

This is my neighbourhood – Sherwood, Nolan Hill and Kincora

Over the last year, residents of Sherwood, Nolan Hill and Kincora identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of their community vision: *A diverse landscape, working together to create an active, safe and friendly neighbourhood.*

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Sherwood, Nolan Hill and Kincora:

Improvement Project	Requested Improvement Projects	Impact To Neighbourhood	Target Completion Date
Community Needs and Preference Study	The City will work with the Sherwood Community Association , the Kincora Community Association and Nolan Hill to plan and build amenities to enhance the existing piece of land located at Shaganappi Trail and 128 Ave. N.W .	The community associations will gain new ideas about how to deliver relevant programs and services by engaging residents in their neighbourhood.	Forthcoming 2017
Community Play Day	A free family event featuring a variety of fun and interactive activities.	Provides an opportunity for people in the community to connect, play and develop friendships.	Complete
Garbage Bins in Public Parks	The City will work with the community to identify where garbage bins will be placed at local parks.	Encourages litter reduction and improves the aesthetics of the neighbourhood's parks	Complete

		and green spaces.	
Lawn Chair Theatre	A free family event featuring great snacks and live entertainment.	Adds to the vibrancy of the neighbourhood and contributes to a friendly neighbourhood.	Complete
Litter Education Campaign	The City will provide residents with tips and advice on how to reduce littering within the neighbourhood.	Contributing to a safe and friendly neighbourhood by providing education on how to improving local gathering places.	Complete
Park n' Play and Stay n' Play	A free one-week summer recreation program for children.	Provides an opportunity for children and their families to come together while encouraging recreation and play.	Complete

Resident Priority Survey Results

Click the links for overviews of the feedback we received from residents of [Sherwood](#), [Nolan Hill](#) and [Kincora](#) in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered by The City:

Requested Project	Project Details
Bylaw Presence	<p>The City of Calgary employs enforcement officers and peace officers whose primary responsibility is to ensure that Calgary is a place where pets, their owners and their neighbours can live together in harmony.</p> <p>They enforce a variety of bylaws including the Responsible Pet Ownership Bylaw & Community Standards Bylaw. They do this by partnering with Citizens and communities to resolve issues through education and enforcement,</p>

	investigating complaints and reunite lost pets with their owners.
Bus Services	Four times a year, Calgary Transit looks at their bus routes and schedules in order to identify ways to improve service. View the most recent Spring Service Changes .
Green Space Maintenance	<p>The City of Calgary maintains over 8,000 hectares of parkland and natural areas, working year round to develop and sustain our green spaces. Grass mowing at public parks is targeted for every two weeks. Playfields are mowed weekly.</p> <p>To request park maintenance, please call 311.</p>
Off-Leash Areas	<p>Calgary has 150 public off-leash areas. The City of Calgary is constantly working to increase and improve off-leash areas in parks for citizens and their dogs to play.</p> <p>The Off-Leash Area Management Plan was developed to provide consistent, city-wide guidelines for off-leash areas. Before additional areas and site changes can be implemented, public consultation needs to occur.</p>
Pathways	The City has an annual plan that outlines pathway improvements scheduled for 2016.
Playgrounds	The City will meet with residents and the community association to discuss options to repair and/or upgrade the neighbourhood playgrounds . If you have any questions or safety concerns about the playgrounds in your neighbourhood, please contact 311 .
Recreation Facilities	Located at 11300 Rocky Ridge Road N.W., the Rocky Ridge Recreation Facility will provide a blend of leisure, sport, arts, cultural and recreational amenities when opens in 2017.
Residential Speeding	Speed Limit Observations Warning System (SLOWS) trailers are available to be requested for areas where speeding is a concern.
ReTree Community Program	The ReTree Community Program is scheduled to take place in Kincora in 2016.
Sidewalk Repairs	From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work, or to report a damaged sidewalk, visit Calgary.ca/concrete .

Sound Walls	The City of Calgary is committed to reducing the impact of such noise in residential areas. Please contact us if you have a noise barrier request or would like modifications made to an existing noise barrier.
Speeding Concerns	<p>The Calgary Police Service requests your assistance in identifying speeding concerns in the community.</p> <p>Complete a traffic service request to report speeding and specific locations of concern. All such requests will be provided to the local officers to manage.</p>
Spring Street Cleaning	Spring street cleaning is an annual City program that begins in April and runs until the end of June.
Storm Drains	<p>Rain water and melting snow are drawn into catch basins or storm drains located on the edge of the sidewalk and flow into our storm systems. To help keep sidewalks and roads safe, you can help in prevent pooling by clearing away ice, snow and debris, creating a pathway for melting snow to drain.</p> <p>Newer communities have inlet control devices that control water drainage in order to not overflow the system. Do not attempt to remove ice or clean a submerged catch basin. If you have any questions, concerns or if pooling lasts please call 311.</p>
Traffic Calming	<p>The process for traffic management measures such as speed bumps, speed tables, curb extensions, raised medians and traffic circles are outlined in The City's Traffic Calming Policy.</p> <p>Please note that this process takes a significant amount of time and requires specific information regarding the concerns at the location.</p> <p>Due to the lack of information at this time, we are unable to move forward with any concerns shared during engagement. We encourage residents to review The City's traffic calming measures or contact 311 to submit a request for consideration.</p>
Traffic Education	Calgary Police Service's Traffic Education Unit offers a variety of safety and education services in partnership with community organizations, schools and other agencies or groups. For information, contact us at 403-567-4000.

Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the projects listed below, please contact your local neighbourhood partnership coordinator – Aaron Taylor at aaron.taylor@calgary.ca.

Requested Projects	Project Details
Community Events	The Sherwood Community Association and the Kincora Community Association host several community events throughout the year. For residents of Nolan Hill, please contact your local neighbourhood partnership coordinator, Aaron Taylor at aaron.taylor@calgary.ca , to learn more about events in your neighbourhood.

Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Requested Projects	Project Details
Library	The Calgary Public Library Book Truck is available to be booked! The truck helps support communities that do not have a community library.
Residential Parking	<p>The Residential Parking Program is administered by the Calgary Parking Authority. This program supports neighbourhoods located in high-demand areas by restricting parking access to only those who reside there.</p> <p>Information about the program can be found on the Calgary Parking Authority's website: www.calgaryparking.com/parkingpermits</p> <p>If you believe someone is misusing a residential permit or a visitor's permit please contact the Calgary Parking Authority's Customer Solutions Centre at 403-537-7100, Option 2, to report.</p> <p>If you would like to have your street designated as a RPP zone you must have 80 per cent of your neighbours in</p>

	agreement. To obtain a petition or find out more please contact 311. Alternatively, please contact the Sherwood Community Association or the Kincora Community Association . For residents of Nolan Hill, please contact your local neighbourhood partnership coordinator, Aaron Taylor at aaron.taylor@calgary.ca , to learn more.
Retail Stores	<p>The City does not have any policies or procedures in place to formally request - or block - the addition of a specific type of retail store.</p> <p>For more information on your neighbourhood's long-term planning and development, visit the Symons Valley Community Plan.</p>
Schools	<p>The development of schools within the community is managed by the school boards.</p> <p>For more information please contact your Public School Board Trustee or Catholic School Board Trustee.</p>

Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Requested Projects	Project Details
Crosswalks	A total of four local crosswalk intersections were tested by The City in 2015. The test results showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.
Emerging Artist Project	<p>This project had several factors to consider such as location and timelines. As such, this will continue to be pursued by the Sherwood Community Garden Group, outside of the This is my neighbourhood program.</p> <p>If you are interested in this project or community garden, please contact the Sherwood Community Association.</p>
Residential Speed Limits	Residential speed limits in Calgary are 50 km/hr unless otherwise posted. At this time, The City is not proceeding with implementation of blanket speed reductions on residential roadways. This includes pilot projects on a community specific basis.

Traffic Signals	A total of two local intersections were tested for traffic signals by The City in 2015. The test results showed that the intersections did not meet The City's requirements for traffic signals to be installed.
-----------------	--