Skyview Recreation and Community Hub

Interestholder Report Back: What We Heard

Dec 2025

Project overview

The proposed Skyview Ranch Recreation Centre is part of the Skyview Ranch Civic Site, located on a 11 to 13-acre site near Country Hills Blvd. and 60 St. N.E. The project is one of several recreation infrastructure initiatives proposed as part of the Council-adopted GamePLAN public recreation strategy.

In alignment with the **GamePLAN** *Making Waves* service level, this recreation centre would:

- Help increase recreation services to match population growth.
- Increase the number of residents living within 5km of a pool.
- Be built to modern standards that better meet the needs of the community.
- Be more cost-efficient and more operationally efficient to run.

This project also aligns with two of GamePLAN's principles:

- Level the playing field: GamePLAN seeks to remove barriers to participation, especially for children and youth.
- Change the game: GamePLAN challenges historical definitions of recreation and promotes new ways of thinking about the role of public recreation in civic life.

Recreation centres like this one are essential in building complete communities. They encourage active, healthy lifestyles, support social connection and celebrate cultural diversity. These spaces offer programs that help individuals develop valuable life skills, create leadership opportunities and even contribute to public safety through programs such as aquatic training and youth engagement initiatives.

What could the recreation centre include?

Recreation facilities can feature a variety of components such as:

- Pools for swimming, aquatic fitness and lessons.
- Fitness centres for training and staying in shape.
- Gymnasiums for sports and exercise.
- Multi-purpose rooms for classes, events and art.
- Community areas for social gatherings and cultural activities.

- Arena for events, sports and performances.

Understanding the future recreational needs of residents allows us to design a space that reflects community priorities. While we are excited to hear your ideas, we must also consider practical constraints such as budget, available space and City policies. Our goal is to create a well-balanced facility that delivers meaningful benefits to the community, aligns with service standards and remains financially and operationally sustainable.

Engagement overview

As plans for the new recreation centre and civic site in Skyview Ranch are developed, we wanted to hear directly from residents of Skyview Ranch, Redstone, Cornerstone and Cityscape. We asked about the recreational activities they currently enjoy and what they would like to see included in the new facility. Their input will help shape a vibrant and inclusive community hub that enhances quality of life for everyone.

The public engagement process was designed to reflect the unique needs, preferences and cultural dynamics of the community in Skyview Ranch and surrounding area. This included support for language translation and interpretation.

Community members helped to identify the best ways to connect with their neighbours and gather meaningful input. As a result, the engagement strategy included a diverse range of activities tailored to maximize participation such as family-friendly events, pop-up booths at local sports games and outreach at a popular neighbourhood grocery store.

This collaborative and community-informed approach helped create an inclusive, accessible and responsive engagement process that ensured a broad range of voices were heard and represented.

Engagement promise

In alignment with The City's Engage Policy, public engagement for this project committed to "listen to interest holders and learn about their plans, views, issues, concerns and ideas".

Engagement summary

In-person engagement

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In-person public engagement was held in the communities of Skyview Ranch, Redstone, Cornerstone and Cityscape using a variety of approaches including pop-ups, open houses and family-focused events.

In-person engagement events

Date	Location	Address
May 6, 2025	Cricket ground	10577 Cityscape Dr. N.E.
May 7, 2025	Skyview community playground	70 Skyview Ranch Cres. N.E.
May 8, 2025	Skyview Ranch Community Association AGM	
May 9, 2025	CHALO Grocery	#100, 1155 Cornerstone Blvd N.E.
May 10, 2025	Nagar Kirpan event	Prairie Winds Park
May 11, 2025	Skyview basketball courts	101 Skyview Ranch N.E.
May 13, 2025	Genesis Centre open house	755 Falconridge Blvd N.E.
May 14, 2025	Skyview community playground	70 Skyview Ranch Cres. N.E.
May 16, 2025	CHALO Grocery	#100, 1155 Cornerstone Blvd N.E.
May 18, 2025	Cornerstone Circle playground	138 Cornerstone Cir N.E.
May 20, 2025	Cricket ground	10577 Cityscape Dr. N.E.
May 21, 2025	Skyview community playground	70 Skyview Ranch Cres. N.E.
May 23, 2025	Community park	Skyview Springs

May 24, 2025	Skyview basketball courts	101 Skyview Ranch N.E.
May 25, 2025	Red Sky Ppayground	86 Red Sky Gr. N.E.
May 27, 2025	Genesis Centre open house	755 Falconridge Blvd. N.E.

Online engagement

A 15-question online survey was open from May 6 to June 2, 2025 at www.calgary.ca/skyview.

Communications and marketing

- 35,000 mailed postcards in English, Punjabi and Tagalog distributed
- 3,000 information postcards handed out at engagement events
- 20 outdoor signs (3 weeks)
- 63 spots on FM Fairchild Radio (3 weeks)
- YouTube Ads
- Digital banners
- Social media promotion

Participation in engagement

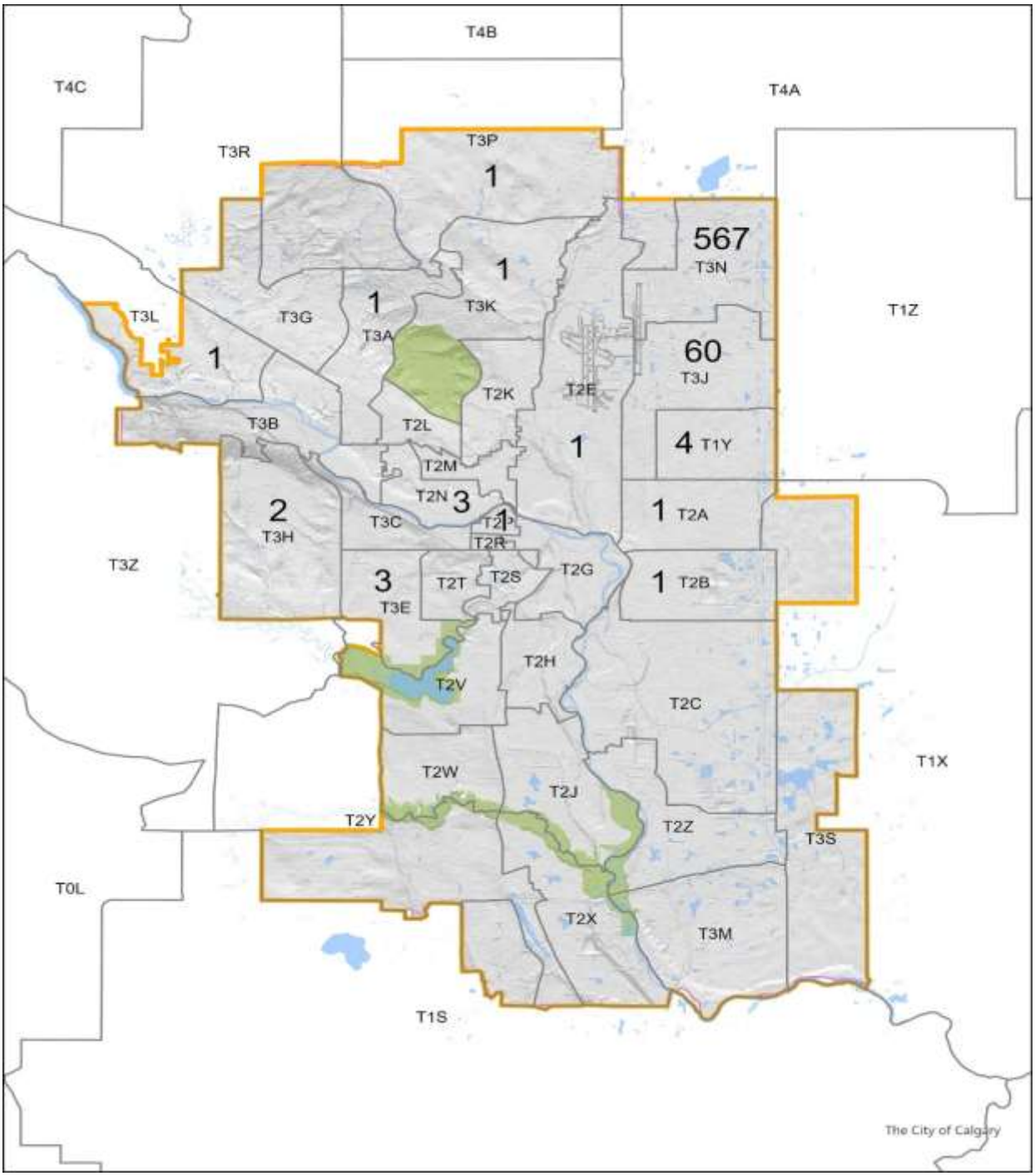
- 5,570 visits to calgary.ca/skyview
- 155 GamePlan PDF downloads
- 722 questionnaire contributions
- 10.53% of visitors made a contribution
- 2,152 in-person interactions across 16 events

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Participation areas



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Engage page performance



What we asked

Public engagement questions provided participants with the opportunity to identify future recreation and social needs. Participants were also asked about current recreation and social programs and activities they take part in. This helped to understand potential gaps and future programing opportunities in the community.

1. What social and recreational activities, have you or your family participated in?
2. What are some social or recreational activities that you think would be good to have in the community?
3. Which of these activities do you and your family think are important to do in the future?
    - Physical activities or sports (like swimming, basketball, skating)
    - Creative activities (painting or learning to act in a play)
    - Thinking or learning activities (cooking, knitting or taking a course that interests you)
    - Social and cultural activities (attending a community events or social gathering)
    - Environmental Education (outdoor education and conservation)
    - Health activities (therapeutic, health and wellness activities)

4. What social or recreational activities do you want to do more of or hope will be offered in your community in the future?
5. How important is it to you personally that a new recreation and community hub has areas for spectators?
6. What do you think makes a good area for spectators?
7. What arts, cultural or sport activities would you watch in your community? Why?
8. What cultural activities and events do you enjoy in your community or around the city, if any?
9. What should The City consider when providing spaces that support diverse cultures and preserve heritage?
10. What activities would be good for diverse populations to participate in?
11. a) How important, is it to include these amenities in a new recreation centre and community hub?
    - Pool or Aquatic area
    - Ice Arena
    - Dry pad
    - Indoor running track
    - Yoga, Pilates or Martial arts studio
    - Spin Studio
    - Free Weights Area
    - Dance Studio
    - Group Exercise Space
    - Climbing or Bouldering wall
    - Multi-Sport court or Half court
    - Racquet Court
    - Cultural Space
    - Art Space
    - Skatepark
    - Outdoor Space
    - Outdoor Pathway Area
    - Kitchen
    - Multipurpose or conference rooms

    11.b) What else is important to include in a recreation and community hub? (Optional)
    11.c) How important is this to include?
12. What are the top five water-based activities you or your family would do at a pool or aquatic centre in the future?

- Take a swim
- Generally, have fun in water
- Use water slides
- Play in wave pool
- Participate in aquatic group fitness
- Use for therapeutic group fitness
- Play in lazy river
- Play in spray park
- Learn to paddle/kayak
- Learn to Flyfish
- Be a member of competitive swimming
- Be a member of water polo
- Be a member of synchronized swimming
- I would not participate in an aquatic activity
- Not applicable to me or my household

13. How important is it to include these amenities in a new recreation facility?
    - Child minding space
    - Social Space
    - Meditation space
    - Indoor playground
    - Outdoor playground
    - Fixed Play structures
    - Prayer space
    - Meeting rooms
    - Kitchen
14. Would you prefer a community hub and recreation centre with all spaces in one large building or spread across several smaller buildings connected by pathways?
15. What else should The City consider when planning the new recreation and community hub in Skyview Ranch?

What we heard

A detailed summary of the input that was provided is included below in the Summary of engagement input.

- For a verbatim listing of all the input that was provided, please see Skyview Recreation Verbatim document.

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Engagement input summaries

Question 1: What social and recreational activities, have you or your family participated in?

Summary

Community members have actively participated in a wide variety of social and recreational activities that support health, learning, family bonding and cultural expression. Swimming stands out as the most popular activity, with families engaging in lessons, lane swimming, water fitness and splash play. A strong presence of gym and fitness use is evident, including group exercise classes, weightlifting and accessible options for seniors. Team and individual sports like basketball, volleyball, soccer, badminton, skating, martial arts and rock climbing are widely enjoyed across all age groups.

Residents also value arts and creative programs, ranging from painting and dance to music production and photography, as well as family-focused programming like preschool classes, camps, indoor playgrounds and youth leadership. There is notable participation in wellness and mental health initiatives, including yoga, meditation and inclusive programs. Community events, such as cultural festivals, movie nights and volunteer drives are cherished for their role in building connection and celebrating diversity. Finally, libraries, learning spaces and skill-building workshops are central to many residents' recreational lives, highlighting the importance of lifelong learning and social inclusion.

Major themes

1. Swimming and aquatic facilities

- Swimming (by far the most frequently mentioned activity)
- Swimming lessons (for kids, families and adults)
- Aquatic fitness, water polo, water slides, splash pads
- Hot tubs, saunas, steam rooms
- Pools with features like saltwater, warm water, or Olympic size
- Lane swimming, family swim, physiotherapy pools

2. Fitness and gym facilities

- General gyms and fitness centers (including attendance at YMCA)
- Weightlifting, cardio, functional fitness
- Group fitness classes (Zumba, Pilates, aerobics, yoga, hot yoga)
- Indoor running/walking tracks
- Fitness for seniors, physiotherapy, adaptive fitness

3. Sports and recreation

- Badminton, tennis, squash, pickleball, table tennis
- Basketball, volleyball, soccer (indoor/outdoor), cricket
- Ice skating, hockey, ringette, figure skating
- Rock climbing, wall climbing, gymnastics
- Baseball, softball, rugby, field hockey, martial arts, taekwondo, boxing, wrestling
- Skateboarding, biking, rollerblading
- Archery, fencing, golf, kayaking
- Dodgeball, carrom (table top game of Indian origin), racquetball

4. Arts & crafts programs

- Painting, drawing, pottery, art classes
- Music (dance, band, cultural music, Studio/music production)
- Dance (bhangra, giddha, cultural, general dance classes)
- Crafting, "DIY" (do it yourself) crafts, visual and performing arts
- Photography, theatre arts

5. Family and youth activities

- Kids' programs (preschool, gymnastics, rope climbing, story time)
- Summer camps, after-school programs
- Birthday parties, family swim, family game nights
- Indoor playgrounds, splash pads, skating rinks
- Youth leadership, teen programs

6. Wellness and mental health activities

- Yoga (including hot and dry yoga, prenatal yoga)
- Meditation, tai chi, wellness classes
- Mental health support, adaptive programs
- Seniors' fitness and social programs

7. Community and social spaces

- Community halls, event rooms, party spaces
- BBQs, Stampede breakfasts, cultural festivals
- Food banks, charity events, volunteer programs
- Community clean-ups, tree planting, bazaars, markets
- Movie nights, car shows, music concerts, exhibitions
- Social clubs, board games, social lounges

8. Learning & skill building

- Libraries (reading, printing, events, tech access)
- Language learning, ESL, educational seminars
- Art and music classes, workshops
- Career fairs, job fairs, motivational speakers
- Programs for children with special needs

Question 2: What are some social or recreational activities that you think would be good to have in the community?

Summary

Community feedback highlights a strong desire for a multi-functional recreation hub that supports health, learning, cultural expression and social connection. Residents want accessible swimming and aquatic amenities that include pools, water slides, hot tubs and lessons for all ages. They also requested diverse fitness and gym facilities such as weight rooms, yoga studios, indoor tracks and women-only spaces. Sports offerings should cater to a wide range of interests, from basketball and soccer to pickleball, martial arts, cricket and skating.

Families and youth seek indoor play zones, summer camps, birthday spaces and leadership programs, while seniors and wellness-minded residents ask for yoga, meditation and mental health

supports. There is strong interest in creative and educational programming like arts and crafts, dance, cooking and tech workshops, as well as vibrant community gathering spaces for festivals, socializing and volunteering. A public library, language classes and career-building programs round out the vision for an inclusive, activity-rich facility that serves all generations and cultural backgrounds.

Major themes

1. Swimming and aquatic facilities

- Swimming pools (indoor/outdoor, Olympic-sized, wave pools, leisure pools)
- Swimming lessons (for all ages, including women-only sessions)
- Hot tubs, saunas, steam rooms
- Water slides, splash parks, spray pads
- Aquatic fitness classes (e.g., aqua Zumba, lane swimming)

2. Fitness and gym facilities

- General gyms and fitness centers (including women-only gyms)
- Weightlifting, cardio equipment, fitness classes (Zumba, Pilates, aerobics)
- Indoor running/walking tracks
- Yoga (including hot yoga, aerial yoga, prenatal yoga)
- Functional fitness and strength training

3. Sports and recreation

- Badminton, tennis, squash, pickleball
- Basketball, volleyball, soccer (indoor/outdoor), cricket
- Ice hockey, skating rinks, rollerblading
- Rock climbing, wall climbing
- Martial arts, taekwondo, self-defense classes
- Baseball, field hockey, lacrosse
- Skateboarding, BMX, bike paths
- Golf (driving ranges), table tennis, archery
- Gymnastics, floor hockey, carrom (table top game of Indian origin), chess

4. Arts & crafts programs

- Painting, drawing, pottery, "DIY" (do it yourself) crafts
- Music classes
- Dance (bhangra, cultural, open dance spaces)
- Photography, art groups, creative workshops
  Sewing, knitting, crochet

5. Family and youth activities

- Kids' indoor play areas, playgrounds, splash pads
- Summer camps, preschool programs, after-school activities
- Birthday party rooms, family movie/game nights
- Youth mentorship and leadership programs
- Parent-child programs, toddler spaces

6. Wellness and mental health activities

- Yoga, meditation, mindfulness sessions
- Wellness meetups, support groups
- Mental health workshops
- Senior-friendly fitness and social programs
- Massage chairs, relaxation spaces

7. Community and social spaces

- Community halls, event spaces, party rooms
- Cultural festivals, multicultural events
- BBQ pits, community gardens, farmers markets
- Book clubs, board game nights, movie nights
- Coffee shops, internet cafes, social lounges
- Volunteer-led events, civic engagement programs

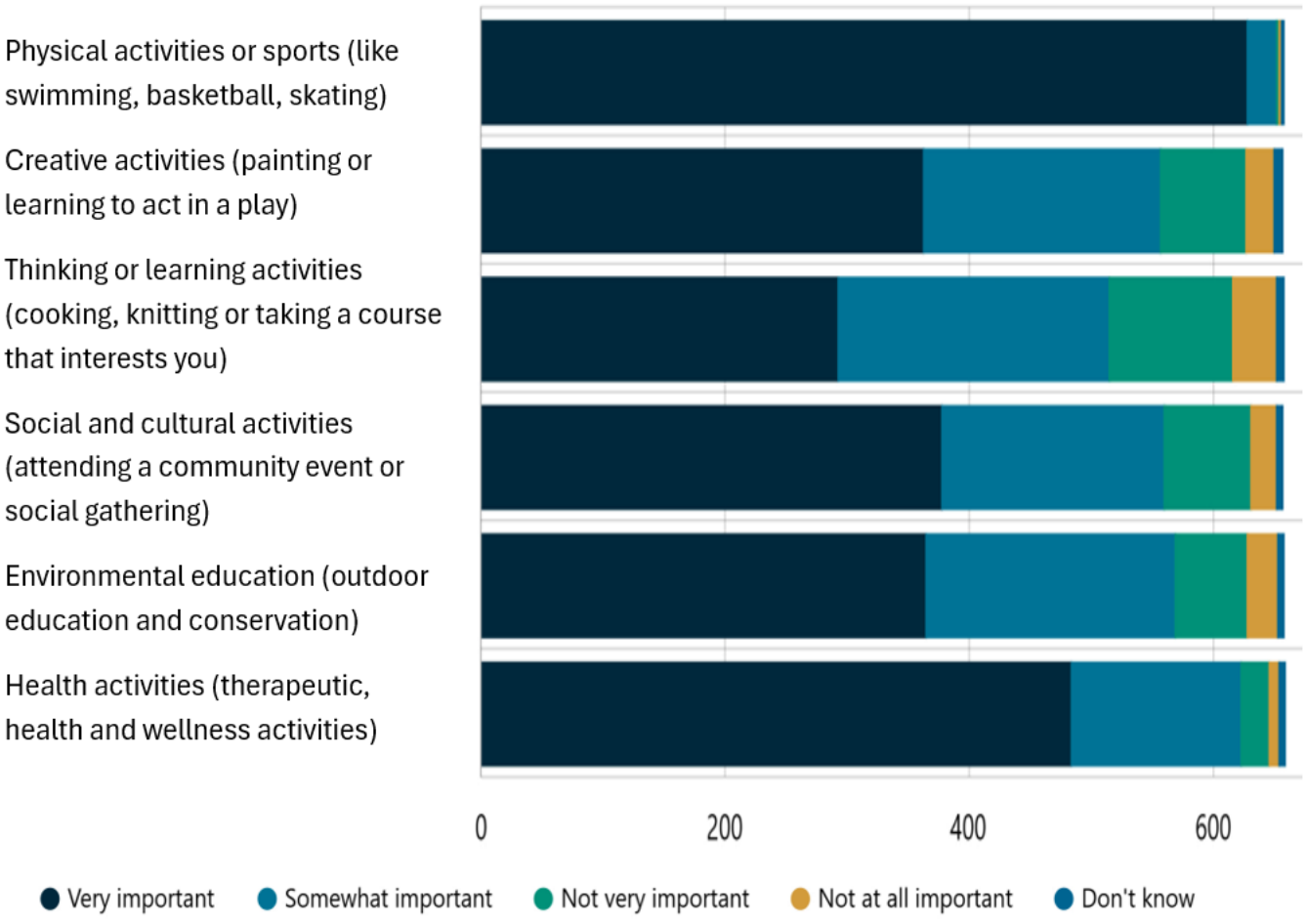
8. Learning & skill building

- Libraries, study spaces, computer labs

- Language classes, ESL programs
- Skill-building workshops (gardening, cooking, tech literacy)
- Educational programs for kids and adults
- Leadership and career development programs

Question 3: Which of these activities do you and your family think are important to do in the future?

Skipped: 62 Answered: 659 (91.4%)



Question 4: What social or recreational activities do you want to do more of or hope will be offered in your community in the future?

Summary

Participants express a strong desire for inclusive, accessible and affordable recreational spaces that support a wide range of physical, social, cultural and wellness-based activities. The overwhelming demand is for swimming and aquatic facilities (pool), fitness spaces, gyms, sports courts and programs for all age groups, especially for children, youth, seniors and women.

Major themes

1. Swimming and aquatic facilities

- Swimming pools and lessons (for adults, children and infants)
- Wave pools, hot tubs, saunas, steam rooms
- Women-only swim times
- Complaints about limited access and long commutes to Genesis, Vivo, YMCA etc.

2. Sports & physical fitness

- Top sports requested: basketball, badminton, volleyball, soccer, cricket, tennis, pickleball, ice skating, hockey
- Fitness centers: weight training, cardio, group exercise (Zumba, Pilates, yoga, boxing)
- Year-round and indoor options are highly valued
- Requests for indoor soccer turf, skating/hockey rinks, athletic tracks

3. Family & youth programming

- Indoor play areas, toddler gyms, gymnastics, dance, martial arts, summer camps
- Drop-in programs, after-school activities, art and craft classes
- Parent-child programs (e.g. cooking, painting, reading)
- Preschool, youth leadership and early literacy programs
- Skill building programs
- Reading programs for kids

4. Wellness and mental health

- Group yoga, meditation, mindfulness, senior fitness, aquafit
- Programs focused on positive mental health, aging well and mobility
- Requests for accessible wellness activities for seniors and those with disabilities

5. Arts, culture and learning

- Public art programs, painting, sculpting, pottery, music, language classes
- Celebrations of multicultural events and festivals (e.g., Diwali, Holi, Eid, Indigenous arts, Bhangra/Giddha)
- Interest in cross-cultural exchange and language learning (e.g., Hindi, Punjabi, Arabic, English)
- Community halls for cultural events, storytelling, food festivals and theatre

6. Community and social spaces

- Libraries with book clubs, study spaces and creative workshops
- Social halls for birthdays, weddings, family gatherings and religious celebrations
- Open "third spaces" for community hangouts, games and market events
- Community Hall was seen as an important need or much needed space for the community

7. Facilities & infrastructure

- Multipurpose recreation centres (similar to Genesis, Vivo, YMCA)
- Amenities should include: gymnasiums, pools, libraries, art rooms, fitness studios, kitchens
- Year-round access, clean facilities and gender-inclusive, senior- and kid-friendly design
- Emphasis on safe walking areas, transit access and green design features

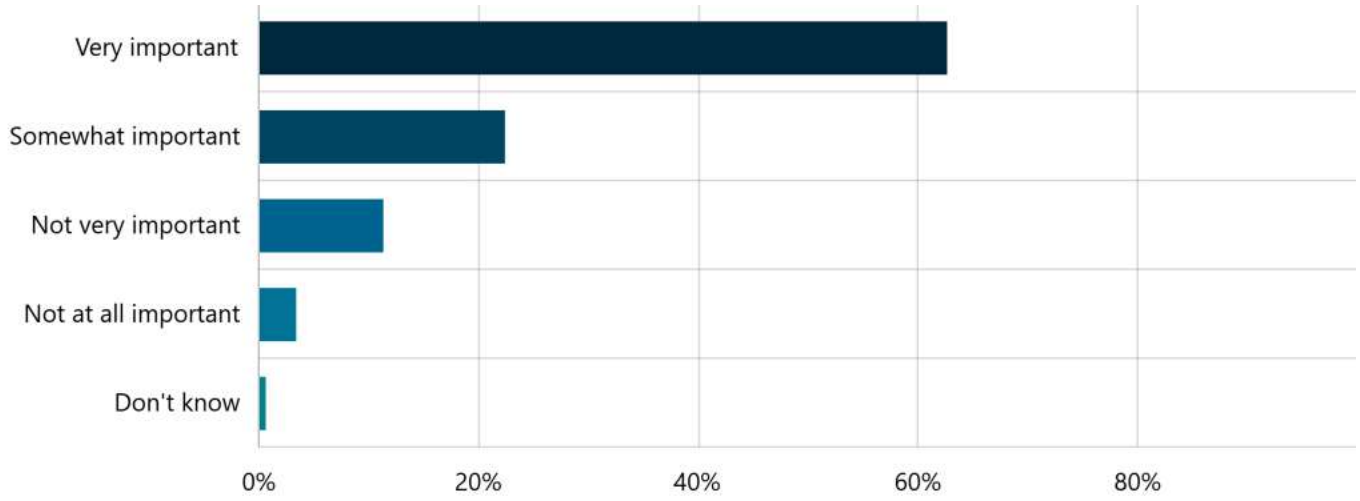
Common sentiments

- "Swimming is essential—but it's always full or too far."
- "We need more things for kids to do in winter."
- "Our area deserves the same level of services as other parts of the city."
- "Make it affordable, accessible and inclusive for all cultures."

- "We need a hub where everyone—from seniors to toddlers—can come together."

Question 5: How important is it to you personally that a new recreation and community hub has areas for spectators?

Skipped: 179 Answered: 542 (75.2%)



Answer choices	Percent	Count
Very important	62.55%	339
Somewhat important	22.32%	121
Not very important	11.25%	61
Not at all important	3.32%	18
Don't know	0.55%	3
Total	**100.00%**	**542**

Question 6: What do you think makes a good area for spectators?

Summary

Participants emphasized that a good spectator area must be comfortable, accessible, inclusive and designed with visibility and safety in mind. It should support all ages and abilities and enhance the overall experience of watching sports, performances, or community events.

Major themes

1. Comfortable and accessible seating

- Bleachers, benches, tiered seating and individual chairs with back support
- Seating for all ages: elders, parents with strollers, persons with disabilities
- Shaded for summer / Heated for winter (especially in Calgary's climate)
- Spacious and not overly crowded

2. Clear visibility and layout

- Unobstructed views of events (e.g. pools, gyms, soccer fields, skating rinks)
- Elevated seating for indoor events (like swimming or hockey)
- Glass dividers or railings to protect spectators without blocking sightlines
- Some asked for second-floor viewing decks or mezzanine-style seating

3. Safety and accessibility

- Accessible pathways, ramps and washrooms
- Handrails, child-safe barriers and clean, well-lit spaces
- Separated areas for spectators vs. players
- Easily navigable by seniors and people with mobility needs

4. Amenities and atmosphere

- On-site food and beverage options, vending machines, water fountains
- Clean, heated washrooms nearby
- Nearby parking and public transit access
- Some suggested family zones, quiet areas and social lounges

5. Indoor & outdoor layout

- Outdoor: shaded areas, natural landscaping, benches under shelters
- Indoor: warm viewing areas, glass-walled viewing rooms, covered walkways
- Some want multipurpose areas that can adapt to weather and different uses

6. Community and cultural considerations

- The area should reflect community values and diversity
- Inclusive to all cultural groups, not favoring one
- Rules and cleanliness must be enforced
- Spectator spaces are seen as places to connect and build social bonds

Common sentiments

- "We need comfortable seats and a clear view of the action."
- "Keep spectators away from the play area, but still close enough to cheer."
- "Make it accessible for seniors, with ramps and indoor heating."
- "Concessions, bathrooms and a good atmosphere matter."
- "This space should feel safe, clean and inclusive for all cultures."

Question 7: What arts, cultural, or sport activities would you watch in your community? Why?

Summary

Participants across the community are enthusiastic about attending a wide variety of sports, cultural performances and arts-based events. They seek opportunities to watch local talent, celebrate diverse cultures and participate in family-oriented, inclusive entertainment. There is strong interest in recreational sports, multicultural events, live performances and festivals that reflect the rich ethnic and cultural diversity of Calgary's northeast.

Major themes

1. Popular sports (most frequently mentioned)

- Soccer, basketball, cricket, volleyball, badminton, ice hockey

- Tennis, swimming, baseball, football, kabaddi
- Sports are seen as fun, energizing, great for youth development and excellent for bringing the community together.

2. Culture and performing arts

- High interest in Bhangra, Giddha, Gatka and other South Asian performances.
- Residents also want Indigenous performances, multicultural concerts and music festivals.
- Residents want more local theater, drama, musicals, comedy shows and outdoor movie nights.
- Interest in painting competitions, art shows, murals and exhibitions by both youth and adults.
- Desire for crafts, pottery, photography and cultural displays.

3. Community and social events, festivals and gatherings

- Strong desire for multicultural festivals, food events, parades,and heritage weeks.
- Many residents emphasized that such events promote cross-cultural understanding, support local vendors and foster belonging.
- Events like Diwali, Eid, Navratri and Canada Day celebrations were mentioned as opportunities for cultural expression and shared enjoyment.They reflect the community's heritage and diversity. These events are rich in storytelling, music, food and tradition giving insight into different cultures and building mutual respect.

4. Family and youth oriented activities

People emphasized that these events:

- Support local youth and families.
- Promote diversity and inclusion.
- Help reduce stereotypes and social divides.
- Provide exposure to different cultures and experiences.

Common Sentiments

- "We need spaces to support local talent and cultural exchange."
- "Watching sports or cultural performances brings us together."
- "This should reflect **all** cultures—not just one majority group."

- "Events should be local, inclusive and accessible to all."

Question 8 : What cultural activities and events do you enjoy in your community or around the city, if any?

Summary

The responses reflect a highly diverse, multicultural population with strong interest in celebrating cultural heritage, food, music, religious festivals and community gatherings. Participants enjoy a mix of ethnic-specific, mainstream Canadian and multicultural events across Calgary. There are also expressions of desire for inclusivity, variety and accessibility to these activities.

Major themes

1. Popular cultural events

- Indian/Punjabi festivals: Diwali, Vaisakhi, Holi, Garba, Dandiya, Bhangra/Giddha shows, Nagar Kirtan, Lohri
- Muslim celebrations: Eid, Ramadan, Friday and Eid prayers, Eid bazaars
- Christian/Western holidays: Christmas, Halloween, Canada Day, Easter, Thanksgiving
- City-wide events: Calgary Stampede, GlobalFest, Carifest, Folkfest, Lilac Festival, BUMP Festival
- Asian and Afro-Caribbean heritage events: Chinese New Year, African cultural festivals, Black History Month, Fiesta Filipino, Ethnik Festival

2. Food and market-related activities

- Food festivals and night markets (e.g., Taste of Calgary, street food events)
- Cultural bazaars, farmers' markets, community potlucks
- Cooking classes and food tastings from diverse backgrounds

3. Arts, dance, music and theatre

- Live concerts (Bollywood, Punjabi, classical, jazz, etc.)
- Local theatre, talent shows and art exhibitions
- Cultural dance classes (Bhangra, Kathak, Ballet, etc.)
- Music and singing competitions, community karaoke nights

4. Desire for multiculturalism and diversity

- Many want events that celebrate multiple cultures rather than centering on a single dominant group
- Interest in educational activities about Canadian history, Indigenous traditions and intercultural understanding
- Requests for inclusive celebrations of "all cultures equally," especially in NE Calgary

5. Religious and spiritual gatherings

- Many value access to prayer spaces and faith-based community events
- Desire for non-political, family-friendly religious activities
- Some mention the need for interfaith respect and balance

6. Sports and recreation

- Cricket, soccer, basketball, volleyball, kabaddi (contact team sport)
- Tournaments and festivals that combine sports and culture
- Preference for family-friendly, youth-oriented sporting events

7. Community and social interaction

- Community BBQs, block parties, talent shows
- Senior citizen events, children's activity zones and card competitions
- Volunteer-driven cleanups, art programs and leadership workshops

8. Commonly expressed needs

- More inclusive programming that welcomes minorities within the local majority
- Accessible and affordable venues for events (e.g., community halls)
- Year-round indoor cultural spaces due to Calgary's long winters
- Less emphasis on any one dominant culture, with more balanced representation of all residents

Question 9 : What should The City consider when providing spaces that support diverse cultures and preserve heritage?

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Summary

Participants emphasize the need for inclusive, multicultural and flexible spaces that serve a wide range of cultural traditions and community needs. There's a strong call for the City to engage with all groups equitably, avoid cultural favoritism and ensure representation, accessibility and safety.

Major themes

1. Cultural representation and inclusion

- Ensure no single culture dominates space usage or design.
- Include visual representation: multilingual signage, cultural art, architecture and storytelling installations.
- Celebrate a wide array of festivals and practices: Diwali, Eid, Lohri, Chinese New Year, Indigenous traditions, etc.
- Provide spaces to learn about Canadian history and Indigenous heritage

2. Flexible, multi-use facilities

- Design for large gatherings, performances and social events (e.g., auditoriums, community halls).
- Spaces that can adapt to ceremonies, dance classes, religious/cultural celebrations, art sessions.
- Include rental options for different group sizes and occasions.
- Indoor/outdoor spaces for all-weather use.

3. Accessibility and affordability

- Ensure barrier-free design: wheelchair access, senior-friendly seating, multilingual staff.
- Affordable or free bookings for cultural groups, especially smaller or underrepresented communities.
- Proximity to public transit, ample and safe parking, especially during large events.

4. Community engagement and co-design

- Involve local cultural representatives and elders in planning and decision-making.

- Use data-informed design: demographic needs, youth interests, multigenerational households.
- Incorporate feedback loops for continuous improvement.

5. Equity, neutrality and safety

- Promote neutral design, not religiously or politically dominated.
- Equal allocation of space regardless of cultural majority in an area.
- Strong emphasis on safety, cleanliness, crowd control and respectful usage.
- Avoid loud or intrusive events disturbing others (e.g., events in the middle of the night)

6. Specific amenities requested

- Libraries with books on all cultures
- Performance halls, practice rooms, community kitchens
- Prayer rooms, meditation spaces, gender-neutral and family change rooms
- Swimming pools, indoor tracks, multipurpose sports areas
- Outdoor gathering zones, tables and seating, youth programs
- Translation services, cultural exhibits, food festivals

Common sentiments

- A strong desire for genuine multiculturalism: not just inclusion of dominant cultural groups
- Concerns about being excluded or overlooked, especially from minority cultures within ethnic-majority areas
- Pride in both Canadian identity and cultural roots; interest in spaces that reflect hybrid identities
- Emphasis on learning, mutual respect and cross-cultural interaction

Question 10 : What activities would be good for diverse populations to participate in?

Summary

Participants, especially those from diverse communities in the Northeast, overwhelmingly support inclusive, affordable and culturally diverse programming. There is a strong desire for sports, arts,

community gatherings,and culturally specific events that bring people together, foster social connection and reflect the community's rich diversity.

Major themes

1. Sports and physical recreation

Most frequently mentioned activities:

- Soccer, basketball, volleyball, badminton, cricket, pickleball, hockey
- Walking tracks (indoor/outdoor), swimming, skating, yoga, martial arts
- Seasonal and indoor options valued highly for year-round access
- Requests for inclusive sports leagues that mix cultural groups

2. Arts, crafts and cultural workshops

- Art and painting classes, pottery, knitting, embroidery, dance (Bhangra, Giddha, Bollywood, traditional)
- Interest in music festivals, talent shows and live performances
- Call for cultural education: language classes, storytelling and traditional art forms

3. Cultural and multicultural events

- Food festivals, cooking classes from various cultures
- Community potlucks, fairs and festivals (e.g., Diwali, Eid, Navratri, Powwows, GlobalFest-style events)
- One-day cultural showcases and multicultural pavilions
- Emphasis on celebrating all cultures, not just dominant ones in a region

4. Community-building and social programs

- Community cleanups, gardening and BBQs
- Mentorship programs, youth leadership, parenting classes
- Interest in intercultural exchange (e.g., "try-it" events, language exchange)
- Senior-specific programming: card games, social lounges, gentle fitness

5. Education and life skills

- Emphasis on inclusive, family-friendly learning spaces
- Topics: civic education, health, first aid, financial literacy, early childhood development
- Requests for safe newcomer spaces and support programs

6. Facilities and accessibility priorities

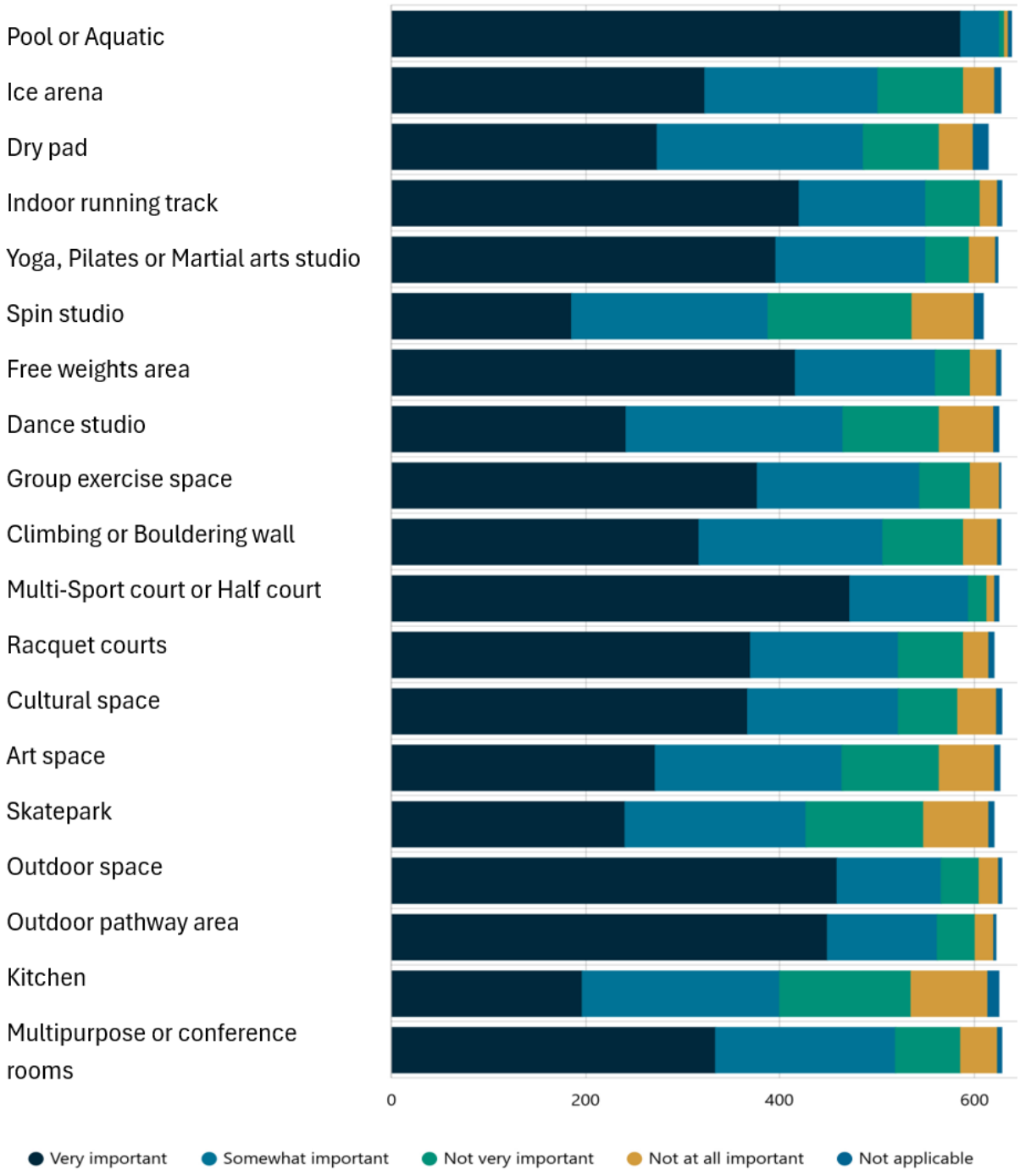
- Multi-use indoor and outdoor spaces
- Access to gyms, pools, libraries, event halls, kitchens, tracks and performance areas
- Safe, clean and well-maintained spaces with scheduling flexibility
- Strong demand for spaces designed for all ages and cultures to coexist respectfully

Common sentiments

- "We want something that brings us together as Canadians."
- "Don't just focus on one culture—include all voices."
- "Let's have more happening in the NE—we're underserved."
- "Make it easy to participate. Low cost. Easy to get to."
- "Spaces where we can celebrate, socialize and stay healthy—together."

Question 11: How important, is it to include these amenities in a new recreation centre and community hub?

Skipped: 83 Answered: 638 (88.5%)



Question 11b : What else is important to include in a recreation and community hub?

Here is a summary and breakdown of the key themes drawn from the data:

Skyview Recreation and Community Hub

Interestholder Report Back: What We Heard

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Summary

Participants envision a large, inclusive, multi-functional and well-maintained facility that reflects community diversity and serves all ages. Top requests include a large swimming pool, sports courts, library, affordable programming, green space and inclusive amenities. There's also a strong call for cleanliness, safety and equal access.

Major themes

1. Aquatic facilities

- Huge demand for a big pool with wave features and waterslides (inspired by Village Square).
- Requests for indoor waterparks, lap pools, women-only swim times and splash pads.
- Emphasis on fun, fitness and year-round water access.

2. Sports & fitness facilities

- Courts for: basketball, volleyball, tennis, badminton, soccer (indoor & turf) and cricket.
- Fitness center with weights, rock climbing, martial arts, yoga, Pilates, open gym space.
- Multi-use fields and indoor walking/running tracks.

3. Library and learning spaces

- Strong support for a full-service library with multilingual books, study areas and computer access.
- Suggestions for digital literacy classes, language workshops and homework/study zones.
- Interest in STEM programming, ESL classes and Canadian cultural education.

4. Community halls and gathering spaces

- Multi-purpose event halls with kitchens for parties, cultural celebrations and social events.
- Requests for affordable rental space, community bulletin boards and performance stages.
- Senior-friendly spaces, youth zones and toddler areas.

5. Outdoor and green space

- Parks, gardens and picnic areas, with BBQ pits and shaded seating.
- Suggestions for natural landscaping, water features and dog parks.
- Outdoor performance or amphitheater space for summer events.

6. Inclusivity, accessibility and diversity

- Multi-faith prayer rooms, gender-neutral washrooms, sensory/quiet rooms for neurodiverse users.
- Facilities for newcomers, seniors, special needs families and low-income residents.
- Programs and design that reflect the cultural diversity of Northeast Calgary.

7. Food and social areas

- Cafés, food courts, healthy food vendors, vending machines.
- Areas for cooking classes, local vendor markets and community kitchens.

8. Infrastructure, maintenance and operations

- Ample parking, safe pedestrian access, clean washrooms.
- On-site maintenance staff, rule enforcement, safety measures and transit access.
- Green building practices: natural light, solar panels, energy efficiency.

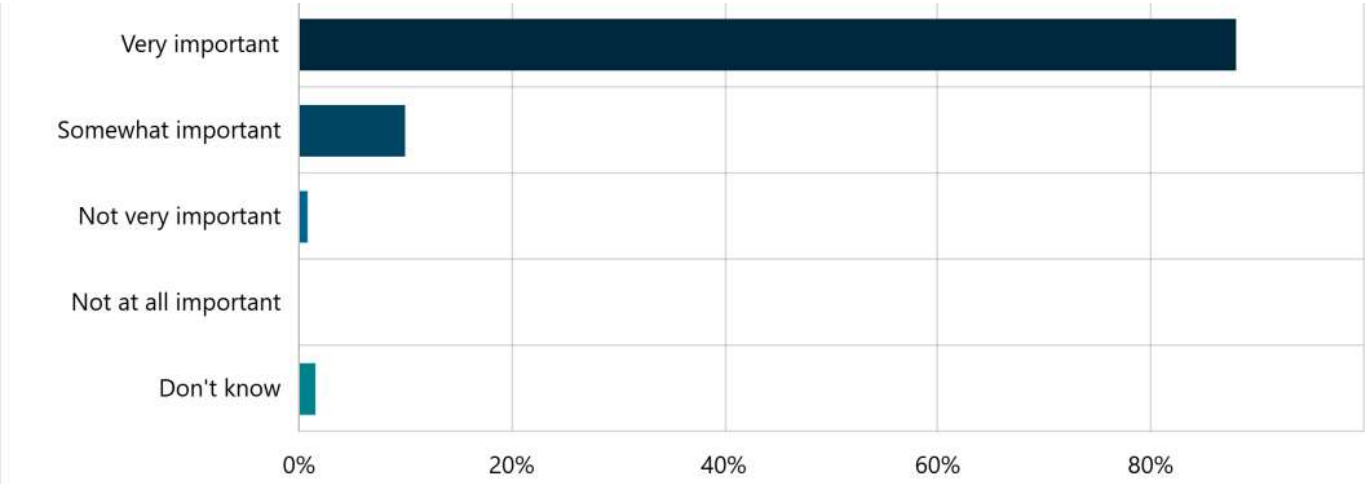
Frequently mentioned requests

- "Make it like Village Square—but bigger and better."
- "We need something as nice as what the NW and SE got."
- "Include everyone—don't let one culture dominate."
- "We need spaces to gather, to learn, to be active and to celebrate."

***Question 11c: How important is this to include?**

Skipped: 448 Answered: 273 (37.9%)

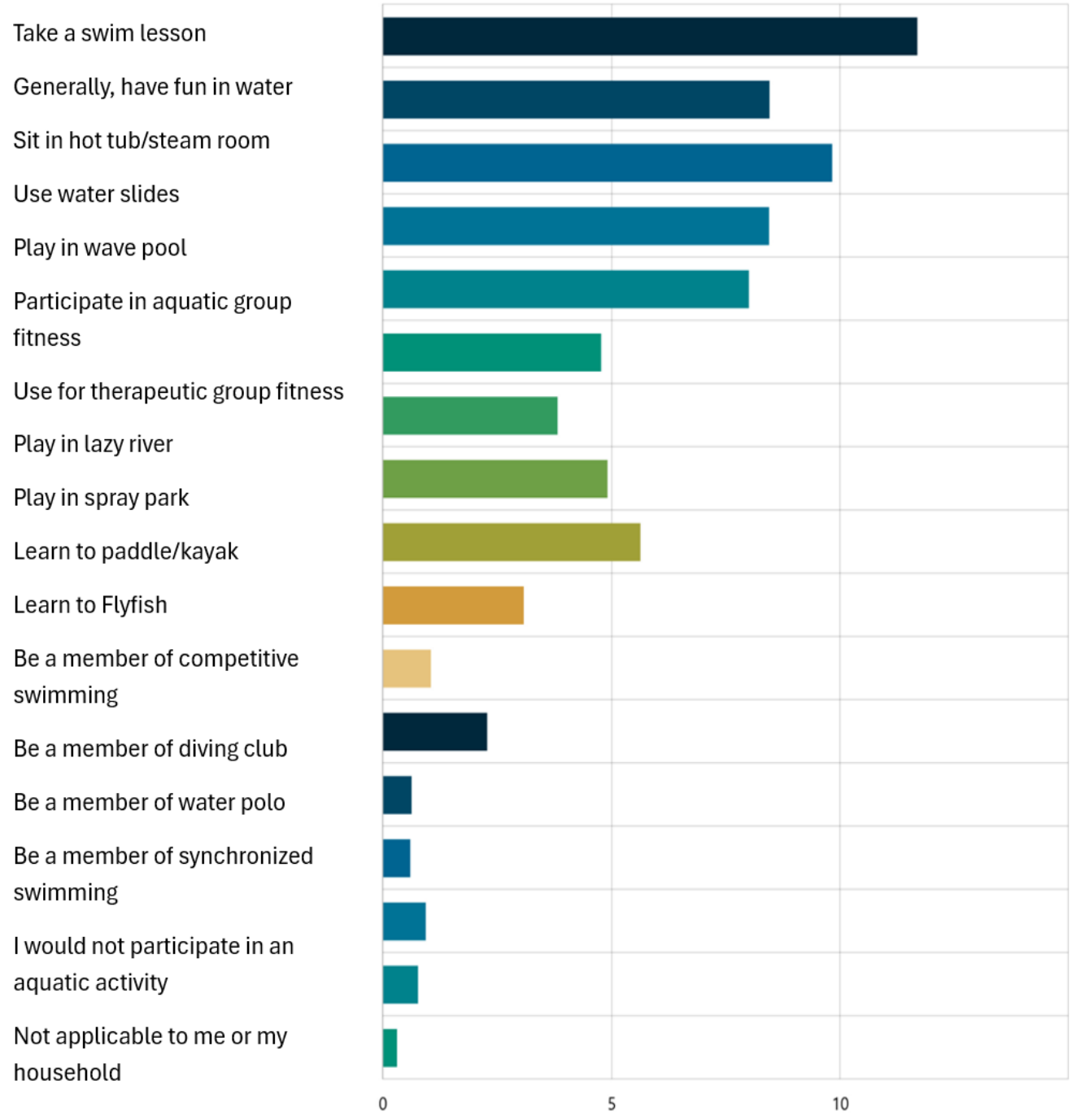
**Participants were given an opportunity to tell us how important the amenities provided or given to us are to include in the recreation centre.*



Answer choices	Percent	Count
Very important	87.91%	240
Somewhat important	9.89%	27
Not very important	0.73%	2
Not at all important	0%	0
Don't know	1.47%	4
Total	**100.00%**	**273**

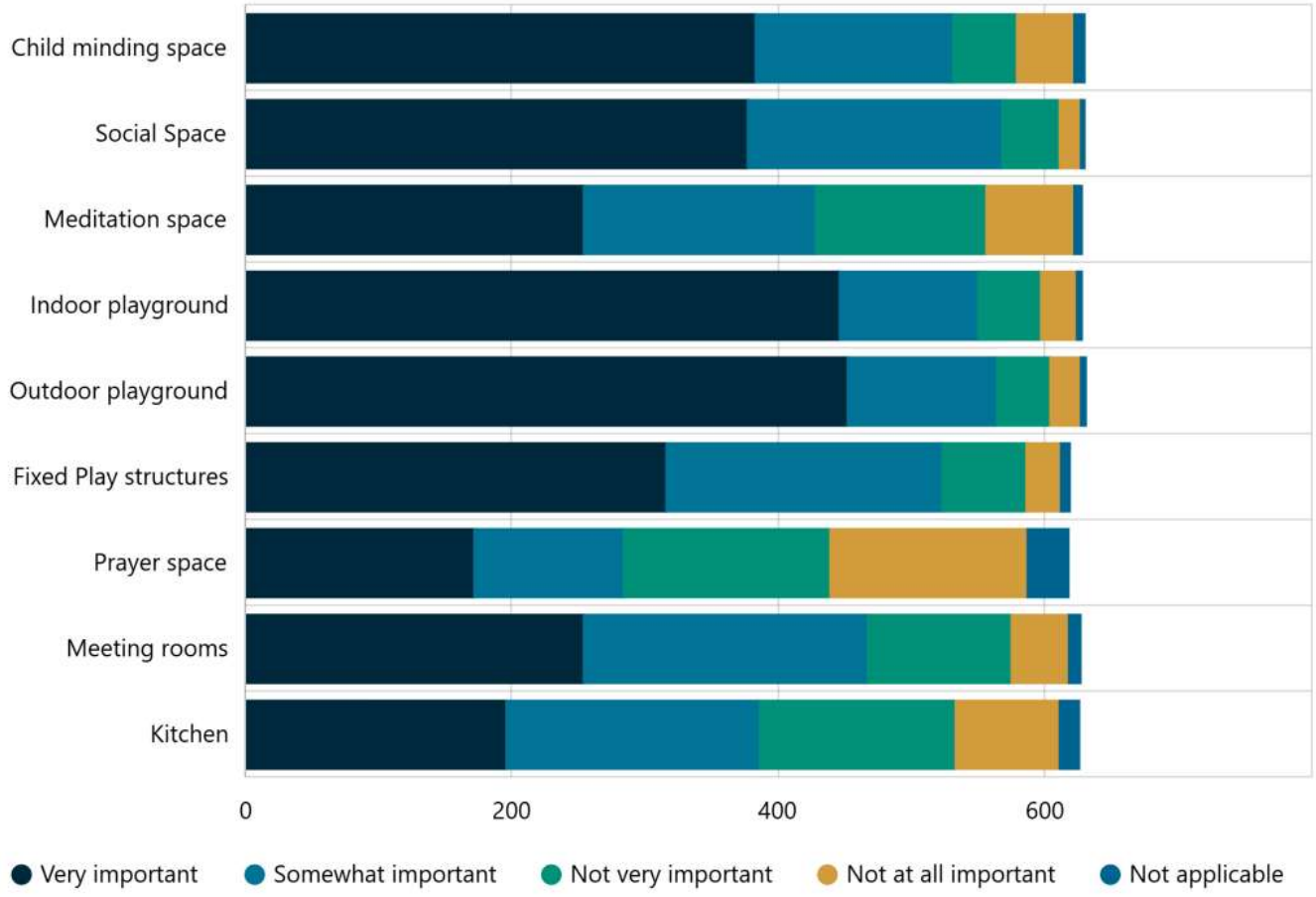
Question 12: What are the top five water-based activities you or your family would do at the pool or aquatic centre in the future?

Skipped: 96 Answered: 626 (86.8%)



Question 13: How important is it to include these amenities in a new recreation facility?

Skipped: 86 Answered: 635 (88.1%)



Question 14: Would you prefer a community hub and recreation centre with all spaces in one large building or spread across several smaller building connected by pathways?

Skipped: 86 Answered :635 (88.1%)



Answer choices	Percent	Count
Large Building under one roof	62.99%	400
Multiple smaller buildings in a Campus Style	37.01%	235
Total	**100.00%**	**635**

Question 15 : "What else should The City consider when planning the new recreation and community hub in Skyview Ranch?"

Summary

The engagement participants overwhelmingly supports the creation of a large, inclusive and well-equipped recreational facility. Residents want it to be accessible, diverse in offerings, culturally inclusive and thoughtfully planned to avoid past design and capacity mistakes in nearby recreational facilities.

Major themes

1. Facilities and amenities desired

- Large swimming pool with slides, lap lanes, hot tubs and a water park (similar to Village Square, YMCA, Vivo).
- Multi-sport courts: basketball, volleyball, tennis, badminton, indoor soccer, pickleball, ice rink,and cricket.
- Indoor walking track, gym/fitness centre, weightlifting area, skating rink.
- Tennis, badminton & pickleball courts: emphasized as a growing need.
- Community library, study spaces and learning centres.
- Cultural & artistic spaces: dance studios, music rooms, cooking classes, art galleries.

- Dog-friendly areas: including indoor dog zones for winter.
- Community halls: for events, cultural celebrations (e.g., Eid, Holi, Garba).
- Youth & senior programming: dedicated spaces for each, including card rooms for seniors.
- Sensory rooms, quiet zones and inclusive spaces for neurodiverse individuals.

2. Accessibility and transportation

- Ample, convenient parking is a top concern.
- Public transit connectivity: bus stops at the entrance, future C-Train integration.
- Pedestrian and cycling access with safe, well-lit paths.
- Wheelchair accessible design with automated doors and barrier-free layout.

3. Inclusivity and cultural sensitivity

- Calls to reflect the area's diversity without catering to a single cultural group.
- Programs that consider language, religion and customs.
- Concerns about creating a space that is inclusive to all ethnicities, with signage and programming in multiple languages.

4. Affordability and access

- Requests for low-cost or subsidized memberships, especially for low-income families and seniors.
- Need for free or affordable classes, equipment rental and accessible programs for all age groups.
- Preference for YMCA-style building or operation due to its success in other parts of Calgary.

5. Design and architecture

- Emphasis on aesthetic, green and environmentally sustainable design.
- Avoid "concrete jungle" feel; blend with surroundings using trees, green spaces and open layouts.
- Some prefer a campus-style layout with separate buildings connected by pathways.

6. Safety and maintenance

- Security presence, surveillance, good lighting, emergency preparedness.
- Ongoing maintenance of cleanliness, outdoor spaces and equipment.

- Safety around traffic, especially for children and seniors.

7. Community identity and representation

- Strong desire for the space to be a symbol of equity for the NE quadrant of Calgary, which residents feel is underserved.
- Calls for a facility that feels like a true community hub: a place to socialize, learn and connect across generations and cultures.

Common sentiments

- Don't replicate the mistakes at Genesis Centre (e.g., insufficient pool size, poor layout).
- Avoid overcrowding by designing for future population growth.
- Don't favor one dominant culture; make it inclusive.
- Ensure transportation and traffic impacts are managed.
- Facility should not just be for "recreation" but also a cultural and community anchor.

Next steps

- **Who will see the input and what will they do with it?**
  Community input will help guide the development of a concept plan that includes vibrant and inclusive recreation spaces and amenities that enhance the quality of life for Calgarians. The concept plan will be used to inform the development of a future masterplan.

- **Will more input be solicited?**
  No more input will be solicited as we have received the feedback we were seeking.

- **Was a decision made?**
  A final report on the Recreation Service Lines and Business Case will be completed. The final report will include a recommendation of a concept plan supported by a triple bottom line analysis.

- **When will you communicate with interest holders next?**
  A What We Did Report detailing how the feedback was used to inform the design will be made publicly available when the final site Master Plan is completed and presented to the community.

Skyview Recreation and Community Hub

Interestholder Report Back: What We Heard

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Verbatim comments

See Skyview Recreation Verbatim document.