



## **This is my neighbourhood – Springbank Hill**

Over the last year, residents of Springbank Hill identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Springbank Hill's community vision: *An active, safe and desirable community connecting residents and stakeholders to enhance our quality of life.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Springbank Hill:

<b>Improvement Projects</b>	<b>Project Details</b>	<b>Impact to Neighbourhood</b>	<b>Target Completion Date</b>
Community Banners and Flags	The City will work with residents to create community banners and flags while also developing a long-term maintenance plan to be led by the community.	Engaging residents in building a sense of place and neighbourhood identity through the use of art.	Forthcoming 2017
Community Needs and Preference Study	The City will work with the <a href="#">Springbank Hill Community Association</a> to determine which amenities will be developed on a designated piece of land located at 7541 - 26 Ave. S.W.	The community associations will gain new ideas about how to deliver relevant programs and services by engaging residents in their neighbourhood.	Forthcoming 2017
Community Play Day	A free family event featuring a variety of fun and interactive activities.	Provides an opportunity for people in the community to connect, play	Complete

		and develop friendships.	
Garbage Bins Public Art	The City will work with the community to identify garbage bins which will be painted by City approved artists.	The art will help build community identity while adding the vibrancy of the neighbourhood.	Complete
Garbage Bins in Public Parks	The City will work with the community to identify where garbage bins will be placed at local parks.	Encourages litter reduction and improves the aesthetics of the neighbourhood's parks and green spaces.	Complete
<a href="#">Lawn Chair Theatre</a>	A free family event featuring great snacks and live entertainment.	Adds to the vibrancy of the neighbourhood and contributes to a friendly neighbourhood.	Complete
<a href="#">Park n' Play and Stay n' Play</a>	A free one-week summer recreation program for children.	Provides an opportunity for children and their families to come together while encouraging recreation and play.	Complete
<a href="#">Pathways and Parks Map</a>	The City will work with the community to develop a series of maps to highlight local pathways and parks.	Will help increase resident's knowledge of neighbourhood greenspaces and play spaces.	Complete

### Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Springbank Hill in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

### Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered - or in the process of being developed - by The City:

Request Project	Project Details
Graffiti	The City encourages everyone to help keep our communities safe and clean by recording, reporting and <a href="#">removing graffiti</a> . If you see graffiti in progress, call <a href="#">911</a> . Existing graffiti can be reported through <a href="#">311</a> .
Off-Leash Areas	Calgary has 150 public <a href="#">off-leash areas</a> . The City of Calgary is constantly working to increase and improve off-leash areas in parks for citizens and their dogs to play.  <a href="#">The Off-Leash Area Management Plan</a> was developed to provide consistent, city-wide guidelines for off-leash areas. Before additional areas and site changes can be implemented, public consultation needs to occur.
Pathway Improvements	The City has an <a href="#">annual plan</a> that outlines <a href="#">pathway</a> improvements scheduled for 2016.
Residential Speeding	<a href="#">Speed Limit Observations Warning System (SLOWS)</a> trailers are planned for Springbank Blvd. S.W. and 26 Ave. S.W. in 2016.
ReTree Community Program	Springbank Hill will take part in the <a href="#">ReTree Community Program</a> in 2016.
Sidewalk Repairs	From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work, or to report a damaged sidewalk, visit <a href="#">Calgary.ca/concrete</a> .
Storm Drains	Rain water and melting snow are drawn into catch basins or <a href="#">storm drains</a> located on the edge of the sidewalk and flow into our storm systems. To help keep sidewalks and roads safe, you can help in prevent pooling by clearing away ice, snow and debris, creating a pathway for melting snow to drain.  Newer communities have inlet control devices that control water drainage in order to not overflow the system. Do not attempt to remove ice or clean a submerged catch basin. If you

	have any questions, concerns or if pooling lasts please call <a href="#">311</a> .
Street Signs	New street signs were installed in 2015 for street parking, pedestrian crossings and information signs. To request new or additional signage for consideration, call <a href="#">311</a> .

### Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the opportunities listed below, please contact your local neighbourhood partnership coordinator– James Runge at [james.runge@calgary.ca](mailto:james.runge@calgary.ca).

Requested Projects	Project Details
Community Events	The <a href="#">Springbank Hill Community Association</a> hosts several community events throughout the year.
Community Garden	The Springbank Hill Growers, who are part of the <a href="#">Springbank Hill Community Association</a> , have a <a href="#">community garden</a> located on the north end of St. Mortiz Dr., just south of 17 Ave. S.W.
Community Sounding Board	<p>A Community Champion is required to lead this infrastructure project and support its long-term care and maintenance.</p> <p>A community sounding board is intended to engage residents and support regular communication in the community. The board would support residents in sharing and receiving information in a different format.</p>

### Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Requested Project	Project Details
Child Care	<p>There are many different options available for child care. One place to learn more is through <a href="#">Alberta Human Services</a> who regulate child care through the Child Care Licensing Act.</p> <p>You can also call <a href="#">211</a> or visit <a href="#">InformAlberta</a> to find child care services near you.</p>
Schools	<p>The development of schools within the community is managed by the school boards.</p> <p>For more information please contact your <a href="#">Public School Board Trustee</a> or <a href="#">Catholic School Board Trustee</a>.</p>
Recreation Facilities	<p>The regional recreational facilities serving Springbank Hill include the <a href="#">Westside Recreation Centre</a>, the <a href="#">Killarney Aquatic &amp; Recreation Centre</a>, the <a href="#">Optimist and George Blundun Arenas</a> and the <a href="#">Mount Royal University Recreation Centre</a></p> <p>For outdoor facilities, the <a href="#">Springbank Hill Community Association</a> operates two outdoor pleasure skating rinks. One is located on Springbank Blvd. along the eastern traffic circle and the other is located on the south part of St. Mortiz Dr.</p>

### Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Requested Projects	
85th Street Improvements	<p>The <a href="#">Springbank Area Structure Plan</a> guides the development in the area. This includes 85 St. which is adjacent from a number of private landowners.</p> <p>The City is currently meeting with landowners on the progress of the Area Structure Plan. The results of a</p>

	<p>developer-funded Master Drainage Plan and a Biophysical Impact Assessment are expected in late spring or early summer. This will help further inform the Area Structure Plan.</p> <p>Open houses will take place late summer or early fall to report back to landowners and public to solicit further feedback.</p>
Crosswalks	A total of eight local <a href="#">crosswalk</a> locations were tested by The City in 2015. The <a href="#">test results</a> showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.
Pathways and Parks Directional Signage	After assessing this request, it was determined that such signage conflicted and competed with other demands of the open space, based on the <a href="#">Open Space Plan and Policy</a> . We are working with the neighbourhood to identify alternative solutions.
Traffic Signals	A total of five local intersections were tested for <a href="#">traffic signals</a> by The City in 2015. The <a href="#">test results</a> showed that the intersections did not meet The City's requirements for traffic signals to be installed.