouts



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I just tried to pick the one which might provide the fastest solution to this desperate problem. I'm not really sure this is the best

I do not value this service as I have worked hard throughout my life, not relied on anyone for what I have. Others should do the same.

These options are very wordy and most non relatable to me aside from safety. I want to live in a safe city so all communities need to be considered for safety.

This is not a matter for the city, this would just create a welfare cuty with no one paying taxes. Dumb idea .

I'm not a fan of affordable housing and this biased question. I think due to economic shortages and the level of imports Alberta does each year in combination with substance abuse and social issues we should be looking at safe agricultural work camps for less fortunate people. They can go live in a safe facility learn farming and contribute to the economy.

Ban nom citizens from buying houses in Calgary

Everyone deserves to have a home and especially be able to afford a home.

Where is the option to say this doesn't matter to me? The affordable housing project by bridlewood sobeys is a disaster for the area. Plan better. Stop spending my money on this crap.

The City as partner is important.

This doesn't matter to me. It is not a municipal matter to provide affordable housing. You're a city. Be a city. Not a city state.

It's important to provide low income affordable housing to citizens when the cost of living increases and wages are not. I'd rather see my tax dollars helping those who can't afford the rental rates in a city that doesn't regulate them and owners can charge ridiculous amounts of money.

This matters because we know many challenges our city can be addressed through housing first, but that also requires looking to the experts in the city, organizations that are already doing this well, and replicating successful models that support Calgarians.

This is a provincial function and homeless whether through addiction or mental illness must be given option for rehab/hospitalization or jail.

The best way to fight poverty is to give the impoverished resources.

wow no room for criticism who's paying for this garbage, of ya, it's me

We need the government to only be a temporary stop gap for those in dire need and not a permanent solution. If we can help people achieve their best so they can move on to better things and free up the low



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income housing for new people in need that would be ideal rather than building more and more low income housing that people get trapped in

Adults and children deserve to have not only homes but safe and well kept homes. Living with mice, poor plumbing or in fear is not acceptable for anyone.

I'm a home owner, but I am seeing the affect housing prices have on many friends and family. Wages are not keeping pace with the cost of living and rent in Calgary. I see folks at entry level positions working extra jobs just to afford rent, food, and utilities. I see folks who have six figure salaries balking at the ridiculous prices for a basic apartment. The cost of housing in Calgary is too high. It feels like there is an oligopoly on rental properties controlling prices for their own gain.

The more the city gets involved in the housing market the worse things become. Get out of housing completely

This is laughable, inclusive unless Jyoti Gondek decides you don't belong and you deserve consequences. Fire Gondek, worst mayor in our city's history. She's a zealot and leech of our taxes.

If taxes weren't outrageous in this city we wouldn't need to do this

While my experience is from the early 2000s, finding a safe, welcoming, and affordable home was the greatest challenge for my family. At the time, we were Government Assisted Refugees with little money, and as a result we moved three times in one year to afford housing. The lack of affordable, safe housing for low-income newcomers is one of the biggest problems they face. This coupled with the lack of community resources or connections available is not a welcome environment for newcomers.

It benefits all Calgarians if everyone has access to safe, affordable housing.

We are obligated to help others who cannot afford housing. People who are vulnerable are at the forefront of this issue and we need to create a space for them where they feel safe and welcome in our city.

If we can't sustainably maintain what we have already created there is no point in creating more

None of the others matter if tenants aren't safe

Provide health and housing services to those that will accept and benefit from them. Support law enforcement to remove those that create a nuisance. Every member of the community has the responsibility to contribute to the city. Enough pandering to those that choose to be non-productive.

Housing is a human right

Reduce my property taxes



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Non profits are in a better position to build housing than the city. They are often better managed, with people who understand the value of a dollar on their boards. The city doesn't seem to know how to manage anything in a fiscally responsible way.

Housing is too expensive in Calgary

The city's affordable housing system is a nightmare to navigate and access. People are homeless in this city and there is no excuse for it. Your affordable housing team rides high on neo-liberal paternalism while having minimal ethic of care for persons living in poverty.

Calgary still needs a bigger, sustainable affordable housing supply that has more choice of housing types and locations and tenures.

Less government and lower taxes. Then it's more affordable for everyone.

The city of Calgary is desperately short of safe, affordable, and accessible housing units. The problem of homelessness is a problem of housing availability. The city and its federal and provincial partners MUST dramatically scale up housing builds which are city owned, operated and well maintained. Look to the Vienna Model. Community land trusts of the sort used in Vermont should be looked at as a promising model.

Housing cooperatives should be a priority over Calgary Housing units. Having a little skin in the game helps create dignity when it comes to housing options.

Everyone should have the ability to put a roof over their head. As my children grow I want them to be able to afford to live in our city and not move away due to over-inflated housing costs

None of the above. Provide services to taxpayers. That is what I expect. Shut down open drug scenes. This city is becoming San Francisco North. In 5 years the current City Admin will be confused about how they got us into such a terrible situation. Learn from San Francisco's mistake and get your act together.

Safety is the only one on this list that matters to me.

Calgary has a successful and effective collection of non-profit organizations that efficiently meet the needs. City run programs and buildings, on the other hand, are costly and poorly managed. The City would do well to support the non-profits and to facilitate their work Consider means to remove red tape. The city should not own low income housing.

All of the above are not a priority right now, reduce spending, cut taxes

This is really quite disingenuous ... the consistent property tax increases (of this municipality) directly result in property management firms and landlords raising rents.

Safety is a #1 priority when it comes to people who dont have the money to have a roof over their heads.



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There is a years-long waitlist to be able to access affordable housing and the application process is so complex. Make it easy for Calgarians get the support and service that they need. Revive the OneWindow program proposal and advocate for provincial funding.

The wait list for affordable housing are long and housing for singles especially is hard to come by.

Crime has recently gone up near where I live, with the expansion of the low income housing. I am hoping safety includes screening for individuals who are actively committing crime, not those who have.

Let the builders develop the land and don't put it extra regulations on them

It's going to take a variety of ideas and differently funded projects

Non profit over private partnerships should be mandated

Projects using tax dollars should have defined, achievable goals

I dont believe that the city should buy homes, but rather work with industry to fast track housing.

Doesn't matter to me

There are too many homeless and not enough affordable housing.

Current city owned affordable housing in our area is poorly maintained and at times has been an eyesore. One of the facilities has had multiple drug issues. Not a positive environment for low income families to move out and up from.

Housing affordability is the key struggle for my generation. Multi-property landlords are broadly squeezing the young and poor out of the housing market. Housing should be regulated as an essential utility available to everyone, not as a speculative investment or business for landlords or real estate agents.

"Fail on all. In my opinion you work only with a very few for-profit partners to build overly densified multi family dwellings that don't fit with the neighbourhood & that low income people can't afford. Habitat for Humanity does a better job than the City & the owners are invested. Why not consider a similar program?"

You fail to maintain existing properties until they become unsafe. Midfield Park & Bridgeland Place are examples.

And exactly how long is the wait list for Calgary Housing?"

There is far too much need for affordable housing and not enough action to see that these options are being built

We are facing regular people not being able to afford rent

Turf the whole program. Don't need it.



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There can be no health without basic safety.

Poorly worded survey question.

Focus is not to use private services since their record is poor.

Everyone deserves to live safely. The City would have to be a good “landlord”.

The City can be an honest, ethical, fair landlord.

Prevention is most important in breaking cycles of poverty and trauma. Affordable housing must also be safe and well maintained as this comes hand in hand with supporting the residents and helping them develop resilience

You city management needs to stop increasing your spending and reducing our services. Once you do that Everything else will come in line automatically if you care citizens feedback.

The city should make it accessible but stay arms length and let the private sector do their thing.

It is increasingly more difficult as a Calgarian to live under a roof - which was guaranteed as a basic human right in 2016 federally. Therefore, it is critical that Calgary develop low income housing to support people currently house less.

Housing is a necessity in cold Canada and we do not have to increase taxes to solve the problem. We should be lobbying fir mortgages being tax deductible!!

Helping people move away from the need of affordable housing would be most beneficial for all.

Because nobody should be houseless in 2022, and low/middle income is no longer enough to build a sustainable & good quality of life for a family in YYC

Hard working Canadians should not have to be taxed unfairly to support people who won't work

Housing i irrelevant if people don'tbknw how to gain access

Safety is important for all citizens including those who require housing and those who live in the area. I would hate to see “slum” neighborhoods.

To keep the city safe, people need affordable housing

If the city is going to cater to those that can't take care of themselves then it better be safe and secure

These are important because we should be protecting everyone. You should have the means for a warm safe place to stay. Life happens sometimes and it's hard enough. Shouldn't have to worry about where you will live.



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A new arena is what's important to me. Too bad our [removed] mayor doesn't know how to help the city of calgary.

affordability is important, because not every Calgarian iis "mr moneybags".

The need is unacceptably huge, we need to work on getting this done and getting people into housing.

If the housing is city owned, well maintained and safe for the residents and community, everyone will take pride in their homes

Above all I value efficiency. I'm so tired of seeing subpar execution on all projects. There needs to be accountability for poor workmanship and poor leadership. This needs to be done at the least expensive but adhering to safety and quality standards. Every other industry that isn't dependent on unlimited taxes must find this balance. You must too. I'm so tired of how inflated the costs and poor quality of workmanship for so many city projects. Do better!

Accessibility is the most important factor to me for helping the unhoused. However, there is more to accessibility than awareness. The barrier to entry for accessing housing should be minimized. Anyone who needs a home should get one.

I haven't done in-depth research on affordable housing in Calgary, but my brief observation is that there is a significant lack of said units: perhaps there are accessible units for low-income Calgarians, but when it comes to those with moderate income, the price point to rent in Calgary is pretty steep as compared to Montreal (my previous place of residence). Part of what makes Montreal such a vibrant urban center is affordable apartments, I think looking at what Montreal does is a good start.

we need more supply of affordable housing, along with the supports people need to make them successful. Housing people cheaper than caring for unhoused persons.

With so many unhoused or underhoused people, it's important to make sure affordable housing is available

Calgary is too expensive for many people - especially seniors and young people and a lot more housing needs to be made available for them

PUT ROAD SNOW REMOVAL AT THE TOP OF YOUR PROJECTS LIST. THIS IS WHAT CALGARIANS WANT OUR TAX DOLLARS GOING TOWARDS AND DO NOT RAISE OUR TAXES TO PAY FOR THIS. REMOVE THESE FRIVOLOUS PROJECTS AND PUT CALGARIANS SAFETY AT THE TOP OF YOUR LIST.

I want to live in a city without homeless/migrants around constantly, and occasionally harassing me and leaving a mess behind my house.

Because the availability of affordable housing is so low. I would put it equal with affordability, and ask the city what they think affordable really is, because any so called affordable homes I've seen in the past 5



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years have been \$400,000 or more. How is that affordable? That's just cheaper than the more expensive homes nearby, not affordable. Who can afford that?

It is critical that affordable housing be available in every neighbourhood in the city.

I know several people who are in insecure housing situations, and as someone who is (gratefully) housing secure, I can't imagine anything more stressful than having to worry constantly about paying rent, being required to move, watching housing become more scarce and less affordable.

Affordable housing for people on low incomes is our most important. This is not people who are making 100K/yr. This is for people with low incomes who may never be able to own their own home. It seems that definitions for "affordable housing" encompass a much wider income range which is not focussing on the most needy. Housing needs to be accessible, safe, and allow for people with pets to live there. Some residents will need other social supports. We have failed these people.

I believe safety is the key to success. If people do not feel safe, they will put up barriers and not move forward or embrace the opportunity. This is for the participating neighborhoods as well as in the successful participants.

None of the answers really fit for me, but I think having a stable place to call home is like night and day. Homes need to be available and accessible to all people. Also all these companies buying up houses to rent to people at a higher costs than the mortgage means that people will never be able to save money to get out of the cycle. So having homes that only real people can buy would be helpful I think. There are lots of homes in Calgary but sooo many are for rental income. Its sad.

The City should not be in the business of providing housing.

If all units were accessible, then they would all be safe.

Cities cannot seem to solve homelessness problems in their own. Support of public, private is required

Without a home - individuals have no security and lose self confidence, making it even more difficult for them to contribute to society and achieve personal goals

It is not the responsibility of a municipality to house people.

The availability of safe, affordable, and accessible housing plays a key role in the prevention of social decline and the promotion of individual potential. (e.g. Housing First theory.)

I have friends who are disabled and on AISH who are living in appalling conditions. There seems to be a huge lack of safe, accessible and affordable housing without serious barriers to finding the housing and qualifying for it.

The first 4 choices I have made go hand-in-hand and can't be separated. I don't understand what the 5th choice really means.



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Everyone has the right to live in an affordable, safe and accessible home. Once that happens they can work on making their lives better, and contribute to our society and economy.

I have seen two apartment buildings that are city-owned housing, and they are poorly maintained and did not feel safe.

No matter what else is done, if it isn't affordable it doesn't matter. Housing is a big decision in life, and has to be affordable. It is a long-term commitment. Affordability is key to preventing houselessness. There needs to be enough funding for maintenance.

This City has an atrocious record on affordable housing. They have privatized some of the earlier public housing projects and/or allowed them to collapse because of zero maintenance. Now they are eliminating zoning rules to allow developers access to affordable heritage homes. The zoning rules allow them to build at a lower cost FOR PROFIT!!!

if house not affordable, other factors meaningless

If housing is not affordable to all it is a moot point

The key here is public-private partnership. The public sector should provide the environment for success; the private sector should implement.

availability is the first step. scale with supportive service if possible but do not avoid building if supportive services not in place. Housing solve many problems before they begin.

Many people on disability, income assistance, single income families or minimum wage employees are living at or below the poverty level and cannot find affordable housing

Affordable housing requires more investment. All of these are priorities.

If one does not have safety no one will use the service

Living rental rates that mimic livable wages helps people to support themselves.

When the city learns how to budget and not continually lie about no tax increases then and only then should the city spends any money on housing. It is better to work with partners.

We desperately need affordable housing for lower wage people

Need way more affordable units for low income Calgarians. City has land and policy tools such as zoning which could stimulate the creation of more affordable units for low income Calgarians. Municipal Development Plan does not sufficiently address affordability for low income Calgarians. Densification currently is leading to gentrification and pushing low income Calgarians to undesirable outer burbs.

No point in making more of something that is not well maintained and safe for those who need it.



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As a child who grew up in low income housing, having my parents have safe affordable housing allowed me to pursue a career and become a functional member of society. Grow my own family and be able to support them and my own parents independently. It is important to continue providing this opportunity to future generations to help create a strong work force in the province & country.

I think if the City Of Calgary manage their finances better and kept property taxes lower this would create incentive for private individuals to provide rental opportunities for a lower income Calgarian's

Finding safe and suitable housing is the most important but needs to be done in collaboration with partners so that the private sector does not keep increasing rents above what people can really afford

I don't

SOCIAL MEDIA (Facebook)

Does it ask about downtown building being turned into units for homeless for over \$300,00/unit? In Seattle where this happened taxpayers' still paying as these people become dependent on tax dollars. It failed there and will fail here and developers get rich and Council virtue signals how compassionate they are while honest hardworking citizens pay higher property taxes.

Please make space in budget to get the city's social housing fixed and add more units.



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Social Programs

Accessing city services requires certain skills and infrastructure that not everyone has - the city should prioritize access to services for people who are lower income, non-native English speakers, especially for young children.

Meet people at their level. This includes appropriate language and cultural respect. Help people to access services. Provide translation. Don't wait for years to do this. Our inaction has resulted in massive issues of social disorder, addiction, and hardship in the City which is contributing to lack of safety on our streets and on transit.

Being a person with mobility issues, I face many barriers in my attempts at daily activities.

Once people have a stable base give them the resources they need to maintain that base and grow from there.

The City should not be providing social programs, other than basic intake programs for homeless people and drug addicts, and only then as part of a strict pathway to reform.

Accessibility is always last. It needs to be first as access also means connectivity. Our overall wellbeing would improve when we use an accessible lens.

Everyone has a responsibility to help themselves. It's not just about rescuing everyone- not everyone needs to be rescued

Services that focus on prevention build resiliency and capacity are cost effective. They tend to decrease the need for protection services (e.g. police).

We are only as strong as our most needy citizens so we need to look after them to raise us all up.

The first 4 choices go hand-in-hand and are of equal importance. I don't understand what the 5th choice actually means.

An ounce of prevention = a pound of cure. When people's needs are met, they tend not to cause problems in our society.

If we can stop citizens from becoming homeless in the first place, it is much easier to provide the help they need.

Being able to connect to the program is the point of having the program. Connections are good for people to share, and for individualized services. The contacts and connections are the resource. Calgary's ability to thrive helps the city thrive and allows individuals to feel a part of their bigger community.

Preventing homelessness at all costs is the economic choice to reduce the burden on emergency and health services.



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The social programs need to be what Calgarians need.

Spending money upstream, on younger generations should be the priority. It is by far the most cost effective way to begin to create long term resiliency and success for citizens. Maintain the older generations at a minimum and invest in the future.

Harm and risk reduction is important

If you do not have easy access no one will access the services they need!

Make it easier with improved transit that serves citizens instead of labelling us as customers.

Too much emphasis on city designs and provides services. There are many excellent non profits that provide services these are where citizens should be directed to. The city should not design services.

Please don't spend city taxes on stuff that has little value to a large portion of the city inhabitants. it may look caring and kind, on the surface but it only benefits a few people, is it necessary.

Safety is compromised when commuters do not feel safe and comfortable - feel anxious and fearful - attempting to travel home after work in Ctrain stations with drug abusers present.

I believe Calgary needs to rein in spending and lower property taxes to enable individuals to be able to afford a better lifestyle. I do not believe that city Council needs to take on the responsibility for every person in Calgary's well-being mentally and socially.

All Calgarians need to feel they can be involved and make their voice heard

The City of Calgary offers Free Skating Days at the NE arenas, Family Leisure Centre. The City of Calgary recreation does not recognize that this service should be available to all Calgarians, not just that one area. This is true discrimination as it would cost me \$\$ to drive for a free skate, while the Southland Leisure Centre is within blocks of my home. The City used to offer a free day of skating at Southland, but that wonderful day has been ignored.

"...an ounce of prevention is worth a pound of cure"

They first and for most need to be applicable and then close second accessible.

Enough reactive solutions. Let's get up steam in front of the problems and really help.

Why don't we talk about stopping the increasing gas prices and utilities prices? What is your plan to work on that issue? And how would a normal citizen pay for the increased bills if their pay is not increasing?

question if this is the city's role

Accessibility is required. Reduce spending on others.



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Citizens need to be more engaged. Give them reasons and incentives to do so, even at the board level. Ordinary voices often provide amazing ideas if given a platform to do so. The City needs to do a much better job of targeting programs to ensure maximum uptake on what is offered. The landscape is changing almost daily and programs need to recognize that.

In the past 10 years the only program I have used is the library. I'm sure this is the case for many. Too many low value programs

Risk factors and social determinants of health MUST be at the forefront (Maslow!)

In such a prosperous city, it is exceedingly important to reduce barriers and increase accessibility for *all* Calgarians - whether low income, marginalized, or ESL families. Anything that is the opposite of accessibility, is harmful to our city. Increasing costs for services furthers the divide between rich and poor and exacerbates elements that cause disenfranchisement.

To me, wellbeing is being able to access exercise facilities, parks, etc.

Prevention is key in reducing so many other problems.

There are far too many "social" programs that are designed solely for a given councillor's idea of what our society should be like and there is far too little consultation with citizens about which WE support (e.g. a so-called "climate emergency" is not widely accepted by Calgarians and the prevalence of bike lanes was also NOT widely supported but these programs were initiated WITHOUT any citizen consultation or input.

There is no point to designing or creating programs unless people are safe, protected, able to access and benefit from those things that serve them well.

more inner city recreation centres needed for all ages

I work in this field and have seen how important social programs are

I'm not on EI yet programs that will assist me to get back into the workforce ask for that.

Prevention should always be the priority. It is less expensive in the long term

all of these are equally important, but they are also 5 ways of saying the same thing. get those who need it the help they need. It's all interconnected.

Cities should reduce taxes, stay out of social programs. Surveys like this provide no REAL feedback as the options of prioritizing meaningless virtue signaling statements provide zero value. It is designed to allow city staff to justify decisions already made.

Social programs are not civic responsibility

We need to provide services based on needs not what we think people need.



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When people have a need, it should cover that specific need quickly (top 3). But these services shouldn't come with strings attached requiring more work for people who may not have the capacity. Without these basic needs met, it's hard to connect with community

Most Calgarians are not aware at the abundance of programs offered in Calgary or if they are aware access to these programs do not allow them the opportunity to participate.

To me, over all, people getting access to what they need is what matters the most.

Maintaining all civil-servant levels aware and connected with fundamental problems will prevent increase in mental illness, therefore, many current social problems.

Many need assistance with basic needs. Base line of income subsidies should be raised by \$5,000 considering carbon tax, grocery increase, gas increase. Many are suffering financially especially seniors

Prevention is worth a pound if cure!!!

People who chose not to vaccinate should not be ounished by being excluded

All very important but we need to provide help when help is needed. People put on a waiting list are not helped.

We have family members in wheelchair - he runs a ranch! He is productive not looking for handouts

For families with little children like ours it is important to have access to programs and services that can engage development of our kids. We specifically lack things to do during the coldest months of winter.

None of these matter to me

No social programs required, just keep parks clean so people can enjoy the outdoors all year round

Lack of social programs and purpose in life leads to crime and substance abuse. People need again places to go and things to do to avoid failure. This is why I am a fan of mandatory military service. Conscription

It's important to respond to peoples social needs. Once you do that everything else should fall into place

Where is the option to say none of this matters to me?

These are all the same and vague.

Stay out of the social programs business. You can't even remove snow from my street, can you? Are you snowplowing my street? No.

Social programs are a major benefit to the city as they help bridge gaps between populations and are aimed at what people need and want



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If there could be a tie for the top value I would combine prevention and accessibility. I think they weave together to both address prevention to help decrease need over time, but accessibility speaks to immediate needs that need to be addressed now and there needs to be a parallel approach.

There were no actual projects listed only buzz words. I would only support community organizations and their programs designated for their constituents.

The government should be the final stop gap for people that are in desperate need. Preventing people from getting into serious trouble is far better than trying to fix a problem later

\$\$ should not be a barrier to participate in public life.

Encourage rehabilitation but stay away from safe injection sites. They promote illegal activity and increase drug use.

Were becoming a socialist state. Stick to roads, garbage, snow removal

Prevention is key in social programs. It's best to prevent at-risk youth from falling into poverty or committing crime than punishing them as adults. Preventing homeless folks from falling into homelessness and crime by providing programs such as rehab, mental health support, and employment support is getting to the root of the issue.

This one needs a lot of improvement. It's like many things are known to a select few who are in touch with city hall. The new way of doing things using 311 makes it much more difficult to actually talk to city council or city department staff

Spend time on prevention and drug law enforcement. Rewarding bad behavior doesn't work, ask Dr. Phil. Support high risk kids and communities, support access to mental health treatment. Enforce the laws that make our community nice.

Defund to fund!

Chose this as number one because it's the only code answer for not having the city spend more money but rather maximizing use of existing resources

Increasing protective factors hopefully will get people stronger and inns path to self sufficiency

If people aren't happy, nothing else works in society. Crime Rates go up, economy goes down.

Unless everyone has opportunities to participate in civil life and the life of the city, the rest is pretty irrelevant.

Reduce government in this area. Allow private sector and non- profits to help

Building resiliency is the key. Stop duplicating services covered by the provincial government.



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Resources are limited and expensive - its important to use what you have through optimized programming and delivery - a City should lead and work with partners to sustain that vision with and for community. There are gaps in affordable opportunities across the city. Stop giving away your resources to partners who rise the price of admission and create barriers for the middle to low class only to return run down facilities when they can no longer fix them. Bronconnier model needs to go

None of the above. Enforce laws presently in place. Allowing open drug scenes is hurting the drug users and the tax payers.

The City is responsible for enforcing provincial building codes and ensuring new construction meets bylaws. Ensuring accessibility falls into this responsibility.

Not a priority right now, reduce spending, cut taxes.

Aging population needs to maintain independence in the city needing more programs that support IADLs such as cleaning, transport etc

The city of Calgary should not be designing or creating in this area. Social services are provincial or federal responsibility. The city should only be providing guidance to programs that exist.

Providing opportunities for people to access Calgary services benefits everyone. We all benefit by having healthy, active engaged neighbors that are well looked after.

The programs exist but unfortunately you chose to override the Provincial Government's REP program which barred many tax paying citizens from accessing them, including teens which were exempted for sports and recreation. Fail.

I do NOT see Calgary reducing barriers rather they have increased barriers re Mask and vaccine passports. What have you done to ensure I, a non-compliant citizen can access any program.

It doesn't. Turf the whole program and lower property taxes. We don't need it.

Regardless of how good programming is, it's useless if people can't access it when they need it most

Because aid Before someone is in crisis is harm reduction.

Again poorly worded with no option to add comments on what I thought was important.

First priority should be preventative to mitigate future costs for the individual but also young children who may subsequently have more challenges.

Social support is important



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Building resilience through community connections, mentorship, affordable housing, work, mental health support, affordable childcare, access to nature and social activities. It takes a village to care for a child... and an adult.

No more mandates

Need better youth shelters

We need to prevent citizens from falling through the cracks. I am vehemently opposed to safe consumption sites or legalizing drugs. We need to help these people back to a healthy lifestyle not enable them to continue to harm themselves. Anyone who says these sites are helpful has not had family or friends suffering from addiction. Gaining help for them under the NDP was impossible. The UCP has at least done good work in this area providing more beds and greater access for all.

If you could prevent the problems you wouldn't need the other services.

I'm a disabled women with a mask exemption and the city isn't doing anything to crack down on businesses that deny me service. I'm alone and it has been difficult to just get groceries due to the discrimination.

There are many programs... but what they are and who qualifies for them is vague

Accessibility is key

Social issues and homelessness became a greater problem when Ralph Klein closed the mental health inpatient programs and decreased outpatient programs. Homelessness is mainly a symptom of mental health.

Programs to stop people from getting into situation that will cause them to reduce their positive input into society.

So many folks struggle with addiction and mental health. We are very far behind in providing timely and affordable services. There is not many opportunities for someone to get help.

they need to be accessible to all in order for everything else to fall in place

Above all I value efficiency. I'm so tired of seeing subpar execution on all projects. There needs to be accountability for poor workmanship and poor leadership. This needs to be done at the least expensive but adhering to safety and quality standards. Every other industry that isn't dependent on unlimited taxes must find this balance. You must too. I'm so tired of how inflated the costs and poor quality of workmanship for so many city projects.

City should take immediate action to shelter the unhoused with no preconditions. If someone needs a warm safe place to sleep they should get it, and not be excluded for any reason (precautions can and should be taken to avoid harmful behavior).



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identify and address barriers to participation to allow people to fully participate

PUT ROAD SNOW REMOVAL AT THE TOP OF THE LIST. CALGARIANS WANT THEIR TAX DOLLARS GOING TO SNOW REMOVAL ON ALL CALGARY ROADS INCLUDING SIDE ROADS. DO NOT RAISE OUR TAXES. PUT CALGARIANS SAFETY AT THE TOP OF YOUR PROJECTS LIST AND REMOVE FRIVOLOUS PROJECTS THAT WE DIDN'T ASK FOR OR VOTE ON. ROADS AND SAFETY AT THE TOP OF OUR LIST!!!

Because the longer people need social supports, the worse things get, so therefore the more time, money and effort it takes to help them.



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Community Strategies

Communities should be for everyone who lives in or interacts in a neighbourhood, not just the few people who have the time and energy to volunteer on their CA board. CAs are largely unrepresentative of their broader population.

Wellbeing is top of mind right now. We have failed to prevent problems that are overwhelming areas such as East Village, CT-train stations, transit in general. We must address these needs NOW and not gaslight citizens who have been reporting problems increasingly before and through the pandemic. We have not paid enough attention to the mental health and addiction issues which are impacting quality of life for many people.

Services, infrastructure, resources need to support all community members. We will all thrive more if we can recognize the value of every community member.

If the city can make Calgary a place where everyone is taken care of then we will prosper together. Please consider implementing universal basic income.

Community strategies should be focussed only on supporting programs and services which communities request, rather than forcing programs, etc. onto communities.

If we focused on prevention, all other priorities are addressed.

"Everyone is equal and important

Stop with all the special rights for all the special internet groups."

I strongly support prevention services as they tend to decrease the need for protective services (e.g. police) and as a result are cost effective.

Four of these options are almost identical - it is pretty hard to prioritize when the difference between choices is meaningless.

All choices are of equal importance

Calgary is already an inclusive city, and does enough for the cause. Let's focus on getting our economy back on track and people back to work... in the sector where we thrive - oil & gas. Thank you.

As Calgarians we all belong here. No one should feel excluded.

If we can help the children who lack proper food, clothing and shelter, they can grow to become more resilient people and participate in their own their own problem solving.



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Wellbeing improves quality of life for Calgarians and improve their ability to participate in society. The reason for programs is to meet the needs of Calgarians. Wellbeing needs to be addressed with a link to quality of life.

There needs to be a plan that works for most

Prevention trumps responsiveness. Access is critical. Focus on kids under 12, and families of those kids.

Prevention is always cheaper and more effective.

If we support well-being then citizens can be part of the solutions to the rest.

The city administration is too focused on developing plans and strategies. The simplest plan is to work with non profits and provide support not city council and administration as you are too close to special interest groups telling council how things should run social well being. Some people need help but sadly many initiatives are high jacked by those who are busy with political agendas.

Redirect \$ to small scale local programs rather than high profile big \$ projects such as BMO Centre Reno, downtown revitalization, Arts Common.

When areas of the City are "No - Go" areas because citizens do not feel safe due to the addicted using drugs and looking to score more we are disenfranchising law abiding, tax paying citizens. We do not have a safe City.

I do not think any of these things are the responsibility of the City Of Calgary city Council.

The City is spending too much money on the NE area. I do not see any strategies in the Woodbine area. There are many living here on subsidies and low budgets. The City of Calgary creates barriers to the Woodbine area. Programming is only available in other areas. The City of Calgary thinks the citizens of all areas do not have needs. You are creating barriers for participation in civic and recreation life.

Many buildings/stores are still not, for example, wheelchair accessible. Snow ploughing creates heaping along the kerb lane and makes crossing streets a challenge for even the able bodied. We need more removal. I do not want to be old in Calgary.

Minimizing continued growth of city administration is key to a sustainability. Focus should be on prevention on need for expanded services rather than continued unsustainable services growth path city currently on.

We need more microgrant-style funding for passionate community activists to do things in their neighbourhoods.

This section makes no sense. Community strategies need to be well thought out, and target all Calgarians. They need to make sense and promote wellbeing for everyone.



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Building the houses in Calgary City needs to control some aspects of housing so that there is more affordability for all the people.

wow these are bad options

The top 2 items are the only items within the City's control and this will assist in facilitating everything below it. The City is incapable of addressing/preventing social issues, period. The City can provide a framework where other social services or communities can then deliver the services or help satisfy the needs specific to the community.

Basic needs and social barriers must be addressed so that Calgarians get the chance to engage with community

I am very concerned about the current social well being of the City. Isolation has wrought harm on our community and it is important to counterbalance the public health interest in isolation with the public health harm of isolation. If social issues are not addressed, it makes our city more dangerous and less enjoyable to be a part of.

we don't have enough people participate in civic life. It needs to be interesting, informative, and ACCESSABLE. even this Engage platform i find very limiting and hard to understand. videos of people discussing the topics would be better for me. even podcasts with the content being discussed would be way better for my understanding. Being thrown onto a webpage I'm left to make my own judgements, miss information or breeze over stuff thinking I understand when I really may miss the point

Prevention... so important.

Before any plans, policies, strategies are developed you need to see, know, understand the social issues and challenges and what created and continues to feed into them.

need more community centres inner city

The needs of calgarians is the reason you were voted in

Prevention is always better and more effective than waiting and then responding.

Communities should have a restoration/ reconciliation focus, first. Not just building new places, but restoring natural flora and fauna, and making communities that are resilient towards that shift. Restoring native species, Land back when possible, and finding ways to build new infrastructure that respects land and treaty

No doubt, we need to reconcile. The rest are all tied together as being equally important.

The response to social issues takes a long time, when an issue is brought up in the City sometimes it takes years for the city to come up with a plan to address the issues and put that plan into action.



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Education for life and the Health Care System are some of the more important pillars to maintain and advance civil society.

Being proactive rather than reactive by planning and execution is wiser. Use people with vision and an awareness of what we need.

Well-being to me this was phrased to sound like responsiveness. So it sounded like you were more plugged into society to deliver what is needed exactly when. This sounds the most challenging but the most needed.

Accessibility needs to be at the top of the list for almost all of these questions. Either the City is for all Calgary and or it's not

People should be involved in all decisions that affect them.

These choices are just blabber - we need jobs and lower taxes less government pushing liberal adgrndas

None of these

This is rhetoric. Propose something with substance instead of platitudes and treating people as members of subgroups instead of individuals and calgaryians

Susport communit events like stampede, no socialist programs needed.

I have been president of my community Association for six years and we seem to have fallen through the fingers of the city for many years. Most of the grants or programming tends to get sent to more established or more inner-city communities. So hard to comment on this when were continually ignored. Sage Hill.

Respond to the need, show that as our council you care

This is the most important value to me as a white settler descendant.

The "talking city" plan is a complete waste of money. Many things can easily be looked up on current technologies such as phones with out WASTING city dollars. Not to mention, how will you be obtaining consent from all citizens on the recording of their private conversations at these sites. Invasion of privacy. As someone who has a disability, this has zero purpose or impact. Easy solution, create a city of Calgary phone app for people to download at their own consent and will.

Fix potholes and clear the snow and reduce business taxes. That would be good for the community.

I'm not sure there is a top value, all of these things intertwine and feed into each other. Reconciliation leads to wellbeing and is responsive that leads to greater accessibility and will relate to prevention. These things can't be ranked and looked at in isolation.

I do not support projects that call us racists and that we must pay for federal programs/PM Pierre Trudeau and Churches who are the culprits. Reconciliation is the most divisive crap I have ever heard.



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City Council is a pathetic joke for achieving nothing. Their wages go up with taxes but little gets returned to the City. All City wages should be frozen for three years (like the private sector) and there should be no pensions for Council - all this money should go back into the City

This matters to me because it's not currently happening. My experience is the city pushes through whatever it likes despite community opposition. I'm referring to developments in the Marda Loop community that despite wide spread opposition from homeowners and the community association, the CPC is pushing ahead with a DC district land use change. I find the lack of consideration given to this opposition disturbing. I have very little hope any feedback will be taken seriously.

Fixing a problem is more costly and takes more time than preventing it in advance.

Community associations have become propaganda parrots for the city

Often, Truth and Reconciliation feels empty and I believe we need to dive deeper into what truth and reconciliation looks like in our city. This would also help newcomers understand Calgary's history better.

Our City is becoming more and more of a dumpster fire each and every day as a result of social issues impacting City programs and services that the City is utterly failing to address. (eg closed LRT stations)

Prevention is better than dealing with the issues. Reconciliation is the least important to me in this category. It's not a city issue

Prepare a strategic plan to support all communities and revitalize the down town core. Community associations work hard to provide services to build community, support that. Enough with the new mayor's social agenda, and get back to business. Build the arena. If the Flames leave, the impact in both economic and prestige would be devastating. Think of all the charitable foundation work, and business spin off work that we benefit from. We need the Flames or we become an empty core.

wheelchair (those with mobility issues) accessibility needs improving > the new library is beautiful but getting inside from the C-Train is a challenge. Same with City Hall

Calgary needs to always be responsive to social issues. We must be keenly aware of the mood of the city.

While exceptionally important, it is not up to the city to prioritize truth and reconciliation over other initiatives.

Get at the root causes of social inequity. Stop with the bandaid solutions.

Wellbeing - community strategies should be responsive and inclusive in their DNA, so to speak. Community strategies etc. need to address the needs of Calgarians. I think this question needs more work, quite frankly.

Your questions are horrible and biased. Personal accountability is needed, government shouldn't be involved in these areas.



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Time to actually LISTEN to communities!!! Your engagement process is broken!

When we build a city that people feel included and are active in, issues of social discourse diminish. Focus on how to bring people together from all walks of life to find where they fit and support them and the communities they live in to get and keep them involved

Act by enforcing existing laws.

There are serious social issues developing in this city. Calgary Police Services needs support to deal with crime and reduce the drugs coming into this city. Social programs are needed to reduce drug use.

Not a priority right now, reduce spending, cut taxes.

Strategy should include a greener more energy efficient city.

A community with great resources will thrive, but one with out will burden the rest. Control urban development, and ensure resources are in place prior to population growth. The NE has been allowed to sprawl with communities that do not have full service grocery stores for over 10km. These communities also lack transport hub or corridors, forcing more residents to have vehicles. Increased population density requirements, while allowing multi family builds with out parking makes it a poor design

I look at these items and quite frankly the city has no capable bodies to do any of these and the economic cost to be able to do this should be avoided.

"Wow. By overriding the provincial REP. you created barriers to tax paying citizens well being (social, mental, physical and economic).

While I agree that a gathering place is important for truth and reconciliation, was purchasing additional property really necessary? I think not. Surely a suitable place could have been found within the city's current inventory?"

Civic engagement and health of citizens should be encouraged and supported.

As long as these "plans" do not exceed your wages personally, in other words NO MORE MONEY from the citizens pockets to just plan, and if a plan seems good, let us vote on it.

It doesn't. Turf the whole program and lower property taxes. We don't need it.

Regardless of how good programming is, if people can't access it when they need it's useless

Not sure the questions had anything to do with community strategies. Very poor survey so far.

Calgary is a beautiful city. The care and upkeep is evident by City managers.

So important for a liveable city.



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Prevention is key in building the foundations where we can they lay the tools needed to move toward resilience

Peoples just give up on you city management and counselors. Please stop spending money, reducing services and increasing our property taxes.

No more mandates

The covid mandates have made life difficult and now have shown to not work. The climate emergency declared by the new mayor is designed to take the place of covid mandates so she can virtual signal for her personal beliefs. She needs to show facts to support her proposals.

Accessibility is key

Well-being is the duty of govt.

I can't stress this enough. We need to develop plans for ALL Calgarians. Not just one group, be it new comers, indigenous, homeless, or rich

We have found so many missing children for our ingenious community. The fact those around don't have clean drinking water is deplorable. Be better and do better

reconciliation needs to be a continued focus for all Calgarians, as we are on 'stolen land'.

Above all I value efficiency. I'm so tired of seeing subpar execution on all projects. There needs to be accountability for poor execution and poor results. This needs to be done at the least expensive but adhering to safety and quality standards. Every other social industry that isn't dependent on unlimited taxes must find this balance. You must too. I'm so tired of how inflated the costs and poor quality of solutions for so many city social projects.

Planning and strategies are all well and good, but action is needed.

I think plans should be undertaken that identify challenges and barriers people face to order to increase the ability to participate fully.

support what we have we can not conquer new till we conquer the old

PUT ROAD SNOW REMOVAL AT THE TOP OF THE LIST. CALGARIANS WANT THEIR TAX DOLLARS GOING TO SNOW REMOVAL ON ALL CALGARY ROADS INCLUDING SIDE ROADS. DO NOT RAISE OUR TAXES. PUT CALGARIANS SAFETY AT THE TOP OF YOUR PROJECTS LIST AND REMOVE FRIVOLOUS PROJECTS THAT WE DIDN'T ASK FOR OR VOTE ON. ROADS AND SAFETY AT THE TOP OF OUR LIST!!!

Don't let things fester



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SOCIAL MEDIA (Facebook)

Make the city safer for the visually impaired/blind people with audible lights throughout the downtown core.



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Neighbourhood Support

Calgary is becoming more inequitable, which has broad social consequences for everyone. The city could help address this through targeted programming.

Residents know where the problems are in their neighbourhoods. Please listen to CAs instead of undermining them. People need to be working together to help solve the problems but we also need to know what is available out there. We want safe communities but it takes a lot of effort and coordination of services.

Removing any barriers and making every aspect of every neighborhood accessible is key to everyone feeling valued and included.

I don't think most people are aware of how they can engage with their community and what that means

If services were more equitable, many more would use them. Many people in poverty do not have the time and the means to access services across all parts of the City due to holding various jobs, or lack of knowledge due to language or technology. Wouldn't it be amazing if City put up QR codes near gas stations and convenience stores where people frequent to increase the visibility of social programs?

Nonspecific reason

Providing resources to vulnerable populations serves a preventative function and tends to decrease the need for protective services (e.g. police.) I am not sure when climate change will be addressed in the survey but I believe the reduction of GHG's has to be a priority in the budget.

Again, the lack of any definable differentiation between choices makes this part of the survey almost meaningless. It would be very helpful to have an example or two attached to each choice in order for us to make informed choices.

The first 4 choices are of equal importance. I don't understand the 5th choice. What are CA's and SRG's? Community Associations? Super Racing Gizmos? Stop Raging Goats?

Distribute programs and services to all neighbourhoods since vulnerable people live in all areas of this city, not just a few neighbourhoods. We are only as strong as our weakest link.

Please stop using jargon and abbreviations most Calgarians don't know the meaning of. ?CAs and SRGs are what?

It is important to work with community, to let them know what is happening with social issues. If you're connected with hubs, you know where to go to find resources and programs. It would make your community more closely knit and inclusive. Residents are best to know what kind of social issues are going on. Bringing



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issues to stakeholders will let them develop a plan that includes residents and mitigates future social issues. Community connectiveness builds resiliency and self-reliance.

Communities need more support from the city in order to provide needed services and programs

I am not impressed how the Riverside kids were used to lobby both levels of govt for a park in Bridgeland! The residents of Bridgeland do not even know all the parks within the area! The developer should have paid for the park not tax payers!

No point in having sports if people can't afford or get to the events.

Each question is beginning to sound more and more like a social agenda. The city needs to pay attention to taxes and infrastructure and less on a social agenda of making sure everybody feels good. Life is difficult and some need help but we do not need government pushing social agendas.

Leave the police alone and stop race baiting from council

Need to improve pedestrian and cycling infrastructure and small scale FREE recreation facilities and programs for all neighborhoods rather than favour a few well organized community associations with links to the planning department (e.g. Sunnyside).

When you support vulnerable populations within your community the rest thrives as well. The less vulnerable are more resilient and have other supports in place as individuals to withstand stresses and shocks.

I do not believe any of these issues should be addressed by city Council.

Sustainability and longevity of impact is key. Also environmental sustainability and climate action should be interwoven in all our initiatives -- critical to ensuring our solutions are not just a short term fix that leaves future generations with yet a bigger mess to deal with.

Every citizen should be able to participate with minimal barrier.

They should be helping the community connect to city resources.

have to work with the groups that represent the neighbourhoods but recognize that they don't represent everyone in those neighbourhoods as they do alienate a lot of people

The City needs a consolidated plan to look at how our City is changing and be open to discussion rather than thinking they know what is best. The City's inner neighborhoods are getting older as is the population in them. An overall approach, engaging everyone from school boards to faith organizations is needed, NOW, to understand where failing infrastructure, whether physical or financial, can be re-envisioned and reutilized to the benefit of all.

At the frontline of meeting people where they are.



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It is so important to prioritize services for those who do not have the personal resources to fund their involvement in program and services. The rich (including myself) do not need greater access to resources. We can purchase programs and services. All city programs should be based on a sliding scale of household income, and programs should be prioritized to our most vulnerable Calgarians.

The city needs to pay more attention to social issues! This is lacking! Put more emphasis on this immediately!! Well being is important!

Cities desperately need to become sustainable.

I feel it is the most important.

While community associations play a key role in the vibrancy and potential health of their respective community and residents, the City is, and should be, the primary stakeholder and has the responsibility of responding to the needs of all of its citizens regardless of the status, health and wealth of any or all community association.

Equity over equality, always.

More police are needed

I want the ability for my voice to be heard. This survey is built to force us to choose based on your pre-determined choices, not voice our opinion

Too much inequity exists in how services are provided and some communities that would benefit most are overlooked.

Growing up in the northeast and living in other communities as an adult there are vast differences in availability, quality and frequency. Poor neighborhoods need equity. They are treated undeserving of the same services just because they are poor. When I'm fact it's is poor populations that need more resources and education

The City should take more of a role in ensuring all communities have access to the same resources and promoting those resources in each community. Currently it seems that programs are run by community associations who often don't have the resources to connect with community members.

The bigger a city gets, the most united, participative and connected with authorities the communities have to be to remain productive.

Having stronger community resources may encourage youth to live up to their potential and seniors to see their value

Accessibility is highest for me. If you understand the barriers to your services you understand your population. This deep dive into your service providing should be illuminating. Figure out the why.



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Covid has shown just how little help and care we are getting. Doctors hours were cut sick people not being able to see doctors I had a missed miscarriage and got shuffled around for a week. I had to have my deceased baby inside me for a week before I even got any help.

The community groups should cater to all groups for family and friendships and foster us looking after each other!

I don't even understand what these mean. Speak plainly not in mumbojumbo

Equity is inherently inequality. Support social engagement, community centres, and voluntary programs. Well-being is supported by encouraging social networks, not reliance on government.

All communities have their own centers. City does not need to be involved with this.

Please build a sound barrier for Deerfoot at ELGIN area. Thank you

We hardly see anything from the City Of Calgary in our community. Our community maintenance is lacking, our bus services are sporadic throughout the day, we've been begging for traffic lights for a decade. We have no community halls or land or recreation spaces such as gyms or ice rinks. Also our newly elected counsellor has not even reached out to our community association or appeared at two events we've hosted. I don't think the city cares much about us

All of these topics are a waste of time and tax resources. Cut municipal spending asap. Cut property taxes. Every municipal employee needs to have their pay cut by 25 percent to reflect the private sector. Cut all not essential jobs.

You can tell what areas of Calgary get more based on social economics and race. Calgary puts more value on the dollar and who makes more because those communities get more funds and better access to facilities

Reducing inequity addresses all the other challenges.

What the hell can City Hall do for me to have a sense of belonging? Nothing. Calgary gives me no sense of belonging. I think City Hall hates me.

Equity is the number one value because we're the third most diverse city in the country, but who would know? The vibrancy of our city is often hidden because of a lack of equity, whether that be lack of representation or differences in urban planning that are seen across the deerfoot divide or the overcrowding of schools in the NE because of poor planning that requires students in certain communities to take transit for an hour one way.

Just do the basics of transportation, water/sewage and get out of the way for Provincial and Federal responsibilities. Tired of paying taxes to all three (federal/provincial/ municipal) who all do nothing and point fingers at each other.



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CAs provide a valuable service to the City through programming, facilities, community resources & all of it run by volunteers for free! The City needs CAs, but provides very little in the way of resources to them. Most CAs are dealing with redevelopment /planning issues but have few resources, especially in a conflict situation. There should be a City ombudsman for planning issues, a go-between for communities who are trying to maintain much of what they like about their community. Help us out!

Our neighbourhood has tried for 10years to get the City to help with traffic Control. Although we have been given every lameass excuse why it can't happen, not once did a Council Member meet with us - [removed] as an embarrassment to Calgary. When an issue is raised the Actual Council member should have to go into the community and address concerns.

There are so many neighbourhoods in Calgary where kids don't get breakfast before school and other areas that waste hundreds of dollars in food every month. It's important to me that we focus on these vulnerable populations. There is no good reason why kids and families should not have enough food in Calgary.

None of the above. Infrastructure and policing should be the priority

Equity is the most important factor because not all neighborhoods are at a disadvantage. We need to support vulnerable people who need programs the most.

Same as last response

Some communities in Calgary do not have resources, programs and services that increase the potential of vulnerable individuals. Many of these communities are racialized, newcomers, and low-income families that do not have the income, time or community connections to gain experience or have positive reinforcements that can support their wellbeing. Address challenges and barriers that are present in communities can create more opportunities for racialized people, newcomers and low-income families.

The city needs to improve this area. City hall makes far too many decisions about things without community input

Support the people that support the city. Support the tax payers that support the city rather than prioritizing less productive members.

How come none of your answer choices demonstrate any concept of fiscal responsibility. I've been doing this survey for awhile now and it's going to just lead to more of the same - spend, spend, spend. Unsurprising, considering the councillors and mayor are primarily those who have been paid their whole life out of the public purse, but it's unsustainable. Grow up and save some money.

Calgary is the most inequitable city in Canada. This needs to stop.

Community associations and groups are often the first groups people connect with when getting involved in city life. They need more funding and better/more resources especially now.



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We need better policing to protect calgarian from thr uptick in property crimes.

Proper planning in conjunction with residents is critical. Adding to parks and green spaces is essential. NO to selling of regional park space-- stop what is going on with Richmond Green.

Community is built by people who live in and participate in daily life. There are challenges to meet the needs of many when the ones who lead are primarily volunteers, they are few or tired or narrow focused. When you provide a hand up we can hope that this will lead to growth and development providing there is sustainability, monitoring and support to incubate the ideas and get the seedlings to a healthy state. focused support to provide strength to flourish and develop stronger communities

One of the current community funding plans is the CCG - It is broken. During the course of the pandemic, the staff at the city have taken the time to create new rules and process, without consultation, that have hindered us in our time of need. As a community partner, it has never been more difficult to work with the City of Calgary. More direct, reportable funding is appreciated as we continue to offer many services and activities at minimal to no cost to Calgary.

None of the above.shut down open drug scenes. Inclusion has nothing to do with safety and services. Stay in your lane and do your jobs with fiscal responsibility.

All Communitites need support.

The way equity is used here is discriminatory. The City of Calgary isnt a discriminatory group is it? This is not the way.

Not a priority right now, reduce spending, cut taxes.

We can look after ourselves. We don't need government for that for us

My neighbours use their yard as a dumb and I didn't get the support I needed from 311 , I had to call the mayor office to have the issue addressed , it took five months not ten days like it says !!

need to clarify what CA and SRG. why use language that not everyone understands.

All communities should be equal in acces to services and supports regardless of which quadrant the mayor lives in

Older Neighborhoods not identified as core need maintenance of city services such as pools, recreation centres

Current red tape holds up community led projects way to much. A simple project like installing a few little libraries has taken almost 9 months of waiting with the city to gain approvals. Original enthusiasm for the project died off in that time, and the project is back to square 1. Supporting the Community Associations with the NPC has been great, but they seemed to be limited on their time and support as they may be stretched a little thin. Communication from the ward also lacks.



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Programs and services need to be distributed to ALL communities. Particularly as affordable housing has been imposed everywhere.

As a former community board member, I have seen excellent collaboration between city reps and our board in relation to resources, information, grants ideas, equipment loan, volunteers, etc. I do need to say that not all city reps are as engaged as they could be any suggest feedback from the community boards they work with should be part of the performance review

If groups are struggling, they should be assisted to get back on equal footing. We all benefit from inclusivity.

Communities are about coming together and I don't know many communities that actually have events. I know it's COVID, but even before this time activities were not broadcasted

It doesn't. This is a gigantic waste of taxpayer money. Turf the whole program and lower property taxes. We don't need it.

Equity must be a foundation of all collective resources

Strengthen individuals and communities by giving them the tools they need to become resilient and take care of each other

We can't thrive as a City until we all are able to thrive as individuals and a community.

No discrimination

Need more leisure and recreational facilities per capita. Saskatoon is so much better for this as an example

Why is there no choice that addresses the city's lack of maintaining something as simple as sidewalks without dangerous cracks and unevenness from winter damage. It has been years and our sidewalks have never been fixed. Neighbours have started filling holes themselves. You cannot even walk without fear of tripping and falling. Try dealing with the basics and not pie in the sky ideas. These choices are so broad one cannot even tell what they mean in reality. You need better survey designers.

Tired of politicians dividing people based on beliefs. Stop segregating people so neighbors can work together without hate/fear to make their neighborhoods better.

It's unclear what the difference is between Community Strategies, Neighborhood Supports and Social Programs.

Every community should receive good service. Why does the city only focus on the NW SW and some parts of SE? Why is the NE overlooked for services?

I don't think any of these would help. Feels like any of this would be single out folks rather than actually listening to concerns. Than taking action on those concerns.



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In Canada, many immigrants arrive having a strong social network will be helpful.

identify those areas with greatest needs and invest resources to support their ability to participate. Not all areas need same investment with respect to programs and services. City can help with redistribution.

PUT ROAD SNOW REMOVAL AT THE TOP OF THE LIST. CALGARIANS WANT THEIR TAX DOLLARS GOING TO SNOW REMOVAL ON ALL CALGARY ROADS INCLUDING SIDE ROADS. DO NOT RAISE OUR TAXES. PUT CALGARIANS SAFETY AT THE TOP OF YOUR PROJECTS LIST AND REMOVE FRIVOLOUS PROJECTS THAT WE DIDN'T ASK FOR OR VOTE ON. ROADS AND SAFETY AT THE TOP OF OUR LIST!!!

Sometimes people at the city forget how much is done by volunteer, community groups. They do this with very little support. Covid has been hard on many of them. If they fail, then the city will need to spend a lot more to fill the gaps that these community volunteers were filling. Re vulnerable communities: who decides? I look at some of the NE communities that get everything, just because they are visibly lower income. Lower income doesn't mean automatically more issues. Look elsewhere.

SOCIAL MEDIA (Facebook)

Every city should provide interpreters for new comers. Our school system and health care system is lacking those services. Kids are joining our school system without English . Parents often don't speak English. Yes they get interpreter during parent teacher interview but if there are more services required they are on their own. Like seeing a doctor for eg. Or for parents with special needs kids . We have a lot of organizations who provide programs but a lot of times they are out of reach when parents don't speak English or don't drive a car



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Municipal Elections

All rules need to be followed or the entire process is merely a mockery. People with criminal backgrounds should not be allowed to run. Rules should be tightened as necessary. I was given incorrect instructions at my polling station. Good thing I knew which ward I was in!

I think these elections should be done online. More information should be available without having to jump through hoops. meaningful summaries.

Get rid of the voting machines and go back to paper ballots, which are transparently verifiable, unlike the black box voting machines, which I simply do not trust.

During this pandemic, I thought the City did quite well, however, 45% voter turnout would improve if we were able to vote from phones as there was great confusion on where to vote due to the challenges. Would like to see the province ensure candidates who put names forward go through a child welfare check, credit check, and criminal background check.

With all the election fraud in the USA and unnecessary election in Canada - it's hard to trust the process

All values are extremely important. I chose Legislative Compliance as I would actually like to see us move away from first past the post to a proportional system as explained in Teardown: Rebuilding Democracy from the Ground Up by Dave Meslin.

"The first 4 choices are ""givens"" i.e. these items are non-negotiable and therefore we should not be asked to rank them; they are all number 1.

For the fifth choice the wording should be that results are provided ""in a timely manner"" or ""in due course"" rather than ""promptly""."

Our voice matters. The decisions we make when we vote affects us now and in the future

"Accuracy of counting and compliance are in law. They must be done anyway. Ranking does not make sense.

We would like to see changes to the municipal governance act so candidates are screened and have a background check. Other ways to vote - phone or online would support accessibility and higher turnout. Past voting locations are not accessible. Voting stations for students need to be on campus or in schools."

Voter turnout is the main issue

Follow the rules!

Make campaign contributions to all candidates available ongoing throughout the elections



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Everyone should be ASSISTED to vote. It should be a priority and a point of pride to move towards 100% voter uptake.

You need an honest election! Why cant we vote electronically from home?

The more people who vote the a more reflective government is put in place.

NO MORE SANCTIONING ELECTED OFFICIALS. THEY WERE ELECTED TO SEERVE THEIR CONSTITUENTS. If someone voted at advanced polls and then something different comes to light too bad they should have waited til Election Day. It is not councils jurisdiction to become judge, jury and executioner that is for the legal system. Council's action with regards to Chu is no different than Putin's actions towards Ukraine. We have a justice system and Chu was found not guilty.

Candidates to declare party alignment so there is no hidden agendas ie NDP

City Of Calgary needs to ensure that the people running their elections are competent and do not interfere in the election process.

We don't have a problem with accuracy or compliance, we have a problem with lack of participation. I would like to see space made in this list for ensuring voters are correctly informed in advance about how to vote and what specifically they will be voting on. There should be no surprises in the voting process.

Campaign finance rules and third-party advertising remain ways in which well-funded special interests can manipulate and potentially corrupt the democratic process. Public funding of campaigns needs to be developed. The budget should include money to review the options for and develop public campaign funding as an alternative to the current system.

Critical to maintain high degree of integrity in elections

All of these are pillars of a free and fair democratic process. One is not more important than another. I'm not sure why these values should even be called into question or ranked- they are all equally important.

Elections were planned very differently. I request to implement the same strategy as before where counting of the voted doesn't depend upon the machine at all. Just count the ballots manually.

says this is optional but i can't submit unless i type something

Contrary to the process of low voter turnout in civic elections, find a way of getting eligible voters to vote! Third party advertisers should be banned, specifically those tied to the interests of employees of the City. It has to be made simple for people to vote and understand how.

Reduce the number of alderman. Too many people just going to meetings not active in the communities they represent



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These are all important. From a legal perspective, the legislative compliance is *necessary* and therefore arguably most important, but the *transparency* with the inclusion of observers and scrutineers is most important to enhance confidence in the electoral system.

legislative compliance is bare minimum and we need to strive for more than that. Quality allows people to understand what happened, look forward to voting again (because of the good experience) as well as gain trust based on accuracy

Rule of law in a democracy is critical.

The voter experience was NOT satisfactory in the last election. The automated counting machines often required a ballot to be passed through multiple times before it registered the vote and this led to long lineups and long wait times. Get rid of those machines unless they can be made reliable and efficient!

All eligible voters have a right to cast their ballot by whatever means and method are most suitable to themselves and accessibility should never be a barrier to this.

having ballots counted manually and not electronically

lower the cost of elections, make it easier for everyone to vote with advanced voting, polling stations in malls, libraries and schools

Quality and accessibility ensures we are accurately represented

When it comes to voting the processes must not be tampered with or circumvented. We need to be able to trust the process.

"The entire process is [language], candidates break the rules like jyoti and nothing happens to them.

How about fix the roads stop wasting money.

Seems like most times you see city vehicles they are just driving around.. I suspect we could layoff half of city staff and this city would be worse off. The unions bought this election and own our idiot city council.

Jyoti should resign now."

All City Councillors are servants of the Citizens. All Councillors should be subject to online performance reviews open to the Citizens. Where failing grades are given the Councillor should be replaced in bi-elections. This suggestion should be subject to awareness and plebiscite with Citizens for an online vote. Too many Councillors are collecting paycheques and should be subject to review like everyone else in the working world. This includes the Mayor.

You have to follow compliance, but if you can make the process easier and open to more people, that's key. People need to feel that their voices are heard.



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All Calgarians should have access to easily be able to vote.

The idea of false balloting goes against my Canadian belief. What candidates are trying to accomplish should be made more known not just the wealthy advertisers or top 3 runners

Make it as easy and as close as possible for all. But sadly because of all the BS happening down South we will have to prove our secure process. .

Information about upcoming elections and those running needs to be easily accessible to all Calgarians

I feel like there is no transparency

Only Canadian citizens should vote

It is clear that less than a quarter of the Calgary population voted in the last election. Therefore the city representatives do not truly represent the opinions of the population and should therefore have a referendum on any spend or imposed social ideas

I am extremely disappointed with the election process this year. City Council targeted conservative candidates in a strategic and biased and disrespectful method. Also the cities unions attacked conservative candidates as well. I feel it was complete political interference and extremely offside. Yes I give you credit for allowing people to vote in various methods and places but leading up to the election was absolute garbage

Compliance is not optional. Accessibility should be high on the list.

What's to think about. You need ballots and a little pencil. We've been doing this for centuries. Why make a deal out of something that's not a deal?

Get rid of Dominion machines for counting votes with proper scrutiny. These machines can be hacked and old system worked well and efficiently. City Clerk needs to resign if not enough ballots and no excuses.

We need legislation that allows any elected person to be recalled and terminated for poor service. Anyone on City Council should be subject to recall. We also need yearly 360 reviews of City Council that includes review from Citizens that pay their wages. Termination should be a reality for poor performance. All Council members should have minimum standards for eligibility

If the vote isn't accurately counted than it is essentially meaningless as the person voted the most for won't necessarily be the one that wins if the votes aren't counted or properly assigned

Elections should be paperless.

We need voting reform. Please get rid of dominion voting machines.



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I find that much of the campaigns are targeted towards people already planning to vote rather than reaching out to individuals that do not have a single clue about municipal elections and their representatives. These communities are largely from newcomer populations and immigrants. Although permanent residents cannot vote, the City can provide more resources that inform immigrants at an early stage for long-term benefits so that they are more aware of how it impacts them and their community.

Civic elections have become like US politics. Trickery, character assassination and behind the scenes corporate level funding have no place in civic elections. Elections should be about defining a clear path forward for city council. Citizens should decide the future of Calgary, not city hall. But how do we do this when politicians don't do what they campaigned on

Open and honest

Enforce the rules of law and election acts. City councillors should not be using their positions to support or condemn provincial or federal candidates.

Electronic voting is suspect > need to be able to see ballots and results (by scrutineers)

One of the most frustrating aspects of this election was the confusing nature of the ballot. It was far too long and many people reported missing the question on fluoride

Elections need to be accurate and fair. Multiple questions on one ballot prevented spoiling one part and therefore violated my democratic will. One race/questions per ballot. Better ballot layout so we don't miss questions to vote on

Vote counting must be fair and transparent with opportunities for scrutineers to observe.

Prevent stolen election

All of the points are important, and you're supposed to follow the law, keep the electoral process open and do your job by counting accurately and reporting promptly. We need good accessible locations and up-to-date ways of casting ballots.

There is doubt about the accuracy of the vote count and the fairness of the election. There is no trust.

Too many people running, there should be run off elections as we are likely not ending up with candidates that represent the majority of Calgarians

Councillors and the Mayor need to represent their communities and the best interests of ALL Calgarians, not their own pet projects. Mayor Gondek's anti-business focus is absolutely unacceptable.

Add to this that City unions should offer zero support for Councilors. Conflict of interest and we've wound up with a confrontational whack job.



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Abiding by process is utmost important. When the “mayor elect” has a hissy fit over councillors that were duly elected by the people and refuses to work with elected people , the mayor elect needs to promptly step aside and new election held . No-one sidesteps or denies the person who was duly elected by the people. If the “mayor” can’t wrap their head around the concept, they are not fit to run the city.

Results are provided in a timely manner but then they also were prior to computer tabulation. I think that recounts should be allowed even with computer counts. There were some close ridings in the last election and both computers and the humans operating them can and do make errors and there should have been recounts to satisfy all parties.

Voting should be transparent and fair. Contested election results leads to social turmoil and conflict.

The waiting times have been very long and discouraged some to cast their vote, which is very sad

I think the system is crooked and can be skewed any way a person with the most crooked backers wants it. If we had ballots on paper with cameras showing each ballot as it goes into a counting machine and on screen in real time I might trust it.

Should require politicians to be transparent on who is funding their campaigns by putting the logos next to the candidates. That way people would know if say, corrupt union bosses were bankrolling \$2M dollars towards a mayoral candidate.

Legislation is core in democracy. We must stick to it to preserve democratic principles, and update legislation as needed.

Why would this even be a question?

Accessibility yields improved returns.

So crucial in a democracy

It would be nice if there were multiple ways of casting votes, in person and remotely, in order to increase accessibility. However, this is not one of my priorities for the city as a whole.

Peoples just give up on you city management and counselors. Please stop spending money, reducing services and increasing our property taxes.

Must have fair and honest elections

We have seen candidates sliding past the rules, for example Gondek putting up large signs before she was allowed to. It should be against the law for unions to tell their members how to vote. Each constituent should be able to decide free of pressure from employers or unions.

Accuracy and transparency are key. We don't want a repeat of Nenshi's last election.



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It's critical to follow legislation so that cheating is nonexistent.

I'm not even sure why any of these are in here. I would hope we are already doing the above. In the end if things are not done ethically we are completely lost and it's not a democratic society.

DO NOT GIVE YOURSELVES LAVISH SALARIES, RAISES and PENSIONS at our expense. Your constituents are suffering and you're mismanaging our funds. Instead of taking responsibility you with inflated and elitist egos give yourselves raises as many starve and freeze. Stop with the excessive signage it's first of all it's terrible for our environment all these one use plastic signs and it's tacky to have to see. Use whatever money you'd pay to do something good for the community you're asking to serve.

All of these things are essential, and none are in jeopardy to my knowledge. Having more/more accessible polling places and methods are always nice.

Well because you can not trust a politician, they always have their own agenda that far out ways your needs

PUT ROAD SNOW REMOVAL AT THE TOP OF THE LIST. CALGARIANS WANT THEIR TAX DOLLARS GOING TO SNOW REMOVAL ON ALL CALGARY ROADS INCLUDING SIDE ROADS. DO NOT RAISE OUR TAXES. PUT CALGARIANS SAFETY AT THE TOP OF YOUR PROJECTS LIST AND REMOVE FRIVOLOUS PROJECTS THAT WE DIDN'T ASK FOR OR VOTE ON. ROADS AND SAFETY AT THE TOP OF OUR LIST!!!

Because no matter how well you follow the regulations, there will always be somebody who complains that the rules weren't followed or that it wasn't a fair process when they lose unless they have someone there to oversee things. For responsiveness, other than the media, nobody cares if it takes an extra 6,12 or 24 hours to count ballots as long as they are counted properly and all the checks and balances take place. There needs to be better management at polling stations of the line ups though.

SOCIAL MEDIA (Facebook)

Lets work on Run off elections. If you do not have 50% + 1 vote how can you represent a city. its hard to believe we have Trudeau and now Jyoti both in a Power position with Almost no support from Voters.

An election. Sooner than later

It's important that the "real" elected mayor is put in place and the fraudulent mayor is removed.



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Citizen Information and Services

I pointed out some issues over year ago and although some things have changed (not necessarily in a more understandable way), others have not. I will be following up with my Councillor on this matter. The City website is not necessarily friendly to people who have limited computer skills, are not native English speakers, and may not be skilled readers either. If you want people to get engaged you need to make it easier and not take years to do it.

Information should be easy to find with a simple search not page that links to page after page

the 311 app is great for a person who has personal wifi and a smartphone. However, we put too much reliance on technology. We also need simple ways and plain language to improve people's trust in reporting and inquiring on the 311 system. Would like Calgary Transit complaints also tracked outside of Calgary Transit to ensure we truly understand our transit needs.

I wish the city counsellors would talk to their constituents- just because you got voted in doesn't mean you can just continue on with your liberal agenda and think that the majority of people agree with your choices. We don't !

All values are important. I chose Responsiveness as it is the area where improvement is most needed. I think very little improvement is needed in the Convenience and Informs areas.

If the information isn't reliable and trustworthy (why do we need both these words that mean the same thing?) then the rest is meaningless.

All of the choices are of equal importance.

It should be easy to access information by phone, if you don't have a computer. 311 staff do a wonderful job.

"Unclear what convenience means. Some of the information is not accessible - we'd like to see more languages or more accessible language.

All services that are requested have to be appropriate to the request. There needs to be better community engagement. 311 and 211 is okay. Complaints should go to city councillors. Some response is better than going unheard or unnoticed. Lack of response is a safety issue - for example lights going out."

Easy for residents to let the city know what needs doing

Just the facts, available across multiple mediums.

People need information in a timely and efficient manner!

Citizens like to know that their local government cares.



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The City of Calgary needs better communication with residents.

Too much of the information is presented with strong bias from from specific Councillors and the mayor
Please only present the facts and stop criticizing other levels of government. In many instances the Councillor newsletter focuses on the wrong topics instead of what is within the mandate of their level of government. Some councillors do not represent their constituents wishes and adhere to ehri own person ill-formed agenda.

Quality information is critical, does not need to be a a high number of platforms.

The most important in today's age is human rights values. Please make sure that people really feel their freedom of being called citizens. I hope mayor of ours city really understands that please please!!!!

says this is optional but i can't submit unless i type something

Demonstrate why the City should be trusted.

Having used the 311 app a few times, it is apparent that what needs to happen is some form of meaningful feedback to the poster. After a few days, my request is magically "Closed" with no explanation or a description if others have noted the same concern, or if the concern has even been dealt with. I am super unmotivated to post 311 concerns in the future as I feel I am wasting my time. I see so many little things to make this City better but if the City doesn't give a crap, why should I?

Slow to respond too many unproductive people

Without convenience, Calgarians will not engage with services

If not accessible, the rest doesn't matter.

Unfortunately, the information is NOT reliable and trustworthy initially but typically is opinions rather than facts. It seems to take forever before reliable and accurate information is made available to the citizens.

An untimely or non-response demonstrates a lack of respect and concern for the person making the request. We need to treat one another with respect, kindness, concern and a desire to understand the importance of the request or comment to that person.

great 311 service time and responsiveness

I'm tired of waiting in line for a service such as a specialized bus pass. Make services available outside of downtown area so I don't need to travel there.

Council has a long recent history of spending on everything under consideration without regard to fiscal constraint even in the context of decreasing citizens' income and personal resources. We need to see what is being decided and hold you accountable



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Info needs to be accurate and relevant

To get any infusion a complete joke. Useless website and 311 is a complete joke you call them with something that needs doing and nothing happens.

Transparency is most important. Without it, seeds of doubt, fear and conspiracy are sown and cause more problems.

Currently it is very hard to use the City of Calgary website.

Ignorance generates fear, hate and violence.

I don't want corruption and behind closed door decisions. The public should have input. Expenses need adjustment. More transit/city police, nurses/health care, homeless, mental health

I have used the city website a lot over the past few years and you are listening by making things easier and easier to find and use. E smoke text alerts for my trash pick ups. So now that there is an app..... I hope you didn't mess stuff up in the easy bit. But my first thought was, I already have tons if apps So you better have a winner.

"None of these are at the top for the vast majority of Calgarians. This just illustrates how out of touch you really are.

1. Fees on waste collection and delivery service for utilities are way too high. Most notably charging us for water drainage to water lawns etc
2. Government golden pensions
3. Fiscal responsibility

Now scrap this nonsensical virtue signalling of a "survey" and open it up with things that really matter."

There has been shady goings on in regards to our government and municipalities hiding things and burying things.

Dont know why this would be a question for the city to ask , unless you plan on firing city employees based on these results?

Again I'd like to echo I feel the city does not listen to the suburbs and focusses all their marbles on East Village. Also the division and politicization of counsel is adding to the division of Calgarian's. We first saw this in the United States with left first right and the liberals and NDP and and main stream media in Canada then added to the division and the current city Council is guilty of this as well. So is Calgary bureaucrats. System revamp is needed



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If you are Equitable you are also providing convenience and responsiveness. Reliable and trustworthy information is not optional.

Blah blah blah blah blah... a whole page where nothing was said. Nothing was asked. Let's form a commission and spend \$10 million talking about nothing and the challenges of talking about nothing when nothing is available to talk about... from the perspective of nothingness.

311 is good but GMs only get data and does not really reveal the core problems. Greenline, Rapid Transit Infrastructure, Arena are all dismal failures which either failed or cost/design factors where wrong and cost over runs just accepted as taxpayers' pay and keeps happening - this wrong and no accountability. Example is Greenline which spent million since early 2000 and no plans and people paid huge salaries and no accountability and no line bent.

This city needs much more transparency. All votes in city hall should have the records of who voted for what made easily accessible for voters to find so we can hold our representatives accountable

Many buildings and bathrooms are not accessible to people with mobility issues even when they indicate that they are because the people that plan the spaces do not understand what is required & this concerns me that they cannot access that are deemed to be accessible.

People often have difficult situations that take years to resolve that affects their quality of life.

Calgary transit is a joke. When did become normal to smoke crack on the LRT? Here's an idea, maybe have get some security

None of the others matter if the information is incomplete or misleading, as it often seems to be. Secret meetings of council are an example. It's our city, we have a right to know everything possible. It seems like controversial issues are decided in secret then released after the fact

Provide a budget that supports the rule of law, and provides enough workers to provide city services to a reasonable level. Rather than increase property tax as the sole means of funding services, look to cut programs such as City council benefits. Support the services provided to productive Calgarians as well as those that need help.

Inquiries about city services are generally well handled in my experience. Recent experience includes dog licensing and asking for a replacement green cart when mine went missing. Both were efficiently responded to.

Convenience, timely responses and informs reliably and trustworthy are basic expectations of public information services. I expect those things, so doing that just meets my expectations. To make city life and City services more accessible there needs to be a focus on equity.

City departments have no transparency or accountability. It is practically impossible to get contact information even for Councillors. For SHAME!!!



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Citizens should know what's going on in the city when it affects their daily life so its important that information be shared so they can find what interests them and be made aware of things they may not have otherwise been and perhaps should be - there is also lots of information so being able to filter this is just as important when you are trying to find specific details. This would also help visitors to our city trying to find where to go or what to do

All are important, but information systems should be effective and efficient, not costly and over-staffed.

I trust 7-11 sushi more than our current council, start using common sense and showing some restraint when it come to spending.

After watching the Guidebook debacle and attending some open houses pertaining to other issues, I do NOT trust the city's communication. Engagement is so poorly done and I can confidently say that as it is part of my responsibilities in my career. This survey is a prime example. Not looking for what your citizens see as the issues, only what we value. Let me tell you there is a lot of room for improvement and it starts with REAL engagement. Stop selling what's already been decided and LISTEN!

I have previously had difficulty engaged The City if Calgary, Bylaw and Animal Services, and CPS. I expect truthful timely responses to information requests. The poor performance I have experienced with these services leads me to feel that there is significant dead weight among these organizations that should be trimmed to reduce overall cost.

It is important to have options and provide transparency

It doesn't. Turf the whole program and lower property taxes. We don't need it.

Government transparency and accountability is a key principle of democracy

Makes Calgary a better city.

It would be neat to have information tailored to people's needs. This would also have to be a resource that can be accessed multiple times in ones life as our needs can quickly change based on our personal, financial, and social circumstances.

Peoples just give up on you city management and counselors. Please stop spending money, reducing services and increasing our property taxes. Tell us the truth.

Without trust their is nothing

Politicians lie. Unchecked, they declare things like climate emergencies without facts (science) to back their narcissistic need for power.

Issues should be dealt with and corrected in a timely manner. This included bylaw infringement and repairs such as street lights.



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Timely service especially for emergencies, ambulance, fire and police is unacceptable.

Council has proven in the short time that equity is not a fundamental value to them as it should be. The exclusion of a group of people that is taking place in this city is abhorrent. Replace the word 'unvaxed' with black, native, LGBTQ, handicap, etc and tell me that what you are doing is ok. The hatred and division that is in encouraged in this city by council needs to end immediately.

I feel like we do the above already. My only thing is sometimes it's too much to slim it down and make it easy to find what you are looking for.

Aside from easy to navigate online lists of services the city offers, having readily available information as community centers and libraries throughout the city where Calgarians can obtain information about city services is essential, as well as posters and other visual representations of services offered to give the community an idea of what services are available in and from the city.

many people do not have access to information. we need to ensure that information is available in a variety of forms, especially considering those who most often are left out of information access

Because that is your responsibility which that and many other things, like allowing Chu to stay and others to lie on their expenses, have parties they all think they are better than the average joe and nothing applies to them. Well that went out with King Henry the 8 or some creep from back then,

I like to be able to call 311 day or night. Staff are friendly and helpful

PUT ROAD SNOW REMOVAL AT THE TOP OF THE LIST. CALGARIANS WANT THEIR TAX DOLLARS GOING TO SNOW REMOVAL ON ALL CALGARY ROADS INCLUDING SIDE ROADS. DO NOT RAISE OUR TAXES. PUT CALGARIANS SAFETY AT THE TOP OF YOUR PROJECTS LIST AND REMOVE FRIVOLOUS PROJECTS THAT WE DIDN'T ASK FOR OR VOTE ON. ROADS AND SAFETY AT THE TOP OF OUR LIST!!!

Because I see the city being called out on social media and nobody responding, except maybe transit (that social media team is great). It makes the city look bad, like you don't care.

SOCIAL MEDIA (Facebook)

I love the approach to open government. Service levels, taxes, and user fees are a pretty hot button issue, so this should be an interesting one.



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Specialized Transit

Deeply concerned about lack of access to transit for all Calgarians with such severe service cuts. I drive more now that a 10-minute car ride might take an hour on transit; people with disabilities or who don't have access to a car do not have the same privilege.

I used to have to help my elderly father and his caregivers in arranging Access Calgary trips. Clear instructions were not always available including what to do when things went wrong (i.e., the bus dropped him & caregiver off at the wrong location; bus was held up for hours due to a traffic problem downtown; bus was very late with a drop-off). Also, not all of us own smart phones. Please be inclusive for people who don't have easy access to computers and smart phones.

I use transit frequently, I need it to be where I need to go to/from and I need to be there on time otherwise it loses its value.

Our Calgary Transit Access drivers do well under the circumstances. WAV is a great project and would like to know how the pilot went and if it has been helpful for tourism and safety when Calgary transit does not operate.

"Safe doesn't mean continuously wearing masks when the covid is over. Stop with the over reach.

Do you have smaller busses that could be used on weekends. - I still see larger empty busses rolling up and down streets with only a few passengers!"

All values are important. My 98 year-old mother-in-law uses Access on a regular basis. Her most common complaint is that the drivers often try to increase the length of the trip (to run up the bill) by pretending they are lost or don't know the way to the location. I assume this issue is covered in Reliability. How to reduce the city's GHG emissions needs to be considered in all areas. Mandate use of electric vehicles re Specialized Transportation by 2027.

All of these things are necessary - if any one is missing, clients will suffer.

The first 4 choices are of equal importance.

I picked all the above because everyone has the right to feel safe, to understand how to get to their destination in a safe & timely manner, to be treated with care and respect, to not get sick from a dirty environment, to understand what to do if an emergency happens while they are on or in transit property.

I expect I will need this service in the near future, so accessibility and safety will be my priorities.

Missing from survey - we'd like to see better standards for taxis and ubers that compete with Accessible Transit. Riders who are banned are left without good options. Long drives with multiple stops are cold and uncomfortable. Riders deserve to receive patience, respect and be treated with dignity. Clarity of



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information (pick up locations) and appropriateness of response (car or bus) is also important. Drivers should drive safely, be calm and helpful. Definition of responsiveness is inadequate.

A transit service that will move people

While it must be provided, it should be provided at scale based on usage. Large scale model may not make sense vs individualized or regularly updated community based transit programs.

I am wondering when autonomous cars will be allowed?

Citizens require reliable transport so they can be on time when they need to be.

Would love to see the city work more on making transit beautiful, comfortable, and enjoyable - which goes well with safety.

transit should first and foremost be safe

The climate crisis demands that more people use public transit, but this will not happen if it is not reliable, available, frequent, clean, and easy to use. Our future on this planet makes this a vital concern.

A dear friend who died by suicide could not wrap her head around taking the specialized transit she would need because of how long it would take to get around.

cost effectiveness?

The authorities of the City of Calgary have been concerned with having an efficient vehicular transport system, but they have forgotten about pedestrians and therefore lack a system of wide and efficient platforms that allow walking with joy and without fear. Upgrading and building platforms should be a priority.

The City needs to treat transit like a business. Look at where it is needed and WHY, then build a plan around that. There doesn't seem to be any logic attached to it other than spending money on it. It should be self-sustainable. If not, revisit it as the vast majority of Calgarians are not regular transit users.

I am not differently-abled, and so my comments should be given less weight than someone who identifies as differently abled. This said, I would expect that safety would be a major concern for differently abled persons, given their physical circumstances.

Calgary transit is currently an unsafe place because we're "compassionate" to the drug addicts. Compassion isn't about letting them destroy the transit system for everyone else in the city.

Those with a disability often have no other way of getting around and so this is critical to a healthy lifestyle.

I have had MS for 31 years and appreciate the ACCESS service for getting around.

It is critical for users to be able to consistently count on the service to get them to and from their appointments or other destinations on time and safely.



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easy to use

need more frequent bus and train timing and improve safety at all train platforms and major bus stops

Make train stations more safe. Crime seems to be jumping here. Also, get rid of station buildings where users need to climb up and down (eg Heritage, Southland) to get to a platform.

When you need specialized services you count on them working as promised because you have no other choice so reliability is critical

All people should have access to transportation the a barrier of differently abled people is the ability to get around in order to work, shop and see family.

Public transportation can provide an opportunity for a healthier population and reduction of different pollutants.

I'd like the City to Assist Elders aging at home by providing those on fixed incomes with free access to public transportation

C-train safety is a major concern. Get more policing and get rid of the drug deals and violent groupings. Access program is okay except yearly senior pass should be allowed and base income level for subsidy increased by \$5,000

Accessibility is so important. I have g do oh d that it is illusions yo find information on access programming. You need to broadcast this more. Have info at the Dr offices and in public spaces where transit users are. Post secondaries, institutions, city expansions, immigrant organization and community relief organizations to name a few. To help seniors is an area that services are illusive. So be more public go low tech for your audience may not have the ability or access to technology. Think!

My daughter has ro take public transit to school and the amount of people smoking crack pipes and doing coke is ridiculous. I feel so afraid to let her or even myself go on transit

People need to be safe using transit.

Transit needs to be examined for ridership I've seen so many empty buses and you know which ones they are!

Another strange question. What are you getting at?

I'd have to say I don't support any spending on transit unless it is an underground subway that does a way with this honour fair system. The few times a year that I use the LRT I find the train stations filled with homeless people, buses and trains full of beggars, drunks and mentally unstable people. Their own security force is ill equipped and unarmed and unable to effectively deal with conflict or criminality. We chose to buy a parking space to avoid taking the train.



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The route 128 that goes behind my house in savanna community doesn't have all day service but only peak hours which is not fair to some of us finishing work late. Please make Calgary transit safe for us by taking care of all the trouble makers on c-trains I.e doing drugs, sleeping, intoxicated people causing trouble. Also increase the service level please as buses are coming 30 minutes sometimes one hour on weekend

Homeless people riding trains all the times especially at night time and doing drugs. I don't feel safe or with my family using public transportation. We pay taxes but can't access services due to nothing being done about it. Buses are not very frequent anymore as they used to be. Upon closures or detours, transit app not updated for us making us stand lot longer for the bus.

If you are accessible, the rest falls into place.

These also can't be looked at in isolation. There isn't a best option unless you connect the dots between all of these; particularly Accessibility, reliability and safety.

Locking down stations and not using Transit Officers at these stations so open/accessible is insane. Changing design from platform to ground level insane as can never connect lines or use same trains. Subsidy for low income is nonsustainable and being abused at taxpayers' expense. Greenline garden area will be a lovely place for dealers to sell drugs and users to shoot up and for homeless camps.

Just get me there safe and affordable . Higher Police presence.

Mt friend has told me how unreliable Access are when it comes to pick up and drop off at times - in one incident she was always picked up late and wouldn't make it her activity on time so couldn't participate. She is my friend, in a wheel chair or scooter and finds it very difficult to be taken anywhere in a private vehicle as transferring is very difficult so I can't help her.

If this is your primary mode of transportation, you need it to be punctual for appointments, jobs.

Calgary transit is unsafe to use. You cant improve the service if you don't acknowledge the problem

Accessibility is key when it comes to public transit. If we look at who uses and benefits from transit the most, it is newcomers, seniors, students, and other vulnerable populations. Public transit needs to be accessible in terms of physical layout, as well as easy to access bus times, and knowing where the transit will take you. Perhaps even having multiple languages available. This would help our newcomers feel less alone and more welcomed.

Provide a system that links work and school to communities. Stop trying to be everything to everyone, and concentrate on main routes. Snow plowing is awesome, please continue. I support bike routes, but plan with some common sense applied please.

People living with different needs need a reliable way to get around. But be careful as this is a department that has the potential to drain a lot of funds if not carefully managed.



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If it doesn't work and it's not reliable it's not useable. Transit routes and service also need to be based on evidence and equity. Right now they're a mess and overseen by people who haven't ridden transit a day in their life.

My mom has Parkinson's. Having this could mean the difference between staying home lonely all day, and being able to get out and be happier and productive in the community.

Accessibility has to be the priority for specialized transit. That should also include a reasonable price.

The whole transit budget needs to be revisited-- ballooning costs and minimal service. Closer scrutiny is required!

Not sure about this one, but why are avoiding the question about regular transit. Or do I say samely enabled? CTS has become unsafe because you refuse to deal with open drug scenes. I no longer feel safe using transit outside of high volume periods.

As we continue the urban sprawl in Calgary, increase the accessibility to and reliability of public transit in suburban/new communities.

More access Calgary for disabled users

Transit times need to be both predictable and accessible if people are to rely on them.

Transit is not only unreliable in this city, but it is expensive too! I also quite often feel very unsafe on transit, so I can only imagine how the drivers must feel

Make sure the user UNDERSTANDS what is being said No incomprehensible accents. And the people helping MUST BE KIND.

It doesn't. Turf the whole program, allow better privatized options and lower property taxes. We don't need it.

Safety is paramount for differently abled individuals

It is important for all Calgarians

It would be great if public transport was more accessible, though hard to do in a city that was built mostly for driving. Equally as important is ensuring that bike paths are easily accessible, well paved, separated from ongoing traffic and connected throughout the city for those who chose that as their main locomotion.

Reliability and safety are the top priorities as well as shuttle busses that are comfortable for the passengers as well as the drivers.



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Service needs to be reliable and convenient for everyone (those that need it and those that choose it). Transit needs to become the mode of choice for the sake of our communities and our planet, and this won't be possible until people can trust it more than their car.

Customers are the backbone of every business

Smile pleasant and right attitude should be a given not a question of value. Seriously

I'm not sure what all is encompassed in specialized transit. I was thinking of transit for seniors and disabled when I prioritized my responses but can I also add that it is beyond ridiculous that the north central area of the city has no ctrain while yet another leg is being added down south. It is glaring if you highlight all routes on a physical map. An outsider would wonder why one whole section of the city has been left out. It's almost bizarre

Handi-bus, for example, is grossly underfunded, undermanned and inefficient.

The state of transit, c train is awful. It's dirty, there are dangerous people riding the lines and at stations. Going to work or school should not be risky.

Calgary Transit's wait times for accessible vehicles are abysmal, with waits of well over an hour despite advanced scheduling. In addition, drivers are insufficiently trained for dealing with mental vs physical disabilities (for example, seating potentially violent clients next to physically disabled ones who cannot defend themselves). For many, the act of getting to and from appointments is in and of itself a huge burden, and Transit sometimes makes this burden even greater.

I feel we do all the above already. However I do think safety is and should always be number one. Take care of the workers and be able to have options should customer on transit need help.

Make all transit accessible

Are not all of these in the job description and should not all of these occur, with 100% satisfaction, just like everyone of these questions

Accessible transit should be as convenient as services for the rest of the population

PUT ROAD SNOW REMOVAL AT THE TOP OF THE LIST. CALGARIANS WANT THEIR TAX DOLLARS GOING TO SNOW REMOVAL ON ALL CALGARY ROADS INCLUDING SIDE ROADS. DO NOT RAISE OUR TAXES. PUT CALGARIANS SAFETY AT THE TOP OF YOUR PROJECTS LIST AND REMOVE FRIVOLOUS PROJECTS THAT WE DIDN'T ASK FOR OR VOTE ON. ROADS AND SAFETY AT THE TOP OF OUR LIST!!!

Reliability and accessibility are joint top. Reliability means those who need specialized transit can get where they need to go, on time. This helps more vulnerable people keep appointments, even jobs, and makes them feel like the city cares and values them as much as anyone else.



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Recreation Opportunities

Citizens value our recreation facilities and parks. This has become very evident during the pandemic. We need our parks. Please don't carve them up and sell them for redevelopment.

I live in a community that hasn't had greenspace updates since its inception in the 1970s. Most of our playgrounds were built in 1998 and they are all the same. This is my top priority because I want to see the city investing in older communities to bring the parks and greenspaces to levels where members actually get enjoyment and use out of them.

When we can all exercise, we all become a healthy City.

I am a retired Recreation Therapy Aide and now I wish to enjoy life's recreational pleasures as a participant not a provider. Affordable activities and opportunities for someone on a pension. Covid shut most things down, and I am hoping new things open up.

Active transportation plays a major role

Provide the programs that Calgarians want.

this is important because it impacts our overall wellbeing.

Giving everyone opportunity to be involved and I think the City does an excellent job with recreation for all.

I believe the purpose of the City is to provide services to those in need, regardless of income

We should focus on ensuring all communities have a variety of local, community-based recreation opportunities which are easily accessible without a private motor vehicle. Fair distribution of these opportunities is essential, but there should still be room for different communities to offer different opportunities.

I fully support this approach to enrich all communities with recreational, all year round active opportunities instead of spending multi millions of dollars trying to build an entertainment district for profit. The City must do a better job for all the taxpayers and broaden development ideas instead of a mega deal to support a hyped dream of entertainment wonder.

Opportunities for recreation are important aspect of the quality of life in the city. They need to be affordable and high quality to serve as many Calgarians as possible.

Seniors need spaces to exercise when out on a walk such as a senior "playground" where functional fitness activities can be done by themselves or with others.



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It is very important to me that recreation services be inclusive and open to all people regardless of vaccination status. As the mother of a child with very complex health issues this is my highest priority at the moment. That he feel included in society again. Limits on his ability to access services and sports activities over these past months have been extremely difficult for him psychologically. Though he has a valid medical exemption, the entire process of applying has been scarring.

how about cost effectiveness?

Accessibility is most important to me.

It is important that the City move ahead to fund the construction of the Multisport Fieldhouse at Foothills Athletic Park. It will provide sport and recreation opportunities to all Calgarians. It is decades overdue.

Even the best leisure facilities are useless if people can't afford to use them.

Similar facility like new NW YMCA at a lower cost at other locations like the SW

There are too many people on the low end of the economic spectrum in this City, considering its economic strength, and the divide is embarrassing. We need to work at making recreational programs available, affordable and accessible to low income Calgarians in order to reduce the economic divide.

It's so important for our large city to provide opportunities for Calgarians to connect with each other and build a close community. If that is done, I believe all four of your other components will follow quite naturally. A resilient community will ensure everyone has access to affordable recreational services, they will encourage a wide range of activities based on interest, a strong community will take care of every member of society. When we KNOW each other, we will care for each other.

The opportunity gap between rich and poor needs to be addressed.

There are no accessible or affordable rec centres near me. This is a shame. At least the parks are accessible and high quality!

Recreational amenities are a big part of quality of life in Calgary. If possible, please allow citizens to adjust their taxation so that these amenities are well funded and more affordable. For instance, my family would appreciate a greater share of our taxes going to recreation, with better services and/or lower prices, and instead paying more per use for peak period driving, or storing our vehicle on our residential street.

One and two are actually tied for first place.

I believe City Recreation should provide affordable and accessible programs for those that may have difficulty accessing other programs.

need more inner city rec centres and social recreation opportunities

Most activities in this city are very expensive to join



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This is what lacks right now tremendously, especially during COVID. Affordability is also a great concern, since you started contracting YMCA, instead of operating the facilities by yourselves

The mayor and councillors are not being realistic with budgeting in light of high inflation, unemployment, and rising interest rates. They need to reduce spending and focus on key necessities not art projects. The downtown core was dying before COVID and no action taken.

No one will use services that are of poor quality

Because I am an immigrant living in Calgary for 16 years and it has been really hard to connect with my community. Social connection is almost impossible.

Physical is really contributing to mental health. People of lower income deserve the same opportunities to participate in wellness activities.

Recreational fees are high for us middle-income families, there are a lot of high fees already going on in the house. Seniors like to attend and us the whole family.

There is not much going on for kids, teenagers or family activities especially during cold season. I hope community center hall are being used for FREE sports like basketball, skating etc.

There is an opportunity to change the way dog parks work. Parks are rarely used anymore. Dogs are not wanted on parks for many reasons. But why not do a share system like in elbow park where parks are open to off leash at different times of day. Does two things. Parks are used a lot more and people pick up after their dogs because they know it's multi use. Other dog owners are the enforcers. I was impressed with Elbow park's approach. Best off leash park for cleanliness in the city.

[removed] is expensive

So that those that want to can join in regardless of social status, income level, or lifestyle choice (be truly inclusive rather than build barriers for inclusivity)

I think it's important that everyone has equal opportunities for the cities recreation activities especially during the last two years seeing how much the pathway systems were utilized this is a great asset for the community.

Rec and entertainment prices are high in Calgary, the city should provide more affordable options.

Costs still need to be covered. Again, reduce middle management by 20% and make these programs more efficient.

Children should be able to expend their energy in positive manners, but a lot can so they turn to other things that aren't great to keep them busy. They shouldn't let something like affordability be a determining factor in why they can't be active. It causes them to grow up with this ideal of hating active living because it was something they were never able to enjoy in their youth. It also keeps kids busy.



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With increasing costs everywhere it's important that all have access to activities.

Too often we close neighbourhood rec areas in order to put them into some sort of recreation super centre, thinking of Seton or Rocky Ridge. This doesn't make them accessible when you're required to use a vehicle to get to them.

Unless recreation opportunities are available to everyone, quality and wellbeing are irrelevant. I don't think tax money should go to a cheaper replacement for a private club.

Since Calgary enforces tyrannical mask mandates, which are not grounded in sense of science, many families can no longer engage in activities to improve their wellbeing, quality of life, or help them be resilient. The services are therefore not accessible.

In a city where private recreation facilities are so expensive (golf) we need the city to assist those of us on limited income

A healthy community is a strong community.

Increase the number of disc golf course Please

Everyone should be able to access the program 's

"not everybody can do every sport so recreational opportunities must include less common sports and activities that allow participants to engage with their community. recreation activated must also include the aging population by not only focusing on top elite athletes. Most of us just need to keep moving and

participating. The City needs to ensure the funding is in place to fill the infrastructure gap and continue it;s support for the clubs that are doing so much of the heavy lifting."

Social inequality is the biggest contributing factor in crime. I was born into extreme poverty here in Canada where I have experienced malnutrition and lack of opportunities. I want better for everyone else.

Recreation facilities must be funded through user fees. Those who use them must pay for them, those who do not use them do not have any portion of their taxes go toward poorly managed recreation facilities. User fees must be increased regularly in line with increased costs to operate them. Calgarians would get more value for their money if recreation dollars are spent on more parks and walking paths. Enough with the bike paths. Walkers need paths that are cleared and safe with no bikes allowed.

Some areas of the city have much less than other areas. Why are there fewer lake communities in the north?? Why are there less leisure centres in north central?? Would like to see parts of nose hill park developed for increased use!! I appreciate the desire for natural land within the city but not enough people use a large now inner city park area. It has so much more potential

We need the new Event Center.



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I would like to see ALL citizens be able to use the services they are being taxed for. Right now we are enjoying the small towns around the city because of the discrimination bylaw.

People with disabilities already have trouble getting accommodations from private institutions. Combined with the fact that many people with disabilities are low income, having access to recreation that is affordable and accessible can be a lifeline.

We just need more indoor rec activities in Calgary for people to make it thru winter healthy.

It should be accessible to everyone. No VAX PASSES. That's [removed]. Especially for youth.

I have been calling for ages to review existing smaller playground structures in established communities. The issue to be more inclusive with accessibility options. Rather than a central location like the one in Applewood. Why not smaller retrofitting of existing playgrounds. such as an adaptive swing or wheelchair access into the playground structure. small but big impacts to accessibility users.

Recreation is a service that serves all generations, all abilities, citizens and visitors. It's what makes people want to stay and what makes people want to move here. Recreation is all encompassing of the activities we freely participate in outside of work. It keeps us physically and mentally healthy. It keeps cities happy!



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Arts and Culture

I value Calgary's arts and cultural programs. They have taken a serious hit through the pandemic and need our support to survive. There are lots of choices which make our City great.

I am low income and an artist, making the arts accessible to everyone is so important! The arts make life worth living, and when the community can engage then the whole city thrives

I do not think it is the role of the City to lead/fund arts and culture.

If we emphasize on quality; then it is affordable and accessible, then we would look at art from many types of communities (disabled, multicultural, age, indigenous)

Calgary is already an arts/culture city, and does enough for the cause. Let's focus on getting our economy back on track and people back to work... in the sector where we thrive - oil & gas. Thank you.

Accessible includes affordability and other aspects

I think the City has spent way too much on Art. The blue hula hoop, the Steel Structure coming in on the Trans Canada from the west, the Peace Bridge, the Steel Ball are ridiculous and a real waste of money. I think we should use only Alberta Residents to design and build any Art.

It is the responsibility to citizens that city programs are available to those most in need.

Arts and cultural features should be a part of a vibrant city design that includes abundant opportunities to walk, bike, encounter neighbours, and shop. Art and cultural experiences should be components of a healthy and happy city.

The City should not be in the Arts and Culture business. Arts and Culture should be driven by initiatives originating in the communities, for the communities and paid for by subscriptions in the communities. The City rewards the taxpayer poorly by having a small committee dictate what art is acceptable and at the very least there must not be a surcharge on capital projects to pay for art initiatives the committee deems needed.

Too many events are beyond a senior's budget. Grateful that the Glenbow museum will be free for citizens.

how about supporting local artists (of all backgrounds not just indigenous) and not spending ridiculous money on "art"

Good ways for us to gain an understanding of how individuals can contribute to truth and reconciliation.

Low priority, let's help the homeless before we buy any more art.

Arts & culture are a nice to have, so they may as well be quality.

Sports should not be the only thing offered. Fantastic that the Shaw family has made the Glenbow free!



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Too much taxpayer funds are wasted on Arts and Culture. Should look into having people who want the Arts to fund it themselves.

Too much art is low quality or a haphazard temporary exhibition completely lacking depth.

bring back the city and corporate-sponsored festivals throughout the year

Money, especially for art may not come easily. Many people, who rely on the city for art activities would have limited amount to spend. I would love to learn to make sculptures or draw as an indigenous person from the Pacific.

Arts and Recreational activities are needed for open, flexible and innovative productive minds.

This one was tricky because reconciliation should be put in as well

Yes as Canadians we should recognize the Indigenous Peoples that were here before and we allow for healing to happen; art and culture needs to be affordable, accessible (inclusive to all) and done with excellence.

I am deeply disappointed that the mayor and city council let the east village arena event centre deal fall through. It is a vital part to a growing city to have this entertainment and event facility.

Once again, this budget needs to be tightened. Find out what people want and plan accordingly.

public art is at the very bottom of my priority list

Calgary feels like an extremely boring, sprawled out small town...except I've been to small towns that have far better arts and culture scenes than Calgary

Unless arts and culture opportunities are readily available to everyone, the rest is irrelevant. Inspiration and a creative life should be open to everyone.

There is no access to enjoy arts and culture in Calgary due to the mask mandates which are oppressive and not backed in science.

The arts are critical to keeping tourist money in Calgary. But not every art project has to be a mega project!!! Great work with stormwater and art. One challenge is climate change and art as so much artwork needs lighting and electricity which goes against the climate emergency declaration and the dark sky initiative, Art has not shown to be the job creator or inclusion building it has promised to be. Culture is a tough one as Calgary chooses only a couple to celebrate what is trendy

Partner with private organizations and subject matter experts to ensure activities are of the highest quality at the lowest price. Recover the cost of the programs through user fees. Do not use tax dollars. Tax dollars should only be spent on core services. This would require a great deal of innovation on the part of the city. It is time that the city stepped up to these challenges.



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It's sad that there aren't more of these facilities out if the city center where it's desolate and difficult and expensive to park. I would surely attend more if they were more accessible

If we want to compare to large cities in the wild and attract business and a qualified workforce , we need to offer high quality of cultural opportunities. The town is dead, ballet, theatre, concerts, expos are sub par

The continuing discrimination against non-vaxed will lead to discrimination to other segments of people based on whatever is popular at the time. No to discrimination of any sort.

Please continue to support bringing the film industry to Calgary, as this has a massive potential for influx of funds and has already created hundreds of jobs in the last 12 months. Calgary needs to diversify out of oil and gas and film is an area that is already somewhat established here but can grow immensely if supported by the city going forward as well.

"At the moment, not much art and culture is affordable or accessible to most Calgarians.

We do not have a proper art gallery, for example, and going to the ballet or opera is only for the upper middle class. It's not fair or good. I don't need more bizarre sculptures downtown, I need to be able to take my kids to see great paintings and beautiful dance at a price that won't mean not buying groceries."

Use art only from Calgary. We seem to be showing major art projects from other countries. Is Calgary so barren of culture you can not fine anyone. The blue ring and the pile of rubble are embarrassing for people visiting me to see.

I think the city is doing a great job! More murals! More festivals including during winter (like Chinook Blast)! And we need after-hours nights at more museums and libraries; the Glenbow would be perfect to host this. I don't know if it has already done so, but we should do it! Again, look at Montreal and what it does for inspiration (I think of all Canadian cities it is the one that should serve as a model of what urban living can be like).

Indigenous culture should have the exact opportunities as everyone else. No more, no less.



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Water Treatment and Supply

We take our water supply for granted as our water is good. We must be good stewards of this precious resource. This includes protection of our watershed and all facilities downstream of it. The City needs to be more transparent about the concerns for our watershed. There has not been sufficient information shared on this topic.

All these are equally important to me

It is ridiculous that Canada has such a large supply of freshwater yet many indigenous communities do not have access to safe and clean drinking water. Clean water is a human right and our city should be committed to providing it to everyone at a fair price.

I think Glenmore Reservoir needs dredging -- silt washed down by river has greatly reduced volume -- entire west end of reservoir is being taken over by bushes and trees

Water is life

Safety "is Job #1"

The costs of water & sewer services is too high. The councilors should study their own water bills. I suggest to use more contractors to some of the overmanned maintenance & construction projects.

No fluoride. The Yes vote did not win by much.

Fluoride is NOT safe. If people want fluoride then they should source it elsewhere, not poison all people in city with it. How do I remove fluoride from my drinking water. I don't want fluoride, but am forced to have it. Pathetic health killers.

I would LIKE the City to provide quality water service that is cost efficient but the City adds a significant number of fees to all of its utility bills and I do not believe that these are at all warranted or justified. I have lived in other cities and have NEVER ever seen the number and total cost of fees that Calgary has yet all the places I have lived have had top quality water services.

The city is responsible to provide a reliable service.

The most important responsibility we have in managing the water supply is to ensure it is available in uncompromised form to future generations. Pricing should step up for higher per-capita use to provide a more effective incentive system for conservation. Action should be taken to ensure the ultimate sources of our water, on the Eastern Slopes, are protected.

The budget must include progressive rates for water use based on how much is consumed.



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I am very disappointed about the reduction in Calgary's water quality with the recent decision to add fluoride. I am no longer drinking it.

We need high quality water. Many pharmaceuticals and microfibres are present in our water now. We should not be adding fluoride when a substitute is readily available for children (toothpaste and fluoride rinses). I have autoimmune gum disease and can not tolerate fluoride. I would be paying for water that I can't consume. The use of waste products as a source of fluoride should not be allowed as it contains many pollutants.

Pure quality water is essential. Good filtration to get rid of impurities during water treatment and not adding fluoride

says this is optional but i can't submit unless i type something

Not sure why this is grouped here.

Utility is very expensive. Too much overhead

Water is an essential need.

These are all so important, especially compared to recreation and arts (which were presented in this same section). Water needs to be safe, and available to every Calgarian. This is a non-negotiable. People should not have to worry about 'affording' access to safe water. Water should be provided at little to no cost to low income Calgarians.

Costs need to be controlled. Too many extra fees so that Atco and Enmax can make a profit

Clean drinking water should be available to everyone. The cost factor needs to be considered, particularly with the absurd idea of putting 'fluoride' into the water supply. Has anyone opened their eyes and noted the aisles of bottled water found in every store. Very few people drink water straight from the tap; at the very least, most households have water filtration & softening systems. To waste funding so I can water my lawn and flush my toilet with 'fluoridated water' is beyond irresponsible.

Please address the bacteria contamination in the Elbow River and ensure that it is safe and welcoming for swimming.

"These are all important.

Clean, safe, reliable water is a basic need and right for all citizens and should never be bartered or denied for economic purposes."

With the proposed open pit coal extraction, along with number of other industrial activities along Bow river this is going to become even more important. In addition, you voted to put Fluoride in our water, which causes dementia and brain deficiencies. I would need to pay more in order to remove it from my drinking



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water. I am extremely unhappy with this, because in the future I could not just turn the tap on to get drinking water.

I want to ensure that no toxic chemicals, like fluoride, are added to the water supply. You don't have to dig far to find the problems with fluoride -- for example, it's a neurotoxin. Otherwise, what is the point of this survey? To look for areas in which the city can slack off? Or to make it look like the city is engaging with the community? None of these points cover areas that should be dismissed as priorities, so what is the sense in prioritizing them?

Why are you adding fluoride. We are all entitled to clean drinking water. If people want fluoride, then why not offer vouchers to buy mouthwash. Instead I now have to pay for a filter to be fitted to filter out the fluoride. Maybe I should sue the City for not offering clean drinking water or not pay my water fees as you are not providing clean drinking water. I have thyroid cancer, so can not drink the water once you start adding fluoride.

The fluoride in water should be put to the citizens and not be a city council vote it should be chosen by referendum

Water services should be affordable and of high quality. We rely on what the winter snow pack provides. Good stewardship of preparing for the time when we need to store water or use water wisely is smart - which is not what the word "Sustainability" means.

High quality water should contain fluoride, the city needs to work toward putting it back in.

Reduce the transmission fees for water and start charging more for the actual water! The only way to be sustainable is to reduce consumption, and people won't bother unless it affects them financially.

Put fluorine back in the water, oh my god, we have the data, we know it's safe and healthy and reduces rates of tooth decay. It's such an easy way to ease the burden of dentistry costs on Calgarians, with the benefits seen largely by those in lower income brackets.

Water is good

Minimal standards for a municipal water supply should include safety, reliability and drinkability. I value sustainability most right now and moving into the 21st century to protect integrity of the water supply.

Without safe drinking water, the rest doesn't matter. Free Fluoride drops should be available to all who wish it, but keep it out of our water supply. We don't need to be flushing it and watering our plants or grass with it. Waste of money.

Water should be a top priority for the city it is essential for life. Water supply issues crush economies' businesses and people move away from an inconsistent and interruptible water supply. We are very lucky to have the clean water we do. Calgary used to be a leader in water conservation but that seems to have fallen



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off. We are not seeing the efficiency reports on costs reporting we us to. There needs to be more scrutiny of this service and more transparency of the staff-to-cost ratio.

High quality and safe drinking water is a major contributor to the health of Calgarians. This is one area where the city excels. Good work.

Water is obviously essential.

Do not want fluor

Putting fluoride in the water supply is criminal. Ingesting a toxin even at trace amounts has long term serious health consequences. For those that want it, offer it to them independent choices that don't poison my showers, cooking, and drinking water.

No fluoride.

Why safe water matters to me most? Are you kidding with these questions?



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Parking

We have a ton of lots that are not utilized well putting the burden on street parking or removal of street parking. We need more street parking flexibility that doesn't conflict with other initiatives: ex. Parklets/patios

Parking strategies need to support climate goals; other methods of transportation should be prioritized. E.g., bike lanes to businesses.

I would like to see surface parking phased out.

Highly recommend Donald Shoup's book, the High Cost of Free Parking. This will be contrary to popular opinion, but Calgary needs less car parking, and it should be more expensive.

Parking is a huge issue for those of us living adjacent to large public facilities where some individuals like to push the rules, causing inconvenience to residents and their guests and services. Without the bylaws our neighbourhood would be a parking lot.

My perception is that the City is anti-vehicle. It shows up everywhere from limiting parking in new buildings downtown, to reducing or eliminating parking off-street for new residential developments. Cars are here to stay; transit works only for some people. Stop being anti-vehicle.

I think parking, when needed, can be used for other means such as achieving safety outcomes. Also, it should be kept in mind that parking is a result of the transportation system that we choose to have and I think there are better investments to be made in walking, biking, and transit to ensure we can avoid providing too much motor vehicle parking.

Improve roads. Loads of potholes and loads of markings are completely faded. I was down south in Ohio in December and they have all the marking proper even in below freezing temps and with snows

No one should pay to park at hospitals, no one, regardless of there situation. Makes me angry.

Parking should be expensive across the entire city to reflect the true land, development and maintenance cost

More available parking will lower the cost

I am a senior and if I need to go to an appointment and need to drive to a different quadrant of the city I want to be able to know easily where to park and affordably in that area or downtown and access it with minimum hassle!

I live in a permit area. It is often hard to find parking due to a medical/retail building at the the end of our street, just recently built and with underground parking. They charge for parking however, and so their patients and customers clog my street and the city ought to be enforcing the parking rules.



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Down town parking is too expensive for businesses, employees & customers of businesses. This is why many companies are moving out of downtown core (ie: CP Rail, Exxon/Imperial Oil, Flour, etc.) It could make downtown core rehabilitation a failure. Many documents can be moved using the internet making downtown core redundant.

Parking should be free on weekends and after 5PM

There are far too many parking spaces in Calgary and it encourages more automobile use. We should be clearing parking spaces for more active transportation modes.

With the C Train stations occupied by drug addled people making C Train use undesirable private vehicles are the option. Parking is needed and should be expanded so that businesses can provide goods and services efficiently for we consumers.

There are numerous challenges for parking - cost in core (part of larger issues that need to be addressed), street parking in neighbourhoods and bylaw officers that may come to address concerns but then allow a 'pass' when they may not understand the longer term concerns.

Downtown cannot be vibrant and rebooted if it is not accessible by all means of transportation. At this time it is horrible trying to get into downtown and finding parking is impossible or so costly taking a loan to park is almost not a joke

"Way too much signage very hard to know what you are to do when parking simplify is best

Affordable parking to help encourage people to attend theatre shopping to support local business"

ALL people should have access to convenient and safe parking. I believe when access is excellent, as well as safe and convenient, there are less issues needing bylaw resolution.

Because it is hard to find parking downtown and de-motivates people from going there

Why is residential parking no longer available in the Beltline, at any cost. Where are people supposed to keep their cars? I can understand charging a fee, but to eliminate it entirely is madness.

It is unclear how banning only larger multi-family dwellings from accessing on-street parking programs provides additional safety or revenue to the City, particularly when it is still allowing single detached dwellings to access this service.

frequently see church goers park obstructing intersections and blocking fire hydrants... would be great to see that unsafe behaviour in Bridgeland stop

Parking is low on my priorities.

Parking should be free. We pay taxes. Just another money grab.



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I don't go somewhere I don't feel it's safe.

Regulating parking is low priority. Parking is lowest priority out of this section.

Its time to reign in this attack dog "Pork Plus" mob. Its absolutely ridiculous how many of these thieves are running around this city.

Respect for the neighbourhood and community in general is required. When bylaws are not respected, I would expect a prompt response from the appropriate department(s) to ensure continued compliance.

Payment is very easy currently. I live in a neighbourhood where I need to call parking almost daily for issues and they literally never respond. Nor will they change the signage to prevent people from parking in a manner which blocks a roundabout.

Increase the number of parking spaces for handicap parking and provide enforcement of same.

more free parking for downtown retailers and small businesses in inner city areas

Frankly Calgary does not have reasonably priced parking. Especially, around hospitals and professional buildings when people may be forced to spend a lot of time waiting to see a Dr.

Parking is a component of transportation that will still be a requirement for some time to come, so ensuring there is a sufficient amount to support businesses, entertainment venues, etc. is important. It should not, however, dominate the landscape and use a majority of the land area for key destinations. We should supply a sufficient amount (not an excessive amount), and yes; ensure affordability so that parking becomes the small expense vs. the primary expense when going to a destination.

City Road construction projects take too long to complete when compared to private projects. For example the Crowchild trail-bow river bridge and the 16th ave to Crowchild Tr ramp. Traffic flow is still being impeded.

If you want to share a LRT station and trains with homeless and drunks, then yes the LRT is on target. Why doesn't the City install ticket barriers at all stations as a upgrade service. This will stop fare dodgers and those without tickets getting on to the network.

Lower the downtown fee parking so everybody can go there. Expand the road make overpass it is so crazy in downtown, how can you maximize the profit during stampede if we can not go there because we don't like commute because we have children a lot of children for fun.

Parking should be easy to find and understand the parameters. Enforcement for when people are not doing this should be high.

Why the emphasis on parking? Why not on transit? If you put as much effort into making transit useful and efficient as you do parking, more people would use it. Make transit the priority instead of parking and make it cheap as possible, then people will use it.



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If I don't feel safe on transit, which I don't currently, I'm not going to use it. This goes for parking and roads. Bylaw currently does nothing, or at least that's what it seems like. Accessibility always needs improvement.

To help revitalize Calgary's downtown, the cost of parking should be reduced to encourage people to go downtown

While the majority of people travel by personal vehicle, we should be equitable in providing gathering space and vibrant space in the City. Dedicating City's real estate for vehicular parking is one way to encourage commerce, but understand that it's mobility option and opportunity that allows people to travel and spend money at shops.

Parking is way too expensive

I'm retired now and rarely go downtown because it's a hassle finding affordable parking. I had a senior's transit pass, but thanks to Covid and being away a lot, I didn't even break even on the deal. At the end of my career, I got so tired of freezing waiting for buses on shift change, I decided to pay for downtown parking. That was after twice getting to the C-train early, only to find out it wasn't running. Two days in a row, wasted an extra 1.5 hours, freezing at the station. No joy!

You're pricing visitors out of downtown. People factor in parking costs while deciding whether to dine or shop downtown. Downtown is fairly empty for employees. Too many stories of safety issues on the LRT. Destroyed bus shelters. And you want people to take transit downtown? Think.

I am frugal and look for choice.

Downtown parking is a fucking disaster. Adding bike lanes didn't help anything.

I'm particularly concerned about parking around schools because I know in some instances it's become a real safety issue. For example, in front of my child's school at drop off in the morning people park across the street in front of the school in a permit only parking zone then have their children jaywalk across the street. The school bell rings at 8am so for most of the year children are stepping out between parked cars in the dark. The street is also a hill and can be icy.

I am against any more lanes for cyclists as a whole they are the most unlawful people on the road.

Accessibility must also mean affordability.

Stop restricting parking downtown.

Actually ticket people who don't move for street sweeping in residential neighbourhoods. Every year it's the same people who don't move and why would they when there is no enforcement.

Developers need to provide parking for new developments-- that cost is theirs to bear, and parking NEEDS to be provided.



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Safety first, always.

I work downtown and cars are often parked where they should not be during evening rush hour which is a safety issue.

We need to respect resident parking in the inner city and no fee to pay for a parking pass

I don't drive and because of that reason I would focus more on the safety aspect of parking altogether. I don't want to be put into an unsafe position because someone wasn't safe with how they parked

Safety is of utmost importance

Parking fees downtown are way too high. And why do we have to pay for parking EVERYWHERE? Inglewood is a joke!

Parking fees are outrageous!!!

Making it easy to find parking is helpful. Don't need more lots. Need more methods to get around and more places to go to.

Price

The availability of free parking is ruining our roadways for other users and hinders development. The city should advertise more off street parking especially in areas like 17th ave instead of having on street parking.

I want to be able to park in front of my own house.

I honestly just want less parking. If you want to make things accessible, then make transit accessible, and put more businesses in residential areas. Instead of wasting space on parking, build businesses closer together. Parking lots are ugly wastes of space, and many of our most marginalized people don't even have cars to drive. Literally everything would be more accessible if it weren't built around the assumption that everyone has a car and prefers to drive everywhere.

My condo building was part of the Residential Parking Permit until January 2022. I only have one parking stall and so I am limited to one vehicle. My Mazda2 is not-so-great during the winter season but I cannot even consider another vehicle.

We need less space for cars and need to make more room for pedestrians and cyclists on many routes and in many neighborhoods.

"Traffic Calming" is a strategy to make Calgary's poorly inefficient public transit system look better rather than admit public transit needs a complete overhaul. The City intentionally slows and bottlenecks car traffic to hoping people to use the terrible transit system. But guess what? It isn't working. It's still faster, warmer, safer, and easier for me people to drive than use traffic. You are all bafoons.



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Accessible parking at a fair price determines if I go to that area.

The city needs to stop wasting taxpayers money on cycling infrastructure as Less then 1% of people ride bikes.

Parking is key to revitalizing downtown. Parking needs to be free for all tenants and customers and sufficient parking provided for all downtown residents.

Parking is the wrong way to look at the problem which is overall access and time to get around the city. Stop building around cars and sprawl.

Parking in Calgary is among the most expensive in the world. This hurts

Parking is both overpriced and inaccessible in certain parts of the city! The idea of charging for parking in suburban areas or charging business owners do prices go up is a tax grab and greatly reduces standard of living. People who choose suburbs do do for these reasons. In a city where transit access(no ctrain in north central) and travel times are ridiculous!!

Please make an effort to eliminate parking costs, it is a prohibitive factor that prevents people from taking part in activities in the city.

Everyone breaks bylaws at one stage. Focus on end user complaints and do enforcement when needed

Imorotant on a daily basis I order to get around the city

Having to park many blocks away from where you want to go is annoying.

Make it easy for those that are going to a destination to have available parking. For places that are evolving into vibrant urban communities, don't let parking be a deterrent for those that are coming from other parts of the city.

I live in a neighbourhood where parking was not considered when the community was planned. There is never any street parking available nor were many of the building designs forced to allocate enough parking for their residents. My family and friends hate visiting me because there is never a safe spots.

Parking in the downtown core is too expensive and inhibits the use of shopping and services in the core. C-train parking fees do not promote the use of public transit.

When you need to park somewhere it's good to be able to do that quickly. The city puts way too much emphasis on parking in dense areas though.

I would like to pay per use rather than by taxes for all of my on-street parking, so that I'm incentivized to use the resource more sparingly. Please allow for an opt-in user fee system. I don't subsidize my neighbours' mini-storage unit, so why am I subsidizing their vehicle storage? Save the socialism for things that make our community healthier (recreation), smarter (libraries), and happier (parks, culture).



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Parking is underpriced. Parking should be priced higher, and every vehicle should have to pay a yearly tax for "free street parking" (or eliminate all free street parking replacing with paid/permit parking)

As someone who primarily gets around without a vehicle, illegally parked vehicles on pathways and sidewalks are a significant concern for me

Parking is the definition of a system that can self-regulate. However, we can't do that with artificially low prices. No one is being scared off by 50 cents an hour to park. They are by having nowhere to park.

SOCIAL MEDIA (Facebook)

"Lower the parking fees in the down town. I live in the south east since they have opened up Stony I have a longer commute to the LRT to start with.

Parking at hospitals and clinics is a cash cow. How can anyone estimate how long an appointment is going to be? You put in what you think is reasonable and you realize you have to go and feed the meter or you put in a bit extra and you end up paying for that extra half hour you don't need."

Our downtown metered parking works well - 'parkplus'. Though I don't park as much downtown - I have registered my vehicle and have prepaid a set amount. If I use 21 minutes - that's all I pay for. My frustration is with myself - stopping my usage before I drive away. 🤔🤔 and ending up paying for more time then I've used.

Not losing street parking after 16 years of owning in the inner city!

If you want to revitalize the downtown core, if you want people to start frequenting business down there or working down there, decrease parking fees. No one wants to ride public transit like a sardine again so lower parking costs.

Calgary Parking Authority (CPA) is a deterrent to visit Downtown. CPA abusive system to hand out tickets .

Do not terminate downtown residential parking permits!



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Public Transit

Unless it's the Ctrain, or a MAX bus, bus reliability makes it hard for transit customers, especially when trips require transfers linking legs. Our transit stations should see more mixed use at and around the stations, kiosks, convenience stores, cafes, designated busking areas. Need more passive and active infrastructure at and around our stations. A bike valet of sorts like in the Netherlands for trips within ~2-3kms from a station. More bike racks reliably on busses.

We should be working towards free transit so that it becomes the default transportation method. However, it will also need to be reliable and convenient. If service is more frequent and connected, more people will use it, which will make it more safe.

Public transit is a mode of transportation that people can be able to depend on. Also, the abysmal bus schedules are a nightmare - the buses need to run such that if you miss your bus you only have to wait 15 min.s to catch the next one. Affordability matters too, so that it is as accessible as possible - which not only helps more people but likely increases ridership. Clear, consistent, and honest info. is always key. Clean travel, such as having more LRT stations, is vital too.

Transit is used more when it is reliable and safe. But for me, everything you've listed is essential to a successful public transportation system - which is something I value very much and use regularly.

Nothing worse than waiting for a bus that doesn't arrive.

Longtime transit user here, but am finding myself driving more as 10-minute car trips can take upwards of an hour. City council needs to see transit as a service not a business, and focus on improving quality and frequency of service and routes so that it can be a viable alternative to driving (which is the most expensive form of transportation for both the city and the citizens).

Safety is a huge issue at present. Glad to hear that more enforcement of illegal and dangerous behaviour is being increased. Transit is critical to our city. We can't let the actions of a few people destroy the system for everyone else.

Transit accessibility and options are very limited in the NW neighborhoods north of Country Hills Boulevard. Want to see expansion of bus routes and services available to connect Wards 2 and 3 to easily access the rest of the city.

Low costs means more people use transit which is better for the environment

Transit is the City's biggest boondoggle. Either open it up to private competition, or charge for use based on full cost recovery.

Free transit



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The amount of time I have to wait for transit and then spend on transit is how I determine whether it is convenient or not. I think looking at having higher frequency bus routes that do not provide as high of coverage would be a really huge win for the city.

Not safe at all in downtown and marlborough stations.

Transit needs to evolve with changing requirements - such as remote learning, aging population that can't walk long distances to bus stops, BRTs from the SW that are empty or have minimal use, I suggest the City really look at how it spends 8.8% of the City budget to improve interconnectivity, more on demand services, ease of loading on bikes, even irregular on demand ' bus stops on certain routes

I currently do not feel safe taking the train to work in the morning but have no other choice. The homeless drug addicts are taking over the train stations leaving their paraphernalia everywhere. They are aggressive and shouldn't be allowed to take over like they do. Something needs to be done NOW

Increased ridership comes from increased service quality

Transit needs to be reliable for more people to use it

Actually I want a safe, timely, reliable ride whatever time of day the bus schedule runs. I have gone to Flames games and Hitmen games and have come home to the southeast part of the city and been hassled on the C-train twice after 10:30 at night. Also I have to take a feeder bus after the C-Train ride and of course at that time of night the bus is on a longer schedule.

Need enough public transit for all to have reasonable wait/travel times all over the City

If we want people to use transit, it should be free and 100% reliable.

According to the news safety has not been good. Compared to other cities and parts of the world our LRT is a joke. If we can't go above or below ground don't do it as it impedes the great roads that are already there. The Green Line needs to be reconsidered as to the price and design.

If transit doesn't have frequent or reliable service people won't use it. This is shown all over the world, it is more important than cost. Calgary Transit fails to deliver on service hours and puts people in a situation where transit doesn't work for them. If they want to build ridership they need to improve frequencies

I will not send my children on the C Train because of the Drugs and users congregating around the stations. The violence they have seen and the fear for their safety is a deterrent for use.

Quality is not just communication, its services at and for times that are need (e.g., align with actual work hours), quality is service that is reliable comfortable and useable for the majority. The creators and planners need to look at the impacts of their decisions from user perspectives so patronage increases.

User pays, less subsidies



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I live in the NW community of Evanston and the transit options available to this area are very limited, especially for working professionals requiring transit to the downtown area. I would love to see an express bus option which would be direct to downtown on weekdays.

As someone who relies on the transit system to get anywhere in the city it's super important to be punctual. If I show up late it reflects negatively on me. As of late the transit system has been sub par, if I want to get to somewhere I need to account for busses being late or busses leaving early which makes a 15 min commute a 45 minute commute if I take the bus. To be honest that's not acceptable.

I have a lot of sympathy for homeless people but their constant presence on public transport and the stations is a disgrace. Also, so many people did not wear any masks when it was legally required. I did not feel safe.

Calgary must continue to expand its rail network instead of wasting money on a new arena. Further, the proposed Green Line tunnel under the Bow River exposes the City to massive cost overruns despite the engineers saying they can solve any problems that arise. The tunneling route is a poor choice and the engineering firm that proposed it could not have found a more costly, riskier route. The City is getting poor advice and should look to Vancouver/Burnaby for a proven transportation system.

Add gates to stations to increase security and revenue.

"As a female I want to know I can travel by LRT safely at anytime of day and night

Cheaper than driving .

Often I choose to drive as I don't think it will be safe to take the train home after attending theatre, etc

Easy to understand train routes modeled after other train systems that work Australia New York for example"

"A lot of people rely on public transport to get to work/school, therefore, it must be well maintained

Also, better for the environment"

Public transit is the only feasible answer for reducing emissions. Having the same cars, just making them electric can never work. We need more LRT, rail service to Banff, Edmonton and other centres, and buses. We need denser cities to make transit more efficient. I live part time in Vienna, Austria, and we have a long way to go in Calgary to match their affordability, convenience, and comfort

Public transit has been horrible past 2 years and as a daily user I do NOT feel safe taking it. I don't want to fear for my life every time I step inside and as a paying citizen it's absolutely ridiculous to have to deal with this EVERY DAY. Something needs to be done as soon as possible! Reliability is another issue as I transfer a LOT and I can't be having one bus being late and another early causing me to miss it and having to wait another 30 minutes. It's very dangerous in cold weather.



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Neither. Taking the C-train is not safe anymore. Took many drug addicts, homeless, mentally ill are using the stations as a personal toilet. On top of that they are a danger to society. They lash out and threaten unsuspecting citizens under the influence. Are we supposed to fight them off? We are vulnerable people too and feel unsafe. Where are the police? These people need to be taken off the streets to rehabilitation, when a person is too far gone, they will not seek help voluntarily.

says this is optional but i can't submit unless i type something

Our best resource is other people, so we need to make sure we keep those people safe. It doesn't matter if it's an employee or a patron they both deserve a safe place

Huge cash burn. Calgary is not a mass transit city like Toronto. Use smaller buses and vans. Stop dumping money into a losing program.

In the community of Hidden Valley, bus #118 only runs every half hour and is often late during peak hours which makes it impossible to connect to the next bus at Sandstone terminal. If the city can make the schedule better, it would make me want to ride buses more often.

We must ensure that people can get around the city, with priority on low income Calgarians. Public transit is the most important issue in this section. Increased use of public transit will decrease environmental harms and enhance our communities. People will only turn to public transit when it becomes widely available and reliable.

Public transit should be safe for the customers and employees equally. If this is not upheld, fewer people will take advantage of the convenience of public transit, and the employees will feel they are not safe in the workplace.

Right now, transit fares gone up and reduce the service hours. You pay \$3.60 dollars for 90 minutes but bus runs every hour, so if you have have 2 bus rides you are losing money and you have to pay twice before you make it home. So disappointing especially the current situations the country is in. The city can do better especially the elected officials.

It's time to start enforcing on and around the c-train - way too many addicts making it unsafe. Pricing has also become ridiculous, I now drive my wife to work because \$8/day for transit is ridiculous.

LRT should go to the airport and downtown for tourists. More riders mean more "normal" folks around instead of homeless and druggies from 8th St SW.

If it is not affordable not matter the rest of the conditions (on time, good coverage and connectivity) one cannot use it. Calgary is pushing the case of CT to become unaffordable for the poorest of the citizens.

The Transit system in this City is okay, and does a good job with the infrastructure and resources it has IMO. However, it still requires significant work to make it a more attractive alternative to driving. LRT stations in the middle of freeways, stations with no pedestrian connections once you arrive, buses that have



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to drive all around the city covering larger routes because ridership is lower than it could be, etc. Significant investment is needed to improve the transit system holistically.

As shown by numerous studies, public transit is the best commute option to help fight climate change and decongest busy streets.

Lower the fee for transportation or zero especially school children students

Transit should be inexpensive so it is a viable option. I live one stop outside the c-train free zone and choose to walk or bike instead of paying \$3.50. Make it inexpensive, efficient and reliable so it is attractive. Safety will follow once it is more used.

I have never felt safe on transit. I have been harrassed, followed, groped, etc. Members of my family have been attacked. Please make transit safe to use. I would love to pay more tax in order for this to be possible. Literally ever car, or every train should have security. Every station should be well lit. Every station and walkway should be well lit and have security.

Not terribly surprising that parking was ahead of all other “moves well” subcategories. Perhaps indicative of how it is prioritized? Not all Calgarians have parking as their number one priority. Some people want better, more reliable, more affordable public transit. Or even better bike lanes. Parking is not the most important part of making a city “move well”, in fact nothing is “moving” in a parking lot, and yet that’s the category where parking is found...

Mobility options are important.

There is a Facebook group called calgary transit socks sooooo that pretty much sums all of that up for you

Too many people having negative experiences at LRT platforms, in the trains and with damaged bus stops. Making transit all pretty is equivalent to putting lipstick on a pig. And making it cheap is equally useless if people are afraid. Common sense.

I use transit not because it makes my travel green by spreading the consumption of carbon fuels across many people, but because it is reasonably priced. And those that cannot afford it - use it - they need it.

Calgary transit, and especially the C-Train, is so dangerous that I won't ride it anymore. Without safety and security, ridership will be reduced as well as associated revenues.

I am ranking safety on number 5 as its very unsafe to commute via some LRT platforms such as rundle. There are people lying on the floors with shopping carts, drinking and smoking inside the platforms. Its feels very unhygienic and unsafe during the pandemic. There’s a constant fear while waiting on the platforms that something wrong might happen.

Transit is a joke. Clean it up. Police it



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Having someone smoke drugs on the train isn't acceptable. Neither is having a homeless guy masturbate in front of my children.

We need to encourage more people to take transit and look at routes. Not everyone goes downtown. It takes me 45 min to get to MRU by bus or walking. Why pay for poor service?

My closest station in Southland and Heritage station and the city of closed them both down for obvious reasons. I am not okay with this especially in winter but I also do not want the homeless in the stations using drugs and harassing people. Me being a guy probably feel more safe knowing that they are less likely to harass me than females. but I genuinely worry about younger females including my sister who will be using transit more in the next year and I do not feel safe for her.

With autonomous electric vehicles the green line will not be used in 20-30 years. Do you really think building this now is a smart move as you will only get a Maximilien of 10-15 years when the lines will be used?

Too much emphasize is on downtown. I live by the airport & was traveling to SAIT. I must go downtown and then back up. Why must all routes centre on downtown? Why is the green line portion going downtown the main focus and the apparent starting point. Why not start at the other end so people can move through their area even if the line does not go downtown. Plus there are more low income workers in the Foothills Indust. Area that need transit from the NE than people traveling to the core.

Public transit should always include affordable support to vulnerable citizens.

Transit has become so unsafe that almost everyone I know who used to take transit no longer will. I don't know what the answer is but ridership will keep declining when you can't take the c-train without seeing open drug use. The city needs to do something.

I will not take Calgary Transit until they can assure a greater amount of safety. While I think it would be incredibly wonderful if transit were to be made free (funded through property taxes), they would need a substantial increase in safety - notably for C-Trains.

Big cuts need to be made here. The ridership is way down, so the services need to be cut. Providing parking at Ctrain stations will encourage ridership-- start with Westgate.

Safety first. Transit stations, buses and trains aren't homeless shelters, or retail sites for drug retailers/users.

I've reached out to my Ward and Mayor on my concerns with Transit. I moved to a community adjacent to Ctrain for many reasons. Im presently embarrassed by the utter state of the service. It is completely unsafe at present time, day or night. Its absolutely unkept and disgusting. I feel that with the major decrease in ridership, we simply let it crumble. Please address the safety of the trains. Otherwise - most of downtown will continue to drive. Sorry - this is how it is now (Feb 2022).



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This is a service I rely on. In our weather, we can't be left waiting too long in the cold, risking hypothermia just because a bus is not on time. (This happened to me in -26c, waited 40 mins for a bus)

The Ctrain is not safe anymore. I bought my house near a station but now I'm too scared to ride it, even in the afternoon

Transit service frequency has become some of the lowest in years, 15 minutes on the train? 40 minutes on mainline bus routes like the 301? It seems everyone has given up on providing quality transit service that can actually get you somewhere in less than an hour and a half. I shouldn't have to board a bus downtown and wait 35 minutes at North Pointe for a connecting bus just to go home.

"I have taken transit for MANY years. I am impressed with the changes that have so far been made with bus routes as this has made getting around the city alot easier on just a bus instead of always having to transfer to the train. I would love seeing the presence of peace officers on the trains, makes it feel safer riding the train.

Would like to see more time given on the transfers, it worked well years ago but the city is growing and it takes about 2 hrs to get places sometimes."

I put communication last because a few years ago you printed high cost multi page glossy pamphlets/books about bus schedules and distributed to everyone in the city. What a WASTE of money. Use money wisely.

Calgary is currently a transit nightmare. North American city planning is largely to blame. Our transit system NEEDS to adjust in order to provide everyone access to essential services as well as to their places of employment and recreation. The class divide due to car access is frankly unacceptable.

"Car centred city design is butts. Stunts growth, encourages fatties, creates boring areas to live and be in. Calgary downtown and immediate area is very nice and should be replicated throughout the city.

More transit lines and more building up multiple cores in the city around existing transit pls. Have multiple "downtowns"."

Frequent transit is crucial to attracting more customers. Service cuts need to be reversed and the primary transit network needs to be fulfilled. It makes no sense we spent money on the MAX system but it runs at 20 minute frequencies. Get new comfy buses, brand them with the MAX colour and service, run them at 15 minute or better frequencies.

When riding the train, one may notice that the only people who tend to get fined for not carrying a transit pass are the people too poor to afford a transit pass, let alone a fine for not having one. An assumption in the western world is that anyone can succeed if they just work for it, but we aren't even providing the most impoverished among us any means to get anywhere, so how can we expect them to get jobs? Also in order to not worsen the climate crisis, we need more alternatives to cars.



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From what I can find, transit officers have a \$106k/year salary. In 2013 there were 89 of them, which would have conservatively cost us \$9.5M. Knowing that we have increased their numbers in recent years, I am unable to find updated numbers. This is a total waste of money. If transit were free and accessible for all, we would not have to pay constantly for tech upgrades to the ticket systems OR pay these obscene salaries to these transit cops who brutalize people. We want free transit now.

I think transit should be cheaper than parking. Parking is free in most of the city and this encourages driving. If we were serious about transit we would spend 80% of the roads budget on public transit for 5 years and make a system that works, is reliable, and is free.

Transit needs to be reliable with enough frequency so people will use it, It also needs to be safe, currently it is not safe on the system for users or operators. Hire more PS and give them more power so they have the ability to fix the system. The lack of communication is a insult right now, AHS has better communication then Calgary Transit DO BETTER. You want people to ride the system clean up the system, make it reliable, safe, and clean.

Need to address social disorder issues.

Public transit is only a valuable service when it is frequent (15 min max) and accessible (10min max walk). My area Oakridge has neither making me dependent on a car and public transit not an option

The Beltline includes homelessness, drug addiction and criminal activity. Safety is important for the customers and employees of Public Transit.

We need accessibility and affordability. We should have a bike route infrastructure that leads to transit stayions with safe affordable bike parking.

At the moment I did not feel safe on the C Train. Presently I live in the NW and work downtown. I have to use public transportation as I cannot afford parking. There are only 6 transit police to monitor c trains. This is grossly understaffed. The safety of riding c trains is degrading rapidly

"Transit can be very dirty and a bit scary (other customers).

Bus drivers pull out into oncoming traffic almost causing accidents."

The downtown has 25% vacancy, Ctrain ridership is down. Yet the city proceeds with the costly green line project. The city should cancel the project in favour of Bus rapid transit. Dedicated lanes / roads for buses and emergency vehicles would be substantially less costly and much more flexible to transit demand.

The service is TERRIBLE. Transit is only useful if you work downtown, banker's hours. For everyone else it is wait for a bus; go to a train station; miss that train; wait more; take a train to another station; MISS THAT BUS and wait even more. The connections between buses and trains are atrocious. Buses get to the stations just AFTER trains leave and then the buses leave before the next train arrives.



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When the city cut my service in half and changed the route, I lost contact with my community. Along 5th/6th Ave NW, there are no east bound stops from in front of QE high school until past 14th Street. As well, 5/6 is dangerous to cross if you have mobility issues. Small feeder routes need to be increased. Perhaps use of vans would bring down costs. Service is expensive. Need better, cleaner handicapped services.

"Get a ctrain in north central

Reduce travel times

Need warm spaces for people in cold weather"

Here you should have had connectivity!!

The difficulty of getting around the city by transit is my #1 beef with Calgary overall. Connections have to be seamless and wait times minimal, else CT will be forever "what poor people resort to" instead of being the preferred mode of transportation. The CT app is garbage (unless you already know the system you can't use it to make connections around the city) & wait times for connections are unacceptable. I'd pay twice the fare to have a usable service.

We need an efficient system so people actually use public transit. Haven't used it since before covid.

There have been times when I have not felt safe on transit.

Getting around to anywhere should be consistent, and frequent enough that people can rely on transit to not just get them to their destinations, but can be the preferred choice for those that have multiple methods of transportation.

Many of the clients I support feel they cannot attend activities at venues around the city because there is not an easy, fast way to get across the city.

I took transit for many years and it was often not reliable. The feeder bus in my area has a route that is too long. They keep adding stops as the area grows instead of adding a new route.

Transit isn't frequent enough, a single transfer can double the time of a trip in it's current state.

Frequency is freedom. Please have a robust conversation about the future of transit in Calgary post-COVID and the appropriate balance between ridership and coverage targets. A service that runs reliably every hour may not be as attractive as a less reliable service running every five or ten minutes. What does our Primary Transit Network look like? Follow the lead of cities like Houston and do a network redesign and prioritization study, or else transit will lose its relevance.

Reliability is necessary for people to choose transit as their go-to travel option. Second to reliability is frequency, which I think should be a priority for the city. MAX stops should run as frequently as the train, and ideally they should both be more frequent for longer periods of time (peak times were pretty good pre-pandemic).



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The cost of owning a second vehicle is too much so transit is the next best option but it's currently so unreliable that I don't even consider it an option.

to provide affordable transit options for all, especially those who are dependent on transit for their transportation is essential to encourage people to use transit. Rider have a perception that transit is not safe and efforts must be undertaken to offset that perception.

As a regular transit user, I am uncomfortable with using transit these days. The service has been reduced significantly and feels unsafe due to activity on stops and in transit vehicles

Transit needs to be frequent - that's it; 101; nothing more needed. If it isn't frequent enough to be dependable and therefore reliable no one will want to use it.

My safety means I can get to my job which in turn keeps my family safe. If I cannot count on transit to arrive at the time it is supposed to the whole system starts to fail. My bus is late, I can't make my train, I am at work late, I lose pay. For some reason no one has been able to understand that. I have found a whole variety of uncaring and unconcerned drivers out there. Obviously, it is time to clean house and do better. Basic market strategy says price decrease = more use.

RESTORE FUNDING TO CALGARY TRANSIT. The last budget made severe cuts to CT. Now, CTrains off peak come every 15-20 minutes. That's disgusting. Make the trains run off peak, every 10 minutes. What's the point of a train if it doesn't run frequently. 15-20 minutes is essentially a BRT / Bus. MAKE THE LRT RUN AT LEASR EVERY 10 MINUTES.

SOCIAL MEDIA (Facebook / Instagram)

How about stop using glass for bus shelters? Use recycled plastic, or metal! these can't be broken and it will save us all money.

Start by adding more bus service, more bus routes, add more stops in existing lines etc...for a city with over 1 million ppl public transit is horrendous. Its like the city is forcing you to buy a car and get your license 😊. Especially for ppl who work midnight shifts and graveyard shifts that have to rely on transit it's awful here in the North East.

What about closing off, gate the stations and rail tracks so only ticket and pass holders can access the stations. That would solve your vandalism, vagrant problems and unsolicited shelters.

I use the excellent Calgary Access buses and the drivers and I suffer from bumpy rides because too many of our roads are in bad shape .The cracks and potholes have not ben fixed for years

or improve transit so no one is crammed in busses

Improve transit. This city has the worst transit ive ever seen. Consult with vancouver, their system is really good.



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even Edmonton has done a better job with transit for the last 28 years. I know this as I've had to take transit in both cities, and it takes 90-120 mins for 1 direction to school and/or work in Calgary. That's 3-4 hrs a day wasted, most of it waiting for next bus/train.

The problem also in calgary is how they are constantly changing bus routes and not really notifying people of how and where to catch the dang busses. Im ashamed of the transit here. If they were to improve it they could easily reduce the traffic by 30%. But alas, that would be less money in the oil magnates pockets.

you need to end the miserable condition of the blue line. The city decided to put only the old stinky trains especially at night because of what is going on with the homeless. I pay \$112 and I can't go inside the strn because they are sleeping, smoking, eating, doing drugs, yelling bothering customers....and cannot even rest in the train because same conditions of the station. This is not acceptable. We are not second zone!! All calgarians have the same rights.

Make Transit safe. Right now the Transit cops are risking their lives everyday because there aren't enough of them. Now with by-law unable to move homeless in we have a large beginning of a tent city in downtown Calgary. That's exactly how you don't revitalize downtown. Thanks Mayor Gondek for your "living in a bubble " comments. How often do you take transit?

Forget the green line for now. You can't even afford to keep the C Trains open at night. You have no funding for security and you want to open another line???

Better bus service for the coach hill area down south have the bus,s come closer in to the area so we don,t have to walk up the hill and out to the main road which is a long walk with people with breathing problems

What's important to me is a CTrain that only allows paid riders & a safe environment. This is how I get to my job to earn \$ so I can pay all of your taxes. I can't drive because parking downtown is \$25 or more a day! So ridiculous! I was on the train recently & sat behind someone who was smoking crack right in the seat in front of me. The sad part was also right across from this man was a young girl about 12 by herself just watching & looking terrified. This was 7:30 in the morning on a weekday from the south end of town. I use to be proud of living in this city, not so much anymore.

Quicker bus service from coach hill right across the city to the north east area with out having to go through down town would make things faster

Not the stuff you guys concentrate on, how'd opening transit to the homeless, kinda ungrateful people eh, stop taxpayer tax waste

LRT to airport.

Can we please use a different glass on the bus shelters that won't shatter like we see these days it's an eye sore



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Why doesn't the city install cameras on the light poles and point them to the hardest hit bus enclosures in the city.

Nice joke but feeling sleepy 😊. Gondok doesn't need security cameras but broken bus shelters do. Open loot is going on. What has she done for Calgary & Calgarians to raise her pay & also raise taxes. \$ 8000 for security cameras when many Calgarians are jobless & homeless. This is Canada & not some third world country. Remove her. Get volunteers to work as a city manager. Quality of life has come down in Calgary for the amount of taxes paid.

How about working on putting gates on the train stations. I use Marlborough daily to get to work and yesterday I had to climb over 2 homeless people passed out on the ground to validate my ticket. In ALL other places train stations have gates where you can pass only with a valid ticket or pass. They also care for the homeless better, them not being able to stay at the shelter during the day is BS.

how about lowering transit fares with all the ad revenue generated on the buses please \$3.60 is outrageously expensive



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Sidewalks and Pathways

I had difficulty accessing the above questionnaire but the pathways along the riverfront should n to be open to electric bikes/scooters/mini cars. There should be a separate area for these as they go too fast, are dangerous and these pathways are too crowded! These pathways must be divided and or fast moving bike and scooters should be on the road!

Sidewalks need to be considered as a transportation network, not just for recreational walking. It should be possible for two people to walk side-by side, including someone using a wheelchair or pushing a stroller. Major intersections should be cleared of snow for pedestrians. Pedestrian signals should be automatic, rather than requiring a button to be pushed, which often results in pedestrians having to wait for a whole light cycle.

Sidewalks needing repair result in more injuries, and accessibility means that more people can use it comfortable, whether by wheelchair, walker, pram, or personal shopping cart, etc. Sidewalks and crossing areas should both be accessible, well-designed to be accessible and to match natural travel patterns, and sidewalks should be well-maintained.

Again, I would say that everything you've listed is essential - not much use having one without the other. In terms of accessibility, I think it's important to have a reliable network of accessible pathways. I also like having some pathways that may be less accessible - pathways lined with cedar, or dirt pathways through vegetated areas.

First of all, I am not a "customer," I am a citizen! The City, under the MGA, is required to ensure public safety. Please attend to our sidewalks and bike paths at least as well as to roads. The City still has a long way to go to achieve the goals of the 5A policy.

Sidewalks and pedestrian infrastructure should be foremost in designing a liveable and walkable city, pedestrian safety needs to take precedence over car commuter convenience.

We have an aging population that is anxious to keep mobile. Our infrastructure needs to be in good repair and accessible for all mobility needs. Winter safety is crucial for pedestrians and cyclists.

Having mobility issues makes it extremely hard to maneuver through calgary streets.

As it happens I see an issue at the intersection of Country Hills Blvd and Twelve Mile Coulee. Traffic and pedestrian flow here is a safety issue. There is an opportunity for improvement. As a citizen I have brought it to the attention of 311 and my councillor. I also welcome the opportunity to give feedback in a questionnaire.

If the sidewalks are accessible, all other priorities fall into place



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We need more routes that help to connect to create a meaningful network for day to day travel on bike and on foot.

Connectivity is important, without it users are pushed into unsafe streets and unfamiliar territory.

Many locations have poor or no connectivity - example - Oakfern Dr to Oakside Gate - one has to walk over rough surface, many other examples Also many sidewalks have very rough surfaces/ broken causing multiple tripping hazards and great difficulty for residents to clear their 'sections of sidewalk'

More residential city owned sidewalks and pathways example between house pathways to access alleyway or main road need gravel or de icer during winter

Please stop spending tax dollars on converting streets and sidewalks into bike lanes. Instead, let's focus on properly funding the city service who will keep us safe (i.e. police). Thank you.

A 5A active transport network solves many problems: road maintenance, emissions, sound, traffic, health, etc.

If they are reliable they are safe and accessible

Pedestrians should be able to walk or ride easily to different parts of their areas.

There are so many places in Calgary where you can see people have made walking trails alongside major roadways. We need to start by putting sidewalks where people are already walking.

We need to encourage more cycling, but how do we do this if cycle routes are dangerous and don't take people where they need to go? 17th Ave is a major retail and entertainment area but we're building a separated cycle track on 15th ave, this is crazy. 17th ave should have cycle tracks and no parking.

"Stop putting signs that you drill into sidewalks this is limiting access and also dangerous who ever came up with this shortcut is an idiot !

Street snow removal should be coordinated with the climate better planning sanding and removal creating walking space not crowding it with signs."

Responsiveness relates to safety and some of the other items. The other item for me is bylaw enforcement - there's lots of bylaws but little enforcement - i believe part of the issue is the process.

Neighborhood sidewalks should be designed to be wider and be able to accommodate enough room for walking and a bike path.

If it's not safe, I don't use it

Connectivity: Delete "streets" and add "to reach their destination safely, conveniently, and in a timely manner." The budget must also ensure that, during the winter, all sidewalks along public land and pathways



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are cleared of ice and snow. The City has in the past has been among the least diligent about snow/ice removal. As well, the budget should ensure that all crosswalks and sidewalk cut-outs leading to them are cleared of ice and snow.

Design Calgary for bikes, walkers, runners, etc before cars. Pathways designed to totally protect users for cars. Don't forget about the pathways from suburbs that lead to and easy access to downtown core. Continue maintaining and up grading where needed.

Everyone should feel safe walking Calgary streets.

The city does a horrible job keeping city sidewalks in good repair and free of snow and ice. The worst spots are near parks, schools, at alleyways and other places the city is responsible for. We need to encourage more walking. Do not close sidewalks for construction projects.

I enjoy using pathways (and sometimes the roads to get to them) to move about from one neighborhood to another by bike or walking. Having an alternative to busy roads is important to me.

safety needs to include keeping cyclists off sidewalks

Pandemic has made us more aware of local commuting in neighbourhoods.

Without a network, you have poor quality. We don't have roads that just "stop" so why do we have pathways that do? Why does Calgary do such a terrible job of maintenance especially in winter? Why pile up snow in front of curb cuts? Why allow businesses to push their snow into bike lanes? Heck, why not just forget some bike lanes exist until the spring (a Chinook is the primary snow removal technique in this town). So much remains to be done - this city is a slave to the automobile.

Too many bike paths, creates traffic issues

This is not important.

It is really self-evident...existing pathways/sidewalks should be kept in good repair, for the safety of the community. Additionally, improvements/additions should be constantly evaluated to ensure changing needs are addressed.

I would like to be able to use the sidewalks in my neighbourhood, but too many hedges have effectively grown over the sidewalk.

Snow removal is still a problem - I slipped on the Christie Est pathway and cracked two ribs. How much does it take to send a ride em sweeper thingy down after snowfalls?

In order to be used prolifically the sidewalks and pathways need to be connected to the transportation system efficiently, they have to lead to or be connected to meaningful routes, landmarks, points of interest. How to get to the neighbouring mall, professional building, school, work efficiently by foot?



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"SNOW REMOVAL ON ALL STREETS! I

IMPOSSIBLE TO WALK IN MOST RESIDENTIAL AREAS BECAUSE CROSSING ICY INTERSECTIONS ON UNPLOWED STREETS IS TOO DANGEROUS. THIS IS NOT SAFE OR FREE OF RISK AS DESCRIBED IN THE ABOVE MANDATE"

We claim to have a priority of pedestrians first in this city but that is clearly not the case (which really, is okay so long as you do not claim a false priority). If we did, sidewalks, pathways, cycling lanes, etc. would be built before roads and/or at the same time in new communities, which I can see is not the case in many examples. We need more investment in wider sidewalks, narrower streets, and more street trees to enhance the atmosphere and increase safety with additional buffering.

Sidewalks and pathways need to be considered for connectivity and reliability. You'd never randomly close a road part way along without detour signs ahead yet this happens to non-vehicle infrastructure often.

If you build it, if it's well maintained, we will walk.

Make accessibility and safety a priority. Families with strollers and young child need safe infrastructure as well.

To many bike paths. Its a waste of money for people who bike 2 to 3 months out of a whole year. It's stupid

If sidewalks and pathways aren't safe, they won't be used. No other improvements will help.

The path should meet it's functional purpose

No more bike lanes. Enough already

Bike paths are cool, more please.

I would pay more in property tax to have some pathways cleared in the winter (e.g. paths that support recreation activities like walking) - for example, around the ponds in Walden community.

I'd like to see a lot more cycling education and enforcement of cycling bylaws.

Yes, those people living with pathways need to shovel them, especially since sidewalks are often reduced in those communities.

City needs to clean public sidewalks on a timely manner

Some areas around the city desperately need sidewalks. I would love to see more pathways that connect around the city. I would really appreciate a look at plowing snow away from all crosswalks so people who don't drive need to play leap from over the mountain of snow that gets piled at those spots!

We do not need more bike lanes which is why I put number 5 last



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More trails and such. The mission area is sick and lively because of how easy it is to get around. Walkable areas encourage healthy people, that will shop more bb. And more people around, safer areas.

Our communities need to be more dense and more walkable. A car should be an afterthought or a non necessity when it comes to accessing grocery stores, medical services, libraries, etc. Pathways and zoning law changes are required.

Sidewalks should have more bump outs at intersections and islands to protect pedestrians.

"Cities are more enjoyable to live in when they're more walkable. I don't have a car. When cities are built with cars in mind, businesses become far separated from sprawls of single family housing, with parking lots taking up more space as the necessity cars grows, driven by the demand for driving, driven by the necessity of cars, further spacing businesses and making everything hard to get to without a car.

Cars create their own demand, and contribute to climate change. Better walkability helps."

Having people move away from driving and toward active transport we need to have a pathway system that we can actually commute on.

Get scooters off sidewalks.

Many suburbs and big box areas do not have adequate sidewalks and bike paths forcing pedestrians to walk on streets, grass or parking lots

Living in the Beltline, there is a diverse population. Homelessness, drug addiction and criminal activity are consistent. As a professional, my safety is important.

Having protected infrastructure for pedestrians and cyclists is essential. Build it and they will come. Elbow drive having a lane shut down and dedicated to cyclist last summer was brilliant. It needs to be permanent and needs to extend much further south. So much bike infrastructure in this city just stops. Paths are great. Bike lanes need much more development. I'm sure many people do not cycle because they don't feel safe on our roads. The are health care savings to be had as well.

"Winter is awful for walking around the city sidewalks. Why are store and private owners not made to have snow/ice free sidewalks?"

Most neighbourhoods have raised parts of the sidewalks and many people trip on these."

City parks with pathways need to be kept clear of ice and snow for the safety of all uses, especially seniors and children

The city needs to stop wasting taxpayers money on cycling infrastructure as Less then 1% of people ride bikes.



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Sidewalks in the inner city are a mess! Part of the problem is a complete lack of enforcement of snow removal. The city should either clean the sidewalks or enforce compliance by homeowners without people having to call and report each address. The city should definitely clean entrances to alleyways.

Can't get around unless you feel safe to do so.

Thank you for our pathways! I have a goal of walking the entire pathway system and have already finished the SW & SE. They have literally saved my mental and emotional health, I wouldn't be alive today without them. Every time I return from a walk I am overflowing with gratitude to the City. I would happily pay double taxes to keep the pathways and will leave in my will everything I have as a donation to keep our river pathways, parks, and open spaces. Thank you for them.

Just make it easy to move thru out the city on a bike. Pathways over bike lanes. We need fatbike scooters that work in winter.

safety is most important. These electric scooters have made the inner city a dangerous place as most riders are not riding them responsibly, and are putting many pedestrians at risk. I myself have almost been hit by riders on those things a number of times.

I am a letter carrier with Canada post so I use the public sidewalks every day.

Connectivity is the most important attribute to me because a user shouldn't be inhibited from being able to comfortably reach their destination due to lack of infrastructure.

The sidewalks in our neighbourhood are not regularly cleared by developers, making them treacherous in the winter.

Our pathway was overgrown with weeds last summer. More work needs to be done to maintain the pathways in my area.

Paths are not built with efficient travel in mind. A 1km distance can often be a 30 minute walk because preference is given to widening roads and cars.

This is the most basic mobility function the City offers. We don't have connectivity if the network isn't safe or accessible. Please don't silo by infrastructure type: my kids' bike rides to school use residential streets, pathways, and sometimes sidewalks (sorry). Any gap in that route due to safety/accessibility/maintenance is a problem, regardless of the infrastructure type. Also, think about quality and dignity; how can walking and cycling be attractive?

I would like to see sidewalks and crossings made safer by use of traffic calming devices like traffic bulbs/narrower roadways/elimination of on street parking and elevated crosswalks (speed hump style).

Calgarians need to be able to access safe and reliable active travel opportunities

all of these r your job do them 100 percent



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Some parts of the city are much better served by sidewalks and pathways than others. We need to be more equitable in improving these amenities, so that neighbourhoods are well connected to each other

The existing sidewalk infrastructure is failing and when I call for cracks in sidewalk or wheelchair improvements it takes up to two years to have the repair done. if it gets done. There are missing sidewalk connections in established communities and communities that are less vocal then the SW :) I am talking about areas within the boundaries of Dover north to McKnight. Or better yet EAST of Deerfoot.

Without good sidewalk and pathway infrastructure we degrade our city. Slowly it is becoming a sad place to see. Some areas look like bad inner city areas of American cities. Dangerous, nasty and inaccessible.

SOCIAL MEDIA (Facebook)

"So many areas in our city don't even have sidewalks for pedestrians to walk safely in their own neighbourhoods. Start with some smaller projects to improve our communities Human friendly environments!"



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Streets

Pedestrians, cyclists and transit should be prioritized over private vehicle infrastructure in both design and funding.

Accessible means more flexible pathways such that everyone can use the space, and reliability means less injuries, and if connectivity is not there then there is a discord, which makes traveling more difficult than necessary. A quick responsiveness means that if issues come up, especially those that can effect people's safety, it can be dealt with as quickly as possible - perhaps preventing a person from experiencing a serious injury.

I value more space for transit, walking and wheeling. I would like to see space for cars reduced to their minimums - eg. minimum lane widths, or fewer lanes where that makes sense. This is about transitioning to less carbon intensive modes, and it's about safety for people walking and wheeling.

Calgary's streets are designed for speed and commuter convenience, not safety (of drivers or non-drivers). City council should consider road diets and traffic calming measures to reduce speeds, and prioritize safety.

Our streets need to be safe. Even some of the newer roads have safety flaws and are confusing to drivers (e.g., multiple traffic circles, multiple merging ramps, poor signage). Unsafe roads translate to more accidents, injuries and higher insurance costs. It would be useful to put 40 km/hr signs on some neighbourhood streets to remind drivers. We could use them on the entry points to our community where even the school buses are speeding!

Stop reducing street capacity by building bike lanes, which are underused.

When streets are accessible, we all benefit from safety and walkable/rollable communities vs urban sprawl. We have too much emphasis on the car.

I don't feel we do a good job of creating safe streets. The design of the street does not follow best practices for walking and wheeling and a significant focus on safety outcomes, based on the evidence in research, would be able to move the bar towards a more sustainable and inclusive city quite effectively.

Proper road markings as in lanes separations some rusty poles in crescent heights

Cul-de-sac snow shoveled and graveled would be grateful

Crosswalks on temple drive need flashing lights, no one likes to let u cross, almost been hit a few times

Please stop spending tax dollars on converting streets and sidewalks into bike lanes. Instead, let's focus on properly funding the city service who will keep us safe (i.e. police). Thank you.

Roads need way less funding. Expansion projects should not be considered, and all funding moved to active transport.



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Reliable is safe and accessible

Restore speed limit back to 50. More than 60% of Calgarians were against the change railroaded in by council. CTV's online pool.

Snow removal has not been good this year.

Our streets are 100% auto focused and dangerous for any other user of them, how is this acceptable? There are best practices all over the world to design safer streets and we choose the ones that prioritize vehicle movement. This isn't a welcoming environment for other road users.

Snow clearing is non existent in our neighbourhood. One needs a high clearance vehicle with 4 wheel drive to navigate our neighbourhood. An "environmentally friendly" Prius, SMART or Scion many times will not be able to navigate our neighbourhood without a Ford Explorer close by to provide a tow.

Bring back sidewalk cleaning instead of relying on people to clean sidewalks snow plows should also move snow out not just pile up in front of driveways and street area. Remove the snow not just pile it up

How about allowing people to be responsible for themselves (think 40 km/h from 50 km/h). Also some routes are "cut-off" from certain pathways (for example going Deerfoot north and heading to Canadian Tire on 130 ave se, should allow left hand turn (as was in the past), now have to go 2.5 extra sets of lights to back track there yet 130 AVE eastbound traffic does not have this issue at all. Same as southbound macleod at 162 AVE SE...cannot get to CTire. Quit the "baby-sitting" of citizens.

Seems there is little long term planning for streets and their use - larger issues are addressed repeatedly until so large a longer term solution are started.

Unfortunately, the City does NOT respond to community needs in a timely manner. After a major snowfall, many residential roads are not cleared in a timely manner (e.g. Woodbine Boulevard) or the clearing is done in such a manner that there is hardly enough room for a vehicle going in one direction to get past a vehicle coming in the opposite direction. And residents can be trapped in a cul-de-sac for several days if they do not have a 4-wheel drive vehicle because these areas are never cleared.

I believe communities are continuing evolving and changing so need to be upgraded in order for them to move traffic easily and people. Sometimes infrastructure in the past does not work anymore and needs to be changed

A city of this size should provide proper snow removal -on ALL streets. This year we've been lucky. Last year I couldn't use my laneway garage for over 2 months because I couldn't drive the laneway without getting stuck in the snow. Chinooks are unreliable for snow removal. This should be an essential service. Please consider proper snow removal.

Responsiveness is not the problem - the City has been too responsive in terms of catering to the needs of car and truck drivers. The budget must include money to review and implement a system of 1) user fees



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(including consideration of vehicle permits, GHG emissions, road tolls, & cordon pricing) & 2) decommissioning or privatizing low-volume or under-utilized roads to make the streets and roads budget self-financing - as is done with the water utility.

Not only should the City build ahead of need, especially when the economy downturns, but it must also maintain what it already has. Further, there is no point having a road/street infrastructure if it is not kept functional in winter. The City spent a lot of money to change residential speeds limits with no tangible result but is not prepared to try additional winter measures to prevent road accidents. Is the City providing the necessary service to the travelling public?

my changing need: make the city more walk and bike friendly and not so car-centric

Wider sidewalks, more bike lanes, less parking near intersections that causes blind turns onto roads.

"We need to modernize and invest in our roadways so they are less dangerous and intimidating for those 'other than car'. We have created documents in this direction, but need the will to wholeheartedly execute the improvements.

Something that seems not to be being talked about; rezy P2 SNIC service restricts movement for 'other than car' users while encouraging speed. Changes to service could begin to offer savings to start turning the page on affording established community road design changes."

says this is optional but i can't submit unless i type something

Mix of commuting needs.

Safety & reliability, where damage is corrected, is most important.

making sure I don't die while biking would be appreciated. Many roads are too unsafe, though that is largely due to the drivers.

We sure could use timely snow removal , instead of hoping a chinook comes along .

Why oh why does the snowplow guy come while the bins are out for collection and why does the goof with the grader plow mounds of ice onto the sidewalks instead of the center median/ boulevard? It took an axe to chip it away. Guess he thought he was being funny.

Connectivity is the most important feature for me, because it saves time and energy (gas, EV) to pass on. Unfortunately, here streets do not form a grid, they are irregular shape and do not intersect at intuitive points. Also, some streets are closed for regular vehicles. These are connectors that only buses from CT can pass. E.g., from Dalhousie to Ranchlands, from Varsity to Silver Springs, Crowfoot LRT connector to Scurfield Dr., the former street between Bears paw Dam Rd and Nose Hill Dr.

Sidewalks are an often overlooked component that need to be enhanced throughout the city. I am proud of all administration and elected officials for holding firm on the new arena by requiring (not requesting) public



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realm enhancements in key destination areas. More investment is needed in wider sidewalks, street trees, and changes to standards for narrower streets. The public realm should belong to the public, not motor vehicles. City priorities and budgets should reflect this.

Also need to adjust McKnight and Deerfoot with the province as it is the worst bottle neck section of street I have seen. Please also fix exits and entrance to cross walks to allow for ease of strollers, walkers and wheelchairs.

We need to take away right turn slip lanes. Drivers rip through them at speed as they were designed and the crosswalks across them are terrifying.

Fill the potholes, ice the streets. I just want a safe city.

The street should be equitable for all users. While the complete streets design guidelines are a good start, they need to be created and encouraged during reconstruction projects as well. In the new communities, if it said this street should have a bike lane, you better paint it on day one rather than leave it for later. (then never painted)

Yes

If roads/areas aren't safe, people won't use them. Seems like a copy/paste of values from sidewalks and pathways to streets. Quality control?!

Streets should be connected and not obstructed by rules on speed limits that cause congestion - functional

Too many roads in this silly goose of a city need repairs. Please fix.

Our roads are designed for road users. Stop destroying our roads for bikes and pedestrians. Give us our roads for their usage so they can move vehicles instead of clogging up for empty lanes for wasted space

More pothole repair, and better quality repair. Pointless to repair a pothole and then next year it's back.

Stop the war on cars.

Roads need to be primarily for cars, and parking needs to be a priority. We are not in an environment that supports the average citizen cycling all year.

I can't understand why we cannot figure out street cleaning. Nobody expects weekly clearing. Ever. I've seen a plow once in 4 years in my inner city community. The amount of ice that accumulates from freeze/thaw in 6 months is unreal. If the policy is to do nothing - fine, but I can tell you the amount of falls, incidents, and issues on many streets due to ice sheets on side streets is unreal. Could we just eliminate snow clearing all together, and allow citizens to handle their share?

We need better road maintenance



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Safety is important. But why did you frame this question around pathways? We have lots of pathways already. Useless construction like by COP - what's happening there? It's been going on for 5 years and all that happens is dirt gets pushed around one way then pushed back. Failed project.

The road system in Calgary is already god tier. I don't think it needs much more and if it does make the suburbs pay for it if they live it so much. I'd rather time and money spent in building out cycling, walking. Macleod trail is ugly af and it's a major artery in the city. Yes I'm a hipster, I like walking outside instead of using my legs so little and car so much that my feet become wheels.

The city is stuck in the 60s and still prioritizes vehicle movement over all other types of mobility, this is very backwards thinking. The streets we build are incredibly dangerous and hostile to the most vulnerable people who use them. Cars have their own protections they don't need streets designed for them too.

Safety on the roads and streets of Calgary are very important to get around the city. Safe roads means better mental health for drivers!

Streets should be safe for the most vulnerable users and lose the car central focus. Look what the UK has done with the Hierarchy of road users.

In Urban Planning no Railways should Cross Over Major Roads.

Pedestrian and bike access to Neighborhoods, parks are not cut off by large connector roads

I live in the Beltline and expect the ability to connect to the other quadrants of Calgary.

Please make our city more accessible to people and not cars. Look at the Dutch experience. It can be done!

Can those in power Please, Please, Please spend a lot more money and effort on coordinating the traffic lights and traffic flow!!! If you want to make a real difference to our environment ... then do all you can to prevent the constant slow downs and stupid stops at uncoordinated lights (=poor fuel efficiency - unnecessary small particulate matter from brake pad wear and carbon exhaust from low efficiency gas combustion in your taxpayer lungs).

Residential street clearing needs to be done, in effort to reduce ice buildup on the road way and reduce risk of accidents or even falls when attempting to get into your vehicle. Residential streets are important to the residents and their ability to get to work/recreation in a safe and timely manner.

Bike lanes are horrific on certain streets and we're misplaced!!

Sidewalks are not really available for anyone in winter as they are not cleared, same for residential streets so there is no accessibility for able folks. can't even think what is it for folks with disabilities!

Can you please, please add a weave zone on Deerfoot north between the McKnight entrance ramp and 64th Ave exit? This is a tiny to change to the road that would have a massive effect on the buildup of traffic at rush hour. People trying to merge on from McKnight is the beginning of rush hour on the north side every



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single day and if they had more time to change lanes in the weave zone it would result in way less slowdown.

People will look for any reason to be lazy, but if it is easy, they will try it and once they start, it becomes a habit.

this continued acquiescence to the bicycle mob needs to stop, and the proliferation of the bike lanes needs to stop as well. They are making it more difficult for EVERYONE else to get around, whether pedestrian or driver. Most cyclists on the bike lanes aren't following the laws of the roads and often are putting pedestrians in danger.

It would be super nice if city workers in the road maintenance dept. didn't appear to mostly be standing around talking all the time when you pass by. Makes taxpayers mad when they're stuck in traffic to see people not doing anything.

The current plan of forcing all traffic to leave the side roads on to far too few main roads is creating a mess. I travel to 3-4 job sites in the city everyday and it is very frustrating how much time that is taking now due to poor traffic planning.

Streets shouldn't be focus solely on vehicles. Streets should always take into consideration those who are mobile by transit, or more active methods.

There is a traffic cone in a hole in our road, it has been there for a year when are they going to repair it?

Please drastically reduce spending on roads outside of safety items for people outside of vehicles. Allow me to opt into a pay-per-use system instead of paying for everyone's vehicle use (roads, policing) through taxes. Fix it first, and right-size. In a fiscal crunch, reevaluate our expectations and standards for acceptable vehicle volumes and delay. What capacity items are 'needed' versus 'wanted'. Look to the Netherlands for fiscally sensible street design that is also safer and nicer.

I would like to see more support for active transport modes in calgary. The city is making progress on this, but the more the better!

Streets need to be safe and accessible for people of all ages traveling in a variety of ways. Greater resources should be allocated to ensuring the transportation network (streets and pathways (are designed to facilitate, in a meaningful way, the movement of people by cycling & walking) not just driving.

Our streets need to be safer. Please help lower speeds and improve crossings.

Without good roads and streets everything gets backed up. Some areas are dangerous to be on and for some reason the designers have not actually tried to use what they implement - crazy planning is dangerous. Some road and access decisions make no sense whatsoever to the communities.



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We have spent years eating at the edges of budget to the detriment of our reliability and safety of streets. It's time to invest and take care of our assets. Enough service cuts.

"i suggest a NAME YOUR STREET lottery. that would be a way to generate some tax dollars for the city."

SOCIAL MEDIA (Facebook)

It's mind-blowing that the gov thinks that it's important to reduce the speed limit to 40km/h, but doesn't think it's a safety concern to leave the roads full of snow/ice! What a shame

How about you fix all the lit intersections. You know, the ones where everyone's staring at each other and no ones moving...or ones that stop 20 cars just to let that one car in that just drove up to the light two seconds ago...or the lights that stop you for no reason at all, no other cars in the intersection...just me, burning fuel getting charged a BS carbon tax. Just so I can get to work everyday....

The city needs to stop wasting taxpayers money on cycling infrastructure as Less then 1% of people ride bikes.

in early years in Calgary we had an annual license plate to put on our bikes... start it again to get a few \$\$\$ back.

Tired of people who work in urban planning. For the city. They are designing are communities without REALY listening to the community. Here is an example. The city sent out a survey in our community about traffic diverters. I phoned the city to find out the results. They told me 68% of people didn't want the traffic diverters. We still ended up with them anyways. I questioned the city about this and I was told that the survey was not a vote that they just wanted feedback. The survey took about 1 hour of my time. Very frustrated!!!

We don't want more bike lanes, stop forcing them down our throats

You'll notice that there are no bike lanes impeding traffic in nicer areas. Where are the bike lanes for elbow between sifton and glenmore? Where are the bike lanes on hillcrest or premier Ave? Oh yes, because those people don't want bike lanes either.

I'd just like the streetlight in front of my house fixed. I've been asking for a month now. Funny how council can afford their new "security allowance" but my security doesn't mean anything. One streetlight is all I'm asking. I think it's almost time to move out of this city. I've live here 35 years, born and raised here, never in my wildest dreams did I think it'd be this bad.

Fix the street lights lower taxes and parking fees

Can those in power Please, Please, Please spend a lot more money and effort on coordinating the traffic lights and traffic flow!!! If you want to make a real difference to our environment ... then do all you can to prevent the constant slow downs and stupid stops at uncoordinated lights (=poor fuel efficiency -



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unnecessary small particulate matter from brake pad wear and carbon exhaust from low efficiency gas combustion in your taxpayer lungs).

Stop spending money on stupid infrastructure projects that prohibit traffic flow like everything that was done to 37street sw .. Killarney. Scrap the mardalooop project. That's going to be a disaster and the residents do NOT want it

Stop Gondek's activistic nonsense and start to take a care about taxes and city's streets. We want them clean and safe!!!

Climate emergency? How about fixing the thousands of traffic lights all over the city who go red when no demand on opposite road?? There are hundreds of light intersections that could easily be replaced with lightless circles too. Imagine all the fuel, brake pads and precious time we could all save...

Fixing the sidewalk in front of the house that was supposed to be fixed 3 years ago!!!!

how about fixing and taken care of the roads and residential (highways and residential) during the winter months...and use salt/sand. Moved here 18 months ago and I have yet, no kidding, seen a dump truck, or snow ploy....

Well obviously - more bike paths

Why the hell have I seen 3 trucks this week on bare pavement pass my house spreading gravel? What a waste; city give your head a shake.

Smoother roads, fix the pot holes

Fix the streets and get more car friendly and parking dow town.



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Taxi, Limousine, Vehicle-for-hire

This isn't something I think about much.

Safety for passengers is important. Drivers and companies should be compliant.

It's time to re-think the limits on taxi licenses. There should be no limit on taxi licenses; let the market settle out how many taxis there will be.

Really disappointed by Uber coming to Calgary without accessible standards placed on them to operate. Uber undermine the drivers who invest in accessible taxis and disability services training due to cost.

Same rules for all

make the same laws for Uber as Taxis!

These services need to be transparent and reasonable prices specifically for south communities to get to the airport as there is no train yet!

Livery licenses should not belong to individuals nor transport companies. They must remain the property of the City and must not be sold amongst drivers or companies and treated as assets. Licenses must be renewed similar to driver's licenses and there must NOT be an expectation that a renewal licenses will be granted. The City must have the ability to change and adapt at will without incurring litigation.

Reducer taxi licenses and lower barrier to entry and allow more robust service for hire

Livery services are front facing to tourist and visitors to our city, we need to ensure we have our best face on.

says this is optional but i can't submit unless i type something

More regulation is better for the community.

This is not important. Stop spending time on this.

I would like Uber to be licensed as strictly as taxis. Overall, both are a menace on the road.

Nutty questions

Taxis should continue to serve as the reliable source of temporary transport throughout the city vs. on-demand apps like Uber (car sharing is great too though). The City should make it easier and more convenient for taxis to operate in Calgary vs. Uber, but I understand this is an uphill battle and one that is like to be lost. Giving them the ability to compete through relaxed legislation and fee reductions may be helpful but I appreciate the challenge.



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What matters most to me is safety, lets be honest. Pre-pandemic I used taxis often and never had any trouble. The prices aren't competitive with uber or lyft but the sense of relative security is.

Accessibility!!!!!!!!!!!! Also Uber should not be allowed in any city.

Cabs insurance is much to high

Those businesses won't do well if people are concerned with their safety. That should be first and foremost concern of the city. Protecting citizens vs getting \$ from licensing.

The service meets the needs of the commercial business structure. It doesn't then Government is getting in teh way of people working.

Too many garbage taxi drivers that charge too much, [removed] and always have a "broken" debit machine. Also, [removed] can the exclusive agreement at the airport.

Legislative compliance is not optional.

Stop restricting ride-share and scooter/bike companies. Let the market be free. Screw the taxi cartel.

Users should definitely be covering this cost. If not, why not?

I don't have any problems with taxi licensing and I haven't heard any other member of the public even talk about this issue.

On time transit, clean and information visible and accessible

Clear, accessible and consistent, to me, are signs of fairness.

Uber

Focus on regulating for safety and environmental outcomes and less about managing supply and demand.



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Building Safety

Buildings should be made safe from the design stage. Thorough reviews and inspections during construction should be paramount.

The City needs to ensure all new construction meets Net Zero standards and a plan to rapidly retrofit buildings to Net Zero Standards is implemented.

Rules need to be in place for people to follow

The permit process needs to be as timely as possible to avoid frustration and unnecessary delays,

1 strike tolerance for safety violations. Protect clients and workers rights and health, make fines prohibitive/income generating for the city. Start with information for first offence - but make it comprehensive and offer consultation if required.

Safety is always a priority and public safety is key. Responsiveness to allow growth and next steps by applicants follows that priority.

"there seems to be a constant squeeze on getting as many buildings in a small area to maximize TAX revenue. This is quite prevalent in new home constructions

You can reach out and touch your neighbors house. Buildings are too close and siding is not fire proof. The lack of sidewalks, narrow roads is creating congestion and slowing traffic especially in winter . We have to make room for vehicles to move not congest due to narrow roads stop the squeeze !!"

As a custom home design/build firm business is next to none existent since COVID began. In fact, my firm and my most of my colleagues have never fully recovered from the 2008 recession. The fact that new subdivisions are monopolized by the big builders completely eliminating the general public from buying land in any single City in North America so they can hire the builder and designer of their choice is not only damaging to our own profession but to our freedom of choice.

As new homeowners will tell you, the budget needs to be dramatically increased for inspections and rigid enforcement of the Building & Safety Codes. Don't allow developers & builders to cut corners & hide their mistakes. Make safe and properly-constructed homes a priority.

Simple things like sign permits can take weeks, even months for approvals sometimes, which is absurd. This service could function so much more effectively.

says this is optional but i can't submit unless i type something

Safety is most important to building safety. Legislative compliance is less important because from my perspective the legislation is excessive/overreactive and heavy-handed. We should reduce red tape where possible.



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if more people knew what the standards were, then we'd have less issues. knowing is half the battle.

The building code is becoming absolutely ridiculous. There was pretty much nothing wrong with the building code we had back 50 years ago, aside from the sustainability improvements. Simplifying the building code unfortunately isn't an option, so being responsive to permits is the next best option.

Your city plumbing and gas inspector was quite rude. Time for him to pack it in.

Maintain safety inspections according to a reasonable standard and not an unduly onerous standard. Businesses cannot operate under uncertainty that results when the City takes too much time. Make decisions expeditiously. Keep standards reasonable but not hard to satisfy.

They all seem important but with out inspections

Building plans must comply with LUB1P2007 & site inspections are needed to ensure that the project is built as per submitted plans. However, changes are made at the building stage, but inspections are not "catching" the changes. Some developers are using this to their advantage at the expense of neighbouring properties. Bylaw enforcement focuses on educating as opposed to fines or penalties. Some illegal secondary suites are inspected multiple times but nothing is ever done. Enforce the rules!

It's really easy for restoration / construction companies to cut corners that may impact building quality and safety to little or no consequence.

Get it right first rather than fix it later.

Established communities face the challenge of more in-fill, multi-resident homes without consideration of the impact it will have such as removal of trees, increased parking, increased traffic, utility resources. Unless a person lives next to a new construction other neighbors do not find out about it and the possible impacts until it is too late.

#5: when is the last time there was an injury to the public due to faulty construction because of building code non compliance. Come on. Reduce red tape.

Costs for these building reviews need to be covered by the applicant. Planning and Development is out of control-- they are extremely wasteful and just keep upzoning properties to raise more fees to line their pockets. Trim their budget and extra fee money should go into other departments.

Reduce red tape and administrative costs and delays.

Safety is #1

It's a well known fact that construction workers will leave some to be HIGHLY visible to inspectors so they can be proud of Having done their job, so that the workers can get on with their work. Several inspectors are just pompous ---es! And I don't know how to address this issue. I also know that on big projects the company will try to cut corners. Have no idea how to resolve



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For public safety.

This is hard to choose which is most important as they are all needed.

I would NOT like to see bridge or building collapse. That would not just reflect on that asset but also on the safety of the entire city. Others would think that perhaps it is a systemic issue in calgary. Reinspection of infrastructure and commercial buildings.



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Business Licencing

Businesses need to be compliant with legislation and applicable bylaws. No excuses.

Licensing needs to be dependent on my factors including Net Zero assessments.

Rules in place first

License as required. Do not over license industries that do not need to be licensed. Rely on health and safety bylaws vs licensing to protect citizens.

Fair and consistent response and enforcement is key.

Stay out of people's business. Leave them run it accordingly as long as it is not blatantly illegal under criminal code of Canada.

says this is optional but i can't submit unless i type something

Slow process. Holds up business development. More customer focused

People need quick licensing so that they may pursue economic well-being and financial stability without red tape.

Fairness is huge. Too often businesses with improper practices are left to flourish due to lack of fairness. It's like the peace officers want to enforce something everywhere, and enforce more on people more willing to comply.

Calgary must be a city that promotes businesses. Businesses themselves operate very efficiently (they have to if they want to make money). So, if the city does not operate efficiently, quickly and without extra burden for businesses, then businesses will not be attracted to our city. Licensing and compliance investigations by the city must be done in an efficient, straight-forward manner without a lot of red tape.

Fairness it important. It will reduce problems if the future.

This Prosperous and Resilient Economy section is all completely meaningless. Don't fool yourself, the economy of Calgary is very poor and getting worse. Just look around at all the empty buildings and storefronts and office space. Whoever wrote this survey is out of touch. The questions are meaningless and do not provide a chance for useful input. You should have questions soliciting ideas to save city money and grow the economy. Or at least examples of what these obscure responses mean.

Bylaw enforcement is the biggest area of concern for the regular citizen.

Get out of the way.



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"My biggest issue is a lack of enforcement for business advertising using illegal signage. City and community streets become congested with poorly and illegal placed signs. These signs are also not maintained, or removed after a time.

A business that can not be active and follow simple rules should be held accountable. Cost for the sign removal or clean up should be placed as an additional levy for their license the following year, leading to increased awareness of the problem signs."

compliance and fairness are most important, as there is the sense in most communities that developers have bought the process through their influence on local politicians via contributions to campaigns



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Land Development and Sales

Make sure the right things are build in the right place.

Get taxes under control...do t be like the last mayor and make the city unaffordable for new business ventures... as the last mayor has done.

This department lacks transparency and does not provide the full picture to Council. They need to be investigated. It is absolutely UNACCEPTABLE to be selling regional park space to remediate land that Roads contaminated. For SHAME!

Get out of the way.

The city should stop interfering in neighbouring counties and focus on its own lands. Ensure that Calgarians get appropriate value for city owned land but make the purchase process convenient enough so that developers don't face unnecessary red tape Anna's get the economy of this city growing.

City owned land should not be sold or leased cheaply to certain private businesses, if they want it they can pay fair market value.

Although the city needs to sell land, it should also be considering the needs of everyone, not just businesses. For example, building a tall apartment building will be profitable for the building owner and the city as far as taxes are concerned, but does the building fit in with the surrounding area? Is money the main goal?

I chose this one because it was the closest to inclusive and fair.

Time is money

The option I want here isn't available. It is actually more important that Calgary develop in a sustainable manner. That means low sprawl, and huge taxes on neighbourhoods that promote sprawl to cover the cost of service and maintenance of them. I pay an obscene amount of taxes for a tiny inner city lot, and because I am inner city, I hardly use the road infrastructure in the city. Those in the suburbs pay way less and are heavy users of infrastructure.

there are too many market fluctuations in Calgary

Stop allowing companies to build expensive residential buildings that drain environmental resources and sit empty. People who need housing support can't afford a \$2000/month home. The City caters to the wealthy and leaves everyone else behind. The only buildings that need to be built is affordable housing for those who need it. Stop allowing Calgarians to die from extreme cold or be killed by the cops. Land does not belong to the city. Land Back to Indigenous people. Get your priorities straight



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REDS does a poor job of delivering high quality outcomes to Calgarians, particularly in light of the successes other models of land development employed by the City have achieved (i.e. CMLC). The City should outsource more of its land development and master planning work in advance of REDS' involvement for disposition so that the City can actually maximize the city-building utility of its land sales.

No top priority because the list doesn't cover the key issues: financially unsustainable urban sprawl & mismanagement of development in existing communities. The budget shouldn't include money for new communities unless 1) benefits to existing communities outweigh the costs, 2) new development is net-zero in full lifestyle GHG emissions, & 3) vacant serviced land in existing communities (e.g., Westbrook TOD, Currie) is developed. Planning budget should only be for Main Streets/Activity Centres.

I'd like to see a focus on long term strategy with land development

Go back to building smaller homes = more homes on building sites and less urban sprawl.

Too many small lots and land development should not be controlled by contractors and land developers .Better process for land development control.

City land is a resource to be invested in, not sold off for profit. Parks, greenspace, ecological space, etc. should be dealt with in leases NOT sales. Sales mortgage our future. Leases protect and generate income.

Decrease urban sprawl. Do not allow expansion of new developments. Increase City densification. Consider larger scope of costs to City of new developments, such as negative externalities, decreased City services, e.g. slower emergency response times

City land should only be put up for sale when it makes sense and the city can be sustainable, too much will lower the cost of all

We must stop developing new land

We must STOP the SPRAWL in order to promote resilience. Densification, promotion of local business, and economic diversification are key.

Markets come and go for both commercial and residential development. What seems good for today could be outdated in the future. City should be trying to avoid fads.

The City should not be in the business of land-banking for future development or sale.



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Property Assessment

Fairness is the most important

I am a small business owner. My commercial property taxes have gone up tremendously every year for 7 years. I am on my 8th year of hiring Altus to fight them. I win every year, but spend thousands year after year. I have spent over \$100000 with Altus who takes 40% of what they save me. Imagine what my taxes would be if I didn't hire them! I'm a single mom, \$100000 would be life changing for my family. Instead I spend it fighting my own city. I employ 28 people

Tax increases and abhorrent and are NOT meant for purposes outside of Calgary. AND not meant for "extreme" so-called climate change implements

Property assessment needs to be realistic and fair-- not just an arbitrary increase in value to justify additional taxes.

Whole process is designed to be confusing and impossible and / or frustrating to challenge. Simply and move back to a flat tax.

I really don't know what you're getting at with any of your survey response choices for this question or others. Seems like it's designed so that the responses to the oblique questions can be used to justify anything at all. I will say that residential and commercial property taxes are high enough. Don't raise them more. Stop wasting money instead. Focus on cost control > but there are no questions about that because you don't even realize that's a valid tactic to maximize the use of city funds.

Legislative compliance is not optional.

Not sure if this is true. Wonder if such things as increased traffic in an area (or part of an area) is taken into consideration. For example, homes near hospitals, schools, etc. often bear the problems of parking and increased traffic. The home might be the same size, etc. as a home in a part of the community further away but is it taxed the same?

The City gets this wrong all the time. We are in a catch 22 when it comes to disputing the assessment. We have to pay to dispute it, but never win, so the City gets more money. My house is no where near the value you think it is.

Current assessment system is inequitable and presupposes "same characteristics" and unfairly compares properties that have done renovations and boosted sale prices to others which have not had the same favourable benefits.

Assessments are all over the map



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My assessment has not been fair relative to my neighbours. My house sold for \$200k less than one across the street in the same year, yet I'm assessed at the same price. I keep calling assessment yet they say that I'm within reasonable bounds, and it's the other houses on my block that are out. I also received a \$70k assessment increase this year, and my neighbour with the IDENTICAL house a \$4k increase. That's not fair.

This is a huge revenue builder for the City, and so the priority should be to ensure fairness to taxpayers.

Current process is a joke. Property taxes should go down as more homes are built, this is called critical mass. Taxes continue to rise due to poor decisions from elected officials.

very clear the city has no idea what properties are worth.

I'm a home owner

It is mind-boggling to me that as a condominium owner I pay a relative rate that is higher than many single-detached dwellings in my neighbourhood and surrounding areas. If the City is serious about wanting to promote greater housing choice, higher densities, and more urban communities, then this should be reflected in how properties are assessed and taxed.

Be fair to property owners; avoid administration costs of reassessment by getting it right the first time

The current system is NOT fair at all. Neighbor has exact same property footprint, and receives all the exact same services (waste, water, police, ambulance, fire, etc.) yet pays different taxes because the property is valued at a higher or lower value. JOKE system. The total opposite to FAIRNESS. It is rather discriminatory.

Skew property evaluations - weight them towards luxury abodes. \$5M dollar house deserves to be taxed more than linearly compared to a \$400,000 house. It is a luxury vs a necessity and should be taxed as such. Consider rental tax incentives (rebates) indexed to rent charged for a unit as compared to its municipal tax value - incentivize fair and non-predatory rent charges across the city.

Rules to provide a level field

All values are important. I chose Legislative Compliance as I would like the MGA to be changed so that taxes are assessed based on income rather than a valuation of property.

It is hard for the average homeowner to gauge what is truly accurate and equitable about a valuation. House sales either wildly above or below the assessed value call the system into question. It probably needs updating.



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Economic Development and Tourism

Should be responsive to the needs and what the free market suggests. Going after high tech might be desirable but if that is not the natural then forcing something that does not fit would be a waste.

With diverse business, we will have a sustainable, and resilient economy that has a strong base that can respond when required. Visitors will come to this city for the natural beauty that surrounds us, they not coming here for a hockey game or a concert. They will go to Edmonton long before they come here for a concert. So leave the stadium thing alone, and concentrate on us, not the visitors, they will come when we open great restaurants, light up some of our avenues, they go to EDM for neon

Calgary's unemployment rate is among the worst in Canada and unlike Alberta is not improving. Yet our mayor feels we do not need any urgency on the development of the event centre which is reported to create 4500 short term jobs and long term will support numerous jobs in, tourism entertainment and hospitality. Frustrating to see the continual delays on this project.

The Mayor needs to concentrate on the economy. And do it in a practical and smart way...Attract large industry. not worry about female entrepreneurs as her priority...as this singles out 1 group....not all groups of business people.....hopefully she puts her personal agenda aside and works for the city...not herself.

resiliency is most important when it comes to economic development. There's too much crap and BS about "world-class". Who said we have to be "world class"? |What does that even mean? Why can't we just have our own unique identity as a city? All the 'world class' talk is BS if you don't invest in your community, it's people, and their resiliency

I see a complete lack in good governance in this area. Certainly over the past 3 years or so. Shutting businesses encouraging division, not presenting real facts but rather going with the BIG MONEY narrative.

Enough of the QR codes already, and enough of our Council believing they know more than the Province in terms of what is going on. Time to protect the elderly and get everyone else back to work.

Deal with the realities of our current economic situation and reign in spending.

It is very important that a city is attractive. When a city gets run down no one want to live or visit it. Businesses will not want to set up in an ugly city. Think of Detroit. It did not upgrade the city and now it is an undesirable location.

Again, this is meaningless. This whole survey is poorly designed and the survey answers are meaningless. People don't know what they refer to because they are so vague. This survey is a colossal waste of taxpayer money. By the way I work in the tourism industry and have no idea how these survey responses could relate linearly to the creation of the city budget. Some examples would be nice. You have intentionally created a survey that can justify any budget at all.



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Our local gov't squanders money it gets & spends like money grows on trees. Then when there is an economic downturn it is someone else's fault. If I spend beyond my means & get in to trouble with bill collectors calling me, I can't direct them to my boss. They blame O&G & the instability of it but this is not new info. Plan for it. You can't diversify just by saying you want to but must recognize that in Canada we are a resource rich economy, we can not compete global with our tax system

Tourism Calgary is a great organization and a necessary part of growth.

In view of how covid has affected travelling, it is important to "sell" Calgary to visitors within our own country.

Stop alienating the biggest companies in calgary. The climate emergency makes our council look childish, and was probably one of the reason contributing to the loss of the convention center and new flames arena. The convention center is a must for everyone of the boxes above.

Build facilities that attract people and make it economically attractive for groups to utilize Calgary

Calgary should be a world class city and that means world class facilities. Otherwise we will not attract the best and brightest to work and live here. We want head offices and high paying jobs to fill our superb office space. These facilities, such as hotels, venues and arenas, should be developed as soon as possible without the City needing to rethink deals that have already been decided. The City needs to take action and stop squabbling and blaming others. Just get it done!

Support Calgarians instead of looking to entice tourists who don't stay around.

Not - have any of you been to Europe? Can we even get LRT to the airport? Do we have high speed rail anywhere? Parks and fees (now for Kananaskis, for XCcountry skiing and for Banff are designed to keep people out. Harvey Locke types have the place sewn up and paralyzed.) Hotels gouging. Ski area tickets are a joke \$\$\$\$\$. You have gotta be kidding. Try and get guests into Lake Louise in the summer. I vote for Europe over anything here.

we need more diversity in our economy

Diversity helps us weather storms and builds the city into a major metropolitan centre in North America. Without sustainability we are a one hit wonder.

Poor use of tax payers dollars today.

Only way if this works if you get rid of that illegitimate radical left Nenshi wannabe mayor. Declaring a climate emergency? What a load of bullshit. We're in a economic emergency you idiot!

If the City creates an environment for business to thrive, the private sector will provide economic diversification for our city. Competitive tax rates, efficient procedures and policies for doing business (less red tape), continued sources of labor, and an attractive city to live in all contribute to creating an



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environment for business success and diversification. I agree with Council prioritizing improving the vibrancy of downtown, and addressing excessive commercial vacancy rates

CED does some good work but spends money like it's free

We need to diversify for the future we have not the one people are stuck on.

The budget must include a review and implementation of opportunities for "degrowth," that is, how policies, development, and infrastructure can be right-sized to fit within the carrying capacity of our natural systems and maintain our social and economic quality of life (Doughnut Economics).

True diversification of our city's economy is critical to our long term stability and success. Climate/Environmental sustainability is key to our survival but also to our economic diversification and success. The technology firms that can really make a difference in Calgary's economy have a lot of communities to choose from, and their management and employees are looking for environmentally strong, beautiful, vibrant communities to build their homes in.

Build the new Saddledome to allow us to attract big names. Keep our hockey team in Calgary; these are things that create a world class city and are key to encouraging tourism - a huge economic driver.

Allow businesses to be businesses. Remove much of the red-tape for a business owner to conduct their business (think mask mandates --- business should decide not city bureaucrats)

We are NOT in a "Climate Emergency" as our Mayor declares. We are an energy producing economy. We need to develop what assets we have not wish for others that exist elsewhere. While there is demand, while there is need we must provide what the market wants and needs. Placing artificial barriers/taxation on development is not productive.

Keeping the city clean involves better control by Bylaw Officers, too many garbage areas that are messy streets not cleaned, pot holes not filled back Alleys with junk everywhere fencing that is totally held together with bandaids, dog poop that people dont pickup is getting worse and fines should be higher who do not cleanup after there dogs .

Bringing in income from non residents is critical to the long term success of a growing city. Tourism combined with resource and information type business creates a powerful engine. Citizen should be subsidized by tourists and visitors via user fees, and tourism should be an investment - arts, food, parks - we are the entry to the mountains, we need to capture a longer period of tourists travel time when flying into YYC for the mountains. Promote their trip as both in nature and cultured.

There has to be a reason for people to come to Calgary

I strongly disagree with the statement, " Calgary has a prosperous and resilient economy".



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Please stop spending tax dollars on this global "climate change/green/net zero" hysteria... and focus on what makes the world/Alberta/Calgary economies tick - oil & gas.

I chose resilient as it links most closely to my concerns about environmental and economic sustainability. A plan to reduce GHG emissions must be incorporated.

If you are trying to attract visitors, business travellers, conventions & businesses you need to have good reasons for them to come. You also need a safe environment or people will not want to come. A city with good restaurants, hotels, tourist attractions, active arts scene is far more interesting. People want things to do.

Calgary has traditionally benefitted from a strong summer tourism season led by the Calgary Stampede, supported by an active festival and concert series. Calgary has very reasonable levels of business during the shoulder seasons, traditionally supported by hosting large meetings and conventions at hotels and the CTCC. Prior to COVID-19, tourism generated over \$2 billion of economic impact for Calgary, over \$350 million for Calgary hotels and brought 7.7 million people to our city.



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Taxation

Access to my information is important. I have to call 311 and wait over a week for someone to email me a statement. I think there is improvement for self serve options.

You did not list what matters most to me as a citizen!! I want say in where my tax dollars go! Taxes should not go up at all but city hall needs to be way more efficient and frugal. Some of the ridiculous art work including native art not done by a native person are ridiculous as youth shelters close. Stop taking peoples grocery money for such ridiculous things. The blue circle on 96th ave would have helped feed poor families!! I would like to see smarter spending

Planning for my fiscal year, good to know and react to my taxation burden

Taxes too high.

How about quit wasting money and raising taxes higher than people can afford

Assessment for alley improvement MISSED on Spring 21 billing so we assumed it had FINALLY been fully paid , then we go your "missed" assessment so we inquired about the true status of billing, got quick reply, now expect charges are ENDED, which would make RELIABILITY our key concern

My tax money is wasted in the hands of the City of Calgary. So much of it is wasted on vanity projects. Starting with bike lanes. You've heard this a million times - we have winter over 50% of the year. THE NUMBER OF BIKE LANE USERS YOU PROMOTE IS A LIE.

Stupidest questions ever this is a [offensive language removed] fluff questions. Try reducing tax's or provide better service for money taken.

You seriously have a whole department focused on this? Cut some of the fat and save us the taxes!

Because I often feel that all you care about is recovering your money and not caring about who gives you that money.

"Calgary has a culture of creative thinking and doing that inspires innovation and entrepreneurship," If the municipality did, indeed, have a culture of creative thinking they would be seeking out technology and new ways to consult with residents about the way they want their city to evolve. I'm thinking about making use of participative democracy and ongoing plebiscites for development, or re-development plans or city operations.

Reduce spending, cut taxes.

Accuracy will prevent time and money to resolve mistakes.

Accurate information will reduce the number of tax appeals.



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REDUCE RESIDENTIAL AND COMMERCIAL PROPERTY TAXES. You can do this if you save money on other initiatives. Suggestions: no sending money to a legal battle in Quebec. No high priced, ugly public art. That fiasco was abominable. No declaration of a climate crisis for the sole reason of Mayor Gondek wanting to raise her public profile. No spending just so you can spend. Clean up Enmax. The list goes on. And on. And on. The city is so fiscally irresponsible it's shameful. You can fix it, new council!

"WHAT THE [offensive language removed] IS THIS!! Of course to take too much of MY [offensive language removed] MONEY in a timely manner Now what I want you to do is stop spending it on your bullshit pet projects ie Quebec laws"

I don't mind paying taxes because I use infrastructure and support the city.

They are all important †

I would like to see a sales tax to help mitigate property taxes. Sales taxes are more equitable- but lots, you pay more.

Lower city taxes. Audit city spending. Cut all non essential jobs and have every municipal worker take a paycut. The spending at city hall is out of control. We don't have a climate emergency, we have a spending emergency

Because I had to pick something and of the 3 since what I value most isn't in this list. What I value most is that property taxes are accurate and used not for bonuses, pay raises for council because of inflation (sorry you already get a hefty salary and no one else is getting raises to deal with inflation),... but for snow removal (Christmas snowstorm was the worst removal I've seen in my 22 years here), police, fire, roads, potholes... the things you are to take care of not trials in Quebec.

There should be diversity employed and seen by many people not just white rude people especially in kids schools. And employees must undergo seminars regarding people skills, how to behave well, and give extra mile as a customer service servant to the people. Leaders must reach out and ask for feedback on what's going on with the customers.

We pay far to much taxes. The City needs to kerb staff wages and not waste money to spend a budget. This season we have had low snow fall. So in the past 10 days, my street has been swept twice. One day they did the same stretch for 4 hours. Talk about wasting money on staff and wear and tear on equipment. The City depts must think we are stupid.

We pay far to much tax for services received. If a dept hasn't spent their budget, they move heaven and earth to spend it before year end, to get the same or a bigger budget. Staff levels and wages should be cut until the City can live within its budget without raising taxes to spend on higher wages.

Where are the questions on the level of taxation? The tax increases? The never ending expansion of government and social services and complete lack of affordability? Where are the real feedback opportunities?



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The city should obviously be taking care of all of these things. What I'd actually like to offer feedback on is that the city ensures that tax rates stay within reasonable bounds and don't push people out of their homes, like in Vancouver, where seniors on a limited income can't afford to stay in their homes because of the outrageous tax bills. Sure, they can defer taxes, but that not only ensures that they have no equity if they ever want to move, but also steals money from their future estate.

Overhaul the tax system.

I receive all bills by mail so it is important that it is received in a timely manner.

卡城居民的住宅物业税应该降低，与温哥华地区比较，卡城的物业税算很高了。为什么市府列出的各主要城市物业税的比较，唯独不见温哥华地区的数据？这里是否有什么见不得人的意图？为什么不敢与温哥华地区进行比较？说明卡城物业税确实很高了。尤其省税应该大大地降低才是。

TRANSLATION: Residential property taxes should be lowered for Calgary residents, which are high compared to Vancouver. Why is the comparison of property taxes in major cities listed by the city government, but the data for the Vancouver area is not seen? Are there any shady intentions here? Why not dare to compare to the Vancouver area? The property tax in Calgary is really high. In particular, tax savings should be greatly reduced.

People who have questions or concerns about their tax bills should have those addressed immediately because tax bills are a significant portion of household expenses and the City is harming individuals who can't have their inquiries addressed promptly

Poor process today. City should look at ways to reduce taxes. Mine have doubled. In the past 10 years and my home is worth 20% less today. This process is a disaster

"Taxes are going too high including the property taxes Respected mayor Please pay attention towards managing the increasing taxes. Everyone in the city is concerned about that since people are still making same average income. The wages are either frozen or going Down. Thank you"

how about taxes stop increasing? Move to a fee for service system so that those using services pay for them

Global warming, unsustainable resource consumption, and inequity are the biggest challenges Calgary faces. Property tax needs to be revised so it has tiered/graduated rates for 1) all land uses based on consumption (e.g., size of parcel, size of house, energy & water use, GHGs), 2) for commercial and industrial development based on whether they are essential services and/or direct exporters of goods & services, & 3) for residential whether low-income affordable housing is provided.

Tax bills had BETTER be timely and accurate; however, the City's property taxes are much too high and have increased far too much over the last ten years.



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Lower taxes

Our residential property taxes are too high & the increases are much too high. I am a senior on fixed income.

Taxation must reflect society's ability to pay. NOT the desires of the politicians to spend. Services must be reduced, staffing reduced and non essential services cut. We must live within our means with need to have, not nice to have. Snow clearing - yes. Art and sculptures - NO.

Taxes allow for the city to provide services

OK with service and support efficient use of taxes - Good to ask for feedback through this engagement process BUT 1 it was not well advertised 2 need an opportunity for residents who miss the deadline to add their input

I don't appreciate getting things on the last minute. Nor do I wish to waste hours online or on the phone chasing down correct information.

SOCIAL MEDIA (Facebook / Instagram)

Lower taxes and house taxes... Nenshi lowered them! You should have just left them ALONE!,

Lower taxes and lower costs overall and reduce the size of the city bureaucracy. My wife and I are spending the winter in Mazatlan. EVERYTHING is cheaper here. It's a city of 700,000, about half of Calgary's size, and it has about 95 per cent fewer employees. And yet, amazingly, things work. I wouldn't expect that in Calgary because people earn more in Canada and Mexican cities have fewer "divisions" but you can certainly reduce the size of your workforce and particularly your bureaucracy. You don't need an efficiency expert. You need to use common sense.

Freedom less taxes

lower taxes and a new mayor

Freedom to live our lives as God intended and not being taxed to the hilt would be a bonus

An easy target to save money would be cutting over staffing and operating appropriate vehicles you have employees driving around aimlessly one occupant in a six man cab truck with a very heavy GVWR and carrying very little. Also trucks used as nothing but signs if your serious there is so much money to be saved

Let's have a vote of no confidence for our new mayor or at least listen to over taxed payers! Why should home owners make up for downtown tax losses!

Here's what's important. Don't raise user fees OR taxes. But forgo your salary increase instead

Cut costs and quit raising our property taxes and user fees.



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"Please find ways to lower our taxes. Suggestions;

- 1.) if you are going to spend money on art only use Calgary based artists.
- 2.) Audit our bloated management and administration to right size this waste of tax payer money.
- 3.) Task all city departments to find a savings of 10%.. this is done with success in our private sector.
- 4.) Look at privatization of more services that can provide quality services at a reasonable rate.
- 5.) Don't let union leaders and developers decide how our city is run. Calgary tax payers are all aware this is happening and has to stop"

What a joke this is basically asking people to approve higher spending with zero benefits to the vast majority of Calgarians just higher taxes.

Cut spending so you can cut taxes.

Government GREEEEEEEEED from TAXES TAXES TAXES, Federal, Municipal and Provincial.

Lower taxes and house taxes... Nenshi lowered them! You should have just left them ALONE!,

Fiscal responsibility

Stop spending money recklessly. Start listening to your citizens. Giving me a list of what you want me to approve is not asking for my thought? It's you wanting my blessings for things I don't want. Be more transparent about budget, the city got a c grade and that is bad!

We have some of the lowest taxes in Canada, but people only complain that we don't get the same services as the jurisdictions that pay more. Pick one lane and stay in it

Reducing the cost of government.

Um I don't see "having a city hall that cares about important things like lowering taxes". Where is that question? I couldn't find it.

Stop wasting my taxpayer dollars on your inflated Government salaries while raising my property taxes every year.

Quit spending taxpayer money like its your personal stash. Lower property taxes.

No increase in spending or taxes for next 4 years. Make do for now and then see where we are at.

Balance a budget for once. That's your job! Do you spend more than you make in your household? If so, you should not be in charge of making financial decisions for our city. Period



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Get rid of "sense of entitlement" spending on things that are not practical! I never voted for Nenshi and I sure as hell did not vote for Gondek aka. Nenshi 2.0 for that very reason! Fiscal conservative voices have and will continue to be silenced at City Hall. Calgarians need tax breaks, not tax hikes! Reign in wasteful spending means ypu can either start freezing or cutting taxes! Homeowners and renters, through their landlords, cannot afford more property taxes especially in a recession that is nearly 10 years ongoing.

Lower house taxes

"The financial plan is easy. Cut the fat!!!. Cut the waste!!!.

Also stop looking for lists of thi gs to do with questions like this. Stick to core services and do them right. That would be a nice change."

Lower property taxes

LOWER TAXES, PERIOD!!!

Spend 30% less - how about them apples?

Cut down the budget , less spending ,less tax , less waste from city hall .

STOP OUT TAXING ME FROM MY HOME!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Tha city needs to lower taxes!

What part of zero tax increases does the admin DT not understand!?!? No more arts funding , bike lanes and any proposed future tax hikes go to a city wide referendum! And after 20yrs of yearly tax increases it's obvious the damage too the Biz climate in Calgary and Calgarians !!!!



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Appeals and Tribunals

To keep/restore trust in the process

This process is broken as well. A land use re-designation should be challengeable at the City level, not just through the Courts. People are tired of these decisions being rammed down our throats!

Because you want to take it away from us like you did with traffic violations and you have no right. Taking away the option to dispute what we feel unjust is dictatorship.

Info

Reduce spending, cut taxes.

People get angry and frustrated when they get the ring around.

Information on the appeal process must be clear, accurate and easy to understand. Need to test the effectiveness of the content.

I should just stop with the explanations as you're not being forthright about how these priorities would actually affect a budget.

Legislative compliance is not optional. Responsiveness should include fairness.

Legislative compliance is not optional.

Again, if you Follow the laws, you are to inform prospective complainants on process and procedures and decisions. It should be straight forward and responsiveness should follow. I don't understand this question in that, if you are not doing all 4 of these things then you are FAILING IN YOUR JOB AT THE CITY and should be fired. Your job is to SERVE the people not dictate, take advantage of, and use for personal or corporate/family gain.

Appeal/tribunal is a legal structure and so legislative compliance is most importance to ensure proper administration of the system.

says this is optional but i can't submit unless i type something

Rules for appeals

Those involved with appeals and tribunals should be scrupulous about compliance with legislation and bylaws. There needs to be a clear process to follow if a decision includes inaccurate information or a misrepresentation of written or spoken material.



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Records Management

So we can hold the city staff accountable

I don't believe any of the statements in this section are true.

Why has a climate emergency been declared without facts to back this?

No particular reason, we just EXPECT all 4 of these values

Again, time to cut some of the fat and save us some taxes-- way more important priorities given that the City hides as much information from the public as they can...

The public deserve to know what's going on because we have money invested in you and need to know you're not misusing it

Reduce spending, cut taxes.

Timely information with build trust.

Legislative compliance is a given and so must be enabled.

More meaningless answers. Disregard my responses as I have no idea how they translate to a budget.

Compliance is not an option.

Legislative compliance is not optional.

Still waiting for a sunshine list that mirrors the provincial reporting standards and not some vague list of titles and wide salary ranges.

I was full accessibility

Because the law needs to be followed ... ALL THE TIME ... not just when it benefits the council or city. If you follow the laws, you will release info because there is freedom of information, hopefully its reliable because you are following the law to collect it, store it, access it and it had better be available when ask for legally.

Oftentimes the City staff do not leave one with certainty that the staff member looked for the record, or kept it appropriately.

says this is optional but i can't submit unless i type something

Rules



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Nobody wants to have private information handled inappropriately. Records need to be accurate.



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Citizen Engagement and Insights

311 should be disbanded. On line forms only and your suggestion/complaint goes directly to the department concerned. 311 just give you the run around as they don't have a clue. A dept will call you and will tell you to contact another dept as 311 don't know what they are doing and passed if to the wrong dept.

All of these are absolutely untrue. Citizen engagement in Calgary is the biggest farce! Smoke and mirrors. Lies and deceit. These words would better describe.

City is not transparent when providing information to the public.

Consultation needs to be more than the box ticking exercise currently deployed by the city. The current process is biased towards predetermined outcomes and input is misrepresented and ignored. Often, consultation materials are misleading to avoid hearing unwanted input, stye the objectionable elements of proposals quietly added after consultation has ended.

Engagement process works well for me. One major concern is the way questions area asked: Very difficult to be constructively critical - What do you value most about ?Do you listen to what do you dislike most about engagement services, transportation, bylaws and public safety would be useful to get a more representative sample of resident feedbacks. Records of submissions and traceability of submissions data should be more available : Please advise at: hughrstewart@gmail.com

far too often the squeaky wheel is the only voice that is heard but that is normally not representative of most citizens

Finally a relevant question I can relate this survey to. #1 starts with actually designing surveys to provide useful and real input. This one is so poorly designed that it will accomplish nothing but allowing the city to say it's met it public consultation requirements. It will not provide accurate and real input. In case you're not aware, the general public wants the city to spend wisely, create opportunities for economic growth, & do a reasonably good job of providing social and other services

For one the way this whole input question was set up is terrible. I'm halfway through and I already want to stop. It almost seems liek it was planned in such a way to discourage people from participating.

I am deeply suspicious of the City's approach to citizen input. Too much of the time it has the appearance of being a process whose goal is to "check the box", rather than actually obtain fulsome input and feedback from citizens, and then to fairly report on that feedback/input, and incorporate that into decision making.

I feel like the scale is unbalanced and unfair

I have concerns about the reporting of information received from the public as I feel it ends up being skewed toward the City's own goals. I know that I am not alone in my opinion. The Engagement process is seriously broken down at this time and there is a lack of trust in the processes.



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I want more say ore tax dollars go

I wanted to answer questions about innovation, not this. I double checked, why is this question section not about innovation?

If feedback or suggestions are ignored or decided against (assuming minimum threshold of popularity for the suggestion that is not run with) - provide the rationale for WHY> Change management 101.

Information collected can be collated and presented in ways that support decision-makers. Needs to be without bias.

It is important to gather input prior to making changes. However sometimes it seems like Calgary goes overboard with this and d visions can take forever

It's important to understand the needs and wants of the population in the planning process.

No more closed door meetings. Openness and transparency.

None of these choices appeal to me. This poor engagement format highlights the poor quality engagement conducted by the city. People do NOT feel heard, they do NOT feel represented. They do NOT have sufficient opportunities for meaningful engagement.

Often dissenting voices are marginalized or maligned. Again, as city leaders, you had better be doing ALL these things. Your job is to SERVE the people you represent not tell them what you think and are going to do because its best for us. Ask US what's best. We aren't dumb!!!! Do what Jeremy Farkas did and hold monthly meetings with those you serve. You can't serve us if you don't talk with us. Stop making assumptions and using your power for personal views and gain.

Past engagement has far too often been "marketing campaigns" to support the desires of developers and the planning and real estate priorities of certain people in Administration. An organizational "wall" should separate the City's engagement group from business units in real estate & development & approvals. The sole job of the engagement group should be the "public's voice" by objectively reporting public views to Administration. The budget needs to provide the money to accomplish that.

People need to be encouraged to participate. Too many times people do not and then complain about not being engaged.

Reduce spending, cut taxes.

Remove one sided engagement. Example - listening to one group and giving them more engagement than other groups. Indigenous people versus all Calgarians.

Taxes collected are NOT meant to be used outside of our city (Quebec BS) and for expensive so-called climate crisis implements. No crisis. Vanity is out of control.



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The citizens deserve to know if you're mismanaging or lying

The City has got to stop relying on CAs and BIZs for community engagement. These organizations are typically not representative of the broader communities. They are community voices, not the voice of the community. The engagement process should start by considering the diversity of groups that should be at the table, then devise engagement strategies to ensure that they are all represented.

The Engagement process is absolutely BROKEN!!! The City doesn't do engagement, it decides what it is going to do and then ignores all of the input that is provided! If 2 million people say a park should be saved and 1 person says yes, let's sell the park, the City reports that some people said keep the park and some said sell it. Actual percentages need to be reported to Council so they are aware of what the public wants!

The quality of feedback from engagement is everything. A poorly interpreted survey is worse than no survey or engagement at all.

There should be full transparency and accessibility to government. To prevent accessibility is to insulate the government in an ivory tower and to undermine democratic principles.

These sound more like a propaganda piece couched in gobble de gook

This may seem counterintuitive, but Calgary needs less public engagement. Particularly on planning matters, public engagement is dominated by affluent homeowners who are suspicious of any type of change to the built form of their neighbourhood. They are not there to learn or collaborate, they are there with their pitchforks to fight the city. The city should stop wasting its time with these types of events. City decisions should not be made by angry uninformed mobs.

This was not done when the current Mayor declared a climate emergency in Calgary

Unlike our Provincial Government that controls its members and spokes people and slants everything to favour their agenda. the municipal government can hire and use unbiased representation.

what's not occurring right now is VOC (voice of customer) being implemented. The city comes out and engages, collects the data, completes a "what we heard" report but doesn't bring it forward to the next application, situation, etc. where's the "what we've already heard so we've included these items already" report.

Where is the option where the city actually listens to the engagement? It seems like half the time, the options provided in the engagement questions are all crap options. It's like you want to force everyone to make a bad decision.

Would like to see the city invest in informing citizens about scientific reality, not just reflecting back citizen opinions.



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Emergency management and Business Continuity

No matter how well written a plan may be it is useless when an emergency occurs and the wrong people and resources are available. It takes skills, leadership, clear thinking and sufficient and appropriate resources to successfully navigate through and rebound from an emergency.

Emergencies apparently don't matter anymore after declaring a completely symbolic "climate emergency". Not sure what the point of emergency management is if it is used symbolically as a power grab.

"QUESTION; why is all overtime for calgary police services paid out at 2X-(double time) ??? the tax payers pay this bill , and they are receiving 1.5X, at best, changing the overtime rate to be in alignment with the tax payers that pay for this(1.5X), would also help the police with there budget, and manpower,"

focus on the left side of the bowtie

Ensure that the budget includes sufficient funding so the City is ready for emergencies today, not two, five, or ten years down the road.

Stop cutting the Police Service. The number of officers required to PREVENT most crime must be increased. That requirement must be the number that is on the ground, plus vacancies, plus officers in court, plus vacations, plus personal leave. In other words the number of officers must be set as those needed on the ground AT ALL TIMES plus all the peripheral administration and personal duties.

Seems like the action under "Reduces Risk" is the best form of "Prevention."

Prevention can save the City and citizens a lot of money and help keep taxes lower, keep people in their homes and keep businesses operating.

Choose the people with the best and appropriate skills rather than prorating according to race, sex, or religion.

In terms of Emergency Contingency Plans, it is far better to put the necessary manpower and resources in place to prevent the hazard in the first place, than to wait and enact the contingency plan once the emergency or disaster has occurred. A stitch in time, saves nine...

We pay taxes in exchange for services. The lack of funding in basic services affects and endanger all of us

Yes, if you don't have the right people for response, you have panic on your hands. We've got to stay calm and collective. This way we will understand what's going on.

Council needs to focus on civic issues and stop entering other jurisdictions. Such as Health(pandemic restrictions) is provincial. Language law is Quebec and Federal.



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Connectivity - people are responsible for all aspects of emergency handling - without competent people I don't think emergencies will be prevented or handled properly during and after the event.

Let the people live as they chose as long as it is not a criminal code of Canada offence.

These top 2 are very similar, we must have sufficient services in place to respond to any disaster which occurs. In particular I'm talking about fire, emergency and police services. A sufficient number of these individuals to meet the needs of Calgary

"We have seen emergencies and catastrophes all over the country. Failure to be prepared with the right amount of skilled and trained personnel, not only puts citizens at risk, it puts the emergency personnel at risk too. These past two years have shown us what fatigue of staff looks like and the long term effects of this.

Let's be ready for emergencies with staff that are there for us, not just physically, but mentally strong."

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

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More encouragement for people and business to be prepared.

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We feel that the FIREFIGHTER staff should be equal and staffed as per other city's to have a more effective and responsible FIREFIGHTING unit in this GREAT City. The city has allowed developers to build homes so close that if one catches fire it usually takes 2 or 3 with it. More and better equipped FIREFIGHTERS could possibly prevent this.

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Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

I believe that climate change will lead to more climate-related emergencies. We need to be prepared.

I support increase funding to the fire department. I want to see the minimum recommended staffing levels in YYC. 4 people on all engines, ladders, and rescue vehicles. I want to see a minimum of 17 fighters respond to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire. I demand the city provides resources and equipment to recruit, train, retain, and protect our firefighters. My husband is a fire fighter. Do it.

Preparation is very important so that during times of crisis and emergency we have the needed resources to be able to respond to it. Anything can happen in these times and having the resources needed such as training and staffing for EMS such fire and rescue departments have never been more important now.



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"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

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I want to continue to feel safe..

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.



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Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

City should have best information available to help reduce the consequences of disasters / emergencies.

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

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"To whom it may concern,

Each of these points are very important and it was challenging to rank them in order. I believe that all points can be ranked as important without any order.

The reason I chose Legislative Compliance is because it is extremely important for the city to meet requirements because as a city if we are doing the best we can to meet these requirements, then everything that follows will tend to be better for the city as a whole."

"Major expenditures should be emergency services, CPS and CFD.

Ensuring adequate Fire Response so that all districts are safe and have adequate fire protection.

Adequate resources to maintain and recruit for emergency what's necessary as the City Of Calgary grows.

Ensuring that emergency staffing levels are in line with the other major Canadian cities. Currently we are under industry standard for fire fighting staffing available to incident responses."

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

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Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

Having the right people and the right equipment is of utmost importance when dealing with public safety

I am concerned that we are building high rise communities, revitalizing our downtown, but not ensuring their safety. We need to be sure our high rises are safe. That our fire department is staffed and equipped to handle emergencies in our high rises. This is especially true if we plan to have families living in the high



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rises. We need to be able to rescue them and effectively handle fires and other emergencies for example a person with a heart attack.

This matters to me because it is important that the Calgary Fire Department comply with NFPA 1710 standard for minimum staffing. Having only 2 firefighters for all secondary apparatus is dangerous for the firefighters and equally dangerous for the citizens in need of help. CFD needs to have enough firefighters to assist the citizens of Calgary when they call for help.

From my POV--its for each of us to inform ourselves and to care for our own needs and those of others --- where and when we're able. We also need skilled leadership that we can trust from those who serve us in the various levels of government.....and those who perform their daily duties /service? They must be appreciated financially, emotionally, socially and provided with all the tools and resources they need to perform their magic. Thank you to all!

Preventive action with proper support for is worth more than reactive costs.

Move some budget monies from the fire department, 9-1-1 and any "green" initiatives, to the police. They (the police) must stop being "defunded"... and being turned into a "social services" model. The Calgary police, is the most important city service of all. They should have an unlimited budget, and only they should determine how to distribute it (not Council). Unfortunately, violent crime and aggression is increasing. Thank you.

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

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Prevention is the top choice because it encompasses all the other choices. With prevention you need proper legislation in place, you have to connect with people and businesses, therefore you can reduce the risks and with lower risks you can bounce back quicker from emergencies

In my opinion, it is most important to be prepared for major emergencies so that the reaction can be swift and concise to minimize long term damage

"A four-year plan to get us to the minimum recommended staffing levels. That includes 4 people on all engines, ladders, and rescue vehicles.

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Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

"First responders are critical to assessment, response and ongoing support of those impacted by an emergency event.

Those critical first minutes set up best success/response of those involved in an unexpected event.

Firefighters respond to fires and are often first to emergency events; they need to be supported in appropriate numbers per shift in order to fulfill their jobs."

I think the City has done a good job of Emergency Management through the pandemic. We need to fight for municipalities to have control over their unique situations. Your actions have helped to reduce the risk of spread during the pandemic by putting in the mask bylaw. I support that.

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send a minimum of 17 fighters to a single-family house fire, 28 firefighters to a medium-size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

In time of need, which most don't think of often, emergency services is the most important of all services.

We need a long-term solution to reverse decades of cuts to Calgary's fire fighting services!!! The services we have in place now are inadequate and DANGEROUS!! We must remedy this and stop the SPREAD of Calgary, we do NOT need to continue building new suburbs that we can't staff!!

Resilience is key to a strong city

"• A four-year plan to get us to the minimum recommended staffing levels. That includes 4 people on all engines, ladders, and rescue vehicles.

• Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

• Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

After COVID, and now with Gondek's "climate emergency", I question the legitimacy and value of any municipal-level emergency planning. You simply can't be trusted.



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Bylaw Education and Compliance

Adherence to good bylaws is important-- there need to be sufficient consequences if they aren't followed.

Apply noise bylaw to city services as equally as citizens. No police helicopter, no ems sirens, no fire sirens, no police sirens. Horns only as needed. The law applies to government as well as citizens.

Be fair and reasonable, much like the Calgary Police Force is when assessing a situation.

Bylaw enforcement is completely unfair. One bad neighbour calls in everything on half our street, but the other half block seems to live free and unharassed by bylaw. Living in Calgary is not the same on every street, some streets are free to live their life other, others are ruled with an iron fist. Complaint-only based enforcement has to lead to this. Too many false reports. You know the system is being abused but where are the fines for false reports? Where is the recourse?

Bylaw has a time and place. I feel they are utilized as a tool by some to "fight" their neighbours. By laws require to be reevaluated as they are often overreaching for tax payers.

Calgary Downtown, belt line and adjacent communities are dirty, often heavily littered and many empty lots are eyesores. If we want residents to feel safe and proud and if we want people to move here, we need to have and encourage clean streets and sidewalks. More street bins for garbage and recycling and for cigarette butts. Ensure food businesses clean up their sidewalks.

"Currently Bylaw is a complete farce. They are focused on stupid stuff like a dog off leash.

I would like to see a no idle rule in Calgary. 15 minutes idling seems reasonable unless you have 20 vehicles on the same block at the same time. I have been calling 311 on this for years. My home is gassed out with parked trucks idling, exhaust going in the building vent system. My eyes sting and there is a haze in the building for hours. City have forgotten about the people who live here."

Does the city actually do any bylaw enforcement?

Enforcement is pretty much non-existent for fear of offending someone. Actual enforcement of bylaws would be appreciated.

Fairness is ensured by the competence of bylaw enforcers - so enough well-trained enforcement officers is a critical component.

He'll no. I live in a 30kph zone. No one does it, no one. Vehicles swerve around you so they do not have to stop if you are in a crosswalk. Police are no good as there is no proof. Unless there is video evidence, then nothing will happen. How about the City installs traffic calming measures in school/playground zones. Narrow the road, speed bumps, traffic circles etc.



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How about LEGAL bylaws only, not bylaws contravening the Canadian Constitution and the Bill of Rights and Freedoms, you know the "Supreme law of the land" (think mask by-laws, essential vs non-essential businesses being open or being force to close). Stop being overreaching.

I feel like peace officers need more training and should not be pressured to fill quotas which they very much are

I have expressed a concern several times about a City Bylaw that is not being enforced, but the assistant manager of the Bylaw enforcement department won't even acknowledge my emails. That's not right. That's not what I pay taxes for.

I want the bylaws to be enforced consistently and fairly. There are ongoing neighbor disputes on my street that Bylaws repeatedly ignores and refuses to intervene despite clear violation of the bylaws as written. The "discretion" being applied by officers to justify doing nothing seems unclear and unfair. Rules should be applied consistently to maintain high quality neighborhoods throughout our city.

If we have bylaws in place, we need them enforced, which currently they seemingly too often are not.

In an ideal world bylaw would actually do something but

It is one thing to have a bylaw in place, it is another thing to ensure that the bylaw is enforced in a transparent way, fairly and across ALL borders, including that of the property owned or managed by the City

Not set up to properly deal with the homeless situation. The past 5 years have been terrible in our area. Appears to be severely under resourced

Perhaps most important is to have bylaw enforcement tactics in place which encourage conflict resolution, and community cooperation, as well as compliance. For example, if one household is not complying with shovelling requirements, perhaps there are neighbours willing to help out, or set up a cooperative shovelling schedule.

"R U kidding. What a joke your bylaw enforcement service being transparent, fair & consistent. U should be ashamed of yourselves in passing a bylaw about Covid 19. Unfortunately when this all comes to light in being deceived, you will be beyond mad & sad. I wish U mercy when thus all comes to light."

Review bylaws that are designed to "keep the honest people honest"; which is essentially not meeting the intent of bylaws.

The train stations are a joke and city bylaw/ transit officers do nothing to enforce this they are rarely seen and if they are they are in their vehicles safety should be paramount and to this mayor seems she's more concerned with the homeless safety then actual citizens



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There are communities and areas of the City that I do not feel safe, will not suggest my children pass through, C-Train stations not to use due to rampant drug abuse and violence.

There needs to be more proactive action in terms of enforcing rules

There's probably some bylaws that could be loosened up like alcohol in all parks or public cannabis use...what year is it?

Timely response is important. Residents are very much "on alert" now after two years of uncertainty, lockdowns, stressful lives, etc. More people are acting out as a consequence therefore responsiveness to complaints is even more important.

We need to significantly cut back on the current bylaws that have no impact on City users. For example, park-use licensing is the most ridiculous form of city red tape and does nothing to help Calgarians. Bylaw enforcement usually affects low income Calgarians disproportionately. Fines should be on sliding scale with income. Focus city resources elsewhere.

What's the point in calling Bylaw Enforcement if there is no one to answer the call when a problem arises and help is needed immediately?

Why does it take 10 days for bylaw to attend. When they do, they just give a warning. By law goes away and the neighbor does the same as they were before. It then takes 10 days again for bylaw to attend, if they attend. This goes for all issues from Spring clean, snow removal on sidewalk to leads across sidewalk where people are plugging in their cars. Bylaw is a joke.

SOCIAL MEDIA (Facebook)

End all mandates

Scrap all Mandates for starters. Then let's talk about our future.

"No mandates straight up give my life back

I'll chose what and where I go thank you !!!"

Start with dropping all mandates. I repeat. ALL MANDATES! The pandemic is OVER!!!! For anybody who is afraid of the common cold can continue to isolate and wear masks if they so wish but everybody else should do what's right for them. And threatening businesses with thousands of Dollars in fines should stop immediately!

No mandates

FREEDOM! And CHOICE over what I put or do not put in my body!

1. Freedom... End Mandates and end all level of Gov't overreach... This includes City...



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"How about removing the forest of advertising signs on public blvds

Makes this city look like no one cares ,"

Remove the restrictions and follow the recommendations from Kenney.

How about remove Gondeck from office with a recall election and stop the madness of trying to one up the province and create its own unenforceable vaccine mandates! Get real!

Make bi-laws illegal they are forced on the public as unfair believes of a few to rule many

You could start with dropping these absolute lies about Covid and drop the mandates that are against our Canadian constitutional rights. You could also start with getting a mayor that understands how important oil and gas is to the city and province and country. She's In Trudeau's back pocket just like Premier Kenney and all three need to go.

No more mandate, no more mandatory mask. Just leave us alone!

Drop all COVID mandates! That's what's important to me!

NO MANDATES! That's what's important!

Stop hanging on the mask stuff.

End the mandates, restrictions and passports, let our people breathe

A open and free city.

"To get the services we pay for.

But nowadays, inclusion and diversity are empty words and hundreds of thousands of people are discriminated against and segregated.

End the mandates.

If the masks work, why the vaccines, if the vaccines work, why the masks and why do you care if some don't want them?

It's not about health as you don't accept antibodies immunity, and you prefer covid sick vaccinated employees over healthy unvaccinated."

say no to mandates we want our freedom back and we will take it U GOT THAT

"REMOVE THE MANDATES NOW

NO MORE AUTHORITARIANISM



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NO MORE COERCION
NO MORE SEGREGATION
END IT NOW"



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City Planning and Policy

Actually #1 is a double-edged sword. Not changing the rules and enforcing agreed upon terms and contracts are necessary, laudable and preferred - except when the original commitments were inequitable, unreasonable or bone-headed bad and should never have been made.

Because planning is central to residents safety & well being

Communities must be engaged, who of the communities should be representing.

Council needs to stop catering to their own special interest groups. Stop wasting money on pet projects and put knowledgeable people in place to ensure these projects that are approved aren't blown out of proportion (example is Green line - does not need a station every km).

Don't railroad new flight paths over previously peaceful SW neighborhoods and expect the citizens to be happy. Calgary airport is a MONUMENTAL FAILURE of urban planning. Close the runway expansion. Divert overflow traffic to Edmonton international. Calgary has been irreparably aircraft noise injured. Compensate newly (past 3 years) noise injured communities SW Calgary due to gross urban planning negligence.

Mayor and her 3 woke councilors need to stay far away from our businesses ie the flames deal no more virtue signaling

Meaningful engagement includes telling the public when they will not be engaged because they do not have a say. Forcing meaningless and controversial engagement over projects that ultimately have Administration and Council support only creates unnecessary drama and friction against development more broadly.

More community involvement is needed before developers build multi family dwellings in established neighbourhoods with single family dwellings.

"My priorities aren't listed:

1) Planning should serve the broadest interest of long-term public health and happiness, informed by scientific evidence and the experience of other cities.

2) City plans and development rules must be designed to ensure economic & environmental sustainability for our city."

not enough listening and heeding community concerns but bulldozing through to maintain city planners long range and possibly wrong plans.

Other choices are not discrete. Residents want plans upheld, not overridden through higher density, higher lot coverage, etc. Residents want meaningful engagement. Reference to "simple processes" & effortless experiences is misguided & shows the City's bias. Planning decisions are not simple or effortless. Residents



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want reduced financial risk from planning. That's why there's opposition to sprawl. Impeding economic growth is a red herring. The budget must reflect those realities.

reliability is currently an issue.

says this is optional but i can't submit unless i type something

The Planning and Development Department is full if ideologically-driven zealots who seek to impose their will and their plan on the City, rather than actually LISTENING to residents. The entire department should be fired, and new, neutral people brought in.

The planning process has put communities and their residents in a most unfair position, all in the name of a new urbanism philosophy that is clearly driving everything at the moment even though there is little hard data to prove its worth. After watching hours of council & committee meetings I am extremely disappointed in the bullying that has occurred. This MUST STOP NOW. Presenting at Council/committee has morphed into an unfair process. Ban all forms "isms" including ageism.

While stakeholders are typically consulted, it has been my experience that the consultation process is simply lip service or a means to meet an obligation. In an number of my personal experiences, I believe the minds of those officials charged with assessing plans and rules, are already made up before the stakeholder meeting(s) are even conducted.

"why is all overtime for calgary police services paid out at 2X-(double time) ???the tax payers pay this bill , and they are receiving 1.5X, at best, changing the overtime rate to be in alignment with the tax payers that pay for this(1.5X), would also help the police with there budget, and manpower,"

You did not give a sustainability/environment option. That is the most important for city planning.



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Cemeteries

A beautiful place for rest and peaceful contemplation

As the population continues to age more so than the boom years of oil & gas due to influx of people, proper planning on cemetery is essential to retain people and avoid outflux of migration to other parts of the country.

As with the living, we need to show respect for our deceased citizens and to maintain our cemeteries accordingly. This includes replacing dead trees, adding soil where the ground sinks, reseeding grass instead of leaving weeds and quack grass to flourish.

Be a good steward of the service of cemeteries

Cemeteries should be converted to parks, playgrounds and housing. Cemeteries should not expand any more than they have already. It is also not environmentally friendly to use that much wood and steel, or put thousands of gallons of embalming fluid into the ground.

Compliance is not an option.

Everyone deserves to be buried with dignity and love.

Funeral costs are increasing, and burial plot prices are increasing exponentially. People now can barely afford to die without putting loved ones into debt, or worry about not having somewhere to be buried.

I spend a lot of time in cemeteries, I find them, when maintained, to be peaceful & relaxing. I also like honoring people who came before us. However I find the main. of cemeteries to be lacking. Why can't the city provide more security, perhaps fencing and gates, to ensure vandals don't damage headstones. Why not ask volunteers to help do cleaning of headstones? I would do this if I had instruction on how to do it properly. Plus stones are sinking or filled with dead grass from riding mowers

I would like to see less investment in traditional cemetery space and more investment in environmentally sustainable alternatives such as natural interment, body farms, etc. If legislation prevents this in the city, then let this become an opportunity for development and economic activity outside the city limits.

Regardless of your views, these spaces contribute to the greening of our city.

Sadly, we have had too many visits to cemeteries recently. We appreciated the help available at Queen's Park.

says this is optional but i can't submit unless i type something

sustainability is more important than affordability and all else. Cemeteries are somewhat vain



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Who cares

Would like to see more green cemeteries.



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Calgary 9-1-1

The centralization is stupid. Continue to tell that to Kenney

Calgary 911 should be using Calgary ambulances. Continue fighting the province.

We need to know that an emergency response will always happen in as short a time as possible

Unavailability of ems and increasing wait times

We need to know that response will continue to be fast and efficient. We need growth in the area to match new developments coming on stream

Hire more paramedics; wait times for 911 are increasing because the population has boomed and hiring practice hasn't - life threatening emergencies have high response times which decreases likelihood of survival!

This is literally a life and death service.

If tri services isn't working or is costing us a lot of extra \$ then having all 3 services at one scene needs to be revisited.

If you are calling for help time could be one thing you just don't have. Quick response and getting there is essential

Please advise people to stop calling 911 and blocking roads for bumper scrapes.

We absolutely rely on our first responders to be present and dependable. The ability to pick up a phone and have someone to help you at your doorstep in a timely manner is not a service that is available everywhere in the world and I hope I never take it for granted.

911 wait times should be reduced and there should be a stronger penalty for misuse of 911

Why wouldn't this be top priority

We need to bring it back to city only. When I've had to call the operator is useless until you say where you are. It costs precious seconds and it's heartbreaking to be wading through red tape during an emergency

Reliability, safety and responsiveness are basically the same thing -- you ensure that you get what you need when you get it. You're asking citizens to choose whether it's more important to make sure you get the correct emergency service (safety) and making sure someone shows up (reliability). I think the city should rework these questions, as this survey will not provide valuable information.

All four of these rank as key and priority.



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The number of times that the City and province do not have enough ambulances available for need is alarming (pun intended). Please hire more paramedics.

Every second counts in matters of life and death.

"why is all overtime for calgary police services paid out at 2X-(double time) ???

the tax payers pay this bill, and they are receiving 1.5X, at best,

changing the overtime rate to be in alignment with the tax payers that pay for this(1.5X), would also help the police with there budget, and manpower,"

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Need to get right response activated with correct information to first responders immediately. 911 is an emergency service, not an information directory. We need to educate the public when 911 is appropriate and what other resources are available for non-emergency situations.

Let's broaden emergency response to include specialized resources to address whatever issues are common -- suicide prevention, domestic violence, mental health, etc. Police are often the wrong tool, and they are a terribly expensive tool to use.

Every minute counts!

As the city grows and expands the need to assist and support its growing and diverse population in proportion to its growth. Having a one call emergency call system, staffed by competent, trained and in some cases, multi linguistic members, is seen as an absolute necessity.

When emergency strikes we need fast response so 911 need both the tools and the resources to guarantee the safety of the Citizens. Response times have grown out of control recently.

In my opinion this is the most important service needed in health emergencies. Peoples' life can be saved if they reach in time to hospitals/health services in serious illness and casualties. Govt. never should hesitate while allocating funds for infrastructure or hiring enough health workers in this particular field. Every possible effort need to be done to reduce the waiting time after reaching emergency services in hospitals .Life is very precious,which require top priority above all other .

"If I need help, I want to know that someone will be there for me with the appropriate team

Cancel the centralized 911 call enter and give cities back there control"

From what I've heard/read, the UPC's EMS consolidation has been a disaster. Force the UPC to reverse this bad decision.



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911 education is needed. Calls that are responded to are often a waste of resources as they are non emergent and not the right forum to be dealt with in.

When calling 911 you are wanting immediate response that is efficient, polite, and effective in your time of need. It is generally a very stressful time and a quick response with knowledgeable people is essential

Citizens need to be able to trust that 911 is there for them in their time of need.

Gosh, these questions are difficult because all are so important...

Reasonable expectation that professionalism and courtesy is extended to those calling for help no matter what procedural priorities are.

Safety first

Move some budget monies from the fire department, 9-1-1 and any "green" initiatives, to the police. They (the police) must stop being "defunded"... and being turned into a "social services" model. The Calgary police, is the most important city service of all. They should have an unlimited budget, and only they should determine how to distribute it (not Council). Unfortunately, violent crime and aggression is increasing. Thank you.

Always available is my number one priority. I called once and was put on hold. Not a great feeling.

911 needs to be more robust and have a better system in place for large incidents

This one is interesting, all 911 operators should be in the same building and the same room. The changes that have happened have really messed up the response times for all first responders. When ems need to talk to fire or police, they have to call them and that puts more time between ems police and fire responses. Any more time added in police fire and ems response put all citizens at greater risk. Fix it now!

Recruitment and retention is important however ensuring employees are adequately provided with stress mitigation and optimal break periods given the excess call load. Public awareness media and information releases to better inform the public of what an emergency really is. Above all: Support, Support, and Support for your overworked employees. The scrutiny they face by oversight is not helpful to their already stressful job. Constructive debriefs on occasion would be of more benefit.

This is a key service for citizens with responsiveness being very important. Lost time can turn into lost lives, or major disability.

Often first responders are not provided with A) enough information B) correct information!!

Quick accurate responses save lives!



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Fire and Emergency Response

"• A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

• Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

• Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

"1- communication brings hope . If someone answers the call I can hang on knowing help will come vs panic and desperation . Answering promptly = hope .

2- Availability means I can expect maximum help in minimum time = lives saved = hope . Thank you , Janet"

"1). A long term plan to increase staffing

2). Enough firefighters dependent on size to send to calls to house (20), medium (30) and large structures (50)

3). Enough resources and up to date equipment to recruit, train, retain and protect all our firefighters so everyone is safe and gets home"

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"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

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Will"

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Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

A service for the community

After the past two years in particular and, living near a hospital and hearing emergency services go there MANY times, recognizing anew the huge value that these services are to the community, it is time to work on a sustainable four year plan working towards restoring the funding cutbacks that have happened over the years. These are vital services that need our support.

As a "world class city" we should be able to reach the MINIMUM recommended staffing levels of 4 people on each engine, ladder and rescue vehicle. The MINIMUM requirement of 17 firefighters to a single family house fire, 28 to a medium size structural fire, and 43 to a high-risk fire. And enough resources and equipment to recruit, train, retain and protect our firefighters and our fellow Calgarians. As the spouse of a firefighter I hear how under-equipped CFD is and it's an embarrassment.

As our city grows, so must first response services. A response time of anything over 7 minutes is unacceptable. First responder units need to be staffed appropriately not only for the safety of the public but also those responding. City growth = first responder growth

As the demand for domestic homes increase at an alarming pace, and with the expansion of businesses and commercial enterprise increase at all points within Calgary's the compass, the need for continued expansion and support of our first responders, specifically CFD manpower and equipment is proportional to that growth.

As the partner of a first responder, I witness first hand the toll the job can take. It's not an easy job, and with staff shortages and old equipment, there are certainly challenges that have come with cuts to the dept's funding. I don't think people fully understand the scope of what firefighters do! Please ensure they have



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funding for equipment, new hires, training, and support so that we can keep our husbands, fathers and sons safe while they're out there risking their lives to save others

Assistance in a timely fashion when it is needed-- that is the bottom line.

Because I would like peace of mind that my family will have the proper resources available if we even need them.

Because it is what is right.

Being quick to the right address with the wrong tools doesn't help. It also doesn't help if you don't have enough bodies to do the job. As a tax payer I am paying for a service that is "making it work" rather than a top class, functional service.

Calgary does not currently meet the National Fire Protection Agency (NFPA 1710) minimum standard for staffing requirements. We need enough resources and equipment to recruit, train, retain, and protect our firefighters so we stay safe in our city; including a four-year plan to get us to the minimum recommended staffing levels. The budget has been cut by more than 35 million since 2015 with trucks removed and recruiting classes cancelled, despite a growing city. It is unacceptable.

CFD has struggled over the years with budget cuts while the City grows in size and complexity of issues. CFD needs stable funding- 4 years at least- not just to maintain services at an acceptable level, but to recruit, and invest in a service we all rely on.

City is growing fast and fire services have not caught up. If you go back and compare budget vs population / city growth the numbers have percentage wise been dropping each year. But tax base is increasing doesn't make sense

City of Calgary Police, Fire and EMS are the most essential services we have. We need to ensure they are taken care of so that when we are in need, they are able to help us.

Common sense dictates that the responders can only do their job properly if they have the competency and the correct equipment.

Emergencies are the most important thing for the city to prepare for

Emergency response in a municipality is one of the most important pillars, police fire and EMS included. We cannot continue our current cut everything equally mandate when every department is not equal. We've already seen numerous close calls due to ridiculous long response times or staff shortages resulting in no proper fire trucks for multiple communities for days at a time. Just a matter of time until people die from this, so let's work together and repair this before it's too late.



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Emergency response is a time sensitive matter. If I ever find myself in a situation where I require emergency response I would want it to be as fast as possible. For this to happen, adequate funding must be delegated to City of Calgary Firefighters so that they can staff and equip appropriately.

Every second counts in matters of life and death.

Every second counts. And when I'm in trouble I want help fast

Every time there is a house fire in Calgary a minimum of THREE houses are burned. We do not have enough firefighters to manage these fires efficiently. The city has allowed developers to build houses too close together at the same time defunding the fire department. Firefighters are expected to respond to medical calls, car accidents as well as backup support to CPS for many drug busts. It's time the city valued & supported the firefighters the way they support & protect us.

Find our fire service properly

Fire Department has been attacked and neglected for years. FIX IT!!!

Fire needs the appropriate amount of people on scene with the right equipment. Everyone is at risk with under staffed personnel both in hall and on the trucks.

Fire needs to innovate. We need to find a way to do more with less. This service is too costly and fires are too scarce. It would be interesting to give them \$10 million and 2 years to find a way to modernize the service - fewer halls, more responsive service (e.g. why do ambulances drive around, yet CFD only does when there is an emergency call)?

Fire service response times based on national standards are important in keeping the citizens and property of Calgary safe from the impacts of fires.

Firefighters are always ready when the alarm goes to fight fires, rescue people and always with concern for the public.

"four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

"Giving firefighters the same level of resources as other major cities throughout Canada is important! They are asking for only 3 basic things:

A four-year plan to get up to minimum recommended staffing levels.



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Enough firefighters so that they can send the minimum of 17 fighters to single family house fire, 28 to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters."

Having a son in law in the fire department I see first hand that a 4 year plan to get 4 firefighters per engine is needed. A min of 17 firefighters for a house fire up to 43 for high rises is optimum. And we need more resources to recruit and train firefighters to protect both them and us. Please listen, you never know when you might need this service. Do th right thing.

Having been with a fireman from CFD for many years, I see the staffing cuts over the years take its toll on these men and women. They can't keep us safe as a community when they don't feel safe themselves. Response times, man power and cutting back on engines (rigs) have all contributed to not being able to feel safe for my family in and outside CFD.

Having people there fast who are well trained ready to work. If incident is over they shouldn't have to stay. Like paramedics in the hallways it's a waste.

Having the right equipment staffed with enough people is important. Like any occupation, not only do you need to show up, but you need to show up with the right amount of people and equipment. Thanks for requesting input on this extremely important matter that seems to have been negatively impacted over the last number of years.

"I am asking for:

A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

I believe a strong emergency service is the foundation of any mentally well-being and safe communities.

I believe fire service is woefully under funded and understaffed compared to Edmonton. Why??? This should be corrected if the city truly cares about public safety

I believe in adhering to minimum best practice standards which is reflected in NFPA 1710. There needs to be a minimum amount of suppression firefighters for standard occurrences which the City of Calgary is failing to deliver on. Please consider staffing appropriately for the safety of everyone, citizens, mayor and council, firefighters.



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I chose availability, because if the Fire Department can arrive promptly with the right equipment and the right people (competent) they will be able to solve nearly any emergency.

I don't feel we have enough firefighters for the size of our city.

I expect a Fire department to be staffed to a minimum standard with competent people to respond to emergencies.

I feel like the men and women of our emergency services do the best they can with the little resources they have at their disposal. We need to do a better job supporting them with resources. I would accept a tax increase if that were to happen.

"I hope that there will be a long term resolution to the severe cut backs from previous years for fire and emergency response in the city of Calgary."

I picked availability (though i find it could be grouped with responsiveness) because yes I do want the fire department to come as fast as possible since time matters drastically for fires,medical,accidents but what's the point if they show up quick without the proper skills or people to get the job done. If 2 firefighters show up for a house fire in 1 minute or 20 firefighters show up in 2.5 minutes, that's going to make a huge difference in the outcome.

I think city need to set up long term solutions to reverse decades of cuts to our fire fighting services

I think the fact that the city Fire Department is being asked to do AHS medical response is ridiculous. We pay taxes so that the right apparatus are there for emergencies. We pay Provincial Taxes for the medical response. I hear the fire department going to the Drop In Center Constantly. What an absolute waste of resources. The mayor is now a "climate warrior" but the fact she ignores the waste of things like this is telling...

"I think the fire department needs a 4 year plan, proper staffing and money for training.

It's important that the stability of emergency response become intact, the right amount of people to provide the correct response times and to be on site, with the proper amount of personal."

I value a well trained, fully and properly equipped fire fighting force to respond to emergencies in our growing city. Underfunded and under-resourced emergency services affects our needs for safety, security and protection from disasters. First responders are a critically important part of a well functioning municipality

I want to ensure that in case of a fire our family is safe! We need as many firemen as possible to keep us safe.

I would like to check all the above however, with all the cuts and a temporary solutions, responsiveness and availability will become a huge issue for the citizens of Calgary Alberta. Our first responders safe lives. They



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need to be at a call within 3 to 5 minutes each call, for every call or lives can be lost. Fire Fighters are First responders to fires, accidents and medical emergencies. Give them the funds they Need and Deserve.

[Removed]

I would like to thank the Fire and Ambulance Service. They are top rate and often underfunded. I trust them.

I'm hearing we don't meet the minimum staffing for FF's. Is this true? Why??? This needs to be fixed if true.

If I have a heart attack the promptness of first responders is critical to life or death.

If I have to call 911, it's because something is terribly wrong and I need help immediately. The most important thing is that they are able to respond to those calls quickly. Because the nature of their work is so unpredictable, I would like to see fire fighters supported with the resources and tools they need to do their jobs. We need to ensure there are enough staff to respond and that they are able to get there quickly..aka fire halls in appropriate locations for their 7 min response time.

If there aren't enough firefighters with the correct equipment, what does the rest really matter? You can excel in all other areas but if the right # of firefighters or the equipment they use isn't available, a less than ideal outcome is inevitable.

I'm a public health doctor - emergency management is crucial for health! Get our FD to MINIMUM recommended staffing levels - ie 4 people on all engines, ladders, and rescue vehicles. Enough firefighters so that the minimum of 17 fighters respond to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire. Resources & equipment to recruit, train, keep, and protect our firefighters so we stay safe in our city.

I'm asking council for three basic things: A four-year plan to get us to the minimum recommended staffing levels. That includes 4 people on all engines, ladders, and rescue vehicles. Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire. Enough resources and equipment to recruit, train, retain, and protect our firefighters.

Improve or at least maintain the NFPA standard for effective/timely response to all emergencies (Medical, Collisions, Hazmat, Fires, Hazardous conditions).

In time of emergency, I want highly trained and qualified personnel on scene with all the right equipment and tools on hand to provide the best help available. This is a need which is a priority over the arts in my estimation.

It helps to keep everyone safe and it saves lives. Emergency services, like Firefighting, should always be ready with enough resources to provide essential assistance in hazardous situations.



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It is critical that fire services have appropriate staffing and equipment to aid in ensuring the safety of the citizens within the community and themselves when responding to emergencies!

It is critical to have enough resources placed appropriately in the City - especially with growth. Hearing we are behind industry standards is troubling and inexcusable. Having the right resources helps provide the sense of safety and hope

It is critically important that firefighters are adequately staffed with the right equipment to do their job safely!

It is important to me that when I have an emergency that someone is there as fast as possible. So much can happen in just 10 seconds.

It is most important to have the fire service ready and able to respond to our emergencies in a timely fashion, under 7min response time!

it is of utmost importance to keep all of us safe, both civilians and Firefighters. My son is a Firefighter - so in keeping our firefighters safe and adequately staffed it is keeping my family safe.

It is very important that when needed, the fire department will respond as quickly as possible. To do this, the funding must be provided to ensure there is a hall close by & fully staffed as the city grows. Now is not the time to mak funding cuts in that area.

It's important to me that the city follows NFPA staffing standards. Time saves lives. In Calgary we rely on City FF's to respond to medical emergencies and need more people

It's absolutely crucial to have quick response for fire or emergency situations.

It's not a fire fighters job to "provide hope"

Knowing that current building construction materials burn hotter and faster, I believe having enough firefighters and trucks to fires are the most important.

Less money for the police service, more money for the fire department.

Limited contact with 911 services. Seems to be working well

"Many new housing units are built without fire safety in mind. For example, no housing should permit the use of vinyl siding; only fire resistant siding should be permitted.

For example; multi-unit buildings over 2 stories should not permit wood construction; these buildings should be built with fire resistant concrete."

Move some budget monies from the fire department, 9-1-1 and any "green" initiatives, to the police. They (the police) must stop being "defunded"... and being turned into a "social services" model. The Calgary police, is the most important city service of all. They should have an unlimited budget, and only they should



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determine how to distribute it (not Council). Unfortunately, violent crime and aggression is increasing. Thank you.

Need to increase staffing levels on all trucks (engine, rescue, aerial, hazmat) to a minimum of 4 firefighters. There is no use in getting trucks to emergency scenes if there is not enough trained personnel on the truck. With out proper staffing levels emergency scenes just become parking lots for expensive trucks.

No point in being fast if you can't do the job when you get there... Having proper staffing levels and along with well trained firefighters will provide better protection.

Nobody really understands how important emergency response is until you are the one calling for help. When that time comes, I would like to see properly staffed trucks arriving as soon as possible. With Provincial cutbacks to EMS it is even more important we staff our fire trucks appropriately because they are often the first on scene.

Nothing else matters, but safety. We need to know that when we call 911 the firefighters will come quickly and look after us. In order to do that, there needs to be a fire truck available that is nearby that is well staffed with trained, caring people.

"Obviously, rapid response is the most important requirement for emergencies, whether medical or fire.

Therefore sufficient personnel and equipment should not be compromised."

One and two are actually tied for first. We need a responsive, well-trained, well-equipped, caring group of individuals to comprise this "service". May we who receive their help be always respectful of and grateful for their compassion, dedication and bravery.

Our family safety should be our priority.

Our fire department is behind and has been cut back for years. It's taking a toll on our firefighters and that increases risk and the toll our citizens face down the line. Please start properly investing in our fire service so they can keep us safe. They should be staffed better as other fire departments are, and as is recommended from NFPA 1710. This will help keep them and us safe. Thank you!

Professional people with the tools to do the job solve problems and provide help.

Properly staff and train our firefighters! This will reduce the risk to all other sectors in emergency response. Firefighters are first on scene for many emergencies, do not put them at risk of fatigue and mental breakdowns by short staffing and "making due" . Provide calgary with a healthy strong and dependable crew, you can't do that without proper staff numbers

Quick response is the first priority in an emergency, but quick response without the availability of the right equipment or sufficient numbers of properly trained personnel to handle the task effectively is useless - so



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the basic premise of this question is unrealistic as responsiveness and availability are NOT "separate" priorities!

Response time is key. There needs to be enough trucks and staff for every area of the city, especially the inner city.

Responsive service can minimize serious damage in the case of fire. It can mean the difference between life and death for sick or injured people. This service needs to be high priority for Calgary.

responsiveness is most important -- Calgarians shouldn't have to wait an hour for an ambulance to come from Lethbridge to help us because all the ambulances in Calgary are code red. Calgary needs to get on the provincial gov't's case about ensuring that communities have all the resources they need to respond to their citizen's emergency needs without compromising our safety

Safety encompasses many aspects. Safety is ensuring minimum recommended staffing levels so there are enough firefighters on shift whether attending single family house fires, larger structural fires or high risk, high-rise fires. Safety also includes ensuring enough resources and equipment are available. Lastly, safety includes the ability and resources to recruit, train, retain, and protect our firefighters ensuring the safety of our city.

Safety! Please provide budget for Calgary Fire to obtain and maintain minimum recommended staffing levels and enough resources and equipment to recruit, train, retain and protect firefighters.

says this is optional but i can't submit unless i type something

Seconds count!

Seems like the logical 1st step, if that 1 is not in place, none of the others will happen.

"Silence Police, EMS and Fire sirens in city limits. Calgary wants sleep, peace and solitude back, so we can function as civilized people again. Use horns only when necessary. There is absolutely no excuse for this obsolete nuisance noise of sirens droning on day and night given the high tech lights now in use. If deaf drivers are allowed on roads, there is no need for sirens for the rest of us. We want peace and quiet back.

Especially true if you live near a fire or ems station or both!"

The Calgary fire department is the one that will save lives. I have seen them in action on our very street. When they come to the door always get welcomed in.

The City of Calgary needs to provide the optimum of fire & rescue service. At the present time City counselors & administration try to get by with the minimum of service. This city is becoming second rate.

The fire department responded to a fire in our backyard this past summer. They kept us safe, and saved our home. We can't thank them enough. It was a very stressful experience - and to have professionals show up



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quickly, put the fire out was something we can never say thank you enough for. We all deserve to feel safe when it matters most.

The largest city on the province should led by example. We have been running a deficit on our first responders for too long. This affects not only the first responders but the people of this city.

The response time will save lives

"There needs to be a 4 year plan to get us to the minimum recommended staffing levels. That includes 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

There needs to be enough available fire fighters to attend a fire for a successful outcome. Too few put lives and homes at risk.

"Think of the Fire Department as a machine; without proper maintenance it will breakdown.

Consider the weak link and chain theory; Fire Department can only function as well as the weakest link.

It's all about the RIGHT..

Personnel, training, equipment, leadership, work environment, Firehall location, response planning, commitment.

Yes it takes actionable commitment from The City of Calgary by means of adequate funding to see true results in the above!!"

This is a huge matter to me because I am deeply concerned with the understaffing of Calgarys fire response. There are NFPA standards for a reason and Calgary not being able to follow those is completely unacceptable. It doesn't take a genius to realize what can potentially happen with the seriously understaffed trucks.

This is where we need paramedics on the road not stuck in an ambulance bay waiting for hospital personnel to take over a patient. It's ridiculous and needs to change immediately

We are a major city - we should have fire services available on call

We have to have firefighters on the ready at all times. They must also have the manpower and equipment to do their job properly. With less manpower at their disposal it can make the difference between life and death. The fire department must have a bigger budget in order to staff and do their job properly.



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we immediately need a long-term solution to reverse decades of cuts to Calgary's fire fighting services!

We live immediately next door to temporary station #43 and it is so loud (we can clearly hear the dispatch announcement). We firmly hope this is removed and a quieter permanent station built as soon as possible. No one wants to do anything about the noise.

"WE NEED

- A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.
- Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.
- Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

We need enough firemen and emergency personnel to man a fire rig to respond the many fires around Calgary. I know what it's like to lose a home to a fire. My parents store and living residence went up in flames when I was 6 yrs. old.

We need enough people to respond to an emergency. We need enough people to respond to ensure safety of citizens and responders. We need enough staff to ensure that we can properly train to provide a proper service.

We need more firefighters on fire trucks

We need more firefighters to keep calgarians safe

We need the correct staff to serve the population, with proper coverage to respond immediately.

We need to make sure we have the people to respond on emergencies, no manpower shortages as time is of the essence.

We need to meet international standards to endure the safety of Calgarian's

We need to support our firefighters with the right equipment and support - meaning fully staffed and trained teams. We need to protect and support those who protect our communities, and not overburden them. We need safe staffing levels.

"We need..

- A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.



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- Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

- Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

What is the point of emergency response if you can't be safe?

When people call for help, the department should have resources and people to do their job effectively

Why am I paying taxes like a big city, but get the equivalent of a partial volunteer fire dept? 4 members per truck is the minimum... shouldn't Calgary be strive to be more than the minimum? Either council cares about citizen safety and ff safety or they don't.

With Fire Risk on the rise due to global warming we need to ensure the Fire Dept has the tools and the resources to keep us safe.

With the city expanding both upwards and outwards the safety and protection of such through the fire department etc needs to reflect that same growth! If I have to risk THAT due to low coverage and inadequate protection then perhaps it's time to move elsewhere, outside of Calgary!

Without a properly funded, staffed, equipped and trained Fire Service the citizens of Calgary are vulnerable on so many levels. There is nobody else coming in times of emergency so it makes sense to invest in the Fire Department.

Without appropriate staffing levels, proper training and state-of-art equipment, everything else suffers. You cannot deliver life saving services in a timely and efficient/effective manner without the the above necessities.

Without proper staffing levels in all divisions the rest don't matter. Without the members to do everything else you promise to do can't be done in a timely, friendly, efficient and effective manner no matter how hard the firefighters try. Actually it puts them more at risk to be injured or killed all in the name of saving money for the politicians to waste somewhere else.

Without properly staffed emergency services our city will cease to be a safe place to live.

You cannot be safe and responders cannot provide the best services if they aren't trained, rested (aka well staffed) and provided with the right gear.

You did not have anything about adhering to international standards and staffing of a fire department. The city is far behind most others.

You guys need to approve a budget that will provide the Calgary Fire Department with the ability to attain the minimum requirements of the NFPA to keep those guys safe!! Protect those who protect us (while protecting us at the same time).



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You need happy firefighters to provide good service without worrying about man power & budget cutting.

You need to properly staff fire trucks. Should be 4 on every truck.



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Fire Inspection and Enforcement

As constructing buildings is a business, and owners like to make money but reducing costs, it is imperative that we have a properly staffed Department to ensure that builders are being held accountable and that they are building in such a way that it does not put Calgarians at risk.

As this is administrative, then it should be about reducing the risk.

Education is the best form of prevention.

Ensuring that properties meet codes and standards is paramount. Fires can damage neighbouring properties so this is becoming very important. I would like to see larger setbacks between new homes. The almighty \$\$ is turning new neighbourhoods into fire traps with the reduced distances between homes and flammable building materials.

Having the prevention, information, and compliance in place all help foster a feeling of safety

I feel like the men and women of our emergency services do the best they can with the little resources they have at their disposal. We need to do a better job supporting them with resources. I would accept a tax increase if that were to happen.

Minimizing the probability of fires minimizes the risk of damage and value loss to citizens and property of Calgary.

Need a strong enforcement of the Alberta Fire Code

Prevention is key to all the rest.

Prevention is proactive and everyone plays their part in mitigation of risk. Compliance and enforcement should follow for those who fail to abide as everyone in an indirect sense is at risk.

Reducing risk is essential. One key method for fire inspection services to partner together with insurers, burn specialists and other stakeholders to lobby government, developers and the construction industry for significantly higher fire safety standards in building codes, community planning and mandatory retardant materials and fire suppression systems in construction of homes.

Start with keeping citizens safe and informed correctly, advice is better than enforcement.

The best way to feel safe from fire happening is to prevent them in the first place. Building codes that factor in occupant and firefighter life safety should always be considered. Public education will also help with preventing fires from happening in the first place.

The fire code is silly at this point. Helping prevent is appreciated, but also simplify it.



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There are not enough fire-fighters to do this work. we need more people to do this

There is a significant correlation between safety codes enforcement and the frequency and severity of fires. Safety codes ensure that the buildings that we live, play and work in are safe and can be relied on to be safe. If we don't have this in a modern, Western city we will be without any kind of standard of safety at all when it comes to buildings and life safety measures and that is not an enviable position to be in.

This helps people arm themselves with info and prevent catastrophic events from happening. If the dept is stretched thin, we run the risk of losing this service, which in turn could create more issues through a lack of education

We need sufficient numbers of fire fighters to provide optimum response to fires, and sufficient funding to train new recruits

We pay taxes in exchange for services. The lack of funding in basic services affects and endanger all of us



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Fire Safety Education

Knowing about how to proactively prevent and reduce risk of fire helps us avoid potentially catastrophic events - events that could have impacts on our quality of life and livelihood

Our populace is becoming complacent about fire risk. Education is important to ensure that people understand the risks.

Prevention and knowledge are key to education.

Maintain and improve communication channels for the public by expanding Fire Safety Programs and initiatives given evolving risks of the modern era.

"A four-year plan to get us up to minimum recommended staffing levels. That means 4 people on all engines, ladders, and rescue vehicles.

Enough firefighters so that we can send the minimum of 17 fighters to single family house fire, 28 firefighters to a medium size structural fire and 43 firefighters when there's a high risk, high-rise fire.

Enough resources and equipment to recruit, train, retain, and protect our firefighters so both you and us stay safe in our city."

Public education and prevention are key.

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With fires on the rise due global warming we need to ensure they have enough funding to operate properly.

Once again, as for many of the other sections requiring comment, it is better to prevent, than to put measures in place to mitigate the occurrence.

Fire safety education reduces the likelihood of fires occurring, and minimizes the risk to citizens for damage and loss of property.

Education can save lives and property.

The people to do this work have been cut and we need to invest more in this area



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If about education, then information is key.

I feel like the men and women of our emergency services do the best they can with the little resources they have at their disposal. We need to do a better job supporting them with resources. I would accept a tax increase if that were to happen.

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Education = informs

Stick to what is legislatively required and cut the rest. Unless, they can prove through evidence that it is cost effective.

The budget for this type of education should be minimal-- already covered in other ways.

Stop building new houses on top of one another!!! Zero lots should be illegal for wooden dwellings such as those built in Canada. Inform the public the most common reasons for house fires as when you see fires on the news you never also inform the public what causes them. Might be helpful for people to learn

Suggest using home inspectors to educate owners of fire safety related items. Each time there is a house sale, there is typically home inspection meaning it is the prime time to educate them.

This isn't a service. It is a subset of a subset of a service.



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Development Approvals

A new condo is being built right beside me. The construction company blocks the alley, takes up our residential parking spots, parks their heavy equipment anywhere in the neighborhood. Several calls to 311 didn't resolve many issues. Vehicles are being parked in the alleyway which blocks access for our garbage and recycling shed.

Communities need to have more say on where and what kind of development is being proposed. Time for developers to find out what is wanted rather than keep shoving poor development down our throats.

Current bylaws are ignored to allow developers to build whatever they want. Community outrage is the best way to describe the development approval process.

Developers have too much clout without an environmental lens on how new development impacts our City's ability to respond without increasing taxes.

Developers too often are given priority over welfare of City and citizens, including urban sprawl over climate considerations

Development plans need to take into account all costs associated with them, especially when it comes to development in the suburbs.

Environmental should be a selection.

"Excessive community input on projects stalls timelines and needlessly impacts approvals for development. The City quite frankly should be doing less to empower NIMBY voices who are opposed to any and all change, particularly where developments are well aligned with the City's highest-order plans, the MDP, CTP, etc.

We don't do public engagement on where transportation decides stop lights should go, why are we giving the public a false sense of ownership over lands that aren't theirs?"

Legislative compliance, quality, & fairness values are excellent. They represent a major shift to good governance - something missing in the past, e.g., Richmond Green, blockbusting in communities from re-zoning, premature approval of new communities, & non-compliance with the MDP's principles & key directions. The budget should include money for 1) independent audit of off-site levies program, 2) independent panel review of post-2014 planning decisions & 3) enforcement of plans & neutrality.

One and two almost equal: fairness is paramount plus all factors should be weighed. A problem may arise in determining what is "a positive community impact" as different perspectives and expectations may be in conflict.

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Seeing re-zoning to address developers concerns with RC's has been comical. Why does the City feel it has the right to re-legislate? The City's behavior has been completely biased, unfair, and complies to nothing. Furthermore - the "consultation" periods and "community engagement" are a farce. It's a facade with no input ever applied.

Stop urban sprawling. Let's face it, compared to the oil and gas boom, the growth of the city will slow substantially. Unless there is a trigger that is similar to the discovery of Leduc #1 or the invention of SAGD, future growth will pale compared to the old days. There is no need for urban sprawl in the near future.

the backlog for RPS's and other is horrendous! If City workers are working remotely and NOT getting the job done efficiently then it's time to return to the office!

The bylaws are in place for a reason, but discretion needs to be used by planners in approving relaxations to promote quality development and densification within the City of Calgary. On the other hand, the City needs to be more demanding of developers when rezoning parcels for added density. Good design and community interaction and engagement must be completed by all, and the city needs to tie DPs to zoning applications more to ensure upzoning is completed in a sensitive manner.

This is important because it's not happening. As an individual, I feel powerless. Communities and neighbourhoods are not consulted in any meaningful way about major changes to the existing neighbourhood. City planning is a disaster when it comes to consulting -- which means they ignore any comments, suggestions, or ideas that don't fit into their vision. Meaningful communication requires listening which City Council and the Planning Department both do very poorly, if at all.

Too many infill developments get sent to council and have no opportunity for bias to impact their approval. If the development is recommended by administration, meets the LAP and MDP plans it should be automatically approved.

Too many situations in which the codes and bylaws are being relaxed or ignored. Lack of enforcement of existing rules. Concerns of neighbours are usually dismissed. Most things get passed; few are rejected. The system is broken and stacked in favour of developers.

We are tired of taking on the long-term tax burden, and the horrible impact to the environment, climate, and quality of life in the city, of the every expanding suburban sprawl. Let's stop approving new communities that don't fit our policies and MDP's principles. We should have independent audit of off-site levies, independent panel review of post-2014 planning decisions, and enforcement.

We need to follow the rules contextual rules should be scrapped

Library Services

Bring back in person baby rhyme time classes. Let toys be put back out at the library to encourage play.



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Buy more books that people can borrow. Technical, art, art techniques, Canadian history including city history, architecture, Canadian and US 1800s -1930s history,

Huge cost savings here, the library by my house has a Mercedes' van parked outside that never moves, give these vans to CPS. Eliminate the free xerox copying immediately. Lots of waste here.

I fail to see how the information gathered in this survey can be of any use to the city. It would be better to ask people what they like about each service (what's working) and what could be improved.

I have used the library all my life. Disappointed that the library seems to have divested itself of so many books and DVDs. Safety at libraries adjacent to C-train stations has become a serious concern that may discourage some from coming. Safety around the Louise Riley Library is an increasing concern.

I want to see it be on budget - why did we remove the \$5.00/per year fee? That is an amount that everyone can afford and would help reduce costs!

It doesn't. Unfortunately Libraries are a thing of the past. Smaller, more efficient community run libraries would be more valuable than multi million dollar concepts that hardly anyone uses.

Libraries are critical centres of community in Calgary, and sources of vital resources and information. We need to treat them that way.

"Libraries enhance the quality of life for anyone who seeks knowledge or other aspects of life.

But why have we promoted them as places to play, make noise and disturb the peace of others within their walls??"

Libraries need to keep focus on providing large quantities and variety of reading material in both official languages.

"Love love love the new changes to library and borrowing rules

Using library more than ever!

Library could be expanded to a public service outlet in each neighborhood where people could get all kinds of assistance about city services, legal services etc. A hub where you can get answers"

Love the library! Best service to help Calgarians live up to their full potential. Information is still power and the access that is provided is priceless. The new downtown library really is a point of interest and a visitor destination. when we think about the future of sharing economies the best example is the library. If more people realized the greatness the library offers the city would be a better place. The library has improved my life and continues to!

Many of our community libraries feel like they are getting smaller - I would like to see library spaces and availability of communal books/resources increased. The more library spaces and resources we have



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available, the more people are able to become informed and self-educate without being limited by financial circumstances. Shared books and services are much more sustainable than an individual consumer purchasing approach to books and resources.

None of the above

Not everyone can afford to purchase books, computers, etc. That is just plain unfair. Bookmobiles for children are used a lot in other countries to reach children - haven't seen them here.

Reading is the foundation for success in school, work and life. Learning to read, and having access to resources, is not a privilege, it is a human right.

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The library is a key community resource for all Calgarians. The library needs to be supported by government, so that it can do its front line work with all citizens.

The library is already accessible. Quality draws people to it.

The library is an amazing tool for all people

The library is an essential component of continuing education - for young people but especially for seniors.

"The library is excellent! I suggest the following: expanding the films/TV shows collection, as well as introducing video games into the library (following the model of Montreal's BANQ, which has an extensive selection of both).

I want to see an expanded collection of newspapers from around the world (with a broad focus on diverse ideological perspectives, i.e., including Chinese (e.g., People's Daily) and Russian (Pravda) English-language media, not just the Western press)."

The value of Quality includes all other values in my opinion. I very much appreciate the City of Calgary Library.

Time to do a little trimming here as well. Find out what people want and use the budget to meet those needs.

We have wonderful Libraries. I think that our downtown Library is extravagant.

With the advent of so much information being available online, the CPL system is struggling to identify a role for itself. I do not think it should become the equivalent of a free college/resource centre.

SOCIAL MEDIA (Facebook / Instagram / Twitter)

What about when the citizenry talks about saddle dome replacement? Will anyone in city hall listen? Or does it just say Jyoti knows best after consulting with unelected [Removed] in his patronage position?



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The secondary suite in medium density areas mc g etc without any parking needs to be revised. 4 or 5 units with another 4 or 5 secondary suites with only 5 parking stalls on a site that only had one or two units previously. This is a huge impact on the immediate neighbours and creates huge parking issues as well.

Anybody ever think about building a new arena for the Flames?

A new arena deal that doesn't involve the mayor !!!!

Stop high density development "at all cost".

Now that you squashed the original arena deal what is your better idea??

Why ask? Your developer bosses will tell you what they want...

We could really use a new sports arena.

Don't be remembered as the administration that let the Flames leave this city...DO WHAT IT TAKES TO KEEP THEM HERE!!

Recent and present city politicians should look in the mirror to find out what is wrong with the downtown core

Build an arena AND new football stadium. Why are we behind Winnipeg and Regina??!!

"Limit private business buying up housing projects. You're creating a Calgary where most people will never be able to afford their own housing.

I know you already know this. I just want people to question what their votes are doing."

This city needs the arena deal. Get this done.

Latest Calgary unemployment figures from January are disappointing. Among the highest in Canada and getting worse while the rest of the country and provinces improve. Yet we show no urgency in getting the event centre moving which would provide a massive increase in jobs and economic growth. We would rather chase away an investor who is willing to pay half of the building the city would then own. In these tough times this seems counter intuitive.



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Police Services

Without a safe city we have nothing and if we can engage in prevention and early intervention we save. \$\$\$
it's a win win

Why is there no accessibility option? Defund the police and fund services that are designed to help address root causes of crime. You indicate that "prevention" will help the community identify and address root causes of crime, but police services don't do that. Police services police the poor and disenfranchised and do not have the skills and resources to address issues related to poverty and mental illness.

"why is all overtime for calgary police services paid out at 2X-(double time) ???

the tax payers pay this bill , and they are receiving 1.5X, at best,

changing the overtime rate to be in alignment with the tax payers that pay for this(1.5X), would also help the police with there budget, and manpower,"

When people call for help, they should be comforted in the fact that help is on the way

We take our safety for granted. Having previously lived in a country that had no rule of law, safety was something I worried about every single day. Life is crippling when safety is not a priority. Every citizen, rich and poor, deserves this most basic human right.

We seem to have a "militaristic" style of policing in our town. Big black muscle cars, attitudes of defense, enforcement mind-set. This is not helpful to the community. Time to bring back community police presence and education and people will start to believe again that the police care. I don't believe that police services in our city care, they are feared. Where are they when the train stations are so full of drug users and dealers? Why can't they catch the repeated community theft menaces?

We pay taxes in exchange for services. The lack of funding in basic services affects and endanger all of us, Police Response time have become too long

We need to support the police and stop with the nonsense division talk from the mayor , reverse discrimination, criminals are criminals

We need to have community policing stationed and imbedded more in each community. More assistance and cooperation with social workers trained to deescalate potentially violent situations

We need to fund the police, key part of our democratic process. I would park the Hawks choppers. High cost limited return, you could use drones which would be more cost effective. Take these funds and put more officers on the road. Also reduce a police officers working hours to 30 hours per week but pay them for 40 hours. Very stressful job. We need to do a much better job to support the police in our city.

We need our police for order and justice



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We have seen very unprofessional services and a loss of public trust in our police service. The death of Latjor Tuel shows that police are not effectively responding with quality services. Defund to find other essential services that actually prevent crime.

We call on the Police service because we need help and often in emergencies so reliability and swift response are key. A very close second is for having compassion and professionalism, being able to trust that each person will be shown respect, compassion and fairness without bias or prejudice dictating police responses.

This is the primary function of a city police force. It encompasses prevention and reliability.

This is a bad feedback format, because instead of being able to give feedback on the police, you are asking me to tell you what I like most about them. The police are excessively militarized and violent. They wear white supremacist symbols on their uniforms and they brutalize our community members. They do the OPPOSITE of keep people safe in their communities. The police are an ancient racist institution that must be replaced. Let's bring our community safety into this century.

They do a good job

These services are critical. We need to feel safe in our city. We are seeing a significant increase in break and entering these days, and police are being overwhelmed by domestic calls. Reduce the middle management across the board by 20% and add more boots on the ground!

These are all important

There needs to be more of a police presence in the downtown core in order to increase safety and to allow the downtown to be a vibrant place to live, work, eat and attend events. Police need more funding and a downtown headquarters to do their job effectively.

The police must stop being "defunded"... and being turned into a "social services" model. The Calgary police, is the most important city service of all. They should have an unlimited budget, and only they should determine how to distribute it (not Council). Unfortunately, violent crime and aggression is increasing. Move some budget monies from the fire department, 9-1-1 and any "green" initiatives, to the police. Thank you.

The police do far more than they should be expected to do, in an already difficult role. There are other professionals more qualified to handle some of the challenges the police are expected to bear the brunt of, and we should transition police to play support roles to these individuals when needed in order to allow them to focus primarily on policing and law enforcement.

The events of the last two years have not shown a favorable light on CPS. Remove the biases in the force to increase community perception.

The cops in this city are an absolute joke. And with criminals like [removed] on council that will never change.



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Stop with this Gon"G"dek "defund" the police BS. Police moral is in the tank. The experience of other municipalities, mainly in the US, where the police have been "defunded", crime rates soar. What would you expect?

Stop hating on the police, you try to reduce their budget when they clearly need more people. The mayor hates on them moving a tent city which became one of the worst crime areas in the city. The train stations are over run with overdoses and downtown is becoming unsafe. The police are needed more now then ever.

Safety is why we live in a society. Without our police we are helpless against those who are trying to disrupt society. You can't combat criminals and danger with social workers and councillors.

Safety is always paramount and crime is rampant with homeless and addiction to opioids.

Safety for all personnel is key. Especially for our police service who put themselves in harms way daily for the benefits of our communities.

"Prevention is better that reaction / responsiveness. I would support diverting funds away from armed police officers toward social workers or mental health experts.

Stop abusing speed traps as a cash cow. Our peace officers should not spend so much time on minor speed violations."

Prevention is a community process

Police War copters make no one feel safe. Defund hawcs helicopter program. Give citizens 50% of tax money back from the program, use the other 50% to hire and train more police on the ground. Calgary does not need a 150dB nuisance war machine waking up its population daily making them hate Calgary, making them sleep deprived and loathing police. Silence Police, EMS and Fire sirens in city limits. Calgary wants sleep, peace and solitude back, so we can function as civilized people again.

Police violence is a serious problem in Calgary. Examples of racism in the actions of CPS officers, particularly against Black and Indigenous individuals, have been repeatedly dismissed. Despite numerous community calls to action, Alex Dunn has not yet been fired for his on-duty assault of a Black woman 2 years ago. We have yet to see CPS held accountable and brought to justice for the murder of Latjor Tuel on Feb 19th. CPS does not protect but actively endangers the lives of BIPOC Calgarians.

Police need to enforce laws among the addicts downtown. They need to make sure transit is safe. And they need to stop letting protesters get away with whatever they want. The police hardly enforce anything it seems.

Police more and more are having to respond to mental health calls which uses resources not meant for these types of calls. So many turn out badly.



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Police interactions with community members are generally perceived as negative.

Police have a tough job. I am shocked by the anti-police comments that are in the media and promoted by some of the activist groups. We need the police and must support them. We can see the results of soft on crime approaches and when organized crime grows and profits. Organized crime is the biggest problem facing Canada and the major cities. Major efforts are needed to address it. We must also be clear that most police budget goes to welfare checks, protests, accidents and disorderly conduct.

Police are under staffed it seems. Long wait times. We need more police.

"Police are in a tough spot everyone has a camera on their phone and incidents being recorded do not tell whole story. If I use sports example referee catches the response to an incident created by opposing team. And people react

No one hears about the ten warnings given to the players before the incident. Similar to police dealing with a situation no one hears the 10 requests and negotiations from police."

Police are doing best they can. We need more and maybe a mor community later to deal with neighborhood issues like vandalism

Our CPS is doing an excellent job though they have been thrown under the bus by the media, mayor and special interest groups. The city should eliminate ticket quotas and leave it to officer's discretion. The city administration is too focused on ticketing.

na y

More training is required to identify mental health issues and how to manage situations better. Or employ trained personnel to respond with police officers. Too many people with mental health issues are being harmed needlessly.

Like with the fire department, when a call is made to police, chances are you would for them to arrive asap. A 30 minute response to an emergency is not acceptable.

Knowing that when you place a call with 911 for police services, there will be a member responding as soon as possible is key.

Key area to develop trust with the citizens. Done at the community level.

It should take less that two years to become a police officers. What police do today compare to 30 or 50 years ago is very different. Police training should have a national standard comparable to what they do in Europe. Police need to be psychologists and mediators and translators and all the while keeping people safe from crime in the community. Canada and the US have much shorter training than any country in Europe. They need to be better trained in de escalation.



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It is time for the police to be provided with funding allowing sufficient manpower. Also time to re-focus the police on real police work with members on the ground. Enough with trying to fill the boots of social workers. Get CPS to eliminate all the useless units that are not doing real policing and send those police officer back to frontline work. Give police officers a significant increase to attract and recruit good candidates.

It is important for citizens to feel safe during our challenging times. I value the services that we have received from our Community Resource Officer and District 3 being proactive with our communities.

It is essential that a city has a well funded reliable police service.

Improve police to be able to tackle small crimes. There should no tolerance otherwise situation spins off to unprecedented levels.

I value a well trained and fully resourced police force to respond to crime in our growing city. Underfunded and under-resourced police services affects our safety, security and protection from crime. All our first responders are a critically important part of a well functioning municipality as well as positive role models for our citizens. We should not underestimate their value in our society.

I read of nightly prowling thefts car break ins and thefts many evidenced by security cameras. Is this just in my area, Woodlands Woodbine or common in all areas?

I have seen some good cops and some shifty cops and the bad cops do questionable things and it's not right.

I have lost faith in police services across Canada, as exemplified in their lack of enforcement against the 'freedom convoys'. If they cannot uphold the law against ALL citizens, they don't deserve additional funding. Perhaps, they need a Zero-Based Review - a request that has basically been ignored by the previous Council.

I feel our police force has it rough these days. They're out there protecting us and our communities, while being heavily scrutinized and picked apart. I have a legitimate concern that this will affect how they are allowed to police, thus affecting how they're able to handle safety issues. I feel very safe in this city, and I think we have an amazing police force!

I don't understand why the Police shoot a person more than once. It seems to me they need more training shooting. They shoot the suspect 4 or 5 times. What's wrong with wounding the person. In the last shooting an innocent man in his apartment was killed! ???

"I am responding to this survey only to express my shock at how little traffic enforcement is not occurring on our streets. There is not a single day. Single trip to the local grocery store that I do not see a motorist breaking a traffic law Haven't seen a police member on the streets enforcing traffic in months

Not all Alberta cities are like this. Example. You do not speed in Medicine Hat. Period. You will get stopped So why is Calgary out of control?"



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Enforces to "keep the honest people honest" does not quite meet the intent of law enforcement. Effort should focused from petty enforcement to "real" crime such as B&E, robberies, direct harm to people, ..etc... Policing jay-walking is not the wise use of police resources; education is.

Does CPS really need more money? No they don't.

Do not defund the police, spend more

Do NOT defend the police. Crime happens, and will always happen. The delusional utopia that some in civic governments seem to aspire to is absurd. Law enforcement matters. Law breaking is 95% a choice.

Cut their budget. They get constant budget increases and it isn't equating to less crime. We raised their budget when cannabis become legal, what's up with that???

Crime is climbing and no longer feel safe walking around downtown. Mayor voted to cut police force and that's the wrong approach.

Crime is always going to happen, it's important that the citizens feel safe in their communities, residencies, and on roads (with increasing road rage).

Crime continues to increase in Calgary and I want my family to be safe

Cops kill Black, Brown and Indigenous people in this city. Defund the police and fund social programs and alternative first responders who won't murder people. Fund the Bear Clan. Cops should not have guns. Latjor Tuel should not have been killed. Cops are so quick to commit murder, how are they any different than the criminals that the Calgary Police Service claim to "keep citizens safe from"? The cop who killed Latjor Tuel needs life in prison. The CPL need to stop lying about what happened.

Communities need alternative, specialized resources -- ones that are less expensive than police and more capable of engaging communities to effect positive change and to deal with emergent situations other than those requiring use of force in law enforcement.

City feels less safe... more effectively deployed police. Get rid of all of the desk jobs that are not required. If someone joins CPS they should be working shifts on the street

Calls need to be dispatched to units. The individual constable should not decide which call they go to and when. Just like Fire and EMS, if a call comes in, a unit is dispatched to it. Better training at community service, they are there to serve and not bully citizens.

Calgary Police Service is one of the largest budgets, and there are not enough controls to ensure it is managed appropriately. This service needs to be more open with the work they do. I do not support any additional funding to the service unless they can PROVE it will decrease crime.



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Calgary has increase in more gun, drug, and violence. Calgary has become a less safe city. It also is a city with many homeless people and too many panhandlers around major road intersections. I hope Police will put more resources and efforts to make Calgary a safe city again.

Calgary does not need a military or para-military organization. Citizens need people in police uniforms that have the training and skills to help people including people with mental health issues, addictions and who are struggling with poverty or are homeless.

C Train Stations with drug addled occupants do not install confidence in ridership or the feeling of safety for people travelling to and from school or work. Ridership will not increase with danger in the stations present.

Because without our police our city suffers. No amount of "social workers responding to calls" will deal with the scumbag druggies and thieves who steal from average calgarians. Stop cutting our police and start funding them even more to deal with the shit that our last failed mayor and council left our current failed mayor and council

Bad apples come from rotten trees and the rotten trees are the agencies responsible for holding police officers accountable. In healthcare, mistakes happen. But healthcare professionals and hospitals have malpractice insurance (as well as individual liability policies). Such an approach allows departments to track which people (physicians or cops) are responsible for increases in premiums. Weed out the bad apples so they don't continue to rot the trees of CPD.

Assurance that racism and sexism in the police force is resolved

As the city grows and expands, policing services and respective response times likely become harder to manage. I have the utmost respect for our Police and was fortunate enough to serve on a Police Commission for a number of years. Their duties and services have become increasingly more difficult over the years, due to the availability and use of social media, public perception, misinformation, conspiracy theorist's, and likely lack of manpower and equipment.

Are you kidding, please take no bows on this item COC, we need more police, on foot walking areas like Kensington and getting rid of bums, rubbydubs, low lifes and criminals. Just look at the crime statistics.

All police need better training in EDI and de-escalation. First Nations people are regularly treated poorly and with little respect in our city (said as a white witness).

All four are critical. I appreciate the Calgary Police Service and believe support for them is a foundational priority for Calgarians. I believe in the "broken window" philosophy that addressing small crimes helps prevent larger crimes. Provide CPS with the resources for training, and adequate staffing levels to make Calgary a safe place to live, do business, and raise a family. TOP priority for Calgary City Council and our budgets

"A recommendation:



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Edmonton Police are in partnership with Alberta Health Services' Access 24/7. EPS constables are paired with a mental health therapist from AHS 24/7, Addiction and Mental Health. The mental health therapist and the police officer work together to assess the client's mental health needs and determines the appropriate action to support their client. They're doing amazing work.

<https://www.edmontonpolice.ca/CommunityPolicing/CommunityInitiatives/NavigationServices/MentalHealth>"

SOCIAL MEDIA (Facebook / Twitter)

Just saying I'd like to see people speeding on our streets caught! And maybe paraded around the area.

Whats important is not having the amount of drug addicts sitting and living in the bus shelters at any of the ctrain stations. My senior mom and kids shouldn't have to see thus crap. This is in the middle of the day as well.

Crack down on "recyclers" that are accepting stolen goods. I don't want my catalytic converter stolen from my car.

Put truckers in jail

Arrest the homeless drug addicts terrorizing the city. Or let them live at Jyoti's house

"Less money to

@CalgaryPolice

More money to social programs and mental health programs that are independent of provincial government interference."

How about a police force overhaul?



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Stakeholder Report Back: Verbatim

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Environment Management

Make the city green and clean

No matter what the city claims about being environmentally responsible as long as we continue to sprawl and create car dependent communities we will always be a plague on the environment.

Nurturing flora and fauna within and surrounding the city will prevent more economic and health desastres, while enhancing the many opportunities for economical wroth.

Our quality of life is directly linked to the quality of our environment. A healthy environment is key to survival for all species including our own.

Our watersheds are stressed, and vulnerable. Communities benefit from grassland, and wetland functions. Increased green spaces/native plants enhance carbon sinks.

Plant more trees. Set up communities to care for community trees. Encourage more community gardens.

Please stop spending tax dollars on this global "climate change/green/net zero" hysteria... and focus on what makes the world/Alberta/Calgary tick - oil & gas. Thank you.

Please stop using abbreviations that most Calgarians don't know your meaning of. What is ICI sector???

Resilience is going to become a top issue with climate change. Those 1 in 100 year floods might now be 1 in 80 or 1 in 60. The weather will change with more extremes (we've seen this already), so how are we changing our grass areas to sustainable wildflowers and native grasses that don't need as much maintenance and can survive droughts? How are we protecting our urban forest? Encouraging people to collect rainwater and mulch?

Selling regional park space is COMPLETELY unacceptable. NO to the sale of the Richmond Green ball diamonds. Large tracts of green space are our only hope for climate mitigation!

The City should most definitely comply with all municipal, provincial and federal environmental legislation. But it is definitely not necessary to to declare a so-called "climate emergency" and raise taxes to support such a meaningless initiative.

The environment and health of the environment is one of the things that makes Calgary - Calgary. With one of the highest percentages of outdoor space per capita in the world, more money should be spent on keeping our city green and clean!

The environment is a lost cause - we have already caused too much destruction for the City to respond to it.



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The environment will typically be the last priority when really we need to be able to have a strong water supply and waste removal to keep Calgarians healthy. During the pandemic, we relied on the parks as an escape and Calgarians understand the value of parks.

The intersection of 68 st & 37 Ave NE has flooded several time over the last couple of years. I've put in a request to have the problem resolved but I was basically told to take a hike. City said there's nothing wrong. Then I ask why does it continually flood An answer would be nice. Please

The parks and natural areas in the city are the oases in this concrete, constructed jungle. They are immensely important for te mental health of the citizens.

The 'Resilient' value can be read two ways: do we want an environment that is able to withstand shocks (e.g., is biodiverse, has adequate water, is not polluted) or do we want to be able to survive a degraded environment. I'm in favour of the former. Our top priority must be mitigating and adapting to climate change and preserving biodivesity.

There is far too much focus (and money spent) on environmental feel-good projects. Alberta already has stringent environmental standards; the City does not need to impose anything more strict and demanding.

There is no choice here. Protect it, or lose it! We are already seeing the massive effects of climate change.

There should be a tab here for climate change emphasizing energy efficiency improvements, the shift to electrification, the shift to renewable electrical energy as means of reducing GHG emissions. We should go further and seek to restore ecosystem functions that we have previously compromised through damage to the natural environment.

This is the only statement with which I can agree. The others have hidden pitfalls for the unwary and uninformed.

Those other laws under provincial and federal jurisdiction are there to manage impacts that the city isn't competent to manage.

Try not to be the early adopter on "bleeding edge" of technologies to go green. That is, do not change the entire city fleet to EV's before EV technology (batteries) is mature. One may say that the battery technology is mature now but I argue the full lifecycle is not. (e.g. cradle to grave of a battery) Also, technologies such as carbon capture, waste to heat,..etc... are not widely adopted by other cities for a reason; (not mature technology and cost to enter is not economical)

Very important to listen to the residents - customers - in specific neighbourhoods to ensure the City Admin's solutions are not at odds with local residents

We are in a climate crisis and I would appreciate it if the city would act like it by treating human lives as more important than economic growth and profits



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We are in a climate emergency which endangers all of the world's ecosystems, which happen to include humanity

We are in a climate emergency! Use our natural assets to help deal with this. Stop worrying about manicured lawns. Cut grass, bushes less and plant and water more carbon absorbing green infrastructure. Maintain what we plant. Communities have lots of trees planted but most don't survive the first 10 year's especially those planted on boulevards. What a waste of time and money not including the loss of the plant itself. Often old trees taken out are not replaced ie Memorial drive.

We are not in a "Climate Emergency" as the Mayor has declared. We in Canada and indeed Alberta produce our resources in the most ethically responsible regulated manner possible. If the World is not using our energy, the World is using energy from bad actors and regimes with no regard for the environment.

We can't ignore the environment any longer. Municipalities have a duty of care and will be ultimately responsible, not taking action will increase the liability risk.

We have parks and green space in our back yard. The city contracts out the maintenance to contractors. However, they just mow grass and collect leaves. Our parks have shrubbery that are filled with weeds and overgrown bushes that need trimming. You should have a program that could support local communities 'adopt a greenspace' and support the neighborhood in cleaning up our parks.

We have the one planet. Calgary is full of natural beauty and it should be protected as a legacy for the future.

We need to stop poison sprays on dandelions and preserve habitat for bees. We need to allow natural spaces with native plants and grasses to grow. It will be less expensive to maintain and better for the environment

We should be good stewards of the land and the water we send down to communities along the Bow downstream.

Whilst I think the environment is important, I take exception to "resilient". With prudent management, there is no reason to cause "acute shocks". It's NOT all or nothing.

Why doesn't the option get noted??

You need to go further & say that we must restore the ecosystem functions provided by the natural environment. We have exceeded the carrying capacity we depend on for our quality of life, particularly by allowing urban sprawl. It is disappointing that climate change - the greatest challenge we face - is not mentioned. This doesn't align with Council's Climate Emergency Declaration nor allow Calgarians to directly demonstrate the need to realign the budget to combat global warming.



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卡城每年夏天的冰雹来袭，都给卡城居民和房屋住宅及车辆等造成了极大的损失，使人们不得不花费大笔资金进行修缮和维护。市府应该拿出资金，组建或者招标专业公司，装备专业设备，在冰雹来临时，在卡城上空进行驱雹作业，保障卡城居民和财产的安全，减少大家不必要的损失。

TRANSLATION: The hailstorms in Calgary every summer have caused great losses to Calgary residents, houses and vehicles, and people have to spend a lot of money on repairs and maintenance. The city government should provide funds to set up or bid for professional companies, equipped with professional equipment, and carry out hail removal operations over Calgary when hail comes, to ensure the safety of Calgary residents and property, and to reduce unnecessary losses for everyone.

SOCIAL MEDIA (Facebook / Twitter)

How about not declaring a climate emergency as the first order of business. City council doesn't need more excuses or pet projects to blow tax payers money on!

Start by firing those 17 full time 'climate scientists' you hired immediately after you won the election. Or next time maybe discuss your real plans during your campaign so voters can make informed decisions.

You know what's not important to me declaring a climate emergency

What about stuff like requiring all new builds to have rooftop solar panels/gardens/turbines? Requiring each house to have at least one tree? Parking fees to go to a cancer centre/have a baby?

Rethinking our greenbelts could yield cost savings. Urban meadows of heritage perennials & evergreen 🌲 save maintenance costs. End broadleaf spray to both save \$ and #savethebees #yyc Vegetables, Raspberries on vacant city land for foodbanks.



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Parks and Open Spaces

A healthy ecosystem is the best guarantee we have that our own health & wellbeing is secured.

Access to parks and green spaces in the inner city has improved, but more can still be done

All values are important. I chose Sustainability as it is essential that we preserve and protect the environment to ensure a 'livable' world is available. A rapid reduction of GHG emissions is essential.

As much natural space as possible, is needed to counteract the massive densification of Calgary communities

As someone who works in horticulture, I see firsthand how green spaces can improve the lives of people. We need to conserve our green space! Secondly, safety is a huge issue in parks, especially regarding things like homeless camps, sketchy people, etc.

Calgary has some of the lowest amount of green space (10%) compared to other major cities such as: London(33%), Rome(38%), Sydney(42%), New York(28%). North American cities generally suck at this and it's probably due to the amount of space being dedicated to cars.

Calgary needs more green space, and more trees. I do not believe that the City of Calgary understands the critical impact of nature on mental health and well-being of individuals and communities.

Evan Woolley basically sold our park to river walk. A very small park with green space was asphalted over with a stupid path. No one uses the path but people loved the grass. They say they consulted but they didn't. When they said they sent 5000 emails. Many of those were to Edmonton but no one on the block of the park affected was contacted. Not the condo boards or the management company. I would love to see the path taken out and the grass put back in.

Importance to local communities.

In addition to preserving the natural environment, need to make sure parks and natural areas provide recreational opportunities on natural base challenging trails, i.e. for walking, hiking, trail running and off road cycling.

In tandem with urban renaturalisation, upkeep and maintenance of parks is an important part of lowering our carbon emissions.

In the Municipal Development Plan, the City is required to preserve open space (p.6). This hasn't been done as demonstrated by the decision to sell land in Richmond Green. As well, with decisions like Richmond Green, Highland Park golf course, & redevelopment of brownfield sites, the City has also ignored the MDP requirement to ensure sufficient community open space in inner city & established areas (2.0 hectares of open space/1,000 residents). The budget needs money to expand open space.



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It is critical that our investments in creating and maintaining parks and open spaces serve many generations to come, and further support the health of the modified ecosystems in our communities. Otherwise we are just wasting funds for a short term, short-sighted benefit. Let's shift more to sustainable management practices that reduce water consumption, eliminate the use of pesticides (expensive and harmful), and support healthy urban ecosystems with native and migratory species.

"It's important to have those green spaces for families to play, interact and embrace the neighbour.

Parks are a great way to help kids play and keep parents a little more sane

Would love to see more public parks around not just at schools"

Make better use of park spaces available! Do a lot more with nose hill park. You can do this without removing most of the naturalized area. Fir it's size, it is under-utilized. Encourage more lake communities in all areas of the city

NO to the sale of regional park space. NO to the sale of the Richmond Green ball diamonds. Selling park space should NEVER become a budget stream. We are not in such dire straits that we need to sell well used ball diamonds. For shame!

Our parks and open spaces are for everyone and they are essential for our wellbeing. We must protect these spaces and create more of them. They should not be destroyed or sold off for redevelopment.

Our parks looked terrible the last 2 years. Half the trees are dying, bushes dying and plants dead, grass not cut, grass dead from not water. Lots of parks but poorly looked after. Visit Canmore or Airdrie for nice parks.

Parks in Calgary are weird in that the Parks Department does some pathway maintenance while Roads does some - makes for some hilarious (not) miscoordination in path construction and pathway maintenance. I feel like my submissions on the 311 app go nowhere - roads that would be repaired yet pathways don't (like the seemingly permanent Parkdale lake on the Bow River pathway - will it EVER be fixed). Parks are seen as recreational so don't get priority yet include major bike commuting routes.

Safety means being able to go without being inconvenienced by dog owners who treat everything as an off-leash park.

says this is optional but i can't submit unless i type something

Seems newer communities have smaller and fewer green spaces. its important to have large green spaces of diverse ecosystems in each neighbourhood.

Separating people from nature and natural environments leads to mental and physiological pathologies.

Stop selling parks, such as Richmond Green. Shame on you.

Taxes on parks are good use of my money



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There are always foxtails along the paths in my neighbourhood. These are very dangerous for dogs. We have many open, undeveloped or landscaped fields that turn into seas of foxtails in the summer.

We are a very fortunate City with lots of Open Spaces, mostly Green Spaces, and it is imperative we keep and conserve these areas - ensuring pedestrian and bike connectivity - sometimes with bike lanes along roads - Well being is also part of the Sustainability Concept - 2.4% of Budget is not sufficient to sustain & upgrade our Parks & Open Spaces - Combine some dollars from Streets 4.8% of Budget and 1.7% for Sidewalks under Transportation

We have neighbourhood parks in Canyon Meadows, but you've contracted the maintenance to contractors that just mow grass and rake leaves. You should support local communities to adopt a neighbourhood park so local residents can clean the greenspace and plant flowers (perennials) in flowerbeds.

We need to dedicate ourselves to the environment.

We need to stop destroying the environment through city development

We rely on the nature to get recharged, to calm down, to reconnect. If it is suffering, we are suffering as well. I cannot help but notice the prolific weeds and invasive plants everywhere and a lot of dying trees. You also have left the black knot to overcome the cherries in all our parks. This leads to spread of this disease to our yards.

We should consider that the insurance we pay for the trees is not the reason to decide on keeping invasive species or species that affect residents over decades. We should focus on having parks and open spaces that are available and promote community and safe experiences.

When we make parks accessible and sustainable, all the priorities take care of themselves.

Without availability, none of the rest matter. Parks create wellbeing. Could they be more sustainable - sure. If they are good parks, designed with input from residents, they will get used and therefore be safer by the fact people are there (eyes on the street principle). Maybe the city should give communities a budget and choice, but then procure and install for them? If more people knew how much these things cost, they might appreciate how much bang they are getting for their buck!

Without Calgary's parks and open spaces, the pandemic years would've been even worse to endure than they were. Nature is good for mental, emotional, and physical health and should be a priority for the city.

SOCIAL MEDIA (Facebook)

Plant fruit trees, shrubs that produce berries & produce in open areas to help feed the homeless.

"Build more calisthenics parks for adults so we can train outside when the weather is above freezing.

In Germany and most civilized countries they have countless such parks.



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No wonder Germans are so fit as a nation."

Free over-flow parking on weekends at Southland Sue Higgins Dog Park

Please get all the garbage lining Sarcee trail etc picked up. Looks awful



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Stormwater Management

2013 should never happen again. If this means allowing the floodplain to be parkland, I am all for it (and I live in the area that was flooded).

A large part of stormwater management is permeable surfaces. Lot coverage and lack of permeable land surface are a huge concern given the develop everything plan the City seems to have. This cannot be examined in isolation.

An ounce of prevention is worth a pound of cure. It should be cumulatively cheaper than to keep building new houses along the river.

Be good stewards of both the land, the river, and the people's livelihood (living and work).

Because this will be happening more often over the next few decades and we need to be prepared. When things are rebuilt, they have to be virtually flood proof, or moved elsewhere. No more building on flood plains and river banks at risk of flooding please.

Collection of storm water in some form to be used in green spaces

I appreciate all the work the City has done on stormwater management, especially since the flood. This work must be supported.

I want the city to explore ways to make stormwater maintenance & projects cheaper...suggest contracting more work.

If we looked after flood ways and our forests and invested in environmental management nature could maintain itself and we would not need dams.

More green infrastructure, greater soil depth requirements for all new developments and rebuilds other cities have a minimum soil depth requirement but not Calgary!!!!. The cheapest and most effective solution to climate change, biodiversity, tree canopy and stormwater management. More rain gardens and vegetated landscapes. Why do properties like parking lots without water and sewer connections get away with no stormwater charges? Awesome work with the art and stormwater projects great work!!!!

Rates too high

Rather than attempting to tame and control our rivers with heavy, hard materials, let's build on what we have learned in pilot studies on the Bow and elsewhere -- investing in "soft" infrastructure which uses natural forces to our benefit, and which provides fish habitat and other supports for healthy river ecosystems. These will lead to longer-lasting benefits and lower costs, but most importantly will deliver essential benefits of healthy ecosystems for future generations.



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Recruiting community base volunteers, specially from youth groups to help with rain collectors' cleaning and clearance.

Risk mitigation is very important with weather extremes.

Stormwater management is just that. Environmental doesn't come into play here.

the city doesn't get a blank cheque

The City must move out of the old school approach to floods. Best practice & the only cost-effective way to deal with floods is to manage floodplains. The budget must recognize this and provide three things: 1) off-site levies from developers & funds for City planning that will eliminate all government flood liability from new development, 2) "user fees" & mandatory flood insurance for landowners to pay for flood control & protection, & 3) money to buy-out the most flood-prone developments.

There are spots in my neighbourhood that flood out the road whenever we get a moderate rain. This can lock us in for up to 24 hours while the water drains.

Water impacts

Water IS life. It is imperative that we preserve, enhance & protect our water to the utmost of our abilities. It is key to our very survival.

We cannot expect our lowest income to address stormwater management, but we also cannot allow further degradation of the environment. These services should be provided on sliding scale.

We need to protect our waterways more, be vigilant and have cost effective ways to plan how to mitigate it all.

We should be looking at opportunities to renaturalize historical waterways, i.e. daylighting streams.

What about the reoccurring flooding at the intersection of 68 st & 37 Ave NE. WHEN will the city act to fix the flooding problem??



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Urban Forestry

All are equal. Plant more trees period!

All through the pandemic, people have been going outside to get away from their home computers and because there was nowhere else to go. People's mental health has suffered. We need trees and urban forests to allow people to heal. Trees also provide shade (which will be needed as the summers heat up), flood resilience (root systems stop erosion and help to soak up heavy rainfalls), and help to cool the atmosphere.

Because trees are awesome. Because they are the best way to reduce carbon emissions as that is their main function in the world: carbon sequestration. The city needs to be far more vigilant in beaver control in parks near the rivers as the beavers are decimating the urban forests. It is out of control.

Biodiversity in our urban forest may mitigate some of the effects of climate change by providing a wide range of forage for people/wildlife, carbon capture, urban cooling, mitigate soil erosion, aid in water filtration/retention & more.

Biosphere #1

Forestry should prioritize minimizing impacts on environment and trying to remedy the severe harm already done to the environment.

I feel better around healthy trees. They provide so many different services which we do not always acknowledge: connection with nature, opportunity to see birds, wildlife, shade, shelter of wind and adverse temperatures, cleaning air and pure happiness. During COVID numerous new pathways appeared in our natural areas along with new illegal tree houses of tepees.

I have been begging since I moved to this house to have the trees maintained along the pathway that runs behind my house. I provides a level of privacy that I adore and trimming dead branches is a very important part of maintenance to keep the tree thriving. Get a massive work force and train them to be arbourists. It will create jobs and keep our trees and bushes looking great. I noticed that there is a lot of expenditure surrounding planting trees but they usually die within a year or 2.

I shouldn't need to argue for why planting more trees is a good idea.

I wish we lived in a place where we needed shade however it is the natural light we need to value so trees can grow. I live in an area that is identifying however the buildings cast too much of shadow to prevent the trees to grown. we need to do more shade studies to help ensure our trees can thrive to clean the air.

I'm not sure what the point of prioritizing these is. It might be more helpful for the city to ask people to prioritize between categories, rather than within them -- so, for example, is it more important to put funding into water treatment or urban forestry? I'm struggling to see how it can help the city with anything if I let you



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know that it's more important for me to have trees for my stress reduction or because it's better for the environment.

Important consideration with development. As we see more inner city areas redeveloping with larger homes, we seem to be losing tree cover on private lots to make way for the new building. We need to balance out redevelopment and preservation of our urban forests, especially when evaluating redevelopment for large single family homes.

Maintenance of newly planted trees is essential!

More food forests would be fun! Oaks, apples, pears etc.

One thing the city actually does well is tree planting. Keep up the good work, please.

Our urban canopy is in danger.

Our urban forest is underutilized and should be doubled in size over the next 18 months.

Pavement and asphalt are not only ugly, they are exceptionally bad for the environment. They don't absorb water, and they retain an enormous amount of heat from the sun, leading to urban hot spotting in the summer and high storm run off during the coming decades of increased severe weather events due to climate change. Renaturalizing urban spaces is a key factor in reducing Calgary's carbon footprint, with the added benefit of beautifying the city.

Plant as many trees as you can!

says this is optional but i can't submit unless i type something

"Stop mowing in places it is not necessary for visibility or root related infrastructure damage. It is a waste of time, money, and gas, and it destroys native plants and animal habitat, and prevents natural carbon sinks from forming.

I love the prevalence of reworded parks in Calgary such as along the river valley!! Keep up the great work

Also those little metal grates in the sidewalk are poor habitats for trees"

The city has a good plan, to reach at least 16% urban canopy coverage. The resulting shade will deliver energy savings and improvements to public health and happiness in our communities. The city must take this plan seriously and implement rapidly to achieve the benefits in a reasonable time frame.

The City has failed to achieve the goal of 16% urban canopy coverage. This is essential to achieve in the budget - now - for all the reasons above and to mitigate and adapt to global warming.



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Trees are one of the easiest ways to reduce the urban heat island effect and help fight climate change. Green alleys similar to what are in Montreal could be made here. This seems like a no brainer that the city should be going hard on.

"Urban trees within areas east of Deerfoot are not maintained and if damaged or dead, they are not replaced. If only Druh Farrell lived in these areas.

Do your inspection and replace the dead trees along boulevards. Replace them now."

We are losing our urban forest (Stats Can 2021 report on Urban Greenness). The environmental consequences of this are dire. We need to stop paving everything over, cutting down trees and not replacing them, paving yards for decks instead of leaving permeable space. These practices are contrary to the MDP and unsustainable. London, ON is removed concrete in some areas. We need to do the same.

We need a private tree bylaw to start protecting our urban canopy. We are one of the least green larger cities in Canada-- this is not sustainable!

We should consider that the insurance we pay for the trees is not the reason to decide on keeping invasive species or species that affect residents over decades. Urban Forestry provides trees to grow up with, play in, and a culture for the communities of Calgary.

Well planed vegetation in cities can prevent damage from strong winds and reduce the dry cold, therefore, air-ways irritation, inflammation, respiratory infections & pink eye.

Who doesn't think we don't need trees?



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Waste and Recycling

affordability actually promotes wastefulness. The point of the service is for it to treat waste in an environmental and sustainable manner.

"As we transition to do this ALL the time education is important. The safety of everybody is important.

Reliable pickups make routines easier."

Because when pickups change, it takes us a while to adapt. We tried the garbage day app, but I had to take it off because it took up too much space on my phone, same with 311 app. Not everyone has the latest fancy iphone.

Best service the city offers! Would like to see more focus on proper disposal of Household Hazardous Waste, too many people are not aware of how to do it. More enforcement of the rules. Love the spot check program for green and blue carts! Compost giveaways are great. The city needs to share the amazing success of the Green Cart Program and the mountains of compost it produces. Keep up the great work!!

Budget cuts need to be made here. Green cart collection in winter is not cost effective, and relatively little is diverted from the landfill sites. Time for an overhaul.

Consider those that already composite and re-purpose recyclables in affordable service.

Cost for recycling is just another "hidden" tax.

Costs are way too high for this service. Having three bins is ridiculous. Garbage (black bin) should be picked up weekly. I don't care how full the landfill gets - the city is literally surrounded by vast swaths of empty land. Just build another or make it bigger. Stop wasting money on the blue bin fiasco (storing waste in sea-cans - the height of ludicrousness.)

Environment protection- responsible waste management

Green bin once monthly November to April. Also, rates too high

I think that condominiums are charged more for waste and recycling than single family houses and this is unfair

Keep this affordable and convenient

Let's make sure Calgarians are adequately informed, so we can act in ways that make our waste management systems efficient and cost effective. The curbside composting program is a great success. Perhaps we should also encourage garden composting. More education is needed to help Calgarians understand the impact of our choices related to plastics, etc. The city should begin to add taxation or restriction to single-use packaging that doesn't work well with our systems, & encourage Earthware



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More clarity on the costs and value of services would be good.

More needs to be done towards a circular system

Safety #1, incl. larger picture than just waste activities

Should mandate people to separate their recyclables into glass, plastic, ..etc.. to save on labour to sort at the recycling centre. Money saved should be invested in the city's ability to recycle Styrofoam, representing a large part of wastes, not to mention the impact on landfill/environment.

so tired of spending my dollars on garbage pickup recycling pickup and composte pickup pay for a month only get 1/2 the service city is gouging us residents

The blue bin program is poorly operated. It costs too much, it has driven out private operators, and you can't even find markets for what we laboriously sort for you. Waste of time and money. We'd be better off burning waste as fuel for electricity generation.

"The City of Calgary has to enact a law on leaving outdoor bins uncovered. Half of our urban litter (at least) probably comes from wind blowing things out of dumpsters and waste bins.

The average citizen is so ignorant with sorting waste that I am going to have a conniption. This makes effective waste management almost impossible

It would also be incredible if we could implement a way to compost "compost able" plastic as it allegedly requires extremely specific conditions."

The current waste fees are pretty much [offensive language removed]

The environment is in crisis mode. We need to remedy and reverse and much as possible, but cannot expect our lowest income Calgaryans to bear the burden.

The more we reuse, reduce & recycle, the less strain on our environment.

There need to be more recycling services available to keep waste out of the landfill

Very expensive program today. Green bins are a waste of time. Blue bin program is excellent. Drop off recycling bins near my home are a mess people dropping off large garbage items. We need some enforcement. Recycling depots st fire halls are excellent.

Waste collection must be privatized. Each of the garbage/recycle/compost bins must be equipped with RFID chips and the owners get charged per pickup, not a flat rate. This maximizes capacity of the bins, speeds collection times as fewer stops are required, will permit a reduction on the number of collection trucks needed and will reduce the wear on the trucks extending their service lives.

"We need a plastics incinerator in Calgary Sweden has them with carbon capture attached to green houses



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Stakeholder Report Back: Verbatim

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There over 100 + of sea can filled with plastic and no where to go

Never send another piece of plastic out of this town to become another cities problem"

We need to continue finding new ways to reduce/reuse waste, especially for construction waste which is a major contributor to GHGs. There should be tighter controls around construction waste and asbestos removal. Encourage renovation of older homes instead of tearing them down.

We need to recycle more and throw away less however, we need policies (municipal, provincial and federal) that force manufacturers to provide goods in easy to recycle (or compost) packaging. We should be trying to eliminate the sale of goods in packaging that is non-recycleleable or difficult to recycle.

We need to reduce our waste as a society. User fees should be charged based on volume and amount of waste for both residential and commercial disposal.

We need to reduce our waste, refuse to buy, and have a bag limit per household. If we all use less, it would take the burden off our City and landfills. Becoming a zero waste city would be amazing.

We should not have to pay for the city to pick it up from our houses and then sell it back to us this is double dipping the citizens of the city

Well, Calgary used to throw away a lot of garbage, which is totally morally wrong. I have always wondered how one family of 4 can have 11 garbage bags, while we have only one! Now we are finally nearing our "sister" (G7 country) cities in Europe by recycling and composting. It is important for me that we throw away only the really unusable items. That is why I am appalled that we do not recycle Styrofoam and so-called compostable plastics.

Why are we shipping - at great expense and pollution - our plastics to the other side of the world for "recycling"? We should be following the Scandinavian model and incinerating our plastics - using them for fuel - to provide heat and electricity. It is being done in an emissions free manner with no waste products soiling the landscape. We should investigate the Scandinavian model.

why is safety there? is the city unsafe? are you not complying with OH&S?

SOCIAL MEDIA (Facebook)

Do something about residential street parking on garbage pick up day. One has to put your garbage cans in the middle of the street because there are cars parked along the curbs. Should have not allowed basement suites in certain residential areas.

Clean up the City! It looks terrible. Garbage and litter everywhere. Every street, median, sidewalk affected with all kinds of litter. Huge junk pieces of cardboards, plastic are all over the main roads.

Lower the parking fees at hospitals and waste pick up fees. The city also needs to offer large item pickup twice a year at no cost. This is implemented in other cities why not here!



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Wastewater Collection and Treatment

Because I'm constantly complaining about high fixed fees not allowing people like us who are frugal with water, to save any money. We used approx 1.5 M3, charged \$5.80 and \$5.66 for waste treatment. That part is fine. But we don't pay \$11.46 for water. We paid \$14.59 just for storm water management, and another \$39.90 in other fixed fees. If conservation is your objective, you have missed any incentive for savings. 1.5 m3 = \$65.95!!! Fix the charge distribution to encourage water savings.

Can we do a better job of utilizing rather than flaring the methane from sewage treatment?

I use the river alot, and involuntarily end up drinking a lot of it. I like that it is clean.

If we look after the river and ensure the river remains clean, help homes convert to indigenous plants, and less grass we reduce our waste water. All of these are a priority as we all need to stay healthy in our homes and many homes, condos cannot afford to upgrade systems to stay healthy.

Kudos to the City team involved in the COVID-19 reporting. Very important and valuable indicator.

Most important to make sure wastewater doesn't get mismanaged and turned into the river.

My waste and water services totalled more than my gas and electricity bill combined. I can do things to save of gas and electricity by using energy saving devices. Other than reduced consumption, I have no other recourse but to see my city bill goes up and up. This is backwards. Would be interested to know how much is labour (expense) and how much is equipment (capital) on city water services.

Of course environmental is important (thus the reason we have wastewater treatment). No need to include it on this.

Rates wat too high

Reduce transmission costs and start charging more for actual water used. Less water used, less water treatment required!

Reliability means I don't have to worry

says this is optional but i can't submit unless i type something

The service charge increases to the fixed portion of the bill are higher than they should be. Which has taken away the reward for being conservation-minded. Wastewater is a much better service than water, council really needs to understand this service, Amazing job you do for us Thank you so much.

There are so many people in this city, that the environmental impact is significant and concerning. We need to address on all fronts, but cannot expect our lowest income Calgarians to bear a fair share of the burden.



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This is essential to civilized life.

Wastewater is a dangerous for health, not only human but animal as well. It has to be treated with utmost responsibility.

Wastewater services are very expensive...suggest using more contractor companies.

We should be doing everything we can to process wastewater in a way that benefits the environment and public health. We appreciate the services provided by the City for backups and lining the pipes in our area.

SOCIAL MEDIA (Facebook / Twitter)

How do we insist that the City take our votes seriously for fluoridated water? Get that fluoride going!!

Stop ripping us off by the way you calculate sewage fees

No fluoride in the water

No fluoride in the water system. A new election for mayor. Thank you ❤️!

You could start by not poisoning our water anymore!



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User Fees

2. If you paid more in fees for services like water, transit or recreation, but Calgarians pay less through property tax, how would that impact your quality of life?

I agree with this approach and it would lessen my financial load.

I pay the same for service only picked up twice a month as I did for service picked up once a week...I can barely afford recreation fees now, as the subsidy is only available to those without an education. There are too many free programs given to the NE area. What about the south?

My quality of life would decrease.

Overly broad question as to be meaningless

Better

I prefer to control my costs for fees (I cannot control property taxes) so I prefer worrying more about and controlling fees.

This isn't equitable. Charging more on fees will only mean fees continue to rise, making those service less accessible

Im not sure I think we need to invest into mental health and treatment for it and eating disorders there is no help in Calgary

I guess I could choose to cut back. But once you raise property tax you never lower the rates.

potentially neutral impact, but do not trust that property taxes wouldn't increase.

I would not use transit and would use less recreation.

Fees should be kept reasonable so that they are not a barrier to low income Calgarians. However I don't understand why instead of charging a fee, residential parking permits were eliminated for all buildings over 4 stories.

"User pay is a fairer way to tax people. But I have doubts the actually property tax would decrease. The history shows we bring in more and more user fees, but at the same time the property taxes have more than doubled in the last decade.

So although this is a better way to go , user fees, will we really see lower property taxes. Not seeing the reduction of taxes will negatively impact quality of life for all"



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All of those items are very important so there needs to be a balance. As a senior all expenses have to be balanced for our quality of life.

positively. Property tax has escalated over the last 20 years even when it should have been reduced. it's an absolute cash grab for the city

The City needs to hold the line on revenue and expenditures. Shifting revenue increases from property tax to fees or visa versa, is a classic shell game! In the past 15 years or more The City's spending has been out of control... almost doubling IN EXCESS of population and inflation increases. Focus on CORE services and cut WAY back on social re-engineering efforts!

I would be able to stay in my home. My property taxes are too high - homeowners need a break on increases for a few years.

No more fees

I would go out less and drink less water. I would drive more. Calgary already has a worse transit system than many Metropolitan cities. There's better transit in Mexico. I don't see how raising prices on already expensive bus fares helps us become a more accessible city.

I think the transit is far too much when you have to walk through drug abducted people in a train station when you get off the train this is also a safety issue. And for someone working part time have to pay \$112.00is way too much loke me

We should NOT have extra fees for water and utilities. Most other cities do not have these and yet their property taxes are no higher than Calgary. So why does Calgary continue to have these?

It wouldn't. Calgary should operate on a user pay basis, instead of burdening homeowners.

"First: Water is a basic necessity for life. User fees for water denies equal access to the fundamental right to this clean, healthy, essential necessity.

You cannot, nor should you ever, equate water as in a category like recreation which is not essential but optional.

Second: Transit riders are generally persons of more limited financial means who cannot afford to pay increased fees. Tight personal budgets mean having to cut back or do without in other critical areas. No surplus \$\$."

it would be more costly

I rent so more on water, transit and recreation would mean less for food or other activities. House owners have investments like Thiers house - I don't.



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None. Property taxes are not an issue. The condo fees are the true problem in this city when it comes to lack of affordability.

I would feel sad that we, as a city, are pushing costs onto people who can afford it less or blocking access to the services that make Calgary great.

positive

Better for me but worst for the average Calgarian.. so I wouldn't support it

As property tax is a fixed cost and the other services except water are variable, it would improve my quality of life as I am I control.

It would be better

It would be beneficial for us. If people require services they should pay for the use of them.

Higher tax is higher tax. I support user fees for non-essential services (transit, recreation), but all utilities (water, power, heat) and city fees are high enough. Time to REDUCE fees.

As seniors trying to age in place rising costs for utilities are killing us! Property taxes are also a huge burden since as seniors we need so little from city hall. We use minimal garbage why should we pay what younger families pay with much larger loads

Control expenses...pay for use, keep taxes down.

Very little

Improve

It would, probably, leave more money in my pocket and encourage me to watch my consumption.

I'm indifferent to this change for myself/household

This would benefit me - with a growing family it allows me to choose which services to consume while keeping my home costs more manageable.

I think in today economic climate all costs should be examined for any savings

You paid the best financial people and accounting people in town, that is their job. Let them use their brain.

Wouldn't make a difference for me.

It wouldnt



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Would be fine in paying more transit and recreational activities as those are optional services that you can choose to pay for unlike property tax. As well, the majority of people using transit services aren't paying property taxes, therefore why should tax payers be penalized for services they may not even be using?

It would cost me more as a renter. It gives more privilege to those who already have more than most through home ownership. Because I can't afford to own, I'd be pushed further away from that goal because everything else would be more expensive.

"Water is already expensive because it is tied to sewer fees.

Transit fees can go up.

Recreation fees can be collected through a 1 percent tax on hotel accommodation.

Property taxes need to go down... the emphasis should be on keeping people able to afford to keep their homes and consume water.

The inflation caused by Liberal and NDP policies is making life rapidly unaffordable.

Poor decisions made regarding electricity generation... now electric bills and natural gas bills are skyrocketing"

This would improve my status. Property tax is so high already it stretches' my monthly budget

I would use those services less. Water is already very expensive. Please don't increase it.

This would hurt those who are low income and can't own a home ... the most vulnerable among us. Also, before you look at user fees you should cut your salaries (lead by example) and perks and reign in your spending. In the last 8 years I have not seen city council once tighten their belt, you just keep asking Calgarians to tighten ours by hiking taxes. Taxes go up and services that these taxes are to pay for go down. (Snow removal, road maintenance...)

If the city would cut spending on non essential projects and social engineering then I would have more money in my pocket by reducing property taxes. I'm all for user fees as long as the city cuts waste.

It would have a positive impact. I'm happy to pay for services I use.

I already pay about 60% of my bill in service fees and if any more were added I would move out of the city.

Depends on how much of the services are used...I use more transit so I would want lower transit, over other services

It's the less-wealthy Calgarians who are most impacted by service fees for transit, water, and city sponsored recreation. Wealthy Calgarians don't use transit or city sponsored recreation. Think about the impact ACROSS income demographics



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Might not make a huge difference. Hard to tell without numbers attached to the idea.

You're considering service fees for water after you voted to spend more \$ on fluoride and said the effect was minimal? Service fees based on usage would be nice. STOP increasing admin fees while claiming to be focused on environmental issues. I can use next to no water and still have huge admin fees.

It would result in less usage of recreation and transit due to consistently increasing fees

I would like to see more fees for services such as transit and recreation but less for water and electricity as that is a necessity. Property tax has been significantly rising in the suburbs for several years yet we have seen little investment from the city out here. It seems much capital investment is going towards East Village and not the suburbs which is very frustrating. The city has not built and operated a rink or swimming pool in the suburbs since probably the 1980s.

No much. We need a sales tax.

It would be bad. I already struggle paying my utilities including water.

It would improve it. People that use services should pay more for them and people who don't use them should not have to subsidize them to any great degree.

I rent. This kinda balances as costing me more regardless.

Water administration costs are too high. It's a bulky business that should be made leaner. I would not want to turn our society into a user-funded model - there are societal benefits to these resources.

Drastically impact in negative way.

I could live with that.

I pay too much of both as it is! What do you mean less property taxes?! You guys up the value of my home annually then raise the taxes every other.

it would make me leave the city

Improve it. As a single resident why am I paying the same property tax as my neighbour who has five people living in their home. I do not use transit so why should I pay for it.

This is a terrible idea. user fees only punish the poor. Property taxes should be scaled to income.

I am not generally a public transit user, but am a recreation user. Paying less for property taxes, in my opinion gives more margin for discretionary spending.

Guess I'm paying no matter what. I need water and I have to pay tax. So double edged sword.



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It wouldn't affect my quality of life at all, and I would prefer user fees in some cases to blanket collection of funds through property tax. For example, transit user fees should be subsidized by the City to discourage use of cars and that would save the city in the long run. But water fees should be based on usage.

Would probably me personally financially. I don't use transit or city recreation often. I don't like the idea of paying more for water, feels like a human right that should be kept as cheap as possible.

"It would allow me to have more control

Over where my money goes."

Positive impact as I nor my family use transit or recreational facilities

I am ok with an increase for services such as recreation however, water is a staple of life and should not be included in any talk of an increase in fees for service. If we had an adequate transit system in the City, an increase in fees for that service would not be required as more people would be using the system, hence higher revenue.

I dont think you can raise those fees enough to cover a substantial amount of lowering property taxes. So no change.

I would pay more in utilities while my landlord reaps the savings at no benefit to me.

Property taxes are something I have no control over. I do have a choice how much water I use, whether or not I take transit, and what recreational services I use.

It wouldn't but would be more fair to all Calgarians

One bill for ALL taxes get rid of user fee

"Water - we already pay enough. Property taxes - we pay way too much

Recreation - could be increased as there are plenty of free recreation opportunities for those who cannot pay more

Generally - focus in cost savings over revenue generation. Every dollar saved is a dollar more on the bottom line. The city wastes incredible amounts of money"

I'd like to see less of both. You should be looking for efficiencies in your operations and cutting red tape and overhead. The answer isn't always to spend more. Learn and live with some fiscal responsibility!

Positively. City council needs to manage budget better.

It would allow me to do less things that have user fees

Quality of life will decrease



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My monthly bills would increase. The quality of life is not an appropriate gauge.

The impact would be hard on low income people, especially those who who rent

Fees for optional services don't impact daily life as people can prioritize what they choose to participate in. Water is not optional and should be affordable for all Calgary residents. Recreation is optional.

That would improve it, depending on what the user fees were for. I think that increased user fees for things with positive externalities, like active transport or recreation is a bad idea. For things related to scarce public goods or negative externalities, like parking permits, garbage collection, etc. could be improved with user fees.

Prefer not to have fees for various services. Don't cloud the issue of property tax by moving those costs into other 'buckets'.

Negatively.

Depends on how it is structured. If it's a wash then it doesn't effect. If it cost more in total then that sucks as everything is so expensive as is.

My quality of life would decrease slightly- I don't pay property tax but do pay for transit, etc

Transit goes up yearly. Never use your recreation. Water is a basic human need, really.

New communities should pay all capital and incremental operating costs of delivering city services. Property taxes should fully fund the basics with all other 'services' being user pay.

"I believe that as a whole, the community is able to better support public services. As long as the money spent sees value back to the community.

If fees for services did go up, and property taxes went down, I would probably end up paying a little more, as I have two boys heavily involved in sports that are held at city run facilities. I would make sacrifices else where in my budget to ensure that these services are not reduced for my boys."

Fees or tax...one person/businesses/city expenses is another's income...makes no difference

No impact

We would be able to adjust our lifestyle to choose services we wish to pay more for.

I would prefer lower property taxes but also would prefer fees for services like water, transit or recreation no increase either.

Very Negatively. Can not. Shouldn't need to.

It would reduce our annual expenses.



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Corrupt survey to say we would like to pay more for one reason or other.

I think no more fees anywhere should be required. If transit can't support itself, why is it there? Why do city recreational facilities pay better and have more benefits than community facilities? Maybe it's time for the city to review what municipal government should be focused on.

Shifting fees to individual users seems to make essential or highly valuable communal goods less accessible. We should encourage transit use by making it high-quality and cheap for users, thus reducing traffic, parking, and environmental problems. Fees for recreation / parks would discourage physical activity and health. Fees for something as essential as water seems like a regressive tax on the poor. Overall this change would negatively impact my life and engagement with these services.

Negatively.

Improve. I don't use much water. I don't use transit or recreation facilities.

You can't lump together water, transit and recreation! Water is a necessity used and needed by everyone. This is a ridiculous question.

Charge extra for nonessential items. Charging extra for water, sewer, garbage and recycling is the same as increasing taxes.

Anything that reduces property tax I am for.

Adversely, I rent.

The more I pay for a service each time I use it, the less I would use it. Transferring fees from tax to things like transit would make life worse - I would treat those services as potentially too expensive for what they are (like transit currently)

I think that option would deter me from using transit and/or city owned recreation facilities to offset the other cost increases as I have a choice. If I didn't have another choice besides transit, I would be impacted by that.

Poorly. Water is already the most expensive bill by far.

It would probably give our household extra money to spend as we only use city utilities.

Positively. Water, transit are necessary services-the city could not function without them. Recreation is a nice to have. The majority (>90%) of tax payers do not use recreation facilities- should be paid for through user fees only. No tax dollars. Water is a necessity of life and definitely should be provided through tax dollars. It is time to focus the budget on core needs. Significantly decrease budgets for nice to haves, social programs, affordable housing. Private sector, charities should.

It would mean less services for my family but better than higher taxes



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Bad. This is giving rich people a break and making poor pay more.

The City of Calgary has a spending problem. From bloated salaries, double pensions and golden hand shakes, the people of Calgary can't pay you more for your pet projects.

Water. Seriously anyway what difference does it we still pay

It wouldn't

Can have some control over where I spend my money. Improving mental well being and decrease in frustration with city spending

Negative impact, not everyone pays property taxes! Please stop folding to whiney homeowners who already pay low taxes!

This would not benefit me

We pay far too much in fees for utilities! Transit is far too expensive! I'm retired now but when I worked downtown 2 days a week, it was only a little more expensive to drive and pay for parking than it was to pay for train parking and then tickets!

I am a renter and I don't pay property tax, so it wouldn't benefit me. I would be fine paying more for those things though, if there was an expansion of the low income programs that allow citizens living under the poverty line to pay reduced prices for those things. In the interest of the environment it would be good to encourage transit use and increased rates could become a barrier.

It would increase my quality of life, I pay for what I use

I would prefer to pay lower taxes and pay separately for services I use.

More for transit or recreation would be fine, not water.

We're already over charged IMO!

The impact is the same no matter which is raised as I use transit daily on top of my property taxes I pay monthly

How about using our taxes effectively enough so we dont have to pay out the nose for anything?

It wouldn't. I don't pat water, transit fees or participate in recreational activities that require a fee

I agree that property taxes should enable a lesser fee

I would reduce my use of the services as much as possible. Therefore, reducing my choices to enjoy the city



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The cost of living is going up way too fast. My wages have been frozen for 6 years even though my workload and responsibilities have increased. The City has done a good job holding costs and fees. However, the lowest tax rate has not paid off. The shift in water and wastewater to higher fixed service charges lower volume charges have punished conservation-minded customers. Property tax should be for the community good, both have to be managed with the customers' ability to pay in mind.

Reduce urban sprawling to reduce the increase in any user fee and/or tax. Does not make sense when the city growth will be much reduced as we transition to low carbon economy.

Improve

The property tax metric is a false economy. We already enjoy an extremely low tax burden compared to other cities; user fees are only a barrier to enjoyment of services. Build an accessible, well-connected city with quality-of-life amenities & let ratepayers shoulder a few bucks more a year. Investment will follow.

Service fees suck as 30% goes to fee collection

it would decrease my quality of life -- not all of Calgarians work for 'oil and gas' and many of us are struggling to get by financially. Higher fees for things like transit would be hard for many of us to manage.

"Wow. I don't envy you having to decide between this... property tax is expensive. But, I feel the cost of things like WATER(vital) and Transit (vital for many!) to lower income families would be devastating.

I think it's more important to protect the financial security of our elderly, low income families, and disabled neighbors. I'd say keep property tax, save on water, transit and especially cultural and fitness center's."

Tax and city utilities are already too high. I own my house, as far as I'm concerned, property tax is theft.

Please reconsider how you've asked this question. Household costs like water and trash removal are a separate category to transit and recreation. Fees for household costs I believe should be charged according to cost causation. This helps people understand and control their cost of living. Services like transit are different, and do need to be supported by taxes with a small user fee component.

"Are the user fees being increased going to go back into those services? I.e if I pay more for transit, will there be transit improvements? Likely not.

If I pay more to access city recreation facilities will you consider investing in your own infrastructure instead of continuing to invest in (failing) partnerships with the YMCA - and subsidizing those facilities at a higher per capita rate to boot! Likely not.

CoC will still raise user fees, as always, and my quality of life will deteriorate."

We need a more balanced user pay system. They use it, they pay for it. Why am I paying for someone else use of services?



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I would not wish to pay more for Water and Sewer because they already pay a substantial subsidy to support property taxes. The payments are based on a fictitious notion that The City rather than the ratepayers is an equity owner. The only equity in the systems has been contributed by ratepayers.

make it worse, i already cant afford those things. why would i want them more expensive?

Wont those fees simply hurt the lower income people who likely dont even pay property tax? Bad idea, no thanks

I would be more likely to drive, and less likely to use city recreation facilities. This would increase traffic in the city, and reduce the number of people enjoying city facilities.

It depends on the increase - but a small increase would be OK. The trade off, especially for transit would be worth it (I use the train about biweekly, don't really use bus)

I think that would be more fair for those that don't use the city's transit and recreation facilities, like me.

Water is a right, how can you keep upping the charges for water. Cadbury gets it for free. We do not use recreation or transit, so up the charges all you want, please lower my taxes. No arena I will never get to go.

I am not a homeowner so this would impact me negatively

No impact

It would be better for me as I rarely use the services that have fees so would like to pay less property taxes and have larger fees.

I'd love it - make the choice mine and I can spend or save as I like. Its more fiscally responsible to move in this direction for some things.

I would have a tighter budget: since I am not a property owner, there would be no perceived benefit to me as I would not be saving any money-only spending more for the public services that I depend on.

Negative impact. I could not then afford transit or recreation. I rent so I do not pay property tax directly.

Basic services are already far to expensive for what the city provides.

These three things are very different. Water should be a basic service, as it's needed by everyone. Transit should be highly subsidized (or free) to meet many of Calgary's goals, and to bring more equity into the city. Recreation is already expensive where we can afford to live, as it's run by a not for profit and not on the City fee structure, so we can't afford to use it. Most of the cheaper, City run rec centres are in communities who can afford to pay more. It's so inequitable right now.

Works for me. I don't use transit or recreation (I go to private gyms when I can). I'd probably pay a bit more for water on net but overall, I'd be ahead.



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SOCIAL MEDIA RESPONSES (Instagram)

Improvement

This would negatively affect the less fortunate who rely upon these services

I would use fewer services if their price increased. I think my property tax is fair

Lessen it

Bad idea, rather see transit cheap and home taxes up

Good!!!!!!!!!!!!!!

Minimal

it's a tax only on people who don't own property - the young and the poor

For worse. 27y/o widow. Single parent. Already don't make enough \$ (so im low tax bracket) So making things cost more like facilities would be worse for ppl like my situation

Yes I could not use services High fees high transit fair

Cant afford food but sure charge us more fees thnks.

Bloody hell the extra fees need to stop! Your crippling us!

I would rather pay more property taxes than raising public services fee expecially those who are using

Should always be user pay for these services

Better

transit have gone up a bunch already

yes for the worse

It would help us as new homeowners trying to budget.

I would do less

As someone who doesn't own property, raised bus fares aren't fun. I don't wanna pay nearly 4 bucks a ride

Fees has to be separated from property taxes

It wouldn't I rent

This will be better!



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I support social services and would like to see taxes cover before raising fees

Totally fine

Improve

I would rather pay the property tax than see my everyday expenses increase

I wouldn't be able to exercise/swim in recreation centres as much and ride transit as much

Less property tax would be helpful.

I would prefer more property tax to subsidize these programs.

Thumbs up.

Transit fees should stay low. Rec fees can go up slightly, as long as seniors can still afford it.

Property tax is universal. People who use services should pay a larger share of it because they use it.

Would love this! The majority of people taking transit don't contribute to paying property tax.

Not good. Haven't had a raise in 10 years. (Teacher)

Positively

Doesn't make sense for property taxes to be covering bus fares if we are not using

This would be great! I don't use those two things but do pay taxes

Lower property taxes and let people who use the services pay for them individually

Would not impact. Happy to pay for services used.

Not much. But I'm not in a position where I have to use public transit.

As a renter it would have a much bigger impact on me to pay more for transit and rec

It would decrease it more. Too many current fees and taxes for low income families like my own.

That would make it harder for me to use those services.

This would be amazing. Property taxes are pretty high

Not good. I'd rather have less user fees. More society contribution.

This would be great. User-based system.



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Badly

I guess it would depend on who you are. I know that for me, Transit is more important

It would negatively impact my life and my families, as we don't use those services.

Less cost for my family.

The balance between fees and taxes is right at the moment.

Why do transit fees and property taxes have to be linked?

It would suck

It could isolate the lower class or non home owning calgarians

I would prefer for people to pay more for transit than higher property tax

Keep it through property taxes which makes it more accessible to more people

Better

I wouldn't use it all if the fees increased

Better. Let people choose how they spend their money on the services they intend to use.

Positively

I would rather pay the property tax!

More fair for everyone, pay for what you use

It would impact the poor the most

Don't raise my f*ing taxes. Take it from the mayors paycheck

I'd like to see lower property tax bc I don't use transit however transit is already too high

I already pay almost \$100 a month for bus pass so I can get to school.

It would lift quality as I don't use all those services.

I believe there some be some incentive for people using transit.

Need to balance on both sides. Because not all people uses public services equally

That would be positive and welcome



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We need to bring transit and rec prices down! Ppl have to quit jobs due to price of commute!

3. If you paid less in fees for services like water, transit or recreation, but Calgarians pay more through property tax, how would that impact your quality of life?

I do not agree with this model as it would cost me more.

I have a small budget for all services and taxes. The City needs to cut some salaries, check on the generous bonuses paid, plus the clerk who was paid for 2 years, and never came to work...What gives?

My quality of life would increase.

Overly broad question as to be meaningless

Negatively

I prefer to control my costs for fees (I cannot control property taxes) so I prefer worrying more about and controlling fees, not taxes

Better idea - although if council stopped approving new communities, we wouldn't have to subsidize services in areas we don't need new housing

WE NEED TO HAVE RESOURCES FOR MENTALLY ILL

You asked that question already.

potentially neutral.

I would consider transit and would access many more recreational opportunities

I would likely have to consider moving from Calgary eventually due to the high property tax rate and it's ever increasing levels.

See my response to Q2.

No.

As utility fees are not for discretionary items (we can't live without electricity and water) should be property tax supported.

I'd be at risk for having to sell my house because my taxes are already very high.

We do not have low taxes calgary aldermen are liars



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The city is addicted to its 11.11% MCAF fees on utilities and this assessment is not in market with other cities, towns and municipalities. This should be a regulated GRA process and added to the MGA so the COC has to justify why it is 11.11%, what is the basis for this rate?

Not very much now. But when I was a single mom renting (not too long ago) it would have made a huge difference to me.

Now you are still taking money from people that are struggling from this pandemic. The city the provincial and the federal government has taxed the hell out of the citizens of the country maybe cut the politicians wages. How about stop wasting our money

It would cost me more of my income to subsidize users of services and facilities that I do not use.

"Calgary needs to rethink and restructure the entire tax assessment system. I don't have the financial means to ""match"" the improvements some others do in renovations to their homes that increase the sales value. Yet my taxes are assessed based on someone else's good fortune of a high sales \$\$ as properties of supposedly ""comparable"" values. This is erroneous both in thinking and actual fact.

Fix the broken system before adding to the tax burden with more user fees or less services."

feel bad for tax payers

That'd suit me fine but I'm sure people would complain.

Areas of the city with low to no density (such as the outer perimeter communities of Tuscany, Nolan Hill, McKenzie Towne, etc.) should have to bear the brunt of costs associated with service and infrastructure extensions. Innovative ways to look at property taxes should be studied vs. charging those based on the value of their home. It is more expensive to service a single detached community in Sorocco than it is higher density inner city communities. Taxes should reflect this.

Greater freedom to take advantage of city services we love, knowing they are well funded.

negative

Not better for me..

It would impact my quality of life in a negative manner as it would make me feel I do not have control. I would feel more helpless.

Quality of life would decrease

On a fixed income and increased tax means we can't afford to use the services we want.

A tax is a tax. Cut the expansion of services the city should NOT be providing. Inflation is absurd and increasing taxes (again) is not sustainable for the most residents.



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For a real Age In Place Strategy to work all the costs need to be reduced. The City, the Province and Ottawa need to work together to bring down all costs for seniors older than 75 and provide good in-home health services

Control expenses at all levels and regardless of expenses, keep taxes low you are losing the tax base to bedroom communities

Very little

Financial hardship

Less money for me in the end.

Depending on how much property taxes are increased I'm open to this. I can reduce my household costs by conserving water and choosing free alternatives to recreation but I cannot choose to pay less than my full property taxes.

It wouldn't in any profound way.

I think in today economic climate all costs should be examined for any savings

We pay high for city technician and engineers let them maximize cost and profit let them use their brain.

Wouldn't make a difference for me.

It wouldn't

It would allow me to save more towards owning a home. This would improve my quality of life.

No. This is the wrong path.

This would devastate my home and cut into our Grocery bill causing us to have less food to eat

I rent, so property taxes don't directly affect. But feel it would even the costs more easily.

Many who own homes are ready to leave this city. Property taxes go up every year (for at least the last 10) and services go down. Maintaining a home is expensive and taxes are worse. Again, before you do this tighten your own belts. Lead by example!

If the city would also cut wasteful spending then perhaps it would be ok. But I think they would spend the money anyway and collect through user fees and taxes rather than work towards a sustainable budget.

Negatively. Property taxes are already too high. In fact I sold a rental property primarily because the rapid increase in property tax made it an unattractive business venture.



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When is enough fees and taxes enough. How about trying to do with less instead of an increase in everything ever year or should I just sign all my pension over to the city.

Previously mentioned, would rather higher fees for service once transit came down more south then property tax

Property should be proportional - the rate should increase with the property assessment so people with 4,000+ sq ft mansions pay a higher rate than those scraping by in 1,000 sq ft

See above

Pay for usage. Give rebates to families earning less than \$x/year. Stop adding to property taxes. Property owners simply increase their rent. Or add to properties whose market value is over \$1M.

It would be better as fees are spread out over a larger amount of people so less impactful

We don't really have a need to use transportation and city recreation infrastructure is almost nonexistent around here therefore we use private recreation such as YMCA/Cardell/Airdrie. However fees for water services would affect our quality of life as well as our goal of creating a greener urban canopy

Keep transit accessible and affordable. Low income passes, etc. I will pay more to offset these costs.

It would be bad. We are already taxed enough and get awful services, why pay more for the awful service?

It would make it worse as I do not use transit or recreation. Transit fees should cover the full cost of the transit system, not property taxes. Same with recreation.

I rent. This kinda balances as costing me more regardless.

It would increase, as it would help more people and support equity. Isn't equity a priority for Council?

Drastically impact in a negative way.

Under the current assessment process, I pay way too much in property taxes. I would not want my property taxes to go up to pay less less for fees.

Again, 90% of our Enmax bill is fees! Half dozen of one, six of the other... Just work on lower fees and taxes! You can start by having city workers and politicians taking a pay cut!

i would leave

This will only encourage wasted water and higher taxes will not encourage people to use transit - has anyone on this survey tried using the CTrain after 10pm - it's a risk dealing with gangs, drug users, and homeless people who harass for money - so how does lower fees for use help those issues

This would be ideal.



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I would likely not like to see this. Higher costs related to administration tightens my ability to access services.

Same answer. I pay on both ends living in the city

It wouldn't affect my quality of life -- I will pay one way or the other.

Would cost me \$\$

It does not allow me any choice.

Negative impact as I nor my family use transit or recreational facilities

Council keeps flipping tax increases from commercial to residential and back again. Property taxes are always the easy out for council. Maybe review programs such as public art and freeze those programs to alleviate any increases to any service. Services are required for a City, programs are not.

No change other than paying more in taxes.

I would directly pay less and my rent might go up to compensate for the increase in property tax. (This is the better option for renters, in my opinion)

I think fees for recreation depend on what is covered. Some, such as swimming pools, are activities that one can choose whether or not to do. If however, recreation includes parks, I would feel differently. I think parks provide much needed green space and benefit people mentally and in some cases physically. Trees, plants, etc. also benefit the environment as well as wild life. Care needs to be taken in looking after our green spaces.

It wouldn't but it would be less fair to all Calgarians

One bill only

Absolutely not!! You have increased property taxes so much over the past many years and it's getting unaffordable. What about retired people that own a home and their taxes go up and up but they have no income. Get your s**t together!!

See above

Don't raise taxes. Enough

I would be able to plan and take advantage of the lower fees

Quality of life will decrease

Water usage, existing LRT should be paid through fees. Maintaining existing capital infrastructure such as parks, pools, arenas, baseball diamonds etc etc etc should be maintained through taxes.



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It wouldn't

Property tax is completely out of control. This needs to be reduced. Far too many can't afford the taxes and a slap in the face when we pay full price for black and green bin service yet black bin service was cut in half with no reduction in cost. Same for green bin part of the year. Do we pay the drivers to sit at home? Fuel isn't being burnt, so why is the city so greedy? Right double pensions, I forgot

That would improve it, depending on what the user fees were for. I think that increased user fees for things with positive externalities, like active transport or recreation is a bad idea. For things related to scarce public goods or negative externalities, like parking permits, garbage collection, etc. could be improved with user fees.

I would have less money to spend on recreation in the city - less visits to restaurants, pubs, theater etc.

Not ideal but impacts access for more who may not be able to afford services.

Dido

It would slightly increase

Higher property taxes simply encourages politicians and city staff to spend more in a never ending cycle. Enough.

As reversed from above, the reduced fees would most likely outweigh the increased tax cost. A few extra bucks would be helpful.

Increase accessibility for those that can't afford to own a house. I am very much for increasing taxes to decrease user fees

Fees or tax...one person/businesses/city expenses is another's income...makes no difference

No impact if the same \$

Property taxes aren't flexible when trying to find more money in our family budget.

No more hikes to property taxes. City council needs to find ways to spend tax payer dollars more responsibly. Ways to do that would be to stop giving themselves big annual wage increases and wasting tax payer dollars on dumb things like the idea of sending \$100,000 to Quebec to fight a court case that has nothing to do with Calgarians. Calgary City Council - stay in your own lane.

Very negatively. Can not. Shouldn't have to pay more.

Negatively

Corrupt survey to say we would like to pay more for one reason or other.



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Is the city operating facilities economically?

"I am fine paying higher property tax as long as there are proportional improvements in the quality of Calgary services. I would love to use transit more, but the cost of two transit tickets is barely competitive with Uber for me to get downtown. Currently, the poor connectivity between my desired regions of the city, long duration of ride times, and unreliability of arrival times lead to me rarely using transit.

Recreation like parks should remain accessible to all Calgarians."

Negatively.

Negatively. My property taxes should pay for general infrastructure only. Roads and maintenance, water, sewer, garbage. Police, fire dept. Etc.

You can't lump together water, transit and recreation! Water is a necessity used and needed by everyone. This is a ridiculous question.

Reduce property taxes across the board. The taxes charged to businesses are extremely excessive and counterproductive

Significantly. Reduce property taxes.

Why should those who have worked hard to buy a home be responsible for supporting others in their recreation and transit? As a senior it is difficult enough without increasing my property tax.

Much Better. There is a price to ownership.

Meh. I'd get over it.

My overall spending would go up due to increase in property taxes

Also poorly, but less poorly. Why on earth would you need more money to provide the same service in a dying economy?

At the current housing bubble driving up property assessment, it would push our household to look at our household expenses.

Negatively. Don't make Calgarians pay for recreation for an extremely small percentage of users. No tax dollars to recreation. Improve transit efficiency, safety, cleanliness before raising fees. This city has the worst transit in Canada and Australia. Transit fees should be based on use. Fees based on distance traveled. Many cities have this type of system. There are many places in the budget where costs could be decreased significantly to avoid increased taxes or incr. fees for core services

This is unacceptable. Nenshi already screwed us all in our taxes

Much better.



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It would be ok.

No increases in taxes or fees. We've had enough

I'd be upset. We pay so much for property taxes

Added stress. Decreased quality of life as would increase amount paid for services I don't use

Improved. User fees disproportionately impact lower income folks!

This works better for me personally

We need to increase property taxes! My mother was paying more for a small bungalow in Regina than we were paying for a 4 level split in Southwood! We are now living in McKenzie Lake in a condo and we still aren't paying as much as she paid 15 years ago!!!

That would possibly benefit me (I am a renter), however it's possible my rent would go up to compensate. I would be concerned about my fellow citizens that are low income and higher property taxes would be out of their capacity to pay. Perhaps wealthy Calgarians could pay more and those with lower incomes could get an exemption? Some people have houses that have appreciated more than their income has increased.

It would lower it, less in my pocket and anyhow more into things that I do not use!

My taxes are already 23% of my income so there's no money left to pay for these services. Paying more for taxes means I do without other things

We already pay exorbitant amounts of property taxes.

I'd move!

The impact is the same no matter which is raised as I use transit daily on top of my property taxes I pay monthly

How about using our taxes effectively enough so we dont have to pay out the nose for anything?

Aren't we already? This question doesn't make sense. As well Calgarian are already paying through the nose!

I would use the services more as I would be able to enjoy all that is offered

Water would not be in this example your website says they get no tax support!!! there is only one person paying the tax and fees and it is the same person. Where you have failed is on the free riders - people from outside the city that make money in Calgary and use the services in Calgary without paying for them. They freeload on our infrastructure and service while paying lower property tax in the small towns/cities around Calgary. Fix the provincial and fed funding problem first.



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Reduce urban sprawling to reduce the increase in any user fee and/or tax. Does not make sense when the city growth will be much reduced as we transition to low carbon economy.

Negatively impact, taxes are way too high as the city keeps increasing the property value (\$80,000 in two years is ridiculous)

Simpler and easier but lots would bitch

It would make owning a home more difficult. It's already difficult (we're trying to get out of the rent cycle ourselves).

Same as above.

This would encourage use of public spaces and services. Please note though that water is a very different category to transit and recreation.

I will never pay less, the city will continue to ask for more money per user and property tax really only affects those who can afford to buy a home in this city that is becoming increasingly less and less affordable.

I can't afford to pay more taxes and get less for it.

I can't envision a situation where The City would reduce the rates for Water and Sewer. Over the years we have seen massive increases in Sewer rates and since the increases were across the board, we now have a situation in which the fixed charge for Sewer being greater than Water. Since the fixed charge for Water includes the cost of the meter, the maintenance thereof and billing, what is left to be allocated to Sewer? Technically one can argue that the fixed charge for sewer should be zero.

make it better. things are more accessible for the people who can't afford them. if you can afford a house, you can afford taxes.

How about the city focuses on better spending? Maybe show a little more fiscal conservatism or retrain? It is my belief that the city has and continues to be inefficient in its spending

It would make no difference to my life and I don't think the trade off (services being cut, reduction in quality) would be worth it.

This would negatively impact my quality of life.

Terribly I am on a fixed budget with retirement and everything is going up in great leaps and bounds, if I want to use a service then I will pay for it, but for me to pay for services I will never use, is lacking in common sense. Pay as you go lower my taxes.

I am not a homeowner so this would impact me positively



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No impact.

Not great. Would rather have greater user fees and less property taxes.

I'd feel like all the effort I put in saving on water and energy use would be for naught. This is very anti-climate action and bad governance.

I would have more financial flexibility: allowing me the opportunity to increase my use of public services.

Positive impact. Would use transit more and try more recreation.

It would significantly improve my live.

For water and transit, it would level up those who need it most. For recreation, it would make the cost even more inequitable across the city - there are already communities that are discouraged from being healthy because they can't afford the fees that are charged by the rec centres that are not run by the city. The fees should be the same across all the rec centres. For now, only the low income (subsidized) or high income can afford them.

That would negatively impact my quality of life. I already pay 50% of operating plus 100% of capital for city services through taxes and I don't use transit or recreation and water should be 100% paid by user fees. If I can use water without paying 'per cubic meter' then why do I have a water meter?

SOCIAL MEDIA RESPONSES (Instagram)

Worse

This would be more beneficial to society as a whole

Increase

I'd love that!! Transit isn't always super convenient but the \$ saved would compensate!

It wouldn't have a huge impact on my life but would appreciate the lower tax.

Improve it

Effects lower income people possibly and higher income neutral to minority

No!!!!!!!!!!!!

I would be glad to pay more taxes for more access for all

It will reduce my capacity to recreate and transport

Absolutely 100% If I can afford a house I can pay a few bucks more and won't hurt but a low income should



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Worse

Increase

Property taxes consumes a large portion of my budget. Services should be cost=value

It would make home ownership even more difficult for the upcoming generations

I would do more

We already pay too much for transit. The price keeps going up and the quality of service down.

Non property owners like it

Sounds good

Robbing Pete to save Paul is no solution, I pay in taxes or in higher cost in services

It would because I take transit sometimes and fees are expensive

The cost of living would be high since apartment and mortgages would increase

Increased property tax would increase my cost of living negatively

We are becoming house poor bc of everything increasing (p tax, util, insurance...) except pay

Thumbs down

No

I think that is not fair, as parking downtown is ridiculously high. Reduce parking fees.

Fees for transit/Rec shouldn't be lowered. It should stay status quo or go up.

Would lower quality of life. Taxes should be lower. Fees for those who use services.

Would be ok

transit is meant to be accessible at a cheaper rate than owning a car, taxis, etc.

(those who can afford to own property can afford to pay the taxes)

Negatively!

Not everyone uses transit or accesses certain services.

No, thank you.



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It would benefit me as I don't own property.

That would be better for me personally

Hell no, people need to pay for their own stuff.

Yes!!

Boo. Lower property taxes and increase fees for users.

Non affected yet

Please no. We already don't use these services because of covid but we have to live in our house

It would cost my family more for services we don't use

I would prefer to pay for fees at their current levels

Improvement. More people need to use transit and it needs to be less expensive to make it more attractive.

No thank you

It would be awesome

This would be preferable

Yes, I don't wanna pay even more property taxes

My quality of life would be the same

worse

I would be somewhat more inclined to use it many things are fixed

Worse - don't make me pay for services other people use that I do not use.

Take \$ from the unnecessarily large policing budget and make transit and recreation free

Negatively

People should be responsible and accountable and pay for the services they choose to use

smaller payments in property tax over time is easier to manage than high increases for those services

it would impact the rich more

My expenses would go up for services I don't use and inflation is killing me



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I can barely afford property taxes now and don't use transit or recreational facilities

I would hate it as I don't use the services

Need to balance on both sides. Because not all people uses public services equally

Bad property tax is too much where I live in Renfrew and I don't use transit

I would not support this one, given the choice

I would not support this one, given the choice

4. In thinking of all Calgarians and visitors to Calgary, what else should we consider when setting user fees?

User fees should be lowered so that all families can enjoy recreation. The Free Days in the NE Leisure Centre should be available to all pools and arenas. This is true discrimination as the folks there are so subsidized already by my taxes.

The city provides great services for locals and visitors.

Stop spending on nice-to-have pet projects like inclusive playgrounds

Cost recovery and ensuring those in bedroom communities are paying for what they use

Data, Data

PLEASE INVEST IN MENTAL HEALTH CARE AND IN PARTICULAR EATING DISORDER INPATIENT HELP THERE IS CURRENTLY NONE

Place tolls on Calgary roads that are used by a significant number of persons living in Airdrie, Cochrane, Strathmore, Okotoks High River and all MDs and Counties. They buy homes out there but don't pay taxes or user fees to The City of Calgary.

The focus on which bucket to a lot spending (i.e. property taxes versus user fees) should not distract from trying to lower overall spending.

If recreation is inexpensive, that is a considerable draw for visitors. Our family would do day trips to other cities if they had cheap recreation.

There should be one level for Calgarians, and a higher one for visitors. I have seen this in many other cities and should be used here.



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When it comes to costs of property tax, water and user fees the main payers are Calgarians so they should be the ones who are top of mind for most fees. Parking fees are different as anyone living here or visiting here is impacted. It's my understanding that Calgary has some of the highest fees in the country for that which is crazy. We need to be competitive with other Canadian cities.

People should pay for the services they want and not have the city automatically assume all Calgarian enjoy their facilities and use property tax income to support lower fees. Pay for play.

STOP with seeking added revenue. You have a spending problem not a revenue problem.

Sliding scale for those of lower incomes. Someone who takes the train and makes a 6 figure income can afford to pay more to ride the train than someone with fewer resources.

No more damned fees

Owning a home is an expensive privilege. Affordable water, transit, and recreation make our city more accessible and a more desirable place to live. Next let's talk about affordable childcare and subsidizing the yellow bus!

Every city provided service or facility should be self supported through user fees. That way those who do not use them are not subsidizing others.

there is no area code on bus stops call in number

Better arguments for why property taxes goes up with inflation and other demands. Consideration of who's income is most vulnerable not rich people with loud voices complaining of property taxes. Consider taxing churches or other non taxable real estate. Consider other forms of income for municipal government that's not tax payer dependent ...

Balance is key. Making sure attractions are financially accessible to residents and visitors alike are important, while making sure that minimum standards for upkeep are met. It is a challenge I certainly appreciate, but overall would say the City does a good job with at the moment.

Fees are stupid. If visitors don't pay fees they spend the money at nearby businesses which is a better benefit for all Calgarians.

The low income families

It should be user pays. If you choose to do something then you should pay the cost, not the tax payer.

Fiscal responsibility

Calgarians shouldn't have to supplement services used by visitors.

Set fees for 'optional' things - entertainment, art, etc. Lower fees on essentials.



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Anything where we have a choice please. 90% of the population wants to age in place but only 25% believe they can. Many seniors are being forced to go into LTC when there should be valid community based options. Much could be done with improving volunteer engagement

Control expenses, keep fees low, users will quit using if to high.

Residents should pay less.

Locals get better rates

Don't charge fees to see our own country: build that into taxes. It irks me to pay a "park" fees, for example, to visit Banff or Kananaskis (I know these are not municipal). "I have to pay to see my own country." For man-made things and services, go ahead and charge user fees.

For transit fees, maybe non residents should pay slightly more for monthly passes and monthly parking spots at LRT stations? There are a lot of people in communities outside Calgary that commute into Calgary to use transit. While I'm fine with them using transit I don't think it's fair for my property taxes to go up so they can pay less.

Single use fees should be higher versus repeat user fees (passes/memberships); as it allows visitors and those who are single users to ease a bit of the financial burden for the city at large.

Charge a modest premium for non resident use

How can you attract visitors when all fees are high. Don't you think you must give first , lower the fees, people will come people will pay if they are happy.

User fees affect almost all Calgarians, many who may not be able to afford an increase in any fees.

Things that are targeted for families need to take into account low income families. We need to ensure they have access

Visitors should have to pay more. And for major holidays fees such trabsit should be reduced or free to reduce traffic and ensuing everyone gets home safe

Fees should be increased for those services that are typically used by those who already have more like rentals, but those who don't have more like those who have to use transit rather than owning a vehicle, should be lowered.

Pay per use on black and green bin collection. No fees for blue bin collection.

Parking downtown should be all city parking. No private 3rd parties, so that the city can recoup fees easier.

Again don't start here. Start with your own salaries, do we need as many city employees as we have?, where are we wasting money.... I'd like to see info on that BEFORE you ask for more from Calgarian. As



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more people leave the city, the less people there are to pay taxes and the less money you will have. Start actually caring about the people you serve rather than those who helped finance your election or are relatives.

They should reflect actual costs. Wasteful spending also needs to be cut at the same time otherwise it will just mean less Money overall in taxpayers pockets

Lower them to attract more visitors

User fees should be higher for services that not all Calgarians are able to access - can the average Calgarians afford to attend a Flames game?! Or a theatre performance? Or the Science Center (no way our family of five could go)

Making sure our population with fewer financial resources still have easy access to things like transit and recreation. It benefits our entire community.

Rather than user fees, run the city the way fiscally responsible individuals run household finances. REDUCE expenses rather than look at ways to continue to increase revenue.

Calgarians should get preferred rates. We live here we pay taxes.

I think instead of user fees for visitors we should be looking at cutting administrative costs at City Hall. Maybe draw a line in the sand and no longer offer pensions after a certain hiring date and instead do RRSP contributions. The city needs to cut back spending night find more creative ways to Rob citizens and our tourism industry

More fees for optional services - ie. NOT water, transit

"Lowering your spending.

Improving the quality of the services with the budget you already have.

Stop wasting our money on pet projects"

If the service pertaining to the fee is subsidized by taxes, out-of-towners should pay more. If user fees cover the full cost, same price for everyone.

Transit is a popular method of travel for young people like university students and also for staff. The university is a large employer. Raising transit fees is not good environmental sense.

Tourism tax - modest tax to go to transit and other City partners.

NO INCREASES TO PROPERTY TAXES OR USER FEES. You need to figure out how to better manage the money eh you've got.



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Out if towners should pay for transit parking at LRT stations. Especially with all the WFH and the multitude of out of town businesses they shop at as opposed to shopping in Calgary.

A new Stadium sure would be nice...

nothing

Increase fines for speeding. The City could make millions by enforcing speed limits just on Deerfoot alone. 10 kms over the posted limit is \$500. Revenues would fund Police and reduce accidents and insurance rates. Also ticket all vehicles that exceed sound thresholds. \$1000 for disturbing the peace with loud mufflers. These are user fees that should be enforced

tourists can pay user fees.

Tourism dollars help to offset costs.

Residents pay less

It might not be relevant during Covid when people are working from home, but once workers return to downtown, a vehicle congestion charge for non-residents would recoup some of the cost of infrastructure wear and tear by people from Airdrie, Okotoks, Chestermere, and Cochrane etc.

I don't mind having higher fees for certain things as there are many visitors to our city using these services who live in surrounding communities. Maybe a two tier system for fees for home addresses inside city and outside of city?

That they are reasonable.

Majority of cost to run should be recovered in user fees (75-90%) although a portion should be covered by the general taxpayer to ensure there is free or discounted access for low income individuals/families.

Are user fees really required or can the City scale back some of the programs it offers to free up revenue to prevent an increase of user fees.

Good question, one I do not have a snarky answer for.

Ending the mask mandates.

Higher fees might discourage some visitors, but the possibility of them visiting the facility is not very high. The city needs to take into consideration that higher fees restrict access to lower income citizens. Another point of view though is that I do not wish to subsidize programs unless they can be proven to provide benefits to all. For example some recreational facilities might reduce youth/gang violence.

The more directly the fee is targetted to the service provided the better!



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Only have fees for optional services ie pools, golf but garbage is a required service and should be on tax bill again one bill

Using the user fees efficiently and not wasting money - then you don't have to increase fees!!

The already alarming cost of living increases over the last few years.

Common sense. Quit thinking of citizens as bank machines for this council

High fees combined with lower income and abrupt inflation spells civil unrest

The City has been selling off its public spaces to private developers. They must stop this and keep them maintain them adequately

I won't use Calgary as our go to for restaurants, recreation or shopping if costs become higher for non residents. A great portion of businesses income comes from out of town.

Low income people who rely more on public transit and recreation

Affordability

I think that increased user fees for things with positive externalities, like active transport or recreation is a bad idea. For things related to scarce public goods or negative externalities, like parking permits, garbage collection, etc. could be improved with user fees.

Consider what these fees are in other cities eg.parking is way too expensive in Calgary. We want to encourage visitors, then charge them fees which are in line with other cities, and scaled down to the size of our city ie.not what they charge in Toronto, New York etc.

Provide discounts to fees for Calgarians compared to the fees paid by visitors

Given the empty office towers, we know the economy may be improved over 5 years ago but it is not recovered... fees must reflect that.

Average wages for people. And what they can afford. But raising taxes and fees should result in higher overall wages

Transit needs to be more affordable to Calgarians and visitors alike

You need to start charging kids for things.

User pay.

"User fees at facilities and services are not supportive of multi day tickets or passes. Transit needs more options for people who only would ride on weekends, or during the week. A 24 hr pass, 3 day pass or weekend pass may increase



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ridership.

Non residents here for a weekend or other trip should be encouraged and welcome to visit with great options for payment at facilities."

If you want your garbage picked up more than once every two weeks...pay a fee

The impact on the disadvantaged

Nothing. Why is it that this council continues to look for ways to increase taxes/fees rather than finding ways to cut costs.

Consider reducing your own overhead and costs so there are no fees or tax increases. It's like making me decide which punishment I prefer because you are bad at your jobs. Cut your own budgets. You have plenty of my money already. Use your brains to solve the problem.

User fees should be higher in outlying suburban areas.

If city could offer services more economically by not being directly involved using higher pays and benefits. Maybe consider more privatization and community involvement. Taxes go up but services do not seem to increase. Higher residential concentration higher tax rates per square foot. But a lot higher costs and more spending on unessential items

Community involvement operating recreational facilities and parks.

"I would be okay with fees for single-day events like Lilac Festival.

Fees should be increased on activities with negative effects for neighbors, such as barking dogs or loud car / motorcycle engines."

Driving into the downtown core, tax it, and use that money to subsidize transit.

Eliminate 90 percent of all user fees

Something every Calgarian will use.

Necessity versus optional - lower user fees for services that are a necessity

User fees for non essential services

Reduce fees, provide services in a cost effective manner.

Consider giving Calgarians a discount.

Base the fees on socio-economic factors, no fees for the poor and work up. IE sliding scale.
info@tsmcoop.ca



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You've destroyed the transit system by cranking up fees, then reducing service due to tumbling revenue. Then the homeless addicts move in and do crack in the train.

The alternate options for Calgarians impacted. For example, transit increases may impact lower income families disproportionately.

The amount of money wasted in administration. Do more with less... like every other company in the city right now.

Research into clientele and primary users of those services, their household finances, and where can those who are struggling be supported in accessing the benefits of such services. That data can be useful in proving to the rest of Calgarians on why fees were set the way they were.

Recreation facilities should rely on user fees solely to operated. Users who are not Calgarians should pay a non-resident user fee.

Higher tax on alcohol and weed, in casinos

Who needs the services and how to make them more equitable.

I can't think of anything right now. I assume we set fees for groups using our parks for big public events...ie. Folk Festival (whenever that returns to normal).

Making lives for Calgarians easier, and not constantly increasing taxes.

Don't raise user fees or taxes

Keep it low. City is taking in the money.

Have money and program set aside for Calgarians that need assistance. Keep programs for kids accessible for all

Keeping transit fares (specifically) low, if we're serious about growing as a city.

Transit pay rates should change depending on the length of one's trip (like Vancouver)

Make fees as low as possible and make residential property taxes closer to Edmonton's rates!

There needs to be a more innovative solution to providing necessary services than raising prices or raising taxes. A barter system? A work for use system? Centralized costs? Sliding scale based on income?

Be careful not to make everything fee for service

Cyclists should have to pay yearly license fee (this was required decades ago in Calgary) for having a bike on the roadways as bike lanes have cost taxpayers a fortune for something a small percentage uses. The cost is not justified in a city with only five good months of cycling weather.



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Why no try to reduce city expenses!!

Keep them affordable. We are paying far too much for what we get

collect enough money to keep the city running.

We already pay taxes, it should be going into everything to do with the city instead of paying extra because our politicians are greedy.

It's there value in the service? Are the fees reflective of the value? Is the fee fair and inclusive?

A two tier fee, one for citizens one for visitors

Tax for the public good, fees for direct users within a reasonable amount. Increase users like the library with no direct billing when the social argument is there. Calgary is a regional hub so funding should be from Province, feds and other municipalities to balance out the free riders. We see Montreal and Toronto getting a lot more money per capita than Calgary from the Federal government

No more user fee which is a tax in disguise. Consider lobbying the province to implement a provincial sales tax.

They can pay higher fees

Quality of life is the #1 thing that companies assess when deciding to set up a campus somewhere. A livable city is not only its own reward, it pays off economically through increased corporate investment & a tax base that's attracted here by being a place that the best & brightest want to be.

What private facilities charge so we charge some what similiar so we can afford to maintain the facility over time.

affordability. Calgary and it's amenities shouldn't just be for the rich.

Higher daily rate. Heavily discounted season pass. Like the zoo! It's a smart model!

"assign costs for water, trash removal, and other household services by cost causation. IE recoup w fees. It's easier for ppl to manage their cost of living if costs are predictably assigned to what caused them.

Consider transit separate to items like household costs. Cost of transit by car is already rolled into tax base. (Roads, maintenance, etc). It's unfair therefore to place the cost of public transit entirely on user fees. To do so encourages overuse of cars and underuse of public transit."

There should be a rate for locals and a rate for visitors.

Fees should reflect the true cost and not include a subsidy to the mill rate.



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Introduce congestion pricing for cars in downtown:

<https://www.smartcitiesdive.com/ex/sustainablecitiescollective/five-cities-congestion-pricing/28437/>.

is it fair.

Fees should be aimed at keeping recreation facilities full but not over crowded. If facilities aren't full then prices are too high.

I know that transit is always controversial- but it needs and deserves investment! I am also a big fan of increased programs and "beautification". I thi k they make the city worth living in.

User fees should not be supplemented by taxes.

People come to the city knowing what the attractions are and our prices are in line with most attractions let them pay they expect to that is why they come.

Comparison to peer cities and spending power

Chestemere and Airdire residents.

Parking prices are too low and in too few areas. \$1/hour is insanely cheap for the amount of infrastructure needed to provide this service. Please increase parking fees.

I'm not sure of the best wording....but household/family sizes? As an individual, I have so much more flexibility than, for example, a parent and their four kids. They probably use and need the same services as me, but may have far less financial flexibility than myself. Ensuring that public services are easily accessible for the next generation of Calgarians/potential future Calgarians (youth) seems important in helping to build a city for tomorrow.

We need more Genesis Centres that are truly community gathering spaces in the less affluent areas of Calgary. For visitors and residents we need to improve or replace aged facilities as Village Leisure Centre. We need to change facilities to what people are interested in now, rather than a few are interested in / participate in from the past.

If you can show proof of a current Calgary address, you should get a cheaper rate, same as Travel Alberta does. We're subsidizing services for people who live in the bedroom communities.

There should be a discount for people who have a Calgary address.

SOCIAL MEDIA RESPONSES (Instagram)

Public transport fares are quite high. Lowering them is the best way to help our planet too

A "frequent buyer" discount? Covid has existed so long I can't remember if that existed

No increases in anything!!!! Reduce property tax and transit fees.



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Subsidies and collaboration with other sectors like health

Consider low incomes. Those who have more income should be taxed more.

Frequency = savings by rebate.

You should consider service provided vs. the cost

People on fareentry who can't yet get their monthly pass

Discounts for local or regular users.

Maybe shut down Pools that are the largest money sink. Some of these pools sit empty.

Family user fees are important

It will be easier to pay for services than increase everyone's property taxes

Low income areas and disadvantaged youth

Equity for those who can't afford it versus those who don't use it

Low income and elderly would be neg impacted if rates went up obv. But user based is good

The user groups. Make it affordable to low income

Keep fees consistent between City facilities and City-owned by independently operated

That our city is disproportionate especially in the Northeast

People should pay for the services they choose to use so they understand direct cost

Adjusting fees on a per year basis. Ex. If transit for some reason (panic, low ridership) costs less than 1/2, user fees for the next year should be reduced rather than carried over.

Ppl would use rec facilities are looking for a cheaper option vs. franchise/boutique gyms. Keep them affordable

Nothing cause you shouldn't increase them.

Charging per weight for garbage on households. Install scanners on trucks.

SOCIAL MEDIA (Facebook)

It is my considered opinion in being a City of Calgary taxpayer for 58 years. that regardless of what might appear to be moderating the marked yearly increase in taxes and service charges, the council has



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perennially sought to INCREASE REVENUE in both sources. SO why do you ask questions that will not change these increases in the future. A survey to do what.. change that pattern. BALDERDASH

Here's what's important. Don't raise user fees OR taxes. But forgo your salary increase instead



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Appetite for Risk

2. Can you provide an example of where we should focus on trying new initiatives?

Lessen the focus on perceived climate change and focus on the necessary services. The new initiative that is needed is a sports entertainment centre and unfortunately the current mayor killed that.

Charging for garbage pickup only if you have your black hub out. Charging people who don't recycle or compost if they don't put a blue or green bin out. Also charging less for electricity use in off peak hours.

Keep it simple

NO!

Specifically, 1) realigning the tax & user fee structure based on consumption of resources and city services and 2) increasing the City budget to ensure that Calgary meets the goals of the Climate Emergency Declaration and accountability motion and becomes the first net-zero GHG city. Please, no more "innovation" in planning & development - we can't afford to subsidize more sprawl.

By privatizing services that can be more effectively delivered by private sector (e.g. snow removal, waste and recycling).

"Streamlining services using technology

Improving police response to mental health initiatives

Providing safe drug supply to users"

It is unacceptable for the city to take risks. But innovation is essential to strive to make all city service more efficient. But study is required should prior to introducing changes. garbage collection and recycling is an example has not been efficient or cost effective. Transit for the city must be improved to become both more efficient and more effective. Empty buses all over the city is neither. innovation is required if that means some controlled level of risk is absorbed then innovate

ANYTHING is better than what is happening now.

"Penguin DIY

Good Life Community Bike Shop"

Saving the urban forest, lower taxes on homeowners and raising them on business, especially big businesses in the downtown core. Using a fairer system, a sliding scale based on income system for things like fees and transit.



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The City of Calgary has 16000 odd employees, the City of Pittsburgh has 3000. Why not try and contract out things, get KPMG to do a plan and get rid of all these defined benefit pension plan obligations and yes, improve service without bowing to unions. Unions will do good job of running your business.....if you let them, get a spine installed on council.

The counsel needs to stop interfering in matters outside the city, such as paying for legal counsel counsel intended to revoke Bill 21 in Quebec. I am disgusted that this counsel wants to squander our tax dollars for that

"Overhaul the entire snow clearing program and protocols, especially how roads are designated.

Priority one should apply to all hills and main collector roads like Bow Trail from the far west end in to downtown. Learn from other major cities like Montreal how to quickly, efficiently and effectively clear roads without making them into skating rinks and then blaming drivers for poor driving habits.

Put winter tires on all transit vehicles so they can drive on the hills and not get stuck or slide."

With youth or other marginized communities not being reached by city government. New technology to make services faster and easier. Remove going in person.

Incentives to help residents to make their homes and lives more energy efficient and sustainable.

Not the time to do that

To increase park space, flood resilience and relationships with First Nations. An example could be to purchase residential land in the flood plain (rather than building berms) and gift the land to First Nations for traditional uses - allowing the land to be maintained as a natural and recreational resource for all people. We could have a large green ribbon through the centre of the city, it would be incredible.

Allow alcohol in parks. Sell golf courses. Privatize as much as possible

Reduce property taxes. Reduce cost of utilities. Reduce cost of permits.

Renewable energy infrastructure. It's disappointing to see a city owned utility (Enmax) with little to now renewables in their portfolio. This is a simple fix to future proof our energy supply

Buy proper snow removal equipment for the task at hand. Why use a dump truck with a blade under it that just bounces around instead of clearing the snow. Eg on Crowchild, Glenmore etc use articulated thoughts that allow 1 truck, 1 driver to clear 2 lanes. 2 passes and the road us clear. They use them on Stoney and the finished result is 1000x better. That's right, you don't want to do that as what would you do with all the staff and overtime pay outs!

Hire all people from all walks of life, give free training, the company must give free training, no hard interview just train give people 2nd chance. Sait and Bow valley Schools must be reachable and friendly to people, helping people go back to school, not just asking for money for fees. Help and give everybody 2nd



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chances, be reachable, be helpful. Let the economy roll by people first. When people move and act, mental problems disappear. Yes, it is all in their mind. Help people.

More sustainable projects (art, buildings, public spaces) with a focus on sustainable energy, building materials, trade for work, private/public partnerships.

Where those systems have not ever changed and disproportionately affect those groups that have been marginalized or minimized. Systemic change needs to occur, even if it feels uncomfortable. Look at all areas, and if it feels uncomfortable to change, look and ask why it feels that way, and perhaps ways that it can change.

stop with the Green initiatives its bullshit and a waste of tax payer money, Please put it towards Roads, schools and emergency services instead i in noway want to fund your pet projects mayor Joti

1. Decreasing expenditures at its hall

ONLY where there are proven cost savings. There is absolutely no reason to be innovative just for the sake of it without cost savings. Let's not be on the leading edge. Let others figure it out first.

City of Calgary should focus on providing municipal services such as roads, transit, police and fire services. I'm not interested in the city trying new initiatives. They will only mess them up like the event center.

Innovation drives the economy. We should support an education pipeline that promotes and feed technical human resources so big business will want to set up shop here. Amazon didn't choose us because our pipeline is not strong enough. Garmin's Canadian headquarters is here, that's great.

Transit pass on apple pay

The City should be trying new initiatives where the impact of failure is small - stage new initiatives and have a portfolio of initiatives. It's not risk necessarily but the risk/reward ratio. Look for new ideas OUTSIDE of the City. Utilize data to drive decisions instead of the whims and personal preferences of the Council members.

Resources used in dealing with homelessness, substance issues, mental health need to be refocused - these things are very interconnected.

Bottom up look at city expenses. Not really a new idea, but new to Calgary.

The few times that I've called bylaw this year it takes them two weeks to get back to me. During the wait till phone the police and they will redirect me back to bylaw. I think you need to do something to fix that failure of the system And get more officers out patrolling looking for offences versus waiting for complaints and following up. Also the administrative costs throughout the city and advertising costs are too high and should be scaled back

Solar power on city buildings, electric vehicles and buses,



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How about by getting rid of the useless wasted space bike lanes and transit lanes that are empty 99.9% of the time and giving the road user like vehicles our roads back

Just stop. Your job is to plow the streets, make sure we have police and fireman, and to pick up the trash. Let the private sector innovate and then copy. Don't waste tax dollars on the brain-farts of the invariably inept public policy-makers, middle-managers, and consultants.

Nothing is truly new - you should do your research, ask other cities who've used similar products and had success and failure. Learn from others; don't reinvent the wheel.

Don't try and reinvent the wheel, example the city's failure of an attempt to develop a reloadable transit card when the technology was already available. If you want to be innovative be smart about it.

Innovative alternatives to police, transit (make it free), etc. Fire also needs to modernize in a way that less is more - they are not the police and don't require the same resourcing/approaches.

Here's one: for every \$ you want to add to taxes or user fees, reduce \$2 from somewhere else in your budget. Then reduce our taxes. That would be new, innovative and low risk.

NO NEW INITIATIVES. Do better with what you have right now.

If by "initiatives" you mean "user fees" then forget it. If by "initiatives" you mean "urban densification" then yes, go for it.

New environmental actions.

Finding efficiencies administratively. Investing in technology innovation spaces.

Incentivizing a more diverse economy driven by green tech and cultural industries.

Newly elected mayor Gondek should not be in office and as such should not waste taxpayers money on initiatives that are not supported by the majority public. Calgary needs leadership from a municipal government that actually represents all the people.

Ending the mask mandates.

One of the reasons for not being in favor of innovation is that there is the risk that time and money will be spent on looking into new projects only to have them not move forward. In such a case these committees benefit the people working on them but not the average citizen. An example is rather than donate the money to Quebec to fight Bill 21, the money could be better used to address discrimination, homelessness, etc. in our own city.

In particular the City Administration itself needs to try new ways of both trying new initiatives and accomplishing existing ones. At present the City is unsustainably inefficient and unfocussed on it's core mandate of providing essential services to citizens.



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Being consistent with how the city responds to issues

Cost saving initiatives and finding efficiencies

Key to working through new initiatives is community engagement and transparency in sharing the data in a straightforward manner.

Rip up useless bike lanes that don't get used at all. And build hockey rink for the Flames please

It really depends on the initiative. I think the best way a city helps the city is in its city design. Create a city that people can be people in, not cars can be cars in. The rest will kinda sort itself. Not entirely, but how people live is largely determined by their city. Their health, businesses, overall happiness; and more can all be encouraged by city design. Make cities for people and not cars. Social programs are kinda bandaids for bad city design.

Try and cancel special pensions for city councilors. Also, rely on your professionals to study and recommend new technologies proven to be sustainable. You are not a research center to try all kind of weird "initiatives".

If proper public evaluation and data analysis has been used.

Initiatives to reduce driving & promote walking/cycling, green infrastructure including charging stations for electric cars

The city can be a leader in promoting new industries and investment opportunities, looking to be a resource coordinator to add up resources from the private and public sector

On urban planning and community design. The city should do bold redevelopment proposals and have mixed use areas. For example, sage hill was a poorly designed area with a concrete island of shops in the middle no one can walk to. We are slaves of our cars in Calgary. We need a more diversified urban planning and strategy

pay as you throw garbage, opt-in community wide residential snow removal (user fee attached), city planning, simpler rezoning rules, specific redevelopment levies. i.e. victoria park and east village,

Reducing fees for transit. Harm reduction. Ensuring social services are available to ANYONE AND EVERYONE.

Review construction permits in developed residential areas for allowable noise levels and hours they can operate machinery over 70 db.

Not new it's old. Try supporting oil and gas. It's Calgary for gods sake

Greening city vehicles and reducing emissions



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New initiatives should be focused on process efficiencies and cost savings. Not buzz word bingo.

Public transit to to underutilized neighborhoods

Starting over and completely restructure parking...stop hiring and re allocate many of the people that are either in the wrong job or a redundant one

Snow plowing, alcohol at parks, parking

Nowhere. Stop wasting tax payers dollars!! Figure out ways to do business as usual without always digging deeper into tax payers pockets. This city council is the most bloated in Canada.

Reducing urban sprawl.

The city should be very aggressive in only one area: reducing their operating budget by eliminating overhead and waste. This wouldn't require much risk taking at all.

"Mixing residential and light commercial zoning so that neighborhoods can be more complete with services instead of needing to drive from a dedicated suburban zone to a dedicated commercial zone.

Closing more roads to cars to allow pedestrian forums.

Allowing alcohol in public parks."

The personnel that make up city council. How about eliminating council and letting the people within the communities meet and decide what is best for their own communities

New initiatives need to be approved by the tax payers so you don't waste our tax dollars on things like the bad public art

Incentives for business growth and job creation

Transit to Banff, transit around stony trail. Reduce current bike lanes and find another option. Parking downtown,

Event Center Much, How about expropriating derelict buildings and turning them into housing here in the NW info@tsmcoop.ca We can help with that.

Only use proven technologies with a strong business case and short payback period, risk is for enterprise.

"Transit line from Airport connecting Calgarians to existing transit. We are so used to

Driving to the airport that we may not adopt this immediately but it's essential as an international destination."



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Social programs and affordable housing. Too many tax payers dollars are spent and the results have been terrible. Nothing has changed in decades. A black hole for tax dollars. More money will not fix this. Less \$ to these areas. Transit needs significant improvement. Safety, cleanliness and service are terrible. You aren't going attract users when druggies and homeless threaten them, ctrain stations are hubs of crime and there is a high risk of getting stabbed when using the ctrain.

Within the City itself. Get rid of the dead weight staff that do nothing. Stop paying secretaries and life guards \$30-\$40 per hour. Council and mayor take massive pay cuts.

Free services, sliding scales, etc to make our city more equitable

Please abandon the new sports event centre. The deal that NHL partner dropped. Besides hoping for conventions this big in future will be less for next decade. More people will zoom instead. It's just reality.

Quit trying new things and fix existing infrastructure.

Cutting costs to taxpayers.

New initiatives should be kept to a minimum. Public funds should not be used as a source for experimentation. The city should seek out initiatives that have first been proven successful in other municipalities.

We need to get our essentials straight before new initiatives. Lower our fees to start and get rid of the nice to haves at the moment.

If there are significant cost saving to be gained.

No

More renewable energy projects on city owned buildings. Cleaner vehicles including buses and trucks.

Embrace new industries and technologies and try new approaches. There are ways to be innovative without dramatically increasing risks.

Snow removal on sidewalks and residential streets ! Connected, reliable transit

Purge the expensive overloaded middle management by retirement incentives and then eliminate those positions.

How about ask about areas the city should not venture into. The city needs to stay out of areas that are the provinces responsibility. I am vehemently opposed to the City imposing health mandates different from the provincial guidelines. Stay in your lane. You do not speak for all Calgarians in this regard and are outside your expertise. If you are going to try a new initiative plan better so it doesn't fail.

snow removal.



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How about introducing our own municipal cap on energy, natural gas and insurance companies. It will relieve some of the stress on our citizens and improve our economy because people will have more to spend.

Saving money. Lowering property taxes. Quit pissing away business opportunities because of woke BS like solar panels.

"Downtown...mixed use is needed there rather than the suburbs so we are never in the position of a collapse of a whole area of the city again!

Green initiatives: let's lead the way in mid-size city greening and show the world we are innovative, eco-minded, and smart not just a small city full of earth-killers!"

Providing a proper risk benefit assessment is done! And the project makes sense

There are a lot of well-educated people in Calgary, we have access to knowledge and expertise but instead, you rely on surveys and catchphrases. Focus on core services, partnerships and funding relationships with the Province and Federal government, Stop the special projects and legacy building. Be transparent when it comes to the impacts of the carbon tax and federal and provincial funding cuts and downloads.

There is a need to renew the city to try new things but not at the leading edge of technologies. e.g., it does not seem like good use of money on the autonomous bus at the zoo when the technology is not stable or mature. In the future, do not be one of the few cities to try new things first but wait for a more general adoption amongst cities. Don't rush into things like all city fleet to be converted to EVs until the environmental impact of the full lifecycle cost of the technology is clear.

I'd love to see a "build it and they will come" approach to a truly connected transit system. Maybe a 5-minute frequency on all major bus routes would result in increased ridership. Maybe the vehicles don't need to all be buses; maybe minivans or even smaller vehicles would work until ridership outstripped seating capacity. (Imagine what transit on a 5-minute frequency on all major thoroughfares would mean when trying to make connections & get anywhere in this city. It could be revolutionary.)

Traffic circles are amazing. Better monitoring of city hired contractors. Aka landscape maintenance and park maintenance. Why did our parks look terrible this year. Look at Airdrie or Canmore, beautiful parks

affordable housing

More rehab and drug withdrawal programs. People found guilty of low end crimes give house arrest not jail time

Only use tried and proven methods. Let some other city work the bugs out and use their solutions. This is not the time to be increasing fees to be spending money on gambles.

Housing projects, gardens, eco initiatives



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Improvements to the social safety net / protecting vulnerable people.

Gondek, try a new initiative of actually reducing taxes and the cities boater overhead. That would be amazing! Once you have reduced taxes and have a surplus then you can take on your passion projects

Make Calgary a "garden city", with vertical forests and urban tree canopy throughout the city, especially in concrete areas. Invest in local agriculture to ensure food security and affordability year-round. Invest in green transportation and make Calgary a "20-minute city." Convert unused spaces for new mixed developments with great transportation and greenery.

Removing red tape bureaucracy, improving service access, improving citizens participation in projects and initiatives, Transit, traffic, downtown core, building culture to bring new people, businesses, economic stability

For example the patios and bike lanes that were put in using temporary features worked really well.

Building a Turkish/Roman style bathhouse somewhere in the downtown core or else in the neighborhoods around downtown. (If you want an example, look at Budapest). So not a rec center (we already have those), but something to serve as a social hub, especially in Winter, where Calgarians can gather and socialize and enjoy amazing hot tubs, steam rooms, dry saunas, etc. If the city invested in it, it could become a tourist destination as well.

We should provide more open data to enable our tech industry to provide new insight into our city, and provide new services. Improving the openness of our transit data would allow apps to increase the enjoyment of riding transit.

I think innovations and creative solutions are needed especially for the unhoused and lower income. I don't know why people resist investment in this - but grants, converting corporate towers for housing etc seem to have some good results.

I think you should try new initiatives in communications. I feel like the city's social media used to be better when you posted on Instagram every day but now it feels very sporadic and you hardly ever reply to people. You should also start a TikTok account and have dedicated people to create content for it.

Improving transit - it feels unsafe to use and is not convenient right now. As ridership drops, the appetite for subsidizing it with tax money goes down, which strips the service down even more. If more people work from home and commuter transit use doesn't rebound, we need to think of a different way of offering convenient transit service

Driverless on-demand electric micro-transit.

Specific user fees for services that are used differently by different residents. For example, if I use less garbage I should pay less.



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The City does not need to take risks and gamble on social experiments. You have made enough mistakes in the past that you should have learned from but it is like you have no organizational memory ...

Software development - let other people optimize for us. Their solutions can pay for themselves through efficiency if it is worthwhile.

I think the City does a really great job in exploring innovative initiatives and piloting potentials. I don't have any examples at the moment-I think you are heading in a good direction and I'm excited to see what new ideas come forward in the coming years.

Integrated neighbourhood -> for example, work with developers to redevelop Marlborough Mall into a multi-purpose area completed with retail, community space reflecting the area's residents, housing (at multiple income levels), and recreation. In other words, bring private, community, and local government to create truly reflective and vibrant neighbourhoods (The City can even move some offices there.)

Making billionaire sports team owners actually pay for their own building

"1. Communications. The city doesn't communicate well to the public. Tell us stuff. Let us ask questions. Be transparent. The reason some people don't trust what the city says is because they never get the whole picture. Context is key. Why something happens is important. We want to know. We can handle it.

2. Community parks and playgrounds. They are so boring. Residents ask to put different stuff in, and are told no because there's no precedent. How do you get a precedent unless you try it???"

Some have led to savings like garbage pick up, some have caused huge cost escalations like building a recycling depot that just threw stuff in the dump when no-one wanted the stuff (also I seriously question how "green" the program is if our recycling is going overseas. Lets stick to stuff where there is a solid numerical justification and avoid the projects that are pure political theater.

SOCIAL MEDIA RESPONSES

Need to use salt instead of gravel when temperature is above -15C

Adjustable speed limits (limits would be higher or lower depending on the weather)

Everywhere

Upstream approaches to public safety like more green space and community oriented design

Make the train platforms more secure by requiring payment to enter the station. Will be safer

Hi! I think you can try in the health system smart patient follow up, I can show you how

We could try a new event centre since the saddledome is outdated... wait

Free wifi busses, like they do in England!



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More off leash dog parks along the river

Clean up all neighbourhoods. Incentives to renovate or repurpose unsightly properties

Snow removal and street ice melter. Less red lights to increase fluidity. On call transit. Better vets at zoo.

Make it easier for cyclists to get on buses. Incentives for greener homes, e-bikes, shared e-cars.

Increase parking prices, decrease transit fares and increase transit frequency

Cancel cars

Support the composting of diapers

Outside shopping plazas/malls

Eliminating houselessness. Shelters shouldn't be a person's only option

Better public technology

Care of parks

Make the citadel park playground fun again - grounders isn't fun there anymore

Bike lanes / public transportation

Better policing for bad drivers and illegal parking in residential areas of large semi trucks

Innovate our roads as public spaces for all modes of transport not just fastest A-Z

Public transport

Getting a good mayor

Bus services

Outdoor gyms

Affordable recreation

Better transit system

Better transit tracking, an app would help

New calgary transit routes

iNaturalist for monitoring wildlife and invasive species.



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How about taking masks off kids.. This is a new idea

Road repair

Shouldn't be a separate app for garbage day. Build it into the 311 app

A new underground metro

Building the green line

High density development instead of urban sprawl

Aggressively expanding public transit especially train lines

Public transport

Things related to the unhoused population - how can we serve them better and help?

Using salt instead of gravel when temperature is below -15C and pick up gravel during spring to protect car and windshield. It costs lots of money and time

Tech. All tech, but especially with Transit

Redesigning transit for frequency over coverage

Busker festival - it works so well in Halifax and highlights so much local talent in many domains



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Talking City

"Affordable programs and services near me, advocacy for more active modes of transportation in the area"

Are city transit stations, bus shelters, and transit stops be more monitored and maintained for safety and health of the public.

Are we worried about drought?

Can you do something about the tent city near the drop in center. I live in AARIS and the front of the building is strewn with spilt drinks, urine and garbage and has constant people loitering.

Can you put more bylaw out, put them undercover, catch people in the act and hand out fines, the parks are disgusting with pool!

"CLEAN WATER"

Enjoying our city in all weathers

Enjoying our rivers and feeling safe in my city year round

Enjoying the outdoor spaces safely and the river areas

Free programs for kids

Good morning, Is there have public ice on Sundays 2:30 at Jamie Condon or Rose Kohn arenas please?

I like how your playgrounds are slowly starting to become more inclusive as well as fun

I love having an opportunity to practice my art and learn from formally fine arts-educated and professionally practicing artists. The level of quality programming and visual arts expertise at North Mount Pleasant Arts Centre is second to none in our city. More citizens should know about this gem.

I love local art.

"I see so many large empty busses each day on 53rd street NW going both directions empty!!!!??? You need a much improved plan,

Not environmentally sound, or economically???"

I think local artists should be prioritized in our city.

I think this is a nifty way to connect people to the art around the city



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"I understand that the city of Calgary is attempting to listen to citizens at enhancements to our city or perceived problems?? Transit:: please advise with all the environmental issues listed as high priority

Would transit keep sending our large business in the Northwest with 1 or 2 people ... we have noticed this activity for 1.5 years now what s your problem.. with low rider ship.. have people phone on for service on the hour and send cab or Cabs??? Or Uber???

City outside services

Why do you continue to do make work project s

With all these men 6-8 standing around and 1- or 2 working ???

In the nw they ave redone an area 3 times

Educate these people or fire them!!!

Why aren't you into efficient and effective management !!!???"

I want more art in Calgary.

I want my recreation card

I want our city protected from floods

I want to feel safe in transit.

I would like a more frequent schedule from downtown to the south for me to get to work on time.

I would love to see more art in our city.

Is it possible to make the crosswalk voice activated?

It is important to me that the bus is on time

It's important for me to feel safe crossing the street with my kids in my community.

It's important to me that the busses don't leave their designated stops early, particularly the 1 Bowness on 17th and 52nd around 2:30-4pm

Need more frequent bus service

Ongoing public access to The City's Archives, including being able to drop in without an appointment once Covid restrictions are over, is vital to transparency in government!

Staying safe in my city



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Accessible and affordable services are important to me. Services that support communal spaces (ie parks, rec centers) create a more vibrant city.

appropriate snow removal and maintenance of alleys in our community.

crosswalks promote pedestrians this is bad cars are good

i think the city spends a ridiculous amount on art and not enough on fixing the homelessness crisis

I want clean transit

it is important to me that the bus is on time

need more frequent transit

Quality and availability of recreational facilities and programs through out the year. Public outdoor parks, rinks, fireplace submit

The bridge sometimes feels unsafe at night, especially the pathway underpass.

what services does the parkade offer besides parking?

your services are good

Thanks for providing this great space for calgarians to get some exercise. just a suggestion, what about changing the name of the dam to Sarah Sociables Dam

That you care for and assist those experiencing homelessness to care for their pets

That's very cool. I realized that no one is reading this message, but I appreciate this beautiful city more then you could ever know

The bridge sometimes feels unsafe at night, especially the pathway underpass.

The dog park downtown at 14th Ave and 11th Street has not had bags for almost a month and the garbage needs changing. Why is the city not keeping up with the parks.

The fares are getting awful high. 40 cents off from a bus ride being 4 bucks? Buses should be more affordable submit

Timely bus service is important to me.

Value for money

Why am I cleaning up after my dog while it's clear that a lot of people can't be bothered to do the same?

Why is the fire pit locked at the skating rink?



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You should provide real time bus timings for a particular stop asked.



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Social Media General

Lower utility fee to reward families who use less gas, water and electricity. It is just insane how much ppl here pay for utility, compared to parts of world where there is no natural gas... it doesn't make sense.

How about just concentrate on the core services, like roads, Garbage collection (which should be included in our property taxes,)---Stop all the progressive nonsense, like Climate Emergency, Traffic calming, bike lanes, neighbourhood streets--ETC ETC ETC---And Gondek needs to stop with her hate emergency

The last time I approached a City employee was about the entertainment centre at the Stampede. They had a showcase model display. It seems from my conversation that everything was already planned out and that they were not going to change anything other than looking like they were really trying to solicit public opinion. Bunch of phonies.

How about just concentrate on the core services, like roads, Garbage collection (which should be included in our property taxes,)---Stop all the progressive nonsense, like Climate Emergency, Traffic calming, bike lanes, neighbourhood streets--ETC ETC ETC---And Gondek needs to stop with her hate emergency

"Let's back the bus up and get back to basics.

Police, fire, health, education and infrastructure. Make that work properly and without waste. Then we talk about the rest.

Local government is full of waste and payola. Follow the money every time every decision.

Poof lower tax's and responsible government."

Why even pretend you're actually planning anything. The reality is that you'll spend taxpayer money like teenagers on spring break with mom and dad's credit card. If I thought anyone in our City's employ understood the concept of fiscal responsibility and things like "needs" versus "nice to haves", I'd be a willing and supportive participant in the exercise of trying to determine a path forward. Since I know this is just a "feel good" exercise to prepare the humble masses for the next tax increase that will be needed to support the wanton squandering of taxpayer funding, there's no point. Truly nothing but a farce at best. At worst, it's miscommunication and deceitful activity.

Prediction: 99% of comments for lower taxes, and less rules, city response, increase taxes , make more rules.

Cut all taxes and stop wasting money. No pay increases for political persons until unemployment is less than 2%. Raises after are max 2% per year. Eliminate second pensions and align pe signs with standard company pension plans.stop charging for weekly pick up of black and green bins and only picking up biweekly except summer for green bins. Stop the outrageous property taxes. We don't get anything extra for



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the massive tax hikes. No more out of country insanely priced " art " that blue ring is an embarrassment. I could easily continue but not like our so called governing bodies care about anything but themselves.

What's important is putting the right people with qualified and experience in the right spots

Do you actually care or is this another expensive exercise in pretend democracy? You already have a plan and I'm sure you'll tell us that we had a chance to influence it and that whatever you do has been informed by the people. Bologna! None of us wanted overspending or increased taxes or foolish fee increases or extra health measures or closing a lane of Memorial Dr. In the summer. Get on with it. We want low taxes, good jobs, nice roads and clean water. Mostly we want you to leave us alone and do your jobs efficiently and actually behave as public servant and not overlords.

Drop the mandates and support local businesses!

We could save money by getting some efficiency in city employees. Called 311 about a drain cover being removed by kids. Took 5 visits with 2-6 employees each time. No wonder our taxes are high. Get that event centre built & stop trying to push your agenda Mayor!

Stick to the basics, for now, money is tight, just give us what we need. No excess fluff, like art, climate change, and arenas! There is time for that when things improve for everyone.

"Definitely, we are not in a Climate Crisis here in Calgary!!

Take care of the Crime, safety for public transit, downtown, parks, etc., lower parking rates in Downtown and other business/hospitals/entertainment areas to help rebuild the economy."

"Remove all extra charges on our utility bills ,and just pay for what we use.

Put more money in helping people with addiction, places they can afford. Build small homes , for the homeless ,places they feel comfortable in. More affordable housing for anyone. Put a freeze on condo fees always going up and rent . Lower gas prices, low food prices."

Cut city council wages, stop wasting money on sanding alleys, lower property taxes, etc.

What is important??? STOP all your raises in wages and pensions! No need for any of City counsel or Mayor to NEED the kind of money ya'll get! Put OUR money to better use on roads, schools etc. the list is endless!!! Yes, we CALGARIANS know our breath is wasted on ya'll !

I must have missed the sections that included lower taxes, scrap any carbon taxes, loosen government regulations, promote entrepreneurship and promote Albertas oil and gas.

Why does a city owned utility have more extra charges then actual energy used? Why does the city clear the bike paths year round putting the snow or gravel into either the middle of the traffic area or the sidewalk. Why do we have to pay for the mayor and counsel security systems? Why does the city allow people develop additional living space in private homes but not allow for the extra parking needed? Why does the



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city send in people to a public meeting who are not from our community or have any opinion other than what the city tells them? Why does any city funded infrastructure take longer to finish and why does the price of said infrastructure not include maintenance? Why did the city really loose the arena? Many many whys..and I could have more. Why does the city have so many consultants? Why does the city have so many managers? We have a city that has managers who have assistant managers who have assistants who all need a receptionist.

Go through City Hall Tap every second person on the shoulder and fire them. Do the same thing for all services. Cut taxes by 40%. City is a cesspool of waste and Corruption. Full of special interest groups that have no idea what they're doing with incompetence as their number one skill set. The city spending has become an exercise of white elephant development with libraries that have no books tunnels that go nowhere and art that looks like garbage. On top of that they have a campaign to disrupt traffic block roads while at the same time they approve huge parking structures downtown. I would suggest that all city workers not be allowed to park for free in the downtown area including the council and the mayor. On top of that they attack the number one industry in this province with their climate cult approach

I know it's important to me. Getting jobs into this city so that we don't have to depend on oil and gas, get people inside those office towers, get them generating tax revenue, and maybe if we're lucky we'll have a balanced budget.

"Instead of virtue signalling social causes we cannot afford look for some common sense measures like:

1. Fiscal responsibility
2. End Golden government pensions
3. Fees for garbage collection and utilities are out of hand"

Leadership should start to behave wisely. Not like bunch of wild turkeys! They are for most of the time waisting taxpayers money!

Just don't hit the tax payers , and maybe people will come to Alberta. All the lies about jobs housing that are truly not here.

start with letting the restaurants and businesses open full bore and if you want cleanliness ask them and I am sure they would be happy to hose down the filthy streets in front of their establishments since the city is too busy worried about bicycle lanes

"Get City Hall in order first. Stick to a plan and budget. Be accountable.

This is the same old song. The City threatens to cut essential services every time. It needs to learn how to manage projects, and services and deliver them on time and on budget. Not continue to restructure and reorganize. Known in layman's terms as sweep stupidity and incompetence under the carpet.



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First cut the Mayors huge pensions and salary until she proves she earned it. Don't let another Nenshi, in to pad their pockets by using a grandiose survey of very few people to vote him the best Mayor. I would love to see the stats on that fairy tale."

Stop sending money to your buddies the Rockefellars. That is where majority of our tax dollars are going!

Affordable Housing...Less Tax...Jobs...No increases in Public Transit...No tax payer funds for Councillors home security...a new mayor...

Start with our freedom

Transparences, honesty and truth thank you for asking. 😊

Why has the city become such a liberal cesspool?

Stop be greedy love one another as you self doe not lie do not steel from us there are poor people need help loving city care about what happen in the city for the old people need brensses to rest from walk in parks and no more lies and plans be hind us we are all people we need to stand ik thrush together and care not be lie to that is that very in portend lies bringing disfunction and no trast in you that is happening went thrush is not be told

Too late for the next years

"Maybe we can see them working and listening to the people not their own political agenda. Give us our total freedom and stop the fear mongering and false misinformation

Let us decide what we want and need. Not you"

Sell a few more of those empty towers downtown and reduce taxes by 20%. Then reduce all City employees wages by 20%. Seems like just about all residents have taken cuts except City employees. Abolish a lot of city positions and contract them out. we all know how much more productive projects like snow removal would go when a snow removal guy is getting paid by the job unlike the city workers who milk it any chance they get. Like plowing the roads that don't need it.

Not a climate emergency, not a vaccine passport and not 100000 for a court challenge against a different provence, A city safe from being stabbed on the c-train, maybe real support for small businesses, just help them with a online presence and reduce our our service fee and taxes!!!

Its important that you stop treating your citizens and employees as slaves who you own.

Our freedom to choose what's best for ourselves. Period

Fire 30% of the overpaid, underworked Calgary Selfish Service. Then come back with your "survey."

The lifting of all Covid restrictions. The repealing of the phony climate emergency. Fix some potholes.



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"First, NO to globalism,

No to climate alarmists

No to coercion on jobs

No to vaccine passports

No to socialism/communism agendas

YES to individual freedoms"

Best way to help shape the next 4 yrs in Calgary is to remove, by any means possible, the leftarded council members and elect intelligent members.

End mandates and give back our 120000.00 you are unlawfully taking for security in your homes!

Whats important is mayor and councillors not having their own agenda. They seem to not listen.

Step one- fire our mayor!

1 issue is remove our current mayor and her sheep!

"Important - removal of gondek..

Second.. End the woke mandates. Like climate emergency..

Third.. End all Calgary forced mandates.."

How about we use our tax dollars here at home rather than suggest we support quebec and their bills, also how about mayor and counsellors buy their own home security systems or something equivalent to an every day citizen

Stop voting in your own salary and benefits would be a good start.

Less BS from Council and more openness from the City before holding meetings behind closed doors to finalize plans, that haven't had any public meetings. Like City Hall does with everything!!

Getting rid of our mayor is important to me.

Get rid of the new mayor. Too Liberal for my liking!

Getting rid of Jyoti is the top of my list

"The cities current mayor is going to be a disaster to the economy.

She will singlehandedly turn Calgary into a giant homeless shelter.



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By her saying Calgary has no place for oil companies shows how ridiculous she is!

Calgary is an Oil town!

Always was, always will be!

Her liberal mindset is something she should have addressed in the election. She is so sneaky!! Do not TRUST her!!"

I would like a lot less closed meetings. No Climate emergency talk. We need jobs, but to have more jobs we need more busiesses. Control city spending like every company has to do. Offer a reward system for sections of the government that work more effeciently.

The new mayor really doesn't care. She is allowing spending of our tax dollars for security cameras for the MLA's and possibly herself. They all receive raises as we all suffer from an increase in taxes It is Unethical as far as I am concerned setting out the dollar increase of your raises You all should take a pay cut like all of us did

Stand with your citizens not your personal pet projects and ideologies - then get back to us eh???

The Mayor needs to have a budget, I just found out her budget is unlimited. The Coucil Members have budgets and have to operate within them, so should the Mayor.

What is important to me is having civic leaders who can't be bought by special interest groups

My voice will likely never be heard or supported my the new mayor we have completely polar opposite values, beliefs and goals.

Term limits and reduce taxes.

Pay for your own home security

It's important that our newly elected mayor not push her own agenda or the agendas of those that funded her election and remember that she is supposed to represent all Calgaryians and not use her position to further her personal agenda. The last interview she did on Global was very disappointing as she continues to be out of touch and pushing forward things that she did not run her election on. Classic bait and switch.

As if politicians listen to what the people want.They were elected on their promises.Just deliver on those

Lower wages for the over paid mayor and city council

Get rid of this mayor would be a good start

Get rid of Godak, she doesn't understand that this is an O&G city & Province

Not spending money on a Bill in Quebec



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Let's start with a new mayor. This one has already run its course.

get rid of the mayor would be a good start.

First thing is to get rid of the current mayor.

Get rid of the mayor. She is not a mayor for Calgary but seems to have provincial or federal political aspirations. Let her go. She's a joke.

A new mayor would be nice

How did a NDP mayor get elected in Calgary! I think they need an audit!

Lower property tax, normal mayor.

First we have to dump the Mayor.

Call an election for Mayor

Getting rid of the mayor

Tried, but too many voted for Gondek, now it will be "just survive the next 4 years"

Get a brand new council and we can talk.

More Jyoti waste of resources... since when has the City minions listen to taxpayers. Like her climate emergency they spent \$100k plus in advertising, asking Calgarians what that means to them??? Tail wags the dog!

Like ANYTHING said here will make difference under the dictatorship of Gondek

This will be like the last 10 years, with a union elected mayor?

Is there a section where I can voice the top 6 things that need to be addressed with gondek?

Gondek stepping down!

The new mayor should get off her high horse she is supposed to work for us not just what she thinks is important to her she is not the queen

Get rid of the whole bunch

Most important = #GetLostGondek

Personal Security is a Personal Expense. Return the Taxpayer Money that has been misappropriated for Personal Security.



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Get rid of Gondek!!!

Honest political leaders that care about all citizens, not just the one's who kiss their feet. Do that then we can get on with doing what's needed as a community! Let us begin with stopping the slander and defamation of so many Calgarians. Gondek: It's 'bonkers' unvaxxed are allowed among us, are you kidding me? She should be removed from office, yesterday!

Get rid of curupt Mayor. Build Flames arena. Bring olympics to Calgary

Getting this communist mayor and council removed would be the best thing

We have a mayor that is completely out of touch with Calgarians .How ?????

More collaboration, honesty and accountability. Less closed door meetings. Stop swimming outside of your lane. Remove the REP and mask bylaws. Health is the responsibility of the Province not the city. And we don't need to fund Quebec based issues. Swim in your lane!!

Fire our mayor then Calgary will be able to move on ..

I highly doubt the new mayor could do any planning improvements over a Harvard business graduate planning already in place. So far she has done nothing good but lie about her intentions compared to her election promises

Getting rid of our clown squad council would be a good start!

I moved out of Calgary because of the majority of leftist half wits in council. Since the last election nothing has changed.

Getting rid of the socialist politicians would be a great start.

Get rid of gondek first.

A new competent mayor.

The mayor of Calgary is a liberal joke !

Getting rid of the mayor

What's important is getting Rid of this planted Leftie Mayor !!

Step down Gondek and Carra. Nobody will miss you two woke fascists. Take your masks with you.

Removing braindead socialists from municipal government...

Get rid of Gondek. We can't afford her.



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Calgary is going "down the Toilet" even faster now that we have the "Gongdek" pretending to be "Mayor".. She's acting more like a small minded dictator!!!

Get a mayor that has a clue.

Want to help Calgary get rid of this Mayor Nenshi with a Skirt

IF you want us to feel respected drop the taxes your buddy Spendshi raised five times and you added to! STOP treating citizens like we're only here to serve you! YOU are the servants and fail with every step you take to show it!

Getting rid of a mayor who is hostile to the oil and gas industry.

Start by getting rid of the Liberal mayor in Calgary

A better Mayor for all of Calgary

No one voted for Yoti but no one seems to be asking how She became our mayor!?! No one even knew who Yoti was before the election..... we know there's fraud in all of our elections. Times up!

Gondyke should call an election I don't think she is the right fit for a sustainable Calgary

Get rid of gondek.

The only way to help Calgary is to stop voting in left wing idiots with hidden agendas and back room deals ...

Recall the Mayor

Dump the mayor

Fire Gondek

Get a new mayor

We need a new Mayor

Fire Gondek, that will help

Getting Gondek out

Change the major

A new mayor!

4 years of incompetent ideological driven garbage is all that's coming. Ever increasing taxes, and a even bigger drop in the level of quality. We are already seeing the effects of the Queen DUMDEK curse.



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No More school taxes if you have no kids in school or are retired.

We need more hospitals, more schools. We are seniors and kids are all grown up with their families so why are we subject to school tax. We're taxed up the yin Yang it's ridiculous.

At least This government is willing to stand up to the province (who get 40% of city tax revenue) Anyone else want to guess how the province feels about city taxes, and Their portion, going up? Transfer more costs to the cities, and the resulting necessary tax increases increase your Provincial revenues without the need for "embarrassing" Provincial tax increases.

Elgin could use a sound barrier from Deerfoot

kick Kenny out and with hold the mandate .I dont like to be bullied